



Company number: 7698756

Charity Number: 1167430

Migrant Support

Report and financial statements

For the year ended 31 July 2024

Migrant Support
Reference and administrative information
for the year ended 31 July 2024

Company number 7698756

Charity number 1167430

Registered office and operational address Methodist Central Building
Oldham Street
Manchester
Lancashire
England

Trustees Trustees, who are also directors under company law, who served during the year and up to the date of this report were as follows:

Saleh Daiyoub

Nicola Dean (resigned 25 January 2024)

Donald Flynn

Anysie Kankindi

Jean-Claude Kayumba (appointed 25 January 2024)

Kyriaki Lymperopoulou

Rosa Mas Giralt

Ikechukwu Okonkwo

John Zavos (appointed 25 January 2024)

Key management personnel Sandra Rice

Bankers National Westminster Bank plc
11 Spring Gardens
Manchester
M2 1FB

Independent examiner Christy Lau FCCA CTA DChA, Slade & Cooper Limited
Beehive Mill, Jersey Street, Ancoats, Manchester, M4 6JG

Migrant Support
Trustees' annual report
for the year ended 31 July 2024

The trustees present their report and the unaudited financial statements for the year ended 31 July 2024. Included within the trustees' report is the directors' report as required by company law.

Reference and administrative information set out on page 1 forms part of this report. The financial statements comply with current statutory requirements, the memorandum and articles of association and the Statement of Recommended Practice - Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102.

Objectives and activities

The charity's objects are specifically restricted to the following:

The promotion of social inclusion for the public benefit within communities of migrants and refugees and asylum seekers, who are socially excluded on the grounds of their social and economic position:

- by identifying needs and where necessary providing support for migrants, refugees and asylum seekers to advance their education, promote their health and well-being and relieve financial hardship; and
- by educating the public to promote greater acceptance and understanding of migrants and their contribution to British society.

The trustees review the aims, objectives and activities of the charity each year. This report looks at what the charity has achieved and the outcomes of its work in the reporting period. The trustees report the success of each key activity and the benefits the charity has brought to those groups of people that it is set up to help. The review also helps the trustees ensure the charity's aims, objectives and activities remain focused on its stated purposes.

The trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning its future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives that have been set.

In furtherance of its objectives, the charity organises volunteering activities, provides language and employability support face-to-face and online, and runs wellbeing activities and events. The charity's provision this year has been crucial to supporting society's most excluded groups by helping people continue their education, access services, avoid isolation, and improve their mental health. More details of these activities during the year are provided below.

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Achievements and performance

The charity's primary activities and its beneficiaries are outlined below. All training provided by the charity is designed to support vulnerable individuals at risk of exclusion, particularly those from migrant backgrounds. The focus is on removing barriers to integration through language support and education, while promoting diversity and tolerance. This approach aligns with Migrant Support's charitable objectives and benefits the public.

- **Settle Well Project SWP**

The funding provided by RSMP

helped us to deliver the SWP aims to empower newcomers from Hong Kong with BN(O) status to integrate successfully into British society. Participants will enhance their understanding of UK history and culture through a weekly course, which includes visits to historical sites and National Parks. Older participants benefit from the Yum Cha project, which promotes well-being and social connections through workshops and physical activities like yoga and Tai Chi. Additionally, weekly ESOL sessions focus on improving communication skills, fostering confidence and enabling participants to navigate their new environment effectively. The program aims to support personal development, community engagement, and a smooth transition into life in the UK. The programme delivered:

1. A two-hour weekly course that enhances knowledge of UK history and culture. It covers key topics and includes organised trips to National Parks.
2. The Yum Cha project for participants aged 50 and over, offering well-being workshops, arts and crafts, yoga, and Tai Chi to promote confidence, connection, and an active lifestyle.
3. An unaccredited weekly ESOL Speaking and Listening session aimed at improving communication skills and boosting confidence.

Overall, the program reached out to approximately 150+ beneficiaries who participated in at least one activity.



- **Work Club and Employability projects**

The Work Club offers 28 intensive weeks of personalised and holistic provision to improve the employability skills of those who follow in the 'hard to reach' category, who face complex needs, and those with no or low English communication skills (Pre-Entry levels). Those groups are particularly prone to exclusion from employment opportunities and are at risk of exploitation. We aim to improve confidence in spoken English, digital and employability skills as those elements are profoundly linked and establish a clear starting point for securing employment in the UK.

During this project, participants received 14 hours of support per week in a combination of one-to-one and group work. Each cohort consisted of 14 weeks of various activities related to the 'English

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Trustees' annual report

for the year ended 31 July 2024

(accredited option), Digital and Employability sessions. We supported approximately 60 learners to improve ESOL for work, 30 learners to improve digital skills for work, and approximately 30 learners engaged with activities focused on progression to employment. Approximately 85 participants access this support throughout the project's duration, which is still ongoing. In addition, participants improved soft skills such as communication and teamwork by participating in our current additional activities. Through our Volunteering Scheme, participants were encouraged to become befrienders and peer supporters according to their cultural /language backgrounds. We also recruited approximately 10 volunteers to support this project and referred 15 people to volunteering opportunities. This project was possible with the Manchester City Council Work grants.

