



THERAPY DOGS NATIONWIDE
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Trustees Report – 2022 / 2023

Objectives & Activities:

Community Outreach and Corporate Engagement: While maintaining our core commitment to regular community visits, Therapy Dogs Nationwide has extended its reach by fulfilling corporate requests to attend staff well-being and mental health awareness days. This strategic expansion allows us to bring the therapeutic benefits of our dogs to diverse settings.

Free Services: Emphasizing our dedication to accessibility, our visits will continue to remain free at the point of use. This commitment ensures that our therapeutic services are available to all without financial barriers.

Partnerships and Acknowledgments: A significant development during this period is our partnership with Bella & Duke, contributing to the provision of educational material for our volunteers and the wider public. We extend our gratitude to donors, including Bella & Duke, Bird & Blend, IQSA, SuperHoopers, NSU, Franklin College, and the NHS, among others. Their support has been instrumental in sustaining our mission.

Fundraising Initiatives: Our volunteers, demonstrating unwavering dedication, actively fundraised throughout the year. Legacy and third party donations, including a generous contribution from schoolboy Harry, who donated 50p from his pocket money, are a testament to the impact of our therapy dogs in the community.

Subscription Fees Review: Recognising the need to adapt to increasing operational costs, a review of our subscription fees (£12 per individual and £20 per joint) is underway. This prudent step ensures the continued financial stability necessary for our operations.

Technological Advancements: An integral part of our strategic development involved upgrading our IT systems. This comprehensive project, spanning hardware, security, support, and training, was successfully implemented over four months. The collaboration with external IT partners not only ensured efficiency but also represents a significant financial investment geared towards future sustainability.

Postage Cost Reduction and Digital Integration: The commitment to efficiency extends to our ongoing efforts to reduce postage costs and integrate data collection into our digital systems, aligning with modern practices.

Showcasing at Crufts: Our presence at Crufts in March marked a significant event where volunteers engaged with the public in the Kennel Club Good Citizen Scheme ring. Our support for the Kennel Club Paws & Read Scheme furthered our awareness, laying the groundwork for potential collaborations in education, training, and fundraising. Importantly, volunteers attended these events free of charge, showcasing our commitment to their involvement.

Online Shop Success: The launch of our online shop in October 2022 has streamlined the uniform purchase process, leading to increased sales. Future plans include expanding the range to offer additional items in the next 12 to 24 months.

Increased Visibility and Collaborations: Our focused efforts have resulted in heightened visibility, increased press coverage, a stronger social media presence, and collaborations that open new opportunities.

Achievements & Performance:

Volunteer and Supporter Growth: Our community impact is reflected in the increased number of registered volunteers, now reaching 1,824. With 39 Area Team Supporters and 108 Assessors, we acknowledge that there's still work to be done to cover areas of the country where our services are needed.

Financial Review:

Resilience Amid Challenges: Legacy donations, fundraising initiatives, and prudent financial management have contributed to a stable financial position. We recognise that without structured fundraising activities our ambitious growth plan will be challenging.

Organisational Structure:

Board Expansion and Administrative Efficiency: Our Board of Trustees, currently remains at five members, but to ensure diverse skills and expertise we recognise the need to increase this in the next 12-24 months.

Administrative Strengthening: Acknowledging the increased demand for administrative support, we expanded our admin team. While most admin roles remain unpaid and are conducted by dedicated volunteers, the addition of 5 new part-time administrators has structured our back office, enhancing efficiency in volunteer and establishment interactions.

How Decisions Are Made:

Collaborative Decision-Making: Decisions are made collectively, with regular communication between trustees and admin volunteers. Financial matters are discussed during formal meetings, ensuring transparency and consensus.

Structure & Governance:

Adaptability in Virtual Meetings: Monthly virtual meetings have allowed for more timely actions, demonstrating adaptability in response to evolving circumstances.

Future Aims and Key Objectives:

Strategic Growth: Our 5-year plan involves strategic growth, including volunteer expansion, financial sustainability, enhanced social media presence, continuous staff development, and fostering collaborations for long-term stability.

Community Celebrations: We plan to celebrate Therapy Dogs Nationwide's 10th birthday in 2026, engaging volunteers, supporters, and the community.

Continuous Improvement: Our commitment to continuous improvement involves regular feedback systems, goal assessments, and embracing new ideas and technologies to enhance our impact.

In conclusion, the accomplishments and challenges of Therapy Dogs Nationwide in the 2022/2023 period underscore our commitment to providing therapeutic support to those in need. We express our gratitude to our dedicated volunteers, supporters, and donors who make our mission possible.

