



Trustees' Annual Report for the period

From		Period start date			To		Period end date		
		6th	April	2023			5th	April	2024

Section A Reference and administration details

Charity name	Great Yarmouth Unemployed Workers Centre
Other names charity is known by	GYUWC
Registered charity number (if any)	1166609
Charity's principal address	Acorn Centre, 8-9 Regent Street Great Yarmouth, Norfolk Postcode NR30 1RN

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Paula Waters-Bunn	Chair & Centre Manager		
2	Claire Wardley	IT Manager		
3	Ruth Thacker	Secretary		
4	Julie Bailey	Treasurer		
5	Sarah Bilyard	Trustee		
6	Daniel Sadullah	Trustee		
7	Chris Connellan	Trustee		
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Names of the trustees for the charity, if any, (for example, any custodian trustees)

Name	Dates acted if not for whole year

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address

Name of chief executive or names of senior staff members (Optional information)

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Section B Structure, governance and management

Description of the charity's trusts

Type of governing document (eg. trust deed, constitution)	Constitution
How the charity is constituted (eg. trust, association, company)	Incorporated Organisation
Trustee selection methods (eg. appointed by, elected by)	Appointment, three by Board Members and four by the Great Yarmouth Trades Union Council

Additional governance issues (Optional information)

You **may choose** to include additional information, where relevant, about:

- policies and procedures adopted for the induction and training of trustees;
- the charity's organisational structure and any wider network with which the charity works;
- relationship with any related parties;
- trustees' consideration of major risks and the system and procedures to manage them.

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Section C Objectives and activities

Summary of the objects of the charity set out in its governing document

- (1) The relief of unemployment for the benefit of the public in such ways as may be thought fit, including assistance to find employment.
- (2) To promote social inclusion for the public benefit by working with people in East Norfolk who are socially excluded on the grounds of unemployment and unwaged to relieve the needs of such people and assist them to integrate into society, in particular by:
 - (a) providing a local network group that encourages and enables members of the unemployed and unwaged community to participate

<p>more effectively with the wider community;</p> <p>(b) increasing, or co-ordinating, opportunities for members of the unemployed and unwaged community to engage with service providers, to enable those providers to adapt services to better meet the needs of that community.</p> <p>(c) providing advice and assistance to unemployed and unwaged persons who, through lack of means, would otherwise be unable to obtain such advice.</p> <p>(3) To educate the public concerning the nature, causes and effects of unemployment and conduct or sponsor research concerning the impact the local economy has on unemployment and make available the useful results thereafter to the public.</p>	<p>The main activities in the year were benefits advice, assisting and signposting as well as helping the unemployed find employment.</p> <p>The Board has paid due regard to the public benefit guidance published by the Charity Commission when exercising any powers or duties to which the guidance is relevant. The objects and aims of Great Yarmouth Unemployed Workers Centre fall within the subsection 3(1) of the Charities Act 2011.</p>
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Summary of the main activities undertaken for the public benefit in relation to these objects (include within this section the statutory declaration that trustees have had regard to the guidance issued by the Charity Commission on public benefit)

Additional details of objectives and activities (Optional information)

You **may choose** to include further statements, where relevant, about:

- policy on grantmaking;
- policy programme related investment;
- contribution made by volunteers.

Section D

Achievements and performance

Summary of the main achievements of the charity during the year

The centre, which continues to be staffed entirely by volunteers, serves the East Norfolk and Great Yarmouth areas, which have a population of a little over 100,000. The centre enjoys no fixed funding, relying entirely on donations.

The Department for Levelling Up, Housing & Communities local data profile of Great Yarmouth (March 2024), recognises very significant levels of deprivation in relation to Education, Skills and Training. Indeed when examining geographic areas referred to as LSOA'S (see Office for National Statistics Census 2021) in Great Yarmouth town, 80% of those areas are identified as amongst the 20% most deprived in England.

Further to this, 60% actually appear in the top 10% of deprived areas in England. The local data profile also references a recorded crime rate around 2.75 times higher than the national average.

Against this backdrop, GYUWC has continued to experience significant demand for it's services whilst facing the ongoing challenges of volunteer recruitment and retention.

In spite of this GYUWC offers its clients an advocacy service where appropriate, particularly at hearings on DWP matters held under the auspices of the HM Courts and Tribunals Service. The advocacy provided by GUUWC at DWP appeal hearings for Attendance Allowance and Personal Independence Payments has resulted in success for our clients on every occasion this year. This relates to both the granting of benefit and the level at which it is granted. Whilst these successes are to be welcomed, preparation and presentation of such cases are a significant drain on our resources and must call into question the quality of the DWP's decision making.

On occasion during the reporting period, GYUWC has intervened with energy suppliers to reinvigorate dialogue with our clients on payment plans for arrears and also gain access to more favourable tariffs. GYUWC has also dealt with landlord disputes without need to initiate formal procedures.

GYUWC has assisted a number of clients with Blue Badge applications. Anecdotally it would seem that each County Council operates it's system for allocation of badges in a unique way. It does seem that Norfolk County Council has a default position of rejecting applications unless coming from being already in receipt of disability benefits. This policy means that our clients and GYUWC itself, often extend considerable effort gathering evidence (often from an overworked NHS) to progress applications.

In the last 12 months there have been fewer employment related enquiries than in previous years. Of these enquiries only one resulted in active preparation of a complaint to an Employment Tribunal. The employer in the case took professional advice which resulted in conversations with GYUWC leading to a settlement, legally binding on all parties, being actioned by ACAS.

Section E Financial review

Brief statement of the charity's policy on reserves

Reserve set at £1000.00 of unrestricted funds. The amount required to operate for three months. The policy is under regular review.

Details of any funds materially in deficit

Further financial review details (Optional information)

You **may choose** to include additional information, where relevant about:

- the charity's principal sources of funds (including any fundraising);
- how expenditure has supported the key objectives of the charity;
- investment policy and objectives including any ethical investment policy adopted.

Section F Other optional information

Section G Declaration

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)	<i>P Waters-Bunn</i>	
Full name(s)	Mrs Paula Waters-Bunn	
Position (eg Secretary, Chair, etc)	Chair	
Date	09/01/2025	

SECTION A RECEIPTS AND PAYMENTS

	Unrestricted Funds	Restricted Funds	Endowment Funds	Total Funds
<u>A1 RECEIPTS</u>				
Donations	2255.25			2370
Grants				
Gift Aid	18.41			5
Misc				
Sub total	2273.66			2375
Total Receipts	2273.66			2375

A2 Asset sales 0**A3 PAYMENTS**

Room Hire	2430			2906.5
Tel / Net	438.44			361.69
Insurance	382.72			382.72
Subscript				
Adv / Print	650.88			
Stat / Cons	527.6			45.9
Volun Exp				
Training				
Fundrais exp				
Bank Chgs				
Sundries				
Hards Grants				
Misc	42.2			
<u>Sub Total</u>	4471.84			3696.81

A4 ASSET/ INVESTMENT PURCHASES 0

<u>TOTAL PAYMENTS</u>	4471.84
<u>NET OF RECEIPTS (PAYMENTS)</u>	2273.66
<u>PROFIT</u>	-2198.18
<u>A6 CASH FUNDS LAST YEAR END</u>	9504.54
<u>CASH FUNDS THIS YEAR END</u>	7306.36

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