

THE NET COMMUNITY HUB

England & Wales · Charity number 1167351

Details

Other names	THE NET
Status	Registered
Legal form	CIO
Registered	2016-05-25
Register	View on the Charity Commission register

Contact

Address	70 Silverweed Road Walderslade Chatham Kent ME5 0QX
Phone	01634319633
Email	community@waldersladehub.org
Website	www.waldersladehub.org

Activities

Objects: "TO FURTHER OR BENEFIT THE RESIDENTS OF MEDWAY AND THE SURROUNDING AREA, WITHOUT DISTINCTION OF SEX, SEXUAL ORIENTATION, RACE OR OF POLITICAL, RELIGIOUS OR OTHER OPINIONS BY ASSOCIATING TOGETHER THE SAID RESIDENT AND LOCAL AUTHORITIES, VOLUNTARY AND OTHER ORGANISATIONS IN A COMMON EFFORT TO ADVANCE EDUCATION AND TO PROVIDE FACILITIES IN THE INTERESTS OF SOCIAL WELFARE FOR RECREATION AND LEISURE TIME OCCUPATION WITH THE OBJECTIVE OF IMPROVING THE CONDITIONS OF LIFE FOR THE RESIDENT. IN FURTHERANCE OF THESE OBJECTS BUT NOT OTHERWISE, THE TRUSTEES SHALL HAVE POWER: TO ESTABLISH OR SECURE THE ESTABLISHMENT OF A COMMUNITY CENTRE AND TO MAINTAIN OR MANAGE OR CO-OPERATE WITH ANY STATUTORY AUTHORITY IN THE MAINTENANCE AND MANAGEMENT OF SUCH A CENTRE FOR ACTIVITIES PROMOTED BY THE CHARITY IN FURTHERANCE OF THE ABOVE OBJECTS."

Activities: A community space to bring together elderly and isolated people in the community by running a number of activities each week, including a coffee morning, Time to Talk, Chairrobics and arts & crafts.

Classification

- **How:** Provides Buildings/facilities/open Space, Provides Services
- **What:** General Charitable Purposes, Education/training
- **Who:** Children/young People, Elderly/old People, People With Disabilities

Geography

- Kent

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£7,979	£24,087	-	-
2024-03-31	£25,539	£22,754	-	-
2023-03-31	£34,900	£21,870	-	-
2022-03-31	£11,482	£20,277	-	-
2021-03-31	£24,556	£20,402	-	-

Trustees

Name	Role	Appointed
N CAPON	Chair	2016-01-20
A WEST		2016-01-20
F BRAKE		2016-01-20
G WATERS		2016-01-20
RUTH BOYES		2016-01-20
Rev ANDREW VAUGHAN		2025-01-13

THE NET COMMUNITY HUB

England & Wales - Charity number 1167351

Accounts

The Net Community Hub Trustees Annual Report 2024/25

The Net Community Hub has been designed to meet the intergenerational needs of the community, providing the basis for positive cohesion sought after by residents and which is considered a safe space with sound examples of good work practice.

Our main focus is to alleviate social isolation in the large number of vulnerable, elderly and isolated residents in the area.

The Net offers activities and opportunities modelled to meet the specific needs of individuals and/or groups, providing stepping stones to improving confidence and expanding the aspirations of the community.

The Hub provides opportunities for:

- Residents to develop as volunteers
- Communication and information
- Residents to develop friendships and understanding
- Specialist groups to meet and expand their knowledge, skills and expertise
- Surgeries to take place e.g. Hi Kent Deaf Aid
- Space for activities and services (eg, hairdresser, podiatrist)
- A base for community interest groups to work from

With the loss of some income generating hire groups, a new approach was instigated, with a move away from reliance on private hire to offering funded sessions where groups make a donation for the use of the facilities, which is proving to be a successful approach through which the Hub can continue to operate.

PROJECT FUNDING 2024/25

We applied for the Kent Community Fund Known Applicant route again and received £2674 in March 2025.

The £1 per person per session model has stayed consistent and we have continued with it.

There were a number of small donations from various individuals and organisations.

FINANCES

We increased the hourly rate for activity coordinators and cleaner to £12 in line with the national living wage, having budgeted for this in the lottery funding, along with volunteer expenses and a travel bursary for people who need it.

We've been extremely gratified that the travel bursary has seen seven people making regular use of it. The lottery funding also covered a social media admin for one year, who has been very productive for us.

We procured a debit card so our website, shopping and google accounts could all update immediately to the bank account, instead of an individual having to pay and then be reimbursed.

We saved money by switching to a business account with our broadband provider, as well as reducing our energy bill.

ACTIVITIES

We're now back to full strength in all our activities, consolidating the regular weekly sessions and introducing some new ones. Our programme now means the space is open for at least a morning or afternoon every day except Sunday, with Wednesdays including the Warm Spaces initiative at lunchtime, with 'Soup and a Roll' moving from 'Winter Warmer' to 'Summer Snack' Other sessions take place monthly, along with many one off drop in services, workshops and celebration events.

We were a venue for a new festival, Medway Women's History Month, and hosted Funny Women's Comedy in the Community, showing us that our plans to run similar events is workable. We also hosted a three month long Vax Clinic and a baby massage workshop.

Our community regularly feeds back to us how valuable they find the hub, with one stating:

"It changed my life. I used to be shut up but I've got a new family. I used to go drinking to find company but now I've found friends at the hub and I've not had an alcoholic drink in 4 months because I don't need it, because I'm not on my own and lonely. Since coming here I know it is important for us to have this place to come to and stop isolation like mine. It has made me feel like a real person rather than when I was in deep depression and had too much time on my hands to think."

STAFFING and VOLUNTEERS

We took on an Assistant Manager for six months, who oversaw a realignment of administration. With that stint finished, we are, at the time of writing, now looking to employ a social media/admin assistant, with special responsibility for being a keyholder.

Our Project Manager was a finalist in the inaugural MVA VCSEF Leaders Awards, in the Micro CEO category.

