



CHARITY COMMISSION
FOR ENGLAND AND WALES

Trustees' Annual Report for the period

From **April 2021** Period start date To **March 2022** Period end date

Charity name: **Hearing Help UK**

Charity registration number: **1163380**

Objectives and Activities

	SORP reference	
Summary of the purposes of the charity as set out in its governing document	Para 1.17	The object is to relieve hearing impaired people resident anywhere in the UK by the provision of practical help, support, advice, and information. To recruit, train and support suitable volunteers to undertake appropriate work programmes.
Summary of the main activities in relation to those purposes for the public benefit, in particular, the activities, projects or services identified in the accounts.	Para 1.17 and 1.19	We provide the hard of hearing service for the whole of Derbyshire on behalf of Derbyshire County Council and the Derbyshire Clinical Commissioning Group. We assess hearing impaired people for a range of ancillary hearing equipment. i.e. Personal listeners, TV listeners and door bells etc. which are then provided free of charge. This is done by means of public outreach events, presentations, awareness training to individuals and commercial enterprises. We also provide monthly social events and peer support groups to combat isolation.
Statement confirming whether the trustees have had regard to the guidance issued by the Charity Commission on public benefit	Para 1.18	Our trustees are aware of the guidance issued by the Charity Commission on public benefit.

Additional information (optional)

You may choose to include further statements where relevant about:

	SORP reference	
	Para 1.38	N/A

Policy on grant making		
Policy on social investment including program related investment	Para 1.38	N/A
Contribution made by volunteers	Para 1.38	We have a fluctuating number of volunteers, currently 36 wonderful volunteers regularly contribute approx. 1117 hours free of charge. On a Social Return on Investment basis at £10 per hour this equates to a value of £11,170.00.
Other		N/A

Achievements and Performance

	SORP reference	
Summary of the main achievements of the charity, identifying the difference the charity's work has made to the circumstances of its beneficiaries and any wider benefits to society as a whole.	Para 1.20	This current year despite the Lockdown and restrictions due to Covid-19 we have continued our operation including our commitment to provide the Hard of Hearing Contract for Derbyshire. We have actively increased our marketing strategies so that our services will be more recognised. This includes new Social media exposure which enables us to reach out to a wider age group of people, their families, and friends. Our social media followers to date are women 69.7%, men 30.3%, 44% of these are aged between 18 - 54 years old and 56% are 55 years old and upwards. This has led to increased numbers of hearing impaired people receiving support and advice and information. We have re-started and increased our Social and Peer Support Groups too.

Additional information (optional)

You may choose to include further statements where relevant about:

Achievements against objectives set	Para 1.41	We have increased our Peer Support Groups by 100%, we are extremely pleased with this. Our social group participation is also increasing by approximately 20% since the lockdown period.
Performance of fundraising activities against objectives set	Para 1.41	N/A
Investment performance against objectives	Para 1.41	N/A
Other		N/A

Financial Review

Review of the charity's financial position at the end of the period	Para 1.21	Accounts attached. We will continue to maintain acute financial management.
Statement explaining the policy for holding reserves stating why they are held	Para 1.22	The trustee's policy is to maintain adequate reserves to continue the Charities work for the following 12 months.
Amount of reserves held	Para 1.22	£83500
Reasons for holding zero reserves	Para 1.22	N/A
Details of fund materially in deficit	Para 1.24	N/A
Explanation of any uncertainties about the charity continuing as a going concern	Para 1.23	N/A

Additional information (optional)

You may choose to include further statements where relevant about:

The charity's principal sources of funds (including any fundraising)	Para 1.47	
Investment policy and objectives including any social investment policy adopted	Para 1.46	
A description of the principal risks facing the charity	Para 1.46	
Other		

Structure, Governance and Management

Description of charity's trusts:		
Type of governing document (trust deed, royal charter)	Para 1.25	CIO
How is the charity constituted? (e.g unincorporated association, CIO)	Para 1.25	Constitution of a Charitable Incorporated Organisation with Voting Members other than its Charity Trustees
Trustee selection methods including details of any constitutional provisions e.g. election to post or name of any person or body entitled to appoint one or more trustees	Para 1.25	We refer to our CIO constitution. The vacancies for trustees that arise may be filled by the decision of the members at our Annual General Meeting.

Additional information (optional)

You may choose to include further statements where relevant about:

Policies and procedures adopted for the induction and training of trustees	Para 1.51	
The charity's organisational structure and any wider network with which the charity works	Para 1.51	
Relationship with any related parties	Para 1.51	
Other		

Reference and Administrative details

Charity name	Hearing Help UK CIO
Other name the charity uses	
Registered charity number	1163380

Charity's principal address	156, Derby Road Marehay Ripley Derbyshire DE5 8HU

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Irene Brown	Chairperson		
2	Beryl Murdy	Vice Chairperson		
3	Maureen Frearson	Secretary		
4	Mick Wallis	Treasurer		
5	Nita West			
6	Margaret Copeland			
7	Emily Longden			
8	Elaine Vokes			
9	Brenda Aldred			
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				

Corporate trustees - names of the directors at the date the report was approved

Director name		

Name of trustees holding title to property belonging to the charity

Trustee name	Dates acted if not for whole year	

Funds held as custodian trustees on behalf of others

Description of the assets held in this capacity	N/A
Name and objects of the charity on whose behalf the assets are held and how this falls within the custodian charity's objects	N/A
Details of arrangements for safe custody and segregation of such assets from the charity's own assets	N/A

