

BIRMINGHAM SAMARITANS

Registered Charity No. 1166821

Annual Report and Accounts

31st March 2024

BIRMINGHAM SAMARITANS

12 MONTHS ENDED 31 MARCH 2024

ABOUT BIRMINGHAM SAMARITANS

The Samaritans organisation provides confidential emotional support 24 hours a day by telephone, e-mail, face-to-face, and online chat through a network of over 200 branches in the UK and Republic of Ireland, and also at festivals, in prisons, hospitals, schools and workplaces, and with the homeless. Birmingham Samaritans is one of those branches.

Our Vision:

Samaritans **Vision** is that fewer people die by suicide.

Our Mission:

Our mission is to make sure there's someone there for anyone who needs someone, to give people ways to cope and the skills to be there for others, and to campaign to make suicide prevention a national and local priority. Together we can make change that saves lives.

Our Values:

We have five core values

- ~ Listening - Exploring feelings alleviates distress and helps people to reach a better understanding of their situation and the options open to them
- ~ Confidentiality - If people feel safe, they are more likely to be open about their feelings
- ~ Non-judgemental - We want people to be able to talk to us without fear of prejudice or rejection
- ~ People making their own decisions wherever possible - We believe that people have the right to find their own solution and telling people what to do takes responsibility away from them
- ~ Human contact - Giving people time, undivided attention and empathy meets a fundamental emotional need and reduces distress and despair

BIRMINGHAM SAMARITANS
12 MONTHS ENDED 31 MARCH 2024

MESSAGE FROM THE DIRECTOR OF BIRMINGHAM SAMARITANS

Thank you for your interest in Birmingham Samaritans, I do hope you find the report on our activities of interest.

As I approach the final year of my term as branch director, I would like to thank the branch for the trust it has placed in me to lead our branch.

I would like to express my thanks to every member of the branch leadership team. Their guidance, support, and dedication have been key in raising awareness and delivering our services to the community. Without their support and leadership, we would not have been able to make such significant strides forward or reach those in need of our support.

This year, we have continued our journey of raising awareness in the economically challenged areas of Birmingham. We have strived to ensure that our message resonates across all corners of the city. Our radio interviews with Unity FM, the largest Muslim community radio station in the UK, have helped us to reach audiences who may not have known about our services and what we are able to offer.

Outreach has been a top priority for us this year, with our outreach activities increasing by around 300% over the past few years. We have built a strong relationship with a local food bank, offering our emotional support to the homeless community on a weekly basis. Additionally, we have been working closely with job centres across Birmingham, providing emotional support to those facing unemployment during these challenging times.

We have also worked with local universities which has been very well received. During freshers' week and through a roadshow at the University of Birmingham, we were able to offer on-premises emotional support to students.

Furthermore, we have initiated discussions with Birmingham City Football Club, aiming to raise awareness of our services. While in its early stages, we are hopeful that this will strengthen throughout the upcoming year.

Last year, our branch responded to over 26,000 contacts from callers through various channels, including email, phone, and online chat. This underscores the role we play in providing support to those in need.

As we look ahead, I am sure we will continue with the amazing work we have been doing as we look to foster new relationships across the community as well as build on existing ones, while ensuring we strive to make our branch available to our callers 24/7

A handwritten signature in black ink, appearing to read 'Jason Ward', with a stylized, cursive script.

Jason Ward

Director

BIRMINGHAM SAMARITANS

12 MONTHS ENDED 31 MARCH 2024

OBJECTIVES, ACTIVITIES, ACHIEVEMENTS AND PERFORMANCE IN THE PERIOD

Public Benefit

Birmingham Samaritans is a public benefit entity. In planning our activities for the year we have kept in mind the Charity Commission guidance on public benefit. Samaritans service is open to people who are suicidal, despairing or in distress. The branch provides a service for the benefit of people in Birmingham and the surrounding area and works with all Samaritans branches to provide 24 hour availability of the service across the UK. Samaritans does not charge anyone for the service provided.

Emotional Support

During the 12 months a considerable amount of work was undertaken by our 192 volunteers. Approximately 26,000 contacts were made to Birmingham branch by phone, email, face-to face or online chat.

