

The Net Community Hub Trustees Annual Report 2022/23

The Net Community Hub has been designed to meet the intergenerational needs of the community, providing the basis for positive cohesion sought after by residents and which is considered a safe space with sound examples of good work practice.

Our main focus is to alleviate social isolation in the large number of vulnerable, elderly and isolated residents in the area.

The Net offers activities and opportunities modelled to meet the specific needs of individuals and/or groups, providing stepping stones to improving confidence and expanding the aspirations of the community.

The Hub provides opportunities for:

- Residents to develop as volunteers
- Communication and information
- Residents to develop friendships and understanding
- Specialist groups to meet and expand their knowledge, skills and expertise
- Surgeries to take place e.g Hi Kent Deaf Aid
- Space for activities and services (eg, hairdresser, podiatrist)
- A base for community interest groups to work from

With the loss of some income generating hire groups, a new approach was instigated, with a move away from reliance on private hire to offering funded sessions where groups make a donation for the use of the facilities, which is proving to be a successful approach through which the Hub can continue to operate.

COVID19

Sadly, all of our activities came to a standstill on March 18th 2020 and we did not become operational again until Autumn 2021, when we began to roll out small groups once our staff, members and volunteers received their covid vaccinations. We still maintained covid protocols.

The break in service did allow us to carry out repairs that were needed without any disruption to our normal services.

Thanks to the core funding we had in place via the Kent Community Foundation, our situation was a lot healthier than it might have been. We also had further grants from Medway Council to replace our loss of income.

Medway began its own Lottery, which we have signed up to, and generates monthly income for us.

PROJECT FUNDING 2022/23

The Coop chose us as one of their charities again, this time to fund our Brainstormz! Project, which resulted in over £3000 awarded to us.

The restructure in Kent Community Foundation's core funding meant we were able to submit just one application. As at March 2023, we had received £11,000 from three different funders, which included a £1000 energy cost donation. We also successfully applied for National Lottery funding again, and were awarded £10,000 towards our activity costs.

We also received £500 from Streetcops to buy digital media equipment, and £1900 from Arts Council England for a Jubilee Celebration event. The Coop Funeralcare also chose us as their charity and have donated cafe stock.

We changed how we charge for refreshments, to make it more affordable for individuals to stay with us each day for longer, by introducing a £1 per person per day model, instead of charging for individual refreshments. With the uptick in people coming through the door, we have not noticed a drop in refreshment income.

ACTIVITIES

We're now back to full strength in all our activities, consolidating the regular weekly sessions and introducing some new ones. Our programme now means the space is open for at least a morning or afternoon every day except Sunday, with some sessions extended to accommodate the Warm Spaces initiative at lunchtime three times a week - one that we had already introduced prior to it becoming a national scheme! Other sessions take place monthly.

Monday: Open Cafe plus Warm Space / Dementia Friendly Cafe (1st in the month) and Recycle Surgery (3rd in the month);

Tuesday: Little Gems Parent and Toddler group / Time To Talk.

Wednesday: Chairbics / Warm Space / Heart group (1st in the month)

Thursday: Pip'n'Jim's Cafe with the Medway Foodbank / Female Focus (2nd in the month).

Friday: Warm Space / Community Crafters

Saturday: Mourners group (2nd in the month) / Brainstormz!

Sunday: Community Lunch (last one in the month)

Two carers groups and the local Parkinson's committee use the space regularly, along with an arts group, and the occasional one off booking.

Our community regularly feeds back to us how valuable they find the hub and WALT, with one stating:

“It changed my life. I used to be shut up but I’ve got a new family. I used to go drinking to find company but now I’ve found friends at the hub and I’ve not had an alcoholic drink in 4 months because I don’t need it, because I’m not on my own and lonely. Since coming here I know it is important for us to have this place to come to and stop isolation like mine. It has made me feel like a real person rather than when I was in deep depression and had too much time on my hands to think.”

PARTNERSHIP WORKING

Our working relationship with Walderslade Together is stronger than ever, with The Net’s Manager and WALT’s Operations Manager liaising regularly to improve the service offer.

There are more plans afoot, with potential to open up on a Friday morning. We will also have another day trip out in the summer, as well as more celebratory events such as we did for the King’s coronation.

