

THERAPY DOGS NATIONWIDE

England & Wales · Charity number 1167622

Details

Other names	NATIONWIDE THERAPY PETS
Status	Registered
Legal form	CIO
Registered	2016-06-13
Register	View on the Charity Commission register

Contact

Address	18 Alwen Drive Rhos on Sea Colwyn Bay Conwy LL28 4YB
Phone	07840994003
Email	trustees@tdn.org.uk
Website	tdn.org.uk

Activities

Objects: TO RELIEVE PEOPLE WHO ARE IN NEED BY REASON OF THEIR YOUTH, AGE, DISABILITY, HEALTH OR SOCIAL CIRCUMSTANCES, PARTICULARLY BUT NOT EXCLUSIVELY BY THE PROVISION OF THERAPY DOGS TO VISIT SCHOOLS, NURSING HOMES, HOSPITALS, HOSPICES AND OTHER SIMILAR INSTITUTIONS

Activities: Therapy Dogs Nationwide is a non profit making organisation, managed entirely by volunteers. Therapy Dogs have been found to have all round benefits for people in hospitals, hospices, residential homes, schools, prisons, care centres etc. Volunteers are all registered with the organisation, their dogs are all temperament assessed and are covered by the obligatory insurance for visiting.

Classification

- **How:** Provides Human Resources, Provides Services
- **What:** Education/training, The Advancement Of Health Or Saving Of Lives
- **Who:** Children/young People, Elderly/old People, People With Disabilities, Other Charities Or Voluntary Bodies, The General Public/mankind

Geography

- Throughout England And Wales

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£107,142	£114,624	-	-
2024-03-31	£95,080	£119,171	-	-
2023-03-31	£108,332	£116,996	-	-
2022-03-31	£48,811	£62,295	-	-
2021-03-31	£34,721	£18,478	-	-

Trustees

Name	Role	Appointed
Emma Karniewicz		2025-01-01
MARY OLIVER MBE		2016-04-01
MRS EILEEN HODGE		2016-04-01

THERAPY DOGS NATIONWIDE

England & Wales - Charity number 1167622

Accounts



Therapy Dogs Nationwide

103 Home Farm Road
Woodchurch
Wirral
CH49 7LG

0300 102 2016 | enquiries@tdn.org.uk



Therapy Dogs Nationwide Trustees' Annual Report 2024/2025

Objectives and Activities

Therapy Dogs Nationwide is a volunteer-led charity. Our aim is to improve lives through the comfort and companionship of therapy dogs.

We are not just an animal charity. We are a people charity. Our dogs are the bridge that allows us to reach people who may otherwise feel cut off, forgotten, or alone.

- We support a wide range of people:
- Children struggling with reading and confidence.
- Patients in hospitals and hospices.
- Older people in care and residential homes.
- Prisoners working on rehabilitation.
- Emergency services staff coping with stress.
- People in the community who feel isolated, anxious, or in need of kindness.

Our work is possible because of our trained volunteers, who give their free time. We currently have a presence in England, Wales, Scotland, Northern Ireland, and Jersey, making us a truly national charity.

Achievements and Performance

This year has seen both growth and pressure.

- We have over 2,000 registered volunteers delivering regular visits.
- TDN Dogs reach 5,000 people every week.
- Visits took place in 59 prisons, supporting rehabilitation and well-being.
- We supported 83 blue light establishments (fire, police, ambulance), as well as the Ministry of Justice and HM Courts & Tribunals Service.
- Our Bark & Read program ran in 704 schools, helping children develop literacy skills, build confidence, and overcome anxiety around learning.
- We responded to requests from 551 corporate organisations, while always prioritising community settings.
- Volunteers provided visits to 339 hospitals and 1,814 care and residential homes.

This year we invited selected organisations to sponsor our Volunteer Awards, which were presented at Crufts. We are especially grateful to Equafleece, Leucilin, Bella & Duke, Sphere, PetsPyjamas, Funky Paws,

McDermotts Construction, Whimzees, and Feelwells. Their support enabled us to celebrate exceptional work within the charity and provide eight winners with goodie bags and trophies.

Human Impact

Behind the numbers are countless personal stories.

- In hospice care: A nurse at St Barnabas Hospice in Lincoln told us, “As a nurse I can ease pain and distress with medicines, but Doodah the therapy dog brought joy and comfort in a way I cannot. One patient said it was the happiest part of their day.”
- In prisons: One prisoner shared, “I was ready to give up. Meeting Misty the therapy dog gave me hope. She did not judge me for my past mistakes. She made me feel safe, valued, and supported. I now look forward to my weekly sessions. Therapy dogs make a huge difference in helping us feel human again.”
- In schools: Teachers report that children involved in Bark & Read show more confidence and a love of books. Reading aloud to a dog creates a safe, non-judgmental space that helps children grow.

These examples show the unique way therapy dogs reach people. The visits change lives in quiet but powerful ways.

Demand continues to increase year on year. In 2024/25 we received 1,782 requests for visits.

We could not meet them all. Some one-off corporate requests had to be declined so that schools, hospitals, and care homes remained our priority.

We also received over 500 requests for one-off visits, highlighting both demand and the need for new resources.

This demand reflects wider social issues. The cost-of-living crisis has worsened mental health and loneliness. Services everywhere are stretched. Therapy dog visits are often one of the few things people look forward to.

Financial Review

Our total income in 2024/25 was £107,142.

Our total expenditure was £114,624.

We ended the year with a deficit of £7,482.

The largest areas of expenditure were:

- Staffing and admin support – including one employed staff member and several self-employed administrators covering placements and bookkeeping.
- Uniform costs – which increase as volunteer numbers grow, since uniforms are purchased and resold to volunteers.
- IT systems and support – managed through our outsourced provider Infinity, which scales with the number of volunteers.
- Professional fees – covering accountancy and consultancy services.

This spending reflects the pressure of managing a growing national charity with very limited paid staff. If we had to pay the full value of the volunteer work being done, our staffing bill would be over £120,000 per year. This is beyond our current income.

The deficit this year shows the tension between growth and limited resources. It highlights the need for new and sustainable fundraising streams.

Structure, Governance and Management

Therapy Dogs Nationwide is led by a Board of Trustees. In January 2025, two new trustees joined, Emma Karnawicz & Huw Williams. They bring new energy, vision, and expertise to help us move forward.

The charity employs one full-time member of staff, supported by several self-employed administrators.

The majority of operational work is done by volunteers, including local coordinators who organise visits and provide essential links to their communities.

We follow safeguarding policies and maintain high standards in training and professional conduct. Volunteers who do not meet these standards are asked to step down, to protect the reputation of the charity and the safety of those we serve.

Future Plans

TDN has grown rapidly. To remain strong and sustainable we must now build capacity.

Our priorities for 2025/26 are:

1. Funding staff – to secure a development worker and support our office manager, freeing up time for fundraising and grant applications.
2. Upgrading IT systems – to improve efficiency, reduce manual admin, and safeguard data.
3. Volunteer retention and support – through new liaison roles and better communication.
4. Fundraising growth – building corporate partnerships, seeking grants, and considering structured charges for corporate visits.

We also have clear ambitions for the future:

- Expand into Doncaster Royal, Rotherham General, and North Lincoln hospitals (grant awarded for 2025/26).
- Invest in a professional presence at outside summer events with branded equipment.
- Strengthening IT and digital systems to support volunteers nationwide.

These projects cannot be delivered without additional funding, but they remain our vision.

Public Benefit

The trustees confirm that Therapy Dogs Nationwide has complied with the Charity Commission's guidance on public benefit.

