

VOLUNTARY HELP CENTRE

England & Wales · Charity number 1164155

Details

Other names VHC

Status Registered

Legal form CIO

Registered 2015-10-28

Register [View on the Charity Commission register](#)

Contact

Address The Oaks
34 Elms Lane
Wangford
Beccles
NR34 8BA

Phone 01502724549

Email vhcsouthwold@btconnect.com

Website www.southwoldvhc.com

Activities

Objects: THE PROMOTION OF SOCIAL INCLUSION AMONG PERSONS WHO ARE EXCLUDED FROM SOCIETY BECAUSE THEY ARE HOUSE-BOUND, OR WHO ARE UNABLE TO DRIVE OR EASILY ACCESS PUBLIC TRANSPORT WITHIN SOUTHWOLD, REYDON, WALBERSWICK AND THE IMMEDIATE SURROUNDING AREAS BY THE PROVISION OF SUCH SERVICES OVER AND ABOVE THOSE WHICH THE STATUTORY AUTHORITIES PROVIDE IN ORDER TO RELIEVE SOCIAL ISOLATION, IN PARTICULAR BUT WITHOUT LIMITATION TO THE FOLLOWING: 1. A CAR SERVICE FOR THOSE WHO NEED TO UNDERTAKE A JOURNEY FOR WHICH THERE IS NO FAMILY CAR OR SUITABLE PUBLIC TRANSPORT AVAILABLE; 2. A BEFRIENDERS SERVICE TO HELP ISOLATED AND HOUSEBOUND WITH A VARIETY OF SERVICES - SHOPPING, PRESCRIPTIONS, DOG WALKING, VISITING AND GENERAL SOCIAL CONTACT; AND 3. LUNCH AND TEA CLUBS TO BENEFIT THE ELDERLY, DISABLED OR ISOLATED / HOUSEBOUND BY PROVIDING REGULAR SOCIAL ACTIVITY.

Activities: WE PROVIDE - 1. A CAR SERVICE FOR THOSE WHO NEED TO UNDERTAKE A JOURNEY FOR WHICH THERE IS NO FAMILY CAR OR SUITABLE PUBLIC TRANSPORT; 2. A BEFRIENDERS SERVICE TO HELP ISOLATED AND HOUSEBOUND WITH A VARIETY OF SERVICES - SHOPPING, DOG WALKING, VISITING AND GENERAL SOCIAL CONTACT; 3. LUNCH CLUB TO BENEFIT THE ELDERLY, DISABLED OR ISOLATED / HOUSEBOUND BY PROVIDING REGULAR SOCIAL ACTIVITY

Classification

- **How:** Provides Human Resources, Provides Services
- **What:** Other Charitable Purposes
- **Who:** Elderly/old People, People With Disabilities

Geography

- **Area of benefit:** WITHIN SOUTHWOLD, REYDON, WALBERSWICK AND THE IMMEDIATE SURROUNDING
- Suffolk

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£42,317	£48,203	-	-
2024-03-31	£35,675	£50,249	-	-
2023-03-31	£30,642	£42,964	-	-
2022-03-31	£35,461	£38,659	-	-
2021-03-31	£32,790	£39,483	-	-

Trustees

Name	Role	Appointed
Graham Scriven	Chair	2023-04-01
Alison Evans		2022-04-01
Brian Chamberlain		2026-04-01
Carol Southam		2023-04-01
David Eccles		2025-04-09
Henry Turner		2022-04-01
Jane Lesley Haslegrave		2024-07-10
Murray Haslegrave		2024-07-10
Ruth Kemp		2023-07-12

VOLUNTARY HELP CENTRE

England & Wales - Charity number 1164155

Accounts



VOLUNTARY HELP CENTRE

Stella Peskett Millennium Hall, Mights Road, Southwold, Suffolk. IP18 6BE

Registered Charity No. 1164155

hello@southwoldvhc.com.

www.southwoldvhc.com

Trustees Annual Report March 2025

Over the last twelve months our volunteer drivers have again been very busy. The Voluntary Help Centre has continued to provide transport to appointments at hospital or medical centres for those people, mainly the more senior members of the local community, who have no other means of transport. As we recruit new drivers we also lose some, who then sometimes become users of the service. We have, on occasion, been unable to meet all requests, which is disappointing both for us and the user. The drivers use their own vehicles and are remunerated by the passenger at 45p per mile, the maximum allowed by the Government. This figure has remained the same since 2011.

