

NORWICH SAMARITANS CIO

UNAUDITED

TRUSTEES' REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2025

NORWICH SAMARITANS CIO

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NORWICH SAMARITANS CIO

REFERENCE AND ADMINISTRATIVE DETAILS OF THE CHARITY, ITS TRUSTEES AND ADVISERS
FOR THE YEAR ENDED 31 MARCH 2025

Trustees	J Brown I Dallas (appointed 18 October 2025) T Dutton N Francis (appointed 18 October 2025) C Graham O Holmes (appointed 18 October 2025) A Kay (appointed 18 October 2025) N D Knight (resigned 18 October 2025) P Leonard (resigned 18 October 2025) S Mason D Pritchard (resigned 18 October 2025)
Charity registered number	1168681
Principal office	19 St Stephens Square Norwich Norfolk NR1 3SS
Independent Examiner	BW Audit Ltd Chartered Accountants Berry & Warren 54 Thorpe Road Norwich NR1 1RY

NORWICH SAMARITANS CIO

DIRECTOR'S STATEMENT FOR THE YEAR ENDED 31 MARCH 2025

The Norwich Samaritans is registered as a Charitable Incorporated Organisation (CIO) with the Charity Commission. We are an affiliated branch of Samaritans Central Charity with the relationship governed by our Operating Agreement with them.

This last year we have continued focus on providing our services to callers 24 hours, 7 days a week and adapting to our shift patterns for volunteers in recent times, whilst also fundraising for the wider costs for the various needs of our branch and reaching out to bring awareness of the Samaritans service to the wider community.

We have experienced an ever-increasing demand for our service, while volunteer needs and expectations have continued to change. Nationally we know that the volunteering landscape is altering with people's priorities and lives ever changing also trying to maintain our 24/7 rota cover has been challenging and our efforts continue to be focused on the national charity's hours of greatest need, whilst trying to continue that overall cover. As a Branch, we have endeavoured to do our utmost in Norwich so that we are there when people need us the most when fewer volunteers available to take those calls throughout the country. With that our more flexible volunteering expectations has proven to be very successful. Helping to retain a lot of volunteers that we could have lost. Being available for our callers more than 30,000 hours this year. We are so very grateful to all our wonderful volunteers who give their time willingly to support those who are in distress.

Our branch is very proud of the fact we are one of the few national 'all service' branches. Whilst phoning Samaritans remains the main way of using our service, Online Chat and Email are still used significantly by callers. With Face-to -Face, although the least used, is still a highly valued service.

During the last twelve months the branch had 36,276 contacts with callers, of which the majority were by telephone (31,152) with changeable length of calls depending on the need of those callers. We are now firmly established as one of the highest supporting online chats branches within the national charity (2,760) and the number of emails (2,364) continue to be an important part of our service that we provide and, up until recent months, was the only branch in the region continuing this service outside the national email hub. Introducing an appointment system to aid our face-to-face service has proven to be successful and worthwhile, which helped reduce the chances of losing callers when volunteers were engaged on calls.

We have truly settled back in our refurbished branch at Varah House; the branch has reestablished a great atmosphere and a place where volunteers are happy and proud to meet and come on duty. Having said that there have been the inevitable teething issues. During the last year we have had to review the acoustics in the upstairs operations room and found a need to add soundproofing to the two enclosed booths to help prevent voices echoing throughout the room. Along with that, we secured an £8,000 grant from The Rackham Trust to kickstart the replacement of sound reducing headphones for our listening volunteers. These headphones are an additional aid to help sound quality for both our callers and volunteers.

As always, we have been at fundraising and outreach events. These contacts help to raise the profile and promote awareness of the service we offer locally, and once again we have been pleased to be able to do these events. We continue to raise awareness of our services within the local community via other means – PR, social media, advertising, etc.

Our activities and provision of Prison and Listener support have added to our responsibilities, and we continue to train and support the Listeners in HMP Norwich and Bure, of which there are approximately 200 across the two prisons, and where appropriate, we have direct contact with prison listeners giving that additional support. We are very fortunate that we have a dedicated and very experienced prison team who do an excellent job under difficult circumstances. Prison Service itself is under increasing financial and staffing pressure, so it is gratifying to know that the work that we do, in both prisons, is very much appreciated by Prison Governors, Safety Custody Officers and their staff.

NORWICH SAMARITANS CIO

**DIRECTOR'S STATEMENT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2025**

Whilst it is true that we talk to those who are thinking about or are in the process of taking their own lives, thankfully they are a small proportion of the total contacts that we have. We are here for anybody in distress or despair, and we believe we have an important role to play in the community. Our Outreach team of volunteers have established visits to schools, universities, businesses and military establishments. Our relationship with Norwich City Football Club has enabled us to be one of the charities supporting their wellbeing hub at home match days and, in partnership, we help raise awareness of the need for good mental health and wellbeing. We have maintained involvement with the Norfolk Suicide Prevention Group, a body comprised of Local Government, Central Government Agencies and those charities involved with bereavement and the support of those who have been bereaved.

Outreach, Recruitment, Training, Publicity, Fundraising, Volunteer Care, as well as Branch Admin and Premises including Shops have all contributed to the success of the service we provide. I am thankful to all those volunteers who lead or participate in each of these functions, including Trainers, Mentors, Leaders, more especially those who take on extra responsibilities including members of the Branch Leadership Team and Trustees. Providing support to our volunteers on or off duty, is just as important as supporting our callers, this plays a crucial part in the service we provide; If our volunteers feel supported, they are in a good place to support our callers.

