

CANTERBURY AND DISTRICT SAMARITANS

England & Wales · Charity number 1166874

Details

Status Registered

Legal form CIO

Registered 2016-05-03

Register [View on the Charity Commission register](#)

Contact

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32 Northgate
Canterbury
Kent
CT1 1BL

Phone 116 123

Email jo@samaritans.org

Website <http://www.samaritans.org/branches/canterbury-and-district-samaritans>

Activities

Objects: TO ENABLE PERSONS IN CANTERBURY AND THE SURROUNDING AREA AS WELL AS ELSEWHERE WHO ARE EXPERIENCING FEELINGS OF DISTRESS OR DESPAIR, INCLUDING THOSE WHO MAY BE AT RISK OF SUICIDE, TO RECEIVE CONFIDENTIAL EMOTIONAL SUPPORT AT ANY TIME OF THE DAY OR NIGHT IN ORDER TO IMPROVE THEIR EMOTIONAL HEALTH AND TO REDUCE THE INCIDENCE OF SUICIDE; TO PROMOTE A BETTER UNDERSTANDING IN SOCIETY OF SUICIDE, SUICIDAL BEHAVIOUR AND THE VALUE OF EXPRESSING FEELINGS WHICH MAY OTHERWISE LEAD TO SUICIDE OR IMPAIRED EMOTIONAL HEALTH; AND TO COLLABORATE WITH AND SUPPORT SAMARITANS CENTRAL CHARITY AND ITS AFFILIATED BRANCHES IN FULFILLING THESE OBJECTS.

Activities: To support people who are feeling suicidal, who are despairing, in distress or in need of emotional support. This is achieved by providing 24 hour telephone support, and an email, SMS and face to face service, to enable such people to receive immediate help and support whenever required

Classification

- **How:** Provides Services, Provides Advocacy/advice/information
- **What:** Education/training, The Advancement Of Health Or Saving Of Lives
- **Who:** The General Public/mankind

Geography

- Kent

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£24,922	£23,136	-	-
2024-03-31	£25,871	£24,013	-	-
2023-03-31	£21,163	£37,653	-	-
2022-03-31	£21,181	£25,215	-	-
2021-03-31	£30,856	£21,733	-	-

Trustees

Name	Role	Appointed
Ailsa Searles		2023-09-01
Camilla Barry		2025-09-11
Chris Harker		2023-09-01
Christine Amanda Lovell		2022-09-29
Gillian Ann Brady		2026-06-01
Lin Dykes		2023-09-01
Lynne Vivienne Ewart		2022-09-29
RICHARD JAMES MANUEL		2024-04-01
Ruth Scholfield		2023-09-01
SUE RIDDELL		2020-09-19
Scott Deadman		2023-09-01

Linked charities

- CANTERBURY AND DISTRICT SAMARITANS (1166874-1)

CANTERBURY AND DISTRICT SAMARITANS

England & Wales - Charity number 1166874

Accounts

**REPORT OF THE TRUSTEES AND
UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31ST MARCH 2025
FOR
CANTERBURY AND DISTRICT SAMARITANS CIO**

Spain Brothers & Co
Chartered Accountants
Westgate House
87 St Dunstons Street
Canterbury
Kent
CT2 8AE

CANTERBURY AND DISTRICT SAMARITANS CIO

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FOR THE YEAR ENDED 31ST MARCH 2025**

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**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31ST MARCH 2025**

The trustees present their report with the financial statements of the charity for the year ended 31st March 2025. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

The Trustees present their report along with the financial statements of the Charity for the 12 month period starting 1st April 2024 to period ending 31st March 2025. The financial statements have been prepared in accordance with the accounting policies set out below and comply with the Charity's trust deed and applicable law.

The details of the Charity's Trustees, Officers and Independent Examiner and bankers are shown below. Trustees are elected/re-elected as appropriate according to the constitution. All appointments are subject to ratification at the AGM at which all Samaritan members are entitled to vote.

OBJECTIVES AND ACTIVITIES

Objectives and aims

The Samaritans vision is for a society in which fewer individuals die by taking their own lives, and in which people can express their feelings and become able to acknowledge and respect the feelings of others.

The objects of the Charity as set out in our constitution are:

- To enable persons in Canterbury and the surrounding area as well as elsewhere who are experiencing feelings of distress or despair, including those who may be at risk of suicide, to receive confidential emotional support at any time of the day or night in order to improve their emotional health and to reduce the incidence of suicide.
- To promote a better understanding in society of suicide, suicidal behaviour and the value of expressing feelings which may otherwise lead to suicide or impaired emotional health.
- To collaborate with and support Samaritans Central Charity and its affiliated branches in fulfilling these Objects.

This is achieved by providing 24-hour telephone support and an on-line chat service (currently available evenings only), to enable such people to receive immediate help and support whenever needed. The e-mail service is no longer managed in Branch but via a central hub, and the reintroduction of a face-to-face service remains under review.

Public benefit

In planning all activities of the Branch during the year, the Trustees have kept in mind the Charity Commission's guidance on Public Benefit and have shown due regard to requirements of the Equalities Act 2010.

Contributions made by volunteers

There are currently 83 volunteers who give their time freely to man the Branch as listening volunteers. This is a reduction on last year but there appears to be no single contributing factor to people being no longer able to volunteer. In addition, there are three support volunteers.

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31ST MARCH 2025

ACHIEVEMENTS AND PERFORMANCE
DIRECTOR'S REPORT:

With an average of 76 Active Listening Volunteers, the Branch has provided in the region of 389 listening hours each month (totalling over 1500 calls this year) and an average of 43 webchats. These figures are all an increase on the previous year.

The key development this year has been the introduction of the Listening Centre, connecting calls via the internet rather than telephone lines. Canterbury Branch was transferred onto the new service in June 2024. Apart from the expected teething issues while everyone got used to a different way of listening, there is a general view that it is an improvement in terms of the sound quality and ease of use.

Rota matters:

The charity continues to use the Three Rings secure on-line volunteer management system for all matters relating to the duty rota and shift patterns. Volunteers are able to book onto shifts directly at a time that suits them, and the rota is monitored several times each day to update any required changes and to ensure maximum coverage with the resources available. A minimum of 2 listening volunteers are on duty at any one time, with one of our team of Duty Leaders supporting each shift remotely. However, an increasing number of shifts run with 3 listeners present following the introduction of a third workstation. We continue to offer a degree of flexibility in the rota with shifts of 3 or 4 hours in duration. Shifts are closed very reluctantly either due to lack of availability of sufficient listeners, or due to a volunteer having to withdraw from a shift at short notice. As a Branch we are fortunate that several volunteers will respond to last minute requests to attend rather than see a shift closed, and our ongoing recruitment plan aims to continually increase the number of volunteers available at any given time. Throughout the year we have provided increased cover during the hours of greatest need - currently between 02.00 and 05.00. This is the time when nationally the greatest number of calls go unanswered due to the low number of listeners on duty. At Canterbury we have introduced 24-hour cover one weekend in each month as well as 24-hour cover for a number of significant dates e.g. World Suicide Prevention Day (September 2024), World Mental Health Awareness Day (October 2024), Samaritans' 71st Birthday (November 2024) and the longest night (December 2024). We also delivered 48 hours of consecutive cover over a weekend in July 2024.

Volunteer Care Team:

The Volunteer Care team have continued to work with the Branch Leadership team to support all volunteers within the Branch, and those who are transferring from other branches. Systems for supporting volunteers who are on indefinite leave are in place. Volunteers are contacted regularly to discuss any support needed to assist them to return to listening duties when the time is right for them. The willingness of experienced listeners to share their knowledge and experience with newer members of the branch has continued to support not only their well-being but also their confidence to take on additional roles such as Duty Leaders and Mentors. Members of the Duty Leader team have continued to support listeners and chatters on each shift by being available to talk through calls taken during shift, particularly those that have been more challenging to listen to. At all times, the well-being of the Canterbury team is a priority for the Branch Leadership team.

Training:

Our dedicated Training team have continued to ensure that our new and existing volunteers have access to comprehensive training and ongoing development. Training of new volunteers continues to be an important aspect of our work to sustain branch capacity. In the last 12 months Core Development and Embedding training was delivered to three cohorts of recruits.

- The Core Training Class of March 2024 (14 trainees) completed Embedding in November 2024
- The Core Training Class of September 2024 (13 trainees) completed Embedding in April 2025
- The Class of March 2025 (18 trainees) are underway with Core Training and will complete mid-April 2025.

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31ST MARCH 2025

The Core and Embedding Training Survey report for Canterbury (July to December 2024) was received and recorded excellent feedback from our trainees. Suggested improvements were incorporated into March 2025 Core training.

Core Development training could not have been successful without the support of many of our volunteers involved in Skills Practice training, and other volunteers who shared their knowledge and experience with trainees and probationers.

Our mentors played a vital role working 1:1 alongside new volunteers as they developed their listening skills and became confident with taking calls. Our Lead Mentor monitored the programme to ensure it remained fit for purpose, and the training of additional mentors enable the Core development programme to run at maximum capacity.

Essential ongoing training has also been coordinated and monitored by the Training Team. This included 'Equity, Diversity and Inclusion' (Digital mandatory training) which was required by all volunteers in response to a directive from Samaritans central Office in January 2025.

The Training Team supported recruitment by involvement in Information Events for potential new recruits in July 2024 and January 2025. The events provided information about Samaritans to help applicants make an informed decision before proceeding to interview. Group session training for new interviewers has also been completed.

Learning Needs Assessments have been completed for 6 volunteers who were returning to listening duties after a period of absence >3 months or transferring in from other branches.

The Training Team provided listening skills training to the Kent Street Pastors. This training has now been handed over to the local Maidstone branch of Samaritans.

The Training Team now have access to the central Training reporting system and can track and monitor the training status of Canterbury volunteers directly and support ongoing branch compliance.

Mentoring:

Ongoing Mentoring (OGM) is continuing this year between March and end of June 2025, following Central Samaritans' instructions to ask all listening Samaritans to be peer mentored within a specified period of time. The Lead Mentor updated the Peer Mentor forms which now requires each listener to write their own individual development needs on the form following the peer-mentored session, in order that this may highlight any specific learning needs that the Branch should consider for future development purposes.

Recruitment:

In the absence of a Deputy Director for Recruitment, this continues to be managed by a group of volunteers each managing a particular part of the process. Recruitment is essential in maintaining the contact hours that the Branch can provide. The process is led by an online system, and this can reduce the potential face-to-face contact with interested individuals prior to application. To counter this, the Branch provides Information Events where people can learn more in person before deciding to progress their application. Currently there is capacity for recruiting 15-20 new volunteers twice each year although the number who become full Samaritans is around 10-15 in each group.

Prisons:

The management of the Listener service at both Elmley and Standford Hill prisons has been handed to other local branches as it was not possible for Canterbury Branch to provide a Branch Prison Support Officer. However, one volunteer continues to support the prisons and there is always the opportunity for other volunteers to join if they wish.

Outreach

has been very busy this year. We have continued to be involved in Network Rail projects and have maintained our work with Maya's Community Café in Herne Bay and her new Canterbury Food Bank, our university work has resumed, and we have made a new contact with Faversham Football Club.

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31ST MARCH 2025

Whilst visiting Maya's Café we have taken the opportunity to extend our presence to the rest of the town. The council has been helpful in allowing us to give out materials on the street and we have also been to the pier entrance to extend our reach. We have visited the new Canterbury Food Bank on a Sunday night where the queue has appreciated our chats and the contact details we have given them.

We have supported staff and students at the University of the Creative Arts in Canterbury. After renewing contact with the Student Welfare Department at the University of Kent, groups of staff were given talks on how our service can provide a valuable addition to the support already given: one visit in December 2024 to the Mental Health team and in March 2025 to the Counsellors. A detailed plan has been made for next year. The University no longer hosts the Student Union Nightline scheme; however, they continue to support Samaritans generally and wish us to have a presence on campus at strategic times in the academic year.

One of our volunteers made contact with Faversham Football Club and we have attended match days and held a fund-raising event with the very welcoming and appreciative fans.

Jim stepped down from his work on the railways after some years of effort and is much missed! Network Rail has given us many opportunities to engage with their staff and passengers. We attended a Welfare Day at Canterbury East and in February were given a last-minute opportunity to join a funded outreach project. Fortunately, we were able to fulfil all the objectives in the very short period we were given, and as a result received a grant which has been a welcome addition to the outreach budget. In addition, we visited Faversham station as part of the "Small Talk Saves Lives" Campaign. We attended during rush-hour and had to leave early as we had given out such many cards, leaflets and other materials that we had none left! As part of the same campaign, we held a coffee morning, along with staff at Margate Station. We gained valuable publicity for this event including a local radio interview about our work on the railways. The funded project is coming to an end, but we have enough money to buy a branded gazebo for future events.

In addition to regular activities two volunteers attended a production of "No one Here is me" - a play about male mental health, depression and suicide hosted by Sarah Winn at Margate Football Club.

Samaritans were again appreciated for being visible at the event. This was the second time we have supported this production. The message that was being portrayed was the struggle that some men have with their mental health and how to manage that issue. There were quite a few organisations represented, and Samaritans were invited to join the panel after the play for varied questions about supporting men's mental health. The audience was around 70 people with a mixture of age groups and genders and we were able to talk with many. It was a very worthwhile event for Samaritans to attend and join in with.

Two Masonic lodges presented us with welcome cheques, and we had the opportunity to raise awareness of what we do at the presentations. Our thanks go to Graveney Court Lodge in Whitstable and St Martin's Masonic Lodge in Canterbury for their generosity.

None of this would have happened without the exceptional efforts of volunteers, especially on the Network Rail campaigns when we attended seven events in a two-month period. All provide a cheerful and uncomplaining presence through bad weather, early mornings and unintended organisational chaos.

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31ST MARCH 2025**

STRUCTURE, GOVERNANCE AND MANAGEMENT

Canterbury and District Samaritans CIO is a Charitable Incorporated Organisation governed by its constitution and is a registered charity, number 1166874. This Charity was registered on 1st October 2016 as an affiliate branch of Samaritans Central Charity (registered charity no. 219432), having previously operated as an unincorporated branch of the Central Charity.

The Charity is run by individual Samaritans (also known as Volunteers) who are the Charity's members. Through its members, the Charity provides telephone and on-line chat services to individuals who are experiencing distress.

Samaritans are recruited from suitable persons from the community who undergo careful selection and training within guidelines provided by the Samaritans' Central Charity (which provides guidance and support to all Samaritan local Centres). Canterbury and District Samaritans has no paid employees; all functions of the Branch are carried out by Volunteers.

At the quarterly Trustees' meetings, the Trustees review the strategic direction of the Branch including finance, risk management, health and safety, policies, and performance. Key policies are provided by the Samaritans Central Office, and the Trustees have a responsibility to ensure that these are understood, disseminated, and implemented in a timely fashion.

The Trustees are supported by a Directorate who oversee operational matters at their bi-monthly meetings. Members of the Directorate are Branch volunteers who have agreed to take on a lead and co-ordinating responsibility for a range of differing roles.

All give their time freely in addition to being active Listening volunteers in the Branch. No remuneration was paid for these roles, and any claims for volunteer expenses were paid in accordance with branch policy and are duly noted in the accounts.

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31ST MARCH 2025**

FINANCIAL REVIEW

Treasurer's Report

This report provides a summary of the financial status of Canterbury & District Samaritans for the year ending 31st March 2025. It details income, expenditure and an insight into our current financial health and performance.

Our income for the 2024/2025 financial year was slightly down on the previous year at £24,922.00. Sources of income were: receipt of rent from the flat above our offices, kind donations from our regular donors, and contributions from other fundraising events. I must thank the incredible volunteers past and present who continue to raise much needed funds for our Branch as without them this could be a very different report.

Our expenditure was also reduced this year due to monitoring and review of utility contracts and careful decision making from Trustees and our Branch Leadership Team. Our telephony costs have been significantly reduced due to the installation of an internet platform rather than the use of landlines.

Canterbury and District Samaritans has no paid staff and is managed and operated by our dedicated volunteers who give their time freely to the Branch and our callers.

