



# Trustees' Annual Report for the period

From	Period start date			To	Period end date		
	01st	April	2023		31st	March	2024

## Section A

### Reference and administration details

Charity name

Healthwatch Hartlepool

Other names charity is known by

Registered charity number (if any) 1165402

Charity's principal address

Healthwatch Hartlepool

Greenbank

Waldon Street Hartlepool

Postcode TS24 7QS

### Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Jane Tilly	Chairman		
2	Tony Raine	Director of Finance		
3	Margaret Wrenn	Director		
4	Jan Weedall	Director		
5	Carol Sherwood	Director		
6				
7				
8				
9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				

### Names of the trustees for the charity, if any, (for example, any custodian trustees)

Name	Dates acted if not for whole year

## Names and addresses of advisers (Optional information)

Type of adviser	Name	Address

Name of chief executive or names of senior staff members (Optional information)

--

## Section B Structure, governance and management

### Description of the charity's trusts

Type of governing document (eg. trust deed, constitution)	Governance Framework
How the charity is constituted (eg. trust, association, company)	Healthwatch Hartlepool is a Charitable Incorporated Organisation established in 2016 and is governed according to the Governance Framework, which is reviewed annually.
Trustee selection methods (eg. appointed by, elected by)	Recruitment and appointment of Trustees: The board consists of no fewer than 3 trustees and has no maximum. The necessary quorum for the transaction of any business is 3. Trustees are recruited from the local population and all have an interest in the aims and objectives of Healthwatch Hartlepool CIO.

### Additional governance issues (Optional information)

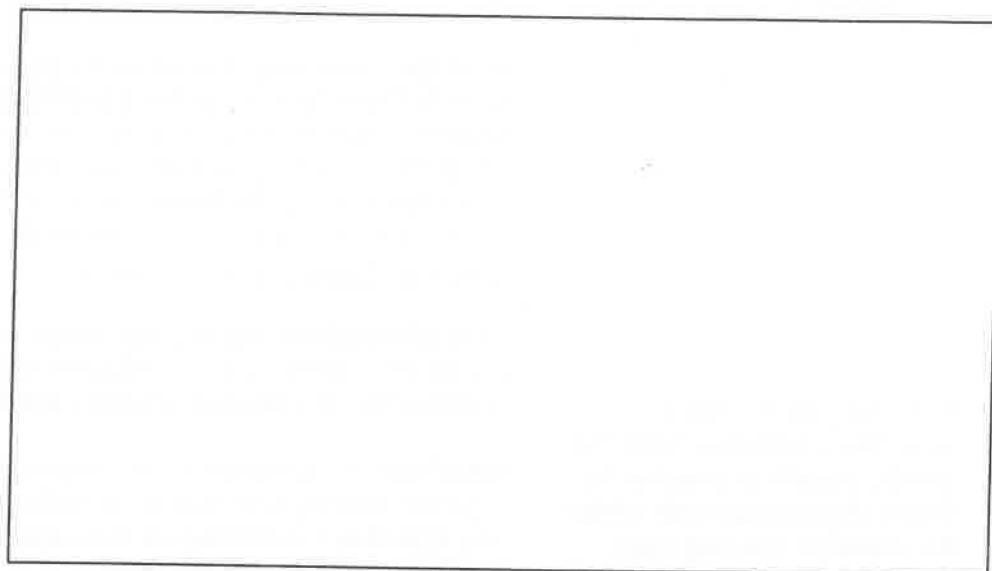
You may choose to include additional information, where relevant, about:

- policies and procedures adopted for the induction and training of trustees;
- the charity's organisational structure and any wider network with which the charity works;
- relationship with any related parties;
- trustees' consideration of major risks and the system and procedures to manage them.

Healthwatch Hartlepool has developed an induction programme using its own material, material & resources from both Healthwatch England & Hartlepool Borough Council plus material/guidance from the Charity Commission. All Trustees are additionally encouraged to attend external courses, which are relevant to their role.

Risk Management – During the year the Trustees met predominantly monthly. The meetings considered all aspects of service delivery, complaints and risk management. These meetings enable the Trustees to identify any risks to which the Charity may be exposed and put in place measures to mitigate those risks. Throughout the year regular updates were provided to Board members by our Chief Executive.