We continue to try to recruit cooks for the lunch club as well as additional volunteer drivers but this is proving to be quite difficult despite there being a large number of young retired people in the area. We continue advertise with all available methods.

The fortnightly lunch club continues, with numbers varying but generally showing a slight increase during the past year. During the summer we arranged an afternoon tea on Southwold sea front for lunch club regulars. The trustees really do appreciate the continued commitment of all our volunteers for getting local residents to their destinations at a variety of locations and helping with providing lunches.

New laptops have made our car service booking system much easier and more efficient to use.

Our reserves remain healthy for the moment but we continue to run with an annual loss. This is partly due to the difficulty in meeting terms for grants and also reduced donations reflecting the current financial situation.

Our thanks go to our Coordinator Flic, and Car Service Administrator Jane, and the two volunteers Carol and Carole who help out in the office, ensuring the service runs smoothly.

Graham Scriven

Chair of Trustees



CHARITY COMMISSION
FOR ENGLAND AND WALES

Charity Name Voluntary Help Centre	No (if any) 1164155
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CC16a


Receipts and payments accounts

For the period from	Period start date 01.04.24	To	Period end date 31.03.25
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Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Donations	12,058	-	-	12,058	7,418
Car service receipts	8,278	-	-	8,278	8,778
Fundraising	475	-	-	475	723
Lunches	4,282	1,000	-	5,282	3,668
Sale of Christmas cards	298	-	-	298	507
100 Club subscriptions	1,602	-	-	1,602	1,656
Christmas	-	-	-	-	50
Sundry income	-	-	-	-	3,362
Interest received	14,324	-	-	14,324	9,563
	-	-	-	-	-
Sub total (Gross income for AR)	41,317	1,000	-	42,317	35,725
A2 Asset and investment sales, (see table).					
Income units	15,000	-	-	15,000	12,000
	-	-	-	-	-
Sub total	15,000	-	-	15,000	12,000
Total receipts	56,317	1,000	-	57,317	47,725
A3 Payments					
Salaries	26,951	-	-	26,951	25,826
Rent and rates	2,930	-	-	2,930	3,054
Office expenses	4,101	-	-	4,101	4,106
Car service expenses	7,105	-	-	7,105	11,477
Advertising	1,108	-	-	1,108	1,133
Printing Christmas cards	24	-	-	24	-
Accountancy	398	-	-	398	-
Lunch Club expenses	3,549	818	-	4,367	2,889
100 Club prizes	1,145	-	-	1,145	1,070
Sundry expenses	-	-	-	-	1,179
Fundraising	74	-	-	74	120
	-	-	-	-	-
Sub total	47,385	818	-	48,203	50,854
A4 Asset and investment purchases. (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	47,385	818	-	48,203	50,854
Net of receipts/(payments)	8,932	182	-	9,114	(3,129)
A5 Transfers between funds	302	(302)	-	-	-
A6 Cash funds last year end	1,897	123	-	2,020	5,149
Cash funds this year end	11,131	3	-	11,134	2,020

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Current accounts	915	3	-
	Deposit accounts	9,981	-	-
	Petty cash	235	-	-
	Total cash funds	11,131	3	-
	(agree balances with receipts and payments account(s))	OK	OK	OK
B2 Other monetary assets	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
B3 Investment assets	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
	Income units		162,131	-
	Income units		54,869	-
			-	-
			-	-
B4 Assets retained for the charity's own use	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
B5 Liabilities	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
			-	
			-	
			-	
			-	
Signed by one or two trustees on behalf of all the trustees	Signature	Print Name	Date of approval	
		Graham Scriven Patricia Hendrickson	17/7/2025 17/7/2025	

Independent examiners report to the trustees of the Voluntary Help Centre ('The Charity')

Charity Number 1164155

I report to the trustees on my examination of the accounts of the above charity (The Trust) for the year ended 31 March 2025

Responsibilities and basis of report

As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of your charity's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5) (b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

1. the accounting records were not kept in accordance with section 130 of The Charities Act; or
2. the accounts did not accord with the accounting records; or
3. the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Mrs R H Carter F.C.C.A.
37 Southwold Road
Wrentham
Beccles
Suffolk
NR34 7JE