We are grateful to everyone who supports the Branch in whatever way they can but also recognise that fundraising and securing future donations remains an essential and ever-present challenge to maintain our financial position.

Finally, I am pleased to report that Canterbury & District Samaritans remains stable and well managed through the support of our volunteer Trustees, Branch Leadership Team, Listeners and Support Volunteers. We will continue with our careful financial management to ensure long-term sustainability of the Branch, thus enabling us to be there to provide care and support to our callers when they need us most.

This report was submitted for review and is approved by the Trustees of Canterbury & District Samaritans.

Richard Manuel - Branch Treasurer and Trustee.

Reserves policy

The Trustees agree to hold reserves of approximately one year's expenditure to ensure this Charity can sustain its activities in the event of any fluctuation in income and so continue to provide access to our callers without interruption. These funds are invested securely in a 30-day notice account with a reasonable interest rate.

Reserves as at 31st March 2025 were all unrestricted £439,195 (£437,409 March 2024) and can only be realised by the disposal of tangible fixed assets.

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF
CANTERBURY AND DISTRICT SAMARITANS CIO**

Independent examiner's report to the trustees of Canterbury and District Samaritans CIO

I report to the charity trustees on my examination of the accounts of Canterbury and District Samaritans CIO (the Trust) for the year ended 31st March 2025.

Responsibilities and basis of report

As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Trust's accounts carried out under Section 145 of the Act and in carrying out my examination I have followed all applicable Directions given by the Charity Commission under Section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Trust as required by Section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Paul Flood BFP FCA

Spain Brothers & Co
Chartered Accountants
Westgate House
87 St Dunstons Street
Canterbury
Kent
CT2 8AE

Date:

CANTERBURY AND DISTRICT SAMARITANS CIO

STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31ST MARCH 2025

	Notes	Unrestricted fund £	Restricted funds £	2025 Total funds £	2024 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	8,529	-	8,529	11,034
Charitable activities					
Prisons outreach		-	-	-	4,078
Support costs		2,300	-	2,300	-
Other trading activities	3	3,771	-	3,771	88
Investment income	4	10,322	-	10,322	10,671
Total		24,922	-	24,922	25,871
EXPENDITURE ON					
Charitable activities					
Direct charitable expenditure		6,848	-	6,848	6,165
Prisons outreach		-	-	-	3,206
Support costs		13,518	-	13,518	10,542
Administration		2,076	-	2,076	3,432
Governance costs		694	-	694	668
Total		23,136	-	23,136	24,013
NET INCOME		1,786	-	1,786	1,858
RECONCILIATION OF FUNDS					
Total funds brought forward		437,409	-	437,409	435,551
TOTAL FUNDS CARRIED FORWARD		439,195	-	439,195	437,409

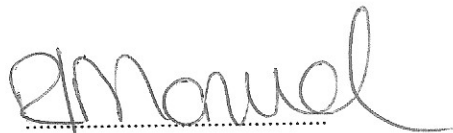
The notes form part of these financial statements

CANTERBURY AND DISTRICT SAMARITANS CIO

BALANCE SHEET
31ST MARCH 2025

	Notes	Unrestricted fund £	Restricted funds £	2025 Total funds £	2024 Total funds £
FIXED ASSETS					
Tangible assets	10	229,997	-	229,997	230,099
Investment property	11	145,180	-	145,180	145,180
		<u>375,177</u>	<u>-</u>	<u>375,177</u>	<u>375,279</u>
CURRENT ASSETS					
Debtors	12	788	-	788	251
Cash at bank	13	65,172	-	65,172	67,387
		<u>65,960</u>	<u>-</u>	<u>65,960</u>	<u>67,638</u>
CREDITORS					
Amounts falling due within one year	14	(1,942)	-	(1,942)	(5,508)
		<u>64,018</u>	<u>-</u>	<u>64,018</u>	<u>62,130</u>
NET CURRENT ASSETS					
		<u>439,195</u>	<u>-</u>	<u>439,195</u>	<u>437,409</u>
TOTAL ASSETS LESS CURRENT LIABILITIES					
		<u>439,195</u>	<u>-</u>	<u>439,195</u>	<u>437,409</u>
NET ASSETS					
		<u>439,195</u>	<u>-</u>	<u>439,195</u>	<u>437,409</u>
FUNDS					
Unrestricted funds	15			<u>439,195</u>	<u>437,409</u>
TOTAL FUNDS					
				<u>439,195</u>	<u>437,409</u>

The financial statements were approved by the Board of Trustees and authorised for issue on 23-10-25 and were signed on its behalf by:


R J Manuel - Trustee


S Riddell - Trustee

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31ST MARCH 2025

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

General information and basis of preparation

Canterbury and District Samaritans is a Charitable Incorporated Organisation (CIO), registered at the Charity Commission in England and Wales. The principal address is shown in the Report of the Trustees of these financial statements.

Canterbury and District Samaritans CIO constitutes a public benefit entity as defined by FRS 102.

The charity constitutes a public benefit entity as defined by FRS 102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland issued in October 2019, the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), the Charities Act 2011, and UK Generally Accepted Accounting Practice.

The financial statements have been prepared to give a 'true and fair' view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair view'. This departure has evolved following the Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005 which has since been withdrawn.

The financial statements are prepared on a going concern basis under the historical cost convention, modified to include certain items at fair value. The financial statements are presented in sterling which is the functional currency of the charity.

The significant accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

The charity has applied Update Bulletin 1 as published on 2 February 2016 and does not include a cash flow statement on the grounds that it is applying FRS 102 Section 1A.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

For donations to be recognised the charity will have been notified of the amounts and the settlement date in writing. If there are conditions attached to the donation and this requires a level of performance before entitlement can be obtained then income is deferred until those conditions are fully met or the fulfilment of those conditions is within the control of the charity and it is probable that they will be fulfilled.

The charity receives grants in respect of prisons outreach work. Income from grants is recognised at fair value when the charity has entitlement after any performance conditions have been met, it is probable that the income will be received and the amount can be measured reliably. If entitlement is not met then these amounts are deferred.

Investment income is earned through holding assets for investment purposes such as interest bearing accounts and property. It includes interest and rent. Where it is not practicable to identify investment management costs incurred within a scheme with reasonable accuracy the investment income is reported net of these costs.

Investment income is recognised as the charity's right to receive payment is established.

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31ST MARCH 2025

1. ACCOUNTING POLICIES - continued

Expenditure

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Expenditure is recognised where there is a legal or constructive obligation to make payments to third parties, it is probable that the settlement will be required and the amount of the obligation can be measured reliably. It is categorised under the following headings:

- Expenditure on charitable activities includes levy to Samaritans Headquarters, costs incurred for prisons outreach services, reimbursement of volunteer expenses, the Visit costs and fund raising expenses.
- Support costs are establishment expenses to assist the work of the charity but do not directly represent charitable activities. They include insurance, utilities household and repairs and maintenance.
- Administration includes agency fees, accountancy fees and other administration expenses.
- Governance costs are general costs which have been incurred in order for the Charity to operate affectively and to generate the information required for public accountability.

Irrecoverable VAT is charged as an expense against the activity for which expenditure arose.

Tangible fixed assets

Tangible fixed assets are stated at cost (or deemed cost) or valuation less accumulated depreciation and accumulated impairment losses. Cost includes costs directly attributable to making the asset capable of operating as intended.

Depreciation is provided on all tangible fixed assets, at rates calculated to write off the cost, less estimated residual value, of each asset on a systematic basis over its expected useful life as follows:

Computer equipment	-25% on cost
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Freehold property is depreciated over an estimated useful life of 50 years. However, as the residual value of freehold property exceeds the carrying amount shown in the financial statements no depreciation charge has been provided.

Investment property

Investment properties for which fair value can be measured reliably without undue cost or effort are measured at fair value at each reporting date which changes in fair value recognised in 'net gains/ (losses) on investments in the SOFA.

Debtors and creditors receivable / payable within one year

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in expenditure.

Taxation

The charity is exempt from tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

CANTERBURY AND DISTRICT SAMARITANS CIO

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31ST MARCH 2025

2. DONATIONS AND LEGACIES

	2025	2024
	£	£
Donations	8528	4926
Legacies		6108
	<u>8,528</u>	<u>11,034</u>

3. OTHER TRADING ACTIVITIES

	2025	2024
	£	£
Fundraising events	<u>3,771</u>	<u>88</u>

4. INVESTMENT INCOME

	2025	2024
	£	£
Rents received	9,210	10,140
Bank interest receivable	1,112	531
	<u>10,322</u>	<u>10,671</u>

5. SUPPORT COSTS

	Establishment expenses £	Other £	Governance costs £	Totals £
Support costs	10,710	2,808	-	13,518
Administration	-	2,076	-	2,076
Governance costs	-	-	694	694
	<u>10,710</u>	<u>4,884</u>	<u>694</u>	<u>16,288</u>

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31ST MARCH 2025

5. SUPPORT COSTS - continued

Support costs, included in the above, are as follows:

	Support costs	Administration	Governance costs	2025 Total activities	2024 Total activities
	£	£	£	£	£
Rates and water	422	-	-	422	445
Insurance	-	-	-	-	1,336
Utilities	2,440	-	-	2,440	1,811
Telephone & broadband	1,739	-	-	1,739	1,860
Catering	2,064	-	-	2,064	2,097
Household expenses	1,794	-	-	1,794	1,343
Repairs and maintenance	2,149	-	-	2,149	1,238
Depreciation of tangible and heritage assets	102	-	-	102	102
Accountancy	-	986	-	986	952
Computer maintenance & support	757	-	-	757	661
Photocopying	30	-	-	30	117
Printing, postage and stationery	547	-	-	547	121
Sundries	1,474	95	-	1,569	776
Agency fees	-	995	-	995	1,115
Independent examiners remuneration	-	-	694	694	668
	<u>13,518</u>	<u>2,076</u>	<u>694</u>	<u>16,288</u>	<u>14,642</u>

6. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31st March 2025 nor for the year ended 31st March 2024.

Trustees' expenses

During the year, 2 trustees (2024 6) were reimbursed for travel and other expenses totalling £412 (2024 £813). All of these were incurred in the course of their duties as Samaritans.

7. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted fund	Restricted funds	Total funds
	£	£	£
INCOME AND ENDOWMENTS FROM			
Donations and legacies	11,034	-	11,034
Charitable activities			
Prisons outreach	4,078	-	4,078
Other trading activities	88	-	88
Investment income	10,671	-	10,671
Total	<u>25,871</u>	<u>-</u>	<u>25,871</u>

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31ST MARCH 2025

7. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES - continued	Unrestricted fund £	Restricted funds £	Total funds £
EXPENDITURE ON			
Charitable activities			
Direct charitable expenditure	6,165	-	6,165
Prisons outreach	3,206	-	3,206
Support costs	10,542	-	10,542
Administration	3,432	-	3,432
Governance costs	668	-	668
Total	24,013	-	24,013
NET INCOME	1,858	-	1,858
RECONCILIATION OF FUNDS			
Total funds brought forward	435,551	-	435,551
TOTAL FUNDS CARRIED FORWARD	437,409	-	437,409

8. STAFF COSTS

There were no employees and hence no emoluments were paid in the year.

9. INDEPENDENT EXAMINERS' REMUNERATION

The independent examiners remuneration amounts to an independent examination fee of £644 (2024 - £594, 2023 - £520. 2022 - £400) and accountancy services of £916 (2024 - £846, 2023 - £740, 2022 - £565).

10. TANGIBLE FIXED ASSETS

	Freehold property £	Computer equipment £	Totals £
COST			
At 1st April 2024 and 31st March 2025	229,820	1,699	231,519
DEPRECIATION			
At 1st April 2024	-	1,420	1,420
Charge for year	-	102	102
At 31st March 2025	-	1,522	1,522
NET BOOK VALUE			
At 31st March 2025	229,820	177	229,997
At 31st March 2024	229,820	279	230,099

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31ST MARCH 2025

11. INVESTMENT PROPERTY

	£
FAIR VALUE	
At 1st April 2024	
and 31st March 2025	<u>145,180</u>
NET BOOK VALUE	
At 31st March 2025	<u>145,180</u>
At 31st March 2024	<u>145,180</u>

32, Northgate is a freehold property, owned by the Charity, which comprises ground floor office accommodation (providing working space and a training room for Samaritan Volunteers, together with refreshment and ablution facilities) and an upper floor with residential accommodation. The latter provides rental income which helps support the Charity's financial activities. This part of the freehold property is therefore shown as investment property.

The rebuild value of the property in March 2016 was estimated to be £375,000. This value has been split between freehold property of £229,820 to reflect the parts used by the Charity and £145,180 for the upper floor which is treated as investment property.

The trustees consider there have been no changes to the valuations carried out in March 2016.

The original cost of the property (including redevelopment costs and after deducting grants received) was £274,631.

12. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2025	2024
	£	£
Other debtors	537	-
GiftAid reclaim	251	251
	<u>788</u>	<u>251</u>

13. CASH AT BANK

	2025	2024
	Total funds	Total funds
	£	£
Lloyds Bank current account	2,023	9,733
Barclays Bank current account	404	1,022
Lloyds Bank deposit account	4,471	24,251
Virgin Money deposit account	-	32,381
Bank account no. 6	58,274	-
	<u>65,172</u>	<u>67,387</u>
Total	<u>65,172</u>	<u>67,387</u>

CANTERBURY AND DISTRICT SAMARITANS CIO

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31ST MARCH 2025

14. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2025	2024
	£	£
Trade creditors	382	3,554
Other creditors	1,560	1,954
	<u>1,942</u>	<u>5,508</u>

15. MOVEMENT IN FUNDS

	At 1/4/24	Net movement in funds	At 31/3/25
	£	£	£
Unrestricted funds			
General fund	437,409	1,786	439,195
	<u>437,409</u>	<u>1,786</u>	<u>439,195</u>
TOTAL FUNDS	<u>437,409</u>	<u>1,786</u>	<u>439,195</u>

Net movement in funds, included in the above are as follows:

	Incoming resources	Resources expended	Movement in funds
	£	£	£
Unrestricted funds			
General fund	24,922	(23,136)	1,786
	<u>24,922</u>	<u>(23,136)</u>	<u>1,786</u>
TOTAL FUNDS	<u>24,922</u>	<u>(23,136)</u>	<u>1,786</u>

Comparatives for movement in funds

	At 1/4/23	Net movement in funds	At 31/3/24
	£	£	£
Unrestricted funds			
General fund	435,551	1,858	437,409
	<u>435,551</u>	<u>1,858</u>	<u>437,409</u>
TOTAL FUNDS	<u>435,551</u>	<u>1,858</u>	<u>437,409</u>

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31ST MARCH 2025

15. MOVEMENT IN FUNDS - continued

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	25,871	(24,013)	1,858
	<u>25,871</u>	<u>(24,013)</u>	<u>1,858</u>
TOTAL FUNDS	<u>25,871</u>	<u>(24,013)</u>	<u>1,858</u>

A current year 12 months and prior year 12 months combined position is as follows:

	At 1/4/23 £	Net movement in funds £	At 31/3/25 £
Unrestricted funds			
General fund	435,551	3,644	439,195
	<u>435,551</u>	<u>3,644</u>	<u>439,195</u>
TOTAL FUNDS	<u>435,551</u>	<u>3,644</u>	<u>439,195</u>

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	50,793	(47,149)	3,644
	<u>50,793</u>	<u>(47,149)</u>	<u>3,644</u>
TOTAL FUNDS	<u>50,793</u>	<u>(47,149)</u>	<u>3,644</u>

16. RELATED PARTY DISCLOSURES

During the year, the Charity received grants from Samaritans headquarters totalling £0 (2024 - £4,078, 2023 - £4,778, 2022 £6,693) and paid a levy of £3,077 (2024 £1,215, 2023 - £5,661, 2022 £4,053). Last years grant was for prison outreach. The charity did no work with prisons in the current year.