We also have a small number of employees who are essential to our operations, and I am more than grateful for the commitment, dedication and hard work they bring to the branch. Shifting more responsibilities to our permanent staff has lowered the burden on our volunteers and is ensuring long-term stability, continuation and succession between directorates. Last year, we employed a Growth Co-ordinator on a fixed-term contract to help recruit, maintain interest of potential volunteers, and established contacts in areas which would not only bring in new volunteers but also Outreach opportunities.

In October, we opened our third shop on Bridewell Alley, called Sams in the Lanes. All three shops continue to be the main financial source of income to cover our branch's running costs, with each shop being situated in a very different area and having its own unique environment to suit those areas of the city. The shops also function as community hubs that raise awareness of our service and will direct potential callers of need to our branch if needed.

A great amount of effort, time and money is invested into recruiting, training and mentoring new volunteers. Each new volunteer costs the branch circa £250 plus the fifty or so hours given by existing volunteers. We are very fortunate to have a dedicated team who consistently deliver a tremendous recruitment effort and high-quality training across both Core and Ongoing Training, helping to support the need for more volunteers to fill the increased need of our service. As the national charity continues to review and communicate its updates on our key policies; Safeguarding, Confidentiality and Self-Determination, the training team is used to evolve volunteers' skills with yearly Continuous Development training

Our organisation-wide Samaritans Safeguarding Policy continues to be reviewed and means we can protect the most vulnerable in our society and provide a clear and consistent process for volunteers to follow when they are concerned about someone's safety, with support from experienced safeguarding experts.

At the end of March 2025 we had 330 volunteers, of whom 248 were Listening volunteers and 82 were Support Volunteers (62 of whom were volunteers in our shops). We also have 7 paid staff which range from Admin, Operations, Recruitment and Shop Management.

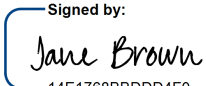
NORWICH SAMARITANS CIO

**DIRECTOR'S STATEMENT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2025**

A key focus for us in the future, will be to recruit and train more volunteers with specific availability for the hours of greatest need. This will be a major project, and we will be looking for more staff support, volunteer support and funds to be able to grow our number.

Having reached 64 years of service, all this is done with the view that Norwich Samaritans will continue to be here as long as we are needed.

Signed by:



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J Brown

Director

Date: 1/28/2026

NORWICH SAMARITANS CIO

TRUSTEES' REPORT FOR THE YEAR ENDED 31 MARCH 2025

The Trustees present their annual report together with the financial statements of the Norwich Samaritans CIO for the year 1 April 2024 to 31 March 2025. The Trustees have adopted the provisions of Accounting and Reporting by Charities; Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

The Charity also trades under the name Norwich Samaritans.

Objectives and activities

a. Policies and objectives

The charity's objects are:

- To enable persons in Norwich and the surrounding areas and elsewhere who are experiencing feelings of distress or despair, including those who may be at risk of suicide, to receive confidential emotional support at any time of the day or night in order to improve their emotional health and to reduce the incidence of suicide;
- To promote a better understanding in society of suicide, suicidal behaviour and the value of expressing feelings which may otherwise lead to suicide or impaired emotional health;
- To collaborate with and support Samaritans Central Charity and its affiliated branches in fulfilling these objects.

The Vision

Samaritans' vision is that fewer people die by suicide. Samaritans aims to achieve this by:

- Reducing the feelings of distress and crisis that can lead to suicide;
- Increasing access to support for people in distress and crisis;
- Reducing the risk of suicide in specific settings and vulnerable groups;
- Influencing governments and other agencies to take action to reduce suicide.

The Values

Samaritans is underpinned by a set of values that are core to its service:

- Listening - Exploring feelings alleviates distress and helps people to reach a better understanding of their situation and options open to them;
- Confidentiality - If people feel safe, they are more likely to be open to talk about their feelings;
- Non-judgemental - Samaritans want people to be able to talk to them without fear of prejudice or rejection;
- People making their decisions wherever possible - Samaritans believe that people have the right to find their own solution and that telling people what to do takes responsibility away from them;
- Human contact - Giving people time, undivided attention and empathy meets a fundamental emotional need and reduces distress and despair.

In setting objectives and planning for activities, the Trustees have given due consideration to general guidance published by the Charity Commission relating to public benefit, including the guidance 'Public benefit: running a charity (PB2)'.

NORWICH SAMARITANS CIO

TRUSTEES' REPORT (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2025

Achievements and performance

a. Review of activities

Charitable activities - Report from the Branch Prison Support Officer

The Prison Team

Currently, our team consists of 11 dedicated volunteers. We are pleased to welcome Lisa and Liz, who recently joined us.

The Prison Listening Team

The Listening Team currently has 46 trained listeners:

- HMP Norwich – 23
- HMP Bure – 25

Over the past year, we successfully trained 27 new listeners through four training sessions. Notably, the restriction that previously required listeners to wait six months before being transferred or released has been lifted. While this change has created some challenges, including several listeners being transferred to other establishments, we have maintained strong support for our teams. At one point during this period, the number of listeners in HMP Norwich fell to its lowest point in years, reaching just seven.

Ongoing Support and Development

Throughout the year, we have ensured regular weekly and bi-weekly visits to both establishments, providing vital support for our listeners. These visits help maintain high standards of care and allow us to address any emotional support needs that our listeners may have.

