

HEARING HELP UK

England & Wales · Charity number 1163380

Details

Status Registered

Legal form CIO

Registered 2015-09-02

Register [View on the Charity Commission register](#)

Contact

Address 156 Derby Road
Marehay
Ripley
DE5 8HU

Phone 01773570976

Email john.obrien@hearinghelpuk.uk

Website www.hearinghelpuk.uk

Activities

Objects: THE OBJECTS OF THE ORGANISATION ARE TO RELIEVE HEARING IMPAIRED PEOPLE RESIDENT ANYWHERE IN THE UNITED KINGDOM BY THE PROVISION OF PRACTICAL HELP, SUPPORT, ADVICE AND INFORMATION.

Activities: Demonstration, loan and provision of assessments for environmental hearing equipment including outreach bases throughout Derbyshire on behalf of Derbyshire County Council Adult Care and NHS Derby and Derbyshire ICB. Information advise and support drop in sessions and home visits, monthly social groups, coffee mornings together with advisory services and guidance, low lever advocacy.

Classification

- **How:** Provides Services, Provides Advocacy/advice/information
- **What:** General Charitable Purposes, Education/training, The Advancement Of Health Or Saving Of Lives, Disability, Economic/community Development/employment
- **Who:** Elderly/old People, People With Disabilities

Geography

- Derbyshire

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£125,000	£134,000	-	-
2024-03-31	£127,100	£128,600	-	-
2023-03-31	£119,114	£124,176	-	-
2022-03-31	£124,459	£117,532	-	-
2021-03-31	£104,813	£86,903	-	-

Trustees

Name	Role	Appointed
BERYL MURDY		2018-09-19
EMILY LONGDEN		2013-10-01
Elaine Vokes		2021-09-01
Irene Brown		2021-09-01
MARGARET COPELAND		2012-04-06
Maureen Frearson		2021-09-01
Micheal Wallis		2018-09-19
NITA WEST		1998-10-01

HEARING HELP UK

England & Wales - Charity number 1163380

Accounts

HEARING HELP UK – HARD OF HEARING SUPPORT SERVICE

ANNUAL REPORT APRIL 2024 – MARCH 2025

Introduction

Hearing Help UK Hard of Hearing support service provides practical support, information, advice, and guidance on all aspects of hearing impairment for individuals, families, friends, and carers.

Our service operates throughout Amber Valley, Bolsover, Chesterfield, Derbyshire Dales, Erewash, High Peak, North East Derbyshire and South Derbyshire areas.

We offer and conduct assessments for the provision of assistive hearing equipment such as TV Listeners, Personal Listeners, Door Bells, Alarm Clocks and Induction Hearing Loops to enable Derbyshire residents with hearing loss to enjoy the highest quality of life possible.

We also provide regular monthly Social Groups at our premises in Ripley, regular Peer Support Groups throughout the County and regular social excursions to local places of interest.

General Overview of the Year including our challenges and successes

2024/2025 was an extremely positive and busy year. Again we have tweaked our model of operation continuing with our very popular and highly successful model of face to face contact with our service users in their local environment. We operated in a variety of locations for service users convenience, also expanding our Outreach service. This has proved to be a very popular and highly successful model and is an excellent method of fully demonstrating the equipment available to members of the public, in their local environment.

For greater diversification we have found that our pop up sessions using our mobile lectern outside supermarkets and on highstreets is a highly effective method of engaging with potential service users who may not ordinarily be aware of our service. In particular we have been working outside of normal hours, on Saturdays, Sundays, evenings, and Bank Holidays. This enables us to have far greater access into communities throughout Derbyshire.

We have continued to significantly expand the number of presentations we provide about our services and equipment to a wider variety of audiences, at a cross section of locations throughout the County. We have found it particularly useful to attend a variety of agricultural and other specialist shows using our corporate stand together with promotional staff and volunteers, reaching an audience we would not usually have access to.

We have organised and facilitated hearing impairment and equipment training courses, both face to face and online, for a large number of official organisations and private sector companies.

To enhance the personal development of our staff and volunteers we have provided internal and external training opportunities, including Tinnitus Support, Audiology Services functions and operation, staff role training, Derbyshire Fire and Rescue procedure for Deaf and Hard of Hearing, equipment training for new staff and volunteers, Cyber Essentials training, lip reading and BSL (to gain level 1 qualification).

We have continued to develop our strong mutual connections and partnership working with other services and agencies cementing our relationships.

The monthly Social Group at our Ripley premises continues to be a resounding success with our membership expanding and volunteers increasing. Our service users enjoy personal attention. We deliver food and refreshments to the tables silver service style.

We have worked hard to increase the number of Peer Support groups we provide across the County. We firmly believe that this is a very important way for people to make new friends and massively improve their social

connections. We have created new groups in Alfreton, Matlock, Ilkeston, Dronfield and Heanor which together with our already established groups gives extensive coverage of the County. Going forward we will continue to promote, enhance, and increase our Peer Support groups throughout the County.

We have significantly developed our Facebook and TikTok presence, which is now effectively and efficiently managed by a paid staff member as part of their job role. We believe that social media is an excellent method of dissemination of information and initialising contact.

We are looking forward to another exceptional year of development and refinement of our service.

BETWEEN APRIL 2024 AND MARCH 2025, WE HAVE ACHIEVED:



**6263 PEOPLE RECEIVED INFORMATION AND
ADVICE AT THEIR USUAL PLACE OF RESIDENCE**



467 PEOPLE WERE ASSESSED FOR EQUIPMENT



3607 PEOPLE WERE SIGNPOSTED TO OTHER SERVICES



**627 PEOPLE ATTENDED SOCIAL GROUPS/PEER
SUPPORT GROUPS BETWEEN APRIL 2024 AND
MARCH 2025**

VOLUNTEERS

Most of our volunteers are service users and have a vital role in the successful operation of our organisation.

From our management board to the waiters/waitresses at our social group our volunteers provide essential services and experience free of charge, we could not function without them. Equally our volunteers tell us how their time spent volunteering at Hearing Help UK is of great value to them.

We actively seek volunteers on an on-going basis throughout the year. We have a fluctuating number of volunteers, currently 50 volunteers donate their time.

We have 50 volunteers helping at our monthly social donating **4200 hours annually.**

1 volunteer donates 4 hours per month shopping for the Social Group donating **48 hours annually.**

1 volunteer donates 40 hours per month helping with administration duties donating **520 hours annually.**

We have 10 volunteers attending Board Meetings and additional meetings as required donating **1200 hours annually.**

At our annual AGM 10 volunteers donate **70 hours.**

Our volunteer treasurer donates 3.5 hours per week over 50 weeks total **175 hours.**

2 volunteer cleaners donate 10 hours per week over 50 weeks total **500 hours.**

4 volunteers at Peer Support Groups give 3 hours each per month donating **144 hours annually,** plus 1 hour shopping for refreshments donating **52 hours annually.**

volunteer providing research and compilation of monthly quiz for social groups give 5 hours per month donating **60 hours annually**.

Our volunteers have provided approximately 6969 hours of support free of charge.

Our paid workers earn a minimum of £11.44 per hour. Therefore, if our volunteer hours had been paid, the support they have provided would have cost £79725.36.



Volunteers at our Monthly Social

THE YEAR AHEAD APRIL 2024 TO MARCH 2025

In the forthcoming year we are looking forward to further developing our Outreach service and expanding our event locations in order to support a greater number of people throughout the county.

We look forward to further developing our excellent mutual relationships with other partner services and agencies.

Realising the importance and benefit of our current peer support groups to service users we intend to significantly promote develop and enhance new groups across the county.

Understanding the benefits of exercise, movement companionship, friendship and social inclusion, we have had volunteers and staff trained and qualified to

provide chair based exercise groups which we intend to deliver across the county.

Our popular social groups will continue to be an important part of our operation.



WHAT OUR SERVICE USERS SAY

I am emailing you to let you know how brilliant the listening device is that we have on loan from you. One of our ladies hearing aid batteries stopped working at the start of one our groups and she was struggling to hear us and to engage in the group. It was the first day we acquired the listening device, and the lady stated it was absolutely brilliant and she was able to hear better than if she had her hearing aids in and this enabled her to engage in our group. We have used it many times since that day and have spoken to the people that live in Derbyshire that come to our groups about your personal listening devices and how useful they are. So, thank you very much for letting us loan it off you.

Many Regards

“Thank you, Hearing Help UK, it’s been fantastic to see the improvements with her life
“Chesterfield Care Group

Just to let you know that Medequip have been , fitted the equipment and shown us how to use it. My mum is over the moon, being able to hear again. Just nipping into Belper to try the personal listener out!! Thank you so much for your help

CONCLUSION COMMITMENT

Hearing Help UK would especially like to thank Derbyshire County Council and Derby and Derbyshire Integrated Care Board for their on-going support and for funding the Hard of Hearing Service enabling us to improve the quality of life for Hearing Impaired residents throughout Derbyshire.

We would also like to say a massive thank you to our management board, staff, wonderful volunteers and all our service users for their unreserved support. __

UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 5TH APRIL 2025
FOR
HEARING HELP UK CIO
Charity Number 1163380

HEARING HELP UK CIO
CONTENTS OF THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 5TH APRIL 2025

	Page
General Information	1
Accountants' Report	2
Client Approval Certificate	3
Profit and Loss Account	4
Balance Sheet	5
Notes to the Financial Statements	6

HEARING HELP UK CIO

GENERAL INFORMATION

FOR THE YEAR ENDED 5TH APRIL 2025

PROPRIETOR: Hearing Help

ADDRESS: The Hearing Centre
156 Derby Road
Ripley
Derbyshire
DE5 8HU

ACCOUNTANTS: NewStreet Accounting
8/9 New Street
Alfreton
Derbyshire
DE55 7BP

UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 5TH APRIL 2025

ACCOUNTANTS' REPORT TO
HEARING HELP UK CIO

In accordance with our terms of engagement we have prepared for your approval the financial statements of Hearing Help UK CIO for the year ended 5th April 2024.

