

KENT KINDNESS

England & Wales · Charity number 1167921

Details

Status Registered

Legal form CIO

Registered 2016-06-29

Register [View on the Charity Commission register](#)

Contact

Address Jubilee Cottage
Frittenden
Cranbrook
Kent
TN17 2EJ

Phone 07773 196697

Email contact@kentkindness.org.uk

Website <http://www.kentkindness.org.uk/>

Activities

Objects: 1. THE RELIEF OF CHILDREN AND YOUNG PEOPLE WHO ARE UNACCOMPANIED ASYLUM SEEKERS AND REFUGEES, IN PARTICULAR BY: (A) THE PROVISION OF BASIC SUPPORT EDUCATION INCLUDING CLASSES IN ENGLISH AND LIFE SKILLS WHICH DEVELOP THEIR SKILLS, CAPACITIES AND CAPABILITIES TO ENABLE THEM TO PARTICIPATE IN SOCIETY AS MATURE AND RESPONSIBLE INDIVIDUALS; AND(B) THE PROVISION OF RECREATION AND LEISURE TIME ACTIVITIES PROVIDED IN THE INTEREST OF SOCIAL WELFARE, DESIGNED TO IMPROVE THEIR CONDITIONS OF LIFE.2. THE PROMOTION OF SOCIAL INCLUSION FOR THE PUBLIC BENEFIT AMONG PEOPLE WHO ARE REFUGEES AND ASYLUM SEEKERS WHO ARE SOCIALLY EXCLUDED ON THE GROUNDS OF THEIR SOCIAL AND ECONOMIC POSITION, BY PROVIDING:1. EDUCATION AND TRAINING IN THE ENGLISH LANGUAGE AND IN VOCATIONAL SKILLS;2. SOCIAL AND RECREATIONAL FACILITIES AND EVENTS INVOLVING THE LOCAL COMMUNITY.

Activities: The relief of children and young people who are unaccompanied asylum seekers and refugees, in particular by the provision of basic support education including classes in English and life skills and the provision of recreation and leisure time activities provided in the interest of social welfare, designed to improve their conditions of life.

Classification

- **How:** Provides Advocacy/advice/information, Other Charitable Activities
- **What:** Education/training, Human Rights/religious Or Racial Harmony/equality Or Diversity
- **Who:** Other Defined Groups

Geography

- Kent

Finances

Period end	Income	Expenditure	Assets	Employees
2025-04-06	£32,662	£26,885	-	-
2024-04-06	£21,291	£15,219	-	-
2023-04-06	£13,808	£18,142	-	-
2022-04-06	£18,272	£11,989	-	-
2021-04-06	£13,308	£7,784	-	-

Trustees

Name	Role	Appointed
Josephine Anne Taylor	Chair	2017-02-18
Elizabeth Karen Norfolk		2024-10-25
Emma Jane Griffen		2021-10-01
Greer Doreen Mary Harris		2018-11-07
HENRIETTA CATHERINE KING		2016-05-03
Khurshid McPhee		2018-11-07
PETER CHARLES BRAGGINS		2018-02-22
SUSAN FELICITY ROEDER		2016-05-03
Viji Kumar		2022-10-14

KENT KINDNESS

England & Wales - Charity number 1167921

Accounts



Trustees' Annual Report for the period

From 7 April 2024
Period end date

Period start date To 6 April 2025

Charity name: Kent Kindness

Charity registration number: 1167921

Objectives and Activities

	SORP reference	
Summary of the purposes of the charity as set out in its governing document	Para 1.17	Kent Kindness provides education In English language and customs to Unaccompanied Asylum Seeking Children, UASC, in Kent County Council, KCC, run Reception Centres in West Kent. Our lessons include customs and accepted behaviour, human rights, equality and diversity.
Summary of the main activities in relation to those purposes for the public benefit, in particular, the activities, projects or services identified in the accounts.	Para 1.17 and 1.19	The charity provides for the relief of children and young people who are unaccompanied asylum seekers and refugees, in particular by the provision of basic educational support including classes in English and life skills, and the provision of recreation and leisure time activities provided in the interest of social welfare, designed to improve their conditions of life.
Statement confirming whether the trustees have had regard to the guidance issued by the Charity Commission on public benefit	Para 1.18	The Trustees have read the guidance from the Charity Commission and conform with it.

Additional information (optional)

You may choose to include further statements where relevant about:

	SORP reference	
Policy on grant making	Para 1.38	Kent Kindness makes no grants to individuals. The charity uses its money to purchase textbooks to help us with our teaching and the UASC we teach are encouraged to keep these books to aid their language skills when they move into the community. We also purchase teaching aids

		such as stationary. The charity also funds educational and extracurricular outings for the UASC to enhance their initial experiences in the UK. When funds allow the charity also purchases games for the UASC at the Reception Centres and clothing for the UASC.
Policy on social investment including program related investment	Para 1.38	The charity does not make social investments.
Contribution made by volunteers	Para 1.38	All of the Kent Kindness trustees are also volunteers. We currently have 9 trustees and 30 other volunteers. The trustees are led by the Chair and the Treasurer. All volunteers provide education to the UASC at the Reception Centres, some weekly and some fortnightly. The charity has a set of online teaching resources which volunteers can use and which they are encouraged to add to.
Other		N/A

