

Annual Report FY23

For the year ended 30 09 2023



2wish

Charity Number: 1168140

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Our Vision

Our Mission

When a family loses a child or young adult the effects are devastating for all who knew and loved them. Our mission is to ensure that all those affected by the sudden and traumatic death of a child or young adult aged 25 or under throughout Wales receive the bereavement support they deserve.

Rhian's Story

On the 22nd February my one-year old son George passed away. He died suddenly after suffering a seizure at home. It was discovered later that George was suffering from Bronchial Pneumonia and Type A Influenza.

Just 5 days later my husband and best friend Paul tragically died. He was 33 years old. I was left alone to support my other two young children.

Nobody came, no support was offered, and it was left to my family and friends to get me through my loss.

2Wish was initially set up following their deaths as a simple memorial fund. However, due to the overwhelming support and generosity of a small Welsh community the fund became a registered charity in October 2012. Bereaved families and professionals working with sudden death then started reaching out, identifying with the gap that my family had discovered.

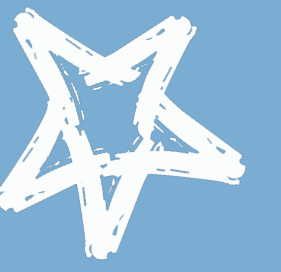
This gap in the system had to be filled. No parents should have to face loss alone. Paul was so traumatised by the loss of his son he walked out of his home, leaving a wife and two young children and never came back.

Our Aims

- Ensure every Emergency Department in Wales has a suitable bereavement suite for bereaved families.
- Ensure that bereavement boxes are available for families at each of these hospitals.
- Ensure that immediate bereavement support is available for suddenly bereaved families.
- Provide a professional bereavement counselling service.
- Provide support to individuals who witness the sudden and traumatic death of a child or young adult.
- Provide support for professionals who are affected by the sudden death of a child.
- Provide staff support and training.



Our Values



Family

In the 2wish team,
FAMILY means
respecting
boundaries and each
other.

Personable

In the 2wish team,
PERSONABLE means
open and
approachable to
others.

Bold

In the 2wish team,
BOLD means showing
courage to push our
boundaries.

Responsive

In the 2wish team,
RESPONSIVE means
getting the job done.



Welcome from our Chair

As I write this annual report in my role of outgoing Chair of Trustees for this wonderful and unique charity, I ponder my time served on the Board and the incredible journey we've been on from when I started my role as Trustee more than eight years ago.

The charity has developed from a group of Rhian's family and friends sat around her kitchen table in the early days, to one that is now Wales wide and very soon to be UK wide, with a continually growing team of 21 across Wales, supporting hundreds of bereaved families every year, working with all relevant agencies and stakeholders, fundraising hundreds of thousands of pounds and engaging with ambassadors, supporters, businesses and major events across Wales.

This year alone, we have received 204 referrals following the death of a child or young person and 1,367 since the charity was formed in 2012. That's approximately 6,313 family members and friends who have been supported by the charity following a devastating loss of a child or young person aged 25 and under. The 2wish team have worked tirelessly to establish pathways and develop strong working relationships with health boards, police forces and coroners across Wales to ensure that when a child or young person passes away, their families and communities are offered the support that they need. Alongside the support we provide to families and communities, we continue to be committed to delivering support to professionals who may be involved when a child or young person dies.

Often healthcare workers and professionals are overlooked in these circumstances as they are 'doing their job', but the toll that these type of events can take can be immeasurable. Our 'You can't pour from an empty cup' campaign was launched in 2023 and recognised the importance of supporting and taking care of our professionals to provide a culture where they are supported and don't feel alone.

This year also saw our first charity partnership with In It Together Festival. This family friendly festival, held in Margam Park in Port Talbot, is a perfect fit for the charity. Not only does the festival partner with the charity from a fundraising perspective, but the 2wish team also raise awareness and promote the charity at the event. A fantastic mutually beneficial relationship and one that is set to continue.

Other corporate partnerships fostered this year include Valero, Speedy Freight, JCP Solicitors, The Alchemist, JNP Legal, Queen B, Pure Wealth Management and Tatton Asset Management, all working with us and supporting us to both raise funds and awareness of the charity and our work.

The events and challenges this year have been plentiful, from our beloved Service of Remembrance at Llandaff Cathedral, to our flagship Little Ball of Hope this year held at the prestigious City Hall venue in Cardiff, to our Kilimanjaro and Morrocco expeditions, Great Welsh Marathon, Elephant Dip, Christmas Soiree, Elephant Day Walks and many many more, run by both the Fundraising Team and our fantastic families, communities and volunteers. Something for everyone and each bringing in much needed funds to enable us to provide the vital work the Support Team deliver working with bereaved families and communities. We have also extended our team and fundraising activity and events in North Wales this year with the new role of North Wales Fundraising Co-ordinator.



Welcome from our Chair continued...

During 2023, we also saw the charity partner with the very kind Ffiona and Geraint Williams who provide the use of their holiday cottage, Ty Uchaf in North Wales from May to September, for our bereaved families. The cottage and the beautiful surrounding areas allow our families to get a break and some respite. A wonderful addition to the suite of services and support that the charity is able to provide to our bereaved families.

And if this wasn't enough, this year we have focused activity on the importance of men's mental health with the launch of our 'Let's Talk Bereavement' campaign, opening the conversation about men's mental health. The campaign was launched on Father's Day and spanned the month with events including a cricket match, football match and an incredibly honest and moving panel event which saw Dr Rick O'Shea, Bristol Bears rugby player, Callum Sheedy, retired GP, Jonathan Richards, community mental health advocate, Luke Conlon and Ryan Evans, founder of 'Get the Boys a Lift' all speak about loss, men's mental health, cultural and generational factors and gender norms that make it more challenging for men to open up about their mental health. The campaign and the closing event were a fantastic success and raise the profile of such a challenging and often taboo subject.

This is all just an overview of the amazing activity this wonderful charity has achieved and delivered in the last few months. It doesn't touch on the extensive and essential immediate and ongoing support that our Support Team provide to families during their darkest times. It only scratches the surface of the amazing work the Fundraising and Marketing Teams are doing to both raise awareness of the charity and vital funds to enable us to continue the fantastic work supporting families. It is really quite extraordinary, given the relatively humble beginnings and it is so exciting to see what is coming next with the planned expansion into England.

So all that remains is for me to say one final time as Chair of Trustees, thank you. Thank you to our incredible team for everything you do every day to make this incredible charity what it is. Thank you to all of our ambassadors, fundraisers, supporters and corporate partners for everything you do to raise a fantastic sum of money to support our charity. Thank you to my fellow Trustees, for the essential guidance, governance and support you all give the charity. And finally to Rhian Mannings, without whom none of this would happen. An incredible woman with an incredible drive to ensure that families are not left alone in the dark, please never underestimate the power of what you have and continue to achieve with our wonderful charity. I shall be watching very proudly from the sidelines.

.....
Jo Foxall
Chairperson (outgoing)

Dated: 26th March 2024



Introduction to our incoming Chair of Trustees

The team at 2wish continue to provide unrivalled support to those affected by the sudden or unexpected death of a child or young person in Wales. As Jo highlights the charity has now supported over 6,000 family members as well as healthcare workers and professionals who can sometimes be overlooked in these circumstances. As 2wish has grown since it was formed in 2012 to cover the whole of Wales, it has held steadfast to its core values.

One of those values is to be bold. This has several meanings, for example to talk openly and honestly about losing a child. It also means to show courage in pushing to support all those affected by the sudden or unexpected loss of a child or young person. As Rhian Mannings, our CEO expands on later in the report this value has been a key driver in taking the decision to expand 2wish services into England, so that more people will get the support they deserve at the time of their devastating loss.

As we begin our expansion into England with a stated aim of protecting all existing services in Wales, this is both an exciting and challenging time for me to take up the role of Chair of the Board of Trustees. I am honoured and humbled to have been given the opportunity and look forward to what is to come.

None of what of what the charity has achieved to date would have been possible without the wonderful team at 2wish and the fantastic Board of Trustees. It goes without saying also that it would not have been possible without Rhian's continued inspirational leadership, empathy, compassion and inexhaustible reserves of effort and drive.

I am privileged to have joined this amazing team of people.

.....
Martyn Sayce
Chairperson

Dated:

Welcome from our CEO

Another year ends and what a year it has been. One of the busiest seen at 2wish but one of the most exciting and positive. Every year when I sit down to reflect on the previous 12 months I am blown away by the effort and hard work of our team of Staff, Trustees and Volunteers.

The 2wish team continues to grow due to the demand on our services and I cannot thank them enough for going above and beyond every day be it with families or raising funds to support them.

Working with suddenly bereaved families is difficult but our wonderful families trust us to come into their homes at the most difficult of times to offer support. Many cannot thank us enough and are grateful that they do not have to face the darkness alone. We are proud to be referred to as a '2wish family', allowing families to grieve at their own pace whilst knowing they are part of something special whilst on their journey.

Every family we meet are different. Grief is different to everyone, but the common theme of isolation, sadness and confusion is common amongst many, and families should never be left to deal with this alone.

Our Ty Uchaf home we now have for families to escape and reflect, is extremely popular and when visiting it recently, I could see why. The sea, fields, and silence. We cannot thank Ger and Fiona enough for giving our families this opportunity.

Funding, as for most charities, is limited. We are so grateful for the funding we have received from Welsh Government and the ongoing support of the Big Lottery, but we need to continue looking and applying to allow the charity to become sustainable where possible. The phenomenal and generous donation from Peter Goddard which you can read about later in the report has changed so much allowing us to plan and expand our services knowing we have the funding in place for several years. I am still pinching myself that this could happen to our home-grown charity, but it has, and we cannot thank Peter enough.

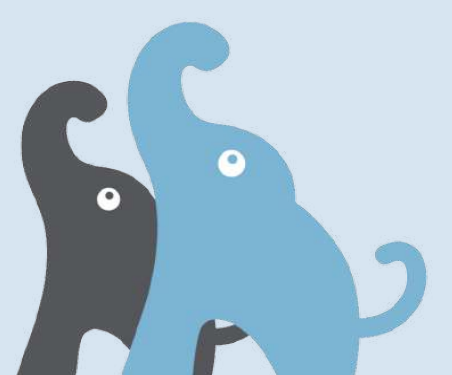
Despite recent funding, we are still passionate about fundraising at 2wish. We love events, parties and meeting our communities here in Wales. Our team of volunteers and fundraisers support our staff at events and without them, we could not raise the money or awareness we do. Our events such as The Little Ball of Hope which is our flagship event continues to grow and is now in its 12th year but without our communities fundraising for us and supporting our growth, 2wish could not help our families every year. The corporate support we receive too is staggering and we hope it supports these businesses and builds team resilience whilst helping our charity.

I am fortunate to lead an amazing team and I love my role. We wish 2wish did not have to exist but sadly, young people are losing their lives every day, and I am glad that there is organisation like 2wish available for families. As we grow, its important we do not lose that warmth and compassionate that makes us stand out. Our waiting times and immediate support must continue to be just that, and our team need to remain approachable and available. Growth is exciting but I am aware that new challenges will form. However, together we will continue to make a difference to so many.

Thank you to everyone for their continued support the last 12 months. Our families get the support they deserve because of you all. Rhian xx

Rhian Mannings

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Rhian Mannings
CEO & Founder
Dated: 26.03.2024



Meet the Team

Management & Administration



Rhian Mannings
CEO & Founder



Emma Kneebone
Deputy CEO & Head of
Bereavement Services



Nicole Lloyd
Bereavement Service
Manager



Rachel Williams
Head of Finance



Daisy Magill
Senior Fundraising
Manager



Adam Bate
Head of Marketing



Sabine Bayliss
HR & Finance
Administration Officer



Beverley Slocombe
Fundraising Administrator
& PA to the CEO



Hannah Daley
Digital Marketing
Officer

Meet the Team

Support Staff



Helen Thomas
Immediate Support
Coordinator - South &
West Wales



Jo Wilkins
Immediate Support
Coordinator - South &
West Wales



Dawn Tilt
Immediate Support
Coordinator - South &
West Wales



Angela Nicklin
Immediate Support
Coordinator -
North Wales



Cassandra Dalton
Counselling Support &
Outreach Coordinator -
West Wales



Louise Way
Counselling Support &
Outreach Coordinator -
South Wales



Lynne Pearce
Counselling Support &
Outreach Coordinator -
North Wales



Nicola Watts
Children Young
Person Coordinator -
All Wales



Meet the Team

Fundraising Staff



Gaynor Davies
Volunteer Coordinator
& Fundraising Team
Leader



Gareth Rees
Corporate Partnerships
Fundraiser



Laura Ogden
Fundraising Coordinator
North Wales



Sarah Thyer
Fundraising Coordinator
West Wales





Our Year at a Glance



October 2022

12th October Depart for Kilimanjaro
13th October PRUDiC revision workshop

November

15th November Hugh James Trauma Conference

December

2nd December Soiree
3rd December Remembrance Service
6th December Police Training on child bereavement
for 2wish delivered by Dyfed Powys Police

January 2023

16th January You Can't Pour from an Empty Cup
campaign - Support for professionals
20th January Inquest training for 2wish support team
31st January Launch partnership Valero

February

6th February First family stayed in Ty Uchaf
7th February Rhian Mannings attended Academy
Wales Winter School

March

1st Yoga workshops for families launched
8th March Resilience, Wellbeing and Trauma training
23rd March Wreath Making
26th March Cardiff Bay 10k

April

3rd April Professional support manifesto submitted
to Deputy Minister for Mental Health and Wellbeing

May 2023

1st May Dip a day for Vilomay launched.
5th May Coronation Coffee Morning
6th May RM Attends Coronation
27th May In It Together Festival

June

10th June The Little Ball of Hope
16th June Paul Burke Golf Day
21st June EDI training for staff
25th June 2wish Cricket Match v Miskin

July

5th July First coffee morning launched in Wales
13th July Let's Talk BereaveMENT forum
14th July 2wish Dads v Ty Hafan Dads Football
23rd July Trekking Morrocco Trip departs

August

11th August Elephant Walks in south and west
Wales

September

3rd September Cardiff 10k
8th September Suicide Networking Event - West
Wales
14th September Swansea University Awareness
Training
25th September Bereavement room in The Grange



Expansion



Founded in 2012, 2wish has worked hard since to ensure a consistent service across Wales. In April 2019, we were listed in the all-Wales Procedural Response to Unexpected Death in Childhood (PRUDiC) document which meant our service would be offered to families across Wales no matter where the death occurred. We debated what to do next and felt strongly that if the gap still existed then we should look to expand our service into England and further afield. We conducted a scoping exercise to look at the services that exist and concluded that there are pockets of excellent support in England, but no organisation that exists to support anyone affected by sudden and unexpected death in children and young people aged 25 and under.

In May 2022, we were fortunate to be contacted by a gentleman called Peter Goddard following him reading an article in the Telegraph about Rhian Mannings and how she founded 2wish as a result of personal tragedy following the sudden loss of her one year old son, George and, five days later, her husband Paul. Peter represents The Valour Foundation, who were keen to support organisations in the UK who support individuals affected by their mental health.

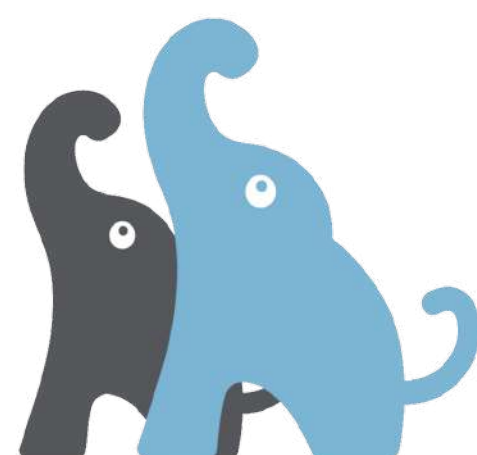
Soon after we met with Peter and were delighted to be invited to submit a proposal for funding that was subsequently approved and allowed us to begin our strategic expansion into England whilst ensuring we could continue to deliver support across Wales too. Throughout our due diligence process and the many hurdles overcome throughout the months that followed, we have been resolute in our belief that we could make it work and that we would soon be able to offer so many more families who suffer the devastating loss of losing a child the offer of support. From scoping the geographical reach of our initial expansion, to identifying our referral partners and spending many hours on the road making necessary introductions, to recruiting the England team and the announcement of the service commencement date in England, we have worked diligently to ensure the smooth running of our existing service whilst laying the groundwork for the expansion.

At 2wish, we believe in family; in supporting and respecting each other. In being responsive to those in need and getting the job done, and to being personable; open and approachable to others. But the value we find the hardest, and perhaps therefore is the most important of all, is that we believe in being bold. To be bold is to talk openly and honestly about losing a child, it means to show courage and push our boundaries and to constantly stand united in pushing for support for all individuals affected by sudden and unexpected death in children and young people.

The past nine months have brought exciting changes to 2wish and its service reach, but our values remain true and our mission steadfast and that is our commitment to ensuring that anyone affected by sudden and unexpected death of a child or young person is offered support at any time they should need it.