Our work benefits people of all ages and backgrounds, including those facing loneliness, illness, trauma, or disadvantage. The charity exists to serve people, using therapy dogs as the tool to open doors, create trust, and bring comfort.

Conclusion

2024/25 has been a year of both success and challenge. We are proud of what our volunteers and their dogs have achieved. Thousands of people each week feel less alone because of a therapy dog visit.

We also recognise the pressures ahead. Demand continues to grow. Cash flow is tight. We need to invest in staff and systems to ensure the charity remains strong.

Despite this, the future is full of hope. We have a dedicated volunteer base, a national reach, and powerful evidence of the difference we make. With support, Therapy Dogs Nationwide can grow, remain sustainable, and continue to change lives.

Signed:

A handwritten signature in black ink that reads "LdeLafontaine". The signature is written in a cursive style with a horizontal line underneath the name.

Leisl de Lafontaine

Trustee

Statement of Financial Position

Therapy Dogs Nationwide

As of March 31, 2025

DISTRIBUTION ACCOUNT	TOTAL
Called up share capital not paid	
Fixed Asset	
Tangible assets	
Computer Equipment	5,085.76
Computer Hardware	8,208.81
Total for Tangible assets	£13,294.57
Non-current Assets	
Total for Fixed Asset	£13,294.57
Cash at bank and in hand	
BUSINESS CURRENT ACCOUNT (3616)	937.81
BUSINESS SAVINGS ACCOUNT (2489)	10,017.00
Cash Floats	
PAYPAL TDN Account	4,691.27
Total for Cash at bank and in hand	£15,646.08
Debtors	
Debtors	
Total for Debtors	0
Current Assets	
Office Equipment	1,063.01
Undeposited Funds	5.00
Total for Current Assets	£1,068.01
NET CURRENT ASSETS	£16,714.09
Prepayments and accrued income	
Creditors: amounts falling due within one year	
Trade Creditors	
Credit Cards	
Current Liabilities	
Payroll Liabilities	-£2.00
Employment Allowance	-1,043.95
HMRC	2,432.11
Nest Scheme	1,340.85
Pension	-904.05
Total for Payroll Liabilities	£1,822.96
Total for Current Liabilities	£1,822.96
Total for Creditors: amounts falling due within one year	£1,822.96
NET CURRENT ASSETS (LIABILITIES)	£14,891.13
TOTAL ASSETS LESS CURRENT LIABILITIES	£28,185.70
Creditors: amounts falling due after more than one year	
Provision for liabilities and charges	
Accruals and deferred income	
TOTAL NET ASSETS (LIABILITIES)	£28,185.70

Statement of Financial Position

Therapy Dogs Nationwide

As of March 31, 2025

DISTRIBUTION ACCOUNT	TOTAL
Capital and Reserves	
Called up share capital	
Retained Earnings	1,560.11
Net Income	-7,482.22
Opening Balance Equity	34,107.81
Total for Capital and Reserves	£28,185.70

Statement of Activity

Therapy Dogs Nationwide

April 1, 2024-March 31, 2025

DISTRIBUTION ACCOUNT	TOTAL
Income	
Annual Subscription	23,943.31
Donations	£2,583.66
300 Club	3,377.47
Donation - 3rd Party	34,519.72
Donation - Crufts	1,206.49
Donation - Fundraising	3,199.95
Donation - Legacy	6,143.78
Donations - Bow Ties	5,276.05
Gift Aid	702.84
Just Giving	2,299.61
Stickers	246.31
Total for Donations	£59,555.88
Interest Charged	324.71
Other Income from GoCardless	200.00
PayPal Income	1,720.96
SumUp Income	0.98
Unapplied Cash Payment Income	387.00
Uniform Sales	0
Pre-loved Uniform Sold	100.00
Uniform Sales - online	20,909.35
Total for Uniform Sales	£21,009.35
Total for Income	£107,142.19
Cost of Sales	
Gross Profit	£107,142.19
Expenses	
Admin Costs	£125.00
Advertising/Promotional	42.00
Computer - Hardware	0
Computer - Support	12,208.27
Total for Computer - Hardware	£12,208.27
Computer - Software	1,377.01
Phone Costs	55.00
Total for Admin Costs	£13,807.28
Bank Charges	£4.55
GoCardless Fees	53.49
Total for Bank Charges	£58.04

Statement of Activity
Therapy Dogs Nationwide
 April 1, 2024-March 31, 2025

DISTRIBUTION ACCOUNT	TOTAL
Fundraising Expenses	£65.77
Crufts	£674.41
Hire Purchase	455.00
Hotels	4,160.53
Stands/Kennel Club	8,189.99
Stationery	4.99
Sundries	91.53
Travel & Subsistence	498.78
Total for Crufts	£14,075.23
Printing - leaflets & business cards etc	976.99
Total for Fundraising Expenses	£15,117.99
Insurance	3,341.79
Office/General Administrative Expenses	46.00
PayPal Fees	1,092.05
Payroll Expenses	0
Pension	990.65
Taxes	1,271.00
Wages	29,558.56
Total for Payroll Expenses	£31,820.21
Printing, Postage & Stationery	5,763.25
Professional Fees	£541.67
Accountancy Fees	7,687.71
Admin Consultancy Fees - Faye Lindsey	1,937.76
Admin Consultancy Fees - Helen Humphreys	5,250.00
Admin Consultancy Fees - Sarah McTighe	6,921.50
Total for Professional Fees	£22,338.64
Subscriptions	917.12
SumUp Fees	6.46
Sundry Expenses	307.86
Uncategorised Expense	-9.89
Uniform Purchase	0
Dog Clothing/Accessories	5,850.06
Dog Collars & Leads	2,245.93
Lanyards/miscellaneous	477.70
Volunteers Clothing	11,128.14
Total for Uniform Purchase	£19,701.83
Website	315.78
Total for Expenses	£114,624.41
Net Operating Income	-£7,482.22
Other Income	
Other Expenses	
Net Other Income	0
Net Income	-£7,482.22



Section A

Independent Examiner's Report

**Report to the trustees/
members of**

Charity Name
Therapy Dogs Nationwide

**On accounts for the year
ended**

31 March 2025

**Charity no
(if any)**

1167622

Set out on pages

(remember to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended **31 / 03 / 2025**

**Responsibilities and
basis of report**

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

**Independent
examiner's statement**

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed:

Date: 30/10/2025

Name:

Mark Wall

**Relevant professional
qualification(s) or body
(if any):**

F CPA

Address:

M W Accounting Ltd

Unit 5 Basepoint Business Centre, Caxton Close

Andover, SP10 3FG

Only complete if the examiner needs to highlight matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.

THERAPY DOGS NATIONWIDE

England & Wales - Charity number 1167622

Accounts



Therapy Dogs Nationwide
103 Home Farm Road, Woodchurch,
Wirral, CH49 7LG

07840 994003
enquiries@tdn.org.uk www.tdn.org.uk

Therapy Dogs Nationwide Trustees' Report 2023-2024

Objectives & Activities

Community Outreach and Corporate Engagement

Therapy Dogs Nationwide (TDN) continues to provide transformative therapy visits to schools, hospitals, residential homes, secure units, and other establishments. This year, we expanded our reach to include corporate well-being and mental health awareness events, allowing us to showcase the therapeutic power of our dogs to new audiences. To ensure these events remain impactful, we have implemented a more robust vetting process to prioritise partnerships that align with our values and provide meaningful support through donations.