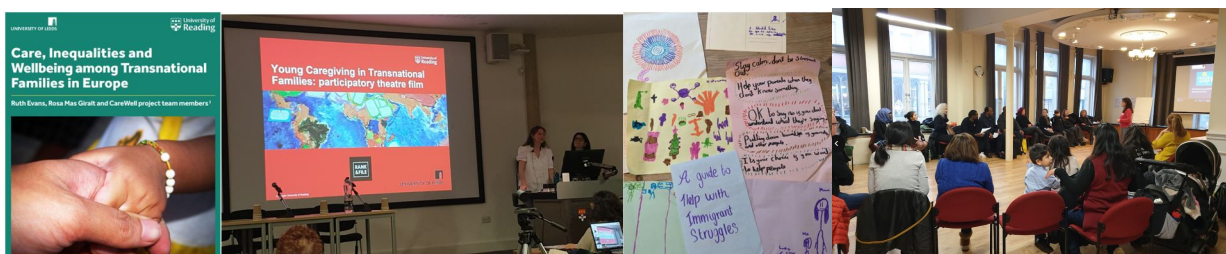


- **Care Well**

Migrant Support continue its work as one of the UK partner organisations working on this three-year international project, led by the University of Reading and the University of Leeds, funded by the Joint Programming Initiative 'More Years Better Lives' (UK Research and Innovation-ESRC, ANR, AEI and FORTE). It looks at care and inequalities among different generations of transnational families in the UK, Spain, France, and Sweden, including children and young people, and the impacts of the pandemic. The research aims to work closely with refugee and other migrant support organisations to co-produce evidence and with regional, national and international policymakers to achieve policy impacts.

As a community partner, Migrant Support recruited 5 peer researchers based in Greater Manchester (Spanish and Arabic background) to help the researchers learn about the care experiences of families with relatives living in different countries. The peer researchers received training in safeguarding, data protection and interview methodologies, including multi-sited family-focused ethnographic & participatory action research methodology. Also, they went through DBS checks before they engaged transnational families with three generations based in the UK and overseas. The last stage of the programme aims to gather information from partners and policymakers to produce the project reports and participate in conferences to share the findings.

<https://research.reading.ac.uk/transnational-families/project-partners/>



- **Moving forward - Cost of Living**

The cost-of-living fund enabled us to continue reaching out to the most vulnerable, particularly those with pre-entry levels of English and communication skills in English at an extremely low or basic level;

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for the year ended 31 July 2024

our support gave these learners a lifeline. We have organised and delivered extra sessions to help improve communication skills and well-being, expand networks, create friendships, and develop peer support. These sessions included translations, interpreting, support with the food bank, access to online resources, and learning to reduce costs by accessing discounts or promotions, applications and online resources. All activities and lessons were designed to help people improve confidence in their language and employability skills and improve their living conditions by tackling urgent issues. We have also organised extra regular speaking and listening classes. We have also developed an Art Craft group and individual support to solve the practical problems.

We also have teachers who deliver specific activities to improve knowledge and understanding of budgeting and savings. Some could also engage with Church Action on Poverty Self-Reliant Groups, a community initiative to work with groups going through hardship and becoming self-reliant. Through this engagement, they learned about setting up self-reliant groups for community enterprises, a process involving regular meetings and learning to work in teams. This initiative empowered them to feel confident about either setting up a community group or becoming self-employed. Our beneficiaries have not only accessed the services described above, but they have also been engaged in outdoor activities that have played a significant role in their overall development. These activities have helped them go places (National Trust Parks), stay physically active, develop friendships, and feel a strong sense of belonging to a community where they could find help and support. Many have improved their communication skills and confidence in asking for help. Many have become peer supporters and volunteers. Many have progressed from Pre-Entry to Entry 1 (formal education) and solved housing issues through referrals to other organisations such as the British Red Cross. Approximately 138 people benefited from this project.



• BNO ESOL

The HKG BNOS Welcome Grants, provided by Manchester City Council, supported a project to enhance learners' confidence in the English language and their ESOL and digital skills, ultimately improving their employment prospects. The initiative consisted of approximately twenty weeks of individualised and group sessions focused on learning English and integrating digital skills, especially for those preparing for Ascentis accreditations. Participants also developed their employability skills and gained the ability to access further education and training through one-on-one and group sessions that covered topics such as writing a CV and completing online job applications, both paid and unpaid. Additionally, learners received support to enhance their ability to interact with essential online platforms, including Zoom, virtual learning environments, and key interfaces like job centres and banks. Moreover, the project increased participants' knowledge of British culture and promoted social cohesion, effectively reducing levels of isolation and segregation. Approximately 80 learners were engaged in the project, and around 60 students took exams ranging from Entry 1 to Entry 3 levels. The funds from the small grants for HK BNOS also contributed to the delivery of this project. Approximately 152 learners attended our sessions from different parts of Greater Manchester, including Salford, Bolton, Trafford and Oldham.

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for the year ended 31 July 2024



- **Be Active Be Well - Belonging through keeping active.**

The project, mainly funded by Sport England, consisted of three main elements designed to help beneficiaries engage in physical activity while enhancing their knowledge of Manchester's history and culture, fostering a sense of belonging. It aimed to support vulnerable groups facing challenges such as mental health issues and loneliness, with activities focused on language learning to aid integration. 1.- Body and Mind. This component offered weekly Yoga and Tai Chi sessions to improve health and wellness for older adults. These activities enhanced balance, flexibility, strength, and mobility while reducing the risk of falls. We expanded our Tai Chi sessions to include diverse cultural backgrounds. 2.- Walk & Talk, where participants enjoyed approximately two-hour walks around Manchester to explore its culture and historical sites and practice English. Previous sessions received positive feedback, and we successfully reintroduced them to reach more people. Finally, a Walking Group where participants participated in periodic trips involving about five hours of walking, from easy to moderate levels, while teaching participants about the seasons and outdoor enjoyment. Many clients in inner-city areas rarely had the opportunity to experience green spaces. We reached out to approximately 65 people with this project.



- **Ascentis Accredited / non-accredited ESOL classes**

Migrant Support continues to deliver the ESOL provision for Pre-Entry and Entry 1 groups as part of the MAES provision for the Ukrainian Support Grant.