Our work has been undertaken solely to prepare for your approval the financial statements of Hearing Help UK CIO.

To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than you for our work or for this report.

You have approved the financial statements for the year ended 5th April 2024 and have acknowledged your responsibility for them, for the appropriateness of the financial reporting framework adopted and for providing all information and explanations necessary for their compilation.

We have not verified the accuracy or completeness of the accountancy records or information and explanations you have given us and we do not, therefore, express any opinion on the financial statements.

NewStreet Accounting
8/9 New Street
Alfreton
Derbyshire
DE55 7BP

Jan-26

UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 5TH APRIL 2025
HEARING HELP UK CIO

CLIENT APPROVAL CERTIFICATE

In accordance with the terms of engagement of NewStreet Accountants, I approve the financial statements for the year ended 5th April 2024 which comprise the Profit and Loss Account, the Balance Sheet and the related notes. I acknowledge my responsibility for the financial statements, including the appropriateness of the accounting basis as set out in note 1, and for providing NewStreet Accounting with all information and explanations necessary for the compilation.

Hearing Help

Jan-26

UNAUDITED FINANCIAL STATEMENTS

PROFIT AND LOSS ACCOUNT FOR THE YEAR ENDED 5TH APRIL 2025

	2025	2025	2024	2024
	£	£	£	£
Income				
Other	2		16	
Grant	124,975		127,078	
Memberships/Donations	<u>3,661</u>		<u>15,928</u>	
		128,638		143,022
Expenditure				
Rent and Rates	430		456	
Advertising	4032		2752	
Insurance	2575		2069	
Light and Heat	5562		6210	
Wages	95871		84659	
Payroll	450		2747	
General Equipment	2201		8842	
Travel and Subsistence	7979		9730	
Training	523		510	
Repairs and Renewals	3845		3444	
Clothing	101			
Administration Costs	7240		4601	
Professional Costs	1504		1141	
Sundry	174			
Depreciation	<u>1160</u>		<u>1450</u>	
	<u>133647</u>		<u>128611</u>	
NET PROFIT/LOSS		<u><u>(5,009)</u></u>		<u><u>14,411</u></u>

HEARING HELP UK CIO

**BALANCE SHEET
FOR THE YEAR ENDED 5TH APRIL 2025**

	Notes	2025 £	2025 £	2024 £	2024 £
FIXED ASSETS					
Tangible Assets	2		4,642		5,802
CURRENT ASSETS					
Bank Account		83164		86858	
Cash in Hand		0		95	
CURRENT LIABILITIES					
Accruals		240		180	
NET ASSETS			<u>87,566</u>		<u>92,575</u>
FINANCED BY					
CAPITAL ACCOUNT	3		<u>87,566</u>		<u>92,575</u>

HEARING HELP UK CIO

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 5TH APRIL 2025

1 ACCOUNTING POLICIES

Basis of preparing the financial statements:

The financial statements have been compiled on a basis which enables to be calculated in accordance with generally accepted accounting practice and which provides sufficient and relevant information to enable the completion of any necessary tax return.

2 TANGIBLE FIXED ASSETS

	Office Equipment £
COST	
At 6th April 2024	5,802
Additions	
At 5th April 2025	<u> </u>
DEPRECIATION	
At 6th April 2024	0
Charge for year	1160
At 5th April 2025	<u>1160</u>
NET BOOK VALUE	
At 5th April 2025	<u>4,642</u>
At 6th April 2024	<u>5,802</u>

3 CAPITAL ACCOUNT

	2025 £	2025 £	2024 £	2024 £
Brought Forward		92575	78164	
Add				
Net Profit/Loss		-5009	14411	
Capital Introduced		<u>87566</u>		<u>92575</u>
		<u>87566</u>		<u>92575</u>

UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 5TH APRIL 2025
FOR
HEARING HELP UK CIO
Charity Number 1163380

HEARING HELP UK CIO
CONTENTS OF THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 5TH APRIL 2025

	Page
General Information	1
Accountants' Report	2
Client Approval Certificate	3
Profit and Loss Account	4
Balance Sheet	5
Notes to the Financial Statements	6

HEARING HELP UK CIO

GENERAL INFORMATION

FOR THE YEAR ENDED 5TH APRIL 2025

PROPRIETOR: Hearing Help

ADDRESS: The Hearing Centre
 156 Derby Road
 Ripley
 Derbyshire
 DE5 8HU

ACCOUNTANTS: NewStreet Accounting
 8/9 New Street
 Alfreton
 Derbyshire
 DE55 7BP

**UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 5TH APRIL 2025**

**ACCOUNTANTS' REPORT TO
HEARING HELP UK CIO**

In accordance with our terms of engagement we have prepared for your approval the financial statements of Hearing Help UK CIO for the year ended 5th April 2024.

Our work has been undertaken solely to prepare for your approval the financial statements of Hearing Help UK CIO.

To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than you for our work or for this report.

You have approved the financial statements for the year ended 5th April 2024 and have acknowledged your responsibility for them, for the appropriateness of the financial reporting framework adopted and for providing all information and explanations necessary for their compilation.

We have not verified the accuracy or completeness of the accountancy records or information and explanations you have given us and we do not, therefore, express any opinion on the financial statements.

NewStreet Accounting
8/9 New Street
Alfreton
Derbyshire
DE55 7BP

Jan-26

UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 5TH APRIL 2025
HEARING HELP UK CIO

CLIENT APPROVAL CERTIFICATE

In accordance with the terms of engagement of NewStreet Accountants, I approve the financial statements for the year ended 5th April 2024 which comprise the Profit and Loss Account, the Balance Sheet and the related notes. I acknowledge my responsibility for the financial statements, including the appropriateness of the accounting basis as set out in note 1, and for providing NewStreet Accounting with all information and explanations necessary for the compilation.

Hearing Help

Jan-26

UNAUDITED FINANCIAL STATEMENTS

PROFIT AND LOSS ACCOUNT FOR THE YEAR ENDED 5TH APRIL 2025

	2025	2025	2024	2024
	£	£	£	£
Income				
Other	2		16	
Grant	124,975		127,078	
Memberships/Donations	<u>3,661</u>		<u>15,928</u>	
		128,638		143,022
Expenditure				
Rent and Rates	430		456	
Advertising	4032		2752	
Insurance	2575		2069	
Light and Heat	5562		6210	
Wages	95871		84659	
Payroll	450		2747	
General Equipment	2201		8842	
Travel and Subsistence	7979		9730	
Training	523		510	
Repairs and Renewals	3845		3444	
Clothing	101			
Administration Costs	7240		4601	
Professional Costs	1504		1141	
Sundry	174			
Depreciation	<u>1160</u>		<u>1450</u>	
	<u>133647</u>		<u>128611</u>	
NET PROFIT/LOSS		<u><u>(5,009)</u></u>		<u><u>14,411</u></u>

HEARING HELP UK CIO

**BALANCE SHEET
FOR THE YEAR ENDED 5TH APRIL 2025**

	Notes	2025 £	2025 £	2024 £	2024 £
FIXED ASSETS					
Tangible Assets	2		4,642		5,802
CURRENT ASSETS					
Bank Account		83164		86858	
Cash in Hand		0		95	
CURRENT LIABILITIES					
Accruals		240		180	
NET ASSETS			<u>87,566</u>		<u>92,575</u>
FINANCED BY					
CAPITAL ACCOUNT	3		<u>87,566</u>		<u>92,575</u>

HEARING HELP UK CIO

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 5TH APRIL 2025

1 ACCOUNTING POLICIES

Basis of preparing the financial statements:

The financial statements have been compiled on a basis which enables to be calculated in accordance with generally accepted accounting practice and which provides sufficient and relevant information to enable the completion of any necessary tax return.

2 TANGIBLE FIXED ASSETS

	Office Equipment £
COST	
At 6th April 2024	5,802
Additions	
At 5th April 2025	<u> </u>
DEPRECIATION	
At 6th April 2024	0
Charge for year	1160
At 5th April 2025	<u>1160</u>
NET BOOK VALUE	
At 5th April 2025	<u>4,642</u>
At 6th April 2024	<u>5,802</u>

3 CAPITAL ACCOUNT

	2025 £	2025 £	2024 £	2024 £
Brought Forward		92575	78164	
Add				
Net Profit/Loss		-5009	14411	
Capital Introduced		<u>87566</u>		<u>92575</u>
		<u>87566</u>		<u>92575</u>

HEARING HELP UK

England & Wales - Charity number 1163380

Accounts

HEARING HELP UK - HARD OF HEARING **SUPPORT SERVICE**

ANNUAL REPORT APRIL 2023 - MARCH 2024

Introduction

Hearing Help UK Hard of Hearing support service provides practical support, information, advice, and guidance on all aspects of hearing impairment for individuals, families, friends, and carers.

Our service operates throughout Amber Valley, Bolsover, Chesterfield, Derbyshire Dales, Erewash, High Peak, North East Derbyshire and South Derbyshire areas.

We offer and conduct assessments for the provision of assistive hearing equipment such as TV Listeners, Personal Listeners, Door Bells, Alarm Clocks and Induction Hearing Loops to enable Derbyshire residents with hearing loss to enjoy the highest quality of life possible.

