

Annual Report for the Year ending 31 March 2024

Reference and Administration

Name of the Charity Hope for Southall Street Homeless

Registered Charity Number 1164674

Nature of the organisation

Hope for Southall Street Homeless is a Charitable Incorporated Organisation (CIO) governed by a Constitution adopted on 27 November 2015
Registered as a Charity by the Charity Commission on 3 December 2015

Objects

Hope for Southall Street (HSSH) supports rough sleepers verified in Southall through outreach and case work. Staff support homeless people by referring them directly to health providers and to services provided by partner organisations. Through this partnership HSSH aims to take people out of rough sleeping towards fulfilled lives including those who decide to return to their home country

Trustees Susan Cawley (Chair)
Alma Patterson
The Rev'd Michael Bolley ... *Rev'd Michael Bolley resigned in May 2023*
John Coleby ... *John Coleby retired in January 2024*
Ajiton Estibeiro (Honorary Treasurer)
Francisco X D'Souza
Navraj Singh
Maryam Shah ... *elected at the AGM 31 January*
Sangeet Kaur ... *elected at the AGM 31 January*

Website www.hopeforsouthallstreethomeless.org.uk

Independent Examiner Mr John Thomas FCCA

Bankers CAF Bank Ltd
25 Kings Hill Avenue
Kings Hill, West Malling
Kent ME19 4JQ

Reserves policy It is the policy of the Trustees as far as possible to hold monies in reserve sufficient to pay three months' running costs including payment of staff

Public benefit The contents of this Annual Report comprise a summary of the main activities undertaken in order to carry out the Objects of the Charity for the public benefit. The Trustees have complied with their duty to have due regard to Charity Commission guidance on public benefit.

Farewell to two long-serving Trustees

Rev'd Michael Bolley Father Michael had been the last of the founding Trustees of HSSH remaining on the Board until retiring last May. He was the leader of the Steering Group through 2015, seeing through the Constitution and the first 8 Trustees in November that year, and then chairing the first meeting in March 2016. This meeting saw the first Annual Report; as required, the first set of Trustees resigned, most were re-elected so that at the first Annual General Meeting 6 months later in September that Board could approve both Report and the Finances. It was Michael who managed the group to produce the Mission statement of HSSH, *Enabling people to take ways out of rough sleeping which result in them leading fulfilled lives*. This statement has remained the 'North star' of HSSH, revised only by being known now as HSSH's Vision statement. He also provided HSSH with its first suite of policies. All this input was and remains foundational and on which HSSH has developed its work.

When Rev Gerard Mitchell SJ became Chair, Michael became Honorary Treasurer, taking over from Sophie Schuil-Brewer, now Rev'd Sophie Schuil- Brewer, another founding Trustee. He remained Hon. Treasurer until the appointment of Francisco X D'Souza in 2020, then staying on as a Trustee until May 2023. Throughout the 4 years and 3 months of the shelter, Michael hosted the night shelter 5 nights a week in the Hall of the Church of Holy Trinity where he was the Vicar.

The existence of HSSH and its survival is in very large part due to Michael's dedicated involvement, his representing of HSSH in local authority and Church forums, all motivated by his passion to see a collective, Southall-based response to its high level of rough sleeping. All at HSSH wish Father Michael together with his wife, Monica, a long and healthy retirement.

John Coleby John became a Trustee in HSSH's first full year in November 2016. At the time John was elected a Trustee, until a few months before he resigned at the AGM of January 2024, he was Director of Caritas Westminster (www.caritaswestminster.org.uk).

This is an agency of the Roman Catholic Westminster diocese, the body tasked with developing community of love, social justice and equality both within the Church and between the Church and society. It achieves this through separate organisations responding to people who tend to be excluded from mainstream society – for people who are deaf, for people with disabilities, for the increasing number of people struggling with food bills. One special and highly acclaimed project is that of accommodation for women who have been trafficked. Overseeing and developing this agency gave John a great affinity with the aims and mission of Hope for Southall Street Homeless.

HSSH is also indebted to John for prompting its present Manager to apply for this post. With the Manager and the Secretary, he formed the regular Operations Group, reporting to the Trustees. John has retired from his post with Caritas Westminster and has taken up a temporary role in the Catholic diocese south of the Thames, Southwark, with the major task of introducing the principles and work of Caritas across a larger area than that of Westminster. HSSH thanks John, wishes him well in his new role and trusts that he will keep HSSH among his continuing interests.

