

ARMED FORCES COMMUNITY SUPPORT HUB

England & Wales · Charity number 1168398

Details

Status Registered

Legal form CIO

Registered 2016-07-22

Register [View on the Charity Commission register](#)

Contact

Address Veteran Support Centre
Off Alder Lane
Warrington
WA2 8AG

Phone 01925638515

Email admin@afcsh.org

Website AFCSH.org

Activities

Objects: TO PROMOTE SOCIAL INCLUSION FOR THE PUBLIC BENEFIT BY PREVENTING PEOPLE FROM BECOMING SOCIALLY EXCLUDED, RELIEVING THE NEEDS OF THOSE PEOPLE WHO ARE SOCIALLY EXCLUDED AND ASSISTING THEM TO INTEGRATE INTO SOCIETY.FOR THE PURPOSE OF THIS CLAUSE SOCIALLY EXCLUDED MEANS BEING EXCLUDED FROM SOCIETY, OR PART OF SOCIETY, AS A RESULT OF BEING A SERVING SERVICE MAN AND WOMAN OF ALL THREE SERVICES INCLUDING THE RESERVES. VETERANS OF ANY ERA OR AGE, AS DEFINED BY GOVERNMENT AND THEIR IMMEDIATE FAMILY, HUSBAND, WIFE OR PARTNER AND ANY DEPENDANTS. THIS INCLUDES ADULT INSTRUCTORS OF THE CADET FORCES.

Activities: A one stop shop to support the armed forces community in Warrington and the Cheshire area. This includes all veterans, early service leavers, reservists and their families from all three armed forces.This includes working with appropriate service providers, agencies,organisations and charities that assist military personnel. We also forge close links with NHS trusts in our area.

Classification

- **How:** Provides Services, Provides Advocacy/advice/information
- **What:** General Charitable Purposes, Disability, Armed Forces/emergency Service Efficiency
- **Who:** Elderly/old People, People With Disabilities, Other Defined Groups

Geography

- Cheshire East
- Cheshire West & Chester
- Halton
- Warrington
- Wirral

Finances

Period end	Income	Expenditure	Assets	Employees
2025-07-31	£69,311	£71,010	-	-
2024-07-31	£70,009	£75,355	-	-
2023-07-31	£67,949	£113,697	-	-
2022-07-31	£106,380	£87,506	-	-
2021-07-31	£85,208	£64,727	-	-
2020-07-31	£64,890	£62,008	-	-

Trustees

Name	Role	Appointed
David Chandler		2022-10-18
Graham Worrod		2025-02-14
James William Appleton		2025-07-07

ARMED FORCES COMMUNITY SUPPORT HUB

England & Wales - Charity number 1168398

Accounts



ARMED FORCES COMMUNITY SUPPORT HUB

TRUSTEES' ANNUAL REPORT

1 August 2024 – 31 July 2025

Registered Charity Number: 1168398

1. Executive Summary

The Armed Forces Community Support Hub (AFCSH) continued to deliver essential peer-led support to veterans across Warrington and Cheshire West & Chester. Throughout the year, the charity provided consistent opportunities for social connection, wellbeing support, and community engagement.

Key outputs included:

- 52 Breakfast Clubs
- 1,200+ NAAFI visits
- 150+ Naafi Break attendances
- 3,000+ volunteer hours
- 12 trips and social activities

Veteran-reported outcomes demonstrated strong impact:

- 82% experienced reduced isolation
- 76% reported improved mental wellbeing
- 90% felt better able to manage daily challenges

The charity remains financially stable, operationally resilient, and committed to supporting veterans' wellbeing and reintegration.

2. Lead Trustee Statement

The Board of Trustees is pleased to present the Annual Report for 2024–2025. This year has seen continued growth in engagement, strengthened partnerships, and a deepening of our commitment to supporting veterans and their families.

Our peer-led model remains central to our success, ensuring that every veteran who engages with us is met with understanding, respect, and lived-experience support.

David Chandler Lead Trustee

3. CEO Foreword

This year has been one of meaningful progress for AFCSH. Our daily presence through NAAFI support, weekly drop-ins, and structured activities has helped veterans reconnect, rebuild confidence, and access the support they need.

We have seen increased engagement, stronger community partnerships, and a growing volunteer base. I am immensely proud of our team and grateful to every veteran who places their trust in us.

Edward Arnold Chief Executive Officer

4. Reference & Administrative Details

Charity Name: Armed Forces Community Support Hub **Charity Number:** 1168398

Legal Structure: Charitable Incorporated Organisation (CIO)

Principal Address: Veteran Support Centre (Off Alder Lane) Warrington Cheshire
WA2 8AG

Email: operations@aifcsh.org **Website:** AFCSH.org

Trustees (2024–2025):

- David Chandler – Lead Trustee
- Graham Worrad – Trustee

5. Structure, Governance & Management

AFCSH operates as a CIO governed by its constitution. The Board of Trustees oversees strategic direction, compliance, and risk management. Trustees are appointed in accordance with the governing document and bring a range of lived experience, professional expertise, and community insight.

Operational delivery is led by the CEO, supported by volunteers who contribute to daily activities, peer support, and community engagement.

6. Objectives & Activities

The charity's objectives are to:

- Support veterans through peer-led engagement
- Reduce isolation and improve wellbeing
- Provide safe, welcoming spaces for social connection
- Facilitate access to services, assessments, and community resources

Activities delivered this year included:

- Weekly Breakfast Clubs
- Daily NAAFI support
- Naafi Break drop-ins
- Peer-support meetings
- Needs assessments for new veterans
- Social and commemorative trips

7. Public Benefit Statement

AFCSH provides clear public benefit by improving the wellbeing, social connection, and community participation of veterans. All activities are delivered in line with Charity Commission guidance on public benefit and are accessible without discrimination.

8. Achievements, Performance & Impact

8.1 Key Outputs

- 1,200+ NAAFI visits
- 150+ Naafi Break attendances
- 52 Breakfast Clubs
- 12 trips and social activities
- 3,000+ volunteer hours
- 25 active volunteers

8.2 Veteran-Reported Outcomes

- 82% reduced isolation
- 76% improved mental wellbeing
- 90% improved ability to manage daily challenges
- 68% increased confidence in community engagement

8.3 Key Performance Indicators (KPIs)

KPI Category	Indicator	Target	Actual	Status
Engagement	NAAFI visits	1,000	1,200+	✓ Exceeded
	Breakfast Clubs	50	52	✓ Exceeded
	Naafi Break attendance	120	150+	✓ Exceeded
Volunteer Contribution	Volunteer hours	2,500	3,000+	✓ Exceeded
	Active volunteers	20	25	✓ Exceeded
Wellbeing Outcomes	Reduced isolation	70%	82%	✓ Exceeded
	Improved mental wellbeing	70%	76%	✓ Exceeded
	Improved daily functioning	80%	90%	✓ Exceeded
Community Engagement	Increase in local engagement	25%	40%	✓ Exceeded
Support Quality	Needs assessments completed	100%	100%	✓ Achieved

8.4 KPI Summary Analysis

- All KPIs were achieved or exceeded.
- Engagement levels increased across all activities.
- Wellbeing outcomes significantly surpassed targets.
- Volunteer contribution rose by 20%.
- Community engagement increased by 40%.

9. Volunteer Involvement

Volunteers contributed more than 3,000 hours this year, supporting daily operations, peer mentoring, events, and outreach. Their lived experience and commitment are central to the charity's impact.

