



SAMARITANS



Powys (Llandrindod Wells)

ANNUAL REPORT APRIL 2023 TO

David Davies
Branch Director



Branch Director's Report April 2023 – March 2024

The last 12-18 months have been a period of consolidation for Powys Samaritans. But we have still had a lot of changes since April 2023.

Reading back over my report from last year I realised just how much we have achieved this year. Sometime in that period our Finances became very stretched. I think some of the BLT had a few sleepless nights as our current account balance got close to £0. But the shop has been growing and growing during this time and by the end of the financial year we were back in a strong financial position. Plus we had completed the renovation of the remaining rooms in No1 High St. We now have a fully functioning meeting/training room. No computers or VDU Screens yet but we can now have face to face meetings on our own premises.



Ruth has already run several training sessions in the new Training room.

We have had several visitors over this time. James Evans the MS for Brecon and Radnor visited on 15th Jan. Then on 26th March the High Sheriff of Radnor and Powys Reg Cawthorne paid us a visit with the Lady Mayor of Llandrindod Wells Marcia Morgan. They kindly agreed to officially open the new Duty Room.

Finally in June 2024, The Chief Executive of Samaritans Central Charity Julie Bentley visited us and christened the new meeting room. Shirley had ordered the tables and I had to put them up and find some chairs so we could have a sit-down meeting with Julie. We had an excellent informal discussion with volunteers dropping in and leaving as they wanted to.



David Davies

Buildings Report

We started the year with the top two floors of No 1 High St unfinished. Our original builder Darren had done a great job on the renovations to No 1 but couldn't find time to complete the work after the break to raise more money. TLP were given the job and they not only started straight away but had everything completed by April. Jason Morgan did the electrical work and is now our goto for electrical work. He even helped out with some Data Cabling routing.

One project that has not been completed is the windows on the front of Shop No 1. I've not been able to find someone to do the woodwork job before the AGM. Autumn and Winter are not good times to paint, so we will have to delay this to next year. I do have a small Handyman Company who will do it. I can then work with them to create a maintenance routine.

We have a new cleaning contractor following the retirement of Lynne.

So the current list of regular Contractors is

Plumbing and Heating	Jonathan Williams
Electrical	Jason Morgan
Handyman	Oddjobs Handymen Tom D. & Luke
Cleaning	Pam

The other outstanding projects are:

1. Sound dampening for the duty room.

2. Installation of equipment to create a Hybrid Meeting/Training room, capable of having live meetings with participants joining by Zoom.
3. Shelving to organise the Outreach Room.

David Davies

Outreach Report

The Outreach program for Powys Samaritans has been limited recently because we struggled to get Volunteers trained on the new standards. Also we were told not to work with Crucial Crew because Samaritans don't interact with Schoolchildren below year 9.

Last year we did the usual events: Collecting after a Sarah Millican Performance at Newtown; Collecting at the Hay Festival and The Royal Welsh Show. We also are part of the Powys team working on a Suicide and Self Harm prevention Project called Talk2Me2>. This is organised by Powys Teaching Health Board and there is a spin off project for Postvention in Schools. (Samaritans have a schools postvention team called Step by Step).

For next year we are proactively working to get involved with Custody Suites in Brecon and Newtown and working with Network Rail on the Trains.

David Davies

Volunteer Care Report

I took on the role of Volunteer Care leader at the end of last year from Maggie, although she is still part of the team and her experience is invaluable. The team also includes Dawn and Michael, listening volunteers, and Mary S. and Pauline who are longstanding shop volunteers.

In a number of ways we have sought to encourage a closer sense of connection between all the branch volunteers and a better understanding of our different roles.

It has been helpful to have a better insight into the practical workings of shop volunteer life by sitting in on their regular committee meetings. They were interested in being better informed about branch finances so treasurer, Phil, created an excellent pie-chart to show the breakdown of income and expenses.

In December '23 we held a social 'curry and quiz' evening at the Herb Garden Cafe, with Maggie as quizmaster and Michael and his wife Penny providing musical entertainment.

Christmas cards were again created and sent out to all branch volunteers, thanking them for their time and continued support during the year.

Stemming from a request from shop volunteers to enhance their listening skills, not only for use with customers but life in general, Ruth offered a workshop to this effect and 16 participated. The event, enhanced by tea and delicious cake, provided the opportunity also for volunteers to experience the new training room, the outcome of their much-appreciated hard work in support of the branch.

The team have created a comprehensive 'Branch Information' leaflet for listening volunteers, outlining the history and structure of the branch, key roles and the training process for listeners. A similar leaflet is in process specifically tailored to shop volunteers.

In the last twelve months we have been joined by two intakes of new listening volunteers. There have been leavers too and we have been looking at ways of sensitively becoming better informed about their reasons for leaving. We are also seeking to become more aware of, and supportive to those who, for various reasons, need to step back for a while. We have lost a much-loved listener and member of the training team, Sylvie, who died, and Rachel, a much missed and respected

listener who has left for health reasons.

My thanks to the team for their time and thought in continuing to find ways to nurture and sustain a strong and unified Branch.

Catherine Dornan

Training Report

The training team consists of Ruth, Lead Trainer with assistance from myself and Catherine.

During the period since our last AGM we have delivered two Core Skills courses, one in the Autumn of 2023 and one in Spring 2024. This has led to an additional 6 new listeners joining the branch.

Ruth also delivered a number of Leaders training and Outreach training sessions, increasing the capacity of the branch to provide support for Listeners on shift (3) and in our ability to engage in face to face support in our community (11).

As a team we are grateful for the support of colleagues who assist in skills practice during the mock shift at the end of Core Skills and those who provide mentoring for new Samaritans under the guidance of Nell. Thanks are also due to Shirley who oversees the CRB process and Bernie for his support on all things IT related.

With the completion of the training room at the Centre, the team are looking forward to moving all future training to our own building. We have been grateful for the use of the facilities at the Fire Station, but moving forward we will have greater flexibility and convenience.