The timeline so far:

- 3rd May 2022: Peter Goddard contacts 2wish for the very first time and invites us to submit a funding proposal
- 8th July 2022: We submitted our proposal for funding
- 8th November 2022: Received an official offer of funding, to the full amount requested!
- 25th January 2023: The 2wish Trustees unanimously agree to proceed with the donation from The Valour Foundation!
- 17th April 2023: Rhian Mannings, our CEO and Founder, signs the draft agreement
- September 2023: Recruitment for the 'England team' begins





Ieuan's Story



My name is Clare Jackson. I lost my 17-year-old son, Ieuan in March 2020. He took his own life. It was just before first lock down and like Rhian, I walked into the hospital with my son and came out with nothing but a post it note and an out of hours mortuary service telephone number, on the understanding that they would be able to give me more information.

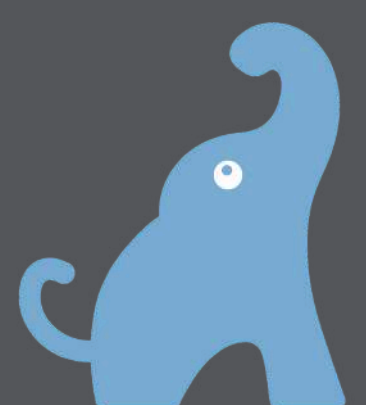


On the Monday morning Becky rang from 2wish, and I knew then I was not going to be alone especially preparing to go into lock down as we had to shield my other son due to medical issues.

Becky took all my questions and answered each one giving me the information I needed. I had never arranged a funeral and inquest before. It's not like they teach you that at school. Becky kept that glimmer of hope and light going for me and soon the light got brighter which led me then to becoming a volunteer as I wanted to give something back to 2wish. Without them we wouldn't be where we are now as a family. We may not have the picture-perfect family but 2wish have created a different picture where we can grow and find happiness.

The most important part of being involved with 2wish is being a welfare officer or even dressed as George our gorgeous elephant. We are there to show that no one is alone or forgotten about. We will take this journey together. We may end up on different paths but we all on the same journey to keep our stars shining bright.

Things I have done; Welfare officer at 10k half and full marathons, selling car stickers to raise money and awareness, attend pantos with our pop-up shops, I have done a few speeches at Swansea university and the health board via Prince Charles hospital. There are so many things me and my children have done. I could spend the whole year with them as we will do anything we can to help out.



Working in Partnership

Valero's Partnership with 2wish

The partnership between Valero and 2wish was a highlight throughout 2022-23, with 2wish being Valero's chosen charity. The collaboration between 2wish and Valero, a renowned multinational oil refinery headquartered in Pembroke, South Wales, involved incredible fundraising efforts, raising a total of £42,325 for 2wish.

Valero's commitment to 2wish was prominently showcased during their annual 'Benefit for Children' Golf Day, held at the Celtic Manor Resort in June 2023.

This illustrious event, graced by avid golf enthusiasts and corporate supporters from around the globe, featured 2wish as one of the 19 charities benefiting from the proceeds. 2wish were delighted to receive £29,625.



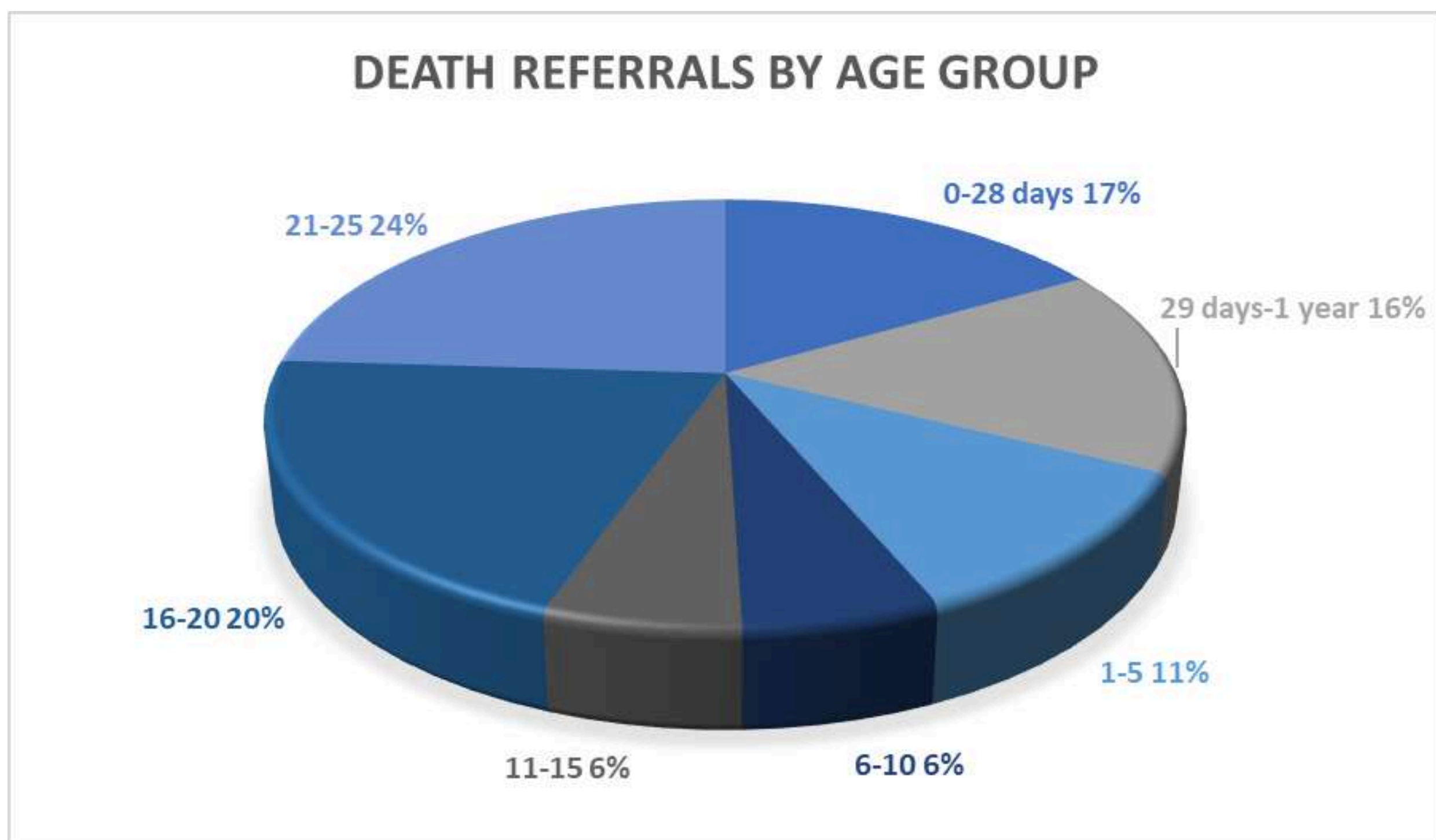


Statistics

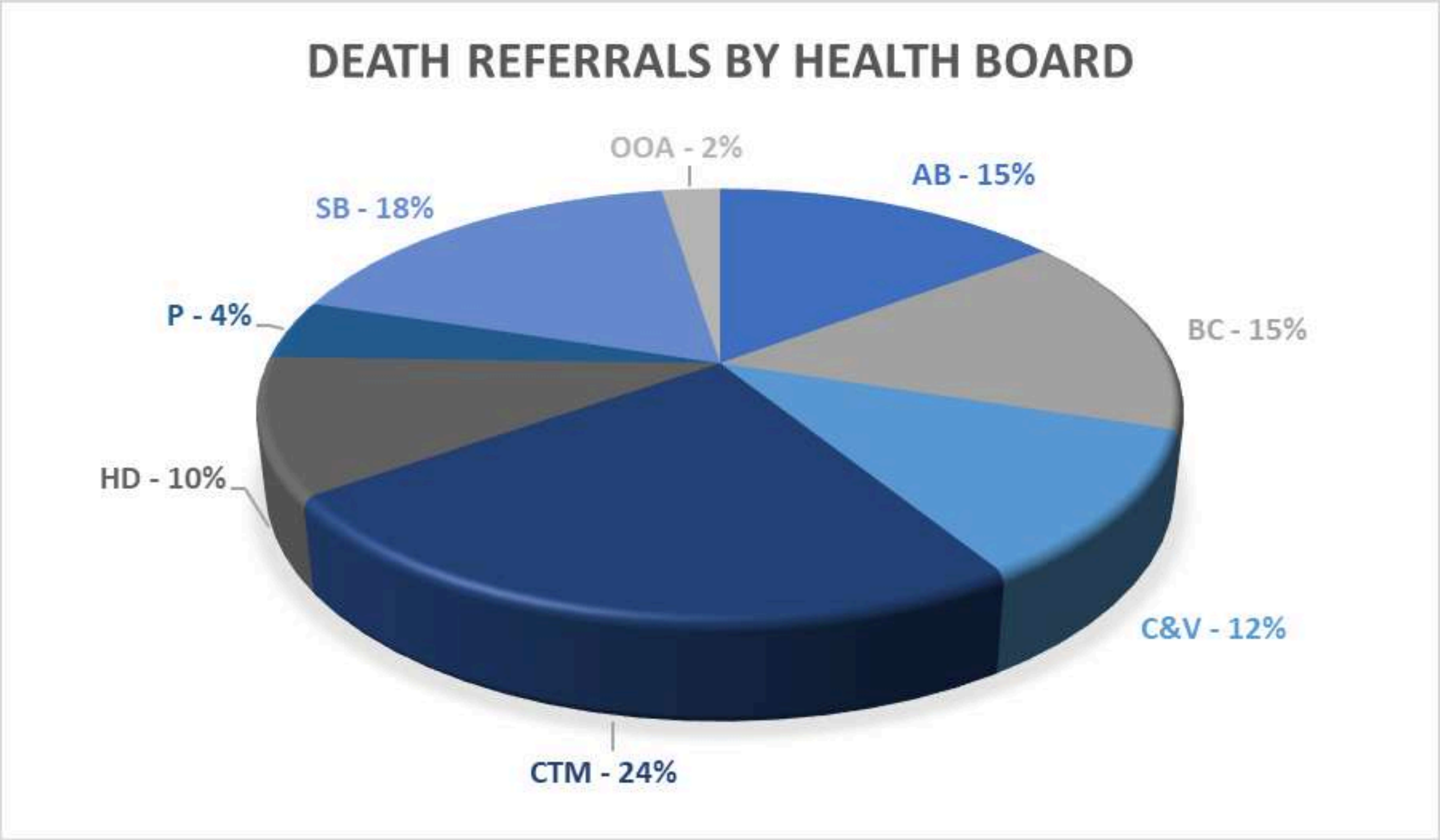


From 1st October 2022 – 30th September 2023, we received 204 death referrals. Of those referrals, 157 of the referrals were immediate and 47 were historic.

- Immediate death referrals are classified as deaths referred into our service via the immediate support pathway, usually in the hours/days following the death. Historic deaths are when the death occurred two, or more, months prior to the referral coming into the organisation.
- Since service delivery began, we have received 1,367 death referrals into the charity supporting approximately 6,313 individuals.
- 78% of referrals accepted the offer of a home visit from their Immediate Support Coordinator within the first two weeks of being referred.
- 96% of families were contacted within 48 hours. The remaining 4% were contacted within the time period requested by the family.
- 33% of death referrals received were for females and 67% were for males.



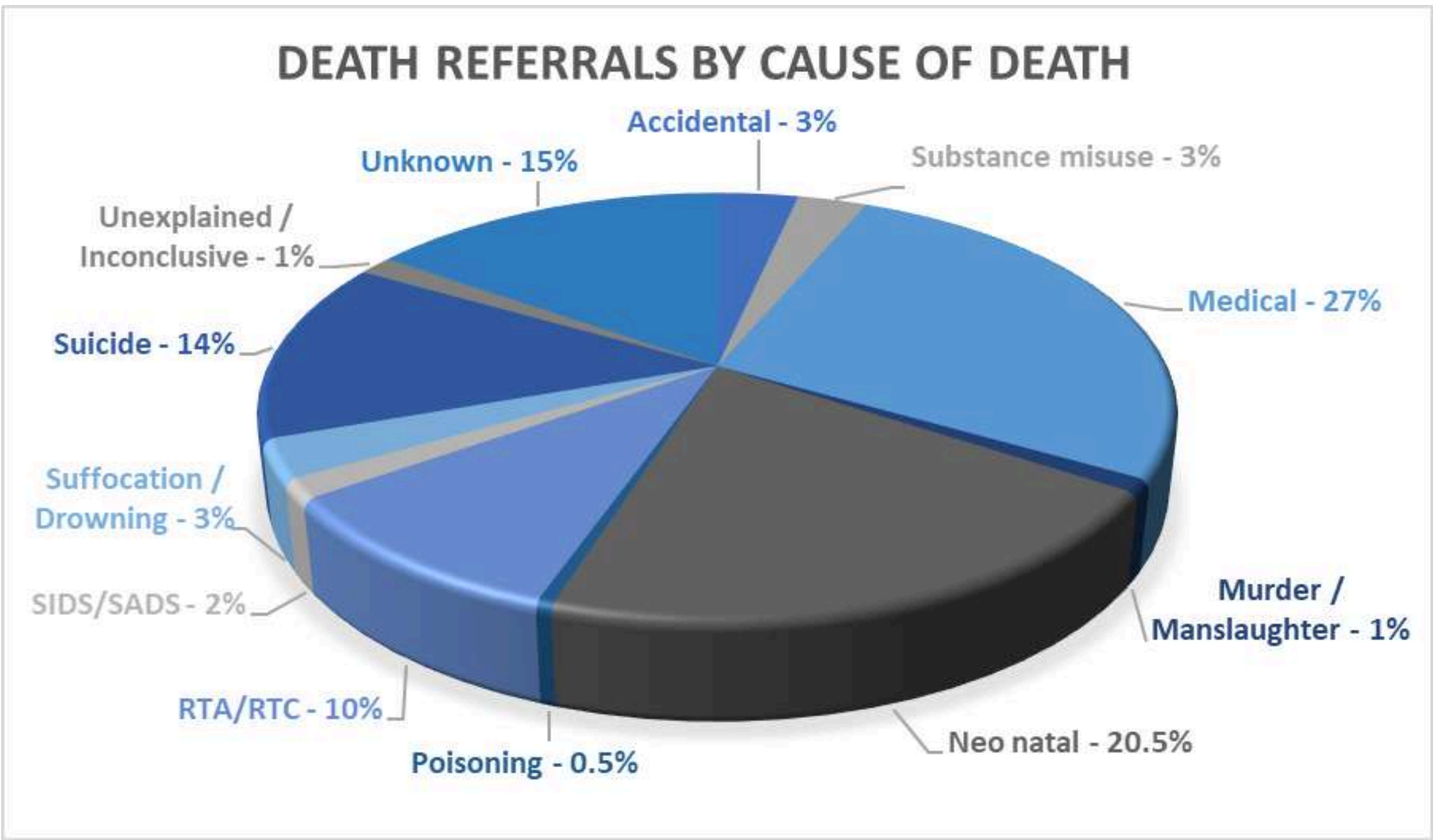
Statistics (continued)



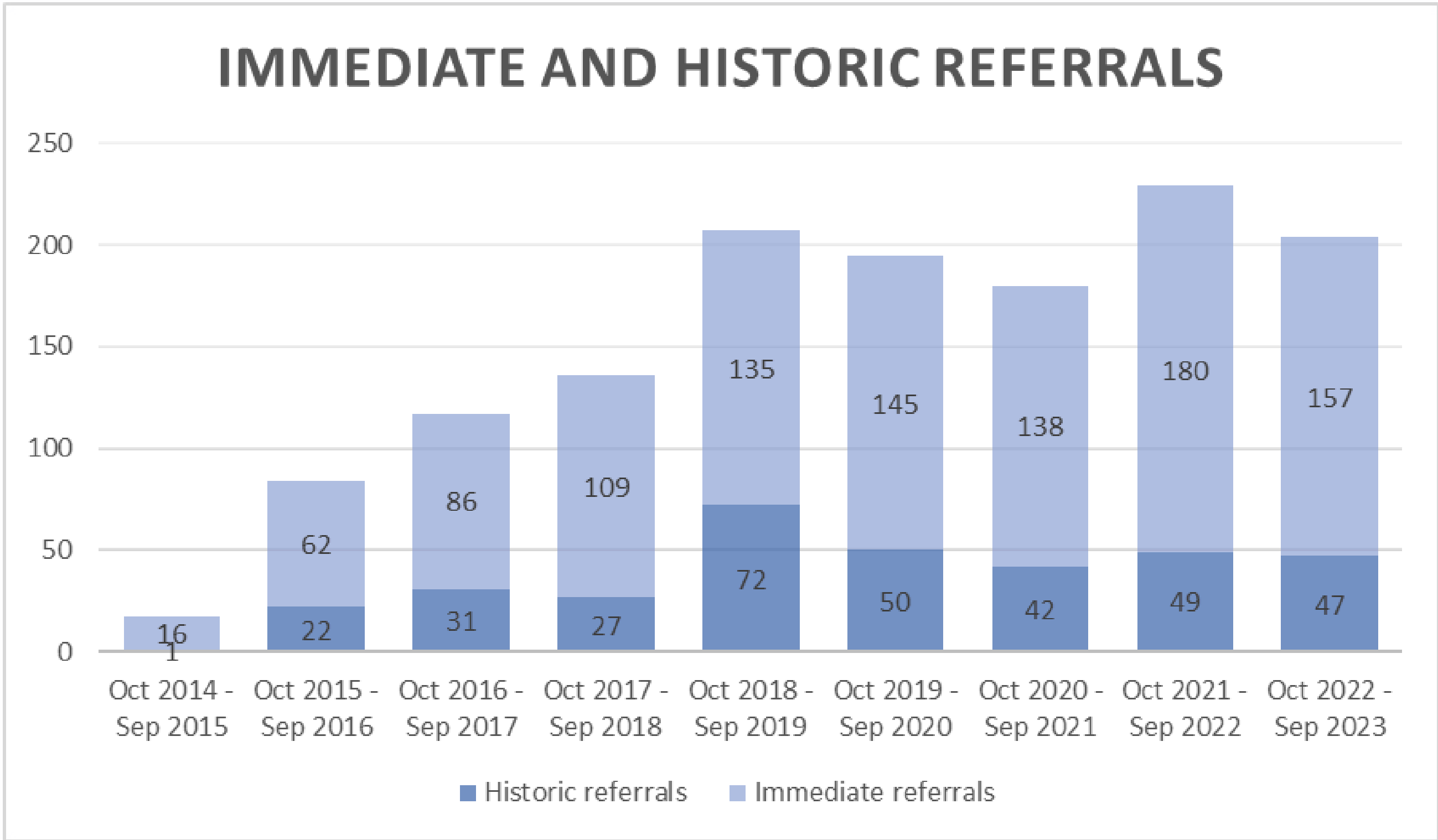
Our main referral partners continue to be hospitals and police forces across Wales. We have worked hard to embed our service and ensure that, with their consent, families are being referred directly into the charity by a professional.

