

MIGRANT SUPPORT

England & Wales - Charity number 1167430

Details

Other names MIGRANTS SUPPORTING MIGRANTS, MSM

Status Registered

Legal form Charitable company

Company number [07698756](#)

Registered 2016-06-02

Register [View on the Charity Commission register](#)

Contact

Address Methodist Central Building
Oldham Street
Manchester
M1 1JQ

Phone 01612371427

Email info@migrantsupport.org.uk

Website www.migrantsupport.org.uk

Activities

Objects: THE PROMOTION OF SOCIAL INCLUSION FOR THE PUBLIC BENEFIT AMONG MIGRANTS, INCLUDING REFUGEES AND ASYLUM SEEKERS, WHO ARE SOCIALLY EXCLUDED ON THE GROUNDS OF THEIR SOCIAL AND ECONOMIC POSITION: • BY IDENTIFYING NEEDS AND WHERE NECESSARY PROVIDING SUPPORT FOR MIGRANTS TO ADVANCE THEIR EDUCATION, PROMOTE THEIR HEALTH AND WELL-BEING AND RELIEVE FINANCIAL HARDSHIP: AND• BY EDUCATING THE PUBLIC TO PROMOTE GREATER ACCEPTANCE AND UNDERSTANDING OF MIGRANTS AND THEIR CONTRIBUTION TO BRITISH SOCIETY.

Activities: Integration Hubs: providing English Language and British life - in the UK sessions; Employability support, art&crafts, IT and Job club, wellbeing activities such football sessions and walking clubs. Volunteering opportunities and information and advice drop in. The charity also run a media project called Migrant echoes aimed to encourage people from migrant background to share their experiences.

Classification

- **How:** Provides Services, Provides Advocacy/advice/information, Sponsors Or Undertakes Research
- **What:** Economic/community Development/employment, Human Rights/religious Or Racial Harmony/equality Or Diversity
- **Who:** Other Defined Groups, The General Public/mankind

Geography

- Throughout England And Wales

Finances

Period end	Income	Expenditure	Assets	Employees
2025-07-31	£173,302	£163,749	-	-
2024-07-31	£86,614	£100,937	-	-
2023-07-31	£143,863	£92,257	-	-
2022-07-31	£100,459	£92,041	-	-
2021-07-31	£93,914	£80,934	-	-
2020-07-31	£12,932	£26,864	-	-

Trustees

Name	Role	Appointed
Donald Walter Flynn		2017-03-18
IKE DERRICK OKONKWO		2015-01-25
John Zavos		2024-01-25
Kyriaki Lymperopoulou		2017-03-18
ROSA MAS GIRALT		2017-03-18
Saleh Daiyoub		2016-10-13

MIGRANT SUPPORT

England & Wales - Charity number 1167430

Accounts



Company number: 7698756

Charity Number: 1167430

Migrant Support

Report and financial statements
For the year ended 31 July 2025

Migrant Support
Reference and administrative information
for the year ended 31 July 2025

Company number 7698756

Charity number 1167430

Registered office and operational address Methodist Central Building
Oldham Street
Manchester
Lancashire
England

Trustees Trustees, who are also directors under company law, who served during the year and up to the date of this report, were as follows:

Saleh Daiyoub

Donald Flynn

Anysie Kankindi (resigned 9 March 2026)

Jean-Claude Kayumba (resigned 8 December 2025)

Kyriaki Lymperopoulou

Rosa Mas Giralt

Ikechukwu Okonkwo

John Zavos

Key management personnel Sandra Rice

Bankers National Westminster Bank plc
11 Spring Gardens
Manchester
M2 1FB

Independent examiner Christy Lau FCCA CTA DChA, Slade & Cooper Limited
Beehive Mill, Jersey Street, Ancoats, Manchester, M4 6JG

Migrant Support

Trustees' annual report for the year ended 31 July 2025

The trustees present their report and the unaudited financial statements for the year ended 31 July 2025. The trustees' report includes the directors' report, as required by company law.

Reference and administrative information set out on page 1 forms part of this report. The financial statements comply with current statutory requirements, the memorandum and articles of association and the Statement of Recommended Practice – Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102.

Objectives and activities

The charity's objects are specifically restricted to the following:

The promotion of social inclusion for the public benefit within communities of migrants, refugees and asylum seekers, who are socially excluded on the grounds of their social and economic position:

- by identifying needs and, where necessary, providing support for migrants, refugees and asylum seekers to advance their education, promote their health and well-being and relieve financial hardship; and
- by educating the public to promote greater acceptance and understanding of migrants and their contribution to British society.

The trustees review the charity's aims, objectives and activities each year. This report examines the charity's achievements and the outcomes of its work during the reporting period. The trustees report on the success of each key activity and the benefits the charity has brought to the groups of people it is set up to help. The review also helps the trustees ensure the charity's aims, objectives and activities remain focused on its stated purposes.

The trustees have referred to the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and planning its future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives set.

In furtherance of its objectives, the charity organises volunteering activities, provides face-to-face and online English language and employability support, runs well-being activities and events, and promotes British values and art. The charity's provision this year has been crucial to supporting society's most excluded groups, newly arrived and those facing hardship due to the cost-of-living crisis, by helping people, most of them elderly and unemployed, continue their education, access services, avoid isolation, and improve their mental health. More details of these activities during the year are provided below.

Migrant Support

Trustees' annual report

for the year ended 31 July 2025

Achievements and performance

The charity's primary activities and its beneficiaries are outlined below. All training provided by the charity is designed to support vulnerable individuals at risk of exclusion, particularly those from migrant backgrounds. The focus is on removing barriers to integration through language support and education, while promoting diversity and tolerance. This approach aligns with Migrant Support's charitable objectives and benefits the public.

- **Settle Well Project SWP**

The funding provided by RSMP enabled the successful delivery of the Settle Well Project (SWP), supporting newcomers from Hong Kong with BN(O) status to integrate confidently into life in the UK. The programme combined a weekly Life in the UK course with ESOL speaking and listening sessions to build knowledge of British history and culture, improve communication skills, and increase confidence in everyday situations such as using public transport. Participants also took part in a wide range of visits and activities designed to promote cultural learning, well-being, and social connection, including trips to Castlefield Urban Heritage Park and Castlefield Viaduct Garden, Dunham Massey Park and House, Lyme Park, and National Parks in North Wales, as well as local outdoor activities at Seymour Grove Allotments in Old Trafford. Alongside these outings, participants engaged in indoor and outdoor activities, including gardening, arts and crafts, singing, yoga, Tai Chi, and well-being workshops. Older participants (aged 50 and over) benefited from the Yum Cha project, which focused on promoting well-being, confidence, and an active lifestyle. Delivered through a mix of classroom-based learning and experiential activities, and in partnership with organisations such as the National Trust and Seymour Grove Allotments, the project reached approximately 161 beneficiaries. Feedback was consistently very positive, with many participants visiting these places for the first time and reporting increased understanding of British culture, improved confidence, new friendships, a stronger sense of belonging, and progression to further courses. We had recruited approximately 14 volunteers to deliver this project.



- **Work Club and Employability projects**

Our Work Club ran from 7 October 2024 to 31 March 2025 and delivered 23 sessions, each consisting of three hours of group work plus additional one-to-one support, alongside three extra targeted sessions for ESOL E2, ESOL E3 and ESOL Level 1 learners, all delivered at the Methodist Central Building in Manchester city centre; we also organised three off-site learning days, including a visit to the library to support registration and access to services and a visit to the

Migrant Support

Trustees' annual report

for the year ended 31 July 2025

Christmas Market to develop communication skills through structured tasks with local businesses. Migrant Support works with people from diverse migrant backgrounds, including long-term asylum seekers and new arrivals from Afghanistan, Ukraine and Hong Kong, many of whom have little or no English, limited community involvement, experience isolation and are vulnerable to exploitation, and alongside our ESOL provision and CL Fund-supported well-being programmes, the Work Club forms part of a holistic model that recognises learners often need sustained, individualised support to build confidence and move closer to employment. Learners are referred to the Work Club after completing other sessions, may be directed to ESOL or employability provision according to level, and are supported through regular sessions, additional coaching and practical guidance on volunteering and job searching, with communication maintained via a dedicated WhatsApp group and referrals coming mainly through self-referral, family and friends, partner voluntary organisations and forthcoming MAES assessments. During this period, **27** regular learners attended weekly over approximately 18 weeks, alongside a group of **36** advanced learners and a further **23** ESOL E2 learners, with provision increasingly focused on higher-level learners and volunteering pathways for retired participants; outcomes included two learners securing paid employment, 46 learners being referred to ESOL courses with the option to sit Ascentis exams, six learners becoming volunteers with LASNET to support the Latin American community, and approximately **40** basic-level English learners being referred to well-being programmes including arts, outdoor activities and performances. One example outcome is a learner from Hong Kong, over 50 and an electrician by trade, who had good English but lacked confidence and UK work experience; through regular attendance, Work Club coaching and referral to ESOL to strengthen his CV, he increased his confidence, applied for roles, secured employment and is now working, sharing his experience with peers. Approximately 86 participants benefited from this provision. We have 11 volunteers supporting this project.



- **English Communication Skills, including ESOL provision for BN(O)s**

Migrant Support continued providing English (ESOL) classes to BN(O) from Hong Kong this year as part of the HKG BNOs Welcome Grants, provided by Manchester City Council, Salford City Council and Lancashire County Council. The sessions are designed to enhance learners' confidence in English-language communication and digital skills and ultimately improve their well-being and skills for life in the UK. The ESOL provision comprises approximately 20 weeks of individual and group sessions focused on learning English and integrating digital skills, especially for those preparing for Ascentis accreditations. Participants also developed their employability skills and gained the ability to access further education and training through one-on-one and group sessions that covered topics such as writing a CV and completing online job applications, both paid and unpaid. Additionally, learners received support to enhance their ability to interact with essential online platforms, including Zoom, virtual learning environments, and key interfaces like job centres and banks. Moreover, the project increased participants' knowledge of British culture and values and promoted social cohesion, thereby effectively reducing isolation and segregation. Approximately 90+ learners were engaged in the project in Manchester and Salford, and approximately 45 in Blackpool and Preston. Approximately 56 students took exams at levels Entry 1-3 and Level 1. The funds from the Small Grants for HK BNOs also contributed to the delivery of this project. Approximately 36 learners from Greater Manchester, including Salford, Bolton, Trafford, and Oldham, attended additional well-being sessions part of the Settle Well

Migrant Support

Trustees' annual report for the year ended 31 July 2025

project. With a total of 171 students throughout the year face to face and in addition, approximately 26 students benefited from these Entry 1-level ESOL with the online sessions, making a total of 197 of beneficiaries and we recruited 6 volunteers to serve as classroom assistants. In addition to the face-to-face provision. Migrant Support, working in collaboration with LASNET also, delivers weekly online sessions.



- **Well-being Through Art and British Values Through Performances
Community Learning Fund CLF**

The Well-being Through Art and British Values through Performances programmes, funded by CLF Manchester City Council, are four 12–14-week courses designed to enhance participants' well-being, skills, and understanding of life in the UK while strengthening community cohesion. Well-being Through Art uses a collaborative, hands-on approach to explore themes such as friendship, family, happiness, hope, community, and solidarity through a wide range of artistic media, including painting, sculpting, photography, sketching, embroidery, and drawing, delivered through both classroom and outdoor activities. Participants are encouraged to share their existing skills and knowledge with peers, receive a certificate of completion, and showcase their work in a final exhibition celebrating collective achievement. Alongside this, the British Values through Performances course promotes understanding of democracy, the rule of law, individual liberty, mutual respect, and tolerance through an innovative, kinaesthetic, action-based learning approach that helps learners connect these concepts to everyday life in the UK. Approximately 81 participants have engaged with this project, developing transferable skills and improving their well-being and understanding of British Values. We also recruited 12 volunteers from diverse backgrounds to support this project, covering various roles.

Migrant Support

Trustees' annual report

for the year ended 31 July 2025



- **Community Support Network - Subregional Lancashire and Cumbria Provision Network and Yum Cha**

Migrant Support (MS) and Lancashire Hongkongers CIC (LHKGIC) successfully delivered a wide range of activities across Lancashire, primarily in Blackpool and Preston, funded by the RSMP. The project aimed to promote cultural exchange, social inclusion, well-being, and community development for BN(O) Hongkongers. The project included approximately 40+ regular social and community gatherings, celebrations of Hong Kong and UK festivals, sports and outdoor activities such as football matches, hiking, and trips to Glasgow, Lancaster, Smithills Open Farm, and Morecambe, as well as weekly game sessions that encouraged social connection. Migrant Support delivered learning and well-being provision through two cohorts of English language and well-being courses for Pre-Entry and Entry 1 learners, reaching an average of 18 regular participants per location, as well as Yum Cha well-being sessions, Chinese painting workshops, Chinese medicine talks, gardening activities, and seasonal celebrations. Lancashire Hongkongers CIC complemented this with a consistent programme of community-led events between October 2024 and July 2025, including cultural celebrations, games, sports, and social campaigns. Together, these activities strengthened confidence, well-being, community cohesion, and a sense of belonging, and both organisations aim to continue providing support to BN(O) nationals across the region.

As part of the project, a series of targeted activities was delivered to identify the barriers, needs, and opportunities faced by newly arrived BN(O) Hongkongers in Lancashire, while raising awareness of available services in Blackpool and Preston. The project focused on building community capacity by increasing knowledge on how to establish and sustain community groups, developing an online network to help members stay connected, and encouraging individuals to become peer supporters who could strengthen and expand local networks. Activities included an introductory workshop with partner organisations, focus group sessions, a workshop on legal structures for community groups, and one-to-one conversations with individuals interested in supporting or developing BN(O) community activity. As a result, 30 people are now actively engaged in a BN(O) WhatsApp network across Preston, Blackpool, and Blackburn, and strong working relationships have been established with local organisations and authorities, including Kind Communities, Methodist Churches, Blackpool Library, Groundworks, and Lancashire County Council. The project concluded with a final celebration event in Preston attended by 18 participants, including families and children, helping to lay strong foundations for long-term

Migrant Support

Trustees' annual report
for the year ended 31 July 2025

community resilience and integration. Approximately 356 participants came from Blackpool, 131 from Preston and 7 from Blackburn. In total, 494 participants benefited from this project throughout its life. We have recruited approximately 16 volunteers for this project.



- **Greater Manchester Network Partnership – HK Cultural CIC**

Migrant Support worked in partnership with the lead organisation, Hongkongers Cultural CIC, to deliver a series of activities to strengthen the network for BN(O)s living in Greater Manchester. The project delivered a coordinated package of capacity-building, networking, and referral-development activities to strengthen support for BN(O) visa holders. Through the Change Maker Lab, MS contributed to organise sessions to support new and emerging organisations assisting BN(O)s, providing guidance on community project development, funding opportunities, training, best practice, and troubleshooting, alongside tailored one-to-one support and engagement with diverse groups to address service gaps. In parallel, the project worked closely with local authorities, ESOL providers, and VCFSE organisations to develop clear and efficient referral pathways, connecting with an average of two organisations per month to establish streamlined protocols that ensure timely and appropriate support for BN(O) visa holders. The project also actively supported wider networking efforts led by HKCC by responding to BN(O) enquiries, collating and sharing signposting information, contributing to a cloud-based events timetable, attending regular sector meetings, promoting small grants and the Change Maker Lab, and cross-promoting partners' events and initiatives, helping to strengthen collaboration and coordination across the BN(O) support network. Approximately 55 people from the BN(O) community participated in the Lab workshops. We had 4 volunteers involved in this project.

Migrant Support

Trustees' annual report

for the year ended 31 July 2025



- **Latin American Support Network LASNET – Partnership**

Migrant Support worked in partnership with LASNET to deliver a range of community-focused activities, primarily across Greater Manchester. Although LASNET has now become an independent organisation, it continues to work closely with Migrant Support. During the year, staff and volunteers organised conversation groups, language exchange sessions, and well-being activities, including cultural walks and visits to historical landmarks such as Chester. LASNET also strengthened its organisational capacity by developing a new constitution, deepening its partnership with the CLAUK (Coalition of Latin Americans in the UK), and participating in an EU citizens gathering in Manchester. In addition, LASNET peer volunteers contributed to community research through the University of Leeds Care Well project. Overall, approximately 11 volunteers supported the project, reaching around 73 participants.



Volunteering Scheme

Our work would not be possible without the support of volunteers to deliver projects in different areas. As every year, we received support from the University of Manchester and Bolton University, as well as self-referrals from within our courses and activities. Our volunteers serve in various capacities, including as trainee teachers, interpreters, befrienders, peer supporters and teaching assistants.

We recruited and supported approximately 74 volunteers this year. Although UK/EU backgrounds remain the main nationalities of our volunteers, we also have volunteers from other countries, including Ecuador, Hong Kong, Spain, China, and Ukraine. 41% of our volunteers were students, and 33% were unemployed when they started with us. The second main languages, besides English, were Chinese, Urdu, and Spanish.

Volunteers supported a range of activities and roles, from teachers' assistants and interpreters to art and well-being volunteers, befrienders, admin support, and event organisers. All volunteers received induction and training from our volunteer coordinator, who supported us an average of 3 – 5 hours per week onsite.

Migrant Support continues to encourage diversity within the team; our volunteers come from different cultural backgrounds. They all have different skills, experience, and abilities, most of them in full-time education and some with migrant and refugee backgrounds.

Migrant Support

Trustees' annual report for the year ended 31 July 2025

Beneficiaries of our services

The **Settle Well Project** supported approximately 161 participants and recruited 14 volunteers.

The **Work Club** contacted approximately 86 participants, who received one-to-one or consecutive ongoing learning support. 11 volunteers worked on this project.

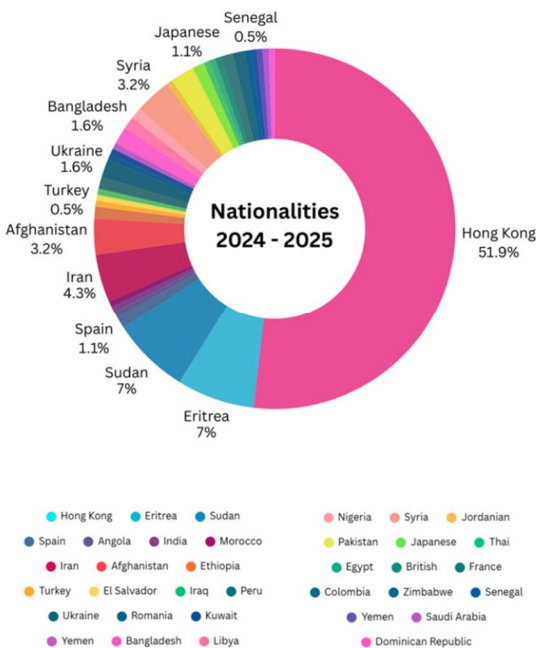
This year, the **ESOL provision, including the BN(O) ESOL program**, contacted approximately 197 learners to move to accredited or non-accredited courses. We also had 26 learners benefiting from online ESOL sessions. Approximately 60 learners completed accreditation and progressed to the next level, and the rest are still in progress. We had six volunteers supporting this project.

Migrant Support delivered the **Well-being through Art and British Values through performances** program this year as an MAES subcontractor, supporting approximately 81 learners. We also worked with 12 volunteers supporting this project.

Community Support Network – Subregional Lancashire and Cumbria Provision / Network and Yum Cha reached approximately 494 direct beneficiaries and recruited 16 volunteers across both cities, Blackpool and Preston.

Greater Manchester Network Partnership – HK Cultural CIC. Approximately 55 people from the BN(O) community participated in the Lab workshops. We had 4 volunteers involved in this project

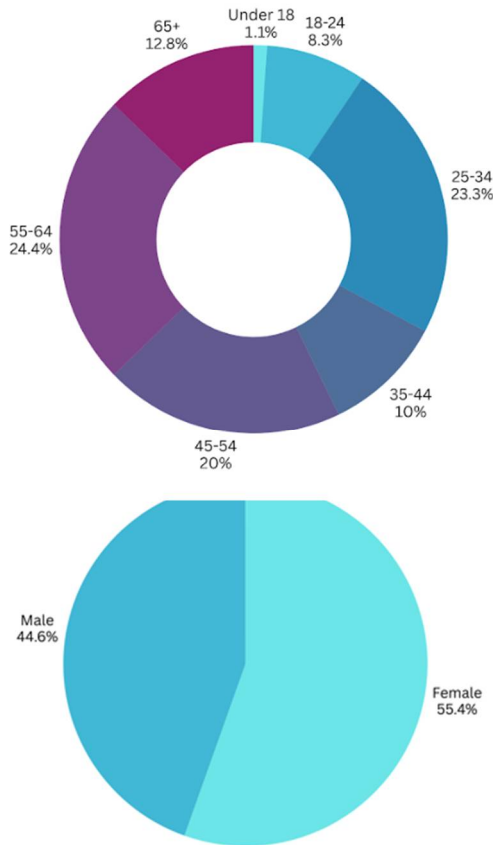
The LASNET project works with six volunteers who contributed to its constitution and action plan to support the growing Latin/Spanish community in Greater Manchester and, in partnership, reached approximately 73 beneficiaries and 11 volunteers. The MS Volunteering Scheme recruited, trained, and supervised approximately 74 volunteers from different cultural backgrounds in the following roles: English teachers, befrienders, interpreters, translators, math teachers, IT teachers, cooking volunteers, classroom assistants, Self-Reliant Group members, digital teachers, art teachers, and peer supporters.



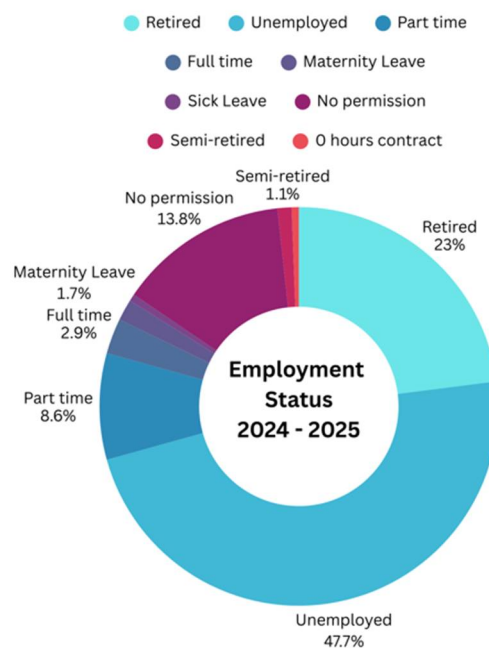
Migrant Support

Trustees' annual report for the year ended 31 July 2025

This year, the organisation supported approximately 1147 direct beneficiaries through ongoing, long-term sessions or one-off interventions, in addition to participants in events, workshops, and outdoor activities.



During this year, most of our learners were women, 55%, across our services. At the time of enrolment, 48% of people were unemployed, and approximately 52% were from Hong Kong, with other nationalities including Eritrea, Sudan, Iran, Afghanistan, Ukraine, and Spain. As mentioned above, the charity supported a diverse range of ages, where people above 45 years old represented the 57%, under 44 up to 34 years old 33% and under 18 up to 24 represented 10%.



Direct beneficiaries: **1147**

Volunteers: **74**

• Memberships

1. We continued our membership with the National Digital Inclusion Network (Good Foundations), which includes Learn MyWay and English My Way.
2. We continued as Disability Confident Employer
3. We continued our membership – Greater Manchester Centre for Voluntary Organisation GMCVO
4. We confirmed our membership with Manchester's local voluntary community sector organisation, MACC.
5. We continued as a Living Wage Employer
6. We continued as an ASCENTIS-accredited centre.
7. We are part of the ESOL Providers Network, Greater Manchester
8. We are also part of the Work Clubs Network Greater Manchester.

Financial review

This year, Migrant Support received funding from Manchester City Council, Manchester Adult Education Services (MAES), DLUHC/RSMP, CLAUUK, which helped us deliver targeted sessions for specific groups during a particular time frame. All these financial contributions allowed Migrant

Migrant Support

Trustees' annual report
for the year ended 31 July 2025

Support to continue providing our primary services (English language courses, Employability, Digital inclusion and well-being activities, and outdoor classes support) and to return to the organisation's strength and capacity building. We reached out to several beneficiaries, as we did last year. Still, our main beneficiaries have limited English communication skills and are unemployed; therefore, they have received one-to-one support, extended periods in the classroom, group work, outdoor activities, familiarisation with travelling by local transport, and learning about British culture and history. We intensify the support for the most vulnerable, as we witnessed the financial impact of the cost-of-living crisis in our groups. One of the longstanding targets/aims of our sustainability plan was to achieve accreditation for our English language sessions, which has strengthened us and helped us secure financial support more regularly.

Continuing to be a certified centre for Ascentis to offer accreditation to our ESOL learners, who achieve it, is crucial to securing formal education or employment and also continues to open opportunities to secure financial sustainability for the charity. Thanks to this effort, we became a subcontractor for MAES for the second time to deliver CLF classes, this time to deliver well-being sessions and British Values for the first time. We have also secured further funding for the Lancashire County Council to deliver ESOL for BNOs living in Preston and Blackpool. Migrant Support also became the lead partner for a sub-regional programme to support groups living in Blackpool and Preston, mostly elderly and from BN(O) backgrounds, thanks to support from the Regional Strategic Migration Partnership (RSMP).

This year, we continue implementing outdoor activities for small and large groups to address the growing issue of isolation and the declining mental well-being of our beneficiaries, while embedding History and Culture sessions. We continue working with existing partners and developing new networks and formal and informal partnerships with other organisations, such as the Hongkongers Lancashire CIC, Hongkongers Cultural CIC, Co-operatives Solutions, Olympias Foundation and their music/singing activities.

The organisation continued using the PAYE system for employees who pay the Living Wage; we secured hours for 12 staff members this year, including one based in Blackpool. The relationship with the Greater Manchester ESOL service has strengthened throughout this year regarding referral systems and prospects, confirming our first contract as a CLF provider for the Manchester Adult Education Service, which continues for the second year, 2025 – 2026, and was our target last year. Our target for next year is to successfully become a contractor for Greater Manchester Combined Authority through their procurement system.

Reserves policy

The charity continues to aim to retain reserves equal to three months' basic running costs, including staff hours and classroom and office rent. Reflecting the number of hours the staff currently work on delivering the projects, the monthly amounts range from £7,000 to £8,500. The charity can keep basic services open with 20 staff hours (pw) and reduced use of the classrooms/office for £6,792 per year. We believe that, given the cost of living, this amount might increase in the next financial year.

The Charity has been mindful of its variable income over the past year and has adjusted its expenditure in line with grants and restricted budgets for projects and contracts with funders. It has been meticulous in tracking cash flow every year. The charity continues to make funding applications and assess commissioning opportunities to secure greater stability in the year ahead, particularly to respond to increased demand from beneficiaries. Three months' reserves are the

Migrant Support

Trustees' annual report for the year ended 31 July 2025

minimum appropriate and reflect the average time needed to secure ongoing revenue funding. This policy is reviewed annually by the Trustees and is being met at the end of this financial year.

Plans for the future

The Migrant Support team has shown that, through hard work and commitment, the charity has demonstrated its resilience and determination to work towards a more sustainable future. However, based on our performance during this problematic year with extreme-radical events, and on focusing on our strengths and analysing challenging situations, the charity might face new challenges, economic hardship, and increased demand for our services, particularly now with the latest influx of displaced people from Ukraine and Hong Kong. One of the biggest concerns is still losing the European Social Fund, one of the most consistent funders. However, we are hopeful we will work more closely with local authorities to secure financial support for our provision, particularly for our English classes. We are also working to improve our chances of becoming subcontractors with organisations such as The Grown Company or Ingenus, and of becoming an AEB/CLF provider for MAES. We also want to expand our accredited courses to interpreting and numeracy with Ascentis. We are also considering becoming an OISC-accredited centre to offer immigration advice to our beneficiaries and secure additional funds, such as from the Lloyd's Foundation. Migrant Support is also committed to supporting other grassroots organisations, such as LASNET and a newly formed community group, to help people from Hong Kong continue to benefit their communities.

Structure, governance and management

The organisation is a charitable company limited by guarantee, incorporated on 8 July 2011 and registered as a charity on 2 June 2016.

The company was established under a memorandum of association that defined the charitable company's objects and powers. It is governed by its articles of association.

Members of the charity guarantee to contribute an amount not exceeding £1 to the charity's assets in the event of winding up. The trustees are members of the charity, but this entitles them only to voting rights. The trustees have no beneficial interest in the charity. There are no members of the charity who are not trustees.

All trustees give their time voluntarily and receive no benefits from the charity. Any expenses reclaimed from the charity are set out in note 7 to the accounts.

Trustees are recruited from the charity's supporters and subject to an induction process. The existing trustees co-opt new trustees to the board.

Related parties and relationships with other organisations

The charity became a Living Wage Employer. It continues membership with the Online Centres Network, which includes Learn MyWay and English My Way.

It is also a Disability-Confident Employer and works closely with Jobcentres across the city and Greater Manchester on student referrals.

The charity is also a member of Greater Manchester Centre for Voluntary Organisation (GMCVO), National Council of Voluntary Organisations (NCVO), and Manchester's local voluntary community sector organisation (MACC).

We are an Ascentis-accredited centre.

Migrant Support
Trustees' annual report
for the year ended 31 July 2025

Remuneration policy for key management personnel

The charity employed 12 members of staff on a part-time basis this year (from a few hours to regular monthly hours), and all of them were included in the PAYROLL; many delivered an average of 5 hours per week, and continuity was subject to funds. The operations manager, volunteer coordinator and ESOL teachers are all paid above the National Living Wage. The charity also contracts teachers and other seasonal workers who are paid above the NMW and are on our payroll.

The trustee committee is responsible for directly and indirectly planning, directing, and controlling the charity's activities. The senior management personnel include Sandra P. Rice, Operations Manager. She is responsible for the general management of the charity's day-to-day activities, supervising staff and volunteers' performance, and securing financial resources for the charity.

Risk management

The charity trustees have considered the major risks to which the charity is exposed and are satisfied that systems and procedures are in place to manage them.

Funds held as a custodian trustee on behalf of others

The charity trustees confirm that no assets or funds have been held as custodian trustee during this reporting year.