The Core Skills module was updated earlier this year and the Team is prepared to deliver this to the next cohort of volunteers. We also stand ready to provide refresher sessions should we as a branch return to responding to Emails. As always if members have any training needs we will do our very best to respond to them.

Kirsty Williams (Tess)

Financial Report

I report on the financial year ended 31 March 2024. The branch is financially independent of the Samaritans Central Charity and has to raise sufficient income to fund all its activities and pay a small contribution to the central charity for services provided by them. The branch has four bank accounts. All bank transactions require authorisation by two signatories.

Fund-raising Activities

The branch owns and runs a successful double-fronted shop at 1 & 2 High Street. The shop has no employees and is run and staffed entirely by volunteers. All the proceeds of the shop are used to fund the branch. Shop income has increased from £17,775 in 2011 to £68,902 this year – a fourfold increase in about 13 years. The shop volunteers have achieved this excellent result by working hard over a sustained period. Thank you!

Other fund-raising activities include collections by branch volunteers at the Hay Festival.

Total income for the year was £112,571 an increase of £47,055 on 2022/2023. In addition to our own fund-raising activities, we benefited from two substantial grants. The first was £14,000 from the People's Postcode Lottery (Postcode Community Trust) and the second £10,000 from the National Lottery Community Fund.

Our income is boosted by Gift Aid of over £2,000 on donations from individuals. This is a scheme run by HMRC that allows the branch to reclaim tax paid. If you pay income tax or capital gains tax the branch may be able benefit by reclaiming some of the tax – please ask me for details of how to do this.

We are very grateful to everyone who contributes to the branch: individuals who donate to the shop, buy from the shop, or donate cash, and the organisations large and small that give grants.

Costs

As a charity we benefit from Mandatory Rate Relief of 80%. We also benefit from Discretionary Relief and Transitional Relief. Thankfully this reduces our rates bill to zero. On the other hand most of our costs have risen substantially over the last few years, in particular energy costs (electricity and gas) are much higher. We are endeavouring to reduce consumption by, for example, replacing old lights with LED lights. Volunteers can help reduce costs by switching off lights when they are not needed.

Branch policy is that listening volunteers should not be out-of-pocket as a result of travelling to the branch for shifts or training. Volunteers are invited to claim mileage expenses for necessary travel and these are re-imbursed according to the rates permitted by HMRC.

Financial Position

The accounts show a surplus of £59,509. The current assets show an increase of £43,760 which reflects the restoration of reserves from their temporary depletion at the start of the year and cash held ready to pay for work in progress to adapt and improve the new premises at No 1 High Street. Further improvements are planned at a rate in line with our reserves policy.

The branch has a mortgage with HSBC of £85,000 on the premises that is being paid off over 15 years. It is due to be paid off by 2036.

Reserves Policy

The branch aims to hold between £30,000 and £60,000 in reserve which is roughly equivalent to between 9 months and 18 months operating costs. The reserves are intended to permit the branch to continue operating despite suffering a sudden unexpected event which incurs extra cost or causes a loss of income. The recent coronavirus pandemic was an example of such an event because the branch's shop was forced to close and income was suddenly reduced.

At 31st March 2024 the branch had net current assets of £58,473 which corresponds to approximately 18 months normal running costs. The branch schedules non-routine expenditure so as to maintain reserves in line with the reserves policy.

I give particular thanks to three volunteers. Maggie and Alison (Shirley) for being second signatories for the bank transactions. Also to Gerry for banking the shop income.

Phil King

Branch Treasurer

Powys Samaritans in Llandrindod Wells

**Financial Statements
For the year ended 31st March 2024**

Registered Charity No. 1165036

Powys Samaritans in Llandrindod Wells

Financial Statements

For the year ended 31st March 2024

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For the year ended 31st March 2024

Powys Samaritans in Llandrindod Wells

Report of the Directors and Trustees

The Trustees (who are also the Directors for the purpose of Company Law) have pleasure in presenting their annual report and these independently examined financial statements for the year ended 31st March 2024. The provisions of the Statement of Recommended Practice "Accounting and Reporting by Charities" (Charities SORP (FRS 102)) effective 1 January 2015, have been adopted in preparing the annual report and financial statements of the charity.

1. REFERENCE AND ADMINISTRATIVE DETAILS

Charity Name: Powys Samaritans in Llandrindod Wells

Charity Registration: 1165036

Registered Office: Samaritans
1-2 High Street
Llandrindod Wells
Powys
LD1 6AG

Independent Examiners: Mid Wales Accountants Ltd
First Floor
The Old Town Hall
Temple Street
Llandrindod Wells
Powys
LD1 5DL

For the year ended 31st March 2024

Powys Samaritans in Llandrindod Wells

Report of the Directors and Trustees

The following people were Trustees and Officers of the charity during the year ended 31st March 2024:

DIRECTORS / TRUSTEES

ROLE

David Laurence Davies	Chair (Branch Director)	
Jordan Lloyd	Listening Volunteer	until October 2023
Kim Jones	Deputy Director	until October 2023
Alison Jane Davies	Trustee	
Philip Adrian King	Trustee(Treasurer)	
Francis Elizabeth Margaret Thomas	Deputy Director	until October 2023
Paul David Jays	Trustee	from October 2023
Matthew David Jones	Trustee	from October 2023
Catherine Jane Dornan	Trustee	from October 2023
Dr Lynne Mary Jones	Trustee	from October 2023
Diana Mary King	Secretary	from November 2023

At the time of approval of this report there have been no further changes to the Trustees and Officers of the charity since the end of the financial year.

2. STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing Document

Powys Samaritans in Llandrindod Wells is a charitable incorporated organisation registered in England and Wales. At 31st March 2024 the company had 44 members. Powys Samaritans in Llandrindod Wells is governed by its constitution.