This approach allows for seamless support and relieves the pressure of an individual having to trawl the internet searching for an organisation that may, or may not, be able to support them.

- 41% of referrals came from the hospitals and 29% from police officers or Coroner's Officers.
- 17% referred themselves or were referred by a friend or family member.
- The remaining 13% were referred by secondary referral partners including GPs, Counsellor, College or University, Health Visitor, Charity or a Mental health service.



Statistics (continued)



77% of referrals received in the financial year 2021-22 were immediate death referrals, and 23% were for historic deaths.

We have provided 3,041 sessions of Counselling, 307 sessions of Play Therapy and 320 sessions of Complementary Therapy.

Nicky's Story

Our Nicky is forever 20, and we are utterly heartbroken. Nicky was and will always be remembered as kind, caring, a bit shy, yet hilarious. He was never the centre of attention but always the joker. He was an insanely talented drummer and founding drummer of The Swansea-based band, The Stray Pursuit.

He always gave everything his best shot. He would have graduated this year from his mechanical engineering apprenticeship at the same time as we'd have been celebrating his 21st birthday.

He has 2 younger sisters, Beth and Ffion, who absolutely adore him, and miss him incredibly.

2wish - well what can we say? We received the memory box in the hospital with Nicky's handprints, some locks of hair, and 3 precious elephants tucked into his arm. One stayed with him and the other 2 will, forever, be treasured by Beth and Ffion.

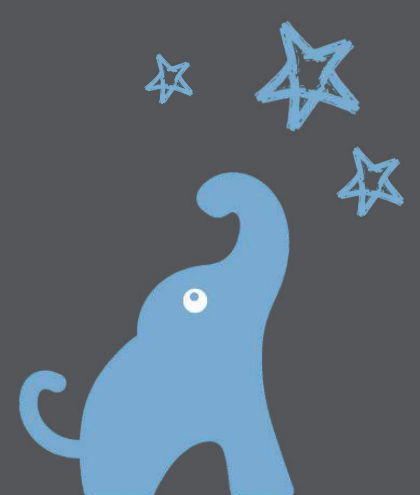
Helen from 2wish, rang and then called to see us within days of us leaving the hospital. I feel like I can call Helen my friend now. What a beautiful lady she is. We really can't thank her enough. We have met some beautiful people through some of the 2wish activities, especially the coffee mornings. We all understand each other because, sadly, we are all on the same devastating journey. We all know each other's pain.

I wish we didn't need to meet at all, and life was so very different for all of us, but these people whom I can now call my 2wish friends, are so special. We hold each other up, and we help each other get through each day.

We can't thank everyone enough for the support, friendships, and just the feeling of being taken care of when all of our lives have been turned upside down in the worst way possible.

We will talk about Nicky forever and carry him through life in everything we do. We will keep trying to raise funds to support 2wish, through music and sports events in Nicky's name, to try to give back a little, so 2wish can keep helping families suffering the devastating loss of a child. It's just our way of saying thank you, keeping Nicky's memory alive, and keeping ourselves active by getting out in the fresh air.

In Nicky's legacy, I will keep running every day for as long as I can, and we will do everything possible to stop anything like this from happening to anyone else. Nicky was in a position where he could donate his organs. Although forever heartbroken, we have found some comfort in knowing he's been able to save four lives. We hope one day to hear from those people and how they are doing. We are so proud of everything Nicky achieved, and we are forever grateful to 2wish for their amazing support.



Our Impact



Bereavement Rooms

The Grange University Hospital

In September 2023 we completed work on our latest bereavement room, located at the critical care unit of The Grange University Hospital in Cwmbran. The bereavement room was officially opened on October 17th.

Thanks to the help of Swansea-based EBM Ltd, Space Group in Gloucester and Hertfordshire Altro, the rooms have been refurbished and fitted out with new furniture, allowing them to be a safe haven for families who have suffered a bereavement at the hospital.

EBM Group has committed to help refurbish and furnish multiple rooms in hospitals around Wales as a way to thank 2wish. EBM Group owner Gethin Edwards is himself a bereaved uncle and his family was supported by 2wish at their time of need.

We are incredibly proud to be able to provide these spaces to those who need some comfort in their darkest moments. The opening of this bereavement room at The Grange in Cwmbran was a wonderful occasion that marks the start of a cherished relationship and the stunning new look of our bereavement room going forward.

“So much thought went into the planning of the room to ensure it is as comfortable and friendly as possible, taking away the hospital surroundings and offering a calm, peaceful space for families to spend time.”

-Kathryn Oliver,
Senior Nurse,



Bereavement Rooms (continued)

Bereavement Rooms

2wish have now designed twelve bereavement rooms across Wales including:

- University Hospital of Wales – Accident and Emergency, Cardiff and the Vale
- University Hospital of Wales – Paediatric Critical Care Unit, Cardiff and the Vale
- Prince Charles Hospital, Cwm Taf Morgannwg
- Royal Glamorgan Hospital, Cwm Taf Morgannwg
- Princess of Wales Hospital, Cwm Taf Morgannwg
- Royal Gwent, Aneurin Bevan
- Nevil Hall, Aneurin Bevan
- Coroner's Office, Cardiff and the Vale
- Ysbyty Gwynedd, Accident and Emergency, Betsi Cadwaladr
- Morriston Hospital, Acute Paediatric Unit, Swansea Bay
- Ysbyty Glan Clwyd, Accident and Emergency, Betsi Cadwaladr
- Princess of Wales Hospital, Accident and Emergency, Cwm Taf Morgannwg



Memory Boxes

Memory Boxes

Every Emergency Unit, Intensive Care and Pediatric ward across Wales stores our memory boxes to give immediately to families once their child has passed away.

One of our main charity aims is to ensure that families who have lost a child or young person suddenly, are offered one of our Memory Boxes, which are stocked in every hospital throughout Wales.

We have spent £18,625.34 providing 532 Memory Boxes to families affected by the sudden death of a child or young person.

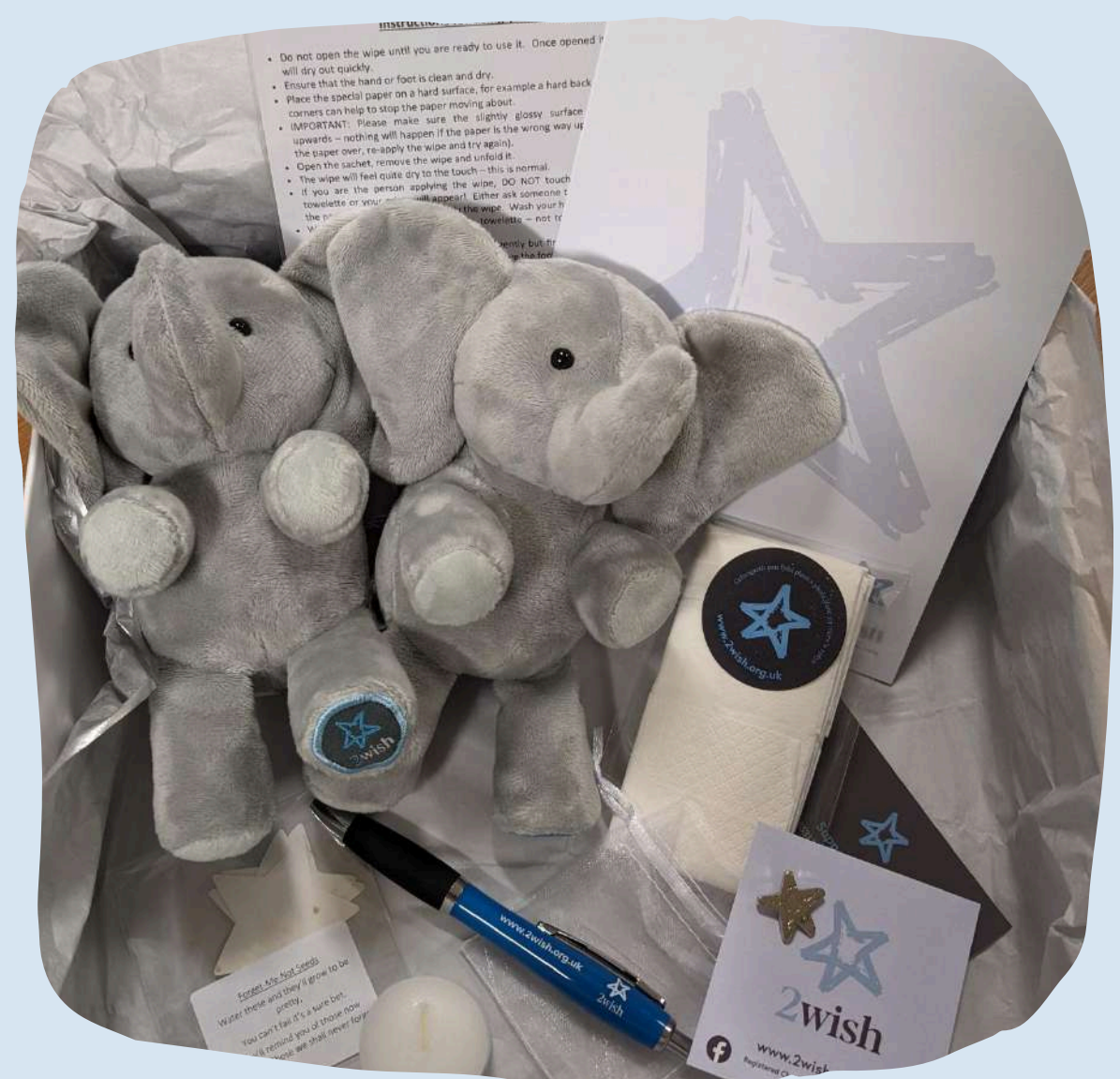
The Memory Boxes contain carefully selected items, including the following:

- Organza bags for locks of hair.
- Inkless hand and footprint kits.
- Two Gorgeous George elephants.
- A votive candle.
- Forget-me-not seeds.
- Tissues.
- Pen and note paper.
- Small star pendant.
- A support pack of information about our services and a 'When Your Child Dies' booklet of practical guidance.

Our Gorgeous George's are soft toy elephants: One elephant stays with the family whilst the other remains with the child who has died.

We use elephants for two reasons; firstly, an elephant never forgets and secondly, child death often remains the elephant in the room.

Families can add their own special pieces to the box if they wish, or safely place it away until they are ready to look inside.



Immediate Support

Immediate Support

2wish offers immediate support after the sudden and unexpected death of a child or young person aged 25 years and under. With consent, a professional will pass on the person's details, and they will then be contacted by telephone within 48 hours of the referral by one of our Immediate Support Coordinators.

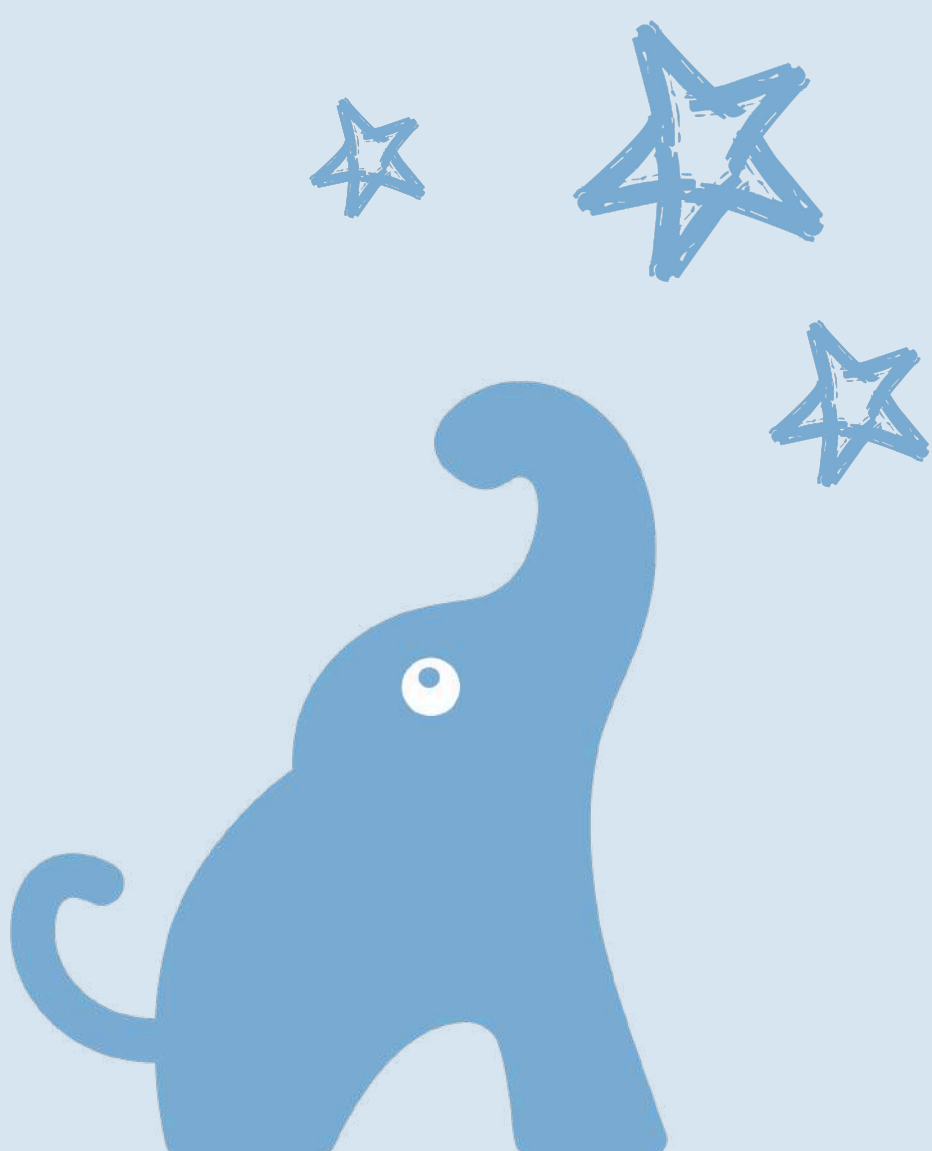
When making the initial telephone contact, the Immediate Support Coordinator will arrange a home visit with the family as soon as possible and assess the individual needs of the person or family they are supporting. Our Immediate Support Coordinators are there to help individuals understand the procedure following the sudden death of a child, provide emotional support, and help in any way they can. Immediate support is provided for as long as risk and need are present.

Of the 204 deaths from 1st October 2022 – 30th September 2023, 47 were historic resulting in 157 families requiring immediate support.

97% of families have received an initial support call within 48 hours. The remaining 3% had a call within 7 days as requested by the professional or individual referring into the service.

“The support that we’ve had from 2wish has been amazing. We were a bit adrift. Helen was amazing and set us on the right track.

You were a lifeline – we weren’t alone and had you to turn to.



Ongoing Support

Ongoing Family Support

Over time, we see individuals gain more independence and the Immediate Support comes to an end. The Immediate Support Coordinator will inform individuals about other ways they can access ongoing support through 2wish, should they need it.