Date 9 July 2025

VOLUNTARY HELP CENTRE

England & Wales - Charity number 1164155

Accounts



VOLUNTARY HELP CENTRE

Stella Peskett Millennium Hall, Might's Road, Southwold, Suffolk. IP18 6BE

Registered Charity No. 1164155

vhcsouthwold@btconnect.com

www.southwoldvhc.com

Trustees Annual Report March 2024

Over the last twelve months the Voluntary Help Centre has continued to provide transport to appointments at hospital or medical centre for those people, mainly the more senior members of the local community, who have no other means of transport. Our volunteer drivers have again been very busy, and the trustees really do appreciate their continued commitment to getting local residents to their destinations at a variety of locations. Unfortunately, due to the reduced number of voluntary drivers we have on occasions been unable to meet all requests. The drivers use their own vehicles and are remunerated by the passenger by 45p per mile, the maximum allowed. Our car service administrator Sarah retired at the end of January after 13 years' service and we were delighted to appoint Jane as the new Car Service Administrator to take on the task of matching drivers with passengers. The fortnightly lunch club continues, with numbers varying but generally showing a slight increase during 2024. During the summer we arranged an afternoon tea on Southwold sea front for lunch club regulars. Finding additional cooks for the lunch club and additional volunteer drivers is proving to be quite difficult but we continue to advertise with all available methods. Our website has been updated to give it a more up to date appearance. We have also purchased two laptops for use in the office with the aim of making our car service booking system easier to use and more efficient.

We continue to run with an annual loss but even with reduced donations on the previous year our reserves remain healthy.

Our thanks go to our Coordinator Flic, and Car Service Administrator Jane, and the two volunteers who help out in the office, ensuring the service runs smoothly.

Graham Scriven
Chair of Trustees

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Current accounts	1,018	123	-
	Deposit accounts	500	-	-
	Petty cash	379	-	-
	Total cash funds	1,897	123	-
	(agree balances with receipts and payments account(s))			

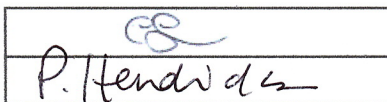
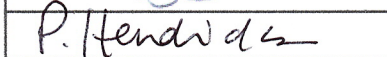
Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets	Income units	Unrestricted	199,869	-
	Income units	Restricted	32,131	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities			-	
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval
	Graham Scriven	28 /12 /24
	PATRICIA HENDRICKS	44/01/25

Independent examiners report to the trustees of the Voluntary Help Centre ('the Charity')

Charity Number 1164155

I report to the trustees on my examination of the accounts of the above charity (The Trust) for the year ended 31 March 2024.

Responsibilities and basis of report

As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of your charity's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5) (b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

1. the accounting records were not kept in accordance with section 130 of The Charities Act; or
2. the accounts did not accord with the accounting records; or
3. the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



f.c.c.a.

Mrs R H Carter
37 Southwold Road
Wrentham
Beccles
Suffolk
NR34 7JE

Date *14 November 2024*

VOLUNTARY HELP CENTRE

England & Wales - Charity number 1164155

Accounts



Trustees Annual Report March 2023

The Voluntary Help Centre continues to provide a much needed and valued service to our local community, supporting the elderly and vulnerable.

Since the previous year when we were still coping with the effects of COVID and the lockdown things have settled down.

The Lunch Club has resumed on a fortnightly basis and was slow to get started with fewer attendees and fewer volunteers. However it is appreciated by those who come. The summer outing didn't happen, because of uncertainty with numbers but an afternoon tea was held. There have also been challenges regarding use of the bus at St Felix; there have been weeks when we were unable to use the bus because of mechanical issues. We have a 5 year contract for the bus which ends in May 2023 and we will review the matter then.

Our coordinator was involved with the local community bus and arranging the timetable for drivers; however it had taken up too much of her time and it was decided to return the task to Sole Bay Care Fund.

The major part of the support we provide to our local residents is a driving service, mainly for medical and health appointments but also some social and other personal business. The miles recorded for these journeys have increased by around 40% indicating the return to normal after COVID. Regrettably we had to refuse some journeys because of a lack of drivers. Recruiting enough drivers is an ongoing difficulty. The mileage rate has not increased since 2011, and to show our appreciation the drivers were each given a £25 gift voucher, paid for by Southwold Parochial Charity at Christmas.

To address the lack of drivers, leaflets about the VHC were delivered to every house, and adverts are placed in all the local magazines and newsletters.

Safeguarding training for volunteers, staff and trustees has been discussed and begun.

The VHC continues to run at a substantial loss, however it does have sizable funds which mean the balance is healthy and we can continue to work for the foreseeable future.