Recruitment and Appointment of Trustees

Trustees, who are also directors of the charity, are elected by the members at a general meeting. The Trustees may co-opt up to two additional Trustees. The Branch Director is a trustee and selected for that position following a consultation with the members and subject to the approval of and participation by the Regional Director and the approval of the Samaritans Central Charity's Board of Trustees. The Trustees are members of the Branch Leadership Team (BLT) which is led by the Branch Director.

Organisational Structure

Powys Samaritans in Llandrindod Wells is governed by the Trustees who are responsible for setting the strategic direction of the organisation and the policy of the charity. The Trustees carry the ultimate responsibility for the conduct of Powys Samaritans in Llandrindod Wells and for ensuring that the charity satisfies its legal and contractual obligations. The Trustees meet as a minimum quarterly and delegate the day-to-day operation as they see fit.

For the year ended 31st March 2024

Powys Samaritans in Llandrindod Wells

Report of the Directors and Trustees

OBJECTIVES AND ACTIVITIES

To enable persons in Powys and the surrounding area as well as elsewhere who are experiencing feelings of distress or despair, including those who may be at risk of suicide, to receive confidential emotional support at any time of the day or night in order to improve their emotional health and reduce the incidence of suicide.

To promote a better understanding in society of suicide, suicidal behaviour and the value of expressing feelings which may otherwise lead to suicide or impaired emotional health.

To collaborate with and support Samaritans Central Charity and its affiliated branches in fulfilling these objectives.

3. ACHIEVEMENTS AND PERFORMANCE

Charitable Activities

During the year the charity has continued to provide support to callers contacting us by telephone. We recruited and trained additional volunteers to add to the existing team and to replace those who leave.

Increased income allowed the charity to continue the conversion of our premises at No 1 High Street to provide extra space and in-house training facilities. Whilst the work on the ground and first floors is largely complete, the completion of training facilities on the second floor and other improvements awaits availability of further funds.

Fundraising Activities

The charity owns and runs a successful double-fronted shop at 1 & 2 High Street. The shop has no employees and is run and staffed entirely by volunteers. All the proceeds of the shop are used to fund the charity. Shop income has increased from £17,775 in 2011 to £68,902 this year – a fourfold increase in about 13 years. The shop volunteers have achieved this excellent result by working hard over a sustained period. Thank you!

Total income for the year was £112,571 an increase of £47,055 on 2022/2023. In addition to our own fund-raising activities, we benefited from two substantial grants. The first was £14,000 from the People's Postcode Lottery (Postcode Community Trust) and the second £10,000 from the National Lottery Community Fund.

We are very grateful to everyone who contributes to the charity: individuals who donate to the shop, buy from the shop, or donate cash, and the organisations large and small that give grants

For the year ended 31st March 2024

Powys Samaritans in Llandrindod Wells

Report of the Directors and Trustees

4. FINANCIAL REVIEW

Financial Position

The accounts show a surplus of £59,509. The current assets show an increase of £43,760 which reflects the restoration of reserves from their temporary depletion at the start of the year and cash held ready to pay for work in progress to adapt and improve the new premises at No 1 High Street. Further improvements are planned at a rate in line with our reserve policy.

Reserves Policy

The charity aims to hold between £30,000 and £60,000 in reserve which is roughly equivalent to between 9 months and 18 months operating costs. The reserves are intended to permit the charity to continue operating despite suffering a sudden unexpected event which incurs extra cost or causes a loss of income. The recent coronavirus pandemic was an example of such an event because the charity's shop was forced to close and income was suddenly reduced.

At 31st March 2024 the charity had net current assets of £58,473 which corresponds to approximately 18 months normal running costs. The charity schedules non-routine expenditure so as to maintain reserves in line with the reserves policy.

Funds in Deficit

No funds were in deficit at the balance sheet date.

Investment Policy

As required in its constitution paragraph 4, in furtherance of its objects, and for no other purposes, the Company has the power to invest the monies of the Company not immediately required for its purposes in or upon such investments, securities or property as may be thought fit, subject nevertheless to such conditions and such consents as may for the time being be imposed or required by law.

For the year ended 31st March 2024
Powys Samaritans in Llandrindod Wells
Report of the Directors and Trustees

5. TRUSTEES' RESPONSIBILITIES

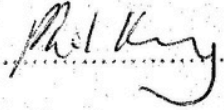
Company Law and Charity Law require the Trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of Powys Samaritans in Llandrindod Wells and of the surplus or deficit for that period. In preparing those financial statements, the Trustees are required to:-

- (a) select suitable accounting policies and then apply them consistently,
- (b) make judgements and estimates that are reasonable and prudent,
- (c) state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements, and
- (d) prepare the financial statements on the going concern basis, unless it is inappropriate to presume that the company will continue in operation.

The Trustees are also responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of Powys Samaritans in Llandrindod Wells and to enable them to ensure that the financial statements comply with the Companies Act, 2006.

The Trustees are responsible for ensuring that the company maintains an adequate system of internal control designed to provide reasonable assurance that assets are safeguarded against material loss or unauthorised use and to prevent and detect fraud and other irregularities.

This report has been prepared in accordance with the Statement of Recommended Practice – Accounting and reporting by Charities and in accordance with the special provisions of the Companies Act 2006 relating to small companies.

: Samaritans Treasurer 23/9/2024

For the year ended 31st March 2024

Independent Examiners Report to the Trustees of

Powys Samaritans in Llandrindod Wells

I report on the accounts of Powys Samaritans in Llandrindod Wells for the year ended 31st March 2024 which are set out on pages 8 to 17.

Respective responsibilities of Trustees and examiner.

The Trustees of Powys Samaritans in Llandrindod Wells are responsible for the preparation of the accounts. The Trustees consider that an audit is not required for this year under section 144 of The Charities Act 2011 ("the Charities Act") and that an independent examination is needed.

