

CHIPPING BARNET FOODBANK

England & Wales · Charity number 1163042

Details

Status Registered

Legal form Other

Registered 2015-08-06

Register [View on the Charity Commission register](#)

Contact

Address 63 Somerset Road
New Barnet
Barnet
EN5 1RF

Phone 07716890535

Email info@chippingbarnet.foodbank.org.uk

Website www.chippingbarnet.foodbank.org.uk

Activities

Objects: THE PREVENTION OR RELIEF OF POVERTY IN CHIPPING BARNET AND THE SURROUNDING AREAS IN PARTICULAR BY PROVIDING EMERGENCY FOOD SUPPLIES TO INDIVIDUALS IN NEED.

Activities: To supply food parcels to individual and families in order to alleviate hunger in the Chipping Barnet area.

Classification

- **How:** Provides Advocacy/advice/information, Other Charitable Activities
- **What:** The Prevention Or Relief Of Poverty, Other Charitable Purposes
- **Who:** Children/young People, Elderly/old People, People With Disabilities, Other Charities Or Voluntary Bodies, The General Public/mankind

Geography

- Barnet

Finances

Period end	Income	Expenditure	Assets	Employees
2025-05-31	£349,230	£327,919	-	-
2024-05-31	£244,808	£198,242	-	-
2023-05-31	£193,685	£126,664	-	-
2022-05-31	£77,993	£85,375	-	-
2021-05-31	£90,566	£29,413	-	-

Trustees

Name	Role	Appointed
Edward Dolling	Chair	2024-11-19
Arlette Rose Jennings		2023-01-23
Julie Elizabeth Mc Gregor		2024-11-19
MARGARET MARIA SPILLMAN		2013-10-09
RICHARD DAVID LAWSON		2016-11-16
Rev Jennifer Robinson-Beswick		2024-11-19
Sarah Pillai		2026-03-21
Seamus McKenna		2025-11-18

CHIPPING BARNET FOODBANK

England & Wales - Charity number 1163042

Accounts



Annual Report of the Trustees

1st September 2024 – 31st August 2025

For AGM

18th November 2025 at 8pm

Holy Trinity Church
18 Lyonsdown Road
New Barnet
EN5 1JE

About the Charity

Charity Commission Registration Number: 1163042

Registered Address: 63 Somerset Road, New Barnet, Barnet, EN5 1RF

Constitution Adopted: 09/10/2013, amended on 16/11/2021

Charitable Object:

The prevention or relief of poverty in Chipping Barnet and the surrounding areas, in particular by providing emergency food supplies and support to individuals in need.

Overview:

Chipping Barnet Foodbank is a charity providing emergency food assistance and comprehensive support to individuals and families facing poverty in the London Borough of Barnet.

Beyond distributing food parcels, we offer a range of support services including benefits advice, debt and housing support, employment advice, digital inclusion, and client signposting to other local resources.

We work closely with community partners and engage in advocacy to address the root causes of food insecurity. Our approach is holistic, offering immediate relief while helping people build long-term stability and independence.

We are part of a UK wide network of foodbanks, guided by Trussell, who work to end the need for emergency food.

Governance:

Trustees are elected at the Annual General Meeting by official representatives of the eight local member churches: Barnet Brookside Methodist, Barnet URC Wood Street, Christ Church (St Albans Road), St Gregory's R.C., St James New Barnet, St John's URC, St Mary the Virgin, and St Peter's R.C.

The trustees confirm that they have complied with their duty under section 4 of the Charities Act 2006 to have due regard to the Charity Commission's guidance on public benefit.

The food bank's operations are managed by the management team under the leadership of Foodbank Manager, Victoria Miller.

Independent Examiners:

BKL Chartered Accountants

Trustees

Chair	Martine Whitaker
Treasurer	Arlette Jennings
Deputy Treasurer	Margaret Spillman
Secretary	Richard Lawson
Safeguarding Officer	Margaret Spillman
Trustee	Sarah Edwards
Trustee	Jennifer Robinson-Beswick
Trustee	Edward Dolling
Trustee	Julie Mc Gregor
+ Minute Secretary	Caroline Antoinette

Management Team

Foodbank Manager	Victoria Miller
Treasurer	Arlette Jennings
Deputy Treasurer	Margaret Spillman
Warehouse Manager	Harold Williams
Deputy Warehouse Manager	Ann Horn
Referral Agencies Coordinator	Teresa Williams
Campaigning, Advocacy & Organising Lead	Bob Bevil
Client Signposting Lead	Jacqui Roeder
Operations & Volunteer Scheduler	David Godfrey
Driver and Deliveries Coordinator	Edward Dolling
Volunteer Coordinator	Peter McMahon
Volunteer Scheduler	Caroline Antoinette
Minute Secretary	Joanna Forsythe

Report for AGM of Chair of Trustees' Board

As we reflect on the past year at Chipping Barnet Foodbank, I am proud of the remarkable work achieved by our staff, trustees, volunteers, and partners. Our food bank continues to provide essential support to individuals and families facing food insecurity, operating twice weekly and responding to growing demand, with over 7,800 people supported in the past year. Rising costs mean we now spend up to £1,000 per week on food, underscoring the urgent need to strengthen our fundraising efforts to secure long-term sustainability.

I would like to acknowledge the exceptional contributions of key individuals: Victoria, for her outstanding leadership as Manager; Jacqui, for developing and strengthening our Client Signposting Team; Julianna, whose work with Citizens Advice Barnet has directly helped hundreds of clients; and Bob, for his ongoing campaigning work, particularly the “Engage Don’t Enforce” initiative to reduce the use of bailiffs.

This year also marks a personal milestone, as I will be stepping down from my role as Chair of Trustees. I am delighted that Ed Dolling has agreed to take on this role, and I am confident that under his leadership the food bank will continue to thrive.

Our achievements build on the strong foundations highlighted in the reports from Victoria, Jacqui, Bob, Harold, Peter, and Arlette, which show the breadth of our work — from food distribution and signposting, to advocacy, campaigning, digital inclusion, and volunteer development. Together, these activities ensure we continue to meet immediate needs while addressing the underlying causes of food insecurity.

Looking ahead, our priorities include: expanding fundraising and income generation, continuing to strengthen our volunteer training and engagement, continuing to develop our wraparound support, and advocating for systemic change in partnership with local organisations, Citizens UK, and the Barnet Food Partnership.

Finally, I extend my heartfelt thanks to all our staff, volunteers, trustees, donors, partner organisations, and the wider community. Your dedication and generosity make Chipping Barnet Foodbank a beacon of support and hope, and it has been a privilege to serve alongside you.

Martine Whitaker - Chair of Trustees' Board

Manager's Strategy Report

This year has been one of both consolidation and growth for Chipping Barnet Foodbank as we continue to deliver on our '[2023–2028 Strategy to Alleviate Poverty in Barnet](#)'. Our vision remains the same: a borough where everyone can afford the essentials and no one needs to use a food bank.

Collaboration has been at the heart of our work. By working closely with our volunteers, trustees, and referral partners, and through stronger connections with other food banks and community organisations across Barnet, we've strengthened our holistic model of support and helped people facing hardship to move forward with dignity and hope.

Strengthening Our Wraparound Support Model

Our strategy focuses on supporting people beyond emergency food provision and addressing the interconnected issues of housing, debt, benefits, low income, unemployment, health, and wellbeing that so often drive food insecurity.

Over the past year, we have embedded this model across every part of our service. Clients now receive tailored support from a growing network of partners including Citizen's Advice Barnet, BOOST Barnet, Age UK Barnet, Christians Against Poverty, National Energy Action, Barnet Homes, NHS Talking Therapies, University of Hertfordshire (Legal Advice Clinic), and Shaw Trust. These on-site and referral partnerships ensure that clients can access the right help quickly and easily, all from within a trusted and welcoming environment.

Here is a quote from Beth, Debt Coach at CAP Barnet:

"It has been great to partner with Chipping Barnet Foodbank to provide a CAP drop-in service for those that need debt help in our area of Barnet. The food bank has been brilliant at looking at the needs of individuals beyond that of food provision and CAP has been able to collaborate and come alongside the food bank and other services, such as CAB, BOOST Barnet and Barnet Homes, to assist individuals with housing, employment and financial needs. CAP has had a number of individuals book in for debt help as a result of having the drop-in service at the foodbank and we have been able to walk alongside these clients to see them find freedom from the burden of debt."

We have also refined our processes to reduce dependency, with clearer guidance for referral agencies, structured supermarket voucher criteria, and stronger links between our signposting team and advice partners. This joined-up approach is helping more clients move towards stability and independence.

Through the Barnet Food Partnership, which both Bob Bevil and I sit on as committee members, we are also playing a leading role in developing coordinated approaches to food support across the borough.

Citizens Advice Barnet

Our partnership with Citizens Advice Barnet (CAB) remains one of the most important elements of our wraparound support model. Having a trained adviser embedded within our food bank sessions enables clients to access professional, confidential advice at the very point of crisis, often preventing situations from worsening.

Over the last reporting year of the project (October 2024-September 2025), our CAB adviser has supported 247 new, unique clients.

The top areas of support remain benefits, housing, and debt, with growing demand for help with complex Universal and Tax Credit claims, income maximisation, and energy support.



This service is transformative. It provides not only practical solutions, but also restores confidence and dignity to clients at their lowest moments. CAB estimates that, following advice, 82 people have no longer needed to use the food bank, clear evidence of the lasting impact of this support. The adviser is now an integral part of our operations, working seamlessly alongside our signposting team to ensure joined-up support and shared client follow-up.

CAB's data also plays a vital role in our campaigning and advocacy work, helping us identify policy gaps and influence change locally and nationally.

Client Signposting Team

The development of our Client Signposting Team has been a major step forward this year. Led by Jacqui Roeder, the team now includes eight trained volunteer signposters who work across most sessions to ensure every client has the opportunity to access wider help.

Our signposting team provides both practical and emotional support, helping clients to identify and access the wider help they need. The team focuses strongly on income maximisation, ensuring people are receiving the benefits, grants, and financial support they are entitled to. They make referrals to trusted partner organisations for specialist help and always take the time to listen, offering empathy and reassurance at moments of crisis.

This work plays a vital role in reducing dependency, building client confidence, and helping to relieve pressure on statutory services. Our food bank often acts as an early point of contact for people in crisis, where issues can be identified and addressed before they escalate.

Looking ahead, we remain committed to strengthening and expanding our network of partner organisations, while staying responsive to changes in local need and available funding. This will ensure we continue to offer timely, high-quality, and impactful support for our community.

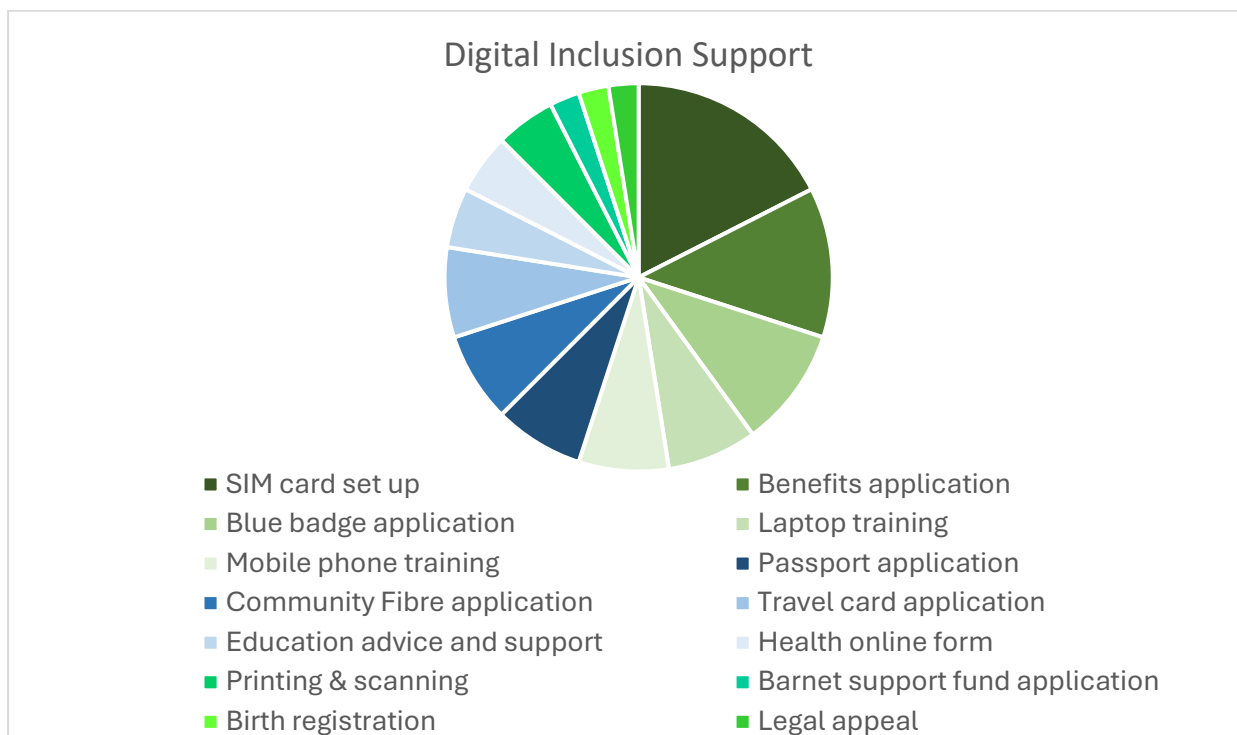
For further detail on this work, please see Jacqui Roeder's Client Signposting Lead Report below.

Digital Inclusion Service

Our Digital Inclusion Service continues to be a lifeline for clients who struggle with online access and digital skills. Through our team of three Digital Champions, we have supported people with a wide range of online tasks.

The chart below highlights the wide range of digital support provided, from applying for benefits, travel cards, and blue badges, to accessing health services and staying connected through digital communication.

This service not only improves digital confidence but also enables clients to access the vital services and entitlements they might otherwise miss.



This year we also distributed Chromebooks through the Good Things Foundation, helping clients build digital confidence and independence. These tools are particularly vital for people managing benefits or job applications, or for parents supporting the education of their children.

Our digital inclusion work is now fully embedded in food bank sessions, proving highly effective and remaining a key strand of our holistic model moving forward.

Campaigning, Advocacy and Organising

Chipping Barnet Foodbank continues to play a leading role in advocating for systemic change to reduce poverty in our community.

Following the success of last year's Barnet Food Security Summit, we have remained central to the Barnet Food Partnership Committee and borough-wide discussions on the future of emergency food support. We continue to work with partners across the borough to take forward the recommendations from the Summit, several of which are now being actively explored and developed locally.

Working alongside Citizens Advice Barnet, we have continued to influence local policy, contributing to the creation of Barnet Council's discretionary fund for residents in debt. Our joint "Engage Not Enforce" campaign continues to push for a fairer, more compassionate approach to council tax and debt recovery.

We also joined Citizens UK, a national network of civic organisations working for social justice, which will help us strengthen our voice and collaborate on issues such as the London Living Wage and fairer access to essentials.

Our campaigning is always grounded in the stories and experiences of the people we support. It is their courage and resilience that guide our work and fuel our commitment to long-term change.

Please see Bob Bevil's Campaigning, Advocacy and Organising Lead Report below for more detailed information.

Equality, Diversity and Inclusion (EDI)

This year we have started to make good progress in embedding Equality, Diversity and Inclusion (EDI) across all areas of our work. We completed an EDI SWOT analysis and developed an Impact and Effort Matrix to identify clear priorities and next steps. We are reviewing and updating our communications to use more inclusive language and improve accessibility. We have also partnered with Inclusion Barnet to ensure that lived experience continues to inform and shape our approach.

We are also working to diversify our volunteer team and leadership roles so that they better reflect the communities we serve. Our goal is to ensure that everyone who engages with Chipping Barnet Foodbank, whether as a client, volunteer, or partner, feels welcomed, respected, and represented.

A big thank you to Tony Panayiotou, Head of EDI at Trussell, for supporting us with this endeavour.

Fundraising and Sustainability

Over the past year, we have started to strengthen our fundraising capacity and recently appointed two volunteer fundraisers and a fundraising trustee, helping to shape a more strategic approach to income generation.

We are now focusing on developing a long-term fundraising plan to ensure the sustainability of our services. This includes exploring new grant opportunities to help us continue funding our part-time paid roles, while also identifying potential corporate and individual donors who have supported us in the past and reconnecting with them.

We are aiming to increase unrestricted income through local fundraising events, school and church partnerships, and regular giving, while also sharing the real stories behind our work to inspire the local community to get involved. These efforts will help protect our core services and build a sustainable foundation for the future.

Victoria Miller - Foodbank Manager

Client Signposting Lead Report

Over the past year, we have continued to maintain and strengthen our relationships with a wide range of support organisations. These partnerships are central to our work, ensuring that clients are directed to the most appropriate and effective support.

Since October 2024, we have also developed a dedicated volunteer signposting team to strengthen this area of work. The team now includes eight trained volunteers who support clients across our food bank sessions. To build their knowledge and confidence, we have hosted a series of signposting training workshops for volunteers, providing information about both internal and external organisations and the support they offer. These sessions have laid a strong foundation for a sustainable, skilled team capable of delivering consistent, high-quality signposting support.

A key element of this work has been staying up to date with support and funding available locally and nationally. By keeping abreast of new services, initiatives, and opportunities, we can connect clients with the most relevant resources and ensure our support remains responsive and effective.

Last year, we reported that we provided signposting support to clients on 446 occasions. This year, that figure has risen to 695 occasions – an increase of 56%. This significant growth demonstrates both the increasing demand for our service and the effectiveness of our partnerships with other organisations, along with the impact of our new volunteer signposting team.

Types of Support Provided

On-site Support (340 engagements)

This covers support provided directly at Chipping Barnet Foodbank, including fuel and supermarket vouchers, SIM cards (119 pre-paid six-month SIMs), Chromebook laptops, stationery, blankets, and other household items, as well as vouchers for local activities.

The table below shows the value of supermarket and fuel vouchers provided between September 2024 and August 2025:

Supermarket & Fuel Support Sept 2024 - Aug 2025			
	No of Households	Supermarket Vouchers	Fuel Vouchers
ALDI & Sainsburys Gift Cards	62	£2,980	
Charis - Chipping Barnet Foodbank	14	£550	£140
Charis - Cadent TT Winter Fund	15	£270	£574
Fuel Bank Foundation	33		£1,825
Total	124	£3,800	£2,539

Advice Guide (72 engagements)

Advice was given verbally to clients, discussing possible support options or signposting them to relevant organisations.

Support Agency Leaflet/Webpage (208 engagements)

Clients were provided with a leaflet or webpage link related to their area of need. This encourages self-referral and empowers clients to take proactive steps towards resolving or improving their situation.

Referrals (123 engagements)

Referrals were made on behalf of clients to a range of partner organisations. Our top referral partner continues to be Sebby's Corner, which provides children's clothing, equipment, and toys. Their expanding offer now includes essential collections, new parent baby packs, a birthday and Christmas club, and school uniform support.

Drivers of Crisis

The main challenges faced by our clients continue to stem from financial hardship. The cost of essentials has risen sharply, rents have increased, and these pressures have not been matched by higher wages or benefits. A growing number of people have been made redundant or are struggling to find work that reflects their skills and experience.

We are also seeing more clients who are in work but unable to make ends meet, as rising living costs outpace household income. Benefit delays, sanctions, debt, and high energy costs remain common factors leading people to seek support. Together, these issues create a cycle of insecurity that leaves many residents just one unexpected bill away from crisis.

Impact of the Cadent Trussell Grant

Our food bank received access to the Cadent Trussell Grant in November 2024, with a set spending limit to support households experiencing fuel poverty. Through this grant, we were able to assist 23 households, providing a range of support such as supermarket vouchers, heaters, air fryers, duvets, heated blankets, and energy vouchers.

The total value distributed to households through this grant was £1,556.78.

Good Things Foundation Digital Devices

In January 2025, we received 10 Chromebook laptops from the Good Things Foundation. These were distributed to 10 households experiencing financial hardship and lacking digital access. The devices have had a significant impact, helping families with children access education, and supporting adults with employment, online applications, and essential communication.

In conclusion, the expansion of our signposting work and the development of the volunteer team have been major steps forward this year. Our ability to offer clients practical support, advice, and connections to specialist services continues to grow, thanks to the dedication of our volunteers and strong partnerships with local organisations.

Jacqui Roeder - Client Signposting Lead

Campaigning Advocacy and Organising Lead Report

Background

As a committee member of the Barnet Food Partnership (BFP), Chipping Barnet Foodbank convened a summit on 2nd November 2024 called “Feeding Barnet – A Food Security Summit.” The summit was opened by Dan Tomlinson MP and was very well attended by residents, community groups, politicians, and council officers.

The event was also an exercise in community co-production which generated six recommendations to alleviate poverty locally and attempt to reduce the need for food banks as per our strategy. It makes sense here to report progress by recommendation as this is at the core of my work over the last year.

[Feeding Barnet Summit Report](#)

Actively support new models of emergency food provision

Supporting new models of emergency food provision is important because Barnet heavily relies on the traditional food bank model which is unsustainable considering increasing demand. Research also shows that alternatives like affordable food shops are more robust, sustainable, and offer dignity and choice.

In the absence of any forthcoming funding or venue from the London Borough of Barnet this activity has been undertaken by the committee of the BFP of which Victoria Miller, our manager, and I are members.

The committee of the BFP has worked hard this year looking at different potential venues for an affordable food shop as well as speaking with a series of potential funders including Feeding Britain.

At the time of reporting the BFP committee are confident that a venue has been found for an affordable shop and that funding has been secured to fit it out.

More details are available upon request.

Revise the council’s policy on the use of bailiffs as a mechanism to collect council tax debt

2025 has been a tale of two campaigns, both led in partnership with Citizens Advice Barnet (CAB).

Priority debt, notably council tax debt, is a common client presenting factor to the food banks across the borough and data gleaned from Freedom of Information Act requests (FOIs) and other sources highlight the London Borough of Barnet as having a strict and austere enforcement policy compared to other local authorities.

Towards the end of 2024 it came to light that Barnet Council was planning to cut its Council Tax Support Scheme (CTSS) for 2025-2026 which protects the most vulnerable residents from going into council tax debt. As a part of the consultation process CAB made recommendations to the council about how to configure the CTS to best protect those residents. Unfortunately, like many local authorities short of cash, the council went ahead with its planned cuts.

However, a campaign led by CAB and Chipping Barnet Foodbank, directly referred to by the Barnet Council's Cabinet, was successful in influencing the setting up of a discretionary support fund for residents of £500,000 to support those in most need.

For more information:

[Council Tax Support Scheme 2025/26](#)

[Campaigners Slam Cuts to Council Tax Support Article](#)

The London Borough of Barnet referred its own residents to debt enforcement agents (bailiffs) 22,090 times in the financial year 2023-2024, and the referral rates are still very high compared to other local authorities.

In partnership with a team of colleagues from CAB, I have been leading a campaign called "Engage Don't Enforce" to curtail the use of bailiffs to collect council tax debt across the borough. A costed report and recommendations have been submitted to the relevant Cabinet members and senior officers.

We have also submitted a nationally, regionally, and locally endorsed open letter of support signed by over 200 people supporting the "Engage Don't Enforce" cause.

Due to our approach, we have now met and have direct access to the relevant Cabinet members and senior officers. We have by bi-monthly meetings planned with a view to working together to shape change that is fair to all involved.

Thank you to all who have lent support to this important campaign by signing the letter. The campaign is not over.

The report, recommendations, open letter, and any further information are available on request.

The council to reflect the strategic importance of food within overall council priorities

Currently, Barnet Council has one part-time paid officer to oversee food matters and the delivery of the Barnet Food Plan for residents.

[Barnet Food Plan 2022-2027](#)

In the current financial climate, this is unlikely to change. Furthermore, the topic of food does not sit in a single identifiable department which makes it difficult to raise its importance. The council has no role in the provision of emergency food services in the borough.

I have found that the best way to promote the importance of food and food security is by airing the subject wherever it is relevant. To this end I have actively participated in the Food Security Task and Completion Group (which was set up by local councillors after the summit), The Barnet Food Steering Group (led by the council), The BFP, the monthly Food Bank Meetings, questions and presentations to the Health & Wellbeing Board, the Barnet Homelessness Forum, and thorough other ad hoc meeting and opportunities including the authoring of press items.

[Barnet Post Article - Food Poverty is a Structural Challenge](#)

As a food bank we also respond to any consultation invitation that impacts upon our service or strategy e.g. the consultation for the Health and Wellbeing Strategy.

Proactively promote council opportunities reserved for Barnet residents to food insecure communities

Over the last year I have built important relationships to facilitate the availability of jobs for food banks clients; not least with BOOST, the council's Senior Section 106 Officer and the Recruitment Officer for Brent Cross Town.

Section 106 opportunities refer to those jobs made available solely to the borough's residents under Section 106 of the Town and Country Planning Act 1990. These jobs are agreed with developers and brokered by BOOST Barnet, who have a drop-in at Chipping Barnet Foodbank.

In the last year I have built a large circulation list of clients, residents, community organisations and others who receive the full list of these opportunities weekly as soon as they are made available via BOOST's weekly Bulletin.

Work continues with the Senior Section 106 Officer and Fairview to formally name Chipping Barnet Foodbank within the contract for the Victoria Quarter as an employment partner.

For the London Borough of Barnet to become an accredited London Living Wage Employer

The London Borough of Barnet remains one of only four London boroughs not yet accredited as a London Living Wage Employer. Low pay, particularly among care workers, continues to be a key factor driving people to food banks.

In mid-2025, we joined the North London Chapter of Citizens UK to support this shared campaign. Through Citizens UK, we helped make the case for Barnet's accreditation at City Hall to Deputy London Mayor Howard Dawber.

Good progress is being made, and we are hopeful that Barnet will achieve accreditation before the London elections in May 2026.

For Barnet to become a “Right to Food” Borough

Work continues on this recommendation with partners. The “Right to Food” has many meanings in practice and the plan is to propose a draft motion to the council. Given the forthcoming elections it’s prudent to focus on the more tangible recommendations.

Other Activities

In addition to working on the various recommendations, the last year has involved other allied activities linked to our strategy. For example:

- Parliamentary lobbying in Westminster – Trussell’s “Guarantee Our Essentials” campaign
- Television and radio interviews
- School assemblies and workshops
- University lectures
- Assisting with academic research
- Organising mayoral, councillor and MP visits
- Updating councillors on service use

Bob Bevil - Campaigning Advocacy and Organising Lead

Operations & Warehousing Report

Our main source of food for bag packing remains as purchases (predominately from Asda’s on-line shopping system and Aldi in person). Donations via our supermarket collection points are generally steady. For fresh food we are mostly dependent on the Felix Project who deliver to us every week using the Volunteers on Wheels organisation. This arrangement was set up after the Barnet Food Hub closed in October 2024 and we are very grateful to both organisations for this. We have also benefitted from exchange donations with Gratitude in Borehamwood and also some of our local allotment holders have been generous with their excess produce.

We are linked to the Neighbourly scheme and through this Gails Bakery continue to give us baked products twice a week and Aldi a mix of stock once a week.

Harvest Festival and Christmas are a key element of our annual donations received, supplemented by 6-monthly food drives at our local Waitrose stores (September in Whetstone and March in High Barnet).

In March, we undertook a client survey of our standard pre-packed bags; 72 clients responded and this has given us a good feel for what items are liked and not liked. This information, plus a need to reduce our food expenditure, will result in a revised bag packing and distribution regime, which is planned to be implemented early in 2026.

Last year I reported a typical weekly spend of £1000 per week; we aim to reduce this to £750 in order to match our funding position.

In previous years we have completed a stocktake in September, but in order that we can provide a “value of stock” at the end of the food bank’s accounting year, the stocktake has been moved to the end of May 2026 and will then happen yearly at the end of May moving forward.

Harold Williams - Warehouse Manager

Health and Safety

There were no accidents to report this year.

The Health and Safety Policy was revised and signed off by the Trustees in July 2025. This reflects minor organisational changes, a better reflection of the management of fresh food and updated risk assessments, particularly managing potentially difficult clients.

We continue to receive the product Safety Alerts from the Food Standards Agency and now also via the Felix Project. Most of these alerts reference food that we don’t hold, but where there is a possibility we do check our stock. Nothing was found this year.

Harold Williams - Warehouse Manager

Volunteering

Volunteers continue to be the backbone of our food bank.

We continue to hold volunteer training sessions every three months, in January, April, July, and October. Over the past reporting year, we have welcomed and trained 38 new volunteers.

In July, we piloted a new approach by combining our standard induction session with manual handling and safeguarding training into one extended three and a half hour session held on a Saturday morning. This change has been very well received, ensuring that all new volunteers are fully trained from the outset. Previously, when these sessions were run separately, attendance at the additional training was often low. We will be continuing to use this approach moving forward.

A big thank you to Martine Whitaker, who is also our Chair of Trustees, who trains our new volunteers and Chris Whitaker, who runs our manual handling training.

This year, we undertook an audit of our current volunteers and can now confirm that we have 180 volunteers spread across 4 rotas and ancillary roles.

We are continuing to support Duke of Edinburgh students on a Monday evening, with under 18’s and their parent or guardian helping to weigh, sort and pack our donations.

We have a mixture of bronze, silver and gold award students. Thank you to Richard Moysey who manages our DofE students.

This year, in addition to safeguarding and manual handling training, we have also been able to offer some additional training opportunities to our volunteers:

- Community Organising Training
- Signposting
- Advice First Aid
- Mental Health First Aid Awareness
- Compassion Fatigue
- Managing Suicidal Conversations

In January this year, we had a volunteer 'bring & share' thanksgiving party, where we were able to come together as a volunteer community to celebrate everyone's contributions.

We continue to be ever so grateful to our volunteers, without whom we wouldn't be able to operate the food bank.

Peter McMahon - Volunteer Coordinator

Referral Agencies

As the number of referral agencies continues to grow, we have been pleased to strengthen our relationships with those who refer the greatest number of clients to us. We make every effort to visit as many local agencies as possible throughout the year to maintain close communication and collaboration.

We have also welcomed visits from agency managers and staff, giving them the opportunity to see first-hand how our sessions operate and to better understand the support we offer.

In response to the rising costs of running the food bank, we have introduced new guidelines on issuing vouchers, which were presented and discussed with referral partners. Agencies have also been encouraged to raise awareness among their clients about the wide range of wraparound services available at the food bank.

To help keep partners informed, agencies now receive a monthly update highlighting the additional support and advice available at each session. This regular communication has strengthened collaboration and ensures that clients are better connected to the help they need.

Teresa Williams - Referral Agencies Coordinator

Treasurer's Report

During the Financial year ended 31/5/25 our tax efficient donations increased by 3.5% while our large donations increased by 52%. The main large donations were from payroll giving, BKL, Aralbridge Limited, Barnet Allotment Society, St Thomas Church Oakwood, the Co-op community fund and individual donations.

We continued to receive grants from Trussell during the year. We received a grant for the Manager's salary of £20K; a grant for the Campaigning and Advocacy lead of £40K; a grant for Citizen's Advice of £41K; a sustainability grant to cover the Sign Posting Lead salary of £10K and the cost of purchasing stock amounting to £21K. We also received grants from Age UK amounting to £15K to cover the cost of feeding the over 55's and a grant of £15K from Barnet Boost to cover the cost of feeding the under 55's.

Overall, our costs have risen by 13% compared to last year. Our main costs being salaries and food. While salaries have increased by 14% this is mostly covered by grants. Food costs have increased significantly by 32% due to increased demand. These costs have partly been covered by the sustainability grant from Trussell but also from the Age UK and Boost grants.

We have continued to distribute supermarket vouchers, and we have benefitted from grant money from the Cadent Foundation to fund winter expenses and fuel vouchers. In addition, we have purchased school uniform vouchers amounting to £5K for clients. We have also maintained regular donations to the following organisations: Solace, New Citizen's Gateway, Support to those leaving care, Underhill Children's Centre, Bevatone House, Noah's Ark Hospice and Jim's Café.

Citizen's Advice costs have also increased as we are now offering extra support to clients, but these have been covered by a Trussell grant.

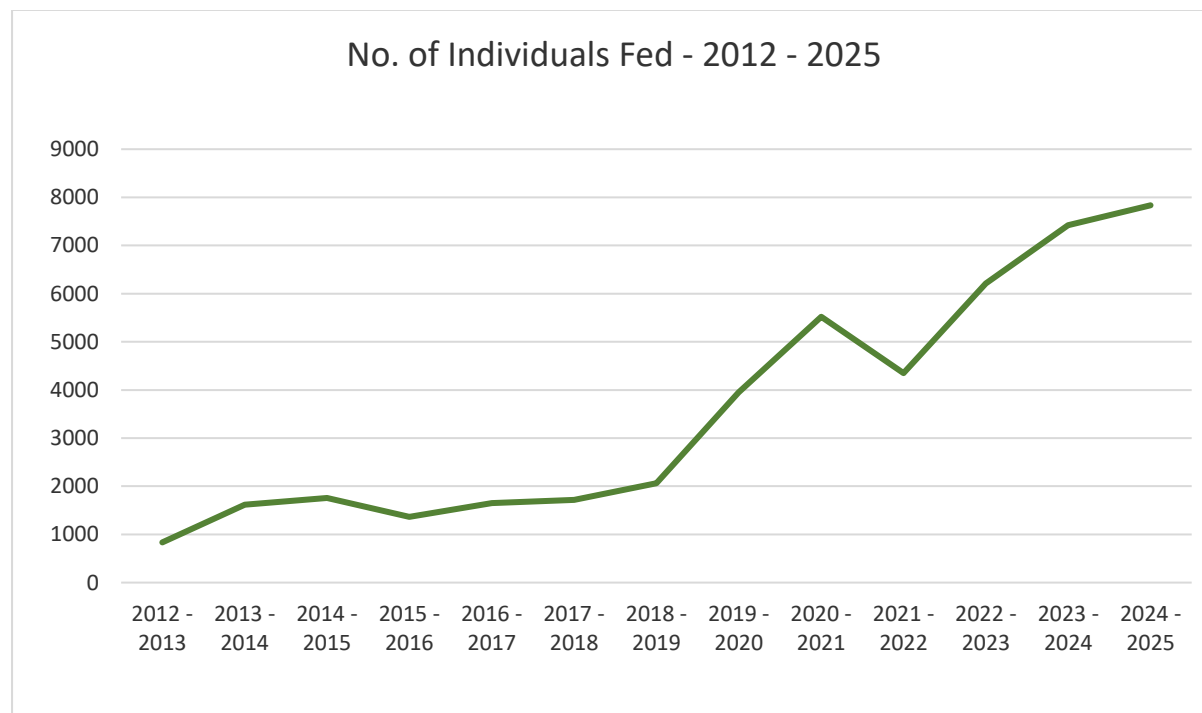
Despite increased food costs we have managed to achieve a surplus of income over expenditure for the year as a result of the increased donations and the grants from Trussell, Age UK and Barnet Household Support Fund.

Arlette Jennings - Treasurer

Statistics

Number of Individuals Fed

We provided food to 7,835 individuals, which is an increase of 6% in the number of people we have fed through our voucher system.



Supermarket Voucher Support

We run two supermarket voucher projects each year, at Christmas and at Easter, providing vital support to individuals and families when financial pressures are often greatest. Over the past year, we have distributed £13,860 in supermarket vouchers, helping an estimated additional 700 individuals to access essential food and household items.

