

Roshni (Birmingham)  
Accountant's Report  
For The Year Ended 31 March 2023

Registered number: 08430461

ROSHNI (BIRMINGHAM)  
DIRECTORS' REPORT AND  
UNAUDITED FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 31 MARCH 2023

A handwritten signature in dark ink, appearing to read 'R. H. ...', is positioned below the company name and report title.

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For The Year Ended 31 March 2023

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Directors' Report and Unaudited Financial Statements  
For The Year Ended 31 March 2023

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Roshni (Birmingham)  
Company Information  
For The Year Ended 31 March 2023

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Directors	Mr Richard Moulton Mrs Nargis Ramzan Mrs Ravjinder Kaur Sahajpal Mrs Parminder Kaur Sidhu Mrs Shain Lester
Company Number	08430461
Registered Office	The Mill, First Floor Radford Road Alvechurch Birmingham B48 7LD
Accountants	Engage Accountancy Limited Chartered Accountants First Floor, The Mill Radford Road Alvechurch Worcestershire B48 7LD
Bankers	Barclays Bank Plc 38 Hagley Road Edgbaston Birmingham B16 8PE
Solicitors	Gowling WLG Two Snowhill Birmingham B4 6WR

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Roshni (Birmingham)  
Company No. 08430461  
Directors' Report For The Year Ended 31 March 2023

## STRUCTURE, GOVERNANCE & MANAGEMENT

### CHAIRPERSONS REPORT

On behalf of the Board of Directors, I am delighted to present Roshni (Birmingham's) Annual Report for the year ending 31st March 2023.

#### Management of Roshni

**Roshni has up to five Board Directors three of whom hold positions of Chair, Secretary and Treasurer.** Roshni's Board holds formal planned management meetings on a quarterly basis throughout the year to carry out its duty of governance of the organisation. The Board provides strategic direction, decision making, overall accountability and responsibility for finances and funding, human resources, and overall service delivery. Roshni's CEO provides strategic leadership, and she is responsible for the operational management of the charity including managing budgets and raising funds, human resource duties including the recruitment retention and development of staff and ensuring performance indicators are met and that service user involvement and consultation are at the heart of our service delivery.

#### Public Benefit

The trustees confirm that they have referred to and complied with the guidance contained in the Charity Commission's general guidance on public benefit when reviewing charity's aims and objectives and in planning future activities. The trustees have also considered how planned activities will contribute to the aims and objectives of the charity.

The charity believes that violence against women and girls (VAWG) is a violation of human rights and works to ensure that women, girls, and children have the right to live free from violence, abuse and fear.

## DIRECTORS REPORT

### Vision

Supporting Women and children from Black and Minoritised communities through their journey to safety, confidence and independence, leading to a life free from violence, abuse and fear.

### Mission Statement

Establish Roshni Birmingham as the leading organisation to end violence against black and minoritised women and children.

### Values

Respect – Building relationships through mutual respect and open communication

Equality – Valuing difference, treating people fairly and respecting choice

Safety - Creating an environment where people feel safe and secure

Empowerment – Enabling black and minoritised women and children to rebuild themselves, become stronger, more confident, regain control and claim their rights.

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#### The Main Activities During the Year

- a) Emergency refuge accommodation, for South Asian women and children, who are survivors of domestic abuse and may be particularly vulnerable as a result of language barriers and social isolation
- b) Floating Support to women and children from Black and minoritized communities, who are survivors of domestic abuse to support them to settle safely back into the community
- c) Outreach Support for Black and minoritised women and children who are survivors of domestic abuse living in the West Midlands
- d) Forced Marriage & Honour Based Abuse Hub (Helpline/IDVA/Outreach/Training for Professionals/Workshops for young people)
- e) Prevention work including Forced Marriage & Honour Based Abuse workshops to young people
- f) Community workshops to challenge myths and misconceptions about domestic abuse
- g) Specialist services for Forced Marriage & Honour Based Abuse including support getting Forced Marriage Protection Orders
- h) Specialist services for victims/survivors with 'No Recourse to Public Funds'
- i) Awareness sessions, workshops and speaking at conferences including Domestic Abuse Commissioner's National Conference 'Festival of Practice and Women's Aid Federation of England Annual Conference
- j) Training to professionals on a wide range of Violence Against Women and Girls issues including Forced Marriage & Honour Based Abuse
- k) Partnership working with other agencies to share good practice and to lobby on issues affecting black and minoritised survivors of domestic abuse including working with West Midlands Police and sitting on recruitment panel to recruit West Midlands Chief Constable.
- l) Multilingual Therapeutic Counselling for South Asian women survivors of domestic abuse