It is my responsibility to:

- Examine the accounts under section 145 of the Charities Act,
- To follow procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b)) of the Charities Act, and
- To state whether particular matters have come to my attention.

Basis of Independent Examiners Report

My examination was carried out in accordance with the general Directions given by the Charity Commissioners.

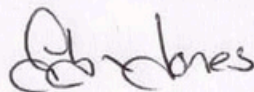
An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeks explanations from you as Trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair' view and the report is limited to those matters set out on the statement below.

Independent Examiners Statement

In connection with my examination, no material matters has come to my attention which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Mid Wales Accountants Ltd

23/9/ 2024

Powys Samaritans in Llandrindod Wells

Statement of financial activities for the year ended 31/03/24

Incorporating the Income and Expenditure Account

	Note	Unrestricted funds £	Restricted Funds	Total funds 2024 £	Total funds 2023 £
Income					
Donations	2a	13,248		13,248	9,799
Samaritans shop & rags	2b	68,902		68,902	53,604
Misc income		152		152	278
Bank Interest	2c	611		611	205
Grants	3	17,550	10,000	27,550	
Gift Aid	4	2,108		2,108	1,631
Total income and endowments		<u>102,571</u>	<u>10,000</u>	<u>112,571</u>	<u>65,516</u>
Expenditure on					
Expenditure on Charitable activities	5	49,512	3,549	53,061	44,971
Total Expenditure	5	<u>49,512</u>	<u>3,549</u>	<u>53,061</u>	<u>44,971</u>
Net income/(expenditure)	6	53,059	6,451	59,509	20,545
Transfers between funds				-	
Net movement in funds for the year		<u>53,059</u>	<u>6,451</u>	<u>59,509</u>	<u>20,545</u>
Balances brought forward 2023	12	411,138	-	411,138	11,210
New premises				-	379,383
Balances carried forward 2024	12	<u>464,197</u>	<u>6,451</u>	<u>470,647</u>	<u>411,138</u>

There are no recognised gains or losses in the year, other than those included in the statement of financial activities.

All activities derive from continuing operations.

Powys Samaritans in Llandrindod Wells
Balance Sheet as at 31st March 2024

	Note	2024	2023
Fixed Assets	8		
New Premises		485,474	485,474
Property Improvements		11,123	
Office and Shop Equipment	8	1,206	1,610
		<u>497,802</u>	<u>487,084</u>
Current Assets			
Debtors and prepay	9		
Cash in Hand		79	99.78
Bank Accounts		60,684	16,891
		<u>60,763</u>	<u>16,991</u>
Accruals	10	2,290	2,278
Net Current Assets		<u>58,473</u>	<u>14,713</u>
Powys Samaritans Loan	11	85,629	90,659
Net assets		<u>470,647</u>	<u>411,138</u>
Represented by:			
Funds of the Charity			
Accumulated fund		470,647	411,138
		<u>470,647</u>	<u>411,138</u>

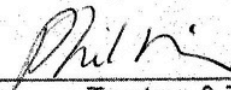
These financial statements have been prepared in accordance with the micro-entity provisions of the Companies Act 2006 and delivered in accordance with the provisions applicable to companies subject to the small companies regime.

For the financial year ending 31 March 2023 the company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

Director's responsibilities:

- The members have not required the company to obtain an audit of its accounts for the year in question in accordance with section 476; and
- The director acknowledges his responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

The financial statements were approved by the Board on 13 August 2024 and signed on their behalf by:-



Trustee & Treasurer Samaritans

Powys Samaritans in Llandrindod Wells

Notes to the financial statements for the year ended 31st March 2024

1. Accounting policies

a) Accounting basis

The financial statements have been prepared under the historical cost convention and are in accordance with the Companies Act 2006, applicable accounting standards and the Statement of Recommended Practice "Accounting and Reporting by Charities" (Charities SORP (FRS 102)) effective 1 January 2015. The adoption of the revised SORP has resulted in reclassification of some items and the comparatives have been amended accordingly without any effect on net incoming resources.

b) Incoming resources

i) Grants receivable

Grants made to finance the activities of the charity are credited to the income and expenditure account in the period to which they relate.

ii) Bank interest

Bank interest is included in the income and expenditure account on receipt.

iii) Other income

Sales of services are included in the income and expenditure account in the period to which they relate. Other income, including donations, gifts and covenants are included as they were received.

iv) Gifts and Intangible income

In addition to the above, the charity also receives help and support in the form of voluntary assistance to the public. This help and support is not included in the financial statements. However, its value to the Charity has been estimated and disclosed in the Trustees' report.

v) Deferred income

Grants received in advance of the period in which the funder requires the expenditure to be applied will be reflected in deferred income within the balance sheet.

Notes to the financial statements for the year ended 31st March 2024

1. Accounting policies (continued)

c) Resources expended

All expenditure is accounted for on an accruals basis. All expenditure directly related to the provision of support services is included within charitable expenditure. Other costs incurred have been allocated between fundraising and publicity and management and administration as appropriate. Where such costs relate to more than one functional cost category they have been split on an estimate of time or floor space basis, as appropriate.

d) Fixed assets and depreciation

Fixed assets are included at cost.

Depreciation is charged on the following basis on the costs of the assets over their estimated useful lives as follows:-

Buildings	0%
Fixtures, fittings and equipment	- 25% Straight Line

The depreciation policy has been reviewed in accordance with the Statement of Recommended Practice "Accounting and Reporting by Charities" (Charities SORP (FRS 102)) effective 1 January 2015 and no change has been made from the previous year.

e) Restricted funds

Income received for the restricted purposes is included in a separate restricted fund against which appropriate expenditure is allocated.

f) Designated funds

Designated funds are allocated out of unrestricted funds by the Trustees for specific purposes. The use of such funds is at the Trustees' discretion.

g) Cash Flow

The charity has taken advantage of the exemptions in FRS 102 from the requirement to produce a cash flow statement on the grounds that it is a small company.