A volunteer won the Pride in Medway Volunteer of the Year award.

GENERAL

We had one Trustee leave us due to caring responsibilities, while another became “official” after standing in for some time.

Our Landlord, MHS Homes, is amenable to any premises improvements we make.

The group who worked out of the hub sadly closed down, and we took the opportunity to tidy up the space, donating some old furniture to Streetangels, and toys to Salvation Army.

A defibrillator was installed outside the hub.

The project manager was mentored through employing the assistant manager by CKM mentoring group, which proved invaluable.

BALANCE SHEET (Detailed)

2024-25

Balance	Brought Forward from 31 March 2024		£43,605.01	
Income	Room		£2,679.25	
	Boardband & Phone		£0.00	
	Coffee shop		£1,887.00	
	Donations		£288.02	
	Funding		£3,124.00	
	Total		£7,978.27	
Expenditure				
	Utilities		3,604.78	
	Boardband/Phone		607.03	
	Managers Salary		8,422.45	
	Cleaning		2,032.50	
	General		1,612.92	
	Administration		2,065.80	
	Stationary		159.50	
	Insurances		665.36	
	Bank		78.48	
	Chairobics		502.00	
	Brainstormz		1,119.20	
	Time 2 Talk		1,475.46	
	Travel Fund		1,741.12	
	Sunday Lunch		0.00	£0.00
	Total		£51,583.28	24,086.60
	Profit/Loss		-£16,108.33	
	Grand total		£27,496.68	
Current Accounts			£27,496.68	
	Nett Balance		-£16,108.33	

Notes

THE NET COMMUNITY HUB

England & Wales - Charity number 1167351

Accounts

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The Hub provides opportunities for:

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With the loss of some income generating hire groups, a new approach was instigated, with a move away from reliance on private hire to offering funded sessions where groups make a donation for the use of the facilities, which is proving to be a successful approach through which the Hub can continue to operate.

PROJECT FUNDING 2023/24

The restructure in Kent Community Foundation's core funding meant we were able to submit just one application in December 2023 . As at March 2024, we had received £4,000 from one funder. We also successfully applied for National Lottery funding again, and were awarded £15,300 towards our activity costs in March.

The £1 per person per day model proved successful after its initial deployment and we have continued with it.

There were a number of small donations from various individuals and organisations.

ACTIVITIES

We're now back to full strength in all our activities, consolidating the regular weekly sessions and introducing some new ones. Our programme now means the space is open for at least a

morning or afternoon every day except Sunday, with some sessions extended to accommodate the Warm Spaces initiative at lunchtime three times a week during the winter - one that we had already introduced prior to it becoming a national scheme! Other sessions take place monthly, along with many one off drop in services, workshops and celebration events,

Our community regularly feeds back to us how valuable they find the hub, with one stating:

“It changed my life. I used to be shut up but I’ve got a new family. I used to go drinking to find company but now I’ve found friends at the hub and I’ve not had an alcoholic drink in 4 months because I don’t need it, because I’m not on my own and lonely. Since coming here I know it is important for us to have this place to come to and stop isolation like mine. It has made me feel like a real person rather than when I was in deep depression and had too much time on my hands to think.”

FINANCES

We increased the hourly rate for activity coordinators and cleaner to £12 in line with the national living wage, having budgeted for this in the lottery funding, along with volunteer expenses and a travel bursary for people who need it.