These vouchers were provided to the following local organisations to support their most vulnerable clients and families:

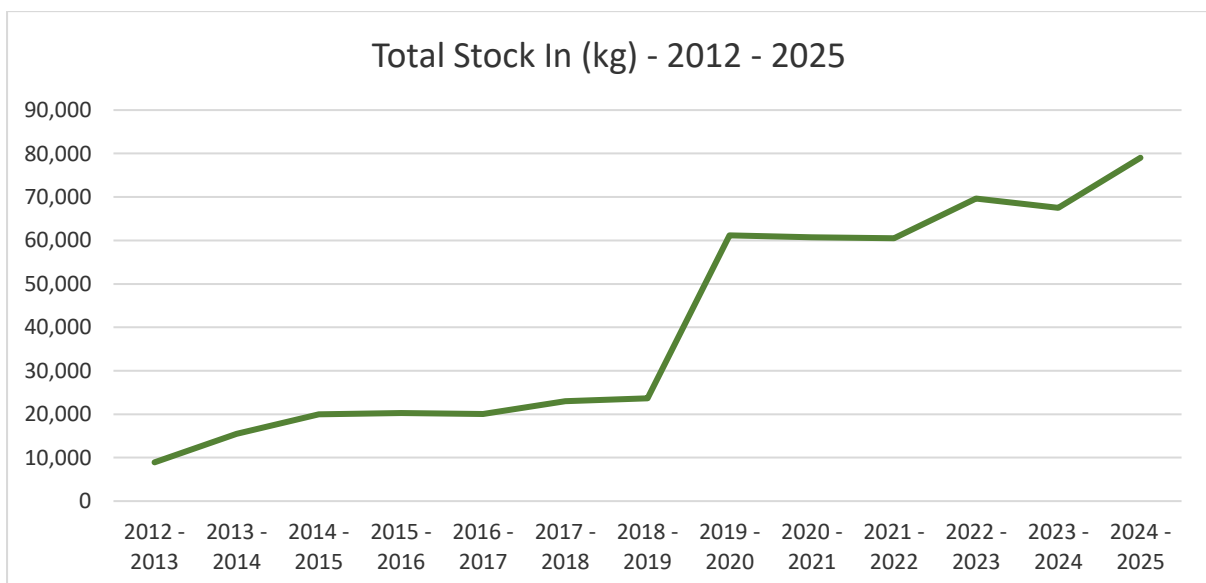
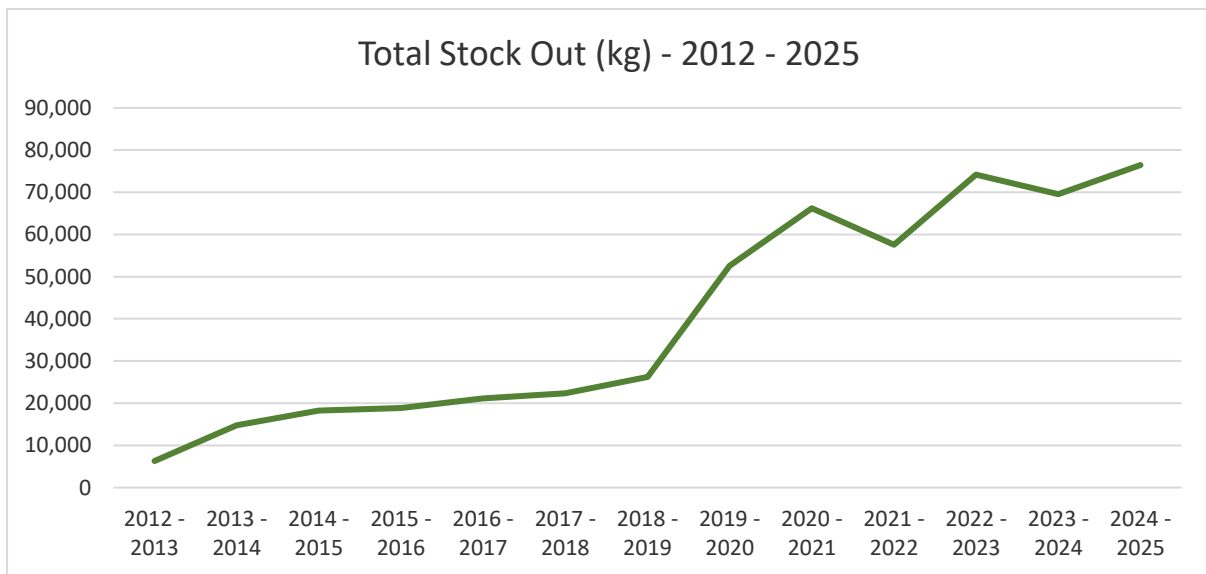
Noah's Ark, Solace Women's Aid, Cromer Road Primary School, Underhill Primary School and Children's Centre, New Citizens Gateway, the Leaving Care Team, Oakleigh School, Oak Lodge School, Bevatone House, Ocean House, CAP Barnet, Jim's Café, BEYA, Friends in Need, the Salvation Army, St Catherine's Primary School, Sacred Heart Primary School, Whittings Hill Primary School, Hope Corner, and the Barnet Good Neighbourhood Scheme.

Stock Movement

In terms of our stock movement, stock out has increased by 10%.

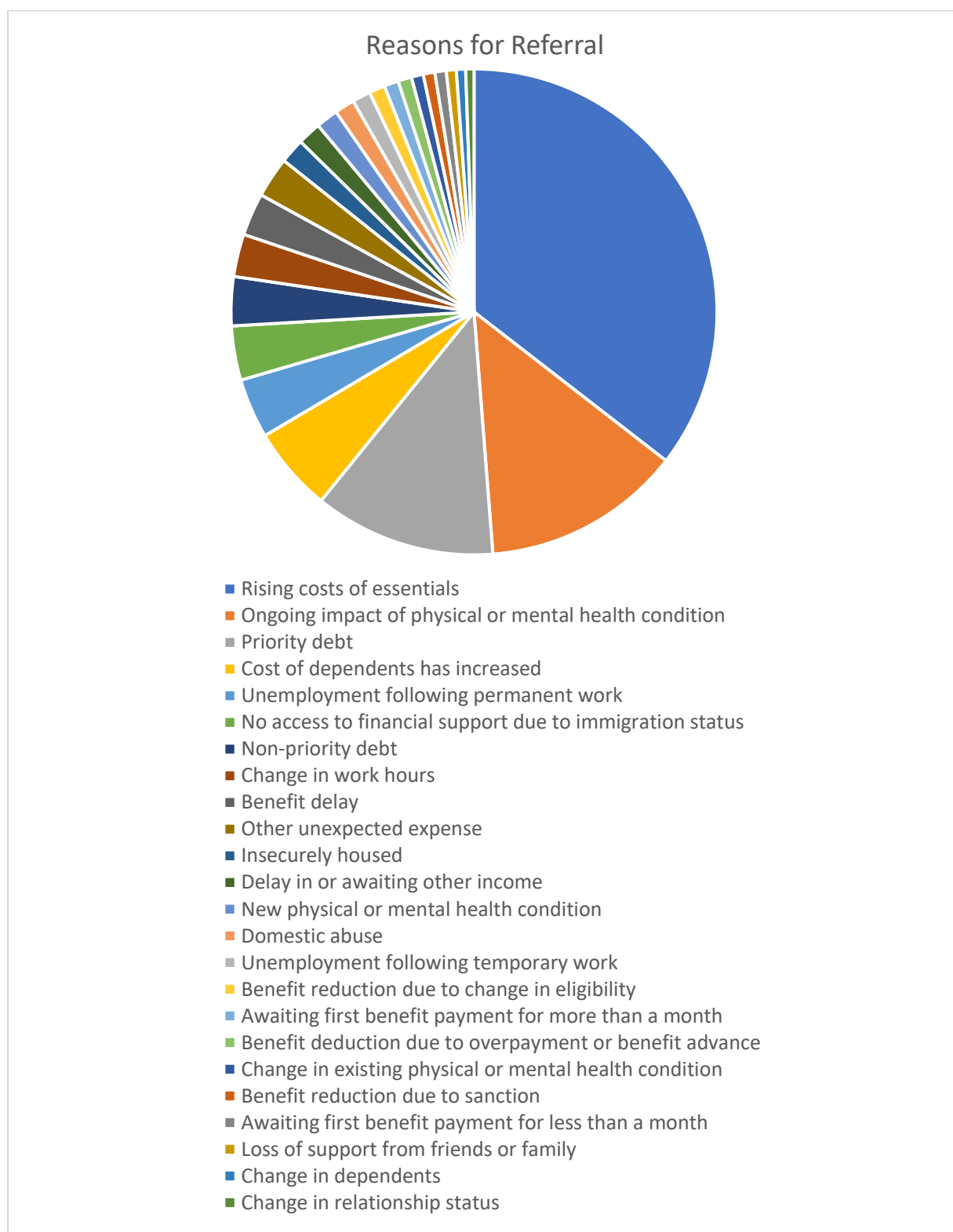
We have continued to support other organisations with food, for example, Gratitude, Solace Women's Aid, The Rainbow Centre, Hope Corner, and Friends in Need, to name a few.

The total stock coming into the food bank increased by 17%.



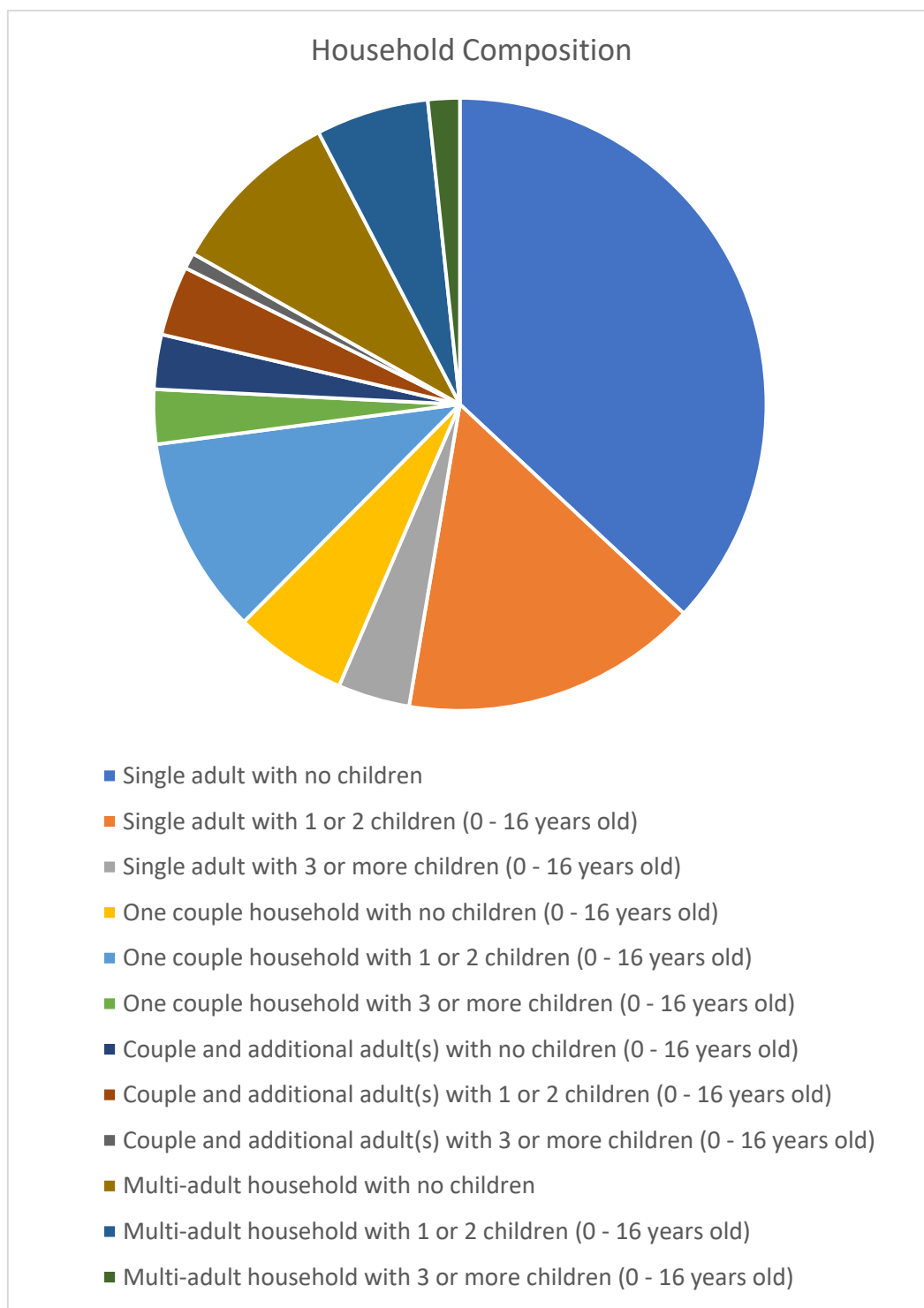
Reasons for Referral

Rising cost of essentials, physical and mental health issues, debt, low income, unemployment, benefit related issues, and immigration are the most common reasons for people visiting our food bank. Being insecurely housed, domestic abuse, and loss of financial support, are also crises we see frequently.



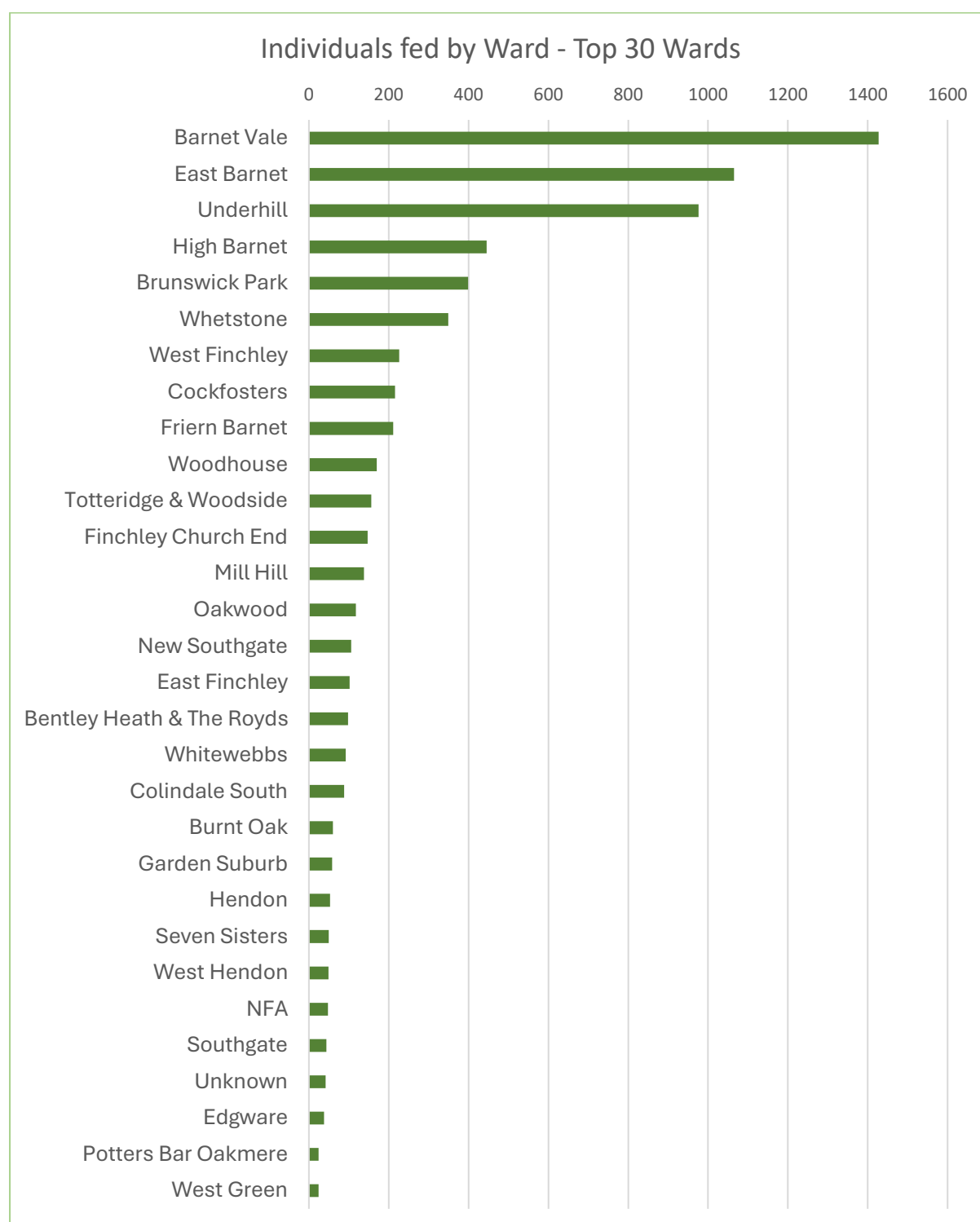
Household Composition

Looking at family size, we can see that 37% of our clients are from a single adult household with no children and 20% are from a single adult household with 1 or more children. 7% of our clients are from a one couple household with no children and 9% are from a one couple household with 1 or more children. When looking at households with multiple adults (either a couple and additional adults or multi-adult), we are seeing 12% of those with no children and 16% of these households have 1 or more children.



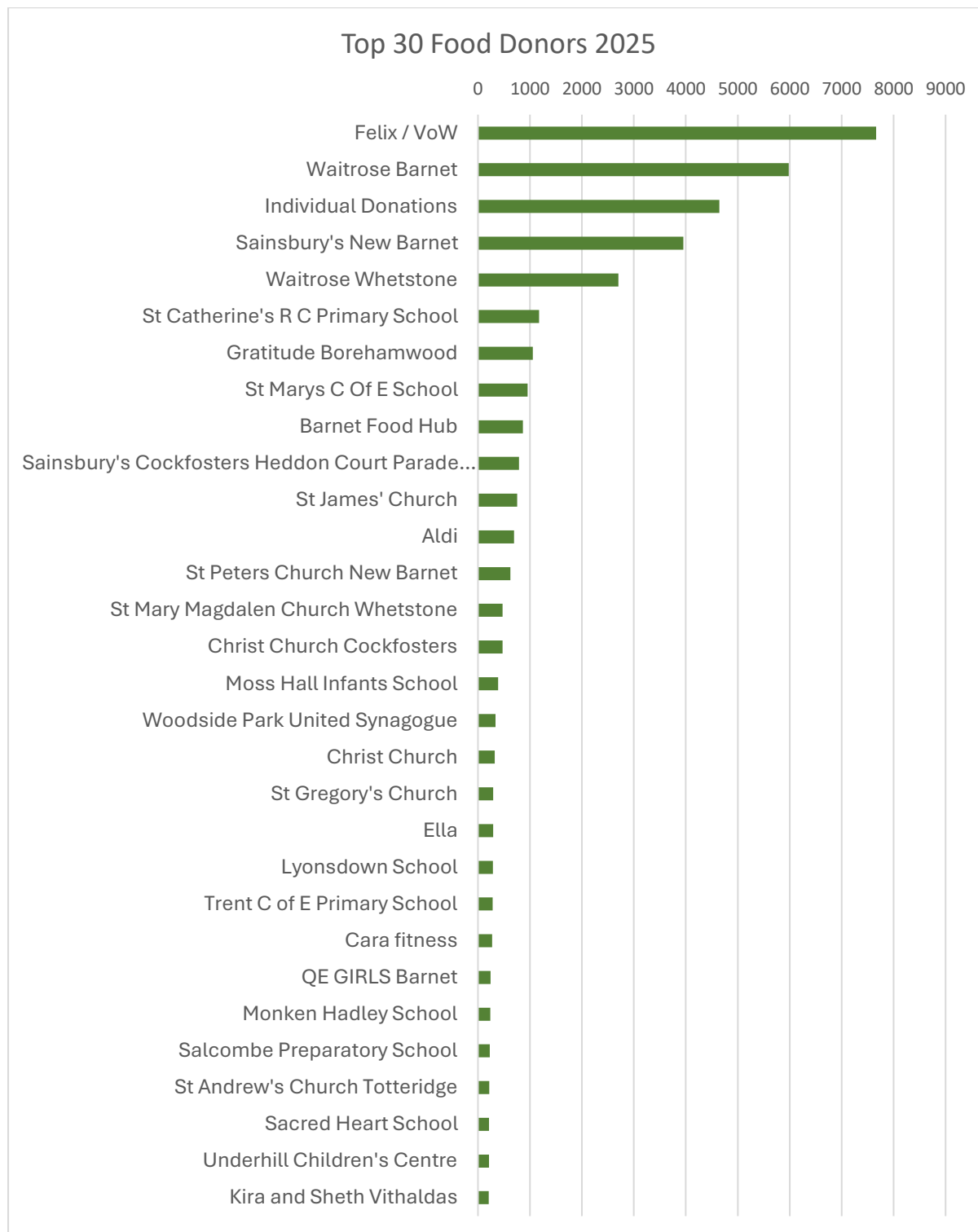
Wards

When we look at the wards our clients live in, we can see in the bar chart below that Barnet Vale, East Barnet, Underhill, High Barnet, Brunswick Park, Whetstone, West Finchley, Cockfosters, and Friern Barnet are the most common.



Food Donors

Finally, you can see on the bar chart below our top 30 donors for this year. We are so incredibly grateful to everyone who supports us with food donations.



Victoria Miller - Foodbank Manager

Thank You

- ♥ All volunteers who contributed their precious time and energy to work for the food bank. We are eternally grateful to you all.
- ♥ Young people in the borough who contributed time and donations as part of fundraising activities or Duke of Edinburgh awards.
- ♥ Our generous donors include churches, synagogues, mosques, schools, businesses, local allotments, community groups, other charities, and the many individuals who have offered food and financial support.
- ♥ St. Peter's RC Church New Barnet for allowing us use of their parish centre and hall for our food bank sessions.
- ♥ Adrienne McPherson, Alice Webster, Sophie Clark, Tony Panayiotou, Justin Wylie, and Trussell as a whole.
- ♥ Juliana Fonseca, Victoria Bennett, Nadya Bari and Louise Broadbent at Citizens Advice Barnet.
- ♥ Hamidah Hamid, David Ford, and Leigh Rubins, our Digital Champions, who lead our digital inclusion sessions. Fay Morris at BOOST Barnet who supports us with our digital inclusion offer.
- ♥ Louie Harvey for managing all our social media.
- ♥ Christians Against Poverty, BOOST Barnet, Barnet Homes, Shaw Trust, University of Hertfordshire, NHS Talking Therapies, Ingeus, and National Energy Action, for all doing on-site drops ins with us this year to help support our clients.
- ♥ Joyce Harman and Margaret Spillman for tirelessly inputting all our voucher and stock data.
- ♥ Jim Whitaker for delivering our manual handling training.
- ♥ Pat Caplan for her continued advice and support.
- ♥ Felix and Volunteers on Wheels for their weekly fresh food donations.
- ♥ Kat Carr, Public Health Officer and overseer of The Barnet Food Plan.
- ♥ To our friends in the Barnet Food Partnership.
- ♥ To our local MP Dan Tomlinson, and all our local councillors for their support.
- ♥ Gail's Bakery for a plentiful supply of baked goods.
- ♥ Ursula Stone from Flower Bank who delivers fresh baked goods and flowers to us.
- ♥ Wendy from Incredible Edible for supporting us with growing opportunities.
- ♥ Jean at Potters Pantry Café and her team for their support in the community.
- ♥ The many businesses across the borough who have long provided us permanent or short-term collection points, such as Waitrose in High Barnet and Whetstone, Sainsburys in New Barnet and Cockfosters, Co-Op in Mays Lane and East Barnet, Aldi in East Barnet, and Potters Pantry.
- ♥ Charis, Cadent, and Fuel Bank Foundation for the provision of fuel voucher services.

CHIPPING BARNET FOODBANK

UNAUDITED

TRUSTEES' REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MAY 2025

CHIPPING BARNET FOODBANK

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CHIPPING BARNET FOODBANK

REFERENCE AND ADMINISTRATIVE DETAILS OF THE CHARITY, ITS TRUSTEES AND ADVISERS FOR THE YEAR ENDED 31 MAY 2025

Trustees

Martine Whitaker, Chair
Julie Elizabeth Mc Gregor, Trustee
Rev Jennifer Robinson-Beswick, Trustee
Edward Dolling, Trustee
Arlette Rose Jennings, Trustee
Sarah Katherine Edwards, Trustee
Richard David Lawson, Trustee
Margaret Maria Spillman, Trustee

Charity registered number

1163042

Principal office

63 Somerset Road
New Barnet
London
EN5 1RF

Accountants

BKL Audit LLP
Chartered Accountants
35 Ballards Lane
London
N3 1XW

Bankers

Barclays
1 Churchill Place
London
E14 5HP

Natwest Bank
250 Bishopgate
London
EC2M 4AA

CHIPPING BARNET FOODBANK

TRUSTEES' REPORT FOR THE YEAR ENDED 31 MAY 2025

The Trustees present their annual report together with the financial statements of the Chipping Barnet Foodbank for the year 1 June 2024 to 31 May 2025.

Objectives and activities

a. Policies and objectives

The objectives of the charity as per its governing document are: "The prevention or relief of poverty in Chipping Barnet and surrounding areas in particular by providing emergency food supplies to individuals in need".

Chipping Barnet Foodbank's strategic plan is a local adaptation of the Trussell's national strategy, focusing on "Changing Communities, Changing Policies and Changing Minds" to create a society without the need for food banks. We work to alleviate poverty in Chipping Barnet and surrounding areas through the provision of food parcels, support services, and advocacy. We aim to address both the immediate needs and the underlying causes of poverty by partnering with other organisations, offering holistic support, and campaigning for policy change.

In setting objectives and planning for activities, the Trustees have given due consideration to general guidance published by the Charity Commission relating to public benefit, including the guidance 'Public benefit: running a charity (PB2)'.

Guided by a Christian ethos, the charity seeks to alleviate poverty in Chipping Barnet and surrounding areas by providing food parcels and other necessities and services. We are an organisation which seeks to change communities and minds at a national and local level, fostering a deeper understanding of, and coherent response to, the causes of poverty.

We envision a society without the need for food banks, where everyone can afford to purchase sufficient healthy food and other necessities needed to maintain a life of dignity

b. Strategies for achieving objectives

The charity's strategy is underpinned by the following values:

Solidarity & Empathy

We engage empathetically with those accessing our services, standing in solidarity with them and putting their wellbeing above everything else. We recognise that for staff and volunteers to live these values, they too need to be supported and valued.

Equity & Inclusion

We believe we share the responsibility to support one another in our communities. To create change, we must work together for a fairer society. We respect people for who they are, understanding that each person has different circumstances. We allocate resources and opportunities to try to reach equal outcomes for all.

Dignity & Justice

Believing that it is not right that anyone should face hunger and poverty, we are motivated by a desire to see a more just society. Everyone should have enough income to afford the essentials. We recognise the innate value of each individual person and seek to prioritise their needs and concerns in a spirit of mutuality and friendship, regardless of background.

Our Strategy Steering Group plays an important role in translating our values into action. By bringing together different voices, including trustees, volunteers, staff, and external members, the group helps to shape our

CHIPPING BARNET FOODBANK

TRUSTEES' REPORT (CONTINUED) FOR THE YEAR ENDED 31 MAY 2025

Objectives and activities (continued)

priorities and ensure we are working in ways that are both impactful and sustainable. It provides space for strategic thinking, monitors progress against our goals, and supports decision-making around new initiatives or areas of focus. This ensures we remain responsive to local needs while staying rooted in our long-term aim of ending the need for food banks.

c. Activities undertaken to achieve objectives

To achieve the objectives, the foodbank provides emergency food parcels to people in crisis, operating in accordance with Trussell Trust guidelines. Clients are referred through a voucher system, although we also assist those without vouchers by issuing emergency support or directing them to referral agencies.

Alongside food provision, we offer a range of additional services to help clients access long-term support. These include:

- A Citizens Advice service for benefit, housing, and debt support. This service is present at every client session.
- Comprehensive wrap around support with face to face drop ins from a wide range of specialists, for example CAP for debt support, BOOST Barnet for employment support, Barnet Homes for housing advice, and many more.
- Supermarket and fuel vouchers for those in severe financial difficulty or have specific dietary needs.
- School uniform support for local families experiencing financial hardship.
- A signposting service led by our Client Signposting Lead to help clients with income maximisation and connect them with other support services.
- A digital inclusion service, supporting clients with various digital tasks including applying for Healthy Start vouchers, state pensions, child benefits, blue badge applications, scanning documents, and setting up email accounts.
- Advocacy and policy engagement through our Campaigning and Advocacy Lead.

d. Volunteers

We have approx. 160 volunteers who work at the foodbank sorting the food which is donated or bought and packing the food parcels which are given out to clients presenting at the food bank on Tuesdays and Saturdays. The volunteers are on hand to welcome clients providing them with hot drinks and offering support and a citizen's advice service, signposting service and support beyond food provision is also available. Overall, during the year our volunteers worked in the region of 7,500 hours and without these volunteers we would be unable to deliver the service we offer to our clients.

e. Main activities undertaken to further the Charity's purposes for the public benefit

Over the year we have helped feed and support a huge number of families and individuals. We have secured grants from Trussell, from the Household support fund and from Age UK to feed clients in both the under 55 and over 55 categories. We have used the grants to purchase food, supermarket vouchers, fuel vouchers white goods and supported them with the costs of living. We have also offered Citizen's Advice support to 356 clients over the year dealing with 905 individual issues. The financial gain achieved for clients over the year was estimated at approximately £300K, an outstanding result that reflects the impact of the advice provision.

CHIPPING BARNET FOODBANK

TRUSTEES' REPORT (CONTINUED) FOR THE YEAR ENDED 31 MAY 2025

Achievements and performance

a. Main achievements of the Charity

The charity also continues to make a difference in the community by:

- Highlighting to the relevant stakeholders that the London Borough of Barnet falls behind other boroughs when it comes to establishing progressive models of emergency food provision.
- Launching a formal campaign “Engage not Enforce” with Citizen’s Advice Barnet (CAB) and endorsed by national bodies Debt Justice and Acorn to try to get the council to revise its policy on the use of Bailiffs as a mechanism of debt collection.
- Making sure it is a regular visible presence putting pressure on the Local Authority to consider the strategic importance of food.
- Presenting the case for the London Borough of Barnet to accredit as a Living Wage Employer.
- Proactively promoting employment opportunities held by the council and reserved for Barnet residents.
- Preparing a motion to try and encourage the London Borough of Barnet to become a “Right to Food Borough”.
- Deepening community links and working on new relationships.

Financial review

a. Going concern

After making appropriate enquiries, the Trustees have a reasonable expectation that the Charity has adequate resources to continue in operational existence for the foreseeable future. For this reason, they continue to adopt the going concern basis in preparing the financial statements. The Trustees deem the charity to be a going concern since there are sufficient assets to enable the Charity to settle liabilities as and when they fall due.

b. Reserves policy

In order to meet financial standards set out by the charity commission we have continued to have a reserves policy which represents three months of forecast expenditure based on current spending. It is currently set at £54K.

c. Review of the year

During the Financial year ended 31/5/25 our tax efficient donations increased by 3.5% while our large donations increased by 52%. The main large donations were from payroll giving, BKL, Aralbridge Limited, Barnet Allotment Society, St Thomas Church Oakwood, the Co-op community fund and individual donations.

We continued to receive grants from Trussell during the year. We received a grant for the Manager’s salary of £20K; a grant for the Campaigning and Advocacy lead of £40K; a grant for Citizen’s Advice of £41K; a sustainability grant to cover the Sign Posting Lead salary of £10K and the cost of purchasing stock amounting to £21K. We also received grants from Age UK amounting to £15K to cover the cost of feeding the over 55’s and a grant of £15K from Barnet Boost to cover the cost of feeding the under 55’s.

Overall, our costs have risen by 13% compared to last year. Our main costs being salaries and food. While salaries have increased by 14% this is mostly covered by grants. Food costs have increased significantly by 32% due to increased demand. These costs have partly been covered by the sustainability grant from Trussell but also from the Age UK and Boost grants.

We have continued to distribute supermarket vouchers, and we have benefitted from grant money from the

CHIPPING BARNET FOODBANK

TRUSTEES' REPORT (CONTINUED) FOR THE YEAR ENDED 31 MAY 2025

Cadent Foundation to fund winter expenses and fuel vouchers. In addition, we have purchased school uniform vouchers amounting to £5K for clients. We have also maintained regular donations to the following organisations: Solace, New Citizen's Gateway, Support to those leaving care, Underhill Children's centre, Bevatone House, Noah's Ark Hospice and Jim's Café.

Citizen's Advice costs have also increased as we are now offering extra support to clients, but these have been covered by a Trussell grant. We are also offering further support to clients supported by various other organisations such as Digital Skills, Barnet Homes giving housing advice, Christian's Against Poverty debt advice, Shaw Trust employment support, Mental Health and Wellbeing Support and Hertfordshire Law Clinic offering free legal advice on a range of issues including employment, consumer and housing.

Despite increased food costs we have managed to achieve a surplus of income over expenditure for the year as a result of the increased donations and the grants from Trussell, Age UK and Barnet Household Support Fund.

Structure, governance and management

a. Constitution

Chipping Barnet Foodbank is a registered charity, number 1163042, and is constituted under a Trust deed.

b. Methods of appointment or election of Trustees

The management of the Charity is the responsibility of the Trustees who are elected and co-opted under the terms of the Trust deed.

Trustees are elected at the AGM by the official representatives of the eight local member churches: Barnet Brookside Methodist, Christ Church (St Albans Road), St Gregory's R.C., St James, St John's URC, St Mary the Virgin, St Peter's R.C. and URC Wood Street.

CHIPPING BARNET FOODBANK

TRUSTEES' REPORT (CONTINUED) FOR THE YEAR ENDED 31 MAY 2025

Statement of Trustees' responsibilities

The Trustees are responsible for preparing the Trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England & Wales requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Charity and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles of the Charities SORP (FRS 102);
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards (FRS 102) have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charity will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the Charity's transactions and disclose with reasonable accuracy at any time the financial position of the Charity and enable them to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of the Trust deed. They are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by order of the members of the board of Trustees and signed on their behalf by:



Martine Whitaker

Chair of Trustees

Date:

07/10/2025

CHIPPING BARNET FOODBANK

INDEPENDENT EXAMINER'S REPORT FOR THE YEAR ENDED 31 MAY 2025

Independent Examiner's Report to the Trustees of Chipping Barnet Foodbank ('the Charity')

I report to the charity Trustees on my examination of the accounts of the Charity for the year ended 31 May 2025.

Responsibilities and Basis of Report

As the Trustees of the Charity you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the 2011 Act').

I report in respect of my examination of the Charity's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent Examiner's Statement

Since the Charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

Your attention is drawn to the fact that the Charity has prepared the accounts in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) in preference to the Accounting and Reporting by Charities: Statement of Recommended Practice issued on 1 April 2005 which is referred to in the extant regulations but has been withdrawn.

I understand that this has been done in order for the accounts to provide a true and fair view in accordance with the Generally Accepted Accounting Practice effective for reporting periods beginning on or after 1 January 2015.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Charity as required by section 130 of the 2011 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

This report is made solely to the Charity's Trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. My work has been undertaken so that I might state to the Charity's Trustees those matters I am required to state to them in an Independent examiner's report and for no other purpose. To the fullest extent permitted by law, I do not accept or assume responsibility to anyone other than the Charity and the Charity's Trustees as a body, for my work or for this report.

CHIPPING BARNET FOODBANK

INDEPENDENT EXAMINER'S REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MAY 2025

Edward Passmore

13/10/2025

Signed:

Dated:

Edward Passmore

FCA

BKL Audit LLP
35 Ballards Lane
London
N3 1XW

CHIPPING BARNET FOODBANK

STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MAY 2025

	Note	Restricted funds 2025 £	Unrestricted funds 2025 £	Total funds 2025 £	Total funds 2024 £
Income from:					
Donations and legacies	3	158,560	186,422	344,982	292,730
Investments	4	-	4,248	4,248	1,386
Total income		158,560	190,670	349,230	294,116
Expenditure on:					
Charitable activities	5	162,216	165,703	327,919	290,834
Total expenditure		162,216	165,703	327,919	290,834
Net (expenditure)/income		(3,656)	24,967	21,311	3,282
Transfers between funds	13	3,656	(3,656)	-	-
Net movement in funds		-	21,311	21,311	3,282
Reconciliation of funds:					
Total funds brought forward		-	123,272	123,272	119,990
Net movement in funds		-	21,311	21,311	3,282
Total funds carried forward		-	144,583	144,583	123,272

The Statement of Financial Activities includes all gains and losses recognised in the year.

The notes on pages 11 to 20 form part of these financial statements.

CHIPPING BARNET FOODBANK

BALANCE SHEET AS AT 31 MAY 2025

	Note	2025 £	2024 £
Fixed assets			
		-	-
Current assets			
Stocks	10	9,772	5,469
Debtors	11	382	895
Cash at bank and in hand		153,789	215,478
		163,943	221,842
Creditors: amounts falling due within one year	12	(19,360)	(98,570)
Net current assets		144,583	123,272
Total assets less current liabilities		144,583	123,272
Net assets excluding pension asset		144,583	123,272
Total net assets		144,583	123,272
Charity funds			
Restricted funds	13	-	-
Unrestricted funds	13	144,583	123,272
Total funds		144,583	123,272

The financial statements were approved and authorised for issue by the Trustees and signed on their behalf by:



Martine Whitaker

Chair of Trustees

Date: 07/10/2025

The notes on pages 11 to 20 form part of these financial statements.

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MAY 2025

1. General information

Chipping Barnet Foodbank is an Unincorporated Trust established on 10th May 2012 by Trust deed.

2. Accounting policies

2.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Charities Act 2011.

The financial statements have been prepared to give a 'true and fair' view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair' view. This departure has involved following the Charities SORP (FRS 102) published in October 2019 rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005 which has since been withdrawn.

Chipping Barnet Foodbank meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

2.2 Income

All income is recognised once the Charity has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Donated goods, including food, are recognised as income when received, provided the fair value can be measured reliably, and the charity has control over their use. Donated food is valued at its fair value at the point of receipt, based on estimated average wholesale cost per kilogram. The corresponding expense is recognised when the food is distributed. Where donated goods cannot be reliably valued, no income is recognised.

Income tax recoverable in relation to investment income is recognised at the time the investment income is receivable.

2.3 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use.

Expenditure on charitable activities is incurred on directly undertaking the activities which further the Charity's objectives, as well as any associated support costs.

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MAY 2025

2. Accounting policies (continued)

2.3 Expenditure (continued)

All expenditure is inclusive of irrecoverable VAT.

2.4 Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the Charity; this is normally upon notification of the interest paid or payable by the institution with whom the funds are deposited.

2.5 Stocks

Stock of purchased goods is stated at the lower of cost and net realisable value. Donated food held for distribution is recognised as stock at fair value on receipt, based on estimated average wholesale cost per kilogram. Donated food is expensed when distributed. The valuation method has been applied consistently year on year.

2.6 Debtors

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

2.7 Cash at bank and in hand

Cash at bank and in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

2.8 Liabilities and provisions

Liabilities are recognised when there is an obligation at the Balance sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably.

Liabilities are recognised at the amount that the Charity anticipates it will pay to settle the debt or the amount it has received as advanced payments for the goods or services it must provide.

Provisions are measured at the best estimate of the amounts required to settle the obligation.

2.9 Financial instruments

The Charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MAY 2025

2. Accounting policies (continued)

2.10 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Charity and which have not been designated for other purposes.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the Charity for particular purposes. The costs of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

Investment income, gains and losses are allocated to the appropriate fund.