Powys Samaritans in Llandrindod Wells

Notes to the financial statements for the year ended 31st March 2024

	Unrestricted £	Restricted	2024 Total £	2023 £
a Donations & legacies				
Donations and Grants	13,248		13,248	9,799
	<u>13,248</u>		<u>13,248</u>	<u>9,799</u>
b Income from fundraising				
Samaritans shop & Rags	68,902		68,902	53,604
Fundraising			-	278
	<u>68,902</u>		<u>68,902</u>	<u>53,882</u>
c Income from investments				
Bank Interest received	<u>611</u>		<u>611</u>	<u>205</u>

3 Income from Grants

	Unrestricted £	Restricted	2024 Total £	2023 Total £
Groundwork UK	1,550		1,550	
National Lottery		10,000	10,000	
Postcode Lottery	14,000		14,000	
Samaritans Cymru	2,000		2,000	
	<u>17,550</u>	<u>10,000</u>	<u>27,550</u>	<u>-</u>

4 Other Income

	Unrestricted £	2024 Total £	2023 Total £
Gift Aid	<u>2,108</u>	<u>2,108</u>	<u>1631</u>

Powys Samaritans in Llandrindod Wells

Notes to the financial statements for the year ended 31st March 2024

5 Total expenditure on

	Direct Charitable activities £	2024 Total £	2023 Total £
Telephone	2,177	2,177	1,774
Utilities	7,571	7,571	6,592
Volunteer Travel	7,595	7,595	6,513
Training	19	19	292
Alterations(1 High Street)	10,932	10,932	12,483
Maintenance	4,905	4,905	3,588
Shop costs	7,522	7,522	4,397
Outreach costs	80	80	11
Sundry	262	262	370
Depreciation	404	404	404
Fundraising costs	292	292	122
Independent Examiners	732	732	720
Housekeeping and Insurance	3,633	3,633	1,370
SAMC Contribution	2,400	2,400	1,558
Loan Interest	4,538	4,538	4,778
Total	<u>53,061</u>	<u>53,061</u>	<u>44,971</u>
Costs of generating funds			
New premises costs	11,123	11,123	73,502
Resources Expended	<u><u>64,184</u></u>	<u><u>64,184</u></u>	<u><u>118,473</u></u>

Powys Samaritans in Llandrindod Wells

Notes to the financial statements for the year ended 31st March 2024

6 Net income/(expenditure)

	2024	2023
	£	£
This is stated after charging:		
Depreciation	404	404
Auditors' remuneration	732	720
	<u><u> </u></u>	<u><u> </u></u>

7 Information regarding Directors and Employees

	2024	2023
	£	£
Wages and salaries		
Pension costs		
	<u><u> </u></u>	<u><u> </u></u>
	0	0

The average number of employees, analysed by function was:

	2024	2023
Charitable purposes		
Fundraising & publicity		
Management and administration of charity		
	<u><u> </u></u>	<u><u> </u></u>

No employee received remuneration of more than £50,000.

Powys Samaritans in Llandrindod Wells

Notes to the financial statements for the year ended 31st March 2024

8 Fixed assets

	Equipment	Property	Total £
Cost			
At 01/04/23	9,269	485,474	494,743
Additions		11,123	11,123
Disposals			0
At 31/03/24	<u>9,269</u>	<u>496,596</u>	<u>505,865</u>
Depreciation			
At 01/04/23	7659		7,659
Charge for the year	404		404
Disposals			0
At 31/03/24	<u>8,063</u>	<u>0</u>	<u>8,063</u>
NBV 2024	<u>1,206</u>	<u>496,596</u>	<u>497,802</u>
NBV 2023	<u>1,610</u>	<u>485,474</u>	<u>487,084</u>

9 Debtors

	2024 £
Trade debtors	
Prepayments	0
	<u>0</u>

10 Creditors - amounts falling due within one year

	2024 £
Accruals	2,290
	<u>2,290</u>

11 Liability – Powys Samaritans

	2024
Powys Samaritans Loan	85,629
	<u>85,629</u>

Powys Samaritans in Llandrindod Wells

Notes to the financial statements for the year ended 31st March 2024

11 Analysis of net assets between funds

	General Funds £	Designated Funds £	Restricted Funds £	Transfer of Funds	Total Funds
Tangible Fixed Assets	497,802		-		497,802
Current Assets	54,312		6,451		60,763
Current Liabilities	(2,290)		-		(2,290)
Long term Liabilities	(85,629)				(85,629)
Net Assets	464,196	-	6,451	-	470,647

12 Movement in funds

	At 1 April 2023 £	Incoming Resources £	Outgoing Resources £	At 31 March 2024 £
General funds	411,138	112,571	53,061	470,647
Total funds	411,138	112,571	53,061	470,647
Total funds	411,138	112,571	53,061	470,647

Powys Samaritans in Llandrindod Wells

**Financial Statements
For the year ended 31st March 2024**

Registered Charity No. 1165036

Powys Samaritans in Llandrindod Wells

Financial Statements

For the year ended 31st March 2024

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For the year ended 31st March 2024

Powys Samaritans in Llandrindod Wells

Report of the Directors and Trustees

The Trustees (who are also the Directors for the purpose of Company Law) have pleasure in presenting their annual report and these independently examined financial statements for the year ended 31st March 2024. The provisions of the Statement of Recommended Practice "Accounting and Reporting by Charities" (Charities SORP (FRS 102)) effective 1 January 2015, have been adopted in preparing the annual report and financial statements of the charity.