The Samaritans, in partnership with HMPPS, have renewed their long-standing collaboration. We have reinforced, and are working with the "Organisational Responsibilities and Guidance" document, which outlines our mutual expectations and responsibilities. This document is available for review on Samaritans' internal portal (Sams Home).

Acknowledgements

I would like to take this opportunity to extend my heartfelt thanks to the entire team. Without their dedication and hard work, the scheme would not be as successful as it is today. I would also like to recognise the unwavering commitment of the listeners in both prisons, who carry out their roles with pride and professionalism.

Charles Graham
Branch Prison Support Officer

NORWICH SAMARITANS CIO

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2025

Achievements and performance (continued)

b. Fundraising activities - Shops Deputy Director's Report

This report outlines the charity shop's financial performance over the past year and highlights the remarkable contributions of our dedicated volunteers, whose efforts continue to play a critical role in our success.

The shops have faced great challenges this year, with the biggest of those being that Luke, the manager of our Westlegate shop, died suddenly in April; this was a huge loss to us all, both personally and professionally. We have a lot to be thankful to him for: as the heart of the shop, he played a huge part in the increasing success of the Westlegate shop during his tenure, including the moving of premises in 2023. It is fitting to his love for and commitment to his role that our team of staff and volunteers continue to be as enthusiastic as ever to keep the shop open and running successfully.

The change of managerial structure across the shops has meant that my role, which was that of Shop Manager at Aylsham Road, has evolved to become Retail Manager overseeing the shops overall, alongside Assistant Managers working in the individual shops. Despite these challenges, alongside continuing shifts in consumer behaviour and economic pressures, the collective commitment of our volunteers and team has allowed us to maintain steady progress towards our financial and community engagement goals.

During the 2024-25 financial year, our charity shops continued to play a vital role in supporting Norwich Samaritans by generating significant revenue. This financial contribution has been crucial in ensuring that our listening volunteers are able to provide essential emotional support to individuals in need within our community.

Norwich Samaritans now operates three charity shops within the city. Of our two established shops, one is located on Aylsham Road, serving the northern area of Norwich, whilst the other, Sams in the City, is situated in the city centre. In November, inspired by the success of those two shops, we opened a third shop, Sams in the Lanes, on Bridewell Alley; this new shop serves the community of characterful independent shops through a carefully curated selection of the more alternative and unusual donated items. These shops not only provide essential revenue to support the ongoing work of our branch and listening services, but they also offer affordable, high-quality products to the local community, reinforcing our connection with residents.

Our team of four dedicated staff members, alongside 80 committed shop volunteers, forms the backbone of this operation. Their tireless efforts and enthusiasm have been invaluable in driving the success of our charity, making a profound impact on the organisation's ability to fulfil its mission. During this year, Tracy – our Assistant Manager at Aylsham Road – celebrated twenty years of working for us since starting as a volunteer in 2004, which is a remarkable achievement. In January, we recruited a new Assistant Manager – Adam – who has already made his mark on the shop, creating a diverse array of artistic window displays and inspiring our growing team of volunteers with his sheer enthusiasm.

In conclusion, the performance of our charity shops, combined with the dedication of our staff and volunteers, has been instrumental in ensuring the continued support of those in need throughout our community.

Financial Highlights for 2024-25

Total Revenue:	£197,851
Total Expenditure:	£188,569 (pre depreciation)
Net Profit:	£9,282

In addition to sales revenue, 31.32% of our donated goods were eligible for Gift Aid, adding an additional £15,403.31 to our overall income. This underlines the continued generosity of our local community and the importance of effective donation processing systems.

NORWICH SAMARITANS CIO

TRUSTEES' REPORT (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2025

Achievements and performance (continued)

Volunteer Dedication and Impact

The success of our charity shops would not have been possible without the invaluable dedication of our volunteers. Their commitment to our mission has been a driving force behind both operational efficiency and community engagement.

Over the past year, our volunteers contributed a total of around 20,000 hours, averaging 250 hours per volunteer a year. Their flexibility in adapting to changing schedules and stepping in during busy periods in multiple shops ensured the shops have been able to maintain consistent operating hours, even during challenging times.

Our volunteers play a vital role in fostering strong relationships with the local community. They have not only managed in-store operations but also actively promoted donation drives, local events, and awareness campaigns that have furthered our outreach efforts. Their personal connections and genuine passion for our cause have made our shops a welcoming and trusted presence in the community.

Challenges and Opportunities

In the coming year, our charity shops face both exciting opportunities and notable challenges.

Firstly, we'll be taking on a new Shop Manager at Westlegate. After the challenges of the last year, we're excited by the possibilities that someone new and well-versed in high-street retail can bring to our flagship city-centre shop, ensuring that it maintains its prominent position in the marketplace and can meet the evolving needs of our community.

We're also looking to expand our presence online, both through promotion via a new social media account and a return to online sales. We feel that social media will be the best way to reach the target audience of our shop on Bridewell Alley, raise awareness and boost sales – and online sales will help us sell those items that struggle to sell in the shops. An increasing challenge for us is raising money through recycling unsold items, as the rag industry across the country continues to struggle - so we're looking at building a team of dedicated volunteers who'll oversee online sales, which we hope will significantly broaden our reach and raise more money from the items we receive.

As shop utility expenses continue to rise, we'll be implementing a price rise across our shops of roughly 20%. We feel that this help offset those increased expenses whilst allowing us to maintain our place in a competitive market and ensuring affordability, which is crucial for our communities that continue to battle with the cost of living.

