



Trustees' Annual Report for the period

Period start date				Period end date			
From	Day	Month	Year	To	Day	Month	Year
	13	04	2021		12	04	2022

Section A

Reference and administration details

Charity name OLDALONE UK

Other names charity is known by N/A

Registered charity number (if any) 1166468

Charity's principal address c/o Bridge Renewal Trust, 256 St Ann's Road

Tottenham

London

Postcode

N15 5BN

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Izabela Branisteanu	Chair	From 17/08/2020	
2	Gonzalo Delgado	Finance Director	From 10/02/2016	
3	Yessenia Gallegos	Marketing	From 14/05/2018	
4	Jasmine Sayar	Youth Ambassador	From 23/07/2017	
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20				

Names of the trustees for the charity, if any, (for example, any custodian trustees)

Name	Dates acted if not for whole year

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address

Name of chief executive or names of senior staff members (Optional information)

Luisa Brands

Section B Structure, governance and management

Description of the charity's trusts

Type of governing document
(eg. trust deed, constitution)

"Foundation Model" Constitution

How the charity is constituted
(eg. trust, association, company)

Charitable Incorporated Organisation (CIO)

Trustee selection methods
(eg. appointed by, elected by)

"Trustees may be appointed by a resolution passed at a properly convened meeting of the charity trustees"

Additional governance issues (Optional information)

You **may choose** to include additional information, where relevant, about:

- policies and procedures adopted for the induction and training of trustees;
- the charity's organisational structure and any wider network with which the charity works;
- relationship with any related parties;
- trustees' consideration of major risks and the system and procedures to manage them.

Section C Objectives and activities

Summary of the objects of the charity set out in its governing document

"To relieve the charitable needs of elderly people who, as result of their age are lonely or isolated, in particular to the provision of befriending, companionship and IT skills."

Overall, this has been a fantastic period filled with new experiences and challenges where we have seen a considerable rise in the number of service-users. We are glad to mention that once the Covid-19 restrictions started to ease, we initiated face to face activities which led to a gradual increase in the number of people attending our events.

Relatives accompanying their fearful elders to our activities and staying with them till they finished, opened a new dimension that broadened as a consequence; the scope of our services. Right there, at the dawn of the "New Normal" we had the salon filled with people of all ages, families desperate to socialise, to exchange Covid-19 stories, to meet new friends, to cry and to laugh.

Like never before, intergenerational relations started to bloom. Children taking care of their parents and vice-versa. Demonstrations of empathy and solidarity became the routine. The dynamics of the pre-Covid era society shifted for good, and even in the middle of the uncertainty and grief; there was togetherness and hope.

We believe that the Covid-19 crisis have forever shaped the way community service was understood.

However, the financial crisis deepened and continued affecting everybody, especially older people and those belonging to minority groups. The economic and social inequalities exacerbated by the crisis, evidenced as never before, the existing gaps in society. Thousands of people who had lost their income, had to choose between eating or paying rent. Therefore, we continued delivering food security programs to help overcome hardship affecting the most vulnerable.

In order to tackle loneliness, social isolation and depression, we also partnered with Homes for Haringey to deliver an integral programme covering Digital Inclusion, Dance and Guitar lessons, and Community Hub Days. All these initiatives helped to ease the depression and anxiety older people faced, and helped to promote their wellbeing.

OLDALONE UK continues working tirelessly to achieve its purpose under the banner of its values: Integrity, Kindness and Empathy in the hope to achieve more inclusive, ever growing age-friendly communities.

Summary of the main activities undertaken for the public benefit in relation to these objects (include within this section the statutory declaration that trustees have had regard to the guidance issued by the Charity Commission on public benefit)

Additional details of objectives and activities (Optional information)

You **may choose** to include further statements, where relevant, about:

- policy on grantmaking;
- policy programme related investment;
- contribution made by volunteers.

Covid-19, has greatly influenced the way community service was normally understood and delivered. Great challenges demanded urgent solutions and innovation. Although the crisis brought disease, death, grief, uncertainty and impoverishment, it also brought along extraordinary sentiments of solidarity and togetherness in the face of tragedy.