Achievements and Performance

	SORP reference	
Summary of the main achievements of the charity, identifying the difference the charity's work has made to the circumstances of its beneficiaries and any wider benefits to society as a whole.	Para 1.20	<p>Until November Kent Kindness was providing lessons on Mondays to Thursdays at the 2 Reception Centres in West Kent. These lessons were aimed at two levels of ability, Beginners and Intermediates, and were always very well received.</p> <p>Due to changes overseen by KCC these lessons were stopped in November, for 2 months. The changes were due to the opening of more Reception Centres throughout Kent and the employment of a Higher-Level Teaching Assistant, HLTA, at each Centre. This was partly because the Reception Centres were all Ofsted Registered and Ofsted expected teaching to be led by KCC employed staff.</p> <p>Much negotiation took place and gradually our volunteers were permitted to return to teaching, but only when there were enough boys in the 2 West Kent centres for</p>

		<p>everyone to teach. Eventually it was agreed the volunteers could teach on 2 mornings a week in the 2 Centres where we had taught all the resident UASC for 12+ years.</p> <p>To ensure some parity between all the Reception Centres in Kent the charity began to finance outings for UASC from all the Reception Centres plus the 2 Children's Homes which had been opened.</p>
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Additional information (optional)

You may choose to include further statements where relevant about:

Achievements against objectives set	Para 1.41	<p>Due to the changes shown above the charity was struggling to provide education as per our aims. The staff and UASC were always grateful for those lessons we could provide but these were a lot fewer than our aims.</p> <p>The newly opened Centres were extremely grateful to be included in the charity's offers of funded outings. These outings were a bonus to the UASC in residence at these Centres.</p>
Performance of fundraising activities against objectives set	Para 1.41	<p>Kent Kindness receives very generous donations from some local charities. We do not seek these donations, rather the charities find us via our website. Some of our volunteers and supporters also make monthly donations. These are sometimes requested via our Newsletter.</p> <p>These donations enable the charity to purchase the textbooks and teaching aids we use when teaching the UASC plus to offer outings for the UASC at all the Centres. These are our main aims.</p> <p>If we find we have what the treasurer considers are excess funds the charity contacts the Centres and offers to buy extra things for the UASC, such as Table Football games or Table Tennis Tables.</p>
Investment performance against objectives	Para 1.41	The charity has no investments.

Other		N/A

Financial Review

Review of the charity's financial position at the end of the period	Para 1.21	Over the year the charity received some very generous donations from the local charities. This enabled the purchase of extra textbooks and extra outings for the UASC.
Statement explaining the policy for holding reserves stating why they are held	Para 1.22	The charity always holds a reserve so we can always purchase the textbooks which we consider are essential for our lessons. Education is the main aim of the charity.
Amount of reserves held	Para 1.22	The charity always holds £5,000 in reserve.
Reasons for holding zero reserves	Para 1.22	N/A
Details of fund materially in deficit	Para 1.24	N/A
Explanation of any uncertainties about the charity continuing as a going concern	Para 1.23	The changes stated above about the opening of more Reception Centres and the employment of HLTAs is making the future of Kent Kindness less certain.

Additional information (optional)

You may choose to include further statements where relevant about:

The charity's principal sources of funds (including any fundraising)	Para 1.47	The charity's chief source of funding is from 4 local charities, a local church and a local school. Other funds are from small Direct Debits set up by our volunteers and supporters.
Investment policy and objectives including any social investment policy adopted	Para 1.46	The charity has no investments
A description of the principal risks facing the charity	Para 1.46	The principal risk would relate to Safeguarding as all the UASC are classed as vulnerable. All volunteers undergo an Enhanced DBS check before they can enter a Reception Centre and the Centres keep a copy of everyone's DBS Certificate and the charity receives annual checks on all our volunteers. Plus a KCC employed Support Worker is in all our lessons to oversee Safeguarding. Another risk could be misappropriation of funds. There has been no misappropriation of funds since Kent Kindness first began 12+ years ago. The trustees check all income and expenditure at our meetings which usually happen every second month.
		N/A

Other		
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Structure, Governance and Management

Description of charity's trusts:		N/A
Type of governing document (trust deed, royal charter)	Para 1.25	The charity runs according to its Governance and its Mandate
How is the charity constituted? (e.g unincorporated association, CIO)	Para 1.25	Kent Kindness is a Charitable Incorporated Organisation, CIO
Trustee selection methods including details of any constitutional provisions e.g. election to post or name of any person or body entitled to appoint one or more trustees	Para 1.25	All trustees are elected annually at our AGM. Occasionally a volunteer may be invited to join as a Trustee, for example when a Trustee stands down. They will be voted in at a Trustees' Meeting and verified at the next AGM.