We were also approached by a trainee wellbeing counsellor, and after undertaking due diligence with his supervisor and professional body, he began to work with people here at the hub for his work experience in his final year’s training.

Independent examiner's report to the trustees of The Net Community Hub.

I report to the trustees on my examination of the accounts of The Net Community Hub for the year ended 31st March 2023.

Responsibilities and basis of report

As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Trust as required by section 130 of the Act; or
2. the accounts do not accord with those records.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed: 

Name: David Routledge

Relevant professional qualification or membership of professional bodies (if any): None.
Considered appropriate as an Independent Examiner due to past experience. 44 years working in Finance. Involved in the administration of a local charity for 7 years.

Address: 1 Maynard Place, Chatham, Kent ME5 7HD

Date: 15th August 2023

Income 2022-23

Date	Income Details	✓	Banking Amount		Room	Broadband & Phones	Coffee Shop	Donation	Funding		Comments
Friday, April 8, 2022	Accounts Payable		£383.67						£383.67		£0.00
###	Medway Lottery		£16.00					£16.00			£0.00
###	Medway Council		£300.00						£300.00		£0.00
###	WALT Tele BB		£24.32			£24.32					£0.00
###	WALT Rent		£300.00		£300.00						£0.00
###	Hi Kent		£14.00					£14.00			£0.00
###	Amazon Europe Core		£5.00					£5.00			£0.00
###	Kent Community Foundation		£1,900.00						£1,900.00		£0.00
###	Medway Lottery		£16.00					£16.00			£0.00
###	Cash paid into Bank		£190.00				£190.00				£0.00
###	Parkinsons		£14.00		£14.00						£0.00
###	St Philip And St James		£91.00		£91.00						£0.00
###	Hi Kent		£10.50					£10.50			£0.00
###	WALT Rent		£300.00		£300.00						£0.00
###	WALT Tele BB		£25.08			£25.08					£0.00
###	Medway Council		£28.00					£28.00			£0.00
###	Medway Lottery		£20.00					£20.00			£0.00
###	WALT Rent		£300.00		£300.00						£0.00
###	WALT Tele BB		£24.86			£24.86					£0.00
###	Medway Council		£70.00					£70.00			£0.00
###	St Philip And St James		£91.00		£91.00						£0.00
Friday, July 1, 2022	Hi Kent		£10.50					£10.50			£0.00
###	Medway Lottery		£16.00					£16.00			£0.00
###	Cash paid into Bank		£207.00				£207.00				£0.00
###	Parkinsons		£14.00		£14.00						£0.00
###	Medway Lottery		£16.00					£16.00			£0.00
###	WALT Rent		£300.00		£300.00						£0.00
###	WALT Tele BB		£24.08			£24.08					£0.00
###	Cash paid into Bank		£70.00				£70.00				£0.00
###	St Philip And St James		£91.00		£91.00						£0.00
###	St Philip And St James		£113.50		£113.50						£0.00
###	Hi Kent		£10.50					£10.50			£0.00
###	Creatabot		£42.00		£42.00						£0.00
###	Creatabot		£56.00		£56.00						£0.00
###	WALT Rent		£300.00		£300.00						£0.00
###	WALT Tele BB		£24.08			£24.08					£0.00
###	Main Grants		£10,000.00						£10,000.00		£0.00
###	Cash paid into Bank		£160.00				£160.00				£0.00
###	CHQ in		£480.66					£480.66			£0.00
###	Medway Lottery		£20.00					20			£0.00
###	St Philip And St James		£91.00		£91.00						£0.00
###	Kent Community Foundation		£3,000.00						£3,000.00		£0.00
###	Cash paid into Bank		£265.00				£265.00				£0.00
###	WALT Rent		£300.00		300						£0.00
###	WALT Tele BB		£24.17			£24.17					£0.00
###	Medway Lottery		£16.00					£16.00			£0.00
###	Parkinsons		£14.00		£14.00						£0.00
###	Creatabot		£42.00		£42.00						£0.00
###	WALT Rent		£300.00		£300.00						£0.00
###	WALT Tele BB		£24.08			£24.08					£0.00
###	Accounts Payable		£3,006.68						£3,006.68		£0.00
###	St Philip And St James		£113.75		£113.75						£0.00
###	Medway Lottery		£19.00					£19.00			£0.00
###	Cash paid into Bank		£205.00				£205.00				£0.00
###	Kent Community Foundation		£4,000.00						£4,000.00		£0.00
###	St Philip And St James		£91.00		£91.00						£0.00
###	Parkinsons		£14.00		£14.00						£0.00
###	WALT Rent		£300.00		£300.00						£0.00
###	Medway Lottery		£14.00					£14.00			£0.00
###	St Philip And St James		£91.00		£91.00						£0.00
###	WALT Rent		£300.00		£300.00						£0.00
###	WALT Tele BB		£24.08			£24.08					£0.00
###	Medway Lottery		£14.00					£14.00			£0.00
###	Kent Community Foundation		£5,000.00						£5,000.00		£0.00
###	Cash paid into Bank		£120.00				£120.00				£0.00
###	Parkinsons		£14.00		£14.00						£0.00
###	Medway Council		£500.00						£500.00		£0.00
###	WALT Rent		£300.00		£300.00						£0.00
###	WALT Tele BB		£24.08			£24.08					£0.00
###	Medway Lottery		£17.50					£17.50			£0.00
###	WALT Rent		£300.00		£300.00						£0.00
###	Ideas Test		£28.00		£28.00						£0.00
###	WALT Tele BB		£24.08			£24.08					£0.00
###	Medway Lottery		£16.00					£16.00			£0.00
###	Cash paid into Bank		£195.00				£195.00				£0.00
###	Parkinsons		£14.00		£14.00						£0.00
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Total Income	£34,900.17
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£34,900.17