This taught us to be more resilient while encouraging us to optimize our services and level up our strategies for a more effective and comprehensive community service.

The experiences that we and the team of volunteers went through these difficult times have touched our lives in so many ways. We are more determined more than ever to promote greater social inclusion, equal opportunities and integration.

In fact, we take pride on helping to tackle social and economic inequalities by promoting Digital Inclusion and English Language Skills for older people from the BAME community whose lack of IT skills together with language barriers, difficult their access to general services and connectedness.

We will keep looking for funding opportunities to build up capability, infrastructure and sustainability to continue delivering what we are most passionate about, that is supporting the most underrepresented and vulnerable in society.

Further, we will keep raising awareness about issues affecting older people by feeding our social media platforms with relevant articles about issues affecting people in later life.

By publishing inspirational quotes about life as well as calling on younger generations to understand the limitations our seniors go through their day to day lives and support them in any way they can, we have sent a positive message of solidarity, empathy and integration to our community.

We are very glad that as usual, our volunteers have demonstrated their commitment and enthusiasm during this period. Their hard work and dedication are key for the smooth running of the organisation. For, we are immensely grateful and proud of them.

Section D

Achievements and performance

Summary of the main achievements of the charity during the year

As a small sized charity, we recognise that we may face numerous challenges. Challenges we have taken with responsibility to build up trustworthy relations with key stakeholders, beneficiaries and the whole community.

We are aware that funding is key to advance our objectives. As such, we are seeking ways to make our work more sustainable.

During this period, we have managed to get several grants, mostly to deliver food security. We had also partnered with Homes for Haringey to deliver face to face activities including, our flagship award-winning digital inclusion "Click & Connect 4 All" IT program for older people from disadvantaged backgrounds, as well as; dance and guitar lessons and community hub days, that will be running from July 2021 till December 2022.

We have also received individual donations and organised the Christmas Event "Latino Extravaganza" which have enable us to successfully accomplish diverse activities such as:

- Distributing/delivering food parcels.
- IT sessions
- Dance sessions
- Guitar Sessions
- Community Hubs
- Helping older people to do their errands
- Helping non-English speaking beneficiaries with translation and paperwork.
- Conversations/befriending over the phone and in person
- Toiletries provision such as medicated creams and gels
- Assisting homeless people with warm clothing, dry food and soft drinks.

We are satisfied, these activities have helped to ward off loneliness and isolation. Hence reducing the negative mental health consequences, it may cause.

During this period, we have managed to maximise our resources in a responsible and efficient manner. Currently, we are seeking the necessary funding to embark on achievable projects, which would enable us to help our community recover from the devastating effects of the pandemic.

Current Programs:

- "La Tiendita" Distributed Food parcels and toiletries
- "FoodParcels2Go" Distribute Food Parcels & Essentials
- "Buen Amigo" Household Support Fund.
- "Click & Connect 4 All" Digital Inclusion, Basic IT Skills.
- "Folk Dance 4 All" Peruvian and Colombian Folk Dance Lessons

- "Community Hub Days" Providing a fantastic space for people to socialize and integrate. Beneficiaries would enjoy delicious gourmet meals, celebrate birthdays parties, dance to live music, take part in shows, and receive support and advice if requested.

We have also liaised with other organisations that lined up with our values and objectives, such as; Reach and Connect, Connected Communities, Independent Age, etc. mainly by taking in referrals of Spanish speaking clients.

We are also, part of Haringey's Voluntary and Community Sector Group and of Haringey VCS Digital Inclusion Network.

We have also a community partner organisation with East London Business Alliance (ELBA) which have provided us with in kind resources such as Leadership Skills training and IT equipment.

Currently, we are in talks with the London South Bank University and Dagile-London, to teach "Click & Connect 4 All" Digital Inclusion, Basic IT Skills face to face lessons for minorities, at the IT Labs of the London South Bank University, Southwark Campus.