We offered a combination of accredited/non-accredited classes ranging from pre-entry to ESOL Entry 1 to prepare learners for everyday life, further education and the world of work. Each learner will receive approximately 180 hours of guided provision plus a minimum of 36 hours of enrichment activities aimed at reinforcing gaps in learning or tackling barriers to social inclusion, resulting in all learners receiving a total of 216 hours of face-to-face provision tailored to meet learners' needs or helping them gain new

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Trustees' annual report

for the year ended 31 July 2024

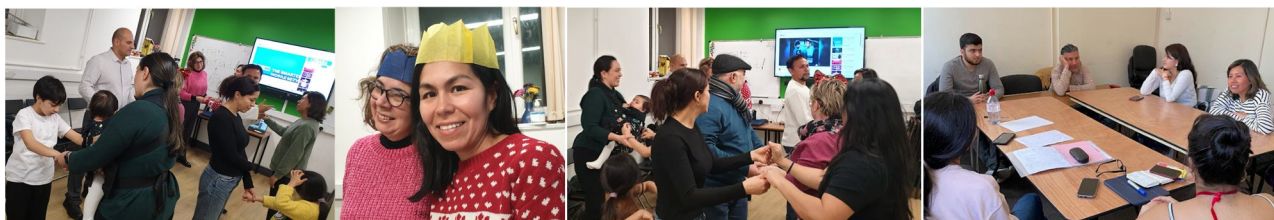
skills and knowledge. The project had three stages: initial assessment, diagnostic assessment, enrolment, and induction. It involved structured learning for 36 weeks and five hours per week of ESOL learning, which focused on developing reading, writing, speaking, and listening skills with the support of volunteers in the classroom. Learners also accessed our employability/Digital Skills Hub, which includes numeracy classes, Conversation classes, and well-being activities. This holistic project was designed to reduce their isolation levels and improve their well-being. They made friends by engaging with members of different diverse communities and accessing available services or support.

We had approximately 70 learners register and complete the program. Approximately 85% have progressed to formal education/volunteering and are closer to employment. We recruited approximately six volunteers for this project.



CLAUK Latin American Coalition - Lasnet

Through the Coalition of Latin Americans in the UK, MS continued receiving small grants to support the participation of the LASNET project to develop the New Strategy for the Coalition, plus the New Code of Conduct. Also, volunteers would support and elect a CLAUK representative to participate in activities and campaigns and look for further collaborative work. The Lasnet volunteers also delivered some activities, such as salsa sessions, to support and improve the well-being of the Latin American community living in Greater Manchester. Also, this year, Lasnet volunteers focused on getting the constitution, bank account and getting their funds.



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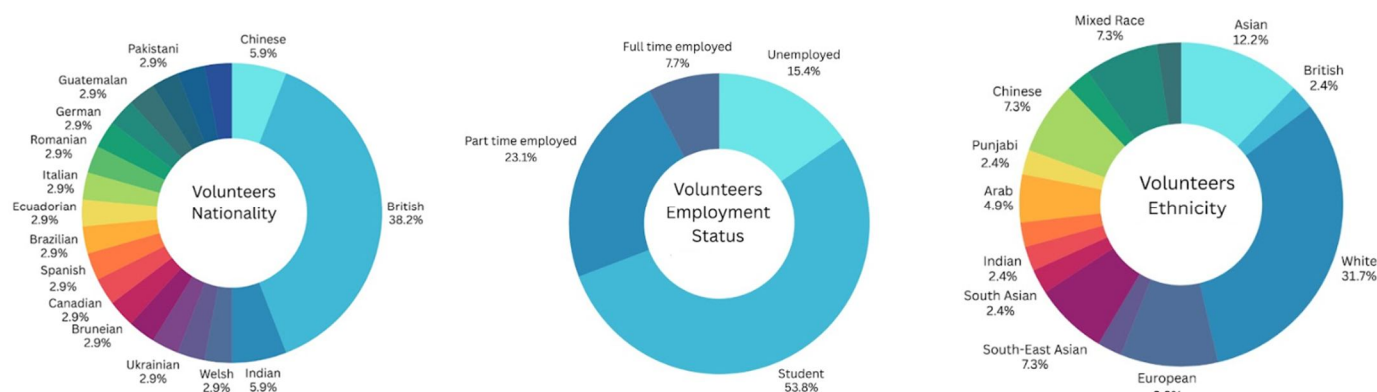
Volunteering Scheme

Our work would not be possible without the support of volunteers to deliver projects in different areas. Every year, we receive the support of the University of Manchester and Bolton University volunteers in various capacities, such as trainee teachers and teaching assistants.

We recruited and supported approximately 35 volunteers this year. Although UK/EU backgrounds are still the main nationalities of our volunteers, we also have other nationalities, such as Spanish, Chinese, and Ukrainian. 53% of our volunteers were students, and 25% were unemployed when they started with us. The second main languages besides English were Chinese, Urdu and Spanish.

Volunteers supported different activities and covered roles, from teachers' assistants to interpreters, art and wellbeing volunteers, befrienders, admin support, and event organisers. All volunteers received induction and training from our volunteer coordinator, who supported us an average of 3 - 5 hours per week onsite.

Migrant Support continues to encourage diversity within the team; our volunteers come from different cultural backgrounds. They all have different skills, experience, and abilities, most of them in full-time education and some of them from migrant and refugee backgrounds themselves.



Beneficiaries of our services

The Settle Well Project supported approximately 142 participants and recruited 12 volunteers, for 154 people engaged with this program.

The Work Club contacted approximately 85 participants, who received one-to-one or consecutive ongoing learning support. Five volunteers worked on this project.

Care Well recruited approximately five volunteers and 12 family members to participate in the project.

The moving forward project funded by the Cost of Living fund recruited approximately 138 beneficiaries.