#### Achievements and Performance

The current cost of living crisis has had a devastating impact on black and minoritised survivors of domestic abuse. 100% of the women we spoke to in our services told us that they are struggling to make ends meet, some even contemplated going back to their abusers. Following these findings, funding applications were submitted, and we were able to secure funds to support women who were struggling financially with food parcels, clothing and emergency grants. This intervention coupled with increased emotional support and counselling has had positive outcome with no woman from our services going back.

The cost-of-living crisis has also had a major impact on our resources as our overall costs went up. Additional funding has helped to overcome the immediate difficulties and despite these heightened challenges, Roshni continued to provide a range of trauma informed services to tackle violence against black and minoritised women, girls and children. We are pleased that our services have continued to show resilience to the post COVID19 challenges while addressing a significant increase in referrals to all our services resulting from the cost-of-living crisis. The cost-of-living crisis has had a major impact on our staff. Staff feedback has shown that they are also struggling to cope with rise in cost of living. To ensure we do not lose committed staff we increased staff salaries and this has helped with staff retention.

In addition to securing 3 year funding to continue our refuge provision in Birmingham, we also secured funding to start a new purpose build refuge in Walsall. Work is underway for the new refuge with completion date of January 2023. This will enable us to provide an additional 13 additional. The refuge will have some large rooms to accommodate mother plus 4 children. We are exploring the feasibility of leasing adjacent flats so we can address gap in service provision for women with boys over the age of 11 and those with complex needs.

We were successful in securing funding to continue our counselling service but due to funding remit, we can only deliver the project in Birmingham. We have also successfully secured funding to continue delivering Outreach service for another 18 months.

We have expanded our existing services to plug a significant gap in support for Forced Marriage and Honour Based Abuse survivors. Under the Forced Marriage & Honour Based Abuse Hub, we are providing Outreach, 24-hour multilingual helpline, IDVA service, training for professionals and workshops for young people. We have further strengthened our engagement in strategic partnerships working alongside Birmingham & Solihull Women's Aid, Birmingham Children's Trust, West Midlands Police, Crown Prosecution Service and several other key partners to deliver Support across the West Midlands.

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We were invited to share our experience and expertise at events and conferences including Women's Aid National Federation Annual Conference, Festival of Practice, National Domestic Abuse Commissioners Conference.

We have been called to give oral evidence to the Women and Equalities Committees to review how violence against women and girls is being addressed and to highlight what the government priorities should be in the National Violence Against Women and Girls Strategy.

We also gave oral evidence to Women and Equalities Committee enquiry on Honour Based Abuse which resulted in formal report on So Honour Based Abuse presented to the government with key recommendations.

Our commitment to eradicate violence against women and girls has been recognised at many levels including invite to a reception to mark the United Nations Day for the Elimination of Violence Against Women & Girls held at Buckingham Palace.

We have worked alongside UK's top celebrities and professionals including Rakhee Thakrar from Eastenders, Rose Marok (Miss India UK), Apache Indian, Maz Bonifide and many others to raise awareness of domestic abuse. We have appeared on both local and national TV including Midlands today.

While delivering presentations/workshops at conferences we have shared platform with UK's top professionals and politicians including Jess Philips, Farah Nazeer from Women's Aid National Federation, Nazir Afzal OBE, Chancellor of the University of Manchester, International Adviser on Rule of Law & Former Chief Prosecutor and Rt Hon Caroline Nokes MP, Chair of Women and Equalities Committee.