Finally, the size of our new shop on Bridewell Alley – specifically, the top floor of the building – presents an exciting opportunity to take our shops to new places. Initially, we're turning it into an alternative wedding boutique befitting of the shop's style, but beyond that, we're considering it as a pop-up space of changeable use, which could allow for fundraising events such as craft workshops, or hosting works by local artisans and creatives, helping us to further our involvement with the community whilst raising both awareness and income.

We're excited about the possibilities that the future holds for the charity shops, and their determination to make an even greater impact. We look forward to the future with optimism, confident that our charity shops will continue to grow and make an even more significant difference in the community.

NORWICH SAMARITANS CIO

TRUSTEES' REPORT (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2025

Achievements and performance (continued)

Acknowledgments

The performance of our shops and the hard work of our volunteers have been key to our success this year. Despite facing significant challenges, the shop's financial health has remained strong, thanks to the dedication of our volunteers, who have helped us stay connected with the community. We sincerely thank everyone who has contributed their time and skills to our cause, and we're excited to build on this momentum in the coming year.

Together, we are dedicated to making a real difference in the lives of those we serve.

Financial review

a. Going concern

After making appropriate enquiries, the Trustees have a reasonable expectation that the Charity has adequate resources to continue in operational existence for the foreseeable future. For this reason, they continue to adopt the going concern basis in preparing the financial statements. Further details regarding the adoption of the going concern basis can be found in the accounting policies.

b. Reserves policy

The charity maintains a reserves policy designed to ensure that sufficient unrestricted funds are held to enable Norwich Samaritans to continue its activities, meet its financial obligations as they fall due, and manage operational and financial risk.

At the balance sheet date, the level of unrestricted reserves was below the target level set out in the current reserves policy. Trustees are aware of this position and have considered it carefully in the context of the charity's overall financial position and future commitments.

Notwithstanding this, the charity continues to hold significant total reserves, including substantial restricted funds, and remains financially stable. The current reserves position reflects a period of planned investment alongside broader financial pressures affecting income generation.

In light of the current financial and operating climate, the trustees are actively reviewing the reserves policy to ensure that it remains appropriate, proportionate, and responsive to changing circumstances. This review is intended to introduce a more dynamic approach, taking into account current and forecast income, expenditure requirements, operational risks, and the charity's strategic priorities.

The trustees will continue to monitor the charity's financial performance, cash flow, and reserves position closely and will update the reserves policy as necessary to support both the short-term sustainability and long-term objectives of the charity.

At 31 March 2025, the charity held total funds of £1,167,635 (2024: £1,243,147) of which £315,245 (2024: £393,258) was unrestricted. Free reserves of £149,346 (2024: £240,776) equates to 39.74% of annual expenditure (2024: 72.10%).

NORWICH SAMARITANS CIO

TRUSTEES' REPORT (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2025

c. Financial Review - Treasurer's Report

The trustees present the Treasurer's Report for Norwich Samaritans for the financial year ended March 2025.

At the balance sheet date, the charity held net assets of £1,167,635. These assets are held across restricted and unrestricted funds in accordance with the purposes of the charity and the requirements of charity accounting regulations.

Restricted funds totalled £852,390 and comprise funds held for specific purposes as follows:

- £18,669 in respect of prison-related activities,
- £15,583 designated for training, and
- £818,138 relating to property, representing the value of premises held for the charity's use.

The charity also held unrestricted funds of £315,245, which are available to support the general activities and ongoing operational costs of the branch. These funds provide flexibility in meeting day-to-day expenditure and responding to operational needs.

During the financial year, the charity has been operating at a deficit. The trustees are aware of this position and have reviewed it as part of their ongoing financial oversight. The deficit has arisen primarily as a result of planned investment in the charity's activities, most notably the opening of a new shop, together with increased running and staffing costs associated with service delivery. In addition, the charity has experienced lower levels of general donations and grant income during the period.

Total incoming resources and total expenditure for the year are reported in full within the Statement of Financial Activities. Trustees are satisfied that the deficit reflects strategic decisions taken in furtherance of the charity's objectives and that it is being managed appropriately.

Structure, governance and management

a. Constitution

Norwich Samaritans CIO is a registered charity, number 1168681, and is constituted under a Trust deed. The constitution was adopted on 9th August 2016.

b. Methods of appointment or election of Trustees

The management of the Charity is the responsibility of the Trustees who are elected and co-opted under the terms of the Trust deed.

The Board of Trustees comprises the Branch Director (who automatically becomes a Trustee on appointment as Director) and the Elected Trustees. Elected Trustees are the Branch Treasurer, Branch Secretary (the roles of Branch Treasurer and Secretary can be held by one Trustee) and up to eight additional Trustees. The Board of Trustees can appoint a further two Trustees as 'co-opted Trustees'. The minimum number of Trustees on the Board of Trustees is three and the maximum number of Trustees is thirteen.

All Elected Trustees are nominated and elected by Members of the branch at the Annual General Meeting. Once elected, Trustees serve until the next Annual General Meeting at which point they retire from office (but may stand of re-election unless they have served for six or more consecutive years).

The Branch Director is responsible for and has absolute authority for the conduct and management of the branch to be pursued without undue restriction.

NORWICH SAMARITANS CIO

TRUSTEES' REPORT (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2025

Structure, governance and management (continued)

c. Policies adopted for the induction and training of Trustees

Samaritans Central Office provide mandatory online training for all people becoming a trustee of a branch of Samaritans.

d. Financial risk management

The Trustees have assessed the major risks to which the Charity is exposed, in particular those related to the operations and finances of the Charity, and are satisfied that systems and procedures are in place to mitigate exposure to the major risks.