EXPENDITURE 2023-24

Date	Payee	Details	Amount	Utilities	Broadband & Managers Mobile Phone	Salary	Cleaning	General	Admin	Stationary	Insurances	Bank	Chairobics	Brainstormz	Time 2 Talk	Counselling	Sunday Lunch
###	Virgin Media	Broadband and Land Line Phone	£48.15		£48.15												£0.00
###	ID Mobile	Mobile Phone	£8.00		£8.00												£0.00
###	E.ON Next	Gas	£262.10	£262.10													£0.00
###	EDF Energy	Electric	£137.00	£137.00													£0.00
Friday, April 21, 2023	HSBC	Bank Charges	£6.98									£6.98					£0.00
###	Virgin Media	Phone	£48.15		£48.15												£0.00
Friday, May 05, 2023	Business Stream	Walter Rates	£43.05	£43.05													£0.00
Friday, May 05, 2023	J Howe	Funded Managers Pay	£63.50			£63.50											£0.00
Friday, May 05, 2023	Pat Robey	Cleaning	£140.00								£140.00						£0.00
Friday, May 05, 2023	Theressa Spencely	Charobics	£50.00										£50.00				£0.00
Friday, May 05, 2023	Susanna Bulgin	Braintormz	£160.00											£160.00			£0.00
Friday, May 05, 2023	Susan Gale	Conciling	£75.00													£75.00	£0.00
###	WAL T	Time 2 Talk	£443.00												£443.00		£0.00
###	Emma Reader	Cleaning	£130.00								£130.00						£0.00
###	MHS Homes	Managers Pay	£1,000.00			£1,000.00											£0.00
###	MHS Homes	Managers Pay	£1,000.00			£1,000.00											£0.00
###	MHS Homes	Managers Pay	£345.96			£345.96											£0.00
###	Susan Lamb	Conciling	£75.00													£75.00	£0.00
###	WAL T	Time 2 Talk	£443.00												£443.00		£0.00
###	J Howe	Funded Managers Pay	£63.50			£63.50											£0.00
###	Theressa Spencely	Charobics	£40.00										£40.00				£0.00
###	Susanna Bulgin	Braintormz	£200.00											£200.00			£0.00
###	Susan Lamb	Conciling	£75.00													£75.00	£0.00
###	E.ON Next	Gas	£302.10	£302.10													£0.00
###	ID Mobile	Mobile Phone	£8.00		£8.00												£0.00
###	EDF Energy	Electric	£137.00	£137.00													£0.00
###	HSBC	Bank Charges	£5.00									£5.00					£0.00
###	Virgin Media	Broadband and Land Line Phone	£55.15		£55.15												£0.00
Friday, May 05, 2023	J Howe	Funded Managers Pay	£63.50			£63.50											£0.00
###	Emma Reader	Cleaning	£140.00													£140.00	£0.00
###	Theressa Spencely	Charobics	£50.00										£50.00				£0.00
###	Susanna Bulgin	Braintormz	£100.00											£100.00			£0.00
###	WAL T	Time 2 Talk	£344.00												£344.00		£0.00
###	Susan Gale	Conciling	£75.00													£75.00	£0.00
###	Lenny	Printer ink	£31.75							£31.75							£0.00
###	ID Mobile	Mobile Phone	£8.00		£8.00												£0.00
###	E.ON Next	Gas	£141.59	£141.59													£0.00
###	EDF Energy	Electric	£137.00	£137.00													£0.00
###	HSBC	Bank Charges	£5.96									£5.96					£0.00
###	Virgin Media	Broadband and Land Line Phone	£57.25		£57.25												£0.00
###	Emma Reader	Cleaning	£130.00								£130.00						£0.00
###	J Howe	Funded Managers Pay	£63.50			£63.50											£0.00
###	Theressa Spencely	Charobics	£40.00										£40.00				£0.00
###	Susanna Bulgin	Braintormz	£150.00											£150.00			£0.00
###	WAL T	Time 2 Talk	£494.00												£494.00		£0.00
###	Susan Gale	Conciling	£150.00													£150.00	£0.00
###	ID Mobile	Mobile Phone	£8.00		£8.00												£0.00
###	E.ON Next	Gas	£70.49	£70.49													£0.00
###	EDF Energy	Electric	£137.00	£137.00													£0.00
Friday, July 21, 2023	HSBC	Bank Charges	£5.00									£5.00					£0.00
Friday, July 28, 2023	J Howe	Expenses	£161.73							£161.73							£0.00
###	MHS Homes	Managers Pay	£1,000.00			£1,000.00											£0.00
###	MHS Homes	Managers Pay	£309.47			£309.47											£0.00
###	Business Stream	Walter Rates	£161.55	£161.55													£0.00
###	Virgin Media	Broadband and Land Line Phone	£64.15		£64.15												£0.00
###	Emma Reader	Cleaning	£130.00								£130.00						£0.00
###	E.ON Next	Gas	£255.64	£255.64													£0.00
###	ID Mobile	Mobile Phone	£8.00		£8.00												£0.00
###	J Howe	Funded Managers Pay	£63.50			£63.50											£0.00
###	WAL T	Time 2 Talk	£455.00												£455.00		£0.00
###	Theressa Spencely	Charobics	£40.00										£40.00				£0.00
###	Susanna Bulgin	Braintormz	£200.00											£200.00			£0.00
###	EDF Energy	Electric	£137.00	£137.00													£0.00
###	HSBC	Bank Charges	£6.66									£6.66					£0.00
###	Virgin Media	Broadband and Land Line Phone	£64.15		£64.15												£0.00
###	EDF Energy	Electric	£367.53	£367.53													£0.00
###	Emma Reader	Cleaning	£130.00								£130.00						£0.00
###	J Howe	Expenses	£148.07							£148.07							£0.00
###	WAL T	Time 2 Talk	£75.00												£75.00		£0.00
###	Theressa Spencely	Charobics	£50.00										£50.00				£0.00
###	Susanna Bulgin	Braintormz	£150.00											£150.00			£0.00
###	J Howe	Funded Managers Pay	£63.50			£63.50											£0.00
###	ID Mobile	Mobile Phone	£8.00		£8.00												£0.00
###	EDF Energy	Electric	£174.00	£174.00													£0.00
###	E.ON Next	Gas	£70.39	£70.39													£0.00
###	HSBC	Bank Charges	£6.12									£6.12					£0.00
###	Virgin Media	Broadband and Land Line Phone	£64.15		£64.15												£0.00
###	Emma Reader	Cleaning	£130.00								£130.00						£0.00
###	J Howe	Expenses	£21.16							£21.16							£0.00
###	Theressa Spencely	Charobics	£40.00										£40.00				£0.00
###	Susanna Bulgin	Braintormz	£250.00											£250.00			£0.00
###	MHS Homes	Managers Pay	£1,000.00			£1,000.00											£0.00
###	MHS Homes	Managers Pay	£309.47			£309.47											£0.00
###	Clare's Cleaning	Cleaning	£48.00							£48.00							£0.00
###	E.ON Next	Gas	£55.73	£55.73													£0.00
###	ID Mobile	Mobile Phone	£8.00		£8.00												£0.00
###	EDF Energy	Electric	£174.00	£174.00													£0.00
###	HSBC	Bank Charges	£6.72									£6.72					£0.00
###	Virgin Media	Broadband and Land Line Phone	£64.15		£64.15												£0.00
###	Emma Reader	Cleaning	£130.00								£130.00						£0.00
###	Susanna Bulgin	Braintormz	£150.00											£150.00			£0.00
###	Theressa Spencely	Charobics	£40.00										£40.00				£0.00
###	ID Mobile	Mobile Phone	£8.00		£8.00												£0.00
###	E.ON Next	Gas	£164.52	£164.52													£0.00
###	EDF Energy	Electric	£174.00	£174.00													£0.00
###	HSBC	Bank Charges	£5.00									£5.00					£0.00
###	Virgin Media	Broadband and Land Line Phone	£64.15		£64.15												£0.00
###	Emma Reader	Cleaning	£130.00								£130.00						£0.00
###	Susanna Bulgin	Braintormz	£150.00											£150.00			£0.00
###	Theressa Spencely	Charobics	£50.00										£50.00				£0.00
###	J Howe	Expenses	£160.00												£160.00		£0.00
###	RE Sabo	Time 2 Talk	£150.00												£150.00		£0.00
###	Business Stream	Walter Rates	£32.80	£32.80													£0.00
###	Unily Insurance	Director	£585.21								£585.21						£0.00
###	ID Mobile	Mobile Phone	£8.00		£8.00												£0.00
###	EDF Energy	Electric	£174.00	£174.00													£0.00
###	E.ON Next	Gas	£203.75	£203.75													£0.00
###	HSBC	Bank Charges	£6.90									£6.90					£0.00
###	Virgin Media	Mobile Phone	£64.15		£64.15												£0.00
###	Emma Reader	Cleaning	£130.00								£130.00						£0.00
###	Alan Bruce	PAT Labing	£115.75								£115.75						£0.00
###	RE Sabo	Time 2 Talk	£150.00												£150.00		£0.00
###	Theressa Spencely	Charobics	£50.00					</									

