

## Director's Report 2020/2021

2020/2021 was an ambitious and innovative year for Exeter, Mid & East Devon Samaritans.

One of the most exciting developments was opening a charity shop in Sidmouth. That we managed to open a shop at the height of the pandemic is a testament to the hard work of Peter<sup>3</sup>, and Lucy who both worked tirelessly and are well supported some by a team of volunteers including co-manager Simon<sup>3</sup>. Our premises are spacious enough to allow us an art gallery to display the work of local artists and schools, but also offer huge potential for future outreach. It has been wonderful to establish a presence in East Devon.

Coronavirus has inevitably affected our branch, with many volunteers self isolating and activities cut back or transferred to Zoom. However, it is heartening to see how well volunteers have continued to respond in such difficult times. The branch has remained open throughout with few closures, so that we have continued to be available for our callers who talk to us in times of distress and despair. Our volunteers continue to go the extra mile and the appointment of a Rota Team has ensured the branch stays open very much as planned.

During 2020, our branch responded to a total of 26,661 telephone calls, 4,477 Emails, 5,492 SMS texts and 216 Online Chats (this service started in October 2020). That we can respond to all those callers is in no small part thanks to the energy and enthusiasm of our Training Team, now led by Graham<sup>3</sup>, who have cheerfully adapted to Zoom and continue to bring on some excellent New Samaritans who inject fresh life into our branch to complement the wisdom and experience of established volunteers. New Samaritans are supported by invaluable Mentors who guide them through their early days in the branch.

Other highlights include the Samarathon 2020 where energetic volunteers raised substantial sums to help our branch. This year Samarathon 2021 has been undertaken by Gary<sup>2</sup>, Angela, Graham<sup>4</sup>, James<sup>2</sup>, Nick, Polly, Helen<sup>3</sup>, Lara and Judith. Additionally several volunteers participated in Brew Monday in conjunction with Network Rail, and we reached out to educational establishments and Exeter Prison.

We were fortunate enough to benefit from grants from Exeter City Council, Exmouth Town Council, The Coronavirus Community Support fund from the National Lottery, The Pears Foundation/DCMS (via SCO), East Devon DC, the Co-op, and the Norman Foundation Charitable Trust, as well as donations from generous individuals.

Every single volunteer gives something to the branch in terms of time and empathy. There are too many to name individually, but I would like to give my thanks to the Branch Leadership Team who do so much behind the scenes (and a special mention to my Vice Director Helen<sup>3</sup>, who contributes greatly to the branch) and our team of Leaders who offer volunteers on shift both guidance

and support. Thank you too to our previous Director, John, who continues to support the branch in his new role as Outreach Deputy.

**SAMARITANS EXETER MID & EAST DEVON**  
**STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2021**

	Unrestricted Funds 2020/21	Restricted Funds 2020/21	All Funds 2020/21
	£	£	£
<b>Incoming Resources</b>			
Incoming Resources from Generated Funds			
Voluntary Income			
Donations	4673		4673
Gift Aid	0		0
Collections	101		101
Legacies	3766		3766
Grants	22747	2294	25041
Total Voluntary Income	31288	2294	33581
Activities for generating funds			
Shop and On-line	4062		4062
Investment Income & interest	1706		1706
Total Incoming Resources from Generated Funds	5768		5768
Incoming Resources from Charitable Activities			
Training	0		0
Other	9173		9173
Total Incoming Resources from Charitable Activities	9173		9173
Other Incoming Resources	0		0
Total Incoming Resources	46229	2294	48522

<b>Resources Expended</b>	2020/21 U/R	2020/21 R	2020/21 Total
Cost of Generating Funds			
Fundraising costs	<u>6114</u>	<u>0</u>	<u>6114</u>
	6114	0	6114
Net incoming resources available for charitable purposes	<u>40115</u>	<u>2294</u>	<u>42408</u>
Charitable Expenditure			
Outreach	202	0	202
Advertising and Service Promotion	305	0	305
Phone lines	1630	0	1630
Recruitment & Training costs	300	0	300
Volunteer expenses	2942	182	3124
Printing, Stationery & Postage	976	0	976
Premises	15390	0	15390
Insurances	853	0	853
Branch contribution	<u>12883</u>	<u>0</u>	<u>12883</u>
Total Charitable Expenditure	35482	182	35663
Governance costs	147	0	147
Total Resources Expended	<u>41743</u>	<u>182</u>	<u>41925</u>