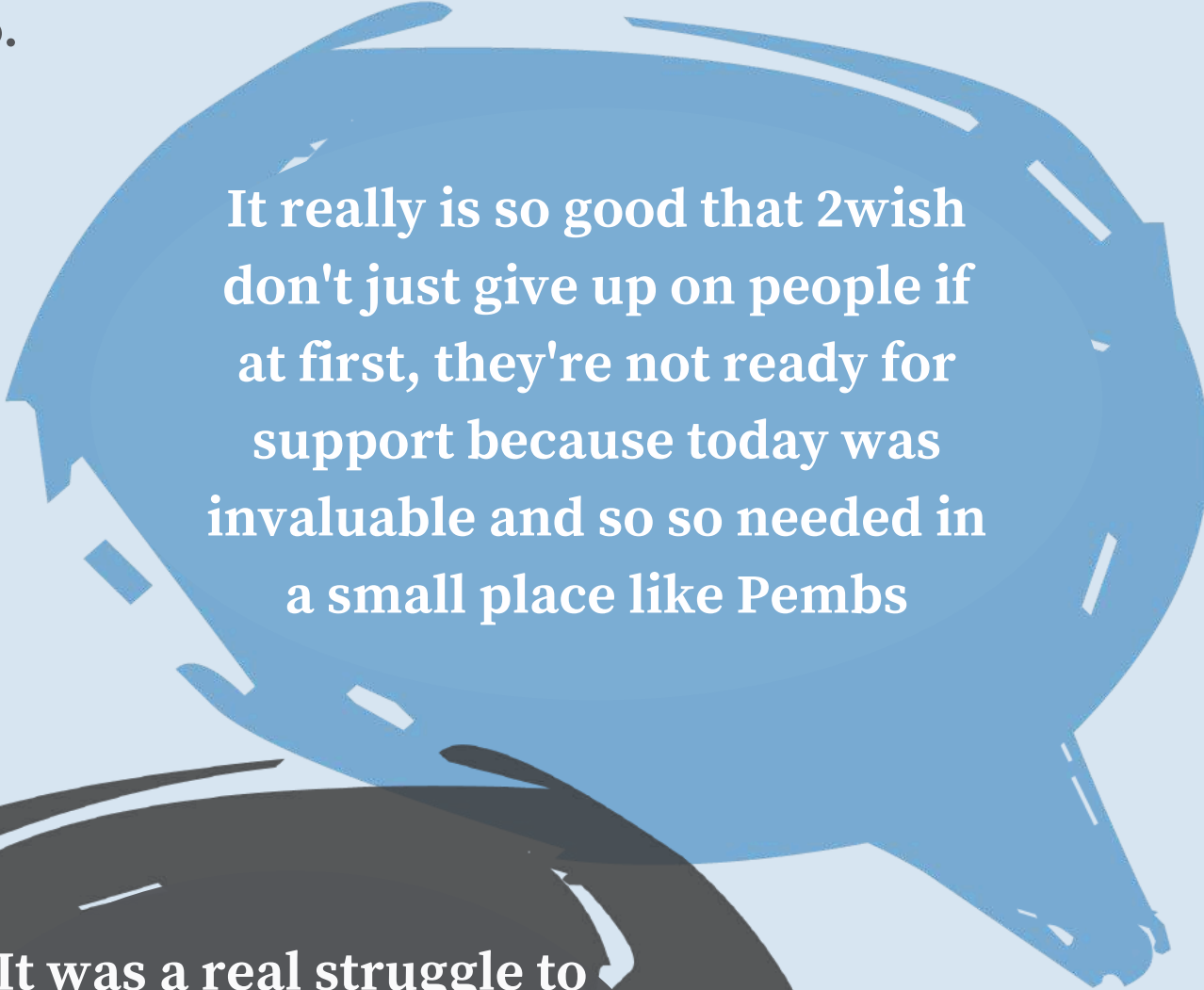
The ongoing support is not time limited, allowing access any time after the death of a child or young person. We do not put a timeline on grief and our services can be accessed at any time, whether the death happened yesterday or twenty years ago.

Counselling

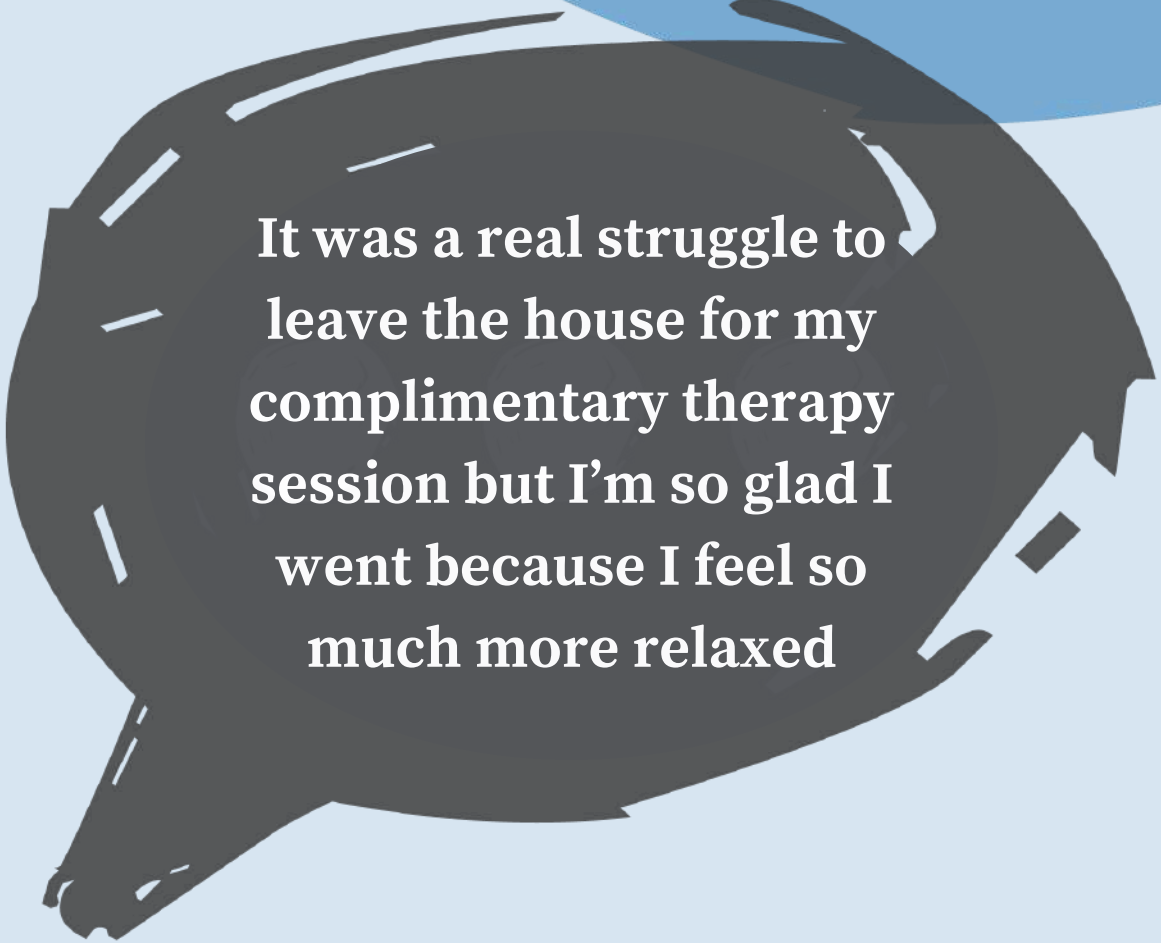
Counselling doesn't aim to hurry the process along; it supports people as they grieve, in their own way and in their own time. 2wish provide funded sessions of 1:1 counselling with a local, qualified, BACP registered counsellor.

This service can be accessed as an individual, a couple, or as a young person. We can also offer counselling sessions via instant messaging or over the phone if preferred.

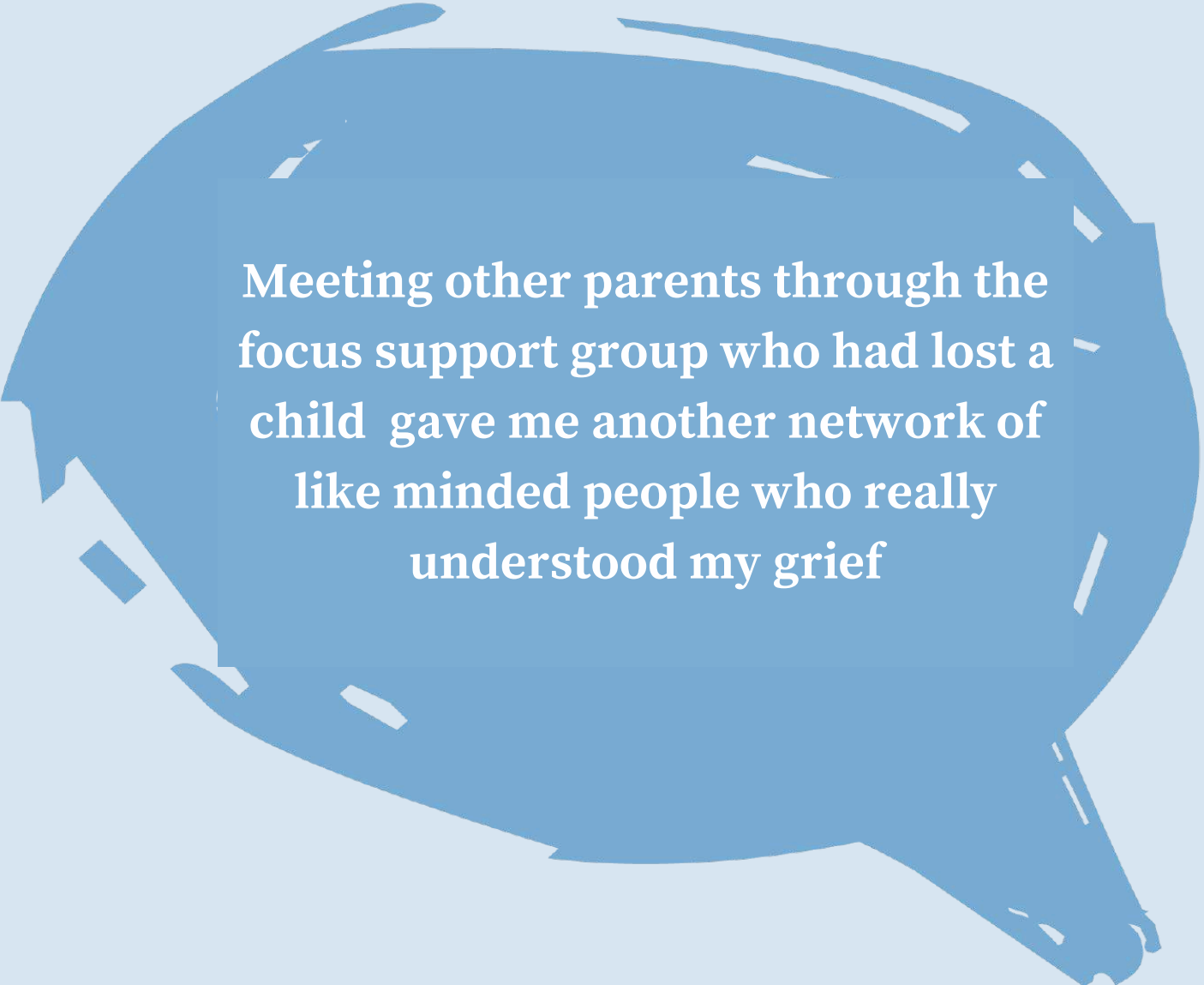
In the past year, we have approximately 101 Counsellors, 22 Play Therapists and 29 Complimentary Therapists working with us to provide ongoing support for those who need it.



It really is so good that 2wish don't just give up on people if at first, they're not ready for support because today was invaluable and so so needed in a small place like Pembs



It was a real struggle to leave the house for my complimentary therapy session but I'm so glad I went because I feel so much more relaxed



Meeting other parents through the focus support group who had lost a child gave me another network of like minded people who really understood my grief

Focus Support Groups

Focus Support Groups are closed groups facilitated by two qualified and registered counsellors and are held weekly for six weeks. The focus groups bring together a small group of bereaved family members who have lost their loved one in a similar way. The focus is on group talking, sharing and helping each other

We delivered five Focus Support Groups, supporting 36 individuals.

Ongoing Support (continued)

Complementary Therapy

2wish offers complementary therapies like reflexology, aromatherapy massage and Yoga. All are proven to have calming, soothing, and rebalancing benefits, effective for treating stress, anxiety, and insomnia. Complementary therapies can be used solely or combined with counselling.

Monthly Support Events

Regular support events are held throughout the year. They are tailored for Mum's, Dads, siblings, extended family, and friends. Our events offer the opportunity to enjoy new experiences whilst coming together with others who understand the journey of bereavement and loss. We delivered 18 support events including:

- Wreath Making
- Pottery Class
- Alpaca Experience
- Sea Glass Workshop
- Manor Park Family Day

Coffee Mornings

As part of our ongoing support at 2wish we have introduced monthly Coffee Mornings across Wales. This allows bereaved individuals an opportunity to come together in a safe, supported environment to meet others with a shared experience. These events create additional networks of support for our families. Our first coffee morning was in July 2023 and we have delivered 5 so far. The plan in the coming months is to have a range of monthly coffee mornings across the whole of Wales.



Ongoing Support (continued)

Ty Uchaf is a beautiful respite cottage, situated just South of Caernarfon in North Wales, less than 30m from the beach. The cottage is available for families, professionals and others to have quality time away to rest, reflect or reconnect. Guests can choose to engage in local attractions, or simply appreciate the natural beauty of their surroundings, spending quality time with loved ones, or much-needed time alone.

Ty Uchaf started taking bookings in February 2023, 24 families have enjoyed the respite cottage up until October 2023.



What our families had to say...

"Geraint and Fiona are incredible people to offer this special place for others to share. They were so welcoming and helpful."

"The atmosphere there was so calming and regenerative, we've come away with renewed strength to deal with what lies ahead for us."

"We have many scenes of the beautiful surroundings imprinted in our minds that we can use to carry us through the "dark days" when they come."

"Thank you all again and we hope to bring the children to Ty Uchaf as soon as we can."

"We are having an amazing time at Ty Uchaf and don't want to come home.
I wish we could stay for ever."

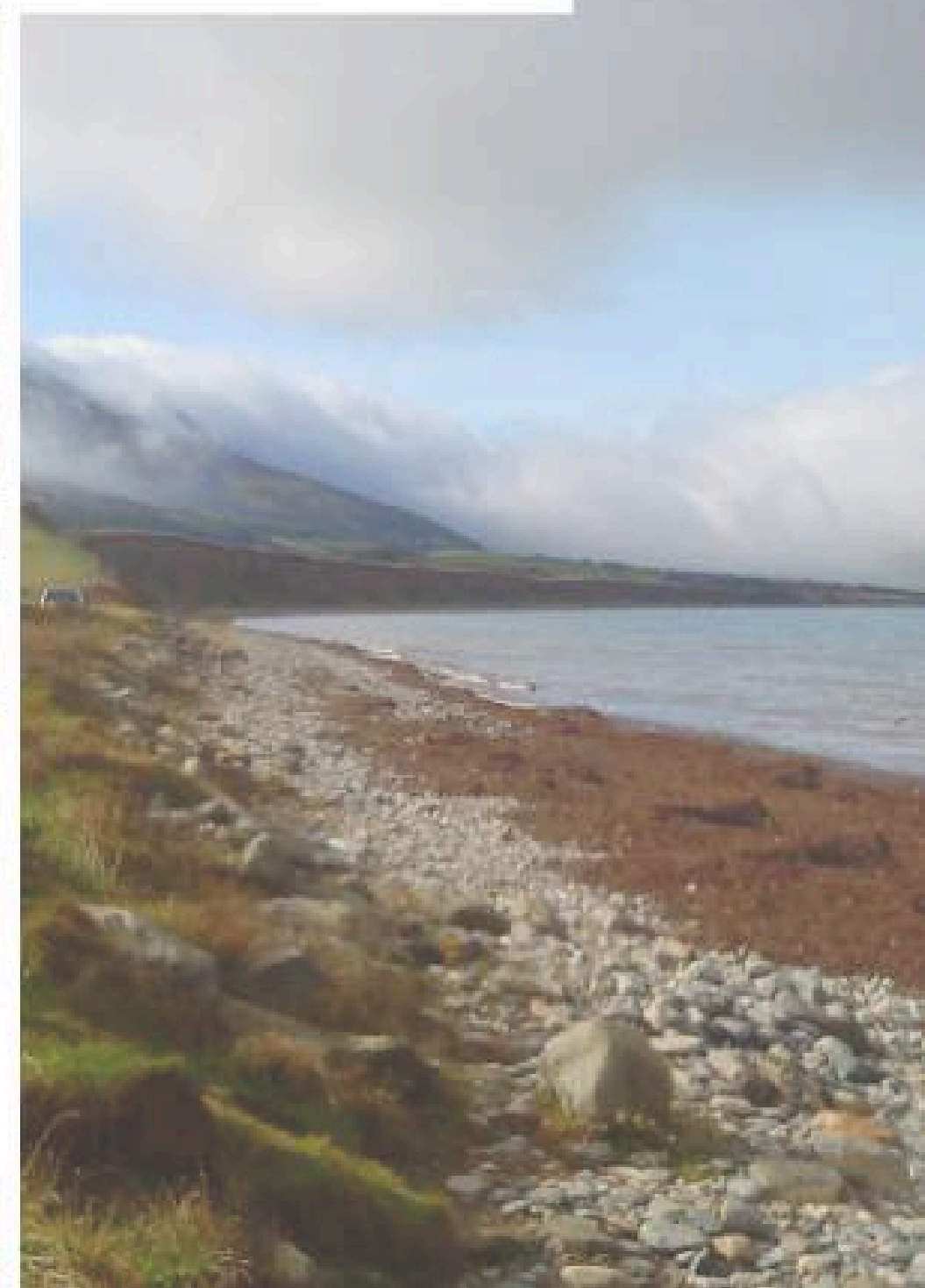
"We had the most amazing stay at Ty Uchaf and just wanted to pass on our thanks to you and everyone at '2 Wish" for making it possible."