Migrant Support
Trustees' annual report
for the year ended 31 July 2025

Statement of responsibilities of the trustees

The trustees (who are also directors of Migrant Support for the purposes of company law) are responsible for preparing the trustees' annual report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year that give a true and fair view of the state of affairs of the charitable company and of the incoming and applied resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- Select suitable accounting policies and then apply them consistently
- Observe the methods and principles in the Charities SORP
- Make judgements and estimates that are reasonable and prudent
- State whether applicable UK Accounting Standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation

The trustees are responsible for keeping proper accounting records that, at any time, disclose with reasonable accuracy the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the charitable company's assets and, accordingly, for taking reasonable steps to prevent and detect fraud and other irregularities.

This report has been prepared in accordance with the provisions applicable to companies subject to the small companies' regime of the Companies Act 2006.

The trustees' annual report has been approved by the trustees on 17/04/2026 and signed on their behalf by

Saleh Daiyoub

Chair of Migrant Support

Independent examiner's report
to the trustees of
Migrant Support

I report to the charity trustees on my examination of the accounts of the company for the year ended 31st July 2025 which are set out on pages 16 to 30.

Responsibilities and basis of report

As the charity trustees of the company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your company's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Christy Lau FCCA CTA DChA

Slade & Cooper Limited
Beehive Mill
Jersey Street
Ancoats
Manchester
M4 6JG

Date 22/04/2026

Migrant Support
Trustees' annual report
for the year ended 31 July 2025

Statement of responsibilities of the trustees

The trustees (who are also directors of Migrant Support for the purposes of company law) are responsible for preparing the trustees' annual report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year that give a true and fair view of the state of affairs of the charitable company and of the incoming and applied resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- Select suitable accounting policies and then apply them consistently
- Observe the methods and principles in the Charities SORP
- Make judgements and estimates that are reasonable and prudent
- State whether applicable UK Accounting Standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation

The trustees are responsible for keeping proper accounting records that, at any time, disclose with reasonable accuracy the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the charitable company's assets and, accordingly, for taking reasonable steps to prevent and detect fraud and other irregularities.

This report has been prepared in accordance with the provisions applicable to companies subject to the small companies' regime of the Companies Act 2006.

The trustees' annual report has been approved by the trustees on 17/04/2026 and signed on their behalf by

Saleh Daiyoub

Chair of Migrant Support

Migrant Support
Statement of Financial Activities
(including Income and Expenditure account)
for the year ended 31 July 2025

	Note	Unrestricted funds £	Restricted funds £	Total funds 2025 £	Total funds 2024 £
Income from:					
Charitable activities:					
Promotion of social inclusion	3	83,222	90,080	173,302	86,614
Total income		83,222	90,080	173,302	86,614
Expenditure on:					
Charitable activities:					
Promotion of social inclusion	4	73,669	90,080	163,749	100,937
Total expenditure		73,669	90,080	163,749	100,937
Net income/(expenditure) for the year	5	9,553	-	9,553	(14,323)
Transfer between funds		-	-	-	-
Net movement in funds for the year		9,553	-	9,553	(14,323)
Reconciliation of funds					
Total funds brought forward		69,855	8,000	77,855	92,178
Total funds carried forward		79,408	8,000	87,408	77,855

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities. A full comparative statement of financial activities is available on the last page of the financial statements.

Migrant Support
Company number 7698756
Balance sheet as at 31 July 2025

	Note	2025		2024	
		£	£	£	£
Fixed assets					
Tangible assets	10		461		790
			461		790
Total fixed assets					
Current assets					
Debtors	11	788		28,846	
Cash at bank and in hand	12	91,590		50,944	
		92,378		79,790	
Total current assets					
Liabilities					
Creditors: amounts falling due in less than one year	13	(5,431)		(2,725)	
		86,947		77,065	
Net current assets					
Total assets less current liabilities					
			87,408		77,855
Net assets					
			87,408		77,855
 The funds of the charity:					
Restricted income funds	14		8,000		8,000
Unrestricted income funds	15		79,408		69,855
			87,408		77,855
Total charity funds					
			87,408		77,855

For the year in question, the company was entitled to exemption from an audit under section 477 of the Companies Act 2006 relating to small companies.

Directors' responsibilities:

- The members have not required the company to obtain an audit of its accounts for the year in question in accordance with section 476 of the Companies Act 2006,
- The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts are prepared in accordance with the special provisions of part 15 of the Companies Act

The notes on pages 18 to 30 form part of these accounts.

Approved by the trustees on 17/04/2026 and signed on their behalf by:

Saleh Daiyoub (Chair)

Independent examiner's report
to the trustees of
Migrant Support

I report to the charity trustees on my examination of the accounts of the company for the year ended 31st July 2025 which are set out on pages 16 to 30.

Responsibilities and basis of report

As the charity trustees of the company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your company's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Christy Lau FCCA CTA DChA

Slade & Cooper Limited
Beehive Mill
Jersey Street
Ancoats
Manchester
M4 6JG

Date 22/04/2026

Migrant Support
Statement of Financial Activities
(including Income and Expenditure account)
for the year ended 31 July 2025

	Note	Unrestricted funds £	Restricted funds £	Total funds 2025 £	Total funds 2024 £
Income from:					
Charitable activities:					
Promotion of social inclusion	3	83,222	90,080	173,302	86,614
Total income		83,222	90,080	173,302	86,614
Expenditure on:					
Charitable activities:					
Promotion of social inclusion	4	73,669	90,080	163,749	100,937
Total expenditure		73,669	90,080	163,749	100,937
Net income/(expenditure) for the year	5	9,553	-	9,553	(14,323)
Transfer between funds		-	-	-	-
Net movement in funds for the year		9,553	-	9,553	(14,323)
Reconciliation of funds					
Total funds brought forward		69,855	8,000	77,855	92,178
Total funds carried forward		79,408	8,000	87,408	77,855

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities. A full comparative statement of financial activities is available on the last page of the financial statements.

Migrant Support
Company number 7698756
Balance sheet as at 31 July 2025

	Note	2025		2024	
		£	£	£	£
Fixed assets					
Tangible assets	10		461		790
			461		790
Total fixed assets					
Current assets					
Debtors	11	788		28,846	
Cash at bank and in hand	12	91,590		50,944	
		92,378		79,790	
Total current assets					
Liabilities					
Creditors: amounts falling due in less than one year	13	(5,431)		(2,725)	
		86,947		77,065	
Net current assets					
Total assets less current liabilities					
			87,408		77,855
Net assets					
			87,408		77,855
 The funds of the charity:					
Restricted income funds	14		8,000		8,000
Unrestricted income funds	15		79,408		69,855
			87,408		77,855
Total charity funds					
			87,408		77,855

For the year in question, the company was entitled to exemption from an audit under section 477 of the Companies Act 2006 relating to small companies.

Directors' responsibilities:

- The members have not required the company to obtain an audit of its accounts for the year in question in accordance with section 476 of the Companies Act 2006,
- The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts are prepared in accordance with the special provisions of part 15 of the Companies Act

The notes on pages 18 to 30 form part of these accounts.

Approved by the trustees on 20/04/2026 and signed on their behalf by:

Saleh Daiyoub (Chair)

Migrant Support

Notes to the accounts for the year ended 31 July 2025

1 Accounting policies

The principal accounting policies adopted, judgments and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

a Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 (as updated through Update Bulletin 1 published on 2 February 2016) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

The charity has applied Update Bulletin 1 as published on 2 February 2016 and does not include a cash flow statement on the grounds that it is applying FRS 102 section 1A.

Migrant Support meets the definition of a public benefit entity under FRS102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

b Preparation of the accounts on a going concern basis

The Trustees are aware that in recent years MS has been able to build sufficient reserves in line with the commitments outlined in the Reserves Policy. While this was a concern in earlier years, measures have now been taken to address the issue (see below). As a result, the Trustees do not consider MS to be at risk of liquidation and are satisfied that the organisation continues to meet the criteria set out in the Reserves Policy.

In addition, the Trustee team has extensive experience working with small and micro-organisations and recognises that MS's position is not unique. Many small and micro-organisations face challenges, particularly in their early years of operation, in building reserves equivalent to three months' running costs. The Trustees identified heavy reliance on short-term funding for small projects as a key factor contributing to this concern.

For this reason, three specific actions were implemented in previous years to strengthen the organisation's sustainability. These actions continue to be applied in the current financial year and have become a fundamental part of our operational practice to support the organisation's long-term stability.

a) Funding applications and strengthening administrative capacity

All funding applications continue to include a reasonable allocation for administrative work, PAYE contributions, and management time. A dedicated administrative role has been created and is currently covered by existing staff members through additional hours. This role supports the day-to-day on-site operational workload, allowing management more time to focus on financial planning, organisational development, and fundraising activities.

Migrant Support

Notes to the accounts for the year ended 31 July 2025 (continued)

b Preparation of the accounts on a going concern basis (continued)

b) Maximising existing resources and strengthening community capacity

MS continues to maximise its resources by focusing on currently funded projects and recruiting volunteers, particularly through peer-support networks, to continue some activities after project funding ends. At the same time, we encourage groups to take initiative and build confidence and capacity so that they can become more self-reliant and continue supporting their communities as volunteers. This can be considered part of the longer-term legacy of our work.

As demand for our services increases, our capacity continues to evolve to meet the needs of the community. However, we remain mindful of the importance of clearly communicating what we can and cannot provide in order to manage expectations responsibly. For example, participants are encouraged to schedule appointments where one-to-one support is required rather than attending on a drop-in basis.

MS has also experienced an increase in beneficiaries who continue to attend sessions despite not meeting the eligibility criteria of specific funded projects. Given the community's needs and the supportive environment created by these sessions, it can be difficult to close these activities entirely.

c) Increasing contract-based provision

MS continues to move towards delivering English and Employability courses funded through service contracts rather than grants. This approach helps to reduce reliance on restricted grant funding and allows some income to contribute towards organisational reserves.

MS continues to offer Ascentis accreditation, which has opened new opportunities to secure ESOL funding not only in Manchester but also in Lancashire this year. We continue to build on these opportunities to secure further contracts, including the continuation of CLF and Work Club contracts in Manchester.

The three actions outlined above continue to stabilise MS's income flow and reduce operational pressure on staff. This approach will allow MS to build meaningful reserves over the medium- and long-term. The organisation remains committed to strengthening its financial sustainability while maintaining current resources, including highly qualified teachers and appropriate classroom facilities and materials, to continue delivering high-quality provision in the region.

Migrant Support

Notes to the accounts for the year ended 31 July 2025 (continued)

c Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

For legacies, entitlement is taken as the earlier of the date on which either: the charity is

Income received in advance of a provision of a specified service is deferred until the criteria for income recognition are met.

d Donated services and facilities

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), general volunteer time is not recognised; refer to the trustees' annual report for more information about their contribution.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

e Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the Bank.

f Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of charity.

Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose.

Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

Migrant Support

Notes to the accounts for the year ended 31 July 2025 (continued)

g Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Expenditure on charitable activities includes the costs undertaken to further the purposes of the charity and their associated support costs.
- Other expenditure represents those items not falling into any other heading.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

h Tangible fixed assets

Individual fixed assets costing £200 or more are capitalised at cost and are depreciated over their estimated useful economic lives on a straight line basis as follows.

Office equipment	20%
Computer equipment	33%

i Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

j Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

k Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

l Pensions

Employees of the charity are entitled to join a defined contribution 'money purchase' scheme. The charity's contribution is restricted to the contributions disclosed in note 6. There were £347 outstanding contributions at the year end (2024: £243).

Migrant Support

Notes to the accounts for the year ended 31 July 2025 (continued)

2 Legal status of the charity

The charity is a company limited by guarantee registered in England and Wales and has no share capital. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity. The registered office address is disclosed on page 1.

3 Income from charitable activities

	Unrestricted £	Restricted £	Total 2025 £
LASNET CLAUK	7,069	-	7,069
Manchester City Council	-	86,080	86,080
Hong Kong BNOs ESOL provision	76,153	-	76,153
Hong Kong Cultural Community CIC	-	4,000	4,000
	83,222	90,080	173,302
Total	83,222	90,080	173,302

Income from charitable activities (continued)

<i>Previous Reporting Period</i>	Unrestricted £	Restricted £	Total 2024 £
<i>Bolton University</i>	785	-	785
<i>CLAUK</i>	2,200	-	2,200
<i>Manchester City Council</i>	-	34,884	34,884
<i>Hong Kong BNOs ESOL</i> <i>provision</i>	28,440	-	28,440
<i>Sport England</i>	-	10,810	10,810
<i>University of Reading</i> <i>/University of Leeds - CareWell</i>	-	9,495	9,495
	31,425	55,189	86,614
Total	31,425	55,189	86,614

Migrant Support

Notes to the accounts for the year ended 31 July 2025 (continued)

4 Analysis of expenditure on charitable activities

	Total 2025 £	Total 2024 £
Staff costs	99,814	73,508
Accountancy	3,152	3,592
Administrative Expenses	7,523	4,293
Communications	28	156
Depreciation	328	327
Insurance	538	413
Project Expenses	37,073	8,708
Room Hire	13,342	8,383
Stationary and running costs	1,416	652
Telephone	434	765
Website	101	140
	163,749	100,937
	2025 £	2024 £
Restricted expenditure	90,080	55,189
Unrestricted expenditure	73,669	45,748
	163,749	100,937

Migrant Support

Notes to the accounts for the year ended 31 July 2025 (continued)

5 Net income/(expenditure) for the year

This is stated after charging/(crediting):	2025 £	2024 £
Accountancy	1,215	1,155
Independent examiner's fee	385	368
	99,814	73,508

6 Staff costs

Staff costs during the year were as follows:

	2025 £	2024 £
Wages and salaries	98,367	72,414
Social security costs	-	-
Pension costs	1,447	1,094
	99,814	73,508
Allocated as follows:		
Charitable activities	99,814	73,508
	99,814	73,508

No employees has employee benefits in excess of £60,000 (2024: Nil).

The average number of staff employed during the period was 11 (2024: 8).

The average full time equivalent number of staff employed during the period was 3.5 (2024: 3).

The key management personnel of the charity comprise the trustees and the Chief Executive Officer. The total employee benefits of the key management personnel of the charity were £38,225 (2024: £32,674).

7 Trustee remuneration and expenses, and related party transactions

Neither the management committee nor any persons connected with them received any remuneration or reimbursed expenses during the year (2024: Nil).

No members of the management committee received travel and subsistence expenses during the year (2024: Nil).

Aggregate donations from related parties were (2024: £Nil).

No trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity, including guarantees, during the year (2024: nil).

Migrant Support

Notes to the accounts for the year ended 31 July 2025 (continued)

8 Government grants

The government grants recognised in the accounts were as follows:

	2025 £	2024 £
Manchester City Council	162,233	63,324
	162,233	63,324
	162,233	63,324

The unfulfilled conditions and contingencies attaching to the grants are shown on note 15.

9 Corporation tax

The charity is exempt from tax on income and gains falling within Chapter 3 of Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects. No tax charges have arisen in the charity.

10 Fixed assets: tangible assets

	Computer equipment £	Office equipment £	Total £
Cost			
At 1 August 2024	318	799	1,117
Additions	-	-	-
Disposals	-	-	-
	318	799	1,117
At 31 July 2025	318	799	1,117
Depreciation			
At 1 August 2024	64	264	328
Charge for the year	64	264	328
Disposals	-	-	-
	128	528	656
At 31 July 2025	128	528	656
Net book value			
At 31 July 2025	190	271	461
	190	271	461
At 31 July 2024	254	535	789
	254	535	789

Migrant Support

Notes to the accounts for the year ended 31 July 2025 (continued)

11 Debtors

	2025 £	2024 £
Other debtors	-	28,440
	<u>788</u>	<u>28,846</u>

12 Cash at bank and in hand

	2025 £	2024 £
Cash at bank and on hand	91,590	50,944
	<u>91,590</u>	<u>50,944</u>

13 Creditors: amounts falling due within one year

	2025 £	2024 £
Other creditors and accruals	4,470	2,151
Taxation and social security costs	961	574
	<u>5,431</u>	<u>2,725</u>

Migrant Support

Notes to the accounts for the year ended 31 July 2025 (continued)

14 Analysis of movements in restricted funds

	Balance at 1 August 2024 £	Income £	Expenditure £	Transfers £	Balance at 31 July 2025 £
Manchester City Council	8,000	86,080	(86,080)	-	8,000
Total	8,000	90,080	(90,080)	-	8,000
<i>Previous reporting period</i>	<i>Balance at 1 August 2023 £</i>	<i>Income £</i>	<i>Expenditure £</i>	<i>Transfers £</i>	<i>Balance at 31 July 2024 £</i>
<i>Manchester City Council</i>	<i>8,000</i>	<i>34,884</i>	<i>(34,884)</i>	<i>-</i>	<i>8,000</i>
<i>Sport England</i>	<i>-</i>	<i>10,810</i>	<i>(10,810)</i>	<i>-</i>	<i>-</i>
<i>University of Reading /University of Leeds - CareWell</i>	<i>-</i>	<i>9,495</i>	<i>(9,495)</i>	<i>-</i>	<i>-</i>
Total	8,000	55,189	(55,189)	-	8,000

Migrant Support

Notes to the accounts for the year ended 31 July 2025 (continued)

14 Analysis of movements in restricted funds (continued)

Name of restricted fund	Description, nature and purposes of the fund
Manchester City Council	<p>Funding from Manchester City Council was for the following projects:</p> <ol style="list-style-type: none"><li data-bbox="469 461 1458 936">1. The Employment Focus and Work Club offers fast-track, personalised, and holistic provisions to improve the employability skills of those who follow in the 'hard to reach' category, face complex needs and have no or low English communication skills (Pre-Entry levels). Those groups are particularly prone to exclusion from employment opportunities and are at risk of exploitation. We aim to improve confidence in spoken English, digital and employability skills as those elements are profoundly linked and establish a clear starting point for securing employment in the UK. The Employment Focus project also supported unemployed people by offering a progression route to employment and further education through a holistic program for vulnerable people with complex employment barriers and those interested in gaining relevant qualifications to enter the water and utility sector.<li data-bbox="469 943 1458 1182">2. The HKG BNOs Welcome Grants (Manchester City Council) supported this project mainly but partially. The project aimed to increase learners' confidence in the English language ESOL, digital skills, and employment prospects by undertaking approximately twenty weeks of individualised and group sessions learning the English language and embedded digital skills, particularly for those in preparation for Ascentis accreditations.<li data-bbox="469 1189 1458 1532">3. The Community Learning Fund (Well-being Through Art and British Values through Performances programmes), funded by Manchester City Council, were delivered across four cohorts of 12–14-week courses supporting participants' well-being, skills development, and understanding of life in the UK. Through creative arts and interactive, performance-based learning, participants explored themes such as community, happiness, and British values, including democracy and mutual respect. The project engaged 81 participants and 12 volunteers, fostering skills, confidence, and community cohesion, and culminated in a final exhibition celebrating participants' work.
Hong Kong Cultural Community CIC	<p>Migrant Support partnered with Hongkongers Cultural CIC to deliver a programme strengthening support for BN(O) visa holders in Greater Manchester through capacity-building, networking, and improved referral pathways. Across four cohorts, the project supported emerging organisations via workshops and one-to-one guidance, while collaborating with local partners to streamline access to services. Around 55 BN(O) participants engaged in activities, supported by four volunteers, helping to enhance coordination and community support.</p>

Migrant Support

Notes to the accounts for the year ended 31 July 2025 (continued)

15 Analysis of movement in unrestricted funds

Current reporting period	Balance at 1 August 2024 £	Income £	Expenditure £	Transfers £	As at 31 July 2025 £
General fund	69,855	83,222	(73,669)	-	79,408
	<u>69,855</u>	<u>83,222</u>	<u>(73,669)</u>	<u>-</u>	<u>79,408</u>
Previous reporting period	Balance at 1 August 2023 £	Income £	Expenditure £	Transfers £	As at 31 July 2024 £
General fund	84,178	31,425	(45,748)	-	69,855
	<u>84,178</u>	<u>31,425</u>	<u>(45,748)</u>	<u>-</u>	<u>69,855</u>

Name of unrestricted fund	Description, nature and purposes of the fund
General fund	The free reserves after allowing for all designated funds

16 Analysis of net assets between funds

	General fund £	Designated funds £	Restricted funds £	Total £
Net current assets/(liabilities)	78,947	-	8,000	86,947
Total	<u>79,408</u>	<u>-</u>	<u>8,000</u>	<u>87,408</u>
Previous reporting period	General fund £	Designated funds £	Restricted funds £	Total £
Net current assets/(liabilities)	69,065	-	8,000	77,065
Total	<u>69,065</u>	<u>-</u>	<u>8,000</u>	<u>77,065</u>

Migrant Support

Notes to the accounts for the year ended 31 July 2025 (continued)

17 Prior year Statement of Financial Activities (including Income and Expenditure Account)

	Unrestricted funds £	Restricted funds £	Total funds 2024 £	<i>Total funds</i> 2023 £
Income from:				
Donations and legacies	-	-	-	25
Charitable activities:				
Promotion of social inclusion	31,425	55,189	86,614	143,863
Total income	31,425	55,189	86,614	143,888
Expenditure on:				
Charitable activities:				
Promotion of social inclusion	45,748	55,189	100,937	92,257
Total expenditure	45,748	55,189	100,937	92,257
Net income/(expenditure) for the year	(14,323)	-	(14,323)	51,631
Transfer between funds	-	-	-	-
Net movement in funds for the year	(14,323)	-	(14,323)	51,631
Reconciliation of funds				
Total funds brought forward	84,178	8,000	92,178	40,547
Total funds carried forward	69,855	8,000	77,855	92,178

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

MIGRANT SUPPORT

England & Wales - Charity number 1167430

Accounts



Company number: 7698756

Charity Number: 1167430

Migrant Support

Report and financial statements
For the year ended 31 July 2024

Migrant Support
Reference and administrative information
for the year ended 31 July 2024

Company number 7698756

Charity number 1167430

Registered office and operational address Methodist Central Building
Oldham Street
Manchester
Lancashire
England

Trustees Trustees, who are also directors under company law, who served during the year and up to the date of this report were as follows:

Saleh Daiyoub

Nicola Dean (resigned 25 January 2024)

Donald Flynn

Anysie Kankindi

Jean-Claude Kayumba (appointed 25 January 2024)

Kyriaki Lymperopoulou

Rosa Mas Giralt

Ikechukwu Okonkwo

John Zavos (appointed 25 January 2024)

Key management personnel Sandra Rice

Bankers National Westminster Bank plc
11 Spring Gardens
Manchester
M2 1FB

Independent examiner Christy Lau FCCA CTA DChA, Slade & Cooper Limited
Beehive Mill, Jersey Street, Ancoats, Manchester, M4 6JG

Migrant Support
Trustees' annual report
for the year ended 31 July 2024

The trustees present their report and the unaudited financial statements for the year ended 31 July 2024. Included within the trustees' report is the directors' report as required by company law.

Reference and administrative information set out on page 1 forms part of this report. The financial statements comply with current statutory requirements, the memorandum and articles of association and the Statement of Recommended Practice - Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102.

Objectives and activities

The charity's objects are specifically restricted to the following:

The promotion of social inclusion for the public benefit within communities of migrants and refugees and asylum seekers, who are socially excluded on the grounds of their social and economic position:

- by identifying needs and where necessary providing support for migrants, refugees and asylum seekers to advance their education, promote their health and well-being and relieve financial hardship; and
- by educating the public to promote greater acceptance and understanding of migrants and their contribution to British society.

The trustees review the aims, objectives and activities of the charity each year. This report looks at what the charity has achieved and the outcomes of its work in the reporting period. The trustees report the success of each key activity and the benefits the charity has brought to those groups of people that it is set up to help. The review also helps the trustees ensure the charity's aims, objectives and activities remain focused on its stated purposes.

The trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning its future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives that have been set.

In furtherance of its objectives, the charity organises volunteering activities, provides language and employability support face-to-face and online, and runs wellbeing activities and events. The charity's provision this year has been crucial to supporting society's most excluded groups by helping people continue their education, access services, avoid isolation, and improve their mental health. More details of these activities during the year are provided below.

Migrant Support
Trustees' annual report
for the year ended 31 July 2024

Achievements and performance

The charity's primary activities and its beneficiaries are outlined below. All training provided by the charity is designed to support vulnerable individuals at risk of exclusion, particularly those from migrant backgrounds. The focus is on removing barriers to integration through language support and education, while promoting diversity and tolerance. This approach aligns with Migrant Support's charitable objectives and benefits the public.

- **Settle Well Project SWP**

The funding provided by RSMP

helped us to deliver the SWP aims to empower newcomers from Hong Kong with BN(O) status to integrate successfully into British society. Participants will enhance their understanding of UK history and culture through a weekly course, which includes visits to historical sites and National Parks. Older participants benefit from the Yum Cha project, which promotes well-being and social connections through workshops and physical activities like yoga and Tai Chi. Additionally, weekly ESOL sessions focus on improving communication skills, fostering confidence and enabling participants to navigate their new environment effectively. The program aims to support personal development, community engagement, and a smooth transition into life in the UK. The programme delivered:

1. A two-hour weekly course that enhances knowledge of UK history and culture. It covers key topics and includes organised trips to National Parks.
2. The Yum Cha project for participants aged 50 and over, offering well-being workshops, arts and crafts, yoga, and Tai Chi to promote confidence, connection, and an active lifestyle.
3. An unaccredited weekly ESOL Speaking and Listening session aimed at improving communication skills and boosting confidence.

Overall, the program reached out to approximately 150+ beneficiaries who participated in at least one activity.



- **Work Club and Employability projects**

The Work Club offers 28 intensive weeks of personalised and holistic provision to improve the employability skills of those who follow in the 'hard to reach' category, who face complex needs, and those with no or low English communication skills (Pre-Entry levels). Those groups are particularly prone to exclusion from employment opportunities and are at risk of exploitation. We aim to improve confidence in spoken English, digital and employability skills as those elements are profoundly linked and establish a clear starting point for securing employment in the UK.

During this project, participants received 14 hours of support per week in a combination of one-to-one and group work. Each cohort consisted of 14 weeks of various activities related to the 'English

Migrant Support

Trustees' annual report

for the year ended 31 July 2024

(accredited option), Digital and Employability sessions. We supported approximately 60 learners to improve ESOL for work, 30 learners to improve digital skills for work, and approximately 30 learners engaged with activities focused on progression to employment. Approximately 85 participants access this support throughout the project's duration, which is still ongoing. In addition, participants improved soft skills such as communication and teamwork by participating in our current additional activities. Through our Volunteering Scheme, participants were encouraged to become befrienders and peer supporters according to their cultural /language backgrounds. We also recruited approximately 10 volunteers to support this project and referred 15 people to volunteering opportunities. This project was possible with the Manchester City Council Work grants.

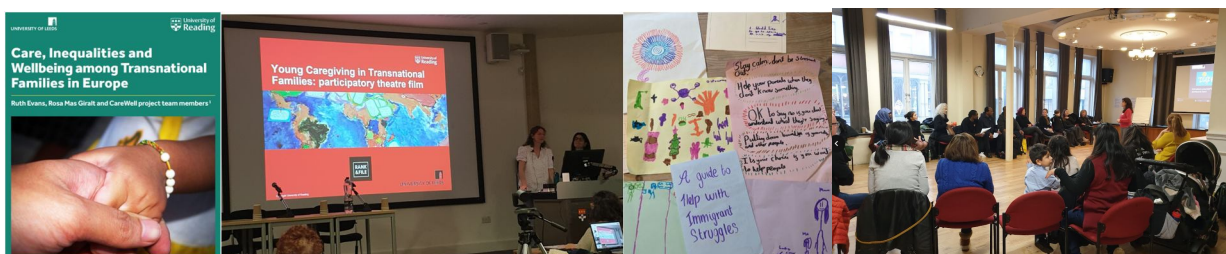


- **Care Well**

Migrant Support continue its work as one of the UK partner organisations working on this three-year international project, led by the University of Reading and the University of Leeds, funded by the Joint Programming Initiative 'More Years Better Lives' (UK Research and Innovation-ESRC, ANR, AEI and FORTE), It looks at care and inequalities among different generations of transnational families in the UK, Spain, France, and Sweden, including children and young people, and the impacts of the pandemic. The research aims to work closely with refugee and other migrant support organisations to co-produce evidence and with regional, national and international policymakers to achieve policy impacts.

As a community partner, Migrant Support recruited 5 peer researchers based in Greater Manchester (Spanish and Arabic background) to help the researchers learn about the care experiences of families with relatives living in different countries. The peer researchers received training in safeguarding, data protection and interview methodologies, including multi-sited family-focused ethnographic & participatory action research methodology. Also, they went through DBS checks before they engaged transnational families with three generations based in the UK and overseas. The last stage of the programme aims to gather information from partners and policymakers to produce the project reports and participate in conferences to share the findings.

<https://research.reading.ac.uk/transnational-families/project-partners/>



- **Moving forward - Cost of Living**

The cost-of-living fund enabled us to continue reaching out to the most vulnerable, particularly those with pre-entry levels of English and communication skills in English at an extremely low or basic level;

Migrant Support

Trustees' annual report

for the year ended 31 July 2024

our support gave these learners a lifeline. We have organised and delivered extra sessions to help improve communication skills and well-being, expand networks, create friendships, and develop peer support. These sessions included translations, interpreting, support with the food bank, access to online resources, and learning to reduce costs by accessing discounts or promotions, applications and online resources. All activities and lessons were designed to help people improve confidence in their language and employability skills and improve their living conditions by tackling urgent issues. We have also organised extra regular speaking and listening classes. We have also developed an Art Craft group and individual support to solve the practical problems.

We also have teachers who deliver specific activities to improve knowledge and understanding of budgeting and savings. Some could also engage with Church Action on Poverty Self-Reliant Groups, a community initiative to work with groups going through hardship and becoming self-reliant. Through this engagement, they learned about setting up self-reliant groups for community enterprises, a process involving regular meetings and learning to work in teams. This initiative empowered them to feel confident about either setting up a community group or becoming self-employed. Our beneficiaries have not only accessed the services described above, but they have also been engaged in outdoor activities that have played a significant role in their overall development. These activities have helped them go places (National Trust Parks), stay physically active, develop friendships, and feel a strong sense of belonging to a community where they could find help and support. Many have improved their communication skills and confidence in asking for help. Many have become peer supporters and volunteers. Many have progressed from Pre-Entry to Entry 1 (formal education) and solved housing issues through referrals to other organisations such as the British Red Cross. Approximately 138 people benefited from this project.