CHIPPING BARNET FOODBANK

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MAY 2025

3. Income from donations and legacies

	Restricted funds 2025 £	Unrestricted funds 2025 £	Total funds 2025 £
Donations	158,560	186,422	344,982
	<u>158,560</u>	<u>186,422</u>	<u>344,982</u>
	<i>Restricted funds 2024 £</i>	<i>Unrestricted funds 2024 £</i>	<i>Total funds 2024 £</i>
Donations	115,497	177,233	292,730
	<u>115,497</u>	<u>177,233</u>	<u>292,730</u>

4. Investment income

	Unrestricted funds 2025 £	Total funds 2025 £
Bank interest	4,248	4,248
	<u>4,248</u>	<u>4,248</u>
	<i>Unrestricted funds 2024 £</i>	<i>Total funds 2024 £</i>
Bank interest	1,386	1,386
	<u>1,386</u>	<u>1,386</u>

CHIPPING BARNET FOODBANK

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MAY 2025

5. Analysis of expenditure on charitable activities

Summary by fund type

	Restricted funds 2025 £	Unrestricted funds 2025 £	Total 2025 £
Prevention or relief of poverty	162,216	165,703	327,919
	<i>Restricted funds 2024 £</i>	<i>Unrestricted funds 2024 £</i>	<i>Total 2024 £</i>
Prevention or relief of poverty	115,647	175,187	290,834

6. Analysis of expenditure by activities

	Activities undertaken directly 2025 £	Support costs 2025 £	Total funds 2025 £
Prevention or relief of poverty	323,119	4,800	327,919
		<i>Activities undertaken directly 2024 £</i>	<i>Total funds 2024 £</i>
Prevention or relief of poverty		290,834	290,834

CHIPPING BARNET FOODBANK

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MAY 2025

7. Independent examiner's remuneration

	2025 £	2024 £
Fees payable to the Charity's independent examiner for the independent examination of the Charity's annual accounts	<u>4,800</u>	<u>-</u>

8. Staff costs

	2025 £	2024 £
Wages and salaries	67,351	59,320
Social security costs	6,506	5,473
Contribution to defined contribution pension schemes	2,639	1,950
	<u>76,496</u>	<u>66,743</u>

The average number of persons employed by the Charity during the year was as follows:

	2025 No.	2024 No.
Employees	<u>3</u>	<u>3</u>

No employee received remuneration amounting to more than £60,000 in either year.

The total amount of employee benefits (including employer pension contributions and employer national insurance contributions) received by key management personnel during the year was £32,911 (2024: £31,450). There is one key management personnel, the Foodbank Manager.

9. Trustees' remuneration and expenses

During the year, no Trustees received any remuneration or other benefits (2024 - £NIL).

During the year ended 31 May 2025, no Trustee expenses have been incurred (2024 - £NIL).

CHIPPING BARNET FOODBANK

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MAY 2025**

10. Stock

	2025	2024
	£	£
Donated food for distribution (valued at average wholesale cost per kg)	9,772	5,469

11. Debtors

	2025	2024
	£	£
Due within one year		
Other debtors	-	525
Prepayments and accrued income	382	370
	382	895

12. Creditors: Amounts falling due within one year

	2025	2024
	£	£
Other taxation and social security	845	-
Pension fund creditor	414	382
Accruals and deferred income	18,101	98,188
	19,360	98,570

CHIPPING BARNET FOODBANK

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MAY 2025

13. Statement of funds

Statement of funds - current year

	Balance at 1 June 2024 £	Income £	Expenditure £	Transfers in/out £	Balance at 31 May 2025 £
Unrestricted funds					
General funds	123,272	190,670	(165,703)	(3,656)	144,583
Restricted funds					
Manager Grant	-	20,000	(20,000)	-	-
CAB Grant	-	40,691	(44,347)	3,656	-
Campaign and Advocacy Lead Grant	-	39,871	(39,871)	-	-
Sustainability Grant	-	31,108	(31,108)	-	-
Age UK Grant	-	10,000	(10,000)	-	-
Barnet Boost Grant	-	15,000	(15,000)	-	-
Acts 435 Grant	-	1,890	(1,890)	-	-
	-	158,560	(162,216)	3,656	-
Total of funds	123,272	349,230	(327,919)	-	144,583

CHIPPING BARNET FOODBANK

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MAY 2025

13. Statement of funds (continued)

Statement of funds - prior year

	<i>Balance at 1 June 2023 £</i>	<i>Income £</i>	<i>As restated Expenditure £</i>	<i>Balance at 31 May 2024 £</i>
Unrestricted funds				
General funds	119,840	178,619	(175,187)	123,272
Restricted funds				
Manager Grant	-	23,000	(23,000)	-
CAB Grant	-	20,562	(20,562)	-
Campaign and Advocacy Lead Grant	-	35,630	(35,630)	-
Sustainability Grant	-	10,369	(10,369)	-
Age UK Grant	-	18,000	(18,000)	-
Sign Posting Lead Grant	-	7,081	(7,081)	-
Acts 435	150	855	(1,005)	-
	150	115,497	(115,647)	-
Total of funds	119,990	294,116	(290,834)	123,272

14. Summary of funds

Summary of funds - current year

	Balance at 1 June 2024 £	Income £	Expenditure £	Transfers in/out £	Balance at 31 May 2025 £
General funds	123,272	190,670	(165,703)	(3,656)	144,583
Restricted funds	-	158,560	(162,216)	3,656	-
	123,272	349,230	(327,919)	-	144,583

CHIPPING BARNET FOODBANK

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MAY 2025

14. Summary of funds (continued)

Summary of funds - prior year

	<i>Balance at 1 June 2023</i>	<i>Income</i>	<i>As restated Expenditure</i>	<i>Balance at 31 May 2024</i>
	£	£	£	£
General funds	119,840	178,619	(175,187)	123,272
Restricted funds	150	115,497	(115,647)	-
	<u>119,990</u>	<u>294,116</u>	<u>(290,834)</u>	<u>123,272</u>

15. Analysis of net assets between funds

Analysis of net assets between funds - current year

	Restricted funds 2025	Unrestricted funds 2025	Total funds 2025
	£	£	£
Current assets	7,658	156,285	163,943
Creditors due within one year	(7,658)	(11,702)	(19,360)
Total	<u>-</u>	<u>144,583</u>	<u>144,583</u>

Analysis of net assets between funds - prior year

	<i>Restricted funds 2024</i>	<i>Unrestricted funds 2024</i>	<i>Total funds 2024</i>
	£	£	£
Current assets	98,188	123,654	221,842
Creditors due within one year	(98,188)	(382)	(98,570)
Total	<u>-</u>	<u>123,272</u>	<u>123,272</u>

CHIPPING BARNET FOODBANK

UNAUDITED

TRUSTEES' REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MAY 2025

CHIPPING BARNET FOODBANK

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CHIPPING BARNET FOODBANK

REFERENCE AND ADMINISTRATIVE DETAILS OF THE CHARITY, ITS TRUSTEES AND ADVISERS FOR THE YEAR ENDED 31 MAY 2025

Trustees

Martine Whitaker, Chair
Julie Elizabeth Mc Gregor, Trustee
Rev Jennifer Robinson-Beswick, Trustee
Edward Dolling, Trustee
Arlette Rose Jennings, Trustee
Sarah Katherine Edwards, Trustee
Richard David Lawson, Trustee
Margaret Maria Spillman, Trustee

Charity registered number

1163042

Principal office

63 Somerset Road
New Barnet
London
EN5 1RF

Accountants

BKL Audit LLP
Chartered Accountants
35 Ballards Lane
London
N3 1XW

Bankers

Barclays
1 Churchill Place
London
E14 5HP

Natwest Bank
250 Bishopgate
London
EC2M 4AA

CHIPPING BARNET FOODBANK

TRUSTEES' REPORT FOR THE YEAR ENDED 31 MAY 2025

The Trustees present their annual report together with the financial statements of the Chipping Barnet Foodbank for the year 1 June 2024 to 31 May 2025.

Objectives and activities

a. Policies and objectives

The objectives of the charity as per its governing document are: "The prevention or relief of poverty in Chipping Barnet and surrounding areas in particular by providing emergency food supplies to individuals in need".

Chipping Barnet Foodbank's strategic plan is a local adaptation of the Trussell's national strategy, focusing on "Changing Communities, Changing Policies and Changing Minds" to create a society without the need for food banks. We work to alleviate poverty in Chipping Barnet and surrounding areas through the provision of food parcels, support services, and advocacy. We aim to address both the immediate needs and the underlying causes of poverty by partnering with other organisations, offering holistic support, and campaigning for policy change.

In setting objectives and planning for activities, the Trustees have given due consideration to general guidance published by the Charity Commission relating to public benefit, including the guidance 'Public benefit: running a charity (PB2)'.

Guided by a Christian ethos, the charity seeks to alleviate poverty in Chipping Barnet and surrounding areas by providing food parcels and other necessities and services. We are an organisation which seeks to change communities and minds at a national and local level, fostering a deeper understanding of, and coherent response to, the causes of poverty.

We envision a society without the need for food banks, where everyone can afford to purchase sufficient healthy food and other necessities needed to maintain a life of dignity

b. Strategies for achieving objectives

The charity's strategy is underpinned by the following values:

Solidarity & Empathy

We engage empathetically with those accessing our services, standing in solidarity with them and putting their wellbeing above everything else. We recognise that for staff and volunteers to live these values, they too need to be supported and valued.

Equity & Inclusion

We believe we share the responsibility to support one another in our communities. To create change, we must work together for a fairer society. We respect people for who they are, understanding that each person has different circumstances. We allocate resources and opportunities to try to reach equal outcomes for all.

Dignity & Justice

Believing that it is not right that anyone should face hunger and poverty, we are motivated by a desire to see a more just society. Everyone should have enough income to afford the essentials. We recognise the innate value of each individual person and seek to prioritise their needs and concerns in a spirit of mutuality and friendship, regardless of background.

Our Strategy Steering Group plays an important role in translating our values into action. By bringing together different voices, including trustees, volunteers, staff, and external members, the group helps to shape our

**TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MAY 2025**

Objectives and activities (continued)

priorities and ensure we are working in ways that are both impactful and sustainable. It provides space for strategic thinking, monitors progress against our goals, and supports decision-making around new initiatives or areas of focus. This ensures we remain responsive to local needs while staying rooted in our long-term aim of ending the need for food banks.

c. Activities undertaken to achieve objectives

To achieve the objectives, the foodbank provides emergency food parcels to people in crisis, operating in accordance with Trussell Trust guidelines. Clients are referred through a voucher system, although we also assist those without vouchers by issuing emergency support or directing them to referral agencies.

Alongside food provision, we offer a range of additional services to help clients access long-term support. These include:

- A Citizens Advice service for benefit, housing, and debt support. This service is present at every client session.
- Comprehensive wrap around support with face to face drop ins from a wide range of specialists, for example CAP for debt support, BOOST Barnet for employment support, Barnet Homes for housing advice, and many more.
- Supermarket and fuel vouchers for those in severe financial difficulty or have specific dietary needs.
- School uniform support for local families experiencing financial hardship.
- A signposting service led by our Client Signposting Lead to help clients with income maximisation and connect them with other support services.
- A digital inclusion service, supporting clients with various digital tasks including applying for Healthy Start vouchers, state pensions, child benefits, blue badge applications, scanning documents, and setting up email accounts.
- Advocacy and policy engagement through our Campaigning and Advocacy Lead.

d. Volunteers

We have approx. 160 volunteers who work at the foodbank sorting the food which is donated or bought and packing the food parcels which are given out to clients presenting at the food bank on Tuesdays and Saturdays. The volunteers are on hand to welcome clients providing them with hot drinks and offering support and a citizen's advice service, signposting service and support beyond food provision is also available. Overall, during the year our volunteers worked in the region of 7,500 hours and without these volunteers we would be unable to deliver the service we offer to our clients.

e. Main activities undertaken to further the Charity's purposes for the public benefit

Over the year we have helped feed and support a huge number of families and individuals. We have secured grants from Trussell, from the Household support fund and from Age UK to feed clients in both the under 55 and over 55 categories. We have used the grants to purchase food, supermarket vouchers, fuel vouchers white goods and supported them with the costs of living. We have also offered Citizen's Advice support to 356 clients over the year dealing with 905 individual issues. The financial gain achieved for clients over the year was estimated at approximately £300K, an outstanding result that reflects the impact of the advice provision.

CHIPPING BARNET FOODBANK

TRUSTEES' REPORT (CONTINUED) FOR THE YEAR ENDED 31 MAY 2025

Achievements and performance

a. Main achievements of the Charity

The charity also continues to make a difference in the community by:

- Highlighting to the relevant stakeholders that the London Borough of Barnet falls behind other boroughs when it comes to establishing progressive models of emergency food provision.
- Launching a formal campaign "Engage not Enforce" with Citizen's Advice Barnet (CAB) and endorsed by national bodies Debt Justice and Acorn to try to get the council to revise its policy on the use of Bailiffs as a mechanism of debt collection.
- Making sure it is a regular visible presence putting pressure on the Local Authority to consider the strategic importance of food.
- Presenting the case for the London Borough of Barnet to accredit as a Living Wage Employer.
- Proactively promoting employment opportunities held by the council and reserved for Barnet residents.
- Preparing a motion to try and encourage the London Borough of Barnet to become a "Right to Food Borough".
- Deepening community links and working on new relationships.

Financial review

a. Going concern

After making appropriate enquiries, the Trustees have a reasonable expectation that the Charity has adequate resources to continue in operational existence for the foreseeable future. For this reason, they continue to adopt the going concern basis in preparing the financial statements. The Trustees deem the charity to be a going concern since there are sufficient assets to enable the Charity to settle liabilities as and when they fall due.

b. Reserves policy

In order to meet financial standards set out by the charity commission we have continued to have a reserves policy which represents three months of forecast expenditure based on current spending. It is currently set at £54K.

c. Review of the year

During the Financial year ended 31/5/25 our tax efficient donations increased by 3.5% while our large donations increased by 52%. The main large donations were from payroll giving, BKL, Aralbridge Limited, Barnet Allotment Society, St Thomas Church Oakwood, the Co-op community fund and individual donations.

We continued to receive grants from Trussell during the year. We received a grant for the Manager's salary of £20K; a grant for the Campaigning and Advocacy lead of £40K; a grant for Citizen's Advice of £41K; a sustainability grant to cover the Sign Posting Lead salary of £10K and the cost of purchasing stock amounting to £21K. We also received grants from Age UK amounting to £15K to cover the cost of feeding the over 55's and a grant of £15K from Barnet Boost to cover the cost of feeding the under 55's.

Overall, our costs have risen by 13% compared to last year. Our main costs being salaries and food. While salaries have increased by 14% this is mostly covered by grants. Food costs have increased significantly by 32% due to increased demand. These costs have partly been covered by the sustainability grant from Trussell but also from the Age UK and Boost grants.

We have continued to distribute supermarket vouchers, and we have benefitted from grant money from the

CHIPPING BARNET FOODBANK

TRUSTEES' REPORT (CONTINUED) FOR THE YEAR ENDED 31 MAY 2025

Cadent Foundation to fund winter expenses and fuel vouchers. In addition, we have purchased school uniform vouchers amounting to £5K for clients. We have also maintained regular donations to the following organisations: Solace, New Citizen's Gateway, Support to those leaving care, Underhill Children's centre, Bevatone House, Noah's Ark Hospice and Jim's Café.

Citizen's Advice costs have also increased as we are now offering extra support to clients, but these have been covered by a Trussell grant. We are also offering further support to clients supported by various other organisations such as Digital Skills, Barnet Homes giving housing advice, Christian's Against Poverty debt advice, Shaw Trust employment support, Mental Health and Wellbeing Support and Hertfordshire Law Clinic offering free legal advice on a range of issues including employment, consumer and housing.

Despite increased food costs we have managed to achieve a surplus of income over expenditure for the year as a result of the increased donations and the grants from Trussell, Age UK and Barnet Household Support Fund.

Structure, governance and management

a. Constitution

Chipping Barnet Foodbank is a registered charity, number 1163042, and is constituted under a Trust deed.

b. Methods of appointment or election of Trustees

The management of the Charity is the responsibility of the Trustees who are elected and co-opted under the terms of the Trust deed.

Trustees are elected at the AGM by the official representatives of the eight local member churches: Barnet Brookside Methodist, Christ Church (St Albans Road), St Gregory's R.C., St James, St John's URC, St Mary the Virgin, St Peter's R.C. and URC Wood Street.

CHIPPING BARNET FOODBANK

TRUSTEES' REPORT (CONTINUED) FOR THE YEAR ENDED 31 MAY 2025

Statement of Trustees' responsibilities

The Trustees are responsible for preparing the Trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England & Wales requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Charity and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles of the Charities SORP (FRS 102);
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards (FRS 102) have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charity will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the Charity's transactions and disclose with reasonable accuracy at any time the financial position of the Charity and enable them to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of the Trust deed. They are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by order of the members of the board of Trustees and signed on their behalf by:



Martine Whitaker

Chair of Trustees

Date:

07/10/2025

CHIPPING BARNET FOODBANK

INDEPENDENT EXAMINER'S REPORT FOR THE YEAR ENDED 31 MAY 2025

Independent Examiner's Report to the Trustees of Chipping Barnet Foodbank ('the Charity')

I report to the charity Trustees on my examination of the accounts of the Charity for the year ended 31 May 2025.

Responsibilities and Basis of Report

As the Trustees of the Charity you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the 2011 Act').

I report in respect of my examination of the Charity's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent Examiner's Statement

Since the Charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

Your attention is drawn to the fact that the Charity has prepared the accounts in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) in preference to the Accounting and Reporting by Charities: Statement of Recommended Practice issued on 1 April 2005 which is referred to in the extant regulations but has been withdrawn.

I understand that this has been done in order for the accounts to provide a true and fair view in accordance with the Generally Accepted Accounting Practice effective for reporting periods beginning on or after 1 January 2015.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Charity as required by section 130 of the 2011 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

This report is made solely to the Charity's Trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. My work has been undertaken so that I might state to the Charity's Trustees those matters I am required to state to them in an Independent examiner's report and for no other purpose. To the fullest extent permitted by law, I do not accept or assume responsibility to anyone other than the Charity and the Charity's Trustees as a body, for my work or for this report.

CHIPPING BARNET FOODBANK

INDEPENDENT EXAMINER'S REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MAY 2025

Edward Passmore

13/10/2025

Signed:

Dated:

Edward Passmore

FCA

BKL Audit LLP
35 Ballards Lane
London
N3 1XW

CHIPPING BARNET FOODBANK

STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MAY 2025

	Note	Restricted funds 2025 £	Unrestricted funds 2025 £	Total funds 2025 £	Total funds 2024 £
Income from:					
Donations and legacies	3	158,560	186,422	344,982	292,730
Investments	4	-	4,248	4,248	1,386
Total income		158,560	190,670	349,230	294,116
Expenditure on:					
Charitable activities	5	162,216	165,703	327,919	290,834
Total expenditure		162,216	165,703	327,919	290,834
Net (expenditure)/income		(3,656)	24,967	21,311	3,282
Transfers between funds	13	3,656	(3,656)	-	-
Net movement in funds		-	21,311	21,311	3,282
Reconciliation of funds:					
Total funds brought forward		-	123,272	123,272	119,990
Net movement in funds		-	21,311	21,311	3,282
Total funds carried forward		-	144,583	144,583	123,272

The Statement of Financial Activities includes all gains and losses recognised in the year.

The notes on pages 11 to 20 form part of these financial statements.

CHIPPING BARNET FOODBANK

BALANCE SHEET AS AT 31 MAY 2025

	Note	2025 £	2024 £
Fixed assets			
		-	-
Current assets			
Stocks	10	9,772	5,469
Debtors	11	382	895
Cash at bank and in hand		153,789	215,478
		163,943	221,842
Creditors: amounts falling due within one year	12	(19,360)	(98,570)
Net current assets		144,583	123,272
Total assets less current liabilities		144,583	123,272
Net assets excluding pension asset		144,583	123,272
Total net assets		144,583	123,272
Charity funds			
Restricted funds	13	-	-
Unrestricted funds	13	144,583	123,272
Total funds		144,583	123,272

The financial statements were approved and authorised for issue by the Trustees and signed on their behalf by:



Martine Whitaker

Chair of Trustees

Date: 07/10/2025

The notes on pages 11 to 20 form part of these financial statements.

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MAY 2025

1. General information

Chipping Barnet Foodbank is an Unincorporated Trust established on 10th May 2012 by Trust deed.

2. Accounting policies

2.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Charities Act 2011.

The financial statements have been prepared to give a 'true and fair' view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair' view. This departure has involved following the Charities SORP (FRS 102) published in October 2019 rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005 which has since been withdrawn.

Chipping Barnet Foodbank meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

2.2 Income

All income is recognised once the Charity has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Donated goods, including food, are recognised as income when received, provided the fair value can be measured reliably, and the charity has control over their use. Donated food is valued at its fair value at the point of receipt, based on estimated average wholesale cost per kilogram. The corresponding expense is recognised when the food is distributed. Where donated goods cannot be reliably valued, no income is recognised.

Income tax recoverable in relation to investment income is recognised at the time the investment income is receivable.

2.3 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use.

Expenditure on charitable activities is incurred on directly undertaking the activities which further the Charity's objectives, as well as any associated support costs.

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MAY 2025

2. Accounting policies (continued)

2.3 Expenditure (continued)

All expenditure is inclusive of irrecoverable VAT.

2.4 Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the Charity; this is normally upon notification of the interest paid or payable by the institution with whom the funds are deposited.

2.5 Stocks

Stock of purchased goods is stated at the lower of cost and net realisable value. Donated food held for distribution is recognised as stock at fair value on receipt, based on estimated average wholesale cost per kilogram. Donated food is expensed when distributed. The valuation method has been applied consistently year on year.

2.6 Debtors

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

2.7 Cash at bank and in hand

Cash at bank and in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

2.8 Liabilities and provisions

Liabilities are recognised when there is an obligation at the Balance sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably.

Liabilities are recognised at the amount that the Charity anticipates it will pay to settle the debt or the amount it has received as advanced payments for the goods or services it must provide.

Provisions are measured at the best estimate of the amounts required to settle the obligation.

2.9 Financial instruments

The Charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MAY 2025

2. Accounting policies (continued)

2.10 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Charity and which have not been designated for other purposes.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the Charity for particular purposes. The costs of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

Investment income, gains and losses are allocated to the appropriate fund.

CHIPPING BARNET FOODBANK

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MAY 2025

3. Income from donations and legacies

	Restricted funds 2025 £	Unrestricted funds 2025 £	Total funds 2025 £
Donations	158,560	186,422	344,982
	<i>Restricted funds 2024 £</i>	<i>Unrestricted funds 2024 £</i>	<i>Total funds 2024 £</i>
Donations	115,497	177,233	292,730

4. Investment income

	Unrestricted funds 2025 £	Total funds 2025 £
Bank interest	4,248	4,248
	<i>Unrestricted funds 2024 £</i>	<i>Total funds 2024 £</i>
Bank interest	1,386	1,386

CHIPPING BARNET FOODBANK

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MAY 2025

5. Analysis of expenditure on charitable activities

Summary by fund type

	Restricted funds 2025 £	Unrestricted funds 2025 £	Total 2025 £
Prevention or relief of poverty	162,216	165,703	327,919
	<i>Restricted funds 2024 £</i>	<i>Unrestricted funds 2024 £</i>	<i>Total 2024 £</i>
Prevention or relief of poverty	115,647	175,187	290,834

6. Analysis of expenditure by activities

	Activities undertaken directly 2025 £	Support costs 2025 £	Total funds 2025 £
Prevention or relief of poverty	323,119	4,800	327,919
		<i>Activities undertaken directly 2024 £</i>	<i>Total funds 2024 £</i>
Prevention or relief of poverty		290,834	290,834

CHIPPING BARNET FOODBANK

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MAY 2025**

7. Independent examiner's remuneration

	2025 £	2024 £
Fees payable to the Charity's independent examiner for the independent examination of the Charity's annual accounts	4,800	-

8. Staff costs

	2025 £	2024 £
Wages and salaries	67,351	59,320
Social security costs	6,506	5,473
Contribution to defined contribution pension schemes	2,639	1,950
	76,496	66,743

The average number of persons employed by the Charity during the year was as follows:

	2025 No.	2024 No.
Employees	3	3

No employee received remuneration amounting to more than £60,000 in either year.

The total amount of employee benefits (including employer pension contributions and employer national insurance contributions) received by key management personnel during the year was £32,911 (2024: £31,450). There is one key management personnel, the Foodbank Manager.

9. Trustees' remuneration and expenses

During the year, no Trustees received any remuneration or other benefits (2024 - £NIL).

During the year ended 31 May 2025, no Trustee expenses have been incurred (2024 - £NIL).

CHIPPING BARNET FOODBANK

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MAY 2025**

10. Stock

	2025	2024
	£	£
Donated food for distribution (valued at average wholesale cost per kg)	9,772	5,469

11. Debtors

	2025	2024
	£	£
Due within one year		
Other debtors	-	525
Prepayments and accrued income	382	370
	382	895

12. Creditors: Amounts falling due within one year

	2025	2024
	£	£
Other taxation and social security	845	-
Pension fund creditor	414	382
Accruals and deferred income	18,101	98,188
	19,360	98,570

CHIPPING BARNET FOODBANK

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MAY 2025

13. Statement of funds

Statement of funds - current year

	Balance at 1 June 2024 £	Income £	Expenditure £	Transfers in/out £	Balance at 31 May 2025 £
Unrestricted funds					
General funds	123,272	190,670	(165,703)	(3,656)	144,583
Restricted funds					
Manager Grant	-	20,000	(20,000)	-	-
CAB Grant	-	40,691	(44,347)	3,656	-
Campaign and Advocacy Lead Grant	-	39,871	(39,871)	-	-
Sustainability Grant	-	31,108	(31,108)	-	-
Age UK Grant	-	10,000	(10,000)	-	-
Barnet Boost Grant	-	15,000	(15,000)	-	-
Acts 435 Grant	-	1,890	(1,890)	-	-
	-	158,560	(162,216)	3,656	-
Total of funds	123,272	349,230	(327,919)	-	144,583

CHIPPING BARNET FOODBANK

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MAY 2025

13. Statement of funds (continued)

Statement of funds - prior year

	<i>Balance at 1 June 2023 £</i>	<i>Income £</i>	<i>As restated Expenditure £</i>	<i>Balance at 31 May 2024 £</i>
Unrestricted funds				
General funds	119,840	178,619	(175,187)	123,272
Restricted funds				
Manager Grant	-	23,000	(23,000)	-
CAB Grant	-	20,562	(20,562)	-
Campaign and Advocacy Lead Grant	-	35,630	(35,630)	-
Sustainability Grant	-	10,369	(10,369)	-
Age UK Grant	-	18,000	(18,000)	-
Sign Posting Lead Grant	-	7,081	(7,081)	-
Acts 435	150	855	(1,005)	-
	150	115,497	(115,647)	-
Total of funds	119,990	294,116	(290,834)	123,272

14. Summary of funds

Summary of funds - current year

	Balance at 1 June 2024 £	Income £	Expenditure £	Transfers in/out £	Balance at 31 May 2025 £
General funds	123,272	190,670	(165,703)	(3,656)	144,583
Restricted funds	-	158,560	(162,216)	3,656	-
	123,272	349,230	(327,919)	-	144,583

CHIPPING BARNET FOODBANK

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MAY 2025

14. Summary of funds (continued)

Summary of funds - prior year

	<i>Balance at 1 June 2023</i>	<i>Income</i>	<i>As restated Expenditure</i>	<i>Balance at 31 May 2024</i>
	£	£	£	£
General funds	119,840	178,619	(175,187)	123,272
Restricted funds	150	115,497	(115,647)	-
	<u>119,990</u>	<u>294,116</u>	<u>(290,834)</u>	<u>123,272</u>

15. Analysis of net assets between funds

Analysis of net assets between funds - current year

	Restricted funds 2025	Unrestricted funds 2025	Total funds 2025
	£	£	£
Current assets	7,658	156,285	163,943
Creditors due within one year	(7,658)	(11,702)	(19,360)
Total	<u>-</u>	<u>144,583</u>	<u>144,583</u>

Analysis of net assets between funds - prior year

	<i>Restricted funds 2024</i>	<i>Unrestricted funds 2024</i>	<i>Total funds 2024</i>
	£	£	£
Current assets	98,188	123,654	221,842
Creditors due within one year	(98,188)	(382)	(98,570)
Total	<u>-</u>	<u>123,272</u>	<u>123,272</u>

CHIPPING BARNET FOODBANK

England & Wales - Charity number 1163042

Accounts



Annual Report of the Trustees

For AGM

19th November 2024 at 8pm

St James Church

71 East Barnet Road

New Barnet

EN4 8RN

About the Charity

Charity Commission Registration Number: 1163042

Address: 63 Somerset Road, New Barnet, Barnet, EN5 1RF

Constitution Adopted: 09/10/2013 as amended on 16/11/2021.

The charity's object is 'The prevention or relief of poverty in Chipping Barnet and surrounding areas in particular by providing emergency food supplies to individuals in need'.

To achieve this, the charity provides emergency food parcels, broadly in line with the guidelines of Trussell with which the food bank is affiliated, and wraparound support.

We aim to ensure that all clients presenting with official vouchers during food bank opening hours receive appropriate food parcels in line with Trussell and local policies. Those without vouchers are either provided with emergency vouchers and parcels or given advice as to potential alternatives.

The food bank hosts a Citizens Advice service, and also offers other support beyond food provision, including signposting services, drop-ins with other local support agencies, digital inclusion support, supermarket and fuel vouchers.

Trustees are elected at the AGM by the official representatives of the eight local member churches: Barnet Brookside Methodist, Barnet URC Wood Street, Christ Church (St Albans Road), St Gregory's R.C., St James New Barnet, St John's URC, St Mary the Virgin and St Peter's R.C.

The charity trustees have complied with the duty in section 4 of the 2006 Act to have due regard to guidance on public benefit published by the charity commission.

The week-by-week work of the food bank is managed by the management team under the leadership of Foodbank Manager Victoria Miller.

Our Independent Examiner of Accounts is Chris Jones.

Trustees

Chair	Martine Whitaker
Vice Chair & Spiritual Advisor	Rev. Canon Laura Hewitt
Treasurer	Arlette Jennings
Deputy Treasurer	Margaret Spillman
Secretary	Richard Lawson
Safeguarding Officer	Judy Burstow
Trustee	Sarah Edwards
Trustee	Sarah Greenwood
Trustee	Fr David Pember
Trustee	Martine Whitaker
+ Minute Secretary	Caroline Antoinette

Management Team

Foodbank Manager	Victoria Miller
Treasurer and Minute Secretary	Arlette Jennings
Deputy Treasurer	Margaret Spillman
Warehouse Manager	Harold Williams
Deputy Warehouse Manager	Ann Horn
Voucher Holder Coordinator	Teresa Williams
Campaigning, Advocacy & Organising Lead	Bob Bevil
Client Signposting Lead	Jacqui Roeder
Operations	David Godfrey
Driver and Deliveries Coordinator	Edward Dolling
Volunteer Coordinator	Peter Mc Mahon
Volunteer Lead Scheduler	Caroline Antoinette
Minute Secretary	Joanna Forsythe

Report for AGM of Chair of Trustees' Board

As we conclude another year at Chipping Barnet Foodbank, I am both proud and inspired by the incredible work we have accomplished together. This marks my first year as Chair of Trustees, and I want to take this opportunity to reflect on our achievements, challenges, and the unwavering commitment of our community.

This year, our foodbank has continued to serve as a vital resource for individuals and families facing food insecurity. We operate twice a week, providing essential support to those in need. Our team of three dedicated part-time employees, alongside over 200 passionate volunteers, has ensured that we can meet the growing demand for our services.

Our financial commitment to providing food assistance has been significant. We are currently spending over £1,000 each week on food supplies, a testament to the rising need within our community. We have worked hard to maintain transparency and efficiency in our operations, ensuring that every pound donated is maximised for impact.

Our volunteers are the heart of our foodbank. Their tireless efforts not only allow us to operate effectively but also create a welcoming environment for those we serve. We have made strides in volunteer training and engagement, fostering a sense of community and purpose among our team. This year, we introduced new training sessions to equip our volunteers with the skills necessary to support our clients effectively.

The impact of our work extends beyond just providing food. We have been actively involved in raising awareness about food insecurity and advocating for systemic change. Our partnerships with local organisations have strengthened our ability to reach those in need, and we are proud of the relationships we have built within the community.

While we have made great progress, we also face challenges. The demand for our services continues to grow, and we must explore sustainable funding options to ensure we can meet this need. We are actively seeking grants and partnerships to support our financial sustainability while maintaining our focus on delivering high-quality service.

I would like to take a moment to express my heartfelt gratitude to Andrew Summers, whose stalwart leadership of the foodbank over the last 11 years has been instrumental in shaping our organisation. Andrew's commitment and vision have laid a solid foundation for our work, and I am grateful for his ongoing mentorship as I navigate my new role. His involvement in our steering group continues to provide invaluable guidance, ensuring that we remain focused on our mission. I would like to welcome back Jo Forsthye, as she takes on a role within the management team, as well as welcoming Pete McMahon and Ed Dolling onto the management team.

As we move into the next year, I am excited about the opportunities that lie ahead. We will continue to build on our successes, strengthen our volunteer base, and enhance our

outreach efforts. Together, we can ensure that Chipping Barnet Foodbank remains a beacon of hope for those experiencing food insecurity in our community.

I would like to express my heartfelt gratitude to our employees, volunteers, and supporters. Your dedication and passion are what make our mission possible. Together, we are making a difference. Thank you for your continued support.

On a sidenote, you may also notice that our logo has changed. The Trussell Trust, now called Trussell, has recently refreshed its brand, the first update in over 20 years, to make it more accessible and reflective of the work done by food banks, like ours, in the network. This includes a new logo, fonts, and website that prioritise accessibility, making it easier for people facing hardship to find support and understand the wide range of services we provide beyond emergency food.

Martine Whitaker - Chair of Trustees' Board

Manager's Strategy Report

Chipping Barnet Foodbank Strategy to Alleviate Poverty in Barnet

Overview

Our strategy to Alleviate Poverty in Barnet has now been published.

[Strategy to Alleviate Poverty in Barnet 2023-2028](#)

Over the past year, we have made remarkable progress in implementing our strategic plan. We've successfully advanced or completed many of our key objectives, while others are well underway. Our achievements span across various areas, from improving our client experience, to strengthening community partnerships, improving our client wraparound support services, and campaigning and advocacy.

Strategy Management

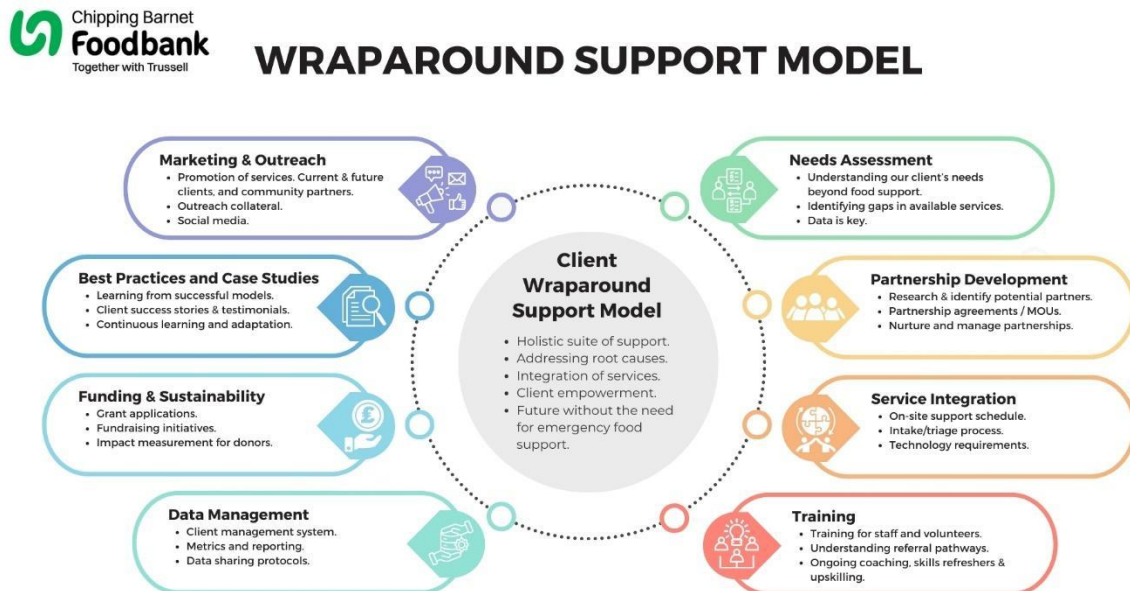
To ensure the effective implementation of our strategy, we have established a dedicated steering group that oversees our progress. This group, comprised of key stakeholders from our organisation as well as external collaborators and experts, meets quarterly to review and assess our progress against the activity plan. During these meetings, we evaluate each strategic initiative, observing our successes, and addressing any challenges that arise. We also have the opportunity of adding to the activity plan.

The steering group plays a crucial role in keeping us accountable to our goals, adjusting our approach when necessary, and ensuring that our efforts remain aligned with our overall mission and vision.