10. Financial Review

The charity remains financially stable, with prudent management of resources and expenditure aligned to charitable objectives. Funding was used to support programme delivery, volunteer coordination, and operational costs.

A reserves policy is in place to ensure sustainability and continuity of services.

11. Risk Management

Trustees regularly review operational, financial, and governance risks. Key mitigations include:

- Clear safeguarding procedures
- Financial oversight and reporting
- Volunteer training and supervision
- Compliance with regulatory requirements

12. Reserves Policy

The charity maintains reserves to ensure continuity of services and to safeguard against unforeseen financial challenges. The level of reserves is reviewed annually to ensure alignment with operational needs.

13. Community Engagement

AFCSSH strengthened its community presence through partnerships, outreach, and increased local engagement—up by 40% this year.

14. Plans for the Future

Plans for 2025–2026 include:

- Expanding peer-support programmes
- Increasing volunteer recruitment and training
- Strengthening partnerships with local organisations

- Enhancing wellbeing and social activity provision

15. Statement of Trustees' Responsibilities

Trustees confirm they have complied with their duties under the Charities Act, including ensuring proper financial management, safeguarding, and oversight of charitable activities.

16. Lead Trustee's Closing Reflection

As we conclude this reporting year, I am immensely proud of what the Armed Forces Community Support Hub has achieved. Our growth, our strengthened partnerships, and the unwavering commitment of our volunteers reflect the heart of our organisation — veterans supporting veterans.

Every conversation shared over a brew, every NAAFI visit, every Breakfast Club, and every moment of peer support represents real change in the lives of those who have served. We have built a community where veterans feel valued, understood, and supported, and that remains our greatest achievement.

Looking ahead, we remain committed to expanding our reach, deepening our impact, and ensuring that every veteran in Warrington and Cheshire knows they have a place where they belong. Thank you to everyone who has stood with us this year — your support makes our mission possible.

David Chandler Lead Trustee Armed Forces Community Support Hub

17. Declaration

Signed on behalf of the Trustees:

David Chandler

Lead Trustee

Signature:  _____

Date: 5th May 26.

Edward Arnold

Chief Executive Officer

Signature:  _____

Date: 5th May 2026.



AFCSH KPI DASHBOARD

2024-2025

Engagement KPIs

- 1,200+ NAAFI Visits
- 150+ Naafi Break Attendances
- 52 Breakfast Clubs
- 12 Social Trips
- 40% Increase in Community Engagement

Volunteer KPIs

- 3,000+ Volunteer Hours
- 25 Active Volunteers
- 100% Volunteer-Led Delivery

Wellbeing KPIs

- 82% Felt Less Isolated
- 76% Improved Mental Wellbeing
- 90% Better Able to Manage Challenges
- 68% Increased Confidence

Quality & Support KPIs

- 100% Needs Assessments Completed
- 100% Safeguarding Compliance
- 0 Reportable Incidents



Pride in our Military Veterans, Pride in our Community

Armed Forces Community Support Hub

Trustees Financial Report and Statement of Financial Activities

For the Year Ended 31 July 2025

Armed Forces Community Support (AFCS)

Registered Charity Number: 1168398

1. Reference and Administrative Details

Charity Name: Armed Forces Community Support (AFCS) **Registered Charity Number:** 1168398

Principal Address: Veteran Support Centre The Green Cabin (Off Alder Lane)
Orford, Warrington, WA2 8AG

Trustees during the year:

- David Chandler
- Graham Worrad

Independent Examiner: Woods & Co

2. Structure, Governance and Management

Armed Forces Community Support (AFCS) is an unincorporated charitable organisation governed by a constitution adopted at its formation. The Trustees — David Chandler and Graham Worrad — are responsible for governance, strategic direction, and financial oversight.

New Trustees are appointed by the existing board and receive an induction covering governance responsibilities, safeguarding, and operational procedures. The charity is volunteer-led, with day-to-day delivery supported by trained volunteers and a small number of paid staff.

Policies covering safeguarding, data protection, health and safety, and financial controls are reviewed annually to ensure compliance and good practice.

3. Objectives and Activities

The charity's purpose is to support members of the Armed Forces community, including veterans, serving personnel, and their families. AFCS provides peer-led support, welfare assistance, social connection, and community activities that reduce isolation and improve wellbeing.

The Trustees confirm that they have complied with their duty under section 17 of the Charities Act 2011 to have due regard to the Charity Commission's guidance on public benefit.

4. Achievements and Performance

During the year, AFCS continued to deliver consistent and accessible support to the Armed Forces community. Key achievements included:

- Regular peer-support sessions and drop-ins
- One-to-one welfare guidance and signposting
- Volunteer training and supervision
- Maintaining a safe and welcoming community hub
- Strengthening relationships with partner organisations

Despite financial pressures, AFCS maintained service levels and continued to meet the needs of beneficiaries effectively.

5. Public Benefit Statement

AFCS provides clear public benefit by supporting the wellbeing, resilience, and social inclusion of the Armed Forces community. All services are provided free of charge and are accessible to anyone with a connection to the Armed Forces.

6. Volunteer Involvement

Volunteers remain central to the charity's delivery model. They contribute to peer support, administration, events, and the day-to-day running of the hub. The Trustees express their gratitude for the dedication, professionalism, and lived experience that volunteers bring to the organisation.

During the year, the charity spent:

- **£1,500** on volunteer support (training, refreshments, travel, DBS checks, equipment)
- **£4,817.99** on operational costs (insurance, utilities, communications, stationery, subscriptions)

These costs directly support the delivery of charitable activities.

7. Plans for Future Periods

The Trustees intend to:

- Strengthen unrestricted income through fundraising and community engagement
- Seek new grant opportunities to support core services
- Develop volunteer capacity
- Maintain and improve the hub environment
- Expand outreach to ensure more veterans can access support

The charity remains committed to delivering high-quality, peer-led support in a sustainable and responsible manner.

8. Financial Review

Total income for the year was **£69,311.36**, derived from donations, community fundraising, and bank interest.

Total expenditure for the year was **£71,009.99**, covering service delivery, premises, volunteer support, and operational costs.

The charity recorded a **net deficit of £1,698.63**, which was anticipated and managed. This deficit was covered by existing unrestricted reserves.

At year end, AFCs held **unrestricted reserves of £5,195.37**, providing a modest but essential buffer for operational continuity.

9. Narrative Explanation of the Deficit and Reserves

The deficit resulted from increased operational costs and the absence of restricted project funding during the year. Trustees chose to maintain service levels to ensure continuity of support for beneficiaries.

Reserves remain modest but appropriate for a small frontline charity, providing essential liquidity and resilience. The Trustees will continue to prioritise strengthening unrestricted income and managing costs prudently.

10. Statement of Financial Activities (SOFA)

(All funds unrestricted)

Income: £69,311.36 **Expenditure:** £71,009.99 **Net Movement in Funds:** – £1,698.63

11. Funds Reconciliation

	Unrestricted	Restricted	Total
Funds brought forward	£6,894.00	£0.00	£6,894.00
Net movement in funds	–£1,698.63	£0.00	–£1,698.63
Funds carried forward	£5,195.37	£0.00	£5,195.37

12. Balance Sheet

As at 31 July 2025

	2024–25	2023–24
Current Assets		
Cash at bank and in hand	£5,195.37	£6,894.00
Debtors	£0.00	£0.00

7. Funds

	Unrestricted	Restricted	Total
Opening Balance	£6,894.00	£0	£6,894.00
Net Movement	-£1,698.63	£0	-£1,698.63
Closing Balance	£5,195.37	£0	£5,195.37

8. Reserves Policy

The Trustees aim to maintain reserves sufficient to cover short-term cash flow needs and ensure continuity of services. Current reserves of £5,195.37 are considered modest but appropriate.