This year, the BNO ESOL education program contacted approximately 89 learners to move to accredited or non-accredited courses. Approximately 57 learners completed accreditation and progressed to the next level, and the rest are still in progress.

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The ESOL provision, as MAES subcontractor, supported approximately 70 learners. It helped 85% of the Entry 1 group progress to Ascentis accreditation. We also worked with six volunteers in this group.

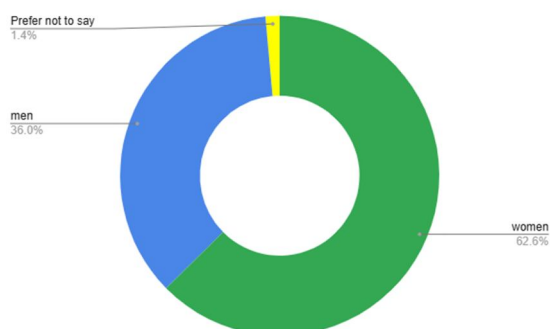
Be Active Be Well - Belonging through keeping active. We reached out to approximately 65 people with this project.

The LASNET project works with six volunteers who contributed to its constitution and action plan to support the growing Latin/Spanish community in Greater Manchester.

This year, the organisation supported approximately 658 direct beneficiaries through ongoing, long-term sessions or one-off interventions, in addition to participants in events, workshops, and outdoor activities.

The MS Volunteering Scheme recruited, trained, and supervised approximately 34 volunteers from different cultural backgrounds in the following roles: English teachers, befrienders, interpreters, translators, math teachers, IT teachers, cooking volunteers, classroom assistants, Self-Reliant Group members, digital teachers, art teachers, and peer supporters.

The majority of our learners were women, 62%



Direct beneficiaries: **658**

Volunteers: **34**

▪ **Memberships**

1. We continued our membership with the Online Centres Network which includes Learn MyWay and English My way.
2. We continued as Disability Confident Employer
3. We continued our membership – Greater Manchester Centre for Voluntary Organisation GMCVO
4. We confirmed our membership with Manchester's local voluntary – community sector organisation MACC.
5. We continued as Living Wage Employer
6. We continued as an ASCENTIS accredited centre.

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Financial review

This year, Migrant Support received funds from University of Leeds, CLAUK and Manchester City Council, MAES, DLUHC/RSMP and Sport England, which helped us to deliver specific sessions aimed at specific groups during a particular time frame. All these financial contributions allowed Migrant Support to continue providing our primary services (English language courses, Employability, Digital inclusion and well-being activities, cost of living crisis support) and returning to the strength/capacity building of the organisation. We reached out to 658 beneficiaries, as we did last year. Still, many have received more hours of Support, either one-to-one or more extended periods of classroom setting/group work, outdoor activities, familiarisation of travelling using local transport and learning about British culture and history. We intensify the support for the most vulnerable, as we witnessed the financial impact of the cost-of-living crisis in our groups. One of the longstanding target/aims as part of our sustainability plan was to achieve accreditation for our English language sessions, which is strengthening and helping us to get financial support more regularly.

Becoming a certified centre from Ascentis opened various opportunities to secure financial sustainability, and as our provision demonstrated, we were ready to move to the next step; this became a vital trademark when applying for more funds. Thanks to this effort, we became a subcontractor of MAES to deliver ESOL classes (accredited) for the first time and received ESOL Welcome financial support through RSMP for people from BN(O) Hong Kong backgrounds to deliver ESOL provision.

This year, we also implemented more outdoor activities for small and large groups to tackle the growing issue of isolation and declining mental well-being of our beneficiaries. We continue working with existing partners and developing new networks and informal partnerships with other organisations, such as the Olympias Foundation and their music/singing activities.

The organisation continued with the PAYE system for employees paying the Living Wage; we secured hours for nine staff members this year. The relationship with the Greater Manchester ESOL service has strengthened throughout this year regarding referral systems and prospects, which confirms our first contract as an ESOL provider for the Manchester Adult Education Service, which ended this year. We will work towards becoming an AEB / CLF provider in the future.

Reserves policy

The charity continues to aim to retain reserves equal to three months' running costs, including staff hours and rent of classrooms and offices. This amounts to £7,000. The charity can keep basic services open with 20 staff hours (pw) and less use of the classrooms/office with £5,000. The cost of living has impacted the running costs of the organisation and therefore the monthly amount to cover the minimum reserves reflects this adjustment

The Charity has been conscious of its variable income over the past year and has downgraded its expenditure according to grants and restricted budgets to projects and contracts with funders. It has been meticulous in keeping track of cash flow. The charity will be making funding applications and assessing commissioning opportunities to secure greater stability in the year ahead, particularly to respond to greater demand from beneficiaries. Three months' reserves are the minimum appropriate and reflect the average time needed to secure ongoing revenue funding. This policy is reviewed annually by the Trustees.

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Trustees' annual report
for the year ended 31 July 2024

Plans for the future

Through dedication and perseverance, the charity has consistently demonstrated resilience and a steadfast commitment to building a more sustainable future. However, this financial year has brought significant challenges, including the cost-of-living crisis and anti-immigration sentiment events. As we assess our strengths and prepare for the difficulties ahead, we anticipate new obstacles—economic hardship and an increasing demand for our services, particularly in response to the recent influx of refugees from Ukraine and Hong Kong. One of our most pressing concerns remains the potential loss of key funding sources. Nevertheless, we remain optimistic and proactive, working to strengthen partnerships with local authorities to secure financial support for our initiatives, with a particular focus on sustaining our English classes.

Structure, governance and management

The organisation is a charitable company limited by guarantee, incorporated on 8 July 2011 and registered as a charity on 2 June 2016.

The company was established under a memorandum of association, which established the charitable company's objects and powers. It is governed by its articles of association.