We also provide regular monthly Social Groups at our premises in Ripley, regular Peer Support Groups throughout the County and regular social excursions to local places of interest.

General Overview of the Year including our challenges and successes

During 2023/2024 we continued to significantly expand our operations using our open-air market model, emphasising face to face personal contact with our service users. This model of operation has proved to be a very popular, highly successful and is an excellent method of fully demonstrating the equipment available to members of the public, in their local environment.

Continuing to improve and diversify the types of outreach events we attend we have substantially increased the number of pop-up sessions using our mobile lectern. This innovative method of outreach enables us to operate in busy shopping centres and high streets where we meet far greater numbers of the public.

Working outside of normal business hours, on Saturdays, Sundays, evenings, and Bank Holidays enables us to fit in with potential service users' life and work commitments. This enables us to have far greater access into communities throughout Derbyshire.

We have continued to significantly expanded the number of presentations we provide regarding our services and equipment to a wider variety of audiences in a cross section of locations throughout the County.

We have expanded the provision of a variety of training opportunities for staff and volunteers including Tinnitus Support, Staff role training, Equipment Training, Audiology and the workings of the ear, Mindfulness training. Lip Reading and British Sign Language training.

Our mutual connections and partnership working with other services and agencies has been cemented, our relationships have been developed, expanded on and strengthened.

Our monthly Social Group at our Ripley premises is a unique model, the only one of its kind in the County and has become quite famous. It has flourished, is highly subscribed with many new members and has attracted new volunteers. We have continued our silver service style of waiter/waitress service to the table as this has been very successful, together with our mind stimulating quizzes, interactive and light-hearted entertainment it is an absolute favourite of service users, their families and carers.

We are delighted to have increased the number of Peer Support groups we provide. We have created new groups in Alfreton, Matlock and Ilkeston. Together with our established groups in Long Eaton, Chesterfield, Buxton and Swadlincote we continue to increase the coverage of the North, South, East and West Derbyshire. Going forward we will continue to promote, enhance, and increase our Peer Support groups throughout the County and we are currently identifying new venues in prime locations.

We have massively developed our Facebook and Twitter presence, and this is now effectively and efficiently managed by a paid staff member as part of their job role.

BETWEEN APRIL 2023 AND MARCH 2024, WE HAVE ACHIEVED:



**3614 PEOPLE RECEIVED
INFORMATION AND**

**ADVICE AT THEIR USUAL
PLACE OF RESIDENCE**



EQUIPMENT

603 PEOPLE WERE ASSESSED FOR



OTHER SERVICES

1756 PEOPLE WERE SIGNPOSTED TO



**GROUPS/PEER
GROUPS BETWEEN APRIL 2023 AND**

**970 PEOPLE ATTENDED SOCIAL
SUPPORT
MARCH 2024**

VOLUNTEERS

We could not operate without our wonderful volunteers, most of our volunteers are service users and play a vital role in the successful operation of our organisation.

From our management board to the waiters/waitresses at our social group our volunteers provide essential services and experience free of charge, we could not function without them. Equally our volunteers tell us how their time spent volunteering at Hearing Help UK is of great value to them.

We actively seek volunteers on an on-going basis throughout the year. We have a fluctuating number of volunteers, currently 45 volunteers donate their time.

We have 45 volunteers helping alternately at our monthly social, other events, and presentations donating **3780 hours annually.**

4 volunteer donate 12 hours per month shopping for the Social Groups and Peer Support Groups donating **144 hours annually.**

We have 10 volunteers attending Board Meetings and additional meetings as required donating **1200 hours annually.**

At our annual AGM 10 volunteers donate **70 hours.**

Our volunteer treasurer donates 4.5 hours per week over 50 weeks total **225 hours.**

2 volunteer cleaners donate 10 hours per week over 50 weeks total **500 hours.**

6 volunteers at Peer Support Groups give 3 hours each per month donating **216 hours annually.**

Our volunteers have provided approximately 6135 hours of support free of charge.

Our paid workers earn a minimum of £11.50 per hour. Therefore, if our volunteer hours had been paid, the support they have provided would have cost £70,552.50.



Social

Volunteers at our Monthly

THE YEAR AHEAD APRIL 2024 TO MARCH 2025

During the forthcoming year we will be focusing on developing our outreach service, offering support to a greater number of people throughout the county.

We will continue to develop our strong mutual relationships with other services and agencies.

Going forward we will continue to promote, enhance, and increase our Peer Support groups throughout the County and we are currently identifying new venues in prime locations.

Our popular social groups will continue to be an important part of our operation.



WHAT OUR SERVICE USERS SAY

Dear Hearing Help,

I just wanted to thank you much for my TV hearing equipment which was delivered recently.

It's absolutely brilliant and has opened up a whole new world 😊! No more relying on and being restricted by subtitles and whether they're available or not. It's particularly welcome at the moment as I am housebound for a while following surgery.

I also would have struggled to afford the equipment myself so am very grateful for the service you are delivering to people like me across Derbyshire. Charities and people like you who work hard for them, make a massive positive contribution to people's lives and it's

Great Service and equipment, I am attending the Peer Support group at Swadlincote. You are lovely people.

"We can't recommend you highly enough, it really has changed her life"
(Chesterfield Care Group)
(Facebook)

CONCLUSION COMMENTS

Hearing Help UK would particularly like to thank Derbyshire County Council and Derby and Derbyshire Integrated Care Board for funding the Hard of Hearing Service enabling us to improve the quality of life for Hearing Impaired residents throughout Derbyshire.

We would also like to say a big thank you to our management board, staff, volunteers and all our service users for their unreserved support. ____

UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 5TH APRIL 2024
FOR
HEARING HELP UK CIO
Charity Number 1163380

HEARING HELP UK CIO
CONTENTS OF THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 5TH APRIL 2024

	Page
General Information	1
Accountants' Report	2
Client Approval Certificate	3
Profit and Loss Account	4
Balance Sheet	5
Notes to the Financial Statements	6

HEARING HELP UK CIO

GENERAL INFORMATION

FOR THE YEAR ENDED 5TH APRIL 2024

PROPRIETOR: Hearing Help

ADDRESS: The Hearing Centre
156 Derby Road
Ripley
Derbyshire
DE5 8HU

ACCOUNTANTS: NewStreet Accounting
8/9 New Street
Alfreton
Derbyshire
DE55 7BP

**UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 5TH APRIL 2024**

**ACCOUNTANTS' REPORT TO
HEARING HELP UK CIO**

In accordance with our terms of engagement we have prepared for your approval the financial statements of Hearing Help UK CIO for the year ended 5th April 2024.

Our work has been undertaken solely to prepare for your approval the financial statements of Hearing Help UK CIO.

To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than you for our work or for this report.

You have approved the financial statements for the year ended 5th April 2024 and have acknowledged your responsibility for them, for the appropriateness of the financial reporting framework adopted and for providing all information and explanations necessary for their compilation.

We have not verified the accuracy or completeness of the accountancy records or information and explanations you have given us and we do not, therefore, express any opinion on the financial statements.

NewStreet Accounting
8/9 New Street
Alfreton
Derbyshire
DE55 7BP

Jun-24

UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 5TH APRIL 2024
HEARING HELP UK CIO

CLIENT APPROVAL CERTIFICATE

In accordance with the terms of engagement of NewStreet Accountants, I approve the financial statements for the year ended 5th April 2024 which comprise the Profit and Loss Account, the Balance Sheet and the related notes. I acknowledge my responsibility for the financial statements, including the appropriateness of the accounting basis as set out in note 1, and for providing NewStreet Accounting with all information and explanations necessary for the compilation.

Hearing Help

Jun-24

UNAUDITED FINANCIAL STATEMENTS

**PROFIT AND LOSS ACCOUNT
FOR THE YEAR ENDED 5TH APRIL 2024**

	2024	2024	2023	2023
	£	£	£	£
Income				
Other	16		1,540	
Grant	127,078		116,564	
Memberships/Donations	<u>15,928</u>		<u>1,010</u>	
		143,022		119,114
Expenditure				
Rent and Rates	456		0	
Advertising	2752		0	
Insurance	2069		1,457	
Light and Heat	6210		2,138	
Wages	84659		100,281	
Telephone	2747		1,391	
General Equipment	8842		6,563	
Travel and Subsistence	9730		3,156	
Training	510		0	
Repairs and Renewals	3444		2,278	
Administration Costs	4601		4,688	
Other	1141		944	
Depreciation	<u>1450</u>		<u>1,280</u>	
	128611	<u> </u>	124,176	<u> </u>
NET PROFIT/LOSS		<u> 14,411 </u>		<u> -5,062 </u>

HEARING HELP UK CIO

BALANCE SHEET

FOR THE YEAR ENDED 5TH APRIL 2024

	Notes	2024 £	2024 £	2023 £	2023 £
FIXED ASSETS					
Tangible Assets	2		5,802		7,252
CURRENT ASSETS					
Bank Account		86858		71,110	
Cash in Hand		95		9	
				<u>71,119</u>	
CURRENT LIABILITIES					
Trade Creditors		180		<u>207</u>	
					<u>70,912</u>
NET ASSETS					
			<u>92,575</u>		<u>78,164</u>
FINANCED BY					
CAPITAL ACCOUNT					
	3		<u>92,575</u>		<u>78,164</u>

HEARING HELP UK CIO

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 5TH APRIL 2024

1 ACCOUNTING POLICIES

Basis of preparing the financial statements:

The financial statements have been compiled on a basis which enables to be calculated in accordance with generally accepted accounting practice and which provides sufficient and relevant information to enable the completion of any necessary tax return.