- **BNO ESOL**

The HKG BNOS Welcome Grants, provided by Manchester City Council, supported a project to enhance learners' confidence in the English language and their ESOL and digital skills, ultimately improving their employment prospects. The initiative consisted of approximately twenty weeks of individualised and group sessions focused on learning English and integrating digital skills, especially for those preparing for Ascentis accreditations. Participants also developed their employability skills and gained the ability to access further education and training through one-on-one and group sessions that covered topics such as writing a CV and completing online job applications, both paid and unpaid. Additionally, learners received support to enhance their ability to interact with essential online platforms, including Zoom, virtual learning environments, and key interfaces like job centres and banks. Moreover, the project increased participants' knowledge of British culture and promoted social cohesion, effectively reducing levels of isolation and segregation. Approximately 80 learners were engaged in the project, and around 60 students took exams ranging from Entry 1 to Entry 3 levels. The funds from the small grants for HK BNOs also contributed to the delivery of this project. Approximately 152 learners attended our sessions from different parts of Greater Manchester, including Salford, Bolton, Trafford and Oldham.

Migrant Support
Trustees' annual report
for the year ended 31 July 2024



- **Be Active Be Well - Belonging through keeping active.**

The project, mainly funded by Sport England, consisted of three main elements designed to help beneficiaries engage in physical activity while enhancing their knowledge of Manchester's history and culture, fostering a sense of belonging. It aimed to support vulnerable groups facing challenges such as mental health issues and loneliness, with activities focused on language learning to aid integration. 1.- Body and Mind. This component offered weekly Yoga and Tai Chi sessions to improve health and wellness for older adults. These activities enhanced balance, flexibility, strength, and mobility while reducing the risk of falls. We expanded our Tai Chi sessions to include diverse cultural backgrounds. 2.- Walk & Talk, where participants enjoyed approximately two-hour walks around Manchester to explore its culture and historical sites and practice English. Previous sessions received positive feedback, and we successfully reintroduced them to reach more people. Finally, a Walking Group where participants participated in periodic trips involving about five hours of walking, from easy to moderate levels, while teaching participants about the seasons and outdoor enjoyment. Many clients in inner-city areas rarely had the opportunity to experience green spaces. We reached out to approximately 65 people with this project.



- **Ascentis Accredited / non-accredited ESOL classes**

Migrant Support continues to deliver the ESOL provision for Pre-Entry and Entry 1 groups as part of the MAES provision for the Ukrainian Support Grant.

We offered a combination of accredited/non-accredited classes ranging from pre-entry to ESOL Entry 1 to prepare learners for everyday life, further education and the world of work. Each learner will receive approximately 180 hours of guided provision plus a minimum of 36 hours of enrichment activities aimed at reinforcing gaps in learning or tackling barriers to social inclusion, resulting in all learners receiving a total of 216 hours of face-to-face provision tailored to meet learners' needs or helping them gain new

Migrant Support
Trustees' annual report
for the year ended 31 July 2024

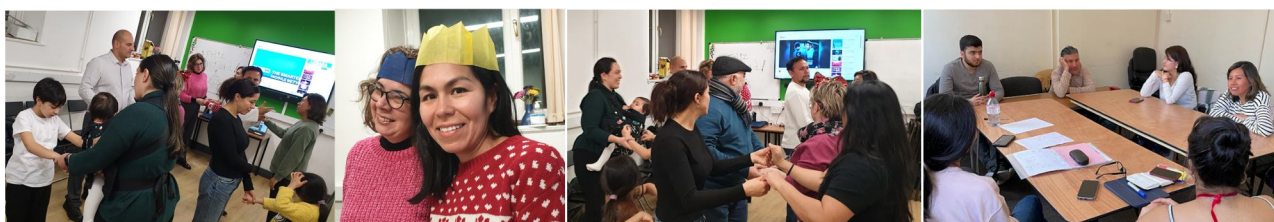
skills and knowledge. The project had three stages: initial assessment, diagnostic assessment, enrolment, and induction. It involved structured learning for 36 weeks and five hours per week of ESOL learning, which focused on developing reading, writing, speaking, and listening skills with the support of volunteers in the classroom. Learners also accessed our employability/Digital Skills Hub, which includes numeracy classes, Conversation classes, and well-being activities. This holistic project was designed to reduce their isolation levels and improve their well-being. They made friends by engaging with members of different diverse communities and accessing available services or support.

We had approximately 70 learners register and complete the program. Approximately 85% have progressed to formal education/volunteering and are closer to employment. We recruited approximately six volunteers for this project.



CLAUK Latin American Coalition - Lasnet

Through the Coalition of Latin Americans in the UK, MS continued receiving small grants to support the participation of the LASNET project to develop the New Strategy for the Coalition, plus the New Code of Conduct. Also, volunteers would support and elect a CLAUK representative to participate in activities and campaigns and look for further collaborative work. The Lasnet volunteers also delivered some activities, such as salsa sessions, to support and improve the well-being of the Latin American community living in Greater Manchester. Also, this year, Lasnet volunteers focused on getting the constitution, bank account and getting their funds.



Migrant Support

Trustees' annual report

for the year ended 31 July 2024

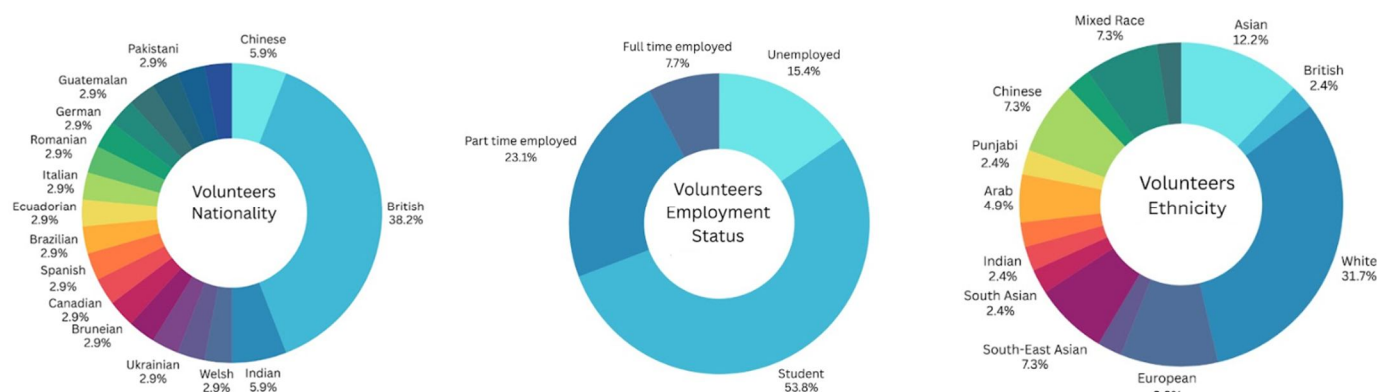
Volunteering Scheme

Our work would not be possible without the support of volunteers to deliver projects in different areas. Every year, we receive the support of the University of Manchester and Bolton University volunteers in various capacities, such as trainee teachers and teaching assistants.

We recruited and supported approximately 35 volunteers this year. Although UK/EU backgrounds are still the main nationalities of our volunteers, we also have other nationalities, such as Spanish, Chinese, and Ukrainian. 53% of our volunteers were students, and 25% were unemployed when they started with us. The second main languages besides English were Chinese, Urdu and Spanish.

Volunteers supported different activities and covered roles, from teachers' assistants to interpreters, art and wellbeing volunteers, befrienders, admin support, and event organisers. All volunteers received induction and training from our volunteer coordinator, who supported us an average of 3 - 5 hours per week onsite.

Migrant Support continues to encourage diversity within the team; our volunteers come from different cultural backgrounds. They all have different skills, experience, and abilities, most of them in full-time education and some of them from migrant and refugee backgrounds themselves.



Beneficiaries of our services

The Settle Well Project supported approximately 142 participants and recruited 12 volunteers, for 154 people engaged with this program.

The Work Club contacted approximately 85 participants, who received one-to-one or consecutive ongoing learning support. Five volunteers worked on this project.

Care Well recruited approximately five volunteers and 12 family members to participate in the project.

The moving forward project funded by the Cost of Living fund recruited approximately 138 beneficiaries.

This year, the BNO ESOL education program contacted approximately 89 learners to move to accredited or non-accredited courses. Approximately 57 learners completed accreditation and progressed to the next level, and the rest are still in progress.

Migrant Support
Trustees' annual report
for the year ended 31 July 2024

The ESOL provision, as MAES subcontractor, supported approximately 70 learners. It helped 85% of the Entry 1 group progress to Ascentis accreditation. We also worked with six volunteers in this group.

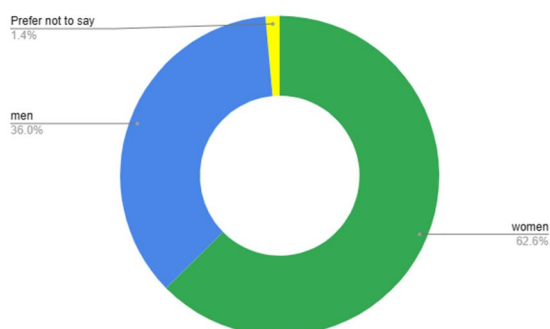
Be Active Be Well - Belonging through keeping active. We reached out to approximately 65 people with this project.

The LASNET project works with six volunteers who contributed to its constitution and action plan to support the growing Latin/Spanish community in Greater Manchester.

This year, the organisation supported approximately 658 direct beneficiaries through ongoing, long-term sessions or one-off interventions, in addition to participants in events, workshops, and outdoor activities.

The MS Volunteering Scheme recruited, trained, and supervised approximately 34 volunteers from different cultural backgrounds in the following roles: English teachers, befrienders, interpreters, translators, math teachers, IT teachers, cooking volunteers, classroom assistants, Self-Reliant Group members, digital teachers, art teachers, and peer supporters.

The majority of our learners were women, 62%



Direct beneficiaries: **658**

Volunteers: **34**

▪ **Memberships**

1. We continued our membership with the Online Centres Network which includes Learn MyWay and English My way.
2. We continued as Disability Confident Employer
3. We continued our membership – Greater Manchester Centre for Voluntary Organisation GMCVO
4. We confirmed our membership with Manchester's local voluntary – community sector organisation MACC.
5. We continued as Living Wage Employer
6. We continued as an ASCENTIS accredited centre.

Migrant Support
Trustees' annual report
for the year ended 31 July 2024

Financial review

This year, Migrant Support received funds from University of Leeds, CLAUK and Manchester City Council, MAES, DLUHC/RSMP and Sport England, which helped us to deliver specific sessions aimed at specific groups during a particular time frame. All these financial contributions allowed Migrant Support to continue providing our primary services (English language courses, Employability, Digital inclusion and well-being activities, cost of living crisis support) and returning to the strength/capacity building of the organisation. We reached out to 658 beneficiaries, as we did last year. Still, many have received more hours of Support, either one-to-one or more extended periods of classroom setting/group work, outdoor activities, familiarisation of travelling using local transport and learning about British culture and history. We intensify the support for the most vulnerable, as we witnessed the financial impact of the cost-of-living crisis in our groups. One of the longstanding target/aims as part of our sustainability plan was to achieve accreditation for our English language sessions, which is strengthening and helping us to get financial support more regularly.

Becoming a certified centre from Ascentis opened various opportunities to secure financial sustainability, and as our provision demonstrated, we were ready to move to the next step; this became a vital trademark when applying for more funds. Thanks to this effort, we became a subcontractor of MAES to deliver ESOL classes (accredited) for the first time and received ESOL Welcome financial support through RSMP for people from BN(O) Hong Kong backgrounds to deliver ESOL provision.

This year, we also implemented more outdoor activities for small and large groups to tackle the growing issue of isolation and declining mental well-being of our beneficiaries. We continue working with existing partners and developing new networks and informal partnerships with other organisations, such as the Olympias Foundation and their music/singing activities.

The organisation continued with the PAYE system for employees paying the Living Wage; we secured hours for nine staff members this year. The relationship with the Greater Manchester ESOL service has strengthened throughout this year regarding referral systems and prospects, which confirms our first contract as an ESOL provider for the Manchester Adult Education Service, which ended this year. We will work towards becoming an AEB / CLF provider in the future.

Reserves policy

The charity continues to aim to retain reserves equal to three months' running costs, including staff hours and rent of classrooms and offices. This amounts to £7,000. The charity can keep basic services open with 20 staff hours (pw) and less use of the classrooms/office with £5,000. The cost of living has impacted the running costs of the organisation and therefore the monthly amount to cover the minimum reserves reflects this adjustment

The Charity has been conscious of its variable income over the past year and has downgraded its expenditure according to grants and restricted budgets to projects and contracts with funders. It has been meticulous in keeping track of cash flow. The charity will be making funding applications and assessing commissioning opportunities to secure greater stability in the year ahead, particularly to respond to greater demand from beneficiaries. Three months' reserves are the minimum appropriate and reflect the average time needed to secure ongoing revenue funding. This policy is reviewed annually by the Trustees.

Migrant Support
Trustees' annual report
for the year ended 31 July 2024

Plans for the future

Through dedication and perseverance, the charity has consistently demonstrated resilience and a steadfast commitment to building a more sustainable future. However, this financial year has brought significant challenges, including the cost-of-living crisis and anti-immigration sentiment events. As we assess our strengths and prepare for the difficulties ahead, we anticipate new obstacles—economic hardship and an increasing demand for our services, particularly in response to the recent influx of refugees from Ukraine and Hong Kong. One of our most pressing concerns remains the potential loss of key funding sources. Nevertheless, we remain optimistic and proactive, working to strengthen partnerships with local authorities to secure financial support for our initiatives, with a particular focus on sustaining our English classes.

Structure, governance and management

The organisation is a charitable company limited by guarantee, incorporated on 8 July 2011 and registered as a charity on 2 June 2016.

The company was established under a memorandum of association, which established the charitable company's objects and powers. It is governed by its articles of association.

Members of the charity guarantee to contribute an amount not exceeding £1 to the charity's assets in the event of winding up. The trustees are members of the charity, but this entitles them only to voting rights. The trustees have no beneficial interest in the charity. There are no members of the charity who are not trustees.

All trustees give their time voluntarily and receive no benefits from the charity. Any expenses reclaimed from the charity are set out in note 8 to the accounts.

Trustees are recruited from the charity's supporters and subject to an induction process. The existing trustees co-opt new trustees to the board.

Related parties and relationships with other organisations

The charity became a Living Wage Employer in 2018. It continues membership with the Online Centres Network, which includes Learn MyWay and English My Way.

It is also a Disability-Confident Employer and works closely with Job Centres around the city and Greater Manchester regarding student referrals.

The charity is also a member of Greater Manchester Centre for Voluntary Organisation (GMCVO), National Council of Voluntary Organisations (NCVO), and Manchester's local voluntary community sector organisation (MACC).

We are now also an Ascentis-accredited centre.

Migrant Support
Trustees' annual report
for the year ended 31 July 2024

Remuneration policy for key management personnel

The charity employed 9 members on a part-time basis this year (from a few hours during the year to regular monthly hours), and all of them were included in the payroll; many delivered an average of 5 hours per week, and continuity was subject to funds. The operations manager, volunteer coordinator and ESOL teachers are all paid above the National Living Wage. The charity also contracts teachers and other seasonal workers who are paid above the NMW and are on our payroll.

The charity trustees are responsible for directly and indirectly planning, directing, and controlling the charity's activities. The senior management personnel include Sandra P. Rice, Operations Manager. She is in charge of the general management of the charity's day-to-day activities, supervises staff and volunteers' performances, and seeks financial resources for the charity.

Risk management

The charity trustees have considered the major risks to which the charity is exposed and are satisfied that systems or procedures are established to manage those risks.

Funds held as custodian trustee on behalf of others

The charity trustees confirm that no assets or funds have been held as custodian trustee during this reporting year.

Migrant Support
Trustees' annual report
for the year ended 31 July 2024

Statement of responsibilities of the trustees

The trustees (who are also directors of Migrant Support for the purposes of company law) are responsible for preparing the trustees' annual report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- Select suitable accounting policies and then apply them consistently
- Observe the methods and principles in the Charities SORP
- Make judgements and estimates that are reasonable and prudent
- State whether applicable UK Accounting Standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

This report has been prepared in accordance with the provisions applicable to companies subject to the small companies' regime of the Companies Act 2006.

The trustees' annual report has been approved by the trustees on __/__/2025 and signed on their behalf by

Saleh Daiyoub

Chair

Independent examiner's report
to the trustees of
Migrant Support

I report to the charity trustees on my examination of the accounts of the company for the year ended 31st July 2024 which are set out on pages 15 to 30.

Responsibilities and basis of report

As the charity trustees of the company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your company's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Christy Lau FCCA CTA DChA

Slade & Cooper Limited
Beehive Mill
Jersey Street
Ancoats
Manchester
M4 6JG

Migrant Support
Statement of Financial Activities
(including Income and Expenditure account)
for the year ended 31 July 2024

	Note	Unrestricted funds £	Restricted funds £	Total funds 2024 £	Total funds 2023 £
Income from:					
Donations and legacies	3	-	-	-	25
Charitable activities: Promotion of social inclusion	4	31,425	55,189	86,614	143,863
Total income		31,425	55,189	86,614	143,888
Expenditure on:					
Charitable activities: Promotion of social inclusion	5	45,748	55,189	100,937	92,257
Total expenditure		45,748	55,189	100,937	92,257
Net income/(expenditure) for the year	6	(14,323)	-	(14,323)	51,631
Transfer between funds		-	-	-	-
Net movement in funds for the year		(14,323)	-	(14,323)	51,631
Reconciliation of funds					
Total funds brought forward		84,178	8,000	92,178	40,547
Total funds carried forward		69,855	8,000	77,855	92,178

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities. A full comparative statement of financial activities is available on the last page of the financial statements.

Migrant Support
Company number 7698756
Balance sheet as at 31 July 2024

	Note	2024		2023	
		£	£	£	£
Fixed assets					
Tangible assets	11		790		-
			<hr/>		<hr/>
Total fixed assets			790		-
Current assets					
Debtors	12	28,846		61,092	
Cash at bank and in hand	13	50,944		32,658	
			<hr/>	<hr/>	
Total current assets		79,790		93,750	
Liabilities					
Creditors: amounts falling due in less than one year	14	(2,725)		(1,572)	
			<hr/>	<hr/>	
Net current assets			77,065		92,178
			<hr/>		<hr/>
Total assets less current liabilities			77,855		92,178
			<hr/>		<hr/>
Net assets			77,855		92,178
			<hr/> <hr/>		<hr/> <hr/>
The funds of the charity:					
Restricted income funds	15		8,000		8,000
Unrestricted income funds	16		69,855		84,178
			<hr/>		<hr/>
Total charity funds			77,855		92,178
			<hr/> <hr/>		<hr/> <hr/>

For the year in question, the company was entitled to exemption from an audit under section 477 of the Companies Act 2006 relating to small companies.

Directors' responsibilities:

- The members have not required the company to obtain an audit of its accounts for the year in question in accordance with section 476 of the Companies Act 2006,
- The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts are prepared in accordance with the special provisions of part 15 of the Companies Act 2006 relating to small companies and in accordance with FRS102 SORP, and constitute the annual accounts required by the Companies Act 2006 and are for circulation to members of the company.

The notes on pages 17 to 30 form part of these accounts.

Approved by the trustees on __/__/2025 and signed on their behalf by:

.....
Saleh Daiyoub (Chair)

Migrant Support

Notes to the accounts for the year ended 31 July 2024

1 Accounting policies

The principal accounting policies adopted, judgments and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

a Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 (as updated through Update Bulletin 1 published on 2 February 2016) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

The charity has applied Update Bulletin 1 as published on 2 February 2016 and does not include a cash flow statement on the grounds that it is applying FRS 102 section 1A.

Migrant Support meets the definition of a public benefit entity under FRS102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

b Preparation of the accounts on a going concern basis

Trustees are aware that in previous years MS was not able to create enough reserves during the year as outlined in the "Reserves Policy". While this was a concern and measures have been taken to address the concern (see below) it is not sufficient concern for Trustees to believe that MS will soon be going into liquidation.

This is because Trustees do have a long and varied history of working with small and micro organisations and realise that the position for MS is not unique. Many small and micro organisations struggle, especially in the first few years of operation, to build up enough reserves to cover 3 months running costs.

The Trustees recognised that being totally reliant on funding of small projects was the major cause of the concern and the following 3 specific actions to secure sustainability of the organisation have been implemented in this year.

a) All funding applications now include a reasonable level of allocations to administrative work and contributions to PAYE, and management time. (we have created a new administration post which is dedicated to alleviate the daily work on site, giving more time to the management to deal with financial and fundraising)

b) To reduce the support of staff to some of the old projects that seem to have created their own ongoing legacy and to concentrate on the on-going and funded work.

MS are working towards this, although it has proven difficult to close the work or projects when the grant comes to an end. MS also saw an increase of beneficiaries who are not entitled to the project (due restrictions of eligibility) who continue coming to the sessions therefore it is hard to close those classes. However MS are working towards securing funding for those groups or continuation of popular projects such as the Art programme.

Migrant Support

Notes to the accounts for the year ended 31 July 2024 (continued)

b Preparation of the accounts on a going concern basis (continued)

c) To move more towards delivering English courses which are core funded and not "grants". This will reduce the reliance on "grant/restricted funds" and enable money to be allocated to reserves.

MS also secured accreditation for ESOL learners with Ascentis, by becoming an accredited centre. This is a huge step for MS to secure possible funding such as the Adult Education Budget or gain contracts with the City council. In addition, it helps to improve chances to gain more funds with foundations.

The 3 above actions are planned to stabilise the income flow and to take additional pressure off MS staff. This will then allow MS to build some meaningful reserves over the medium and long term. MS are working towards securing more substantial reserves as expenditure per month will increase as more sessions are delivered and the likely increment of hourly rate for L5+ teachers.

c Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

For legacies, entitlement is taken as the earlier of the date on which either: the charity is aware that probate has been granted, the estate has been finalised and notification has been made by the executor(s) to the charity that a distribution will be made, or when a distribution is received from the estate. Receipt of a legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the charity has been notified of the executor's intention to make a distribution. Where legacies have been notified to the charity, or the charity is aware of the granting of probate, and the criteria for income recognition have not been met, then the legacy is treated as a contingent asset and disclosed if material.

Income received in advance of a provision of a specified service is deferred until the criteria for income recognition are met.

Migrant Support

Notes to the accounts for the year ended 31 July 2024 (continued)

d Donated services and facilities

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), general volunteer time is not recognised; refer to the trustees' annual report for more information about their contribution.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

e Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the Bank.

f Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of charity.

Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose.

Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

g Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Expenditure on charitable activities includes the costs undertaken to further the purposes of the charity and their associated support costs.
- Other expenditure represents those items not falling into any other heading.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

h Tangible fixed assets

Individual fixed assets costing £200 or more are capitalised at cost and are depreciated over their estimated useful economic lives on a straight line basis as follows.

Office equipment	20%
Computer equipment	33%

Migrant Support

Notes to the accounts for the year ended 31 July 2024 (continued)

i Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

j Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

k Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

l Pensions

Employees of the charity are entitled to join a defined contribution 'money purchase' scheme. The charity's contribution is restricted to the contributions disclosed in note 7. There were £243 outstanding contributions at the year end (2023: £246).

2 Legal status of the charity

The charity is a company limited by guarantee registered in England and Wales and has no share capital. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity. The registered office address is disclosed on page 1.

Migrant Support

Notes to the accounts for the year ended 31 July 2024 (continued)

3 Income from donations and legacies

	Unrestricted £	Restricted £	Total 2024 £
Donations	-	-	-
Total	-	-	-
<hr style="border-top: 1px solid black;"/>			
<i>Previous Reporting Period</i>	<i>Unrestricted</i>	<i>Restricted</i>	<i>Total 2023</i>
	<i>£</i>	<i>£</i>	<i>£</i>
<i>Donations</i>	<i>25</i>	<i>-</i>	<i>25</i>
<i>Total</i>	<i>25</i>	<i>-</i>	<i>25</i>
<hr style="border-top: 3px double black;"/>			

4 Income from charitable activities

	Unrestricted £	Restricted £	Total 2024 £
Bolton University	785	-	785
CLAUK	2,200	-	2,200
Manchester City Council	-	34,884	34,884
Hong Kong BNOs ESOL provision	28,440	-	28,440
Sport England	-	10,810	10,810
University of Reading /University of Leeds - CareWell	-	9,495	9,495
Total	31,425	55,189	86,614
<hr style="border-top: 3px double black;"/>			

Migrant Support

Notes to the accounts for the year ended 31 July 2024 (continued)

4 Income from charitable activities (continued)

Previous Reporting Period	<i>Unrestricted</i> £	<i>Restricted</i> £	<i>Total 2023</i> £
<i>Church Action on Poverty</i>	-	4,823	4,823
<i>CLAUK</i>	1,600	-	1,600
<i>Climate MVMTT</i>	-	2,000	2,000
<i>DWF</i>	-	2,000	2,000
<i>Good Things Foundation</i>	-	4,000	4,000
<i>HAIGH CO</i>	-	6,000	6,000
<i>Manchester City Council</i>	-	51,640	51,640
<i>Hong Kong BNOs ESOL provision</i>	58,800	-	58,800
<i>National Lottery Awards for All</i>	-	10,000	10,000
<i>The Big Life</i>	-	3,000	3,000
	<hr/>	<hr/>	<hr/>
Total	60,400	83,463	143,863
	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>

5 Analysis of expenditure on charitable activities

	<i>Total 2024</i> £	<i>Total 2023</i> £
Staff costs	73,508	66,737
Accountancy	3,592	3,535
Administrative Expenses	4,293	4,908
Communications	156	120
Depreciation	327	-
Insurance	413	308
Project Expenses	8,708	6,459
Room Hire	8,383	8,316
Stationary and running costs	652	1,002
Telephone	765	533
Website	140	339
	<hr/>	<hr/>
	100,937	92,257
	<hr/> <hr/>	<hr/> <hr/>
	2024 £	2023 £
Restricted expenditure	55,189	64,850
Unrestricted expenditure	45,748	27,407
	<hr/>	<hr/>
	100,937	92,257
	<hr/> <hr/>	<hr/> <hr/>

Migrant Support

Notes to the accounts for the year ended 31 July 2024 (continued)

6 Net income/(expenditure) for the year

This is stated after charging/(crediting):	2024 £	2023 £
Accountancy	1,155	1,100
Independent examiner's fee	368	350
	1,523	1,450

7 Staff costs

Staff costs during the year were as follows:

	2024 £	2023 £
Wages and salaries	72,414	65,829
Social security costs	-	-
Pension costs	1,094	908
	73,508	66,737
Allocated as follows:		
Charitable activities	73,508	66,737
	73,508	66,737

No employees has employee benefits in excess of £60,000 (2023: Nil).

The average number of staff employed during the period was 8 (2023: 13).

The average full time equivalent number of staff employed during the period was 3 (2023: 3).

The key management personnel of the charity comprise the trustees and the Chief Executive Officer. The total employee benefits of the key management personnel of the charity were £32,674 (2023: £25,146).

8 Trustee remuneration and expenses, and related party transactions

Neither the management committee nor any persons connected with them received any remuneration or reimbursed expenses during the year (2023: Nil).

No members of the management committee received travel and subsistence expenses during the year (2023: Nil).

Aggregate donations from related parties were £nil (2023: £Nil).

There are no donations from related parties which are outside the normal course of business and no restricted donations from related parties.

No trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity, including guarantees, during the year (2023: nil).

Migrant Support

Notes to the accounts for the year ended 31 July 2024 (continued)

9 Government grants

The government grants recognised in the accounts were as follows:

	2024 £	2023 £
Manchester City Council	63,324	110,440
	63,324	110,440
	63,324	110,440

The unfulfilled conditions and contingencies attaching to the grants were are shown on note 15.

10 Corporation tax

The charity is exempt from tax on income and gains falling within Chapter 3 of Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects. No tax charges have arisen in the charity.