1. REFERENCE AND ADMINISTRATIVE DETAILS

Charity Name: Powys Samaritans in Llandrindod Wells

Charity Registration: 1165036

Registered Office: Samaritans
1-2 High Street
Llandrindod Wells
Powys
LD1 6AG

Independent Examiners: Mid Wales Accountants Ltd
First Floor
The Old Town Hall
Temple Street
Llandrindod Wells
Powys
LD1 5DL

For the year ended 31st March 2024

Powys Samaritans in Llandrindod Wells

Report of the Directors and Trustees

The following people were Trustees and Officers of the charity during the year ended 31st March 2024:

DIRECTORS / TRUSTEES

ROLE

David Laurence Davies	Chair (Branch Director)	
Jordan Lloyd	Listening Volunteer	until October 2023
Kim Jones	Deputy Director	until October 2023
Alison Jane Davies	Trustee	
Philip Adrian King	Trustee(Treasurer)	
Francis Elizabeth Margaret Thomas	Deputy Director	until October 2023
Paul David Jays	Trustee	from October 2023
Matthew David Jones	Trustee	from October 2023
Catherine Jane Dornan	Trustee	from October 2023
Dr Lynne Mary Jones	Trustee	from October 2023
Diana Mary King	Secretary	from November 2023

At the time of approval of this report there have been no further changes to the Trustees and Officers of the charity since the end of the financial year.

2. STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing Document

Powys Samaritans in Llandrindod Wells is a charitable incorporated organisation registered in England and Wales. At 31st March 2024 the company had 44 members. Powys Samaritans in Llandrindod Wells is governed by its constitution.

Recruitment and Appointment of Trustees

Trustees, who are also directors of the charity, are elected by the members at a general meeting. The Trustees may co-opt up to two additional Trustees. The Branch Director is a trustee and selected for that position following a consultation with the members and subject to the approval of and participation by the Regional Director and the approval of the Samaritans Central Charity's Board of Trustees. The Trustees are members of the Branch Leadership Team (BLT) which is led by the Branch Director.

Organisational Structure

Powys Samaritans in Llandrindod Wells is governed by the Trustees who are responsible for setting the strategic direction of the organisation and the policy of the charity. The Trustees carry the ultimate responsibility for the conduct of Powys Samaritans in Llandrindod Wells and for ensuring that the charity satisfies its legal and contractual obligations. The Trustees meet as a minimum quarterly and delegate the day-to-day operation as they see fit.

For the year ended 31st March 2024

Powys Samaritans in Llandrindod Wells

Report of the Directors and Trustees

OBJECTIVES AND ACTIVITIES

To enable persons in Powys and the surrounding area as well as elsewhere who are experiencing feelings of distress or despair, including those who may be at risk of suicide, to receive confidential emotional support at any time of the day or night in order to improve their emotional health and reduce the incidence of suicide.

To promote a better understanding in society of suicide, suicidal behaviour and the value of expressing feelings which may otherwise lead to suicide or impaired emotional health.

To collaborate with and support Samaritans Central Charity and its affiliated branches in fulfilling these objectives.

3. ACHIEVEMENTS AND PERFORMANCE

Charitable Activities

During the year the charity has continued to provide support to callers contacting us by telephone. We recruited and trained additional volunteers to add to the existing team and to replace those who leave.

Increased income allowed the charity to continue the conversion of our premises at No 1 High Street to provide extra space and in-house training facilities. Whilst the work on the ground and first floors is largely complete, the completion of training facilities on the second floor and other improvements awaits availability of further funds.

Fundraising Activities

The charity owns and runs a successful double-fronted shop at 1 & 2 High Street. The shop has no employees and is run and staffed entirely by volunteers. All the proceeds of the shop are used to fund the charity. Shop income has increased from £17,775 in 2011 to £68,902 this year – a fourfold increase in about 13 years. The shop volunteers have achieved this excellent result by working hard over a sustained period. Thank you!

Total income for the year was £112,571 an increase of £47,055 on 2022/2023. In addition to our own fund-raising activities, we benefited from two substantial grants. The first was £14,000 from the People's Postcode Lottery (Postcode Community Trust) and the second £10,000 from the National Lottery Community Fund.

We are very grateful to everyone who contributes to the charity: individuals who donate to the shop, buy from the shop, or donate cash, and the organisations large and small that give grants

For the year ended 31st March 2024

Powys Samaritans in Llandrindod Wells

Report of the Directors and Trustees

4. FINANCIAL REVIEW

Financial Position

The accounts show a surplus of £59,509. The current assets show an increase of £43,760 which reflects the restoration of reserves from their temporary depletion at the start of the year and cash held ready to pay for work in progress to adapt and improve the new premises at No 1 High Street. Further improvements are planned at a rate in line with our reserve policy.

Reserves Policy

The charity aims to hold between £30,000 and £60,000 in reserve which is roughly equivalent to between 9 months and 18 months operating costs. The reserves are intended to permit the charity to continue operating despite suffering a sudden unexpected event which incurs extra cost or causes a loss of income. The recent coronavirus pandemic was an example of such an event because the charity's shop was forced to close and income was suddenly reduced.

At 31st March 2024 the charity had net current assets of £58,473 which corresponds to approximately 18 months normal running costs. The charity schedules non-routine expenditure so as to maintain reserves in line with the reserves policy.

Funds in Deficit

No funds were in deficit at the balance sheet date.

Investment Policy

As required in its constitution paragraph 4, in furtherance of its objects, and for no other purposes, the Company has the power to invest the monies of the Company not immediately required for its purposes in or upon such investments, securities or property as may be thought fit, subject nevertheless to such conditions and such consents as may for the time being be imposed or required by law.

For the year ended 31st March 2024
Powys Samaritans in Llandrindod Wells
Report of the Directors and Trustees

5. TRUSTEES' RESPONSIBILITIES

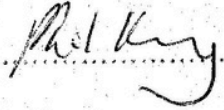
Company Law and Charity Law require the Trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of Powys Samaritans in Llandrindod Wells and of the surplus or deficit for that period. In preparing those financial statements, the Trustees are required to:-

- (a) select suitable accounting policies and then apply them consistently,
- (b) make judgements and estimates that are reasonable and prudent,
- (c) state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements, and
- (d) prepare the financial statements on the going concern basis, unless it is inappropriate to presume that the company will continue in operation.

