

## **The Net Community Hub Trustees Annual Report 2023/24**

The Net Community Hub has been designed to meet the intergenerational needs of the community, providing the basis for positive cohesion sought after by residents and which is considered a safe space with sound examples of good work practice.

Our main focus is to alleviate social isolation in the large number of vulnerable, elderly and isolated residents in the area.

The Net offers activities and opportunities modelled to meet the specific needs of individuals and/or groups, providing stepping stones to improving confidence and expanding the aspirations of the community.

The Hub provides opportunities for:

- Residents to develop as volunteers
- Communication and information
- Residents to develop friendships and understanding
- Specialist groups to meet and expand their knowledge, skills and expertise
- Surgeries to take place e.g Hi Kent Deaf Aid
- Space for activities and services (eg, hairdresser, podiatrist)
- A base for community interest groups to work from

With the loss of some income generating hire groups, a new approach was instigated, with a move away from reliance on private hire to offering funded sessions where groups make a donation for the use of the facilities, which is proving to be a successful approach through which the Hub can continue to operate.

## **PROJECT FUNDING 2023/24**

The restructure in Kent Community Foundation's core funding meant we were able to submit just one application in December 2023 . As at March 2024, we had received £4,000 from one funder. We also successfully applied for National Lottery funding again, and were awarded £15,300 towards our activity costs in March.

The £1 per person per day model proved successful after its initial deployment and we have continued with it.

There were a number of small donations from various individuals and organisations.

## **ACTIVITIES**

We're now back to full strength in all our activities, consolidating the regular weekly sessions and introducing some new ones. Our programme now means the space is open for at least a

morning or afternoon every day except Sunday, with some sessions extended to accommodate the Warm Spaces initiative at lunchtime three times a week during the winter - one that we had already introduced prior to it becoming a national scheme! Other sessions take place monthly, along with many one off drop in services, workshops and celebration events,

Our community regularly feeds back to us how valuable they find the hub, with one stating:

*"It changed my life. I used to be shut up but I've got a new family. I used to go drinking to find company but now I've found friends at the hub and I've not had an alcoholic drink in 4 months because I don't need it, because I'm not on my own and lonely. Since coming here I know it is important for us to have this place to come to and stop isolation like mine. It has made me feel like a real person rather than when I was in deep depression and had too much time on my hands to think."*

## **FINANCES**

We increased the hourly rate for activity coordinators and cleaner to £12 in line with the national living wage, having budgeted for this in the lottery funding, along with volunteer expenses and a travel bursary for people who need it.

Date	Income Details	Banking Amount	Room	Broadband & Phones	Coffee Shop	Donation	Funding	Comments
###	WALT	£300.00	£300.00					£0.00
###	WALT	£24.17		£24.17				£0.00
###	Medway Lottery	£16.00				£16.00		£0.00
###	Amazon Europe Core	£5.00				£5.00		£0.00
###	Medway Lottery	£16.00				£16.00		£0.00
###	Cash	£190.00			£190.00			£0.00
###	Parkinsons	£14.00	£14.00					£0.00
Friday, May 19, 2023	Amazon Europe Core	£13.41				£13.41		£0.00
###	J Howe	£21.00	£21.00					£0.00
###	Medway Lottery	£20.00				£20.00		£0.00
###	Cash	£116.00			£116.00			£0.00
###	Parkinsons	£14.00	£14.00					£0.00
###	Medway Lottery	£16.00				£16.00		£0.00
###	Cash	£181.00			£181.00			£0.00
###	Medway Lottery	£22.50				£22.50		£0.00
###	Pip & Jims	£91.00	£91.00					£0.00
###	Createabot	£42.00	£42.00					£0.00
###	WALT	£300.00	£300.00					£0.00
###	WALT	£300.00	£300.00					£0.00
###	WALT	£300.00	£300.00					£0.00
###	WALT	£300.00	£300.00					£0.00
###	WALT	£24.17		£24.17				£0.00
###	WALT	£24.08		£24.08				£0.00
###	WALT	£27.58		£27.58				£0.00
###	WALT	£32.08		£32.08				£0.00
###	Cash	£130.00			£130.00			£0.00
###	Parkinsons	£14.00	£14.00					£0.00
###	Medway Lottery	£18.00				£18.00		£0.00
###	WALT	£300.00	£300.00					£0.00
###	WALT	£300.00	£300.00					£0.00
###	Medway Lottery	£18.00				£18.00		£0.00
###	Createabot	£56.00	£56.00					£0.00
###	WALT	£150.00	£150.00					£0.00
###	Pip & Jims	£113.75	£113.75					£0.00
###	Pip & Jims	£90.00	£90.00					£0.00
###	Labour Councillors	£42.00	£42.00					£0.00
###	Cash	£174.00			£174.00			£0.00
###	WALT	£150.00	£150.00					£0.00
###	Parkinsons	£14.00	£14.00					£0.00
###	Medway Lottery	£22.50				£22.50		£0.00
###	Createabot	£100.00	£100.00					£0.00
###	Createabot	£31.50	£31.50					£0.00
###	Cash	£150.00			£150.00			£0.00
###	Medway Lottery	£18.00				£18.00		£0.00
###	Stripe Payments	£293.08					£293.08	£0.00
###	D.Brake	£25.00				£25.00		£0.00
###	WALT	£150.00	£150.00					£0.00
###	Medway Lottery	£18.00				£18.00		£0.00
###	WALT	£150.00	£150.00					£0.00
###	Pip & Jims	£91.00	£91.00					£0.00
###	KCCY	£28.00	£28.00					£0.00
###	Medway Lottery	£15.00				£15.00		£0.00
###	Cash	£265.00			£265.00			£0.00
###	Parkinsons	£14.00	£14.00					£0.00
###	KCCY	£25.00	£25.00					£0.00
###	Pip & Jims	£91.00	£91.00					£0.00
###	WALT	£150.00	£150.00					£0.00
###	KCCY	£28.00	£28.00					£0.00
###	Kent Community Fund	£4,000.00					£4,000.00	£0.00
###	Medway Lottery	£12.00				£12.00		£0.00
###	Cash	£170.00			£170.00			£0.00
###	Parkinsons	£14.00	£14.00					£0.00
###	L Austine	£40.00	£40.00					£0.00
###	WALT	£150.00	£150.00					£0.00
###	KCCY	£14.00	£14.00					£0.00
###	CVS Medway	£80.00					£80.00	£0.00
###	Main Grants	£15,300.00					£15,300.00	£0.00
###	Pip & Jims	£113.75	£113.75					£0.00
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Total Income	£25,538.57
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## 2023-24