CANTERBURY AND DISTRICT SAMARITANS CIO
DETAILED STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31ST MARCH 2025

	2025	2024
	£	£
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	8,529	4,926
Legacies	-	6,108
	8,529	11,034
Other trading activities		
Fundraising events	3,771	88
Investment income		
Rents received	9,210	10,140
Bank interest receivable	1,112	531
	10,322	10,671
Charitable activities		
Prisons outreach	-	4,078
Grants	2,300	-
	2,300	4,078
Total incoming resources	24,922	25,871
EXPENDITURE		
Charitable activities		
Levy to Samaritans Headquarter	3,077	1,215
Prison outreach	-	3,206
Samaritans Volunteers expenses	3,771	4,950
	6,848	9,371
Support costs		
Establishment expenses		
Rates and water	422	445
Insurance	-	1,336
Utilities	2,440	1,811
Telephone & broadband	1,739	1,860
Catering	2,064	2,097
Household expenses	1,794	1,343
Repairs and maintenance	2,149	1,238
Depreciation of tangible and heritage assets	102	102
	10,710	10,232

This page does not form part of the statutory financial statements

CANTERBURY AND DISTRICT SAMARITANS CIO

**DETAILED STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31ST MARCH 2025**

	2025	2024
	£	£
Establishment expenses		
Other		
Accountancy	986	952
Computer maintenance & support	757	661
Photocopying	30	117
Printing, postage and stationery	547	121
Sundries	1,569	776
Agency fees	995	1,115
	<u>4,884</u>	<u>3,742</u>
Governance costs		
Independent examiners remuneration	694	668
	<u>694</u>	<u>668</u>
Total resources expended	<u>23,136</u>	<u>24,013</u>
Net income	<u>1,786</u>	<u>1,858</u>

This page does not form part of the statutory financial statements

CANTERBURY AND DISTRICT SAMARITANS

England & Wales - Charity number 1166874

Accounts

**REPORT OF THE TRUSTEES AND
UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31ST MARCH 2024
FOR
CANTERBURY AND DISTRICT SAMARITANS CIO**

Spain Brothers & Co
Chartered Accountants
Westgate House
87 St Dunstons Street
Canterbury
Kent
CT2 8AE

CANTERBURY AND DISTRICT SAMARITANS CIO

**CONTENTS OF THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31ST MARCH 2024**

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**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31ST MARCH 2024**

The trustees present their report with the financial statements of the charity for the year ended 31st March 2024. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

The financial statements have been prepared in accordance with the accounting policies set out in notes to the accounts and comply with the charity's governing document, the Charities Act 2011 and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland published in October 2019.

The details of the Charity's Trustees, Officers and Independent Examiner and bankers are shown below. Trustees are elected/re-elected as appropriate according to the constitution. All appointments are subject to ratification at the AGM at which all Samaritan members are entitled to vote.

OBJECTIVES AND ACTIVITIES

Objectives and aims

The Samaritans vision is for a society in which fewer individuals die by taking their own lives, and in which people can express their feelings and become able to acknowledge and respect the feelings of others.

The objects of the Charity as set out in our constitution are:

- To enable persons in Canterbury and the surrounding area as well as elsewhere who are experiencing feelings of distress or despair, including those who may be at risk of suicide, to receive confidential emotional support at any time of the day or night in order to improve their emotional health and to reduce the incidence of suicide
- To promote a better understanding in society of suicide, suicidal behaviour and the value of expressing feelings which may otherwise lead to suicide or impaired emotional health
- To collaborate with and support Samaritans Central Charity and its affiliated branches in fulfilling these Objects

This is achieved by providing a 24-hour telephone support and an on-line chat service (currently available evenings only), to enable such people to receive immediate help and support whenever needed. The e-mail service is no longer managed in Branch but via a central hub, and the reintroduction of a face-to-face listening service is not currently under consideration.

Public benefit

In planning all activities of the Branch during the year, the Trustees have kept in mind the Charity Commission's guidance on Public Benefit and have shown due regard to requirements of the Equalities Act 2010.

Contributions made by volunteers

There are currently 74 active volunteers who give their time freely to man the Branch as listening volunteers. This is a reduction on last year but there appears to be no single contributing factor to people being no longer able to volunteer. In addition, there are three support volunteers.

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31ST MARCH 2024

ACHIEVEMENT AND PERFORMANCE

DIRECTOR'S REPORT:

With an average of 74 Active Listening Volunteers (ALVs) available, the Branch has provided over 300 listening hours each month, totalling over 1000 calls and more than 22 webchats.

Rota matters: The charity continues to use the Three Rings secure on-line volunteer management system for all matters relating to the duty rota and shift patterns. Our volunteers self-select their shifts and are able to book directly for a date and time that suits them. The rota is monitored daily with prompts and reminders issued to ensure delivery of as many shifts as possible, and to notify of any necessary changes both planned and unexpected e.g. volunteer sickness, maintenance works in the Duty Room etc.

A minimum of 2 listening volunteers are on duty at any one time, with one of our team of Duty Leaders supporting each shift remotely. An increasing number of volunteers have undertaken additional training to deliver the Online Chat service which is currently available 6 evenings out of 7 and runs alongside our telephone listeners.

Following a wide consultation exercise a new rota was introduced in February 2024 with adjustments made to shift times and the number of shifts available daily. Our Samaritans work 3 or 4 hour shifts, all of which take place in the Canterbury Duty Room and we regularly run shifts from 05.00 through to 02.00 the next day. Recent changes to the Three Rings format have allowed us to identify 'High priority' shifts at a glance i.e. shifts when there is a need nationally for more Samaritans to be on duty to reduce the chances of calls going unanswered.

Whilst we have increased the number of hours we are available to callers, we recognise that there is still more to do. Statistical evidence of the national picture shows that the greatest Hours of Need are from 02.00-05.00 as this is when the largest number of callers find no-one available to take their call and are asked to try again later. As a Branch we will continue to work with our regional partners to share good practice and develop new initiatives in order to become part of the solution to this issue. Already underway are plans for further recruitment of additional volunteers and a repeat of a Branch challenge that took place in December 2023 when our listeners covered duties for a full 24-hours.

Our volunteers are amazing people who give the gift of their time freely at all times of the day and night. The value of their service is never underestimated.

Volunteer Care Team: The Volunteer Care Team and Branch Leadership Team have continued to support all volunteers connected to the Canterbury Branch either as active listeners, support volunteers or honorary members. Maintaining supportive links with listeners needing to take extended periods of leave due to ill-health, changes to personal circumstances or work commitment, has continued to be a priority. This support has enabled listeners to return to taking shifts when the time is right. Members of the Duty Leader team have continued to support listeners and chatters on each shift by being available to talk through calls taken during shift, particularly those that have been more challenging to listen to. The willingness of experienced listeners to share their knowledge and experience with newer members of the team has continued to support their well-being and confidence.

Training: Our dedicated Training team have continued to ensure that our new and existing volunteers have access to comprehensive training and ongoing development. Training of new volunteers continues to be an important aspect of our work to sustain branch capacity. In the last 12 months Core Development and Embedding training was delivered to three cohorts of recruits.

The Class of March 2023 have completed Embedding in December 2023.

The Class of September 2023 have completed Core training and are due to complete Embedding in May 2024.

The Class of March 2024 are underway with Core Training and due to complete mid-April 2024.

Core Development training could not have been successful without the support of our many volunteers involved in Skills Practice training and other volunteers who share their knowledge and experience with trainees and probationers.

Our Mentors play a vital role working 1:1 alongside new volunteers as they developed their listening skills and became confident with taking calls. Our Lead Mentor monitored the programme to ensure it remained fit for purpose, and the training of additional mentors enabled the Core Development programme to run at maximum capacity.

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31ST MARCH 2024

Essential ongoing training has also been coordinated and monitored by the Training Team. This included "Keeping Data Safe as a Samaritans Volunteer" (Digital mandatory training) which was required by all volunteers in response to a directive from Samaritans Central Office in mid-2023.

Learning Needs Assessments have been completed for 7 volunteers who were returning to listening duties after a period of absence > 3 months.

The Training team supported the re-launch of the Ongoing Mentoring (OGM) programme in branch, working with Lead Mentor to offer Information session to inform and engage volunteers to participate in OGM. In addition, several sessions of Continuous Development training- Giving Effective Feedback were provided to expand our pool of volunteers able to act as Peer Mentors for OGM.

The Training team supported recruitment activities by running several Information Events for potential new recruits in January. The events provided information about Samaritans and what it's like to be a volunteer in our branch to help applicants make an informed decision before proceeding to interview.

The training team also brought in best practice from other branches by introducing a new event to bridge the gap post interview/prior to training so that candidates could complete DBS documentation, get support with any digital training issues, ask questions, and meet fellow trainees to support and smooth their path into the Core training process.

Recruitment: Recruitment remains essential in maintaining the contact hours that the Branch can provide. The process is led by an online system, and this can reduce the potential face-to-face contact with interested individuals prior to application. Due to this, the Branch has re-introduced local Information Events where people can learn more before deciding to progress their application. Currently there is capacity for recruiting 15-20 new volunteers twice each year although the number who become full Samaritans is around 10-15 in each group.

Prisons: Canterbury & District Branch has continued to support the Listener schemes at HMP Elmley and HMP Standford Hill alongside volunteers from Ashford and Folkestone branches. At the end of December 2023, the Branch Prison Support Officer (BPSO), who had co-ordinated this work for many years, decided to step away from Samaritans. To date no replacement BPSO has been found from Canterbury or any of the local branches. This creates a further challenge to providing the necessary support for the Listener scheme and it continues to be the case that volunteers are urgently required to enable this work to continue.

Outreach

The Outreach team has continued to spread understanding of what our organisation can provide for those in our local communities and to provide emotional support to those experiencing hardship or encountering a serious situation.

For the second time we have supported the travelling roadshow organised by Central Office to promote the collaboration between the Samaritans and Network Rail. We provided volunteers for the mobile unit at Herne Bay and Canterbury railway stations, and they were able to talk with members of the public and build connections with local wellbeing organisations.

From this came a request from a local contact providing a community foodbank and support group centre for homeless individuals and low-income families. Thus began our partnership with Maya's Community Support Centre in Herne Bay and our efforts have been ably supported by Samaritans volunteers attending monthly since October 2023. Samaritans were also happy to attend local community Pride events in Canterbury and Margate during the year and received very positive comments from other participants.

We responded to a request from Central Office to support staff members at a local school and were able to show the Samaritans ethos and willingness to provide reassurance and confidence when needed. We also participated in a 2-day wellness support event for staff in Ramsgate Benefit Office and delivered a talk to the residents of the warden supported facility at St John's Hospital Chapel.

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31ST MARCH 2024**

Unfortunately, we have been asked to visit a number of local railway stations after serious incidents have taken place. Our volunteers spent many hours on station platforms talking with staff and members of the public and have been overwhelmed by the supportive and appreciative comments for our attendance. We are proud to have responded to every request for support from Network Rail, yet relieved that due to a lowering of the number of incidents occurring on the railway network we have been called on less frequently during 2023/2024 than in previous years.

We again supported the Samaritans' national promotion of the service through our presence at both Canterbury railway stations for 'Brew Monday' in January, and the 'Small talk saves lives' campaign in March. This included distribution of new promotional materials specifically designed for the relaunch and rebranding of the initiative. None of the outreach work would be possible without the continued support and attendance of our dedicated and willing volunteers.

FINANCIAL REVIEW

In accordance with the Samaritans Constitution, we are required to appoint an Honorary Treasurer. Given the level of our income, we are also required by the Charity Commission to appoint an appropriately qualified Member of a recognised professional body as Independent Examiner to review the accounts.

We are very grateful to Julia Dabson for fulfilling the responsibility of Treasurer during the period and Spain Brothers & Co as our Independent Examiner.

Treasurer's Report

This report provides a summary of the financial status of Canterbury & District Samaritans as of year-end 31st March 2024. It includes details on income, expenditures, and offers insight into our financial health and performance.

Our income for the financial year was £25,871.00. This was obtained from donations and rental income of the flat we rent above the office. Our thanks must go to our regular donors and the other fundraising events that took place throughout the year.

Our expenditure was down this year to £24,013.00 this was due to cautious decisions from the trustees and leadership team and a drop in the number of volunteers claiming volunteers travel expenses.

Our in-year surplus funds of £1858.00 will be held on deposit for future expenditure in maintaining the branch.

Canterbury & District Samaritans have no paid staff and is managed and operated purely by the dedicated volunteers who give their time freely.

We will continue to be cautious in our spending so that we can cover expenses, as donations can fluctuate and while fundraising is still proving difficult.

The financial status of Canterbury & District Samaritans remains stable. We will continue to adjust as necessary to ensure long-term sustainability and achieve our goal of proving support to those in need or going through tough times.

This report is submitted for review and approved by the trustees of Canterbury & District Samaritans.

Submitted by

Julia Dabson Treasurer

Richard Manuel (Deputy Treasurer)

for Canterbury & District Samaritans

Reserves policy

The Trustees agree to hold reserves of approximately one year's expenditure to ensure the Charity can sustain its activities in the event of fluctuations in donations received and so continue to provide access to Callers without interruption. These funds are invested securely but on a very low interest rate.

Reserves as of 31st March 2024 were all unrestricted £437,409.00 and can only be realised by the disposal of tangible fixed assets.

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31ST MARCH 2024**

STRUCTURE, GOVERNANCE AND MANAGEMENT

Canterbury and District Samaritans CIO is a Charitable Incorporated Organisation governed by its constitution and is a registered charity, number 1166874. The Charity was registered on 1st October 2016 as an affiliate branch of Samaritans Central Charity (registered charity no. 219432), having previously operated as an unincorporated branch of the Central Charity.

The Charity is run by individual Samaritans (also known as Volunteers) who are the Charity's members. Through its members, the Charity provides telephone and on-line chat services to individuals who are experiencing distress.

Samaritans are recruited from suitable persons from the community who undergo careful selection and training within guidelines provided by the Samaritans' Central Charity (which provides guidance and support to all Samaritan local Centres). Canterbury and District Samaritans has no paid employees; all functions of the Branch are carried out by Volunteers.

At the quarterly Trustees' meetings, the Trustees review the strategic direction of the Branch including finance, risk management, policies, and performance. Key policies are provided by the Samaritans Central Office, and the Trustees have a responsibility to ensure that these are understood, disseminated, and implemented in a timely fashion.

The Trustees are supported by a Directorate who oversee operational matters at their bimonthly meetings. Members of the Directorate are Branch volunteers who have agreed to take on lead and co-ordinating responsibilities for a range of differing roles.

All give their time freely in addition to being active Listening volunteers in the Branch. No remuneration was paid for these roles, and any volunteer expenses were paid in accordance with branch policy and are duly noted in the accounts.

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31ST MARCH 2024

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Office

32 Northgate
Canterbury
Kent CT1 1BL

Registered Charity Number

1166874

Sue Riddell	Trustee and Branch Director (apptd June 2023)
Julia Dabson	Trustee and Treasurer (resigned March 2024)
Richard Manuel	Trustee and Treasurer (appointed April 2024)
Linda Dykes	Trustee & Secretary (appointed February 2024)
Scott Deadman	Trustee (appointed September 2023)
Ailsa Searles	Trustee (appointed September 2023)
Chris Harker	Trustee (appointed September 2023)
Ruth Scholfield	Trustee (appointed September 2023)
Lynne Ewart	Trustee (apptd Sept 2022)
Christine Lovell	Trustee (apptd Sept 2022)
Elinor Lockyer	Trustee (resigned Jan 2023)
Shannon Baker	Treasurer & Trustee (resigned Feb 2023)
Frank Rossi	Trustee (resigned June 2023)
Arabella Nairne	Trustee & Secretary (resigned May 2023)
Sanjidah Islam	Trustee (resigned 2023)
Maggie Gabbe	Trustee (resigned 2023)
Mary Hart	Trustee (resigned 2023)
Richard Shaw	Trustee (resigned 2023)
Mike Wimburst	Trustee (resigned 2023)
Philip Coles	Trustee and Branch Director (resigned May 2023)

Registered Office

32 Northgate
Canterbury
Kent CT1 1BL

Bankers

Lloyds Bank
49 High Street
Canterbury
Kent CT1 2 SE

Independent Examiner

Paul Flood FCA
Spain Brothers & Co
Westgate House
87 St Dunstan's Street
Canterbury
Kent CT2 8AE

CANTERBURY AND DISTRICT SAMARITANS CIO

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31ST MARCH 2024

Approved by order of the board of trustees on and signed on its behalf by:



.....
S Riddell - Trustee

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF
CANTERBURY AND DISTRICT SAMARITANS CIO**

Independent examiner's report to the trustees of Canterbury and District Samaritans CIO

I report to the charity trustees on my examination of the accounts of Canterbury and District Samaritans CIO (the Trust) for the year ended 31st March 2024.