Members of the charity guarantee to contribute an amount not exceeding £1 to the charity's assets in the event of winding up. The trustees are members of the charity, but this entitles them only to voting rights. The trustees have no beneficial interest in the charity. There are no members of the charity who are not trustees.

All trustees give their time voluntarily and receive no benefits from the charity. Any expenses reclaimed from the charity are set out in note 8 to the accounts.

Trustees are recruited from the charity's supporters and subject to an induction process. The existing trustees co-opt new trustees to the board.

Related parties and relationships with other organisations

The charity became a Living Wage Employer in 2018. It continues membership with the Online Centres Network, which includes Learn MyWay and English My Way.

It is also a Disability-Confident Employer and works closely with Job Centres around the city and Greater Manchester regarding student referrals.

The charity is also a member of Greater Manchester Centre for Voluntary Organisation (GMCVO), National Council of Voluntary Organisations (NCVO), and Manchester's local voluntary community sector organisation (MACC).

We are now also an Ascentis-accredited centre.

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Remuneration policy for key management personnel

The charity employed 9 members on a part-time basis this year (from a few hours during the year to regular monthly hours), and all of them were included in the payroll; many delivered an average of 5 hours per week, and continuity was subject to funds. The operations manager, volunteer coordinator and ESOL teachers are all paid above the National Living Wage. The charity also contracts teachers and other seasonal workers who are paid above the NMW and are on our payroll.

The charity trustees are responsible for directly and indirectly planning, directing, and controlling the charity's activities. The senior management personnel include Sandra P. Rice, Operations Manager. She is in charge of the general management of the charity's day-to-day activities, supervises staff and volunteers' performances, and seeks financial resources for the charity.

Risk management

The charity trustees have considered the major risks to which the charity is exposed and are satisfied that systems or procedures are established to manage those risks.

Funds held as custodian trustee on behalf of others

The charity trustees confirm that no assets or funds have been held as custodian trustee during this reporting year.

Migrant Support
Trustees' annual report
for the year ended 31 July 2024

Statement of responsibilities of the trustees

The trustees (who are also directors of Migrant Support for the purposes of company law) are responsible for preparing the trustees' annual report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- Select suitable accounting policies and then apply them consistently
- Observe the methods and principles in the Charities SORP
- Make judgements and estimates that are reasonable and prudent
- State whether applicable UK Accounting Standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

This report has been prepared in accordance with the provisions applicable to companies subject to the small companies' regime of the Companies Act 2006.

The trustees' annual report has been approved by the trustees on __/__/2025 and signed on their behalf by

Saleh Daiyoub

Chair

Independent examiner's report
to the trustees of
Migrant Support

I report to the charity trustees on my examination of the accounts of the company for the year ended 31st July 2024 which are set out on pages 15 to 30.

Responsibilities and basis of report

As the charity trustees of the company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your company's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Christy Lau FCCA CTA DChA

Slade & Cooper Limited
Beehive Mill
Jersey Street
Ancoats
Manchester
M4 6JG

Migrant Support
Statement of Financial Activities
(including Income and Expenditure account)
for the year ended 31 July 2024

	Note	Unrestricted funds £	Restricted funds £	Total funds 2024 £	Total funds 2023 £
Income from:					
Donations and legacies	3	-	-	-	25
Charitable activities:					
Promotion of social inclusion	4	31,425	55,189	86,614	143,863
Total income		31,425	55,189	86,614	143,888
Expenditure on:					
Charitable activities:					
Promotion of social inclusion	5	45,748	55,189	100,937	92,257
Total expenditure		45,748	55,189	100,937	92,257
Net income/(expenditure) for the year	6	(14,323)	-	(14,323)	51,631
Transfer between funds		-	-	-	-
Net movement in funds for the year		(14,323)	-	(14,323)	51,631
Reconciliation of funds					
Total funds brought forward		84,178	8,000	92,178	40,547
Total funds carried forward		69,855	8,000	77,855	92,178

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.
A full comparative statement of financial activities is available on the last page of the financial statements.

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Company number 7698756
Balance sheet as at 31 July 2024

	Note	2024	2023
		£	£
Fixed assets			
Tangible assets	11	790	-
Total fixed assets		790	-
Current assets			
Debtors	12	28,846	61,092
Cash at bank and in hand	13	50,944	32,658
Total current assets		79,790	93,750
Liabilities			
Creditors: amounts falling due in less than one year	14	(2,725)	(1,572)
Net current assets		77,065	92,178
Total assets less current liabilities		77,855	92,178
Net assets		77,855	92,178
The funds of the charity:			
Restricted income funds	15	8,000	8,000
Unrestricted income funds	16	69,855	84,178
Total charity funds		77,855	92,178

For the year in question, the company was entitled to exemption from an audit under section 477 of the Companies Act 2006 relating to small companies.

Directors' responsibilities:

- The members have not required the company to obtain an audit of its accounts for the year in question in accordance with section 476 of the Companies Act 2006,
- The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts are prepared in accordance with the special provisions of part 15 of the Companies Act 2006 relating to small companies and in accordance with FRS102 SORP, and constitute the annual accounts required by the Companies Act 2006 and are for circulation to members of the company.

The notes on pages 17 to 30 form part of these accounts.

Approved by the trustees on __/__/2025 and signed on their behalf by:

.....
Saleh Daiyoub (Chair)

Migrant Support

Notes to the accounts for the year ended 31 July 2024

1 Accounting policies

The principal accounting policies adopted, judgments and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

a Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 (as updated through Update Bulletin 1 published on 2 February 2016) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

The charity has applied Update Bulletin 1 as published on 2 February 2016 and does not include a cash flow statement on the grounds that it is applying FRS 102 section 1A.