£0.00

# PROFIT AND LOSS

## 2023-24

Date

Income	Room	£4,102.00
	Broadband/Phones	£132.08
	Coffee Shop	£1,376.00
	Donations	£255.41
	Funding	£19,673.08

Total	<u>£25,538.57</u>
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Expenditure

Utilities	£4,463.79
Broadband/Phone	£967.90
Managers Salary	£8,903.09
Cleaning	£1,632.00
General	£697.64
Stationary	£31.75
Insurances	£585.21
Bank	£74.00
Chairobics	470
Brainstormz	1724
Time 2 Talk	2629
Councelling	450

Total	<u>£22,628.38</u>
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<b>Profit/(Loss)</b>	<u><b>£2,910.19</b></u>
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# BALANCE SHEET (Detailed)

2023-24

Balance Brought Forward from 31 March 2023 £40,820.82

Income Room £4,102.00  
 Broadband & Phone £132.08  
 Coffee shop £1,376.00  
 Donations £255.41  
 Funding £19,673.08

Total £25,538.57

## Expenditure

Utilities 4,463.79  
 Broadband/Phone 967.90  
 Managers Salary 8,903.09  
 Cleaning 1,632.00  
 General 697.64  
 Admin 126.00  
 Stationary 31.75  
 Insurances 585.21  
 Bank 74.00  
 Chairobics 470.00  
 Brainstormz 1,724.00  
 Time 2 Talk 2,629.00  
 Councelling 450.00  
 Sunday Lunch 0.00

Total £66,359.39 22,754.38 22754.38

0.00

Profit/Loss £2,784.19

Grand total £43,605.01

Current Accounts As of 31 March 2024 £43,605.01

Nett Balance £2,784.19

Notes

**THE NET COMMUNITY HUB CIO**  
**FINANCIAL STATEMENTS**  
**31 MARCH 2024**

Charity Number 1167351

# **THE NET COMMUNITY HUB CIO**

## **TRUSTEES ANNUAL REPORT**

### **for the year ended 31st March 2024**

The trustees presenting their report and the unaudited financial statements of the charity for the year ended 31<sup>st</sup> March 2024

#### **ADDRESS**

70, Silverweed Road, Walderslade, Kent, ME5 0QX

#### **TRUSTEES**

Geoff Waters

F Brake

Ann West

Rev Martyn Saunders

Nigel Capon

Ruth Boyes

#### **BANKERS**

HSBC PIC

#### **INDEPENDENT EXAMINER**

Do the Numbers Ltd, 37 Upper Brownhill Road, Southampton SO16 5NG

#### **GOVERNANCE**

CIO - Foundation Registered 25 May 2016 The governing document is a Constitution adopted in October 2018 and subsequently amended in January 2019

The building is owned by MHS homes and the Charity occupies it under a lease at peppercorn rent.