Responsibilities and basis of report

As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Trust's accounts carried out under Section 145 of the Act and in carrying out my examination I have followed all applicable Directions given by the Charity Commission under Section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Trust as required by Section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Paul Flood BFP FCA

Spain Brothers & Co
Chartered Accountants
Westgate House
87 St Dunstons Street
Canterbury
Kent
CT2 8AE

Date:

CANTERBURY AND DISTRICT SAMARITANS CIO

**STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31ST MARCH 2024**

	Notes	Unrestricted fund £	Restricted funds £	2024 Total funds £	2023 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	11,034	-	11,034	6,302
Charitable activities					
Prisons outreach		4,078	-	4,078	4,778
Other trading activities	3	88	-	88	1,433
Investment income	4	10,671	-	10,671	8,650
Total		<u>25,871</u>	<u>-</u>	<u>25,871</u>	<u>21,163</u>
EXPENDITURE ON					
Charitable activities					
Direct charitable expenditure		6,165	-	6,165	13,190
Prisons outreach		3,206	-	3,206	6,775
Support costs		10,542	-	10,542	13,897
Administration		3,432	-	3,432	3,151
Governance costs		668	-	668	640
Total		<u>24,013</u>	<u>-</u>	<u>24,013</u>	<u>37,653</u>
NET INCOME/(EXPENDITURE)		1,858	-	1,858	(16,490)
RECONCILIATION OF FUNDS					
Total funds brought forward		435,551	-	435,551	452,041
TOTAL FUNDS CARRIED FORWARD		<u><u>437,409</u></u>	<u><u>-</u></u>	<u><u>437,409</u></u>	<u><u>435,551</u></u>

The notes form part of these financial statements

CANTERBURY AND DISTRICT SAMARITANS CIO

BALANCE SHEET
31ST MARCH 2024

	Notes	Unrestricted fund £	Restricted funds £	2024 Total funds £	2023 Total funds £
FIXED ASSETS					
Tangible assets	10	230,099	-	230,099	230,201
Investment property	11	145,180	-	145,180	145,180
		<u>375,279</u>	<u>-</u>	<u>375,279</u>	<u>375,381</u>
CURRENT ASSETS					
Debtors	12	251	-	251	5,646
Cash at bank	13	67,387	-	67,387	58,027
		<u>67,638</u>	<u>-</u>	<u>67,638</u>	<u>63,673</u>
CREDITORS					
Amounts falling due within one year	14	(5,508)	-	(5,508)	(3,503)
NET CURRENT ASSETS					
		<u>62,130</u>	<u>-</u>	<u>62,130</u>	<u>60,170</u>
TOTAL ASSETS LESS CURRENT LIABILITIES					
		<u>437,409</u>	<u>-</u>	<u>437,409</u>	<u>435,551</u>
NET ASSETS					
		<u>437,409</u>	<u>-</u>	<u>437,409</u>	<u>435,551</u>
FUNDS					
Unrestricted funds	15			437,409	435,551
TOTAL FUNDS					
				<u>437,409</u>	<u>435,551</u>

The financial statements were approved by the Board of Trustees and authorised for issue on 30-09-24 and were signed on its behalf by:


.....
J Dabson - Trustee


.....
S Riddell - Trustee

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31ST MARCH 2024

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

General information and basis of preparation

Canterbury and District Samaritans is a Charitable Incorporated Organisation (CIO), registered at the Charity Commission in England and Wales. The principal address is shown in the Report of the Trustees of these financial statements.

Canterbury and District Samaritans CIO constitutes a public benefit entity as defined by FRS 102.

The charity constitutes a public benefit entity as defined by FRS 102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland issued in October 2019, the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), the Charities Act 2011, and UK Generally Accepted Accounting Practice.

The financial statements have been prepared to give a 'true and fair' view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair view'. This departure has evolved following the Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005 which has since been withdrawn.

The financial statements are prepared on a going concern basis under the historical cost convention, modified to include certain items at fair value. The financial statements are presented in sterling which is the functional currency of the charity.

The significant accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

The charity has applied Update Bulletin 1 as published on 2 February 2016 and does not include a cash flow statement on the grounds that it is applying FRS 102 Section 1A.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

For donations to be recognised the charity will have been notified of the amounts and the settlement date in writing. If there are conditions attached to the donation and this requires a level of performance before entitlement can be obtained then income is deferred until those conditions are fully met or the fulfilment of those conditions is within the control of the charity and it is probable that they will be fulfilled.

The charity receives grants in respect of prisons outreach work. Income from grants is recognised at fair value when the charity has entitlement after any performance conditions have been met, it is probable that the income will be received and the amount can be measured reliably. If entitlement is not met then these amounts are deferred.

Investment income is earned through holding assets for investment purposes such as interest bearing accounts and property. It includes interest and rent. Where it is not practicable to identify investment management costs incurred within a scheme with reasonable accuracy the investment income is reported net of these costs.

Investment income is recognised as the charity's right to receive payment is established.

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31ST MARCH 2024

1. ACCOUNTING POLICIES - continued

Expenditure

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Expenditure is recognised where there is a legal or constructive obligation to make payments to third parties, it is probable that the settlement will be required and the amount of the obligation can be measured reliably. It is categorised under the following headings:

- Expenditure on charitable activities includes levy to Samaritans Headquarters, costs incurred for prisons outreach services, reimbursement of volunteer expenses, the Visit costs and fund raising expenses.
- Support costs are establishment expenses to assist the work of the charity but do not directly represent charitable activities. They include insurance, utilities household and repairs and maintenance.
- Administration includes agency fees, accountancy fees and other administration expenses.
- Governance costs are general costs which have been incurred in order for the Charity to operate affectively and to generate the information required for public accountability.

Irrecoverable VAT is charged as an expense against the activity for which expenditure arose.

Tangible fixed assets

Tangible fixed assets are stated at cost (or deemed cost) or valuation less accumulated depreciation and accumulated impairment losses. Cost includes costs directly attributable to making the asset capable of operating as intended.

Depreciation is provided on all tangible fixed assets, at rates calculated to write off the cost, less estimated residual value, of each asset on a systematic basis over its expected useful life as follows:

Computer equipment	-25% on cost
--------------------	--------------

Freehold property is depreciated over an estimated useful life of 50 years. However, as the residual value of freehold property exceeds the carrying amount shown in the financial statements no depreciation charge has been provided.

Investment property

Investment properties for which fair value can be measured reliably without undue cost or effort are measured at fair value at each reporting date which changes in fair value recognised in net gains/ (losses) on investments in the SOFA.

Debtors and creditors receivable / payable within one year

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in expenditure.

Taxation

The charity is exempt from tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

CANTERBURY AND DISTRICT SAMARITANS CIO

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31ST MARCH 2024

2. DONATIONS AND LEGACIES

	2023	2022
	£	£
Donations (individuals)	3,102	1,780
Donations (organisations)	2,376	2,376
Legacies	250	-
	<u>6,302</u>	<u>4,156</u>

3. OTHER TRADING ACTIVITIES

	2024	2023
	£	£
Fundraising events	<u>88</u>	<u>1,433</u>

4. INVESTMENT INCOME

	2024	2023
	£	£
Rents received	10,140	8,480
Bank interest receivable	531	170
	<u>10,671</u>	<u>8,650</u>

5. SUPPORT COSTS

	Establishment expenses £	Other £	Governance costs £	Totals £
Support costs	10,232	310	-	10,542
Administration	-	3,432	-	3,432
Governance costs	-	-	668	668
	<u>10,232</u>	<u>3,742</u>	<u>668</u>	<u>14,642</u>

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31ST MARCH 2024

5. SUPPORT COSTS - continued

Support costs, included in the above, are as follows:

	Support costs £	Administration £	Governance costs £	2024 Total activities £	2023 Total activities £
Rates and water	445	-	-	445	387
Insurance	1,336	-	-	1,336	2,556
Utilities	1,811	-	-	1,811	3,700
Telephone & broadband	1,860	-	-	1,860	2,127
Catering	2,097	-	-	2,097	2,267
Household expenses	1,343	-	-	1,343	1,459
Repairs and maintenance	1,238	-	-	1,238	1,376
Depreciation of tangible and heritage assets	102	-	-	102	25
Accountancy	-	952	-	952	915
Computer maintenance & support	-	661	-	661	623
Photocopying	-	117	-	117	352
Printing, postage and stationery	-	121	-	121	221
Sundries	310	466	-	776	132
Agency fees	-	1,115	-	1,115	908
Independent examiners remuneration	-	-	668	668	640
	<u>10,542</u>	<u>3,432</u>	<u>668</u>	<u>14,642</u>	<u>17,688</u>

6. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31st March 2024 nor for the year ended 31st March 2023.

Trustees' expenses

During the year, 4 trustees (2022 1) were reimbursed for travel and other expenses totalling £917 (2022 £422). All of these were incurred in the course of their duties as Samaritans.

7. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted fund £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	6,302	-	6,302
Charitable activities			
Prisons outreach	4,778	-	4,778
Other trading activities	1,433	-	1,433
Investment income	8,650	-	8,650
Total	<u>21,163</u>	<u>-</u>	<u>21,163</u>

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31ST MARCH 2024

7. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES - continued	Unrestricted fund £	Restricted funds £	Total funds £
EXPENDITURE ON			
Charitable activities			
Direct charitable expenditure	13,190	-	13,190
Prisons outreach	6,775	-	6,775
Support costs	13,897	-	13,897
Administration	3,151	-	3,151
Governance costs	640	-	640
Total	<u>37,653</u>	<u>-</u>	<u>37,653</u>
NET INCOME/(EXPENDITURE)	(16,490)	-	(16,490)
RECONCILIATION OF FUNDS			
Total funds brought forward	452,041	-	452,041
TOTAL FUNDS CARRIED FORWARD	<u>435,551</u>	<u>-</u>	<u>435,551</u>

8. STAFF COSTS

There were no employees and hence no emoluments were paid in the year.

9. INDEPENDENT EXAMINERS' REMUNERATION

The independent examiners remuneration amounts to an independent examination fee of £594 (2023 - £520, 2022 - £400) and accountancy services of £846 (2023 - £740, 2022 - £565).

10. TANGIBLE FIXED ASSETS

	Freehold property £	Computer equipment £	Totals £
COST			
At 1st April 2023 and 31st March 2024	<u>229,820</u>	<u>1,699</u>	<u>231,519</u>
DEPRECIATION			
At 1st April 2023	-	1,318	1,318
Charge for year	-	102	102
At 31st March 2024	<u>-</u>	<u>1,420</u>	<u>1,420</u>
NET BOOK VALUE			
At 31st March 2024	<u>229,820</u>	<u>279</u>	<u>230,099</u>
At 31st March 2023	<u>229,820</u>	<u>381</u>	<u>230,201</u>

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31ST MARCH 2024

11. INVESTMENT PROPERTY

	£
FAIR VALUE	
At 1st April 2023	
and 31st March 2024	<u>145,180</u>
NET BOOK VALUE	
At 31st March 2024	<u><u>145,180</u></u>
At 31st March 2023	<u><u>145,180</u></u>

32, Northgate is a freehold property, owned by the Charity, which comprises ground floor office accommodation (providing working space and a training room for Samaritan Volunteers, together with refreshment and ablution facilities) and an upper floor with residential accommodation. The latter provides rental income which helps support the Charity's financial activities. This part of the freehold property is therefore shown as investment property.

The rebuild value of the property in March 2016 was estimated to be £375,000. This value has been split between freehold property of £229,820 to reflect the parts used by the Charity and £145,180 for the upper floor which is treated as investment property.

The trustees consider there have been no changes to the valuations carried out in March 2016.

The original cost of the property (including redevelopment costs and after deducting grants received) was £274,631.

12. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2024	2023
	£	£
Other debtors	-	1,072
Interest receivable on Virgin		
Money deposit	-	43
GiftAid reclaim	251	251
NOMS claim	-	4,280
	<u>251</u>	<u>5,646</u>

13. CASH AT BANK

	2024	2023
	Total funds	Total funds
	£	£
Lloyds Bank current account	9,733	1,926
Barclays Bank current account	1,022	44
Lloyds Bank deposit account	24,251	23,995
Virgin Money deposit account	32,381	32,062
	<u>67,387</u>	<u>58,027</u>
Total	<u><u>67,387</u></u>	<u><u>58,027</u></u>

CANTERBURY AND DISTRICT SAMARITANS CIO

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31ST MARCH 2024

14. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2024	2023
	£	£
Trade creditors	3,554	2,243
Other creditors	1,954	1,260
	<u>5,508</u>	<u>3,503</u>

15. MOVEMENT IN FUNDS

	At 1/4/23	Net movement in funds	At 31/3/24
	£	£	£
Unrestricted funds			
General fund	435,551	1,858	437,409
	<u>435,551</u>	<u>1,858</u>	<u>437,409</u>

Net movement in funds, included in the above are as follows:

	Incoming resources	Resources expended	Movement in funds
	£	£	£
Unrestricted funds			
General fund	25,871	(24,013)	1,858
	<u>25,871</u>	<u>(24,013)</u>	<u>1,858</u>

Comparatives for movement in funds

	At 1/4/22	Net movement in funds	At 31/3/23
	£	£	£
Unrestricted funds			
General fund	452,041	(16,490)	435,551
	<u>452,041</u>	<u>(16,490)</u>	<u>435,551</u>

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31ST MARCH 2024

15. MOVEMENT IN FUNDS - continued

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	21,163	(37,653)	(16,490)
TOTAL FUNDS	<u>21,163</u>	<u>(37,653)</u>	<u>(16,490)</u>

A current year 12 months and prior year 12 months combined position is as follows:

	At 1/4/22 £	Net movement in funds £	At 31/3/24 £
Unrestricted funds			
General fund	452,041	(14,632)	437,409
TOTAL FUNDS	<u>452,041</u>	<u>(14,632)</u>	<u>437,409</u>

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	47,034	(61,666)	(14,632)
TOTAL FUNDS	<u>47,034</u>	<u>(61,666)</u>	<u>(14,632)</u>

16. RELATED PARTY DISCLOSURES

During the year, the Charity received grants from Samaritans headquarters totalling £4,078 (2023 - £4,778, 2022 £6,693) and paid a levy of £1,215 (2023 - £5,661, 2022 £4,053).