9. Going Concern

The Trustees consider the charity a going concern, based on stable unrestricted income and low financial risk.

14. Independent Examiner's Report

Independent Examiner: Woods & Co

I report to the Trustees on my examination of the accounts of Armed Forces Community Support for the year ended 31 July 2025.

I have carried out my examination in accordance with section 145 of the Charities Act 2011 and the applicable Directions issued by the Charity Commission.

Independent Examiner's Statement Nothing has come to my attention that gives me reasonable cause to believe that:

1. Accounting records were not kept in accordance with section 130 of the Charities Act 2011
2. The accounts do not accord with those records
3. The accounts do not comply with the applicable requirements of the Charities Act 2011


Independent Examiner: Woods & Co Date: Woods & Co 29/04/26

15. Approval of the Trustees' Financial Report

This report was approved by the Trustees on: 6th May 2026

Signed on behalf of the Board of Trustees:

David Chandler Trustee Signature:



Armed Forces Community Support Hub

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For the Year Ended 31 July 2025

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Independent Examiner: Woods & Co Date: Woods & Co 29/04/26

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Signed on behalf of the Board of Trustees:

David Chandler Trustee Signature:



ARMED FORCES COMMUNITY SUPPORT HUB

England & Wales - Charity number 1168398

Accounts



Trustees' Annual Report for the period

		Period start date			Period end date		
From	01	08	2023	To	31	07	2024

Section A Reference and administration details

Charity name **Armed Forces Community Support Hub**

Other names charity is known by **Armed Forces Community Support**

Registered charity number (if any) **1168398**

Charity's principal address **Veteran Support Centre**
(Off Alder Lane)
Warrington
 Postcode **WA2 8AG**

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	David Chandler	Lead Trustee		
2				
3				
4				

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address

Name of chief executive or names of senior staff members (Optional information)

Edward John Arnold - CEO

Section B Structure, governance and management

Description of the charity's trusts

Type of governing document
(eg. trust deed, constitution)

Constitution

How the charity is constituted
(eg. trust, association, company)

Charitable Incorporated Organisation

Trustee selection methods
(eg. Appointed by, elected by)

Appointed at a quorate meeting of the trustees properly notified as per our constitution and considered to have the skills which would be an asset to the charity.

Additional governance issues (Optional information)

You **may choose** to include additional information, where relevant, about:

- policies and procedures adopted for the induction and training of trustees;
- the charity's organisational structure and any wider network with which the charity works;
- relationship with any related parties;
- trustees' consideration of major risks and the system and procedures to manage them.

All of our policies are constantly updated and promulgated to all staff and volunteers to read. All policies are then signed by staff and volunteers to ensure good governance.

Our Trustee induction policies have been updated and a comprehensive folder containing all relevant paperwork and guidance is issued to any individual that wishes to apply to be a Trustee within the Charity.

Although currently we only have one Trustee we have been actively recruiting for new individuals to take on the reigns.

We work closely with Local Government and recognised relevant organisations to assist us to provide our services to our clients.

An area of risk identified resulted in the purchase and recording of DBS certificates for everyone. All staff and volunteers are fully DBS checked, and copies of all certificates are now held securely.

Section C

Objectives and activities

Summary of the objects of the charity set out in its governing document

Armed Forces Community Support Hub Objectives

The Armed Forces Community Support Hub is built upon a unique working partnership between, Warrington Borough Council, Cheshire West and Chester Council, Citizens Advice, The Royal British Legion, ASDIC, SSAFA, DMWS, AFCTF, NHS, Cheshire Police, CGL, Pathways to Recovery.

We promote social inclusion, wellbeing, and reintegration back into civilian life after service utilising peer support and well-being projects. We are here to assist the need of individuals and family members living in Warrington and Cheshire who are currently serving or who have served in the Armed Forces.

We deliver 2 weekly Veterans Breakfast Club in Warrington at the Veteran Support Centre(Coffee Mornings)

Weekly “Naafi Break Drop-Ins” located within the Cheshire West and Chester area. Naafi Breaks are spread over three locations to ensure maximum attendance and availability to veterans and their families.

Numerous trips have been organised for the veterans to the National Arboretum and other significant military locations as well social trips.

Veteran volunteers always play a major role in the support of the charity. It has always been peer-support led and is the fundamental part of the transition back into the Community for many. All veterans have signed terms of agreements and a Code of Conduct as guided by our policies and procedures.

The Veterans peer support group meet each week face to face or via online to discuss any issues or concerns they have or any ideas on what our next project would be to support further clients. Any outcomes that require CEO approval would then be presented and if needed further agreement from the Lead Trustee if the idea requires funding.

Should the volunteer group wish to purchase new items for the good and benefit of the group the CEO could grant the request (subject to financial limits imposed). If further or larger amounts of funds is required, then the CEO would request funds through the Lead Trustee.

All newly appointed volunteers and veterans requiring assistance complete a Needs Assessment to identify any issues. Early intervention reduces further deterioration and promotes mental health recovery.

Summary of the main activities undertaken for the public benefit in relation to these objects (include within this section the statutory declaration that trustees have had regard to the guidance issued by the Charity Commission on public benefit)

Additional details of objectives and activities (Optional information)

The contribution made by our volunteers is paramount to the daily running and provision of services to our veterans’ community. Without our volunteers we would have difficulty in providing our services.

We have focussed mainly this year on either self-funding or projects not requiring external funding. We strive to be self sufficient without burdening the already stretched funding organisations. Our passion to support veterans is driven by the support we receive from veterans who have either utilised our services or wish to assist others.

Our secondary aim is to support the local communities in which we are located. Having their support is crucial to the centre remaining open and allowing the veterans to re-join communities in which they have previously felt excluded.

You **may choose** to include further statements, where relevant, about:

- policy on grantmaking;
- policy programme related investment;
- contribution made by volunteers.

Summary of the main achievements of the charity during the year

During this reporting period we have identified and assisted 10 veterans who were designated as homeless into supported living accommodation during this reporting year. This has been through the continued support of outside agencies who support veterans e.g. The Royal British Legion, Night Stop and local government assistance. Although our successful numbers are low compared to other larger organisations every veteran housed is one less having to endure life on the streets.

213 Veteran referrals have been received and recorded through our services following Needs Assessments which has provided guidance and support/assistance to veterans, dependants and families.

This year again, our Bicycle Recycle project has been our biggest success. Working in conjunction with Cycling UK who have supported us for two of our bike projects during this reporting period we have been able to sustain the project. We have supported 21 veterans with free bicycles but, due to the success and supply of bicycles from our local community we have also managed to supply repaired bicycles back to the community who have been referred from local community agencies for assistance. We have also been able to supply (via local government services) several bicycles to local families who due to circumstances could not afford to purchase bicycles from their own funds

Our latest project in which we are very keen to explore has been our Laser crafting project where the veterans are learning and understanding how to craft items from Wood, Plastic, Glass etc into items which we can sell at our fundraising events. This has become popular with the clients who are learning a new skill and taking more time out of their own homes to interact with like minded individuals and the public as a whole.

We still maintain a close link with NHS medical services and our continued commissioning from Greater Manchester Mental Health has assisted us greatly in providing wrap around support for them and their clients.

Now in our 6th year of commissioning from Cheshire West and Chester Council we continue to provide support to veterans and dependants within the CWaC area.