Organisational Structure – Healthwatch Hartlepool is an autonomous body. The Trustees make strategic decisions about the organisation and the day-to-day operating model is delegated to the Chief Executive. The Chief Executive is responsible for ensuring the aims and objectives of the organisation are met. The board in the main meets monthly to consider reports & updates from the Chief Executive and two of the Trustees are also members of our Volunteer Steering Group. The Volunteer Steering Group (VSG) is responsible for monitoring the delivery of our Annual Work Programme.



## Section C

## Objectives and activities

### Summary of the objects of the charity set out in its governing document

Established under the Health and Social Care Act 2012, the requirements set out in the legislation mean Healthwatch Hartlepool will be expected to:

- Obtain the views of the wider community about their needs for and experience of local health and social care services and make those views known to those involved in the commissioning, provision and scrutiny of health and social care services.
- Promote and support the involvement of a diverse range of people in the monitoring, commissioning and provision of local health and social care services through membership of residents and service user groups.
- Make reports and recommendations about how those services could or should be improved.
- Provide information to the public regarding accessing health and social care services also ensuring they are aware of the relevant choices available to them.
- Represent the views of the whole community, patients and service users on the Health & Wellbeing Board and the Integrated Care Board Pace sub-committee for Hartlepool.
- Make the views and experiences of the broad range of people and communities known to Healthwatch England helping that body carry out its role as national champion.
- Make recommendations to Healthwatch England regarding any special reviews or investigations deemed necessary to be carried out by the Care Quality Commission (CQC) or, if the circumstances justify it, go direct to the CQC with such recommendations.

All functions must be delivered in line with the Care Act 2014 and associated guidance in respect of Safeguarding.

**Summary of the main activities undertaken for the public benefit in relation to these objects (include within this section the statutory declaration that trustees have had regard to the guidance issued by the Charity Commission on public benefit)**

In all that Healthwatch does its Trustees have complete regard for the Charity Commission's public benefit guidance when exercising their powers or duties. An Annual Report is produced articulating how this obligation is met, as well as monitoring the delivery of services commissioned by Hartlepool Borough Council. Full details of this Annual Report are available on the Healthwatch Hartlepool website [www.healthwatchhartlepool.co.uk](http://www.healthwatchhartlepool.co.uk)

***"Healthwatch Hartlepool has been established in a way that is inclusive and enables involvement from all areas of the local community. We wish to involve those who are seldom heard."***

Healthwatch Hartlepool is the umbrella organisation which brings together existing and new consultation groups, networks, organisations and individuals in Hartlepool to enable them to have a voice in improving health and social care services.

Healthwatch Hartlepool does this by working in a collaborative and inclusive way across Hartlepool taking account of the rich diversity of the people of Hartlepool and their needs.

#### **Additional details of objectives and activities (Optional information)**

You **may choose** to include further statements, where relevant, about:

- policy on grant making;
- policy programme related investment;
- contribution made by volunteers.

There is no formal 'membership' of Healthwatch Hartlepool as it exists as a volunteer led, open network that can be accessed by:

- a) Individuals - anyone living in, or receiving health and social care services in the Borough of Hartlepool
- b) Groups - any voluntary/community group or business organisation which operates in the Borough of Hartlepool

Healthwatch Hartlepool will maintain a database of people who have expressed an interest in being involved in developing and supporting Healthwatch Hartlepool.

Healthwatch Hartlepool will aim to make use of existing consultation groups, networks and organisations in Hartlepool to enable them to have a voice in improving health and social care services.

When necessary Healthwatch Hartlepool will establish new consultation groups, networks and organisations in Hartlepool to enable them to have a voice in improving health and social care services.

### Summary of the main achievements of the charity during the year

During 2023/2024 we remained extremely active and remained operating under the very strict Covid19 safety restrictions but still undertook a wide range of activities. Below are some of our main pieces of work and achievements albeit more information is available in our published Annual Report, which is on our website [www.healthwatchhartlepool.co.uk](http://www.healthwatchhartlepool.co.uk)

#### Enter and View

This year, we made 2 Enter and View visits. We made 9 recommendations or actions as a result of this activity.

Location	Reason for visit	What you did as a result
Clifton House Residential Care Home	To gather feedback from residents and family members of their impressions of care provision and how this has evolved since the Covid pandemic to gain insight into the day-to day provision of care and the specific support for residents living with dementia	Wrote a report with recommendations – the service was found to be very good albeit the home decoration should be improved.
Merlin Manor Care Centre	To gather feedback from residents and family members of their impressions of care provided since opening in 2022	Wrote a report with a range of recommendations retailed on our website: <a href="http://www.healthwatchhartlepool.co.uk">www.healthwatchhartlepool.co.uk</a> These included the commending of staff for the overall standard of care & dementia training is promoted at a more advanced level.