Prison Support

We select and train prisoners to work as Listeners in Birmingham Prison. Listeners provide emotional support to fellow inmates in distress. Our prison team supports Listeners through meetings in Birmingham Prison and, if required, attends the prison at any other time.

Training

During the year we ran 6 courses for new volunteers, with each volunteer attending 6 initial training sessions. Also compulsory continuing development for our experienced volunteers took place during the year. We also have a system of ongoing mentoring for experienced volunteers.

Fund Raising

All fund raising is carried out by branch volunteers. Our thanks to those volunteers who have given up their free time to carry out this essential task as without them the branch would struggle to continue in existence.

Publicity and Outreach

Excellent publicity is central to both our outreach programme and volunteer recruitment. To this end we place publicity in community centres, hospitals, churches, health centres, libraries, and at railway stations. We undertake a wide variety of outreach activities, aiming to reach sections of the community who would be less likely to contact us. We work with the homeless and we also have a partnership with Network Rail. We take part in Birmingham Pride and we play our part in local initiatives such as the Birmingham Suicide Prevention Plan.

BIRMINGHAM SAMARITANS

12 MONTHS ENDED 31 MARCH 2024

STRUCTURE, GOVERNANCE AND MANAGEMENT

Trustees

The Trustees of Birmingham Samaritans comprise 9 members, including the Director, who chairs the Trustees and is an ex-officio member. Nominations for new elected trustees are taken prior to the Annual General Meeting and if necessary elections will take place. All Trustees receive training in their duties and responsibilities. The Trustees meet on a monthly basis.

The Director

Jason Ward became Director in March 2022, after wide consultation amongst the volunteers within the branch, and also with the involvement of the Samaritans Regional Director. The Director is responsible for and has authority over the day-to-day conduct and management of the work of the branch. This enables the branch's objectives to be pursued without undue restriction, provided always that the Director acts in accordance with policies determined by the Trustees and the wider Samaritans organisation.

The Leadership team

The Director allocates duties within the Branch. This is achieved by the appointment of a team of Deputy Directors in addition to the Trustees.

The Deputy Directors meet on a monthly basis. 14 Deputy Director roles cover recruitment, training, volunteer development, rota, capacity improvement, prisons, volunteer support, publicity and communication, leaders, outreach, volunteer commitment, schools and speakers, equity, diversity and inclusion, and special projects. Different individual trustees take responsibility for overseeing facilities, health and safety, fundraising, IT support and risk management.

Risk management

The Trustees regularly review the risks to which the branch is exposed and actions to mitigate their potential impact are in place.

The risk register is fully reviewed every 4 months. Risks are classified into governance, operations, finance and external working and the likelihood and impact of the risks are considered, both before and after controls.

The Trustees have taken out a comprehensive insurance policy to protect against a wide variety of risks. This policy also includes Trustee Indemnity Insurance.

The leadership team have every confidence in the quality of the services that the branch continues to provide and that they continue to represent excellent value for money. Throughout the year the leadership team monitors all aspects of the work undertaken.

BIRMINGHAM SAMARITANS

12 MONTHS ENDED 31 MARCH 2024

FINANCIAL REVIEW

Principal funding sources

Our principal funding sources include Birmingham City Council, numerous grant donating trusts and individual donations. We would like to thank everyone who has made financial contributions to enable us to continue to support our callers.

Income and Expenditure

Towards the end of 2022 we resumed applying for grants from charitable trusts, having stopped for a period because our reserves were very high. As a result our income this year was £35,700 higher than the previous year. Our expenditure increased by £3,400, principally as a result of a £8,100 increase in repairs and maintenance costs. Overall our funds increased by £9,300 having fallen by £25,900 last year

Reserves Policy

The Trustees have reviewed the charity's needs for reserves in line with the guidance issued by the Charity Commission and have decided that we should aim to hold a minimum level of reserves of £115,000. This is to enable continuity of service should a material financial risk occur. The major risks considered in determining our target reserves were uncertainty over future income levels, unexpected costs in connection with our building, and fluctuations in the value of our investments.

Investment policy

Approximately half of our target minimum reserves are invested in a high return charitable fund consisting of equities. We increased our investment in this fund by £20,000 during the year. This investment can be volatile but has given very good returns over the 30 year period for which we have held it, including good investment income.