We are very grateful to the volunteers who give their time and use of their own vehicle, and to our Coordinator and Car administrator for all their work and dedication.

Pat Hendrickson.

Treasurer



CHARITY COMMISSION
FOR ENGLAND AND WALES

Charity Name
Voluntary Help Centre

No (if any)
1164155

CC16a

Receipts and payments accounts

For the period from 01/04/2022 To 31/03/2023

Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Donations	10,259	1,546	-	11,805	12,344
Drivers' bonus	-	500	-	500	-
Car service receipts	5,395	-	-	5,395	4,361
Fundraising	497	-	-	497	-
Lunches	1,746	-	-	1,746	-
Sale of Christmas cards	847	-	-	847	1,042
100 Club subscriptions	1,995	-	-	1,995	2,688
Shopping service	-	-	-	-	-
Sundry income	9,903	-	-	9,903	10,026
	-	-	-	-	-
Sub total (Gross income for AR)	30,642	2,046	-	32,688	30,461
A2 Asset and investment sales, (see table).					
Income units	12,000	-	-	12,000	5,000
	-	-	-	-	-
Sub total	12,000	-	-	12,000	5,000
Total receipts	42,642	2,046	-	44,688	35,461
A3 Payments					
Salaries	24,477	-	-	24,477	22,091
Rent and rates	2,540	-	-	2,540	3,258
Office expenses	3,761	-	-	3,761	3,503
Car service expenses	7,860	-	-	7,860	5,246
Advertising	1,471	-	-	1,471	1,023
Printing Christmas cards	273	-	-	273	284
Covid-19 response	-	271	-	271	669
Drivers' Bonus	20	500	-	520	-
Lunch Club expenses	1,058	1,079	-	2,137	1,181
100 Club prizes	1,175	-	-	1,175	1,060
Shopping service expenses	-	433	-	433	-
Sundry expenses	329	-	-	329	344
	-	-	-	-	-
Sub total	42,964	2,283	-	45,247	38,659
A4 Asset and investment purchases, (see table)					
Income units	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	42,964	2,283	-	45,247	38,659
Net of receipts/(payments)	(322)	(237)	-	(559)	(3,198)
A5 Transfers between funds	(562)	562	-	-	-
A6 Cash funds last year end	5,532	176	-	5,708	8,906
Cash funds this year end	4,648	501	-	5,149	5,708

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Current accounts	4,129	501	-
	Deposit accounts	500	-	-
	Petty cash	19	-	-
	Total cash funds	4,648	501	-
	(agree balances with receipts and payments account(s))	OK	OK	OK


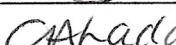
Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets	Income units	Unrestricted	214,869	-
	Income units	Restricted	29,131	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities			-	
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval
	GRAHAM SCRIVEN	16/01/2024
	CATHIE WADD	"



Section A

Independent Examiner's Report

Report to the trustees

VOLUNTARY HELP CENTRE

On accounts for the year
ended

31st MARCH, 2023

Charity no
(if any)

1164155

Set out on pages

1-2

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31st March, 2023.

Responsibilities and
basis of report

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent
examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed:

Date:

16/1/24

Name:

BENJAMIN LYNES

Relevant professional
qualification(s) or body
(if any):

FCA

Address:

CUNNINGHAMS, 61 ALEXANDRA ROAD, LOWESTOFT, SUFFOLK

NR32 1PL

VOLUNTARY HELP CENTRE

England & Wales - Charity number 1164155

Accounts

Annual Report 2022

When I wrote last year's report we were two weeks into lockdown and little did I expect to be writing this one with the situation proving difficult for some. But there is hope now that things will improve; most of our users and volunteers will have had vaccination jabs which will help give some protection to us all.

Obviously over the last year the Voluntary Help Centre has had to adapt to the changing situation. We have been unable to resume lunch club,

The car service has been quiet compared to pre pandemic because most appointments at hospitals, dentists, GP surgeries and hairdressers were cancelled, but this has been picking up over the last few weeks as we all try to return to some sort of normality. For those interested in statistics our drivers have driven almost thirty two thousand miles and carried two thousand passengers which is double the previous year.

Some of our drivers continued their volunteering by helping out local shops with food deliveries during the lockdowns.

As always my thanks go to Flic and Sarah for their work in maintaining the services of the VHC and also Carole for her help on Fridays, as well as the Trustees for their continued support.

As can be seen from the accounts our finances are in good health and with the funds invested the future of the VHC is secure for several years to come.