11 Fixed assets: tangible assets

	Computer equipment £	Office equipment £	Total £
Cost			
At 1 August 2023	-	-	-
Additions	318	799	1,117
Disposals	-	-	-
	318	799	1,117
At 31 July 2024	318	799	1,117
Depreciation			
At 1 August 2023	-	-	-
Charge for the year	64	263	327
Disposals	-	-	-
	64	263	327
At 31 July 2024	64	263	327
Net book value			
At 31 July 2024	254	536	790
<i>At 31 July 2023</i>	-	-	-

Migrant Support

Notes to the accounts for the year ended 31 July 2024 (continued)

12 Debtors

	2024 £	2023 £
Other debtors	28,440	60,800
Prepayments and accrued income	406	292
	<hr/>	<hr/>
	28,846	61,092
	<hr/> <hr/>	<hr/> <hr/>

13 Cash at bank and in hand

	2024 £	2023 £
Cash at bank and on hand	50,944	32,658
	<hr/>	<hr/>
	50,944	32,658
	<hr/> <hr/>	<hr/> <hr/>

14 Creditors: amounts falling due within one year

	2024 £	2023 £
Other creditors and accruals	2,151	1,322
Taxation and social security costs	574	250
	<hr/>	<hr/>
	2,725	1,572
	<hr/> <hr/>	<hr/> <hr/>

Migrant Support

Notes to the accounts for the year ended 31 July 2024 (continued)

15 Analysis of movements in restricted funds

	Balance at 1 August £	Income £	Expenditure £	Transfers £	Balance at 31 July 2024 £
Manchester City Council	8,000	34,884	(34,884)	-	8,000
Sport England	-	10,810	(10,810)	-	-
University of Reading /University of Leeds - CareWell	-	9,495	(9,495)	-	-
Total	8,000	55,189	(55,189)	-	8,000
Previous reporting period	<i>Balance at 1 August £</i>	<i>Income £</i>	<i>Expenditure £</i>	<i>Transfers £</i>	<i>Balance at 31 July 2023 £</i>
<i>Church Action on Poverty</i>	-	4,823	(4,823)	-	-
<i>Climate MVMTT</i>	-	2,000	(2,000)	-	-
<i>DWF</i>	-	2,000	(2,000)	-	-
<i>Good Things Foundation</i>	-	4,000	(4,000)	-	-
<i>HAIGH CO</i>	-	6,000	(6,000)	-	-
<i>Manchester City Council</i>	-	51,640	(43,640)	-	8,000
<i>National Lottery Awards for All</i>	305	10,000	(10,305)	-	-
<i>The Big Life</i>	-	3,000	(3,000)	-	-
<i>University of Reading /University of Leeds - CareWell</i>	4,057	-	(4,057)	-	-
<i>WEA ESF</i>	7	-	(7)	-	-
Total	4,369	83,463	(79,832)	-	8,000

Migrant Support

Notes to the accounts for the year ended 31 July 2024 (continued)

15 Analysis of movements in restricted funds (continued)

Name of restricted fund	Description, nature and purposes of the fund
Manchester City Council	<p>Funding from Manchester City Council was for the following projects:</p> <ol style="list-style-type: none"><li data-bbox="459 448 1422 649">1. The YUM CHA project aims to support elderly participants in developing friendships, collaborating to practice English and socialising. They also play board games, do arts and crafts, listen to music, or exercise. We also set up gardening for Health and walk-and-talk groups, focusing on outdoor activities such as visiting the Peoples Museum, RHS Garden Bridgewater, and a walking tour of Manchester.<li data-bbox="459 649 1422 817">2. The Bauhinia project aimed to bring people from Hong Kong from different ages and backgrounds together to celebrate their cultural heritage and traditions, support each other, gain confidence in travelling independently, learn about British culture, make friends, avoid isolation and improve their health and well-being.<li data-bbox="459 817 1422 1153">3. ESOL provision for Pre-Entry and Entry level 1 cohort as part of the MAES provision for the Ukrainian support Grant. We offer accredited/non-accredited classes ranging from pre-entry to ESOL Entry 1 to prepare learners for everyday life, further education and the world of work. Each learner will receive approximately 180 hours of guided provision plus a minimum of 36 hours of enrichment activities aimed at reinforcing gaps in learning or tackling barriers to social inclusion, resulting in all learners receiving a total of 216 hours of face-to-face provision tailored to meeting learners needs or helping them gain new skills and knowledge<li data-bbox="459 1153 1422 1624">4. The Employment Focus and Work Club offers fast-track, personalised, and holistic provisions to improve the employability skills of those who follow in the 'hard to reach' category, face complex needs and have no or low English communication skills (Pre-Entry levels). Those groups are particularly prone to exclusion from employment opportunities and are at risk of exploitation. We aim to improve confidence in spoken English, digital and employability skills as those elements are profoundly linked and establish a clear starting point for securing employment in the UK. The Employment Focus project also supported unemployed people by offering a progression route to employment and further education through a holistic program for vulnerable people with complex employment barriers and those interested in gaining relevant qualifications to enter the water and utility sector.<li data-bbox="459 1624 1422 1865">5. The HKG BNOs Welcome Grants (Manchester City Council) supported this project mainly but partially. The project aimed to increase learners' confidence in the English language ESOL, digital skills, and employment prospects by undertaking approximately twenty weeks of individualised and group sessions learning the English language and embedded digital skills, particularly for those in preparation for Ascentis accreditations.

Migrant Support

Notes to the accounts for the year ended 31 July 2024 (continued)

15 Analysis of movements in restricted funds (continued)

Name of restricted fund	Description, nature and purposes of the fund
Sport England	<p>Be Active Be Well – Belonging through Keeping Active is an inclusive project by Migrant Support (MS) and funded by Sport England designed to help people from diverse migrant backgrounds overcome barriers to outdoor physical activity—such as language difficulties, unfamiliar environments, and safety concerns—by combining exercise with cultural learning and social inclusion. Aimed at vulnerable individuals, including those facing mental health challenges and loneliness, the project promotes well-being, language development, and a sense of belonging through three key activities: Body and Mind (for example: weekly Yoga and Tai Chi sessions for improved physical and mental health), Walk & Talk (guided walks around Manchester to explore local culture while practising English), and a Year-Round Walking Group (seasonal countryside walks to connect with nature and learn about outdoor readiness). Through these initiatives, MS empowers participants to improve their health, confidence, and integration into the Greater Manchester community .</p>
University of Reading /University of Leeds - CareWell	<p>The research aims to work closely with refugee and other migrant support organisations to co-produce evidence and with regional, national and international policymakers to achieve policy impacts. As community partner, Migrant Support recruited peer researchers based in Greater Manchester (Spanish and Arabic background) to help the researchers to find out about the care experiences of families who have relatives living in different countries. The peer researchers received training in safeguarding, data protection and interview methodologies including multi-sited family-focused ethnographic & participatory action research methodology and also went through DBS checks before they engaged transnational families with three generations based in the UK and overseas.</p>

Migrant Support

Notes to the accounts for the year ended 31 July 2024 (continued)

16 Analysis of movement in unrestricted funds

Current reporting period	Balance at 1 August 2023 £	Income £	Expenditure £	Transfers £	As at 31 July 2024 £
General fund	84,178	31,425	(45,748)	-	69,855
	<u>84,178</u>	<u>31,425</u>	<u>(45,748)</u>	<u>-</u>	<u>69,855</u>
	<u><u>84,178</u></u>	<u><u>31,425</u></u>	<u><u>(45,748)</u></u>	<u><u>-</u></u>	<u><u>69,855</u></u>
Previous reporting period	Balance at 1 August £	Income £	Expenditure £	Transfers £	As at 31 July 2023 £
General fund	36,178	60,425	(12,425)	-	84,178
	<u>36,178</u>	<u>60,425</u>	<u>(12,425)</u>	<u>-</u>	<u>84,178</u>
	<u><u>36,178</u></u>	<u><u>60,425</u></u>	<u><u>(12,425)</u></u>	<u><u>-</u></u>	<u><u>84,178</u></u>

Name of unrestricted fund	Description, nature and purposes of the fund
General fund	The free reserves after allowing for all designated funds

17 Analysis of net assets between funds

	General fund £	Designated funds £	Restricted funds £	Total £
Net current assets/(liabilities)	69,065	-	8,000	77,065
	<u>69,065</u>	<u>-</u>	<u>8,000</u>	<u>77,065</u>
	<u><u>69,065</u></u>	<u><u>-</u></u>	<u><u>8,000</u></u>	<u><u>77,065</u></u>
Previous reporting period	General fund £	Designated funds £	Restricted funds £	Total £
Net current assets/(liabilities)	84,178	-	8,000	92,178
	<u>84,178</u>	<u>-</u>	<u>8,000</u>	<u>92,178</u>
	<u><u>84,178</u></u>	<u><u>-</u></u>	<u><u>8,000</u></u>	<u><u>92,178</u></u>

Migrant Support

Notes to the accounts for the year ended 31 July 2024 (continued)

18 Prior year Statement of Financial Activities (including Income and Expenditure Account)

	Unrestricted funds £	Restricted funds £	Total funds 2023 £	<i>Total funds</i> 2022 £
Income from:				
Donations and legacies	25	-	25	5,500
Charitable activities:				
Promotion of social inclusion	60,400	83,463	143,863	100,459
Total income	60,425	83,463	143,888	105,959
Expenditure on:				
Charitable activities:				
Promotion of social inclusion	12,425	79,832	92,257	77,714
Total expenditure	12,425	79,832	92,257	77,714
Net income/(expenditure) for the year	48,000	3,631	51,631	28,245
Transfer between funds	-	-	-	-
Net movement in funds for the year	48,000	3,631	51,631	28,245
Reconciliation of funds				
Total funds brought forward	36,178	4,369	40,547	12,302
Total funds carried forward	84,178	8,000	92,178	40,547

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

MIGRANT SUPPORT

England & Wales - Charity number 1167430

Accounts



Company number: 7698756

Charity Number: 1167430

Migrant Support

Report and financial statements
For the year ended 31 July 2023

Migrant Support
Reference and administrative information
for the year ended 31 July 2023

Company number 7698756

Charity number 1167430

Registered office and operational address Methodist Central Building
Oldham Street
Manchester
Lancashire
England

Trustees Trustees, who are also directors under company law, who served during the year and up to the date of this report were as follows:

Saleh Daiyoub

Donald Flynn

Anysie Kankindi

Kyriaki Lympelopoulou

Rosa Mas Giralt

Ikechukwu Okonkwo

Dave Tynan (resigned 23 October 2022)

Nicola Dean (resigned 25th January 2024)

Jean-Claude Kayumba (appointed 25th January 2024)

John Zavos (appointed 25th January 2024)

Key management personnel Sandra Rice

Bankers National Westminster Bank plc
11 Spring Gardens
Manchester
M2 1FB

Independent examiner Catherine Hall FCCA DChA, Slade & Cooper Limited
Beehive Mill, Jersey Street, Ancoats, Manchester, M4 6JG

Migrant Support
Trustees' annual report
for the year ended 31 July 2023

The trustees present their report and the unaudited financial statements for the year ended 31 July 2023. Included within the trustees' report is the directors' report as required by company law.

Reference and administrative information set out on page 1 forms part of this report. The financial statements comply with current statutory requirements, the memorandum and articles of association and the Statement of Recommended Practice - Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102.

Objectives and activities

The charity's objects are specifically restricted to the following:

The promotion of social inclusion for the public benefit within communities of migrants and refugees and asylum seekers, who are socially excluded on the grounds of their social and economic position:

- by identifying needs and where necessary providing support for migrants, refugees and asylum seekers to advance their education, promote their health and well-being and relieve financial hardship; and
- by educating the public to promote greater acceptance and understanding of migrants and their contribution to British society.

The trustees review the aims, objectives and activities of the charity each year. This report looks at what the charity has achieved and the outcomes of its work in the reporting period. The trustees report the success of each key activity and the benefits the charity has brought to those groups of people that it is set up to help. The review also helps the trustees ensure the charity's aims, objectives and activities remain focused on its stated purposes.

The trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning its future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives that have been set.

In the furtherance of its objectives, the charity organises volunteering activities, provides language and employability support face to face as well as online and runs well-being activities and events. The provision of the charity this year has been crucial to support most excluded groups of the society during the pandemic by helping people to continue their education, access to services and avoid isolation and improve their mental health. More detail of these activities during the year is provided below.

Migrant Support

Trustees' annual report

for the year ended 31 July 2023

Achievements and performance

The charity's main activities and its beneficiaries are described below. All training delivered by the charity focuses on supporting vulnerable or at risk of exclusion people from migrant backgrounds by removing barriers to integration through language support and education and promoting diversity and tolerance to further Migrant Support's charitable purposes for the public benefit.

ENGLISH LANGUAGE PROVISION / INTEGRATION HUB



Moving Forward Project

Moving Forward is an integrated, holistic 28-week programme that focuses on improving confidence in spoken English and employability and continuing to develop knowledge of UK history and culture. It also focuses on enhancing well-being, avoiding isolation by participating in outdoor and 'hands-on' activities, and familiarising entrepreneurial options such as Self-Reliant Groups (SRG) in partnership with Church Action on Poverty.

We implemented the following actions: ESOL conversation groups focus on developing English language skills, create Self Reliant Groups SRG, a welcome café **YUM CHA** where elderly participants can play board games, do arts and crafts, listen to music or exercise. We also set up gardening for Health and Walk & Talk groups, focusing on outdoor activities such as visiting the People's Museum, RHS Garden Bridgewater, and a walking tour of Manchester. Through structured and semi-structured learning sessions, we encouraged people to develop friendship gatherings and feel confident to go outdoors, and the project also included reinforcing learners' ability to find work by showing them how to search for a job, rewrite their CV and use their speaking skills effectively during an interview.

Our provision embeds volunteering and peer support throughout our projects. We reached out to approximately 60 participants for this project and recruited approximately 15 volunteers. We delivered ten workshops and organised six outdoor activities (30 participants). Reaching out in total to approximately 90 participants. Report and Scrap book is available online.



Migrant Support
Trustees' annual report
for the year ended 31 July 2023

The Bauhinia Summer Festival

Bauhinia Project for Summer and Autumn seasons (Yeung Tsz king 洋紫荊), an orchid tree native to Hong Kong). The Bauhinia project aimed to bring people from Hong Kong from different ages and backgrounds together to celebrate their cultural heritage and traditions, support each other, gain confidence to travel independently, learn about British culture, make friends, avoid isolation and improve their health and wellbeing. This project responds to the consultation and information gathered in conversations with our beneficiaries, who told us that Keeping healthy (traditional Chinese medicine), keeping active (yoga), eating well (Hong Kong-style food), including cooking sessions (to make Mooncake), keeping the mind active (board games) and finally going to new places are essential to wellbeing. All these activities aimed to bring together people of different ages, including families. The project was divided into three components:

- One-day summer festival
- One day out in September
- One-day autumn festival in October
-

1. The Bauhinia Summer Festival workshops consisted of 6 simultaneous workshops (traditional Chinese medicine, yoga, art and craft tables, games, origami or bean jewel making, clay workshops) and a 4-hour cooking workshop making 'mooncake' Hong Kong style in a community kitchen, where people learned how to make it and share it with the rest of the group.

2.- The big Bauhinia Day out. A full-day trip to Liverpool and Formby National Trust Park. Participants visited museums, walked tours, and tasted traditional meals in Liverpool. In the afternoon, they visited the beach and stopped for Afternoon Tea in a traditional tea room.

3. Finally, during the last Bauhinia Autumn Festival in October, we organised a full-day event that offered workshops on traditional Chinese medicine, yoga sessions, music, community stalls, and art and craft tables. This project was possible with the support of RSMP BNO small grants.

We reached approximately 60 participants for the first activity, 54 for the second, and 38 for the last one. We also recruited six volunteers to deliver this project. In total, we reached about 152 participants.



Migrant Support

Trustees' annual report

for the year ended 31 July 2023

Ascentis Accredited / non-accredited ESOL classes

Migrant Support delivered ESOL provision for Pre-Entry and Entry 1 groups as part of the MAES provision for the Ukrainian support Grant.

We offered a combination of accredited/non-accredited classes ranging from pre-entry to ESOL Entry 1 to prepare learners for everyday life, further education and the world of work. Each learner received approximately 180 hours of guided provision plus a minimum of 36 hours of enrichment activities aimed at addressing gaps in learning or tackling barriers to social inclusion, resulting in all learners receiving a total of 216 hours of face-to-face provision tailored to meeting learners needs or helping them gain new skills and knowledge.

The project had three stages: Initial assessment & enrolment, diagnostic assessment and induction. Structured learning for 36 weeks and five hours per week of ESOL learning focussed on developing reading, writing, speaking and listening skills with the support of volunteers in the classroom.

Learners also accessed our employability/Digital Skills Hub: numeracy classes, Conversation classes and well-being activities.

This holistic project was also designed to reduce levels of isolation and improve well-being. Participants made friends by engaging with members of diverse communities and accessing services or support available to them.

We had approximately 40 -50 learners registered in both cohorts. Moving forward, approximately 80% are progressing to formal education/volunteering and getting closer to employment. We recruited approximately six volunteers for this project.



Work Club and Employability projects

Though the Work Club we offered an intensive 28 weeks, personalised and holistic provision to improve people's employability skills. This project focused on the 'hard to reach' category, who face complex needs and with no or low English communication skills (Pre-Entry levels). Those groups are particularly prone to exclusion from employment opportunities and are at risk of exploitation. We aim to improve confidence in spoken English, digital and employability skills as those elements are profoundly linked and establish a clear starting point for securing employment in the UK.

Migrant Support

Trustees' annual report

for the year ended 31 July 2023

During this project, participants received 14 hours of support per week in a combination of one-to-one and group work. Each cohort consisted of 14 weeks of various activities related to the English (accredited option), Digital and Employability sessions. We supported approximately 60 learners to improve ESOL for work, 60 learners to improve digital skills for work, and approximately 30 learners engaged with activities focused on progression to employment. Approximately 150 participants access this support throughout the project's duration, which is still ongoing. In addition, participants improved soft skills such as communication and teamwork by participating in our current additional activities. Through our Volunteering Scheme, participants were encouraged to become befrienders and peer supporters according to their cultural /language backgrounds. We also recruited approximately 5 volunteers to support this project. This project was possible with the Manchester City Council Work' grants.



Be Well Together project - DWF Employability and Education project

Be Well Together project (BWT), supported by the DWF Grant, contributed to providing support to disadvantaged communities from different cultural backgrounds and nationalities; most have suffered traumas of war and persecution, which in some cases has worsened their existing medical conditions, most in long-term unemployment or facing complex needs. This project aimed to support these new arrivals holistically, taking as a base the English language provision (but not funded by this project) and developing and implementing a series of activities to tackle barriers to integration and improve participants' fast-track package of support, looking at well-being in general and preparing them for progression. We delivered Listening and Speaking in conversation groups, going out in groups and peer support volunteering. The project also aimed to support the organisation's capacity building, strengthen its networks, and encourage more collaborative work. Approximately 20 participants received support one-on-one, and five volunteers were recruited for this project.



Employment Focus project - HAIGH CABWI Support in Crisis

The Employment Focus project also contributed to supporting unemployed people by offering a progression route to employment and further education through a holistic program for vulnerable people with complex employment barriers and those interested in gaining relevant qualifications to enter the water and utility sector. We focused on supporting groups with different communication skill levels, from pre-entry students to those with higher education but low confidence or experience in the UK labour market. We also offered the option to learners with an intermediate level of English to advance access to education in the water, utilities, and construction industries, providing referrals to CAABWI, the Awarding Body for basic courses according to the learners' existing skills and experience.

Migrant Support

Trustees' annual report

for the year ended 31 July 2023

The project covered 20 weeks of individualised and group sessions learning the English language. It embedded digital skills, particularly for those in Level Entry 3 - moving to Level 1, including preparations for exams in-house (ESOL Ascentis accreditations) and referring to CABWI for courses in the targeted sector. Participants gained familiarity and increased capacity to interact with crucial online platforms. The project increases British cultural knowledge, and promoted social cohesion. This project contributed to supporting approximately 30 individuals in getting closer to employment by providing individualised support during the duration of the program.



BNO DLUHC ESOL Education Grant for BNOs

The HKG BNOs Welcome Grants (Manchester City Council) supported this project mainly but partially. The project aimed to increase learners' confidence in the English language, digital skills, and employment prospects by undertaking approximately twenty weeks of individualised and group sessions learning the English language and embedded digital skills, particularly for those in preparation for Ascentis accreditations. Participants also increased their employability skills and capacity to access further education and training by participating in one-to-one and group sessions on employability (learning how to write a CV or online paid/no paid job applications). In addition, learners received support for their increased capacity to interact with crucial online platforms, such as Zoom, virtual learning environments, and critical interfaces, such as job centres, banks, and other websites. Finally, it increased British cultural knowledge and promoted social cohesion, reducing levels of isolation and segregation.

This project reached out to approximately 60 learners to participate in this project, and about 30 students sat exams.

The funds from the small grants for HK BNOs also contributed to delivering this project.



Capacity building Digital - Good things Foundation

The Grant from the Good Things Foundation helped us strengthen our capacity to provide digital skills support to the vulnerable people we work with. The team received training onsite to maximise our available resources, including Google Drive and Google Classroom. We have also developed collaborative work with other organisations, such as the Digital (IT) team from Manchester City Council. We also acquired laptops for learners, and now we are buying a bigger screen for our classroom. Volunteers are also gaining confidence with digital sessions in general; we hope in the coming weeks, we will be able to update in terms of reflection and feedback to summarise the project's impact.

Although the project wasn't directly aimed at delivering digital sessions to learners by improving the knowledge and practice of our teachers and volunteers, the learners also received more dedicated support to improve their digital skills, not only to improve their vocabulary but also to understand the basics of

Migrant Support

Trustees' annual report

for the year ended 31 July 2023

accessing services, including finding jobs online. We provided more one-to-one support to learners whose English communication skills are low – this is the first step so they can (eventually) continue learning in Learn My Way and other sites. Approximately 20 volunteers received training through this project, and 6 staff members received additional training on digital skills.



CLAUK Latin American Coalition - Lasnet

Through the Coalition of Latin Americans in the UK, MS received a small grant to support the participation of the LASNET project to develop the New Strategy for the Coalition plus the New Code of Conduct. Also, volunteers would support and elect a CLAUK representative to participate in the panel to recruit a CLAUK coordinator and external consultant and work in collaboration with the rest of the partners, the coordinator, the consultant and any other relevant third parties to achieve the project's outcomes.

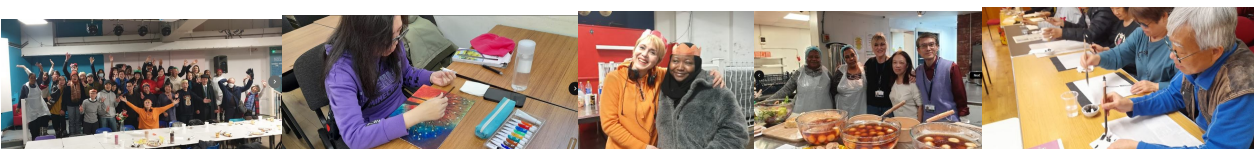


Wellbeing projects

Awards for All – continuation.

The fine art & well-being program at Migrant Support continued to offer face-to-face and online learning during this financial year. Learners had the opportunity to put into practice written and spoken English vocabulary through the context of artistic theory and practice. Learners were introduced to the keywords related to a subject found in fine art and taught the meanings of these words.

We had approximately 40 participants who joined the art class throughout the year.



Awards for All supported financially for the continuation of this project which overall benefited directly approximately 60 learners from diverse backgrounds. Learners developed their knowledge of grammar and language forms for speaking and writing and other skills associated with the programme, including developing IT skills, presentation skills and photography, and also to know about the culture and history of Manchester. During this project, we visited all these places: Manchester Royal Mill in Ancoats, city tour around different historic sites in Manchester, the Peterloo Memorial and the Statue of Emmeline Pankhurst, St Peter's Square, The Pankhurst Centre, Jodrell Bank World Heritage Site, The Jewish Museum, Cheetham Hill Quarry Bank Mills and the Ahmed Iqbal Ullah Race Relations Archive, Manchester Central Library.

This project was implemented thanks to the partial support also BNOs Small Grants and BeWell social prescribing grants.

Migrant Support
Trustees' annual report
for the year ended 31 July 2023

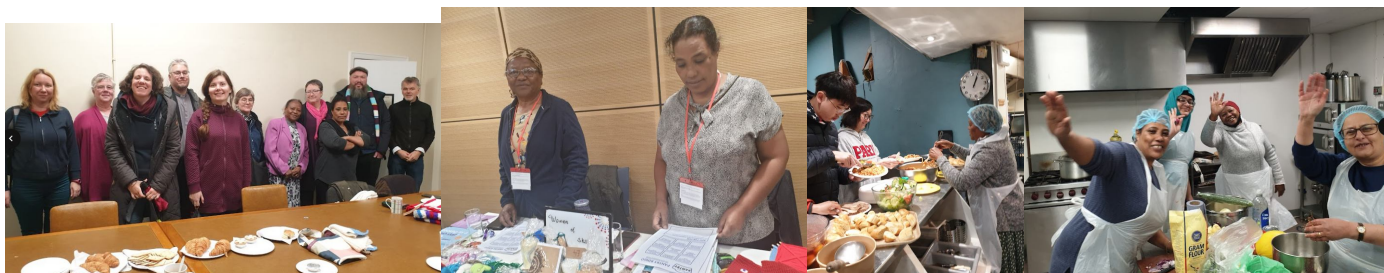
Social Prescribing Project Well-being

The 'Living Well Together' (LWT) project aimed to deliver a three-component program designed to improve the holistic well-being of participants and their families. This project also aimed to collaborate with the Big Life Social prescribing program. The project contributed to our Well-being sessions through Art and performances (fine art and theatre), Going Out and Learning British Culture and history, and Well-being through Volunteering (befrienders and interpreters). The program supported approximately 38 people divided into four groups. This project was supported by The Big Company Life.



Church Action on Poverty CAP Developing Self Reliant Groups

This small grant contributed to the continued development of Reliant Groups and contributed towards the Volunteer Coordinator's time and expenses for participants. We developed five new groups: Walk Talk, Outdoor Group, Hispanlink, Maiz Dorado and Women of Skills. Approximately 23 people participated in this project. Also, the grant aimed to contribute to the capacity of the organisation to develop SRG more sustainably, work with other partners, and achieve independence from Church Action on Poverty in the future.



Care Well Project

Migrant Support continued its work as one of the UK partner organisations working on this three-year international project, led by the University of Reading and the University of Leeds, funded by the Joint Programming Initiative 'More Years Better Lives' (UK Research and Innovation-ESRC, ANR, AEI and FORTE), It looks at care and inequalities among different generations of transnational families in the UK, Spain, France, and Sweden, including children and young people, and the impacts of the pandemic. The research aims to work closely with refugee and other migrant support organisations to co-produce evidence and with regional, national and international policymakers to achieve policy impacts.

As community partner, Migrant Support recruited peer researchers based in Greater Manchester (Spanish and Arabic background) to help the researchers to find out about the care experiences of families who have relatives living in different countries. The peer researchers received training in safeguarding, data protection and interview methodologies including multi-sited family-focused ethnographic & participatory action research methodology and also went through DBS checks before they engaged transnational families with three generations based in the UK and overseas.

Migrant Support

Trustees' annual report

for the year ended 31 July 2023

<https://research.reading.ac.uk/transnational-families/project-partners/>



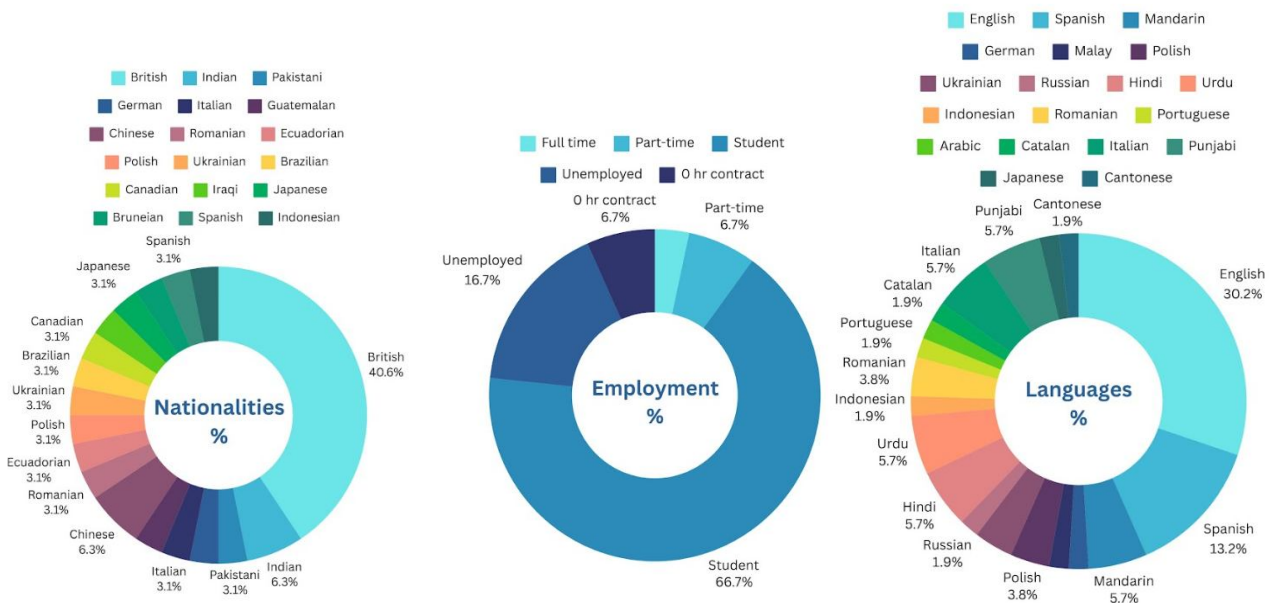
Volunteering Scheme

As every year we have received the support of University of Bolton and University of Manchester volunteers in different capacities such as trainee teachers and teaching assistants.

We recruited and supported approximately 38 volunteers during this year, the majority (approximately 72%) were women. UK/EU background were the main nationalities (40 %). The main additional languages spoken (aside of English 30%) were Spanish, Urdu, Mandarin, Cantonese, Hindi, Italian and Russian.

Volunteers supported different activities and covered different roles, from teachers' assistants, interpreters, art and wellbeing volunteers, befrienders, admin support, and event's organisers. All volunteers received induction and training from our volunteer coordinator, who supported us an average of 3 - 5 hours per week onsite. 66% of our volunteers were students, 16% unemployed and 6% in part time jobs.

Migrant Support continues encouraging diversity within the team, our volunteers come from different cultural backgrounds as well. All with different skills, experience and abilities, most of them in full-time education and some of them from migrant and refugee backgrounds themselves.



Memberships

1. We continued our membership with the Online Centres Network which includes Learn MyWay and English My way.
2. We continued as Disability Confident Employer

Migrant Support
Trustees' annual report
for the year ended 31 July 2023

3. We continued our membership – Greater Manchester Centre for Voluntary Organisation GMCVO
4. We confirmed our membership with Manchester's local voluntary – community sector organisation MACC.
5. We continued as Living Wage Employer
6. We continued as an ASCENTIS accredited centre.

Beneficiaries of our services

The BNO Yum Cha project supported approximately 90 participants and recruited 15 volunteers, for a total of 90 people engaged with this program. The Bauhinia project, funded by the RSMP, contacted 152 participants and recruited six volunteers.

The ESOL provision, as MAES subcontractor, supported approximately 50 learners. It helped 80% of the Entry 1 group progress to Ascentis accreditation, and everybody moved to the next level or was referred to MAES. We also worked with six volunteers in this group.

The Work Club reached out to approximately 150 participants, who received either one-to-one support or consecutive ongoing learning support. Five volunteers worked on this project. Twenty beneficiaries received support one to one through the Employment focus project supported economically by CABWI.

This year, the BNO ESOL education program reached out to approximately 60 learners to move to accredited or non-accredited courses. Approximately 30 learners completed accreditation and progressed to the next level. The rest is still in progress.

Through the Good Things Foundation capacity grant, approximately 20 volunteers received training, and six staff members received digital skills training.

The LASNET project works with six volunteers who contributed to its constitution and action plan to support the growing Latin/Spanish community in Greater Manchester.

The Wellbeing Art project reached out to approximately 40 participants who wanted to meet, learn skills, and create crafts. Approximately 60 people participated in our walk-and-talk and outdoor activities. Twenty-three people engaged with Self-Reliant Groups, four volunteers with the Care Well project, and six families participated in the research project.

This year, the organisation supported approximately 615 direct beneficiaries through ongoing, long-term sessions or one-off interventions, in addition to participants in events, workshops, and outdoor activities.