Results for the year

This year we have been very fortunate to have received the continued support of our donors, particularly Birmingham City Council, who renewed their funding from October.

Our higher level of income has enabled us to rebuild our reserves and at 31st March 2024 they were £123,334 compared with our minimum target level of £115,000



Rachel Norman, Treasurer

Date

10th July 2024

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BIRMINGHAM SAMARITANS
12 MONTHS ENDED 31 MARCH 2024

STATEMENT OF TRUSTEES' RESPONSIBILITIES IN RESPECT OF
THE ACCOUNTS

The Trustees are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England and Wales requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources of the charity for that period. In preparing these financial statements the trustees are required to:

- select suitable accounting policies and then apply them consistently,
- observe the methods and principles in the Charities SORP,
- make judgements and estimates that are reasonable and prudent,
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements,
- prepare accounts on a going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of the constitution. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Auditor/ Examiner

A resolution for the re-appointment of Jerroms will be proposed at the next annual general meeting

Approved by the Board of Trustees on 10th July 2024

Signed on its behalf by:

Chair



Jason Ward

Treasurer

Birmingham Samaritans

13 Bow Street, Birmingham.



Rachel Norman

BIRMINGHAM SAMARITANS
12 MONTHS ENDED 31 MARCH 2024

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF
BIRMINGHAM SAMARITANS

I report on the accounts of the charity for the 12 months ended 31 March 2024 which are set out on pages 9 to 15.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act), and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- follow the procedures laid down in the General Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- state whether particular matters have come to my attention.

Basis of the independent examiner's report

My examination was carried out in accordance with General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a "true and fair" view and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In the course of my examination, no matter has come to my attention:

- 1 which gives me reasonable cause to believe that, in any material respect, the requirements:
 - to keep accounting records in accordance with section 130 of the 2011 Act; and
 - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Acthave not been met; or
- 2 to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.


Richard Alan Horton FCCA
Jerroms
Chartered and Certified Accountants

Lumaneri House
Blythe Gate
Blythe Valley Park
Solihull
B90 8AH

Date 10th July 2024

BIRMINGHAM SAMARITANS**STATEMENT OF FINANCIAL ACTIVITIES****FOR THE 12 MONTHS ENDED 31 MARCH 2024**

	Notes	Unrestricted Funds 2024 £	Restricted Funds 2024 £	Total Funds 2024 £	Total Funds 2023 £
Income from:					
Donations, grants and legacies	2	48,636	19,750	68,386	35,994
Charitable activities	3	4,179	25,000	29,179	27,493
Other fundraising activities		1,224	-	1,224	346
Investments		2,062	-	2,062	2,002
Deposit account interest		1,798	-	1,798	1,067
Total		57,899	44,750	102,649	66,902
Expenditure on:					
Raising funds		215	-	215	42
Charitable activities:	4				
Recruitment, Training & Volunteer care		3,074	1,247	4,321	8,950
Premises	5	27,396	22,174	49,570	40,028
Telephone		-	3,647	3,647	3,748
Publicity & Outreach		3,792	1,047	4,839	1,277
Travel expenses		13,099	10,394	23,493	31,046
Administration		2,284	629	2,913	2,877
Central Charity charge		2,140	1,790	3,930	1,575
Governance costs		924	-	924	944
Total expenditure on charitable activities		52,709	40,928	93,637	90,445
Total		52,924	40,928	93,852	90,487
Net gains/(losses) on investments		493	-	493	(2,315)
Net movement in funds		5,468	3,822	9,290	(25,900)
Reconciliation of funds					
Total funds brought forward		406,039	7,775	413,814	439,714
Total funds carried forward		411,507	11,597	423,104	413,814