Migrant Support meets the definition of a public benefit entity under FRS102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

b Preparation of the accounts on a going concern basis

Trustees are aware that in previous years MS was not able to create enough reserves during the year as outlined in the "Reserves Policy". While this was a concern and measures have been taken to address the concern (see below) it is not sufficient concern for Trustees to believe that MS will soon be going into liquidation.

This is because Trustees do have a long and varied history of working with small and micro organisations and realise that the position for MS is not unique. Many small and micro organisations struggle, especially in the first few years of operation, to build up enough reserves to cover 3 months running costs.

The Trustees recognised that being totally reliant on funding of small projects was the major cause of the concern and the following 3 specific actions to secure sustainability of the organisation have been implemented in this year.

a) All funding applications now include a reasonable level of allocations to administrative work and contributions to PAYE, and management time. (we have created a new administration post which is dedicated to alleviate the daily work on site, giving more time to the management to deal with financial and fundraising)

b) To reduce the support of staff to some of the old projects that seem to have created their own ongoing legacy and to concentrate on the on-going and funded work.

MS are working towards this, although it has proven difficult to close the work or projects when the grant comes to an end. MS also saw an increase of beneficiaries who are not entitled to the project (due restrictions of eligibility) who continue coming to the sessions therefore it is hard to close those classes. However MS are working towards securing funding for those groups or continuation of popular projects such as the Art programme.

Migrant Support

Notes to the accounts for the year ended 31 July 2024 (continued)

b Preparation of the accounts on a going concern basis (continued)

c) To move more towards delivering English courses which are core funded and not "grants". This will reduce the reliance on "grant/restricted funds" and enable money to be allocated to reserves.

MS also secured accreditation for ESOL learners with Ascentis, by becoming an accredited centre. This is a huge step for MS to secure possible funding such as the Adult Education Budget or gain contracts with the City council. In addition, it helps to improve chances to gain more funds with foundations.

The 3 above actions are planned to stabilise the income flow and to take additional pressure off MS staff. This will then allow MS to build some meaningful reserves over the medium and long term. MS are working towards securing more substantial reserves as expenditure per month will increase as more sessions are delivered and the likely increment of hourly rate for L5+ teachers.

c Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

For legacies, entitlement is taken as the earlier of the date on which either: the charity is aware that probate has been granted, the estate has been finalised and notification has been made by the executor(s) to the charity that a distribution will be made, or when a distribution is received from the estate. Receipt of a legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the charity has been notified of the executor's intention to make a distribution. Where legacies have been notified to the charity, or the charity is aware of the granting of probate, and the criteria for income recognition have not been met, then the legacy is treated as a contingent asset and disclosed if material.

Income received in advance of a provision of a specified service is deferred until the criteria for income recognition are met.

Migrant Support

Notes to the accounts for the year ended 31 July 2024 (continued)

d Donated services and facilities

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), general volunteer time is not recognised; refer to the trustees' annual report for more information about their contribution.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

e Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the Bank.

f Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of charity.

Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose.

Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

g Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Expenditure on charitable activities includes the costs undertaken to further the purposes of the charity and their associated support costs.
- Other expenditure represents those items not falling into any other heading.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

h Tangible fixed assets

Individual fixed assets costing £200 or more are capitalised at cost and are depreciated over their estimated useful economic lives on a straight line basis as follows.

Office equipment	20%
Computer equipment	33%

Migrant Support

Notes to the accounts for the year ended 31 July 2024 (continued)

i Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

j Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

k Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

l Pensions

Employees of the charity are entitled to join a defined contribution 'money purchase' scheme. The charity's contribution is restricted to the contributions disclosed in note 7. There were £243 outstanding contributions at the year end (2023: £246).

2 Legal status of the charity

The charity is a company limited by guarantee registered in England and Wales and has no share capital. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity. The registered office address is disclosed on page 1.

Migrant Support

Notes to the accounts for the year ended 31 July 2024 (continued)

3 Income from donations and legacies

	Unrestricted £	Restricted £	Total 2024 £
Donations	-	-	-
Total	-	-	-
<i>Previous Reporting Period</i>	<i>Unrestricted £</i>	<i>Restricted £</i>	<i>Total 2023 £</i>
<i>Donations</i>	25	-	25
Total	25	-	25

4 Income from charitable activities

	Unrestricted £	Restricted £	Total 2024 £
Bolton University	785	-	785
CLAUK	2,200	-	2,200
Manchester City Council	-	34,884	34,884
Hong Kong BNOs ESOL provision	28,440	-	28,440
Sport England	-	10,810	10,810
University of Reading			
/University of Leeds - CareWell	-	9,495	9,495
Total	31,425	55,189	86,614

Migrant Support

Notes to the accounts for the year ended 31 July 2024 (continued)

4 Income from charitable activities (continued)

Previous Reporting Period	Unrestricted £	Restricted £	Total 2023 £
<i>Church Action on Poverty</i>	-	4,823	4,823
<i>CLAUK</i>	1,600	-	1,600
<i>Climate MVMTT</i>	-	2,000	2,000
<i>DWF</i>	-	2,000	2,000
<i>Good Things Foundation</i>	-	4,000	4,000
<i>HAIGH CO</i>	-	6,000	6,000
<i>Manchester City Council</i>	-	51,640	51,640
<i>Hong Kong BNOs ESOL provision</i>	58,800	-	58,800
<i>National Lottery Awards for All</i>	-	10,000	10,000
<i>The Big Life</i>	-	3,000	3,000
Total	60,400	83,463	143,863

5 Analysis of expenditure on charitable activities

	Total 2024 £	Total 2023 £
Staff costs	73,508	66,737
Accountancy	3,592	3,535
Administrative Expenses	4,293	4,908
Communications	156	120
Depreciation	327	-
Insurance	413	308
Project Expenses	8,708	6,459
Room Hire	8,383	8,316
Stationary and running costs	652	1,002
Telephone	765	533
Website	140	339
	100,937	92,257
	2024 £	2023 £
Restricted expenditure	55,189	64,850
Unrestricted expenditure	45,748	27,407
	100,937	92,257