The Trustees are also responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of Powys Samaritans in Llandrindod Wells and to enable them to ensure that the financial statements comply with the Companies Act, 2006.

The Trustees are responsible for ensuring that the company maintains an adequate system of internal control designed to provide reasonable assurance that assets are safeguarded against material loss or unauthorised use and to prevent and detect fraud and other irregularities.

This report has been prepared in accordance with the Statement of Recommended Practice – Accounting and reporting by Charities and in accordance with the special provisions of the Companies Act 2006 relating to small companies.

: Samaritans Treasurer 23/9/2024

For the year ended 31st March 2024

Independent Examiners Report to the Trustees of

Powys Samaritans in Llandrindod Wells

I report on the accounts of Powys Samaritans in Llandrindod Wells for the year ended 31st March 2024 which are set out on pages 8 to 17.

Respective responsibilities of Trustees and examiner.

The Trustees of Powys Samaritans in Llandrindod Wells are responsible for the preparation of the accounts. The Trustees consider that an audit is not required for this year under section 144 of The Charities Act 2011 ("the Charities Act") and that an independent examination is needed.

It is my responsibility to:

- Examine the accounts under section 145 of the Charities Act,
- To follow procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b)) of the Charities Act, and
- To state whether particular matters have come to my attention.

Basis of Independent Examiners Report

My examination was carried out in accordance with the general Directions given by the Charity Commissioners.

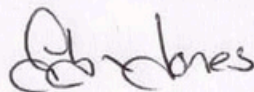
An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeks explanations from you as Trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair' view and the report is limited to those matters set out on the statement below.

Independent Examiners Statement

In connection with my examination, no material matters has come to my attention which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Mid Wales Accountants Ltd

23/9/ 2024

Powys Samaritans in Llandrindod Wells

Statement of financial activities for the year ended 31/03/24

Incorporating the Income and Expenditure Account

	Note	Unrestricted funds £	Restricted Funds	Total funds 2024 £	Total funds 2023 £
Income					
Donations	2a	13,248		13,248	9,799
Samaritans shop & rags	2b	68,902		68,902	53,604
Misc income		152		152	278
Bank Interest	2c	611		611	205
Grants	3	17,550	10,000	27,550	
Gift Aid	4	2,108		2,108	1,631
Total income and endowments		102,571	10,000	112,571	65,516
Expenditure on					
Expenditure on Charitable activities	5	49,512	3,549	53,061	44,971
Total Expenditure	5	49,512	3,549	53,061	44,971
Net income/(expenditure)	6	53,059	6,451	59,509	20,545
Transfers between funds				-	
Net movement in funds for the year		53,059	6,451	59,509	20,545
Balances brought forward 2023	12	411,138	-	411,138	11,210
New premises				-	379,383
Balances carried forward 2024	12	464,197	6,451	470,647	411,138

There are no recognised gains or losses in the year, other than those included in the statement of financial activities.

All activities derive from continuing operations.

Powys Samaritans in Llandrindod Wells
Balance Sheet as at 31st March 2024

	Note	2024	2023
Fixed Assets	8		
New Premises		485,474	485,474
Property Improvements		11,123	
Office and Shop Equipment	8	1,206	1,610
		<u>497,802</u>	<u>487,084</u>
Current Assets			
Debtors and prepay	9		
Cash in Hand		79	99.78
Bank Accounts		60,684	16,891
		<u>60,763</u>	<u>16,991</u>
Accruals	10	2,290	2,278
Net Current Assets		<u>58,473</u>	<u>14,713</u>
Powys Samaritans Loan	11	85,629	90,659
Net assets		<u>470,647</u>	<u>411,138</u>
Represented by:			
Funds of the Charity			
Accumulated fund		470,647	411,138
		<u>470,647</u>	<u>411,138</u>

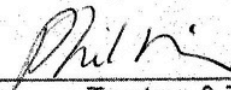
These financial statements have been prepared in accordance with the micro-entity provisions of the Companies Act 2006 and delivered in accordance with the provisions applicable to companies subject to the small companies regime.

For the financial year ending 31 March 2023 the company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

Director's responsibilities:

- The members have not required the company to obtain an audit of its accounts for the year in question in accordance with section 476; and
- The director acknowledges his responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

The financial statements were approved by the Board on 13 August 2024 and signed on their behalf by:-


 _____ Samaritans
 Trustee & Treasurer

Powys Samaritans in Llandrindod Wells

Notes to the financial statements for the year ended 31st March 2024

1. Accounting policies

a) Accounting basis

The financial statements have been prepared under the historical cost convention and are in accordance with the Companies Act 2006, applicable accounting standards and the Statement of Recommended Practice "Accounting and Reporting by Charities" (Charities SORP (FRS 102)) effective 1 January 2015. The adoption of the revised SORP has resulted in reclassification of some items and the comparatives have been amended accordingly without any effect on net incoming resources.

b) Incoming resources

i) Grants receivable

Grants made to finance the activities of the charity are credited to the income and expenditure account in the period to which they relate.

ii) Bank interest

Bank interest is included in the income and expenditure account on receipt.

iii) Other income

Sales of services are included in the income and expenditure account in the period to which they relate. Other income, including donations, gifts and covenants are included as they were received.

iv) Gifts and Intangible income

In addition to the above, the charity also receives help and support in the form of voluntary assistance to the public. This help and support is not included in the financial statements. However, its value to the Charity has been estimated and disclosed in the Trustees' report.

v) Deferred income

Grants received in advance of the period in which the funder requires the expenditure to be applied will be reflected in deferred income within the balance sheet.