Healthwatch Hartlepool is represented on the Hartlepool Health and Wellbeing Board by Christopher Akers-Belcher – Chief Executive and Margaret Wrenn – Chair Volunteer steering Group. During 2023/24 our representatives have effectively carried out their role by presenting our reports & findings, participating in the review of the town's pharmaceutical needs assessment, assisting with the review of the Health & Wellbeing Strategy, promoting the need for ambitious targets around the health checks and health plans required by residents living with autism or a Learning Disability.

Healthwatch Hartlepool is represented on the Tees Valley Area Integrated Care Partnership and the North East & North Cumbria (NENC) Hartlepool Integrated Care Board (ICB) Place sub-committee by Christopher Akers-Belcher - Chief Executive. Our Chief executive also holds a place on the North East & North Cumbria (NENC) Integrated Care Board (ICB), the ICB's Patient Voice committee, Quality & Safety committee & System Quality Group.

We collaborated with other Healthwatch's to ensure the experiences of people in Hartlepool can influence decisions made about services at North East and North Cumbria (NENC) Integrated Care System (ICS) level.

This year we've worked with Healthwatch's across the Tees Valley & wider region to achieve:

Improved planning processes for families who care for an adult with a learning disability - The Tees Valley Healthwatch Network provided insight to the NENC ICB, to give them a greater understanding of the needs of people with a learning disability, aged 40+, so they can improve the planning process when families can no longer support their family

member to stay at home. We asked professionals, carers and those they care for what is important to them, and what support they need to live a happy and healthy life.

Improved access to dentistry services by carrying out 3 stand-alone activities:

- Sought people's feedback about their experience after accessing treatment funded through the ICB's additional investment for additional sessions at some dental practices to improve access.
- Contacted all dental practices in the region to understand what people were being told when trying to access NHS treatments through a 'mystery shopper' exercise.
- Survey of the general population across the North East and North Cumbria to gather their experiences of dentistry in 2023. Over 3500 responses were received

An understanding of health literacy related barriers to research - We held a focus group locally to discuss if participants had previously been involved in research, what their preferred channels for accessing healthcare information were, and identify barriers to future research opportunities.

- Participants' responses varied, with some showing keen interest in future research engagement and others highlighting barriers like limited awareness or understanding.
- Preferred methods for disseminating future research opportunities were both email and face-to-face interactions.

Worked across the North East & North Cumbria to review the ICB's Involvement Strategy – The Healthwatch Network asked local Healthwatch to come forward from all 4 Integrated Care Partnership (ICP) areas to attempt to achieve a rural and urban geographical spread. They were asked to speak to community volunteers, staff, and Board Members and/or to deliver a focus group from one of the following seldom heard communities – Young people, Deaf/deafened, LGBTQ+ and Asian/ethnic minorities.

Improving Discharge from Hospital Last year - We published findings of the experiences the public shared with us about Discharge from hospital. Thanks to this insight, the North Tees & Hartlepool NHS Foundation Trust has responded favourably and produced a detailed action plan based on our recommendations following our report being shared and discussed more widely with internal staff and external stakeholders within Hartlepool Borough Council. We must thank Stephen Thomas, our Development Officer, for his hard work collating and delivering the information in this particular project.

What difference did this make?

Progress has been made by the Trust against the recommendations in the previous report we published and there has been a positive impact on many aspects of the patient discharge experience and subsequent care and support. The Trust is addressing the ongoing concerns identified in the recommendation review table contained within the Executive Summary of our latest report is available on our website [www.healthwatchhartlepool.co.uk](http://www.healthwatchhartlepool.co.uk)

*"Thank you for giving us the opportunity to comment on the discharge report findings. North Tees and Hartlepool NHS Foundation Trust strives*