Our role as members of West Midlands Domestic Abuse Board, Birmingham Equalities sub-group, CPS West Midlands Violence against Women Girls Local Scrutiny and Involvement Panel, Walsall DV Forum, Walsall Domestic Abuse Strategy Group, member of the Forced Marriage and Honour based Abuse Consortium and West Midlands Police and Crime Commissioners Victim Panel has enabled us to advocate the needs of Forced Marriage and Honour Based Abuse victims at strategic level.

We are part of Women's Aid National Federation Policy Group and continue to influence both local, regional, and national policies. We have worked with Birmingham Children's Trust to support them to develop risk assessment tool for Forced Marriage & Honour Based Abuse which will be used by all agencies in Birmingham and we are looking to roll that out across the West Midlands.

We have tirelessly worked to raise awareness of issues impacting on south Asian communities including participating in research and appearing on several social media platforms including being part of Pakistani Report.

We are pleased with the continuous positive feedback we have received from our service users, staff and stakeholders in particular around service user involvement in our services. We now have over 40% survivor representation on our Board. Service users have been involved in all aspects of our service delivery including sitting on interview panels, developing new services to reviewing policies and procedures. Our service users are involved at strategic level too. They were involved in the Roshni Away day and subsequent development of our strategic plan. We continually seek new innovative ways to engage with our service users. We are working towards developing a survivors network and we hope to have this set up early next financial year.

We had a 435% increase in the number of women supported during the pandemic and these figures have remained high decreasing only by 20% this year. We supported 850 women, 33 women had 'no recourse to public funds' when they accessed our service and they all received their indefinite leave to remain in the UK. Occupancy for our refuge continued to remain at 99.9%.

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## Financial Review

An overall surplus of £63,317 was achieved in the year. This was despite a £3,723 decrease in the value of the investment. The remainder of the surplus has been assisted by high occupancy rates (99%) and some grant funds contributing to cover core costs expenditure.

## Fundraising

We are planning on holding a fundraising event to raise money to develop a play area in our new refuge in Walsall.

## Reserves Policy

Roshni endeavours to maintain reserves at a level sufficient to cover 6 months expenditure. Actual reserves as at the period ended 31 March 2023 were £156,530 and there are Designated Reserves of £90,027.

The balance of funds is required for ongoing expenditure such as wages and salaries which are often paid out before the related income stream is received.

Trustees closely monitor performance, viability and ongoing solvency throughout the year.

## Related Parties Roshni's objectives

The drivers that influence Roshni's objectives are guided and supported by:

- ☐ Domestic Abuse Act 2021
- ☐ The Marriage and Civil Partnership (Minimum Age) Act 2023
- ☐ Birmingham City Council's Domestic Abuse Strategy 2018 – 2023
- ☐ Birmingham Homelessness Strategy
- ☐ Big Lotteries Reaching Communities Fund
- ☐ BBC Children In Need
- ☐ Tudor Trust
- ☐ The Office of the Police Crime Commissioner
- ☐ IMKAAN
- ☐ Women's Aid National Federation
- ☐ Smallwood Trust
- ☐ Caring Family Foundation

Roshni is a member of various local and national strategic forums which offer a platform to influence government policy as well as influencing on the issues of domestic abuse within Black and minoritised communities with particular focus on Forced Marriages and 'Honour Based' abuse. Roshni is part of various key policy and strategic forums these are:

- ☐ OPCC Victims Commission
- ☐ Imkaan

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- ☐ National Women's Aid Federation of England and Wales
- ☐ Crown Prosecution Service Violence Against Women and Girls Local Scrutiny and Involvement Panel
- ☐ West Midlands Domestic Abuse Board
- ☐ Equalities Sub Group
- ☐ DA Communications Sub Group

#### Risk Management

To manage organisational risk, the following measures are in place:

- a) Financial performance is reviewed via the monitoring of management accounts as compared to budget throughout the year
- b) Legal advice is provided by Gowling WLG. Staff are trained in core areas including all internal policies and procedures and external training is provided on Health and Safety, Child and Adult Safeguarding, First Aid, Equal Opportunities, Personal Safety; and any other relevant training required to carry out their job roles.
- c) All policies and procedures are reviewed annually and passed by the trustees and management committee.