The MS Volunteering Scheme recruited, trained, and supervised approximately 38 volunteers from different cultural backgrounds in the following roles: English teachers, befrienders, interpreters, translators, math teachers, IT teachers, cooking volunteers, classroom assistants, Self-Reliant Group members, digital teachers, art teachers, and peer supporters.

Direct beneficiaries: **615**

Volunteers: **38**

Migrant Support
Trustees' annual report
for the year ended 31 July 2023

Financial review

This year, Migrant Support received funds from Big Lottery, Awards for All, Good Things Foundation, University of Leeds, CABWI, CLAUK and Manchester City Council, Good Things Foundation, MAES, DLUHC/RSMP, DWF and Church Action on Poverty, which helped us to deliver specific sessions aimed at specific groups during a particular time frame. All these financial contributions allowed Migrant Support to continue providing our primary services (English language courses, Employability, Digital inclusion and well-being activities) and returning to strength/capacity building of the organisation. We reached out to several beneficiaries, similar to last year. Still, many have received more hours of Support, either one-to-one or more extended periods of classroom setting /group work, as the pandemic worsened learners' situations. We started seeing the effects of the financial impact of the cost-of-living crisis. One of the longstanding target/aim parts of our sustainability plan was to achieve accreditation for our English language sessions, which became a reality this financial year.

The charity went through a rigorous quality assurance process from the last part of 2021, and we became an accredited centre for Ascentis in early 2022. Becoming a certified centre from Ascentis opened various opportunities to secure financial sustainability, as our provision demonstrated we were ready to move to the next step; this, in particular, became a vital trademark when applying for more funds. Thanks to this effort, we became a subcontractor of MAES to deliver ESOL classes (accredited) for the first time.

This year, we also implemented more outdoor activities for small and large groups to tackle a growing issue of isolation and declining well-being after the pandemic's negative impact on the mental well-being of our beneficiaries. We continue working with existing partners and developing new networks and informal partnerships with other organisations, such as Caritas and their allotment project in the Laley Centre.

The organisation continued with the PAYE system for employees paying the Living Wage; we secured hours for fifteen staff members this year. The relationship with the Greater Manchester ESOL service has strengthened throughout this year regarding referral systems and prospects, which confirm our first contract as an ESOL provider for the Manchester Adult Education Service. We will work towards becoming an AEB provider in the future.

Reserves policy

The charity continues aiming to retain reserves equal to three months running costs including staff hours and rent of classrooms and offices. This amounts to £7,000. The charity can keep basic services open with 20 staff hours (pw) and less use of the classrooms/office with £5,000. We believe because the cost of living this amount might increase for the next financial year.

The Charity has been conscious of its variable income over the past year and has downgraded its expenditure according to grants and restricted budgets to projects and contracts with funders. It has been meticulous in keeping track of cash flow. The charity will be making funding applications and assessing commissioning opportunities to secure greater stability in the year ahead and in particular to respond to greater demand from beneficiaries. Three months reserves are the minimum appropriate and reflects the average time needed to secure ongoing revenue funding. This policy is reviewed annually by the Trustees.

Migrant Support
Trustees' annual report
for the year ended 31 July 2023

Plans for the future

Despite the cost-of-living crisis, the charity has demonstrated its resilience and determination to keep working towards a more sustainable future. However, based on our performance during this problematic year and focusing on our strengths and analysing challenging situations, the charity might face future new lockdowns, economic hardship and more demand for our services, particularly now with the latest influx of refugees from Ukraine and Hong Kong. One of the biggest concerns is losing the European Social Funds, one of the most consistent funders. However, we are hopeful we will work more closely with local authorities to secure financial support for our provision, particularly for our English classes. We are also working towards improving our chances of becoming subcontractors with organisations such as The Growth Company or Ingenus and becoming an AEB provider for MAES. We also want to expand our accredited courses to interpreting and numeracy with Ascentis.

Structure, governance and management

The organisation is a charitable company limited by guarantee, incorporated on 8 July 2011 and registered as a charity on 2 June 2016.

The company was established under a memorandum of association which established the objects and powers of the charitable company and is governed under its articles of association.

Members of the charity guarantee to contribute an amount not exceeding £1 to the assets of the charity in the event of winding up. The trustees are members of the charity but this entitles them only to voting rights. The trustees have no beneficial interest in the charity. There are no members of the charity who are not trustees.

All trustees give their time voluntarily and receive no benefits from the charity. Any expenses reclaimed from the charity are set out in note 7 to the accounts.

Trustees are recruited from the supporters of the charity and are subject to an induction process. New trustees are co-opted to the board by the existing trustees.

Related parties and relationships with other organisations

The charity became Living Wage Employer in 2018. It continues membership with the Online Centres Network which includes Learn MyWay and English My way.

It is also Disability Confident Employer and works closely with Job Centres around the city and Greater Manchester in regards of student's referrals.

The charity is also member of Greater Manchester Centre for Voluntary Organisation GMCVO, National Council of Voluntary Organisations NCVO and the Manchester's local voluntary – community sector organisation MACC, ESOL providers Network and part of the BME Network.

We are now also an Ascentis accredited centre.

Migrant Support
Trustees' annual report
for the year ended 31 July 2023

Remuneration policy for key management personnel

The charity employed 15 members on a part-time basis this year (from a few hours during the year to regular monthly hours), and all of them were included in the PAYROLL; many delivered an average of 3 hours per week, and continuity was subject to funds. The operations manager, volunteer coordinator and ESOL teachers are all paid above the National Living Wage. The charity also contracts teachers and other seasonal workers who are paid above the NMW and are on our payroll.

The trustee committee is responsible for directly and indirectly planning, directing and controlling the charity's activities. The senior management personnel are Sandra P. Rice as Operations Manager. She is in charge of the general management of the charity's day-to-day activities, supervises staff and volunteers' performances, and looks for financial resources for the charity.

Risk management

The charity trustees have given consideration to the major risks to which the charity is exposed and are satisfied that systems or procedures are established in order to manage those risks.

Funds held as custodian trustee on behalf of others

The charity trustees confirm that none assets nor funds have been held as custodian trustee during this reporting year.

Statement of responsibilities of the trustees

The trustees (who are also directors of Migrant Support for the purposes of company law) are responsible for preparing the trustees' annual report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- Select suitable accounting policies and then apply them consistently
- Observe the methods and principles in the Charities SORP
- Make judgements and estimates that are reasonable and prudent
- State whether applicable UK Accounting Standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial

Migrant Support
Trustees' annual report
for the year ended 31 July 2023

statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

This report has been prepared in accordance with the provisions applicable to companies subject to the small companies' regime of the Companies Act 2006.

The trustees' annual report has been approved by the trustees **on 28/03/2024** and signed on their behalf by

Saleh Daiyoub
Chair / Director
Migrant Support

Independent examiner's report
to the trustees of
Migrant Support

I report to the charity trustees on my examination of the accounts of the company for the year ended 31st July 2023 which are set out on pages 17 to 31.

Responsibilities and basis of report

As the charity trustees of the company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your company's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Catherine Hall FCCA DChA

Slade & Cooper Limited
Beehive Mill
Jersey Street
Ancoats
Manchester
M4 6JG

Migrant Support
Statement of Financial Activities
(including Income and Expenditure account)
for the year ended 31 July 2023

	Note	Unrestricted funds £	Restricted funds £	Total funds 2023 £	Total funds 2022 £
Income from:					
Donations and legacies	3	25	-	25	5,500
Charitable activities:					
Promotion of social inclusion	4	60,400	83,463	143,863	100,459
Total income		60,425	83,463	143,888	105,959
Expenditure on:					
Charitable activities:					
Promotion of social inclusion	5	12,425	79,832	92,257	77,714
Total expenditure		12,425	79,832	92,257	77,714
Net income/(expenditure) for the year	6	48,000	3,631	51,631	28,245
Transfer between funds		-	-	-	-
Net movement in funds for the year		48,000	3,631	51,631	28,245
Reconciliation of funds					
Total funds brought forward		36,178	4,369	40,547	12,302
Total funds carried forward		84,178	8,000	92,178	40,547

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

Migrant Support
Company number 7698756
Balance sheet as at 31 July 2023

	Note	2023		2022	
		£	£	£	£
Current assets					
Debtors	11	61,092		27,856	
Cash at bank and in hand	12	32,658		17,302	
		93,750		45,158	
Liabilities					
Creditors: amounts falling due in less than one year	13	(1,572)		(4,611)	
		92,178		40,547	
Net current assets			92,178		40,547
Total assets less current liabilities			92,178		40,547
Net assets			92,178		40,547
The funds of the charity:					
Restricted income funds	14		8,000		4,369
Unrestricted income funds	14		84,178		36,178
			92,178		40,547
Total charity funds			92,178		40,547

For the year in question, the company was entitled to exemption from an audit under section 477 of the Companies Act 2006 relating to small companies.

Directors' responsibilities:

- The members have not required the company to obtain an audit of its accounts for the year in question in accordance with section 476 of the Companies Act 2006,
- The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts are prepared in accordance with the special provisions of part 15 of the Companies Act 2006 relating to small companies and in accordance with FRS102 SORP, and constitute the annual accounts required by the Companies Act 2006 and are for circulation to members of the company.

The notes on pages 19 to 31 form part of these accounts.

A full comparative statement of financial activities is available on the last page of the financial statements.

Approved by the trustees on ___/___/2024 and signed on their behalf by:

.....
Saleh Daiyoub (Chair)

Migrant Support

Notes to the accounts for the year ended 31 July 2023

1 Accounting policies

The principal accounting policies adopted, judgments and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

a Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 (as updated through Update Bulletin 1 published on 2 February 2016) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

The charity has applied Update Bulletin 1 as published on 2 February 2016 and does not include a cash flow statement on the grounds that it is applying FRS 102 section 1A.

Migrant Support meets the definition of a public benefit entity under FRS102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

b Preparation of the accounts on a going concern basis

Trustees are aware that in previous years MS was not able to create enough reserves during the year as outlined in the "Reserves Policy". While this was a concern and measures have been taken to address the concern (see below) it is not sufficient concern for Trustees to believe that MS will soon be going into liquidation.

This is because Trustees do have a long and varied history of working with small and micro organisation and realise that the position for MS is not unique. Many small and micro organisations struggle, especially in the first few years of operation, to build up enough reserves to cover 3 months running costs.

The belief that MS would not quickly go into liquidation has proved to be correct because MS has managed to survive the Coronavirus crisis by moving to on line courses and support. As a result the work has continued to be delivered.

However, we have recognised that the situation needs to be addressed and this was started in December 2019 with a series of meetings both on line and face to face.

This year MS have secured some unrestricted funds which by default have become the reserves as main funds are spent on delivering specific projects.

The Trustees recognised that being totally reliant on funding of small projects was the major cause of the concern and the following 3 specific actions to secure sustainability of the organisation have been implemented in this year.

a) All funding applications now include a reasonable level of allocations to administrative work and contributions to PAYE, and management time. (we have created a new administration post which is dedicated to alleviate the daily work on site, giving more time to the management to deal with financial and fundraising)

b) To reduce the support of staff to some of the old projects that seem to have created their own ongoing legacy and to concentrate on the on-going and funded work.

MS are working towards this, although it has proven difficult to close the work or projects when the grant came to an end. MS also saw an increase of beneficiaries who are not entitled to the project (due restrictions of eligibility) who continue coming to the sessions therefore it is hard to close those classes. However MS are working towards securing funding for those groups or continuation of popular projects such as the Walk Talk.

Migrant Support

Notes to the accounts for the year ended 31 July 2023 (continued)

b Preparation of the accounts on a going concern basis (continued)

c) To move more towards delivering English courses which are core funded and not "grants". This will reduce the reliance on "grant/restricted funds" and enable money to be allocated to reserves.

MS also secured accreditation for ESOL learners with Ascentis, by becoming an accredited centre. This is a huge step for MS to secure possible funding such as the Adult Education Budget or gain contracts with the City council. In addition, it helps to improve chances to The 3 above actions are planned to stabilise the income flow and to take additional pressure off MS staff. This will then allow MS to build some meaningful reserves over the medium and long term. MS are working towards securing more substantial reserves as expenditure per month will increase as more sessions are delivered and the likely increment of hourly rate for L5+ teachers.

c Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

For legacies, entitlement is taken as the earlier of the date on which either: the charity is aware that probate has been granted, the estate has been finalised and notification has been made by the executor(s) to the charity that a distribution will be made, or when a distribution is received from the estate. Receipt of a legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the charity has been notified of the executor's intention to make a distribution. Where legacies have been notified to the charity, or the charity is aware of the granting of probate, and the criteria for income recognition have not been met, then the legacy is treated as a contingent asset and disclosed if material.

Income received in advance of a provision of a specified service is deferred until the criteria for income recognition are met.

d Donated services and facilities

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), general volunteer time is not recognised; refer to the trustees' annual report for more information about their contribution.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

Migrant Support

Notes to the accounts for the year ended 31 July 2023 (continued)

e Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the Bank.

f Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of charity.

Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose.

Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

g Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Costs of raising funds comprise the costs of commercial trading and their associated support costs.
- Expenditure on charitable activities includes the costs undertaken to further the purposes of the charity and their associated support costs.
- Other expenditure represents those items not falling into any other heading.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

h Tangible fixed assets

Individual fixed assets costing £200 or more are capitalised at cost and are depreciated over their estimated useful economic lives on a straight line basis as follows. There are currently no tangible fixed assets.

i Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

j Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

Migrant Support

Notes to the accounts for the year ended 31 July 2023 (continued)

k Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

2 Legal status of the charity

The charity is a company limited by guarantee registered in England and Wales and has no share capital. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity. The registered office address is disclosed on page 1.

3 Income from donations and legacies

	Unrestricted £	Restricted £	Total 2023 £
Donations	25	-	25
Total	25	-	25
<i>Previous Reporting Period</i>	<i>Unrestricted £</i>	<i>Restricted £</i>	<i>Total 2022 £</i>
Donations	5,500	-	5,500
Total	5,500	-	5,500

4 Income from charitable activities

	Unrestricted £	Restricted £	Total 2023 £
Church Action on Poverty	-	4,823	4,823
CLAUK	1,600	-	1,600
Climate MVMTT	-	2,000	2,000
DWF	-	2,000	2,000
Good Things Foundation	-	4,000	4,000
HAIGH CO	-	6,000	6,000
Manchester City Council Hong Kong BNOs ESOL provision	58,800	-	58,800
National Lottery Awards for All	-	10,000	10,000
The Big Life	-	3,000	3,000
Total	60,400	83,463	143,863

Migrant Support

Notes to the accounts for the year ended 31 July 2023 (continued)

4 Income from charitable activities (continued)

<i>Previous Reporting Period</i>	<i>Unrestricted</i> £	<i>Restricted</i> £	<i>Total 2022</i> £
<i>Good Things Foundation</i>	-	9,200	9,200
<i>Greater Manchester Sport</i>	-	9,972	9,972
<i>Manchester City Council</i>	-	14,886	14,886
<i>MCC - Hong Kong BNOs ESOL provision</i>	27,650	-	27,650
<i>National Lottery Community Fund</i>	-	10,000	10,000
<i>University of Bolton</i>	3,895	-	3,895
<i>University of Leeds</i>	-	9,856	9,856
<i>WEA - Digital Inclusion</i>	-	15,000	15,000
Total	31,545	68,914	100,459

5 Analysis of expenditure on charitable activities

	<i>Total 2023</i> £	<i>Total 2022</i> £
Staff costs	66,737	63,671
Accountancy	3,535	2,149
Administrative Expenses	4,895	647
Communications	120	432
Companies House/HMRC	13	13
Insurance	308	54
Other professional costs	-	310
Project Expenses	6,459	3,662
Room Hire	8,316	6,000
Stationary and running costs	1,002	213
Telephone	533	274
Website	339	289
	92,257	77,714
	2023 £	2022 £
Restricted expenditure	79,832	64,850
Unrestricted expenditure	12,425	12,864
	92,257	77,714

Migrant Support

Notes to the accounts for the year ended 31 July 2023 (continued)

6 Net income/(expenditure) for the year

This is stated after charging/(crediting):	2023 £	2022 £
Accountancy	700	650
Independent examiner's fee	325	300
	<u> </u>	<u> </u>

7 Staff costs

Staff costs during the year were as follows:

	2023 £	2022 £
Wages and salaries	58,240	61,806
Social security costs	6,284	-
Pension costs	2,213	1,865
	<u> </u>	<u> </u>
	66,737	63,671
	<u> </u>	<u> </u>
Allocated as follows:		
Charitable activities	66,737	63,671
	<u> </u>	<u> </u>
	66,737	63,671
	<u> </u>	<u> </u>

No employees has employee benefits in excess of £60,000 (2022: Nil).

The average number of staff employed during the period was 13 (2022: 8).

The average full time equivalent number of staff employed during the period was 3 (2022: 2).

The key management personnel of the charity comprise the trustees and the Chief Executive Officer. The total employee benefits of the key management personnel of the charity were £25,146 (2022: £18,924).

8 Trustee remuneration and expenses, and related party transactions

Neither the management committee nor any persons connected with them received any remuneration or reimbursed expenses during the year (2022: Nil).

No members of the management committee received travel and subsistence expenses during the year (2022: Nil).

Aggregate donations from related parties were nil (2022: £Nil).

There are no donations from related parties which are outside the normal course of business and no restricted donations from related parties.

No trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity, including guarantees, during the year (2022: nil).

Migrant Support

Notes to the accounts for the year ended 31 July 2023 (continued)

9 Government grants

The government grants recognised in the accounts were as follows:

	2023 £	2022 £
Manchester City Council	110,440	42,536
	110,440	42,536
	110,440	42,536

The unfulfilled conditions and contingencies attaching to the grants were are shown on note 13.

10 Corporation tax

The charity is exempt from tax on income and gains falling within Chapter 3 of Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects. No tax charges have arisen in the charity.

11 Debtors

	2023 £	2022 £
Other debtors	60,800	27,650
Prepayments and accrued income	292	206
	61,092	27,856
	61,092	27,856

12 Cash at bank and in hand

	2023 £	2022 £
Cash at bank and on hand	32,658	17,302
	32,658	17,302
	32,658	17,302

13 Creditors: amounts falling due within one year

	2023 £	2022 £
Other creditors and accruals	1,322	4,611
Taxation and social security costs	250	-
	1,572	4,611
	1,572	4,611

Migrant Support

Notes to the accounts for the year ended 31 July 2023 (continued)

14 Analysis of movements in restricted funds

	Balance at 1 August 2022 £	Income £	Expenditure £	Transfers £	Balance at 31 July 2023 £
Church Action on Poverty	-	4,823	(4,823)	-	-
Climate MVMTT	-	2,000	(2,000)	-	-
DWF	-	2,000	(2,000)	-	-
Good Things Foundation	-	4,000	(4,000)	-	-
HAIGH CO	-	6,000	(6,000)	-	-
Manchester City Council	-	51,640	(43,640)	-	8,000
National Lottery Awards for All	305	10,000	(10,305)	-	-
The Big Life	-	3,000	(3,000)	-	-
University of Leeds - Care Well	4,057	-	(4,057)	-	-
WEA ESF	7	-	(7)	-	-
Total	4,369	83,463	(79,832)	-	8,000
Previous reporting period	<i>Balance at 1 August 2021 £</i>	<i>Income £</i>	<i>Expenditure £</i>	<i>Transfers £</i>	<i>Balance at 31 July 2022 £</i>
CLAUK	4,101	-	-	(4,101)	-
Collective	315	-	-	(315)	-
Good Things Foundation	-	9,200	(9,200)	-	-
Greater Manchester Sport	-	9,972	(9,972)	-	-
Manchester City Council	-	14,886	(14,886)	-	-
National Lottery Awards for All	305	10,000	(10,000)	-	305
SRG Savings	2	-	-	(2)	-
University of Leeds - Care Well	-	9,856	(5,799)	-	4,057
WEA ESF	-	15,000	(14,993)	-	7
Total	4,723	68,914	(64,850)	(4,418)	4,369

Migrant Support

Notes to the accounts for the year ended 31 July 2023 (continued)

13 Analysis of movements in restricted funds (continued)

Name of restricted fund	Description, nature and purposes of the fund
Church Action on Poverty	Moving Forward is an integrated, holistic 28-week programme that focuses on improving confidence in spoken English and employability and continuing to develop knowledge of UK history and culture. It also focuses on enhancing well-being, avoiding isolation by participating in outdoor and 'hands-on' activities, and familiarising entrepreneurial options such as Self-Reliant Groups (SRG) in partnership with Church Action on Poverty.
Climate MVMTT	Mi Lovely Green Festival was part of Green Week 2022, funded by the Great Big Green Week Community Fund, aimed to contribute to the conversation and community action on climate change and protect nature by organising three main open events during Green Week 2022 and encourage people from diverse cultural backgrounds to come and join us in the little garden in the city centre of Manchester to learn how 'urban gardens can become a haven for insects and birds as well as provide a lovely place to enjoy flowers and fragrances. Participants also learned how to grow their fruits and vegetables and learn how to reduce energy consumption, recycle and raise awareness about littering. On the last day, we had performances and workshops on how to make bird feeders/birdhouses and bug hotels from recycled material and stalls for community groups.
DWF	Be Well Together project BWT , supported by the DWF Grant, contributed to providing support to disadvantaged communities from different cultural backgrounds and nationalities; most have suffered traumas of war and persecution, which in some cases has worsened their existing medical conditions, most in long-term unemployment or facing complex needs. This project aimed to support these new arrivals holistically, taking as a base the English language provision (but not funded by this project) and developing and implementing a series of activities to tackle barriers to integration and improve participants' fast-track package of support, looking at the well-being in general and prepare them to progression.
GoodThings Foundation	Community Digital Skills pathway GM, with the support of the Good Things Foundation and the Community Digital Skills Pathway organisation, was able to provide support to groups of learners who have a different level of English but mainly from Entry 1 and above using different teaching approaches to improve their digital skills and also offer devices to those who didn't have one or were not suitable for learning. The project reached out to approximately 70 learners and provided devices to 45 to those who needed them.
HAIGH CO	The Employment Focus project offers a progression route to employment and further education through a holistic program for vulnerable people with complex barriers from refugee backgrounds to employment during the first part of 2022. Participants increased their employability skills and capacity to access further education and training by participating in the one-to-one and group sessions on employability. They also gained familiarity and increased capacity to interact with crucial online platforms, such as Zoom, virtual learning environments and key interfaces such as FE college, jobcentre, bank and other websites. In addition, the project aimed to increase British cultural knowledge and promote Social Cohesion. CABWI funded this project.

Migrant Support

Notes to the accounts for the year ended 31 July 2023 (continued)

13 Analysis of movements in restricted funds (continued)

Name of	Description, nature and purposes of the fund
Manchester City Council	Funding from Manchester City Council was for the following projects: <ol style="list-style-type: none"><li data-bbox="485 432 1362 611">1. The YUM CHA project aims to support elderly participants in developing friendships, collaborating to practice English and socialising. They also play board games, do arts and crafts, listen to music, or exercise. We also set up gardening for Health and walk-and-talk groups, focusing on outdoor activities such as visiting the Peoples Museum, RHS Garden Bridgewater, and a walking tour of Manchester.<li data-bbox="485 618 1362 768">2. The Bauhinia project aimed to bring people from Hong Kong from different ages and backgrounds together to celebrate their cultural heritage and traditions, support each other, gain confidence in travelling independently, learn about British culture, make friends, avoid isolation and improve their health and well-being.<li data-bbox="485 786 1382 1059">3. ESOL provision for Pre-Entry and Entry level 1 cohort as part of the MAES provision for the Ukranian support Grant. We offer accredited/non-accredited classes ranging from pre-entry to ESOL Entry 1 to prepare learners for everyday life, further education and the world of work. Each learner will receive approximately 180 hours of guided provision plus a minimum of 36 hours of enrichment activities aimed at reinforcing gaps in learning or tackling barriers to social inclusion, resulting in all learners receiving a total of 216 hours of face-to-face provision tailored to meeting learners needs or helping them gain new skills and knowledge.<li data-bbox="485 1095 1382 1496">4. The Employment Focus and Work Club offers fast-track, personalised, and holistic provisions to improve the employability skills of those who follow in the 'hard to reach' category, face complex needs and have no or low English communication skills (Pre-Entry levels). Those groups are particularly prone to exclusion from employment opportunities and are at risk of exploitation. We aim to improve confidence in spoken English, digital and employability skills as those elements are profoundly linked and establish a clear starting point for securing employment in the UK. The Employment Focus project also supported unemployed people by offering a progression route to employment and further education through a holistic program for vulnerable people with complex employment barriers and those interested in gaining relevant qualifications to enter the water and utility sector.<li data-bbox="485 1532 1374 1738">5. The HKG BNOs Welcome Grants (Manchester City Council) supported this project mainly but partially. The project aimed to increase learners' confidence in the English language ESOL, digital skills, and employment prospects by undertaking approximately twenty weeks of individualised and group sessions learning the English language and embedded digital skills, particularly for those in preparation for Ascentis accreditations.
National Lottery Awards for All	The project aims to continue with the digital provision beyond the duration of the project funded by ESF and support those who were not entitled to the program, mainly from pre-Entry levels, such as asylum seekers and people in Zero hours contracts from Pre . Approximately 29 learners from these vulnerable backgrounds took part in the digital sessions

Migrant Support

Notes to the accounts for the year ended 31 July 2023 (continued)

13 Analysis of movements in restricted funds (continued)

Name of	Description, nature and purposes of the fund
The Big Life	The 'Living Well Together' LWT is a Social Prescribing Project Well-being aimed at delivering a program designed to improve the holistic well-being of participants and their families. This project also aimed to collaborate with the Big Life Social prescribing program. The project contributed to our Well-being sessions through Art and performances (fine art and theatre), Going Out and Learning British Culture and history, and Well-being through Volunteering (befrienders and interpreters).
University of Leeds - Care Well	The research aims to work closely with refugee and other migrant support organisations to co-produce evidence and with regional, national and international policymakers to achieve policy impacts. As community partner, Migrant Support recruited peer researchers based in Greater Manchester (Spanish and Arabic background) to help the researchers to find out about the care experiences of families who have relatives living in different countries. The peer researchers received training in safeguarding, data protection and interview methodologies including multi-sited family-focused ethnographic & participatory action research methodology and also went through DBS checks before they engaged transnational families with three generations based in the UK and overseas.
WEA ESF	Pro Digital Inclusion is an ESF funded project delivering the digital inclusion project to increase knowledge, awareness and capability of our including vulnerable migrants and refugees to improve their employment and further education prospects through this financial year. Approximately 50 learners, including those over the 50s, from ethnic minorities, people suffering health conditions, women and unemployed with limited English communication skills, benefited from this project, receiving approximately 50 hours of guided and non-guided learning support. As a result, most of these participants moved to formal education, volunteering and work. We have also completed the report 'Pro Digital Inclusion', which is available online.

Migrant Support

Notes to the accounts for the year ended 31 July 2023 (continued)

14 Analysis of movement in unrestricted funds

Current reporting period	Balance at 1 August 2022 £	Income £	Expenditure £	Transfers £	As at 31 July 2023 £
General fund	36,178	60,425	(12,425)	-	84,178
	<u>36,178</u>	<u>60,425</u>	<u>(12,425)</u>	<u>-</u>	<u>84,178</u>
	<u><u>36,178</u></u>	<u><u>60,425</u></u>	<u><u>(12,425)</u></u>	<u><u>-</u></u>	<u><u>84,178</u></u>
Previous reporting period	Balance at 1 August £	Income £	Expenditure £	Transfers £	As at 31 July 2022 £
General fund	7,579	37,045	(12,864)	4,418	36,178
	<u>7,579</u>	<u>37,045</u>	<u>(12,864)</u>	<u>4,418</u>	<u>36,178</u>
	<u><u>7,579</u></u>	<u><u>37,045</u></u>	<u><u>(12,864)</u></u>	<u><u>4,418</u></u>	<u><u>36,178</u></u>

Name of unrestricted fund	Description, nature and purposes of the fund
General fund	The free reserves after allowing for all designated funds

15 Analysis of net assets between funds

	General fund £	Designated funds £	Restricted funds £	Total £
Net current assets/(liabilities)	84,178	-	8,000	92,178
	<u>84,178</u>	<u>-</u>	<u>8,000</u>	<u>92,178</u>
	<u><u>84,178</u></u>	<u><u>-</u></u>	<u><u>8,000</u></u>	<u><u>92,178</u></u>
Previous reporting period	General fund £	Designated funds £	Restricted funds £	Total £
Net current assets/(liabilities)	36,178	-	4,369	40,547
	<u>36,178</u>	<u>-</u>	<u>4,369</u>	<u>40,547</u>
	<u><u>36,178</u></u>	<u><u>-</u></u>	<u><u>4,369</u></u>	<u><u>40,547</u></u>

Migrant Support

Notes to the accounts for the year ended 31 July 2023 (continued)

16 Prior year Statement of Financial Activities (including Income and Expenditure Account)

	Note	Unrestricted funds £	Restricted funds £	Total funds 2022 £	<i>Total funds</i> 2021 £
Income from:					
Donations and legacies	3	5,500	-	5,500	1,873
Charitable activities:					
Promotion of social inclusion	4	31,545	68,914	100,459	92,041
		37,045	68,914	105,959	93,914
Expenditure on:					
Charitable activities:					
Promotion of social inclusion	5	12,864	64,850	77,714	80,934
		12,864	64,850	77,714	80,934
Net income/(expenditure) for the year	6	24,181	4,064	28,245	12,980
Transfer between funds		4,418	(4,418)	-	-
Net movement in funds for the year		28,599	(354)	28,245	12,980
Reconciliation of funds					
Total funds brought forward		7,579	4,723	12,302	(678)
Total funds carried forward		36,178	4,369	40,547	12,302

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

MIGRANT SUPPORT

England & Wales - Charity number 1167430

Accounts



Company number: 7698756

Charity Number: 1167430

Migrant Support

Report and financial statements
For the year ended 31 July 2022

Migrant Support
Reference and administrative information
for the year ended 31 July 2022

Company number 7698756

Charity number 1167430

Registered office and operational address Methodist Central Building
Oldham Street
Manchester
Lancashire
England

Trustees Trustees, who are also directors under company law, who served during the year and up to the date of this report were as follows:

Saleh Daiyoub

Donald Flynn

Kyriaki Lymperopoulou

Rosa Mas Giralt

Gareth Nash (resigned 7 July 2022)

Ikechukwu Okonkwo

Dave Tynan (resigned 23 October 2022)

Anysie Kankindi

Nicola Dean

Key management personnel Sandra Rice

Bankers National Westminster Bank plc
11 Spring Gardens
Manchester
M2 1FB

Independent examiner Catherine Hall FCCA DChA, Slade & Cooper Limited
Beehive Mill, Jersey Street, Ancoats, Manchester, M4 6JG

Migrant Support
Trustees' annual report
for the year ended 31 July 2022

The trustees present their report and the unaudited financial statements for the year ended 31 July 2022. Included within the trustees' report is the directors' report as required by company law.