The Veterans Support Centre has developed greatly within this reporting period and we are keen to utilise the building more not just for the veterans and their families but to the wider general public as a whole.

We have continued to utilise our minibus to provide support and assistance to veterans who engage with us. However, the age and condition of the bus and the increasing costs of maintaining her have now seen her removed from service and has now been sold on for parts. This is an unfortunate situation as the bus was a stalwart within both the veteran community and the local community as a whole. However, the bus was utilised for the following:

Social trips and events for both Veterans and their families.
Social trips for local non-funded community agencies for social trips.
Moving Military Veterans personal belongings in and out of storage
House Removals

Section E	Financial review	
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Brief statement of the charity's policy on reserves

We have continued to fundraise throughout this reporting year to maintain funds sufficient to cover our operational costs for three months minimum.

Details of any funds materially in deficit

n/a

Further financial review details (Optional information)

You **may choose** to include additional information, where relevant about:

- the charity's principal sources of funds (including any fundraising);
- how expenditure has supported the key objectives of the charity.
- investment policy and objectives including any ethical investment policy adopted.

The charities principal source of funding this reporting period has been from Veterans in Mind (NHS) and Cheshire West and Chester Council.

We are working more towards self-funded projects which can sustain the charity such as the bike project and our new Laser craft project. For future years.

Section F	Other optional information	
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Section G	Declaration	
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The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)

	
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Full name(s)

Edward John Arnold

Position (e.g., Secretary, Chair, etc)

CEO

Date

21 May 2025

Armed Forces Community Support Hub
Statement of Financial Activities
For Year End 31st July 2024

Heading	Notes	Unrestricted Funds	Restricted Funds	Year Ended 31.07.2024 Total Funds	Period 01.08.2022 - 31.07.2023 Total Funds
Income & Endowments from Donations and Legacies		70009		70008.77	67948.57
Bank interest received		84.77			
Expenditure On					
Charitable activities General		75355		75355.3	113696.6
Net income (Expenditure)		-5262			
Transfer between funds					
NET MOVEMENT OF FUNDS				-5346.53	-45748.03
RECONCILIATION OF FUNDS					
Total funds brought forward		13028		13028.45	13028.45
Cash in hand		62.6			17.39
Total funds					
Carried Forward		7767			13028.45

Detailed statement of financial Activities
Income and Endowments
Year Ended 31.07.2024

	For the Year 31st July 2024	Year Ended 31.07.2023
Donations & Legacies	70009	67948.57
Interest Received	84.77	
Total incoming resources	70094	67948.57
Payments		
Charitable Activities	23914	1350
Payroll	19900	6000
Insurance	164.9	3375.24
Telephone/internet	1642	1967.93
Postage & Stationary	107.4	570.8
Rent/Building Maintenance	12581	18514.22
Computer Equipment	4486	494.94
Hospitally		
Volunteers Expenses	1985	614.85
Fuel	5330	4473.78
Storage Unit	4466	8482.67
Subscriptions	778.4	
Living History Project		3184.66
Bike Project		25000
Veterans Foundation Project		30000
CWAC Breakfast Club		9667.51

Total Resources Expended

75355

113696.6

Armed Forces Community Support Hub
Balance Sheet
At 31st July 2024

Heading	Notes	Unrestricted Funds	Restricted Funds	Year Ended 31.07.2024 Total Funds	Period 01.08.2022 - 31.07.2023 Total Funds
Fixed Assets					
Marquees/Gazebo				3106	3106
Mini Bus				2000	2000
Total	0	0	0	5106	5106
Accumulated Depreciation				-5106	
Total	0	0	0	0	5106
Bank Current Account				4726.98	7367.84
Bank Deposit Account				3005.2	5655.54
Cash				62.6	17.39
Other Creditors				-27.89	-12.32
				7766.89	13028.45

INDEPENDENT EXAMINERS REPORT TO THE TRUSTEES OF WARRINGTON

ARMED FORCES COMMUNITY SUPPORT REGISTERED CHARITY NUMBER: 1168398

I report to the Trustees on my examination of the accounts of the Armed Forces Community Support for the year ended 31st July 2024 (The Trust).

Responsibilities and Basis of Report

As the Charity Trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 (The Act).

I report in respect of my examination of the Trusts accounts carried out under section 145 of the Act and in carrying out my examination I have followed all applicable directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent Examiners Statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. Accounting records were not kept in respect of the Trust as required by section 130 of the Act, or
2. The Accounts do not accord with those records.

I confirm that there are no matters to which your attention should be drawn to enable a proper understanding of the accounts.

Woods & Cooper, Chartered Accountants & Chartered Tax Advisers

23 Farnworth Street

Widnes

WA8 9LH

Signed: Woods & Cooper

Date: 7/4/2025

Chair of Trustees: David Chandler

Signed: D Chandler

Date: 21/05/25

ARMED FORCES COMMUNITY SUPPORT HUB

England & Wales - Charity number 1168398

Accounts



Trustees' Annual Report for the period

Period start date		Period end date	
From	01 08 2022	To	31 07 2023

Section A Reference and administration details

Charity name

Armed Forces Community Support Hub

Other names charity is known by

Armed Forces Community Support

Registered charity number (if any)

1168398

Charity's principal address

Orford Park Community Centre	
(Off Alder Lane)	
Warrington	
Postcode	WA2 8AG

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	David Chandler	Lead Trustee		
2				
3				
4				
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				

Names of the trustees for the charity, if any, (for example, any custodian trustees)

Name	Dates acted if not for whole year

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address

Name of chief executive or names of senior staff members (Optional information)

--

Section B Structure, governance and management

Description of the charity's trusts

Type of governing document
(eg. trust deed, constitution)

Constitution

How the charity is constituted
(eg. trust, association, company)

Charitable Incorporated Organisation

Trustee selection methods
(eg. Appointed by, elected by)

Appointed at a quorate meeting of the trustees properly notified as per our constitution and considered to have the skills which would be an asset to the charity.

Additional governance issues (Optional information)

You **may choose** to include additional information, where relevant, about:

- policies and procedures adopted for the induction and training of trustees;
- the charity's organisational structure and any wider network with which the charity works;
- relationship with any related parties;
- trustees' consideration of major risks and the system and procedures to manage them.

The Organisation is currently viewing increasing our Trustee portfolio.

Section C Objectives and activities

Summary of the objects of the charity set out in its governing document

Armed Forces Community Support Hub Objectives

The Armed Forces Community Support Hub is built upon a unique working partnership between, Warrington Borough Council, Cheshire West and Chester Council, Citizens Advice, The Royal British Legion, ASDIC, SSAFA, DMWS, AFCTF, NHS, Cheshire Police, CGL, Pathways to Recovery.

We promote social inclusion, wellbeing, and reintegration back into

civilian life after service utilising peer support and well-being projects. We are here to support the need of individuals and family members living in Warrington and Cheshire who are currently serving or who have served in the Armed Forces.

1 weekly Veterans Breakfast Club in Warrington (Coffee Morning)

Fortnightly "Naafi Break Drop-Ins" within Ellesmere Port Library and Hydrogen Centre

Day trips for Veterans and family members – 85

A combined number of 89 fully supported activities have taken place through this reporting year with 157 individuals taking part.

Our Veteran volunteers continue to play a major role in the support of the Charity. We have always been peer-support led which is the fundamental part of the transition back into the Community for many. All veterans have signed terms of agreements and a Code of Conduct as guided by our policies and procedures.