Key Achievements

Wraparound Support Model

We are successfully implementing our wraparound support model at Chipping Barnet Foodbank. The model is designed to provide a holistic approach to addressing the root causes of food insecurity, going beyond emergency food aid. It recognises that clients often face multiple challenges simultaneously and provides coordinated support across these areas through partnerships with local organisations. The goal is to empower clients by creating sustainable, long-term solutions for them through coordinated, multi-agency support, and ultimately help them move toward a future where they no longer need emergency food support.



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Onsite Support and Referral Pathways

Having onsite support and strong referral pathways is a crucial element of our wraparound support model. We therefore performed a mapping exercise where we looked at the most prominent reasons why clients were referred to our foodbank, and then we mapped them to local organisations in Barnet that could offer support. See mapping exercise example below.

Where possible and appropriate, we arranged for the organisation to do an onsite drop in with us at the food bank during client sessions. Where this was not possible, we ensured that we fully understood their referral pathway. We now have a monthly calendar of onsite support that we get printed and added to our socials, so that clients know when they can access specific support.



Mapping Exercise at Chipping Barnet Foodbank

Two areas we would like to expand are support for mental health concerns, and also housing issues. We do have referral pathways to support clients with these but would ideally like onsite support for mental health and also a Barnet housing officer on hand to support clients.

Moving forward, we will continue to monitor the reasons for referrals to ensure that we continue to offer the best, and most appropriate support to our clients.

Cooking and Recipes Initiatives

In June this year, we hosted a series of cooking demos, performed by Bread & Butter. They created some recipes and did some short demonstrations with clients to show them how to use certain items you receive at the food bank.

Additionally, we partnered with UCL for a one-off tasting session in July. It was part of their 'Feed your Brain' project, where their student team created recipes using only ingredients, we give out at the food bank. They prepared meals off-site and bought them in to the foodbank and offered samples for clients to try along with recipe cards.

These initiatives not only provided practical cooking tips but also promoted healthier eating habits, making it easier for clients to create nutritious meals with the food they receive from us.

Citizen's Advice Barnet (CAB) Report

Our dedicated CAB adviser, Juliana Fonseca, continues to provide an invaluable service to our clients.

In the last year, CAB have supported over 240 of our clients, which demonstrates the major demand for this service. CAB have also reported that a total of 43 clients are estimated to no longer need the food bank after accessing advice and support.

CAB's support has centred primarily on five key areas: benefits and tax credits, housing advice, debt management, immigration and employment. CAB have reported that the complexity of cases has increased significantly over this year, with a notable rise in the number of clients requiring ongoing support. We've seen a growing number of Universal Credit Managed Migration cases, which demand intricate calculations and detailed intervention. Housing matters have also become more complex, often requiring specialised support.

The early months of 2024 saw a marked increase in debt-related enquiries, with particular concerns around council tax arrears following a 4.98% increase in local rates. Many clients are operating on negative budgets, meaning their basic expenses exceed their income, creating a cycle of financial hardship that's increasingly difficult to break.

The housing crisis continues to impact the community significantly, with a consistent high demand for housing advice. There has been a notable increase in homelessness enquiries, and a rising proportion of clients aged 55 and over are facing housing challenges, highlighting the vulnerability of older residents in the current economic climate.

In response to growing demand and complexity of cases, we have expanded Juliana's role, and she now works four days per week rather than two. We were able to do this by expanding our Financial Inclusion grant from Trussell for a further two years. We have also introduced dedicated appointment slots and also specialised long appointments for complex cases.

Client Signposting Service

We were able to secure grant funding for Jacqui Roeder to continue in her role as Client Signposting Lead and she continues to be an integral part of the food bank team.

Our client signposting service is designed to provide clients with tailored support that goes beyond food provision, addressing the wider challenges they face.

Over the past year, Jacqui has consistently provided on-site support during client sessions, which has made her a familiar and trusted presence for our clients. In many cases, clients specifically request to meet with her, knowing that she can connect them to the right services. Her role has expanded to handle the distribution of fuel vouchers, supermarket vouchers, and to assist team leaders in issuing food vouchers, ensuring seamless support for those in immediate crisis.

Looking ahead, we are actively working to secure further funding to extend Jacqui's role, as the demand for her support continues to grow. Her contribution to the food bank is invaluable, and we aim to ensure that we can maintain this service to keep helping clients navigate their complex circumstances and work towards long-term stability.

Please see Jacqui Roeder's Client Signposting Lead Report below for more detailed information.

Digital Inclusion

We recognise that digital exclusion can exacerbate the challenges faced by those in poverty, limiting their access to essential services, employment opportunities, and support networks.

We now have 3 digital champions at the food bank, Hamidah Hamid, David Ford, and Leigh Rubins. They have been critical in bridging the digital divide for some of our clients. They can help clients with getting online, filling out forms, setting up email accounts, applying for services, searching for jobs, staying connected with family, and more. With so many essential tasks requiring internet access today, it is invaluable for clients to be able to access support to build their digital skills.

School Holiday Packed Lunch Program

This program provides essential support to families during school breaks, when the absence of free school meals can put additional strain on household budgets. Throughout the holidays, we offer packed lunches to children of families attending the food bank. During this year's summer holidays, we gave out 153 packed lunches.

Campaigning, Advocacy, and Organising

This year, our campaigning and advocacy work has taken significant strides, solidifying our role as a key voice in the fight against food poverty in Barnet. Through our involvement in local and national campaigns, we've sought to address the root causes of foodbank use by advocating for systemic change and influencing policy at various levels.

A central aspect of this has been our involvement in creating and being an active member of the Barnet Food Partnership. Together with local stakeholders, we've developed the [Barnet Food Charter](#) and have become a Sustainable Food Place. One of the working groups of the Barnet Food Partnership is the Barnet Food Security Action Group, which Bob Bevil now convenes.

In October 2023, we facilitated the London Borough of Barnet's first ever Food Summit which was attended by about seventy people, including Cabinet members and local councillors, with an interest in all areas of food and nutrition.

Looking ahead, our campaigning and advocacy work will remain a key priority, as we continue to build relationships with local authorities, influence policy, and create lasting change for those we support.

Please see Bob Bevil's Campaigning Advocacy and Organising Lead Report below for more detailed information.

Partnership with Feeding Britain

Feeding Britain is a national charity dedicated to ending hunger and food insecurity across the UK. They work with a network of local foodbanks, community projects, and partner organisations to develop sustainable solutions to food poverty. This year we became a partner of Feeding Britain because their mission aligns closely with our own vision of reducing the need for foodbanks. By partnering with them, we gain access to a broader network of resources, expertise, and advocacy efforts that will strengthen our work, particularly in tackling the root causes of food poverty in Barnet.

Fundraising

We have traditionally been mostly reactive when it comes to fundraising and we need to look at being more proactive. We have therefore appointed a new volunteer fundraiser who is going to support us with fundraising opportunities. Mary Keane comes to the role with fundraising experience with The Passage homelessness charity. We also hope to have more volunteers involved with this moving forward.

Victoria Miller – Foodbank Manager

Client Signposting Lead Report

Over the past year, I have built new and maintained existing relationships with our clients, increasing awareness of the additional support available. I have kept up to date with existing signposting organisations, ensuring a clear understanding of the support offered, eligibility criteria, referral timescales, and available funding. Additionally, I have established connections with new organisations. To make this information more accessible, I introduced leaflet booklets, which have been placed on tables for clients to browse. These are organised into categories such as Family, General, International, Employment, etc., making it easier for clients to identify advice and support organisations relevant to their needs.

Between September 2023 and August 2024, we provided signposting support to our clients on 446 occasions.

Types of Support Provided

On-site Support (320 engagements)

This covers support provided on-site at Chipping Barnet Foodbank, including fuel and supermarket vouchers, SIM cards, mobile phones, stationery, Greggs vouchers, blankets, vouchers for free local activities (such as Footgolf), and drop-ins from partner organisations.

This table shows the amount of support we have provided to clients just through our supermarket and fuel voucher provision:

Supermarket & Fuel Support Sept 2023 - Aug 2024

	No of Households	Supermarket Vouchers	Fuel Vouchers
ALDI & Sainsburys Gift Cards	47	£2,390	
Charis - Chipping Barnet Foodbank	11	£60	£561
Charis - Cadent TT Winter Fund	35	£2,090	£434
Fuel Bank	45		£2,399
Total	138	£4,540	£3,394

Advice Guide (68 engagements)

Advice was given verbally to clients, discussing possible support options or signposting them to relevant organisations.

Support Agency Leaflet/Webpage (114 engagements)

On 114 occasions, clients were given a leaflet or webpage link related to their area of need. This encourages clients to take the first step by initiating self-referrals and making contact with support organisations directly. This approach aims to empower clients to take action themselves to resolve or improve their situation.

Referrals (136 engagements)

Referrals were made on behalf of clients to various organisations. Our top referral partner was Sebby's Corner, which provides children's clothing, equipment, and toys for children up to the age of 10.

Main Client Challenges

For the clients that I engage with, the primary crises that they face are financial hardship, largely driven by benefit issues and sanctions, rising rental costs, the escalating cost of essentials, council tax increases, and soaring energy bills. These financial pressures have not been met with corresponding increases in benefits or wages, leaving many individuals struggling to make ends meet.

As a result, much of my signposting support has been internal, with Chipping Barnet Foodbank providing support like, energy vouchers through the Fuel Bank, supermarket vouchers (for clients unable to use our pre-packed food bags, such as those without access to cooking facilities or with specific dietary needs), accessing individual grants, SIM cards, and vouchers for free local activities.

Impact of the Cadent Trussell Grant

In January 2024, Chipping Barnet Foodbank received access to the Cadent Trussell grant. Through this grant, we supported 76 households facing fuel poverty by providing supermarket vouchers, heaters, air fryers, duvets, heated blankets, and energy vouchers. The total value distributed to households through this grant was £3,084.95.

Volunteer Signposting Team

I am working towards setting up a dedicated signposting team at Chipping Barnet Foodbank. To achieve this, I have been hosting Signposting Training workshops for our volunteers. These interactive sessions provide volunteers with information about internal and external organisations and the support they can offer, giving them the confidence and knowledge to signpost effectively. This is helping us to expand our capacity to provide signposting support on a wider scale.

Jacqui Roeder – Client Signposting Lead

Campaigning Advocacy and Organising Lead Report

Background

Being relatively new in post for the last annual report I submitted highlights of activity. I have gained more knowledge and experience now and can report in more detail and more strategically under the banners of “Changing Minds” and “Changing Policy.”

Changing Minds

School Engagement

This last year has seen a proactive engagement with schools through workshops being hosted at the food bank and lessons and assemblies being delivered in schools. I have worked with primary and secondary schools alike. The number of relationships with schools and the depth of those relationships has significantly increased.

A good example is the work we did with ARK Pioneer Academy on the First Give project which involved reciprocal visits with Howe Year 8 Class culminating in a presentation to the year group and a local judging panel. The presentation about CBFB won the competition and £1000 for CBFB funded by the Jack Petchey Foundation.

Community Group Engagement

Similarly to school engagement, all the established community groups in EN4 and EN5 have been proactively approached for engagement to learn and understand about our service. In partnership with Teresa Williams, we have built some new and deeper relationships, and referral partners, in the community.

Local examples where community engagement presentations have taken place include Bevatone House, the Wellbeing Café and Onwards and Upwards.

Faith Group Engagement

Engagement with faith groups requires more work and has not flourished in the same way as school and community engagement. However, we are actively working on this with

Abraham Kalyapu who is the Church Engagement Manager for Trussell in London who has visited CBFB.

An example of work completed under this banner dates to May / June 2024 which was an in-service Q & A session held at St. John's Church, which is available on YouTube and reported on in the St. John's Church Record.

Media and Publications

This is an area of work that has burgeoned over the year. I now have a suite of contributions shared to CBFB's social media platforms as well as a number of articles published in The Barnet Post. The focus is very much on the alleviation of poverty and the reliance being placed on the voluntary sector to deal with this. The recent decision by the council to cease funding the Barnet Food Hub has led to a number of interview requests from local and national media.

Recent examples of focussed media activity include the BBC TV item filmed at CBFB highlighting the impact of the loss of the Barnet Food Hub. There is also a live, and far more thorough interview, which went out on BBC Radio News about the same subject.

Building an Influence Base

The building of an influence base has really been mediated through activity on two groups. Firstly, as a steering group committee member of the Barnet Food Partnership I now have established links with partners from across the food system across the whole borough which is a rich source of collaboration. Secondly, as the convener of the Barnet Food Security Action Group it can be said that the emergency food providers across the borough are much closer now than they were and are shaping a more consolidated approach to the challenges of poverty.

An important part of this work is the current preparation to host "Feeding Barnet: A Food Security Summit" which will take place on November 2nd which will give consideration to compassionate, resilient and dignified alternative models of providing food security.

Strategic Volunteer Engagement

This is work in progress and it is true to say there is a lot of ad hoc, rather than formal, volunteer engagement going on. The goal is to build on these as strategic initiatives become clearer.

By way of examples, volunteers have staffed the table for the "Guarantee the Essentials" tablecloth campaign, volunteers often signpost clients when there may be interest in the job roles that are being advertised in the food bank and we do have a dedicated volunteer who has started supporting the school workshops.

Relationships with Other Emergency Food Suppliers

As stated above this has significantly improved this year and not just because of the Barnet Food Security Action Group.

We are keen to have reciprocal visits to learn and share best practice. By way of examples, we have recently hosted Euston Foodbank and Kentish Town Foodbank, and we have recently visited the Romanian Community Charity food bank.

Changing Policy

Relationships with Elected Decision Makers

This has become far more formalised and has improved over the last year. CBFB is well known to the new local MP who visited prior to being elected for a community meeting. The MP has been accessible and has tried to support with the decision to close the Barnet Food Hub. In addition, it should be noted that we have also hosted a recent Mayoral visit at which our ideas and strategy were presented.

The best examples of progress under this heading are the relationships built with the councillors in the immediate wards who now receive regular ward level data for the uptake of our service. Evidence suggests they really appreciate this service.

Partnership with Barnet Council

Progress has been made in this field with relationships developing across the directorates that touch on the issue of poverty. This has been down to active participation in many of the council's steering groups. We can now contact senior officers or directors in Public Health (food), Housing Options (housing issues) and Planning (job opportunities).

The best example under this banner includes the recent invitation to present the CBFB wraparound model to the council's Health and Wellbeing Board where I believe the value of CBFB to contribute more than just emergency food provision was clear to see.

Client Engagement

Rather than a formalised anti-poverty campaign with clients involved, this work has tended to be one-to-one advocacy and sign-posting work with examples being filling in official forms and signposting to officers in housing, educational welfare, primary school admission and local councillors, among others.

The stand-out success here has been the team effort culminating in the successful rehousing of a family who had been in completely inappropriate "emergency accommodation" for years.

Campaign Shaping

Having researched the reasons why clients come to CBFB I have initiated a campaign called the Local Employment Opportunities Campaign (LEOC) whereby our clients will get sight of, and support to apply, for the many Section106 job opportunities in the borough. The borough has an enormous amount of construction going on (e.g. the Victoria Quarter) and, in short, there are binding obligations with the developers to support residents into work in this field. These are the Section 106 opportunities. The work I am doing brings the developer, Fair View in this case, The Shaw Trust, The LBB Senior Section 106 officer,

BOOST, and myself around the table to build a system supporting our clients. This visible and formalised approach has never existed before. Initial meetings have been completed for this project and an action plan is in place.

This project runs in conjunction with other campaigns like the Trussell's "Guarantee Our Essentials Campaign." Ahead of the Autumn Budget, one of Trussell's asks is calling on the UK Government to introduce a protected minimum floor in Universal Credit (UC) so benefit deductions and the benefit cap don't push people into hunger and hardship; an important step towards delivering an Essentials Guarantee. This is very much visible in our foodbank through the "Laying it out on the Table" initiative whereby clients, volunteers, and the wider community have been writing their "stories" of hardship and hope on a tablecloth.

At a local level, the tablecloth has been very visible in the community and will feature heavily in the forthcoming "Feeding Barnet: A Food Security Summit" event at the ARK Pioneer School on November 2nd and will be used as a tool to lobby the London Borough of Barnet.

At a national level, for the next steps of the campaign, Trussell will be holding a UK moment on 20 November alongside the publication of Mid-Year stats to urge the UK Government to take urgent action on hardship. Trussell will be sharing some of the stories of hardship and hope from tablecloths around the country through different activities and through a newspaper called the "The Hardship Times", where they will be transforming Parliament Square into a 'media frenzy' and distributing it around Westminster.

I'd like to extend a note of thanks to the clients, volunteers, and community partners who have supported me in this role which I love dearly.

Bob Bevil - Campaigning Advocacy and Organising Lead

Operations & Warehousing Report

Our stock management regime has settled into a regular routine; a significant proportion of our stock is bought in. On a Monday I visit Aldi and collect any store and customer donations through the Neighbourly scheme; I also purchase a trolley load of food. Every Thursday we have a booked recurring on-line shopping delivery through Asda. We are currently spending about £1000 per week for these two purchases which ensures we always have enough food for the week ahead, but we have little in the way of back up stock. We are operating on a "just in time" basis.

We had very generous donations at both Harvest Festival and Christmas, for which we are incredibly grateful. Additionally, Waitrose have given us an opportunity to take part in their Food Drive Weeks. This involves a team of in-store volunteers promoting and collecting customer donations; we were at High Barnet in March and Whetstone in September of this year.

Since 2020, our main source of fresh food has been through the Barnet Food Hub, based in the old East Barnet library. Sadly, from 1st October 2024, Barnet Council have decided to cease funding this scheme. We are now transferring to get fresh from the Felix Project; this change has only just started, and we are monitoring how it is settling in.

We will continue to pick up surplus food from Costco every Tuesday morning for our Tuesday client session. Moving forward we are looking at other options to source fresh food.

During the summer months, we are very lucky to have some of our local allotments delivering some fresh produce to us too.

Gail's Bakery have supplied excess bread and cakes to us twice a week and we have a small team of volunteers to collect this. Recently, we understand that a new manager has been appointed and they are baking less than previously, meaning less leftovers for us. Ursula from Flower Bank delivers some fresh baked goods she picks up from Marks & Spencer's.

Our annual stock take was completed on 11th September, and we reconciled the actual stock against the "stock on system" figure; there was a less than 1% error. We have 1.3 tonnes of food which represents about one week's turnover. Comparisons with previous years are shown below: -

Year	Weight (tonnes)
2018	1.3
2019	1.5
2020	5.5
2021	3.8
2022	1.5
2023	2.2
2024	1.3

Harold Williams – Warehouse Manager

Health and Safety

We had one accident this year. A volunteer tripped over a loose plastic bag that the wind had blown onto the pathway. This resulted in some bruising and pain, but nothing lasting.

We continue to receive the product Safety Alerts from the Food Standards Agency; most of these alerts reference food that we never hold, but where there is a possibility we do check our stock; nothing was found this year.

Harold Williams – Warehouse Manager

Volunteering

Volunteers continue to be the backbone of our food bank.

We have been able to continue training new volunteers every 3 months and we are now organising training dates up to a year in advance. A big thank you to Martine Whitaker, who is also our Chair of Trustees, who trains our volunteers. We now have 223 volunteers spread across 4 rotas and ancillary roles.

We are continuing to support Duke of Edinburgh students on a Monday evening, with under 18's and their parent or guardian helping to sort and pack our donations. We have a mixture of bronze, silver and gold award students. Thank you to Richard Moysey who manages our DofE students.

This year has also seen lots of additional training opportunities offered to our volunteers. We have been able to offer the following training courses:

- Safeguarding
- Signposting
- Manual Handling
- Mental Health First Aid Awareness
- Compassion Fatigue
- SAFE: Security Advice for Everyone Training

In February this year, we had a volunteer 'bring & share' thanksgiving party, where we were able to come together as a volunteer community to celebrate everyone's contributions.

We continue to be ever so grateful to our volunteers, without whom we wouldn't be able to operate the food bank. Thank you to each and every one of you.

Peter Mc Mahon –Volunteer Coordinator

Voucher Holders/Referral Agencies

Our list of Voucher Holders continues to grow. We now have 233 referral agencies on our system. An increase in the number using the E-voucher system has saved administration. In the past year we have provided increased support to the key organisations, particularly Schools and Children's Centres, with a focus on families and children.

We have been able to donate supermarket vouchers to these Referral Agencies to distribute, based on their local knowledge of family needs, for the purchase of school uniform and fresh food. Our support for New Citizen's Gateway, Solace, Leaving Care and Supported Living continues alongside this.

Teresa Williams – Voucher Holder Manager

Treasurer's Report

During the Financial Year ended 31/5/2024 our tax efficient donations increased by 11%, our large donations however were down on the previous year by approx. 58%. The main large donations were from BKL, Pentland Brands, Association of Private Crematoria & Cemeteries, Giving Force Foundation and Aralbridge Limited.

We received a number of grants from Trussell during the year. We received a grant for the manager's salary of £23K; a grant for the Campaigning and Advocacy Lead of £40K; a grant for Citizen's Advice of £24K; a sustainability grant to cover the cost of the Sign Posting Lead salary of £14K; and the cost of purchasing stock amounting to £27K. We also received 3 grants from Age UK amounting to £18K to cover the cost of feeding the over 55s at the foodbank. Victoria and Bob were also able to secure donations from First Give and the Co-op community fund to cover the cost of the shortfall for the Citizen's Advice service we offer.

Our costs have risen by 57% compared to last year. Our main costs are salaries and food. There has been a fourfold increase in the cost of purchasing food stock and from March 2023 we were able to secure a sustainability grant from Trussell to cover the cost of purchasing this food. We have continued to distribute both supermarket and fuel vouchers to clients, although the cost of fuel vouchers is lower than last year since we were able to take advantage of a grant from the Cadent Foundation to cover some of these costs. In addition, we have also purchased school uniform vouchers amounting to £5k for clients. We have also maintained regular donations to the following organisations: Solace, New Citizen's Gateway, Support to those Leaving Care, Underhill Children's centre, Bevatone House and Jim's Café.

Rental costs have also increased due to having a full year of hiring the church hall where clients can have a cup of tea and take advantage of the support we offer including Citizen's Advice, Digital Skills, Boost Barnet, Christian's Against Poverty debt advice and Shaw Trust employment support.

In order to meet financial standards set out by the charity commission, we have continued to have a reserves policy which represents three months of forecast expenditure based on current spending. It is currently set at £54K.

Overall, we had a surplus of income over expenditure of £46,566 for the financial year. We had forecast that given the increased costs of food there would be a deficit for the year, but the sustainability grant received from Trussell of £27K and the Age UK grants amounting to £18K resulted in an overall surplus for the year.

I would like to thank the management team and especially Margaret Spillman for their continued support.

Arlette Jennings – Treasurer

Income and Expenditure

Chipping Barnet Foodbank		
Accounts for Year Ended 31/05/2024		
Income		
	Year Ended 31/05/2024	Year ended 31/05/2023
Tax Efficient Donations	£19,549	£17,629
Large Donations	£20,870	£49,628
Other Donations	£28,638	£30,248
Grants	£165,042	£91,921
ACTS 435	£855	£0
Reimbursements	£153	£0
Designated Donations	£2,080	£0
Fundraising	£94	£438
HMRC Refunds	£6,141	£3,648
Bank Interest	£1,386	£173
Total	£244,808	£193,685
Expenses		
	Year Ended 31/05/2024	Year Ended 31/05/2023
Acts 435/ reimbursements	£1,137	£0
Recruitment costs	-£38	£1,333
Telephone/ Broadband/ Zoom	£974	£1,283
Computers	£0	£1,825
Supermarket Vouchers	£5,150	£13,460
Christmas & Easter Gifts	£13,400	£7,720
Salaries	£67,869	£28,344
Payroll costs	£1,030	£689
School Uniform	£4,950	£4,063
Fuel Vouchers	£3,500	£12,000
Fuel Exps/ Travel	£288	£400
OLM Grant Expenses	£715	£0
Solace	£6,615	£4,980
Food/ Stock	£39,110	£9,054
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Tin can recipe book/Trolleys	£0	£258
Mats for foodbank	£0	£1,553
Bevatone House	£1,870	£0
Age Uk vouchers	£4,960	£0
Total	£198,242	£126,664
Surplus/Deficit	£46,566	£67,021
Bank Balance 31 May 2023/22	£168,912	£101,891
Reconciled Balance 31 May 2024/23	£215,478	£168,912

Notes

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Bevatone House	£900	£0
Uniform Vouchers	£4,950	£4,000
	<u>£25,150</u>	<u>£21,020</u>

2 Grants

	B/fwd	Received	Salaries	Payments	C/fwd
Manager Grant	£0	£23,000	-£23,000	£0	£0
CAB Grant	£4,422	£40,691	£0	-£20,562	£24,551
Sign Posting Lead Grant	£6,136	£945	-£7,081	£0	£0
Campaign and Advocacy Lead Grant	£37,230	£40,563	-£34,915	-£715	£42,163
Sustainability Grant	£0	£41,843	-£3,469	-£6,900	£31,474
Age Uk Grant	£0	£18,000	£0	-£18,000	£0
Acts 435	£150	£855	£0	-£1,005	£0
	<u>£47,938</u>	<u>£165,897</u>	<u>-£68,465</u>	<u>-£47,182</u>	<u>£98,188</u>

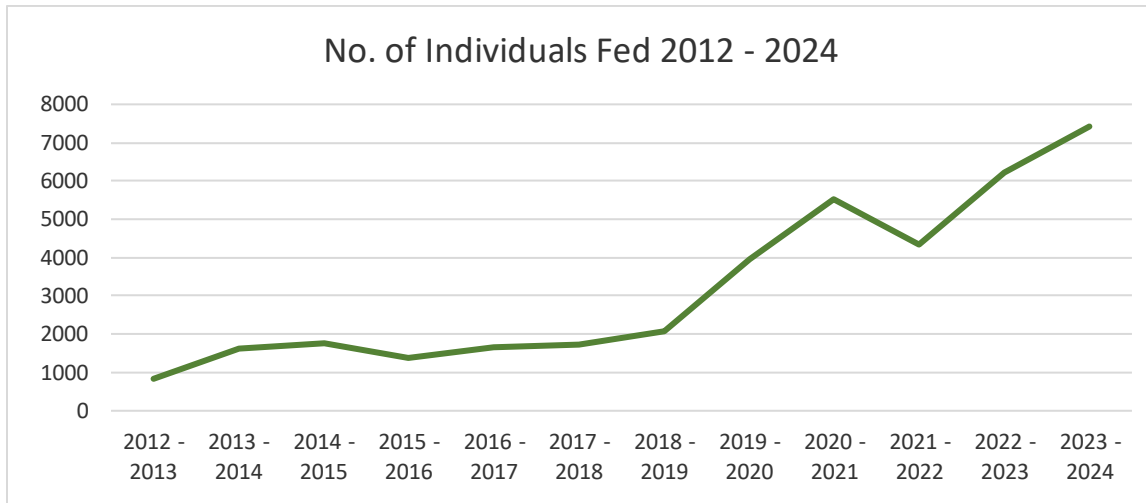
Statements of Assets and Liabilities

Chipping Barnet Foodbank			
Accounts for Year Ended 31/05/2024			
Statement of Assets and Liabilities			
	Notes	2024	2023
Assets			
Current Account		£53,644	£60,944
Savings Account	2	£161,834	£107,968
Debtors			
PAYE		£143	£0
Total Assets		<u>£215,621</u>	<u>£168,912</u>
Liabilities			
Current liabilities			
PAYE and Pension Fund		£0	£984
ACTS 435		£0	£150
Total liabilities		<u>£0</u>	<u>£1,134</u>
Total Assets less Liabilities		£215,621	£167,778
Restricted Funds			
Reserves	2	£98,188	£47,938
		£117,433	£119,840

Statistics

Number of Individuals Fed

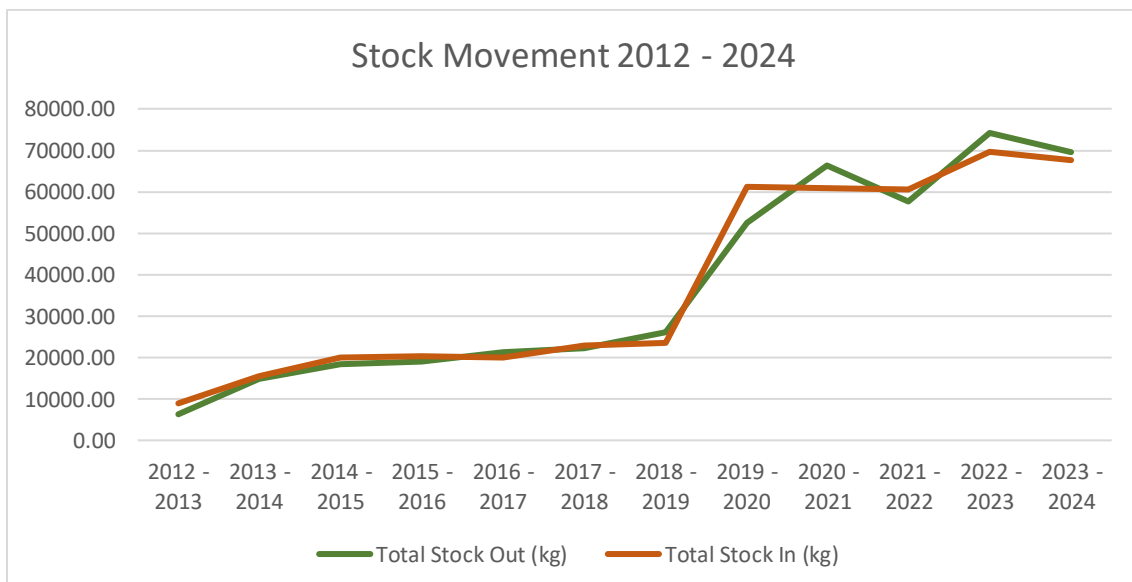
We provided food to 7421 individuals, which is an increase of 19% in the number of people we have fed through our voucher system.



Stock Movement

In terms of our stock movement, stock out has reduced by 6%. It is worth noting here that due to declining food donations, we have decreased the amount of food we are giving out to our partner organisations. Instead, we are supporting them through the provision of supermarket vouchers (see below).

The total stock coming into the food bank decreased by 3%. This is not a substantial change to last year.



Supermarket Voucher Support

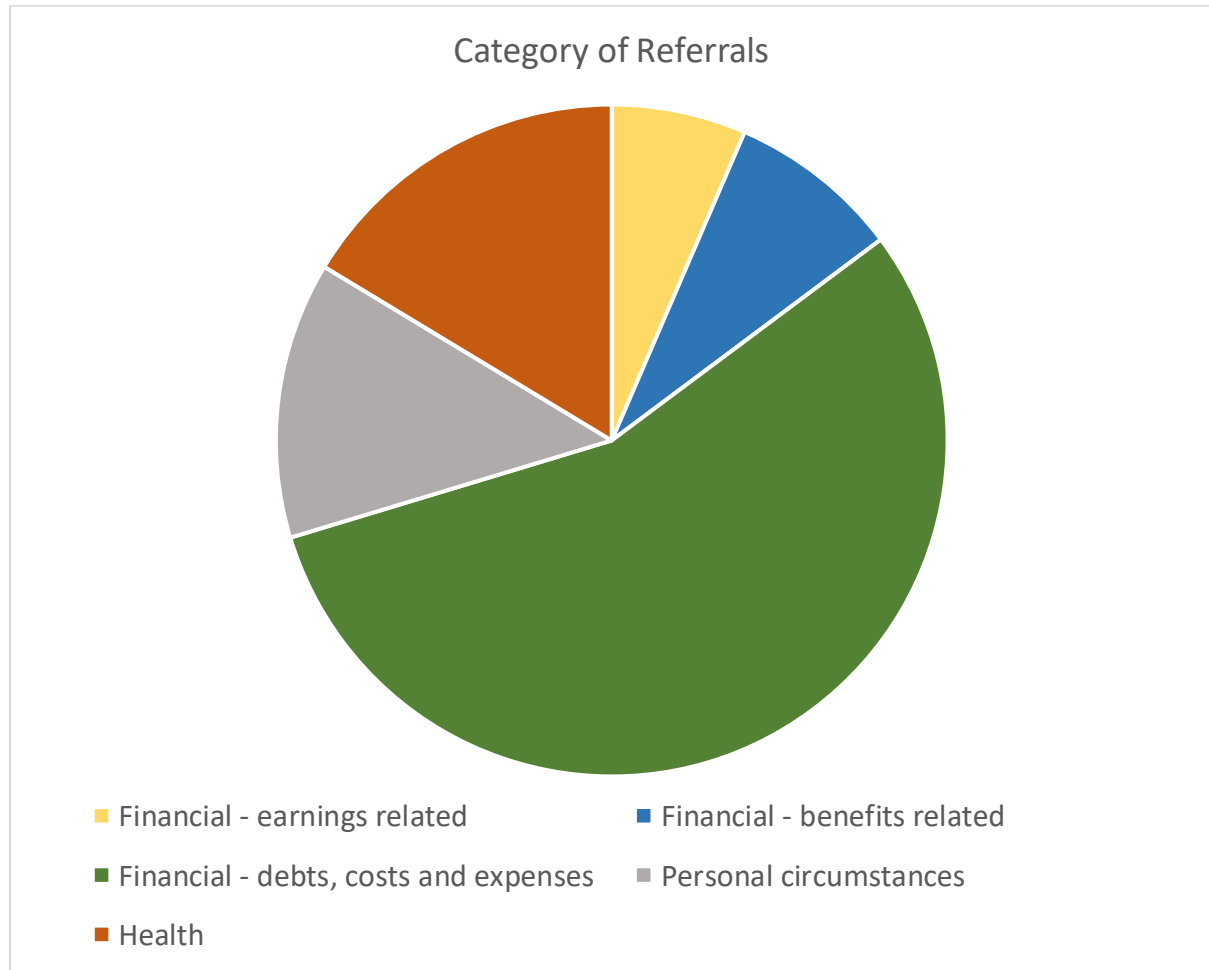
We have supported the following organisations with supermarket vouchers for their most vulnerable clients and families.

Noah's Ark, Solace Women's Aid, Cromer Road Primary School, Underhill Primary School and Children's Centre, New Citizen's Gateway, Leaving Care Team, Oakleigh School, Oak Lodge School, Bevatone House, Ocean House, CAP, Jim's Café, BEYA, Friends in Need, Salvation Army. St Catherines Primary School, Brunswick Park Primary School, Sacred Heart Primary School, Whitings Hill Primary School, Hope Corner, and Good Neighbourhood Scheme.

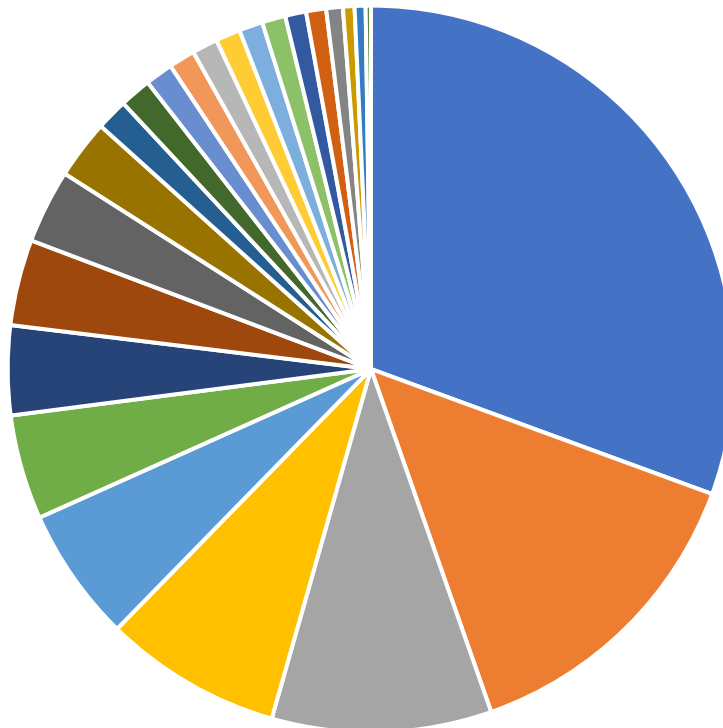
Over two projects running over the year, one at Christmas and one at Easter, we have provided £19,000 of supermarket vouchers to support individuals and families in need. We estimate that this equates to supporting an additional 950 individuals with food support over the year.

Crisis Types

Rising cost of essentials, low income, debt, benefit related issues, immigration, and physical and mental health issues are the most common reasons for people visiting our food bank. Being insecurely housed, unemployment, domestic abuse, and loss of financial support, are also crises we see frequently.