Migrant Support

Notes to the accounts for the year ended 31 July 2024 (continued)

6 Net income/(expenditure) for the year

This is stated after charging/(crediting):	2024 £	2023 £
Accountancy	1,155	1,100
Independent examiner's fee	368	350
	<hr/> <hr/>	<hr/> <hr/>

7 Staff costs

Staff costs during the year were as follows:

	2024 £	2023 £
Wages and salaries	72,414	65,829
Social security costs	-	-
Pension costs	1,094	908
	<hr/>	<hr/>
	73,508	66,737
	<hr/> <hr/>	<hr/> <hr/>
Allocated as follows:		
Charitable activities	73,508	66,737
	<hr/>	<hr/>
	73,508	66,737
	<hr/> <hr/>	<hr/> <hr/>

No employees has employee benefits in excess of £60,000 (2023: Nil).

The average number of staff employed during the period was 8 (2023: 13).

The average full time equivalent number of staff employed during the period was 3 (2023: 3).

The key management personnel of the charity comprise the trustees and the Chief Executive Officer. The total employee benefits of the key management personnel of the charity were £32,674 (2023: £25,146).

8 Trustee remuneration and expenses, and related party transactions

Neither the management committee nor any persons connected with them received any remuneration or reimbursed expenses during the year (2023: Nil).

No members of the management committee received travel and subsistence expenses during the year (2023: Nil).

Aggregate donations from related parties were £nil (2023: £Nil).

There are no donations from related parties which are outside the normal course of business and no restricted donations from related parties.

No trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity, including guarantees, during the year (2023: nil).

Migrant Support

Notes to the accounts for the year ended 31 July 2024 (continued)

9 Government grants

The government grants recognised in the accounts were as follows:

	2024 £	2023 £
Manchester City Council	63,324	110,440
	<hr/>	<hr/>
	63,324	110,440
	<hr/>	<hr/>

The unfulfilled conditions and contingencies attaching to the grants were are shown on note 15.

10 Corporation tax

The charity is exempt from tax on income and gains falling within Chapter 3 of Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects. No tax charges have arisen in the charity.

11 Fixed assets: tangible assets

	Computer equipment £	Office equipment £	Total £
Cost			
At 1 August 2023	-	-	-
Additions	318	799	1,117
Disposals	-	-	-
	<hr/>	<hr/>	<hr/>
At 31 July 2024	318	799	1,117
	<hr/>	<hr/>	<hr/>
Depreciation			
At 1 August 2023	-	-	-
Charge for the year	64	263	327
Disposals	-	-	-
	<hr/>	<hr/>	<hr/>
At 31 July 2024	64	263	327
	<hr/>	<hr/>	<hr/>
Net book value			
At 31 July 2024	254	536	790
	<hr/>	<hr/>	<hr/>
At 31 July 2023	-	-	-
	<hr/>	<hr/>	<hr/>

Migrant Support

Notes to the accounts for the year ended 31 July 2024 (continued)

12 Debtors

	2024 £	2023 £
Other debtors	28,440	60,800
Prepayments and accrued income	406	292
	<hr/>	<hr/>
	28,846	61,092
	<hr/> <hr/>	<hr/> <hr/>

13 Cash at bank and in hand

	2024 £	2023 £
Cash at bank and on hand	50,944	32,658
	<hr/>	<hr/>
	50,944	32,658
	<hr/> <hr/>	<hr/> <hr/>

14 Creditors: amounts falling due within one year

	2024 £	2023 £
Other creditors and accruals	2,151	1,322
Taxation and social security costs	574	250
	<hr/>	<hr/>
	2,725	1,572
	<hr/> <hr/>	<hr/> <hr/>

Migrant Support

Notes to the accounts for the year ended 31 July 2024 (continued)

15 Analysis of movements in restricted funds

	Balance at 1 August £	Income £	Expenditure £	Transfers £	Balance at 31 July 2024 £
Manchester City Council	8,000	34,884	(34,884)	-	8,000
Sport England	-	10,810	(10,810)	-	-
University of Reading					
/University of Leeds - CareWell	-	9,495	(9,495)	-	-
Total	8,000	55,189	(55,189)	-	8,000
Previous reporting period	Balance at 1 August £	Income £	Expenditure £	Transfers £	Balance at 31 July 2023 £
Church Action on Poverty	-	4,823	(4,823)	-	-
Climate MVMTT	-	2,000	(2,000)	-	-
DWF	-	2,000	(2,000)	-	-
Good Things Foundation	-	4,000	(4,000)	-	-
HAIGH CO	-	6,000	(6,000)	-	-
Manchester City Council	-	51,640	(43,640)	-	8,000
National Lottery Awards for All	305	10,000	(10,305)	-	-
The Big Life	-	3,000	(3,000)	-	-
University of Reading					
/University of Leeds - CareWell	4,057	-	(4,057)	-	-
WEA ESF	7	-	(7)	-	-
Total	4,369	83,463	(79,832)	-	8,000

Migrant Support

Notes to the accounts for the year ended 31 July 2024 (continued)