Additional information (optional)

You may choose to include further statements where relevant about:

Policies and procedures adopted for the induction and training of trustees	Para 1.51	Trustees are selected for their previous knowledge which will include skills needed to benefit the charity. New trustees are expected to read our policies and online documents.
The charity's organisational structure and any wider network with which the charity works	Para 1.51	The charity is run by its elected trustees with the aim to enhance the lives of the UASC we support, both by improving their English and their knowledge of British customs. The trustees also have to agree to the extracurricular outings we offer and any unusual purchase, such as a table football game or sports equipment.
Relationship with any related parties	Para 1.51	The charity spends the funds donated by local charities according to agreed expenditures. Currently these allow the charity to use all donated funds to purchase textbooks and teaching aids, funded outings and occasional extra purchases.
Other		N/A

Reference and Administrative details

Charity name	Kent Kindness
Other name the charity uses	N/A
Registered charity number	1167921

Charity's principal address	Jubilee Cottage Frittenden Cranbrook Kent TN17 2EJ

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Jo Taylor	Chair	Whole year	
2	Susan Roeder	Treasurer	Whole year	
3	Henrietta King	Designated Safeguarding Lead	Whole year	
4	Peter Braggins	Deputy Safeguarding Lead	Whole year	
5	Lisa Norfolk	Minutes	Whole year	
6	Mina McPhee	Newsletter distributor	Whole year	
7	Emma Griffin		Whole year	
8	Viji Kumar		Whole year	
9	Greer Harris		Whole year	
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				

Corporate trustees – names of the directors at the date the report was approved

Director name		
None		

Name of trustees holding title to property belonging to the charity

Trustee name	Dates acted if not for whole year	
None		

Funds held as custodian trustees on behalf of others

Description of the assets held in this capacity	None
Name and objects of the charity on whose behalf the assets are held and how this falls within the custodian charity's objects	N/A
Details of arrangements for safe custody and segregation of such assets from the charity's own assets	N/A

Additional information (optional)

Names and addresses of advisers (Optional information)

	Type of adviser	Name	Address
	Name of chief executive or names of senior staff members (Optional information)		

Exemptions from disclosure

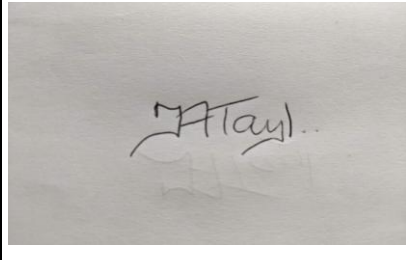
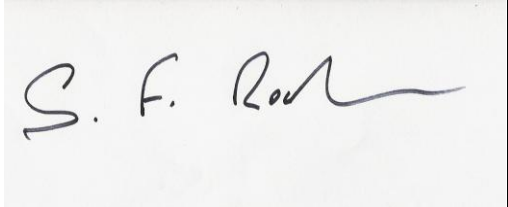
Reason for non-disclosure of key personnel details

Other optional information

Declarations

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

	Signature(s)		
	Full name(s)	Josephine Anne Taylor	Susan Felicity Roeder
	Position (eg Secretary, Chair, etc)	Chair	Treasurer
	Date	30 September 2025	



Registered Charity No. 1167921

Receipts and Payments

Annual Accounts

07.04.24 – 06.04.25

Total Receipts		Total Payments		Balance in Bank at 06.04.25
<u>Unrestricted funds:</u>		1. Gifts	12434	25037
Local charities	23800	2. Outings and recreation	6530	
Other charities	1914	3. Books	5813	
Schools	2100	4. Stationery + teaching aids	585	
Private donations	3667	5. PR	850	
General donations	740	6. Ins, website, IT, Zoom, DBS	673	
Bank interest	441			
Total receipts	32662	Payments 1-6	<u>26885</u>	

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF
KENT KINDNESS (Charity No: 1167921)**

I report on the accounts of the charity for the year ended 6 April 2025.

Responsibilities and basis of report

As the trustees of the Charity you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

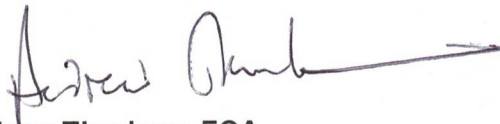
I report in respect of my examination of the Charity's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

- (1) accounting records were not kept in respect of the Charity as required by section 130 of the Act; or
- (2) the accounts do not accord with those records.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.



**Andrew Thurburn FCA
Andrew Thurburn & Co
Chartered Accountants
38 Tamworth Road
Croydon CR0 1XU**

17 December 2025

KENT KINDNESS

England & Wales - Charity number 1167921

Accounts

Trustees' Report for year ended April 2024
Kent Kindness
Unincorporated Registered Charity 11679

Charity address:

Jubilee Cottage, Frittenden, Cranbrook, Kent. TN17 2EJ

Phone: 07773 196697

Email: contact@kentkindness.org.uk

Trustees

Jo Taylor, Chairperson

Susan Roeder, Treasurer

Emma Copplestone, Designated Safeguarding Lead, DSL

Margaret Curran, Deputy DSL

Peter Braggins

Henrietta King

Emma Griffin

Greer Harris

Kurshid (Mina) McPhee

Ian Stewart

Viji Kumar

All the trustees and Officers of Kent Kindness give their services voluntarily. The organisation has no paid staff and owns no property. Kent Kindness does not deliver any charitable activities outside the UK and does not receive any money from outside the UK. Kent Kindness is not part of a wider group structure.