TY UCHAF



Gogledd Cymru



Children and Young People

2wish offers support for any child or young person following the sudden and unexpected death of a child or young person aged 25 years and under. With consent from a parent or guardian, our Children and Young Person Coordinator will provide immediate and ongoing emotional and practical support to siblings, relatives, and friends.

We understand that sometimes young people feel isolated in their grief and may struggle with difficult emotions or feel alone. We offer a safe space for them to speak privately with one of our friendly team about their feelings, emotions, and anything else they wish to talk about. We hold regular support events giving children and young people the opportunity to enjoy new experiences in a safe environment and meet others who have experienced a similar loss. 2wish also help schools, colleges and universities with bereavement support which can be provided through bespoke workshops, group, and individual sessions.

Play Therapy

Play Therapy is a form of psychotherapy that uses play to help children deal with emotional and mental health issues. By using play and creative techniques, children are able to explore their feelings and thoughts and begin to process and understand muddled feeling and upsetting events.

Play Therapy is suitable for children aged 4-12 years old. All of our Play Therapists are BAPT or PTUK registered.

Children and Young People Events

We hold regular support events giving children and young people the opportunity to enjoy new experiences in a safe environment and meet others who have experienced a similar loss.

Some of the events include:

- Climbing Event
- Pottery Workshop

“Although we support families and children that have been affected by the sudden death of a child or young person, I realise that a huge proportion of those children have pre-existing mental health issues.” - Nicola Watts





Support for Professionals



It may be assumed that because of someone's job role, that they may encounter death, it won't affect them and that it's part of the job and they 'used to it'. However we know that this isn't necessarily the case - it could be immediate or it may take days, weeks, months or years, but the feelings of grief may catch up with that person.

Professionals such as funeral directors, GPs, teachers, sports coaches, health visitors, legal teams and so many more who have to deal with child death as part of their working lives, but may never have received support or training in how to best support or training in how to best support the loved ones they come into contact with.

In 2016, we officially extended the offer of support to professionals from any sector who, at any point in their career, have been affected by the sudden and unexpected death of a child or young person.

We are able to offer support in a number of ways, all of which are confidential and arranged by 2wish. We strive to work with professionals to ensure that we can offer support in a way that fits with work commitments and daily life.

"The loss of a child is unimaginable. 2wish allows us to give parents something to leave with rather than just an empty heart. The elephants offer so much to bereaved siblings and are treasured items. As a clinician who has dealt with many child deaths, I did not identify that I was struggling, but 2wish helped and supported me through this. The counsellor I saw was amazing and listened to me, helping me find a way forward. The girls in the office always check you are okay and I know they are always there for a coffee and a cwtch if I need it."

Support for professionals affected by sudden death in young people
provided by
2wish

"It's so amazing to know that there is support for professionals, sometimes we have to go straight back to "the job" after losing a baby or child, so we tend to push aside our feelings to be there for the family, other patients and do the best job we can. but in doing this we also forget that we are human and that we feel the pain of that loss too. I've sat in cupboards crying and then wiping my tears, quickly pulling myself together to help other children. This campaign honestly means so much and I'm sure i speak on behalf of many of my colleagues, because looking after children and their families in such difficult and heart-breaking circumstances is one of the hardest parts of our job. I think we often forget that we need looking after too."

Support for professionals affected by sudden death in young people
provided by
2wish



Hope's Story



Where to start, we lost our baby girl Hope on the 7th of March 2023, we are heartbroken. Hope didn't get to leave the hospital but that didn't stop us making memories with the time we had with her, she always let the nurses know how she was feeling, she would try and pull her tubes out!

Hope was very strong for a baby, dad called her 'The Hulk', mum enjoyed reading books to Hope every day. We always talk about the time we had with her, she is never forgotten and always in our hearts.

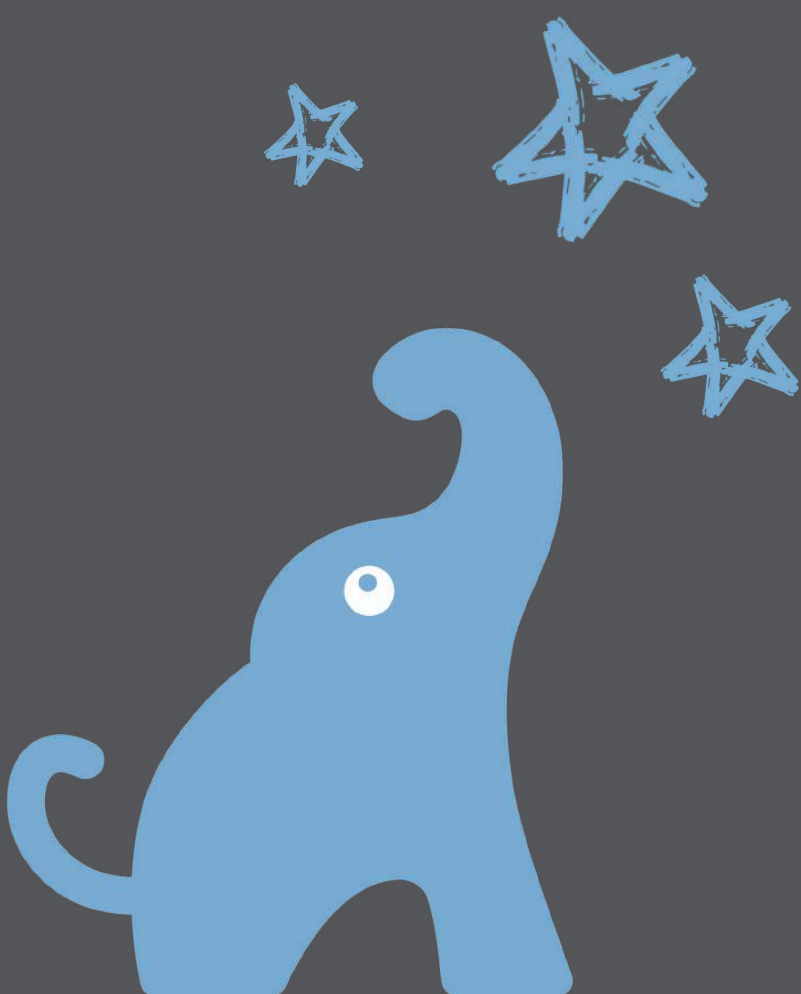
The nurses on NICU were great, they all got to know Hope very well and liked to look after her, they would rush to be the first one in her room to look after her. Hope's favourite teddy was the rabbit you can see in the picture.

It has been just over a year now since Hope passed away, for her birthday we set a balloon off and we lit a candle. We also have a shelf with pictures and Hopes favourite teddys.

We received a 2wish memory box which allowed us to do hand and footprints, 2 elephants which we put one with Hope and kept one for Hopes shelf, we also had forget me not seeds, the support we have had and still getting to day is amazing, Jo comes out to see us and is always just a phone call away, Jo has been amazing support for us.

The cottage in north Wales was great, it allowed us to get away and just chill. We are going back in June and can't wait; Fiona and Ger are amazing.

Thanks Charlene and Craig



Marketing & Comms



A photograph of two men sitting on high stools in front of a large white backdrop for the charity 'Wish'. The man on the left is wearing a dark blue long-sleeved shirt and dark trousers, while the man on the right is wearing a light-colored checkered button-down shirt and light blue jeans. They are both looking towards the right. In front of them is a small round table with a silver metal frame, holding a silver pitcher and two glasses. The backdrop features the 'Wish' logo (a stylized star) and text including 'those affected by', 'th in young people', 'As', 'tment in', 't suite for', 'e available', 'als', 'support', 'amilies', 'witness', 'ness', 'n of a child', 'g', 'www.wish.org.uk', '014', '5', 'Regis', 'd Cha', 'd and V', 'es', 'Cha', '0', 'restwyd', 'NDRAIS', 'GULAT', 'wishchar'. There are also social media icons for Facebook and Twitter. The setting is indoors with a white ceiling and two pendant lights hanging from the ceiling.

Marketing Summary

Marketing Department Development

Financial year 22 - 23 saw the introduction of a Head of Marketing & Communications role, to manage the relationships between marketing and the wider departments, build a marketing strategy, and facilitate the expansion of 2wish into England

Marketing & Communications - Focus & Priorities

An assessment of the marketing & Comms team's resource and capacity was conducted to evaluate how the departments time and focus is taken up across its functions. The breakdown was gauged to be as follows.

- Fundraising events - 45%
- Corporates / partnerships - 15%
- Other fundraising campaigns & initiatives - 10%
- Support campaigns / activity - 15%
- 2wish expansion - 8%
- Solely marketing lead activity (Below the line) - 5%
- Solely marketing lead activity (Above the line) 2%

This concludes that 70% of the work we do in marketing is to facilitate the fundraising team in one way or another.

To become a more well rounded department and therefore charity, we need to even out the balance, meaning more support related content, more storytelling around who we are, what we do, why we do it, and the positive effect this has.

In the marketing business plan, a selection of targets were set out to help balance our marketing focus and the comms we put out.

- Write / coordinate one piece of support content per month
- Deliver marketing campaigns for large scale brand recognition. X3 yearly.
- Deliver an ongoing video content strategy
- Make our website a form of support in itself. with informative and helpful resources and content

Campaign Planning

Expansion planning

The tail end of the financial year saw the first significant movement in preparation for our expansion. A general look and feel was signed off for the new website, allowing ITCS to make progress on the final build.

We confirmed that we would work with Orchard on the media buying and creative for the launch campaign (which forms 1 of 3 large scale campaigns projected for calendar year 2024).

We set out our requirements, target areas and goals for the campaign.

The launch campaign would target several expansion areas, with a combination of radio and out of home advertising. Chiefly targeting Avon & Somerset. It was decided that we would not cover all expansion areas with this campaign, as this would severely dilute the coverage in each area. We would instead opt to make a bigger impact in fewer areas than stretch the budget.

However, our PR and paid social branches of the campaign would target the full expansion area to maximise reach.

Supporting North Wales

Budget was also set aside to advertise in north Wales, mirroring our activity in England.

The decision was made to extend the campaign to North Wales to increase awareness in the area. Fundraising in North Wales is gaining momentum, but without the level of awareness we have in South Wales, it's much harder to acquire donations, ticket sales, purchases etc.

Paid Social

This year saw our first step into paid social media advertising, promoting our annual Elephant Dip. The campaign was a resounding success, with the event reaching record numbers in attendance, with a significant portion of tickets sold through our paid ad.

Paid ads will form a regular part of our advertising plan across event promotion and awareness (as part of our 3 large scale awareness campaigns)

Fundraising



Registered with
**FUNDRAISING
REGULATOR**



Community



March 2023



In March 2023, Josie and Ian organised an Afternoon Tea at 57 Bridge Steet, Usk, in memory of their daughter, Esmee, on her 18th Birthday. It was a fantastic afternoon supported by our 2wish volunteers. The afternoon raised £5,017.81.

May 2023



Steve James was warmly received at 2wish HQ on September 23rd, where we had the honour of holding a cheque presentation. This event celebrated his remarkable fundraising efforts in memory of his daughter, Beth. Steve undertook a challenging cycling journey from Cardiff to Tenby and back in May 2023, raising an incredible total of £14,732.47.

June 2023



Diolch!



On June 30th, schools across RCT came together to support our cause on Wear Blue Day. Students, teachers, and staff donned their best shades of blue, not just to express support, but to actively contribute to fundraising for 2wish. This display of unity served a dual purpose, raising both funds and awareness for the organisation. Through collaborative efforts, these schools raised an impressive £729.79.

June 2023



On a sunny Saturday morning, the lovely Lemonade Girls, Sienna-Rose, aged 7, and Harmony-Rose, aged 4, embarked on a fabulous fundraising event to support 2wish. With creativity and enthusiasm, they transformed their front garden into a bustling lemonade stand. Armed with homemade posters, colourful bunting, and refreshing homemade lemonade, the duo greeted passers-by in their community raising £315.00 for 2wish.

July 2023



The heartfelt efforts of Bryncelynnog Comprehensive School have been wonderful, as they have raised a fantastic sum of £1513.37 in memory of a special friend and classmate. What is particularly touching is their decision to donate the refunds from their cancelled prom due to lockdown, turning a disappointing situation into a meaningful opportunity to give back. This gesture shows the kindness and thoughtfulness of the Bryncelynnog community, and we are extremely grateful for their generosity during this time.

September 2023



2wish is the Sixth Form charity at Ysgol Gyfun Gymraeg Glantaf. In the wake of a profound loss, the commitment shown by staff and pupils of the sixth form has been fantastic. Witnessing their camaraderie and tireless work ethic has been uplifting and remarkable to witness. A fantastic amount of funds has been donated to us here at 2wish as a result of a sponsored walk. £4,500 was raised and this was just the beginning!

In It Together Festival



26-28th May 2023

2wish were proud to be the chosen charity for the In It Together Festival in May 2023, Old Park Farm, Margam, Port Talbot.

The festival team produced 2wish bags to sell to festival go-ers. Our 2wish team, Gorgeous George, and volunteers spent 3 days spreading awareness across the festival.





Events



The year between October 2022 and September 2023 was a significant year of growth for our charity. The communities across the whole of Wales made an enormous contribution to our fundraising efforts.

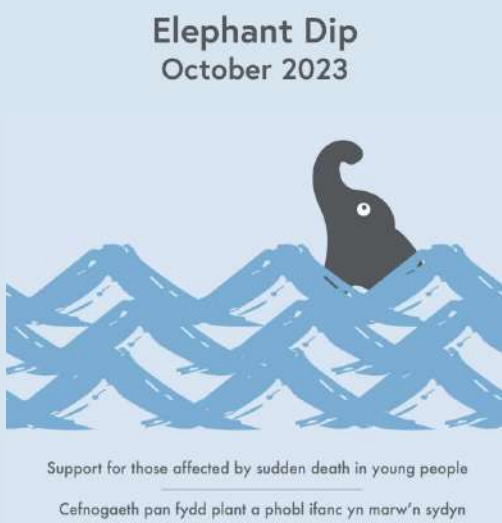
We are so grateful to individuals, families, friends, and members of the community for supporting 2wish and enabling our service to continue for those who need us.

Kilimanjaro
12 - 22/10/22



Raised: £114,348

Elephant Dip
20/11/22



Raised: £710

Christmas
Soiree
02/12/22



Raised: £3,272

The Little Ball
of Hope
11/06/23



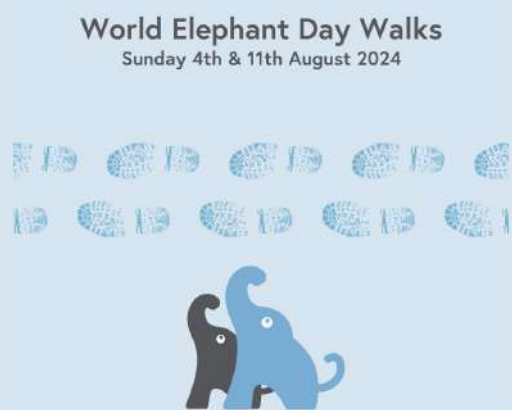
Raised: £35,855

Morocco
Expedition
24/07/23



Raised: £3,393

World Elephant
Day Walks
11/08/23



Raised: £1,467



Kilimanjaro



12th - 22nd October 2022



Our CEO and Founder, Rhian Mannings, was joined by 20 supporters of 2wish embarked on the journey up the mighty Mount Kilimanjaro, carrying our stars in their hearts, all the way to the summit.

Rhian carried 22 letters over the globe and all the way up Mount Kilimanjaro in her backpack, these letters were written by 22 bereaved parents, siblings, or family members; one for each of our intrepid walkers.

What a way to celebrate our 10th year of ensuring that no suddenly bereaved family who has lost a child or young adult aged 25 and under is left alone to cope!





The Little Ball of Hope

11th June 2023



The most anticipated 2wish event of the calendar took place on 11th June 2023 at City Hall, Cardiff. Kindly sponsored by Hugh James and NFU Mutual.

The event saw over 400 people attend and over £35,000 raised.