BIRMINGHAM SAMARITANS

BALANCE SHEET

AS AT 31 MARCH 2024

	Notes	2024 £	2023 £
Fixed Assets			
Tangible assets	6	295,826	318,747
Investments	7	56,059	35,566
Current assets:			
Debtors	8	2,330	994
Deposit accounts		63,224	61,458
Cash at bank		14,271	4,782
		<u>79,825</u>	<u>67,234</u>
Liabilities:			
Creditors: Amounts falling due within one year	9	<u>(8,606)</u>	<u>(7,733)</u>
Net Current Assets		71,219	59,501
Total net assets		<u>423,104</u>	<u>413,814</u>
The funds of the charity:			
Restricted income funds	11		
Unrestricted funds	12	11,597	7,775
Designated funds		-	-
Other unrestricted funds		<u>411,507</u>	<u>406,039</u>
Total unrestricted funds		<u>411,507</u>	<u>406,039</u>
Total charity funds		<u>423,104</u>	<u>413,814</u>

signed on 10th July 2024



Jason Ward, Chair



Rachel Norman, Treasurer

BIRMINGHAM SAMARITANS
NOTES TO THE ACCOUNTS
FOR THE 12 MONTHS ENDED 31 MARCH 2024

1 Principal Accounting Policies

(a) Basis of Accounting

The financial statements have been prepared under the historic cost convention and in accordance with FRS 102, the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with FRS102, and applicable charity law in the UK. The accounts are prepared on a going concern basis.

(b) Fund accounting

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the objectives of the charity.

Restricted funds can only be used for particular restricted purposes within the objectives of the charity. Restrictions arise when specified by the donor or grant-maker.

Designated funds are unrestricted funds that have been set aside by the trustees for specific purposes

(c) Income

All income is included in the SOFA when the charity is legally entitled to the income, there is reasonable certainty of receipt and the amount can be quantified with reasonable accuracy. The following specific policies apply to categories of income:-

- donations - these are accounted for when received
- legacies - entitlement is the earlier of the charity receiving the final estate accounts or the legacy being received; no value is included where the legacy is subject to a life interest held by another party
- donated goods/services - these are included at the value to the charity, where this can be quantified
- grants - where these are related to performance and specific deliverables they are accounted for as the charity earns the right to consideration by its performance; where income is received in advance, its recognition is deferred and included in creditors; where entitlement occurs before income is received the income is accrued; all other grants are accounted for as income in the SOFA as soon as received.

(d) Expenditure

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to that category. The following specific policies apply to categories of expenditure:-

Raising funds - expenditure on raising funds includes direct fundraising costs such as the cost of purchase of goods for sales.

Premises - premises costs comprise rent and rates, light and heat, repairs and maintenance, cleaning, and depreciation, and are detailed in note 5 to the accounts.

Depreciation - depreciation is calculated on a straight-line basis so as to write off the cost of tangible fixed assets over their estimated useful lives as follows -

- Long leasehold property - over the remaining life of the lease which ends in 2087
- Furniture, Fixtures & internal building work - 5 years
- Equipment - 3 years
- Fixed assets costing more than £1500 are capitalised

BIRMINGHAM SAMARITANS
NOTES TO THE ACCOUNTS (Continued)
FOR THE 12 MONTHS ENDED 31 MARCH 2024

1 Principal Accounting Policies (continued)

(e) Investments

Investments are included at closing market mid-market value on the balance sheet date. Any realised and unrealised gains and losses on revaluation or disposal are combined in the Statement of Financial Activities.

(f) Debtors

Debtors are measured at their recoverable amounts or, in the case of prepayments, as the amount the charity has paid in advance for goods and services it will receive.

(g) Creditors

Creditors are measured as the amounts owed by the charity, including amounts owed for goods and services received but not paid for by the balance sheet date.

2	Donations, grants and legacies	Unrestricted Funds 2024 £	Restricted Funds 2024 £	Total Funds 2024 £	Total Funds 2023 £
	Donations	8,036	-	8,036	16,144
	Legacies	5,000	-	5,000	-
	Grant donating trusts	35,600	19,750	55,350	19,850
		<u>48,636</u>	<u>19,750</u>	<u>68,386</u>	<u>35,994</u>

3	Income from Charitable activities	Unrestricted Funds 2024 £	Restricted Funds 2024 £	Total Funds 2024 £	Total Funds 2023 £
	Birmingham City Council	-	25,000	25,000	25,625
	Prison Income	4,179	-	4,179	1,868
		<u>4,179</u>	<u>25,000</u>	<u>29,179</u>	<u>27,493</u>

4 Charitable activities

Birmingham Samaritans have one primary activity - helping people to talk through their concerns, worries and troubles. This activity is undertaken directly and no grant funding is made to third parties. All costs relate to this activity.