2 TANGIBLE FIXED ASSETS

	Office Equipment £
COST	
At 6th April 2023	7,252
Additions	
At 5th April 2024	<u> </u>
DEPRECIATION	
At 6th April 2023	0
Charge for year	
At 5th April 2024	<u> </u> 1450
NET BOOK VALUE	
At 5th April 2024	<u> </u> 5,802
At 6th April 2023	<u> </u> 7,252

3 CAPITAL ACCOUNT

	2024 £	2024 £	2023 £	2023 £
Brought Forward	78164		83,226	
Add			0	
Net Profit/Loss	14411		-5,062	
Capital Introduced		<u> </u> 92575	<u> </u>	<u> </u> 78,164
		<u> </u> 92575		<u> </u> 78,164

UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 5TH APRIL 2024
FOR
HEARING HELP UK CIO
Charity Number 1163380

HEARING HELP UK CIO
CONTENTS OF THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 5TH APRIL 2024

	Page
General Information	1
Accountants' Report	2
Client Approval Certificate	3
Profit and Loss Account	4
Balance Sheet	5
Notes to the Financial Statements	6

HEARING HELP UK CIO

GENERAL INFORMATION

FOR THE YEAR ENDED 5TH APRIL 2024

PROPRIETOR: Hearing Help

ADDRESS: The Hearing Centre
156 Derby Road
Ripley
Derbyshire
DE5 8HU

ACCOUNTANTS: NewStreet Accounting
8/9 New Street
Alfreton
Derbyshire
DE55 7BP

**UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 5TH APRIL 2024**

**ACCOUNTANTS' REPORT TO
HEARING HELP UK CIO**

In accordance with our terms of engagement we have prepared for your approval the financial statements of Hearing Help UK CIO for the year ended 5th April 2024.

Our work has been undertaken solely to prepare for your approval the financial statements of Hearing Help UK CIO.

To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than you for our work or for this report.

You have approved the financial statements for the year ended 5th April 2024 and have acknowledged your responsibility for them, for the appropriateness of the financial reporting framework adopted and for providing all information and explanations necessary for their compilation.

We have not verified the accuracy or completeness of the accountancy records or information and explanations you have given us and we do not, therefore, express any opinion on the financial statements.

NewStreet Accounting
8/9 New Street
Alfreton
Derbyshire
DE55 7BP

Jun-24

UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 5TH APRIL 2024
HEARING HELP UK CIO

CLIENT APPROVAL CERTIFICATE

In accordance with the terms of engagement of NewStreet Accountants, I approve the financial statements for the year ended 5th April 2024 which comprise the Profit and Loss Account, the Balance Sheet and the related notes. I acknowledge my responsibility for the financial statements, including the appropriateness of the accounting basis as set out in note 1, and for providing NewStreet Accounting with all information and explanations necessary for the compilation.

Hearing Help

Jun-24

UNAUDITED FINANCIAL STATEMENTS

PROFIT AND LOSS ACCOUNT FOR THE YEAR ENDED 5TH APRIL 2024

	2024	2024	2023	2023
	£	£	£	£
Income				
Other	16		1,540	
Grant	127,078		116,564	
Memberships/Donations	<u>15,928</u>		<u>1,010</u>	
		143,022		119,114
Expenditure				
Rent and Rates	456		0	
Advertising	2752		0	
Insurance	2069		1,457	
Light and Heat	6210		2,138	
Wages	84659		100,281	
Telephone	2747		1,391	
General Equipment	8842		6,563	
Travel and Subsistence	9730		3,156	
Training	510		0	
Repairs and Renewals	3444		2,278	
Administration Costs	4601		4,688	
Other	1141		944	
Depreciation	<u>1450</u>		<u>1,280</u>	
	128611			<u>124,176</u>
NET PROFIT/LOSS		<u>14,411</u>		<u>-5,062</u>

HEARING HELP UK CIO

BALANCE SHEET

FOR THE YEAR ENDED 5TH APRIL 2024

	Notes	2024 £	2024 £	2023 £	2023 £
FIXED ASSETS					
Tangible Assets	2		5,802		7,252
CURRENT ASSETS					
Bank Account		86858		71,110	
Cash in Hand		95		9	
				<u>71,119</u>	
CURRENT LIABILITIES					
Trade Creditors		180		<u>207</u>	
					<u>70,912</u>
NET ASSETS					
			<u>92,575</u>		<u>78,164</u>
FINANCED BY					
CAPITAL ACCOUNT					
	3		<u>92,575</u>		<u>78,164</u>

HEARING HELP UK CIO

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 5TH APRIL 2024

1 ACCOUNTING POLICIES

Basis of preparing the financial statements:

The financial statements have been compiled on a basis which enables to be calculated in accordance with generally accepted accounting practice and which provides sufficient and relevant information to enable the completion of any necessary tax return.

2 TANGIBLE FIXED ASSETS

	Office Equipment £
COST	
At 6th April 2023	7,252
Additions	
At 5th April 2024	<u> </u>
DEPRECIATION	
At 6th April 2023	0
Charge for year	
At 5th April 2024	<u> </u> 1450
NET BOOK VALUE	
At 5th April 2024	<u> </u> 5,802
At 6th April 2023	<u> </u> 7,252

3 CAPITAL ACCOUNT

	2024 £	2024 £	2023 £	2023 £
Brought Forward	78164		83,226	
Add			0	
Net Profit/Loss	14411		-5,062	
Capital Introduced		<u> </u> 92575		<u> </u> 78,164
		<u> </u> 92575		<u> </u> 78,164

HEARING HELP UK

England & Wales - Charity number 1163380

Accounts

HEARING HELP UK – HARD OF HEARING SUPPORT SERVICE

ANNUAL REPORT APRIL 2022 – MARCH 2023

Introduction

Hearing Help UK hard of hearing support service provides practical support, information, advice and guidance on all aspects of hearing impairment for individuals, families, friends and carers.

Our service operates throughout Amber Valley, Bolsover, Chesterfield, Derbyshire Dales, Erewash, High Peak, North East Derbyshire and South Derbyshire areas.

We offer and conduct assessments for the provision of assistive hearing equipment such as TV Listeners, Personal Listeners, Door Bells, Alarm Clocks and Induction Hearing Loops, to enable Derbyshire residents with hearing loss to enjoy the highest quality of life possible.

We also provide regular monthly Social Groups at our premises in Ripley, regular Peer Support Groups throughout the County and regular Social excursions to local places of interest.

General Overview of the Year including our challenges and successes

During 2022/2023 as the Covid 19 restrictions were finally lifted, we continued to significantly expand our operations using our open-air market model and emphasising face to face personal contact with our service users. This has proved to be a very popular and highly successful model and is an excellent method of fully demonstrating the equipment available to members of the general public, in their local environment.

We have greatly improved and diversified the types of outreach events we attend including a substantially increased number of pop-up sessions using our mobile lectern. In particular we have been working outside of normal hours, on Saturdays, Sundays, evenings and Bank Holidays. This enables us to have far greater access into communities throughout Derbyshire.

We have significantly expanded the amount of presentations we provide about our services and equipment to a wider variety of audiences in a cross section of locations throughout the County.

We have provided and participated in a variety of training opportunities for staff and volunteers including Tinnitus Support, Staff role training, Implementation Plan training, Mindfulness training and Adult Care Strategy Workshop.

We have continued to develop our strong mutual relationships and partnership working with other services and agencies cementing our relationships.

Our monthly Social Group at our Ripley premises has flourished with many new members and new volunteers. We have continued our silver service style of waiter/waitress service to the table as this has been very successful.

We are delighted to have increased the number of Peer Support groups we provide. We have created new groups in Chesterfield, Buxton, and Swadlincote together with our established group in Long Eaton thus covering North, South, East and West Derbyshire. Going forward we will continue to promote, enhance and increase our Peer Support groups throughout the County.

Working collaboratively with the Pin up Group we produced a video dedicated to the Service we provide. This video is now used to promote the Derbyshire Hard of Hearing Service on our website and all of our Social Media platforms.

We have massively developed our Facebook and Twitter presence, and this is now effectively and efficiently managed by a paid staff member as part of their job role.

We tendered for and were successful in securing the Derbyshire County Council contract for the delivery of the Hard of Hearing Service.

BETWEEN APRIL 2022 AND MARCH 2023 WE HAVE ACHIEVED:



**3368 PEOPLE RECEIVED INFORMATION AND
ADVICE AT THEIR USUAL PLACE OF RESIDENCE**



544 PEOPLE WERE ASSESSED FOR EQUIPMENT



880 PEOPLE SIGNPOSTED TO OTHER SERVICES



**720 PEOPLE ATTENDED SOCIAL GROUPS/PEER
SUPPORT GROUPS BETWEEN OCTOBER 2022 AND
MARCH 2023**

VOLUNTEERS

Most of our volunteers are service users and have a vital role in the successful operation of our organisation.

From our management board to the waiters/waitresses at our social group our volunteers provide essential services and experience free of charge, we could not function without them. Equally our volunteers tell us how their time spent volunteering at Hearing Help UK is of great value to them.

We actively seek volunteers on an on-going basis throughout the year. We have a fluctuating number of volunteers, currently 36 volunteers donate their time.

We have 40 volunteers helping at our monthly Social donating **3360 hours annually**.

1 volunteer donates 4 hours per month shopping for the Social Group donating **48 hours annually**.

We have 10 volunteers attending Board Meetings and additional meetings as required donating **1200 hours annually**.

At our annual AGM 10 volunteers donate **70 hours**.