Statement of Trustees' responsibilities

The Trustees are responsible for preparing the Trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England & Wales requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Charity and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles of the Charities SORP (FRS 102);
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards (FRS 102) have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charity will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the Charity's transactions and disclose with reasonable accuracy at any time the financial position of the Charity and enable them to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of the Trust deed. They are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by order of the members of the board of Trustees and signed on their behalf by:

Signed by:


T Dutton

Date: 1/28/2026

NORWICH SAMARITANS CIO

**INDEPENDENT EXAMINER'S REPORT
FOR THE YEAR ENDED 31 MARCH 2025**

Independent examiner's report to the Trustees of Norwich Samaritans CIO ('the Charity')

I report to the charity Trustees on my examination of the accounts of the Charity for the year ended 31 March 2025.

Responsibilities and basis of report

As the Trustees of the Charity you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the 2011 Act').

I report in respect of my examination of the Charity's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement


Since the Charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Charity as required by section 130 of the 2011 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

This report is made solely to the Charity's Trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. My work has been undertaken so that I might state to the Charity's Trustees those matters I am required to state to them in an Independent examiner's report and for no other purpose. To the fullest extent permitted by law, I do not accept or assume responsibility to anyone other than the Charity and the Charity's Trustees as a body, for my work or for this report.

DocuSigned by:
Signed: 
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Joanne Fox BA FCA

Dated: 1/29/2026

BW Audit Ltd
Chartered Accountants
Norwich

NORWICH SAMARITANS CIO

**STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2025**

	Note	Unrestricted funds 2025 £	Restricted funds 2025 £	Total funds 2025 £	Total funds 2024 £
Income from:					
Donations and legacies	3	65,788	23,479	89,267	76,196
Other trading activities	4	208,101	-	208,101	267,413
Investments	5	2,422	-	2,422	3,205
Total income		276,311	23,479	299,790	346,814
Expenditure on:					
Raising funds	6	197,397	16,172	213,569	175,346
Charitable activities	7	156,927	5,311	162,238	158,594
Total expenditure		354,324	21,483	375,807	333,940
Net (expenditure)/income before net gains on investments		(78,013)	1,996	(76,017)	12,874
Net gains on investments		-	505	505	3,620
Net movement in funds		(78,013)	2,501	(75,512)	16,494
Reconciliation of funds:					
Total funds brought forward		393,258	849,889	1,243,147	1,226,653
Net movement in funds		(78,013)	2,501	(75,512)	16,494
Total funds carried forward		315,245	852,390	1,167,635	1,243,147

The Statement of financial activities includes all gains and losses recognised in the year.

The notes on pages 15 to 32 form part of these financial statements.

NORWICH SAMARITANS CIO

**BALANCE SHEET
AS AT 31 MARCH 2025**

	Note	2025 £	2024 £
Fixed assets			
Tangible assets	12	901,101	903,857
Investments	13	54,125	53,620
		<u>955,226</u>	<u>957,477</u>
Current assets			
Debtors	14	51,826	80,180
Cash at bank and in hand		235,622	260,330
		<u>287,448</u>	<u>340,510</u>
Current liabilities			
Creditors: amounts falling due within one year	15	(75,039)	(54,840)
		<u>212,409</u>	<u>285,670</u>
Net current assets			
		<u>1,167,635</u>	<u>1,243,147</u>
Total assets less current liabilities			
		<u>1,167,635</u>	<u>1,243,147</u>
Total net assets			
		<u>1,167,635</u>	<u>1,243,147</u>
Charity funds			
Restricted funds	16	852,390	849,889
Unrestricted funds			
General funds	16	315,245	393,258
		<u>315,245</u>	<u>393,258</u>
Total funds			
		<u>1,167,635</u>	<u>1,243,147</u>

The financial statements were approved and authorised for issue by the Trustees and signed on their behalf by:

Signed by:

Tom Dutton

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T Dutton

Date: 1/28/2026

The notes on pages 15 to 32 form part of these financial statements.

NORWICH SAMARITANS CIO

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

1. General information

Norwich Samaritans CIO is an unincorporated charity registered in England and Wales. The registered office is 19 St Stephens Square, Norwich, Norfolk NR1 3SS.

2. Accounting policies**2.1 Basis of preparation of financial statements**

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Charities Act 2011.

The financial statements have been prepared to give a 'true and fair' view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair' view. This departure has involved following the Charities SORP (FRS 102) published in October 2019 rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005 which has since been withdrawn.

Norwich Samaritans CIO meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

2.2 Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. The trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

2.3 Income

All income is recognised once the Charity has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Grants are included in the Statement of financial activities on a receivable basis. The balance of income received for specific purposes but not expended during the period is shown in the relevant funds on the Balance sheet. Where income is received in advance of entitlement of receipt, its recognition is deferred and included in creditors as deferred income. Where entitlement occurs before income is received, the income is accrued.

Gifts donated for resale are included as income when they are sold.

NORWICH SAMARITANS CIO

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

2. Accounting policies (continued)

2.4 Expenditure

Expenditure is recognised on an accruals basis once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use.

Expenditure on raising funds includes all expenditure incurred by the Charity to raise funds for its charitable purposes and includes costs of all fundraising activities events and non-charitable trading.