Free Services

Our commitment to accessibility remains steadfast. All our services are free at the point of use, ensuring no financial barriers to receiving support. This year, we extended our offerings to include NHS clinical work, court liaison services, and funeral support, alongside our core services in schools, hospitals, and care homes.

Partnerships and Acknowledgments

We are deeply grateful to our donors and partners, whose contributions, such as the £37,952.75 received in third-party donations (+31%), have been critical in sustaining our work.

Fundraising Initiatives and Challenges

Historically, legacy donations have been a major source of income, but this year they fell by £23,006.37 (-93%). Coupled with a decline in fundraising income (-55%), this highlights an urgent need to revitalise our fundraising strategy. To address this, we are recruiting a trustee with expertise in fundraising and grant applications. This dedicated role will focus on securing new funding streams and developing relationships with grant-making organisations, ensuring we have the resources to sustain and grow our services.

Subscription Fee Review

In 2023, we increased our annual subscription fee from £12 to £20 for the first time since our founding in 2016. This change improves cash flow, supports operational costs, and ensures we can continue processing new applications efficiently. The adoption of accounting software has further streamlined subscription management, enhancing the experience for members and administrators alike.

Uniform Supply Transition

Historically, we have always prioritised supporting small, local businesses for our uniforms. However, as our needs have grown, many of these suppliers have been unable to meet demand. This year, we partnered with a larger supplier, allowing us to offer an expanded range of uniforms while maintaining cost control and meeting increasing demand. Both existing and new uniform styles will remain valid, minimising waste and reducing unnecessary costs for our volunteers.

Technological Advancements

The growth in our volunteer base has created significant demands on our IT infrastructure. Investments in digital tools, including an online shop, have proven effective, with uniform sales increasing by 112%. However, the need for ongoing IT support and software upgrades presents a recurring cost challenge. Future technology investments will focus on maximising efficiency and minimising overheads, with plans to phase in new hardware strategically over the next three years.

Showcasing at Crufts

Our continued presence at Crufts is a major achievement. Volunteers engaged with the public, promoting TDN's work in the Kennel Club Good Citizen Scheme ring and supporting the Paws & Read Scheme. These efforts not only raised awareness but also strengthened potential collaborations in education, training, and fundraising.

Achievements & Performance

Volunteer Growth and Resource Challenges

Our volunteer network now exceeds 2,000 members, supported by 39 Area Team Supporters and 108 Assessors. This growth is a testament to our impact but also brings significant challenges. The increased number of volunteers has stretched our administrative and IT resources, requiring additional personnel and infrastructure. While this growth underscores the demand for our services, it highlights the urgent need for sustainable funding to manage the associated costs effectively.

Increased Visibility and Collaborations

Our enhanced social media presence, press coverage, and collaborations have significantly increased public awareness of TDN's mission. These efforts not only attract volunteers and supporters but also position us as a valuable partner for potential funders and collaborators. However, we recognise that this needs to be more consistent and we are actively recruiting for this role.

Financial Review

Income

Total income decreased by £12,997.29 (-12%) compared to the previous year. While growth in subscription fees (+45%) and uniform sales (+112%) offset some of this decline, reductions in legacy donations and fundraising income had a notable impact.

Expenditure

Total expenditure increased by £2,174.58 (+1.86%). Key areas of investment included sundry expenses (+421%), uniform purchases (+28%), and professional fees for administrative support. Despite these challenges, we managed significant cost reductions in admin costs (-57%) through strategic spending and process improvements.

Net Position

A deficit of £24,049.71 reflects the growing financial pressures on the charity. This reinforces the importance of prioritising fundraising and securing grants in the coming year.

Section break

Organisational Structure

Recruiting for Fundraising Expertise

To address the urgent need for new income streams, we are recruiting a trustee with expertise in fundraising and grant applications. This role will focus on securing vital funds, enabling us to sustain our growth and invest in areas critical to our mission.

Board Expansion

To support our ambitious plans, we aim to expand the Board of Trustees by 2-4 members over the next 12-24 months, ensuring diverse skills and fresh perspectives.

Administrative Strengthening

The growth in volunteer numbers has necessitated additional administrative support. Our structured back office, supported by part-time administrators, has been essential in maintaining efficiency. However, sustaining this structure requires a focus on cost management and additional funding.

Future Aims and Key Objectives

- **Grant Applications:** Actively pursue funding opportunities to secure additional income streams.
- **Fundraising Focus:** Develop innovative campaigns and events to address income shortfalls.
- **Volunteer Expansion:** Target recruitment in underserved areas to meet growing demand for our services.
- **Sustainable IT Investment:** Manage technology upgrades strategically to balance cost and functionality.
- **Uniform Supply Stability:** Expand partnerships with reliable suppliers to meet growing needs without compromising cost-effectiveness.
- **Celebrating Milestones:** Plan TDN's 10th-anniversary celebration in 2026, engaging volunteers, supporters, and the community.

Conclusion

The 2023-2024 period has been one of growth, adaptation, and reflection. While challenges remain, our commitment to delivering life-changing therapy remains unwavering. Recruiting a trustee focused on fundraising, securing grants, and expanding partnerships will be critical in addressing financial pressures and ensuring long-term sustainability.

We thank our volunteers, donors, and partners for their invaluable support and look forward to working together to expand our impact and bring comfort to even more people in the coming years.

Signed:



Leisl de Lafontaine
Trustee

Therapy Dogs Nationwide

Balance Sheet

As of March 31, 2024

	TOTAL
Fixed Asset	
Tangible assets	
Computer Equipment	5,085.76
Computer Hardware	7,285.19
Total Tangible assets	£12,370.95
Total Fixed Asset	£12,370.95
Cash at bank and in hand	
BUSINESS CURRENT ACCOUNT (3616)	940.92
BUSINESS SAVINGS ACCOUNT (2489)	17,827.52
Cash Floats	7.43
PAYPAL TDN Account	5,125.10
Total Cash at bank and in hand	£23,900.97
Debtors	
Debtors	0.00
Total Debtors	£0.00
Current Assets	
Office Equipment	0.00
Undeposited Funds	0.00
Total Current Assets	£0.00
NET CURRENT ASSETS	£23,900.97
Creditors: amounts falling due within one year	
Current Liabilities	
Payroll Liabilities	
HMRC	458.40
Pension	145.60
Total Payroll Liabilities	604.00
Total Current Liabilities	£604.00
Total Creditors: amounts falling due within one year	£604.00
NET CURRENT ASSETS (LIABILITIES)	£23,296.97
TOTAL ASSETS LESS CURRENT LIABILITIES	£35,667.92
TOTAL NET ASSETS (LIABILITIES)	£35,667.92
Charity funds	
Opening Balance Equity	34,107.81
Retained Earnings	25,609.82
Surplus/(Deficit)	-24,049.71
Total Charity funds	£35,667.92

Therapy Dogs Nationwide

Financial Activities

April 2023 - March 2024

	TOTAL
Income	
Annual Subscription	17,169.50
Donations	48.00
300 Club	3,371.00
Amazon Smile	73.49
Donation - 3rd Party	37,952.75
Donation - Crufts	1,284.17
Donation - Fundraising	4,555.77
Donation - Legacy	1,669.73
Donations - Bow Ties	3,589.02
Gift Aid	423.60
Just Giving	1,348.78
PayPal	1,085.83
Stickers	176.25
Total Donations	55,578.39
Interest Charged	307.51
PayPal Income	416.02
SumUp Income	5.89
Unapplied Cash Payment Income	-65.00
Uniform Sales	
Pre-loved Uniform Sold	15.00
Uniform Sales - online	21,652.56
Total Uniform Sales	21,667.56
Total Income	£95,079.87
TOTAL	£95,079.87
Expenditures	
Admin Costs	
Advertising/Promotional	24.00
Computer - Consumables	50.98
Computer - Hardware	
Computer - Support	8,045.36
Total Computer - Hardware	8,045.36
Computer - Software	2,222.33
Phone Costs	20.00
Projects	1,132.80
Total Admin Costs	11,495.47
Assessor Mileage	870.00
Bank Charges	
GoCardless Fees	0.01
Total Bank Charges	0.01