Reference and administrative information set out on page 1 forms part of this report. The financial statements comply with current statutory requirements, the memorandum and articles of association and the Statement of Recommended Practice - Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102.

Objectives and activities

The charity's objects are specifically restricted to the following:

The promotion of social inclusion for the public benefit within communities of migrants and refugees and asylum seekers, who are socially excluded on the grounds of their social and economic position:

- by identifying needs and where necessary providing support for migrants, refugees and asylum seekers to advance their education, promote their health and well-being and relieve financial hardship; and
- by educating the public to promote greater acceptance and understanding of migrants and their contribution to British society.

The trustees review the aims, objectives and activities of the charity each year. This report looks at what the charity has achieved and the outcomes of its work in the reporting period. The trustees report the success of each key activity and the benefits the charity has brought to those groups of people that it is set up to help. The review also helps the trustees ensure the charity's aims, objectives and activities remain focused on its stated purposes.

The trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning its future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives that have been set.

In the furtherance of its objectives, the charity organises volunteering activities, provides language and employability support face to face as well as online and runs wellbeing activities and events. The provision of the charity this year has been crucial to support most excluded groups of the society during the pandemic by helping people to continue their education, access to services and avoid isolation and improve their mental health. More detail of these activities during the year is provided below.

Migrant Support
Trustees' annual report
for the year ended 31 July 2022

Achievements and performance

The charity's main activities and its beneficiaries are described below. All training delivered by the charity focuses on supporting vulnerable or at risk of exclusion of people from migrant backgrounds by removing barriers to integration through language support and education and promoting diversity and tolerance to further Migrant Support's charitable purposes for the public benefit.

POST EMERGENCY COVID-19 RESPONSE

LANGUAGE - INTEGRATION and Olive Project.

Language Employability Integration Hub (during the pandemic OLIVE) aimed to make our leading service accessible online / phone during the Covid-19 lockdown and prepare the organisation for the next stage of the Covid crisis and keep supporting current and new groups from diverse, vulnerable migrant backgrounds, who have been most hit by the pandemic (including refugees, asylum seekers, Black ethnic minority groups, people whose first language is not English, people who are over 50, people who might struggle accessing services and people in hardship from diverse cultural backgrounds). Once the restrictions were, reduced, learners attended to face to face classes. This financial year's central provision is the English language, supported by employability and digital skills access.

We run four cohorts of lessons, from 3 to 9 hours per week depending on the specific needs of a group of learners and focus on reducing barriers or employment and integration. This year the main groups we worked with were also from Pre-Entry levels up to Entry 3. Most of them are unemployed, and many suffering complex needs.

This project was made possible with the financial support of different funders with restricted funds to deliver sessions for specific groups and outcomes. With no-restricted funds, Amazon and the University of Bolton also contributed to providing this main activity.

Collective Action Partnership



The Collective Action partnership continued the collaborative work, although more informal and with no official funding. The initial project responded to the Covid crisis. It promoted collaboration with Community Revival, Home Justice and Migrant Support to help people living in Greater Manchester who might be suffering the consequences of the COVID-19 pandemic.

During the 10th Anniversary event, we had the opportunity to meet our trustees (Dave, Saleh and Ike) and converse with our partners Sofia K. from Home and Justice and Shabaz A. from Community Revival.

Core activities (mainly face to face)

Pro Digital Inclusion

Migrant Support

Trustees' annual report

for the year ended 31 July 2022



Outcomes at the end of the course



With the support of ESF funding, Migrant Support continues delivering the digital inclusion project to increase knowledge, awareness and capability of our including vulnerable migrants and refugees

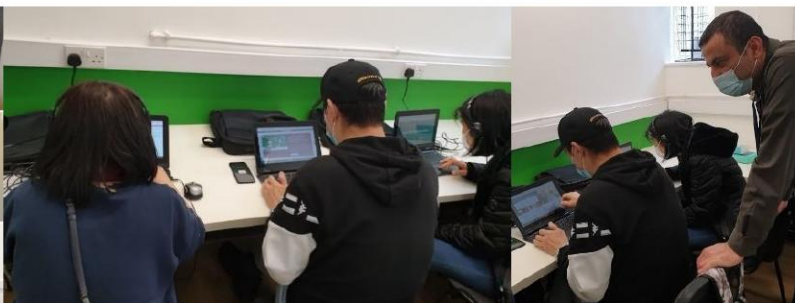
to improve their employment and further education prospects through this financial year. Approximately 50 learners, including those over the 50s, from ethnic minorities, people suffering health conditions, women and unemployed with limited English communication skills, benefited from this project, receiving approximately 50 hours of guided and non-guided learning support. As a result, most of these participants moved to formal education, volunteering and work. We have also completed the report 'Pro Digital Inclusion', which is available online.

Digital Inclusion continuation



With the support of The Big lottery, the organisation could continue the support beyond the duration of the project funded by ESF and support those who were not entitled to the program, such as asylum seekers and people in Zero hours contracts. Approximately 29 learners from these vulnerable backgrounds took part in the digital sessions.

Community Digital Skills pathway GM, with the support of the Good Things Foundation and the



Community Digital Skills Pathway organisation, was able to provide support to groups of learners who have a different level of English using different teaching

approaches to improve their digital skills and also offer devices to those who didn't have one or were not suitable for learning. The project reached out to approximately 70 learners and provided devices to 45 to those who needed them. This project was completed when this financial year from February to July 2022.

The fine art & well-being program at Migrant Support continued to offer face-to-face and online learning during this financial year. Learners had the opportunity to put into practice written and spoken English vocabulary through the context of artistic theory and practice. Learners were introduced to the keywords related to a subject found in fine art and taught the meanings of these words. We had approximately 10 participants engaging online this year, but we had about 38 who joined the art class in person.

Migrant Support
Trustees' annual report
for the year ended 31 July 2022



Going Through Together



The Going Through Together GTT project provided support to the most vulnerable people from BME backgrounds / migrant backgrounds living in the city during and through the last part of post-Covid-19. GTT organised and delivered different sessions and activities to improve the well-being of

participants and also included helping to understand the importance of keeping healthy (physically and mentally), particularly after the Covid period. The project aimed to encourage people to come together in small-medium groups to support each other via different activities, develop friendships and move forward together. The groups have learnt to become more self-sufficient and to communicate better with each other. The fortnightly meetings between the groups have meant that they can get out of their homes, come into the centre of Manchester, and have access to spaces and opportunities they otherwise wouldn't have. The Manchester City Council supported this project through their CHEM program.

Some of the groups formed within this project were; members of the Drama group, Women's and



crafts, conversation group, Women's of skills, Sewing group, Maiz Dorado SRG, Spanish speakers' groups. Approximately 30 participants got involved of these groups.

Performance and drama Group



volunteers.

Under the well-being program, the performance/drama group kept meeting during this financial year, and with the support of funders such as CHEM / Manchester City Council and Church Action on Poverty, this group increased the confidence of approximately 12 participants with the help of two

Migrant Support
Trustees' annual report
for the year ended 31 July 2022

British Nationals Overseas from Hong Kong – **New Beginning Project** and **employment Focus project**



The HKG BNOs Welcome Grants (Manchester City council) supported mainly but partially this project. The project aimed to increase learners' confidence in the English language, digital skills and employment prospects due to undertaking approximately twenty weeks of individualised and group sessions learning the English language and embedded digital skills, particularly for those in preparations for Ascentis accreditations. Participants also increased their employability skills and capacity to access further education and training by participating in the one-to-one and group sessions on employability (learning how to write a CV or online paid/no paid job applications). In addition, learners received support on the increased capacity to interact with crucial online platforms, such as zoom, virtual learning environments and critical interfaces such as job centres, banks and other websites. Finally increased British cultural knowledge and promotion Social Cohesion and reduce levels of isolation and segregation. So far, approximately 30 learners have participated in this project, and about 20 sat on exams. The funds from the small grants for HK BNOs also contributed to delivering this project.

LASNET



This financial year the Latin American Support Network moved forward to become an independent organisation. They had their first Annual General Meeting on the 24th of November, 2021. The following steps will be setting up a new bank account and website and delivering their action plan.

Wellbeing projects

Manchester Talk-Walks



Sport for England supported financially this project which overall ben benefited directly approximately 50 learners from diverse backgrounds. Learners developed their knowledge of grammar and language forms for speaking and writing and other skills associated with the programme, including developing IT skills, presentation skills and photography also to know about the culture and history of Manchester.

Migrant Support
Trustees' annual report
for the year ended 31 July 2022

Talking and talking was a great way to improve their English, exercise, go to places for the first time and learn about the city they now live in. Several learners on this programme arrived in Manchester recently from Hong Kong on British National (Overseas) visas. It was a fantastic asset to our organisation to enhance these residents' capacity to get to know their new homes while promoting the benefits of walking.



During this project, we visited all these places, Manchester Royal Mill in Ancoats, city tour around different historic sites in

Manchester, the Peterloo Memorial and the Statue of Emmeline Pankhurst, St Peter's Square, The Pankhurst Centre, Jodrell Bank World Heritage Site, The Jewish Museum, Cheetham Hill Quarry Bank Mills and the Ahmed Iqbal Ullah Race Relations Archive, Manchester Central Library. At the end of the project, the team and learners shared their experiences in a report on our website.

This project was implemented thanks to the partial support of the Sport of England fund, BNOs Small Grants and BeWell social prescribing grants.

The allotment project



As a part of the well-being programme, we also encouraged learners to participate in the allotment project. With the support of Seymour Allotments and the Laley Allotment centre, approximately

46 learners (mainly from Hong Kong) visited the allotments during summer, received basic induction on how to grow vegetables, and had the opportunity to harvest. Although not funded directly, this project received



support from BeWell, Green Week and Sport of England. The project was popular with participants, and we are securing further financial support to continue to the next financial year.

Migrant Support
Trustees' annual report
for the year ended 31 July 2022

Care Well Project



Migrant Support is one of the UK partner organisations working on this three-year international project, led by the University of Reading and the University of Leeds, funded by the Joint Programming Initiative 'More Years Better Lives' (UK Research and Innovation-ESRC, ANR, AEI and FORTE), It looks at care and inequalities among different generations of transnational families in the UK, Spain, France, and Sweden, including children and young people, and the impacts of the pandemic. The research aims to work closely with refugee and other migrant support organisations to co-produce evidence and with regional, national and international policymakers to achieve policy impacts.

As community partner, Migrant Support recruited peer researchers based in Greater Manchester (Spanish and Arabic background) to help the researchers to find out about the care experiences of families who have relatives living in different countries. The peer researchers received training in safeguarding, data protection and interview methodologies including multi-sited family-focused ethnographic & participatory action research methodology and also went through DBS checks before they engaged transnational families with three generations based in the UK and overseas.



<https://research.reading.ac.uk/transnational-families/project-partners/>

Volunteering Scheme

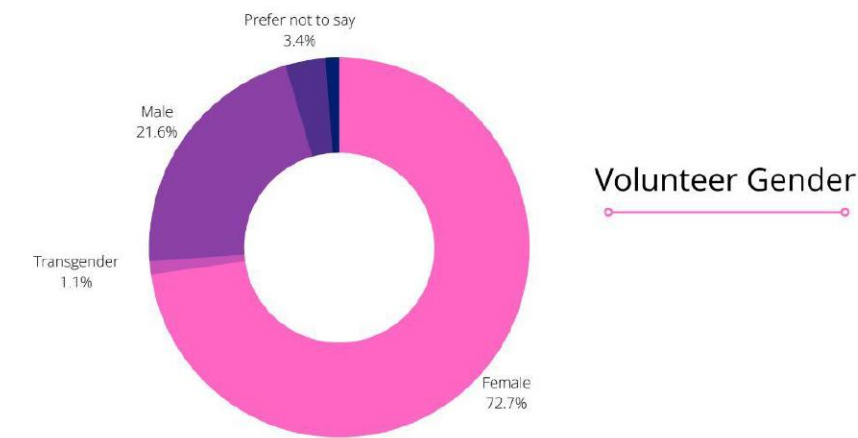
We have received the support of University of Bolton and University of Manchester volunteers in different capacities such as trainee teachers and teaching assistants.

Migrant Support

Trustees' annual report

for the year ended 31 July 2022

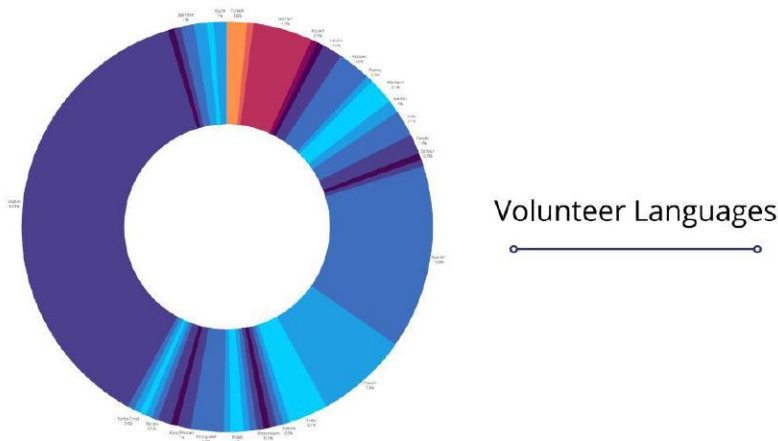
We recruited and supported approximately 41 volunteers during this year, the majority (approximately 72% were women). UK/EU background where the main nationalities (41 %). The main additional languages spoken (aside of English 37%) were Spanish, French, German, Russian, Urdu, Mandarin, Portuguese and Arabic.



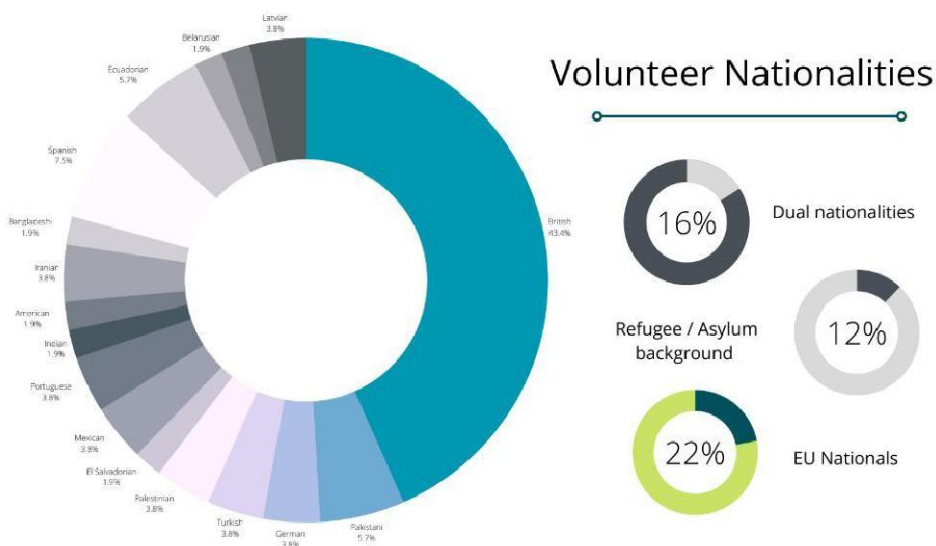
Volunteers supported different activities and covered different roles, from teachers' assistants, interpreters, befrienders, admin support, and event's organisers. All volunteers received induction and training from our volunteer coordinator, who supported us an average of 3 hours per week onsite.

Volunteers supported different activities and covered different roles, from teachers' assistants, interpreters, befrienders, admin support, and event's organisers. All volunteers received induction and training from our volunteer coordinator, who supported us an average of 3 hours per week onsite.

Reflection Migrant Support diversity, our volunteers come from a different cultural background as well. All with different skills, experience and abilities, most of them in full-time education and some of them from migrant and refugee backgrounds themselves.



Volunteer Languages



Volunteer Nationalities

Migrant Support
Trustees' annual report
for the year ended 31 July 2022

Events and activities throughout the year

Volunteers, teachers and staff members organised and delivered various activities throughout the pandemic, mainly online. However, as the restrictions were improving at the end of this financial year, we also organised face-to-face events; here are some of them.

10th Years Anniversary event Migrant Support



The team organised an event in the Methodist Central Building to celebrate the organisation's achievements in these ten years of work. The staff members (Jhon, Samira, Sophie, Richard and Sandra) and trustees/directors (Ike, Dave and Saleh in person and Rosa, Gareth and Don online) were present and hosted an inspiring evening. Our team of volunteers from MiZest, led by Aladin, cooked a delicious meal reflecting the diversity of cultural backgrounds. The event was also the opportunity to officially launch our community research, 'Coming Through COVID,' introduced by John and officially launch LASNET as an independent organisation.



Thank you! Trustees and directors Dave Tynan and Gareth Nash

In addition, we had the opportunity to say goodbye to our long-term trustees (Dave Tynan and Gareth Nash), who are now enjoying retirement. We all wish all the best to them and offer immense thanks for all their hard work and support to help Migrant Support to get where it is now.

Approximately 62 people attended the event in person and eight online. A total of roughly 70 people participated.

Event Summer meal with learners and volunteers



To celebrate the beginning of summer without restrictions, we organise a lunch event on the 5th of May with our learners and volunteers. MiZest and the lead Aladin and Nidal helped us to cook delicious food, and our teachers introduced new vocabulary to new arrivals. In particular from Hong Kong and Afghanistan. Approximately 50 people attended this event.

Migrant Support
Trustees' annual report
for the year ended 31 July 2022

• **Memberships**

1. We continued our membership with the Online Centres Network which includes Learn MyWay and English My way.
2. We continued as Disability Confident Employer
3. We continued our membership – Greater Manchester Centre for Voluntary Organisation GMCVO
4. We continued our membership with National Council of Voluntary Organisations NCVO
5. We confirmed our membership with Manchester's local voluntary – community sector organisation MACC.
6. We continued as Living Wage Employer
7. We became ASCENTIS accredited centre.

Beneficiaries of our services

We ran four Language and Integration hubs this year with approximately 12 weeks each; although most of our sessions went face-to-face provision, we kept online classes as well.

Online sessions were delivered using online resources such as Zoom, WhatsApp, Microsoft Teams and email. However, face-to-face provision became the leading service during this year. Teachers and volunteers planned and delivered approximately ten weekly sessions in each hub, each from 1-3 hours, including mornings and afternoons. Evenings and weekends were mainly online sessions. Each session was designed to support specific groups with specific learning needs (English, maths, art, Digital, support on housing, support on writing job applications, support on how to use internet resources, and how to keep safe. How to call NHS or register and access services and vaccines were still the additional primary services during this year as food parcels provision.

As the organisation did not apply to the furlong scheme at all this year, we continued working through the rest of the pandemic restrictions online, but as soon we could come back face-to-face safely, we did. Again, staff, volunteers and students followed our Covid safe procedures.

Olive face-to-face Language and employability hubs benefited approximately 6 - 10 students per session online. The face-to-face sessions helped about 15 -20 learners per hub, making around 90 direct beneficiaries from diverse migrant backgrounds, including unemployed EU migrant workers, refugees and asylum seekers. In addition, approximately 15 volunteers got engaged in these sessions.

Pro Digital Inclusion with the support of WEA / ESF funding was completed this year and benefited approximately **50** direct beneficiaries and involved **six** volunteers.

Thanks to the Big Lottery, we continued the program and reached approximately 29 asylum seekers and people with Zero hours contracts.

The Community Digital skills pathway project, with the support of the Good Things Foundation, benefited approximately **70 learners**, and we provided **45** tablets to learners.

The fine and art project benefited small groups during the pandemic on weekends and online with approximately ten long-term participants. The face-to-face provision also became very popular with learners, with about 12 attendees per session. About **38** learners participated in this project during the

Migrant Support
Trustees' annual report
for the year ended 31 July 2022

year, all from BME and migrant backgrounds, helping them avoid isolation and develop new skills and friendships. Four volunteers were involved in the project.

Although the MiZest Café was closed this year, volunteers came together to cook for two significant events, preparing food for approximately 130 people.

LASNET project recruited **12** new volunteers who contributed to their constitution and plan of action to support the growing Latin/Spanish community living in Greater Manchester.

Going Through Together project benefited approximately **30 participants** who wanted to meet, learn skills, and find out more about entrepreneurship and self-reliant groups, including women who moved into the Self-Reliant Group project Women of Skills, Spanish speaker Maiz Dorado and a new Sowing group. 2 volunteers were involved in this project.

The performance group supported approximately 12 long-time beneficiaries from vulnerable backgrounds. We had two volunteers working on this project.

The New Beginning Project BNOs from Hong Kong supported approximately 36 learners.

The Walk and Talk project benefited approximately 50 participants from diverse backgrounds.

The Allotment pilot project became very popular, and approximately 46 participants had access to these activities.

The Care Well project recruited three peer researchers, and approximately six families participated in this project.

This year, the organisation supported approximately **371** direct beneficiaries using online resources and restricted face-to-face provision.

The **MS Volunteering Scheme** recruited, trained and supervised approximately 41 volunteers from different cultural backgrounds and in the following roles: English teachers, befrienders, interpreters, translators, math teachers, IT teachers, cooking volunteers, classroom assistants, Self-Reliant Group members, digital teachers, art teachers and peer supporters.

Wider – indirect beneficiaries: We organised two face-to-face events with 120 people from different backgrounds.

*Direct beneficiaries: **371***

*Wider – indirect beneficiaries: **120***

*Volunteers: **41***

Migrant Support
Trustees' annual report
for the year ended 31 July 2022

Financial review

This year Migrant Support received restricted funds from ESF/WEA – Big Lottery, Awards for All, Good Things Foundation, Sports of England, University of Leeds, CABWI, CLAUK and Manchester City Council helped us to deliver specific sessions aimed at specific groups during a particular time frame. We also received Support for non-restricted funds from the University of Bolton to continue supporting our teachers in training. Finally, we received a non-restricted donation from Amazon, which helped us to pay running costs. All these financial contributions allowed Migrant Support to continue delivering our primary services (English language courses, Employability, Digital inclusion and well-being activities) and returning to a mainly face-to-face provision after the Covid pandemic restrictions. We reached out to a similar number of beneficiaries as last year. Still, many have received more hours of Support, either one-to-one or more extended periods of classroom setting /group work, as the pandemic worsened learners' situations. We started seeing the effects of the impact financially by the cost-of-living crisis. One of the longstanding target/aim parts of our sustainability plan was to achieve accreditation for our English language sessions, which became a reality this financial year.

The charity went through a rigorous quality assurance process from the last part of 2021, and we became an accredited centre for Ascentis in early 2022. Becoming a certified centre from Ascentis opened various opportunities to secure financial sustainability as our provision demonstrated we were ready to move to the next step; this, in particular, became a vital trademark when applying for more funds.

This year we also implemented more activities outdoors for small and large groups to tackle a growing issue of the negative impact of the pandemic on the mental and well-being of our beneficiaries. We continue working with existing partners and developing new networks and informal partnerships with other organisations, such as Caritas and their allotment project in the Laley centre. We developed a pilot allotment project benefiting approximately 50 learners to improve their well-being through outdoor gardening activities.

The organisation continued with the PAYE system for employees paying the Living Wage; we secured hours for fifteen staff members this year. The relationship with the Greater Manchester ESOL service has strengthened throughout this year regarding referral systems and prospects to confirm our first contract as an ESOL provider for the Manchester Adult Education Service, which has been our long-term wish.

Reserves policy

The charity continues aiming to retain reserves equal to three months running costs including staff hours and rent of classrooms and offices. This amounts to £7,000. The charity can keep basic services open with 20 staff hours (pw) and less use of the classrooms/office with £5,000. We believe because the cost of living this amount might increase for the next financial year.

The Charity has been conscious of its variable income over the past year and has downgraded its expenditure according to grants and restricted budgets to projects and contracts with funders. It has been meticulous in keeping track of cash flow. The charity will be making funding applications and assessing commissioning opportunities to secure greater stability in the year ahead and in particular to respond to greater demand from beneficiaries. Three months reserves are the minimum appropriate and reflects the average time needed to secure ongoing revenue funding. This policy is reviewed annually by the Trustees.

Plans for the future

The charity has demonstrated its resilience and determination to keep working towards a more sustainable future despite the pandemic and the cost-of-living crisis. However, based on our performance

Migrant Support
Trustees' annual report
for the year ended 31 July 2022

during this problematic year and focusing on our strengths and analysing challenging situations, the charity might face future possible new lockdowns, economic hardship and more demand for our services, particularly now with new influx of refugees from Ukraine and Hong Kong. One of the biggest concerns is losing the European Social Funds, one of the most consistent funders throughout the years. However, we are hopeful we will work more closely with local authorities to secure financial support for our provision, particularly to our English classes.

Structure, governance and management

The organisation is a charitable company limited by guarantee, incorporated on 8 July 2011 and registered as a charity on 2 June 2016.

The company was established under a memorandum of association which established the objects and powers of the charitable company and is governed under its articles of association.

Members of the charity guarantee to contribute an amount not exceeding £1 to the assets of the charity in the event of winding up. The trustees are members of the charity but this entitles them only to voting rights. The trustees have no beneficial interest in the charity. There are no members of the charity who are not trustees.

All trustees give their time voluntarily and receive no benefits from the charity. Any expenses reclaimed from the charity are set out in note 7 to the accounts.

Trustees are recruited from the supporters of the charity and are subject to an induction process. New trustees are co-opted to the board by the existing trustees.

Related parties and relationships with other organisations

The charity became Living Wage Employer. It continues membership with the Online Centres Network which includes Learn MyWay and English My way.

It is also Disability Confident Employer and works closely with Job Centres around the city and Greater Manchester in regards of student's referrals.

The charity is also member of Greater Manchester Centre for Voluntary Organisation GMCVO, National Council of Voluntary Organisations NCVO and the Manchester's local voluntary – community sector organisation MACC.

We are now also an Ascentis accredited centre.

Remuneration policy for key management personnel

The charity employed 15 members on a part-time basis this year (from a few hours during the year to regular monthly hours), and all of them were included in the PAYROLL; many delivered an average of 3 hours per week, and continuity was subject to funds. The operations manager, volunteer coordinator and ESOL teachers are all paid above the National Living Wage. The charity also contracts teachers and other seasonal workers who are paid above the NMW and are on our payroll.

The trustee committee is responsible for directly and indirectly planning, directing and controlling the charity's activities. The senior management personnel are Sandra P. Rice as Operations Manager. She is in charge of the general management of the charity's day-to-day activities, supervises staff and volunteers' performances, and looks for financial resources for the charity.

Risk management

The charity trustees have given consideration to the major risks to which the charity is exposed and are satisfied that systems or procedures are established in order to manage those risks.

Funds held as custodian trustee on behalf of others

Migrant Support
Trustees' annual report
for the year ended 31 July 2022

The charity trustees confirm that none assets nor funds have been held as custodian trustee during this reporting year.

Statement of responsibilities of the trustees

The trustees (who are also directors of Migrant Support for the purposes of company law) are responsible for preparing the trustees' annual report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- Select suitable accounting policies and then apply them consistently
- Observe the methods and principles in the Charities SORP
- Make judgements and estimates that are reasonable and prudent
- State whether applicable UK Accounting Standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

This report has been prepared in accordance with the provisions applicable to companies subject to the small companies' regime of the Companies Act 2006.

The trustees' annual report has been approved by the trustees on **25/03**/2023 and signed on their behalf by

Anysie Kankindi

Treasurer

Rosa Mas Giralt

Saleh Daiyoub

Independent examiner's report
to the trustees of
Migrant Support

I report to the charity trustees on my examination of the accounts of the company for the year ended 31st July 2022 which are set out on pages 17 to 33.

Responsibilities and basis of report

As the charity trustees of the company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your company's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Catherine Hall FCCA DChA

Slade & Cooper Limited
Beehive Mill
Jersey Street
Ancoats
Manchester
M4 6JG

5th May 2023

Migrant Support
Statement of Financial Activities
(including Income and Expenditure account)
for the year ended 31 July 2022

	Note	Unrestricted funds £	Restricted funds £	Total funds 2022 £	Total funds 2021 £
Income from:					
Donations and legacies	3	5,500	-	5,500	1,873
Charitable activities: Promotion of social inclusion	4	31,545	68,914	100,459	92,041
Total income		37,045	68,914	105,959	93,914
Expenditure on:					
Charitable activities: Promotion of social inclusion	5	12,864	64,850	77,714	80,934
Total expenditure		12,864	64,850	77,714	80,934
Net income/(expenditure) for the year	6	24,181	4,064	28,245	12,980
Transfer between funds		4,418	(4,418)	-	-
Net movement in funds for the year		28,599	(354)	28,245	12,980
Reconciliation of funds					
Total funds brought forward		7,579	4,723	12,302	(678)
Total funds carried forward		36,178	4,369	40,547	12,302

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

Migrant Support
Company number 7698756
Balance sheet as at 31 July 2022

	Note	2022		2021	
		£	£	£	£
Current assets					
Debtors	10	27,856		1,367	
Cash at bank and in hand	11	17,302		12,202	
Total current assets		45,158		13,569	
Liabilities					
Creditors: amounts falling due in less than one year	12	(4,611)		(1,267)	
Net current assets			40,547		12,302
Total assets less current liabilities			40,547		12,302
Net assets			40,547		12,302
The funds of the charity:					
Restricted income funds	13		4,369		4,723
Unrestricted income funds	14		36,178		7,579
Total charity funds			40,547		12,302

For the year in question, the company was entitled to exemption from an audit under section 477 of the Companies Act 2006 relating to small companies.

Directors' responsibilities:

- The members have not required the company to obtain an audit of its accounts for the year in question in accordance with section 476 of the Companies Act 2006,
- The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts are prepared in accordance with the special provisions of part 15 of the Companies Act 2006 relating to small companies and in accordance with FRS102 SORP, and constitute the annual accounts required by the Companies Act 2006 and are for circulation to members of the company.

The notes on pages 19 to 33 form part of these accounts.

A full comparative statement of financial activities is available on the last page of the financial statements.