Our Little Ball of Hope has been such a special event for both 2wish families and supporters over the years and is a great way for us to thank those who have been involved with the charity for all their hard work and support.

It was, as always, an event like no other, full of love and hope as we remember our brightest stars and celebrate the work of the charity.





Volunteers, Ambassadors and Welfare Officers



From October 2022 - September 2023

- 80 Volunteers
- 20 Ambassadors
- 12 Young Ambassadors
- 12 Welfare officers



Thank you to each and every one of you!





Volunteers, Ambassadors and Welfare Officers (Continued)

Volunteers

We could not do what we without their help and support. We have worked hard to build a community of volunteers and appreciate all that they do to support us.

There are many ways in which they can get involved from bucket collections, attendings fayres and networking events with our awareness stand and or pop up shop, putting together memory boxes and support packs or helping out with office administration.

Ambassadors

Our charity volunteer ambassadors play a key role in raising awareness and support for 2wish through speaking and representing the charity in the community. They are passionate about our aims and objectives and highlighting the charities key messages.

Ambassadors help us by;

- Inspiring their communities, families, and friends to support the charity.
- Attending community fundraising events and cheque presentations.
- Giving presentations and talks in the community and at events.
- Attending 2wish events to lend a hand and cheer on our amazing participants.
- Promoting 2wish campaigns.
- Working with the community fundraiser to aid with research.

Generally, volunteers are invited to become ambassadors and we could not do without their constant love, help, and support.

Young Ambassadors


Young Ambassadors are the next generation of leaders and fundraisers for 2wish. They often come with first-hand experience about growing up through their most formative years, whilst also navigating their way through grief.

We're so proud to have so many young people volunteering for 2wish, representing the charity in their schools, colleges, and extra-curricular clubs.

Welfare Officers

2wish currently provide a team of trained volunteers (Welfare officers) to attend some major running events in Wales, to provide support to individual runners and their families in the case of an emergency.

Following the sudden death of two runners at the Cardiff Half Marathon in 2018, the charity was approached by Run4Wales and the idea of Welfare Officers was discussed. These officers, who have received training from us, attend the events representing 2wish and are on hand, placed at event control, to support in the event of an emergency.



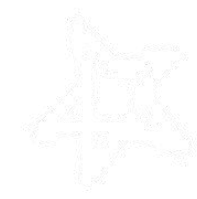
“Volunteering with 2wish has brought me so much joy. I love spending time with the fabulous volunteer team, we always end up having so much fun and I never leave a volunteering event without a smile on my face and a lovely sense of belonging.

I’ve met so many wonderful people and 2wish families throughout the different events.” -
Elinor Ridout

Finance



Trustees Report



2WISH

CHAIR'S STATEMENT

FOR THE YEAR ENDED 30 SEPTEMBER 2023

Chair's Statement

As I write this annual report in my role of outgoing Chair of Trustees for this wonderful and unique charity, I ponder my time served on the Board and the incredible journey we've been on from when I started my role as Trustee more than eight years ago. The charity has developed from a group of Rhian's family and friends sat around her kitchen table in the early days, to one that is now Wales wide and very soon to be UK wide, with a continually growing team of 21 across Wales, supporting hundreds of bereaved families every year, working with all relevant agencies and stakeholders, fundraising hundreds of thousands of pounds and engaging with ambassadors, supporters, businesses and major events across Wales.

This year alone we have received 204 referrals following the death of a child or young person and 1,367 since the charity was formed in 2012. That's approximately 6,313 family members and friends who have been supported by the charity following a devastating loss of a child or young person aged 25 and under. The 2wish team have worked tirelessly to establish pathways and develop strong working relationships with health boards, police forces and coroners across Wales to ensure that when a child or young person passes away, their families and communities are offered the support that they need. Alongside the support we provide to families and communities, we continue to be committed to delivering support to professionals who may be involved when a child or young person dies.

Often healthcare workers and professionals are overlooked in these circumstances as they are 'doing their job', but the toll that these type of events can take can be immeasurable. Our 'You can't pour from an empty cup' campaign was launched in 2023 and recognised the importance of supporting and taking care of our professionals to provide a culture where they are supported and don't feel alone.

This year also saw our first charity partnership with In 2 Together Festival. This family friendly festival, held in Margam Park in Port Talbot, is a perfect fit for the charity. Not only does the festival partner with the charity from a fundraising perspective, but the 2wish team also raise awareness and promote the charity at the event, a fantastic mutually beneficial relationship and one that is set to continue. Other corporate partnerships fostered this year include Valero, Speedy Freight, JCP Solicitors, The Alchemist, JNP Legal, Queen B, Pure Wealth Management and Tatton Asset Management, all working with us and supporting us to both raise funds and awareness of the charity and our work.

The events and challenges this year have been plentiful, from our beloved Service of Remembrance at Llandaff Cathedral, to our flagship Little Ball of Hope this year held at the prestigious City Hall venue in Cardiff, to our Kilimanjaro and Morocco expeditions, Great Welsh Marathon, Elephant Dip, Christmas Soiree, Elephant Day Walks and many many more, run by both the Fundraising Team and our fantastic families, communities and volunteers. Something for everyone and each bringing in much needed funds to enable us to provide the vital work the Support Team deliver working with bereaved families and communities.

We have also extended our team and fundraising activity and events in North Wales this year with the new role of North Wales Fundraising Co-ordinator. During 2023, we also saw the charity partner with the very kind Fiona and Geraint Williams who provide the use of their holiday cottage, Ty Uchaf in North Wales from May to September, for our bereaved families. The cottage and the beautiful surrounding areas allow our families to get a break and some respite - a wonderful addition to the suite of services and support that the charity is able to provide to our bereaved families.

If this wasn't enough, this year we have focused activity on the importance of men's mental health with the launch of our 'Let's Talk Bereavement' campaign, opening the conversation about men's mental health. The campaign was launched on Father's Day and spanned the month with events including a cricket match, football match and an incredibly honest and moving panel event which saw Dr Rick O'Shea, Bristol Bears rugby player, Callum Sheedy, retired GP, Jonathan Richards, community mental health advocate, Luke Conlon and Ryan Evans, founder of 'Get the Boys a Lift' all speak about loss, men's mental health, cultural and generational factors and gender norms that make it more challenging for men to open up about their mental health. The campaign and the closing event were a fantastic success and raise the profile of such a challenging and often taboo subject.

Trustees Report (continued)

2WISH

CHAIR'S STATEMENT

FOR THE YEAR ENDED 30 SEPTEMBER 2023

This is all just an overview of the amazing activity this wonderful charity has achieved and delivered in the last few months. It doesn't touch on the extensive and essential immediate and ongoing support that our Support Team provide to families during their darkest times. It only scratches the surface of the amazing work the Fundraising and Marketing Teams are doing to both raise awareness of the charity and vital funds to enable us to continue the fantastic work supporting families. It is really quite extraordinary, given the relatively humble beginnings and it is so exciting to see what is coming next with the planned expansion into England.

So, all that remains is for me to say one final time as Chair of Trustees, thank you. Thank you to our incredible team for everything you do every day to make this incredible charity what it is. Thank you to all of our ambassadors, fundraisers, supporters and corporate partners for everything you do to raise a fantastic sum of money to support our charity.

Thank you to my fellow Trustees, for the essential guidance, governance and support you all give the charity. And finally, to Rhian Mannings, without whom none of this would happen. An incredible woman with an incredible drive to ensure that families are not left alone in the dark, please never underestimate the power of what you have and continue to achieve with our wonderful charity. I shall be watching very proudly from the sidelines.



Jo Foxall
Chair

Trustees Report (continued)



2WISH

TRUSTEES' REPORT

FOR THE YEAR ENDED 30 SEPTEMBER 2023

The trustees present their annual report and financial statements for the year ended 30 September 2023.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the financial statements and comply with the charity's governing document, the Charities Act 2011 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)".

Objectives and activities

The objects of the CIO are for the benefit of the public, the preservation and protection of physical and mental health of those in Wales and such other areas as the trustees may decide, who have suffered a bereavement of a child or young adult under 25 years of age by:

- A. the provision of services including, but not exclusively, the provision of counsel support; and
- B. the advancement of education and awareness of the public in relation to the effect that a bereavement or loss can have on families and others.

The charity's aims:

Following the opening of our first bereavement suite in 2013, 2wish has refurbished or established 12 bereavement suites in total. These rooms are an important facility and one that should be accessible to any family member in distress.

The rooms are comfortable and bring much comfort to families at such a difficult time. Discussions have been held with Welsh Government and it has been established by the premises team that no emergency unit in any Welsh Hospital will be refurbished without consideration for such family facilities in the future.

The charity works alongside 101 counsellors, 22 play therapists and 29 complimentary therapists to offer high quality service to suddenly bereaved families and others affected by the sudden loss of a child or young person. With a bank of play therapists established to support bereaved young relatives and friends, we are offering an excellent service.

With short waiting lists we are extremely proud of the difference we are making. 2wish has also established a bank of complementary therapists to offer those referred into our service an alternative to talking therapies.

There remain many families struggling across Wales. As an organisation it is important we continue to raise awareness so families are aware of the support we can offer. This involves multi-agency working and spreading our message so both professionals and families know about 2wish.

Helping to reduce the stigma in respect of mental health also plays an important part in our work. We feel early intervention could reduce the long-term effects of sudden bereavement and we are working with other mental health organisations to improve awareness and bring down barriers.

The staff comprises a team of 20 led by the CEO Rhian Mannings. The team consists of fundraising and events team, finance, and a support team, who work closely together to make a difference for bereaved families.

Public Benefit

2wish has worked hard to build successful relationships with police forces and health boards across Wales and this has led to formal partnership agreements being developed. Families can then be discussed, safeguarding can be considered for both staff and families, and partnership working has shown that families receive the support they deserve. This also means that as more organisations become aware of 2wish and the support we offer, an increasing number of families will be referred to the charity. The trustees have paid due regard to guidance issued by the Charity Commission in deciding what activities the charity should undertake.



Trustees Report (continued)



2WISH

TRUSTEES' REPORT (CONTINUED)

FOR THE YEAR ENDED 30 SEPTEMBER 2023

Achievements and performance

Based in South Wales, with staff in North Wales and West Wales, the charity has gone from strength to strength in the last 12 months. We are soon to expand across the border into England and will begin delivering our service in the border counties of Wales and England from January 2024. As well as securely recording family information, we regularly analyse this information, looking for trends or factors that may be contributing to sudden child death. We produce statistics to show where deaths occur, causes of death and other factors which we hope may help reduce sudden death in children and young people in the future.

- To raise awareness of our charity and the importance of bereavement support.
- To provide training for professionals including health staff and police officers.
- To provide immediate support for families following the death of a child or young adult.
- To provide support for anyone who witnesses a traumatic death of a child or young adult.

The charity offers a unique service in Wales, working closely with both health professionals and police forces. Every Welsh emergency and critical care unit has access to the immediate support pathway constructed by 2wish. The charity can receive a phone call minutes after the death if a parent consents, allowing our team to support that family. Between October 2022 and September 2023, we supported 204 families, the majority using our immediate pathway to access our support. Families can, however, access our services at any time during their journey through their grief.

The CEO, Deputy CEO and Support staff continue to deliver training sessions and conferences across the country to promote 2wish but also to discuss bereavement care in sudden and traumatic situations.

Many hours have been spent with police officers to discuss how to support families and the importance of a sensitive approach to families. Work has also been done with Emergency Unit and mortuary staff to highlight the work that the charity undertakes.

Support is available for those who witness the death of a child or young adult and for those working in professional services. The charity regularly receives referrals from police officers and GPs enquiring about support for those people who are not related to the individual who passes away. The charity is educating organisations about this pathway and the importance of supporting all of those involved in trauma and sudden loss.

Everything 2wish does follows the above aims and objectives. We work hard to benefit families and those affected by the sudden death of a child or young adult and, using these aims, we believe we are making a difference by helping families through the most difficult of times. Emphasis is on the immediate family consisting of parents and siblings, however, our organisation has developed the support available for everyone affected by sudden loss. Grief and bereavement affect everyone very differently, so it is important our staff are aware that these individual needs are met. Our services are always evolving and, by working with professionals involved directly with the bereaved families, our support has an incredible impact.

2wish continue to be proud of our achievements. It has been another busy period with the number of families being referred increasing, here are the figures for our financial year:

- 15 families in 2014/15
- 84 families in 2015/16
- 117 families in 2016/17
- 136 families in 2017/18 (109 immediate, 27 historic)
- 207 families in 2018/19 (135 immediate, 72 historic)
- 195 families in 2019/20 (145 immediate, 50 historic)
- 177 families in 2020/21 (135 immediate, 42 historic)
- 229 families in 2021/22 (180 immediate, 49 historic)
- 204 families in 2022/23 (157 immediate, 47 historic)

Trustees Report (continued)

Finance Report

2WISH

TRUSTEES' REPORT (CONTINUED)

FOR THE YEAR ENDED 30 SEPTEMBER 2023

Each family can have multiple individuals needing help, fundraising has needed to increase to meet the demand. There have been many successful events and meetings to raise awareness and to highlight the importance of supporting suddenly bereaved families. Regular meetings continue between 2wish staff and important stakeholders across Wales. The response to our work has always been positive and has resulted in the development of several partnerships.

Without the support of police forces, health boards and other organisations, 2wish would not be able to support families. Our team has also changed over the last 12 months. The support team consists of four immediate support coordinators working alongside three members of staff who coordinate the long-term counselling and support for the families. We have appointed a children and young person coordinator to offer a specialised service to young people affected by the death of their family member or friend.

Our volunteers engage in both our own events and in community events. There are over 124 volunteers, all of whom contribute and make a difference. Collaborating with the staff and volunteers is a growing group of counsellors and play therapists. These individuals work with our families and are paid by the charity to provide the care and support families require. The number of counsellors, play therapists and complementary therapists grows in line with referrals.

The support team meet regularly with them and working together is the only way we can provide the best service. Our events continue to be highly successful in terms of raising both awareness of the charity and funds. Many of our events combine fundraising with raising awareness, as well as being social occasions for the families we support. In this respect our fundraising, events and marketing team offer services beyond the normal remit of simply fundraising. Our events fulfil part of our aims and objectives too.

Financial review

	2023 £	2022 £
Income	1,907,905	758,062
Expenditure	(1,004,508)	(830,158)
Actual Operational surplus/(deficit) in period	903,397	(72,096)

The operational surplus above can be seen to be attributed to an unrestricted deficit of £1,195 and a restricted surplus of £904,592 (2022: unrestricted deficit totalling £103,148 and restricted surplus of £31,052). The charity made an unrestricted surplus on investments of £298 (2022: loss £60,916) during the year which resulted in a net unrestricted deficit of £897 (2022: deficit of £164,064). The unrestricted reserves as at 30 September 2023 totalled £516,964 (2022: £517,861), of which £58,358 (2022: £81,092) are free reserves (unrestricted reserves less intangible assets, less fixed assets, less designated funds).

Although the reported figures show a significant surplus in FY23, this funding is already committed to continue to support the work that 2wish does in Wales and drive the expansion of our services in England.

2wish has a current policy of maintaining reserves as outlined in our reserves policy. As awareness of the work of the charity grows, so do referrals which require support and therefore funding. The charity's plans for expansion to extend across Wales, increasing awareness and support is crucial to our aims and objectives and funding is required for these future projects.

The support and services provided to families is ongoing and it is imperative that this support can continue should there be a fall in income. We aim to hold reserves of £1,000,000, based on one year's costs assumptions are considered appropriate for this purpose. We continue to work hard to build our reserves.



Trustees Report (continued)



2WISH

TRUSTEES' REPORT (CONTINUED)

FOR THE YEAR ENDED 30 SEPTEMBER 2023

The principal risks and uncertainties facing the charity as identified by the charity trustees are:

Funding: We are a partially self-funded charity and rely on the generosity of our supporters. The charity sector is flooded with much competition for supporters' donations. One of the key issues affecting charities is the ability to raise funds from events effectively.

There is no certainty in such events bringing in similar income as the previous year. To mitigate this, we have increased our fundraising and events team and have set targets. We have secured alternative funding streams which are spread over a longer period or are for specific projects.

Competition: Although the charity has excellent local support it is not as established and well-known as other local charities. We are always working to improve awareness of our work, which in time should help us to become even better known.

Succession: There is a clear need for succession within the charity. This goes together with the staff structure which has been developed in this financial period. As we enter a period of very rapid expansion of our services and our staff, we have focused on the staff structure in the future to allow for continued succession planning.

Plans for future periods

Our 10-year project to expand across England will commence service in January 2024. The first phase will encompass death referrals from the following counties on the England/Welsh border, Cheshire, Shropshire, Herefordshire, Worcestershire, Avon & Somerset, and Gloucestershire.

Our project plan follows structured steps which will enable us to replicate our service model, allowing us to deliver our much-needed support to those affected by sudden death in our remit from day one of our launch. The project progress and risks are monitored by the senior leadership team in close collaboration with the board.

Structure, governance and management

Organisation structure and decision making

The charity is a Charitable Incorporated Organisation formed on 8 July 2016. The charity's governing document is CIO – Foundation registered 8 July 2016.