*to provide excellent care and services to patients. We recognise that supportive and appropriate hospital discharge services are vital and we are committed to ensuring that patients' experiences and subsequent recuperation opportunities are maximised. We are very pleased that you have observed the progress made by the Trust against the recommendations in the 2023 report and that this has had a positive impact on many aspects of the patient discharge experience and subsequent care and support. We are committed to progressing/building on the recommendations from March 2023 report and this current report and will ensure that an agreed action plan is formulated/shared widely across the Trust. Progress against it will be monitored through the appropriate governance structures and system forums. We would like HealthWatch to consider the enclosed response on behalf of the Trust. A more detailed action plan will follow once shared and discussed more widely with internal staff and as appropriate with external stakeholders within Hartlepool Borough Council. On behalf of myself and the clinical teams can I thank you for bringing forward the patients' voice and supporting the developments of services to patients through their discharge process. We look forward to continuing to work closely with you in the future."*

Mr N Atkinson – Managing Director

Creating empathy - Healthwatch Hartlepool continues to support the 'Lived Experience' Forum. The meetings capture a group of individuals with lived experience and organisations that are deemed integral to shaping the future of services in Hartlepool. The Forum has championed the co-production & the active involvement of people with lived experience of mental illness (including carers/families) in the transformation of Community Based Mental Health services across Hartlepool and the wider Tees Valley. It is widely accepted that such involvement in the design of services has been shown to empower service users, increase the quality and efficiency of services and improve clinical outcome.

Getting Services to involve the public - Healthwatch Hartlepool is represented on the Governing Body of North Tees & Hartlepool Foundation Trust. Through our work representing the views of the public the Trust has approached Healthwatch Hartlepool to undertake further consultation in the community, particularly with the seldom heard, around the Hospital Group partnership agreement between North Tees & Hartlepool NHS Foundation Trust and South Tees Hospitals NHS Foundation Trust. Our consultation will be collaborative with all Tees Valley Healthwatch, Healthwatch County Durham & Healthwatch North Yorkshire. We will proactively seek feedback & involve people in the development of the clinical boards within the two Trusts i.e. (Surgery & anaesthetics), Urgent & Emergency Care, Medicine, Women's/Children & Young People's Services and Community Services.

Improving Care over time - Over the years Healthwatch Hartlepool has been raising the issue of GP Access and highlighting the problems some residents experience. Healthwatch Hartlepool published a GP Access report in March 2022, outlining key headline areas for improvement which was shared and formally acknowledged by the ICB in June 2022. Whilst many of the key themes were already identified by the ICB and nationally by NHS England, the ICB valued the report from Healthwatch and has used the recommendations to ensure a continued focus on the work to deliver improved access for our community. More recently Healthwatch Hartlepool published a resource for the public showcasing our 'Top Tips' for accessing your GP Practice. This resource is available to download from our website [www.healthwatchhartlepool.co.uk](http://www.healthwatchhartlepool.co.uk).

Helping residents with the best advice - Healthwatch Hartlepool partnered with the G.P. Federation Hartlepool & Stockton Health (HASH), the North East Ambulance Service, the Community Pharmacy Tees Valley Hartlepool Foundation Trust and Hartlepool Borough Council to showcase a number of topics identified within our work Programme. The first event was a follow-on to our work surrounding Primary Care Access and was led by Fiona Adamson Chief Executive of Hartlepool & Stockton Health (HASH). We had guest speakers too from the North East Ambulance Service and the Community Pharmacy, Tees Valley. Over 70 people attended our event and received the most up to date information surrounding the circumstances where access should be via self-care, your GP, pharmacy, NHS 111, Urgent Care and Accident & Emergency. The event was complemented by a multitude of stall holders all providing attendees with the advice & guidance they provide from their service areas. As well as supporting other services over the year such as 'Dementia' we again held our annual celebration of World Mental Health day in October. Throughout the year we also held our weekly surgeries for Advice & Guidance at the Central Hub and now also collaborate on a monthly basis with Hartlepool Carers by providing a similar service at North Tees Hospital.

*"Community Pharmacy Tees Valley has been welcomed to join the Healthwatch Hartlepool team to distribute useful information about local pharmacy services throughout the year in the form of conferences and coffee mornings. We have found this a very positive experience and a great opportunity to offer guidance and support to those who need healthcare access in Hartlepool along with allowing us to receive 'on the ground' feedback from those who use pharmacy services in the hope we can give the optimal patient experience and best healthcare outcome. The 'What to do When You Feel Unwell' event was an excellent production of primary care services showcasing what is available locally and nationally in supporting a healthcare journey but also gave explanations into why there are sometimes delays in accessing a service and the many pressures arising. We hope to continue to join Healthwatch Hartlepool and thank you for invites we have received so far."*

Jane Harvey - Service Implementation & Peer Support Manager  
Community Pharmacy, Tees Valley