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Structure, Governance and Management

Structure The charity, by Constitution, provides for voting members other than the Trustees. Membership is invited and limited to organisations which demonstrate an active interest in the welfare of Southall's residents and its community. These organisations may nominate a representative with powers to vote at general meetings, including for new trustees nominated from the members at the Annual General Meeting. At the Annual General Meeting, one third of the Trustees will retire, and that number will be replaced by decision of the members. In addition, the Trustees may decide to appoint new Trustees up to the total set in the Constitution, which is 9.

Governance The Trustees held 8 scheduled meetings during the year including and between May 2023 and February 2024.

The Annual General Meeting took place on 31 January 2024 at which the 2 new Trustees were voted in by the Members

Particular decisions taken by the Trustees

1. Strategic Review In view of the major change in HSSH's operational work, no longer running a night shelter and providing extensive outreach and day-by-day support to rough sleepers, Trustees agreed to the proposal to engage an external agency to conduct a review. Trustees chose Scenius Consulting and Coaching rather than what was offered by the National Council of Voluntary Organisations (NCVO) on the basis of different emphasis. Both were attractive. Scenius produced the first version of its report, Public Engagement Strategy 2024-27 and presented it to the Trustees in December and was adopted for implementation.
2. Change to scheduled meetings Proposed at the November meeting and formally adopted at the December meeting, following a poll in-between, that Trustees will meet every 2 months, with the Operations Group to continue to meet each month and refer any substantial matter to the Chair. Also: with the possibility of a Trustee attending from distance or for any other reason, that alternate meetings may be held on-line.

Management The Trustees employ a Manager whose role is to oversee and assist the members of staff, the Complex Needs Case Worker and the Community Support Worker to provide the services which are the core of HSSH's care and support for rough sleepers.

Objectives and activities The services provided by HSSH staff put into practice the Objects of the charity. They are reflected in the Annual Review.

Annual Review April 2023 –March 2024

Towards 10 years' of services

Now entering its 9th year of service of caring for and supporting homeless people, Hope for Southall Street Homeless (HSSH) can look forward to its 10th anniversary in 15 months' time

totally in the spirit of its founding idea, 'Hope'. But hope is what emerges from real experience which is always mixed, the reversals giving hope its depth as a value. For example, in this past year, while there has been a 90+% increase of people deciding to return home and to their families - 'reconnection' – viz 25, following 14 the previous year, there has also been an observable increase in drug-pushing among people on the streets. While the cooperation between HSSH and professional services, including the NHS, has developed, there have been more occasions to involve the police on account of violence involving rough sleepers resulting in more hospital admissions, at least 4, including 2 individuals admitted twice. Violence among rough sleepers is a worrying trend. There is no cause and effect between development and any contrary trends; they just illustrate the complicated context in which HSSH staff work for its guests.

In hope, we could paraphrase Charles Dickens words which open A Tale of Two Cities and say, it could be even better times, and it might be worse times. Because of the increase of rough sleepers in Southall this past year, as measured by numbers coming to the weekly Day Centre, from around 50 in April 2023 up to 70 by March a year later, we could almost see Southall as tale of two communities, the very much smaller one, of rough sleepers, being spread around sites, streets and open spaces in and around Southall, insecure within the multi-ethnic vibrant wider community.

An illustration of the two communities. Right at the end of March this year, HSSH was invited along with other organisations to become involved in an initiative of Ealing Council entitled Designing Crisis Intervention project. This focused on a part of Southall where a large group of rough sleepers had become encamped within a particular housing area. Work has continued right through the current year to resolve the resulting problems for that community; but that includes removing the rough sleepers to another part of the wider community. And there is no proper space or place for about 50 rough sleepers.

