

EROSH
(Registered charity, number 1165109)
Financial statements
for the year ended 31 December 2021

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EROSH
Trustees' annual report
for the year ended 31 December 2021

Full name EROSH

Organisation type Charitable incorporated organisation

Registered charity number 1165109

Principal address PO Box 6362, Stratford upon Avon, CV37 1PU

Trustees

Ann Karas, Chair
Karen Palmer, Treasurer
Emma McPherson, Secretary
Ken Johnson
Chris Jones
Lucy Hales
Trudy Hawkins
Emma Quansah, from 09/02/21
Tony Clark, until 04/05/21
Robin Deane, until 04/05/21
Jane Endersby, until 09/02/21

Independent examiner

John O'Brien, employee of Community Accounting Plus, Units 1 & 2 North West, 41 Talbot Street, Nottingham, NG1 5GL

Governance and management

The charity is operated under the rules of its constitution CIO – Association registered 8 January 2016.

We advertise for expressions of interest for erosh trustees on our website, LinkedIn, charity jobs, social media channels.

We have a document for all prospective trustees to read "Your guide to being an erosh trustee" which explains about who we are and the role of a trustee.

An application is submitted by prospective trustees and applications are discussed at Trustees' meetings and Trustees are appointed from here for a period of 3 years.

Objectives and activities

Erosh has two overarching objectives:

1. Promoting the education of the public in the provision of older persons housing and services in order to relieve the needs of older people;
2. To relieve the needs of older people by promoting the effective use of resources by charities and non-charitable organisations with the older persons housing and support sector.

EROSH

Public benefit statement

The Trustees confirm that they have complied with the duty in section 17 of the Charities Act 2011 to have due regard to the Charity Commission's general guidance on public benefit, 'Charities and Public Benefit'.

Summary of the main activities undertaken for the public benefit

We champion good quality older people's housing and support and provide practical resources for those working with older people and their service manager.

We have our own Code of Practice enabling sheltered and supported housing providers to demonstrate the quality of their services against nationally recognised standards.

We have national and regional networks which give members the opportunity to be more actively involved at a local level.

Disseminate good practice.

Celebrate housing with care and support for older people.

These activities benefit the public by raised awareness of the value and benefits of older people's housing so that older people and their families are aware of options available to them.

Influence joint working at all levels to ensure the best use of resources, helping to save money for health and social care.

Promoting sheltered and retirement housing schemes as community hubs to make the best use of resources and help reduce social isolation and loneliness.

Encouraging providers to proactively involve service users in decisions relating to the design, delivery and development of their services.

Promoting services that are person centred and promote empowerment, independence and choice.

Housing for older people is designed to meet older people's current and future needs.

Housing and services for older people is affordable, accessible, inclusive and non-discriminatory.

Services comply with nationally recognised quality standards.

Staff working with older people are appropriately qualified, formally inducted and regularly trained to ensure they are up to date and comply with professional standards.

Summary of the main achievements during the period

- Producing good practice guides and briefings e.g. LGBTQ+;
- Research and surveys in specific areas e.g. update the domestic abuse, pandemic lessons learnt;
- Programme of network events.

The charity's policy on reserves

The trustees approved a reserves policy of holding a minimum of 3 months annual budgeted expenditure.

Financial risks

Fall in subscription income not offset by cost reduction.

EROSH

Erosh Chair's Report

2021 has been another strange and challenging year for us all personally and professionally.

It has been another positive year for erosh as membership continues to steadily increase with greater recognition of the need to stay 'connected'. We continue to support sheltered and retirement housing providers and their staff through our web-based resources including good practice guides and case studies, policy briefings (including those focusing on pandemic-related issues and the lessons learned), and our members' forum, as well as our virtual national and local networking opportunities via our new 2022 event programme.

Our Code of Practice has also gone from strength to strength as more sheltered and retirement housing providers appreciate the benefits of using a national accreditation framework to 'stand out from the crowd' and to demonstrate - to residents, potential residents, staff, and other stakeholders - just how good their accommodation and services for older people are.

On the staffing front, we have said goodbye to Alison Braithwaite who managed our marketing for many years and welcomed Jo Riley as our business development manager. This is a new position which has enabled us to gather much valuable information about our organisation's strengths, weaknesses and the possibilities for erosh to grow further, provide even better members' support especially at the local level, and have a more influential voice over 2022 and beyond.

In another vital role, Kate Chapman, whom many of you will have known from previous erosh conferences and AGMs has left for pastures new, and Rena Karadogan has joined the team as our new administrator. I'm sure you'll join me in warmly welcoming both Jo and Rena to the team and in thanking Alison and Kate for their hard work over the course of many of our early and formative years.