Our volunteer treasurer donates 3.5 hours per week over 50 weeks total **175 hours**.

2 volunteer cleaners donate 10 hours per week over 50 weeks total **500 hours**.

2 volunteers at Peer Support Groups give 2 hours each per month donating **48 hours annually**.

Our volunteers have provided approximately 5401 hours of support free of charge.

Our paid workers earn a minimum of £10.00 per hour. Therefore, if our volunteer hours had been paid, the support they have provided would have cost of £54,010.00.



Volunteers at our Monthly Social

WHAT OUR SERVICE USERS SAY

“We received a personal listener from Mrs. B and its absolutely fantastic. Mrs. B’s hearing had been worsening but with the help of the lovely people at HH UK she is now able to hear and communicate with her friend and the staff. (From Twitter)

“Wonderful, it’s better than my hearing aids”
Personal listener.

“Wonderful, I can hear every word spoken, I can’t imagine watching TV without the TV device now” (TV listener)

THE YEAR AHEAD APRIL 2022 TO MARCH 2023

During the fourth coming year we will be focusing on developing our outreach service, offering support to a greater number of people throughout the county.

We will continue to develop our strong mutual relationships with other services and agencies.

We will continue to promote, enhance and increase our peer support groups throughout the county.

Our popular social groups will continue to be an important part of our operation.



CONCLUSION COMMENTS

Hearing Help UK would particularly like to thank Derbyshire County Council and Derby and Derbyshire Integrated Care Board for funding the Hard of Hearing Service enabling us to improve the quality of life for Hearing Impaired residents throughout Derbyshire.

We would also like to say a big thank you to our management board, staff, volunteers and all our service users for their unreserved support. —

UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 5 APRIL 2023

FOR

HEARING HELP UK CIO

Charity Number 1163380

HEARING HELP UK CIO

CONTENTS OF THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 5 APRIL 2023

	Page
General Information	1
Accountants' Report	2
Client Approval Certificate	3
Profit and Loss Account	4
Balance Sheet	5
Notes to the Financial Statements	6

HEARING HELP UK CIO

GENERAL INFORMATION

FOR THE YEAR ENDED 5 APRIL 2023

PROPRIETOR: Hearing Help

ADDRESS: The Hearing Centre
156 Derby Road
Ripley
Derbyshire
DE5 8HU

ACCOUNTANTS: Accounting Matters Ltd
17 Wellington Street
Ripley
Derbyshire
DE5 3EH

UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 5 APRIL 2023

ACCOUNTANTS' REPORT TO

HEARING HELP UK CIO

In accordance with our terms of engagement we have prepared for your approval the financial statements of Hearing Help UK CIO for the year ended 5 April 2023.

Our work has been undertaken solely to prepare for your approval the financial statements of Hearing Help UK CIO.

To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than you for our work or for this report.

You have approved the financial statements for the year ended 5 April 2023 and have acknowledged your responsibility for them, for the appropriateness of the financial reporting framework adopted and for providing all information and explanations necessary for their compilation.

We have not verified the accuracy or completeness of the accounting records or information and explanations you have given us and we do not, therefore, express any opinion on the financial statements.

Accounting Matters Ltd
17 Wellington Street
Ripley
Derbyshire
DE5 3EH

May 2023

UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 5 APRIL 2023

HEARING HELP UK CIO

CLIENT APPROVAL CERTIFICATE

In accordance with the terms of engagement of Accounting Matters Ltd, I approve the financial statements for the year ended 5 April 2023 which comprise the Profit and Loss Account, the Balance Sheet and the related notes. I acknowledge my responsibility for the financial statements, including the appropriateness of the accounting basis as set out in note 1, and for providing Accounting Matters with all information and explanations necessary for the compilation.

Hearing Help

May 2023

HEARING HELP UK CIO

PROFIT AND LOSS ACCOUNT
FOR THE YEAR ENDED 5 APRIL 2023

	2023	2023	2022	2022
	£	£	£	£
Income				
Other	1,540		0	
Grant	116,564		123,377	
Memberships/Donations	<u>1,010</u>		<u>1,082</u>	
		119,114		124,459
Expenditure				
Rent and rates	0		0	
Insurance	1,457		992	
Light and heat	2,138		1,426	
Wages	100,281		98,155	
Telephone	1,391		1,648	
General equipment	6,563		5,799	
Travel and subsistence	3,156		2,292	
Training	0		0	
Repairs and renewals	2,278		558	
Administration costs	4,688		3,894	
Other	944		1,362	
Depreciation	<u>1,280</u>		<u>1,406</u>	
		<u>124,176</u>		<u>117,532</u>
NET PROFIT/LOSS		<u><u>-5,062</u></u>		<u><u>6,927</u></u>

HEARING HELP UK CIO

BALANCE SHEET
FOR THE YEAR ENDED 5 APRIL 2023

	Notes	2023 £	2023 £	2022 £	2022 £
FIXED ASSETS					
Tangible Assets	2		7,252		7,335
CURRENT ASSETS					
Bank account		71,110		75,921	
Cash in hand		9		165	
		<u>71,119</u>		<u>76,086</u>	
CURRENT LIABILITIES					
Trade creditors		<u>207</u>		<u>195</u>	
			<u>70,912</u>		<u>75,891</u>
NET ASSETS					
			<u>78,164</u>		<u>83,226</u>
FINANCED BY					
CAPITAL ACCOUNT	3		<u>78,164</u>		<u>83,226</u>

HEARING HELP UK CIO

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 5 APRIL 2023**

1 ACCOUNTING POLICIES

Basis of preparing the financial statements:

The financial statements have been compiled on a basis which enables to be calculated in accordance with generally accepted accounting practice and which provides sufficient and relevant information to enable the completion of any necessary tax return.

2 TANGIBLE FIXED ASSETS

	Office equipment £
COST	
At 6 April 2022	30,526
Additions	<u>1,197</u>
At 5 April 2023	31,723
 DEPRECIATION	
At 6 April 2022	23,191
Charge for year	<u>1,280</u>
At 5 April 2023	24,471
 NET BOOK VALUE	
At 5 April 2023	<u><u>7,252</u></u>
At 6 April 2022	<u><u>7,335</u></u>

3 CAPITAL ACCOUNT

	2023	2023	2022	2022
	£	£	£	£
Brought forward	83,226		76,299	
Add	0		0	
Net Profit/Loss	-5,062		6,927	
Capital introduced	<u> </u>		<u> </u>	
	<u>78,164</u>		<u>83,226</u>	
	<u><u>78,164</u></u>		<u><u>83,226</u></u>	

UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 5 APRIL 2023

FOR

HEARING HELP UK CIO

Charity Number 1163380

HEARING HELP UK CIO

CONTENTS OF THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 5 APRIL 2023

	Page
General Information	1
Accountants' Report	2
Client Approval Certificate	3
Profit and Loss Account	4
Balance Sheet	5
Notes to the Financial Statements	6

HEARING HELP UK CIO

GENERAL INFORMATION

FOR THE YEAR ENDED 5 APRIL 2023

PROPRIETOR: Hearing Help

ADDRESS: The Hearing Centre
156 Derby Road
Ripley
Derbyshire
DE5 8HU

ACCOUNTANTS: Accounting Matters Ltd
17 Wellington Street
Ripley
Derbyshire
DE5 3EH

UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 5 APRIL 2023

ACCOUNTANTS' REPORT TO

HEARING HELP UK CIO

In accordance with our terms of engagement we have prepared for your approval the financial statements of Hearing Help UK CIO for the year ended 5 April 2023.

Our work has been undertaken solely to prepare for your approval the financial statements of Hearing Help UK CIO.

To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than you for our work or for this report.

You have approved the financial statements for the year ended 5 April 2023 and have acknowledged your responsibility for them, for the appropriateness of the financial reporting framework adopted and for providing all information and explanations necessary for their compilation.

We have not verified the accuracy or completeness of the accounting records or information and explanations you have given us and we do not, therefore, express any opinion on the financial statements.

Accounting Matters Ltd
17 Wellington Street
Ripley
Derbyshire
DE5 3EH

May 2023

UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 5 APRIL 2023

HEARING HELP UK CIO

CLIENT APPROVAL CERTIFICATE

In accordance with the terms of engagement of Accounting Matters Ltd, I approve the financial statements for the year ended 5 April 2023 which comprise the Profit and Loss Account, the Balance Sheet and the related notes. I acknowledge my responsibility for the financial statements, including the appropriateness of the accounting basis as set out in note 1, and for providing Accounting Matters with all information and explanations necessary for the compilation.

Hearing Help

May 2023

HEARING HELP UK CIO

PROFIT AND LOSS ACCOUNT
FOR THE YEAR ENDED 5 APRIL 2023

	2023	2023	2022	2022
	£	£	£	£
Income				
Other	1,540		0	
Grant	116,564		123,377	
Memberships/Donations	<u>1,010</u>		<u>1,082</u>	
		119,114		124,459
Expenditure				
Rent and rates	0		0	
Insurance	1,457		992	
Light and heat	2,138		1,426	
Wages	100,281		98,155	
Telephone	1,391		1,648	
General equipment	6,563		5,799	
Travel and subsistence	3,156		2,292	
Training	0		0	
Repairs and renewals	2,278		558	
Administration costs	4,688		3,894	
Other	944		1,362	
Depreciation	<u>1,280</u>		<u>1,406</u>	
		<u>124,176</u>		<u>117,532</u>
NET PROFIT/LOSS		<u><u>-5,062</u></u>		<u><u>6,927</u></u>

HEARING HELP UK CIO

BALANCE SHEET
FOR THE YEAR ENDED 5 APRIL 2023

	Notes	2023 £	2023 £	2022 £	2022 £
FIXED ASSETS					
Tangible Assets	2		7,252		7,335
CURRENT ASSETS					
Bank account		71,110		75,921	
Cash in hand		9		165	
		<u>71,119</u>		<u>76,086</u>	
CURRENT LIABILITIES					
Trade creditors		<u>207</u>		<u>195</u>	
			<u>70,912</u>		<u>75,891</u>
NET ASSETS					
			<u>78,164</u>		<u>83,226</u>
FINANCED BY					
CAPITAL ACCOUNT	3		<u>78,164</u>		<u>83,226</u>

HEARING HELP UK CIO

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 5 APRIL 2023**

1 ACCOUNTING POLICIES

Basis of preparing the financial statements:

The financial statements have been compiled on a basis which enables to be calculated in accordance with generally accepted accounting practice and which provides sufficient and relevant information to enable the completion of any necessary tax return.