Expenditure on charitable activities is incurred on directly undertaking the activities which further the Charity's objectives, as well as any associated support costs.

All expenditure is inclusive of irrecoverable VAT.

2.5 Pensions

The Charity operates a defined contribution pension scheme and the pension charge represents the amounts payable by the Charity to the fund in respect of the year.

2.6 Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the Charity; this is normally upon notification of the interest paid or payable by the institution with whom the funds are deposited.

2.7 Tangible fixed assets and depreciation

Tangible fixed assets are initially recognised at cost. After recognition, under the cost model, tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses. All costs incurred to bring a tangible fixed asset into its intended working condition should be included in the measurement of cost.

Depreciation is charged so as to allocate the cost of tangible fixed assets less their residual value over their estimated useful lives.

Depreciation is provided on the following basis:

Freehold property	-	4% straight line from date asset comes into use
Long-term leasehold property	-	over the period of the lease
Motor vehicles	-	20% straight line
Office equipment	-	33% straight line
Computer equipment	-	33% straight line

Gains and losses on disposals are determined by comparing the proceeds with the carrying amount and are recognised in the Statement of financial activities.

NORWICH SAMARITANS CIO

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

2. Accounting policies (continued)**2.8 Investments**

Fixed asset investments are a form of financial instrument and are initially recognised at their transaction cost and subsequently measured at fair value at the Balance sheet date, unless the value cannot be measured reliably in which case it is measured at cost less impairment. Investment gains and losses, whether realised or unrealised, are combined and presented as 'Gains/(Losses) on investments' in the Statement of financial activities.

2.9 Debtors

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

2.10 Cash at bank and in hand

Cash at bank and in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

2.11 Liabilities and provisions

Liabilities are recognised when there is an obligation at the Balance sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably.

Liabilities are recognised at the amount that the Charity anticipates it will pay to settle the debt or the amount it has received as advanced payments for the goods or services it must provide.

2.12 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Charity and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the Trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the Charity for particular purposes. The costs of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

Investment income, gains and losses are allocated to the appropriate fund.

NORWICH SAMARITANS CIO

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

3. Income from donations and legacies

	Unrestricted funds 2025 £	Restricted funds 2025 £	Total funds 2025 £
Donations and grants	50,988	-	50,988
Grants	14,800	23,479	38,279
	<u>65,788</u>	<u>23,479</u>	<u>89,267</u>
	<u><u>65,788</u></u>	<u><u>23,479</u></u>	<u><u>89,267</u></u>
	<i>Unrestricted funds 2024 £</i>	<i>Restricted funds 2024 £</i>	<i>Total funds 2024 £</i>
Donations and grants	54,838	12,000	66,838
Grants	1,000	8,358	9,358
	<u>55,838</u>	<u>20,358</u>	<u>76,196</u>
	<u><u>55,838</u></u>	<u><u>20,358</u></u>	<u><u>76,196</u></u>

4. Income from other trading activities

Income from fundraising events

	Unrestricted funds 2025 £	Total funds 2025 £	<i>Total funds 2024 £</i>
200 Club	4,255	4,255	3,940
Anniversary Ball	-	-	61,346
Firewalk	5,995	5,995	-
	<u>10,250</u>	<u>10,250</u>	<u>65,286</u>
	<u><u>10,250</u></u>	<u><u>10,250</u></u>	<u><u>65,286</u></u>

NORWICH SAMARITANS CIO

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

4. Income from other trading activities (continued)

Income from non charitable trading activities

	Unrestricted funds 2025 £	Total funds 2025 £	<i>Total funds 2024 £</i>
Income from resale of donated goods	197,851	197,851	202,127
	<u>197,851</u>	<u>197,851</u>	<u>202,127</u>

5. Investment income

	Unrestricted funds 2025 £	Total funds 2025 £	<i>Total funds 2024 £</i>
Interest receivable	2,422	2,422	3,205
	<u>2,422</u>	<u>2,422</u>	<u>3,205</u>

6. Expenditure on raising funds

Costs of raising voluntary income

	Unrestricted funds 2025 £	Total funds 2025 £	<i>Total funds 2024 £</i>
Telephone	-	-	305
Postage and stationery	-	-	575
200 club prizes	2,035	2,035	2,220
Anniversary ball	-	-	21,208
Firewalk	3,838	3,838	-
Staff costs	-	-	2,627
	<u>5,873</u>	<u>5,873</u>	<u>26,935</u>

NORWICH SAMARITANS CIO

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

6. Expenditure on raising funds (continued)

Fundraising trading expenses

	Unrestricted funds 2025 £	Restricted funds 2025 £	Total funds 2025 £
Rent	60,575	-	60,575
Credit card charges	1,559	-	1,559
Till expenses	4,888	-	4,888
IT software and consumables	4,561	-	4,561
Vehicle expenses	2,267	-	2,267
Rates and refuse	8,566	-	8,566
Light, heat and water	8,472	-	8,472
Telephone	1,430	-	1,430
Maintenance and repairs	3,131	-	3,131
Cleaning	414	-	414
Legal and professional fees	12,228	-	12,228
Cost of goods sold	4,162	-	4,162
General shop expenses	1,651	-	1,651
Advertising and marketing	1,262	-	1,262
Staff costs	73,403	-	73,403
Depreciation	2,955	16,172	19,127
	<u>191,524</u>	<u>16,172</u>	<u>207,696</u>

NORWICH SAMARITANS CIO

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

6. Expenditure on raising funds (continued)

Fundraising trading expenses (continued)