And finally... we were incredibly proud to win a 2021 Welsh Housing Award for Excellence in Championing Equality and Diversity for our good practice guide on [LGBTQ+ Older People and Sheltered and Retirement Housing](#). This award recognises organisations leading on promoting equality and diversity in their business, who are driving positive, meaningful change, and who are contributing to building a truly inclusive community.

Last but not least, a massive thanks to our hardworking and excellent CEO, Rebecca Mollart, and to our trustees, the old and the relatively new – you genuinely are a pleasure to work alongside, albeit still on Zoom for now. We are always looking for new talent and expertise, so if you're out there, thinking of maybe 'giving it a go' as a trustee, please let Rena know via info@erosh.co.uk – we'd be very glad to hear from you!

Signed on behalf of the charity's trustees:

Signed  Date 13/05/2022
Ann Karas, Chair

**Independent examiner's report to the trustees of
EROSH
for the year ended 31 December 2021**

I report to the trustees on my examination of the accounts of EROSH (the charity) for the year ended 31 December 2021.

Responsibilities and basis of report

As the trustees of the charity you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

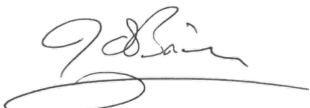
I report in respect of my examination of the charity's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the charity as required by section 130 of the Act; or
2. the accounts do not accord with those records.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed  Date 16/05/2022
John O'Brien MSc, FCCA, FCIE
Employee of Community Accounting Plus

EROSH
Receipts & payments account
for the year ended 31 December 2021

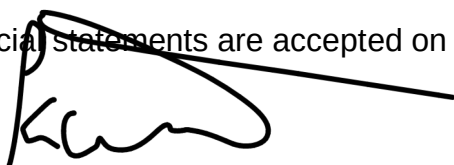
<i>2020</i>		<i>2021</i>
£		£
	Receipts	
46642	Membership subscriptions	53301
18470	Code of Practice income	21985
-	Conference, sponsorship & training income	1800
-	Bank interest	6
<u>65112</u>	Total receipts	<u>77092</u>
	Payments	
	Direct costs	
8000	Marketing & PR	6999
19060	Consultancy - policy & projects	19517
-	Business Development	6544
20435	Code of Practice	15028
	Support costs	
10800	Administrator	14400
1698	Website	2898
131	Telephone	126
372	Printing, postage & stationery	417
-	Good Practice guides	2500
375	Subscriptions	504
151	Insurance	151
281	Travel & subsistence	-
60	Bank charges	96
40	Sundry expenses	100
	Governance costs	
1220	Independent examiner's fee	1220
64	Trustee travel costs	-
<u>62687</u>	Total payments	<u>70500</u>
2425	Net receipts/(payments)	6592
<u>61707</u>	Cash funds at start of this period	<u>64132</u>
<u>64132</u>	Cash funds at end of this period	<u>70724</u>

EROSH
Statement of assets and liabilities
at 31 December 2021

2020			2021
£	Cash assets	Note	£
64132	Bank accounts		70724
<u>64132</u>			<u>70724</u>
	Other monetary assets		
3872	Debtors - Membership subscriptions		2271
7765	Debtors - Code of Practice income		8834
38	Prepayment - Insurance		38
<u>11675</u>			<u>11143</u>
	Liabilities		
(5297)	Creditors	2	(8627)
<u>(3656)</u>	Advance receipts - Membership subscriptions		<u>(1579)</u>
<u>(8953)</u>			<u>(10206)</u>

These financial statements are accepted on behalf of the charity by:

Signed



Karen Palmer, Trustee

Dated 13/05/2022

EROSH
Notes to the accounts
for the year ended 31 December 2021

1. Receipts & payments accounts

Receipts and payments accounts contain a summary of money received and money spent during the period and a list of assets and liabilities at the end of the period. Usually, cash received and cash spent will include transactions through bank accounts and cash in hand.

2. Creditors

	£
Independent examiner's fee	720
Marketing & PR	800
Consultancy - policy & projects	1666
Business Development	2445
Code of Practice	2000
Administrator	900
Subscriptions	96
	8627

3. Trustees' remuneration

Trustees received no expenses, remuneration or benefits in this period (2020: £64 – travel expenses).

4. Related party transactions

There were no related party transactions in this period.

5. Glossary of terms

Advance receipts: These are amounts received by the charity in the accounting period, for use in a future period.

Creditors: These are amounts owed by the charity, but not paid during the accounting period.

Debtors: These are amounts owed to the charity, but not received in the accounting period.

Prepayments: These are services that the charity has paid for in advance, but not used during the accounting period.