PROFIT AND LOSS

2023-24

Date

Income	Room	£4,102.00
	Broadband/Phones	£132.08
	Coffee Shop	£1,376.00
	Donations	£255.41
	Funding	£19,673.08
	Total	£25,538.57

Expenditure

	Utilities	£4,463.79
	Broadband/Phone	£967.90
	Managers Salary	£8,903.09
	Cleaning	£1,632.00
	General	£697.64
	Stationary	£31.75
	Insurances	£585.21
	Bank	£74.00
	Chairobics	470
	Brainstormz	1724
	Time 2 Talk	2629
	Councelling	450

Total **£22,628.38**

Profit/(Loss) £2,910.19

BALANCE SHEET (Detailed)

2023-24

Balance	Brought Forward from 31 March 2023			£40,820.82	
Income	Room			£4,102.00	
	Boardband & Phone			£132.08	
	Coffee shop			£1,376.00	
	Donations			£255.41	
	Funding			£19,673.08	
		Total		£25,538.57	
Expenditure					
	Utilities			4,463.79	
	Boardband/Phone			967.90	
	Managers Salary			8,903.09	
	Cleaning			1,632.00	
	General			697.64	
	Admin			126.00	
	Stationary			31.75	
	Insurances			585.21	
	Bank			74.00	
	Chairobics			470.00	
	Brainstormz			1,724.00	
	Time 2 Talk			2,629.00	
	Councelling			450.00	
	Sunday Lunch			0.00	
		Total		£66,359.39	22,754.38
					0.00
	Profit/Loss			£2,784.19	
	Grand total			£43,605.01	
Current	Accounts As of 31 March 2024			£43,605.01	
	Nett Balance			£2,784.19	

Notes

**THE NET COMMUNITY HUB CIO
FINANCIAL STATEMENTS
31 MARCH 2024**

Charity Number 1167351

THE NET COMMUNITY HUB CIO TRUSTEES ANNUAL REPORT for the year ended 31st March 2024

The trustees presenting their report and the unaudited financial statements of the charity for the year ended 31st March 2024

ADDRESS

70, Silverweed Road, Walderslade, Kent, ME5 0QX

TRUSTEES

Geoff Waters

F Brake

Ann West

Rev Martyn Saunders

Nigel Capon

Ruth Boyes

BANKERS

HSBC PIC

INDEPENDENT EXAMINER

Do the Numbers Ltd, 37 Upper Brownhill Road, Southampton SO16 5NG

GOVERNANCE

CIO - Foundation Registered 25 May 2016 The governing document is a Constitution adopted in October 2018 and subsequently amended in January 2019

The building is owned by MHS homes and the Charity occupies it under a lease at peppercorn rent.

OBJECTS as set out in Governing Document

A community space to bring together elderly and isolated people in the community by running a number of activities each week, including a coffee morning, Time to Talk, Chairobics and arts & crafts.

ACTIVITIES in relation to the objects

The NET Community Hub was to support the needs of vulnerable residents, specifically in Weedswood and the immediate surrounding area of Walderslade.

We offer space for groups, individuals and specialist training or service agencies.

Our main goal is to benefit vulnerable Walderslade residents, with a particular emphasis on the elderly and isolated, by providing inclusive recreational opportunities to improve their health and wellbeing and reduce social isolation.

The charity employs a centre manager who works with the executive committee.

APPOINTMENT OF TRUSTEES

The policy and general management of the charity is the responsibility of the executive committee, who are also the Trustees, and who are elected and co-opted under the terms of the Constitution.

The governing document prescribes that the executive committee should consist of up to ten individual representatives from local voluntary, philanthropic, community or business organisations. In addition, the executive committee may co-opt further members who shall serve until the conclusion of the next Annual General Meeting. Co-opted members shall be entitled to vote at meetings of the executive committee, and the total number of co-opted members shall not exceed that of elected members.

The charity appoints Honorary Officers, being the Chairman, Vice Chairman and Treasurer and such other Honorary Officers as the charity shall decide from time to time.

Both members of the Executive Committee and Honorary Offices are elected at the Annual General Meeting and shall hold office until the next Annual General Meeting

INVESTMENT POLICY

The funds of the Charity are held in the current account.

RESERVES POLICY

The Charity aims to hold sufficient reserves to cover liabilities in the event of cessation of activities.

SIGNED ON BEHALF OF THE TRUSTEES

Name

Name

Date

Date

**THE NET COMMUNITY HUB CIO
INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES
for the year ended 31st March 2024**

I report on the accounts of the charity for the year ended 31 March 2024 which are set out below

RESPECTIVE RESPONSIBILITIES OF TRUSTEES AND EXAMINER

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

It is my responsibility to: examine the accounts under section 145 of the 2011 Act; to follow the procedures laid down in the general Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and to state whether particular matters have come to my attention.