	<i>Unrestricted funds 2024 £</i>	<i>Total funds 2024 £</i>
Rent	40,077	40,077
Credit card charges	3,516	3,516
Till expenses	5,152	5,152
IT software and consumables	3,340	3,340
Bank charges	753	753
Vehicle expenses	1,210	1,210
Rates and refuse	9,996	9,996
Light, heat and water	5,848	5,848
Telephone	1,568	1,568
Cleaning	337	337
Legal and professional fees	1,294	1,294
Cost of goods sold	3,705	3,705
Staff costs	60,436	60,436
Depreciation	11,179	11,179
	<u>148,411</u>	<u>148,411</u>

7. Analysis of expenditure on charitable activities

Summary by fund type

	Unrestricted funds 2025 £	Restricted funds 2025 £	Total 2025 £
Emotional support	144,285	3,817	148,102
Emotional support in Prisons	12,642	1,494	14,136
	<u>156,927</u>	<u>5,311</u>	<u>162,238</u>

NORWICH SAMARITANS CIO

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

7. Analysis of expenditure on charitable activities (continued)

Summary by fund type (continued)

	<i>Unrestricted funds 2024 £</i>	<i>Restricted funds 2024 £</i>	<i>Total 2024 £</i>
Emotional support	140,625	2,080	142,705
Emotional support in Prisons	13,553	2,336	15,889
	<u>154,178</u>	<u>4,416</u>	<u>158,594</u>

8. Analysis of expenditure by activities

	<i>Activities undertaken directly 2025 £</i>	<i>Support costs 2025 £</i>	<i>Total funds 2025 £</i>
Emotional support	26,282	121,820	148,102
Emotional support in Prisons	2,286	11,850	14,136
Total 2025	<u>28,568</u>	<u>133,670</u>	<u>162,238</u>

	<i>Activities undertaken directly 2024 £</i>	<i>Support costs 2024 £</i>	<i>Total funds 2024 £</i>
Emotional support	19,658	123,047	142,705
Emotional support in Prisons	2,336	13,553	15,889
	<u>21,994</u>	<u>136,600</u>	<u>158,594</u>

NORWICH SAMARITANS CIO

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

8. Analysis of expenditure by activities (continued)

Analysis of direct costs

	Emotional support 2025 £	Emotional support in Prisons 2025 £	Total funds 2025 £
Publicity	5,834	648	6,482
Travel and parking	20,406	144	20,550
Listener scheme and outreach	42	1,494	1,536
	26,282	2,286	28,568

	Emotional support 2024 £	Emotional support in Prisons 2024 £	Total funds 2024 £
Publicity	4,178	-	4,178
Travel and parking	15,312	-	15,312
Listener scheme and outreach	168	2,336	2,504
	19,658	2,336	21,994

NORWICH SAMARITANS CIO

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

8. Analysis of expenditure by activities (continued)

Analysis of support costs

	Emotional support 2025 £	Emotional support in Prisons 2025 £	Total funds 2025 £
Staff costs	73,595	8,417	82,012
Rent and rates	226	25	251
Telephone	4,098	455	4,553
Insurance	2,130	-	2,130
Light, heat and water	3,181	353	3,534
Postage and stationery	6,113	679	6,792
Maintenance and repairs	4,084	454	4,538
Cleaning	6,000	666	6,666
Conference expense and training	5,678	-	5,678
Accountancy	2,318	257	2,575
AGM	2,826	314	3,140
Annual levy to Samaritans	9,517	-	9,517
Legal and professional fees	917	102	1,019
Bank charges	469	52	521
Subscriptions	668	76	744
	<hr/> 121,820 <hr/>	<hr/> 11,850 <hr/>	<hr/> 133,670 <hr/>

NORWICH SAMARITANS CIO

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

8. Analysis of expenditure by activities (continued)

Analysis of support costs (continued)

	<i>Emotional support 2024 £</i>	<i>Emotional support in Prisons 2024 £</i>	<i>Total funds 2024 £</i>
Staff costs	44,664	5,254	49,918
Rent and rates	15,794	1,755	17,549
Telephone	5,134	604	5,738
Insurance	4,517	-	4,517
Light, heat and water	9,042	1,005	10,047
Postage and stationery	9,747	1,148	10,895
Maintenance and repairs	12,500	1,389	13,889
Cleaning	5,244	575	5,819
Conference expense and training	7,385	820	8,205
Accountancy	2,205	245	2,450
AGM	1,561	173	1,734
Annual levy to Samaritans	2,764	-	2,764
Legal and professional fees	594	66	660
Bank charges	244	28	272
Gift Aid costs	1,338	149	1,487
Subscriptions	314	342	656
	<u>123,047</u>	<u>13,553</u>	<u>136,600</u>

9. Independent examiner's remuneration

The independent examiner's remuneration amounts to an independent examiner fee of £2,575 (2024 - £2,450).

NORWICH SAMARITANS CIO

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

10. Staff costs

	2025 £	2024 £
Wages and salaries	144,816	106,769
Social security costs	6,700	3,458
Contribution to defined contribution pension schemes	3,899	2,754
	<u>155,415</u>	<u>112,981</u>

The average number of persons employed by the Charity during the year was as follows:

	2025 No.	2024 No.
Generating funds (shop employees)	6	4
Charitable activities	1	1
	<u>7</u>	<u>5</u>

No employee received remuneration amounting to more than £60,000 in either year.

The Trustees are considered to be the Key Management Personnel for the charity.