2 TANGIBLE FIXED ASSETS

	Office equipment £
COST	
At 6 April 2022	30,526
Additions	<u>1,197</u>
At 5 April 2023	31,723
 DEPRECIATION	
At 6 April 2022	23,191
Charge for year	<u>1,280</u>
At 5 April 2023	24,471
 NET BOOK VALUE	
At 5 April 2023	<u><u>7,252</u></u>
At 6 April 2022	<u><u>7,335</u></u>

3 CAPITAL ACCOUNT

	2023	2023	2022	2022
	£	£	£	£
Brought forward	83,226		76,299	
Add	0		0	
Net Profit/Loss	-5,062		6,927	
Capital introduced	<u> </u>		<u> </u>	
	<u>78,164</u>		<u>83,226</u>	
	<u><u>78,164</u></u>		<u><u>83,226</u></u>	

HEARING HELP UK

England & Wales - Charity number 1163380

Accounts



Trustees' Annual Report for the period

From April 2021 **Period start date** **To** March 2022 **Period end date**

Charity name: Hearing Help UK

Charity registration number: 1163380

Objectives and Activities

	SORP reference	
Summary of the purposes of the charity as set out in its governing document	Para 1.17	The object is to relieve hearing impaired people resident anywhere in the UK by the provision of practical help, support, advice, and information. To recruit, train and support suitable volunteers to undertake appropriate work programmes.
Summary of the main activities in relation to those purposes for the public benefit, in particular, the activities, projects or services identified in the accounts.	Para 1.17 and 1.19	We provide the hard of hearing service for the whole of Derbyshire on behalf of Derbyshire County Council and the Derbyshire Clinical Commissioning Group. We assess hearing impaired people for a range of ancillary hearing equipment. i.e. Personal listeners, TV listeners and door bells etc. which are then provided free of charge. This is done by means of public outreach events, presentations, awareness training to individuals and commercial enterprises. We also provide monthly social events and peer support groups to combat isolation.
Statement confirming whether the trustees have had regard to the guidance issued by the Charity Commission on public benefit	Para 1.18	Our trustees are aware of the guidance issued by the Charity Commission on public benefit.

Additional information (optional)

You may choose to include further statements where relevant about:

	SORP reference	
	Para 1.38	N/A

Policy on grant making		
Policy on social investment including program related investment	Para 1.38	N/A
Contribution made by volunteers	Para 1.38	We have a fluctuating number of volunteers, currently 36 wonderful volunteers regularly contribute approx. 1117 hours free of charge. On a Social Return on Investment basis at £10 per hour this equates to a value of £11,170.00.
Other		N/A

Achievements and Performance

	SORP reference	
Summary of the main achievements of the charity, identifying the difference the charity's work has made to the circumstances of its beneficiaries and any wider benefits to society as a whole.	Para 1.20	This current year despite the Lockdown and restrictions due to Covid-19 we have continued our operation including our commitment to provide the Hard of Hearing Contract for Derbyshire. We have actively increased our marketing strategies so that our services will be more recognised. This includes new Social media exposure which enables to us to reach out to a wider age group of people, their families, and friends. Our social media followers to date are women 69.7%, men 30.3%, 44% of these are aged between 18 - 54 years old and 56% are 55 years old and upwards. This has led to increased numbers of hearing impaired people receiving support and advice and information. We have re-started and increased our Social and Peer Support Groups too.

Additional information (optional)

You may choose to include further statements where relevant about:

Achievements against objectives set	Para 1.41	We have increased our Peer Support Groups by 100%, we are extremely pleased with this. Our social group participation is also increasing by approximately 20% since the lockdown period.
Performance of fundraising activities against objectives set	Para 1.41	N/A
Investment performance against objectives	Para 1.41	N/A
Other		N/A

Financial Review

Review of the charity's financial position at the end of the period	Para 1.21	Accounts attached. We will continue to maintain acute financial management.
Statement explaining the policy for holding reserves stating why they are held	Para 1.22	The trustee's policy is to maintain adequate reserves to continue the Charities work for the following 12 months.
Amount of reserves held	Para 1.22	£83500
Reasons for holding zero reserves	Para 1.22	N/A
Details of fund materially in deficit	Para 1.24	N/A
Explanation of any uncertainties about the charity continuing as a going concern	Para 1.23	N/A

Additional information (optional)

You may choose to include further statements where relevant about:

The charity's principal sources of funds (including any fundraising)	Para 1.47	
Investment policy and objectives including any social investment policy adopted	Para 1.46	
A description of the principal risks facing the charity	Para 1.46	
Other		

Structure, Governance and Management

Description of charity's trusts:		
Type of governing document (trust deed, royal charter)	Para 1.25	CIO
How is the charity constituted? (e.g unincorporated association, CIO)	Para 1.25	Constitution of a Charitable Incorporated Organisation with Voting Members other than its Charity Trustees
Trustee selection methods including details of any constitutional provisions e.g. election to post or name of any person or body entitled to appoint one or more trustees	Para 1.25	We refer to our CIO constitution. The vacancies for trustees that arise may be filled by the decision of the members at our Annual General Meeting.

Additional information (optional)

You may choose to include further statements where relevant about:

Policies and procedures adopted for the induction and training of trustees	Para 1.51	
The charity's organisational structure and any wider network with which the charity works	Para 1.51	
Relationship with any related parties	Para 1.51	
Other		

Reference and Administrative details

Charity name	Hearing Help UK CIO
Other name the charity uses	
Registered charity number	1163380

Charity's principal address	156, Derby Road Marehay Ripley Derbyshire DE5 8HU

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Irene Brown	Chairperson		
2	Beryl Murdy	Vice Chairperson		
3	Maureen Frearson	Secretary		
4	Mick Wallis	Treasurer		
5	Nita West			
6	Margaret Copeland			
7	Emily Longden			
8	Elaine Vokes			
9	Brenda Aldred			
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				

Corporate trustees - names of the directors at the date the report was approved

Director name		

Name of trustees holding title to property belonging to the charity

Trustee name	Dates acted if not for whole year	

Funds held as custodian trustees on behalf of others

Description of the assets held in this capacity	N/A
Name and objects of the charity on whose behalf the assets are held and how this falls within the custodian charity's objects	N/A
Details of arrangements for safe custody and segregation of such assets from the charity's own assets	N/A

Additional information (optional)

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address

Name of chief executive or names of senior staff members (Optional information)

Mr John O'Brien - Chief Executive Officer
Ms Tracey Applegate - Service Manager

Exemptions from disclosure

Reason for non-disclosure of key personnel details

--

Other optional information

--

Declarations

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)

I Brown

Full name(s)

Irene Brown

**Position (eg
Secretary, Chair, etc)**

Chairperson

Date

07/12/2022

UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 5 APRIL 2022

FOR

HEARING HELP UK CIO

Charity Number 1163380

HEARING HELP UK CIO

CONTENTS OF THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 5 APRIL 2022

	Page
General Information	1
Accountants' Report	2
Client Approval Certificate	3
Profit and Loss Account	4
Balance Sheet	5
Notes to the Financial Statements	6

HEARING HELP UK CIO

GENERAL INFORMATION

FOR THE YEAR ENDED 5 APRIL 2022

PROPRIETOR: Hearing Help

ADDRESS: The Hearing Centre
156 Derby Road
Ripley
Derbyshire
DE5 8HU

ACCOUNTANTS: Accounting Matters Ltd
17 Wellington Street
Ripley
Derbyshire
DE5 3EH

UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 5 APRIL 2022

ACCOUNTANTS' REPORT TO

HEARING HELP UK CIO

In accordance with our terms of engagement we have prepared for your approval the financial statements of Hearing Help UK CIO for the year ended 5 April 2022.

Our work has been undertaken solely to prepare for your approval the financial statements of Hearing Help UK CIO.

To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than you for our work or for this report.

You have approved the financial statements for the year ended 5 April 2022 and have acknowledged your responsibility for them, for the appropriateness of the financial reporting framework adopted and for providing all information and explanations necessary for their compilation.

We have not verified the accuracy or completeness of the accounting records or information and explanations you have given us and we do not, therefore, express any opinion on the financial statements.

Accounting Matters Ltd
17 Wellington Street
Ripley
Derbyshire
DE5 3EH

November 2022

UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 5 APRIL 2022

HEARING HELP UK CIO

CLIENT APPROVAL CERTIFICATE

In accordance with the terms of engagement of Accounting Matters Ltd, I approve the financial statements for the year ended 5 April 2022 which comprise the Profit and Loss Account, the Balance Sheet and the related notes. I acknowledge my responsibility for the financial statements, including the appropriateness of the accounting basis as set out in note 1, and for providing Accounting Matters with all information and explanations necessary for the compilation.