BASIS OF INDEPENDENT EXAMINER'S REPORT

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

INDEPENDENT EXAMINER'S STATEMENT

In connection with my examination, no matter has come to my attention:

- (1) which gives me reasonable cause to believe that in any material respect the requirements: have not been met; or
- (2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



Do the Numbers Ltd, 37 Upper Brownhill Road, Southampton SO16 5NG
31st July 2024

**THE NET COMMUNITY HUB CIO
INCOME AND EXPENDITURE ACCOUNT
for the year ended 31st March 2024**

	Note	Unrestrict ed Funds £	Restricted funds £	Total Funds 2024 £	2023 £
INCOME					
Room donations	1	4,102		4,102	4,325
Broadband and phone		132		132	243
Coffee Shop		1,376		1,376	1,412
Donations		255		255	830
Grant Funding		4,373	15,300	19,673	28,090
Sundry		0		0	0
				0	0
TOTAL INCOMING RESOURCES		10,239	15,300	25,539	34,900
EXPENDITURE					
Utilities	2	4,464		4,464	4,091
Broadband and phone		968		968	665
Managers salary		8,776	127	8,903	7,447
Cleaner wages		1,632		1,632	1,300
General		698		698	955
Stationery		158		158	65
Insurance		585		585	554
Bank charges		74		74	105
Chairobics			470	470	400
Brainstormz			1,724	1,724	1,650
Time 2 talk			2,629	2,629	2,493
Counselling			450	450	2,146
TOTAL RESOURCES EXPENDED		17,354	5,400	22,754	21,870
NET INCOMING/ (OUTGOING) RESOURCES		-7,116	9,900	2,784	13,030
RESERVES BROUGHT FORWARD				40,821	27,791
RESERVES CARRIED FORWARD				43,605	40,821
REPRESENTED BY					
Bank current account				43,605	40,821

These financial statements were approved on

Name

Date

THE NET COMMUNITY HUB

England & Wales - Charity number 1167351

Accounts

The Net Community Hub Trustees Annual Report 2022/23

The Net Community Hub has been designed to meet the intergenerational needs of the community, providing the basis for positive cohesion sought after by residents and which is considered a safe space with sound examples of good work practice.

Our main focus is to alleviate social isolation in the large number of vulnerable, elderly and isolated residents in the area.

The Net offers activities and opportunities modelled to meet the specific needs of individuals and/or groups, providing stepping stones to improving confidence and expanding the aspirations of the community.

The Hub provides opportunities for:

- Residents to develop as volunteers
- Communication and information
- Residents to develop friendships and understanding
- Specialist groups to meet and expand their knowledge, skills and expertise
- Surgeries to take place e.g Hi Kent Deaf Aid
- Space for activities and services (eg, hairdresser, podiatrist)
- A base for community interest groups to work from

With the loss of some income generating hire groups, a new approach was instigated, with a move away from reliance on private hire to offering funded sessions where groups make a donation for the use of the facilities, which is proving to be a successful approach through which the Hub can continue to operate.

COVID19

Sadly, all of our activities came to a standstill on March 18th 2020 and we did not become operational again until Autumn 2021, when we began to roll out small groups once our staff, members and volunteers received their covid vaccinations. We still maintained covid protocols.

The break in service did allow us to carry out repairs that were needed without any disruption to our normal services.

Thanks to the core funding we had in place via the Kent Community Foundation, our situation was a lot healthier than it might have been. We also had further grants from Medway Council to replace our loss of income.

Medway began its own Lottery, which we have signed up to, and generates monthly income for us.

PROJECT FUNDING 2022/23

The Coop chose us as one of their charities again, this time to fund our Brainstormz! Project, which resulted in over £3000 awarded to us.

The restructure in Kent Community Foundation's core funding meant we were able to submit just one application. As at March 2023, we had received £11,000 from three different funders, which included a £1000 energy cost donation. We also successfully applied for National Lottery funding again, and were awarded £10,000 towards our activity costs.

We also received £500 from Streetcops to buy digital media equipment, and £1900 from Arts Council England for a Jubilee Celebration event. The Coop Funeralcare also chose us as their charity and have donated cafe stock.

We changed how we charge for refreshments, to make it more affordable for individuals to stay with us each day for longer, by introducing a £1 per person per day model, instead of charging for individual refreshments. With the uptick in people coming through the door, we have not noticed a drop in refreshment income.

ACTIVITIES

We're now back to full strength in all our activities, consolidating the regular weekly sessions and introducing some new ones. Our programme now means the space is open for at least a morning or afternoon every day except Sunday, with some sessions extended to accommodate the Warm Spaces initiative at lunchtime three times a week - one that we had already introduced prior to it becoming a national scheme! Other sessions take place monthly.

Monday: Open Cafe plus Warm Space / Dementia Friendly Cafe (1st in the month) and Recycle Surgery (3rd in the month);

Tuesday: Little Gems Parent and Toddler group / Time To Talk.

Wednesday: Chairbics / Warm Space / Heart group (1st in the month)

Thursday: Pip'n'Jim's Cafe with the Medway Foodbank / Female Focus (2nd in the month).

Friday: Warm Space / Community Crafters

Saturday: Mourners group (2nd in the month) / Brainstormz!

Sunday: Community Lunch (last one in the month)

Two carers groups and the local Parkinson's committee use the space regularly, along with an arts group, and the occasional one off booking.

Our community regularly feeds back to us how valuable they find the hub and WALT, with one stating:

“It changed my life. I used to be shut up but I’ve got a new family. I used to go drinking to find company but now I’ve found friends at the hub and I’ve not had an alcoholic drink in 4 months because I don’t need it, because I’m not on my own and lonely. Since coming here I know it is important for us to have this place to come to and stop isolation like mine. It has made me feel like a real person rather than when I was in deep depression and had too much time on my hands to think.”

PARTNERSHIP WORKING

Our working relationship with Walderslade Together is stronger than ever, with The Net’s Manager and WALT’s Operations Manager liaising regularly to improve the service offer.

There are more plans afoot, with potential to open up on a Friday morning. We will also have another day trip out in the summer, as well as more celebratory events such as we did for the King’s coronation.

We were also approached by a trainee wellbeing counsellor, and after undertaking due diligence with his supervisor and professional body, he began to work with people here at the hub for his work experience in his final year’s training.