Governance

Kent Kindness has 11 trustees and approximately 30 active volunteers

Kent Kindness policies;

Safeguarding

Volunteer Management

Complaints

Management of Risk

Whistleblower

As Kent Kindness activities include teaching 16 and 17 year old children all active volunteers have the required enhanced DBS checks which are updated annually and all undergo the Prevent training.

The trustees are elected annually at the AGM

The Trustees and volunteers are asked not to respond to requests for information by the press. The unaccompanied 16 and 17 year old boys we teach are all vulnerable, they are LACs. We sometimes include a piece about our work in Parish Magazines, to try to attract more volunteers, but these are always carefully vetted before going to press.

Objectives

The relief of children and young people who are unaccompanied asylum seekers and refugees, in particular by the provision of basic support education including classes in English and life skills and the provision of recreation and leisure time activities provided in the interest of social welfare, designed to improve their conditions of life.

Activities April 2023- April 2024

Main activities

Kent Kindness volunteers provide lessons in English, language and customs, from Monday to Thursday every week at the two Reception Centres in West Kent. We do not provide lessons on Fridays at the request of the staff at the Centres; they find there is not enough time before the boys need to go to their local Mosque. The lessons involve a six week rolling programme which the new arrivals can join at any time. Due to the rapid turnover of Unaccompanied Asylum Seeking Children, UASC, at the Centres we have found offering stand alone lessons works better than lessons with day to day progression. We offer classes of different levels which cater for true beginners as well as boys with slightly better English.

Kent Kindness purchases two text books of different levels to help the boys in their lessons and they are encouraged to take these with them when they move into the community, so they can continue to learn English without a full break before they can start at college. We also buy educational posters and atlases to enhance the lessons. These purchases are ensured thanks to very generous monthly donations made by a local charity.

Kent Kindness supplies a gift bag for every boy when he leaves the Reception Centre. The bag itself is a tote bag which can be used as a shopping bag or a college bag in the future. The bag contains things like a torch, a key ring, a nightlight and a mug, all of which we know are appreciated by the boys once they are living independently in the community.

Kent Kindness also pays for two different monthly outings for the boys, one involves sport and the other is to a wildlife park. These expenditures are possible due to a very generous donation by a local charity.

As part of our inclusion of English customs in our lessons, Kent Kindness provides a gift for every boy at Christmas and at Easter. Last Christmas the pupils at a prep school in south London provided an insulated water bottle for each and every boy. The pupils at the school found us via the Kent Kindness website and their school council voted to support our charity. We boosted these bottles by purchasing small gift bags plus playing cards and socks. At Easter every boy receives a small chocolate egg.

Additional activities

In January Kent Kindness ran a party for all the boys. This was at the Centre with the largest dining room and the boys from the other Centre were transported to join the fun. Trustees provided a range of finger food which was very well received and there were traditional party games like pass the parcel and an egg and spoon race. A magician was hired to entertain the boys and he was a great success with everyone.

Lessons continued over Ramadan with the boys being encouraged to attend class despite having been up at 3.30am to have breakfast. After a shaky start many of the boys did attend class and worked hard as always.

Income and expenditure

Kent Kindness receives many generous donations from local charities, churches, schools and clubs. We also receive monthly donations from some of our supporters and volunteers. In February Kent Kindness received £5000 from the Postcode Community Trust. This very generous donation could be used for any of Kent Kindness's normal expenditures so we use it to help with textbooks, outings and gift bags.

The regular Kent Kindness expenses include textbooks and atlases, educational wall posters, gift bags both for boys when they leave the Centres and at Christmas, Easter Eggs, monthly outings and the magician at the annual party.

The rate of turnover of boys in the two Reception Centres became much higher early in the year, and so we are extremely grateful to our major donors, which include the Postcode Community Trust, and several local Trust funds, charities and schools, for their significant financial support. Thanks to that, Kent Kindness has been able to maintain the provision of all the items outlined above for each boy passing through, despite the higher numbers.

Finally

Kent Kindness is indebted to its trustees and volunteers for their ongoing time and support. The praise received from the staff and the residents at both of the Reception Centres is testament to the success of what we do.

On behalf of the Kent Kindness Trustees

Jo Taylor
Chairperson



Registered Charity No. 1167921

Receipts and Payments

Annual Accounts

07.04.23 – 06.04.24

Total Receipts		Total Payments		Balance in Bank
<u>Unrestricted funds:</u>		1. Gifts	6898	£24,656
Other charities:	11050	2. Outings and recreation	5607	
Local organisations	3050	3. Books	2486	
Schools	2000	4. Insurance, website and IT	228	
Business	290			
Private donations	2901			
<u>Restricted funds :</u>				
Local organisation	2000			
Total receipts	21291	Total payments	15219	

KENT KINDNESS

England & Wales - Charity number 1167921

Accounts

Annual Report year ended April 2023

for Kent Kindness

Unincorporated Registered Charity 11679

Charity address

Jubilee Cottage, Frittenden, Cranbrook, Kent. TN17 2EJ

Phone: 07773 196697

Email: contact@kentkindness.org.uk

Trustees

Jo Taylor, Chairperson

Susan Roeder, Treasurer

Emma Copplestone, Designated Safeguarding Lead, DSL

Margaret Curran, Deputy DSL

Peter Braggins

Henrietta King

Emma Griffin

Greer Harris

Kurshid (Mina) McPhee

Ian Stewart

Viji Kumar

Melissa Bloom

All the trustees and Officers of Kent Kindness give their services voluntarily. The organisation has no paid staff and owns no property.