Therapy Dogs Nationwide

Financial Activities

April 2023 - March 2024

	TOTAL
Fundraising Expenses	
Crufts	66.77
Hotels	2,609.88
Stands/Kennel Club	6,724.26
Travel & Subsistence	865.05
Total Crufts	10,265.96
Dog Show / Pitch Fees	85.00
Printing - leaflets & business cards etc	1,157.18
Total Fundraising Expenses	11,508.14
Insurance	3,187.54
PayPal Fees	922.48
Payroll Expenses	0.20
Pension	499.20
Taxes	0.00
Wages	20,800.00
Total Payroll Expenses	21,299.40
Printing, Postage & Stationery	6,300.15
Professional Fees	
Accountancy Fees	8,017.54
Admin Consultancy Fees - Aimee Lindsey	10,440.00
Admin Consultancy Fees - Faye Lindsey	484.24
Admin Consultancy Fees - Julieann Catterick	8,614.00
Admin Consultancy Fees - Sarah McTighe	8,270.50
Total Professional Fees	35,826.28
Subscriptions	311.00
Sundry Expenses	7,218.02
Trustee Travel expenses	89.08
Uniform Purchase	
Dog Bandanas	413.34
Dog Clothing/Accessories	3,187.50
Dog Collars & Leads	4,610.66
Lanyards/miscellaneous	155.59
Volunteers Clothing	11,546.76
Total Uniform Purchase	19,913.85
Volunteer Travel Expenses	
Admin meeting costs	230.00
Total Volunteer Travel Expenses	230.00
Total Expenditures	£119,171.42
NET OPERATING INCOME	£ -24,091.55
Other Expenditures	
Reconciliation Discrepancies	-41.84

Therapy Dogs Nationwide

Financial Activities

April 2023 - March 2024

	TOTAL
VOIDED TRANSACTIONS	0.00
Total Other Expenditures	£ -41.84
NET OTHER INCOME	£41.84
NET INCOME/(EXPENDITURE)	£ -24,049.71



Section A

Independent Examiner's Report

**Report to the trustees/
members of**

Charity Name
Therapy Dogs Nationwide

**On accounts for the year
ended**

31 March 2024

**Charity no
(if any)**

1167622

Set out on pages

(remember to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended **31 / 03 / 2024**

**Responsibilities and
basis of report**

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**Independent
examiner's statement**

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed:

Date: 20/01/2025

Name:

Mark Wall

**Relevant professional
qualification(s) or body
(if any):**

F CPA

Address:

M W Accounting Ltd

Unit 5 Basepoint Business Centre, Caxton Close

Andover, SP10 3FG

Only complete if the examiner needs to highlight matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.

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THERAPY DOGS NATIONWIDE

England & Wales - Charity number 1167622

Accounts



Therapy Dogs Nationwide
103 Home Farm Road, Woodchurch,
Wirral, CH49 7LG

07840 994003
enquiries@tdn.org.uk www.tdn.org.uk

Trustees Report – 2022 / 2023

Objectives & Activities:

Community Outreach and Corporate Engagement: While maintaining our core commitment to regular community visits, Therapy Dogs Nationwide has extended its reach by fulfilling corporate requests to attend staff well-being and mental health awareness days. This strategic expansion allows us to bring the therapeutic benefits of our dogs to diverse settings.

Free Services: Emphasizing our dedication to accessibility, our visits will continue to remain free at the point of use. This commitment ensures that our therapeutic services are available to all without financial barriers.

Partnerships and Acknowledgments: A significant development during this period is our partnership with Bella & Duke, contributing to the provision of educational material for our volunteers and the wider public. We extend our gratitude to donors, including Bella & Duke, Bird & Blend, IQSA, SuperHoopers, NSU, Franklin College, and the NHS, among others. Their support has been instrumental in sustaining our mission.

Fundraising Initiatives: Our volunteers, demonstrating unwavering dedication, actively fundraised throughout the year. Legacy and third party donations, including a generous contribution from schoolboy Harry, who donated 50p from his pocket money, are a testament to the impact of our therapy dogs in the community.

Subscription Fees Review: Recognising the need to adapt to increasing operational costs, a review of our subscription fees (£12 per individual and £20 per joint) is underway. This prudent step ensures the continued financial stability necessary for our operations.

Technological Advancements: An integral part of our strategic development involved upgrading our IT systems. This comprehensive project, spanning hardware, security, support, and training, was successfully implemented over four months. The collaboration with external IT partners not only ensured efficiency but also represents a significant financial investment geared towards future sustainability.

Postage Cost Reduction and Digital Integration: The commitment to efficiency extends to our ongoing efforts to reduce postage costs and integrate data collection into our digital systems, aligning with modern practices.

Showcasing at Crufts: Our presence at Crufts in March marked a significant event where volunteers engaged with the public in the Kennel Club Good Citizen Scheme ring. Our support for the Kennel Club Paws & Read Scheme furthered our awareness, laying the groundwork for potential collaborations in education, training, and fundraising. Importantly, volunteers attended these events free of charge, showcasing our commitment to their involvement.

Online Shop Success: The launch of our online shop in October 2022 has streamlined the uniform purchase process, leading to increased sales. Future plans include expanding the range to offer additional items in the next 12 to 24 months.

Increased Visibility and Collaborations: Our focused efforts have resulted in heightened visibility, increased press coverage, a stronger social media presence, and collaborations that open new opportunities.

Achievements & Performance:

Volunteer and Supporter Growth: Our community impact is reflected in the increased number of registered volunteers, now reaching 1,824. With 39 Area Team Supporters and 108 Assessors, we acknowledge that there's still work to be done to cover areas of the country where our services are needed.

Financial Review:

Resilience Amid Challenges: Legacy donations, fundraising initiatives, and prudent financial management have contributed to a stable financial position. We recognise that without structured fundraising activities our ambitious growth plan will be challenging.

Organisational Structure:

Board Expansion and Administrative Efficiency: Our Board of Trustees, currently remains at five members, but to ensure diverse skills and expertise we recognise the need to increase this in the next 12-24 months.

Administrative Strengthening: Acknowledging the increased demand for administrative support, we expanded our admin team. While most admin roles remain unpaid and are conducted by dedicated volunteers, the addition of 5 new part-time administrators has structured our back office, enhancing efficiency in volunteer and establishment interactions.

How Decisions Are Made:

Collaborative Decision-Making: Decisions are made collectively, with regular communication between trustees and admin volunteers. Financial matters are discussed during formal meetings, ensuring transparency and consensus.

Structure & Governance:

Adaptability in Virtual Meetings: Monthly virtual meetings have allowed for more timely actions, demonstrating adaptability in response to evolving circumstances.

Future Aims and Key Objectives:

Strategic Growth: Our 5-year plan involves strategic growth, including volunteer expansion, financial sustainability, enhanced social media presence, continuous staff development, and fostering collaborations for long-term stability.

Community Celebrations: We plan to celebrate Therapy Dogs Nationwide's 10th birthday in 2026, engaging volunteers, supporters, and the community.