This is my last report because at the end of March 2022 I stepped down from my role as chairman. Due to changes in our charity status I have been in office much longer than is normal, not that I am complaining as I have thoroughly enjoyed the last eight years. During that time I have seen many changes both in the office and to the membership of the trustees and I wish the VHC many more years of continued success in supporting the community.

To all of our volunteers and supporters on behalf of the Trustees, I would like to thank you for everything you do to support the work of the Voluntary Help Centre and it is my sincere wish that when next year's report is written, life will have returned to normal.

Graham Scriven
April 2022



CHARITY COMMISSION
FOR ENGLAND AND WALES

Charity Name Voluntary Help Centre	No (if any) 1164155
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CC16a

Receipts and payments accounts

For the period from	Period start date 01/04/2021	To	Period end date 31/03/2022
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Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Donations	11,144	1,200	-	12,344	18,160
Car service receipts	4,361	-	-	4,361	2,040
Fundraising	-	-	-	-	300
Sale of Christmas cards	1,042	-	-	1,042	1,666
100 Club subscriptions	2,688	-	-	2,688	2,538
Shopping service	-	-	-	-	462
Sundry income	10,026	-	-	10,026	7,624
	-	-	-	-	-
Sub total (Gross income for AR)	29,261	1,200	-	30,461	32,790
A2 Asset and investment sales, (see table).					
Income units	5,000	-	-	5,000	-
	-	-	-	-	-
Sub total	5,000	-	-	5,000	-
Total receipts	34,261	1,200	-	35,461	32,790
A3 Payments					
Salaries	22,091	-	-	22,091	23,810
Rent and rates	3,258	-	-	3,258	2,520
Office expenses	3,503	-	-	3,503	3,144
Car service expenses	5,246	-	-	5,246	2,718
Advertising	1,023	-	-	1,023	466
Printing Christmas cards	284	-	-	284	443
Covid-19 response	-	669	-	669	2,387
Christmas expenses	-	-	-	-	875
Lunch Club expenses	-	1,181	-	1,181	1,323
100 Club prizes	1,060	-	-	1,060	1,020
Shopping service expenses	-	-	-	-	429
Sundry expenses	316	28	-	344	348
	-	-	-	-	-
Sub total	36,781	1,878	-	38,659	39,483
A4 Asset and investment purchases, (see table)					
Income units	-	-	-	-	91,000
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	36,781	1,878	-	38,659	39,483
Net of receipts/(payments)	(2,520)	(678)	-	(3,198)	(6,693)
A5 Transfers between funds	(446)	446	-	-	-
A6 Cash funds last year end	8,498	408	-	8,906	-
Cash funds this year end	5,532	176	-	5,708	(6,693)

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Current accounts	5,019	157	-
	Deposit accounts	500	-	-
	Petty cash	13	19	-
	Total cash funds	5,532	176	-
	(agree balances with receipts and payments account(s))			

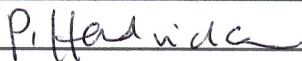
Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets	Income units	Unrestricted	226,878	-
	Income units	Restricted	29,122	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities			-	
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval
	PATRICIA HENDERSON	24/01/23



Section A

Independent Examiner's Report

**Report to the trustees/
members of**

VOLUNTARY HELP CENTRE

**On accounts for the year
ended**

31st MARCH, 2022

**Charity no
(if any)**

1164155

Set out on pages

1

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31st March, 2022.

**Responsibilities and
basis of report**

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

**Independent
examiner's statement**

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed:

Date:

23/1/23

Name:

BENJAMIN LYNES

**Relevant professional
qualification(s) or body
(if any):**

FCA

Address:

CUNNINGHAMS, 61 ALEXANDRA ROAD, LOWESTOFT, SUFFOLK

NR32 1PL

VOLUNTARY HELP CENTRE

England & Wales - Charity number 1164155

Accounts

Chairman's Report 2021

When I wrote last year's report we were two weeks into lockdown and little did I expect to be writing this one with the situation hardly changed. But there is hope now that things will improve; most of our users and volunteers will have had one, if not both, vaccination jabs which will help give some protection to us all.

Obviously over the last year the Voluntary Help Centre has had to adapt to the changing situation. We have been unable to resume lunch club, the office has remained closed for part of the time with both Flic and Sarah working from home, and this has worked well.

The car service has been quiet because most appointments at hospitals, dentists, GP surgeries and hairdressers were cancelled, but this has been picking up over the last few weeks as we all try to return to some sort of normality.