Therapy Dogs Nationwide

Financial Activity 31st March 2023

	TOTAL
Income	
Annual Subscription	11,913.39
Annual Subscription - in advance	-21.00
Total Annual Subscription	11,892.39
Donations	2,685.28
300 Club	4,143.00
Amazon Smile	105.11
Donation - 3rd Party	29,018.20
Donation - Crufts	1,138.99
Donation - Fundraising	10,058.15
Donation - Legacy	24,676.10
Just Giving	6,879.81
PayPal	2,440.86
Total Donations	81,145.50
Interest Charged	143.62
Sales	234.91
SumUp Income	541.46
Uniform Sales	4,145.02
Uniform Sales - online	10,229.26
Total Uniform Sales	14,374.28
Total Income	£108,332.16
TOTAL	£108,332.16
Expenditures	
Admin Costs	71.62
Advertising/Promotional	246.05
Computer - Consumables	29.50
Computer - Hardware	189.60
Computer - Support	4,055.36
Total Computer - Hardware	4,244.96
Computer - Software	5,120.19
Phone Costs	50.00
Projects	
IT upgrade	15,457.36
Total Projects	15,457.36
Web domain costs	1,320.00
Total Admin Costs	26,539.68
Assessor Mileage	800.00
Bank Charges	1.27
Fundraising Expenses	
Crufts	11,539.64
Printing - leaflets & business cards etc	395.00
Total Fundraising Expenses	11,934.64
Insurance	2,235.38
Office/General Administrative Expenses	396.88

	TOTAL
PayPal Fees	533.36
Printing, Postage & Stationery	5,101.92
Professional Fees	
Accountancy Fees	5,098.69
Admin Consultancy Fees - Aimee	25,993.46
Admin Consultancy Fees - Lorna Kook	2,540.32
Admin Consultancy Fees - Paulette	8,966.63
Admin Consultancy Fees - Sarah McTighe	4,035.34
Total Professional Fees	46,634.44
Subscriptions	1,377.02
Sundry Expenses	1,385.40
Trustee Travel expenses	203.68
Uncategorised Expenditure	5.26
Uniform Purchase	10,950.07
Dog Bandanas	1,049.85
Dog Collars & Leads	3,378.75
Lanyards/miscellaneous	154.80
Total Uniform Purchase	15,533.47
Volunteer Travel Expenses	749.94
Admin meeting costs	3,564.50
Total Volunteer Travel Expenses	4,314.44
Total Expenditures	£116,996.84
NET OPERATING INCOME	£ -8,664.68
Other Expenditures	
VOIDED TRANSACTIONS	0.00
Total Other Expenditures	£0.00
NET OTHER INCOME	£0.00
NET INCOME/(EXPENDITURE)	£ -8,664.68

Therapy Dogs Nationwide

Balance Sheet 31st March 2023

	TOTAL
Fixed Asset	
Tangible assets	
Computer Equipment	4,208.76
Computer Hardware	7,285.19
Total Tangible assets	£11,493.95
Total Fixed Asset	£11,493.95
Cash at bank and in hand	
BUSINESS CURRENT ACCOUNT (3616)	545.85
BUSINESS SAVINGS ACCOUNT (2489)	38,022.00
Cash Floats	6,387.45
PAYPAL TDN Account	2,391.38
Total Cash at bank and in hand	£47,346.68
Debtors	
Debtors	-7.00
Total Debtors	£ -7.00
Current Assets	
Office Equipment	877.00
Undeposited Funds	0.00
Total Current Assets	£877.00
NET CURRENT ASSETS	£48,216.68
NET CURRENT ASSETS (LIABILITIES)	£48,216.68
TOTAL ASSETS LESS CURRENT LIABILITIES	£59,710.63
TOTAL NET ASSETS (LIABILITIES)	£59,710.63
Charity funds	
Opening Balance Equity	34,107.81
Retained Earnings	34,267.50
Surplus/(Deficit)	-8,664.68
Total Charity funds	£59,710.63

Signed: 

Leisl de Lafontaine
Trustee



Section A

Independent Examiner's Report

Report to the trustees/
members of

Charity Name
Therapy Dogs Nationwide

On accounts for the year
ended

31 March 2023

Charity no
(if any)

1167622

Set out on pages

(remember to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended **31 / 03 / 2023**

Responsibilities and
basis of report

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent
examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed:

Date: 30/01/2024

Name:

Mark Wall

Relevant professional
qualification(s) or body
(if any):

F CPA

Address:

M W Accounting Ltd

Unit 5 Basepoint Business Centre, Caxton Close

Andover, SP10 3FG

Only complete if the examiner needs to highlight matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.