Independent examiner's report to the trustees of The Net Community Hub.

I report to the trustees on my examination of the accounts of The Net Community Hub for the year ended 31st March 2023.

Responsibilities and basis of report

As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Trust as required by section 130 of the Act; or
2. the accounts do not accord with those records.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed: 

Name: David Routledge

Relevant professional qualification or membership of professional bodies (if any): None.
Considered appropriate as an Independent Examiner due to past experience. 44 years working in Finance. Involved in the administration of a local charity for 7 years.

Address: 1 Maynard Place, Chatham, Kent ME5 7HD

Date: 15th August 2023

EXPENDITURE

2022-23

Date	Payee	Details	✓	Amount	Utilities	Broadband & Phone	Managers Salary	Cleaning	General	Stationary	Insurances	Bank	Chairobics	Brainstormz	Time 2 Talk	Counselling	
Friday, April 1, 2022	Virgin Media	Telephones and Broadband		£48.63		£48.63											£0.00
###	WALT	Time 2 Talk		£200.00													£200.00
###	Pat Ridley	Cleaning		£130.00				£130.00									£0.00
###	Theresa Spencely	Charobics		£30.00									£30.00				£0.00
###	Susanna Buljan	Brainstormz		£200.00										£200.00			£0.00
###	EDF Energy	Electric		£28.00	£28.00												£0.00
###	E.ON Next	Gas		£155.77	£155.77												£0.00
###	ID Mobile	Phone		£6.00		£6.00											£0.00
###	HSBC	Bank Charges		£7.28								£7.28					£0.00
###	Virgin Media	Telephones and Broadband		£50.16		£50.16											£0.00
###	Business Stream	Water		£117.77	£117.77												£0.00
###	WALT	Time 2 Talk		£200.00													£200.00
###	J How	Expences		£48.26					£48.26								£0.00
###	Pat Ridley	Cleaning		£130.00				£130.00									£0.00
###	Theresa Spencely	Charobics		£30.00									£30.00				£0.00
###	Susanna Buljan	Brainstormz		£250.00										£250.00			£0.00
###	MHC Homes	Managers Salary		£1,000.00			£1,000.00										£0.00
###	ID Mobile	Phone		£6.00		£6.00											£0.00
###	EDF Energy	Electric		£28.00	£28.00												£0.00
###	MHC Homes	Managers Salary		£909.47			£909.47										£0.00
###	HSBC	Bank Charges		£5.00								£5.00					£0.00
###	Virgin Media	Telephones and Broadband		£49.73		£49.73											£0.00
###	Theresa Spencely	Charobics		£10.00									£10.00				£0.00
###	WALT	Time 2 Talk		£250.00													£250.00
###	Susanna Buljan	Brainstormz		£200.00										£200.00			£0.00
###	Pat Ridley	Cleaning		£130.00				£130.00									£0.00
###	Susan Gale	Counselling		£60.10													£60.10
###	Dr D C J Caring			£500.00													£500.00
###	Terry	ink Cartridges		£34.00					£34.00								£0.00
###	ID Mobile	Phone		£6.00		£6.00											£0.00
###	EDF Energy	Electric		£28.00	£28.00												£0.00
###	HSBC	Bank Charges		£6.96								£6.96					£0.00
###	J How	Expences		£392.27					£392.27								£0.00
###	WALT	Time 2 Talk		£250.00													£250.00
###	Mrs R A Hardy			£320.47													£320.47
###	Merida Humble			£300.00													£300.00
###	Chesabot			£300.00													£300.00
Friday, July 1, 2022	Virgin Media	Telephones and Broadband		£48.15		£48.15											£0.00
###	E.ON Next	Gas		£264.76	£264.76												£0.00
###	Pat Ridley	Cleaning		£130.00				£130.00									£0.00
###	Theresa Spencely	Charobics		£50.00									£50.00				£0.00
###	Susanna Buljan	Brainstormz		£150.00										£150.00			£0.00
###	EDF Energy	Electric		£28.00	£28.00												£0.00
###	E.ON Next	Gas		£114.64	£114.64												£0.00
###	ID Mobile	Phone		£6.00		£6.00											£0.00
###	HSBC	Bank Charges		£5.00								£5.00					£0.00
###	Virgin Media	Telephones and Broadband		£58.76		£58.76											£0.00
###	Pat Ridley	Cleaning		£130.00				£130.00									£0.00
###	Theresa Spencely	Charobics		£20.00									£20.00				£0.00
###	MHC Homes	Managers Salary		£1,000.00			£1,000.00										£0.00
###	MHC Homes	Managers Salary		£909.47			£909.47										£0.00
###	E.ON Next	Gas		£88.68	£88.68												£0.00
###	EDF Energy	Electric		£28.00	£28.00												£0.00
###	HSBC	Bank Charges		£6.23								£6.23					£0.00
###	J How	Expences		£11.00					£11.00								£0.00
###	Business Stream	Water		£124.47	£124.47												£0.00
###	Virgin Media	Telephones and Broadband		£48.24		£48.24											£0.00
###	ID Mobile	Phone		£6.00		£6.00											£0.00
###	E.ON Next	Gas		£103.20	£103.20												£0.00
###	Pat Ridley	Cleaning		£160.00				£160.00									£0.00
###	Theresa Spencely	Charobics		£50.00									£50.00				£0.00
###	J How	Funded salary		£95.00			£95.00										£0.00
###	J How	Expences		£154.00					£154.00								£0.00
###	EDF Energy	Electric		£137.00	£137.00												£0.00
###	HSBC	Bank Charges		£6.48								£6.48					£0.00
###	Virgin Media	Telephones and Broadband		£48.15		£48.15											£0.00
###	ID Mobile	Phone		£6.00		£6.00											£0.00
###	E.ON Next	Gas		£118.02	£118.02												£0.00
###	EDF Energy	Electric		£137.00	£137.00												£0.00
###	HSBC	Bank Charges		£6.30								£6.30					£0.00
###	WALT	Time 2 Talk		£200.00													£200.00
###	J How	Expences		£38.95					£38.95								£0.00
###	J How	Funded salary		£63.50			£63.50										£0.00
###	Pat Ridley	Cleaning		£130.00				£130.00									£0.00
###	Theresa Spencely	Charobics		£40.00									£40.00				£0.00
###	MHC Homes	Managers Salary		£1,000.00			£1,000.00										£0.00
###	MHC Homes	Managers Salary		£909.47			£909.47										£0.00
###	J How	Expences		£28.99					£28.99								£0.00
###	Virgin Media	Telephones and Broadband		£48.34		£48.34											£0.00
###	WALT	Time 2 Talk		£275.00													£275.00
###	J How	Funded salary		£63.50			£63.50										£0.00
###	Pat Ridley	Cleaning		£130.00				£130.00									£0.00
###	Theresa Spencely	Charobics		£30.00									£30.00				£0.00
###	Aena Cunningham	Charobics		£30.00									£30.00				£0.00
###	E.ON Next	Gas		£181.20	£181.20												£0.00
###	ID Mobile	Phone		£6.00		£6.00											£0.00
###	EDF Energy	Electric		£137.00	£137.00												£0.00
###	HSBC	Bank Charges		£5.80								£5.80					£0.00
###	Utility Insurance	Insurance		£554.06					£554.06								£0.00
###	Susan Gale	Counselling		£300.00													£300.00
###	E.ON Next	Gas		£178.87	£178.87												£0.00
###	Virgin Media	Telephones and Broadband		£48.15		£48.15											£0.00
###	Susan Gale	Counselling		£75.00													£75.00
###	J How	Funded salary		£63.50			£63.50										£0.00
###	Pat Ridley	Cleaning		£110.00				£110.00									£0.00
###	Theresa Spencely	Charobics		£50.00									£50.00				£0.00
###	Susanna Buljan	Brainstormz		£20													