The Veteran volunteer peer support group meet each week to discuss any issues or concerns they have or any ideas on what our next project would be to support further clients. Any outcomes that require CEO approval would then be presented and if needed further agreement from the Trustees if the idea requires funding.

For example, should the volunteer group wish to purchase new items for the good and benefit of the group the CEO could grant the request (subject to financial limits imposed). If further or larger amounts of funds is required, then the CEO would request funds through the Trustees.

All newly appointed volunteers and veterans requiring assistance complete a Needs Assessment to identify any issues. Early intervention reduces further deterioration and promotes mental health recovery.

Summary of the main activities undertaken for the public benefit in relation to these objects (include within this section the statutory declaration that trustees have had regard to the guidance issued by the Charity Commission on public benefit)

Additional details of objectives and activities (Optional information)

The contribution made by our volunteers is paramount to the daily running and provision of services to our veterans' community. Without our volunteers we would have difficulty in providing.

The CEO is responsible for funding applications in discussion with the Trustee. All applications for funding made during this reporting period were for specific projects. No Core costs funding has been applied for or received.

You **may choose** to include further statements, where relevant, about:

- policy on grantmaking;
- policy programme related investment;
- contribution made by volunteers.

Section D

Achievements and performance

Summary of the main achievements of the charity during the year

We have assisted 18 veterans who were designated as homeless into supported living accommodation during this reporting year. This has been through the continued support of outside agencies who support veterans e.g. "Under One Roof".

Approximately 265 Veterans, dependants and families have accessed our activities through this reporting period covering a wide range of activities.

278 referrals have been recorded through our services following Needs Assessments which has provided guidance and support/assistance to veterans, dependants and families.

Our Bicycle Recycle project working in conjunction with Cheshire Police and West Cheshire Freemasons charity has now for a third year been proven a success for the community we support. Supporting 31 veterans with free bicycles during this period which has and will always be our priority. However, we have identified a need within the local civilian community who we support daily have managed to supply repaired bicycles to our local community who had been referred from local community agencies for assistance.

Due to the success, we now have a converted Minibus which is now set up as a mobile bicycle workshop, allowing us to reach more isolated areas within Cheshire.

We have received continued commissioning from Greater Manchester Mental Health for our wrap around support – (NHS Veterans in Mind).

We have received continued commissioning from Cheshire West and Chester Council to provide support to veterans and dependants within the CWaC area. This has included an additional location within CWaC's area for us to support.

Our 17 Seater minibus has been used throughout this reporting period to great extent to provide support and assistance to veterans who engage with us. Throughout this reporting year the minibus has provided the following assistance:

Delivering Food Parcels.

Moving Military Veterans personal belongings in and out of storage
House Removals

Trips and visits

Section E

Financial review

Brief statement of the charity's policy on reserves

We have continued to fundraise throughout this reporting year to maintain funds sufficient to cover our operational costs for three months minimum.

Details of any funds materially in deficit

n/a

Further financial review details (Optional information)

You **may choose** to include additional information, where relevant about:

- the charity's principal sources of funds (including any fundraising);
- how expenditure has supported the key objectives of the charity.
- investment policy and objectives including any ethical investment policy adopted.

The charities principal source of funding this reporting period has been the West Lancashire Freemasons Charity and the Veterans Foundation.

Expenditure has increased during this reporting period due to the electricity costs and the Cost-of-living Crisis.

Section F

Other optional information

Section G

Declaration

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)



Full name(s)

David Chandler

Position (e.g., Secretary, Chair, etc)

Lead Trustee

Date

10 April 2024

ARMED FORCES COMMUNITY SUPPORT HUB

Statement of Financial Activities

For year End 31ST JULY 2023

Heading	Notes	Unrestricted Funds	Restricted Funds	YR Ended 31.7.23 Total Funds	Period 01.08.21 - 31.07.22 Total Funds
INCOME & Endowments from Donations and Legacies		£ 36,448.57	£ 31,500.00	£ 67,948.57	£ 106,380.21
TOTAL					£ 106,380.21
EXPENDITURE ON Charitable activities General		£ 45,844.43	£ 67,852.17	£ 113,696.60	£ 87,505.97
NET INCOME (EXPENDITURE) Transfers between funds		-£ 9,395.86	-£ 36,352.17		
NET MOVEMENT OF FUNDS				-£ 45,748.03	£ 18,874.24
RECONSILIATION OF FUNDS					
Total funds brought forward 2021/2022		£15,184.23	£43,574.86		£58,759.09
CASH IN HAND 2022/2023		£ 17.39			
TOTAL FUNDS					
CARRIED FORWARD 2023/2024		£ 5,805.76	£ 7,222.69		FORWARD 23/24
				TOTAL CARRIED	£ 13,028.45

DETAILED STATEMENT OF FINANCIAL ACTIVITIES

FOR THE YEAR 31st JULY 2023

INCOME AND ENDOWMENTS

	Year Ended 31.7.23	Year Ended 31.7.22
Donations & legacies	£ 67,948.57	£ 106,380.21
Total Incoming Resources	£ 67,948.57	£ 106,380.21

Payments

Charitable Activities	£ 1,350.00	£ 1,500.00
Payroll	£ 6,000.00	£ 3,815.25
Insurance	£ 3,375.24	£ 2,483.84
Telephone/Internet	£ 1,967.93	£ 779.81

Postage & Stationary		£	570.80		
Rent/ Building Maint		£	18,514.22	£	13,234.15
Computer Equipment		£	494.94		
Hospitality				£	474.51
Volunteer Expenses		£	614.85		
Fuel		£	4,473.78		
Storage Unit		£	8,482.67		
Living History Project	Restricted Funds	£	3,184.66		
Bike Project	Restricted Funds	£	25,000.00		
Veterans Foundation Project	Restricted Funds	£	30,000.00		
CWAC Breakfast Club	Restricted Funds	£	9,667.51		
TOTAL RESOURCES EXPENDED		£	113,696.60		

Armed Forces Community Support Hub

Balance Sheet

At 31st July 2023

HEADING	NOTES	Unrestricted Funds	Restricted Funds	YR Ended 31.7.23 Total Funds	Period 01.08.21 - 31.07.22 Total Funds
FIXED ASSETS					
IPAD & IZETTLE					
GENERATORS					
MARQUEES/GAZEBO		£ 1,223.00	£ 1,883.00	£ 3,106.00	
WW1 & 2 UNIFORMS					
BAR FRIDGE					£ 1,000.00
HOOVER					
ID CARD PRINTER					£ 720.00
AIRCON UNITS					£ 521.65
FLOOR CLEANER					
MINI BUS		£ 2,000.00		£ 2,000.00	£ 4,499.00
TOTAL		£ 3,223.00	£ 1,883.00	£ 5,106.00	£ 6,740.65

INDEPENDENT EXAMINERS REPORT TO THE TRUSTEES OF WARRINGTON

ARMED FORCES COMMUNITY SUPPORT REGISTERED CHARITY NUMBER: 1168398

I report to the Trustees on my examination of the accounts of the Armed Forces Community Support for the year ended 31st July 2023 (The Trust)

Responsibilities and Basis of Report

As the Charity Trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 (The Act).

I report in respect of my examination of the trusts accounts carried out under section 145 of the Act and in carrying out my examination I have followed all applicable directions given by the Charity Commission under Section 145(5)(b) of the Act.

Independent Examiners Statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. Accounting records were not kept in respect of the Trust as required by section 130 of the Act, or
2. The Accounts do not accord with those records.

I confirm that there are no matters to which your attention should be drawn to enable a proper understanding of the account is reached.