CANTERBURY AND DISTRICT SAMARITANS CIO

**DETAILED STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31ST MARCH 2024**

	2024 £	2023 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	4,926	6,052
Legacies	6,108	250
	11,034	6,302
Other trading activities		
Fundraising events	88	1,433
Investment income		
Rents received	10,140	8,480
Bank interest receivable	531	170
	10,671	8,650
Charitable activities		
Prisons outreach	4,078	4,778
Total incoming resources	25,871	21,163
EXPENDITURE		
Charitable activities		
Levy to Samaritans Headquarter	1,215	5,661
Prison outreach	3,206	6,775
Samaritans Volunteers expenses	4,950	7,458
Training and meetings	-	71
	9,371	19,965
Support costs		
Establishment expenses		
Rates and water	445	387
Insurance	1,336	2,556
Utilities	1,811	3,700
Telephone & broadband	1,860	2,127
Catering	2,097	2,267
Household expenses	1,343	1,459
Repairs and maintenance	1,238	1,376
Depreciation of tangible and heritage assets	102	25
	10,232	13,897
Other		
Accountancy	952	915
Carried forward	952	915

This page does not form part of the statutory financial statements

CANTERBURY AND DISTRICT SAMARITANS CIO

DETAILED STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31ST MARCH 2024

	2024	2023
	£	£
Other		
Brought forward	952	915
Computer maintenance & support	661	623
Photocopying	117	352
Printing, postage and stationery	121	221
Sundries	776	132
Agency fees	1,115	908
	<u>3,742</u>	<u>3,151</u>
Governance costs		
Independent examiners remuneration	668	640
	<u>668</u>	<u>640</u>
Total resources expended	<u>24,013</u>	<u>37,653</u>
Net income/(expenditure)	<u>1,858</u>	<u>(16,490)</u>

This page does not form part of the statutory financial statements

CANTERBURY AND DISTRICT SAMARITANS

England & Wales - Charity number 1166874

Accounts

REPORT OF THE TRUSTEES AND
UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31ST MARCH 2023
FOR
CANTERBURY AND DISTRICT SAMARITANS CIO

Spain Brothers & Co
Chartered Accountants
Westgate House
87 St Dunstons Street
Canterbury
Kent
CT2 8AE

CANTERBURY AND DISTRICT SAMARITANS CIO

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FOR THE YEAR ENDED 31ST MARCH 2023

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CANTERBURY AND DISTRICT SAMARITANS CIO

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31ST MARCH 2023

The trustees present their report with the financial statements of the charity for the year ended 31st March 2023. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

The financial statements have been prepared in accordance with the accounting policies set out in notes to the accounts and comply with the charity's governing document, the Charities Act 2011 and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland published in October 2019.

The details of the Charity's Trustees, Officers and Independent Examiner and bankers are shown below. Trustees are elected/re-elected as appropriate according to the constitution. All appointments are subject to ratification at the AGM at which all Samaritan members are entitled to vote.

OBJECTIVES AND ACTIVITIES

Objectives and aims

The Samaritans vision is for a society in which fewer individuals die by taking their own lives, and in which people can express their feelings and become able to acknowledge and respect the feelings of others

The objects of the Charity as set out in our constitution are:

- To enable persons in Canterbury and the surrounding area as well as elsewhere who are experiencing feelings of distress or despair, including those who may be at risk of suicide, to receive confidential emotional support at any time of the day or night in order to improve their emotional health and to reduce the incidence of suicide
- To promote a better understanding in society of suicide, suicidal behaviour and the value of expressing feelings which may otherwise lead to suicide or impaired emotional health
- To collaborate with and support Samaritans Central Charity and its affiliated branches in fulfilling these Objects

This is achieved by providing a 24-hour telephone support and an on-line chat service (currently available evenings only), to enable such people to receive immediate help and support whenever needed. The e-mail service is no longer managed in Branch but via a central hub, and the reintroduction of a face-to-face service remains under review.

Public benefit

In planning all activities of the Branch during the year, the Trustees have kept in mind the Charity Commission's guidance on Public Benefit and have shown due regard to requirements of the Equalities Act 2010.

Contributions made by volunteers

There are currently 88 volunteers who give their time freely to man the Branch as listening volunteers. This is a reduction on last year but there appears to be no single contributing factor to people being no longer able to volunteer. In addition, there are three support volunteers. An experienced volunteer leads the training and support of Listening services to two prisons on the Isle of Sheppey - Elmley Prison and Standford Hill Prison.

CANTERBURY AND DISTRICT SAMARITANS CIO

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31ST MARCH 2023

ACHIEVEMENT AND PERFORMANCE

DIRECTOR'S REPORT:

With an average of 60-70 Active Listening Volunteers each month, the Branch has provided over 300 listening hours each month, totalling over 1000 calls and an increasing number of webchats.

Rota matters: The charity uses the Three Rings secure on-line volunteer management system for all matters relating to the duty rota and shift patterns. Volunteers are able to book onto shifts directly at a time that suits them, and the rota is monitored several times each day to update any required changes and to ensure maximum coverage with the resources available. A minimum of 2 listening volunteers are on duty at any one time, with one of our team of Duty Leaders supporting each shift remotely. During the year a third listening station was created in the operations room to enhance capacity, and an increasing number of shifts now run with 3 listeners present. We continue to offer a degree of flexibility in the rota, and requests for additional shifts to be created are usually accommodated. Shifts are closed very reluctantly either due to lack of availability of sufficient listeners, or due to a volunteer having to withdraw from a shift at short notice. As a Branch we are fortunate that several volunteers will respond to last minute requests to attend rather than see a shift closed, and our ongoing recruitment plan aims to continually increase the number of volunteers available at any given time. We remain mindful that as a Branch we do not currently support callers between the hours of 02.00 and 05.00, and this was a subject for discussion at a recent 'Have your say' event. Plans are being developed for further consultation with our volunteers for a review of the current patterns and duration of shifts with the aim of extending our cover wherever possible.

Volunteer Care Team: The work of the Volunteer Care Team during the past year focussed on the continual support for all the volunteers connected to the branch either as active volunteers, those contributing as service volunteers, and our honorary members. Support has also included close liaison and communication with volunteers not able to complete shifts due to ill health and unexpected changes to work patterns or family matters. This work has supported volunteers to successfully return to the listening role following training and mentoring when the time is right. The ongoing work and support of Duty Leaders during each shift ensures all volunteers have opportunities to talk through calls, particularly those that are more difficult to listen too. The close working partnerships between volunteers during shifts continues to support not only the well-being of the team but also the sharing of knowledge, skills and experience.

Training: Throughout the year Trustees ensured that all volunteers had access to a comprehensive training and ongoing development programme, and this was delivered by our dedicated Training Team. Training of new volunteers continues to be an important aspect of our work to sustain branch capacity. In the last 12 months Core Development and Embedding training was delivered to two cohorts of new recruits who started in September 2022 and March 2023 respectively. Core Development training was again supported by experienced Samaritans who assisted trainees in Skills Practice role play and the sharing of knowledge and expertise. Mentors also played a vital role working 1:1 alongside new volunteers as they developed their listening skills and became confident with taking calls. Our Lead Mentor monitored the programme to ensure it remained fit for purpose, and the training of additional mentors enabled the Core Development programme to run at maximum capacity. Continuous development has also been led by the Training Team. This included "Applying our Key Policies" (Digital and In-Person mandatory training) which was delivered to all members at the end of 2022 in response to a directive from Samaritans Central Office. They are now coordinating the 2023 requirement for all volunteers to complete the GDPR related digital model "Keeping Data Safe as a Samaritans Volunteer".

Recruitment: Recruitment is essential in maintaining the contact hours that the Branch can provide. The process is led by an online system, and this can reduce the potential face-to-face contact with interested individuals prior to application. To counter this, the Branch has re-introduced Information Events where people can learn more in person before deciding to progress their application. Currently there is capacity for recruiting 15-20 new volunteers twice each year although the number who become full Samaritans is around 10-15 in each group.

CANTERBURY AND DISTRICT SAMARITANS CIO

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31ST MARCH 2023

Prisons: Canterbury Branch continues to support the Listener schemes at HMP Elmley and HMP Standford Hill by working closely with the Safer Custody Officers to ensure the Listeners and callers receive consistent support. (Listeners are trusted prisoners that are trained to offer emotional support to other prisoners, whilst at the same time maintaining confidentiality). Ashford Branch volunteers have joined the Canterbury team and are a tremendous help. However, this doesn't change the fact that there is an urgent need for more Branch volunteers to join the team to support prisons. The Postvention Project was piloted last year and resulted in 80 trained staff, Governors and Senior Officers. Self-Inflicted Death in Custody (SIDC) can be extremely traumatic for both prisoners and Officers and the aim of the Postvention Project is to alleviate such distress.

Outreach

The aim when providing outreach opportunities is to spread understanding within our local communities of what the organisation offers. An increasing area of the work delivered by the Outreach Team has been supporting organisations affected by a tragic event. The Branch has strong links with Network Rail and has visited local Railway Stations to talk with staff following traumatic incidents. Other talks and open days have been undertaken in a variety of locations enabling the Branch to reach a wide range of people in our local communities. The Samaritans national roadshow mobile unit visited Canterbury city centre, and our volunteers were well received when they participated in a number of local Pride events.

CANTERBURY AND DISTRICT SAMARITANS CIO

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31ST MARCH 2023

FINANCIAL REVIEW

In accordance with the Samaritans Constitution, we are required to appoint an Honorary Treasurer. Given the level of our income, we are also required by the Charity Commission to appoint an appropriately qualified Member of a recognised professional body as Independent Examiner to review the accounts.

We are very grateful to Julia Dabson for fulfilling the responsibility of Treasurer during the period, and Paul Flood FCA of Spain Brothers & Co as our Independent Examiner.

Treasurer's Report

This treasurer report covers the period between the 1st of April 2022 to the 31st of March 2023, there has been a change in treasurer during this time, Shannon Baker handed over responsibility at the beginning of March 2023 to Julia Dabson, so although all the hard work has been completed by Shannon, Julia is presenting this report.

Canterbury and District Samaritans are a self-funding Branch, which means we need to raise enough money each year to cover all our expenses. Unfortunately, for the second year running the outgoing costs have exceeded our income, leaving us with a shortfall of £16,490.00, the previous year (2021-22) was £4,034.00.

The cost to run our branch during this financial period has risen to £37,653, previous years have been stable at around £25,000.00. There was a significant drop in donations to £21,163, again in previous years pre-pandemic the funds received have been consistently in excess of £30,000.00.

The branch does not operate with any paid staff and we can only keep operating with the help from our amazing volunteers, but with the current economic climate after the covid-19 pandemic, inflation, and the rising costs of daily living, has left our charity struggling to make ends meet. Our support costs have risen exponentially, they include a rise in energy, insurance and volunteer expenses, and prisoner support costs have exceeded the grant we receive. Having said this, we are currently in a fortunate position to have the cushion from previous years surplus donations and the regular rental income from the flat above the branch, that has enabled us to keep going. However, this is a worrying trend we need to try and reverse as quickly as possible and although our secondary bank accounts currently have a balance of £60,000.00, if the current level of expenditure and donations continue at the same level as this year, our funds will be depleted within five years. It is therefore imperative we take every opportunity to raise the profile of our branch and try to increase donations, so we can keep being there for our callers in their times of desperation and need.

Peter Campbell took over as our Compliance and data protection officer making sure all things are up-to-date and in place ensuring our branch complies with all our legal and financial obligations. In accordance with charity rules the accounts are audited and reviewed by an independent Examiner at Spain Brothers Accountants. Full copy of the accounts will be available from Julia Dabson. The financial statements have been prepared in accordance with the accounting policies set out below and comply with the Charity's trust deed and applicable law.

Facilities

Canterbury City Council have kindly agreed to continue to allow Samaritan volunteers to use the Northgate carpark while undertaking branch duties. I am also pleased to report the occupants in the flat above the branch have caught up with the rent arrears from August - September 2022 (one month). However, there remains deficit in electricity charges to the flat, a bill was not issued between the 20th of April 2022 to the 31st of March 2023, the tenants are paying a regular amount of £100 each month, but charges are still ongoing and accruing. Investigations are currently being made into the feasibility of moving the electricity meter into the flat itself, so the branch is not involved with any further electricity charges for the flat.

Julia Dabson
(Treasurer)

Reserves policy

The Trustees agree to hold reserves of approximately one year's expenditure to ensure the Charity can sustain its activities in the event of fluctuations in donations received and so continue to provide access to Callers without interruption. These funds are invested securely but on a very low interest rate.

Reserves as at 31st March 2023 were all unrestricted £435,551 (2022 £452,041) of which £375,381 (2022 £375,000) can only be realised by the disposal of tangible fixed assets.

CANTERBURY AND DISTRICT SAMARITANS CIO

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31ST MARCH 2023

STRUCTURE, GOVERNANCE AND MANAGEMENT

Canterbury and District Samaritans CIO is a Charitable Incorporated Organisation governed by its constitution and is a registered charity, number 1166874. This Charity was registered on 1st October 2016 as an affiliate branch of Samaritans Central Charity (registered charity no. 219432), having previously operated as an unincorporated branch of the Central Charity.

The Charity is run by individual Samaritans (also known as Volunteers) who are the Charity's members. Through its members, the Charity provides telephone, e-mail, SMS, and face to face support services to individuals (Callers and Visitors) who are experiencing many forms of distress.

Samaritans are recruited from suitable persons from the community who undergo careful selection and training within guidelines provided by the Samaritans' Central Charity (which provides guidance and support to all Samaritan local Centres). Canterbury and District Samaritans has no paid employees; all functions of the Branch are carried out by Volunteers.

At the quarterly Trustees' meetings, the Trustees review the strategic direction of the Branch including finance, risk management, policies, and performance. Key policies are provided by the Samaritans Central Office, and the Trustees have a responsibility to ensure that these are understood, disseminated, and implemented in a timely fashion.

The Trustees are supported by a Directorate who oversee operational matters at their bimonthly meetings. Members of the Directorate are Branch volunteers who have agreed to take on a lead and co-ordinating responsibility for a range of differing roles.

All give their time freely in addition to being active Listening volunteers in the Branch. No remuneration was paid for these roles, and any volunteer expenses were paid in accordance with branch policy and are duly noted in the accounts.

CANTERBURY AND DISTRICT SAMARITANS CIO

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31ST MARCH 2023

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Office

32 Northgate
Canterbury
Kent CT1 1BL

Registered Charity Number

1166874

Philip Coles	Trustee and Branch Director (resigned May 2023)
Sue Riddell	Trustee and Branch Director (apptd June 2023)
Julia Dabson	Trustee and Treasurer (apptd March 2023)
Arabella Nairne	Trustee & Secretary (resigned May 2023)
Sanjidah Islam	Trustee
Lynne Ewart	Trustee (apptd Sept 2022)
Christine Lovell	Trustee (apptd Sept 2022)
Maggie Gabbe	Trustee
Mary Hart	Trustee
Richard Shaw	Trustee
Mike Wimhurst	Trustee
Elinor Lockyer	Trustee (resigned Jan 2023)
Shannon Baker	Treasurer & Trustee (resigned Feb 2023)
Frank Rossi	Trustee (resigned June 2023)

Registered Office

32 Northgate
Canterbury
Kent CT1 1BL

Bankers

Lloyds Bank
49 High Street
Canterbury
Kent CT1 2 SE

Independent Examiner

Paul Flood FCA
Spain Brothers & Co
Westgate House
87 St Dunstan's Street
Canterbury
Kent CT2 8AE

CANTERBURY AND DISTRICT SAMARITANS CIO

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31ST MARCH 2023

Approved by order of the board of trustees on 23 Jan 2024 and signed on its behalf by:

S Riddell

S Riddell - Trustee

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF
CANTERBURY AND DISTRICT SAMARITANS CIO**

Independent examiner's report to the trustees of Canterbury and District Samaritans CIO

I report to the charity trustees on my examination of the accounts of Canterbury and District Samaritans CIO (the Trust) for the year ended 31st March 2023.