<b>Net Income (Expenditure) for the Year</b>	2020/21 U/R	2020/21 R	2020/21 Total
Other recognised Gains and Losses	0	0	0
Net Movement in Funds	4486	2112	6597
Balances brought forward at 31.03.20.	459994	8561	468555
Balances carried forward at 31.03.21.	<u>464480</u>	<u>10673</u>	<u>475152</u>

**SAMARITANS EXETER MID & EAST DEVON  
BALANCE SHEET AS AT 31 MARCH 2021**

	£ 2020/21	£ 2020/21	£ 2019/20
<b>Fixed Assets</b>		309056	
<b>Investments</b>		107930	
Current Assets			
Debtors	940		0
Cash at Bank	58883		55460
	<u>59823</u>		<u>55460</u>
Creditors due within one year	<u>1657</u>		<u>664</u>
<b>Net Current Assets</b>		58166	
<b>Net Assets</b>		<u>475152</u>	
<b>Represented by:</b>			
General Fund	464480		459262
Restricted Fund	<u>10673</u>		<u>9293</u>
<b>Total Funds</b>		<u>475152</u>	

Approved by the Board of Trustees on 18

May 2021 and signed on its behalf by:

Director

*M Whittock*

Treasurer

*R K Randall*

## NOTES TO THE ACCOUNTS

### TWELVE MONTHS ENDED 31 MARCH 2021

- 1** 1.1 The Accounts have been prepared on the basis of historic cost in accordance with Accounting & Reporting by Charities - Statement of Recommended practice (SORP 2005) and with Financial Reporting Standards for Smaller Enterprises (FRSSE) and also the Charities Act 1993.

1.2 There has been no change to the accounting policies since last year

**2 Fixed Assets**

7.1 Freehold property - 10 Richmond Road, Exeter  
Improvements and Alterations in year - At cost

305377

305377

0

0

**305377**

**305377**

7.2 Equipment, Furnishings, etc. purchased  
1st January 1991 to to 31st March 2020  
Purchased in Year

36436

36121

2747

315

39183

36436

**Less:** Depreciation to 31.03.20.

34278

Depreciation in year

1226

35504

34278

3679

2158

**Total Fixed Assets**

**309056**

**307535**

- 3** As part of the restructuring of the national Samaritans organisation, on 1 April 2016, the assets

liabilities and activities of Samaritans of Exeter, Mid and East Devon ("the Charity") were transferred to a new Charity Incorporated Organisation (CIO), Samaritans of Exeter, Mid and East Devon, registered number 1165042. The transfer of the new CIO will have no effect on the operations of the branch.

The Charity has become a dormant charity, called Samaritans of Exeter, Mid and East Devon, and is linked to the new charity. As a linked charity, separate accounts for the Charity will no longer be prepared.

**Independent Examiner's Statement  
to the Trustees of The Exeter, Mid and East Devon Samaritans  
On the accounts for the twelve months ended 31 March 2021**

**Independent Examiner's Statement**

In the course of my examination, no matter has come to my attention:

(1) which gives me reasonable cause to believe that in, any material respect, the requirements

- to keep accounting records in accordance with Section 41 of the Act; and
- to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 1993 Act;

have not been met; or

(2) to which, in my opinion, attention should be drawn in order enable a proper understanding of the accounts to be reached.

**M Hayes FCIB, 2B Pennsylvania Park, Exeter EX4 6HB - 6 May 2021**



All Funds
2019/20
14421
5255
5675
11519
2635
39505
961
961
0
11777
11777
9873
62116

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2019/20

595

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595

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61521

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386

1975

2232

1765

5805

864

23766

853

13066

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50712

1123

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52430

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2019/20
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0
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9686
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458870
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468556
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£
2019/20

307535
106224
54796
468555

468555
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