Governance

Kent Kindness has 12 trustees and approximately 30 active volunteers

Kent Kindness policies

Safeguarding

Volunteer Management

Complaints

Management of Risk

Whistleblowing

All active volunteers have the required enhanced DBS checks

The trustees are elected annually at the AGM

Objectives

The relief of children and young people who are unaccompanied asylum seekers and refugees, in particular by the provision of basic support education including classes in English and life skills and the provision of recreation and leisure time activities provided in the interest of social welfare, designed to improve their conditions of life.

Activities April 2022 - April 2023

During the summer of 2022, some changes were made to the roles of the trustees: Huthrie (Emma C) becoming the Safeguarding Lead and Melissa took over the website.

Margaret maintained her role of arranging the weekly teaching rotas. This was ratified at our AGM on 19 October 2022 when all the trustees were again voted in.

The main activity of Kent Kindness is providing lessons in basic English language and customs to the young unaccompanied asylum seeking boys at two Reception Centres in west Kent. These lessons run every Monday to Thursday from 10:00 to 12:00 in two classes at one of the Centres and three classes at the other. This is determined by the number of volunteers available and the space available at the Reception Centres. The classes can range in size from 3 or 4 boys to 20 but 20 is the maximum we can teach even with the positive support from the support workers at the Centres.

Kent Kindness finances monthly outings for groups of boys from both Centres to the Port Lympne Animal Park and the Hollywood Bowl in Ashford. The boys all love these outings and the Centres use them as encouragement for boys to attend classes: they can only go on an outing if they have been regularly going to Kent Kindness lessons.

Regular purchases are the textbooks which are needed in the classes. The boys keep these when they transfer into the community. Other general interest books are given as a prize to a named boy at each Centre every month. This celebrates his high level of effort and achievement. We also purchase various bathroom necessities, night lights and a torch, all in a useful tote bag to be given to every boy when he leaves the Centre, We also give a small present to each boy resident at both Centres at Christmas and every boy, no matter what his religion, is given an Easter egg. These purchases are always well received.

Other gifts

Over the year Kent kindness has received other gifts for the UASC. A primary school in Ashford donated some sets of simple reading books which were very popular and frequently used in the classes and beyond. Most of the Christmas gifts were donated by the boys at a Prep and Pre-prep school near Bromley. Not only did they donate toiletries, socks, woolly hats, gloves and scarves but they also delivered them to one of the Kent Kindness trustees.

A charity called We Are With You collected many sacks of shoes, trainers and clothing for the boys. These were handed out on a fair basis by the staff at the two Centres.

A local supporter of Kent Kindness donated freshly picked apples and plums and the boys all enjoyed this extra fruit. And one of the volunteers donated a couple of road bikes which another supporter repaired and delivered to one of the Centres. Kent Kindness purchased bike hats and gloves to make it safer for the boys to use these bikes. Another volunteer was given two pieces of original artwork to be sold to raise funds for Kent Kindness. This proved very successful and raised £465.

Party

In January 2023, Kent Kindness ran a party for all the boys from both centres at the centre with

the larger dining room. There was a series of old fashioned party games such as Pin the Tail on the Donkey and Spot the Ball. A magician was also hired for the occasion. The party was a resounding success.

Ramadan

The lessons continued as normal throughout Ramadan. This is used as part of our education about customs in the UK where everyone still attends school and goes to work despite fasting.

Bike repairs

Again one of the Kent Kindness supporters spent a day at one of the Centres repairing bikes to make them roadworthy again.

Kent Kindness is indebted to its trustees and volunteers for their ongoing time and support. The praise received from the staff and the residents at both of the Reception Centres is testament to the success of what we do.

On behalf of the Kent Kindness Trustees

Jo Taylor

Chairperson



Registered Charity No. 1167921
 Receipts and Payments
 Annual Accounts
 07.04.22 – 06.04.23

Receipts	Expenses	Balance in bank	Total capital
Unrestricted donations from: <ul style="list-style-type: none"> • Schools : £500 • Other charities : £9550 • Local organisations : £250 • Business £261 • One-off donors : £2022 • Regular donors : £1225 Total donations £13808	<ol style="list-style-type: none"> 1. Gifts (Leaving, Christmas, Easter) : £8776 2. Outings + sports equipment : £5284 3. Books : £3577 4. Educational equipment : £ 218 5. Insure, website and IT : £ 287 <p style="text-align: right;">Total expenses : £18142</p>	£13572	£13572

KENT KINDNESS

England & Wales - Charity number 1167921

Accounts

Kent Kindness Annual Review June 2021 to June 2022

General review

This has been a much more settled year for Kent Kindness. For most of the year both of the Reception Centres were open for lessons, though with everyone following the guidelines relating to Covid 19 such as having regular negative Lateral Flow Tests before going to teach. In September the Centre in the High Weald was changed to a quarantine centre so our lessons stopped there for a few weeks. This change was to enable the Home Office hotels to move the newly arrived UASC more quickly. In January the National Transfer Scheme was put in place and this has meant that since then most of the boys transfer to the community more quickly, though there is still a small number who seem to be resident for a few weeks.