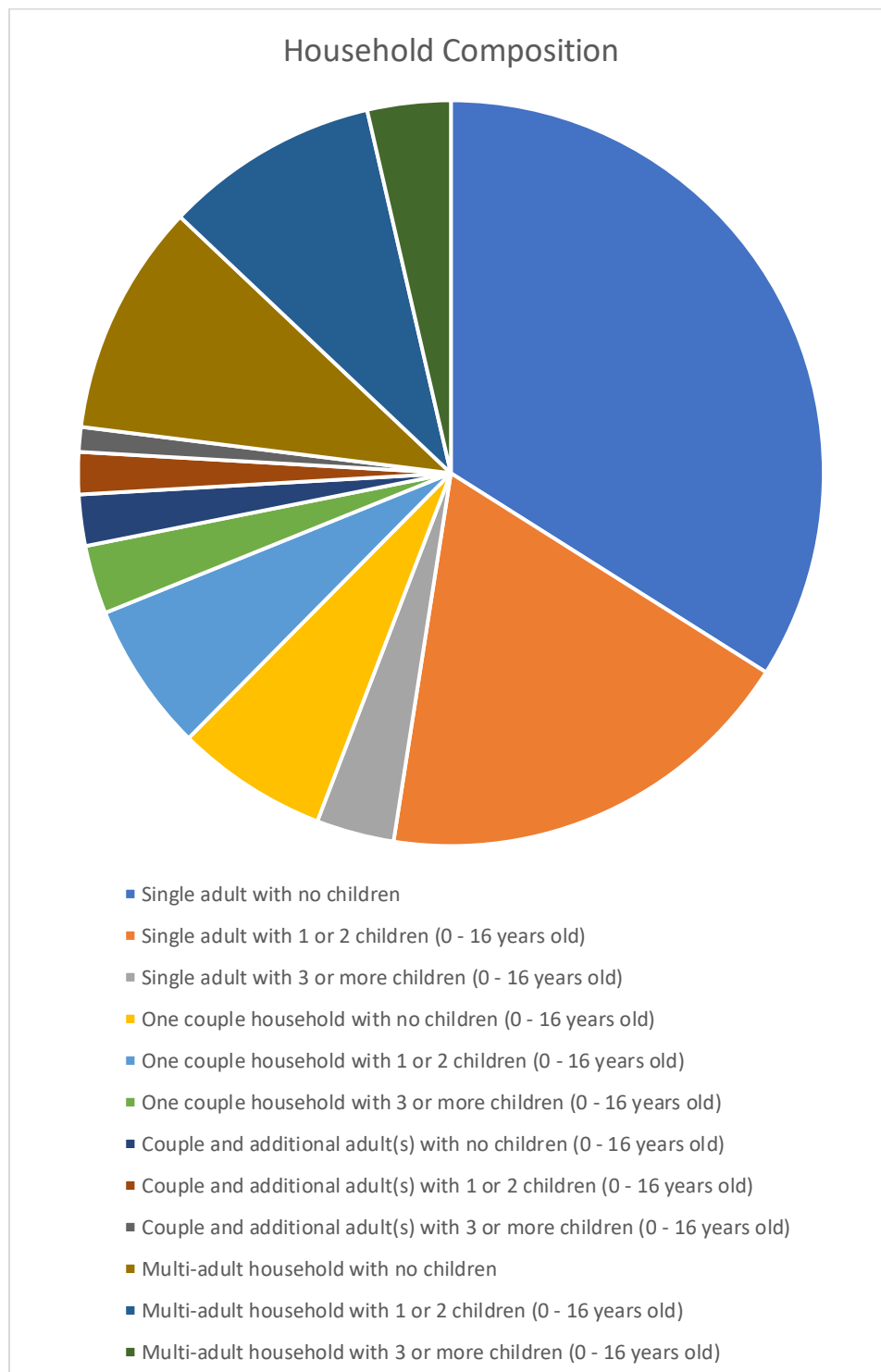
Reasons for Referral



- Rising costs of essentials
- Ongoing impact of physical or mental health condition
- Priority debt
- Cost of dependents has increased
- No access to financial support due to immigration status
- Benefit delay
- Other unexpected expense
- Insecurely housed
- Non-priority debt
- Unemployment following permanent work
- Change in work hours
- Delay in or awaiting other income
- Benefit deduction due to overpayment or benefit advance
- Change in existing physical or mental health condition
- New physical or mental health condition
- Domestic abuse
- Unemployment following temporary work
- Loss of support from friends or family
- Benefit reduction due to change in eligibility
- Change in dependents

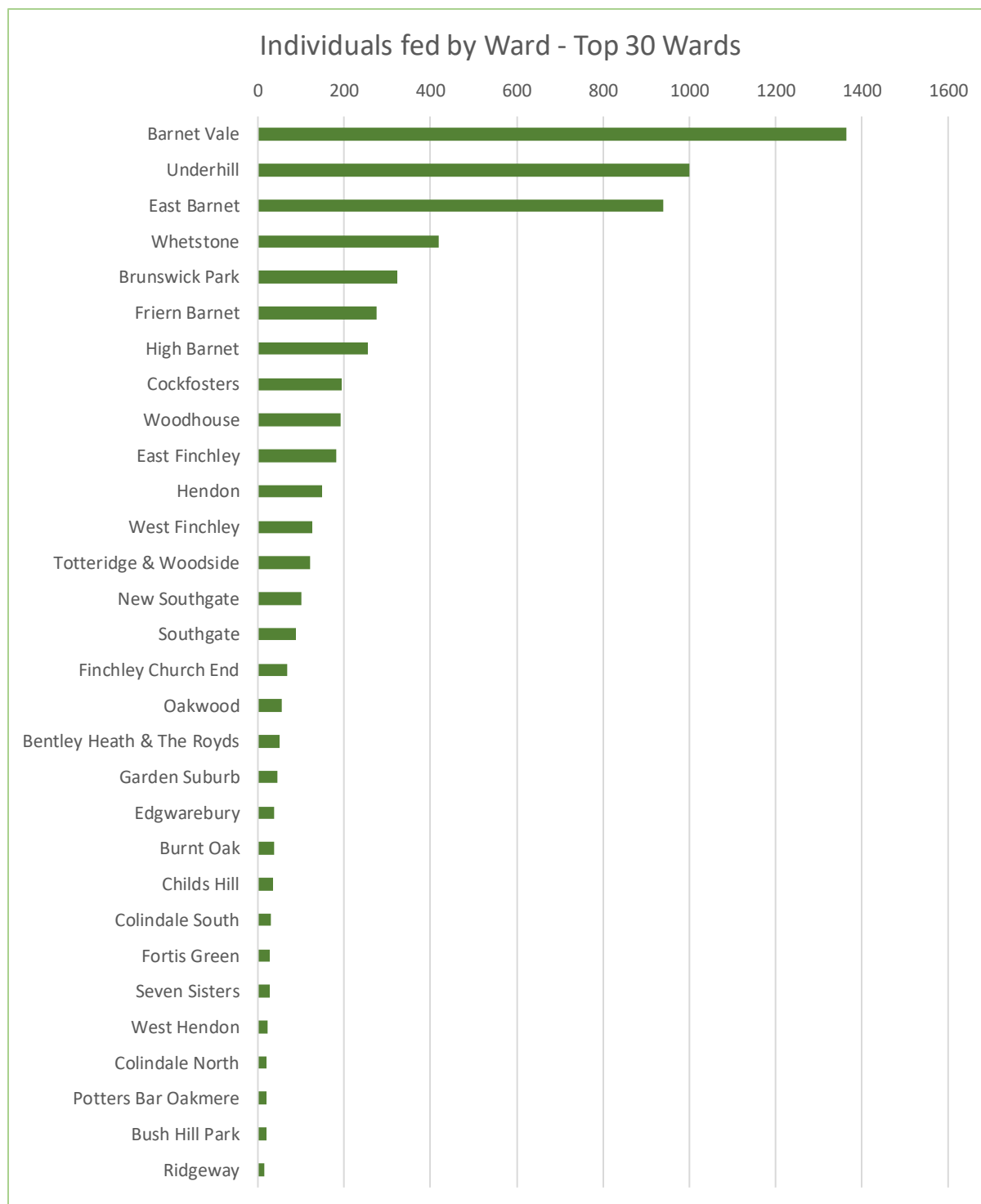
Family Size

Looking at family size, we can see that 34% of our clients are from a single adult household with no children and 22% are from a single adult household with 1 or more children. 6% of our clients are from a one couple household with no children and 9% are from a one couple household with 1 or more children. When looking at households with multiple adults (either a couple and additional adults or multi-adult), we are seeing 12% of those with no children and 16% of these households have 1 or more children.



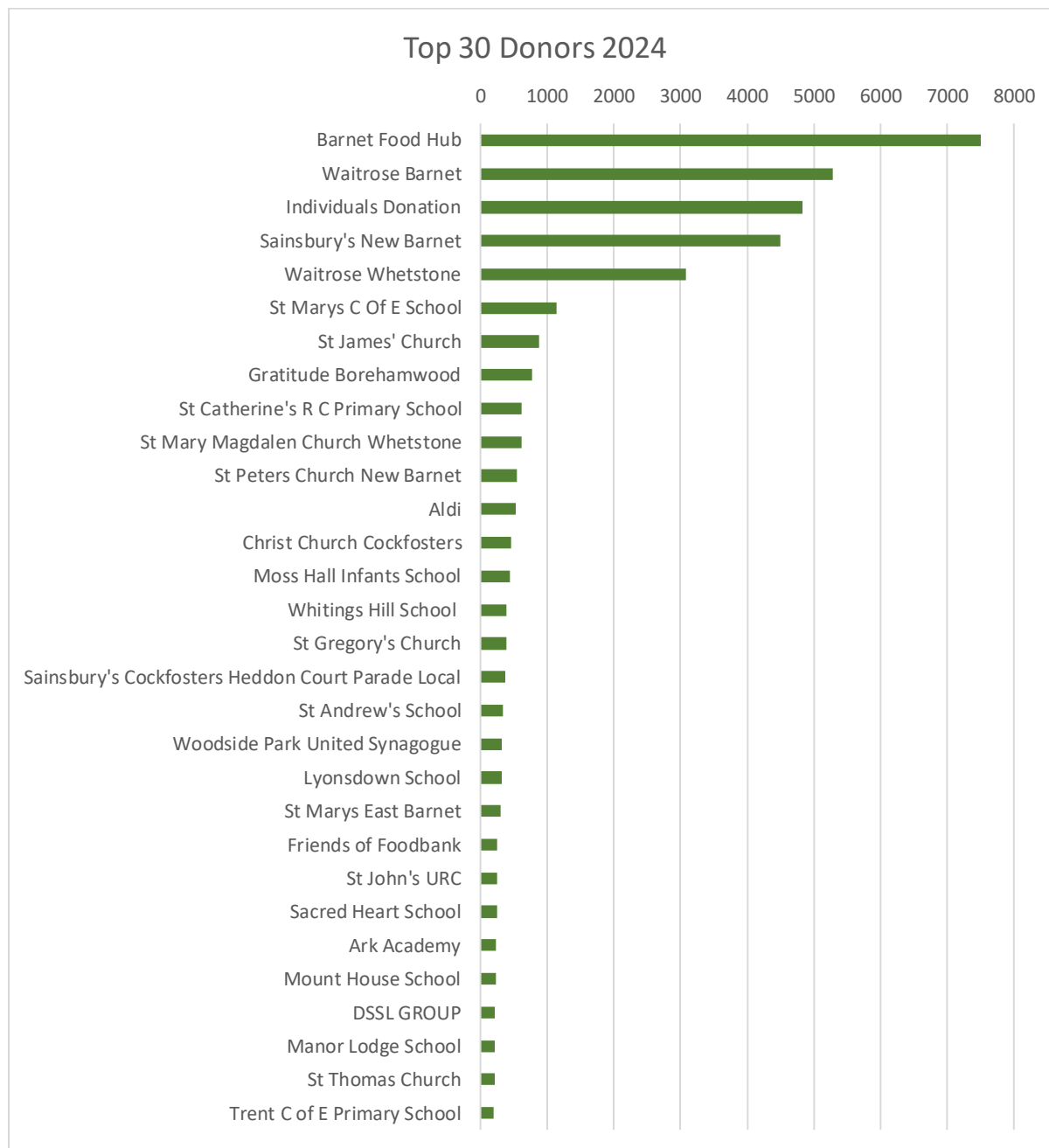
Wards

When we look at the wards our clients live in, we can see in the bar chart below that Barnet Vale, Underhill, East Barnet, Whetstone, Brunswick Park, Friern Barnet, High Barnet, and Cockfosters are the most common.



Donors

Finally, you can see on the bar chart below our top 30 donors for this year.



Thank You

- ♥ All volunteers who contributed their precious time and energy to work for the food bank. We are eternally grateful to you all.
- ♥ Our generous donors include churches, synagogues, mosques, schools, businesses, local allotments, community groups, other charities, and the many individuals who have offered such substantive food and financial support.
- ♥ The many businesses across the borough who have long provided us permanent or short-term collection points, such as Waitrose in High Barnet and Whetstone, Sainsburys in New Barnet and Cockfosters, Co-Op in Mays Lane and East Barnet, Marie Shoes in East Barnet, and Potters Pantry.
- ♥ St. Peter's RC Church New Barnet for allowing us use of their parish centre and hall for our food bank sessions.
- ♥ Adrienne McPherson, Alice Webster, Sophie Clark, James Farndon, Tony Panayiotou, Abraham Kalyapu, Neil Bird, Heather Buckingham, and Trussell as a whole.
- ♥ Juliana Fonseca, Nadya Bari and Louise Broadbent at Citizens Advice Barnet.
- ♥ Fay Morris at BOOST Barnet and Vinoga Vasantharajah from the Barnet Food Hub, who have been fundamental in supporting us with our digital inclusion offer.
- ♥ Christians Against Poverty, BOOST Barnet, Bread & Butter, UCL, Shaw Trust, and Change Grow Live, for all doing on-site drops ins with us this year to help support our clients.
- ♥ Joyce Harman and Margaret Spillman for tirelessly inputting our voucher and stock data.
- ♥ Hamidah Hamid, David Ford, and Leigh Rubins, our Digital Champions, who lead our digital inclusion sessions.
- ♥ Louie Harvey for managing all our social media.
- ♥ Pat Caplan for her continued advice and support.
- ♥ Charis, Cadent, and Fuel Bank Foundation for the provision of fuel voucher services.
- ♥ The Barnet Food Hub for their amazing support with fresh food over the last 4 years. We are going to miss you all.
- ♥ Kat Carr, Public Health Officer and overseer of The Barnet Food Plan, for facilitating our collaboration with, and access to, the London Borough of Barnet.
- ♥ To our friends in the Barnet Food Partnership. By joining this group of amazing people interested in food in the locality, we are ultimately improving what we do for our clients and service users across the borough.
- ♥ To our local MP Dan Tomlinson, and all our local councillors for their support.
- ♥ Gail's Bakery for a plentiful supply of baked goods.
- ♥ Ursula Stone from Flower Bank who delivers fresh baked goods and flowers to us.
- ♥ Wendy from Incredible Edible for supporting our clients with growing opportunities.
- ♥ Local faith groups for supporting us through their congregations.
- ♥ Young people in the borough who contributed time and donations as part of fundraising activities or Duke of Edinburgh awards.
- ♥ Jim Whitaker for delivering our manual handling training.
- ♥ Our Independent Examiner of Accounts, Chris Jones.

Treasurer's Report

During the Financial Year ended 31/5/2024 our tax efficient donations increased by 28%, our large donations however were down on the previous year by approx. 68%. The main large donations were from BKL, Pentland Brands, Association of Private Crematoria & Cemeteries, Giving Force Foundation and Aralbridge Limited.

We received a number of grants from the Trussell Trust during the year. We received a grant for the manager's salary of £23K; a grant for the Campaigning and Advocacy Lead of £40K; a grant for Citizen's Advice of £24K; a sustainability grant to cover the cost of the Sign Posting Lead salary of £14K; and the cost of purchasing stock amounting to £27K. We also received 3 grants from Age UK amounting to £18K to cover the cost of feeding the over 55s at the foodbank. Victoria and Bob were also able to secure donations from First Give and the Co-op community fund to cover the cost of the shortfall for the Citizen's Advice service we offer.

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I would like to thank the management team and especially Margaret Spillman for their continued support.

Arlette Jennings

Treasurer, Chipping Barnet Foodbank

Chipping Barnet Foodbank

Accounts for Year Ended 31/05/2024

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	Year Ended 31/05/2024	Year ended 31/05/2023
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Surplus/Deficit	£46,566	£67,021
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Chipping Barnet Foodbank

Accounts for Year Ended 31/05/2024

Statement of Assets and Liabilities

	Notes	2024	2023
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ACTS 435		£0	£150
Total liabilities		<u>£0</u>	<u>£1,134</u>
Total Assets less Liabilities		£215,621	£167,778
Restricted Funds	2	£98,188	£47,938
Reserves		£117,433	£119,840

Independent Examiner's report to the trustees of Chipping Barnet Foodbank

I report to the trustees on my examination of the accounts of Chipping Barnet Foodbank (CBFB) for the year ended 31 May 2024.

Responsibilities and basis of report

As the charity trustees of CBFB you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of CBFB's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement – matter of concern identified

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

- accounting records were not kept in respect of CBFB as required by section 130 of the Act; or
- the accounts do not accord with those records.

In carrying out my examination, I have noted that some of your accounting records, particularly relating to the management of restricted funds, are not of the same high standard as the records of general receipts and payments and this has necessitated a number of requests for further information and clarification. There has been some progress since I commented on this last year, but the restricted funds you have received have increased in number and complexity and further improvement in record keeping is desirable.

I have no other concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Chris Jones

1 November 2024

80 Eton Avenue, East Barnet, Hertfordshire. EN4 8TY

Accounts



Annual Report of the Trustees

For AGM

21st November 2023 at 20:00

**St Peter's Hall
63 Somerset Road,
New Barnet, EN5 1RF**

About the Charity

Charity Commission Registration Number: 1163042

Address: 63 Somerset Road, New Barnet, Barnet, EN5 1RF

Constitution Adopted: 09/10/2013 as amended on 29/09/2014

The charity's object is 'the prevention or relief of poverty in Chipping Barnet and surrounding areas, in particular by providing emergency food supplies to individuals in need.'

To achieve this, the charity provides emergency food parcels broadly in line with the guidelines of the Trussell Trust with which the food bank is affiliated.

We aim to ensure that all clients presenting with official vouchers during food bank opening hours receive appropriate food parcels in line with Trussell Trust and local policies. Those without vouchers are either provided with emergency vouchers and parcels or given advice as to potential alternatives.

The food bank hosts a Citizens Advice service, and also offers other support beyond food provision, including signposting services, drop-ins with other local support agencies, digital inclusion support, supermarket and fuel vouchers.

Trustees are elected at the AGM by the official representatives of the eight local member churches: Barnet Brookside Methodist, Barnet URC Wood Street, Christ Church (St Albans Road), St Gregory's R.C., St James New Barnet, St John's URC, St Mary the Virgin and St Peter's R.C.

The charity trustees have complied with the duty in section 4 of the 2006 Act to have due regard to guidance on public benefit published by the charity commission.

The week-by-week work of the food bank is managed by the management team under the leadership of Foodbank Manager Victoria Miller.

Our Independent Examiner of Accounts is Chris Jones.

Trustees

Chair	Andrew Summers
Vice Chair & Spiritual Advisor	Rev. Canon Laura Hewitt
Treasurer	Arlette Jennings
Deputy Treasurer	Margaret Spillman
Secretary	Richard Lawson
Safeguarding Officer	Judy Burstow
Trustee	Sarah Edwards
Trustee	Sarah Greenwood
Trustee	Fr David Pember
Trustee	Martine Whitaker
+ Minute Secretary	Caroline Antoinette

Management Team

Foodbank Manager	Victoria Miller
Treasurer and Minute Secretary	Arlette Jennings
Deputy Treasurer	Margaret Spillman
Warehouse Manager	Harold Williams
Interim Volunteer Manager	Victoria Miller
Voucher Holder Coordinator	Teresa Williams
Campaigning, Advocacy & Organising Lead	Bob Bevil
Client Signposting Lead	Jacqui Roeder
Operations	David Godfrey
Volunteer Scheduler	Caroline Antoinette

Report for AGM of Chair of Trustees' Board

The past 12 months have again seen huge changes in the way the food bank operates. Victoria Miller, as Foodbank Manager has led on the development of a strategy to alleviate poverty in the area and, ably supported by the management team, has transformed the way the food bank operates.

The very welcome and generous grant from the Trussell Trust to fund the strategy development element of the manager's role was extended for the second year and we hope that this will be extended again until June 25. For this we are grateful to the Trussell Trust Grants Team and to our newly-in-post Area Manager for North London, Adrienne McPherson.

Victoria will report below on the strategy and on the process for its development. Key to its success has been the appointment of Bob Bevil as Campaigning, Advocacy and Organising Lead for 30 hours a week, again thanks to a full Trussell Trust grant. I'm particularly grateful to fellow trustee Sarah Edwards for providing her expertise in the design of this role and for participating in the recruitment and selection process.

A third grant, this time from the Barnet Community Fund, has enabled us to appoint a Signposting Lead - Jacqui Roeder. Her hours have recently been increased from 10 per week to 15, reflecting the terrific contribution she has made since being appointed in March.

The management team, sadly will be losing two stalwarts. Josh Hancock, who stepped in for 10 months or so as Development Manager in the period between Foodbank Managers, has played a major part in many of the new initiatives. He has kindly agreed to continue as part of the strategy steering group and as a team leader. Sonia Lucas as Volunteers Coordinator has enthusiastically and efficiently undertaken many of the behind-the-scenes administrative jobs without which the charity could not operate. Both are focussing now on new career paths and will be sorely missed. Many thanks to you both.

There have been changes too at the trustees board. Arlette Jennings was welcomed to her first meeting as a trustee in March, and in June took over from Margaret Spillman as treasurer in a planned succession. The charity has expressed its gratitude to Margaret for her unstinting work in this capacity since the inception of the food bank back in 2012. She has kindly agreed to continue as deputy treasurer. Thanks too to Chris Jones who has ably served once again as the Independent Examiner of Accounts.

Finally on behalf of the board, may I thank everyone who has contributed to the food bank during the year in whatever way, be it as a member of the management team, volunteering, donating food and/or finance, making deliveries, advising clients, administering vouchers, inputting data, collecting from supermarkets, publicising via social media, making and serving coffee, tea and buns, and generally being a valued friend of Chipping Barnet food bank. And of course to Fr David and the St Peter's parish for enabling the food bank to use the premises at Somerset Road. Without you all we would not have been able to feed the 6,211 people during the past 12 months.

The remaining sections of this Annual Report have been prepared by Arlette Jennings, our Treasurer, and management team members on behalf of trustees and I recommend the report to you.

Andrew Summers - Chair of Trustees' Board

Manager's Strategy Report

Chipping Barnet Foodbank Strategy to Alleviate Poverty in Barnet

We held an initial strategy workshop in September 2022, which brought together trustees, management team members, and TT Area Manager Amy Wisenfeld, to have high-level discussions and some initial brainstorming on strategic priorities. Following this session, a steering group was formed comprised of trustees, management team members, one of our referral agencies, and external adviser and food poverty expert, Pat Caplan. The group conducted thorough SWOT and PESTEL analyses to examine the food bank's internal strengths and weaknesses alongside external opportunities and threats impacting operations. Additionally, we drafted mission, vision, and values statements to align the strategy to the food bank's core purpose and principles.

Over several months, the steering group engaged in a thoughtful process to create a comprehensive strategy consultation draft, which among other things, included a needs assessment, stakeholder analysis and an activity plan.

The consultation draft was first circulated to both trustees and the management team for feedback before being finalised. Then, we sent it out to a wider audience for consultation, including all our volunteers, key referral partners, other organisations that we work closely with, Barnet Council, our local councillors, and the Trussell Trust. A final version of the strategy is now being produced and will soon be available to download from our website. We will be measuring and monitoring progress moving forward.

Opening up the Food Bank

Opening up the parish hall at the food bank for clients has been a very important achievement of the past year. In March 2023, we began using the parish hall during client sessions to create a café-style environment for clients. The hall is arranged with tables and chairs, allowing clients to relax, enjoy complimentary drinks and snacks, and connect with volunteers and each other. We have also been able to establish our client support services in the hall. These include Citizen's Advice Barnet, our new client signposting lead, and digital inclusion support, amongst others. The welcoming atmosphere provides a more dignified experience, where clients feel comfortable and can access support when needed.

Our volunteers have shared how transformative this new set-up has been. One commented that "it is so good to be able to engage with the clients," while another remarked that "clients meet for refreshments in a warm, safe, roomy environment where they are made to feel comfortable and respected." The new set up has fostered more conversation and relationship-building between volunteers and clients, as well as improved our ability to support and signpost more effectively.

Client Signposting Support

Funded by the Barnet Together '*Barnet Community Fund*' for one year, we appointed Jacqui Roeder as our new Client Signposting Lead in March 2023. This is our first dedicated signposting position at the food bank and the role has already made a significant impact.

Jacqui interacts directly with clients during food bank sessions to chat to them about their situation, provide guidance, and connect them with relevant support services. She also works on building relationships with organisations to provide additional referral pathways for our clients. During sessions, clients now specifically request time with her, demonstrating the value of her personalised guidance.

Having this specialised role has expanded our ability to address clients' wider needs beyond food provision. With her wealth of experience and passion for helping people, Jacqui has become an integral part of the food bank team.

Campaigning, Advocacy, and Organising

The hiring of our food bank's first Campaigning, Advocacy, and Organising Lead in May 2023 has been a major milestone. Funded by a 3-year grant from the Trussell Trust, this role has a borough wide remit, and aims to explore and understand the experiences that are bringing people to need food bank support and to identify the local issues that are driving poverty. The ultimate aim is to develop a Local Influencing Strategy with the aim of changing policies and mindsets towards alleviating poverty in the Barnet area.

Bob Bevil was brought on in May after a thorough recruitment process and in his first six months has already made a big impact in the borough.

The creation of this dedicated advocacy and campaigning role demonstrates our food bank's commitment to lasting solutions, where we move beyond temporary food relief to create lasting change.

Citizen's Advice Barnet (CAB)

Our dedicated CAB adviser, Juliana Fonseca, continues to provide an invaluable service to our clients. She provides specialised support in areas like benefits, debt, housing, and employment. Now located in the open parish hall, Juliana can easily engage with clients to offer expert advice and guidance. In the last year, CAB have supported over 200 of our clients, which demonstrates the major demand for this service. CAB have also reported that a total of 38 clients are estimated to no longer need the food bank after accessing advice and support. With needs continuing to rise, the CAB partnership continues to be a crucial part of our service and helps us to provide a more holistic support offering, beyond just food provision.

Digital Inclusion

The addition of digital inclusion volunteers at the food bank has been critical in bridging the digital divide for some of our clients. Our two Digital Champions, Jim Connolly and Hamidah Hamid, now provide digital assistance during Saturday client sessions. They can help clients with getting online, setting up email accounts, applying for services, searching for jobs, staying connected with family, and more. With so many essential tasks requiring internet access today, it is invaluable for clients to be able to access support to build their digital skills.

We are also able to offer clients additional digital support with SIM Cards, mobile devices and laptops.

Additional Support Drop Ins

We have also had some other organisations doing 'drops ins' at the food bank over the last year. For example, Beth Raynor from Christians Against Poverty (CAP) comes to the food bank on the 3rd Tuesday of every month to offer support to our clients struggling with debt. Over the winter last year, Age UK were able to do a drop in for us to support clients over 55 with accessing the Barnet Household Support Fund.

Other groups like Barnet Libraries have also attended sessions. They gave out books to clients and talked to them about the free services that the libraries in Barnet offer.

By having people onsite, clients can get connected to services more easily and get access to a diverse range of support all in one place.

Barnet Food Plan and the Barnet Food Partnership

We have played an important role within the newly formed Barnet Food Partnership over the past year. Launched as part of the Barnet Food Plan, this partnership brings together diverse food organisations across the borough to improve the local food system.

With our expertise serving those facing food insecurity, we provide a crucial voice in the partnership's work. Attending regular meetings enables advocating directly to decision-makers on the realities for vulnerable community members. Moving forward, we will continue to engage the partnership. Our involvement ensures firsthand experiences of clients guide actions so that hunger is addressed at its root causes.

Victoria Miller - Foodbank Manager

Client Signposting Lead Report

In March 2023 I began my role as signposting lead, building the role from the ground up. Over the past 7 months, I have built numerous relationships with our clients, enabling clients to feel comfortable to share their stresses and areas of crisis with me, therefore enabling me to show empathy and offer confidential non-judgemental advice and support.

I have also been able to engage and connect with a number of new signposting organisations, widening the areas of support we can offer. When I started this role, we only had a handful of organisations listed on the food bank database, we now have over 84 organisations listed that we can signpost clients to.

During the first months in my role, one of the main crisis areas was the rising cost in fuel and clients were struggling to keep up with the fuel costs. To support this crisis, clients were signposted to the British Gas Energy Trust and Shine, Green Doctors, as well as other organisations. We also offered emergency fuel support through Fuel Bank and Charis for those in immediate need and continue to do so.

Due to the increase in all living costs, clients are experiencing a higher financial strain and are struggling in a wide variety of areas (not just one), such as debt, mental health, domestic abuse, cost of living, employment, education, refugee/asylum, bereavement, childcare, families, housing, addiction etc. Clients' needs have significantly changed and expanded over the past 7 months and in response are being signposted to several organisations and they require ongoing support.

Our top referral agencies are Boost, Age UK, Sebbys Corner (baby/child essentials), CAP (debt advice), Tenants Advice, and Green Doctor (energy efficiency).

CAB and Shelter (who deal with all housing issues) have also been very useful agencies providing information and further support to clients.

ACTS 435 is a great organisation when applying for grants. I have secured two grants for clients to date.

We have distributed over 1,300 Vodafone SIM cards, which have been very popular and a great help to clients, enabling them to save approximately £60-£120 over the 6-month period. We obtained 16 mobile phones, which have now all been distributed out to clients,

and we are hoping to gain some more soon. Most recently I have been in contact with an organisation who can provide second hand laptops, so far 3 clients have received a laptop for educational and employment purposes.

Signposting Case Study

Client M first came to the food bank in June 2023, after being released from prison and is on licence until 2026. Client M has been housed in the Barnet area, has no connection or familiarity with the area and lives alone. Client M receives Universal Credit and has no other source of income.

Client M's reason for need of the food bank's support was due to limited finances and receiving no other income apart from benefits, rising cost of essentials, loss of support from friends and family due to being in prison and moving to a new area and ongoing physical and mental health issues.

On Client M's first visit to the food bank in June 2023, Client M arrived without a voucher and was referred to me by the Team Leader to provide information about the food bank, how and where to apply for a food bank voucher and for signposting. During our first conversation and the information gathered, I referred the client to BOOST for support in several areas: Household Support Fund, education and employment. Client M has specific dietary requirements and was provided with ALDI supermarket vouchers to support his needs. Client M had no money and was given a BUS ticket enabling him to return to his home with the food bank bags.

Client M, continued to need the support of the food bank, returning approx. every 3/4 weeks for food bags until beginning of August.

In August 2023 Client M, came to me requesting more support. There had been no contact from BOOST since my referral in June. Client M spoke to me about ideas to start up a business and wanted to go back to college to obtain a Maths qualification. Client M would need a laptop to enable him to attend college and complete projects. Client M needed support getting home, and a BUS ticket was provided along with advice of how to obtain a discounted oyster card. I informed him that he needs to request the discounted rate oyster card form at his local jobcentre, it is not possible to apply online.

Client M made an application to Barnet College through his probation officer.

I followed up on the referral to BOOST, who contacted client and offered him financial support through the HSF. I also contacted 2econd Chance and requested a second-hand laptop for Client M, in case he couldn't loan one from Barnet College once he started the course.

Towards the end of September, Client M returned to the food bank informing me that Barnet College rejected his application, due to his criminal record and with the priority of safeguarding students. He requested help sourcing a laptop so he can attend online courses to further his education and gain skills to enhance his career prospects.

In October a laptop became available, and Client M collected item. He is now in the process of applying for online courses through National Careers Service and Learn My Way.

I have also shared with him details of online job sites that offer jobs for ex-offenders as he is keen to take steps to gain control of his life and reduce his need for the food bank.

Jacqui Roeder - Client Signposting Lead

Campaigning Advocacy and Organising Lead Report

Background

I took up this new role in mid-May with the purpose of “developing a local influencing strategy, and to lead a team of volunteers to enable its implementation, with the aim of changing policies and mindsets towards poverty in Barnet”.

A full and thorough Trussell Trust induction training has been completed to support the role which is new and emerging. In addition, every effort has been made to visit or meet all relevant community stakeholders. For example, attendance at the Barnet Together Conference, NCG AGM and Barnet Friends of the Earth open meeting for partners.

Progress to date is listed under Influencing Mindsets and Influencing Policies, the main Trussell Trust strategy pillars for the role.

Highlights to Date - Influencing Mindsets

- Authoring of a discussion paper on the “The Rough Mathematics of Food Bank Uptake in the London Borough of Barnet” published in the Barnet Post.
- A series of school workshops and presentations to community groups designed to challenge some of the commonly held myths about food banks and food bank uptake. Audience examples include St. Catherine’s School, Sacred Heart School, the Heartlink Patient Group, and the NHS Social Prescribers among others.
- The successful application for a Breathe London Air Quality Node to be fitted at Chipping Barnet Foodbank; we understand this is the only example in the whole of London exclusively awarded to a food bank.

Highlights to Date - Influencing Policies

- Membership of the Barnet Food Partnership.
- Membership of the Barnet Food Summit Steering Group.
- The compering of the first ever Barnet Food Summit (under the auspices of the Barnet Food Partnership).
- Establishing a higher profile for the food bank via a series of councillor visits and a mayoral visit with a view to influencing policy.
- Regular feedback on council consultations e.g. The Children and Young Persons Plan.
- Representing food bank clients on the “Age Friendly Barnet” steering group.
- Representing food banks in the “Time-after-Time” council application for funding for a large digital inclusion project.
- The development of a robust register of strategy stakeholders.
- Membership of the Chipping Barnet Foodbank Strategy Group involving the shaping of a strategy plan and consulting with local politicians.
- Membership of the Chipping Barnet Foodbank Management Group.
- Promotion of the Trussell Trust’s “Guarantee Our Essentials Campaign”.

The Future

Many of these initiatives are ongoing, but the goal of the next few months is to identify a viable local campaign issue to alleviate poverty in Barnet and to build a team to lobby for change.

Bob Bevil - Campaigning Advocacy and Organising Lead

Operations & Warehousing Report

Over the last twelve months we have benefitted from very generous donations through the Harvest Festival Season and Christmas, but we have also seen a significant reduction in donations from those dropping off at the food bank. Collection points at supermarkets are pretty similar to normal.

The consequence of the reduced donations has been a much greater need to purchase food from supermarkets. I have used Aldi on a frequent basis; often visits twice a week were needed. From mid-June I set up an Asda on-line delivery every Thursday morning; this has enabled me to reduce to a once a week Aldi shop. Recently we have had a typical monthly spend of £3,000 to keep up our stock levels. Overall we now have a relatively satisfactory level of stock, which can be seen in the table below (based on annual stock-takes in September of each year). It should however be noted that 2.2 tonnes of stock only represents 2 weeks at our current rate of distribution.

Year	Weight (tonnes)
2018	1.3
2019	1.5
2020	5.5
2021	3.8
2022	1.5
2023	2.2

We continue to get a generous amount of fresh food (mostly fruit and veg) every week from the Barnet Food Hub in the old East Barnet library plus excess bakery products once a week from Gail's Bakery in High Barnet. These extras of fresh food are always well received by our clients.

We are in the (slow) process of setting up partnerships with two further food sources. Neighbourly, a charity that links suppliers with excess or donated food and food banks - in our case this is with Aldi. Also, Bankuet a charitable organisation that enables people to donate, knowing that their money will be spent on food not admin etc; our matched supplier (one of the large supermarkets) cannot work with us due to the narrow residential road where we are based; other arrangements are being worked through.

Harold Williams - Warehouse Manager

Health and Safety

We have had another year with no incidents or accidents of note.

The Health and Safety Policy and Risk Assessments were reviewed and updated in April 2023 to reflect the changes in operation with the use of the Parish Hall for clients.

We continue to receive the product Safety Alerts from the Food Standards Agency; most of these alerts reference food that we never hold, but where there is a possibility we do check our stock; nothing was found this year.

Three of the team (Victoria Miller, Jess Dunn and Harold Williams) have completed an on-line training and accreditation session for Level 2 Food Hygiene Rating; this is a pre-requisite for partnering through Neighbourly and has also provided additional skills and competence to the team.

Harold Williams - Warehouse Manager

Volunteering

We have been able to continue training new volunteers every 2 to 3 months. A big thank you to Martine Whitaker, who is also one of our trustees, who trains our volunteers. We now have 202 volunteers spread across 4 rotas and ancillary roles.

We are continuing to support Duke of Edinburgh students on a Monday evening, with under 18's and their parent or guardian helping to sort and pack our donations. We have a mixture of bronze and silver award students. Thank you to Richard Moysey who has taken over the management of our DofE students.

This year has also seen lots of additional training opportunities offered to our volunteers. We have been able to offer the following courses:

- Safeguarding Training
- Emergency First Aid
- Conflict Resolution
- Food Hygiene
- Signposting Training

Earlier this year, we started a volunteer newsletter to keep our volunteers updated with things that are happening at the food bank with the aim of informing and engaging our volunteer community.

In 2024, we will be looking for a new Volunteer Manager, so if anyone is interested in this role, please contact me by email.

We continue to be ever so grateful to our volunteers, without whom we wouldn't be able to operate the food bank. Thank you to each and every one of you.

Victoria Miller - Foodbank Manager

Voucher Holders/Referral Agencies

The range of Voucher Holders has widened this year and now includes specialist sections of the NHS (e.g. mental health and midwifery) and a greater number of out-of-borough agencies due to the continual process of clients being re-housed.

We have covered clients from their allocated local food bank as some have been closed during holiday periods and on bank holidays.

We have a closer relationship with some agencies where we have worked together to support individual client needs; in particular New Citizen's Gateway (refugees), Leaving Care (young adults), Solace Women's Refuge (women and children at risk) plus Children's Centres and Supported Living charities.

The number of agencies using e-vouchers continues to increase; this saves us administrative time. We have a large number of dormant referral agencies; the process of following up with these continues.