PROFIT AND LOSS

2022-23

Date

Income	Room	£4,325.25
	Broadband/Phones	£242.91
	Coffee Shop	£1,412.00
	Donations	£829.66
	Funding	£28,090.35
	Total	<u>£34,900.17</u>

Expenditure

Utilities	£4,090.82
Broadband/Phone	£665.05
Managers Salary	£7,447.39
Cleaning	£1,300.00
General	£954.72
Stationary	£64.50
Insurances	£554.06
Bank	£104.85
Chairbics	400
Brainstormz	1650
Time 2 Talk	2493
Councelling	2145.57

Total £21,869.96

Profit/(Loss) £13,030.21

BALANCE SHEET (Detailed)

2022-23

Balance Brought Forward from 31 March 2022 £27,790.61

Income Room £4,325.25
Broadband & Phone £242.91
Coffee shop £1,412.00
Donations £829.66
Funding £28,090.35

Total **£34,900.17**

Expenditure

Utilities 4,090.82
Broadband/Phone 665.05
Managers Salary 7,447.39
Cleaning 1,300.00
General 954.72
Stationary 64.50
Insurances 554.06
Bank 104.85
Chairobics 400.00
Brainstormz 1,650.00
Time 2 Talk 2,493.00
Councelling 2,145.57

Total **£62,690.78** **21,869.96**

Profit/Loss £13,030.21

Grand total **£40,820.82**

Current Accounts As of 31 March £40,820.82

Nett Balance **£13,030.21**

Notes

Independent examiner's report to the trustees of The Net Community Hub.

I report to the trustees on my examination of the accounts of The Net Community Hub for the year ended 31st March 2023.

Responsibilities and basis of report

As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

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I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed:



Name: David Routledge

Relevant professional qualification or membership of professional bodies (if any): None.
Considered appropriate as an Independent Examiner due to past experience. 44 years working in Finance. Involved in the administration of a local charity for 7 years.

Address: 1 Maynard Place, Chatham, Kent ME5 7HD

Date: 15th August 2023

THE NET COMMUNITY HUB

England & Wales - Charity number 1167351

Accounts

The Net Community Hub Trustees Annual Report 2021/22

The Net Community Hub has been designed to meet the intergenerational needs of the community, providing the basis for positive cohesion sought after by residents and which is considered a safe space with sound examples of good work practice.

Our main focus is to alleviate social isolation in the large number of vulnerable, elderly and isolated residents in the area.

The Net offers activities and opportunities modelled to meet the specific needs of individuals and/or groups, providing stepping stones to improving confidence and expanding the aspirations of the community.

The Hub provides opportunities for:

- Residents to develop as volunteers
- Communication and information
- Residents to develop friendships and understanding
- Specialist groups to meet and expand their knowledge, skills and expertise
- Surgeries to take place e.g Hi Kent Deaf Aid
- Space for activities
- A base for community interest groups to work from

With the loss of some income generating hire groups, a new approach was instigated, with a move away from reliance on private hire to offering funded sessions where groups make a donation for the use of the facilities, which is proving to be a successful approach through which the Hub can continue to operate.

COVID19

Sadly, all of our activities came to a standstill on March 18th 2020 and we did not become operational again until Autumn 2021, when we began to roll out small groups once our staff, members and volunteers received their covid vaccinations. We still maintained covid protocols.

The break in service did allow us to carry out repairs that were needed without any disruption to our normal services.

Thanks to the core funding we had in place via the Kent Community Foundation, our situation was a lot healthier than it might have been. We also had further grants from Medway Council to replace our loss of income.

Medway began its own Lottery, which we have signed up to, and generates monthly income for us. We also signed up to Amazon Smile.

PROJECT FUNDING

The Coop chose us as one of their charities again, this time to fund our Brainstormz! Project.

With our core funding coming to an end in April 2022, Kent Community Foundation have restructured their core funding, so we will only have to complete one application for the next year.

ACTIVITIES

New sessions introduced included a Tech Savvy Seniors session run by WALT, and a free brunch session on a Thursday morning, while we await the return of the Medway Foodbank.