Classes

Kent Kindness now runs three classes at the Ashford Centre, which we call Beginners, Beginners Plus and Intermediates. This was because the previous Beginners class had become too large and the wide disparity in the boys' level of English made teaching the classes very difficult for the volunteers. Plus too many of the boys were either bored or totally confused. Sadly we do not have enough volunteers to also offer this at the Centre in West Kent.

DBS checks

All Kent Kindness volunteers must have received their Enhanced DBS check before their first visit to either Centre. We used to have to ask volunteers to reapply for a new DBS Certificate after 3 years but now it is possible for volunteers to use the government's DBS Update Service which has streamlined our DBS checks. As this service is free for volunteers we find it works very well.

AGM

We held our first face-to-face AGM since 2019 in September. This was in a trustee's garden so social distancing was not a problem and the good attendance showed how people had missed traditional meetings over the previous two years.

Gifts and donations

Over the past year Kent Kindness has received many generous donations and gifts for the UASC. The sixth form students at the Wilmington Academy in Dartford collected gifts for the boys, things like soap and shower gel, socks and packs of cards. These they packaged into shoe boxes to be given to the UASC as Welcome Gifts. They were

very gratefully received by everyone, boys and staff, at both Centres, and sufficient boxes were donated for every boy in residence back in October to receive one.

Three local schools raised money for Kent Kindness by doing a sponsored walk, having a Christmas Fair and collecting donations after a Kent Kindness trustee gave a talk about our work. These were all very generous donations. Three local charities made substantial donations to Kent Kindness and one local charity is donating monthly for a year. These donations enable Kent Kindness to not only provide textbooks to the UASC to help their learning but we can also finance monthly outings for the boys. We received one very generous anonymous donation and we were asked to use some of this to support the newly arrived child refugees from Afghanistan and to support the UASC. Kent Kindness was able to purchase many pairs of trainers for both sets of refugees and these were very gratefully received.

In August Kent Kindness was approached by the Shepway Sport Trust. They were offering highly subsidised water sport activities. Thanks to the kind donations we were able to finance two days of watersport for the UASC which involved kayaking and paddle boarding. They enjoyed both though the boys said the paddle boarding was rather difficult.

Regular outings

Early in the year one of the Kent Kindness trustees told us of a model railway centre that was about to open in a local village. Since February a group of UASC has visited AIMREC, Ashford International Model Railway Education Centre, and they have loved it. They are allowed, or maybe encouraged, to take over the controls of the model trains and some, who have better English, have been seen to have in depth discussions with the AIMREC team on the physics of transforming the electricity supply from the mains to the model tracks. AIMREC is run by enthusiastic volunteers and Kent Kindness makes a monthly donation to show our thanks for helping, educating and entertaining the UASC.

In March the Kent Kindness negotiated reduced entry prices with the Hollywood Bowl and the Port Lympne Wild Animal Park and since then groups of 10 boys plus support workers from both Centres visit both of these venues. Our thanks go to our donors for making this possible and we also thank the senior staff at both venues for allowing us to book these outings at concessionary rates. The boys love both of these visits and photos showing their enthusiasm can be seen on display at both Centres. It is difficult for us to share these photos with our supporters as we must not use photos by which the UASC could be identified. With permission from the Managers at the Centres we have published a limited number of photos which do not show the faces of the UASC.

Regular gifts

Some of our supporters make monthly donations to Kent Kindness and thanks to these donations we are able to purchase a range of small gifts for the UASC at both Centres. We provide a Welcome Bag for every boy when he transfers into the community. This contains things such as a small blanket, a night light, soap and shower gel, a mug, a torch and a keyring. These items have been suggested to us by some of the Social Workers who support the UASC. We also give a small Easter Egg to every boy and a Christmas gift bag. We know most of the UASC are not Christian but we see this as part of our role in introducing them to English customs and all the gifts are always very gratefully received.

Training for the volunteers

Earlier in the year one of the Kent Kindness volunteers offered an online training session for the other volunteers. The training session was called "Empathy" and was based on the concept of "It's All Spanish to Me". It showed how impossibly hard it is to follow instructions in a foreign language if no visual clues are given. This fun presentation was very well received and sparked a very good discussion between the volunteers after the presentation.

After this another volunteer offered another online training session. This time it was called "Non-sense; why do we keep teaching when we think the boys are not understanding us?" and showed us how wonderful our brains are at picking out clues on what is being described to us. The volunteer presenter used examples of visual clues and we soon realised just how quick our brains are to make sense of what at first seems like nonsense. Again there was a very constructive question and answer session after the presentation which everyone found very helpful.

These two sessions showed how useful Zoom can be even when we are not in lockdown so Kent Kindness has signed up to a Zoom account. This has proved to be invaluable for allowing trustees to join our Committee Meetings even when they are not at home, and for our Treasurer who now lives in Wales.