The charity is managed by the Chief Executive Officer (CEO) who delegates authority for project management and charitable activities to the Senior leadership team and other office-based administrators and self-employed field staff (counsellors) and employed field staff.

The CEO meets with the administrative team daily and keeps in regular contact with field staff members. The Board of Trustees meets on a bi-monthly basis. Specific issues are brought to the attention of the Chair or other members of the board for a review, thereafter, being ratified at a full board meeting. All day-to-day management decisions are made through the above outlined management structure. Decisions referred to the Board relate to changes in strategic direction, policy, or risk management.

Risk management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error. A risk register has been adopted using a traffic light system to flag up risks. Any amber or red risks are reviewed and assessed by the trustees at alternate Board of Trustee meeting and thereby ensure that systems are in place to mitigate exposure to major risks.

Key management personnel

The pay of key management personnel is reviewed annually alongside a general review of all staff salaries. Salaries are benchmarked against comparable size charities who operate in the region. Policies and the risk register are reviewed regularly and to a schedule.



Trustees Report (continued)

2WISH

TRUSTEES' REPORT (CONTINUED)

FOR THE YEAR ENDED 30 SEPTEMBER 2023

Trustees' recruitment and induction

All the trustees are required to submit a curriculum vitae and complete an informal application process where they are invited to set out what skills and benefits they can bring to the board. A prospective applicant then typically meets the CEO and/or the Chair to discuss the application. The applicant may also attend a board meeting as an observer. If acceptable to both sides, an applicant will be proposed to the Board after the process and the appointment is put to a vote.

The formation of the Board of Trustees is undertaken based on skills need analysis as well as a general risk management and assessment of the needs of the charity. The charity aims to attract trustees who can add value to the charity.

The requisite management skills are deemed to be accountancy, human resources, legal, public relations, marketing and communications, all of which are represented by experienced individuals on the Board. All trustees are provided with a welcome pack which includes legal and regulatory framework regarding their responsibilities on recruitment. Induction is on a one-to-one basis with other trustees or the CEO. The trustees can meet with operatives of the charity, visit projects and participate in further training and charitable events. We are continually looking out for potential trustees who may add to our board's skill and knowledge set.

Approach to financial investments

Decisions about the investment strategy are governed by the finance committee and approved by the board. 2wish's investment portfolio was managed by Nugenis Financial Planning (formally Maven) during 2022/23 according to the board's instructions.

The board recognises it has a responsibility to consider any ethical implications of its investments. The investment strategy is reviewed by the board with investment managers on an annual basis. Investments reports are disseminated to the board monthly with the management accounts, to review performance. 2wish does not depend on investment returns to fund its short-term operational requirements and is, therefore, able to tolerate short-term volatility of its investment portfolio. Our investments are risk averse, which is consistent with a strategy of seeking to generate longer term income.



Trustees Report (continued)



2WISH

TRUSTEES' REPORT (CONTINUED)

FOR THE YEAR ENDED 30 SEPTEMBER 2023

Reference and administrative details

Registered charity number
1168140

Principal address
Ground Floor, Unit 7
Magden Park
Llantrisant
CF72 8XT

Trustees

M Sayce	- Chair	
J Foxall	- Chair	(resigned 31/01/2024)
A Beckley	- Treasurer	
T Agland	- Trustee	
C Grey	- Trustee	(appointed 31/01/2024)
R Legge	- Trustee	(appointed 31/01/2024)
S Bolton	- Trustee	(resigned 04/09/23)
S Simpson	- Trustee	
Dr L Groves	- Trustee	
L Sheehy	- Trustee	
J Jones	- Trustee	
M Jones	- Trustee	(resigned 31/01/24)
M O'Shea	- Trustee	(resigned 31/01/2024)
V Sheap	- Trustee	(appointed 01/04/24)

Key management personnel

R Mannings	- CEO
E Kneebone	- Deputy CEO, Head of Bereavement Service
R Williams	- Head of Finance
D Magill	- Senior Fundraising Manager
A Bate	- Head of Marketing

Auditors

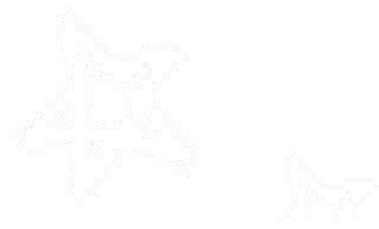
Azeta Audit Services
Ty Derw
Lime Tree Court
Cardiff Gate Business Park
Cardiff
CF23 8AB

Bankers

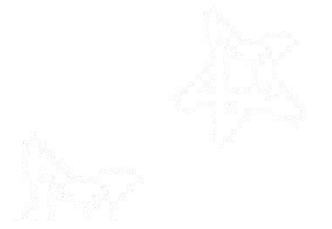
Lloyds Bank
31 Queen Street
Cardiff
CF10 2AG

Investment providers

Nugenis Investments
Oak Tree Court
Mulberry Drive
Pontprennau
Cardiff
CF23 8RS



Trustees Report (continued)



2WISH

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 30 SEPTEMBER 2023

The trustees' report was approved by the Board of Trustees.



M Sayce
Trustee
Dated: 24th July 2024
Printed on behalf of the trustees



STATEMENT OF TRUSTEES' RESPONSIBILITIES



2WISH

STATEMENT OF TRUSTEES' RESPONSIBILITIES

FOR THE YEAR ENDED 30 SEPTEMBER 2023

The trustees are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England and Wales requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources of the charity for that year.

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping sufficient accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of the trust deed. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the charity and financial information included on the charity's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

INDEPENDENT AUDITOR'S REPORT TO THE TRUSTEES OF 2WISH

2WISH

INDEPENDENT AUDITOR'S REPORT TO THE TRUSTEES OF 2WISH

Opinion

We have audited the financial statements of 2wish (the 'charity') for the year ended 30 September 2023 which comprise the statement of financial activities, the balance sheet, the statement of cash flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charity's affairs as at 30 September 2023 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Charities Act 2011.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 require us to report to you if, in our opinion:

- the information given in the financial statements is inconsistent in any material respect with the trustees' report; or
- sufficient accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records; or
- we have not received all the information and explanations we require for our audit.



INDEPENDENT AUDITOR'S REPORT TO THE TRUSTEES OF 2WISH

2WISH

INDEPENDENT AUDITOR'S REPORT (CONTINUED) TO THE TRUSTEES OF 2WISH

Responsibilities of trustees

As explained more fully in the statement of trustees' responsibilities, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under section 144 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities is available on the Financial Reporting Council's website at: <https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

Extent to which the audit was considered capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above and on the Financial Reporting Council's website, to detect material misstatements in respect of irregularities, including fraud.

We obtain and update our understanding of the entity, its activities, its control environment, and likely future developments, including in relation to the legal and regulatory framework applicable and how the entity is complying with that framework. Based on this understanding, we identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. This includes consideration of the risk of acts by the entity that were contrary to applicable laws and regulations, including fraud.

In response to the risk of irregularities and non-compliance with laws and regulations, including fraud, we designed procedures which included:

- Enquiry of management and those charged with governance around actual and potential litigation and claims as well as actual, suspected and alleged fraud;
- Reviewing minutes of meetings of those charged with governance;
- Assessing the extent of compliance with the laws and regulations considered to have a direct material effect on the financial statements or the operations of the entity through enquiry and inspection;
- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations;
- Performing audit work over the risk of management bias and override of controls, including testing of journal entries and other adjustments for appropriateness, evaluating the business rationale of significant transactions outside the normal course of business and reviewing accounting estimates for indicators of potential bias.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

INDEPENDENT AUDITOR'S REPORT TO THE TRUSTEES OF 2WISH (CONTINUED)

2WISH

INDEPENDENT AUDITOR'S REPORT (CONTINUED) TO THE TRUSTEES OF 2WISH

Other matters

Under the Charities Act 2011, the charity was exempt from audit for the year ended 30 September 2022. As a consequence, the financial statements of the charity for the year ended 30 September 2022, which form the basis for the corresponding figures presented in the current period's financial statements, were unaudited. For the year ended 30 September 2023, the trustees were no longer able to take advantage of the exemption from audit available under the Charities Act 2011.

Your attention is drawn to the fact that the charity has prepared financial statements in accordance with "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (as amended) in preference to the Accounting and Reporting by Charities: Statement of Recommended Practice issued on 1 April 2005 which is referred to in the extant regulations but has now been withdrawn.

This has been done in order for the financial statements to provide a true and fair view in accordance with current Generally Accepted Accounting Practice.

Use of our report

This report is made solely to the charity's trustees, as a body, in accordance with part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

Azets Audit Services

Azets Audit Services

**Chartered Accountants
Statutory Auditor**

26 July 2024

Ty Derw, Lime Tree Court
Cardiff Gate Business Park
Cardiff
United Kingdom
CF23 8AB

Azets Audit Services is eligible for appointment as auditor of the charity by virtue of its eligibility for appointment as auditor of a company under section 1212 of the Companies Act 2006.

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

2WISH

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 30 SEPTEMBER 2023

		Unrestricted funds 2023 £	Restricted funds 2023 £	Total 2023 £	As restated Unrestricted funds 2022 £	Restricted funds 2022 £	As restated Total 2022 £
	Notes						
Income and endowments from:							
Donations and legacies	3	418,327	-	418,327	409,919	-	409,919
Charitable activities	4	18,560	1,263,532	1,282,092	25,354	207,439	232,793
Other trading activities	5	198,853	-	198,853	113,260	-	113,260
Investments	6	8,633	-	8,633	1,840	-	1,840
Other income	7	-	-	-	250	-	250
Total income		644,373	1,263,532	1,907,905	550,623	207,439	758,062
Expenditure on:							
Raising funds	8	128,147	-	128,147	97,803	-	97,803
Charitable activities	9	517,421	358,940	876,361	555,968	176,387	732,355
Total expenditure		645,568	358,940	1,004,508	653,771	176,387	830,158
Net gains/(losses) on investments	13	298	-	298	(60,916)	-	(60,916)
Net movement in funds		(897)	904,592	903,695	(164,064)	31,052	(133,012)
Fund balances at 1 October 2022		517,861	72,702	590,563	681,925	41,650	723,575
Fund balances at 30 September 2023		516,964	977,294	1,494,258	517,861	72,702	590,563

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

BALANCE SHEET

2WISH

BALANCE SHEET

AS AT 30 SEPTEMBER 2023

		2023		2022 as restated	
	Notes	£	£	£	£
Fixed assets					
Intangible assets	15		5,402		7,362
Tangible assets	16		13,204		9,407
Investments	17		374,205		371,171
			<u>382,811</u>		<u>387,940</u>
Current assets					
Debtors	19	101,092		127,108	
Cash at bank and in hand		<u>1,041,327</u>		<u>167,839</u>	
		1,142,419		294,947	
Creditors: amounts falling due within one year	20	<u>(40,972)</u>		<u>(92,324)</u>	
Net current assets			<u>1,101,447</u>		<u>202,623</u>
Total assets less current liabilities			<u>1,494,258</u>		<u>590,563</u>
Income funds					
Restricted funds	23		977,294		72,702
Unrestricted funds					
Designated funds	24	458,606		456,769	
General unrestricted funds		<u>58,358</u>		<u>61,092</u>	
			<u>516,964</u>		<u>517,861</u>
			<u>1,494,258</u>		<u>590,563</u>

The financial statements were approved by the Trustees on 24th July 2024



M Sayce
Trustee

STATEMENT OF CASH FLOWS

2WISH

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 30 SEPTEMBER 2023

		2023	As Restated 2022
	Notes	£	£
Cash flows from operating activities			
Cash generated from/(absorbed by) operations	27	875,797	(167,338)
Investing activities			
Purchase of intangible assets		(800)	(4,000)
Purchase of tangible fixed assets		(7,408)	(3,762)
Purchase of investments		(259,805)	(323,715)
Proceeds on disposal of investments		284,583	121,500
Investment income received		8,633	1,840
Net cash generated from/(used in) investing activities		25,403	(208,137)
Net cash used in financing activities		-	-
Net increase/(decrease) in cash and cash equivalents		901,200	(375,475)
Cash and cash equivalents at beginning of year		171,935	547,410
Cash and cash equivalents at end of year		1,073,135	171,935
Relating to:			
Cash at bank and in hand		1,041,327	167,839
Cash equivalents held in listed investments		31,808	4,096

NOTES TO THE FINANCIAL STATEMENTS

2WISH

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 SEPTEMBER 2023

1 Accounting policies

Charity information

Zwish is a charitable incorporated organisation registered on 8 July 2016. It's principal office is Ground Floor, Unit 7, Magden Park, Llantrisant, CF72 8XT.

1.1 Accounting convention

The financial statements have been prepared in accordance with the charity's governing document, the Charities Act 2011 and 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)'. The charity is a Public Benefit Entity as defined by FRS 102.

The financial statements have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a true and fair view. This departure has involved following the Statement of Recommended Practice for charities applying FRS 102 rather than the version of the Statement of Recommended Practice which is referred to in the Regulations but which has since been withdrawn.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention, modified to include certain financial instruments at fair value. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of their charitable objectives.

Designated funds comprise funds which have been set aside at the discretion of the trustees for specific purposes. The purposes and uses of the designated funds are set out in the notes to the financial statements.

Restricted funds are subject to specific conditions by donors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

1.4 Incoming resources

Income is recognised when the charity is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Cash donations are recognised on receipt. Other donations are recognised once the charity has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Event and sponsorship income is recognised when the event is held or the service is provided. Any amounts received in advance are deferred.

Fundraising income is recognised on receipt.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

2WISH

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 SEPTEMBER 2023

1 Accounting policies

(Continued)

Grants are only included in the SoFA when the general income recognition criteria are met.

In the case of performance related grants, income must only be recognised to the extent that the charity has provided the specified goods or services, as entitlement to the grant only occurs when the performance related conditions are met.

Capital grants are released to the Statement of Financial Activities in the year of receipt. Fixed assets relating to capital grants are capitalised, and depreciation charged is offset against the grant income, in a restricted fund.

Turnover is measured at the fair value of the consideration received or receivable and represents amounts receivable for goods and services provided in the normal course of business, net of discounts, VAT and other sales related taxes.

1.5 Resources expended

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably.

Costs of raising funds comprise the costs in relation to generating income such as fundraising activities.

Expenditure on charitable activities includes all costs relating to the furtherance of the charity's objectives as stated in the trustees report and their associated support costs.

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities.

Support costs include central functions and have been allocated to activity cost categories on a basis consistent with the use of resources.

Governance costs comprise all costs involving public accountability of the charity and its compliance with regulation and good practice.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

There has been no offsetting of assets and liabilities, or income and expenses.

1.6 Intangible fixed assets other than goodwill

Intangible assets acquired separately from a business are recognised at cost and are subsequently measured at cost less accumulated amortisation and accumulated impairment losses.

Intangible assets acquired on business combinations are recognised separately from goodwill at the acquisition date where it is probable that the expected future economic benefits that are attributable to the asset will flow to the entity and the fair value of the asset can be measured reliably; the intangible asset arises from contractual or other legal rights; and the intangible asset is separable from the entity.

Amortisation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Software

3 years straight line basis

NOTES TO THE FINANCIAL STATEMENTS

(CONTINUED)

2WISH

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 30 SEPTEMBER 2023

1 Accounting policies

(Continued)

1.7 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Leasehold improvements	20% straight line basis
Office Equipment	20% straight line basis

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in net income/(expenditure) for the period.

1.8 Fixed asset investments

Fixed asset investments are initially measured at transaction price excluding transaction costs, and are subsequently measured at fair value at each reporting date. Changes in fair value are recognised in net income/(expenditure) for the year. Transaction costs are expensed as incurred.

1.9 Impairment of fixed assets

At each reporting end date, the charity reviews the carrying amounts of its tangible and intangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

1.10 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.11 Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Derecognition of financial assets

Financial assets are derecognised only when the contractual rights to the cash flows from the asset expire or are settled, or when the charity transfers the financial asset and substantially all the risks and rewards of ownership to another entity, or if some significant risks and rewards of ownership are retained but control of the asset has transferred to another party that is able to sell the asset in its entirety to an unrelated third party.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

2WISH

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 SEPTEMBER 2023

1 Accounting policies

(Continued)

Basic financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when the charity's contractual obligations expire or are discharged or cancelled.

1.12 Employee benefits

The costs of short-term employee benefits are recognised as a liability and an expense, unless those costs are required to be recognised as part of the cost of stock or fixed assets.

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.13 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

1.14 Leases

Rentals payable under operating leases are charged as an expense on a straight line basis over the term of the relevant lease.