DWP are no longer issuing vouchers and now give their clients a piece of paper signposting them to CBFB; this results in us having to raise a matched official voucher.

Teresa Williams - Voucher Holder Manager

Treasurer's Report

During the Financial Year ended 31/5/23 our donations increased significantly. Tax-efficient donations are slightly up on the previous year, but additional donations increased by about 65% and large donations increased considerably. The main large donations were from: BKL, Octopus Foundation and Association of Private Crematoria & Cemeteries.

We also received grants from the Trussell Trust during the year. We received a Winter Grant of £5,000, a grant for the Manager's salary of £23,000 and a two-year grant for the Campaign and Advocacy Lead of £39,130. We were also able to secure a grant of £8,501 for the Sign Posting Lead from the Young Barnet Foundation. These were in addition to the Citizens Advice Grant of £16,140 received previously.

Our costs have also risen 48% on last year mainly due to the increased costs of purchasing food stock and the additional national insurance and pension costs of salaried staff. We have continued to distribute both supermarket and fuel vouchers to clients, as well as school uniform vouchers. We have also maintained regular donations to the following organisations and causes: Solace, New Citizen's Gateway, Support to those leaving care, Underhill Children's Centre and Jim's Café.

Rental costs have also increased due to hiring the church hall so clients can have somewhere warm and welcoming to have a cup of tea and meet with Citizens' Advice. There have also been costs associated with opening the hall for clients. We also purchased a gazebo during the year so clients could queue up under cover when covid rules were in place. As a result of employing salaried staff our insurance payments have also increased.

In order to meet financial standards set out by the charity commission, a reserves policy has been devised and approved by the trustees in order for the food bank to meet its financial obligations in the event of unforeseen circumstances. The reserves policy represents three months of forecast expenditure based on current spending. It is currently set at £53,000.

Overall, although we had a surplus of income over expenditure of £67,021 for the financial year, we forecast that given the increased costs of food which we are having to buy there will be a deficit for the financial year ended 31/5/2024 of approximately £11,000.

I would like to thank the management team and especially Margaret Spillman for their continued support.

Arlette Jennings - Treasurer

Income and Expenditure

Chipping Barnet Foodbank			
Accounts for Year Ended 31/05/2023			
Income			
	Notes	Year Ended 31/05/2023	Year Ended 31/05/2022
Tax Efficient Donations		£17,629	£15,057
Large Donations		£49,628	£25,253
Other Donations		£30,248	£18,359
Grants	2	£91,921	£16,140
Fundraising		£438	£0
HMRC Refunds		£3,648	£3,178
Bank Interest		£173	£6
Total		£193,685	£77,993

Expenses			
		Year Ended 31/05/2023	Year Ended 31/05/2022
Recruitment costs		£1,333	£1,158
Telephone/ Broadband/ Zoom		£1,283	£835
Computers		£1,825	£0
Supermarket Vouchers	1	£13,460	£13,020
Christmas & Easter Gifts	1	£7,720	£10,188
Salaries		£28,344	£0
Payroll admin costs		£689	£0
School Uniform	1	£4,063	£0
Fuel Vouchers		£12,000	£16,352
Fuel Exps/ Travel		£400	£0
Solace	1	£4,980	£6,017
Food/ Stock		£9,054	£2,604
New Citizens Gateway	1	£2,658	£4,500
Support To Leaving Care	1	£2,600	£2,000
Underhill Childrens centre		£1,400	£1,000
Mats/ Jim's café/comps for schools	1	£1,200	£1,612
Stationery/Printing/ Bags		£2,811	£1,910
Citizens Advice		£14,015	£16,938
Rent		£6,282	£4,200
Winter expenses		£5,537	£0
Gazebo/Shed		£1,419	£709
Young Barnet Foundation Toys		£478	£479
Other		£1,043	£254
Insurance		£224	£323
ICO		£35	£35
Tin can recipe book/Trolleys		£258	£843
Mats for foodbank		£1,553	£298
Marketing		£0	£100
Total		£126,664	£85,375
Surplus/Deficit	Monies for Year Ended 31 May 2023/2022	£67,021	-£7,382

Bank Balance as at 31 May 2022/2021	£101,891	£109,273
Reconciled Bank Balances as at 31 May 2023/2022	£168,912	£101,891

Notes

1 - Included are vouchers distributed for the following

	2023	2022
Christmas and Easter Gifts	£7,720	£9,040
Solace Women's centre	£2,900	£2,000
Support to Young People leaving care	£2,600	£2,000
Citizens Gateway	£2,600	£4,500
Jim's Café	£1,200	£1,000
Uniform Vouchers	£4,000	£0
	£21,020	£18,540

2 Grants

	Received	Salaries	Computer/DBS	Payments	Balance
Manager Grant	£23,000	£23,000	£0	£0	£0
CAB Grant	£16,140	£0	£0	£11,718	£4,422
Winter Grant	£5,000	£0	£0	£5,000	£0
Sign Posting Lead Grant	£8,501	£2,012	£353	£0	£6,136
Campaign and Advocacy Lead Grant	£39,130	£1,330	£570	£0	£37,230
Acts 435	£150	£0	£0	£0	£150
	£91,921	£26,342	£923	£16,718	£47,938

Statements of Assets and Liabilities

Chipping Barnet Foodbank Accounts for Year Ended 31/05/2023

Statement of Assets and Liabilities

	Notes	2023	2022
Assets			
Current Account		£60,944	£41,884
Savings Account	2	£107,968	£60,007
Total Assets		£168,912	£101,891

Liabilities

Current liabilities

PAYE and Pension Fund	£984	£0
ACTs 435	£150	£0
Total Liabilities	£1,134	£0

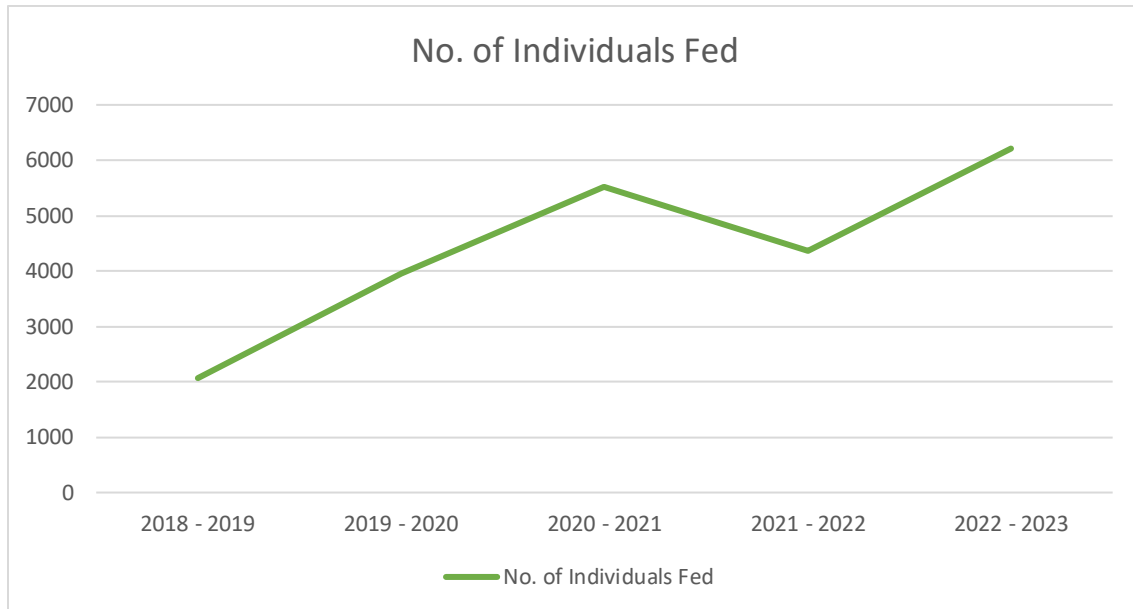
Total Assets less Liabilities	£167,778	£101,891
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Restricted Funds	2	£47,938	£0
Reserves		£119,840	£101,891

Statistics

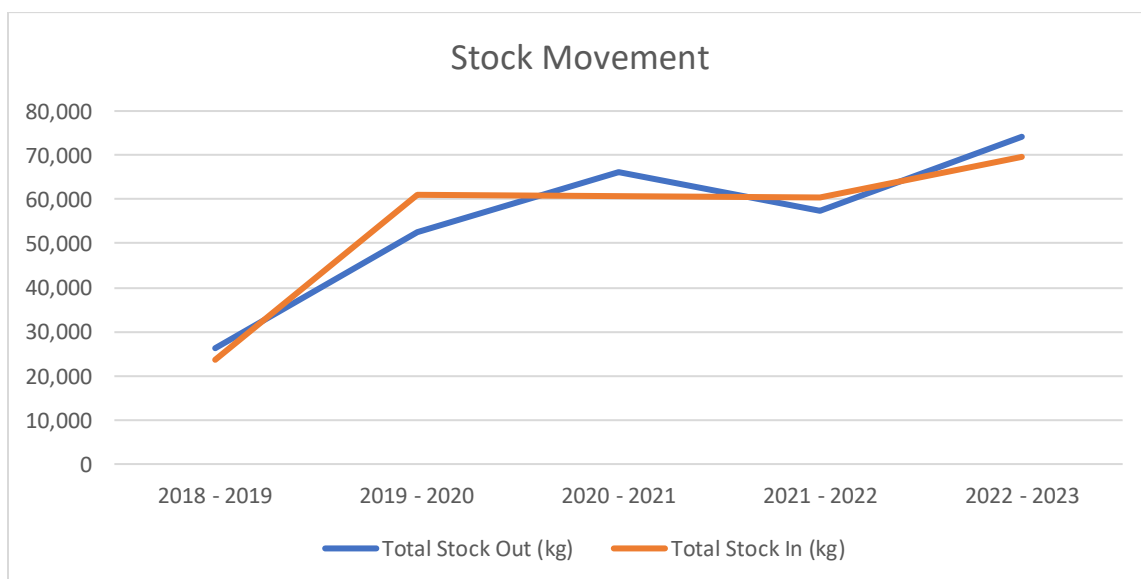
Vouchers Fulfilled and Individuals Fed

We fulfilled a total of 2383 vouchers, which represents a 42% increase from last year. Furthermore, we provided food to 6211 individuals, which is an increase of 43% in the number of people we have fed through our voucher system.



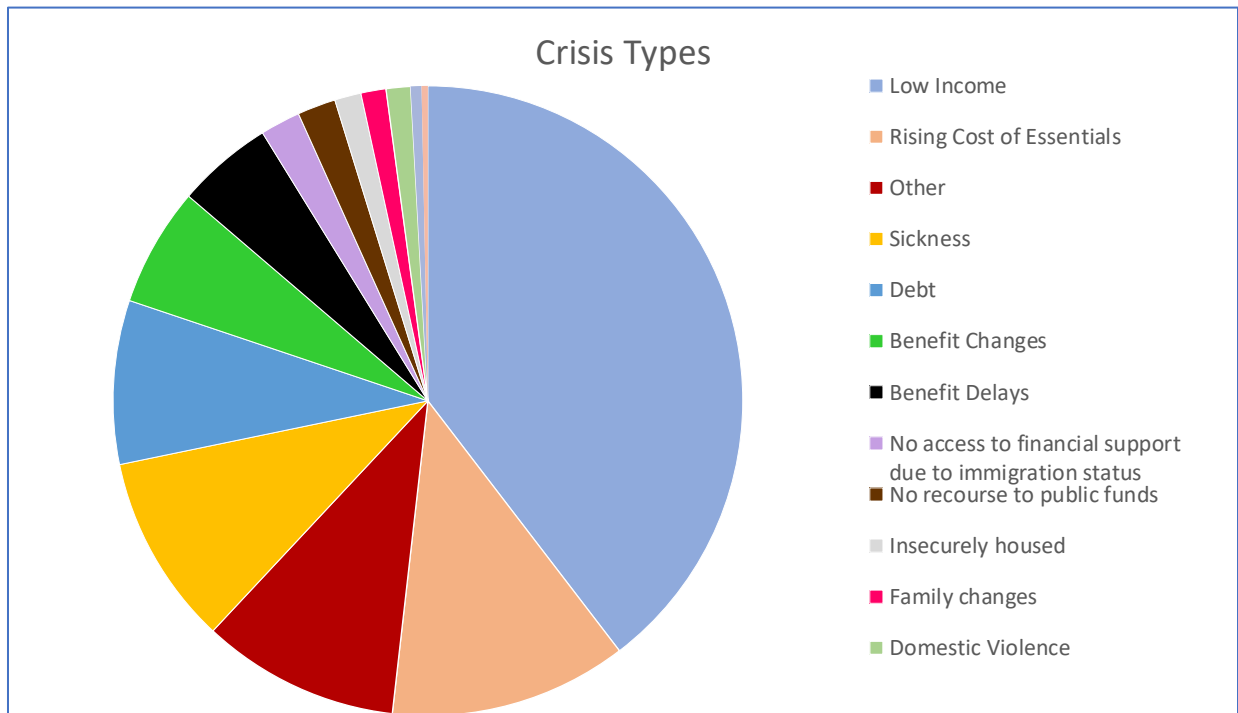
Stock Movement

In terms of our stock movement, we distributed 29% more food than we did last year through our voucher system. We have also continued to support other local organisations with food, for example, Gratitude, Solace Women's Aid, Oak Lodge School and Leaving Care Team, to name a few. The total stock coming in to the food bank increased by 15%. It is worth noting here that in the past 6 months, we have been purchasing a lot of the food that is coming in.



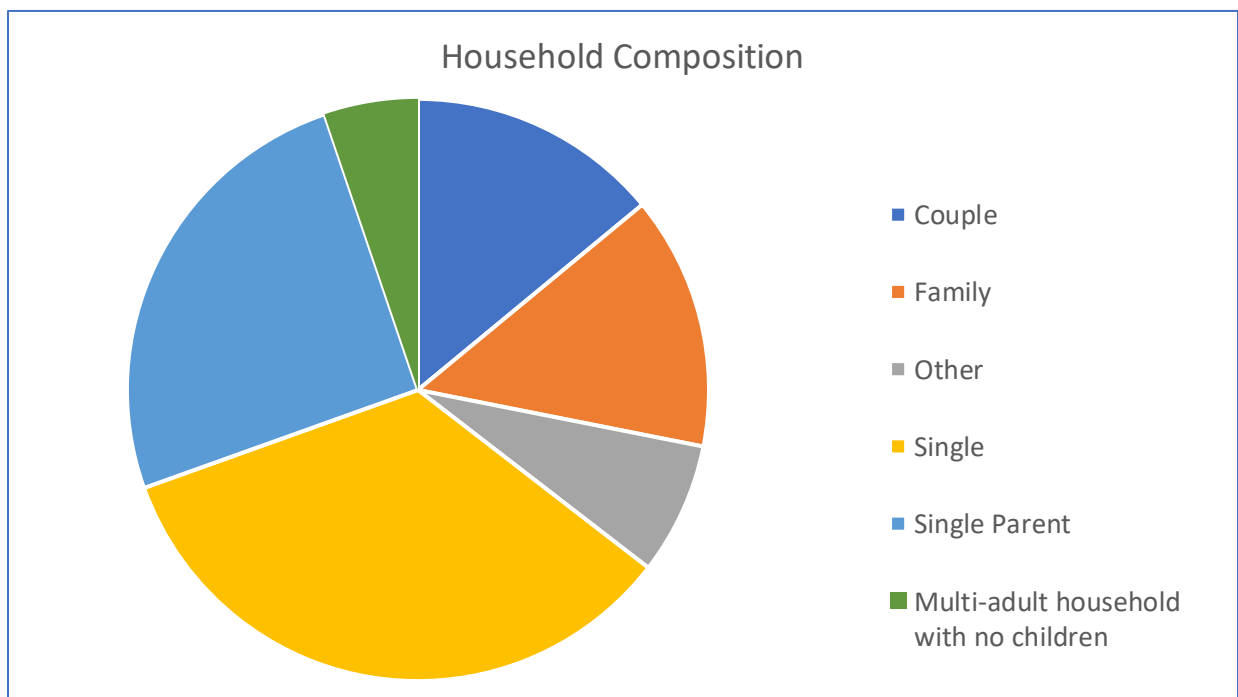
Crisis Types

Low income, debt, sickness, benefit related issues and the rising cost of essentials are the most common reasons for people visiting our food bank. Being insecurely housed, having no recourse to public funds or no access to financial support due to immigration status are also crises we see frequently.



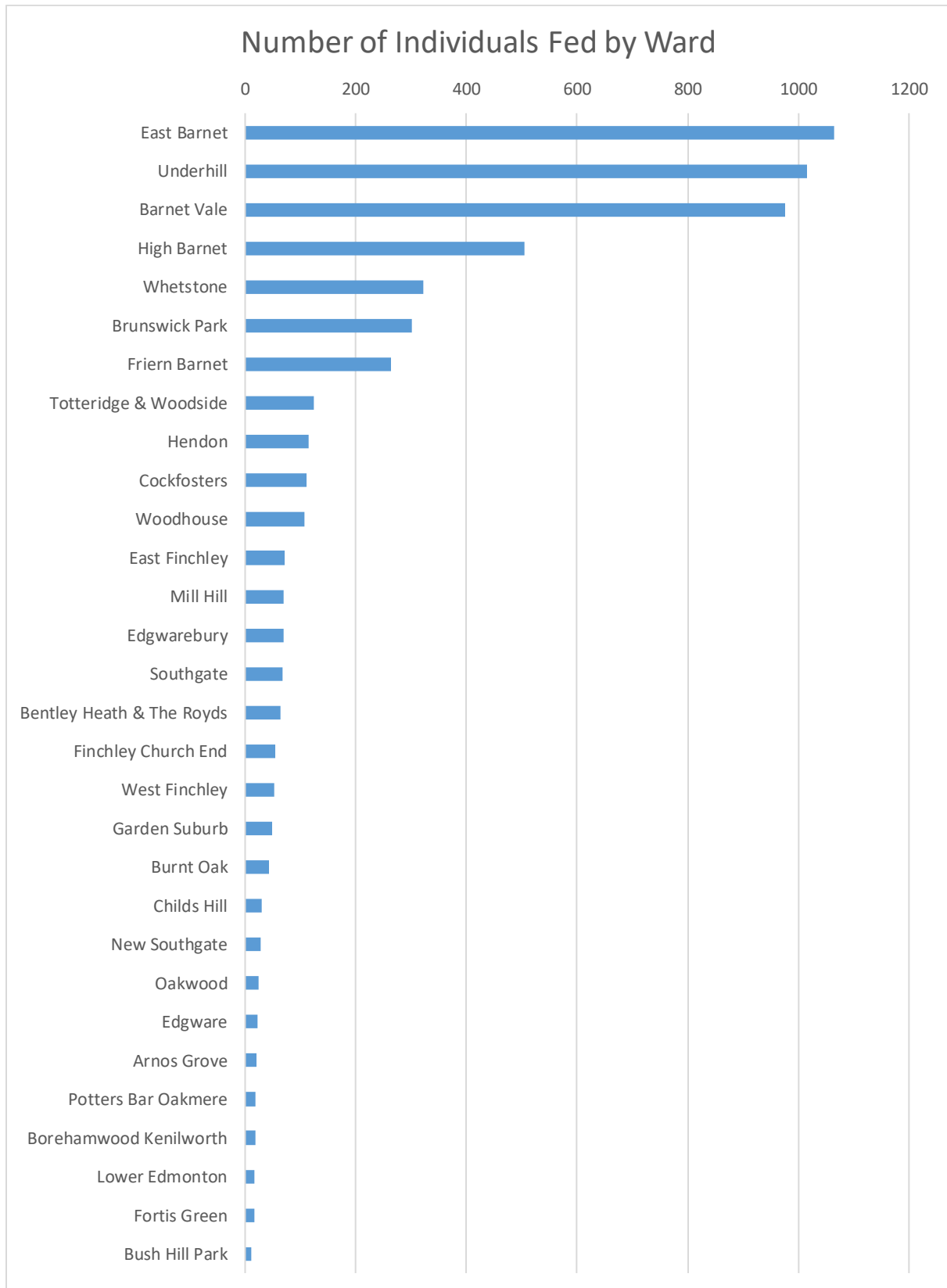
Family Size

Looking at family size, we can see that about 60% of our clients are either single or single parents, 15% of clients are families with two parents and 14% are couples.



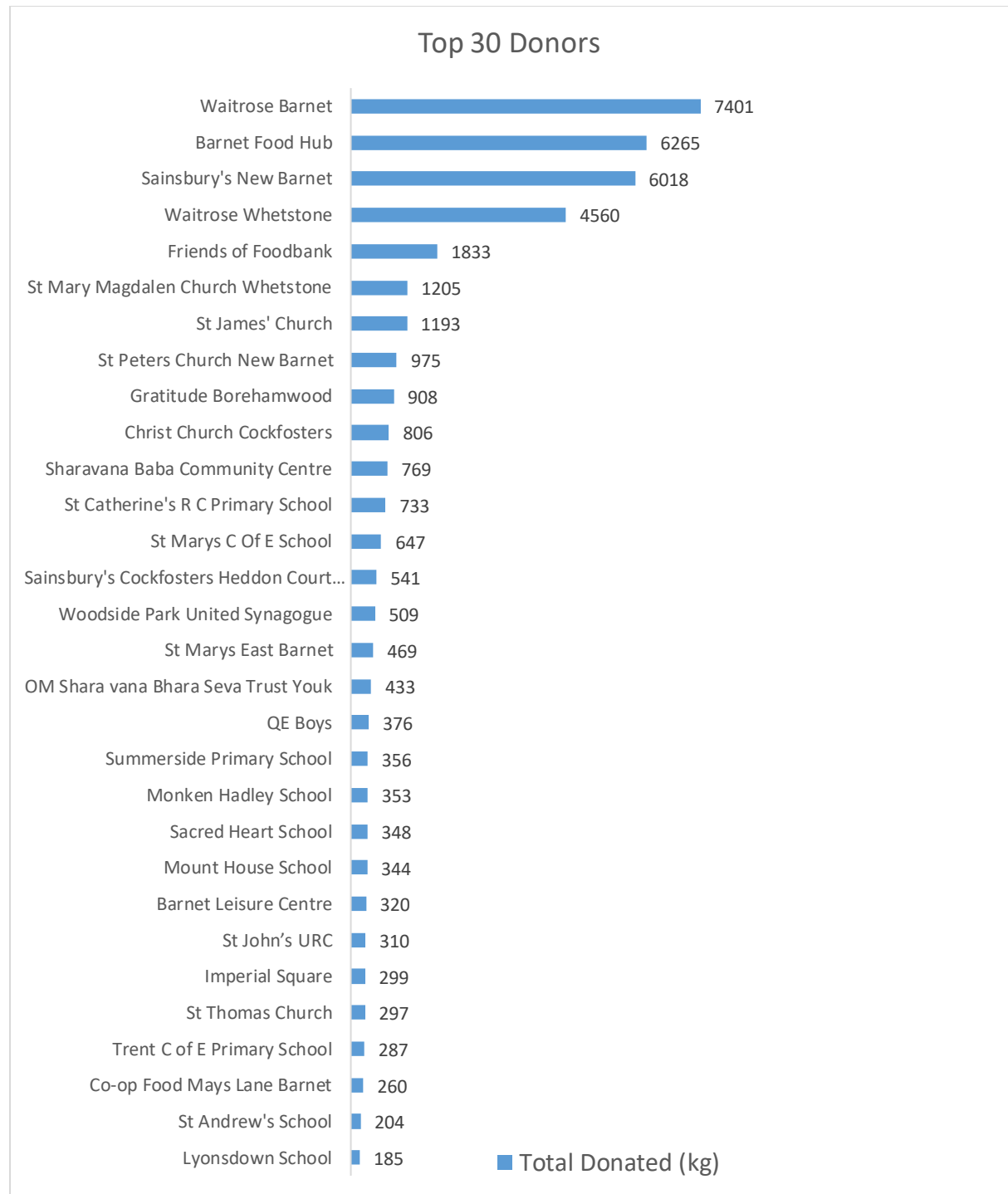
Wards

When we look at the wards our clients live in, we can see in the bar chart below that East Barnet, Underhill, Barnet Vale, High Barnet, Whetstone, Brunswick Park, and Friern Barnet are the most common.



Donors

Finally, you can see on the bar chart below our top 30 donors for this year, the biggest being customers of Waitrose in High Barnet, donating a massive 7,401kg of food this year.



Thank You

All volunteers who contributed their precious time and energy to work for the food bank.

Our generous donors including churches, synagogues, schools, businesses, community groups and the many individuals who have offered such substantive food and financial support.

St. Peter's RC Church New Barnet for allowing us use of their parish centre and hall for our food bank sessions.

Juliana Fonseca, Nadya Bari and Louise Broadbent at Citizens Advice Barnet.

Adrienne McPherson, Alice Webster, Sophie Clark, Tony Panayiotou, Neil Bird, and the Trussell Trust as a whole.

Fay Morris at BOOST Barnet, who has been fundamental in supporting us with our digital inclusion sessions.

Joyce Harmann and Margaret Spillman for tirelessly inputting all our voucher and stock data.

Jim Connolly and Hamidah Hamid, our Digital Champions, who lead our digital inclusion sessions.

John Archibald for monitoring the food bank info@ email address.

Ed Dolling for managing our client deliveries.

Pat Caplan for her continued advice and support.

The many businesses across the borough who have long provided us permanent or short-term collection points, such as Waitrose in High Barnet and Whetstone, Sainsburys in New Barnet and Cockfosters, Co-Op in Mays Lane and East Barnet, Marie Shoes in East Barnet, Potters Pantry.

BKL chartered accountants for their generous financial donations this year.

Charis and Fuel Bank Foundation for the provision of fuel voucher services.

The Barnet Food Hub for weekly fresh fruit and vegetables, and also additional support for our food bank and our volunteers.

Jean at Potters Pantry Café and her team for their support in the community.

Gail's Bakery for a plentiful supply of baked goods.

Local churches for supporting us through their parishioners.

Young people in the borough who contributed time and donations as part of volunteering activities or Duke of Edinburgh awards.

Jim Whitaker for delivering manual handling training.

Our Independent Examiner of Accounts, Chris Jones.

Chipping Barnet Foodbank: 2023 Annual General Meeting

To be held 8.00 pm Tuesday 21 Nov 2023 at St Peter's Parish Hall 63 Somerset Road,
New Barnet, EN5 1RF

Agenda

1. Welcome from the Chair of Trustees' Board

2. Opening Prayer (See below)

3. Apologies for Absence

4. Introductions

Participants to introduce themselves.

5. Minutes of the Previous Meeting held 15 November 2022

To consider for accuracy and agree.

6. Any Matters Arising (*Other than items to be covered elsewhere on agenda.*)

7. Election of Trustees

The Constitution was revised at the 2021 AGM, amongst other updates, to enable trustees to be appointed for three-year terms, and eight trustees were subsequently so elected. Two further trustees were elected in 2022 for three years. Trustees are now proposing that a further new trustee, Arlette Jennings, appointed earlier this year by the trustees' board, be now elected for a further period of three years. The representatives of the eight member churches are invited vote.

The eight member churches and their voting representatives are: Barnet Brookside Methodist: Helen O'Sullivan; Barnet URC, Wood Street: Christine Nuckey; Christ Church Barnet: Kristan Payne; Mary Immaculate & St Gregory the Great RC Church Chipping Barnet: Tom Shanagher; Mary Immaculate & St Peter's RC New Barnet: Simon Mason. St James C of E: Glynice Smith; St John's URC New Barnet: David Paul; St Mary the Virgin East Barnet: Debbie Windeler;

The new trustee seeking election for a further period of three years is :

Arlette Jennings, nominated by Andrew Summers and seconded by Margaret Spillman.

The AGM is asked to note that Arlette has kindly taken over from Margaret Spillman as treasurer as a planned succession.

8. Chair of Trustees Report

To receive a report from Chair of Trustees' Board.

9. Foodbank Manager's Report on Strategy to Alleviate Poverty

To receive a report of the Foodbank Manager

10. Foodbank Manager's Report on Operations

To receive report of the Foodbank Manager to include operational statistics.

11. Treasurer's Report

To receive a report of the Treasurer

12. Reports from Management Team Members

To receive reports from other Management Team Members

13. Additional Questions and Comments from Participants

14. Rounding-up Comments from the Chair

15. Any Other Business

16. Date of Next Annual General Meeting

Proposed date, Tuesday 19 November 2024

Closing prayer

Participants are invited to stay for light refreshments.

Foodbank Prayer

Grant us Lord a vision of your world as your love would have it;
A world where the weak are protected and none go hungry or poor;
A world where the riches of creation are shared and everyone can enjoy them;
A world where the different races and cultures live in harmony and mutual respect;
A world where peace is built with justice, and justice is guided by love.
Give us the inspiration and courage to build it, through Jesus Christ our Lord.
Amen

Independent Examiner's report to the trustees of Chipping Barnet Foodbank

I report to the trustees on my examination of the accounts of Chipping Barnet Foodbank (CBFB) for the year ended 31 May 2023.

Responsibilities and basis of report

As the charity trustees of CBFB you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of CBFB's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement – matter of concern identified

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

- accounting records were not kept in respect of CBFB as required by section 130 of the Act; or
- the accounts do not accord with those records.

However, in carrying out my examination, I noted that some of your accounting records initially appeared to be incomplete or not as readily available for examination as the Act and the Charity Commission's guidelines require. I am pleased to be able to report that the processes I noted last year (2021-22) have been discontinued, but this year there have been other areas where it has been difficult to obtain some important records, even after repeated requests. These are particularly in relation to ongoing activities which started before the current financial year and to the management of restricted funds. I am now satisfied that I have seen all I need to see, but I very strongly recommend that you review your record keeping processes to ensure that, in future, your records are complete and readily accessible when required.

I have no other concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Chris Jones

15 Nov 2023

80 Eton Avenue, East Barnet, Hertfordshire. EN4 8TY

CHIPPING BARNET FOODBANK

England & Wales - Charity number 1163042

Accounts



Annual Report of the Trustees

15 November 2022 at 20:00

63 Somerset Road, New Barnet, Barnet, EN5 1RF

Zoom Meeting:

<https://us02web.zoom.us/j/7990539111>

Meeting ID: 799 053 9111

About the Charity

Charity Commission Registration Number: 1163042

Address: 63 Somerset Road, New Barnet, Barnet, EN5 1RF

Constitution Adopted: 09/10/2013 as amended on 29/09/2014

The charity's object is *'the prevention or relief of poverty in Chipping Barnet and surrounding areas, in particular by providing emergency food supplies to individuals in need.'*

To achieve this, the charity provides emergency food parcels broadly in line with the guidelines of the Trussell Trust with which the foodbank is affiliated.

We aim to ensure that all clients presenting with official vouchers during foodbank opening hours receive appropriate food parcels in line with Trussell Trust and local policies.

Those without vouchers are either provided with emergency vouchers and parcels or given advice as to potential alternatives.

The foodbank hosts a Citizens Advice service, and offers support beyond food provision, including supermarket and fuel vouchers.

Apart from the Foodbank Manager, appointed in June 2022, the charity is run exclusively by volunteers.

Trustees are elected at the AGM by the official representatives of the seven local member churches: Barnet Brookside Methodist, Christ Church (St Albans Road), St Gregory's R.C., St John's URC, St Mary the Virgin, St Peter's R.C. and URC Wood Street.

The charity trustees have complied with the duty in section 4 of the 2006 Act to have due regard to guidance on public benefit published by the charity commission.

The week-by-week work of the foodbank is managed by the core group under the leadership Foodbank Manager Victoria Miller.

Reports compiled October 2022.

Trustees

Chair:	Andrew Summers
Vice Chair:	Rev. Laura Hewitt
Treasurer:	Margaret Spillman
Safeguarding Officer:	Judy Burstow
Spiritual Advisor:	Rev. Julian Templeton
Secretary:	Richard Lawson
Minute Secretary:	Caroline Antoinette
Trustee:	Martine Whitaker
	Sarah Edwards
	Fr David Pember
	Sarah Greenwood

Contributors

Assistant Treasurer:	Arlette Jennings
Independent Examiner of Accounts:	Chris Jones

Core Group

Manager:	Victoria Miller
Warehousing:	Harold Williams
Development:	Joshua Hancock
Treasurer:	Margaret Spillman
Vouchers:	Teresa Williams
Data Manager:	Victoria Miller
Volunteers:	Sonia Lucas
Operations:	David Godfrey
Scheduler:	Caroline Antoinette
Minute Secretary:	Arlette Jennings

Chair of Trustees Report

The past 12 months have seen huge changes in the way the foodbank operates. Most significantly has been the appointment of our first salaried manager and we have been delighted that Victoria Miller has taken on the role, and so capably and enthusiastically. The job description and person specifications were developed by a steering group comprising trustees, core group members and other experienced volunteers. The job was advertised nationally in www.charityjob.co.uk and on local social media as well as among existing volunteers. The ad produced some excellent candidates and following a rigorous selection process Victoria, was appointed and took up the job in June.

We received a generous grant from the Trussell Trust to fund the strategy development element of the manager's role. In collaboration with other similar minded organisations the aim of such a strategy is to eliminate poverty in the area making Chipping Barnet a poverty-free zone. This is clearly an ambitious project and Victoria has set about the task with terrific energy and with promising results. New relationships have been formed with relevant parties in the area and other existing relationships strengthened; for example, Jim's at St. James where we have been delighted to work with Sonia Lucas who was appointed manager there this year. Sonia's other hat of course is as the foodbank's volunteer's coordinator as a key member of the core group. The trustees' board has now established a strategy steering group as a board committee onto which we will second some non-trustees who will be able to provide different perspectives to the development process.

A strategy workshop took place in September, involved trustees and core group members, and led by Amy Wisenfeld and Jessica Easton, the Trussell Trust outgoing and incoming Area Managers. We thank Amy for her invaluable advice and support and wish her well following her promotion within Trussell Trust. We look forward to working with Jessica as she takes over the North London Region.

The AGM will be receiving a proposal from the trustee's board to add St James C of E New Barnet to the list of "member churches." These currently are the original churches who established Chipping Barnet foodbank and whose representatives have voting rights at General Meetings. The board are delighted to be recommending that St James joins the group, reflecting its historical and on-going active participation. Rev. Cannon Laura Hewett and Martine Whitaker are trustees, Sonia Lucas is a core group stalwart and St James's congregation donate generously.

The year has seen the foodbank (intentionally) spend far more than in any previous year. At the year's outset, the board pledged to ensure that as much of our healthy bank balance as possible should be distributed to local people in need. So, in 2022 so far, over £13,000 has been spent on supermarket and school uniform vouchers, with an additional £10,000 worth of vouchers purchased for Easter and Christmas support schemes. Over £20,000 has been spent on fuel vouchers, and over £3900 on food purchases. This success represents another huge effort on behalf of the core group. Josh Hancock and Clare Dunkley of Citizens Advice Barnet have, in particular, worked tirelessly on ensuring that the right people are allocated appropriate vouchers and Margaret Spillman has done a superb delivery job ensuring that the vouchers are placed directly into the welcome hands of the rightful recipients.

A citizens advice service now operates during foodbank opening times. We are grateful to Clare Dunkley for her diligent and sensitive work to see that clients can access the maximum amount of support available from whatever source. At the time of writing, we are hopeful that the partnership with CAB might develop in other directions and an update will be given at the AGM.

Greater use has been made of the Barnet Food Hub for which we are very grateful. It means that we can provide more in the way of fresh produce to clients. David Godfrey does a marvellous job of collecting from the Hub and delivering to the foodbank. Some commercial outlets have been very generous, such as Gail's Bakery with fresh bread and pastries.

All this means that the premises at St Peter's Parish Centre is being stretched to the limit. Particularly as we approach the winter months, it would be great to offer clients a more hospitable and warmer welcome again as we were well known for in pre-Covid days. To this end Harold Williams has ordered a gazebo which he is due to construct shortly which will provide a degree of shelter for waiting clients. At the trustees' suggestion, the core group are actively considering other more ambitious facility options, some of which might involve further expenditure.

Whilst the changes at the foodbank have been enormous, the people undertaking all the hard work are primarily the same group of wonderful people that have served the foodbank so well over the years. This includes Victoria, although of course her role has changed massively since her taking on the manager job in June. I'd like to offer a massive thanks to Harold Williams who acted as operations manager, "temporally" as he insisted, but did so willingly for the full 18 months since Martine Whitaker stood down to focus on her day job as a school leader. We hope Harold now will be able to enjoy a little freer time as he reverts to being warehouse manager - that is when he's not building gazebos! A similar massive thanks also goes to Josh Hancock who has served industriously as development manager, and we hope will continue to do so for the foreseeable future.

Teresa Williams is one of our unsung heroes providing much behind-the-scenes liaison with voucher holders and other organisations such as SOLACE women's refuge and New Citizens Gateway (formally Barnet Refugee Council) and ensuring that their clients have access to the crisis support they need. Another vital behind-the-scenes role is efficiently undertaken by Caroline Antoinette organising volunteers into teams to cover the relevant shifts, supported by her own dedicated band of schedulers. Caroline also has the unenviable task of minuting trustee board meetings and our AGMs for which thanks are offered. Arlette Jennings has kindly taken on this role for the core group.

Whilst the core group personnel have changed very little, we have been able to appoint two new trustees to the board. We have been delighted to welcome Sarah Greenwood, a former senior manager at the Trussell Trust, and Fr David Pember, the priest in charge at St Peter's RC. Sadly, though we will be losing Julian Templeton from the board. He has been offered the full-time job of training and development officer for the Thames North Synod of the United Reformed Church and so will be leaving St John's Church, and probably the area, in January 2023.