The Year At a Glance

It is worth trying to capture this past year with a few standout factors and features:

- The sole remaining Founder Trustee resigned from the Board at the same time as retiring from pastoral ministry: **Revd Michael Bolley**. Similarly another Trustee appointed in the first year of providing services, **John Coleby**, resigned, as noted.
- Two Trustees were elected at the AGM in January, one heading a legal company, the other a local NHS Primary Health Service Manager.
- As noted, the number coming to the Day Centre has grown to an average of 65 each week, of whom less than 10 are *not* rough sleepers, an overall increase of 17%
- At the (GLA) Annual Rough Sleeper count in November, a snapshot figure, of the 53 found across Ealing that night 45 were in Southall (reported by the Borough Rough Sleeping Coordinator)
- HSSH, having been shortlisted for the Homeless Link Excellence Awards in the category of Health and Well Being, was approached by the NHS NW London Homeless Health Steering Group, resulting in us joining the Ealing Homeless Health Board

- HSSH staff were key agents in 2 health initiatives: one, finding rough sleepers early morning in order to attend a health check-up provided by the alcohol and substance misuse service, RISE; the other, ensuring that 70% of those attending the Day Centre one week attended the NHS TB Task and Treat Mobile Unit. Of 53 screened 4 were referred for hospital checks.
- Supporting those who have decided voluntarily to return to their home country and family – reconnection – Staff have enabled 25 to reconnect in the past year, a 90 plus% increase from last year's 14. This support includes liaison with the family at home, sometimes welcoming of their relative's imminent return, occasionally not.

The enduring hope: accommodation

The fact of empty buildings always stands out at a time when providing accommodation is the target whether as a national ambition, or that of a local authority or of a charitable body such as HSSH. One building in particular has become totemic in this context – the old Southall & Norwood Public Library remains empty since its latest users, a Church group, who left in 2023. (History records that in the 1940s, the Library was used by the Local Refugee Committee to accommodate Belgian refugees). Owned by the local authority, rumour says that it is earmarked to become a school. That is understandable given the increase of several high rise blocks of apartments 10 minutes' walk away. However, this building was highlighted as a space that could be converted for accommodation and more when it was used for 10 days in November to meet the Severe Weather Emergency Protocol (SWEP). 50 of Southall's rough sleepers were given floor space; HSSH then provided mattresses, blankets, some furniture, and arranged for daily delivery of food from the Gurdwara. To some it felt like staking a claim for Southall's rough sleepers, not least because the operation served to improve the situation for local residents. It ensured that the entrance to this empty building stopped being a site where drugs were being supplied and shared as we heard from the empty building's neighbours.

HSSH has returned again to the company managing the estate to try and get an update and to remind the agents that there is a local interest on behalf of several community organisations seeking to better serve the street homeless population.

Also enduring: local community support help to meet a greater need

The nightshelter between January 2016 and March 2020, closing as a result of Covid, had involved a great response from individuals and families in Southall, and some beyond. With the development of the Day Centre welcoming 60-plus each week and the daily, time-tabled provision of laundry, showers and some food to our guests, families and a range of outlets continue to offer food weekly – Day Centre – and as requested during the week; similarly, individuals, families and outlets bring both new and used clothing that can be re-used.

On behalf of our guests, HSSH thanks all our donors for their deep kindness and generosity.

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Grants and donations

The Trustees of Hope for Southall Street Homeless record their thanks to the following charitable Trusts and Foundations for their grants towards all forms of the running costs:

The Albert Hunt Trust	The Mount & Mrs Smith Trust
Cardinal's Appeal Fund (Year 2 of 3)	
Caritas Westminster (Year 2 of 3)	National Lottery Awards for All
The Jesuit Fund for Social Justice	PSMG General Council

The Trustees acknowledge also the second tranche of the 3-year grant from the Government's Department of Levelling Up, Housing and Communities.

All previous grants 2016 to 2023

All Grants to HSSH since being founded

(excluding contributions specific to the year 2023/24 as listed above)