#### Future Plans

The focus for Roshni in the year 2023- 2024 will not only be to continue to provide high quality specialist support services to Black and Minoritised victims/survivors of domestic abuse in the West Midlands but also focus our attention on growing as a proactive specialist organisation at national level.

#### We will

- Seek funding to continue our refuge provision and other wrap around services
- continue to review our services during the cost of living crisis to ensure that our staff and service users are supported during these challenging times
- continue to closely review our infrastructure to ensure it matches the requirements of a growing, proactive organisation
- Further develop staff capacity around safe use of social media
- Continue to work with private sector organisations and charities to support women and children suffering food and fuel poverty
- expand our refuge, outreach and counselling service to meet the ever-increasing demand for Roshni services to make sure no victim is turned away
- continue our preventative work developing further campaigns and delivering workshops in schools and in our local communities
- continue to build upon our strengths and explore opportunities for collaborative working and forming partnership with 'likeminded' organisations.

As one of the few organisations addressing specific specialist issues such as forced marriage, 'honour based' abuse, No Recourse to Public Funds, domestic violence within Black and Minoritised LGBT communities and those with disabilities, we will continue our work to further enhance our support to these marginalised communities and look forward to the opportunities presented under the Domestic Abuse Act.

#### Trustee Responsibility Statement

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and to enable them to ensure that the financial statements comply with the Companies Act 2006. The Trustees are also responsible for safeguarding the assets of the charity and hence taking reasonable steps for the prevention and detection of fraud and other irregularities.

The above report has been prepared in accordance with the provisions applicable to companies subject to the small companies' regime as set out in Part 15 of the Companies Act 2006 and in accordance with the Charities SORP (FRS 102).



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This report was approved by the Trustees on 23/11/2023 and signed on their behalf by Richard Moulton (Director):

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In accordance with the engagement letter dated April 2021, and in order to assist you to fulfil your duties under the Companies Act 2006, we have compiled the financial statements of the company from the accounting records and information and explanations you have given to us.

This report is made to the directors in accordance with the terms of our engagement. Our work has been undertaken to prepare for approval by the directors the financial statements that we have been engaged to compile, to report to the directors that we have done so, and to state those matters that we have agreed to state to them in this report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Company and the Company's directors for our work or for this report.

You have acknowledged on the balance sheet as at year ended 31 March 2023 your duty to ensure that the company has kept proper accounting records and to prepare financial statements that give a true and fair view under the Companies Act 2006. You consider that the company is exempt from the statutory requirement for an audit for the year.

We have not been instructed to carry out an audit of the financial statements. For this reason, we have not verified the accuracy or completeness of the accounting records or information and explanations you have given to us and we do not, therefore, express any opinion on the financial statements.

Signed

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Date

Engage Accountancy Limited  
Chartered Accountants  
First Floor, The Mill  
Radford Road  
Alvechurch  
Worcestershire  
B48 7LD

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	Notes	2023 £	2022 £
TURNOVER		679,948	451,805
Cost of sales		(29,640)	-
		<hr/>	<hr/>
GROSS SURPLUS		650,308	451,805
Administrative expenses		(497,062)	(405,487)
Grant accrual		(89,426)	(92,116)
		<hr/>	<hr/>
OPERATING SURPLUS		63,820	(45,797)
Income from other fixed asset investments		3,220	7,031
Loss on the value of the fixed asset investment		(3,723)	
SURPLUS FOR THE FINANCIAL YEAR		63,317	(38,766)
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The notes on pages 7 to 8 form part of these financial statements.