Continuous Improvement: Our commitment to continuous improvement involves regular feedback systems, goal assessments, and embracing new ideas and technologies to enhance our impact.

In conclusion, the accomplishments and challenges of Therapy Dogs Nationwide in the 2022/2023 period underscore our commitment to providing therapeutic support to those in need. We express our gratitude to our dedicated volunteers, supporters, and donors who make our mission possible.

Therapy Dogs Nationwide

Financial Activity 31st March 2023

	TOTAL
Income	
Annual Subscription	11,913.39
Annual Subscription - in advance	-21.00
Total Annual Subscription	11,892.39
Donations	
300 Club	4,143.00
Amazon Smile	105.11
Donation - 3rd Party	29,018.20
Donation - Crufts	1,138.99
Donation - Fundraising	10,058.15
Donation - Legacy	24,676.10
Just Giving	6,879.81
PayPal	2,440.86
Total Donations	81,145.50
Interest Charged	143.62
Sales	234.91
SumUp Income	541.46
Uniform Sales	4,145.02
Uniform Sales - online	10,229.26
Total Uniform Sales	14,374.28
Total Income	£108,332.16
TOTAL	£108,332.16
Expenditures	
Admin Costs	71.62
Advertising/Promotional	246.05
Computer - Consumables	29.50
Computer - Hardware	189.60
Computer - Support	4,055.36
Total Computer - Hardware	4,244.96
Computer - Software	5,120.19
Phone Costs	50.00
Projects	
IT upgrade	15,457.36
Total Projects	15,457.36
Web domain costs	1,320.00
Total Admin Costs	26,539.68
Assessor Mileage	800.00
Bank Charges	1.27
Fundraising Expenses	
Crufts	11,539.64
Printing - leaflets & business cards etc	395.00
Total Fundraising Expenses	11,934.64
Insurance	2,235.38
Office/General Administrative Expenses	396.88

	TOTAL
PayPal Fees	533.36
Printing, Postage & Stationery	5,101.92
Professional Fees	
Accountancy Fees	5,098.69
Admin Consultancy Fees - Aimee	25,993.46
Admin Consultancy Fees - Lorna Kook	2,540.32
Admin Consultancy Fees - Paulette	8,966.63
Admin Consultancy Fees - Sarah McTighe	4,035.34
Total Professional Fees	46,634.44
Subscriptions	1,377.02
Sundry Expenses	1,385.40
Trustee Travel expenses	203.68
Uncategorised Expenditure	5.26
Uniform Purchase	10,950.07
Dog Bandanas	1,049.85
Dog Collars & Leads	3,378.75
Lanyards/miscellaneous	154.80
Total Uniform Purchase	15,533.47
Volunteer Travel Expenses	749.94
Admin meeting costs	3,564.50
Total Volunteer Travel Expenses	4,314.44
Total Expenditures	£116,996.84
NET OPERATING INCOME	£ -8,664.68
Other Expenditures	
VOIDED TRANSACTIONS	0.00
Total Other Expenditures	£0.00
NET OTHER INCOME	£0.00
NET INCOME/(EXPENDITURE)	£ -8,664.68

Therapy Dogs Nationwide

Balance Sheet 31st March 2023

	TOTAL
Fixed Asset	
Tangible assets	
Computer Equipment	4,208.76
Computer Hardware	7,285.19
Total Tangible assets	£11,493.95
Total Fixed Asset	£11,493.95
Cash at bank and in hand	
BUSINESS CURRENT ACCOUNT (3616)	545.85
BUSINESS SAVINGS ACCOUNT (2489)	38,022.00
Cash Floats	6,387.45
PAYPAL TDN Account	2,391.38
Total Cash at bank and in hand	£47,346.68
Debtors	
Debtors	-7.00
Total Debtors	£ -7.00
Current Assets	
Office Equipment	877.00
Undeposited Funds	0.00
Total Current Assets	£877.00
NET CURRENT ASSETS	£48,216.68
NET CURRENT ASSETS (LIABILITIES)	£48,216.68
TOTAL ASSETS LESS CURRENT LIABILITIES	£59,710.63
TOTAL NET ASSETS (LIABILITIES)	£59,710.63
Charity funds	
Opening Balance Equity	34,107.81
Retained Earnings	34,267.50
Surplus/(Deficit)	-8,664.68
Total Charity funds	£59,710.63

Signed:



Leisl de Lafontaine
Trustee



Section A

Independent Examiner's Report

**Report to the trustees/
members of**

Charity Name
Therapy Dogs Nationwide

**On accounts for the year
ended**

31 March 2023

**Charity no
(if any)**

1167622

Set out on pages

(remember to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended **31 / 03 / 2023**

**Responsibilities and
basis of report**

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

**Independent
examiner's statement**

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed:

Date: 30/01/2024

Name:

Mark Wall

**Relevant professional
qualification(s) or body
(if any):**

F CPA

Address:

M W Accounting Ltd

Unit 5 Basepoint Business Centre, Caxton Close

Andover, SP10 3FG

Only complete if the examiner needs to highlight matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.

THERAPY DOGS NATIONWIDE

England & Wales - Charity number 1167622

Accounts



THERAPY DOGS NATIONWIDE
103 Home Farm Road, Woodchurch,
Wirral, CH49 7LG
07840 994003
enquiries@tdn.org.uk www.tdn.org.uk

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 2022

Objectives & Activities

Our objective is to help people in mental and physical need by the provision of therapy dogs to both children and adults, people with disabilities and additional needs, people of all ages with health conditions and those with difficult social circumstances. We provide assessed dogs and their owners to visit schools, hospitals, hospices, care homes, prisons, and similar institutions where the need for a therapy dog is perceived. In addition, we support initiatives for good mental health and wellbeing when requested. As a Charity we continually strive to enhance the lives of both children and adults. We advocate responsible dog training methods, canine education, healthy dogs, and caring ownership.

Achievements & Performance

Therapy Dogs Nationwide continues to grow as well as build awareness and gain more volunteers who are helped and encouraged by established TDN volunteers.

The 2021/2022 period remained to be challenging in light of the continuing COVID pandemic, but our volunteering teams remained cheery and optimistic. We have slowly, but surely, seen normality returning.

We started to see an increase in interest and registrations towards the end of the period, we opened our registration process again.

Although many virtual visits continued, face to face visits started to return.

Many of our volunteers have continued using the new technologies learnt during the pandemic, and have still offered virtual visits, this has enabled the establishments to connect with their regular volunteers again, but has also meant some volunteers have been able to offer a “visit” to other establishments, from a dog that under normal circumstances they would not normally meet due to locations.

Therapy Dogs Nationwide Registered Charity No. 1167622

Trustees: Eileen Slattery (Chair), Eileen Hodge, Mary Oliver MBE, Leisl de Lafontaine, Jo
Blake

Patron: Tony Hodge

The enquiries office is back to full capacity.

Financial review

Our fundraising abilities have continued to be affected during this financial period as most monies are raised in a face-to-face environment during social interactions which has not happened.

As we have been able to return to visiting, we have received smaller donations from our volunteers visiting their establishments.

Although our face-to-face collections have been affected, we have received great support from other business resulting in a few substantial donations. We have received £5000 from Tangle Teezer, £348.00 from Adventure Road Vacations, £1050.00 from Safeguard, £500 from Apax, £300 from Hitch Marketing and £262 from Storms Kitchen.

As above, our funds have come from online raffles, collections and sales as well the PayPal Just Giving Fund (£2882) and the Amazon Smile Fund (£20)

We have also had several large donations left to us in memory of long-standing volunteers.