Most of our special interest groups didn't return until we moved into 2022, although the foodbank didn't recommence until April 2022.

A new Hi Kent social group took place for six months, from December through to May, but numbers didn't grow, mainly due to the day/time being different to when the HI Kent surgery took place.

We had two blocks of booking from a local arts organisation for ten weeks at a time, for people with mental health issues.

We shot a short film with a local amateur dramatics club, and look to do more in future to help promote the hub.

EQUIPMENT

Although the manager could have worked from the space during the pandemic, the PC and internet were a constant source of frustration and she therefore had to use her own laptop at home, which had a detrimental effect. We therefore invested in a new Chromebook and a mobile phone to avoid her having to use her own equipment in future.

Looking to the future, we anticipate a much bigger offer, being open at some point every day.

BALANCE SHEET (Detailed) 2021-22

Balance Brought Forward 31/3/21	£36,585.45		
Income			
Donations	£3,645.30		
Broadband	£396.82		
Coffee Shop	£186.00		
Funding	£6,435.80		
Donations/Refunds	£818.26		
Sub Totals	£11,482.18		
Expenditure			
Utilities		£2,529.18	
Broadband & Phone		£761.33	
General		£851.41	
Bank Charges		£15.90	
Cleaning wages		£1,590.00	
Manager's wages		£7,637.88	
Insurance		£497.09	
Building Maintenance		£42.00	
Funded HR Payments		£4,952.23	
Funded Activities		£1,400.00	
Funded Building work		£0.00	
Sub Totals		£20,277.02	
Totals	£48,067.63	£20,277.02	
Current Accounts			
as of 31 March 2022	£27,790.61		£0.00
Net Balance	£27,790.61		
Total	£27,790.61		

THE NET COMMUNITY HUB

England & Wales - Charity number 1167351

Accounts

The Net Community Hub Trustees Annual Report 2020/21

The Net Community Hub has been designed to meet the intergenerational needs of the community, providing the basis for positive cohesion sought after by residents and which is considered a safe space with sound examples of good work practice.

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- Residents to develop as volunteers
- Communication and information
- Residents to develop friendships and understanding
- Specialist groups to meet and expand their knowledge, skills and expertise
- Surgeries to take place e.g Hi Kent Deaf Aid
- Space for activities
- A base for community interest groups to work from

With the loss of some income generating hire groups, a new approach was instigated, with a move away from reliance on private hire to offering funded sessions where groups make a donation for the use of the facilities, which is proving to be a successful approach through which the Hub can continue to operate.

On top of the sessions instigated last year, we now work more closely with our resident volunteering group, Walderslade Together (WALT), and we secured £10,000 in 2019 (carried over into 2021) from the National Lottery fund to cover a new Brunch session, a Reminiscence Club and a re-booted DIY Arts & Crafts club.

Thanks to a Comic Relief grant of £3,977, we now run Brainstormz!, a support group for people living with neurological disorders. The chief instigator of this is a WALT volunteer, Sue, who lives with Functional Neurological Disorder. She's made a huge success of it in a very short time. These sessions have continued via Zoom.

Naturally, these activities all came to a standstill due to COVID19, although WALT have instigated and improved the online offer to members.

We extended invitations to various service groups to make use of the Open Cafe to reach more people, and are now joined regularly by Hi Kent, Porchlight and Involving Medway representatives.

Pre-Covid we had around 130 people using the space regularly and we are constantly looking at new ideas and ways to engage our local community in order to open the space more often, particularly through working in closer partnership with Walderslade Together.

On a positive note, we were successful in our funding bid to The Clothworkers Foundation, who granted us £4600 to add to the £500 Ward Funds to install a brand new kitchen, which is now operational.

Our future for the next year has been secured by being chosen as the Medway recipient of the Kent Community Foundation's Core Support Fund. This gave us £12,000 in Year 1, £9,600 in Year 2 and £6,000 in Year 3, with us match funding Year 2 & 3 to the £12,000. This we will do through income generation and additional fundraising.

COVID19

Sadly, all of our activities came to a standstill on March 18th 2020 and we are still not open one year later. However, with the vaccine rollout, all our staff, volunteers and members will have received their second doses by May 2021, and we anticipate opening to small groups and welcoming back external groups. The Medway Youth Service has already returned.

Part time Manager, Jaye Nolan, is working from home, with the focus on raising much needed funds for WALT. She was successful in receiving Kent Community Foundation emergency grants of £14,400, and a further £36k from the National Lottery. For The Net itself, emergency funding was secured from Medway Council of £5,700.

Thanks to the wonderful team at WALT, our regular visitors have not been abandoned into isolation. There are regular befriending and welfare calls, and zoom sessions to bring everyone together again, albeit via video conferencing. Project funding was secured for both WALT and the Net to offer additional services via both Zoom and in person once reopened.

We hope we will be up and running before not too long, but recognise that our demographic at the hub is the most vulnerable to the virus and are therefore prepared for long term disruption. Luckily, our position is not as precarious as some charities, with the core funding we have in place.

BALANCE SHEET (Detailed) 2020-21

Balance Brought Forward 1/4/2020	£32,430.71	
Income		
Donations	£2,247.00	
Broadband	£506.62	
Coffee Shop	£164.40	
Funding	£21,306.60	
Donations/Refunds	£331.74	
Sub Totals	£24,556.36	
Expenditures		
Utilities		£2,207.38
Broadband		£814.61
General		£560.37
Travel Expenses		£0.00
Cleaning wages		£1,460.00
Manager's wages		£7,562.94
Insurance		£474.06
Building Maintenance		£578.42
Funded HR Payments		£10.00
Funded Expenses		£1,428.50
Funded Building work		£5,305.34
Sub Totals		£20,401.62
Totals	£56,987.07	£20,401.62
----- Accounts as of 31/3/21	£36,585.45	
Net Balance	£36,585.45	
Total	£36,585.45	