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		2023	2022
	Notes	£	£
FIXED ASSETS			
Tangible Assets	3	1,058	11,937
Investments	4	57,203	60,926
		61,984	72,863
CURRENT ASSETS			
Prepayments		65,953	14,521
Cash at bank and in hand		141,581	108,050
		207,534	122,571
Creditors: Amounts Falling Due Within One Year	6	(112,988)	(105,944)
NET CURRENT ASSETS (LIABILITIES)		90,823	16,627
TOTAL ASSETS LESS CURRENT LIABILITIES		152,807	89,490
NET ASSETS		152,807	89,490
RESERVES			
Other reserves		88,333	88,333
Designated reserves		45,000	
Income and Expenditure Account		19,474	1,157
MEMBERS' FUNDS		152,807	89,490

For the year ending 31 March 2023 the company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006. The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

On behalf of the board

24/11/2023

	Other reserves	Income and Expenditure Account	Total
	£	£	£
As at 1 April 2021	96,312	31,944	128,526

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Profit for the year and total comprehensive income	(7,979)	(30,787)	(38,766)
As at 31 March 2022 and 1 April 2022	88,333	1,157	89,490
Profit for the year and total comprehensive income	45,000	18,317	63,317
As at 31 March 2023	133,333	19,474	152,807

The notes on pages 7 to 8 form part of these financial statements.

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## 1. Accounting Policies

### 1.1. Basis of Preparation of Financial Statements

The financial statements are prepared under the historical cost convention and in accordance with the FRS 102 Section 1A Small Entities - The Financial Reporting Standard applicable in the UK and Republic of Ireland and the Companies Act 2006.

#### Change in basis of accounting or to previous accounts

There has been no change to the accounting policies (valuation rules and method of accounting) since last year and no changes have been made to accounts for previous years.

#### Fund accounting

##### Unrestricted funds

These are available for use at the discretion of the trustees in furtherance of the general objects of the charity.

##### Designated funds

These are unrestricted funds earmarked by the trustees for particular purposes.

##### Revaluation funds

These are unrestricted funds which include a revaluation reserve representing the restatement of investment assets at their market values.

##### Restricted funds

These are available for use subject to restrictions imposed by the donor or through terms of an appeal.

#### Income

##### Recognition of income

Income is included in the Statement of Financial Activities (SoFA) when the charity becomes entitled to, and virtually certain to receive, the income and the amount of the income can be measured with sufficient reliability.

Income with related expenditure Where income has related expenditure the income and related expenditure is reported gross in the SoFA.

Donations and Voluntary income received by way of grants, donations and gifts is included in the SoFA when receivable and only when the Charity has unconditional entitlement to the income.

##### Tax reclaims on donations and gifts

Income from tax reclaims is included in the SoFA at the same time as the gift/donation to which it relates.

##### Donated services and facilities

These are only included in income (with an equivalent amount in expenditure) where the benefit to the Charity is reasonably quantifiable, measurable and material.

##### Volunteer help

The value of any volunteer help received is not included in the accounts.

##### Investment income

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This is included in the accounts when receivable.

Gains/(losses) on revaluation of fixed assets

This includes any gain or loss resulting from revaluing investments to market value at the end of the year

Gains/(losses) on investment assets

This includes any gain or loss on the sale of investments.

Expenditure

Recognition of expenditure

Expenditure is recognised on an accruals basis. Expenditure includes any VAT which cannot be fully recovered, and is reported as part of the expenditure to which it relates

Expenditure on raising funds

These comprise the costs associated with attracting voluntary income, fundraising trading costs and investment management costs.

Expenditure on charitable activities These comprise the costs incurred by the Charity in the delivery of its activities and services in the furtherance of its objects, including the making of grants and governance costs.

Grants payable

All grant expenditure is accounted for on an actual paid basis plus an accrual for grants that have been approved by the trustees at the end of the year but not yet paid.

Governance costs

These include those costs associated with meeting the constitutional and statutory requirements of the Charity, including any audit/independent examination fees, costs linked to the strategic management of the Charity, together with a share of other administration costs.

Other expenditure

These are support costs not allocated to a particular activity.

Taxation

The charity is exempt from corporation tax on its charitable activities.

