



VOLUNTARY HELP CENTRE

Stella Peskett Millennium Hall, Might's Road, Southwold, Suffolk. IP18 6BE

Registered Charity No. 1164155

hello@southwoldvhc.com.

www.southwoldvhc.com

Trustees Annual Report March 2025

Over the last twelve months our volunteer drivers have again been very busy. The Voluntary Help Centre has continued to provide transport to appointments at hospital or medical centres for those people, mainly the more senior members of the local community, who have no other means of transport. As we recruit new drivers we also lose some, who then sometimes become users of the service. We have, on occasion, been unable to meet all requests, which is disappointing both for us and the user. The drivers use their own vehicles and are remunerated by the passenger at 45p per mile, the maximum allowed by the Government. This figure has remained the same since 2011.

We continue to try to recruit cooks for the lunch club as well as additional volunteer drivers but this is proving to be quite difficult despite there being a large number of young retired people in the area. We continue to advertise with all available methods.

The fortnightly lunch club continues, with numbers varying but generally showing a slight increase during the past year. During the summer we arranged an afternoon tea on Southwold sea front for lunch club regulars. The trustees really do appreciate the continued commitment of all our volunteers for getting local residents to their destinations at a variety of locations and helping with providing lunches.

New laptops have made our car service booking system much easier and more efficient to use.

Our reserves remain healthy for the moment but we continue to run with an annual loss. This is partly due to the difficulty in meeting terms for grants and also reduced donations reflecting the current financial situation.

Our thanks go to our Coordinator Flic, and Car Service Administrator Jane, and the two volunteers Carol and Carole who help out in the office, ensuring the service runs smoothly.

Graham Scriven

Chair of Trustees



CHARITY COMMISSION
FOR ENGLAND AND WALES

Charity Name
Voluntary Help Centre

No (if any)
1164155

CC16a


Receipts and payments accounts

For the period from	Period start date	To	Period end date
	01.04.24		31.03.25

Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Donations	12,058	-	-	12,058	7,418
Car service receipts	8,278	-	-	8,278	8,778
Fundraising	475	-	-	475	723
Lunches	4,282	1,000	-	5,282	3,668
Sale of Christmas cards	298	-	-	298	507
100 Club subscriptions	1,602	-	-	1,602	1,656
Christmas	-	-	-	-	50
Sundry income	-	-	-	-	3,362
Interest received	14,324	-	-	14,324	9,563
	-	-	-	-	-
Sub total (Gross income for AR)	41,317	1,000	-	42,317	35,725
A2 Asset and investment sales, (see table).					
Income units	15,000	-	-	15,000	12,000
	-	-	-	-	-
Sub total	15,000	-	-	15,000	12,000
Total receipts	56,317	1,000	-	57,317	47,725
A3 Payments					
Salaries	26,951	-	-	26,951	25,826
Rent and rates	2,930	-	-	2,930	3,054
Office expenses	4,101	-	-	4,101	4,106
Car service expenses	7,105	-	-	7,105	11,477
Advertising	1,108	-	-	1,108	1,133
Printing Christmas cards	24	-	-	24	-
Accountancy	398	-	-	398	-
Lunch Club expenses	3,549	818	-	4,367	2,889
100 Club prizes	1,145	-	-	1,145	1,070
Sundry expenses	-	-	-	-	1,179
Fundraising	74	-	-	74	120
	-	-	-	-	-
Sub total	47,385	818	-	48,203	50,854
A4 Asset and investment purchases. (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	47,385	818	-	48,203	50,854
Net of receipts/(payments)	8,932	182	-	9,114	(3,129)
A5 Transfers between funds	302	(302)	-	-	-
A6 Cash funds last year end	1,897	123	-	2,020	5,149
Cash funds this year end	11,131	3	-	11,134	2,020

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Current accounts	915	3	-
	Deposit accounts	9,981	-	-
	Petty cash	235	-	-
	Total cash funds	11,131	3	-
	(agree balances with receipts and payments account(s))	OK	OK	OK
		Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets	Details	-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
B3 Investment assets	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
	Income units		162,131	-
	Income units		54,869	-
			-	-
			-	-
B4 Assets retained for the charity's own use	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
B5 Liabilities	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
			-	
			-	
			-	
			-	
Signed by one or two trustees on behalf of all the trustees		Signature	Print Name	Date of approval
			Graham Scriven	17/7/2025
			Patricia Hendrickson	17/7/2025

Independent examiners report to the trustees of the Voluntary Help Centre ('The Charity')

Charity Number 1164155

I report to the trustees on my examination of the accounts of the above charity (The Trust) for the year ended 31 March 2025

Responsibilities and basis of report

As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of your charity's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5) (b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

1. the accounting records were not kept in accordance with section 130 of The Charities Act; or
2. the accounts did not accord with the accounting records; or
3. the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Mrs R H Carter F.C.C.A.
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Date 9 July 2025