EXPENDITURE 2022-23

Date	Payee	Details	✓	Amount	Utilities	Broadband & Phone	Managers Salary	Cleaning	General	Stationary	Insurances	Bank	Chairobics	Brainstormz	Time 2 Talk	Councelling	
Friday, April 1, 2022	Virgin Media	Telephones and Broadband		£48.63		£48.63											£0.00
###	WALT	Time 2 Talk		£200.00											£250.00		£0.00
###	Pat Ridley	Cleaning		£130.00				£130.00									£0.00
###	Theresa Spencely	Chandrics		£30.00									£30.00				£0.00
###	Susanna Bulpin	Brandsomz		£200.00										£200.00			£0.00
###	EDF Energy	Electric		£28.00	£28.00												£0.00
###	E.ON Next	Gas		£155.77	£155.77												£0.00
###	ID Mobile	Phone		£6.00		£6.00											£0.00
###	HSBC	Bank Charges										£7.38					£0.00
###	Virgin Media	Telephones and Broadband		£50.16		£50.16											£0.00
###	Business Stream	Water		£117.77	£117.77												£0.00
###	WALT	Time 2 Talk		£200.00										£200.00			£0.00
###	J Howe	Experiences		£48.26					£48.26								£0.00
###	Pat Ridley	Cleaning		£130.00				£130.00									£0.00
###	Theresa Spencely	Chandrics		£30.00									£30.00				£0.00
###	Susanna Bulpin	Brandsomz		£250.00										£250.00			£0.00
###	MHC Homes	Managers Salary		£1,000.00			£1,000.00										£0.00
###	ID Mobile	Phone		£6.00	£6.00	£6.00											£0.00
###	EDF Energy	Electric		£28.00	£28.00												£0.00
###	MHC Homes	Managers Salary		£909.47			£909.47										£0.00
###	HSBC	Bank Charges		£5.00								£5.00					£0.00
###	Virgin Media	Telephones and Broadband		£49.73		£49.73											£0.00
###	Theresa Spencely	Chandrics		£10.00									£10.00				£0.00
###	WALT	Time 2 Talk		£200.00											£250.00		£0.00
###	Susanna Bulpin	Brandsomz		£200.00										£200.00			£0.00
###	Pat Ridley	Cleaning		£130.00				£130.00									£0.00
###	Sarah Conny			£60.10											£60.10		£0.00
###	Dr D C J Caring			£500.00											£500.00		£0.00
###	Terry	ink Cartridges		£34.00					£34.00								£0.00
###	ID Mobile	Phone		£6.00		£6.00											£0.00
###	EDF Energy	Electric		£28.00	£28.00												£0.00
###	HSBC	Bank Charges		£6.96								£6.96					£0.00
###	J Howe	Experiences		£322.27					£322.27								£0.00
###	WALT	Time 2 Talk		£250.00										£250.00			£0.00
###	Mrs R A Hardy			£320.47												£320.47	£0.00
###	Merida Automobile			£250.00												£250.00	£0.00
###	Chababot			£300.00												£300.00	£0.00
Friday, July 1, 2022	Virgin Media	Telephones and Broadband		£48.15		£48.15											£0.00
###	E.ON Next	Gas		£264.76	£264.76												£0.00
###	Pat Ridley	Cleaning		£130.00				£130.00									£0.00
###	Theresa Spencely	Chandrics		£30.00									£30.00				£0.00
###	Susanna Bulpin	Brandsomz		£150.00										£150.00			£0.00
###	EDF Energy	Electric		£28.00	£28.00												£0.00
###	E.ON Next	Gas		£114.64	£114.64												£0.00
###	ID Mobile	Phone		£6.00		£6.00											£0.00
###	HSBC	Bank Charges		£5.00								£5.00					£0.00
###	Virgin Media	Telephones and Broadband		£38.76		£38.76											£0.00
###	Pat Ridley	Cleaning		£130.00				£130.00									£0.00
###	Theresa Spencely	Chandrics		£20.00									£20.00				£0.00
###	MHC Homes	Managers Salary		£1,000.00			£1,000.00										£0.00
###	MHC Homes	Managers Salary		£909.47			£909.47										£0.00
###	E.ON Next	Gas		£88.68	£88.68												£0.00
###	ID Mobile	Phone		£6.00		£6.00											£0.00
###	EDF Energy	Electric		£28.00	£28.00												£0.00
###	HSBC	Bank Charges		£6.23								£6.23					£0.00
###	J Howe	Experiences		£11.00						£51.00							£0.00
###	Business Stream	