Responsibilities and basis of report

As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Trust's accounts carried out under Section 145 of the Act and in carrying out my examination I have followed all applicable Directions given by the Charity Commission under Section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Trust as required by Section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Paul Flood BFP FCA

Spain Brothers & Co
Chartered Accountants
Westgate House
87 St Dunstons Street
Canterbury
Kent
CT2 8AE

Date:

CANTERBURY AND DISTRICT SAMARITANS CIO

STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31ST MARCH 2023

	Notes	Unrestricted fund £	Restricted funds £	2023 Total funds £	2022 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	6,302	-	6,302	4,156
Charitable activities					
Prisons outreach		4,778	-	4,778	4,070
Other grants received from Central Charity		-	-	-	2,623
Other trading activities	3	1,433	-	1,433	931
Investment income	4	8,650	-	8,650	9,401
Total		21,163	-	21,163	21,181
EXPENDITURE ON					
Charitable activities					
Direct charitable expenditure		13,190	-	13,190	13,794
Prisons outreach		6,775	-	6,775	-
Support costs		13,897	-	13,897	7,878
Administration		3,151	-	3,151	2,969
Governance costs		640	-	640	574
Total		37,653	-	37,653	25,215
NET INCOME/(EXPENDITURE)		(16,490)	-	(16,490)	(4,034)
RECONCILIATION OF FUNDS					
Total funds brought forward		452,041	-	452,041	456,075
TOTAL FUNDS CARRIED FORWARD		435,551	-	435,551	452,041

CANTERBURY AND DISTRICT SAMARITANS CIO

BALANCE SHEET
31ST MARCH 2023

	Notes	Unrestricted fund £	Restricted funds £	2023 Total funds £	2022 Total funds £
FIXED ASSETS					
Tangible assets	10	230,201	-	230,201	229,820
Investment property	11	145,180	-	145,180	145,180
		375,381	-	375,381	375,000
CURRENT ASSETS					
Debtors	12	5,646	-	5,646	4,332
Cash at bank	13	58,027	-	58,027	73,674
		63,673	-	63,673	78,006
CREDITORS					
Amounts falling due within one year	14	(3,503)	-	(3,503)	(965)
NET CURRENT ASSETS		60,170	-	60,170	77,041
TOTAL ASSETS LESS CURRENT LIABILITIES		435,551	-	435,551	452,041
NET ASSETS		435,551	-	435,551	452,041
FUNDS	15				
Unrestricted funds				435,551	452,041
TOTAL FUNDS				435,551	452,041

The financial statements were approved by the Board of Trustees and authorised for issue on 23-01-24 and were signed on its behalf by:



J Dabson - Trustee



S Riddell - Trustee

CANTERBURY AND DISTRICT SAMARITANS CIO

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH 2023

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

General information and basis of preparation

Canterbury and District Samaritans is a Charitable Incorporated Organisation (CIO), registered at the Charity Commission in England and Wales. The principal address is shown in the Report of the Trustees of these financial statements.

Canterbury and District Samaritans CIO constitutes a public benefit entity as defined by FRS 102.

The charity constitutes a public benefit entity as defined by FRS 102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland issued in October 2019, the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), the Charities Act 2011, and UK Generally Accepted Accounting Practice.

The financial statements have been prepared to give a 'true and fair' view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair view'. This departure has evolved following the Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005 which has since been withdrawn.

The financial statements are prepared on a going concern basis under the historical cost convention, modified to include certain items at fair value. The financial statements are presented in sterling which is the functional currency of the charity.

The significant accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

The charity has applied Update Bulletin 1 as published on 2 February 2016 and does not include a cash flow statement on the grounds that it is applying FRS 102 Section 1A.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

For donations to be recognised the charity will have been notified of the amounts and the settlement date in writing. If there are conditions attached to the donation and this requires a level of performance before entitlement can be obtained then income is deferred until those conditions are fully met or the fulfilment of those conditions is within the control of the charity and it is probable that they will be fulfilled.

The charity receives grants in respect of prisons outreach work. Income from grants is recognised at fair value when the charity has entitlement after any performance conditions have been met, it is probable that the income will be received and the amount can be measured reliably. If entitlement is not met then these amounts are deferred.

Investment income is earned through holding assets for investment purposes such as interest bearing accounts and property. It includes interest and rent. Where it is not practicable to identify investment management costs incurred within a scheme with reasonable accuracy the investment income is reported net of these costs.

Investment income is recognised as the charity's right to receive payment is established.

CANTERBURY AND DISTRICT SAMARITANS CIO

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31ST MARCH 2023

1. ACCOUNTING POLICIES - continued

Expenditure

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Expenditure is recognised where there is a legal or constructive obligation to make payments to third parties, it is probable that the settlement will be required and the amount of the obligation can be measured reliably. It is categorised under the following headings:

- Expenditure on charitable activities includes levy to Samaritans Headquarters, costs incurred for prisons outreach services, reimbursement of volunteer expenses, the Visit costs and fund raising expenses.
- Support costs are establishment expenses to assist the work of the charity but do not directly represent charitable activities. They include insurance, utilities household and repairs and maintenance.
- Administration includes agency fees, accountancy fees and other administration expenses.
- Governance costs are general costs which have been incurred in order for the Charity to operate affectively and to generate the information required for public accountability.

Irrecoverable VAT is charged as an expense against the activity for which expenditure arose.

Tangible fixed assets

Tangible fixed assets are stated at cost (or deemed cost) or valuation less accumulated depreciation and accumulated impairment losses. Cost includes costs directly attributable to making the asset capable of operating as intended.

Depreciation is provided on all tangible fixed assets, at rates calculated to write off the cost, less estimated residual value, of each asset on a systematic basis over its expected useful life as follows:

Computer equipment	-25% on cost
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Freehold property is depreciated over an estimated useful life of 50 years. However, as the residual value of freehold property exceeds the carrying amount shown in the financial statements no depreciation charge has been provided.

Investment property

Investment properties for which fair value can be measured reliably without undue cost or effort are measured at fair value at each reporting date which changes in fair value recognised in 'net gains/ (losses) on investments in the SOFA.

Debtors and creditors receivable / payable within one year

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in expenditure.

Taxation

The charity is exempt from tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

CANTERBURY AND DISTRICT SAMARITANS CIO

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31ST MARCH 2023

2. DONATIONS AND LEGACIES

	2023	2022
	£	£
Donations (individuals)	3,102	1,780
Donations (organisations)	2,376	2,376
Legacies	250	-
	<u>6,302</u>	<u>4,156</u>

3. OTHER TRADING ACTIVITIES

	2023	2022
	£	£
Fundraising events	<u>1,433</u>	<u>931</u>

4. INVESTMENT INCOME

	2023	2022
	£	£
Rents received	8,480	9,360
Bank interest receivable	170	41
	<u>8,650</u>	<u>9,401</u>

5. SUPPORT COSTS

	Establishment expenses £	Other £	Governance costs £	Totals £
Support costs	13,897	-	-	13,897
Administration	-	3,151	-	3,151
Governance costs	-	-	640	640
	<u>13,897</u>	<u>3,151</u>	<u>640</u>	<u>17,688</u>

CANTERBURY AND DISTRICT SAMARITANS CIO

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31ST MARCH 2023

5. SUPPORT COSTS - continued

Support costs, included in the above, are as follows:

	Support costs £	Administration £	Governance costs £	2023 Total activities £	2022 Total activities £
Rates and water	387	-	-	387	325
Insurance	2,556	-	-	2,556	1,101
Utilities	3,700	-	-	3,700	1,582
Telephone & broadband	2,127	-	-	2,127	1,390
Catering	2,267	-	-	2,267	1,441
Household expenses	1,459	-	-	1,459	1,571
Repairs and maintenance	1,376	-	-	1,376	360
Depreciation of tangible and heritage assets	25	-	-	25	108
Accountancy	-	915	-	915	565
Computer maintenance & support	-	623	-	623	906
Photocopying	-	352	-	352	213
Printing, postage and stationery	-	221	-	221	128
Sundries	-	132	-	132	146
Agency fees	-	908	-	908	1,011
Independent examiners remuneration	-	-	640	640	574
	<u>13,897</u>	<u>3,151</u>	<u>640</u>	<u>17,688</u>	<u>11,421</u>

6. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31st March 2023 nor for the year ended 31st March 2022.

Trustees' expenses

During the year, 4 trustees (2022 1) were reimbursed for travel and other expenses totalling £917 (2022 £422). All of these were incurred in the course of their duties as Samaritans.

7. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted fund £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	4,156	-	4,156
Charitable activities			
Prisons outreach	4,070	-	4,070
Other grants received from Central Charity	2,623	-	2,623
Other trading activities	931	-	931
Investment income	9,401	-	9,401
Total	<u>21,181</u>	<u>-</u>	<u>21,181</u>

CANTERBURY AND DISTRICT SAMARITANS

England & Wales - Charity number 1166874

Accounts

REPORT OF THE TRUSTEES AND
UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31ST MARCH 2022
FOR
CANTERBURY AND DISTRICT SAMARITANS CIO

Spain Brothers & Co
Chartered Accountants
Westgate House
87 St Dunstons Street
Canterbury
Kent
CT2 8AE

CANTERBURY AND DISTRICT SAMARITANS CIO

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FOR THE YEAR ENDED 31ST MARCH 2022

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CANTERBURY AND DISTRICT SAMARITANS CIO

REPORT OF THE TRUSTEES **FOR THE YEAR ENDED 31ST MARCH 2022**

The trustees present their report with the financial statements of the charity for the year ended 31st March 2022. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

The financial statements have been prepared in accordance with the accounting policies set out in notes to the accounts and comply with the charity's governing document, the Charities Act 2011 and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland published in October 2019.

The details of the Charity's Trustees, Officers and Independent Examiner and bankers are shown below. All Trustees are subject to ratification at the AGM at which all Samaritan members are entitled to vote.

OBJECTIVES AND ACTIVITIES

The objective of the Charity is to support people who are feeling suicidal, despairing, distressed, or in need of emotional support. This is achieved by providing a 24 hour telephone support, email, SMS and face to face service, to enable such people to receive immediate help and support whenever needed.

Our Charity's Mission

The Samaritans vision is for a society in which fewer individuals die by taking their own lives, and in which people can express their feelings and become able to acknowledge and respect the feelings of others.

Public Benefit :

In planning all activities of the branch during the year, the Trustees have kept in mind the Charity Commissions guidance on Public Benefit.

Volunteers:

At time of writing, we currently have 113 volunteers who give their time freely to man the branch as listening volunteers. In addition we have three support volunteers. A team of volunteers led by Lynda also provides training and listening services to two prisons on the Isle of Sheppey, Elmley Prison and Stanford Hill Prison.

ACHIEVEMENT AND PERFORMANCE

The branch continues to maintain a flexible rota. We are mindful of the need to extend our opening hours as much as possible to meet the requirements of our Hours of Need policy. In order to do this, we are still aiming to recruit volunteers at a faster rate and encourage the creation of ad-hoc shifts which volunteers can add to the rota when required. We are in the process of implementing a third phone line to aid our callers. We are also indebted to our fellow trustee Greg, for having made sure that all of our compliance issues are in order. Support volunteer Peter 808 is assisting Greg with ensuring that the branch is compliant particularly in the area of GDPR.

Facilities

The pandemic focused trustee's attention to the level of hygiene in the centre. In addition to this, maintenance of the centre has been discussed regularly at trustee meetings. COVID-19 protocols have continued to be followed with regular cleaning of the branch carried out and volunteers being required to wipe down and clean their stations after each use.

CANTERBURY AND DISTRICT SAMARITANS CIO

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31ST MARCH 2022

FINANCIAL REVIEW

In accordance with the Samaritans Constitution, we are required to appoint an Honorary Treasurer, and an Honorary Auditor. Given the level of our income, we are also required by the Charity Commission to appoint an appropriately qualified Member of a recognised professional body as Independent Examiner to review the accounts.

We are very grateful to Shannon Baker for fulfilling the responsibility of Treasurer during the period and Moiragh Miller-Gordon our Honorary Auditor, and Paul Flood FCA of Spain Brothers & Co as our Independent Examiner.

Treasurer's Report

This is my financial report as Treasurer for the year April 2021 through to March 2022. This year, the branch had a loss of £4,034, with donations declining by £14,483 to £4,156. Total income overall was £21,181. Due to Covid-19 particularly during the earlier part of the financial year, donations have seen a particular decline as a result of cancelled events and a lack of public collection opportunities available. However, we have maintained a steady stream of rental income from the flat above the branch. Despite the drop in donations, we hold a high level of cash reserves in our secondary bank accounts and therefore have enough in reserve to continue operating throughout these periods of reduced donations. Expenses for the branch mainly consisted of mileage paid out to the branch volunteers and prison expenses repaid to Lynda and her team for both travel and other required expenditure for their valuable work with prison listeners. It is positive to see that despite a difficult year in terms of fund raising, we remain in an overall surplus.

A portion of our donations arises from our very own volunteers who donate in a manner of ways from regular donations, to cash collections and other fundraising methods such as 'Samarathon' and sport matches. In addition to this, re-donated mileage and returned expenses are another way that our volunteers often donate back to the branch. To those volunteers who have donated to the branch whether that be financially, or by giving up their time to help those in need (or both!) I would like to say a huge thank you from all of us in the branch for helping keep our branch going during this tough year.

Shannon Baker
(Treasurer 2021-present)

Reserves policy

The Trustees agree to hold reserves of approximately one year's expenditure to ensure the Charity can sustain its activities in the event of fluctuations in donations received and so continue to provide access to Callers without interruption. These funds are invested securely but on a very low interest rate.

Reserves as at 31st March 2022 were all unrestricted £452,041 (2021 £456,075) of which £375,000 (2021 £375,108) can only be realised by the disposal of tangible fixed assets.

Adapting to Samaritans Central Office hygiene protocols

Samaritan Central Office issued protocols for all branches regarding the overall health and safety of volunteers reporting for duty. We have abided by those protocols thanks to the diligence of Jamie and Julie in procuring all the required supplies and ensuring that the whole building has been kept scrupulously clean.

In order to maintain social distancing we have restricted access to the building and ensure that we only have two volunteers in the building at any one time. Occasionally volunteers need to enter the building for administrative tasks but on those occasions we aim where possible, to undertake such tasks when no duties have been scheduled. When that is not possible, we require anyone doing administrative duties to work separately from listening volunteers in the duty room. Now the lockdown has eased, we are beginning to see volunteers gradually return to duties.

CANTERBURY AND DISTRICT SAMARITANS CIO

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31ST MARCH 2022

Future risks:

Whilst we cannot predict the future, we are mindful of the fact that any future lockdowns might entail the temporary closing of the Centre depending on government guidelines. This would also inevitably restrict our traditional fundraising activities, as indeed did the lockdowns throughout 2020 and 2021. Nevertheless, our online donations have been generally unaffected, and we are still receiving donations from individuals and organisations indicating the current impact of Covid-19 on our income and our expenditure finances is therefore not of immediate concern - please see accounts indicating current income and expenditure. Our reserves are unlikely to be affected unless complete prolonged shutdown inhibits donations altogether, and at present there is no sign of this happening.

Director's Report

First and foremost, and it is not nearly enough, but a genuine and heartfelt 'thank you' to all those who have helped keep the branch going in any way possible throughout this challenging and exceptional year. It's been such a difficult time for all us, not only personally but also as a branch. It is something to be truly proud of.

Rota matters:

The most immediate effect of the last 12 months, and it's lockdowns was the loss of about a third of our active volunteers whose age and/or underlying health issues meant that they had to effectively put themselves on leave. Nevertheless, there was an amazing response from the remaining volunteers who all helped greatly. It is entirely worth noting that both stepping back from listening shifts and continuing with listening shifts are both incredibly helpful in keeping the branch open and callers being supported. The rota has continued to be very well-filled as it has evolved to include shift gaps, priority shifts, and mentoring shifts.

Volunteer support:

Volunteer support has offered invaluable aid both from a Samaritan and personal stance. Those that have filled this role have ensured that contact is made with those in need. It is key to feel safe and secure in our own lives, in order to be able to fully support callers in need. Volunteer support has been particularly necessary as volunteers who have wished to return to listening shifts as lockdown has eased, and individually requested support has been delivered. Further to this is the detailed work required to ensure that each and every volunteer has an up-to-date DBS check. This is a necessary task and those that have undertaken this work have enabled volunteers to continue supporting callers.

Training: Our training team have continued to thoroughly and diligently prepare and guide trainees to become listening volunteers. Throughout the last 12 months this has been carried out entirely online. Training, including both The Core Development Skills, and Embedding programmes, itself is a challenging task, and to successfully add a technical dimension to this, shows the dedication of the Training team. Not only have the Training team spearheaded this change of process, but there has also been a great deal of support from other volunteers who have shown up to training sessions to offer thoughts, share experiences, and carry out skills practice.

The work of the mentors has also been greatly appreciated, and with the introduction of a Lead Mentor, Canterbury will be looking to see how the mentoring process can be as supportive as it can be to both Mentors and Mentees over the coming year.