A teaching resource for the UASC

In March a friend of a Kent Kindness volunteer offered access to a free online teaching resource for the UASC, ReallyEnglish. This wonderful resource can be used by individual boys on their Smartphone for a year so they can continue to use it after they transfer from their Reception Centre. Some boys have been signed up to ReallyEnglish by their Kent Kindness teachers and some by the support workers at the Centres.

Bike Maintenance

Also in March one of the volunteers spent three morning repairing the bikes that some of the boys use at the Centre in Ashford. Some just needed general maintenance such as puncture repair plus oil on the chains, but others needed their wheels realigning and more serious repairs. Luckily the volunteer is very resourceful and all but one of the bikes was made perfectly road safe. The one bike was used to provide some of the necessary parts for the other bikes so there was no waste. The boys were very grateful as it enables them to cycle to the park and the supermarket.

Walk with Amal

In the autumn one of the trustees told us about Walk with Amal. This three metre puppet, made by the team who made the puppets for War Horse, was “walking” from Turkey to Liverpool, a distance of 9,000km. The message of the walk was to raise awareness of UASC and the message was “Don’t forget about us”. Amal, which means hope in Arabic, represented a 10 year old Syrian girl. Our trustees arranged for a workshop to be held at one of the Reception Centres where the boys helped to make the lanterns which would be carried during Amal’s Event of Welcome in Dover. Some of the Kent Kindness trustees and supporters attended the event and walked with Amal from near the docks up to Dover Castle and we were told some of the UASC were there too, though the crowds were so large we did not see one another.

Eid Celebrations

At the end of Ramadan the boys from both Centres met up to celebrate Eid. Kent Kindness volunteers were invited to attend and a wonderful time was had by everyone, including a fantastic meal followed by games of football and other sports.

Change of site for donations

In September we received a notification from Virgin Money Giving, VMG, informing us they were to stop functioning as a site for donations. After research by some of the volunteers we decided to sign up to CafDonate. This has not caused any problems for our donors and like VMG it collects the Gift Aid for us on the donations where this is possible.

Trustee meetings and roles

The trustees meet regularly throughout the year. These meetings were held outside, usually in a trustee’s garden, while social distancing was essential. More recently we have felt confident to move indoors and from October the meeting will once again be held in a meeting room in a hotel in Cranbrook.

Finally

Thanks to our wonderful team of volunteers and our hard working trustees, Kent Kindness continues to provide a valuable level of support for the UASC at the Reception Centres, including teaching, gifts and outings. The messages of thanks and praise we receive from the Managers at the Centres show how much our efforts are appreciated and we hope to continue to offer this support in the future.



Registered Charity No. 1167921
Receipts and Payments
Annual Accounts
07.04.21 – 06.04.22

Total Receipts	Total Payments	Balance in bank	Cash funds	Total capital
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Unrestricted donations : £17,272		£17,869	n/a	£17,869
Restricted donations: £1000	1.Gifts (leaving, Christmas and Easter)	£3942		
	2.Stationery	£ 0		
	3.Books	£ 3313		
Total donations:	4.Other equipment for teaching	£ 340		
£18,272	5.Recreational equipment + outings	£4045		
	6.Insurance, web maintenance + IT	<u>£ 371</u>		
		<u>£11,989</u>		

KENT KINDNESS

England & Wales - Charity number 1167921

Accounts

Kent Kindness Annual Review

Introduction

This has been a very varied year for Kent Kindness, mainly due to the Covid-19 pandemic. In March 2020 our classroom lessons had to stop but we did what we could to continue to support the UASC who were still at the Reception Centre. During Lockdown 1 we provided sport equipment, including footballs, a free-standing basketball hoop and balls, and table tennis sets. We received a request for some art equipment to help keep the lads active in another positive way and we bought sketch pads, felt tip pens, packs of crayons, acrylic paints & paint brushes and had them delivered to the Centre. We also provided various worksheets and booklets to enable some teaching to be run by some of the Support Workers at the Centre, and later at the other Centres as well. Some of this was delivered as hard copies in folders and some simply attached to emails but all completely photocopyable.

A second Reception Centre

In late July two of the Kent Kindness trustees were invited to visit a second Reception Centre which had opened locally to provide accommodation for the increasing number of boys arriving in Kent seeking refugee status. It was easy to see where and how classroom lessons could be held there and new whiteboards and other teaching equipment were purchased to facilitate this. Early August Kent Kindness lessons resumed at the first Centre and in early September our lessons started at the second one. Many former Kent Kindness volunteers returned to teaching at this second Reception Centre as it was much closer to where they lived. Similar art equipment was also provided for the second Centre, as well as some sport equipment.

Newsletters

The lack of classroom lessons due to the Lockdowns made the Committee worried that Kent Kindness may be forgotten by some of our supporters so it was decided to have a monthly Newsletter giving such updates and good news as we could. These have been very well received and resulted in some very generous offers and donations. Sincere thanks to the trustee who prepares these wonderful Newsletters.

Changes for the Committee

By mid August restrictions had lessened a little and Kent Kindness started having committee meetings in people's gardens and later as restrictions were reintroduced we held online Zoom committee meetings. At times things changed rather rapidly and emergency "virtual meetings" were held via emails.