So, a big thank you to all trustee board members with perhaps special mention of Margaret Spillman our treasurer, ably supported behind the scenes by Arlette Jennings. Thanks also go to Chris Jones, our honorary external independent examiner, who once again has conducted an examination of our accounts so thoroughly and offering such helpful advice.

And finally on behalf of the board may I thank everyone who has contributed to the foodbank during the year in whatever way, be it volunteering, donating food and/or finance, making deliveries, advising clients, administering vouchers, inputting data, collecting from supermarkets, publicising via social media and generally being a valued friend of Chipping Barnet foodbank. And of course, to Fr David and the St Peter's parish for enabling the foodbank to use the premises at Somerset Road. Without you all we would not have been able to feed over four thousand people during the past 12 months.

The remaining sections of this Annual Report have been prepared by the core group members and I recommend the report to you.

Andrew Summers

Manager's Strategy Report

We had our first foodbank strategy workshop in September, where we had a group made up of trustees, core group members and Jessica and Amy, our new and previous Trussell Trust Area Managers. During the session, we broke into smaller groups to discuss the main areas of the Trussell Trust strategy and came up with a collection of ideas around what we could do locally in each of these areas. This was a fantastic first step in developing our own strategy. Andrew and I are now in the process of putting together a steering group who will work on the strategy moving forward. If anyone is interested in being part of the steering group, please contact us.

To learn more about the Trussell Trust strategy, please visit: <https://www.trusselltrust.org/about/our-strategic-plan/>

We have already started making good progress on some strategic initiatives. Here is an overview of a selection of things we have been working on:

Creating links with other Foodbanks

I have visited several foodbanks in North London: Colindale, Muswell Hill, Enfield and Hackney. While attending the Trussell Trust Regional Forum, several connections were also made with other foodbanks in the country. Creating these links, supporting, and learning from each other has been, and will continue to be greatly beneficial.

Engaging with local councillors

Plenty of progress has been made in this area. We have already had visits from Cllr Simon Radford (East Barnet) and Cllr Paul Edwards (High Barnet) and we will soon be visited by Cllr Richard Barnes (Barnet Vale). We have also met Cllr Barry Rawlings, Leader of the Council, Cllr Alison Moore, who is also our Mayor, Cllr Alison Cornelius, Cllr Linda Lusingu, and Cllr Caroline Stock.

Links with Barnet Council Officers

A great link with Renee Shingles from Barnet Council has been made. She is leading their work to support residents through the cost-of-living crisis. She has put together a fantastic Cost of Living Support leaflet, which she kindly had printed for us for free and a poster which we have displayed at the Foodbank. She also introduced us to the Digital Inclusion team at BOOST Barnet (see below for more information).

We also connected with Oliver Taylor at the council who was working on the Barnet Food Plan. One of the 3 key focus areas of the plan is "Food Insecurity".

Through this relationship, Oliver asked us to speak to the Barnet Health and Wellbeing Board as part of their presentation of the draft Food Plan. Andrew and I went along to Burnt Oak Library to speak about the foodbank and answer questions from the board. We found it to be a really engaging experience and through this, some good relationships have been formed. A draft of the plan went out for consultation, and we responded to this on behalf of the Chipping Barnet Foodbank. A final version of the plan should be out in the new year.

Digital Inclusion Partnership with BOOST Barnet

We have set up a partnership with BOOST Barnet and their digital inclusion team, led by Fay Morris. In November, we are going to start offering clients the chance to use laptops free of charge upstairs in the centre. We have a volunteer Digital Champion called Jim Connolly who is going to be on hand during Saturday sessions to support clients where necessary. We are going to be trialling this on Saturdays first and if it is successful, we will look to train other people and start being able to offer this during Tuesdays sessions.

Barnet Together Alliance Conference

Sonia and I attended the first ever Barnet Together Alliance Conference. Barnet Together are a partnership between Young Barnet Foundation, Inclusion Barnet, and Volunteering Barnet. They work together to support the borough's Voluntary, Community, Faith, and Social Enterprise (VCFSE) sector. It was a fantastic day of presentations and breakout sessions and we got to meet lots of other organisations in the sector as well as local councillors.

CAP

Karen Hedges from Christians Against Poverty visited the Foodbank to talk about how we can work together. We can refer clients in the N12, N20, EN4 and EN5 postcodes to CAP. They offer a face-to-face service to people who need professional debt help. CAP is also on our E-Referral system and can refer clients back to us for food.

NEA Partnership

National Energy Action (NEA) are the UK's leading fuel poverty charity. They help people with energy advice and with improving the energy efficiency of their homes. Molly Chambers visited the Foodbank to talk to us about what NEA do and the support they can offer to our clients. They can also offer free training to our volunteers. She did a presentation, stayed for the client session and spoke to some of our clients. We have lots of signposting materials from them and they also have a free phone helpline that we can refer clients to.

Opening up the Foodbank

We still feel that opening up the Foodbank is very important so that more conversations with clients and signposting can take place.

There are some concerns about returning to pre-covid operations. Covid has not gone away, and we are also feeding lots more people now than we were before, so fitting people into the centre could be problematic. Clare from CAB has an area of the centre now where she can speak to clients. She needs some space around her so that she can have confidential conversations with clients. We also have lots of fresh food now and that is housed and sorted in the centre during the sessions.

We have made some progress to make the experience outside more comfortable for clients. We have purchased a permanent gazebo which has been erected. We are also looking at buying some tables and chairs outside for people so that they can sit down while they wait, and we will eventually be able to offer coffee and tea to clients again. The hope is that more interaction with the clients will take place while doing this.

Moving forward, the core team are passionate about fully opening up again and are discussing potential solutions to facilitate this.

Signposting Wall at the Foodbank

We now have a signposting wall at the centre comprising A4 and A5 leaflet trays and a pin board. This is located as clients come into the foodbank to meet the team leader. It is important for volunteers to have easy access to signposting material for clients, and we also hope that clients will be able to view this information as they wait.

Raising awareness on our social media channels

We have been much more active on our social media channels. We are promoting more about what we do, connecting more with local organisations, and thanking people who are supporting us. We feel it is an important part of the entire community engagement effort. We are seeing our number of followers and engagement increasing because of this.

Barnet Football Club

I had a meeting with the new Foundation Manager at Barnet Football Club, Dan Barton. They are happy to support us through free publicity in their matchday programme, player visits and promotion through their social media channels. We look forward to working together with them to raise awareness in the community.

Victoria Miller

Operations & Warehousing Report

Last year I reported that our biggest challenge was too much stock and not enough space to store it all. Sadly, this year has seen a huge drop in our stock levels and an increased number of empty shelves; this has been caused by a reduction in donations, a recent increase in the number of clients and using up the float of stock that had built up during the pandemic. This is reflected in our annual stock take completed in September:

Year:	Weight (tonnes):
2018:	1.3
2019:	1.5
2020:	5.5
2021:	3.8
2022:	1.5

We have managed to have sufficient stock covering all the items in our pre-packed bags through regular trips to the supermarket, focussed weekly Shortage Lists, a good response to our Harvest Festival appeal and a recent special collection Saturday at Sainsbury's in New Barnet.

We continue to get a generous amount of fresh food (mostly fruit and veg) every week from the Food Hub in the old East Barnet library. We have recently started to collect excess bakery products twice a week from Gail's Bakery in High Barnet. These extras of fresh food are always well received by our clients. We have collection bins at several local supermarkets and banks as well as a gym.

We continue to partner with Gratitude in Borehamwood exchanging food and stock to meet each organisation's needs.

Harold Williams

Development Report

In the past year the foodbank has continued to build on existing support mechanisms, and we've begun to implement new systems for the years ahead.

Since January 2021, over £25,000 has been issued through fuel voucher payments; a vast majority of that money has been spent this year. This process involves purchasing vouchers through an online vendor and issuing codes to clients who can then top-up their prepayment meter through the PayPoint or Post Office payment systems. We have also issued an increasing number of vouchers to clients no longer on prepayment meters. It appears an increasing number of energy suppliers are switching customers to smart meters and direct debit payments. This allows the customer to accrue debt, but it does mean the gas and electricity can continue to be used, which is not possible with a prepayment meter.

We are moving towards a different system for fuel vouchers by referring clients to the Fuel Bank Foundation for support. This organisation was built upon the first pilot schemes of this nature, introduced in foodbanks in 2019. We will continue to work with Citizens Advice during foodbank sessions to ascertain those clients likely to benefit from emergency fuel support.

The Citizens Advice service continues into its second year, thanks to funding from the Trussell Trust. Clare, our advisor, has worked diligently since she began with us, offering vital support to clients coming to our foodbank. We thank her for integrating so well with our volunteer teams.

Looking forward, we will start to implement further support mechanisms to touch on other areas, such as digital inclusion. We have received hundreds of Vodafone SIM cards in the past year, with over 500 cards distributed to refugees in the borough, supported by New Citizens Gateway. SIM cards offer clients unlimited calls and texts, and 20GB of data for six months, free of charge. Clients do not need to change their existing phone numbers to receive this support.

To build on this, we are looking to establish an internet café space upstairs during foodbank opening hours. We will be working with Boost Barnet and foodbank volunteers to implement these sessions. Towards the end of the year, we hope to begin receiving mobile handsets through a partnership with the Good Things Foundation. This charity has begun developing relationships with businesses to donate data and handsets to benefit other local charities and community groups.

Joshua Hancock

Volunteer Administration

In the last year we have been able to resume our normal training schedule. Our training is run by a previous Foodbank Manager, Martine Whitaker and we run these hour-long sessions around 4 times a year. We now have 193 volunteers spread across 4 rotas and ancillary roles. As we start to live with covid we are conscious that some volunteers like to wear masks, and we still have hand sanitiser and masks at foodbank for clients and volunteers to access. Over time we will increase our volunteer numbers on shift to allow for increased customer use and adopt the more café style approach we had pre-pandemic.

We are continuing to support Duke of Edinburgh students on a Monday evening, with under 18's and their parent or guardian helping to sort our donations. We mostly have bronze awards helping us and they need to complete 3 months to achieve the volunteer section of their DofE award. We continue to be ever so grateful to our volunteers, who we wouldn't be able to operate at our current levels. Thank you to each and every one of you.

Sonia Lucas

Voucher Holders/Referral Agencies

During the year we have had several new Referral Agencies, some from out of borough services due to clients frequently being re-located. We have a closer relationship with some agencies where we have worked together to support individual client needs; in particular, New Citizen's Gateway (refugees), Leaving Care (young adults), Solace Women's Refuge (women and children at risk). The number of agencies using e-vouchers has increased. We have many dormant referral agencies; the key ones will be followed up over the next year.

Teresa Williams

Health & Safety

We have had another year with no incidents or accidents of note. Although many of our volunteers have had Covid during the year there is no evidence that the Foodbank has been a source of transmission. We continue to receive the product Safety Alerts from the Food Standards Agency; most of these alerts reference food that we never hold, but where there is a possibility, we do check our stock; nothing was found this year.

We have had our Level 5 Food Hygiene Rating re-issued by the Barnet Environmental Health Officer. One of our new volunteers with relevant experience has agreed to take on the role of advising on food hygiene management. A Manual Handling training session was held on 30th April.

Harold Williams

Treasurer's Report

During the last 12 months, demand at the foodbank has greatly increased due to the current climate.

You will notice from the account, income has decreased, although our regular individual donations (including gift aid) have increased. We are fortunate to have received a grant from the Trussell Trust of £16,140.00. This will ensure we have a Citizen's Advice advisor available throughout all foodbank sessions, which will give great assistance to our clients.

This financial year's main expense has been to supply gift vouchers to our most 'needy' clients and organisations. Vouchers from this year's expenses have been delivered to and supported the following organisations:

- Christmas Angel bags and Easter Bunny treats.
- Fuel bill support
- Solace Women's Refuge Centre
- Support for young people leaving care
- Citizens Gateway (Refugees)
- Jims Café
- Individual Clients

The core group agreed each member of a household/family will receive a £20 voucher, which I have personally delivered to ensure they are received securely. All clients were very thankful and appreciative on receipt of these.

You will notice this is our first year where payments exceeded our income by £7,382.00. Fortunately, due to our large balance, we were able to accommodate this.

Since 01/06/2022 our expenses for vouchers (Aldi/Sainsbury/Fuel) have amounted to £16,970.00 before the cost for Christmas /Easter is added on.

As previously reported, donations of food have decreased, so we have had to purchase shortages. Last year we spent £2,604 and for the first four months of this financial year we have already spent £3,939, so if this continues our purchases could cost as much as £12,000.00.

Last year's Income/Expenses show a deficit of £7,382. This year is going to be costly, but due to the generous donations received over the last few years we will be able to support the deficit which could amount to £15,000.00.

I would like to thank Andrew and the Core group, especially Arlette Jennings for all your continued support.

Margaret Spillman

Income and Expenditure – Year Ended 31/05/2022

Receipts

	Notes	2022	2021
Tax efficient (Gift Aid) Donations		15,057	10,333
Large Donations and Grants		25,253	47,017
Additional Donations		18,359	32,182
Trussell Trust Grant		16,140	0
Tax reclaimed on Gift Aid Donations		3,178	1,033
Bank Interest		6	1
TOTAL RECEIPTS		77,993	90,566

Payments

Christmas and Easter Gifts	1	10,188	5,010
Food Purchased		2,604	4,877
Fuel costs/ Vouchers		16,352	1,715
Insurance		323	323
Postage/Printing Stationery/ Masks/Bags		1,910	1,806
Rental Costs		4,200	4,200
Telephone/ Zoom		835	740
Solace Women's Centre	1	6,017	933
Support to Young People Leaving Care	1	2,000	275
Trussell Trust/ ICO		35	215
Shed & Fixtures		709	2,076
Materials for Foodbank		777	512
Underhill Children's centre		1,000	985
Citizens Gateway	1	4,500	0
Materials/Computers for schools/ Jims Café	1	1,612	3,258
Cleaner		0	900
Tin Can Recipe Books/Trolleys		843	987
Manager Recruitment		1,158	0
Aldi/Asda/ Sainsburys Vouchers		13,020	0
Citizens Advice		16,938	0
Marketing		100	0
Others		254	601
TOTAL PAYMENTS		85,375	29,413

Surplus/ Deficit Monies for Year ended 31 May 2022/2021	-7,382	61,153
Bank Balance as at 31 May 2021/2020	109,273	48,120
Reconciled Bank Balances as at 31 May 2022/2021	101,891	109,273

Notes

1 Included within the accounts are vouchers distributed for the following

Christmas and Easter Gifts	9,040
Solace Women's Centre	2,000
Support to Young People Leaving Care	2,000
Citizens Gateway	4,500
Jim's Café	1,000
	<u>18,540</u>

Statements of Assets and Liabilities – Year Ended 31/05/2022

		2022	2021
Assets			
Bank	Current Account	41,884	49,273
	Savings Account	60,007	60,000
TOTAL ASSETS		101,891	109,273
Liabilities			
Current Liabilities		0	0
TOTAL LIABILITIES		0	0
Total Assets Less Liabilities		101,891	109,273

Statistics

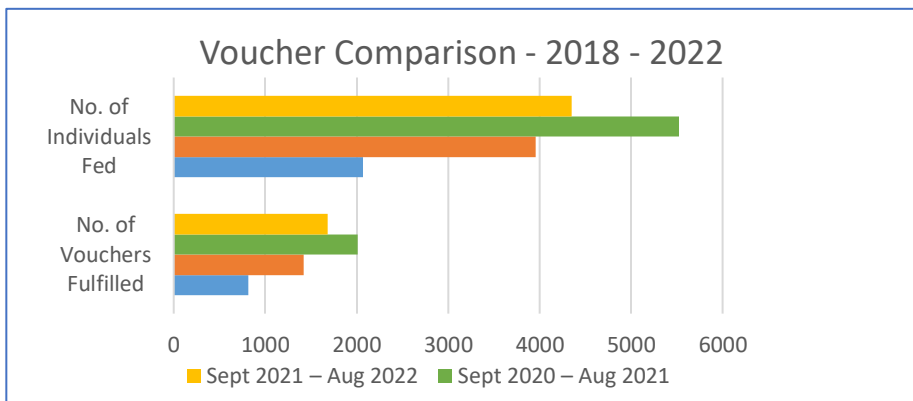
During the first half of our reporting year, we continued to be very busy at the Foodbank, but moving through the year, numbers started to decline, and we began to see a slightly reduced need for the Foodbank.

Overall, this reporting year we have seen a decrease in the number of vouchers we fulfilled, people we have fed and stock we have distributed.

However, it is worth pointing out two things here. The first is that numbers fed for this year are still 10% more than 2019/2020 and 110% more than 2018/2019. The second thing to mention is that we have unfortunately just seen two of our busiest months ever in September and October 2022.

Vouchers Fulfilled and Individuals Fed

We fulfilled a total of 1682 vouchers, which represents a 16% decrease from last year. Furthermore, we provided food to 4353 individuals, which is a decrease of 21% in the number of people we have fed through our voucher system.

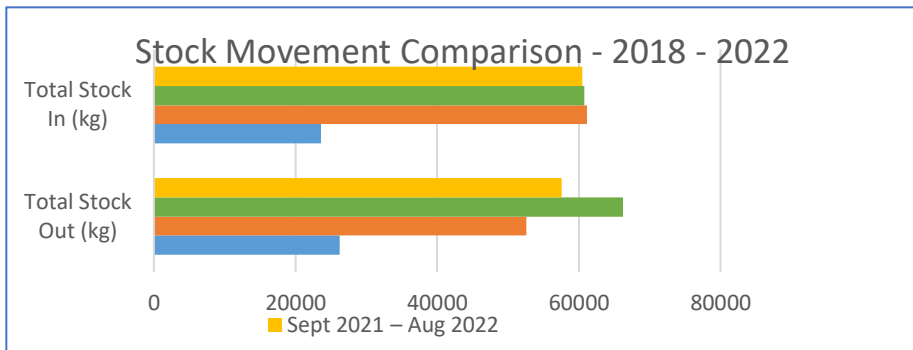


Stock Movement

In terms of our stock movement, we distributed 13% less food than we did last year.

We have continued to support other organisations in the borough with food, for example, Gratitude Borehamwood, Solace Women's Aid, Leaving Care Team, and Friends in Need to name a few.

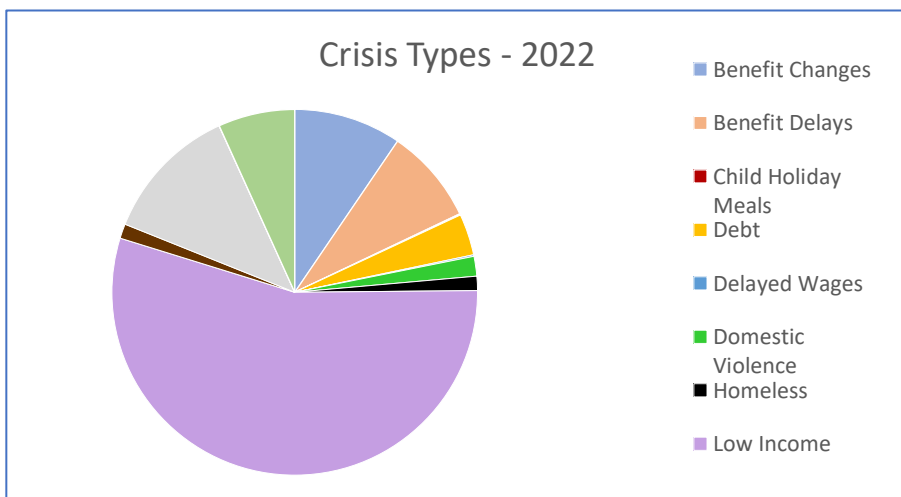
Donations to the foodbank this year have stayed almost at the same high levels they were last year. A total of 60,528kg of food was donated.



	Sept 2018 – Aug 2019	Sept 2019 – Aug 2020	Sept 2020 – Aug 2021	Sept 2021 – Aug 2022	% Change Last Year
No. of Vouchers Fulfilled	815	1419	2012	1682	-16.40%
No. of Individuals Fed	2066	3954	5521	4353	-21.16%
Total Stock Out (kg)	26253.08	52573.00	66222.70	57527.99	-13.13%
Total Stock In (kg)	23626.10	61161.26	60744.67	60527.80	-0.36%

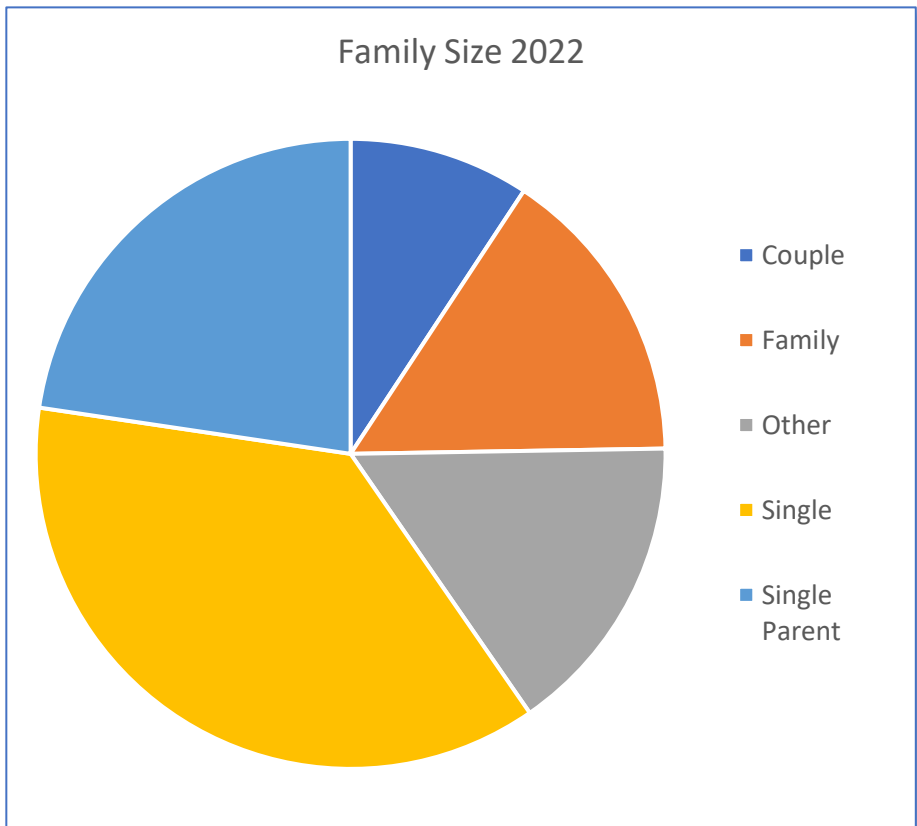
Crisis Types

Low income and benefit related issues remain the most common reasons for people visiting our Foodbank. Having no recourse to public funds, debt and sickness are also crises we see frequently.



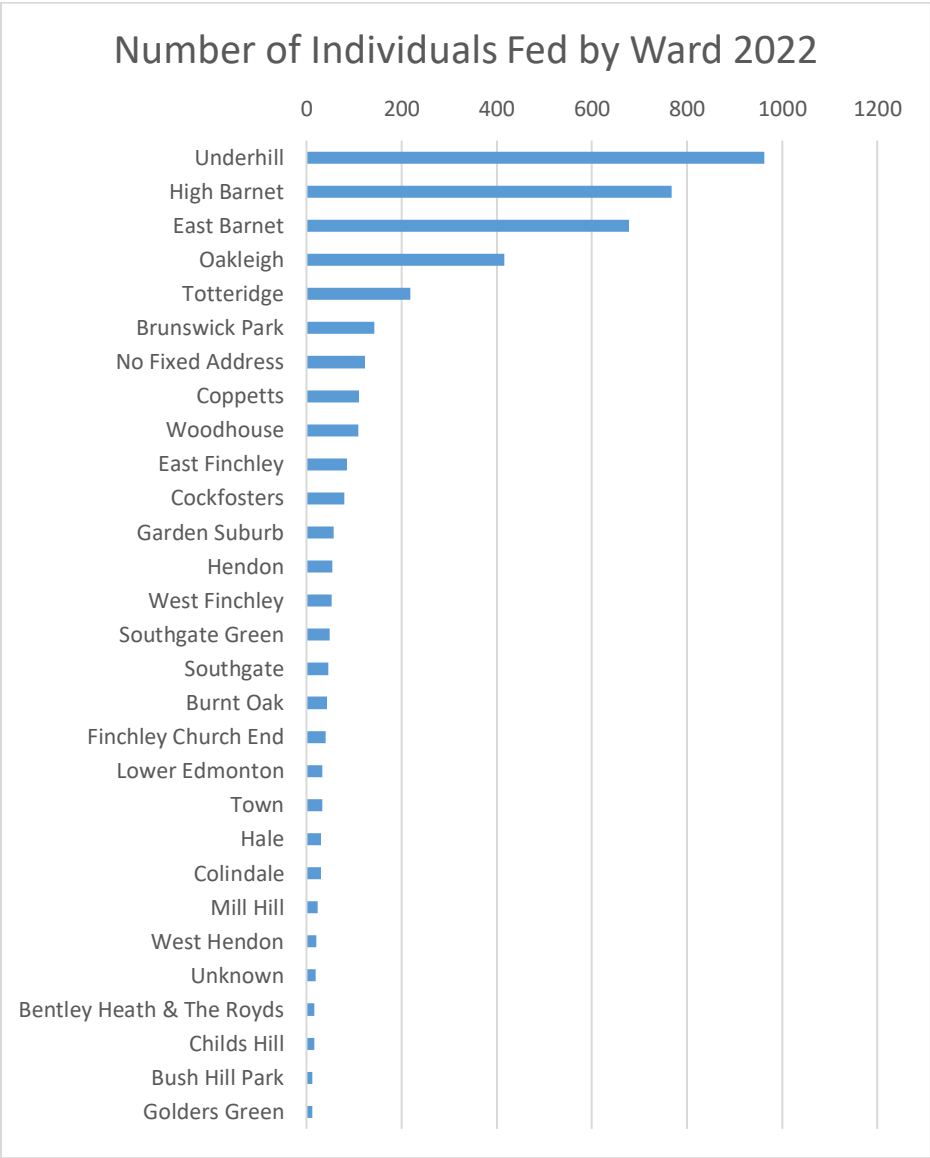
Family Size

Looking at family size, we can see that about 60% of our clients are either single or single parents, 15% of clients are families with two parents and 10% are couples.



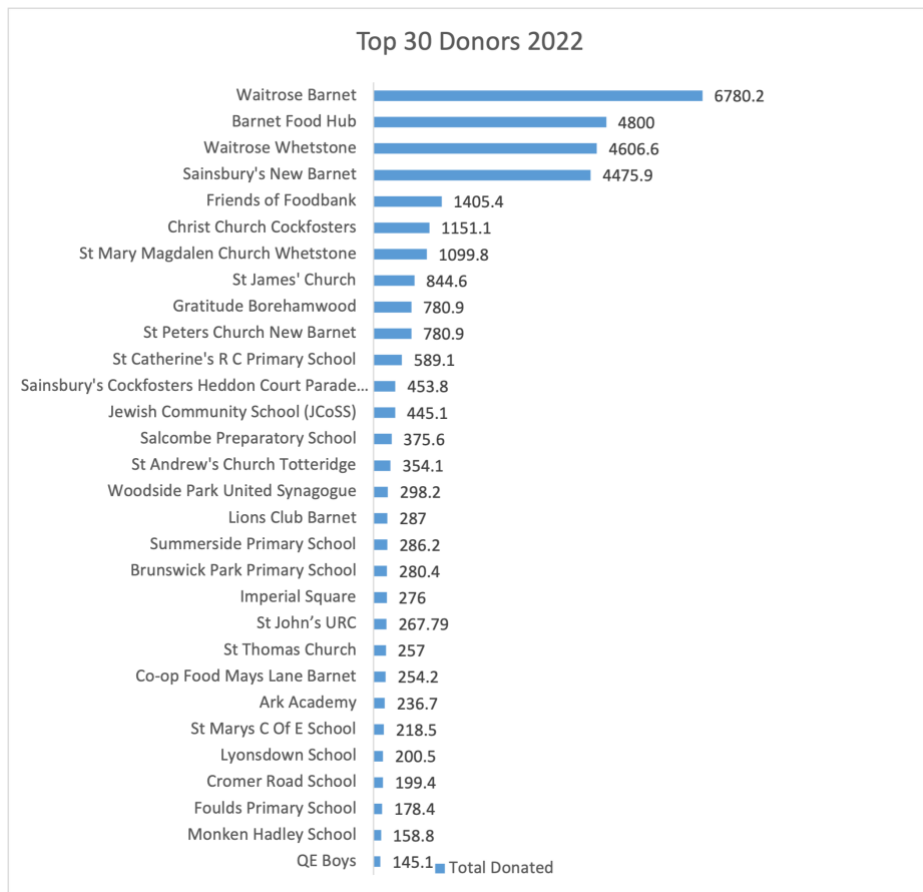
Wards

When we look at the wards our clients live in, we can see in the bar chart below that Underhill, High Barnet, East Barnet, Oakleigh, Totteridge, Brunswick Park are the most common.



Donors

Finally, you can see on the bar chart below our top 30 donors for this year, the biggest being customers of Waitrose in High Barnet, donating a massive 6,780kg of food this year.



Victoria Miller

Thank You

All volunteers who contributed their precious time and energy to work for the foodbank.

Our generous donors including churches, synagogues, schools, businesses, community groups and the many individuals who have offered such substantive food and financial support.

St. Peter's RC Church New Barnet for allowing us use of their Parish Centre.

Clare Dunkley, Nadya Bari and Louise Broadbent at Citizens Advice Barnet.

Amy Wisenfeld, Jessica Easton, Alice Webster and the Trussell Trust as a whole.

Renee Singles at Barnet Council.

Fay Morris at BOOST Barnet, who has been fundamental in supporting us to set up our digital inclusion sessions.

Jim Connolly, Digital Champion, who will be leading our digital inclusion sessions.

The many businesses across the borough who have long provided us permanent or short-term collection points, such as Waitrose in High Barnet and Whetstone, Sainsburys in New Barnet and Cockfosters, Co-Op in Mays Lane, Halifax, Nationwide and NatWest Banks, and Pure Gym.

BKL chartered accountants for their generous financial donation towards the end of this year.

Charis and Fuel Bank Foundation for the provision of fuel voucher services.

The Young Barnet Foundation.

The Barnet Food Hub for weekly fresh fruit and vegetables, and for supporting foodbanks across the borough with this provision.

Gail's Bakery for a plentiful supply of baked goods.

Ace Graphics for their printing services.

Local churches for supporting us through their parishioners.

Young people in the borough who contributed time and donations as part of volunteering activities or Duke of Edinburgh awards.

Jim Whitaker for delivering manual handling training.



Annual Report of the Trustees

15 November 2022 at 20:00

63 Somerset Road, New Barnet, Barnet, EN5 1RF

Zoom Meeting:

<https://us02web.zoom.us/j/7990539111>

Meeting ID: 799 053 9111

About the Charity

Charity Commission Registration Number: 1163042

Address: 63 Somerset Road, New Barnet, Barnet, EN5 1RF

Constitution Adopted: 09/10/2013 as amended on 29/09/2014

The charity's object is *'the prevention or relief of poverty in Chipping Barnet and surrounding areas, in particular by providing emergency food supplies to individuals in need.'*

To achieve this, the charity provides emergency food parcels broadly in line with the guidelines of the Trussell Trust with which the foodbank is affiliated.

We aim to ensure that all clients presenting with official vouchers during foodbank opening hours receive appropriate food parcels in line with Trussell Trust and local policies.

Those without vouchers are either provided with emergency vouchers and parcels or given advice as to potential alternatives.

The foodbank hosts a Citizens Advice service, and offers support beyond food provision, including supermarket and fuel vouchers.

Apart from the Foodbank Manager, appointed in June 2022, the charity is run exclusively by volunteers.

Trustees are elected at the AGM by the official representatives of the seven local member churches: Barnet Brookside Methodist, Christ Church (St Albans Road), St Gregory's R.C., St John's URC, St Mary the Virgin, St Peter's R.C. and URC Wood Street.

The charity trustees have complied with the duty in section 4 of the 2006 Act to have due regard to guidance on public benefit published by the charity commission.

The week-by-week work of the foodbank is managed by the core group under the leadership Foodbank Manager Victoria Miller.

Reports compiled October 2022.

Trustees

Chair:	Andrew Summers
Vice Chair:	Rev. Laura Hewitt
Treasurer:	Margaret Spillman
Safeguarding Officer:	Judy Burstow
Spiritual Advisor:	Rev. Julian Templeton
Secretary:	Richard Lawson
Minute Secretary:	Caroline Antoinette
Trustee:	Martine Whitaker
	Sarah Edwards
	Fr David Pember
	Sarah Greenwood

Contributors

Assistant Treasurer:	Arlette Jennings
Independent Examiner of Accounts:	Chris Jones

Core Group

Manager:	Victoria Miller
Warehousing:	Harold Williams
Development:	Joshua Hancock
Treasurer:	Margaret Spillman
Vouchers:	Teresa Williams
Data Manager:	Victoria Miller
Volunteers:	Sonia Lucas
Operations:	David Godfrey
Scheduler:	Caroline Antoinette
Minute Secretary:	Arlette Jennings

Chair of Trustees Report

The past 12 months have seen huge changes in the way the foodbank operates. Most significantly has been the appointment of our first salaried manager and we have been delighted that Victoria Miller has taken on the role, and so capably and enthusiastically. The job description and person specifications were developed by a steering group comprising trustees, core group members and other experienced volunteers. The job was advertised nationally in www.charityjob.co.uk and on local social media as well as among existing volunteers. The ad produced some excellent candidates and following a rigorous selection process Victoria, was appointed and took up the job in June.

We received a generous grant from the Trussell Trust to fund the strategy development element of the manager's role. In collaboration with other similar minded organisations the aim of such a strategy is to eliminate poverty in the area making Chipping Barnet a poverty-free zone. This is clearly an ambitious project and Victoria has set about the task with terrific energy and with promising results. New relationships have been formed with relevant parties in the area and other existing relationships strengthened; for example, Jim's at St. James where we have been delighted to work with Sonia Lucas who was appointed manager there this year. Sonia's other hat of course is as the foodbank's volunteer's coordinator as a key member of the core group. The trustees' board has now established a strategy steering group as a board committee onto which we will second some non-trustees who will be able to provide different perspectives to the development process.

A strategy workshop took place in September, involved trustees and core group members, and led by Amy Wisenfeld and Jessica Easton, the Trussell Trust outgoing and incoming Area Managers. We thank Amy for her invaluable advice and support and wish her well following her promotion within Trussell Trust. We look forward to working with Jessica as she takes over the North London Region.

The AGM will be receiving a proposal from the trustee's board to add St James C of E New Barnet to the list of "member churches." These currently are the original churches who established Chipping Barnet foodbank and whose representatives have voting rights at General Meetings. The board are delighted to be recommending that St James joins the group, reflecting its historical and on-going active participation. Rev. Cannon Laura Hewett and Martine Whitaker are trustees, Sonia Lucas is a core group stalwart and St James's congregation donate generously.

The year has seen the foodbank (intentionally) spend far more than in any previous year. At the year's outset, the board pledged to ensure that as much of our healthy bank balance as possible should be distributed to local people in need. So, in 2022 so far, over £13,000 has been spent on supermarket and school uniform vouchers, with an additional £10,000 worth of vouchers purchased for Easter and Christmas support schemes. Over £20,000 has been spent on fuel vouchers, and over £3900 on food purchases. This success represents another huge effort on behalf of the core group. Josh Hancock and Clare Dunkley of Citizens Advice Barnet have, in particular, worked tirelessly on ensuring that the right people are allocated appropriate vouchers and Margaret Spillman has done a superb delivery job ensuring that the vouchers are placed directly into the welcome hands of the rightful recipients.

A citizens advice service now operates during foodbank opening times. We are grateful to Clare Dunkley for her diligent and sensitive work to see that clients can access the maximum amount of support available from whatever source. At the time of writing, we are hopeful that the partnership with CAB might develop in other directions and an update will be given at the AGM.

Greater use has been made of the Barnet Food Hub for which we are very grateful. It means that we can provide more in the way of fresh produce to clients. David Godfrey does a marvellous job of collecting from the Hub and delivering to the foodbank. Some commercial outlets have been very generous, such as Gail's Bakery with fresh bread and pastries.

All this means that the premises at St Peter's Parish Centre is being stretched to the limit. Particularly as we approach the winter months, it would be great to offer clients a more hospitable and warmer welcome again as we were well known for in pre-Covid days. To this end Harold Williams has ordered a gazebo which he is due to construct shortly which will provide a degree of shelter for waiting clients. At the trustees' suggestion, the core group are actively considering other more ambitious facility options, some of which might involve further expenditure.

Whilst the changes at the foodbank have been enormous, the people undertaking all the hard work are primarily the same group of wonderful people that have served the foodbank so well over the years. This includes Victoria, although of course her role has changed massively since her taking on the manager job in June. I'd like to offer a massive thanks to Harold Williams who acted as operations manager, "temporally" as he insisted, but did so willingly for the full 18 months since Martine Whitaker stood down to focus on her day job as a school leader. We hope Harold now will be able to enjoy a little freer time as he reverts to being warehouse manager - that is when he's not building gazebos! A similar massive thanks also goes to Josh Hancock who has served industriously as development manager, and we hope will continue to do so for the foreseeable future.