Additional information (optional)

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address

Name of chief executive or names of senior staff members (Optional information)

Mr John O'Brien - Chief Executive Officer
Ms Tracey Applegate - Service Manager

Exemptions from disclosure

Reason for non-disclosure of key personnel details

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Other optional information

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Declarations

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)

I Brown

Full name(s)

Irene Brown

**Position (eg
Secretary, Chair, etc)**

Chairperson

Date

07/12/2022

UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 5 APRIL 2022

FOR

HEARING HELP UK CIO

Charity Number 1163380

HEARING HELP UK CIO

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HEARING HELP UK CIO

GENERAL INFORMATION

FOR THE YEAR ENDED 5 APRIL 2022

PROPRIETOR: Hearing Help

ADDRESS: The Hearing Centre
156 Derby Road
Ripley
Derbyshire
DE5 8HU

ACCOUNTANTS: Accounting Matters Ltd
17 Wellington Street
Ripley
Derbyshire
DE5 3EH

UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 5 APRIL 2022

ACCOUNTANTS' REPORT TO

HEARING HELP UK CIO

In accordance with our terms of engagement we have prepared for your approval the financial statements of Hearing Help UK CIO for the year ended 5 April 2022.

Our work has been undertaken solely to prepare for your approval the financial statements of Hearing Help UK CIO.

To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than you for our work or for this report.

You have approved the financial statements for the year ended 5 April 2022 and have acknowledged your responsibility for them, for the appropriateness of the financial reporting framework adopted and for providing all information and explanations necessary for their compilation.

We have not verified the accuracy or completeness of the accounting records or information and explanations you have given us and we do not, therefore, express any opinion on the financial statements.

Accounting Matters Ltd
17 Wellington Street
Ripley
Derbyshire
DE5 3EH

November 2022

UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 5 APRIL 2022

HEARING HELP UK CIO

CLIENT APPROVAL CERTIFICATE

In accordance with the terms of engagement of Accounting Matters Ltd, I approve the financial statements for the year ended 5 April 2022 which comprise the Profit and Loss Account, the Balance Sheet and the related notes. I acknowledge my responsibility for the financial statements, including the appropriateness of the accounting basis as set out in note 1, and for providing Accounting Matters with all information and explanations necessary for the compilation.

Hearing Help

November 2022

HEARING HELP UK CIO

PROFIT AND LOSS ACCOUNT FOR THE YEAR ENDED 5 APRIL 2022

	2021	2021	2020	2020
	£	£	£	£
Income				
Other	0		0	
Grant	123,377		104,813	
Memberships/Donations	<u>1,082</u>		<u>0</u>	
		124,459		104,813
Expenditure				
Rent and rates	0		0	
Insurance	992		1,041	
Light and heat	1,426		1,797	
Wages	98,155		67,815	
Telephone	1,648		2,229	
General equipment	5,799		957	
Travel and subsistence	2,292		315	
Training	0		0	
Repairs and renewals	558		2,126	
Administration costs	3,894		5,002	
Other	1,362		4,080	
Depreciation	<u>1,406</u>		<u>1,542</u>	
		<u>117,532</u>		<u>86,903</u>
NET PROFIT/LOSS		<u><u>6,927</u></u>		<u><u>17,910</u></u>

HEARING HELP UK CIO

BALANCE SHEET FOR THE YEAR ENDED 5 APRIL 2022

	Notes	2022 £	2022 £	2021 £	2021 £
FIXED ASSETS					
Tangible Assets	2		7,335		8,740
CURRENT ASSETS					
Bank account			75,921		85,588
Cash in hand			165		157
			<u>76,086</u>		<u>85,745</u>
CURRENT LIABILITIES					
Trade creditors			195		18,186
			<u>75,891</u>		<u>67,559</u>
NET ASSETS					
			<u>83,226</u>		<u>76,299</u>
FINANCED BY					
CAPITAL ACCOUNT	3		<u>83,226</u>		<u>76,299</u>

HEARING HELP UK CIO

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 5 APRIL 2022

1 ACCOUNTING POLICIES

Basis of preparing the financial statements:

The financial statements have been compiled on a basis which enables to be calculated in accordance with generally accepted accounting practice and which provides sufficient and relevant information to enable the completion of any necessary tax return.

2 TANGIBLE FIXED ASSETS

	Office equipment £
COST	
At 6 April 2021	30,526
Additions	0
At 5 April 2022	<u>30,526</u>
DEPRECIATION	
At 6 April 2021	21,785
Charge for year	1,406
At 5 April 2022	<u>23,191</u>
NET BOOK VALUE	
At 5 April 2022	<u><u>7,335</u></u>
At 6 April 2021	<u><u>8,741</u></u>

3 CAPITAL ACCOUNT

	2022	2022	2021	2021
	£	£	£	£
Brought forward	76,299		58,389	
Add	0		0	
Net Profit/Loss	6,927		17,910	
Capital introduced	<u> </u>	<u>83,226</u>	<u> </u>	<u>76,299</u>
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FOR THE YEAR ENDED 5 APRIL 2022

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HEARING HELP UK CIO

Charity Number 1163380

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