During this period we have adopted a 12 month *rolling* subscription service which has been made easier with the use of accounting software and automated invoicing.

Reserves policy

To date, our reserves have been reinvested back into the charity for the following financial year. We have updated our website design and invested in new and advanced facilities with an emphasis on a clear no-nonsense format. We have added new forms to our website with a view to automating some of our admin processes. We hope to deliver the information directly to our database in the future. Our website and social media platforms continue to drive enquiries and will be a focus for future recruitment of volunteers. We have an extremely strong supportive “volunteer only” Facebook page which includes all registered volunteers who wish to join and participate. It is monitored by 3 volunteers and is uncensored with the availability to contact a Trustee or Administrator 24/7.

We appreciate that we will need to continue to provide volunteers with the correct merchandise to use in fundraising.

We have, and will continue to provide literature, leaflets, posters, stickers, collecting tins, display boards, banners, gazebos and most of all information.

We will endeavour to provide the items volunteers request and will consult with them regularly.

Recruitment and appointment of new trustee

The Articles of Association provide for a minimum of 3 Trustees and a maximum of 12. Each Trustee is appointed by ordinary resolution passed by the Trustees as a body. New candidates are put forward and considered regarding the general contribution a person might make to the achievement of the Charity's objectives. The Trustees appoint the Chairman of the Board of Trustees. This year Trustees have remained in post including the Chairman who was unanimously voted back in after her first 3-year term, as per our constitution. In future years we will consider a maximum term and also ask volunteers about becoming a membership organisation.

Organisational structure

The Board of Trustees is responsible for administration of the Charity. The Board meets in person at least 4 times a year to discuss matters raised by all volunteers and is in daily contact with administration volunteers and officers. During this past financial period, we have continued meeting virtually which has enabled us to action items in a more timely fashion. We have continued to have monthly virtual meetings to discuss matters arising.

Eileen Slattery – Co-Founder, Chairperson & Trustee

Eileen Hodge - Co-Founder & Trustee

Mary Oliver, MBE – Trustee

Leisl de Lafontaine – Trustee

Volunteer

Eileen Slattery

Eileen Hodge

Mary Oliver MBE

Leisl de Lafontaine

Jackie Brien

Aileen Yorke

Aimee Lindsey

Paulette Hockley

Caroline Wilkinson

Responsibilities

Finance, administration enquires, operational management & paperwork. Volunteer support and assessor

Area Team Leader coordinator, area coordinator, operational management, enquires, paperwork and volunteer support

Schools' coordinator, school enquiries and liaison, advisor to the Kennel Club Bark & Read committee

Technology, website & social media coordinator and forward planner. Liaison for vaccination and raw feeding policies. Health coordinator for canines, advisor to the Kennel Club Bark & Read committee, assessor & training consultant

Senior Administration Assistant

Senior Administration Assistant

Administration Consultant

Placement Liaison

Merchandise Officer

Amanda Wall
Elena Fineberg
Megan Bird

Head of Assessors Training
Volunteer Support & Wellbeing Officer
Accounts and Bookkeeping Administrator

How decisions are made

The Trustees and Administration volunteers receive enquires from volunteers by emails, telephone and letter, together with queries from other interested parties. Incidental matters are dealt with by the Administration volunteers and the Chair or other Trustees, all other matters go to the board, where they are discussed, with a trustee taking charge of the enquiry according to its nature. We advise each other mutually on matters and take the consensus view for the outcome. Three trustees have daily access to the charity bank accounts and any expenditure is discussed during our formal meetings.

Tasks completed by volunteers

Volunteers have continued with the Area Team Leader Roles in an advisory capacity, and it has had a very positive impact on our new volunteers. The ATL's can assist volunteers within a specific area to help, direct them to the Placement team to help them find a visiting establishment, fundraise, and answer questions or problem solve.

We are continuing to recruit volunteer ATL's.

We also have a group of volunteers who are telephone advisors and mentors to anyone who does not have this on their doorstep.

Structure, Governance & Management

Our governing document is reviewed annually and at present there is no need for it to be updated.

Future Aims & Key Objectives

We aim to provide full support and back up to all volunteers, to never fail to listen and achieve great things together, to be the best we can. Our regular community visiting has continued to be part of our core values; however, we have extended our "one-offs" for events such as corporate wellbeing days and university exam support and these have been positively received, we plan to continue with these.

We have continued to improve and increase our social media presence and we are attracting enquiries from large organisations who want to work with us.

We intend to expand on this resource so that we can choose our future partnerships.

We have been approached by another large company (Bird and Blend) offering their support and choosing us as their Chari-TEA of the quarter, we expect another large donation from this in the next financial period.

Look into recruiting more help within the admin team due to our successful growth.

Appoint a new Trustee to join our board towards the end of 2022.

Continue obtaining quotes to update our IT equipment, and to consider outsourcing our IT to enable us to always have support as and when required.

Recruit more ATL's and Assessors to allow us to help as many as our volunteers as we can.

Explore other fundraising and volunteer recruitment ideas, we are looking to have an event planned for our volunteers in different locations, each month of the year.

Re-design our admin departmental structure to enable us to deal efficiently with increasing demand.

We have no intention of charging for the visits we make or the events we attend.

Public Benefit

When planning our activities for the year we referred to the guidance contained in the Charity Commissions general guidance on public benefit and complied with S17(5) of the 2011 Charities Act when reviewing the aims and objectives prior to planning and developing activities.

Acknowledgements

The Trustees acknowledge TDN teams, both visiting and administrative, in making this Charity what it is.

Reference & Administrative Details

Registered Charity number - 1167622

Registered office
103 Home Farm Road Woodchurch
Upton
Wirral CH49 7LG

Trustees
Miss. E. Slattery
Mrs. E. Hodge
Mrs. M. Oliver MBE
Miss. L. de Lafontaine
Miss J. Blake

Independent examiner
Mark Wall FCPA
M W Accounting Ltd
Unit 5 Basepoint Business Centre
Caxton Close
Andover SP10 3FG

Basis of Preparation:

These accounts have been prepared on a receipts and payments basis.

Previous Years Errors:

There have been no material prior year errors identified within the reporting period.



THERAPY DOGS NATIONWIDE
 103 Home Farm Road, Woodchurch,
 Wirral, CH49 7LG

07840 994003
 enquiries@tdn.org.uk www.tdn.org.uk

	2022	2022	2022	2021
	Unrestricted	Restricted	Total funds	Prior year
	funds	Funds		funds
	£	£	£	£
Receipts				
Donations and Legacies	31,022		31,022	29,556
Commercial Partnership Funds	5,000		5,000	-
Volunteer registration fees	2,431		2,431	3,132
Volunteer uniform sales	10,351		10,351	1,920
Interest Received	7		7	113
Total	48,811		48,811	34,720
Payments				
Raising funds & Awareness at events	9,783		9,783	25
Volunteer Uniform Stock	9,400		9,400	2,234
Volunteer PPE	3,562		3,562	1,967
Volunteer training	180		180	-
Travel expenses	4,665		4,665	156
Administration & Professional Services	17,964		17,964	6,570
Independent Examiners Fee	-		-	660
Insurance costs	1,404		1,404	1,250
Stationery	1,031		1,031	162
Postage	3,848		3,848	1,235
Admin equipment costs	738		738	86
Admin office costs (incl phone, software)	5,991		5,991	4,000
Sundry expenses	3,729		3,729	444
Total	62,295		62,295	18,478
Net income/(expenditure) before investment gains/(losses)	-	13,484	-	13,484
Transfers between funds		-		-
Total cash funds brought forward from last year	78,739		78,739	62,496
Total cash funds carried forward	65,255		65,255	78,739