We are satisfied our networking has expanded and that we have been able to form alliances and strengthen ties with key stakeholders such as Haringey Council, the academia, and other charitable organisations.

Section E

Financial review

Brief statement of the charity's policy on reserves

In order to ensure stable service delivery, a reserves policy was adopted since the beginning of our charitable activities. The unrestricted funding would secure financial stability to our organisation in the event of an unexpected cash flow shortage, as it would enable us to maintain a balance between income and expenditure where operating costs include on-going support costs such as website maintenance, promotional material and miscellaneous.

Details of any funds materially in deficit

No funds were materially in deficit.

Further financial review details (Optional information)

You **may choose** to include additional information, where relevant about:

- the charity's principal sources of funds (including any fundraising);
- how expenditure has supported the key objectives of the charity;
- investment policy and objectives including any ethical investment policy adopted.

Through the Covid-19 Crisis, our emergency response programmes have been funded by several organisations, as well as individual donations, and online fundraising activities.

Grants

Is important to mention that the Covid-9 Crisis impacted the economy in an unprecedented manner. Small size charities were not the exception as the financial crisis affected their income due to difficulties on accessing grants opportunities. Moreover, the transition from Covid-19 lockdowns to the ease of restrictions and the arrangements in place to lift them and implement a "New Normal", were factors that further impacted this period's income.

However, we are glad to have been granted:

- £1000 Haringey Council
- £7636 Homes for Haringey
- £10000 Haringey Council
- £786 Donations
- £3534 Fundraising

We are satisfied expenditure has supported the key objectives of the charity. It is indeed, extremely rewarding to have had available resources to continue delivering lifeline services to our dear community.

Section F

Other optional information

Section G Declaration

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)

Full name(s)

Gonzalo Delgado

Position (eg Secretary, Chair,
etc)

Finance Director

Date

01/02/2023



CHARITY COMMISSION
FOR ENGLAND AND WALES

Charity Name
OLDALONE UK

No (if any)
1166468

Receipts and payments accounts

CC16a

For the period from	Period start date	To	Period end date
	13-Apr-21		12/04/2022

Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Fundraising Event	3,534	-	-	3,534	1,151
Donations	786	-	-	786	3,166
Haringey Council-HSF	-	10,000	-	10,000	9,430
Haringey Council-Food Support	-	1,000	-	1,000	5,000
Homes for Haringey-Activities Program	-	7,636	-	7,636	500
Refunds	792	-	-	792	4,980
	-	-	-	-	26,892
	-	-	-	-	9,996
Sub total (Gross income for AR)	5,112	18,636	-	23,748	61,115
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	5,112	18,636	-	23,748	61,115
A3 Payments					
Haringey Council HSF	-	10,000	-	10,000	9,430
Haringey Council-Food Support	-	1,000	-	1,000	5,000
Homes for Haringey-Activities Program	-	6,088	-	6,088	500
City Bridge Trust	-	7,145	-	7,145	4,980
General and Administrative Expenses	2,690	-	-	2,690	26,892
Fundraising Event Costs	2,196	-	-	2,196	2,851
	-	-	-	-	2,336
	-	-	-	-	300
	-	-	-	-	-
Sub total	4,886	24,233	-	29,119	52,289
A4 Asset and investment purchases. (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	4,886	24,233	-	29,119	52,289
Net of receipts/(payments)	226	5,597	-	5,371	8,826
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	3,553	7,145	-	10,698	1,872
Cash funds this year end	3,779	1,548	-	5,327	10,698

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Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds		3,779	1,548	-
		-	-	-
		-	-	-
	Total cash funds	3,779	1,548	-
	(agree balances with receipts and payments account(s))	OK	OK	OK

		Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets	Details			
	Savings account	2,692	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets			-	-
			-	-
			-	-
			-	-
			-	-

[illegible]

	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities			-	
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees

Signature

Print Name

Date of approval

Signature

Ernesto Delgado

approval
02/02/23