An Anonymous Trust	Albert Hunt Trust
London Catalyst	London Catalyst Samaritan Fund
Caritas Westminster	Cardinal's Appeal Fund
Diocese of London Homeless Appeal	The Jesuit Social Fund
Society of the Sacred Heart	Near Neighbours
Clifton Primary School	St Anselm's Young Adults Grp
Miss Rashpal Kaur & Congregation	St Edward's Golders Green
St John Southworth Fund	St Anselm's Parish
St James – Southall Waterside	St Wilfrid's, Preston
St George's, Southall	Hilden Charitable Trust
Mrs Rashpal Kaur Sohal and Congregation	Sisters of the Holy Cross
SMG General Council	Archer Trust
St Luke's Parish, Pinner	Emmanuel Southall
Alec Reed Academy	Missionaries of Charity, Southall
Southall Jesuit Community	Jesuits in Britain
Passionist Grants Fund	Holy Trinity Southall
Pacific Eagle Ltd	Devonshire Estate Agents
Berkeley Homes Southall Waterside	Souter Charitable Trust
Southall Wards Forum	Central Jamia Masjid
Little Company of Mary	Medical Mission Sisters
Sisters of the Sacred Heart of Mary and Joseph	Religious of the Assumption
Ealing Abbey	Ealing CVS
Farm Street Parish	St Anselm's Catholic Primary School
Hasmat's Ltd	Kingsdown Methodist Church
Archer Trust	Albert Gubay Foundation
Cardinal's Appeal Fund	Housing Justice
National Lottery Fund	Southall Wards Forum
St Mary Norwood Green PCC	St John Southall PC
The Leslie Aldridge Trust	The Brothers Trust
The Edward Gosling Foundation	The London Community Response
Fund	
The National Lottery Community Fund	



CHARITY COMMISSION
FOR ENGLAND AND WALES

Charity Name Hope for Southall Street Homeless	No (if any) 1164674
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Receipts and payments accounts

CC16a

For the period from	Period start date 01/04/2023	To	Period end date 31/03/2024
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Section A Receipts and payments

	Unrestricted funds £	Restricted funds £	Endowment funds £	Total funds £	Last year £
A1 Receipts					
Donations	23,076.63	-	-	23,076.63	8,573.53
Grants	25,000.00	119,497.50	-	144,497.50	122,837.00
Other income	614.61	672	-	1,286.61	245.75
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
Sub total (Gross income for AR)	48,691.24	120,169.50	-	168,860.74	131,656.28
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	48,691.24	120,169.50	-	168,860.74	131,656.28
A3 Payments					
Staff Costs - inc volunteer Co-ordinator and Case Workers	47,809.80	59,962.04	-	107,771.84	108,218.36
Training	1,005.60	-	-	1,005.60	308
Guest Support	2,200.00	17,569.86	-	19,769.86	15,248.11
Venue & Centre costs	8,583.83	-	-	8,583.83	5,000
Insurance	-	-	-	0.00	906.43
Telephone, Postage, Subscriptions, etc	10,103.64	-	-	10,103.64	4,818.75
Sundries	1,162.13	-	-	1,162.13	1,950.00
Fundraising	3,841.16	-	-	3,841.16	35
	-	-	-	-	-
Sub total	74,706.16	77,531.90	-	152,238.06	136,484.65
A4 Asset and investment purchases, (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	74,706.16	77,531.90	-	152,238.06	136,484.65
Net of receipts/(payments)	-26,014.92	42,637.60	-	16,622.68	-4,828.37
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	116,915.07	56,156.64	-	173,071.71	177,900.08
Cash funds this year end	90,900.15	98,794.24	-	189,694.39	173,071.71

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds £	Restricted funds £	Endowment funds £
B1 Cash funds	Cash at bank	90,500.15	98,794.24	-
	Petty cash	400.00	-	-
		-	-	-
	Total cash funds	90,900.15	98,794.24	-
	(agree balances with receipts and payments account(s))	OK	OK	OK
		Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
B3 Investment assets			Cost (optional)	Current value (optional)
			-	-
			-	-
			-	-
			-	-
B4 Assets retained for the charity's own use		Fund to which asset belongs	Cost (optional)	Current value (optional)
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
B5 Liabilities		Fund to which liability relates	Amount due (optional)	When due (optional)
			-	
			-	
			-	
			-	
Signed by one or two trustees on behalf of all the trustees		Signature	Print Name	Date of approval
		<i>Susan Cawley</i>	SUSAN CAWLEY	27 /08/2024



Section A

Independent Examiner's Report

Report to the trustees/
members of

Charity Name

HOPE FOR SOUTHALL STREET HOMELESS

On accounts for the year
ended

31/03/2024

Charity no
(if any)

1164674

Set out on pages

1-2

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31/03/2024.

Responsibilities and
basis of report

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent
examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed:

Date:

27/08/2024

Name:

JOHN THOMAS

Relevant professional
qualification(s) or body
(if any):

B.Sc.(Econ) FCCA

Address:

450 Bath Road

Longford

Heathrow

UB7 0EB

Only complete if the examiner needs to highlight matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.