Our virtual coffee mornings continue to be successful and really help with those suffering with anxiety attending face-to-face meetings. Our 2023/24 guest speakers at virtual coffee mornings were varied and included:

- April – John Blenkinsopp - North Tees and Hartlepool Hospital Trust - Patient Engagement Activity
- May – Claire Robinson – Hartlepool Borough Council – Public Health Update
- June – Jane Harvey – Community Pharmacy Tees Valley – Local Pharmacy Update
- July – Hannah Robertson (The Bridge) and Jannette McGuire (North Tees and Hartlepool Hospital Trust) – Dementia Services in Hartlepool
- September – Jan Hollis – Hartlepool Carers – Carer update
- October- Julie Sinclair – North Tees and Hartlepool Hospital Trust – Cancer Services and Support
- November - Sue Ewington – People First – Local Advocacy Service Update
- December – Gary Greenman – North Tees and Hartlepool Trust – Hospital Podiatry Services
- January – Julian Penton – Hartlepower – VCS and community Transformation updates



February – Kelly Thomson – North Tees and Hartlepool Hospital Trust – Domestic Violence Project

March – Jane Harvey – Community Pharmacy Tees Valley – Local Pharmacy – changes and service developments

We're supported by a team of amazing volunteers who are at the heart of what we do - Thanks to their efforts in the community, we're able to understand what is working and what needs improving. This year our volunteers:

- Supported our Patient & Public Engagement activity
- Promoted Healthwatch Hartlepool in the community and what we have to offer
- Collected experiences and supported the population to share their views
- Carried out 'enter and view' visits to Residential Care Homes to help them improve
- Undertook training on Safeguarding & supported the induction of new volunteers

**Brief statement of the charity's policy on reserves**

Per our Annual Report Healthwatch Hartlepool holds reserves in respect of liabilities and in respect of any future redundancy costs.

**Details of any funds materially in deficit**

N/A

**Further financial review details (Optional information)**

You **may choose** to include additional information, where relevant about:

- the charity's principal sources of funds (including any fundraising);
- how expenditure has supported the key objectives of the charity;
- investment policy and objectives including any ethical investment policy adopted.

Healthwatch Hartlepool is solely funded by Hartlepool Borough Council as a commissioned service to deliver Local Healthwatch in accordance with the statutory requirements laid out in the Health & Social Care Act 2012. From time to time, we do undertake additional, commissioned, consultation pieces of work if they fit in with our strategic objectives and published work programme.

All monies have been directed to achieve our strategic objectives within the specification of our contract with Hartlepool Borough Council and articulated in our Governance Framework.

At the present time we do not hold an investment policy due to the nature of our work.

## Section F

## Other optional information


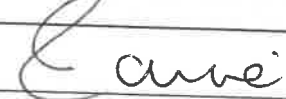
**A message from our Chairman Jane Tilly:**

"It has been an extremely busy year for us all at Healthwatch Hartlepool. I firmly believe we have successfully delivered our statutory duties as well as building on our work with the North East & North Cumbria (NENC) Integrated Care Board (ICB). We have undertaken some very meaningful work across the Integrated Care System and this has been recognised regionally as of great benefit. Once again, we have continued to engage with residents and our volunteer steering group digitally. Learning throughout the year has confirmed our belief that communication is key and this has been confirmed when we published our reviewed 'Discharge' report in respect of North Tees & Hartlepool NHS Foundation Trust. We conducted more work covering Enter & View activity across a number of Nursing & Residential care homes and held a town wide awareness raising events promoting access to Acute Care, Primary Care and Ambulance services. Once again, our sincere thanks to North Tees & Hartlepool NHS Foundation Trust, Hartlepool & Stockton Health (HASH) and Hartlepool Council's Public Health team for working collaboratively with us in informing residents what services are available across the town. We again actively celebrated 'World Mental Health' day by collaborating with a host of partners through some very successful engagements. March 24 also saw us launch our new Healthwatch Hartlepool resource for G.P. Access, which has been very well received by both our partners and the wider public. This is a great source of information for sign posting residents to relevant services. The Volunteer Steering Group remained active utilising monthly face to face meetings in addition to online meetings to carry out prodigious amounts of work and increase their own learning by welcoming guest speakers across the spectrum of Health & Social Care. I must thank all the Board members who give their time unstintingly and are always there to help when needed. My sincere thanks also go to our Chief Executive Christopher and staff team whose roles have had to adapt to the new way of working in respect of the Integrated Care Board, but they have certainly risen to the challenge