5	Premises costs	Unrestricted Funds 2024 £	Restricted Funds 2024 £	Total Funds 2024 £	Total Funds 2023 £
	Rent and rates	-	2,156	2,156	2,142
	Light and heat	-	5,360	5,360	4,323
	Repairs and maintenance	4,597	12,558	17,155	9,065
	Depreciation	22,799	122	22,921	22,921
	Cleaning	-	1,978	1,978	1,577
		<u>27,396</u>	<u>22,174</u>	<u>49,570</u>	<u>40,028</u>

BIRMINGHAM SAMARITANS
NOTES TO THE ACCOUNTS (Continued)
FOR THE 12 MONTHS ENDED 31 MARCH 2024

6 Tangible Fixed assets

	Long leasehold buildings	Furniture, equipment & internal building work	Total
	£	£	£
Cost:			
At 31 March 2023	324,200	143,458	467,658
Additions	-	-	-
Disposals	-	-	-
At 31 March 2024	324,200	143,458	467,658
Depreciation			
At 31 March 2023	79,853	69,058	148,911
Charge	3,811	19,110	22,921
Disposals	-	-	-
At 31 March 2024	83,664	88,168	171,832
Net Book Value:			
At 31 March 2024	240,536	55,290	295,826
At 31 March 2023	244,347	74,400	318,747

7 Investments

	2024	2023
	£	£
M & G Charifund Units		
At Valuation brought forward	35,566	37,881
Additions	20,000	-
Net revaluation gain/(loss)	493	(2,315)
At Valuation carried forward	56,059	35,566

The historical cost of investments at 31 March 2024 was £33,372 (2023 £13,372)
The M&G Charifund is an equities investment fund for charities.

8 Debtors

	2024	2023
	£	£
Prepayments	2,330	461
Other debtors	-	532
	2,330	994

9 Creditors

	2024	2023
	£	£
Amounts falling due within one year		
Trade creditors	4,676	6,158
Owed to Samaritans Central Charity	3,930	1,575
	8,606	7,733

BIRMINGHAM SAMARITANS
NOTES TO THE ACCOUNTS (Continued)
FOR THE 12 MONTHS ENDED 31 MARCH 2024

10 Statement of financial activities analysed by class of fund

	Unrestricted 2024 £	Unrestricted 2023 £	Restricted 2024 £	Restricted 2023 £
Income from:				
Donations, grants and legacies	48,636	35,994	19,750	-
Charitable activities	4,179	1,868	25,000	25,625
Other trading activities	1,224	346	-	-
Investments	2,062	2,002	-	-
Deposit account interest	1,798	1,067	-	-
Total	57,899	41,277	44,750	25,625
Expenditure on:				
Raising funds	215	42	-	-
Charitable activities:				
Recruitment, Training & Volunteer care	3,074	8,950	1,247	-
Premises	27,396	27,585	22,174	12,443
Telephone	-	-	3,647	3,748
Publicity	3,792	1,277	1,047	-
Travel expenses	13,099	21,490	10,394	9,556
Administration	2,284	2,877	629	-
Central Charity charge	2,140	1,575	1,790	-
Governance costs	924	944	-	-
Total expenditure on charitable activities	52,709	64,698	40,928	25,747
Total	52,924	64,740	40,928	25,747
Net gains (losses) on investments	493	(2,315)	-	-
Net movement in funds	5,468	(25,778)	3,822	(122)

11 Analysis of funds

	Unrestricted 2024 £	Restricted 2024 £	Total 2024 £	Total 2023 £
At beginning of the year	406,039	7,775	413,814	439,714
Net incoming resources for the year	5,468	3,822	9,290	(25,900)
At end of year	411,507	11,597	423,104	413,814
Tangible Fixed assets	288,173	7,653	295,826	318,747
Investments	56,059	-	56,059	35,566
Deposit Accounts	63,224	-	63,224	61,458
Cash at bank	10,327	3,944	14,271	4,782
Debtors less creditors	(6,276)	-	(6,276)	(6,739)
Total	411,507	11,597	423,104	413,814

BIRMINGHAM SAMARITANS
NOTES TO THE ACCOUNTS (Continued)
FOR THE 12 MONTHS ENDED 31 MARCH 2024

12 Restricted funds	Opening Balance	Income	Expenditure	Closing Balance
	£	£	£	£
Running costs	-	35,500	35,500	-
Recruitment	-	7,000	4,280	2,720
Disability Access	7,775	2,250	1,148	8,877
Total	7,775	44,750	40,928	11,597