Water		£124.47	£124.47												£0.00
###	Virgin Media	Telephones and Broadband		£48.34		£48.34											£0.00
###	ID Mobile	Phone		£6.00		£6.00											£0.00
###	E.ON Next	Gas		£103.20	£103.20												£0.00
###	Pat Ridley	Cleaning		£160.00						£160.00							£0.00
###	Theresa Spencely	Chandrics		£50.00									£50.00				£0.00
###	J Howe	Funded salary		£55.00				£55.00									£0.00
###	J Howe	Experiences		£154.00						£154.00							£0.00
###	EDF Energy	Electric		£137.00	£137.00												£0.00
###	HSBC	Bank Charges		£6.48								£6.48					£0.00
###	Virgin Media	Telephones and Broadband		£48.15		£48.15											£0.00
###	ID Mobile	Phone		£6.00		£6.00											£0.00
###	E.ON Next	Gas		£118.02	£118.02												£0.00
###	EDF Energy	Electric		£137.00	£137.00												£0.00
###	HSBC	Bank Charges		£6.30								£6.30					£0.00
###	WALT	Time 2 Talk		£200.00											£200.00		£0.00
###	J Howe	Experiences		£38.95													£0.00
###	J Howe	Funded salary		£63.50			£63.50										£0.00
###	Pat Ridley	Cleaning		£130.00				£130.00									£0.00
###	Theresa Spencely	Chandrics		£40.00									£40.00				£0.00
###	MHC Homes	Managers Salary		£1,000.00			£1,000.00										£0.00
###	MHC Homes	Managers Salary		£909.47			£909.47										£0.00
###	J Howe	Experiences		£26.99						£26.99							£0.00
###	Virgin Media	Telephones and Broadband		£48.34		£48.34											£0.00
###	WALT	Time 2 Talk		£275.00												£275.00	£0.00
###	J Howe	Funded salary		£63.50			£63.50										£0.00
###	Pat Ridley	Cleaning		£130.00				£130.00									£0.00
###	Theresa Spencely	Chandrics		£30.00									£30.00				£0.00
###	Arena Cunningham	Chandrics		£30.00									£30.00				£0.00
###	E.ON Next	Gas		£183.20	£183.20												£0.00
###	ID Mobile	Phone		£6.00		£6.00											£0.00
###	EDF Energy	Electric		£137.00	£137.00												£0.00
###	HSBC	Bank Charges		£1.80								£1.80					£0.00
###	Utility Insurance	Insurance		£554.06							£554.06						£0.00
###	Susan Gale	Councelling		£300.00													£0.00
###	E.ON Next	Gas		£178.87	£178.87											£300.00	£0.00
###	Virgin Media	Telephones and Broadband		£48.15		£48.15											£0.00
###	Susan Gale	Councelling		£75.00												£75.00	£0.00
###	J Howe	Funded salary		£63.50			£63.50										£0.00
###	Pat Ridley	Cleaning		£130.00				£130.00									£0.00
###	Theresa Spencely	Chandrics		£20.00									£20.00				£0.00
###	Susanna Bulpin	Brandsomz		£200.00										£200.00			£0.00
###	Business Stream	Water		£148.98	£148.98												£0.00
###	WALT	Time 2 Talk		£400.00											£400.00		£0.00
###	ID Mobile	Phone		£6.00		£6.00											£0.00
###	MHC Homes	Managers Salary		£600.00			£600.00										£0.00
###	MHC Homes	Managers Salary		£672.98			£672.98										£0.00
###	EDF Energy	Electric		£137.00	£137.00												£0.00
###	HSBC	Bank Charges		£7.02								£7.02					£0.00
###	E.ON Next	Gas		£208.26	£208.26												£0.00
###	Virgin Media	Telephones and Broadband		£48.15		£48.15											£0.00
###	WALT	Time 2 Talk		£10.00												£100.00	£0.00
###	J Howe	Funded salary		£63.50			£63.50										£0.00
###	Pat Ridley	Cleaning		£130.00				£130.00									£0.00
###	Theresa Spencely	Chandrics		£20.00									£20.00				£0.00
###	Susanna Bulpin	Brandsomz		£100.00										£100.00			£0.00
###	Susan Gale	Councelling		£75.00												£75.00	£0.00
###	Martin Boco	Pat testing		£63.25						£63.25							£0.00
###	ID Mobile	Phone		£6.00		£6.00											£0.00
###	E.ON Next	Gas		£251.09	£251.09												