Clients Account Manager

AFCS

Veteran Support Centre

(Off Alder Lane)

Warrington

WA2 8AG

Signed:



Date:

26/2/24

Chair of Trustees: David Chandler

Signed:



Date:

25/3/24

ARMED FORCES COMMUNITY SUPPORT HUB

England & Wales - Charity number 1168398

Accounts



Trustees' Annual Report for the period

From	Period start date			To	Period end date		
	01	08	2021		31	07	2022

Section A Reference and administration details

Charity name **Armed Forces Community Support Hub**

Other names charity is known by **Armed Forces Community Support**

Registered charity number (if any) **1168398**

Charity's principal address **Orford Park Community Centre**
(Off Alder Lane)
Warrington
 Postcode **WA2 8AG**

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Nicholas D'Symonds	Lead Trustee		
2				
3				
4				
5				
6				
7				
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10				
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12				
13				
14				
15				
16				
17				
18				
19				
20				

Names of the trustees for the charity, if any, (for example, any custodian trustees)

Name	Dates acted if not for whole year

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address

Name of chief executive or names of senior staff members (Optional information)

Edward John Arnold

Section B Structure, governance and management

Description of the charity's trusts

Type of governing document <i>(eg. trust deed, constitution)</i>	Constitution
How the charity is constituted <i>(eg. trust, association, company)</i>	Charitable Incorporated Organisation
Trustee selection methods <i>(eg. Appointed by, elected by)</i>	Appointed at a quorate meeting of the trustees properly notified as per our constitution and considered to have the skills which would be an asset to the charity.

Additional governance issues (Optional information)

You **may choose** to include additional information, where relevant, about:

- policies and procedures adopted for the induction and training of trustees;
- the charity's organisational structure and any wider network with which the charity works;
- relationship with any related parties;
- trustees' consideration of major risks and the system and procedures to manage them.

Section C Objectives and activities

Summary of the objects of the charity set out in its governing document

Summary of the main activities undertaken for the public benefit in relation to these objects (include within this section the statutory declaration that trustees have had regard to the guidance issued by the Charity Commission on public benefit)

Armed Forces Community Support Objectives

The Armed Forces Community Support is built upon a unique working partnership between, Warrington Borough Council, Cheshire West and Chester Council, Citizens Advice, The Royal British Legion, ASDIC, SSAFA, DMWS, AFCTF, NHS, Cheshire Police, CGL, Pathways to Recovery.

We promote social inclusion, wellbeing, and reintegration back into civilian life after service utilising peer support and well-being projects. We are here to relive the need of individuals and family members living in Warrington and Cheshire who are currently serving or who have served in the Armed Forces.

1 weekly Veterans Breakfast Club in Warrington (Coffee Mornings)

Fortnightly "Naafi Break Drop-Ins" within Ellsemere Port Library

Day trips for Veterans and family members .

Living History Project – 6 veterans engaged delivering history lessons to Primary school children via online means due to some Covid restrictions.

Our Veteran volunteers have always played a major role in the support of the charity. It has always been peer-support led and is the fundamental part of the transition back into the Community for many. All veterans have signed terms of agreements and a Code of Conduct as guided by our policies and procedures.

The Veterans peer support group meet each week to discuss any issues or concerns they have or any ideas on what our next project would be to support further clients. Any outcomes that require CEO approval would then be presented and if needed further agreement from the Trustees if the idea required funding.

Should the volunteer group wish to purchase new items for the good and benefit of the group the CEO could grant the request (subject to financial limits imposed). If further or larger amounts of funds is required, then the CEO would request funds through the Trustees.

All newly appointed volunteers and veterans requiring assistance complete a Needs Assessment to identify any issues. Early intervention reduces further deterioration and promotes mental health recovery.

Additional details of objectives and activities (Optional information)

The contribution made by our volunteers is paramount to the daily running and provision of services to our veterans' community. Without our volunteers we would have difficulty in providing our services.

You **may choose** to include further statements, where relevant, about:

- policy on grantmaking;
- policy programme related investment;
- contribution made by volunteers.

Section D

Achievements and performance

Summary of the main achievements of the charity during the year

We have assisted 10 veterans who were designated as homeless into supported living accommodation during this reporting year. This has been through the continued support of outside agencies who support our clients e.g. The Royal British Legion, Night Stop and EDS Homes.

Approximately 572 Veterans, dependants and families have accessed our activities through this reporting period covering a wide range of face to face and "online" activities.

238 referrals have been recorded through our services following Needs Assessments which has provided guidance and support/assistance to veterans, dependants and families.

The Military Veterans Living History presentations and interactive sessions aimed at primary Schools had been placed on hold for some of this reporting period due to the limited Covid restrictions still being in force in some Primary Schools. However, the volunteers re-instigated "online" via Zoom and Teams presentations delivering a bespoke and safe environment for children to learn about WW2 and the Home Front. The veterans planned and delivered the presentations in accordance with the correct key stages of the National Curriculum suitable to the age group presented to. For this reporting year we had 6 veterans participating in this project directly. The presentations were delivered to over 360 children.

Our Bicycle Recycle project working in conjunction with Cheshire Police has been proven to be a necessity for the community we support. Not only have we supported 28 veterans with free bicycles but, due to the success and supply of bicycles from the Police we have also managed to supply repaired bicycles to our local community who had been referred from local community agencies for assistance.

We have received continued commissioning from Greater Manchester Mental Health for our wrap around support – (NHS Veterans in Mind).

We have received continued commissioning from Cheshire West and Chester Council to provide support to veterans and dependants within the CWaC area.

We are now fully imbedded within our local community since our move from the Town Centre to our own dedicated Veterans Support Centre located within a park to facilitate the increase in demand of our services.

We have utilised our minibus throughout this reporting period to provide support and assistance to veterans who engage with us. Throughout this reporting year the minibus has provided the following assistance:

Continued delivery of Food Parcels.

Moving Military Veterans personal belongings in and out of storage

House Removals

We now have a second converted minibus which has been setup as a mobile Bicycle Recycle Project in conjunction with Active Cheshire and Sport England, assisting with free bicycle repairs in the Warrington area.

Section E

Financial review

Brief statement of the charity's policy on reserves

We have continued to fundraise throughout this reporting year to maintain funds sufficient to cover our operational costs for three months minimum.

Details of any funds materially in deficit

n/a

Further financial review details (Optional information)

You may choose to include additional information, where relevant about:

- the charity's principal sources of funds (including any fundraising);
- how expenditure has supported the key objectives of the charity.
- investment policy and objectives including any ethical investment policy adopted.

The charities principal source of funding has been through this reporting period the Armed Forces Covenant Trust Fund (AFCTF). This organisation has provided funding for two of our projects throughout this reporting year.

Expenditure has increased for this reporting period due to the re-location of our services to our own dedicated building. New equipment has had to be purchased to ensure that we can provide the best service to our clients. Increased costs have also been identified with regards to Fuel and lighting bills.

Section F

Other optional information

Section G

Declaration

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)

NP Symonds

Full name(s)

Nicholas D' Symonds

Position (e.g., Secretary, Chair, etc)

Lead Trustee

Date

24 March 2023

INDEPENDENT EXAMINERS REPORT TO THE TRUSTEES OF
WARRINGTON ARMED FORCES COMMUNITY SUPPORT CIO 1168398

I report to the Trustees on my examination of the accounts of the Armed Forces Community Support Hub CIO for the year ended 31st July 2022. (The Trust)

Responsibilities and Basis of Report

As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 (The Act)

I report in respect of my examination of the trusts accounts carried out under section 145 of the Act and in carrying out my examination I have followed all applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent Examiners Statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. Accounting records were not kept in respect of the Trust as required by section 130 of the Act, or
2. The Accounts do not accord with those records

I confirm that there are no other matters to which your attention should be drawn to enable a proper understanding of the accounts reached.