Therapy Dogs Nationwide Registered Charity No. 1167622

Trustees: Eileen Slattery (Chair), Eileen Hodge, Mary Oliver MBE, Leisl de Lafontaine, Jo Blake
 Patron: Tony Hodge



THERAPY DOGS NATIONWIDE
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Statement of Assets and Liabilities at 31st March 2022

	2022 Unrestricted Funds £	2022 Restricted Funds £	2022 Total funds £	2021 Prior year funds £
Cash Funds				
Cash at Bank	62,874	-	62,874	77,581
Funds held in PayPal account	1,404	-	1,404	-
Cash Floats Held	976		976	1,157
Total	65,255	-	65,255	78,739
Other Monetary Assets				
Refunds Due	-	-	-	387
Total	-	-	-	387
Assets held				
Uniform Stock	4,663	-	4,663	6,252
Total	4,663	-	4,663	6,252
Fixed Assets				
Computer Equipment				
Opening balance	5,230	-	5,230	5,223
Additions during year	738	-	738	86
Disposals during year	- 1,100	-	- 1,100	- 79
Closing balance	4,868	-	4,868	5,230
Liabilities				
Accountancy fees	-	-	-	-
Consultancy Fees	-	-	-	1,639
Independent examiner	702	-	702	696
Total	702	-	702	2,335

Approved by order of the board of trustees and signed on its behalf by:

Leisl de Lafontaine
 Trustee

Therapy Dogs Nationwide Registered Charity No. 1167622

Trustees: Eileen Slattery (Chair), Eileen Hodge, Mary Oliver MBE, Leisl de Lafontaine, Jo Blake
 Patron: Tony Hodge



Section A

Independent Examiner's Report

**Report to the trustees/
members of**

Charity Name
Therapy Dogs Nationwide

**On accounts for the year
ended**

31 March 2022

**Charity no
(if any)**

1167622

Set out on pages

(remember to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended **31 / 03 / 2022**.

**Responsibilities and
basis of report**

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

**Independent
examiner's statement**

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed:

Date: 09/01/2023

Name:

Mark Wall

**Relevant professional
qualification(s) or body
(if any):**

F CPA

Address:

M W Accounting Ltd

Unit 5 Basepoint Business Centre, Caxton Close

Andover, SP10 3FG

Only complete if the examiner needs to highlight matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.

THERAPY DOGS NATIONWIDE

England & Wales - Charity number 1167622

Accounts



THERAPY DOGS NATIONWIDE
103 Home Farm Road, Woodchurch,
Wirral, CH49 7LG
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Therapy Dogs Nationwide
Annual Report and Accounts
31st March 2021

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Therapy Dogs Nationwide Registered Charity No. 1167622

Trustees: Eileen Slattery (Chair), Eileen Hodge, Mary Oliver MBE, Ruth Boyes BEM, Leisl de Lafontaine
Patron: Tony Hodge
Consultant: Maureen Hennis



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REPORT OF THE TRUSTEES FOR THE YEAR ENDED 2021

Objectives & Activities

Our objective is to help people in mental and physical need by the provision of therapy dogs to both children and adults, people with disabilities and additional needs, people of all ages with health conditions and those with difficult social circumstances. We provide assessed dogs and their owners to visit schools, hospitals, hospices, care homes, prisons, and similar institutions where the need for a therapy dog is perceived. In addition, we support initiatives for good mental health and wellbeing when requested. As a Charity we continually strive to enhance the lives of both children and adults. We advocate responsible dog training methods, canine education, healthy dogs, and caring ownership.

Achievements & Performance

Therapy Dogs Nationwide continues to grow as well as build awareness and gain more volunteers who are helped and encouraged by established TDN volunteers.

The 2020/2021 period remained to be challenging in light of the continuing COVID pandemic, but our volunteering teams remained cheery and optimistic.

Face to face visits stopped completely but many new virtual visits were carried out. Many of our volunteers were learning new technologies but it did mean that our establishments could have a "visit" from a dog that under normal circumstances they would not normally meet due to locations..

New registrations were halted although the enquiries office continued to answer emails and support our existing volunteers.

Therapy Dogs Nationwide Registered Charity No. 1167622

Trustees: Eileen Slattery (Chair), Eileen Hodge, Mary Oliver MBE, Ruth Boyes BEM, Leisl de Lafontaine
Patron: Tony Hodge
Consultant: Maureen Hennis



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Financial review

Our fundraising abilities have been dramatically affected during this financial period as most monies are raised in a face to face environment during social interactions which has not happened.

The trustees also took the decision not to charge existing volunteers for the 2020 subscription, however, they were free to make a donation instead, many of whom did. Subs were waived for the period April 2020 to March 2021.

Our funds have come from online raffles, collections and sales as well the PayPal Just Giving Fund and the Amazon Smile Fund.

We have also had several large donations left to us in memory of long standing volunteers.

Reserves policy

To date, our reserves have been reinvested back into the charity for the following financial year. We have updated our website design and invested in new and advanced facilities with an emphasis on a clear no-nonsense format. We have also added new forms to our website which have to be completed for our new Health and Safety, Establishment, and Insurance issues. All our administration email addresses are now standardised. This standardisation results in all contact information being laid out clearly and any future enquiries for the Health and Safety forms, Establishment, and Insurance forms to be available and synchronised. We hope to deliver the information directly to our database in the future. Our website and social media platforms continue to drive enquiries and will be a focus for future recruitment of volunteers. We have an extremely strong supportive "volunteer only" Facebook page which includes all registered volunteers who wish to join and participate. It is monitored by 3 volunteers and is uncensored with the availability to contact a Trustee or Administrator 24/7. We have recently taken advantage of the mentorship scheme offered through Facebook to support and educate both our new and existing volunteers.

Therapy Dogs Nationwide Registered Charity No. 1167622

Trustees: Eileen Slattery (Chair), Eileen Hodge, Mary Oliver MBE, Ruth Boyes BEM, Leisl de Lafontaine

Patron: Tony Hodge

Consultant: Maureen Hennis



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We also fully appreciate that we will need to continue to provide volunteers with the correct merchandise to use in fundraising. We will provide literature, leaflets, posters, stickers, collecting tins, display boards, banners, gazebos and most of all information. We will endeavour to provide the items volunteers request and will consult with them regularly.

Recruitment and appointment of new trustee

The Articles of Association provide for a minimum of 3 Trustees and a maximum of 12. Each Trustee is appointed by ordinary resolution passed by the Trustees as a body. New candidates are put forward and considered regarding the general and particular contribution a person might make to the achievement of the Charity's objectives. The Trustees appoint the Chairman of the Board of Trustees. This year Trustees have remained in post including the Chairman who was unanimously voted back in after her first 3-year term, as per our constitution.

Organisational structure

The Board of Trustees is responsible for administration of the Charity. The Board meets formally at least 4 times a year to discuss matters raised by all volunteers and is in daily contact with administration volunteers and officers. During this past financial period we have been meeting virtually which has enabled us to action items in a more timely fashion. Ruth Boyes has stepped down as a trustee as of April 2021.