04 / 24 / 2023

Approved by the trustees on ___/___/2023 and signed on their behalf by:

.....
Saleh Daiyoub (Chair)

Migrant Support

Notes to the accounts for the year ended 31 July 2022

1 Accounting policies

The principal accounting policies adopted, judgments and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

a Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 (as updated through Update Bulletin 1 published on 2 February 2016) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

The charity has applied Update Bulletin 1 as published on 2 February 2016 and does not include a cash flow statement on the grounds that it is applying FRS 102 section 1A.

Migrant Support meets the definition of a public benefit entity under FRS102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

b Preparation of the accounts on a going concern basis

Trustees are aware that in previous years MS was not able to create enough reserves during the year as outlined in the "Reserves Policy". While this was a concern and measures have been taken to address the concern (see below) it is not sufficient concern for Trustees to believe that MS will soon be going into liquidation.

This is because Trustees do have a long and varied history of working with small and micro organisation and realise that the position for MS is not unique. Many small and micro organisations struggle, especially in the first few years of operation, to build up enough reserves to cover 3 months running costs.

The belief that MS would not quickly go into liquidation has proved to be correct because MS has managed to survive the Coronavirus crisis by moving to on line courses and support. As a result the work has continued to be delivered.

However, we have recognised that the situation needs to be addressed and this was started in December 2019 with a series of meetings both on line and face to face.

This year MS have secured some unrestricted funds which by default have become the reserves as main funds are spent on delivering specific projects.

The Trustees recognised that being totally reliant on funding of small projects was the major cause of the concern and the following 3 specific actions to secure sustainability of the organisation have been implemented in this year.

a) All funding applications now include a reasonable level of allocations to administrative work and contributions to PAYE, and management time. (we have created a new administration post which is dedicated to alleviate the daily work on site, giving more time to the management to deal with financial and fundraising)

b) To reduce the support of staff to some of the old projects that seem to have created their own ongoing legacy and to concentrate on the on-going and funded work.

MS are working towards this, although it has proven difficult to close the work or projects when the grant came to an end. MS also saw an increase of beneficiaries who are not entitled to the project (due restrictions of eligibility) who continue coming to the sessions therefore it is hard to close those classes. However MS are working towards securing funding for those groups or continuation of popular projects such as the Walk Talk.

Migrant Support

Notes to the accounts for the year ended 31 July 2022 (continued)

c) To move more towards delivering English courses which are core funded and not "grants". This will reduce the reliance on "grant/restricted funds" and enable money to be allocated to reserves.

MS also secured accreditation for ESOL learners with Ascentis, by becoming an accredited centre. This is a huge step for MS to secure possible funding such as the Adult Education Budget or gain contracts with the City council. In addition, it helps to improve chances to The 3 above actions are planned to stabilise the income flow and to take additional pressure off MS staff. This will then allow MS to build some meaningful reserves over the medium and long term. MS are working towards securing more substantial reserves as expenditure per month will increase as more sessions are delivered and the likely increment of hourly rate for L5+ teachers.

c Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

For legacies, entitlement is taken as the earlier of the date on which either: the charity is aware that probate has been granted, the estate has been finalised and notification has been made by the executor(s) to the charity that a distribution will be made, or when a distribution is received from the estate. Receipt of a legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the charity has been notified of the executor's intention to make a distribution. Where legacies have been notified to the charity, or the charity is aware of the granting of probate, and the criteria for income recognition have not been met, then the legacy is treated as a contingent asset and

Income received in advance of a provision of a specified service is deferred until the criteria for income recognition are met.

d Donated services and facilities

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), general volunteer time is not recognised; refer to the trustees' annual report for more information about their contribution.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

e Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the Bank.

Migrant Support

Notes to the accounts for the year ended 31 July 2022 (continued)

f Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of charity.

Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose.

Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

g Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Costs of raising funds comprise the costs of commercial trading and their associated support costs.
- Expenditure on charitable activities includes the costs undertaken to further the purposes of the charity and their associated support costs.
- Other expenditure represents those items not falling into any other heading.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

h Tangible fixed assets

Individual fixed assets costing £200 or more are capitalised at cost and are depreciated over their estimated useful economic lives on a straight line basis as follows. There are currently no tangible fixed assets.

Migrant Support

Notes to the accounts for the year ended 31 July 2022 (continued)

i Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

j Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

k Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Migrant Support

Notes to the accounts for the year ended 31 July 2022 (continued)

2 Legal status of the charity

The charity is a company limited by guarantee registered in England and Wales and has no share capital. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity. The registered office address is disclosed on page 1.

3 Income from donations and legacies

	Unrestricted £	Restricted £	Total 2022 £
Donations	5,500	-	5,500
Total	5,500	-	5,500
<i>Previous Reporting Period</i>	<i>Unrestricted £</i>	<i>Restricted £</i>	<i>Total 2021 £</i>
<i>Donations</i>	<i>1,873</i>	<i>-</i>	<i>1,873</i>
Total	1,873	-	1,873

Migrant Support

Notes to the accounts for the year ended 31 July 2022 (continued)

4 Income from charitable activities

	Unrestricted £	Restricted £	Total 2022 £
Good Things Foundation	-	9,200	9,200
University of Bolton	3,895	-	3,895
National Lottery Community Fund	-	10,000	10,000
University of Leeds	-	9,856	9,856
Manchester City Council	-	14,886	14,886
MCC - Hong Kong BNOs ESOL provision	27,650	-	27,650
WEA - Digital Inclusion	-	15,000	15,000
Greater Manchester Sport	-	9,972	9,972
	<hr/>	<hr/>	<hr/>
Total	31,545	68,914	100,459
	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>
Previous Reporting Period	<i>Unrestricted</i> £	<i>Restricted</i> £	<i>Total 2021</i> £
<i>The National Lottery Fund-Olive</i>	-	10,000	10,000
<i>Barrow Cadbury</i>	-	13,400	13,400
<i>The National Lottery Fund-CCLORS</i>	-	10,000	10,000
<i>CLAUK</i>	-	4,950	4,950
<i>Community Revival</i>	-	16,200	16,200
<i>Comic Relief</i>	-	4,000	4,000
<i>Forever Manchester</i>	-	4,998	4,998
<i>The Big Lottery Fund - Social</i>	-	11,300	11,300
<i>Hilden Trust</i>	6,052	-	6,052
<i>WEA-ESF</i>	-	5,791	5,791
<i>WEA-Digital Inclusion</i>	-	5,000	5,000
<i>Other grants</i>	350	-	350
	<hr/>	<hr/>	<hr/>
Total	6,402	85,639	92,041
	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>

Migrant Support

Notes to the accounts for the year ended 31 July 2022 (continued)

5 Analysis of expenditure on charitable activities

	Total 2022 £	Total 2021 £
Staff costs	63,671	65,181
Travel	-	125
Stationary and running costs	213	204
Room Hire	6,000	5,496
Insurance	54	261
Project Expenses	3,662	5,272
Website	289	164
Accountancy	2,149	1,894
Computer costs	-	90
Communications	432	432
Advertising	-	236
Administrative Expenses	647	1,225
Telephone	274	118
Other professional costs	310	223
Companies House/HMRC	13	13
	77,714	80,934
	2022 £	2021 £
Restricted expenditure	64,850	80,934
Unrestricted expenditure	12,864	-
	77,714	80,934

Migrant Support

Notes to the accounts for the year ended 31 July 2022 (continued)

6 Net income/(expenditure) for the year

This is stated after charging/(crediting):	2022 £	2021 £
IE's remuneration - bookkeeping	-	662
Accountancy	650	
Independent examiner's fee	300	750
	-	1,412

7 Staff costs

Staff costs during the year were as follows:

	2022 £	2021 £
Wages and salaries	61,806	64,160
Social security costs	-	-
Pension costs	1,865	1,021
	63,671	65,181
Allocated as follows:		
Charitable activities	63,671	65,181
	63,671	65,181

No employees has employee benefits in excess of £60,000 (2021: Nil).

The average number of staff employed during the period was 8 (2021: 5).

The average full time equivalent number of staff employed during the period was 2 (2021: 2.5).

The key management personnel of the charity comprise the trustees and the Chief Executive Officer. The total employee benefits of the key management personnel of the charity were £18,924 (2021: £26,500).

Migrant Support

Notes to the accounts for the year ended 31 July 2022 (continued)

8 Trustee remuneration and expenses, and related party transactions

Neither the management committee nor any persons connected with them received any remuneration or reimbursed expenses during the year (2021: Nil).

No members of the management committee received travel and subsistence expenses during the year (2021: Nil).

Aggregate donations from related parties were nil (2021: £Nil).

There are no donations from related parties which are outside the normal course of business and no restricted donations from related parties.

No trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity, including guarantees, during the year (2021: nil).

9 Corporation tax

The charity is exempt from tax on income and gains falling within Chapter 3 of Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects. No tax charges have arisen in the charity.

Migrant Support

Notes to the accounts for the year ended 31 July 2022 (continued)

10 Debtors

	2022 £	2021 £
Other debtors	27,856	1,367
	27,856	1,367
	27,856	1,367

11 Cash at bank and in hand

	2022 £	2021 £
Cash at bank and on hand	17,302	12,202
	17,302	12,202
	17,302	12,202

12 Creditors: amounts falling due within one year

	2022 £	2021 £
Other creditors and accruals	4,611	1,140
Taxation and social security costs	-	127
	4,611	1,267
	4,611	1,267

Migrant Support

Notes to the accounts for the year ended 31 July 2022 (continued)

13 Analysis of movements in restricted funds

	Balance at 1 August 2021 £	Income £	Expenditure £	Transfers £	Balance at 31 July 2022 £
SRG Savings	2	-		(2)	-
National Lottery Awards for All Good Things Foundation	305	10,000	(10,000)	-	305
WEA ESF	-	9,200	(9,200)	-	-
	-	15,000	(14,993)		7
University of Leeds - Care Well	-	9,856	(5,799)	-	4,057
CLAUK	4,101	-		(4,101)	-
Collective	315	-		(315)	-
Manchester City Council	-	14,886	(14,886)	-	-
Greater Manchester Sport	-	9,972	(9,972)	-	-
Total	4,723	68,914	(64,850)	(4,418)	4,369
Previous reporting period	<i>Balance at 1 August 2020 £</i>	<i>Income £</i>	<i>Expenditure £</i>	<i>Transfers £</i>	<i>Balance at 31 July 2021 £</i>
SRG Savings	2	-	-	-	2
National Lottery Awards for All	305	-	-	-	305
WEA ESF	-	5,791	(3,685)	(2,106)	-
WEA-Digital	-	5,000	(6,817)	1,817	-
A4A Olive	-	10,000	(10,000)	-	-
Barrow Cadbury	-	13,400	(13,400)	-	-
CCLORS	-	10,000	(10,000)	-	-
CLAUK	-	4,950	(849)	-	4,101
Collective	-	16,200	(15,885)	-	315
Comic Relief	-	4,000	(4,000)	-	-
Forever Manchester	-	4,998	(4,998)	-	-
Social	-	11,300	(11,300)	-	-
Total	307	85,639	(80,934)	(289)	4,723

Migrant Support

Notes to the accounts for the year ended 31 July 2022 (continued)

13 Analysis of movements in restricted funds (continued)

Name of restricted fund	Description, nature and purposes of the fund
National Lottery Awards for All	The project aims to continue with the digital provision beyond the duration of the project funded by ESF and support those who were not entitled to the program, mainly from pre-Entry levels, such as asylum seekers and people in Zero hours contracts from Pre . Approximately 29 learners from these vulnerable backgrounds took part in the digital sessions
GoodThings Foundation	Community Digital Skills pathway GM, with the support of the Good Things Foundation and the Community Digital Skills Pathway organisation, was able to provide support to groups of learners who have a different level of English but mainly from Entry 1 and above using different teaching approaches to improve their digital skills and also offer devices to those who didn't have one or were not suitable for learning. The project reached out to approximately 70 learners and provided devices to 45 to those who needed them.
WEA ESF	Pro Digital Inclusion is an ESF funded project delivering the digital inclusion project to increase knowledge, awareness and capability of our including vulnerable migrants and refugees to improve their employment and further education prospects through this financial year. Approximately 50 learners, including those over the 50s, from ethnic minorities, people suffering health conditions, women and unemployed with limited English communication skills, benefited from this project, receiving approximately 50 hours of guided and non-guided learning support. As a result, most of these participants moved to formal education, volunteering and work. We have also completed the report 'Pro Digital Inclusion' which is available online
Manchester City Council	Funding from Manchester City Council was for the following projects: 1. The Going Through Together GTT project provided support to the most vulnerable people from BME backgrounds / migrant backgrounds living in the city during and through the last part of post-Covid-19. GTT organised and delivered different sessions and activities to improve the well-being of participants and also included helping to understand the importance of keeping healthy (physically and mentally). 2. British Nationals Overseas from Hong Kong – New Beginning Project and employment Focus project. The project aimed to increase learners' confidence in the English language, digital skills and employment prospects due to undertaking approximately twenty weeks of individualised and group sessions learning the English language and embedded digital skills to learners coming from Hong Kong. Participants also increased their employability skills and capacity to access further education and training by participating in the one-to-one and group
WEA-Digital	The project is included on the website at; https://www.migrantsupport.org.uk/digital-inclusion.html
A4A Olive	Grants received in light of the COVID pandemic support with more detail shown on the website at; https://www.migrantsupport.org.uk/covid-19-response.html
Barrow Cadbury	Grants received in light of the COVID pandemic support with more detail shown on the website at; https://www.migrantsupport.org.uk/covid-19-response.html
CCLORS	Grants received in light of the COVID pandemic support with more detail shown on the website at; https://www.migrantsupport.org.uk/covid-19-response.html

Migrant Support

Notes to the accounts for the year ended 31 July 2022 (continued)

Analysis of movements in restricted funds (continued)

Name of restricted fund	Description, nature and purposes of the fund
University of Leeds - Care Well	The research aims to work closely with refugee and other migrant support organisations to co-produce evidence and with regional, national and international policymakers to achieve policy impacts. As community partner, Migrant Support recruited peer researchers based in Greater Manchester (Spanish and Arabic background) to help the researchers to find out about the care experiences of families who have relatives living in different countries. The peer researchers received training in safeguarding, data protection and interview methodologies including multi-sited family-focused ethnographic & participatory action research methodology and also went through DBS checks before they engaged transnational families with three generations based in the UK and overseas
Greater Manchester Sport - Walk and Talk	Talking and talking was a great way to improve their English, exercise, go to places for the first time and learn about the city they now live in. Several learners on this programme arrived in Manchester recently from Hong Kong on British National (Overseas) visas. It was a fantastic asset to our organisation to enhance these residents' capacity to get to know their new homes while promoting the benefits of walking.
CLAUK	Grants received in light of the COVID pandemic support with more detail shown on the website at; https://www.migrantsupport.org.uk/covid-19-response.html
Collective	Grants received in light of the COVID pandemic support with more detail shown on the website at; https://www.migrantsupport.org.uk/covid-19-response.html
Comic Relief	Grants received in light of the COVID pandemic support with more detail shown on the website at; https://www.migrantsupport.org.uk/covid-19-response.html
Forever Manchester	Grants received in light of the COVID pandemic support with more detail shown on the website at; https://www.migrantsupport.org.uk/covid-19-response.html
Social	Grants received in light of the COVID pandemic support with more detail shown on the website at; https://www.migrantsupport.org.uk/covid-19-response.html
Transfers to/from Restricted funds relates to previous years spend not identified in the accounts for in previous years.	

Migrant Support

Notes to the accounts for the year ended 31 July 2022 (continued)

14 Analysis of movement in unrestricted funds

Current reporting period	Balance at 1 August 2021 £	Income £	Expenditure £	Transfers £	As at 31 July 2022 £
General fund	7,579	37,045	(12,864)	4,418	36,178
	<u>7,579</u>	<u>37,045</u>	<u>(12,864)</u>	<u>4,418</u>	<u>36,178</u>
	<u><u>7,579</u></u>	<u><u>37,045</u></u>	<u><u>(12,864)</u></u>	<u><u>4,418</u></u>	<u><u>36,178</u></u>
Previous reporting period	Balance at 1 August £	Income £	Expenditure £	Transfers £	As at 31 July 2021 £
General fund	(985)	8,275	-	289	7,579
	<u>(985)</u>	<u>8,275</u>	<u>-</u>	<u>289</u>	<u>7,579</u>
	<u><u>(985)</u></u>	<u><u>8,275</u></u>	<u><u>-</u></u>	<u><u>289</u></u>	<u><u>7,579</u></u>

Name of unrestricted fund

Description, nature and purposes of the fund

General fund The free reserves after allowing for all designated funds

15 Analysis of net assets between funds

	General fund £	Designated funds £	Restricted funds £	Total £
Net current assets/(liabilities)	36,178	-	4,369	40,547
Total	<u>36,178</u>	<u>-</u>	<u>4,369</u>	<u>40,547</u>
	<u><u>36,178</u></u>	<u><u>-</u></u>	<u><u>4,369</u></u>	<u><u>40,547</u></u>
Previous reporting period	General fund £	Designated funds £	Restricted funds £	Total £
Net current assets/(liabilities)	7,579	-	4,723	12,302
Total	<u>7,579</u>	<u>-</u>	<u>4,723</u>	<u>12,302</u>
	<u><u>7,579</u></u>	<u><u>-</u></u>	<u><u>4,723</u></u>	<u><u>12,302</u></u>

Migrant Support
Statement of Financial Activities
(including Income and Expenditure account)
for the year ended 31 July 2021

	Note	Unrestricted funds £	Restricted funds £	Total funds 2021 £	Total funds 2020 £
Income from:					
Donations and legacies	3	1,873	-	1,873	735
Charitable activities: Promotion of social inclusion	4	6,402	85,639	92,041	12,197
Total income		8,275	85,639	93,914	12,932
Expenditure on:					
Charitable activities: Promotion of social inclusion	5	-	80,934	80,934	26,864
Total expenditure		-	80,934	80,934	26,864
Net income/(expenditure) for the year	6	8,275	4,705	12,980	(13,932)
Transfer between funds		289	(289)	-	-
Net movement in funds for the year		8,564	4,416	12,980	(13,932)
Reconciliation of funds					
Total funds brought forward		(985)	307	(678)	13,254
Total funds carried forward		7,579	4,723	12,302	(678)

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

MIGRANT SUPPORT

England & Wales - Charity number 1167430

Accounts



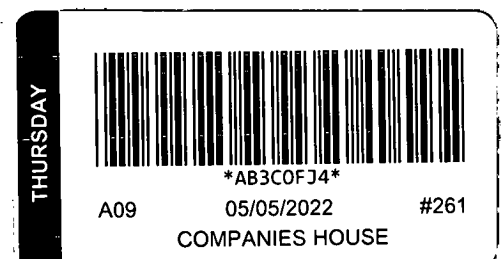
Company number: 7698756

Charity Number: 1167430

Migrant Support

Report and financial statements

For the year ended 31 July 2021



Migrant Support

Reference and administrative information

for the year ended 31 July 2021

Company number 7698756

Charity number 1167430

Registered office and operational address Methodist Central Building
Oldham Street
Manchester
Lancashire
England

Trustees Trustees, who are also directors under company law, who served during the year and up to the date of this report were as follows:

Saleh Daiyoub

Donald Flynn

Kyriaki Lympelopoulou

Rosa Mas Giralt

Gareth Nash

Ikechukwu Okonkwo

Dave Tynan

Key management personnel Sandra Rice

Bankers National Westminster Bank plc
11 Spring Gardens
Manchester
M2 1FB

Independent examiner Catherine Hall FCCA DChA, Slade & Cooper Limited
Beehive Mill, Jersey Street, Ancoats, Manchester, M4 6JG

Migrant Support
Trustees' annual report
for the year ended 31 July 2021

The trustees present their report and the unaudited financial statements for the year ended 31 July 2021. Included within the trustees' report is the directors' report as required by company law.

Reference and administrative information set out on page 1 forms part of this report. The financial statements comply with current statutory requirements, the memorandum and articles of association and the Statement of Recommended Practice - Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102.

Objectives and activities

The charity's objects are specifically restricted to the following:

The promotion of social inclusion for the public benefit within communities of migrants and refugees and asylum seekers, who are socially excluded on the grounds of their social and economic position:

- by identifying needs and where necessary providing support for migrants, refugees and asylum seekers to advance their education, promote their health and well-being and relieve financial hardship; and
- by educating the public to promote greater acceptance and understanding of migrants and their contribution to British society.

The trustees review the aims, objectives and activities of the charity each year. This report looks at what the charity has achieved and the outcomes of its work in the reporting period. The trustees report the success of each key activity and the benefits the charity has brought to those groups of people that it is set up to help. The review also helps the trustees ensure the charity's aims, objectives and activities remain focused on its stated purposes.

The trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning its future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives that have been set.

In the furtherance of its objectives, the charity organises volunteering activities, provides language and employability support face to face as well as online and runs wellbeing activities and events. The provision of the charity this year has been crucial to support most excluded groups of the society during the pandemic by helping people to continue their education, access to services and avoid isolation and improve their mental health. More detail of these activities during the year is provided below.

Migrant Support
Trustees' annual report
for the year ended 31 July 2021

Achievements and performance

The charity's main activities and who it tries to help are described below. All its charitable activities focus on supporting vulnerable people from migrant background to integrate to the British society through education and to promote diversity and tolerance and are undertaken to further Migrant Support's charitable purposes for the public benefit.

EMERGENCY COVID-19 RESPONSE

ONLINE LANGUAGE INTEGRATION VOLUNTEERING AND EMPLOYABILITY The Olive Project.

Together We Connect project



The OLIVE (Online Language Integration Volunteering and Employability) project aimed to make our main service LEIH accessible online / phone during the Covid-19 lockdown and prepare the organisation for the next stage of the Covid crisis and keep supporting current and new groups from diverse vulnerable migrant backgrounds, who have been most hit by the pandemic (including refugees, asylum seekers, Black ethnic minority groups, people whose first language is not English, people who are over 50, people who might struggle accessing services and people in hardship from diverse cultural backgrounds), to access our services online, due to restrictions on face to face meetings. The OLIVE project delivered approximately 10 weekly sessions for Pre-Entry learners, Entry 1-2 ESOL, access to digital skills, fine art sessions and opportunities to volunteer. Approximately 20 volunteers supported this project and approximately 60 people received support, including long English language session provision.

This project was made possible with the financial support of The Big Lottery COVID-19 Emergency support, Community Support and Comic Relief.

Collective Action Partnership CAP



The Collective Action is a new partnership developed in order to respond to the Covid crisis and promote collaboration with Community Revival, Home Justice and Migrant Support to help people who live in Greater Manchester who might be suffering the consequences of the COVID-19 pandemic crisis. The project provided holistic support to GM residents from

diverse cultural background in the following areas: Collective Education: provision of non-accredited and accredited courses ESOL for Work (English language and Skills for Work; Collective Support: People received advice and information on housing, welfare benefits, Universal Credit and other urgent issues; Collective Volunteering: Providing opportunities for people from diverse cultural backgrounds to volunteer as translators or interpreters on the phone, as teachers, teaching assistants and befrienders. This project was possible with the financial support of Coronavirus Community Support Fund/Big lottery.

Migrant Support

Trustees' annual report

for the year ended 31 July 2021

The project included approximately 150 hard-to-reach direct beneficiaries and involved approximately 70 volunteers among the three organisations.

Collaborative Support. Community Led Organisations Recovery scheme



With the financial support of Community Fund Big Lottery and Power to Change, Migrant Support was able to not only secure the sustainability of the organisation and its services during the pandemic, but also was able to provide support to beneficiaries mainly focused in training, employability, and individualised help. We also worked with other organisations and groups in Manchester through establishing a referral system. This project contributed to help people from disadvantaged financial situations or those at risk of isolation because of the COVID-19 crisis by providing bespoke one-to-one support. Support covered the following: Skills for Life, numeracy and finances, self-employment, digital skills for work, looking for jobs online, awareness on rights at work,

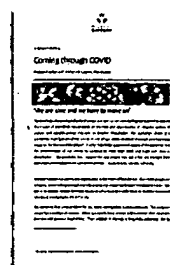
tackling and recognising exploitation and modern slavery.

Migrants Skills on The Move

This project aimed to prepare our learners to return face to face training. Continuing with the Food Moves initiative, this project supported participants to improve their practical skills and build their confidence in exploring ways to become more self-reliant by enabling access to online resources and working experience in a community kitchen safely. The project also helped people to engage with outdoor activities and an online befriending service for those who were feeling isolated and vulnerable. They were also encouraged to participate in online meetings such as Self-Reliant Groups. This project and activities were possible with the support of Big Lottery Community Fund, Barrow Cadbury Trust and Social Enterprise Support Fund. This project benefited approximately 20 participants, mostly women over 50s and 10 continue with the Self Reliant Group project.



'Coming Through Covid' Briefing report.

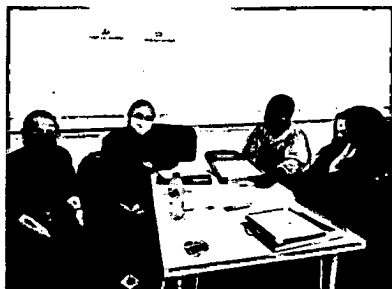


This briefing is the product of a short research project undertaken by Migrant Support to explore the impact of the COVID 19 pandemic on the lives and opportunities of refugees, seekers of asylum and recently-arrived migrants in Greater Manchester. The research was led by John Zavos and Sandra P. Rice and, with guidance from the trustees. The MS team interviewed the charity's beneficiaries and organised focus groups, capturing the experiences of migrants, refugee and asylum seekers during the pandemic. The report (written by J. Zavos) reflects both the grave ramifications of the pandemic and the determination of our clients to continue to make their mark and build their lives in

Manchester.

Migrant Support Trustees' annual report

for the year ended 31 July 2021



The pandemic has changed the way people live, but it has not changed their aspiration and intention to be part of Manchester – economically, socially, culturally. The briefing also highlights issues for our beneficiaries in areas such as employability and education and the need for organisations to adapt and change future provision to address their needs. The briefing is available online on our website.

LASNET - CLAUK



The Latin American Support Network with the support of the Coalition of Latin American organisations in the UK delivered online English sessions and provided support to Spanish speaking communities based in the North of England. Approximately 80 beneficiaries accessed these services online and some people became volunteers of the Network, which is now in the process of becoming an independent organisation.

Returning to face-to-face provision post COVID-19 lockdowns.

Migrant Support COVID-19 / Health and Safety.



One of our main challenges as an organisation came with bringing the team and our activities back onsite after lockdown in the summer of 2020. A number of provisions and changes were enacted on our return to the site to maintain health and safety, including:

- Additional health and medical questions (optional) in our online student and volunteer enrolment forms such as if the student had contracted COVID recently and if they had a GP. This helped gain more understanding of their support needs during this time.
 - Limited capacity for all spaces, no more than 6 persons permitted into the room at a time.
 - Keeping all spaces well ventilated.
- PPE for all staff and volunteers.
 - Compulsory use of face masks in all our premises, including students, staff and volunteers.
 - Hand-sanitiser available in all spaces and ensuring it is used by the students on arrival.
 - Including information on COVID safety and vaccinations in sessions and visual information on display around the classroom and offices.
 - Maintaining the cleanliness and safety of the classrooms with regular cleaning of all spaces and after each session.
 - Instructing learners on how to use the NHS app and how to access emergency services became a key element of our provision, including delivering food parcels and making calls to the NHS, translating and interpreting in case of emergencies.
 - We also made provisions to help people who didn't have internet access at home or didn't have a computer so they could come in and keep up with their studies by using our devices and free access to WiFi.
 - We also run sessions for those who struggled to use online resources from basic vocabulary to helping them to open emails or use Zoom.
 - All our students were aware of the unpredictability of the sessions and were prepared to move online or attend face-to-face learning in a short time as lockdowns made the schedule uncertain.

Migrant Support

Trustees' annual report

for the year ended 31 July 2021

Face to face sessions were based on the second floor of the Methodist Central Building and before the lockdown we received the support from teacher trainees from the University of Bolton and volunteers from Manchester University. We also successfully encouraged our own learners to become volunteers supporting their peers in the classroom as befrienders or interpreters.

Fine art & Wellbeing



During the pandemic, Migrant Support strengthened the arts and Wellbeing programme with Richard Brown, and later, Ana Vera Cruz, delivering sessions online.

The program at Migrant Support offered face-to-face learning as well as online learning. Learners had the opportunity to put into practice written and spoken English vocabulary through the context of artistic theory and practice. Learners were introduced to the key words related to a subject found in fine art and taught the meanings of these words.



This project became one of the most popular for people who felt alone at home and wanted to learn something which could reduce stress and anxiety during the Covid lockdowns and restrictions. Art became an escape: While concentrating on artwork and doing something creative for an hour or two, any negative thought cycles were broken for the time that learners were concentrating on doing something they enjoyed. The program surpassed objectives of meeting learner need where mental health and wellbeing are concerned. We had approximately 11 participants engaging

online in this activity mainly during the pandemic.

Pro Digital Inclusion



The Digital Inclusion project aimed to help vulnerable migrants and refugees to improve their employment and further education prospects. Evidence indicated the pandemic crisis had created an urgent need for pre-Entry/Entry 1 ESOL combined with basic digital skills. This project aimed to develop integrated provision delivered online and face-to-face, to address the challenges of learning English during pandemic crisis times.

During COVID lockdown, staff noticed how students who were digitally illiterate suffered more under the pandemic, resulting in their exclusion and disproportionate barriers to access education and opportunities. With the support of ESF funding Migrant Support

began an innovative project looking at increasing knowledge, awareness and capability in Digital learning.

Migrant Support

Trustees' annual report

for the year ended 31 July 2021

Focussing more time and in-class resources on Pre-Entry learners with little or no access to online learning, the programme provided our learners with access to a laptop or desktop during each session and taught them basic ESOL learning with basic IT. This might have included learning to use a keyboard, how to open their own email, download Zoom on their phone, etc.

The Pro Digital Inclusion project also formed and organised 'advisory team' meetings during the duration of the project and produced a report which is also available online. We had 42 beneficiaries for this project and 6 volunteers participated in the activities.



PRO DIGITAL INCLUSION
Progression to Work through English language
and Digital Inclusion programme



Drama Group



Migrant Support began its first theatre ESOL group via Zoom following interest from one of our current volunteers / former students in participating in arts-based activities. Although the group struggled to engage practically over Zoom, the face-to-face sessions led by our Volunteer coordinator Sophie G. and supported by other volunteers such as Sally H who is a former student were successful. Sessions inspired participants to become more confident in expressing opinions in more creative ways. We had 10 participants in total in this activity.