PROFIT AND LOSS

2022-23

Date

Income	Room	£4,325.25
	Broadband/Phones	£242.91
	Coffee Shop	£1,412.00
	Donations	£829.66
	Funding	£28,090.35

Total	<u>£34,900.17</u>
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Expenditure

Utilities	£4,090.82
Broadband/Phone	£665.05
Managers Salary	£7,447.39
Cleaning	£1,300.00
General	£954.72
Stationary	£64.50
Insurances	£554.06
Bank	£104.85
Chairobics	400
Brainstormz	1650
Time 2 Talk	2493
Councelling	2145.57

Total	<u>£21,869.96</u>
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Profit/(Loss)	<u>£13,030.21</u>
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BALANCE SHEET (Detailed)

2022-23

Balance Brought Forward from 31 March 2022 £27,790.61

Income	Room	£4,325.25
	Broardband & Phone	£242.91
	Coffee shop	£1,412.00
	Donations	£829.66
	Funding	£28,090.35

Total	£34,900.17
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Expenditure

Utilities	4,090.82
Broardband/Phone	665.05
Managers Salary	7,447.39
Cleaning	1,300.00
General	954.72
Stationary	64.50
Insurances	554.06
Bank	104.85
Chairobics	400.00
Brainstormz	1,650.00
Time 2 Talk	2,493.00
Councelling	2,145.57

Total	£62,690.78	21,869.96
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Profit/Loss £13,030.21

Grand total	£40,820.82
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Current
Accounts As of 31 March £40,820.82

Nett Balance	£13,030.21
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Notes

Independent examiner's report to the trustees of The Net Community Hub.

I report to the trustees on my examination of the accounts of The Net Community Hub for the year ended 31st March 2023.

Responsibilities and basis of report

As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Trust as required by section 130 of the Act; or
2. the accounts do not accord with those records.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed: 

Name: David Routledge

Relevant professional qualification or membership of professional bodies (if any): None.
Considered appropriate as an Independent Examiner due to past experience. 44 years working in Finance. Involved in the administration of a local charity for 7 years.

Address: 1 Maynard Place, Chatham, Kent ME5 7HD

Date: 15th August 2023