



CHARITY COMMISSION
FOR ENGLAND AND WALES

Trustees' Annual Report for the period

From April 2020
March 2021

Period start date To
Period end date

Charity name: Hearing Help UK

Charity registration number: 1163380

Objectives and Activities

	SORP reference	
Summary of the purposes of the charity as set out in its governing document	Para 1.17	The object is to relieve hearing impaired people resident anywhere in the UK by the provision of practical help, support, advice, and information. To recruit, train and support suitable volunteers to undertake appropriate work programmes.
Summary of the main activities in relation to those purposes for the public benefit, in particular, the activities, projects or services identified in the accounts.	Para 1.17 and 1.19	We provide the hard of hearing service for the whole of Derbyshire on behalf of Derbyshire County Council and the Derbyshire Clinical Commissioning Group. We assess hearing impaired people for a range of ancillary hearing equipment. i.e. Personal listeners, TV listeners and door bells etc. which are then provided free of charge. This is done by means of public outreach events, presentations, awareness training to individuals and commercial enterprises. We also provide monthly social events and peer support groups to combat isolation.
Statement confirming whether the trustees have had regard to the guidance issued by the Charity Commission on public benefit	Para 1.18	Our trustees are aware of the guidance issued by the Charity Commission on public benefit.

Additional information (optional)

You may choose to include further statements where relevant about:

	SORP reference	
Policy on grant making	Para 1.38	n/a

Policy on social investment including program related investment	Para 1.38	n/a
Contribution made by volunteers	Para 1.38	We have 33 wonderful volunteers who regularly contribute approximately 1500 hours annually to our organisation.
Other		n/a

Achievements and Performance

	SORP reference	
Summary of the main achievements of the charity, identifying the difference the charity's work has made to the circumstances of its beneficiaries and any wider benefits to society as a whole.	Para 1.20	<p>This current year despite the Lockdown and restrictions due to Covid-19 we have continued our operation including our commitment to provide the Hard of Hearing Contract for Derbyshire. We have actively increased our marketing strategies so that our services will be more recognised. This includes new</p> <p>Social media exposure which enables to us to reach out to a wider age group of people, their families, and friends.</p> <p>Our social media followers to date are women 64%, men 36%, 35% of these are aged between 25 - 54 years old and 29% are 59 years old and upwards.</p> <p>This has led to increased numbers of hearing impaired people receiving support and advice and information. We have re-started and increased our Social and Peer Support Groups too.</p>

Additional information (optional)

You may choose to include further statements where relevant about:

Achievements against objectives set	Para 1.41	We have increased our Peer Support Groups by 100%, we are extremely pleased with this. Our social group participation is also increasing by approximately
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		20% since the lockdown period.
Performance of fundraising activities against objectives set	Para 1.41	n/a
Investment performance against objectives	Para 1.41	n/a
Other		n/a

Financial Review

Review of the charity's financial position at the end of the period	Para 1.21	Accounts attached. We will continue to maintain acute financial management.
Statement explaining the policy for holding reserves stating why they are held	Para 1.22	The trustee's policy is to maintain adequate reserves to continue the Charities work for the following 12 months.
Amount of reserves held	Para 1.22	£60K
Reasons for holding zero reserves	Para 1.22	n/a
Details of fund materially in deficit	Para 1.24	n/a
Explanation of any uncertainties about the charity continuing as a going concern	Para 1.23	none

Additional information (optional)

You may choose to include further statements where relevant about:

The charity's principal sources of funds (including any fundraising)	Para 1.47	
Investment policy and objectives including any social investment policy adopted	Para 1.46	
A description of the principal risks facing the charity	Para 1.46	
Other		

Structure, Governance and Management

Description of charity's trusts:		
Type of governing document (trust deed, royal charter)	Para 1.25	CIO
How is the charity constituted? (e.g unincorporated association, CIO)	Para 1.25	Constitution of a Charitable Incorporated Organisation with Voting Members other than its Charity Trustees
Trustee selection methods including details of any constitutional provisions e.g. election to post or name of any person or body entitled to appoint one or more trustees	Para 1.25	We refer to our CIO constitution. The vacancies for trustees that arise may be filled by the decision of the members at our Annual General Meeting.

Additional information (optional)

You may choose to include further statements where relevant about:

Policies and procedures adopted for the induction and training of trustees	Para 1.51	
The charity's organisational structure and any wider network with which the charity works	Para 1.51	
Relationship with any related parties	Para 1.51	
Other		

Reference and Administrative details

Charity name	Hearing Help UK CIO
Other name the charity uses	
Registered charity number	1163380

Charity's principal address	156 Derby Road, Marehay, Ripley. Derbyshire DE5 8HU

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Ruth Bannister	Chair Person		
2	Ruth Hudson	Vice Chair Person		
3	Beryl Murdy	Secretary		
4	Mick Wallis	Treasurer		
5	Nita West			
6	Margaret Copeland			
7	Emily Longdon			
8	Maureen Fox			
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20				

Corporate trustees - names of the directors at the date the report was approved

Director name		

Name of trustees holding title to property belonging to the charity

Trustee name	Dates acted if not for whole year	

Funds held as custodian trustees on behalf of others

Description of the assets held in this capacity	n/a
Name and objects of the charity on whose behalf the assets are held and how this falls within the custodian charity's objects	n/a
Details of arrangements for safe custody and segregation of such assets from the charity's own assets	n/a