Recruitment: Recruitment for new volunteers has continued throughout the pandemic, although it has all been carried out online. I am thankful to those that have aided this process especially as the role has developed with Samaritan Central Office's There for Everyone programme streamlining the recruitment stages. The drive for new volunteers continues, but they must be the right calibre and be suitable to offer any, and all support possible to callers. Over the next year Canterbury Branch will continue to put in steps to the recruitment process, such as having a larger interview panel, to ensure that the most reflective, empathetic, and focussed potential volunteers are invited on to the training programme.

Caller Support: Caller Support has been invaluable to offering much needed help to those requiring plans, and call backs. The work carried out here brings the branch into closer contact with callers, this has become particularly vital over the last year with all the difficulties that Covid-19 has meant, as well as the already difficult issues that our callers have endured. With the dissolving of this position towards the end of the summer, Canterbury branch are looking very soon to find a way where some of the key pieces of work of Caller Support can still be implemented into our branch.

CANTERBURY AND DISTRICT SAMARITANS CIO

REPORT OF THE TRUSTEES **FOR THE YEAR ENDED 31ST MARCH 2022**

Prisons: The Prison Listening Scheme and support offered in this area throughout the last 12 months has been something to behold. Throughout this extremely difficult time for prisoners, including at points having to be in their cells for all 24-hour of the day, and having family visits cancelled, responsibilities here have been very challenging to bear. Those working as part of the Prisons arm of Canterbury branch know that it is a full-time position, and these volunteers also do further work the work as well. Being invited to an award-giving ceremony in August 2021, where those prisoners who have passed their Listener Training could receive their certificate, it was made entirely clear just how much these listeners admired and respected Canterbury's Prisons Team.

The Past and the Future

The last year has been an extremely challenging one. It is unique in every aspect and I am truly grateful for the support, advice, thoughts, and time of everyone associated with the Canterbury branch. I know that all have done all they could. As a branch we have continued on through anxious times, putting others first. Over the following 12 months, although uncertainty continues, I would hope to see the Outreach work continue to regrow, and for online chat to become a staple support for callers wishing to reach out through messages. In an ideal world I know we would all love to have the branch be at a point where we could cross paths more freely and gain support from seeing more of each other face-to-face. To look back and to think about what has been achieved is truly humbling. This is a very strong foundation in which to move forward into the remainder of 2022 and the start of 2023, whatever that may bring.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Canterbury and District Samaritans CIO is a Charitable Incorporated Organisation governed by its constitution and is a registered charity, number 1166874. This Charity was registered on 1st October 2016 as an affiliate branch of Samaritans Central Charity (registered charity no. 219432), having previously operated as an unincorporated branch of the Central Charity.

The Charity is run by individual Samaritans (also known as Volunteers) who are the Charity's members. Through its members, the Charity provides telephone, e-mail, SMS, and face to face support services to individuals (Callers and Visitors) who are experiencing many forms of distress.

Samaritans are recruited from suitable persons from the community who undergo careful selection and training within guidelines provided by the Samaritans' Central Charity (which provides guidance and support to all Samaritan local Centres). Canterbury and District Samaritans has no paid employees; all functions of the Branch are carried out by Volunteers.

CANTERBURY AND DISTRICT SAMARITANS CIO

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31ST MARCH 2022

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Office

32 Northgate
Canterbury
Kent CT1 1BL

Registered Charity Number

1166874

Philip Coles	Trustee and Director(apptd Sept 2020)
Shannon Baker	Treasurer &Trustee (apptd Sept 2021)
Arabella Nairne	Secretary & Trustee (apptd Feb 2022)
Sanjidah Islam	Trustee (apptd Sept 2021)
Elinor Lockyer	Trustee
Laurence Taylor	Trustee (resigned Sept 2021)
Maggie Gabbe	Trustee (apptd Sept 2020)
Mary Hart	Trustee (apptd Sept 2020)
Frank Rossi	Trustee (apptd Sept 2020)
Mike Wimhurst	Trustee (apptd Sept 2020)
Sue Riddell	Trustee (apptd Sept 2020)
Andrea Webb	Secretary & Trustee (resigned 2021)
Richard Manuel	Treasurer &Trustee (resigned 2021)

Registered Office

32 Northgate
Canterbury
Kent CT1 1BL

Bankers

Lloyds Bank
49 High Street
Canterbury
Kent CT1 2 SE

Independent Examiner

Paul Flood FCA
Spain Brothers & Co
Westgate House
87 St Dunstan's Street
Canterbury
Kent CT2 8AE

CANTERBURY AND DISTRICT SAMARITANS CIO

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31ST MARCH 2022

Approved by order of the board of trustees on and signed on its behalf by:

.....
P Coles - Trustee

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF
CANTERBURY AND DISTRICT SAMARITANS CIO**

Independent examiner's report to the trustees of Canterbury and District Samaritans CIO

I report to the charity trustees on my examination of the accounts of Canterbury and District Samaritans CIO (the Trust) for the year ended 31st March 2022.

Responsibilities and basis of report

As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Trust's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Trust as required by section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Paul Flood BFP FCA
Spain Brothers & Co
Chartered Accountants
Westgate House
87 St Dunstons Street
Canterbury
Kent
CT2 8AE

Date:

CANTERBURY AND DISTRICT SAMARITANS CIO

STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31ST MARCH 2022

	Notes	Unrestricted fund £	Restricted funds £	2022 Total funds £	2021 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	4,156	-	4,156	13,492
Charitable activities					
Prisons outreach		4,070	-	4,070	4,896
Other grants received from Central Charity		2,623	-	2,623	2,025
Other trading activities	3	931	-	931	978
Investment income	4	9,401	-	9,401	9,465
Total		21,181	-	21,181	30,856
EXPENDITURE ON					
Charitable activities					
Direct charitable expenditure		13,794	-	13,794	6,724
Support costs		7,878	-	7,878	9,239
Administration		2,969	-	2,969	5,316
Governance costs		574	-	574	454
Total		25,215	-	25,215	21,733
NET INCOME/(EXPENDITURE)		(4,034)	-	(4,034)	9,123
RECONCILIATION OF FUNDS					
Total funds brought forward		456,075	-	456,075	446,952
TOTAL FUNDS CARRIED FORWARD		452,041	-	452,041	456,075

The notes form part of these financial statements

CANTERBURY AND DISTRICT SAMARITANS CIO

BALANCE SHEET
31ST MARCH 2022

	Notes	Unrestricted fund £	Restricted funds £	2022 Total funds £	2021 Total funds £
FIXED ASSETS					
Tangible assets	10	229,820	-	229,820	229,928
Investment property	11	145,180	-	145,180	145,180
		375,000	-	375,000	375,108
CURRENT ASSETS					
Debtors	12	4,332	-	4,332	5,187
Cash at bank	13	73,674	-	73,674	76,874
		78,006	-	78,006	82,061
CREDITORS					
Amounts falling due within one year	14	(965)	-	(965)	(1,094)
NET CURRENT ASSETS		77,041	-	77,041	80,967
TOTAL ASSETS LESS CURRENT LIABILITIES		452,041	-	452,041	456,075
NET ASSETS		452,041	-	452,041	456,075
FUNDS	15				
Unrestricted funds				452,041	456,075
TOTAL FUNDS				452,041	456,075

The financial statements were approved by the Board of Trustees and authorised for issue on and were signed on its behalf by:

.....
S Baker - Trustee

.....
P Coles - Trustee

The notes form part of these financial statements

CANTERBURY AND DISTRICT SAMARITANS CIO

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH 2022

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

General information and basis of preparation

Canterbury and District Samaritans is a Charitable Incorporated Organisation (CIO), registered at the Charity Commission in England and Wales. The principal address is shown in the Report of the Trustees of these financial statements.

The objects of the CIO are:

to enable persons in Canterbury and the surrounding area as well as elsewhere who are experiencing feelings of distress or despair, including those who may be at risk of suicide, to receive confidential emotional support at any time of the day or night in order to improve their emotional health and to reduce the incidence of suicide;

to promote a better understanding in society of suicide, suicidal behaviour and the value of expressing feelings which may otherwise lead to suicide or impaired emotional health;

and to collaborate with and support Samaritans Central Charity and its affiliated branches in fulfilling these objects.

Canterbury and District Samaritans CIO constitutes a public benefit entity as defined by FRS 102.

The charity constitutes a public benefit entity as defined by FRS 102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland issued in October 2019, the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), the Charities Act 2011, and UK Generally Accepted Accounting Practice.

The financial statements have been prepared to give a 'true and fair' view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair view'. This departure has evolved following the Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005 which has since been withdrawn.

The financial statements are prepared on a going concern basis under the historical cost convention, modified to include certain items at fair value. The financial statements are presented in sterling which is the functional currency of the charity.

The significant accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

The charity has applied Update Bulletin 1 as published on 2 February 2016 and does not include a cash flow statement on the grounds that it is applying FRS 102 Section 1A.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

For donations to be recognised the charity will have been notified of the amounts and the settlement date in writing. If there are conditions attached to the donation and this requires a level of performance before entitlement can be obtained then income is deferred until those conditions are fully met or the fulfilment of those conditions is within the control of the charity and it is probable that they will be fulfilled.

CANTERBURY AND DISTRICT SAMARITANS CIO

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31ST MARCH 2022

1. ACCOUNTING POLICIES - continued

Income

The charity receives grants in respect of prisons outreach work. Income from grants is recognised at fair value when the charity has entitlement after any performance conditions have been met, it is probable that the income will be received and the amount can be measured reliably. If entitlement is not met then these amounts are deferred.

Investment income is earned through holding assets for investment purposes such as interest bearing accounts and property. It includes interest and rent. Where it is not practicable to identify investment management costs incurred within a scheme with reasonable accuracy the investment income is reported net of these costs.

Investment income is recognised as the charity's right to receive payment is established.

Expenditure

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Expenditure is recognised where there is a legal or constructive obligation to make payments to third parties, it is probable that the settlement will be required and the amount of the obligation can be measured reliably. It is categorised under the following headings:

- Expenditure on charitable activities includes levy to Samaritans Headquarters, costs incurred for prisons outreach services, reimbursement of volunteer expenses, the Visit costs and fund raising expenses.
- Support costs are establishment expenses to assist the work of the charity but do not directly represent charitable activities. They include insurance, utilities household and repairs and maintenance.
- Administration includes agency fees, accountancy fees and other administration expenses.
- Governance costs are general costs which have been incurred in order for the Charity to operate affectively and to generate the information required for public accountability.

Irrecoverable VAT is charged as an expense against the activity for which expenditure arose.

Tangible fixed assets

Tangible fixed assets are stated at cost (or deemed cost) or valuation less accumulated depreciation and accumulated impairment losses. Cost includes costs directly attributable to making the asset capable of operating as intended.

Depreciation is provided on all tangible fixed assets, at rates calculated to write off the cost, less estimated residual value, of each asset on a systematic basis over its expected useful life as follows:

Computer equipment	-25% on cost
--------------------	--------------

Freehold property is depreciated over an estimated useful life of 50 years. However, as the residual value of freehold property exceeds the carrying amount shown in the financial statements no depreciation charge has been provided.

Investment property

Investment properties for which fair value can be measured reliably without undue cost or effort are measured at fair value at each reporting date which changes in fair value recognised in 'net gains/ (losses) on investments in the SOFA.

Debtors and creditors receivable / payable within one year

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in expenditure.

CANTERBURY AND DISTRICT SAMARITANS CIO

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31ST MARCH 2022

1. ACCOUNTING POLICIES - continued

Taxation

The charity is exempt from tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

2. DONATIONS AND LEGACIES

	2022	2021
	£	£
Donations (individuals)	1,780	3,010
Donations (organisations)	2,376	10,482
	<hr/> 4,156 <hr/>	<hr/> 13,492 <hr/>

3. OTHER TRADING ACTIVITIES

	2022	2021
	£	£
Fundraising events	931	978
	<hr/> 931 <hr/>	<hr/> 978 <hr/>

4. INVESTMENT INCOME

	2022	2021
	£	£
Rents received	9,360	9,360
Bank interest receivable	41	105
	<hr/> 9,401 <hr/>	<hr/> 9,465 <hr/>

CANTERBURY AND DISTRICT SAMARITANS CIO

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31ST MARCH 2022**

5. SUPPORT COSTS

	Establishment expenses £	Other £	Governance costs £	Totals £
Support costs	7,878	-	-	7,878
Administration	-	2,969	-	2,969
Governance costs	-	-	574	574
	<u>7,878</u>	<u>2,969</u>	<u>574</u>	<u>11,421</u>

Support costs, included in the above, are as follows:

	Support costs £	Administration £	Governance costs £	2022 Total activities £	2021 Total activities £
Rates and water	325	-	-	325	384
Insurance	1,101	-	-	1,101	1,030
Utilities	1,582	-	-	1,582	1,256
Telephone & broadband	1,390	-	-	1,390	1,496
Catering	1,441	-	-	1,441	942
Household expenses	1,571	-	-	1,571	1,512
Repairs and maintenance	360	-	-	360	2,296
Depreciation of tangible and heritage assets	108	-	-	108	323
Accountancy	-	565	-	565	645
Computer maintenance & support	-	906	-	906	2,800
Photocopying	-	213	-	213	198
Printing, postage and stationery	-	128	-	128	37
Sundries	-	146	-	146	625
Agency fees	-	1,011	-	1,011	1,011
Independent examiners remuneration	-	-	574	574	454
	<u>7,878</u>	<u>2,969</u>	<u>574</u>	<u>11,421</u>	<u>15,009</u>

6. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31st March 2022 nor for the year ended 31st March 2021.

CANTERBURY AND DISTRICT SAMARITANS CIO

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31ST MARCH 2022

6. TRUSTEES' REMUNERATION AND BENEFITS - continued

Trustees' expenses

During the year, 1 trustees (2021 4) were reimbursed for travel and other expenses totalling £422 (2021 £510). All of these were incurred in the course of their duties as Samaritans.

7. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted fund £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	13,492	-	13,492
Charitable activities			
Prisons outreach	4,896	-	4,896
Other grants received from Central Charity	2,025	-	2,025
Other trading activities	978	-	978
Investment income	9,465	-	9,465
Total	<u>30,856</u>	<u>-</u>	<u>30,856</u>
EXPENDITURE ON			
Charitable activities			
Direct charitable expenditure	6,724	-	6,724
Support costs	9,239	-	9,239
Administration	5,316	-	5,316
Governance costs	454	-	454
Total	<u>21,733</u>	<u>-</u>	<u>21,733</u>
NET INCOME	9,123	-	9,123
RECONCILIATION OF FUNDS			
Total funds brought forward	446,952	-	446,952
TOTAL FUNDS CARRIED FORWARD	<u><u>456,075</u></u>	<u><u>-</u></u>	<u><u>456,075</u></u>

CANTERBURY AND DISTRICT SAMARITANS CIO

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31ST MARCH 2022

8. STAFF COSTS

There were no employees and hence no emoluments were paid in the year.

9. INDEPENDENT EXAMINERS' REMUNERATION

The independent examiners remuneration amounts to an independent examination fee of £400 (2021 - £378) and accountancy services of £565 (2021 - £538).

10. TANGIBLE FIXED ASSETS

	Freehold property £	Computer equipment £	Totals £
COST			
At 1st April 2021 and 31st March 2022	<u>229,820</u>	<u>1,293</u>	<u>231,113</u>
DEPRECIATION			
At 1st April 2021	-	1,185	1,185
Charge for year	-	108	108
At 31st March 2022	-	<u>1,293</u>	<u>1,293</u>
NET BOOK VALUE			
At 31st March 2022	<u>229,820</u>	-	<u>229,820</u>
At 31st March 2021	<u>229,820</u>	<u>108</u>	<u>229,928</u>

11. INVESTMENT PROPERTY

FAIR VALUE

At 1st April 2021
and 31st March 2022

£

145,180

NET BOOK VALUE

At 31st March 2022

145,180

At 31st March 2021

145,180

32, Northgate is a freehold property, owned by the Charity, which comprises ground floor office accommodation (providing working space and a training room for Samaritan Volunteers, together with refreshment and ablution facilities) and an upper floor with residential accommodation. The latter provides rental income which helps support the Charity's financial activities. This part of the freehold property is therefore shown as investment property.