2 Critical accounting estimates and judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

2WISH

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 SEPTEMBER 2023

3 Donations and legacies

	Unrestricted funds	Unrestricted funds
	2023	2022
	£	£
Donations and gifts	418,327	409,919
	<u> </u>	<u> </u>
Donations and gifts		
General donations	404,489	407,074
In memoriam donations	13,838	2,845
	<u> </u>	<u> </u>
	418,327	409,919
	<u> </u>	<u> </u>

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

2WISH

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 SEPTEMBER 2023

4 Charitable activities

	2023	2022
	£	£
Grants	1,276,136	232,793
Training income	2,300	-
Rental income	3,656	-
	<u>1,282,092</u>	<u>232,793</u>
Analysis by fund		
Unrestricted funds	18,560	25,354
Restricted funds	1,263,532	207,439
	<u>1,282,092</u>	<u>232,793</u>
Grants		
Welsh Government	109,269	61,314
Global Make Some Noise	10,000	14,356
Aneurin Bevan University Health Board	-	35,721
Big Lottery Fund	51,141	58,230
Cardiff and Vale University Health Board	-	1,000
Valour Foundation	1,105,726	-
Zurich	-	7,500
Gwent Project	-	51,672
First Give	-	2,000
The Barratt Development	-	1,000
	<u>1,276,136</u>	<u>232,793</u>

5 Other trading activities

	Unrestricted funds	Unrestricted funds
	2023	2022
	£	£
Fundraising events	194,529	107,442
Merchandise sales	4,324	5,818
	<u>198,853</u>	<u>113,260</u>
Other trading activities		

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

2WISH

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 SEPTEMBER 2023

6 Investments

	Unrestricted funds	Unrestricted funds
	2023	2022
	£	£
Interest receivable	8,633	1,840

7 Other income

	Total Unrestricted funds	
	2023	2022
	£	£
Training income	-	250

8 Raising funds

	Unrestricted funds	Unrestricted funds As Restated
	2023	2022
	£	£
<u>Raising funds</u>		
Fundraising costs	5,045	538
Online giving fees	7,202	3,085
Event costs	103,499	68,301
	<u>115,746</u>	<u>71,924</u>
<u>Trading costs</u>		
Merchandise	8,982	25,879
Event refunds	-	200
	<u>8,982</u>	<u>25,879</u>
Trading costs		
	<u>3,419</u>	<u>-</u>
<u>Investment management</u>		
	<u>128,147</u>	<u>97,803</u>

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

2WISH

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 SEPTEMBER 2023

9 Charitable activities

	2023 £	2022 As Restated £
Staff costs	491,210	377,243
Counsellor fees	112,908	125,612
Marketing and printing	14,459	26,762
Memory boxes	20,777	24,057
Office costs	38,361	38,679
Other direct costs	54,314	48,103
Training	4,616	2,323
Travel and subsistence	45,267	33,967
Other staff costs	18,427	6,552
Ty Uchaf Aberdesach expenses	18,475	-
	<u>818,814</u>	<u>683,288</u>
Share of support costs (see note 10)	42,715	41,739
Share of governance costs (see note 10)	14,832	7,328
	<u>876,361</u>	<u>732,355</u>
Analysis by fund		
Unrestricted funds	517,421	
Restricted funds	358,940	
	<u>876,361</u>	

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

2WISH

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 SEPTEMBER 2023

10 Support costs	Support Governance costs		2023	Support Governance costs		2022	Basis of allocation	
	£	£	£	£	£	£		
Staff costs	7,117	-	7,117	6,814	-	6,814	Percentage	
Depreciation	6,369	-	6,369	7,124	-	7,124	Direct	
Bank charges	14	-	14	15	-	15	Direct	
Office costs	14,153	-	14,153	15,973	-	15,973	Percentage	
Subscriptions	11,697	-	11,697	5,936	-	5,936	Direct	
Sundry expenses	3,365	-	3,365	821	-	821	Direct	
Investment management fees	-	-	-	5,056	-	5,056	Direct	
Accountancy costs	-	13,382	13,382	-	6,705	6,705	Governance	
Meeting expenses	-	1,450	1,450	-	-	-	Governance	
Consultancy	-	-	-	-	623	623	Governance	
	42,715	14,832	57,547	41,739	7,328	49,067		
Analysed between								
Charitable activities	42,715	14,832	57,547	41,739	7,328	49,067		

Governance costs includes payments of £10,200 for audit fees (2022: £nil), £3,162 for independent examination fees (2022: £3,069) and £nil for accountancy services (2022: £3,363).

NOTES TO THE FINANCIAL STATEMENTS

(CONTINUED)

2WISH

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 30 SEPTEMBER 2023

11 Trustees

None of the trustees (or any persons connected with them) received any remuneration from the charity during the year. No trustee was reimbursed for expenses during the current or prior year.

12 Employees

The average monthly number of employees during the year was:

	2023 Number	2022 Number
	19	16
	<u> </u>	<u> </u>
Employment costs	2023	2022
	£	£
Wages and salaries	455,433	346,898
Social security costs	34,483	30,549
Other pension costs	8,411	6,810
	<u> </u>	<u> </u>
	498,327	384,057
	<u> </u>	<u> </u>

Employees earning > £60k

No employee earned more than £60,000 during the current or prior year.

Key management personnel

The key management personnel as detailed in the trustees report received benefits (including gross salary, employers national insurance and employers pension contributions totalling £158,110 (2022: £107,541).

There were no employees whose annual remuneration was more than £60,000.

13 Net gains/(losses) on investments

	Unrestricted funds	Unrestricted funds
	2023	2022
	£	£
Revaluation of investments	(5,852)	(62,691)
Gain/(loss) on sale of investments	6,150	1,775
	<u> </u>	<u> </u>
	298	(60,916)
	<u> </u>	<u> </u>

14 Taxation

The charity is exempt from tax on income and gains falling within section 505 of the Taxes Act 1988 or section 252 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

2WISH

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 SEPTEMBER 2023

15 Intangible fixed assets

	Software £
Cost	
At 1 October 2022	13,000
Additions - separately acquired	800
	<u>13,800</u>
At 30 September 2023	<u>13,800</u>
Amortisation and impairment	
At 1 October 2022	5,638
Amortisation charged for the year	2,760
	<u>8,398</u>
At 30 September 2023	<u>8,398</u>
Carrying amount	
At 30 September 2023	<u>5,402</u>
At 30 September 2022	<u>7,362</u>

16 Tangible fixed assets

	Leasehold Improvements £	Office Equipment £	Total £
Cost			
At 1 October 2022	11,852	16,008	27,860
Additions	-	7,408	7,408
	<u>11,852</u>	<u>23,416</u>	<u>35,268</u>
At 30 September 2023	<u>11,852</u>	<u>23,416</u>	<u>35,268</u>
Depreciation and impairment			
At 1 October 2022	11,438	7,017	18,455
Depreciation charged in the year	414	3,195	3,609
	<u>11,852</u>	<u>10,212</u>	<u>22,064</u>
At 30 September 2023	<u>11,852</u>	<u>10,212</u>	<u>22,064</u>
Carrying amount			
At 30 September 2023	<u>-</u>	<u>13,204</u>	<u>13,204</u>
At 30 September 2022	<u>415</u>	<u>8,992</u>	<u>9,407</u>

17 Fixed asset investments

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

2WISH

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 SEPTEMBER 2023

17	Fixed asset investments			(Continued)
		Listed investments	Cash in portfolio	Total
		£		£
	Cost or valuation			
	At 1 October 2022	367,075	4,096	371,171
	Additions	259,605	-	259,605
	Valuation changes	(5,852)	-	(5,852)
	Cash movement	-	27,712	27,712
	Disposals	(278,431)	-	(278,431)
		<u>342,397</u>	<u>31,808</u>	<u>374,205</u>
	At 30 September 2023	342,397	31,808	374,205
	Carrying amount			
	At 30 September 2023	<u>342,397</u>	<u>31,808</u>	<u>374,205</u>
	At 30 September 2022	<u>367,075</u>	<u>4,096</u>	<u>371,171</u>
18	Financial instruments		2023	2022
			£	£
	Carrying amount of financial assets			
	Instruments measured at fair value through profit or loss		342,397	367,075
19	Debtors		2023	2022
				As Restated
	Amounts falling due within one year:		£	£
	Trade debtors		71,692	58,232
	Other debtors		10,538	58,274
	Prepayments and accrued income		18,862	10,602
			<u>101,092</u>	<u>127,108</u>
20	Creditors: amounts falling due within one year		2023	2022
		Notes	£	£
	Other taxation and social security		12,289	11,412
	Deferred income	21	10,468	72,010
	Trade creditors		6,075	5,833
	Other creditors		1,940	-
	Accruals and deferred income		10,200	3,069
			<u>40,972</u>	<u>92,324</u>

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

2WISH

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 SEPTEMBER 2023

21 Deferred income

	2023 £	2022 £
Other deferred income	10,468	72,010

Deferred income is included in the financial statements as follows:

	2023 £	2022 £
Balance brought forward	72,010	1,090
Income received	68,652	23,234
Income released	(31,963)	(18,252)
Balance carried forward	10,468	72,010

Deferred income relates to income received in advance of the date of an event.

22 Retirement benefit schemes

Defined contribution schemes

The charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charity in an independently administered fund.

The charge to profit or loss in respect of defined contribution schemes was £8,411 (2022: £6,610). There was £1,815 outstanding at the year end (2022: £1,539).

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

2WISH

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 SEPTEMBER 2023

23 Restricted funds

The income funds of the charity include restricted funds comprising the following unexpended balances of donations and grants held on trust for specific purposes:

	Balance at 1 October 2021	Movement in funds		Balance at 1 October 2022	Movement in funds		Balance at 30 September 2023
	£	Incoming resources	Resources expended	£	Incoming resources	Resources expended	£
Welsh Government	-	60,064	(60,094)	(30)	109,269	(109,238)	-
Big Lottery Fund	16,600	45,626	(39,720)	22,506	38,537	(46,953)	14,090
Aneurin Bevan University Health Board	-	87,393	(39,418)	47,975	-	(26,202)	21,773
Valour Wales	-	-	-	-	355,726	(125,040)	230,686
Valour England	-	-	-	-	750,000	(39,256)	710,745
Cardiff and Vale University Health Board	10,050	-	(10,050)	-	-	-	-
Global Make Some Noise	15,000	14,356	(27,105)	2,251	10,000	(12,251)	-
	41,650	207,439	(176,387)	72,702	1,263,532	(358,940)	977,294

NOTES TO THE FINANCIAL STATEMENTS
(CONTINUED)

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NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 30 SEPTEMBER 2023

23	Restricted funds	(Continued)
	Welsh Government Grant funding received towards the provision of memory box contents for bereaved families who have lost a child or young adult.	
	Big Lottery Fund Funding received to cover a five-year project based in North Wales. The restricted grant covers salary two members of staff both working in our support team along with travel costs. The total grant value over five years is £252,710.	
	Aneurin Bevan University Health Board Funding received towards the provision of memory box contents for bereaved families who have lost a child or young adult and training.	
	Cardiff and Vale University Health Board Funds received for a pilot project to give support to families who lose a person of any age from suicide within the Gwent health board.	
	Valour Foundation Funding for Wales, has been provided to support expenses associated with the repite house including therapeutic fees, and to also finance an increase in salaries and fund new positions. Funding has also been provided to expand and subsequently maintain services in England.	
	Global Make Some Noise Funds for wages, focus support groups and family events.	

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

2WISH

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 30 SEPTEMBER 2023

24 Designated funds

The income funds of the charity include the following designated funds which have been set aside out of unrestricted funds by the trustees for specific purposes:

	Balance at 1 October 2021	Movement in funds Incoming resources	Balance at 1 October 2022	Transfers	Balance at 30 September 2023
	£	£	£	£	£
Support and overheads	370,000	-	370,000	-	370,000
North Wales activities	70,000	-	70,000	-	70,000
Fixed asset fund	16,127	642	16,769	1,837	18,606
	<u>456,127</u>	<u>642</u>	<u>456,769</u>	<u>1,837</u>	<u>458,606</u>

Support and overheads

This funding has been designated to support the Counselling Service and Overheads to run the charity including wages, to allow the service to continue to be delivered and wound down should funding cease.

North Wales activities

This funding has been designated to support North Wales service including wages, to allow the service to continue to be delivered and wound down should funding cease.

Fixed asset fund

This fund has been set up to designate the unrestricted net book value of the charity's fixed assets.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

2WISH

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 SEPTEMBER 2023

25 Analysis of net assets between funds

Fund balances at 30 September 2023 are represented by:

	Unrestricted funds	Designated funds	Restricted funds	Total funds	Unrestricted funds As Restated 2022	Designated funds 2022	Restricted funds 2022	Total funds As Restated 2022
	£	£	£	£	£	£	£	£
Intangible fixed assets	-	5,402	-	5,402	-	7,362	-	7,362
Tangible assets	-	13,204	-	13,204	-	9,407	-	9,407
Investments	-	374,205	-	374,205	-	371,171	-	371,171
Current assets/(liabilities)	68,358	65,795	977,294	1,101,447	61,092	68,829	72,702	202,623
	<u>68,358</u>	<u>458,606</u>	<u>977,294</u>	<u>1,494,258</u>	<u>61,092</u>	<u>456,769</u>	<u>72,702</u>	<u>590,563</u>

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

2WISH

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 SEPTEMBER 2023

26 Related party transactions

There were no disclosable related party transactions during the year (2022 - none).

27 Cash generated from operations	2023	2022 As Restated
	£	£
Surplus/(deficit) for the year	903,695	(133,012)
Adjustments for:		
Investment income recognised in statement of financial activities	(8,633)	(1,840)
Gain on disposal of investments	(6,150)	(1,775)
Fair value gains and losses on investments	6,852	62,691
Amortisation and impairment of intangible assets	2,760	2,000
Depreciation and impairment of tangible fixed assets	3,609	5,124
Movements in working capital:		
Decrease/(increase) in debtors	26,016	(122,153)
Increase/(decrease) in creditors	10,190	(7,622)
(Decrease)/increase in deferred income	(81,542)	29,249
Cash generated from/(absorbed by) operations	875,797	(167,338)

28 Analysis of changes in net funds

The charity had no debt during the year.

29 Prioy year adjustment

In the 2022 financial statements, other debtors were overstated by £24,985, and unrestricted expenditure was understated by the same amount. This was due to incorrect treatment of branding and merchandise expenditure that should have been expensed in the year.

As such the 2022 figures presented as comparatives in the 2023 financial statements have been restated.

The restatement affects the following:

Statement of Financial Activities
Balance Sheet
Statement of cashflows
Raising Funds note
Charitable activities expenditure note
Debtors: amounts falling due within one year
Analysis of net assets between funds note
Cash generated from operations note

The following corrections were made:
DR Charitable Expenditure £24,985
CR Other Debtors £24,985

This adjustment has impacted on the results previously reported for the year by increasing the deficit reported by £24,985, and reducing the unrestricted reserves at the prior year end by £24,985.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

2WISH

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 SEPTEMBER 2023

30 Prior period adjustment

Changes to the balance sheet

	At 30 September 2022		
	As previously reported	Adjustment	As restated
	£	£	£
Current assets			
Debtors due within one year	152,093	(24,985)	127,108
	<u> </u>	<u> </u>	<u> </u>
Capital funds			
Income funds			
Restricted funds	72,702	-	72,702
Unrestricted funds	542,846	(24,985)	517,861
	<u> </u>	<u> </u>	<u> </u>
Total equity	<u>615,548</u>	<u>(24,985)</u>	<u>590,563</u>

Changes to the profit and loss account

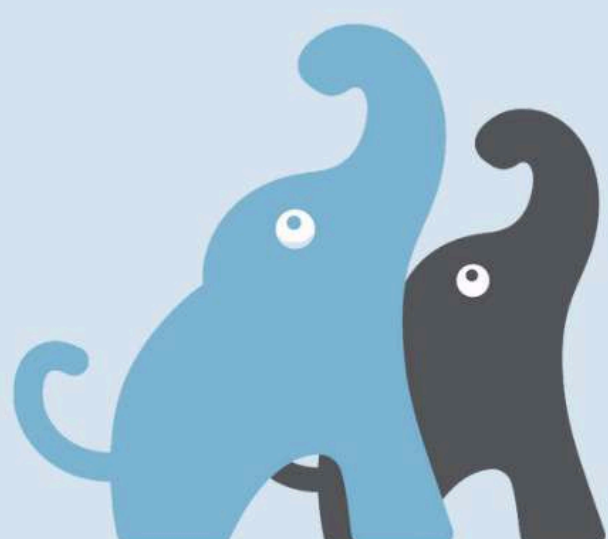
	Period ended 30 September 2022		
	As previously reported	Adjustment	As restated
	£	£	£
Expenditure on:			
Raising funds	81,956	15,847	97,803
Charitable activities	723,217	9,138	732,355
	<u> </u>	<u> </u>	<u> </u>
Net movement in funds	<u>(108,027)</u>	<u>(24,985)</u>	<u>(133,012)</u>



Thank You

Thank you to all of our trustees, volunteers, fundraisers and partners for supporting us this year. Without you, we could not provide immediate and ongoing bereavement support for families, individuals and professionals affected by the sudden and traumatic death of a child or young adult aged 25 or under.

Best wishes, Rhian and the 2 Wish staff x



Together we can make
a difference to those
suddenly bereaved





Since 2012, we have been at the forefront of providing compassionate and caring sudden bereavement support in Wales and have developed incredible services that we know make a huge difference to people's lives.

As the number of those in need sadly continues to grow, we are determined to always be there whenever we are needed.



@2wishcharity

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