Hearing Help

November 2022

HEARING HELP UK CIO

**PROFIT AND LOSS ACCOUNT
FOR THE YEAR ENDED 5 APRIL 2022**

	2021	2021	2020	2020
	£	£	£	£
Income				
Other	0		0	
Grant	123,377		104,813	
Memberships/Donations	<u>1,082</u>		<u>0</u>	
		124,459		104,813
Expenditure				
Rent and rates	0		0	
Insurance	992		1,041	
Light and heat	1,426		1,797	
Wages	98,155		67,815	
Telephone	1,648		2,229	
General equipment	5,799		957	
Travel and subsistence	2,292		315	
Training	0		0	
Repairs and renewals	558		2,126	
Administration costs	3,894		5,002	
Other	1,362		4,080	
Depreciation	<u>1,406</u>		<u>1,542</u>	
		<u>117,532</u>		<u>86,903</u>
NET PROFIT/LOSS		<u><u>6,927</u></u>		<u><u>17,910</u></u>

HEARING HELP UK CIO

BALANCE SHEET
FOR THE YEAR ENDED 5 APRIL 2022

	Notes	2022 £	2022 £	2021 £	2021 £
FIXED ASSETS					
Tangible Assets	2		7,335		8,740
CURRENT ASSETS					
Bank account		75,921		85,588	
Cash in hand		<u>165</u>		<u>157</u>	
		76,086		85,745	
CURRENT LIABILITIES					
Trade creditors		<u>195</u>		<u>18,186</u>	
			<u>75,891</u>		<u>67,559</u>
NET ASSETS					
			<u>83,226</u>		<u>76,299</u>
FINANCED BY					
CAPITAL ACCOUNT					
	3		<u>83,226</u>		<u>76,299</u>

HEARING HELP UK CIO

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 5 APRIL 2022**

1 ACCOUNTING POLICIES

Basis of preparing the financial statements:

The financial statements have been compiled on a basis which enables to be calculated in accordance with generally accepted accounting practice and which provides sufficient and relevant information to enable the completion of any necessary tax return.

2 TANGIBLE FIXED ASSETS

	Office equipment £
COST	
At 6 April 2021	30,526
Additions	<u>0</u>
At 5 April 2022	30,526
 DEPRECIATION	
At 6 April 2021	21,785
Charge for year	<u>1,406</u>
At 5 April 2022	23,191
 NET BOOK VALUE	
At 5 April 2022	<u><u>7,335</u></u>
At 6 April 2021	<u><u>8,741</u></u>

3 CAPITAL ACCOUNT

	2022	2022	2021	2021
	£	£	£	£
Brought forward	76,299		58,389	
Add	0		0	
Net Profit/Loss	6,927		17,910	
Capital introduced	<u> </u>		<u> </u>	
		<u>83,226</u>		<u>76,299</u>
		<u><u>83,226</u></u>		<u><u>76,299</u></u>

UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 5 APRIL 2022

FOR

HEARING HELP UK CIO

Charity Number 1163380

HEARING HELP UK CIO

CONTENTS OF THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 5 APRIL 2022

	Page
General Information	1
Accountants' Report	2
Client Approval Certificate	3
Profit and Loss Account	4
Balance Sheet	5
Notes to the Financial Statements	6

HEARING HELP UK CIO

GENERAL INFORMATION

FOR THE YEAR ENDED 5 APRIL 2022

PROPRIETOR: Hearing Help

ADDRESS: The Hearing Centre
156 Derby Road
Ripley
Derbyshire
DE5 8HU

ACCOUNTANTS: Accounting Matters Ltd
17 Wellington Street
Ripley
Derbyshire
DE5 3EH

UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 5 APRIL 2022

ACCOUNTANTS' REPORT TO

HEARING HELP UK CIO

In accordance with our terms of engagement we have prepared for your approval the financial statements of Hearing Help UK CIO for the year ended 5 April 2022.

Our work has been undertaken solely to prepare for your approval the financial statements of Hearing Help UK CIO.

To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than you for our work or for this report.

You have approved the financial statements for the year ended 5 April 2022 and have acknowledged your responsibility for them, for the appropriateness of the financial reporting framework adopted and for providing all information and explanations necessary for their compilation.

We have not verified the accuracy or completeness of the accounting records or information and explanations you have given us and we do not, therefore, express any opinion on the financial statements.

Accounting Matters Ltd
17 Wellington Street
Ripley
Derbyshire
DE5 3EH

November 2022

UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 5 APRIL 2022

HEARING HELP UK CIO

CLIENT APPROVAL CERTIFICATE

In accordance with the terms of engagement of Accounting Matters Ltd, I approve the financial statements for the year ended 5 April 2022 which comprise the Profit and Loss Account, the Balance Sheet and the related notes. I acknowledge my responsibility for the financial statements, including the appropriateness of the accounting basis as set out in note 1, and for providing Accounting Matters with all information and explanations necessary for the compilation.

Hearing Help

November 2022

HEARING HELP UK CIO

PROFIT AND LOSS ACCOUNT
FOR THE YEAR ENDED 5 APRIL 2022

	2021	2021	2020	2020
	£	£	£	£
Income				
Other	0		0	
Grant	123,377		104,813	
Memberships/Donations	<u>1,082</u>		<u>0</u>	
		124,459		104,813
Expenditure				
Rent and rates	0		0	
Insurance	992		1,041	
Light and heat	1,426		1,797	
Wages	98,155		67,815	
Telephone	1,648		2,229	
General equipment	5,799		957	
Travel and subsistence	2,292		315	
Training	0		0	
Repairs and renewals	558		2,126	
Administration costs	3,894		5,002	
Other	1,362		4,080	
Depreciation	<u>1,406</u>		<u>1,542</u>	
		<u>117,532</u>		<u>86,903</u>
NET PROFIT/LOSS		<u><u>6,927</u></u>		<u><u>17,910</u></u>

HEARING HELP UK CIO

BALANCE SHEET
FOR THE YEAR ENDED 5 APRIL 2022

	Notes	2022 £	2022 £	2021 £	2021 £
FIXED ASSETS					
Tangible Assets	2		7,335		8,740
CURRENT ASSETS					
Bank account		75,921		85,588	
Cash in hand		<u>165</u>		<u>157</u>	
		76,086		85,745	
CURRENT LIABILITIES					
Trade creditors		<u>195</u>		<u>18,186</u>	
			<u>75,891</u>		<u>67,559</u>
NET ASSETS					
			<u>83,226</u>		<u>76,299</u>
FINANCED BY					
CAPITAL ACCOUNT					
	3		<u>83,226</u>		<u>76,299</u>

HEARING HELP UK CIO

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 5 APRIL 2022**

1 ACCOUNTING POLICIES

Basis of preparing the financial statements:

The financial statements have been compiled on a basis which enables to be calculated in accordance with generally accepted accounting practice and which provides sufficient and relevant information to enable the completion of any necessary tax return.

2 TANGIBLE FIXED ASSETS

	Office equipment £
COST	
At 6 April 2021	30,526
Additions	<u>0</u>
At 5 April 2022	30,526
 DEPRECIATION	
At 6 April 2021	21,785
Charge for year	<u>1,406</u>
At 5 April 2022	23,191
 NET BOOK VALUE	
At 5 April 2022	<u><u>7,335</u></u>
At 6 April 2021	<u><u>8,741</u></u>

3 CAPITAL ACCOUNT

	2022	2022	2021	2021
	£	£	£	£
Brought forward	76,299		58,389	
Add	0		0	
Net Profit/Loss	6,927		17,910	
Capital introduced	<u> </u>		<u> </u>	
		<u>83,226</u>		<u>76,299</u>
		<u><u>83,226</u></u>		<u><u>76,299</u></u>

HEARING HELP UK

England & Wales - Charity number 1163380

Accounts



Trustees' Annual Report for the period

From April 2020
March 2021

Period start date To
Period end date

Charity name: **Hearing Help UK**

Charity registration number: **1163380**

Objectives and Activities

	SORP reference	
Summary of the purposes of the charity as set out in its governing document	Para 1.17	The object is to relieve hearing impaired people resident anywhere in the UK by the provision of practical help, support, advice, and information. To recruit, train and support suitable volunteers to undertake appropriate work programmes.
Summary of the main activities in relation to those purposes for the public benefit, in particular, the activities, projects or services identified in the accounts.	Para 1.17 and 1.19	We provide the hard of hearing service for the whole of Derbyshire on behalf of Derbyshire County Council and the Derbyshire Clinical Commissioning Group. We assess hearing impaired people for a range of ancillary hearing equipment. i.e. Personal listeners, TV listeners and door bells etc. which are then provided free of charge. This is done by means of public outreach events, presentations, awareness training to individuals and commercial enterprises. We also provide monthly social events and peer support groups to combat isolation.
Statement confirming whether the trustees have had regard to the guidance issued by the Charity Commission on public benefit	Para 1.18	Our trustees are aware of the guidance issued by the Charity Commission on public benefit.

Additional information (optional)

You may choose to include further statements where relevant about:

	SORP reference	
Policy on grant making	Para 1.38	n/a

Policy on social investment including program related investment	Para 1.38	n/a
Contribution made by volunteers	Para 1.38	We have 33 wonderful volunteers who regularly contribute approximately 1500 hours annually to our organisation.
Other		n/a

Achievements and Performance

	SORP reference	
Summary of the main achievements of the charity, identifying the difference the charity's work has made to the circumstances of its beneficiaries and any wider benefits to society as a whole.	Para 1.20	This current year despite the Lockdown and restrictions due to Covid-19 we have continued our operation including our commitment to provide the Hard of Hearing Contract for Derbyshire. We have actively increased our marketing strategies so that our services will be more recognised. This includes new Social media exposure which enables to us to reach out to a wider age group of people, their families, and friends. Our social media followers to date are women 64%, men 36%, 35% of these are aged between 25 - 54 years old and 29% are 59 years old and upwards. This has led to increased numbers of hearing impaired people receiving support and advice and information. We have re-started and increased our Social and Peer Support Groups too.