Notes to the financial statements for the year ended 31st March 2024

1. Accounting policies (continued)

c) Resources expended

All expenditure is accounted for on an accruals basis. All expenditure directly related to the provision of support services is included within charitable expenditure. Other costs incurred have been allocated between fundraising and publicity and management and administration as appropriate. Where such costs relate to more than one functional cost category they have been split on an estimate of time or floor space basis, as appropriate.

d) Fixed assets and depreciation

Fixed assets are included at cost.

Depreciation is charged on the following basis on the costs of the assets over their estimated useful lives as follows:-

Buildings	0%
Fixtures, fittings and equipment	- 25% Straight Line

The depreciation policy has been reviewed in accordance with the Statement of Recommended Practice "Accounting and Reporting by Charities" (Charities SORP (FRS 102)) effective 1 January 2015 and no change has been made from the previous year.

e) Restricted funds

Income received for the restricted purposes is included in a separate restricted fund against which appropriate expenditure is allocated.

f) Designated funds

Designated funds are allocated out of unrestricted funds by the Trustees for specific purposes. The use of such funds is at the Trustees' discretion.

g) Cash Flow

The charity has taken advantage of the exemptions in FRS 102 from the requirement to produce a cash flow statement on the grounds that it is a small company.

Powys Samaritans in Llandrindod Wells

Notes to the financial statements for the year ended 31st March 2024

	Unrestricted £	Restricted	2024 Total £	2023 £
a Donations & legacies				
Donations and Grants	13,248		13,248	9,799
	<u>13,248</u>		<u>13,248</u>	<u>9,799</u>
b Income from fundraising				
Samaritans shop & Rags	68,902		68,902	53,604
Fundraising			-	278
	<u>68,902</u>		<u>68,902</u>	<u>53,882</u>
c Income from investments				
Bank Interest received	<u>611</u>		<u>611</u>	<u>205</u>

3 Income from Grants

	Unrestricted £	Restricted	2024 Total £	2023 Total £
Groundwork UK	1,550		1,550	
National Lottery		10,000	10,000	
Postcode Lottery	14,000		14,000	
Samaritans Cymru	2,000		2,000	
	<u>17,550</u>	<u>10,000</u>	<u>27,550</u>	<u>-</u>

4 Other Income

	Unrestricted £	2024 Total £	2023 Total £
Gift Aid	<u>2,108</u>	<u>2,108</u>	<u>1631</u>

Powys Samaritans in Llandrindod Wells

Notes to the financial statements for the year ended 31st March 2024

5 Total expenditure on

	Direct Charitable activities £	2024 Total £	2023 Total £
Telephone	2,177	2,177	1,774
Utilities	7,571	7,571	6,592
Volunteer Travel	7,595	7,595	6,513
Training	19	19	292
Alterations(1 High Street)	10,932	10,932	12,483
Maintenance	4,905	4,905	3,588
Shop costs	7,522	7,522	4,397
Outreach costs	80	80	11
Sundry	262	262	370
Depreciation	404	404	404
Fundraising costs	292	292	122
Independent Examiners	732	732	720
Housekeeping and Insurance	3,633	3,633	1,370
SAMC Contribution	2,400	2,400	1,558
Loan Interest	4,538	4,538	4,778
Total	<u>53,061</u>	<u>53,061</u>	<u>44,971</u>
Costs of generating funds			
New premises costs	11,123	11,123	73,502
Resources Expended	<u><u>64,184</u></u>	<u><u>64,184</u></u>	<u><u>118,473</u></u>

Powys Samaritans in Llandrindod Wells

Notes to the financial statements for the year ended 31st March 2024

6 Net income/(expenditure)

	2024	2023
	£	£
This is stated after charging:		
Depreciation	404	404
Auditors' remuneration	732	720
	<u><u> </u></u>	<u><u> </u></u>

7 Information regarding Directors and Employees

	2024	2023
	£	£
Wages and salaries		
Pension costs		
	<u><u> </u></u>	<u><u> </u></u>
	0	0

The average number of employees, analysed by function was:

	2024	2023
Charitable purposes		
Fundraising & publicity		
Management and administration of charity		
	<u><u> </u></u>	<u><u> </u></u>

No employee received remuneration of more than £50,000.

Powys Samaritans in Llandrindod Wells

Notes to the financial statements for the year ended 31st March 2024

8 Fixed assets

	Equipment	Property	Total £
Cost			
At 01/04/23	9,269	485,474	494,743
Additions		11,123	11,123
Disposals			0
At 31/03/24	<u>9,269</u>	<u>496,596</u>	<u>505,865</u>
Depreciation			
At 01/04/23	7659		7,659
Charge for the year	404		404
Disposals			0
At 31/03/24	<u>8,063</u>	<u>0</u>	<u>8,063</u>
NBV 2024	<u>1,206</u>	<u>496,596</u>	<u>497,802</u>
NBV 2023	<u>1,610</u>	<u>485,474</u>	<u>487,084</u>

9 Debtors

	2024 £
Trade debtors	
Prepayments	0
	<u>0</u>

10 Creditors - amounts falling due within one year

	2024 £
Accruals	2,290
	<u>2,290</u>

11 Liability – Powys Samaritans

	2024
Powys Samaritans Loan	85,629
	<u>85,629</u>

Powys Samaritans in Llandrindod Wells

Notes to the financial statements for the year ended 31st March 2024

11 Analysis of net assets between funds

	General Funds £	Designated Funds £	Restricted Funds £	Transfer of Funds	Total Funds
Tangible Fixed Assets	497,802		-		497,802
Current Assets	54,312		6,451		60,763
Current Liabilities	(2,290)		-		(2,290)
Long term Liabilities	(85,629)				(85,629)
Net Assets	464,196	-	6,451	-	470,647

12 Movement in funds

	At 1 April 2023 £	Incoming Resources £	Outgoing Resources £	At 31 March 2024 £
General funds	411,138	112,571	53,061	470,647
Total funds	411,138	112,571	53,061	470,647
Total funds	411,138	112,571	53,061	470,647