Eileen Slattery – Co-Founder, Chairperson & Trustee

Eileen Hodge - Co-Founder & Trustee

Mary Oliver, MBE – Trustee

Leisl de Lafontaine – Trustee

Therapy Dogs Nationwide Registered Charity No. 1167622

Trustees: Eileen Slattery (Chair), Eileen Hodge, Mary Oliver MBE, Ruth Boyes BEM, Leisl de Lafontaine
Patron: Tony Hodge
Consultant: Maureen Hennis



THERAPY DOGS NATIONWIDE
103 Home Farm Road, Woodchurch,
Wirral, CH49 7LG

07840 994003
enquiries@tdn.org.uk www.tdn.org.uk

<u>Volunteer</u>	<u>Responsibilities</u>
Eileen Slattery	Finance, administration enquires, operational management & paperwork. Volunteer support and assessor
Eileen Hodge	Area Team Leader coordinator, area coordinator, operational management, enquires, paperwork and volunteer support
Mary Oliver MBE	Schools coordinator, school enquiries and liaison, advisor to the Kennel Club Bark & Read committee
Ruth Boyes BEM	Prison coordinator and high security mental health unit coordinator, Area Team Leader, volunteer support and assessor
Leisl de Lafontaine	Technology, website & social media coordinator and forward planner. Liaison for vaccination and raw feeding policies. Health coordinator for canines, advisor to the Kennel Club Bark & Read committee, assessor & training consultant
Jackie Brien	Senior Administration Assistant
Aileen Yorke	Senior Administration Assistant
Aimee Lindsey	Administration Consultant
Paulette Hockley	Placement Liaison
Caroline Wilkinson	Merchandise Officer
Amanda Wall	Head of Assessors Training
Elena Fineberg	Volunteer Support & Wellbeing Officer
Megan Bird	Accounts and Bookkeeping Administrator

How decisions are made

The Trustees and Administration volunteers receive enquires from volunteers by emails, telephone and letter, together with queries from other interested parties. Incidental matters are dealt with by the Administration volunteers and the Chair or other Trustees, all other matters go to the board, where they are discussed, with a trustee taking charge of the enquiry according to its nature. We advise each other mutually on matters and take the consensus view for the outcome. Three trustees have daily access to the charity bank accounts and any expenditure is discussed during our formal meetings.

Tasks completed by volunteers

Volunteers have taken up roles as Area Team Leaders (ATL's) in an advisory capacity, assisting volunteers within a specific area to help and assist them find them a visiting establishment, fundraise, and answer questions or problem solve.

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There is a currently a group of volunteers who are telephone advisors and mentors to anyone who does not have this on their doorstep.

Structure, Governance & Management

Our governing document is reviewed annually and at present there is no need for it to be updated.

Future Aims & Key Objectives

We aim to provide full support and back up to all volunteers, to never fail to listen and achieve great things together, to be the best we can. Although regular community visiting will always be part of our core values, we hope to extend our "one-offs" for events such as corporate wellbeing days and university exam sport. With our improved and increased social media presence we are attracting enquiries from large organisations who want to work with us. We intend to expand on this resource so that we are able to choose our future partnerships. We are currently exploring other fundraising and volunteer recruitment ideas. We have no intention of charging for the visits we make or the events we attend.

Public Benefit

When planning our activities for the year we referred to the guidance contained in the Charity Commissions general guidance on public benefit and complied with S17(5) of the 2011 Charities Act when reviewing the aims and objectives prior to planning and developing activities.

Acknowledgements

The Trustees acknowledge TDN teams, both visiting and administrative, in making this Charity what it is.

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Reference & Administrative Details

Registered Charity number - 1167622

Registered office
103 Home Farm Road Woodchurch
Upton
Wirral CH49 7LG

Trustees

Miss. E. Slattery
Mrs. E. Hodge
Mrs. M. Oliver MBE
Mrs. R. Boyes BEM (resigned April 2021)
Miss. L. de Lafontaine

Independent examiner

C Tams ACA
Smethurst & Co LLP
12 Abbey Road
GRIMSBY
DN32 0HL

Approved by order of the board of trustees on 27th January 2021 and signed on its behalf by:

.....
Leisl de Lafontaine – Trustee

Therapy Dogs Nationwide Registered Charity No. 1167622

Trustees: Eileen Slattery (Chair), Eileen Hodge, Mary Oliver MBE, Ruth Boyes BEM, Leisl de Lafontaine
Patron: Tony Hodge
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INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF
THERAPY DOGS NATIONWIDE

I report to the charity trustees on my examination of the accounts of the Therapy Dogs Nationwide (the CIO) for the year ended 31 March 2021.

Responsibilities and basis of report

As the charity trustees of the CIO you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the CIO's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept as required by section 130 of the Act; or
2. the accounts do not accord with those records; or

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

C.Tams
A.C.A
Smethurst & Co LLP
12 Abbey Road
GRIMSBY
DN32 0HL

Date: 28th January 2022

Therapy Dogs Nationwide Registered Charity No. 1167622

Trustees: Eileen Slattery (Chair), Eileen Hodge, Mary Oliver MBE, Ruth Boyes BEM, Leisl de Lafontaine
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Receipts and Payments Accounts

	2021 Unrestricted funds £	2021 Restricted Funds £	2021 Total funds £	2020 Prior year funds £
Receipts				
Donations and Legacies	29,556		29,556	65,770
Volunteer registration fees	3,132		3,132	9,053
Volunteer uniform sales	1,920		1,920	16,351
Interest Received	113		113	346
Total	34,721	-	34,721	91,520

Payments				
Raising funds & Awareness at events	25		25	12,050
Volunteer Uniform Stock	2,234		2,234	16,416
Volunteer PPE	1,967		1,967	-
Volunteer training	-		-	1,381
Travel expenses	-156		-156	16,474
Administration & Professional Services	6,570		6,570	1,355
Independent Examiners Fee	660		660	618
Insurance costs	1,250		1,250	1,310
Stationery	162		162	1,477
Postage	1,235		1,235	4,676
Admin equipment costs	86		86	2,106
Admin office costs (phone, software)	4,000		4,000	4,410
Sundry expenses	445		445	805
Total	18,478	-	18,478	63,078

Net income/(expenditure) before investment gains/(losses)	16,243	-	16,243	28,442
Transfers between funds	-	-	-	-
Total cash funds brought forward from last year	62,496	-	62,496	34,054
Total cash funds carried forward	78,739	-	78,739	62,496

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Statement of Assets and Liabilities at 31st March 2021

	2021	2021	2021	2020
	Unrestricted Funds	Restricted Funds	Total funds	Prior year funds
	£	£	£	£
Cash Funds				
Cash at Bank	77,581	-	77,581	61,753
Cash Floats Held	1,158		1,158	744
Total	78,739	-	78,739	62,496
Other Monetary Assets				
Refunds Due	-	-	-	387
Total	-	-	-	387
Assets held				
Uniform Stock	6,252	-	6,252	5,842
Total	6,252	-	6,252	5,842
Fixed Assets				
Computer Equipment				
Opening balance	5,223	-	5,223	3,351
Additions during year	86	-	86	2,106
Disposals during year	-79	-	-79	-234
Closing balance	5,230	-	5,230	5,223
Liabilities				
Accountancy fees	-	-	-	-
Consultancy fees	1,639	-	1,639	396
Independent examiner	696	-	696	660
Total	2,335	-	2,335	1,056

Approved by order of the board of trustees and signed on its behalf

by: Leisl de Lafontaine, Trustee

Leisl de Lafontaine

Therapy Dogs Nationwide Registered Charity No. 1167622

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Notes to the Accounts

Basis of Preparation:

These accounts have been prepared on a receipts and payments basis.

Previous Years Errors:

There have been no material prior year errors identified within the reporting period.

Therapy Dogs Nationwide Registered Charity No. 1167622

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