Additional information (optional)

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address

Name of chief executive or names of senior staff members (Optional information)

Mr John O'Brien Director of Services
Mrs Caron Clare Service Manager

Exemptions from disclosure

Reason for non-disclosure of key personnel details

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Other optional information

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Declarations

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)

R C Bannister

Full name(s)

Ruth Christine Bannister

**Position (eg
Secretary, Chair, etc)**

Chair Person

Date

26/01/2022

UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 5 APRIL 2021

FOR

HEARING HELP UK CIO

Charity Number 1163380

HEARING HELP UK CIO

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FOR THE YEAR ENDED 5 APRIL 2021

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HEARING HELP UK CIO

GENERAL INFORMATION

FOR THE YEAR ENDED 5 APRIL 2021

PROPRIETOR: Hearing Help

ADDRESS: The Hearing Centre
156 Derby Road
Ripley
Derbyshire
DE5 8HU

ACCOUNTANTS: Accounting Matters Ltd
17 Wellington Street
Ripley
Derbyshire
DE5 3EH

UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 5 APRIL 2021

ACCOUNTANTS' REPORT TO

HEARING HELP UK CIO

In accordance with our terms of engagement we have prepared for your approval the financial statements of Hearing Help UK CIO for the year ended 5 April 2021.

Our work has been undertaken solely to prepare for your approval the financial statements of Hearing Help UK CIO.

To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than you for our work or for this report.

You have approved the financial statements for the year ended 5 April 2021 and have acknowledged your responsibility for them, for the appropriateness of the financial reporting framework adopted and for providing all information and explanations necessary for their compilation.

We have not verified the accuracy or completeness of the accounting records or information and explanations you have given us and we do not, therefore, express any opinion on the financial statements.

Accounting Matters Ltd
17 Wellington Street
Ripley
Derbyshire
DE5 3EH

September 2021

UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 5 APRIL 2021

HEARING HELP UK CIO

CLIENT APPROVAL CERTIFICATE

In accordance with the terms of engagement of Accounting Matters Ltd, I approve the financial statements for the year ended 5 April 2021 which comprise the Profit and Loss Account, the Balance Sheet and the related notes. I acknowledge my responsibility for the financial statements, including the appropriateness of the accounting basis as set out in note 1, and for providing Accounting Matters with all information and explanations necessary for the compilation.

Hearing Help

September 2021

HEARING HELP UK CIO

PROFIT AND LOSS ACCOUNT FOR THE YEAR ENDED 5 APRIL 2021

	2021	2021	2020	2020
	£	£	£	£
Income				
Other	0		1,217	
Grant	104,813		52,840	
Memberships	<u>0</u>		<u>9,670</u>	
		104,813		63,727
Expenditure				
Rent and rates	0		0	
Insurance	1,041		1,041	
Light and heat	1,797		2,052	
Wages	67,815		39,656	
Telephone	2,229		1,650	
General equipment	957		2,273	
Travel and subsistence	315		2,182	
Training	0		0	
Repairs and renewals	2,126		963	
Administration costs	5,002		3,141	
Other	4,080		1,547	
Depreciation	<u>1,542</u>		<u>286</u>	
		<u>86,903</u>		<u>54,791</u>
NET PROFIT/LOSS		<u><u>17,910</u></u>		<u><u>8,936</u></u>

HEARING HELP UK CIO

BALANCE SHEET FOR THE YEAR ENDED 5 APRIL 2021

	Notes	2021 £	2021 £	2020 £	2020 £
FIXED ASSETS					
Tangible Assets	2		8,740		6,076
CURRENT ASSETS					
Bank account		85,588		51,999	
Cash in hand		<u>157</u>		<u>494</u>	
		85,745		52,493	
CURRENT LIABILITIES					
Trade creditors		<u>18,186</u>		<u>180</u>	
			<u>67,559</u>		<u>52,313</u>
NET ASSETS					
			<u><u>76,299</u></u>		<u><u>58,389</u></u>
FINANCED BY					
CAPITAL ACCOUNT	3		<u><u>76,299</u></u>		<u><u>58,389</u></u>

HEARING HELP UK CIO

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 5 APRIL 2021

1 ACCOUNTING POLICIES

Basis of preparing the financial statements:

The financial statements have been compiled on a basis which enables to be calculated in accordance with generally accepted accounting practice and which provides sufficient and relevant information to enable the completion of any necessary tax return.

2 TANGIBLE FIXED ASSETS

	Office equipment £
COST	
At 6 April 2020	26,319
Additions	<u>4,206</u>
At 5 April 2021	30,526
DEPRECIATION	
At 6 April 2020	20,243
Charge for year	<u>1,542</u>
At 5 April 2021	21,785
NET BOOK VALUE	
At 5 April 2021	<u><u>8,740</u></u>
At 6 April 2020	<u><u>6,076</u></u>

3 CAPITAL ACCOUNT

	2021 £	2021 £	2020 £	2020 £
Brought forward	58,389		50,361	
Add	0		0	
Net Profit/Loss	17,910		8,208	
Capital introduced	<u> </u>	<u>76,299</u>	<u> </u>	<u>58,389</u>
		<u><u>76,299</u></u>		<u><u>58,389</u></u>

UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 5 APRIL 2021

ACCOUNTANTS' REPORT TO

HEARING HELP UK CIO

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Accounting Matters Ltd
17 Wellington Street
Ripley
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September 2021