## 1.2. Tangible Fixed Assets and Depreciation

Tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses.

Depreciation is provided at rates calculated to write off the cost of the fixed assets, less their estimated residual value, over their expected useful lives on the following bases:

Fixtures & Fittings	25%
Computer Equipment	33.3%

## 1.3 Restricted vs Unrestricted funds

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	Total Restricted	Unrestricted	Total
	£	£	£
TURNOVER			
Charitable Activities	503,777.45	21,476.55	525,254.00
HB Received	35,073.34	100,700.66	135,774.00
Other Income	5,816.66	10,054.34	15,871.00
Donations Income	3,049.00		3,049.00
COST OF SALES			
VHF Helpline - Split Funding	29,640.00		29,640.00
GROSS SURPLUS	518,076.45	132,231.55	650,308.00
Administrative Expenses			
Wages and salaries	220,141.97	34,667.03	254,809.00
Employers NI	14,620.00	180.00	14,800.00
Employers pensions - defined contributions scheme	8,273.00		8,273.00
Recruitment costs	1,444.25	35.75	1,480.00
Temporary staff	5,828.00		5,828.00
Staff training	4,240.00	110.00	4,350.00
Staff entertaining	742.35	240.65	983.00
Travel expenses	2,185.40	528.60	2,714.00
Rent	-	284.00	284.00
Rates	703.53	1,487.47	2,191.00
Light and heat	8,853.84	4,345.16	13,199.00
Water rates	1,299.11	1,772.89	3,072.00
Repairs and maintenance	2,405.79	2,036.21	4,442.00
Cleaning	1,677.00	150.00	1,827.00
Premises insurance	521.65	2,784.35	3,306.00
Activities	4,893.00		4,893.00
Counselling Sessions	16,879.00		16,879.00
Children Outing & Toys	30.00		30.00
Food Contributions	528.00		528.00
Healthy and Safety Checks	1,035.00	278.00	1,313.00
Household Expenses	9,632.43	2,974.57	12,607.00
Computer and IT consumables	194.87	780.13	975.00
Residents' Celebrations	34.00		34.00
Other insurance	1,549.00		1,549.00
Printing, postage and stationery	1,795.42	718.58	2,514.00
Advertising and marketing costs	25,717.00		25,717.00
Telecommunications	6,684.56	1,621.44	8,306.00
Accountancy fees	5,559.48	1,090.52	6,650.00
Professional fees	-	73.00	73.00
Consultancy fees	2,126.00	14.00	2,140.00
Subscriptions	378.00	440.00	818.00
Charitable donations	10,505.00	14.00	10,519.00
Depreciation of fixtures and fittings	413.00		413.00



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Depreciation of computer equipment	10,471.00		10,471.00
Sundry expenses	24,501.00		24,501.00
Lease rufuge	6,539.24	29,402.76	35,942.00
Awareness	4,008.00		4,008.00
Licence	2,722.26	1,901.74	4,624.00
Other Operating Income	-		
Interest of investments	230.00	2,990.00	3,220.00
Loss on revaluation of investments		(3,723.00)	(3,723.00)
OPERATING SURPLUS/(DEFICIT)	109,175.30	43,567.70	152,743.00
Movement to next year	89426		89,426.00
Movement to designated reserves		45000	45,000.00
SURPLUS/(DEFICIT) FOR THE FINANCIAL YEAR	19,749.30	(1,432.30)	18,317.00

2. Average Number of Employees

Average number of employees, including directors, during the year was as follows: 8 (2022: 8)

3. Tangible Assets

	Fixtures & Fittings £	Computer Equipment £	Total £
Cost			
As at 1 April 2022	2,923	30,783	33,706
Additions			
As at 31 March 2023	2,932	30,783	33,715
Depreciation			
As at 1 April 2022	1461	20,317	10,890
Provided during the period	413	10,158	10,888
As at 31 March 2023	1,874	20,317	21,778
Net Book Value			
As at 31 March 2023	1,058	-	1,058
As at 1 April 2022	1,471	10,466	11,937