**Section G****Declaration**

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)		
Full name(s)	Jane Tilly	Tony Raine
Position (eg Secretary etc.)	Chairman	Director of Finance
Date	26 <sup>th</sup> September 2024	





CHARITY COMMISSION  
FOR ENGLAND AND WALES

Healthwatch Hartlepool

1165402

## Receipts and payments accounts

CC16a

For the period  
from

1st April 2023

To

31st March 2024

### Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
<b>A1 Receipts</b>					
Commissioned service from Hartlepool Borough Council	121,958	-	-	121,958	43,884
Other Income - Consultations/Grant	43,224	-	-	43,224	-
Interest from Bank	738	-	-	738	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
<b>Sub total (Gross income for AR)</b>	<b>165,920</b>	<b>-</b>	<b>-</b>	<b>165,920</b>	<b>43,884</b>
<b>A2 Asset and investment sales, (see table).</b>					
	-	-	-	-	-
	-	-	-	-	-
<b>Sub total</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Total receipts</b>	<b>165,920</b>	<b>-</b>	<b>-</b>	<b>165,920</b>	<b>43,884</b>
<b>A3 Payments</b>					
Operational Costs	22,968	-	-	22,968	-
Staffing Costs	122,149	-	-	122,149	-
Premises, Room hire and telephone	7,370	-	-	7,370	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
<b>Sub total</b>	<b>152,487</b>	<b>-</b>	<b>-</b>	<b>152,487</b>	<b>-</b>
<b>A4 Asset and investment purchases. (see table)</b>					
	-	-	-	-	-
	-	-	-	-	-
<b>Sub total</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Total payments</b>	<b>152,487</b>	<b>-</b>	<b>-</b>	<b>152,487</b>	<b>-</b>
<b>Net of receipts/(payments)</b>	<b>13,433</b>	<b>-</b>	<b>-</b>	<b>13,433</b>	<b>57,317</b>
<b>A5 Transfers between funds</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>A6 Cash funds last year end</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Cash funds this year end</b>	<b>13,433</b>	<b>-</b>	<b>-</b>	<b>13,433</b>	<b>57,317</b>

## Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
<b>B1 Cash funds</b>	Cash at Bank	57,317	-	-
		-	-	-
		-	-	-
	<b>Total cash funds</b>	57,317	-	-
	(agree balances with receipts and payments account(s))	Agreement Error	OK	OK

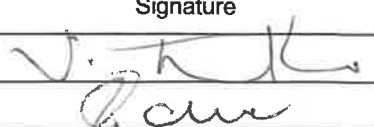
	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
<b>B2 Other monetary assets</b>	N/A	-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
<b>B3 Investment assets</b>	N/A		-	-
			-	-
			-	-
			-	-
			-	-

	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
<b>B4 Assets retained for the charity's own use</b>	N/A		-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-

	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
<b>B5 Liabilities</b>	N/A		-	
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval
	Jane Tilly	08.01.2025
	Anthony Raine	16.1.25



**Section A**

**Independent Examiner's Report**

**Report to the trustees/  
members of**

Charity Name  
Healthwatch Hartlepool CIO

**On accounts for the year  
ended**

31<sup>st</sup> March 2024

**Charity no  
(if any)**

1165402

**Set out on pages**

(remember to include the page numbers of additional sheets)

**Respective  
responsibilities of  
trustees and examiner**

The charity's trustees are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

The charity's trustees consider that an audit is not required for this year under section 144 of the Act and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the Charities Act,
- to follow the applicable Directions given by the Charity Commission (under section 145(5)(b) of the Act, and
- to state whether particular matters have come to my attention

**Basis of independent  
examiner's statement**

My examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair' view and the report is limited to those matters set out in the statement below.

**Independent  
examiner's statement**

In connection with my examination, no material matters have come to my attention (other than that disclosed below \*) which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Charities Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

*\* Please delete the words in the brackets if they do not apply.*

**Signed:**

**Date:**

6<sup>th</sup> January 2025

**Name:**

Mrs L Jackson

**Relevant professional  
qualification(s) or body  
(if any):**

Finance manager for SME's.

<b>Address:</b>	117 Stockton Road
	Hartlepool
	TS25 1SJ

<b>Section B</b>	<b>Disclosure</b>
------------------	-------------------

Only complete if the examiner needs to highlight matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.