11. Trustees' remuneration and expenses

During the year, no Trustees received any remuneration or other benefits (2024 - £NIL).

During the year ended 31 March 2025, no Trustee expenses have been incurred (2024 - £NIL).

NORWICH SAMARITANS CIO

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

12. Tangible fixed assets

	Freehold property £	Long-term leasehold property £	Motor vehicles £	Office equipment £	Computer equipment £	Total £
Cost or valuation						
At 1 April 2024	849,811	33,141	13,300	103,399	40,369	1,040,020
Additions	-	-	-	7,671	8,700	16,371
At 31 March 2025	849,811	33,141	13,300	111,070	49,069	1,056,391
Depreciation						
At 1 April 2024	-	33,141	13,300	53,434	36,288	136,163
Charge for the year	-	-	-	17,062	2,065	19,127
At 31 March 2025	-	33,141	13,300	70,496	38,353	155,290
Net book value						
At 31 March 2025	849,811	-	-	40,574	10,716	901,101
At 31 March 2024	849,811	-	-	49,965	4,081	903,857

13. Fixed asset investments

	Listed investments £
Cost or valuation	
At 1 April 2024	53,620
Revaluations	505
At 31 March 2025	54,125

NORWICH SAMARITANS CIO

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

14. Debtors

	2025 £	2024 £
Due within one year		
Trade debtors	6,717	38,894
Other debtors	3,746	1,886
Prepayments and accrued income	41,363	39,400
	<u>51,826</u>	<u>80,180</u>

15. Creditors: Amounts falling due within one year

	2025 £	2024 £
Trade creditors	54,609	38,106
Other taxation and social security	2,825	5,634
Other creditors	3,893	3,871
Accruals and deferred income	13,712	7,229
	<u>75,039</u>	<u>54,840</u>

NORWICH SAMARITANS CIO

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

16. Statement of funds

Statement of funds - current year

	Balance at 1 April 2024 £	Income £	Expenditure £	Gains/ (Losses) £	Balance at 31 March 2025 £
Unrestricted funds					
General Funds	393,258	276,311	(354,324)	-	315,245
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
Restricted funds					
Prisons	16,084	4,079	(1,494)	-	18,669
Training	-	19,400	(3,817)	-	15,583
Project Diamond	833,805	-	(16,172)	505	818,138
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
	849,889	23,479	(21,483)	505	852,390
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
Total of funds	<u>1,243,147</u>	<u>299,790</u>	<u>(375,807)</u>	<u>505</u>	<u>1,167,635</u>

Prison fund supports The Listener Scheme, training prisoners to provide emotional support to their peers by becoming 'Listeners'.

Training fund supports the training of new volunteers.

Project Diamond represents the major renovation project to refurbish the charity's city centre branch.

NORWICH SAMARITANS CIO

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

16. Statement of funds (continued)

Statement of funds - prior year

	<i>Balance at 1 April 2023 £</i>	<i>Income £</i>	<i>Expenditure £</i>	<i>Transfers in/out £</i>	<i>Gains/ (Losses) £</i>	<i>Balance at 31 March 2024 £</i>
Unrestricted funds						
General Funds	396,172	326,456	(329,524)	154	-	393,258
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
Restricted funds						
Prisons	10,062	8,358	(2,336)	-	-	16,084
Training	2,080	-	(2,080)	-	-	-
Defibrillator	154	-	-	(154)	-	-
IT refresh	2,408	-	-	(2,408)	-	-
Workstations	536	-	-	(536)	-	-
Windows	831	-	-	(831)	-	-
Branch improvements	3,071	-	-	(3,071)	-	-
2nd Ops Room	2,066	-	-	(2,066)	-	-
COVID survival	5,637	-	-	(5,637)	-	-
Project Diamond	803,636	12,000	-	14,549	3,620	833,805
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
	830,481	20,358	(4,416)	(154)	3,620	849,889
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
Total of funds	<u>1,226,653</u>	<u>346,814</u>	<u>(333,940)</u>	<u>-</u>	<u>3,620</u>	<u>1,243,147</u>

NORWICH SAMARITANS CIO

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

17. Analysis of net assets between funds

Analysis of net assets between funds - current year

	Unrestricted funds 2025 £	Restricted funds 2025 £	Total funds 2025 £
Tangible fixed assets	165,899	735,202	901,101
Fixed asset investments	-	54,125	54,125
Current assets	224,385	63,063	287,448
Creditors due within one year	(75,039)	-	(75,039)
Total	315,245	852,390	1,167,635

Analysis of net assets between funds - prior year

	<i>Unrestricted funds 2024 £</i>	<i>Restricted funds 2024 £</i>	<i>Total funds 2024 £</i>
Tangible fixed assets	152,482	751,375	903,857
Fixed asset investments	-	53,620	53,620
Current assets	295,616	44,894	340,510
Creditors due within one year	(54,840)	-	(54,840)
Total	393,258	849,889	1,243,147

NORWICH SAMARITANS CIO

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

18. Pension commitments

The charity operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the group in an independently administered fund. The pension cost charge represents contributions payable by the group to the fund. At 31 March 2025 £1,419 (2024 - £505) was payable to the fund and is included in creditors.

19. Operating lease commitments

At 31 March 2025 the Charity had commitments to make future minimum lease payments under non-cancellable operating leases as follows:

	2025 £	2024 £
Not later than 1 year	38,750	44,250
Later than 1 year and not later than 5 years	68,438	107,188
	<u>107,188</u>	<u>151,438</u>