4. Investments

Listed

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	£
Cost	
As at 1 April 2022	60,926
Decrease in Value	<u>(3,723)</u>
As at 31 March 2023	<u>57,203</u>
Provision	
As at 1 April 2022	-
As at 31 March 2023	-
Net Book Value	
As at 31 March 2023	<u>57,203</u>
As at 1 April 2022	<u>60,926</u>

5. Debtors

	2023 £	2022 £
Due within one year		
Prepayments and accrued income	60,496	14,521
Other taxes and social security	<u>5,457</u>	
	65,953	<u>14,521</u>

6. Creditors: Amounts Falling Due Within One Year

	2023 £	2022 £
Trade creditors	22,285	13,268
Other creditors	676	559
Other creditors (1)	90,027	92,116
	<u>112,988</u>	<u>105,943</u>

7. Company limited by guarantee

The company is limited by guarantee and has no share capital.

Every member of the company undertakes to contribute to the assets of the company, in the event of a winding up, such an amount as may be required not exceeding £1.

8. General Information

Roshni (Birmingham) is a private company, limited by guarantee, incorporated in England & Wales, registered number 08430461. The registered office is The Mill, First Floor Radford Road, Alvechurch, Birmingham, B48 7LD.

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	2023		2022	
	£	£	£	£
<b>TURNOVER</b>				
Charitable Activities		435,827		229,671
HB Received		135,774		137,925
Residents Rents		-		1,063
Other Income		15,872		8,714
Donations Income		3,049		6,042
		<u>590,522</u>		<u>383,415</u>
<b>COST OF SALES</b>				
VHF Helpline - Split Funding	<u>29,640</u>		<u>-</u>	
		<u>(29,640)</u>		<u>-</u>
<b>GROSS SURPLUS</b>		560,882		383,415
<b>Distribution Costs</b>				
Other direct costs	<u>-</u>		<u>1,408</u>	
		-		(1,408)
<b>Administrative Expenses</b>				
Wages and salaries	254,809		182,216	
Employers NI	14,800		15,463	
Employers pensions - defined contributions scheme	8,273		6,686	
Recruitment costs	1,480		4,148	
Temporary staff	5,828		15,311	
Staff training	4,350		13,585	
Staff entertaining	983		26	
Travel expenses	2,714		1,066	
Rent	284		8,344	
Rates	2,191		2,186	
Light and heat	13,199		11,227	
Water rates	3,072		5,089	
Repairs and maintenance	4,442		4,084	
Cleaning	1,827		1,704	
Premises insurance	3,306		2,408	
Activities	4,893		150	
Equipment costs	-		25,345	
Hire and leasing of computer and other equipment	-		4,852	
Counselling Sessions	16,879		4,316	
Children Outing & Toys	30		1,665	
Food Contributions	528		489	
Healthy and Safety Checks	1,313		5,024	
Household Expenses	12,607		3,778	
Computer and IT consumables	975		28,753	
Residents' Celebrations	34		6	
Other insurance	1,549		588	
Printing, postage and stationery	2,514		1,434	
Advertising and marketing costs	25,717		6,924	
Telecommunications	8,306		4,643	
Accountancy fees	6,650		8,599	
Professional fees	73		-	

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Consultancy fees	2,140		2,992
Subscriptions	818		1,333
Charitable donations	10,519		3,142
Depreciation of fixtures and fittings	413		731
Depreciation of computer equipment	10,471		10,159
Sundry expenses	24,502		16,523
Lease rufuge	35,942		19,921
Awareness	4,008		-
Licence	4,624		-
		(497,062)	(424,910)
<b>Other Operating Income</b>			
Other income - contributing to other operating income	3,220		-
		3,220	-
<b>OPERATING SURPLUS/(DEFICIT)</b>		67,040	(42,903)
Surplus on revaluation of investments	(3,723)-		4,138
		(3,723)-	4,138
<b>SURPLUS/(DEFICIT) FOR THE FINANCIAL YEAR</b>		63,317	(38,765)