Some of our drivers continued their volunteering by helping out local shops with food deliveries during the first lockdown and the VHC took on the role of distributing food parcels from the Lowestoft Food Bank and also providing food for those in need especially during the first lockdown. To assist us in this we received generous funding from The Southwold Trust, The Reydon Trust and Wangford with Henham Parish Council. As always my thanks go to Flic and Sarah for their work in maintaining the services of the VHC and also Carole for her help on Fridays, as well as the Trustees for their continued support.

We were extremely grateful to receive another sizeable donation from the Friends of Old Southwold Hospital; along with other donations from a number of organisations and individuals, all of which are really appreciated.

As can be seen from the accounts our finances are in good health and with the funds invested the future of the VHC is secure for several years to come.

This is likely to be my last report because at the end of March 2022 I will be stepping down from my role as chairman. Due to changes in our charity status I have been in office much longer than is normal, not that I am complaining as I have thoroughly enjoyed the last eight years. During that time I have seen many changes both in the office and to the membership of the trustees and I wish the VHC many more years of continued success in supporting the community.

To all of our volunteers and supporters on behalf of the Trustees, I would like to thank you for everything you do to support the work of the Voluntary Help Centre and it is my sincere wish that when next year's report is written, life will have returned to normal.

Graham Scriven
April 2021



Receipts and payments accounts

For the period from	Period start date 01/04/2020	To	Period end date 31/03/2021
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Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Donations	14,760	3,400	-	18,160	150,563
Car service receipts	2,040	-	-	2,040	4,674
Fundraising	300	-	-	300	2,045
Sale of Christmas cards	1,666	-	-	1,666	1,369
Lunches and teas	-	-	-	-	6,265
100 Club subscriptions	2,538	-	-	2,538	3,087
Shopping service	-	462	-	462	-
Sundry income	7,624	-	-	7,624	1,471
Sub total (Gross income for AR)	28,928	3,862	-	32,790	169,474
A2 Asset and investment sales, (see table).					
Income units	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	28,928	3,862	-	32,790	169,474
A3 Payments					
Salaries	23,810	-	-	23,810	23,039
Rent	2,520	-	-	2,520	2,520
Office expenses	3,144	-	-	3,144	4,744
Car service expenses	2,718	-	-	2,718	5,821
Advertising	466	-	-	466	908
Christmas card printing	443	-	-	443	249
Covid-19 response	-	2,387	-	2,387	49
Summer outing	-	-	-	-	797
Christmas expenses	875	-	-	875	632
Lunch Club expenses	-	1,323	-	1,323	6,233
100 Club prizes	1,020	-	-	1,020	1,155
Shopping service expenses	-	429	-	429	-
Sundry expenses	48	300	-	348	535
Sub total	35,044	4,439	-	39,483	46,682
A4 Asset and investment purchases, (see table)					
Income units	91,000	-	-	91,000	170,000
Sub total	91,000	-	-	91,000	170,000
Total payments	126,044	4,439	-	130,483	216,682
Net of receipts/(payments)	(97,116.00)	(577.00)	-	(97,693.00)	(47,208.00)
A5 Transfers between funds	2,600	(2,600.00)	-	-	-
A6 Cash funds last year end	103,014	3,585	-	106,599	-
Cash funds this year end	8,498	408.00	-	8,906	(47,208.00)

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Current accounts	3,478	389	-
	Deposit accounts	5,000	-	-
	Petty cash	20	19	-
	Total cash funds	8,498	408	-
	(agree balances with receipts and payments account(s))	OK	OK	OK

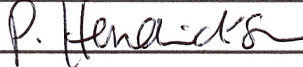
Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets	Income units	Unrestricted	230,600	-
	Income units	Restricted	30,400	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities			-	
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval
	P. Hendrickson	21/01/22
2		20/01/2022



Section A

Independent Examiner's Report

Report to the trustees/ members of

VOLUNTARY HELP CENTRE

On accounts for the year ended

31st MARCH, 2021

Charity no (if any)

1164155

Set out on pages

1-2

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31st March, 2021.

Responsibilities and basis of report

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Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed:

B. J. Lynes

Date:

20/1/2022

Name:

BENJAMIN LYNES

Relevant professional qualification(s) or body (if any):

FCA

Address:

CUNNINGHAMS, 61 ALEXANDRA ROAD, LOWESTOFT, SUFFOLK NR32 1PL