Early in September more sport and art equipment was provided for the two Centres. Some of this was purchased but much was donated by local schools and Kent Kindness supporters. Always these donations were very gratefully received and, we were told, used by the very happy boys.

A third Reception Centre

Then we were told a third Centre had been opened and it was visited to see if classroom lessons could be offered there too. Very quickly national quarantine rules were imposed and these lessons never in fact started. But much art equipment was purchased and safely delivered to the third Centre.

By this time new regulations had been introduced at the two Centres where classroom lessons were taking place. All volunteers had to have a Kent Kindness identity lanyard to increase security at the Centres.

Online lessons

Late in September it was decided to offer some online lessons at the Centres. We were advised these would have to be via Teams as Zoom was not considered to be secure enough. One of the trustees very kindly and efficiently ran some online training on the use of Teams to the volunteers keen to try these online lessons. Actually online classroom lessons never happened. The Wifi at the Centre was not reliable enough plus the amount of extra work for the Support Workers made them unworkable. But one-to-one online lessons did begin and as of June 2021 these are still being well received by some of the very keen learners at the main Reception Centre.

Scholars Award

In mid October one of the Kent Kindness trustees and the Managers at the two Centres where our classroom lessons were occurring discussed how to bring in more forms of positive affirmation for the boys. Some of the boys had by then been at a Centre for three or more months, due to pandemic restrictions, and were becoming very disheartened. It was decided to give a regular Scholars Award to the boy at each Centre who was showing the best attitude in class and progressing especially well with his English. The chosen award was the Usborne Book of Knowledge, each with a gift label giving congratulations from the teachers, and this continues to be awarded on a monthly basis, usually to a boy recommended by the Kent Kindness volunteer teachers.

More purchases

At this time A4 whiteboards and pens were purchased for both Centres to further enliven lessons and in early November some trestle tables and folding chairs were purchased for the second Reception Centre. This was because a boiler had broken down so a different room had to be used for classes plus the number of boys there was by then so high this extra furniture was needed to provide a good learning environment for the boys.

Lockdown 2

In Lockdown 2 the classroom lessons continued though with very strict hygiene restrictions. All teachers had to wear a mask or face visor when on site and teaching. We had to maintain a strict 2 metre distance from the boys at all times and use hand sanitiser regularly. Also at this time a new table football game was purchased for the second centre as the previous one had become damaged.

AGM

On December 1st we held our AGM as an online Zoom meeting. This was successful as more people than normal attended the meeting.

Tier 4 and Lockdown 3

In mid December we went into Tier 4 and then into Lockdown 3 and all classroom lessons stopped, though the one-to-one online lessons continued. Kent Kindness

put out an appeal for some musical instruments and we were able to provide guitars, ukuleles, 3 keyboards, a trumpet, tambourines and recorders to the Centres.

In December Christmas gift bags were distributed to all of the boys at all three Centres on Christmas Day. Every boy received a gift bag obtaining a t-shirt, a pair of socks, a pack of cards, shower gel, bag of crisps and a small chocolate. We were told these were very well received.

Throughout January and February Lockdown meant no classroom lessons could occur but we did supply more art equipment and musical instruments for the two Centres which remained open. The art equipment included frames to better display some of the boys' artwork. Both Centres were trying to offer some English tuition and we provided more teaching resources to help here.

Lessons started again

On March 8th 2021 Kent Kindness lessons resumed at the main Reception Centre but not the second one as this was being used as the quarantine centre. Once again PPE, hand sanitising and temperature taking was needed, plus all volunteers had to have had a negative lateral flow test before entering the building and had to continue having these on a regular basis.

In April Easter Eggs were purchased for all the boys and safely delivered to both Centres. A total of 80 Easter eggs!

Donations

Kent Kindness has been the recipient of some very generous monetary donations over the course of this year. Some were from local schools and one very generous donation was from a local charity which sadly ceased to function. These donations are being thoughtfully used to purchase more educational equipment for the UASC and enabled the Christmas gift bags and leaver bags which each boy receives as he transfers from a Reception Centre into the community to be more generous than previously. The Kent Kindness committee is actively investigating how else the UASC can be supported thanks to these donations.

And finally

Throughout this year the Kent Kindness trustees remain exceedingly grateful to our volunteers for their willingness to provide classroom lessons when possible, and to the small team who now offer online lessons. Also we are grateful to our many supporters who enabled to be so generous to the UASC at the Centres. Not just for educational equipment which is regularly purchased, but also for the wonderful extras which have been purchased and donated during the various Lockdowns.



Registered Charity No. 1167921
 Receipts and Payments
 Annual Accounts
 07.04.20 – 06.04.21

Total Receipts	Total Payments	Balance in bank	Cash funds	Ringfenced float	Total capital
Unrestricted donations : £12,187	1. Gifts (leaving, Christmas and Easter) £3532	£11,680	n/a	£1000	£10,680
Restricted donations: £ 1121	2. Stationery £ 245				
	3. Books £1508				
	4. Other equipment for teaching £ 542				
	5. Recreational equipment £1649				
Total donations: £13,308	6. Insurance + web maintenance <u>£ 308</u> <u>£7784</u>				