Additional information (optional)

You may choose to include further statements where relevant about:

Achievements against objectives set	Para 1.41	We have increased our Peer Support Groups by 100%, we are extremely pleased with this. Our social group participation is also increasing by approximately
-------------------------------------	-----------	--

		20% since the lockdown period.
Performance of fundraising activities against objectives set	Para 1.41	n/a
Investment performance against objectives	Para 1.41	n/a
Other		n/a

Financial Review

Review of the charity's financial position at the end of the period	Para 1.21	Accounts attached. We will continue to maintain acute financial management.
Statement explaining the policy for holding reserves stating why they are held	Para 1.22	The trustee's policy is to maintain adequate reserves to continue the Charities work for the following 12 months.
Amount of reserves held	Para 1.22	£60K
Reasons for holding zero reserves	Para 1.22	n/a
Details of fund materially in deficit	Para 1.24	n/a
Explanation of any uncertainties about the charity continuing as a going concern	Para 1.23	none

Additional information (optional)

You may choose to include further statements where relevant about:

The charity's principal sources of funds (including any fundraising)	Para 1.47	
Investment policy and objectives including any social investment policy adopted	Para 1.46	
A description of the principal risks facing the charity	Para 1.46	
Other		

Structure, Governance and Management

Description of charity's trusts:		
Type of governing document (trust deed, royal charter)	Para 1.25	CIO
How is the charity constituted? (e.g unincorporated association, CIO)	Para 1.25	Constitution of a Charitable Incorporated Organisation with Voting Members other than its Charity Trustees
Trustee selection methods including details of any constitutional provisions e.g. election to post or name of any person or body entitled to appoint one or more trustees	Para 1.25	We refer to our CIO constitution. The vacancies for trustees that arise may be filled by the decision of the members at our Annual General Meeting.

Additional information (optional)

You may choose to include further statements where relevant about:

Policies and procedures adopted for the induction and training of trustees	Para 1.51	
The charity's organisational structure and any wider network with which the charity works	Para 1.51	
Relationship with any related parties	Para 1.51	
Other		

Reference and Administrative details

Charity name	Hearing Help UK CIO
Other name the charity uses	
Registered charity number	1163380

Charity's principal address	156 Derby Road, Marehay, Ripley. Derbyshire DE5 8HU

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Ruth Bannister	Chair Person		
2	Ruth Hudson	Vice Chair Person		
3	Beryl Murdy	Secretary		
4	Mick Wallis	Treasurer		
5	Nita West			
6	Margaret Copeland			
7	Emily Longdon			
8	Maureen Fox			
9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				

Corporate trustees - names of the directors at the date the report was approved

Director name		

Name of trustees holding title to property belonging to the charity

Trustee name	Dates acted if not for whole year	

Funds held as custodian trustees on behalf of others

Description of the assets held in this capacity	n/a
Name and objects of the charity on whose behalf the assets are held and how this falls within the custodian charity's objects	n/a
Details of arrangements for safe custody and segregation of such assets from the charity's own assets	n/a

Additional information (optional)

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address

Name of chief executive or names of senior staff members (Optional information)

Mr John O'Brien Director of Services Mrs Caron Clare Service Manager

Exemptions from disclosure

Reason for non-disclosure of key personnel details

--

Other optional information

--

Declarations

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)

R C Bannister

Full name(s)

Ruth Christine Bannister

**Position (eg
Secretary, Chair, etc)**

Chair Person

Date

26/01/2022

UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 5 APRIL 2021

FOR

HEARING HELP UK CIO

Charity Number 1163380

HEARING HELP UK CIO

CONTENTS OF THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 5 APRIL 2021

	Page
General Information	1
Accountants' Report	2
Client Approval Certificate	3
Profit and Loss Account	4
Balance Sheet	5
Notes to the Financial Statements	6

HEARING HELP UK CIO

GENERAL INFORMATION

FOR THE YEAR ENDED 5 APRIL 2021

PROPRIETOR: Hearing Help

ADDRESS: The Hearing Centre
156 Derby Road
Ripley
Derbyshire
DE5 8HU

ACCOUNTANTS: Accounting Matters Ltd
17 Wellington Street
Ripley
Derbyshire
DE5 3EH

UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 5 APRIL 2021

ACCOUNTANTS' REPORT TO

HEARING HELP UK CIO

In accordance with our terms of engagement we have prepared for your approval the financial statements of Hearing Help UK CIO for the year ended 5 April 2021.

Our work has been undertaken solely to prepare for your approval the financial statements of Hearing Help UK CIO.

To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than you for our work or for this report.

You have approved the financial statements for the year ended 5 April 2021 and have acknowledged your responsibility for them, for the appropriateness of the financial reporting framework adopted and for providing all information and explanations necessary for their compilation.

We have not verified the accuracy or completeness of the accounting records or information and explanations you have given us and we do not, therefore, express any opinion on the financial statements.

Accounting Matters Ltd
17 Wellington Street
Ripley
Derbyshire
DE5 3EH

September 2021

UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 5 APRIL 2021

HEARING HELP UK CIO

CLIENT APPROVAL CERTIFICATE

In accordance with the terms of engagement of Accounting Matters Ltd, I approve the financial statements for the year ended 5 April 2021 which comprise the Profit and Loss Account, the Balance Sheet and the related notes. I acknowledge my responsibility for the financial statements, including the appropriateness of the accounting basis as set out in note 1, and for providing Accounting Matters with all information and explanations necessary for the compilation.

Hearing Help

September 2021

HEARING HELP UK CIO

PROFIT AND LOSS ACCOUNT
FOR THE YEAR ENDED 5 APRIL 2021

	2021	2021	2020	2020
	£	£	£	£
Income				
Other	0		1,217	
Grant	104,813		52,840	
Memberships	<u>0</u>		<u>9,670</u>	
		104,813		63,727
Expenditure				
Rent and rates	0		0	
Insurance	1,041		1,041	
Light and heat	1,797		2,052	
Wages	67,815		39,656	
Telephone	2,229		1,650	
General equipment	957		2,273	
Travel and subsistence	315		2,182	
Training	0		0	
Repairs and renewals	2,126		963	
Administration costs	5,002		3,141	
Other	4,080		1,547	
Depreciation	<u>1,542</u>		<u>286</u>	
		<u>86,903</u>		<u>54,791</u>
NET PROFIT/LOSS		<u><u>17,910</u></u>		<u><u>8,936</u></u>

HEARING HELP UK CIO

BALANCE SHEET
FOR THE YEAR ENDED 5 APRIL 2021

	Notes	2021 £	2021 £	2020 £	2020 £
FIXED ASSETS					
Tangible Assets	2		8,740		6,076
CURRENT ASSETS					
Bank account		85,588		51,999	
Cash in hand		<u>157</u>		<u>494</u>	
		85,745		52,493	
CURRENT LIABILITIES					
Trade creditors		<u>18,186</u>		<u>180</u>	
			<u>67,559</u>		<u>52,313</u>
NET ASSETS					
			<u><u>76,299</u></u>		<u><u>58,389</u></u>
FINANCED BY					
CAPITAL ACCOUNT					
	3		<u><u>76,299</u></u>		<u><u>58,389</u></u>

HEARING HELP UK CIO

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 5 APRIL 2021

1 ACCOUNTING POLICIES

Basis of preparing the financial statements:

The financial statements have been compiled on a basis which enables to be calculated in accordance with generally accepted accounting practice and which provides sufficient and relevant information to enable the completion of any necessary tax return.

2 TANGIBLE FIXED ASSETS

	Office equipment £
COST	
At 6 April 2020	26,319
Additions	<u>4,206</u>
At 5 April 2021	30,526
DEPRECIATION	
At 6 April 2020	20,243
Charge for year	<u>1,542</u>
At 5 April 2021	21,785
NET BOOK VALUE	
At 5 April 2021	<u><u>8,740</u></u>
At 6 April 2020	<u><u>6,076</u></u>

3 CAPITAL ACCOUNT

	2021	2021	2020	2020
	£	£	£	£
Brought forward	58,389		50,361	
Add	0		0	
Net Profit/Loss	17,910		8,208	
Capital introduced	<u> </u>		<u> </u>	
		<u>76,299</u>		<u>58,389</u>
		<u><u>76,299</u></u>		<u><u>58,389</u></u>

UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 5 APRIL 2021

ACCOUNTANTS' REPORT TO

HEARING HELP UK CIO

In accordance with our terms of engagement we have prepared for your approval the financial statements of Hearing Help UK CIO for the year ended 5 April 2021.

Our work has been undertaken solely to prepare for your approval the financial statements of Hearing Help UK CIO.

To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than you for our work or for this report.

You have approved the financial statements for the year ended 5 April 2021 and have acknowledged your responsibility for them, for the appropriateness of the financial reporting framework adopted and for providing all information and explanations necessary for their compilation.

We have not verified the accuracy or completeness of the accounting records or information and explanations you have given us and we do not, therefore, express any opinion on the financial statements.

Accounting Matters Ltd
17 Wellington Street
Ripley
Derbyshire
DE5 3EH

September 2021