15 Analysis of movements in restricted funds (continued)

Name of restricted fund	Description, nature and purposes of the fund
Manchester City Council	<p>Funding from Manchester City Council was for the following projects:</p> <ol style="list-style-type: none"> 1. The YUM CHA project aims to support elderly participants in developing friendships, collaborating to practice English and socialising. They also play board games, do arts and crafts, listen to music, or exercise. We also set up gardening for Health and walk-and-talk groups, focusing on outdoor activities such as visiting the Peoples Museum, RHS Garden Bridgewater, and a walking tour of Manchester. 2. The Bauhinia project aimed to bring people from Hong Kong from different ages and backgrounds together to celebrate their cultural heritage and traditions, support each other, gain confidence in travelling independently, learn about British culture, make friends, avoid isolation and improve their health and well-being. 3. ESOL provision for Pre-Entry and Entry level 1 cohort as part of the MAES provision for the Ukrainian support Grant. We offer accredited/non-accredited classes ranging from pre-entry to ESOL Entry 1 to prepare learners for everyday life, further education and the world of work. Each learner will receive approximately 180 hours of guided provision plus a minimum of 36 hours of enrichment activities aimed at reinforcing gaps in learning or tackling barriers to social inclusion, resulting in all learners receiving a total of 216 hours of face-to-face provision tailored to meeting learners needs or helping them gain new skills and knowledge 4. The Employment Focus and Work Club offers fast-track, personalised, and holistic provisions to improve the employability skills of those who follow in the 'hard to reach' category, face complex needs and have no or low English communication skills (Pre-Entry levels). Those groups are particularly prone to exclusion from employment opportunities and are at risk of exploitation. We aim to improve confidence in spoken English, digital and employability skills as those elements are profoundly linked and establish a clear starting point for securing employment in the UK. The Employment Focus project also supported unemployed people by offering a progression route to employment and further education through a holistic program for vulnerable people with complex employment barriers and those interested in gaining relevant qualifications to enter the water and utility sector. 5. The HKG BNOs Welcome Grants (Manchester City Council) supported this project mainly but partially. The project aimed to increase learners' confidence in the English language ESOL, digital skills, and employment prospects by undertaking approximately twenty weeks of individualised and group sessions learning the English language and embedded digital skills, particularly for those in preparation for Ascentis accreditations.

Migrant Support

Notes to the accounts for the year ended 31 July 2024 (continued)

15 Analysis of movements in restricted funds (continued)

Name of restricted fund	Description, nature and purposes of the fund
Sport England	Be Active Be Well – Belonging through Keeping Active is an inclusive project by Migrant Support (MS) and funded by Sport England designed to help people from diverse migrant backgrounds overcome barriers to outdoor physical activity—such as language difficulties, unfamiliar environments, and safety concerns—by combining exercise with cultural learning and social inclusion. Aimed at vulnerable individuals, including those facing mental health challenges and loneliness, the project promotes well-being, language development, and a sense of belonging through three key activities: Body and Mind (for example: weekly Yoga and Tai Chi sessions for improved physical and mental health), Walk & Talk (guided walks around Manchester to explore local culture while practising English), and a Year-Round Walking Group (seasonal countryside walks to connect with nature and learn about outdoor readiness). Through these initiatives, MS empowers participants to improve their health, confidence, and integration into the Greater Manchester community .
University of Reading /University of Leeds - CareWell	The research aims to work closely with refugee and other migrant support organisations to co-produce evidence and with regional, national and international policymakers to achieve policy impacts. As community partner, Migrant Support recruited peer researchers based in Greater Manchester (Spanish and Arabic background) to help the researchers to find out about the care experiences of families who have relatives living in different countries. The peer researchers received training in safeguarding, data protection and interview methodologies including multi-sited family-focused ethnographic & participatory action research methodology and also went through DBS checks before they engaged transnational families with three generations based in the UK and overseas.

Migrant Support

Notes to the accounts for the year ended 31 July 2024 (continued)

16 Analysis of movement in unrestricted funds

Current reporting period	Balance at 1 August 2023 £	Income £	Expenditure £	Transfers £	As at 31 July 2024 £
General fund	84,178	31,425	(45,748)	-	69,855
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
	84,178	31,425	(45,748)	-	69,855
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
Previous reporting period	Balance at 1 August £	Income £	Expenditure £	Transfers £	As at 31 July 2023 £
General fund	36,178	60,425	(12,425)	-	84,178
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
	36,178	60,425	(12,425)	-	84,178
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>

Name of unrestricted fund	Description, nature and purposes of the fund
General fund	The free reserves after allowing for all designated funds

17 Analysis of net assets between funds

	General fund £	Designated funds £	Restricted funds £	Total £
Net current assets/(liabilities)	69,065	-	8,000	77,065
	<hr/>	<hr/>	<hr/>	<hr/>
Total	69,855	-	8,000	77,855
	<hr/>	<hr/>	<hr/>	<hr/>
Previous reporting period	<i>General fund</i> £	<i>Designated funds</i> £	<i>Restricted funds</i> £	<i>Total</i> £
Net current assets/(liabilities)	84,178	-	8,000	92,178
	<hr/>	<hr/>	<hr/>	<hr/>
Total	84,178	-	8,000	92,178
	<hr/>	<hr/>	<hr/>	<hr/>

Migrant Support

Notes to the accounts for the year ended 31 July 2024 (continued)

18 Prior year Statement of Financial Activities (including Income and Expenditure Account)

	Unrestricted funds £	Restricted funds £	Total funds 2023 £	Total funds 2022 £
Income from:				
Donations and legacies	25	-	25	5,500
Charitable activities: Promotion of social inclusion	60,400	83,463	143,863	100,459
Total income	60,425	83,463	143,888	105,959
Expenditure on:				
Charitable activities: Promotion of social inclusion	12,425	79,832	92,257	77,714
Total expenditure	12,425	79,832	92,257	77,714
Net income/(expenditure) for the year	48,000	3,631	51,631	28,245
Transfer between funds	-	-	-	-
Net movement in funds for the year	48,000	3,631	51,631	28,245
Reconciliation of funds				
Total funds brought forward	36,178	4,369	40,547	12,302
Total funds carried forward	84,178	8,000	92,178	40,547

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.