#### **OBJECTS as set out in Governing Document**

A community space to bring together elderly and isolated people in the community by running a number of activities each week, including a coffee morning, Time to Talk, Chairbics and arts & crafts.

#### **ACTIVITIES in relation to the objects**

The NET Community Hub was to support the needs of vulnerable residents, specifically in Weedswood and the immediate surrounding area of Walderslade.

We offer space for groups, individuals and specialist training or service agencies.

Our main goal is to benefit vulnerable Walderslade residents, with a particular emphasis on the elderly and isolated, by providing inclusive recreational opportunities to improve their health and wellbeing and reduce social isolation.

The charity employs a centre manager who works with the executive committee.

#### **APPOINTMENT OF TRUSTEES**

The policy and general management of the charity is the responsibility of the executive committee, who are also the Trustees, and who are elected and co-opted under the terms of the Constitution.

The governing document prescribes that the executive committee should consist of up to ten individual representatives from local voluntary, philanthropic, community or business organisations. In addition, the executive committee may co-opt further members who shall serve until the conclusion of the next Annual General Meeting. Co-opted members shall be entitled to vote at meetings of the executive committee, and the total number of co-opted members shall not exceed that of elected members.

The charity appoints Honorary Officers, being the Chairman, Vice Chairman and Treasurer and such other Honorary Officers as the charity shall decide from time to time.

Both members of the Executive Committee and Honorary Officers are elected at the Annual General Meeting and shall hold office until the next Annual General Meeting

#### **INVESTMENT POLICY**

The funds of the Charity are held in the current account.

#### **RESERVES POLICY**

The Charity aims to hold sufficient reserves to cover liabilities in the event of cessation of activities.

#### **SIGNED ON BEHALF OF THE TRUSTEES**

Name

Date

Name

Date



**THE NET COMMUNITY HUB CIO**  
**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES**  
**for the year ended 31st March 2024**

I report on the accounts of the charity for the year ended 31 March 2024 which are set out below

**RESPECTIVE RESPONSIBILITIES OF TRUSTEES AND EXAMINER**

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

It is my responsibility to: examine the accounts under section 145 of the 2011 Act; to follow the procedures laid down in the general Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and to state whether particular matters have come to my attention.

**BASIS OF INDEPENDENT EXAMINER'S REPORT**

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

**INDEPENDENT EXAMINER'S STATEMENT**

In connection with my examination, no matter has come to my attention:

- (1) which gives me reasonable cause to believe that in any material respect the requirements: have not been met; or
- (2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



Do the Numbers Ltd, 37 Upper Brownhill Road, Southampton SO16 5NG  
31<sup>st</sup> July 2024

**THE NET COMMUNITY HUB CIO**  
**INCOME AND EXPENDITURE ACCOUNT**  
**for the year ended 31st March 2024**

	Note	Unrestricted Funds £	Restricted funds £	Total Funds 2024 £	2023 £
<b>INCOME</b>					
Room donations	1	4,102		4,102	4,325
Broadband and phone		132		132	243
Coffee Shop		1,376		1,376	1,412
Donations		255		255	830
Grant Funding		4,373	15,300	19,673	28,090
Sundry		0		0	0
				0	0
<b>TOTAL INCOMING RESOURCES</b>		<b>10,239</b>	<b>15,300</b>	<b>25,539</b>	<b>34,900</b>
<b>EXPENDITURE</b>					
Utilities	2	4,464		4,464	4,091
Broadband and phone		968		968	665
Managers salary		8,776	127	8,903	7,447
Cleaner wages		1,632		1,632	1,300
General		698		698	955
Stationery		158		158	65
Insurance		585		585	554
Bank charges		74		74	105
Chairotics			470	470	400
Brainstormz			1,724	1,724	1,650
Time 2 talk			2,629	2,629	2,493
Counselling			450	450	2,146
<b>TOTAL RESOURCES EXPENDED</b>		<b>17,354</b>	<b>5,400</b>	<b>22,754</b>	<b>21,870</b>
<b>NET INCOMING/ (OUTGOING) RESOURCES</b>		<b>-7,116</b>	<b>9,900</b>	<b>2,784</b>	<b>13,030</b>
<b>RESERVES BROUGHT FORWARD</b>				<b>40,821</b>	<b>27,791</b>
<b>RESERVES CARRIED FORWARD</b>				<b>43,605</b>	<b>40,821</b>
<b>REPRESENTED BY</b>					
Bank current account				<b>43,605</b>	<b>40,821</b>

These financial statements were approved on

Name

Date