Migrant Support Volunteering Scheme



Our volunteering staff has increased this year with our university engagement increasing in popularity, allowing greater numbers of volunteers to assist our efforts both online and on-site.

The university volunteers have been led this year by previous group member, Alice Putter, who has done an excellent job of directing the volunteers in collaboration with our Volunteer Co-Ordinator.

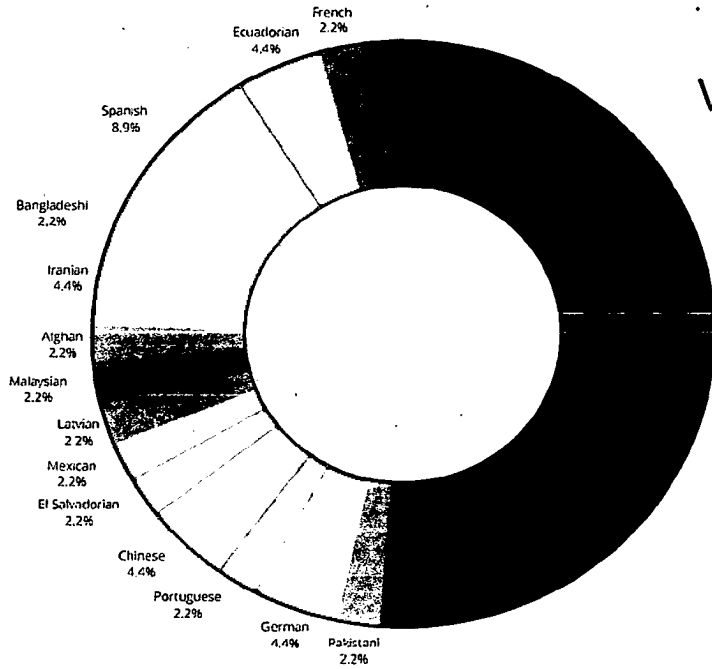
The university volunteers are all very keen to assist our learners face-to-face and the most popular role has been engaging through classroom assistance, helping learners in conversation groups or through one-to-one engagement, especially with Pre-Entry learners.

We also have engaged more trainee teachers from Bolton university in ESOL and maths and worked with an experienced assistant teacher looking for work experience currently still in the asylum system.

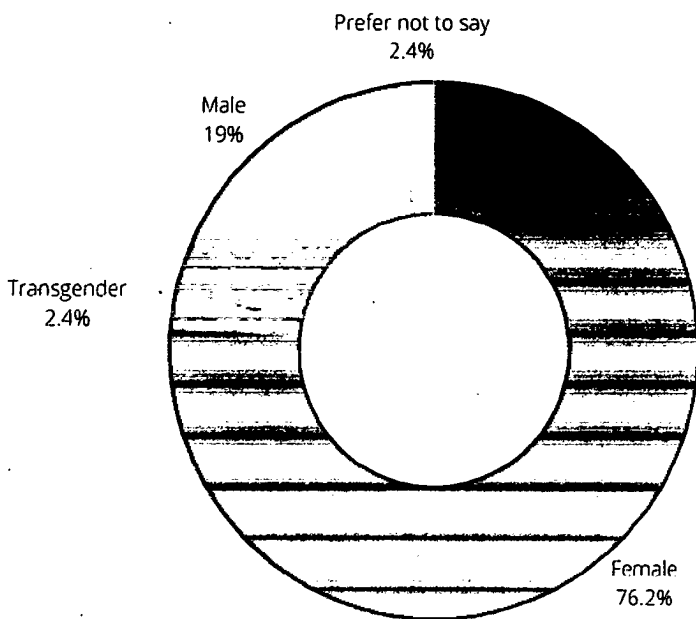
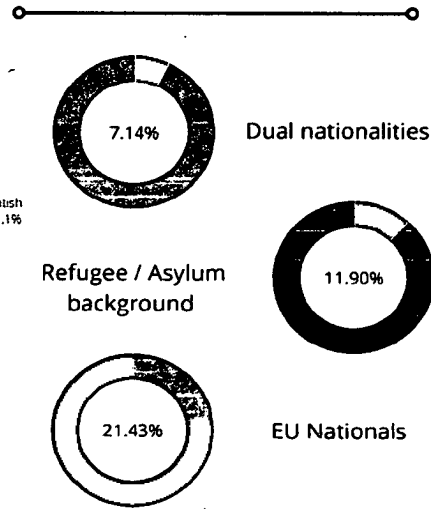
We were also joined by our latest (and possibly final) Erasmus students from Essen University, Sinem and Jelda (who were referred to us by their predecessor, İman al-Najjar). Both students joined us during lockdown and took active part in the online sessions and assisted our transition back into onsite teaching in the latter part of their placement.

Migrant Support
Trustees' annual report
for the year ended 31 July 2021

We recruited and supported approximately 87 volunteers during this year, the majority (approximately 76% were women). UK/EU background where the main nationalities (51 %). The main additional languages spoken (aside of English) were Spanish, Mandarin, Urdu and Arabic.



Volunteer Nationalities



Volunteer Gender

Migrant Support
Trustees' annual report
for the year ended 31 July 2021

Interpreter Volunteer Workshop

Our volunteers and higher-level students were invited to take part in a special two-part workshop in April of 2021 via Zoom with Rebecca Tipton from the University of Manchester, who previously taught a series of sessions in the classroom. Organised by Sophie Gardiner with Rebecca, this workshop introduced the learners and volunteers to the role of a community interpreter.

The workshop was a success and those who attended expressed interest in pursuing further training in the field, with one of our volunteers, Roohi, going on to take an accredited WEA course in interpreting.

Events and activities through the year

Volunteers, teachers and members of the staff, organised and delivered various activities online throughout the pandemic in addition to learning sessions; for example, pancake day, Easter, Christmas and Halloween.

Online Pancake Day 2021. To engage learners in UK traditions and events, Sophie led a special session teaching students how to make pancakes with an English recipe, allowing the participants to cook along with the instructions in honour of Shrove Tuesday. This was the first practical non-arts class the learners engaged in with great success (the students being able to produce much better pancakes than the teacher). The challenge was to be able to engage the students as one and to ensure everyone caught up and understood each instruction and safety protocols. This was difficult to maintain via online mediums, especially if videos stopped or froze.

Little Amal – The Walk, MIF



Migrant Support was invited by the Manchester International Festival team to see the first part of 'The Walk', allowing our staff, volunteers and students the opportunity to attend the performance for free at Castlefield bowl in July 2021. The final event was during November and Migrant Support volunteers and students were also invited to attend the event in Castlefield where the giant puppet arrived. As a result of this Migrant Support became part of the MIF advisory group, which invited organisations working

with refugees and asylum seekers to take part in the programme of events on the day of the festival and to continue working with the Manchester International Festival in the future.

Memberships

1. We continued our membership with the Online Centres Network which includes Learn MyWay and English My way.
2. We continued as Disability Confident Employer
3. We continued our membership – Greater Manchester Centre for Voluntary Organisation GMCVO
4. We continued our membership with National Council of Voluntary Organisations NCVO
5. We confirmed our membership with Manchester's local voluntary – community sector organisation MACC.
6. We continued as Living Wage Employer

Migrant Support
Trustees' annual report
for the year ended 31 July 2021

Beneficiaries of our services

We run 4 integration hubs during this year (mix/ face-to-face and online) with approximately 12 weeks each during the pandemic. Sessions were delivered using online resources such as Zoom, WhatsApp, Microsoft Teams and email. During restricted face to face provision, we delivered 2 additional hubs each with 6-10 learners.

The online provision was the main service during this year. In each hub teachers and volunteers planned and delivered approximately 11 sessions per week; each from 1-3 hours. This included mornings, afternoons, evenings and weekends. Each session was designed to support specific groups with specific learning needs (English, maths, art, Digital, support on housing, support on writing job applications, support on how to use internet resources, how to keep safe, how to call NHS or register, who to contact if infected with COVID, what to do, how to get a food parcel, etc.). We also had more time on the phone with learners only to find out how they were doing and to encourage them to keep connected.

The organisation did not apply to the furlough scheme at all. We continued working throughout the pandemic as our services were most needed from the community we serve.

Olive face-to-face Hubs benefited approximately 6 - 10 students per Hub. Online hubs benefited approximately 10 -30 learners per hub, making a **total of 84** direct beneficiaries from diverse migrant backgrounds, including unemployed EU migrant workers, refugees and asylum seekers. They involved approximately 20 volunteers.

The art project benefited small groups during the pandemic (3 -5) making a total of **15** people from BME and migrant backgrounds, helping them avoid isolation and develop new skills and friendship. A total of 15 attendees and 2 volunteers were involved in the project.

The MiZest Café was closed during this period.

The Collective Action project (Collective Volunteering) benefited directly a group of **20** direct beneficiaries and approximately 50 volunteers who were placed in different activities within the organisation and other partners. Total: **70**

Pro Digital Inclusion, so far benefited approximately **42** direct beneficiaries and involved 6 volunteers.

The Drama group involved approximately **10** participants both online, and face-to-face, during this year, and 2 volunteers.

LASNET project recruited 2 volunteers to hire a teacher and benefited **76** students from different locations in the North West from Latin American backgrounds.

Moves Project benefited approximately **15** learners who wanted to know more about entrepreneurship and self-reliant groups, including 7 women who moved into the Self-Reliant Group project. 2 volunteers were involved in this project.

The organisation supported approximately **238** direct beneficiaries using online resources and restricted face-to-face provision during this year.

The **MS Volunteering Scheme** recruited, trained and supervised approximately **84** volunteers from different cultural background and in the following roles: English teachers, befrienders, interpreters, translators, math teachers, IT teachers, cooking volunteers, classroom assistants, Self-Reliant Group members, digital teachers, art teachers and peer supporters. We registered approximately 90

Migrant Support
Trustees' annual report
for the year ended 31 July 2021

volunteers this year and we successfully placed 84 in different roles and activities. All of them went through the recruitment process, from showing their interest, attending informal interviews and completing online forms.

Wider – indirect beneficiaries: We organised 2 online events where people from different backgrounds were invited to participate. Approximately 10 people attended.

We organised 2 days out, one in summer and one in winter (part of the Walk) approximately 20 +10 people attended.

Direct beneficiaries: 238

Wider – indirect beneficiaries: 40

Volunteers: 84

Financial review

This year Migrant Support received funds from ESF/WEA – Big Lottery, Awards for All, Covid Emergency Fund, Barrow Cadbury, CLLORS, Comic Relief, For Ever Manchester, Hilden Trust and Manchester City Council. This allowed Migrant Support to adapt and continue with our main services (English language courses, Digital inclusion and wellbeing activities) during this crucial time. We have reached out to more people this year than the previous year in different ways and thanks to the financial help of our funders. Additionally, working in partnership with various organisations we organised activities and were able to fully adapt our premises to social distancing learning and PPE protection. The organisation continued with the PAYE system for its employees paying the Living Wage despite the Coronavirus pandemic, this included all new teachers recruited in this period. The charity continues working towards financial sustainability looking to secure unrestricted income and becoming an accredited centre to deliver accreditation for learners therefore able to apply for procurements and contracts.

At the end of July 2021, The charity held funds of £12,302, £4,723 of these funds were for restricted purposes.

Reserves policy

The charity aims to retain reserves equal to three months running costs including staff hours and rent of classrooms and offices. This amounts to £7,000. The charity can keep basic services open with 20 staff hours (pw) and less use of the classrooms/office with £5,000.

The Charity has been conscious of its variable income over the past year and has downgraded its expenditure according to grants and restricted budgets to projects and contracts with funders. It has been meticulous in keeping track of cash flow. The charity will be making funding applications and assessing commissioning opportunities to secure greater stability in the year ahead and in particular to respond to greater demand from beneficiaries. Three months reserves are the minimum appropriate and reflects the average time needed to secure ongoing revenue funding. This policy is reviewed annually by the Trustees.

Plans for the future

The charity has demonstrated its resilience and determination to keep working towards a more sustainable future despite the pandemic. Based on our performance during this problematic year and focusing on our strengths and analysing challenging situations, the charity might face such future possible new lockdowns, economic hardship and so more demand for our services. One of the biggest

Migrant Support
Trustees' annual report
for the year ended 31 July 2021

concerns is losing the European Social Funds which has been one of the most consistent funders throughout the years.

Structure, governance and management

The organisation is a charitable company limited by guarantee, incorporated on 8 July 2011 and registered as a charity on 2 June 2016.

The company was established under a memorandum of association which established the objects and powers of the charitable company and is governed under its articles of association.

Members of the charity guarantee to contribute an amount not exceeding £1 to the assets of the charity in the event of winding up. The trustees are members of the charity but this entitles them only to voting rights. The trustees have no beneficial interest in the charity. There are no members of the charity who are not trustees.

All trustees give their time voluntarily and receive no benefits from the charity. Any expenses reclaimed from the charity are set out in note 7 to the accounts.

Trustees are recruited from the supporters of the charity and are subject to an induction process. New trustees are co-opted to the board by the existing trustees.

Related parties and relationships with other organisations

The charity became Living Wage Employer. It continues membership with the Online Centres Network which includes Learn MyWay and English My way.

It is also Disability Confident Employer and works closely with Job Centres around the city and Greater Manchester in regards of student's referrals.

The charity is also member of Greater Manchester Centre for Voluntary Organisation GMCVO, National Council of Voluntary Organisations NCVO and the Manchester's local voluntary – community sector organisation MACC.

Remuneration policy for key management personnel

The charity employs 4 members of staff in part time bases and their employment and continuity is subject to funds. Operations manager, Volunteer Co-ordinator and ESOL teachers are all paid above the National Living Wage. The charity also contracts teachers and other seasonal workers who are also paid above the NMW and are on our payroll.

The committee of trustees have authority and responsibility for planning, directing and controlling the activities of the charity, directly and indirectly. The senior management personnel is Sandra P. Rice as Operations Manager and she is in charge of the general management of the day-to-day activities in the charity and also supervised staff and volunteers' performances, plus looking for financial resources for the charity.

Risk management

The charity trustees have given consideration to the major risks to which the charity is exposed and are satisfied that systems or procedures are established in order to manage those risks.

Migrant Support
Trustees' annual report
for the year ended 31 July 2021

Funds held as custodian trustee on behalf of others

The charity trustees confirm that none assets nor funds have been held as custodian trustee during this reporting year.

Statement of responsibilities of the trustees

The trustees (who are also directors of Migrant Support for the purposes of company law) are responsible for preparing the trustees' annual report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

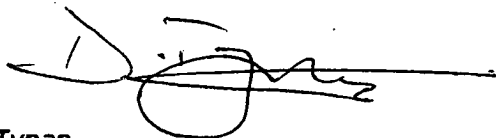
Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- Select suitable accounting policies and then apply them consistently
- Observe the methods and principles in the Charities SORP
- Make judgements and estimates that are reasonable and prudent
- State whether applicable UK Accounting Standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

This report has been prepared in accordance with the provisions applicable to companies subject to the small companies' régime of the Companies Act 2006.

The trustees' annual report has been approved by the trustees on 28/042022 and signed on their behalf by



Dave Tynan

Chair

**Independent examiner's report
to the trustees of
Migrant Support**

I report to the charity trustees on my examination of the accounts of the company for the year ended 31st July 2021 which are set out on pages 15 to 30.

Responsibilities and basis of report

As the charity trustees of the company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your company's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Catherine Hall FCCA DChA

Slade & Cooper Limited
Beehive Mill
Jersey Street
Ancoats
Manchester
M4 6JG

Migrant Support
Statement of Financial Activities
(including Income and Expenditure account)
for the year ended 31 July 2021

	Note	Unrestricted funds £	Restricted funds £	Total funds 2021 £	Total funds 2020 £
Income from:					
Donations and legacies	3	1,873	-	1,873	735
Charitable activities: Promotion of social inclusion	4	6,402	85,639	92,041	12,197
Total income		8,275	85,639	93,914	12,932
Expenditure on:					
Charitable activities: Promotion of social inclusion	5	-	80,934	80,934	26,864
Total expenditure		-	80,934	80,934	26,864
Net income/(expenditure) for the year	6	8,275	4,705	12,980	(13,932)
Transfer between funds		289	(289)	-	-
Net movement in funds for the year		8,564	4,416	12,980	(13,932)
Reconciliation of funds					
Total funds brought forward		(985)	307	(678)	13,254
Total funds carried forward		7,579	4,723	12,302	(678)

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

Migrant Support
Company number 7698756
Balance sheet as at 31 July 2021

	Note	2021		2020	
		£	£	£	£
Current assets					
Debtors	10	1,367	-	-	-
Cash at bank and in hand	11	12,202	-	4,705	-
		13,569		4,705	
Liabilities					
Creditors: amounts falling due in less than one year	12	(1,267)	-	(5,383)	-
Net current assets			12,302		(678)
Total assets less current liabilities			12,302		(678)
Net assets			12,302		(678)
The funds of the charity:					
Restricted income funds	13		4,723		307
Unrestricted income funds	14		7,579		(985)
Total charity funds			12,302		(678)

For the year in question, the company was entitled to exemption from an audit under section 477 of the Companies Act 2006 relating to small companies.

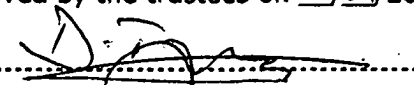
Directors' responsibilities:

- The members have not required the company to obtain an audit of its accounts for the year in question in accordance with section 476 of the Companies Act 2006,
- The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

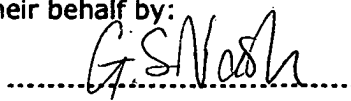
These accounts are prepared in accordance with the special provisions of part 15 of the Companies Act 2006 relating to small companies and in accordance with FRS102 SORP, and constitute the annual accounts required by the Companies Act 2006 and are for circulation to members of the company.

The notes on pages 17 to 30 form part of these accounts.

Approved by the trustees on 28/04 2022 and signed on their behalf by:



 Dave Tynan (Chair)



 Gareth Nash (Treasurer)

Migrant Support

Notes to the accounts for the year ended 31 July 2021

1 Accounting policies

The principal accounting policies adopted, judgments and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

a Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 (as updated through Update Bulletin 1 published on 2 February 2016) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

The charity has applied Update Bulletin 1 as published on 2 February 2016 and does not include a cash flow statement on the grounds that it is applying FRS 102 section 1A.

Migrant Support meets the definition of a public benefit entity under FRS102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

b Preparation of the accounts on a going concern basis

Trustees are aware that MS was not able to create enough reserves during the year as outlined in the "Reserves Policy". While this is a concern and measures have been taken to address the concern (see below) it is not sufficient concern for Trustees to believe that MS will soon be going into liquidation.

This is because Trustees do have a long and varied history of working with small and micro organisation and realise that the position for MS is not unique. Many small and micro organisations struggle, especially in the first few years of operation, to build up enough reserves to cover 3 months running costs.

The belief that MS would not quickly go into liquidation has proved to be correct because MS has managed to survive the Coronavirus crisis by moving to on line courses and support. As a result the work has continued to be delivered.

However, we have recognised that the situation needs to be addressed and this was started in December 2019 with a series of meetings both on line and face to face.

The Trustees recognised that being totally reliant on funding of small projects was the major cause of the concern and have such have proposed to do 3 specific action (which have been put on hold due to the Coronavirus lockdown).

a)When funding applications are made to ensure that a "reasonable" level of funding is allocated to "admin/book keeping/management time.

b)To reduce the support of staff to some of the old projects that seem to have created their own ongoing legacy and to concentrate on the on-going and funded work.

c)To move more towards delivering English courses which are core funded and not "grants". This will reduce the reliance on "grant/restricted funds" and enable money to be allocated to reserves.

The 3 above actions are planned to stabilise the income flow and to take additional pressure off MS staff. This will then allow MS to build some meaning full reserves over the medium and long term.

Migrant Support

Notes to the accounts for the year ended 31 July 2021 (continued)

c Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

For legacies, entitlement is taken as the earlier of the date on which either: the charity is aware that probate has been granted, the estate has been finalised and notification has been made by the executor(s) to the charity that a distribution will be made, or when a distribution is received from the estate. Receipt of a legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the charity has been notified of the executor's intention to make a distribution. Where legacies have been notified to the charity, or the charity is aware of the granting of probate, and the criteria for income recognition have not been met, then the legacy is treated as a contingent asset and disclosed if material.

Income received in advance of a provision of a specified service is deferred until the criteria for income recognition are met.

d Donated services and facilities

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), general volunteer time is not recognised; refer to the trustees' annual report for more information about their contribution.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

e Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the Bank.

Migrant Support

Notes to the accounts for the year ended 31 July 2021 (continued)

f Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of charity.

Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose.

Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

g Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Costs of raising funds comprise the costs of commercial trading and their associated support costs.
- Expenditure on charitable activities includes the costs undertaken to further the purposes of the charity and their associated support costs.
- Other expenditure represents those items not falling into any other heading.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

h Tangible fixed assets

Individual fixed assets costing £200 or more are capitalised at cost and are depreciated over their estimated useful economic lives on a straight line basis as follows. There are currently no tangible fixed assets.

Migrant Support

Notes to the accounts for the year ended 31 July 2021 (continued)

i Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

j Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

k Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Migrant Support

Notes to the accounts for the year ended 31 July 2021 (continued)

2 Legal status of the charity

The charity is a company limited by guarantee registered in England and Wales and has no share capital. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity. The registered office address is disclosed on page 1.

3 Income from donations and legacies

	Unrestricted £	Restricted £	Total 2021 £
Donations	1,873	-	1,873
Total	1,873	-	1,873
<i>Previous Reporting Period</i>	<i>Unrestricted £</i>	<i>Restricted £</i>	<i>Total 2020 £</i>
<i>Donations</i>	<i>735</i>	<i>-</i>	<i>735</i>
Total	735	-	735

Migrant Support

Notes to the accounts for the year ended 31 July 2021. (continued)

4 Income from charitable activities

	Unrestricted £	Restricted £	Total 2021 £
The National Lottery Fund-Olive	-	10,000	10,000
Barrow Cadbury	-	13,400	13,400
The National Lottery Fund-CCLORS	-	10,000	10,000
CLAUK	-	4,950	4,950
Community Revival	-	16,200	16,200
Comic Relief	-	4,000	4,000
Forever Manchester	-	4,998	4,998
The Big Lottery Fund - Social	-	11,300	11,300
Hilden Trust	6,052	-	6,052
WEA-ESF	-	5,791	5,791
WEA-Digital Inclusion	-	5,000	5,000
Other grants	350	-	350
	<hr/>	<hr/>	<hr/>
Total	6,402	85,639	92,041
	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>
<i>Previous Reporting Period</i>	<i>Unrestricted</i>	<i>Restricted</i>	<i>Total 2020</i>
	<i>£</i>	<i>£</i>	<i>£</i>
<i>Good Things</i>	-	1,570	1,570
<i>WEA ESF</i>	-	8,734	8,734
<i>Manchester City Council</i>	-	1,030	1,030
<i>Other income</i>	863	-	863
	<hr/>	<hr/>	<hr/>
Total	863	11,334	12,197
	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>

Migrant Support

Notes to the accounts for the year ended 31 July 2021 (continued)

5 Analysis of expenditure on charitable activities

	Total 2021 £	Total 2020 £
Staff costs	65,181	21,178
Travel	125	481
Stationary and running costs	204	-
Room Hire	5,496	3,655
Insurance	261	261
Project Expenses	5,272	-
Website	164	66
Accountancy	1,894	1,170
Computer costs	90	-
Communications	432	-
Advertising	236	-
Administrative Expenses	1,225	-
Telephone	118	-
Other professional costs	223	-
Companies House/HMRC	13	53
	80,934	26,864
	2021 £	2020 £
Restricted expenditure	80,934	26,864
Unrestricted expenditure	-	-
	80,934	26,864

Migrant Support

Notes to the accounts for the year ended 31 July 2021 (continued)

6 Net income/(expenditure) for the year

This is stated after charging/(crediting):	2021 £	2020 £
IE's remuneration - bookkeeping	662	-
Independent examiner's fee	750	580
	662	580

7 Staff costs

Staff costs during the year were as follows:

	2021 £	2020 £
Wages and salaries	64,160	21,012
Social security costs	-	-
Pension costs	1,021	166
	65,181	21,178
Allocated as follows:		
Charitable activities	65,181	21,178
	65,181	21,178

No employees has employee benefits in excess of £60,000 (2020: Nil).

The average number of staff employed during the period was 5 (2020: 2).

The average full time equivalent number of staff employed during the period was 2.5 (2020: 0.8).

The key management personnel of the charity comprise the trustees and the Chief Executive Officer. The total employee benefits of the key management personnel of the charity were £26,500 (2020: £11,884).

Migrant Support

Notes to the accounts for the year ended 31 July 2021 (continued)

8 Trustee remuneration and expenses, and related party transactions

Neither the management committee nor any persons connected with them received any remuneration or reimbursed expenses during the year (2020: Nil).

No members of the management committee received travel and subsistence expenses during the year of £nil (2020: £Nil).

Aggregate donations from related parties were £Nil (2020: £Nil).

There are no donations from related parties which are outside the normal course of business and no restricted donations from related parties.

No trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity, including guarantees, during the year (2020: nil).

9 Corporation tax

The charity is exempt from tax on income and gains falling within Chapter 3 of Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects. No tax charges have arisen in the charity.

Migrant Support

Notes to the accounts for the year ended 31 July 2021 (continued)

10 Debtors

	2021 £	2020 £
Other debtors	1,367	-
	<u>1,367</u>	<u>-</u>

11 Cash at bank and in hand

	2021 £	2020 £
Cash at bank and on hand	12,202	4,705
	<u>12,202</u>	<u>4,705</u>

12 Creditors: amounts falling due within one year

	2021 £	2020 £
Other creditors and accruals	1,140	5,320
Taxation and social security costs	127	63
	<u>1,267</u>	<u>5,383</u>

Migrant Support

Notes to the accounts for the year ended 31 July 2021 (continued)

13 Analysis of movements in restricted funds

	Balance at 1 August 2020 £	Income £	Expenditure £	Transfers £	Balance at 31 July 2021 £
SRG Savings	2	-	-	-	2
Awards for All	305	-	-	-	305
WEA ESF	-	5,791	(3,685)	(2,106)	-
WEA-Digital	-	5,000	(6,817)	1,817	-
A4A Olive	-	10,000	(10,000)	-	-
Barrow Cadbury	-	13,400	(13,400)	-	-
CCLORS	-	10,000	(10,000)	-	-
CLAUK	-	4,950	(849)	-	4,101
Collective	-	16,200	(15,885)	-	315
Comic Relief	-	4,000	(4,000)	-	-
Forever	-	-	-	-	-
Manchester	-	4,998	(4,998)	-	-
Social	-	11,300	(11,300)	-	-
Total	307	85,639	(80,934)	(289)	4,723

<i>Previous reporting period</i>	<i>Balance at 1 August 2019 £</i>	<i>Income £</i>	<i>Expenditure £</i>	<i>Transfers £</i>	<i>Balance at 31 July 2020 £</i>
SRG Savings	2	-	-	-	2
New Charter Homes/Motiv8	6,122	-	(6,122)	-	-
Awards for All United Peoples Project	9,493	-	(9,188)	-	305
GoodThings	2,402	-	(2,402)	-	-
WEA ESF	-	1,570	(1,570)	-	-
	-	8,734	(6,552)	(2,182)	-
Manchester City Council	-	1,030	(1,030)	-	-
Total	18,019	11,334	(26,864)	(2,182)	307

Migrant Support

Notes to the accounts for the year ended 31 July 2021 (continued)

13 Analysis of movements in restricted funds (continued)

Name of restricted fund	Description, nature and purposes of the fund
New Charter Homes/Motiv8	The service consists of the provision of support to non-UK born over 25s with complex needs who are signed to and engaging with the Motiv8 Program to access British Citizenship Fast track language courses and Integration Hub, including wellbeing sessions, handicraft, computer-based learning and access to volunteering opportunities.
United Peoples Project (Moneygram)	The project aims to provide practical support to recent migrant arrivals to go through the integration process to life in the UK and access advice on welfare, housing, immigration and education system. The project also supported our volunteering service, recruiting new translators, interpreters and volunteer befrienders.
Awards for All	The project aims to offer English language classes and work experience /volunteering opportunities for longterm unemployed non-English speakers in a Cafe setting. Learners access to Level 1-2 Food Hygiene and Safety training. The project also aims to produce weekly free meals for those who might be going through hardship or destitution. The project promotes social inclusion and wellbeing activities.
GoodThings Foundation	Accenture project (helping people from migrant and refugee background to improve digital skills so they can get jobs or progress into better career prospects)
WEA ESF	Helping unemployed refugees and migrants to increase levels of confidence in employability skills and move towards paid work or formal education (aimed at the food/catering industry but not exclusively) because the pandemic only focused on keeping people connected and provide English / employability sessions online in 2020.
Manchester City Council	Hours for teachers and cover overheads to run Talk English and Enrolment for ESOL students.
WEA-Digital	The project is included on the website at; https://www.migrantsupport.org.uk/digital-inclusion.html
A4A Olive	Grants received in light of the COVID pandemic support with more detail shown on the website at; https://www.migrantsupport.org.uk/covid-19-response.html
Barrow Cadbury	Grants received in light of the COVID pandemic support with more detail shown on the website at; https://www.migrantsupport.org.uk/covid-19-response.html
CCLORS	Grants received in light of the COVID pandemic support with more detail shown on the website at; https://www.migrantsupport.org.uk/covid-19-response.html
CLAUK	Grants received in light of the COVID pandemic support with more detail shown on the website at; https://www.migrantsupport.org.uk/covid-19-response.html
Collective	Grants received in light of the COVID pandemic support with more detail shown on the website at; https://www.migrantsupport.org.uk/covid-19-response.html

Migrant Support

Notes to the accounts for the year ended 31 July 2021 (continued)

15 Analysis of net assets between funds

	General fund £	Designated funds £	Restricted funds £	Total £
Net current assets/(liabilities)	7,579	-	4,723	12,302
Total	7,579	-	4,723	12,302
<i>Previous reporting period</i>	<i>General fund £</i>	<i>Designated funds £</i>	<i>Restricted funds £</i>	<i>Total £</i>
Net current assets/(liabilities)	(985)	-	307	(678)
Total	(985)	-	307	(678)