Clients Account Manager

AFCSH

Orford Park Community Centre

Off Alder lane

Warrington WA2 8AG

Signed:



Date:

15/3/2023

Chair of Trustees: Nicholas D'Symonds

Signed:



Date:

20th March 2023

ARMED FORCES COMMUNITY SUPPORT HUB
Statement of Financial Activities
For year End 31ST JULY 2022

Heading	Notes	Unrestricted Funds	Restricted Funds	YR Ended 31.7.22 Total Funds	Period 01.08.20 - 31.07.21 Total Funds
INCOME & Endowments from Donations and Legacies		45,505.21	60,875.00	106,380.21	£85,208.70
TOTAL		45,505.21	60,875.00	106,380.21	£85,208.70
EXPENDITURE ON Charitable activities General		23,037.56	64,468.41	87,505.97	£64,727.35
NET INCOME (EXPENDITURE) Transfers between funds					
NET MOVEMENT OF FUNDS		22,467.65	-3,593.41	18,874.24	£20,481.35
RECONSILIATION OF FUNDS 2021/2022					
Total funds brought forward 2020/2021		-£7,083.42	£47,168.27		£40,084.85
CASH IN HAND 2021/2022		200			
TOTAL FUNDS CARRIED FORWARD 2021/2022		15,184.23	43,574.86		58,759.09
CARRIED FORWARD 2021/2022		£ 58,759.09			

**ARMED FORCES COMMUNITY SUPPORT HUB
 DETAILED STATEMENT OF FINANCIAL ACTIVITIES
 FOR THE YEAR 31st JULY 2022**

INCOME AND ENDOWMENTS	Year Ended 31.7.22	Year Ended 31.7.21
Donations & legacies	£ 106,380.21	£ 85,208.70
Total Incoming Resources	£ 106,380.21	£ 85,208.70
Payments		
Charitable Activities	£ 1,500.00	£ 3,025.98
Payroll	£ 3,815.25	£ 23,215.78
Insurance	£ 2,483.84	£ 1,706.62
Telephone	£ 779.81	£ 915.55
Postage & Stationary		£ 183.80
Rent	£ 13,234.15	£ 9,689.07
Computer Equipment		£ 1,981.02
Hospitality	£ 474.51	£ 272.90
Volunteer Expenses		£ 550.00
Marquees		£ 1,528.00
Uniforms		£ 714.75
CC1 Project (client phones)		
Bike Project	£ 26,115.52	£ 3,688.96
Vehicle Repairs	£ 500.00	£ 165.00
Accountancy Fees	£ 250.00	
Living History Projects	£ 38,352.89	£ 17,089.92
TOTAL RESOURCES EXPENDED	£ 87,505.97	£ 64,727.35

Armed Forces Community Support Hub

Balance Sheet
At 31st July 2022

HEADING	NOTES	Unrestricted Funds	Restricted Funds	YR Ended 31.7.22 Total Funds	Period 01.08.20 - 31.07.21 Total Funds
FIXED ASSETS					
IPAD & IZETTLE					£ 1,981.02
GENERATORS					
MARQUEES					£ 1,528.00
WW1 & 2 UNIFORMS					£ 8,472.00
BAR FRIDGE		£ 1,000.00			
HOOVER					
ID CARD PRINTER			£ 720.00		
AIRCON UNITS			£ 521.65		
FLOOR CLEANER					
MINI BUS			£ 4,499.00		
TOTAL		£ 1,000.00	£ 5,740.65	£ 6,740.65	£ 11,981.02

ARMED FORCES COMMUNITY SUPPORT HUB

England & Wales - Charity number 1168398

Accounts



Trustees' Annual Report for the period

Period start date			Period end date		
01	08	2020	31	07	2021
From			To		

Section A Reference and administration details

Charity name

Armed Forces Community Support Hub

Other names charity is known by

Armed Forces Community Support

Registered charity number (if any)

1168398

Charity's principal address

Orford Park Community Centre

(Off Alder Lane)

Warrington

Postcode

WA2 8AG

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Nicholas D'Symonds	Lead Trustee		
2	Steve Patterson			
3	Richard Dodd			
4				
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				

Names of the trustees for the charity, if any, (for example, any custodian trustees)

Name	Dates acted if not for whole year

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address

Name of chief executive or names of senior staff members (Optional information)

--

Section B Structure, governance and management

Description of the charity's trusts

Type of governing document
(eg. trust deed, constitution)

Constitution

How the charity is constituted
(eg. trust, association, company)

Charitable Incorporated Organisation

Trustee selection methods
(eg. Appointed by, elected by)

Appointed at a quorate meeting of the trustees properly notified as per our constitution and considered to have the skills which would be an asset to the charity.

Additional governance issues (Optional information)

You **may choose** to include additional information, where relevant, about:

- policies and procedures adopted for the induction and training of trustees;
- the charity's organisational structure and any wider network with which the charity works;
- relationship with any related parties;
- trustees' consideration of major risks and the system and procedures to manage them.

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Section C Objectives and activities

Summary of the objects of the charity set out in its governing document

Armed Forces Community Support Hub Objectives

The Armed Forces Community Support Hub is built upon a unique working partnership between, Warrington Borough Council, Cheshire West and Chester Council, Citizens Advice, The Royal British Legion, ASDIC, SSAFA, DMWS, AFCTF, NHS, Cheshire Police, CGL, Pathways to Recovery.

We promote social inclusion, wellbeing, and reintegration back into

civilian life after service utilising peer support and well-being projects. We are here to relive the need of individuals and family members living in Warrington and Cheshire who are currently serving or who have served in the Armed Forces.

1 weekly Veterans Breakfast Club in Warrington (Coffee Mornings)

Suspended for the majority of this reporting year due to Covid restrictions.

Fortnightly "Naafi Break Drop-Ins" within Ellsemere Port Library
Suspended for the majority of this reporting year due to Covid restrictions.

Day trips for Veterans and family members
Suspended for the majority of this reporting year due to Covid restrictions.

Living History Project – 12 veterans engaged delivering history lessons to Primary school children via online means due to Covid restrictions.

Our Veteran volunteers have always played a major role in the support of the charity. It has always been peer-support led and is the fundamental part of the transition back into the Community for many. All veterans have signed terms of agreements and a Code of Conduct as guided by our policies and procedures.

The Veterans peer support group would normally meet each week face to face to discuss any issues or concerns they have or any ideas on what our next project would be to support further clients. However, with the onset of the national lockdowns due to Covid-19 these shifted to an online presence. Any outcomes that require CEO approval would then be presented and if needed further agreement from the Trustees if the idea required funding.

For example, should the volunteer group wish to purchase new items for the good and benefit of the group the CEO could grant the request (subject to financial limits imposed). If further or larger amounts of funds is required, then the CEO would request funds through the Trustees.

All newly appointed volunteers and veterans requiring assistance complete a Needs Assessment to identify any issues. Early intervention reduces further deterioration and promotes mental health recovery.

Summary of the main activities undertaken for the public benefit in relation to these objects (include within this section the statutory declaration that trustees have had regard to the guidance issued by the Charity Commission on public benefit)

Additional details of objectives and activities (Optional information)

The contribution made by our volunteers is paramount to the daily running and provision of services to our veterans' community. Without our volunteers we would have difficulty in providing our services.