13 Statements of cash flows	Total funds	
	2024	2023
	£	£
Cash flows from operating activities:		
Net cash provided by operating activity	29,193	(9,029)
Cash flows from investing activity:		
Dividends	2,062	2,002
Purchase of property and equipment	-	(87,233)
Purchase of investments	(20,000)	-
Net cash provided by investing activities	(17,938)	(85,231)
Change in cash and cash equivalents in the reporting period	11,255	(94,260)
Cash and cash equivalents at the start of the reporting period	66,240	160,500
Cash and cash equivalents at the end of the reporting period	77,495	66,240

14 Reconciliation of net income to net cash flow from operating activities	Total funds	
	2024	2023
	£	£
Net Income for the reporting period	9,290	(25,900)
Adjustments for:		
Depreciation charges	22,921	22,921
(Gains)/Losses on investments	(493)	2,315
Dividends	(2,062)	(2,002)
(Increase)/decrease in debtors	(1,336)	1,492
Increase/(decrease) in creditors	873	(7,855)
Net cash provided by operating activities	29,193	(9,029)

15 Analysis of cash and cash equivalents	Total funds	
	2024	2023
	£	£
Cash at bank	14,271	4,782
Deposit account	63,224	61,458
Total cash and cash equivalents	77,495	66,240

- 16 Expenses paid to trustees**
During the year no trustees were paid expenses (2023: £1,761).

BIRMINGHAM SAMARITANS
12 MONTHS ENDED 31 MARCH 2024

REFERENCE AND ADMINISTRATIVE DETAILS

TRUSTEES

The trustees in office at 31st March 2024 were:

Jason Ward, Chair
Selina Sfeir, Secretary
Rachel Norman, Treasurer
Mark Williams
Robert Cluley
Linda Jones
Paul Singh
Peter Kahn
Rose Pardo-Roques

The following were also Trustees for a part of the period

Kathie Hoskins
Ranbir Sandher
Jonathan Shapiro
Avneet Khangure
Marion Norris

REGISTERED ADDRESS

13 Bow Street
Birmingham
B1 1DW

REGISTERED CHARITY NO.

1166821

BIRMINGHAM SAMARITANS
12 MONTHS ENDED 31 MARCH 2024

REFERENCE AND ADMINISTRATIVE DETAILS (Continued)

ADVISORS

The trustees are assisted by professional advisors:

Independent examiner

Jerrons
Chartered and Certified Accountants
Lumanerl House
Blythe Gate
Blythe Valley Park
Solihull B90 8AH

Bankers

CAF Bank Ltd
25 Kings Hill Avenue
West Malling
Kent ME19 4JQ

Solicitors

Martineau Johnson
No 1 Colmore Square
Birmingham B4 6AA

THANK YOU!

We are extremely grateful to all our supporters. Every donation we receive helps us to provide vital services to people in emotional distress.

We are also very grateful to many grant making bodies that have contributed to our work. Last year we received grants from the following

Baron Davenport's Charity	Birmingham City Council
The Birmingham District Nursing Charitable Trust	CB & HH Taylor 1984 Trust
The Cole Charitable Trust	Dumbreck Charity
The Edward Cadbury Charitable Trust	The Eric W. Vincent Trust Fund
GJW Turner Trust	George Fentham Birmingham Charity
The George Henry Collins Charity	Gowling WLG (UK) Charitable Trust
The Grimley Charity	The Grimmitt Trust
Heart of England Community Foundation: The Harry Payne Fund	H J Sayer and J Hopkins Charities
IMI Charitable Appeals Committee	The Kelton Charitable Trust
Limoges Charitable Trust	The Lord Austin Trust
The Michael Marsh Charitable Trust	The Keith and Joan Mindelsohn Charitable Trust
National Lottery Community Fund	The Pamela Barlow Charitable Trust
The Ratcliff Foundation	Richard Kicuppe's Charity
The Roger & Douglas Turner Charitable Trust	The Roughley Charitable Trust
TW Greeves Trust	The W E Dunn Trust
William A Cadbury Charitable Trust	