The rebuild value of the property in March 2016 was estimated to be £375,000. This value has been split between freehold property of £229,820 to reflect the parts used by the Charity and £145,180 for the upper floor which is treated as investment property.

The trustees consider there have been no changes to the valuations carried out in March 2016.

The original cost of the property (including redevelopment costs and after deducting grants received) was £274,631.

CANTERBURY AND DISTRICT SAMARITANS CIO

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31ST MARCH 2022**

12. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR		2022	2021
		£	£
Interest receivable on Virgin			
Money deposit		11	16
GiftAid reclaim		251	274
NOMS claim October 21-March 22		4,070	4,897
		<u>4,332</u>	<u>5,187</u>
13. CASH AT BANK		2022	2021
		Total	Total
		funds	funds
		£	£
Lloyds Bank current account		5,072	2,748
Barclays Bank current account		2,683	774
Lloyds Bank deposit account		33,941	41,416
Virgin Money deposit account		31,978	31,936
		<u>73,674</u>	<u>76,874</u>
14. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR		2022	2021
		£	£
Trade creditors		-	(5)
Other creditors		965	1,099
		<u>965</u>	<u>1,094</u>
15. MOVEMENT IN FUNDS			
		Net	At
	At 1.4.21	movement	31.3.22
	£	in funds	£
		£	
Unrestricted funds			
General fund	456,075	(4,034)	452,041
	<u>456,075</u>	<u>(4,034)</u>	<u>452,041</u>
TOTAL FUNDS	<u>456,075</u>	<u>(4,034)</u>	<u>452,041</u>

CANTERBURY AND DISTRICT SAMARITANS CIO

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31ST MARCH 2022

15. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	21,181	(25,215)	(4,034)
TOTAL FUNDS	<u>21,181</u>	<u>(25,215)</u>	<u>(4,034)</u>

Comparatives for movement in funds

	At 1.4.20 £	Net movement in funds £	At 31.3.21 £
Unrestricted funds			
General fund	446,952	9,123	456,075
TOTAL FUNDS	<u>446,952</u>	<u>9,123</u>	<u>456,075</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	30,856	(21,733)	9,123
TOTAL FUNDS	<u>30,856</u>	<u>(21,733)</u>	<u>9,123</u>

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.20 £	Net movement in funds £	At 31.3.22 £
Unrestricted funds			
General fund	446,952	5,089	452,041
TOTAL FUNDS	<u>446,952</u>	<u>5,089</u>	<u>452,041</u>

CANTERBURY AND DISTRICT SAMARITANS CIO

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31ST MARCH 2022

15. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	52,037	(46,948)	5,089
	<hr/>	<hr/>	<hr/>
TOTAL FUNDS	<u>52,037</u>	<u>(46,948)</u>	<u>5,089</u>

16. RELATED PARTY DISCLOSURES

During the year, the Charity received grants from Samaritans headquarters totalling £6,693 (2021 £6,921) and paid a levy of £4,053 (2021 £3,402).

The Charity paid £nil (2021 £296) to Wendy Phipps for cleaning services.

17. POST BALANCE SHEET EVENTS AND GOING CONCERN

For the financial year ended 31 March 2022, whilst the Coronavirus outbreak and the related impacts are considered adjusting events, there has been no impact on the recognition and measurement of assets and liabilities.

The trustees are taking all possible steps to alleviate the impact on the charity's operations as far as possible. However, due to the uncertainty of the outcome of the current events, the trustees cannot reasonably estimate the impact these events will have on the Charity's financial position, results of operations or cash flows in the future.

However the charity expects to have adequate resources available to meet its obligations for at least the next twelve months and therefore the trustees consider it appropriate to prepare the financial statements on the going concern basis.

CANTERBURY AND DISTRICT SAMARITANS CIO

DETAILED STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31ST MARCH 2022

	2022 £	2021 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	4,156	13,492
Other trading activities		
Fundraising events	931	978
Investment income		
Rents received	9,360	9,360
Bank interest receivable	41	105
	<hr/> 9,401	<hr/> 9,465
Charitable activities		
Other grants received from Central Charity	2,623	2,025
Prisons outreach	4,070	4,896
	<hr/> 6,693	<hr/> 6,921
Total incoming resources	<hr/> 21,181	<hr/> 30,856
EXPENDITURE		
Charitable activities		
Levy to Samaritans Headquarter	4,053	3,402
Prison outreach	5,743	304
Samaritans Volunteers expenses	3,413	2,570
Training and meetings	585	160
Fund raising expenses	-	288
	<hr/> 13,794	<hr/> 6,724
Support costs		
Establishment expenses		
Rates and water	325	384
Insurance	1,101	1,030
Utilities	1,582	1,256
Telephone & broadband	1,390	1,496
Catering	1,441	942
Household expenses	1,571	1,512
Repairs and maintenance	360	2,296
Depreciation of tangible and heritage assets	108	323
	<hr/> 7,878	<hr/> 9,239

This page does not form part of the statutory financial statements

CANTERBURY AND DISTRICT SAMARITANS CIO

DETAILED STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31ST MARCH 2022

	2022	2021
	£	£
Establishment expenses		
Other		
Accountancy	565	645
Computer maintenance & support	906	2,800
Photocopying	213	198
Printing, postage and stationery	128	37
Sundries	146	625
Agency fees	1,011	1,011
	<u>2,969</u>	<u>5,316</u>
Governance costs		
Independent examiners remuneration	574	454
	<u>574</u>	<u>454</u>
Total resources expended	<u>25,215</u>	<u>21,733</u>
Net (expenditure)/income	<u>(4,034)</u>	<u>9,123</u>

This page does not form part of the statutory financial statements

CANTERBURY AND DISTRICT SAMARITANS

England & Wales - Charity number 1166874

Accounts

CANTERBURY AND DISTRICT SAMARITANS CIO

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31ST MARCH 2021

1. ACCOUNTING POLICIES - continued

Taxation

The charity is exempt from tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

2. DONATIONS AND LEGACIES

	Year ended 31/3/20 £	Year ended 31/3/20 £
Donations (individuals)	3,010	6,855
Donations (organisations)	10,482	11,784
	<u>13,492</u>	<u>18,639</u>

3. OTHER TRADING ACTIVITIES

	2021 £	2020 £
Fundraising events	978	5,627
	<u>978</u>	<u>5,627</u>

4. INVESTMENT INCOME

	2021 £	2020 £
Rents received	9,360	8,983
Bank interest receivable	105	197
	<u>9,465</u>	<u>9,180</u>

CANTERBURY AND DISTRICT SAMARITANS CIO

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31ST MARCH 2021**

5. SUPPORT COSTS

	Establishment expenses £	Other £	Governance costs £	Totals £
Support costs	9,239	-	-	9,239
Administration	-	5,316	-	5,316
Governance costs	-	-	454	454
	<u>9,239</u>	<u>5,316</u>	<u>454</u>	<u>15,009</u>

Support costs, included in the above, are as follows:

	Support costs £	Administration £	Governance costs £	2021 Total activities £	2020 Total activities £
Rates and water	384	-	-	384	397
Insurance	1,030	-	-	1,030	1,012
Utilities	1,256	-	-	1,256	1,893
Telephone & broadband	1,496	-	-	1,496	1,446
Catering	942	-	-	942	720
Household expenses	1,512	-	-	1,512	1,316
Repairs and maintenance	2,296	-	-	2,296	3,788
Depreciation of tangible and heritage assets	323	-	-	323	323
Accountancy	-	645	-	645	617
Computer maintenance & support	-	2,800	-	2,800	1,144
Photocopying	-	198	-	198	308
Printing, postage and stationery	-	37	-	37	131
Sundries	-	625	-	625	347
Agency fees	-	1,011	-	1,011	1,575
AGM Costs	-	-	-	-	603
Independent examiners remuneration	-	-	454	454	432
	<u>9,239</u>	<u>5,316</u>	<u>454</u>	<u>15,009</u>	<u>16,052</u>

6. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31st March 2021 nor for the year ended 31st March 2020.

CANTERBURY AND DISTRICT SAMARITANS CIO

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31ST MARCH 2021

6. **TRUSTEES' REMUNERATION AND BENEFITS - continued**

Trustees' expenses

During the year, 4 trustees (2020 7) were reimbursed for travel and other expenses totalling £510 (2020 £2,304). All of these were incurred in the course of their duties as Samaritans.

7. **COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES**

	Unrestricted fund £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	18,639	-	18,639
Charitable activities			
Direct charitable expenditure	-	-	-
Prisons outreach	6,547	-	6,547
Other trading activities	5,627	-	5,627
Investment income	9,180	-	9,180
Total	<u>39,993</u>	-	<u>39,993</u>
EXPENDITURE ON			
Charitable activities			
Direct charitable expenditure	13,840	-	13,840
Support costs	10,895	-	10,895
Administration	4,122	-	4,122
Governance costs	1,035	-	1,035
Total	<u>29,892</u>	-	<u>29,892</u>
NET INCOME	<u>10,101</u>	-	<u>10,101</u>
RECONCILIATION OF FUNDS			
Total funds brought forward	436,851	-	436,851
TOTAL FUNDS CARRIED FORWARD	<u><u>446,952</u></u>	<u><u>-</u></u>	<u><u>446,952</u></u>

CANTERBURY AND DISTRICT SAMARITANS CIO

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31ST MARCH 2021**

8. STAFF COSTS

There were no employees and hence no emoluments were paid in the year.

9. INDEPENDENT EXAMINERS' REMUNERATION

The independent examiners remuneration amounts to an independent examination fee of £454 (2020 - £432) and accountancy services of £645 (2020 - £617).

10. TANGIBLE FIXED ASSETS

	Freehold property £	Computer equipment £	Totals £
COST			
At 1st April 2020 and 31st March 2021	<u>229,820</u>	<u>1,293</u>	<u>231,113</u>
DEPRECIATION			
At 1st April 2020	-	862	862
Charge for year	-	323	323
At 31st March 2021	-	<u>1,185</u>	<u>1,185</u>
NET BOOK VALUE			
At 31st March 2021	<u>229,820</u>	<u>108</u>	<u>229,928</u>
At 31st March 2020	<u>229,820</u>	<u>431</u>	<u>230,251</u>

11. INVESTMENT PROPERTY

	£
FAIR VALUE	
At 1st April 2020 and 31st March 2021	<u>145,180</u>
NET BOOK VALUE	
At 31st March 2021	<u>145,180</u>
At 31st March 2020	<u>145,180</u>

32, Northgate is a freehold property, owned by the Charity, which comprises ground floor office accommodation (providing working space and a training room for Samaritan Volunteers, together with refreshment and ablution facilities) and an upper floor with residential accommodation. The latter provides rental income which helps support the Charity's financial activities. This part of the freehold property is therefore shown as investment property.

The rebuild value of the property in March 2016 was estimated to be £375,000. This value has been split between freehold property of £229,820 to reflect the parts used by the Charity and £145,180 for the upper floor which is treated as investment property.

The trustees consider there have been no changes to the valuations carried out in March 2016.

The original cost of the property (including redevelopment costs and after deducting grants received) was £274,631.

CANTERBURY AND DISTRICT SAMARITANS CIO

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31ST MARCH 2021

12. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2021	2020
	£	£
Other debtors	-	403
Interest receivable on Virgin		
Money deposit	16	79
GiftAid reclaim	274	1,978
NOMS claim October 15-March 16	4,897	4,644
	<u>5,187</u>	<u>7,104</u>

13. CASH AT BANK

	2021	2020
	Total funds	Total funds
	£	£
Lloyds Bank current account	2,748	3,437
Barclays Bank current account	774	504
Lloyds Bank deposit account	41,416	30,508
Virgin Money deposit account	31,936	31,779
	<u>76,874</u>	<u>66,228</u>

14. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2021	2020
	£	£
Trade creditors	(5)	762
Other creditors	1,099	1,049
	<u>1,094</u>	<u>1,811</u>

15. MOVEMENT IN FUNDS

	At 1/4/20	Net movement in funds	At 31/3/21
	£	£	£
Unrestricted funds			
General fund	446,952	9,123	456,075
	<u>446,952</u>	<u>9,123</u>	<u>456,075</u>

CANTERBURY AND DISTRICT SAMARITANS CIO

**NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31ST MARCH 2021**

15. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	30,856	(21,733)	9,123
	<u>30,856</u>	<u>(21,733)</u>	<u>9,123</u>
TOTAL FUNDS	<u>30,856</u>	<u>(21,733)</u>	<u>9,123</u>

Comparatives for movement in funds

	At 1/4/19 £	Net movement in funds £	At 31/3/20 £
Unrestricted funds			
General fund	436,851	10,101	446,952
	<u>436,851</u>	<u>10,101</u>	<u>446,952</u>
TOTAL FUNDS	<u>436,851</u>	<u>10,101</u>	<u>446,952</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	39,993	(29,892)	10,101
	<u>39,993</u>	<u>(29,892)</u>	<u>10,101</u>
TOTAL FUNDS	<u>39,993</u>	<u>(29,892)</u>	<u>10,101</u>

A current year 12 months and prior year 12 months combined position is as follows:

	At 1/4/19 £	Net movement in funds £	At 31/3/21 £
Unrestricted funds			
General fund	436,851	19,224	456,075
	<u>436,851</u>	<u>19,224</u>	<u>456,075</u>
TOTAL FUNDS	<u>436,851</u>	<u>19,224</u>	<u>456,075</u>

CANTERBURY AND DISTRICT SAMARITANS CIO

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31ST MARCH 2021

15. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	30,856	(21,733)	9,123
TOTAL FUNDS	<u>30,856</u>	<u>(21,733)</u>	<u>9,123</u>

Comparatives for movement in funds

	At 1/4/19 £	Net movement in funds £	At 31/3/20 £
Unrestricted funds			
General fund	436,851	10,101	446,952
TOTAL FUNDS	<u>436,851</u>	<u>10,101</u>	<u>446,952</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	39,993	(29,892)	10,101
TOTAL FUNDS	<u>39,993</u>	<u>(29,892)</u>	<u>10,101</u>

A current year 12 months and prior year 12 months combined position is as follows:

	At 1/4/19 £	Net movement in funds £	At 31/3/21 £
Unrestricted funds			
General fund	436,851	19,224	456,075
TOTAL FUNDS	<u>436,851</u>	<u>19,224</u>	<u>456,075</u>

CANTERBURY AND DISTRICT SAMARITANS CIO

DETAILED STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31ST MARCH 2021

	2021 £	2020 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	13,492	18,639
Other trading activities		
Fundraising events	978	5,627
Investment income		
Rents received	9,360	8,983
Bank interest receivable	105	197
	<u>9,465</u>	<u>9,180</u>
Charitable activities		
Prisons outreach	6,921	6,547
Total incoming resources	<u>30,856</u>	<u>39,993</u>
EXPENDITURE		
Charitable activities		
Levy to Samaritans Headquarter	3,402	2,273
Prison outreach	304	4,288
Samaritans Volunteers expenses	2,570	4,539
Training and meetings	160	1,201
The Visit costs	-	912
Fund raising expenses	288	627
	<u>6,724</u>	<u>13,840</u>
Support costs		
Establishment expenses		
Rates and water	384	397
Insurance	1,030	1,012
Utilities	1,256	1,893
Telephone & broadband	1,496	1,446
Catering	942	720
Household expenses	1,512	1,316
Repairs and maintenance	2,296	3,788
Depreciation of tangible and heritage assets	323	323
	<u>9,239</u>	<u>10,895</u>
Other		
Accountancy	645	617
Carried forward	645	617

CANTERBURY AND DISTRICT SAMARITANS CIO

DETAILED STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31ST MARCH 2021

	2021	2020
	£	£
Other		
Brought forward	645	617
Computer maintenance & support	2,800	1,144
Photocopying	198	308
Printing, postage and stationery	37	131
Sundries	625	347
Agency fees	1,011	1,575
	<u>5,316</u>	<u>4,122</u>
Governance costs		
AGM Costs	-	603
Independent examiners remuneration	454	432
	<u>454</u>	<u>1,035</u>
Total resources expended	<u>21,733</u>	<u>29,892</u>
Net income	<u>9,123</u>	<u>10,101</u>