You **may choose** to include further statements, where relevant, about:

- policy on grantmaking;
- policy programme related investment;
- contribution made by volunteers.

Section D

Achievements and performance

Summary of the main achievements of the charity during the year

We assisted 13 veterans who were designated as homeless into supported living accommodation during this reporting year. This has been through the continued support of outside agencies who support veterans e.g. The Royal British Legion, Night Stop and EDS Homes.

Approximately 436 Veterans, dependants and families have accessed our activities through this reporting period covering a wide range of "online" activities during the Pandemic.

201 referrals have been recorded through our services following Needs Assessments which has provided guidance and support/assistance to veterans, dependants and families.

The Military Veterans Living History presentations and interactive sessions aimed at primary Schools were placed on hold during this reporting period due to the Covid restrictions. However, they were soon re-instigated "online" via Zoom and Teams presentations delivering a bespoke and safe environment for children to learn about WW2 and the Home Front. The veterans planned and delivered the presentations in accordance with the correct key stages of the National Curriculum suitable to the age group presented to. For this reporting year we had 11 veterans participating in this project directly. The presentations were delivered to over 780 children.

Our Bicycle Recycle project working in conjunction with Cheshire Police has been proven to be a necessity for the community we support. Not only have we supported 18 veterans with free bicycles but, due to the success and supply of bicycles from the Police we have also managed to supply repaired bicycles to our local community who had been referred from local community agencies for assistance.

We have received continued commissioning from Greater Manchester Mental Health for our wrap around support – (NHS Veterans in Mind).

We have received continued commissioning from Cheshire West and Chester Council to provide support to veterans and dependants within the CWaC area.

We have moved location from the Town Centre to our own dedicated Veterans Support Centre located within a park to facilitate the increase in demand of our services.

We have utilised our minibus throughout the Pandemic to provide support and assistance to veterans who engage with us. Throughout this reporting year the minibus has provided the following assistance:

Delivering Food Parcels.
Moving Military Veterans personal belongings in and out of storage
House Removals
An "Outreach" Office
A Drop in Cafe

The Minibus is currently being used as a mobile Bicycle Recycle Project in conjunction with Active Cheshire and Sport England, assisting with free bicycle repairs in the Warrington area.

Section E

Financial review

Brief statement of the charity's policy on reserves

We have continued to fundraise throughout this reporting year to maintain funds sufficient to cover our operational costs for three months minimum.

Details of any funds materially in deficit

n/a

Further financial review details (Optional information)

You **may choose** to include additional information, where relevant about:

- the charity's principal sources of funds (including any fundraising);
- how expenditure has supported the key objectives of the charity.
- investment policy and objectives including any ethical investment policy adopted.

The charities principal source of funding is the Armed Forces Covenant Trust Fund (AFCTF). This organisation has provided funding for many of our projects throughout this reporting year.

Expenditure has increased for this reporting period due to the re-location of our services to our own dedicated building. New equipment has had to be purchased to ensure that we can provide the best service to our clients.

Section F

Other optional information

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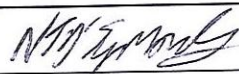
Section G

Declaration

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)



Full name(s)

Nicholas D' Symonds

Position (e.g., Secretary, Chair, etc)

Lead Trustee

Date

02 July 2021

ARMED FORCES COMMUNITY SUPPORT HUB

Statement of Financial Activities

For Year End 31st July 2021

Heading	Notes	Unrestricted Funds	Restricted Funds	YR Ended 31.7.21 Total Funds	Period 01.08.19 – 31.7.20 Total funds
INCOME & Endowments from Donations and legacies		£38,962.70	£46,246.00	£85,208.70	£64,890.12
TOTAL		£38,962.70	£46,246.00	£85,208.70	£64,890.12
EXPENDITURE ON Charitable activities General		£39,334.79	£25,392.56	£64,727.35	£62,008.34
NET INCOME (EXENDITURE) Transfers between funds		-£372.09	£20,853.44	£20,481.35	£2,881.8
NET MOVEMENT OF FUNDS					
RECONCILIATION OF FUNDS 2020/2021					
Total funds brought forward 2019/20 £18,413.88		-£7,900.95	£26,314.83		£18,413.88
Cash in Hand 2020/2021		£1,189.62			
TOTAL FUNDS CARRIED FORWARD 2020/21		-£7083.42	£47,168.27	£40,084.85	
CARRIED FORWARD 2020/21			£40,084.85		

**Armed Forces Community Support Hub
Detailed Statement of Financial Activities
For the Year 31st July 2021**

INCOME AND ENDOWMENTS	Year Ended 31.7.2021	Year Ended 31.7.2020
Donations & legacies	£85,208.70	£64,890.12
Total Incoming Resources	£85,208.70	£64,890.12
Payments		
Charitable Activities	£3,025.98	£17,641.63
Payroll	£23,215.78	£15000.00
Insurance	£1,706.62	£4556.10
Telephone	£915.55	£737.03
Postage & Stationary	£183.80	£882.46
Sundries	£0.00	£4,741.41
Rent	£9,689.07	£5776.85
Computer Equipment	£1,981.02	£283.00
Hospitality	£272.90	£1204.39
Volunteer Expenses	£550.00	£566.90
Marquees	£1,528.00	£475.00
Tables & Chairs		£2,133.74
Floor Cleaner		£366.25
Hoover		£146.00
Charity Vehicle		£1,800.00
Uniforms	£714.75	£897.36
CC1 Project (Client phones)		£730.62
Bike Project	£3,688.96	£1,684.60

Vehicle Repairs	£165.00	£2,135.00
Accountancy Fees		£250.00
Living History Project	£17,089.92	
Total Resources Expended	£64,727.35	£62,008.34

Armed Forces Community Support Hub

Balance Sheet At 31st July 2021

HEADING	NOTES	Unrestricted Funds	Restricted Funds	Yr End 31.7.21	Period 1.8.19 to 31.7.20
				Total Funds	Total Funds
FIXED ASSETS	IPAD & IZETTLE		£1,981.02	£1,981.02	
	GENERATORS				
	MARQUEES		£1,528.00	£1,528.00	£475.00
	VW 1 & 2 UNIFORMS		£8,472.00	£8,472.00	
	TABLES/CHAIRS				£2,056.99
	HOOVER				£146.00
	FLOOR CLEANER				£366.25
TOTAL			£11,981.02	£11,981.02	£3,044.24

**INDEPENDENT EXAMINERS REPORT TO THE TRUSTEES OF
WARRINGTON ARMED FORCES COMMUNITY SUPPORT CIO 1168398**

I report to the Trustees on my examination of the accounts of The Armed Forces Community Support Hub CIO for the year ended 31st July 2021. (The Trust)

Responsibilities and Basis of Report

As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 (The Act)

I report in respect of my examination of the Trust's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiners statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. Accounting records were not kept in respect of the Trust as required by section 130 of the Act, or
2. The accounts do not accord with those records

I confirm that there are no other matters to which your attention should be drawn to enable a proper understanding of the accounts reached.

It can be noted that the Trust continues to expand and with the success of their relocation and the end of Covid restrictions, growth will continue.

Client Account Manager

AFCSH

Orford Park Community Centre

Off Alder Lane

Warrington WA2 8AG

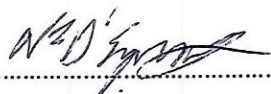
Signed:



Date: 27/6/22

Chair of Trustees: Nicholas D'Symonds

Signed:



Date: 29.6.22

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