Teresa Williams is one of our unsung heroes providing much behind-the-scenes liaison with voucher holders and other organisations such as SOLACE women's refuge and New Citizens Gateway (formally Barnet Refugee Council) and ensuring that their clients have access to the crisis support they need. Another vital behind-the-scenes role is efficiently undertaken by Caroline Antoinette organising volunteers into teams to cover the relevant shifts, supported by her own dedicated band of schedulers. Caroline also has the unenviable task of minuting trustee board meetings and our AGMs for which thanks are offered. Arlette Jennings has kindly taken on this role for the core group.

Whilst the core group personnel have changed very little, we have been able to appoint two new trustees to the board. We have been delighted to welcome Sarah Greenwood, a former senior manager at the Trussell Trust, and Fr David Pember, the priest in charge at St Peter's RC. Sadly, though we will be losing Julian Templeton from the board. He has been offered the full-time job of training and development officer for the Thames North Synod of the United Reformed Church and so will be leaving St John's Church, and probably the area, in January 2023.

So, a big thank you to all trustee board members with perhaps special mention of Margaret Spillman our treasurer, ably supported behind the scenes by Arlette Jennings. Thanks also go to Chris Jones, our honorary external independent examiner, who once again has conducted an examination of our accounts so thoroughly and offering such helpful advice.

And finally on behalf of the board may I thank everyone who has contributed to the foodbank during the year in whatever way, be it volunteering, donating food and/or finance, making deliveries, advising clients, administering vouchers, inputting data, collecting from supermarkets, publicising via social media and generally being a valued friend of Chipping Barnet foodbank. And of course, to Fr David and the St Peter's parish for enabling the foodbank to use the premises at Somerset Road. Without you all we would not have been able to feed over four thousand people during the past 12 months.

The remaining sections of this Annual Report have been prepared by the core group members and I recommend the report to you.

Andrew Summers

Manager's Strategy Report

We had our first foodbank strategy workshop in September, where we had a group made up of trustees, core group members and Jessica and Amy, our new and previous Trussell Trust Area Managers. During the session, we broke into smaller groups to discuss the main areas of the Trussell Trust strategy and came up with a collection of ideas around what we could do locally in each of these areas. This was a fantastic first step in developing our own strategy. Andrew and I are now in the process of putting together a steering group who will work on the strategy moving forward. If anyone is interested in being part of the steering group, please contact us.

To learn more about the Trussell Trust strategy, please visit: <https://www.trusselltrust.org/about/our-strategic-plan/>

We have already started making good progress on some strategic initiatives. Here is an overview of a selection of things we have been working on:

Creating links with other Foodbanks

I have visited several foodbanks in North London: Colindale, Muswell Hill, Enfield and Hackney. While attending the Trussell Trust Regional Forum, several connections were also made with other foodbanks in the country. Creating these links, supporting, and learning from each other has been, and will continue to be greatly beneficial.

Engaging with local councillors

Plenty of progress has been made in this area. We have already had visits from Cllr Simon Radford (East Barnet) and Cllr Paul Edwards (High Barnet) and we will soon be visited by Cllr Richard Barnes (Barnet Vale). We have also met Cllr Barry Rawlings, Leader of the Council, Cllr Alison Moore, who is also our Mayor, Cllr Alison Cornelius, Cllr Linda Lusingu, and Cllr Caroline Stock.

Links with Barnet Council Officers

A great link with Renee Shingles from Barnet Council has been made. She is leading their work to support residents through the cost-of-living crisis. She has put together a fantastic Cost of Living Support leaflet, which she kindly had printed for us for free and a poster which we have displayed at the Foodbank. She also introduced us to the Digital Inclusion team at BOOST Barnet (see below for more information).

We also connected with Oliver Taylor at the council who was working on the Barnet Food Plan. One of the 3 key focus areas of the plan is "Food Insecurity".

Through this relationship, Oliver asked us to speak to the Barnet Health and Wellbeing Board as part of their presentation of the draft Food Plan. Andrew and I went along to Burnt Oak Library to speak about the foodbank and answer questions from the board. We found it to be a really engaging experience and through this, some good relationships have been formed. A draft of the plan went out for consultation, and we responded to this on behalf of the Chipping Barnet Foodbank. A final version of the plan should be out in the new year.

Digital Inclusion Partnership with BOOST Barnet

We have set up a partnership with BOOST Barnet and their digital inclusion team, led by Fay Morris. In November, we are going to start offering clients the chance to use laptops free of charge upstairs in the centre. We have a volunteer Digital Champion called Jim Connolly who is going to be on hand during Saturday sessions to support clients where necessary. We are going to be trialling this on Saturdays first and if it is successful, we will look to train other people and start being able to offer this during Tuesdays sessions.

Barnet Together Alliance Conference

Sonia and I attended the first ever Barnet Together Alliance Conference. Barnet Together are a partnership between Young Barnet Foundation, Inclusion Barnet, and Volunteering Barnet. They work together to support the borough's Voluntary, Community, Faith, and Social Enterprise (VCFSE) sector. It was a fantastic day of presentations and breakout sessions and we got to meet lots of other organisations in the sector as well as local councillors.

CAP

Karen Hedges from Christians Against Poverty visited the Foodbank to talk about how we can work together. We can refer clients in the N12, N20, EN4 and EN5 postcodes to CAP. They offer a face-to-face service to people who need professional debt help. CAP is also on our E-Referral system and can refer clients back to us for food.

NEA Partnership

National Energy Action (NEA) are the UK's leading fuel poverty charity. They help people with energy advice and with improving the energy efficiency of their homes. Molly Chambers visited the Foodbank to talk to us about what NEA do and the support they can offer to our clients. They can also offer free training to our volunteers. She did a presentation, stayed for the client session and spoke to some of our clients. We have lots of signposting materials from them and they also have a free phone helpline that we can refer clients to.

Opening up the Foodbank

We still feel that opening up the Foodbank is very important so that more conversations with clients and signposting can take place.

There are some concerns about returning to pre-covid operations. Covid has not gone away, and we are also feeding lots more people now than we were before, so fitting people into the centre could be problematic. Clare from CAB has an area of the centre now where she can speak to clients. She needs some space around her so that she can have confidential conversations with clients. We also have lots of fresh food now and that is housed and sorted in the centre during the sessions.

We have made some progress to make the experience outside more comfortable for clients. We have purchased a permanent gazebo which has been erected. We are also looking at buying some tables and chairs outside for people so that they can sit down while they wait, and we will eventually be able to offer coffee and tea to clients again. The hope is that more interaction with the clients will take place while doing this.

Moving forward, the core team are passionate about fully opening up again and are discussing potential solutions to facilitate this.

Signposting Wall at the Foodbank

We now have a signposting wall at the centre comprising A4 and A5 leaflet trays and a pin board. This is located as clients come into the foodbank to meet the team leader. It is important for volunteers to have easy access to signposting material for clients, and we also hope that clients will be able to view this information as they wait.

Raising awareness on our social media channels

We have been much more active on our social media channels. We are promoting more about what we do, connecting more with local organisations, and thanking people who are supporting us. We feel it is an important part of the entire community engagement effort. We are seeing our number of followers and engagement increasing because of this.

Barnet Football Club

I had a meeting with the new Foundation Manager at Barnet Football Club, Dan Barton. They are happy to support us through free publicity in their matchday programme, player visits and promotion through their social media channels. We look forward to working together with them to raise awareness in the community.

Victoria Miller

Operations & Warehousing Report

Last year I reported that our biggest challenge was too much stock and not enough space to store it all. Sadly, this year has seen a huge drop in our stock levels and an increased number of empty shelves; this has been caused by a reduction in donations, a recent increase in the number of clients and using up the float of stock that had built up during the pandemic. This is reflected in our annual stock take completed in September:

Year:	Weight (tonnes):
2018:	1.3
2019:	1.5
2020:	5.5
2021:	3.8
2022:	1.5

We have managed to have sufficient stock covering all the items in our pre-packed bags through regular trips to the supermarket, focussed weekly Shortage Lists, a good response to our Harvest Festival appeal and a recent special collection Saturday at Sainsbury's in New Barnet.

We continue to get a generous amount of fresh food (mostly fruit and veg) every week from the Food Hub in the old East Barnet library. We have recently started to collect excess bakery products twice a week from Gail's Bakery in High Barnet. These extras of fresh food are always well received by our clients. We have collection bins at several local supermarkets and banks as well as a gym.

We continue to partner with Gratitude in Borehamwood exchanging food and stock to meet each organisation's needs.

Harold Williams

Development Report

In the past year the foodbank has continued to build on existing support mechanisms, and we've begun to implement new systems for the years ahead.

Since January 2021, over £25,000 has been issued through fuel voucher payments; a vast majority of that money has been spent this year. This process involves purchasing vouchers through an online vendor and issuing codes to clients who can then top-up their prepayment meter through the PayPoint or Post Office payment systems. We have also issued an increasing number of vouchers to clients no longer on prepayment meters. It appears an increasing number of energy suppliers are switching customers to smart meters and direct debit payments. This allows the customer to accrue debt, but it does mean the gas and electricity can continue to be used, which is not possible with a prepayment meter.

We are moving towards a different system for fuel vouchers by referring clients to the Fuel Bank Foundation for support. This organisation was built upon the first pilot schemes of this nature, introduced in foodbanks in 2019. We will continue to work with Citizens Advice during foodbank sessions to ascertain those clients likely to benefit from emergency fuel support.

The Citizens Advice service continues into its second year, thanks to funding from the Trussell Trust. Clare, our advisor, has worked diligently since she began with us, offering vital support to clients coming to our foodbank. We thank her for integrating so well with our volunteer teams.

Looking forward, we will start to implement further support mechanisms to touch on other areas, such as digital inclusion. We have received hundreds of Vodafone SIM cards in the past year, with over 500 cards distributed to refugees in the borough, supported by New Citizens Gateway. SIM cards offer clients unlimited calls and texts, and 20GB of data for six months, free of charge. Clients do not need to change their existing phone numbers to receive this support.

To build on this, we are looking to establish an internet café space upstairs during foodbank opening hours. We will be working with Boost Barnet and foodbank volunteers to implement these sessions. Towards the end of the year, we hope to begin receiving mobile handsets through a partnership with the Good Things Foundation. This charity has begun developing relationships with businesses to donate data and handsets to benefit other local charities and community groups.

Joshua Hancock

Volunteer Administration

In the last year we have been able to resume our normal training schedule. Our training is run by a previous Foodbank Manager, Martine Whitaker and we run these hour-long sessions around 4 times a year. We now have 193 volunteers spread across 4 rotas and ancillary roles. As we start to live with covid we are conscious that some volunteers like to wear masks, and we still have hand sanitiser and masks at foodbank for clients and volunteers to access. Over time we will increase our volunteer numbers on shift to allow for increased customer use and adopt the more café style approach we had pre-pandemic.

We are continuing to support Duke of Edinburgh students on a Monday evening, with under 18's and their parent or guardian helping to sort our donations. We mostly have bronze awards helping us and they need to complete 3 months to achieve the volunteer section of their DofE award. We continue to be ever so grateful to our volunteers, who we wouldn't be able to operate at our current levels. Thank you to each and every one of you.

Sonia Lucas

Voucher Holders/Referral Agencies

During the year we have had several new Referral Agencies, some from out of borough services due to clients frequently being re-located. We have a closer relationship with some agencies where we have worked together to support individual client needs; in particular, New Citizen's Gateway (refugees), Leaving Care (young adults), Solace Women's Refuge (women and children at risk). The number of agencies using e-vouchers has increased. We have many dormant referral agencies; the key ones will be followed up over the next year.

Teresa Williams

Health & Safety

We have had another year with no incidents or accidents of note. Although many of our volunteers have had Covid during the year there is no evidence that the Foodbank has been a source of transmission. We continue to receive the product Safety Alerts from the Food Standards Agency; most of these alerts reference food that we never hold, but where there is a possibility, we do check our stock; nothing was found this year.

We have had our Level 5 Food Hygiene Rating re-issued by the Barnet Environmental Health Officer. One of our new volunteers with relevant experience has agreed to take on the role of advising on food hygiene management. A Manual Handling training session was held on 30th April.

Harold Williams

Treasurer's Report

During the last 12 months, demand at the foodbank has greatly increased due to the current climate.

You will notice from the account, income has decreased, although our regular individual donations (including gift aid) have increased. We are fortunate to have received a grant from the Trussell Trust of £16,140.00. This will ensure we have a Citizen's Advice advisor available throughout all foodbank sessions, which will give great assistance to our clients.

This financial year's main expense has been to supply gift vouchers to our most 'needy' clients and organisations. Vouchers from this year's expenses have been delivered to and supported the following organisations:

- Christmas Angel bags and Easter Bunny treats.
- Fuel bill support
- Solace Women's Refuge Centre
- Support for young people leaving care
- Citizens Gateway (Refugees)
- Jims Café
- Individual Clients

The core group agreed each member of a household/family will receive a £20 voucher, which I have personally delivered to ensure they are received securely. All clients were very thankful and appreciative on receipt of these.

You will notice this is our first year where payments exceeded our income by £7,382.00. Fortunately, due to our large balance, we were able to accommodate this.

Since 01/06/2022 our expenses for vouchers (Aldi/Sainsbury/Fuel) have amounted to £16,970.00 before the cost for Christmas /Easter is added on.

As previously reported, donations of food have decreased, so we have had to purchase shortages. Last year we spent £2,604 and for the first four months of this financial year we have already spent £3,939, so if this continues our purchases could cost as much as £12,000.00.

Last year's Income/Expenses show a deficit of £7,382. This year is going to be costly, but due to the generous donations received over the last few years we will be able to support the deficit which could amount to £15,000.00.

I would like to thank Andrew and the Core group, especially Arlette Jennings for all your continued support.

Margaret Spillman

Income and Expenditure – Year Ended 31/05/2022

Receipts

	Notes	2022	2021
Tax efficient (Gift Aid) Donations		15,057	10,333
Large Donations and Grants		25,253	47,017
Additional Donations		18,359	32,182
Trussell Trust Grant		16,140	0
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Bank Interest		6	1
TOTAL RECEIPTS		77,993	90,566

Payments

Christmas and Easter Gifts	1	10,188	5,010
Food Purchased		2,604	4,877
Fuel costs/ Vouchers		16,352	1,715
Insurance		323	323
Postage/Printing Stationery/ Masks/Bags		1,910	1,806
Rental Costs		4,200	4,200
Telephone/ Zoom		835	740
Solace Women's Centre	1	6,017	933
Support to Young People Leaving Care	1	2,000	275
Trussell Trust/ ICO		35	215
Shed & Fixtures		709	2,076
Materials for Foodbank		777	512
Underhill Children's centre		1,000	985
Citizens Gateway	1	4,500	0
Materials/Computers for schools/ Jims Café	1	1,612	3,258
Cleaner		0	900
Tin Can Recipe Books/Trolleys		843	987
Manager Recruitment		1,158	0
Aldi/Asda/ Sainsburys Vouchers		13,020	0
Citizens Advice		16,938	0
Marketing		100	0
Others		254	601
TOTAL PAYMENTS		85,375	29,413

Surplus/ Deficit Monies for Year ended 31 May 2022/2021	-7,382	61,153
Bank Balance as at 31 May 2021/2020	109,273	48,120
Reconciled Bank Balances as at 31 May 2022/2021	101,891	109,273

Notes

1 Included within the accounts are vouchers distributed for the following

Christmas and Easter Gifts	9,040
Solace Women's Centre	2,000
Support to Young People Leaving Care	2,000
Citizens Gateway	4,500
Jim's Café	1,000
	<u>18,540</u>

Statements of Assets and Liabilities – Year Ended 31/05/2022

		2022	2021
Assets			
Bank	Current Account	41,884	49,273
	Savings Account	60,007	60,000
TOTAL ASSETS		101,891	109,273
Liabilities			
Current Liabilities		0	0
TOTAL LIABILITIES		0	0
Total Assets Less Liabilities		101,891	109,273

Statistics

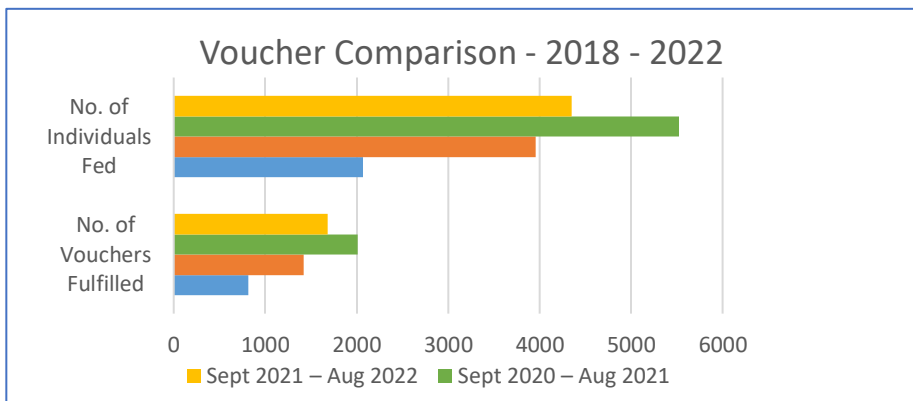
During the first half of our reporting year, we continued to be very busy at the Foodbank, but moving through the year, numbers started to decline, and we began to see a slightly reduced need for the Foodbank.

Overall, this reporting year we have seen a decrease in the number of vouchers we fulfilled, people we have fed and stock we have distributed.

However, it is worth pointing out two things here. The first is that numbers fed for this year are still 10% more than 2019/2020 and 110% more than 2018/2019. The second thing to mention is that we have unfortunately just seen two of our busiest months ever in September and October 2022.

Vouchers Fulfilled and Individuals Fed

We fulfilled a total of 1682 vouchers, which represents a 16% decrease from last year. Furthermore, we provided food to 4353 individuals, which is a decrease of 21% in the number of people we have fed through our voucher system.

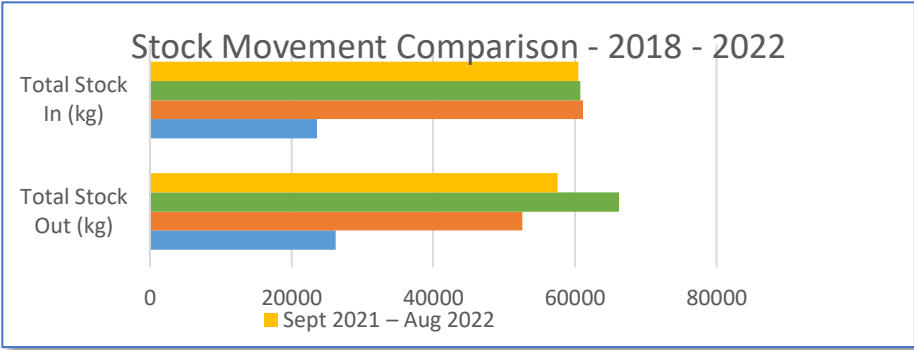


Stock Movement

In terms of our stock movement, we distributed 13% less food than we did last year.

We have continued to support other organisations in the borough with food, for example, Gratitude Borehamwood, Solace Women's Aid, Leaving Care Team, and Friends in Need to name a few.

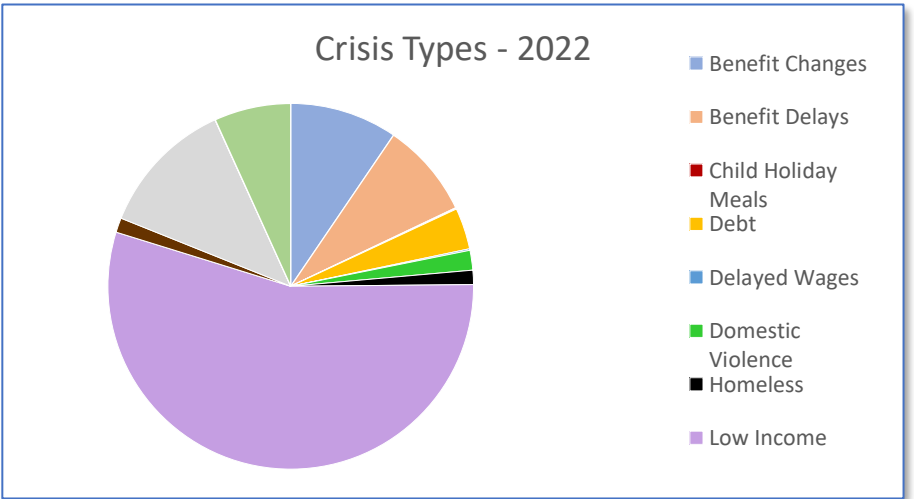
Donations to the foodbank this year have stayed almost at the same high levels they were last year. A total of 60,528kg of food was donated.



	Sept 2018 – Aug 2019	Sept 2019 – Aug 2020	Sept 2020 – Aug 2021	Sept 2021 – Aug 2022	% Change Last Year
No. of Vouchers Fulfilled	815	1419	2012	1682	-16.40%
No. of Individuals Fed	2066	3954	5521	4353	-21.16%
Total Stock Out (kg)	26253.08	52573.00	66222.70	57527.99	-13.13%
Total Stock In (kg)	23626.10	61161.26	60744.67	60527.80	-0.36%

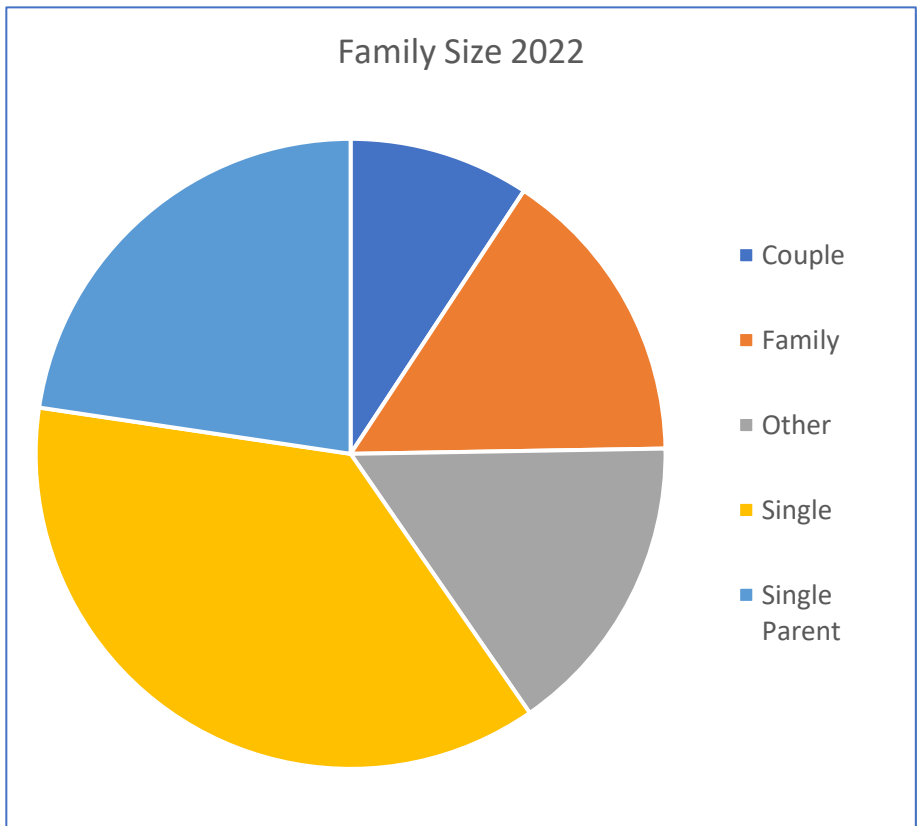
Crisis Types

Low income and benefit related issues remain the most common reasons for people visiting our Foodbank. Having no recourse to public funds, debt and sickness are also crises we see frequently.



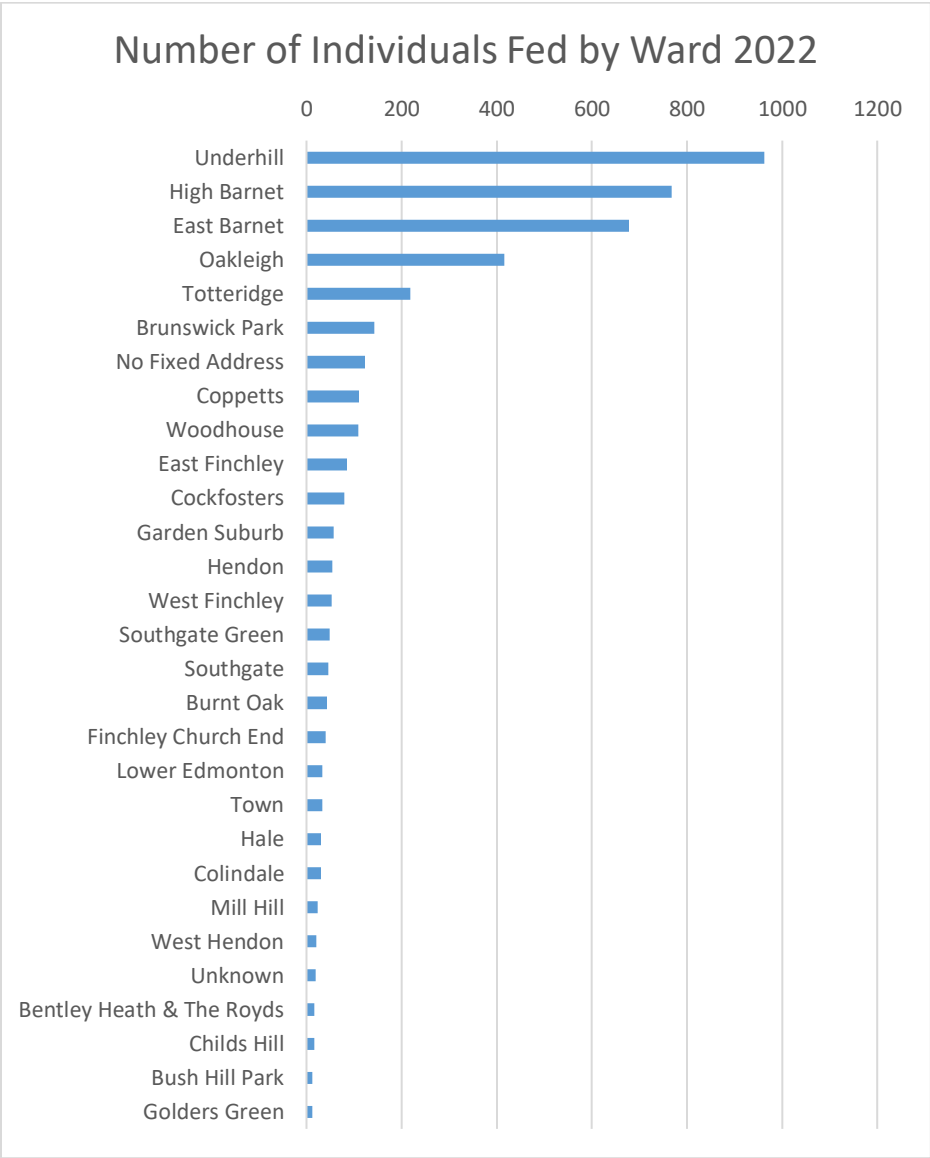
Family Size

Looking at family size, we can see that about 60% of our clients are either single or single parents, 15% of clients are families with two parents and 10% are couples.



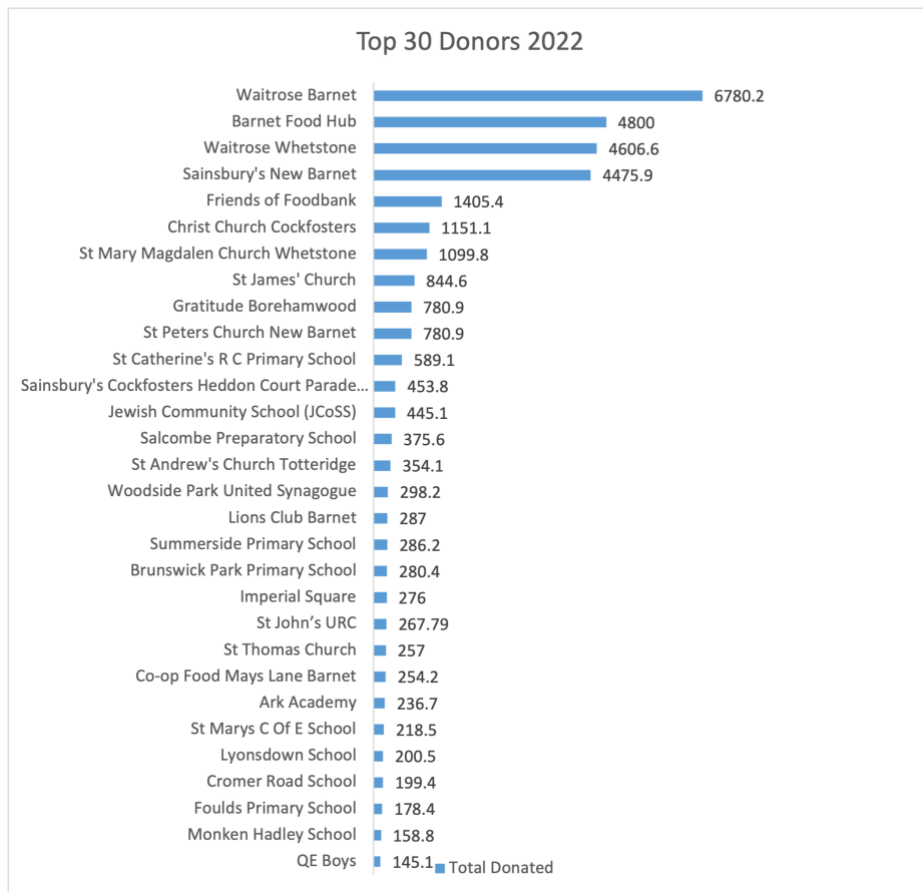
Wards

When we look at the wards our clients live in, we can see in the bar chart below that Underhill, High Barnet, East Barnet, Oakleigh, Totteridge, Brunswick Park are the most common.



Donors

Finally, you can see on the bar chart below our top 30 donors for this year, the biggest being customers of Waitrose in High Barnet, donating a massive 6,780kg of food this year.



Victoria Miller

Thank You

All volunteers who contributed their precious time and energy to work for the foodbank.

Our generous donors including churches, synagogues, schools, businesses, community groups and the many individuals who have offered such substantive food and financial support.

St. Peter's RC Church New Barnet for allowing us use of their Parish Centre.

Clare Dunkley, Nadya Bari and Louise Broadbent at Citizens Advice Barnet.

Amy Wisenfeld, Jessica Easton, Alice Webster and the Trussell Trust as a whole.

Renee Singles at Barnet Council.

Fay Morris at BOOST Barnet, who has been fundamental in supporting us to set up our digital inclusion sessions.

Jim Connolly, Digital Champion, who will be leading our digital inclusion sessions.

The many businesses across the borough who have long provided us permanent or short-term collection points, such as Waitrose in High Barnet and Whetstone, Sainsburys in New Barnet and Cockfosters, Co-Op in Mays Lane, Halifax, Nationwide and NatWest Banks, and Pure Gym.

BKL chartered accountants for their generous financial donation towards the end of this year.

Charis and Fuel Bank Foundation for the provision of fuel voucher services.

The Young Barnet Foundation.

The Barnet Food Hub for weekly fresh fruit and vegetables, and for supporting foodbanks across the borough with this provision.

Gail's Bakery for a plentiful supply of baked goods.

Ace Graphics for their printing services.

Local churches for supporting us through their parishioners.

Young people in the borough who contributed time and donations as part of volunteering activities or Duke of Edinburgh awards.

Jim Whitaker for delivering manual handling training.

Independent Examiner's report to the trustees of Chipping Barnet Foodbank

I report to the trustees on my examination of the accounts of Chipping Barnet Foodbank (CBFB) for the year ended 31 May 2022.

Responsibilities and basis of report

As the charity trustees of CBFB you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of CBFB's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement – matter of concern identified

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

- accounting records were not kept in respect of CBFB as required by section 130 of the Act; or
- the accounts do not accord with those records.

However, in carrying out my examination, I noted that some of your accounting records initially appeared to be incomplete or not as readily available for examination as the Act and the Charity Commission's guidelines require. This was partly a result of a new venture undertaken by CBFB during the year which had led to some processes which were inadvisable from an accounting point of view. You have assured me that these processes are being changed and that you will be working to improve your processes during the current year (2022-23).

I have no other concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Chris Jones

10 Nov 2022

80 Eton Avenue, East Barnet, Hertfordshire. EN4 8TY

CHIPPING BARNET FOODBANK

England & Wales - Charity number 1163042

Accounts



Annual Report of the Trustees

16th November 2021

20:00

Zoom Meeting

<https://us02web.zoom.us/j/81982360711?pwd=REhmdkhwbTIQK09TdFVyR0VLRW1LZz09>

Meeting ID: 81982360711

Passcode: 405966

About the Charity

Charity Commission Registration Number: 1163042

Address: 63 Somerset Road, New Barnet, Barnet, EN5 1RF

Constitution Adopted: 09/10/2013 as amended on 29/09/2014

The charity's object is *'the prevention or relief of poverty in Chipping Barnet and surrounding areas, in particular by providing emergency food supplies to individuals in need.'*

To achieve this, the charity provides emergency food parcels broadly in line with the guidelines of the Trussell Trust with which the foodbank is affiliated.

We aim to ensure that all clients presenting with official vouchers during foodbank opening hours receive appropriate food parcels in line with Trussell Trust and local policies.

Those without vouchers are either provided with emergency vouchers and parcels or given advice as to potential alternatives. The foodbank also aims to develop appropriate initiatives beyond food provision, including supermarket vouchers and Citizens Advice support.

The charity is currently run exclusively by volunteers; there are no paid staff.

Trustees are elected at the AGM by the official representatives of the seven local member churches: Barnet Brookside Methodist, Christ Church (St Albans Road), St Gregory's R.C., St John's URC, St Mary the Virgin, St Peter's R.C. and URC Wood Street.

The charity trustees have complied with the duty in section 4 of the 2006 Act to have due regard to guidance on public benefit published by the charity commission.

The week-by-week work of the foodbank is managed by the core group under the leadership Operations Manager Harold Williams and Development Manager Joshua Hancock.

Reports compiled October 2021.

Trustees

Chair	Andrew Summers
Vice Chair	Rev. Laura Hewitt
Treasurer	Margaret Spillman
Safeguarding Officer	Judy Burstow
Spiritual Advisor	Rev. Julian Templeton
Secretary	Richard Lawson
	Martine Whitaker
	Sarah Edwards
	Sheila Gallagher

Contributors

Minute Secretary	Caroline Antoinette
Assistant Treasurer	Arlette Jennings
Independent Examiner of Accounts	Chris Jones

Core Group

Operations Manager & Warehouse Manager	Harold Williams
Development Manager	Joshua Hancock
Treasurer	Margaret Spillman
Voucher Holder Coordinator	Teresa Williams
Data Manager	Victoria Miller
Volunteer Administrator	Sonia Lucas
Operations	David Godfrey
Volunteer Scheduler	Caroline Antoinette
Minute Secretary	Vicky Fenton

Chair of Trustees Report

The ongoing coronavirus crisis has continued to present the foodbank with significant challenges, which trustees again believe have been well met due to the incredible work of the core group and our dedicated teams of volunteers.

Particular mention of Harold Williams is warranted who accepted the role, temporarily, of Operations Manager and of Joshua Hancock who became Development Manager this time last year. Between them, they have had the unenviable task of taking up the reins handed on by Martine Whitaker who was standing aside as Foodbank Manager to focus on her school leadership career. Harold and Josh have done amazing jobs, playing key roles in enabling 5521 people to be fed during the past 12 months, a 40% increase on last year even. This represents a wonderful team effort on the part of all our fantastic volunteers. More is said later in this Annual Report about the advent of a Citizens Advice service at the foodbank and the growing use of supermarket and fuel vouchers and other important developments led by Josh. These initiatives have been made possible by many generous donations during lockdowns and by grants from the Trussell Trust.

On 15 June the core group presented a significant report to the Trustees Board saying that they had reluctantly concluded that a 100% volunteer-run foodbank was no longer sustainable. Trustees accepted their recommendation that a paid role be established, and a consultation paper was circulated in July seeking views on what such a role might entail, and on the process to be followed. Consequently, a committee of trustees with secondees from the core group and the wider volunteer group has been taking the matter further. It is hoped that further grants from the Trussell Trust may be forthcoming to supplement the foodbank's existing funds to enable the salaried post to exist for as long as is needed.

Another trustees committee has been busy this year reviewing the charity's Constitution. We are grateful to Richard Lawson who has led this work. The Constitution, which was adopted at the inaugural general meeting in 2013 (with a minor change to the Object in 2014) has been amended and updated to reflect better the foodbank's current situation. The plan is to bring the proposed updated version to the November AGM for approval before being submitted to the Charity Commission.

The foodbank has continued to forge links with other local organisations working in the poverty relief field. We look forward to developing close working with, among others, New Citizens Gateway (formally Barnet Refugee council) and JIM'S Café attached to St James Church in East Barnet Road which also offers a valuable Citizens Advice service as well as Welcome Boxes for refugees.

At the 2020 AGM we said farewell to Lia Leonis who, as Trussell Trust Regional Manager had been a great support to the foodbank over the years. We are delighted now to welcome Lia's successor, Amy Wisenfeld who has already provided valuable advice and support.

This year has seen the retirement from the trustees' board of Sheila Gallagher, the foodbank's founder, and original coordinator. Without Sheila's care, vision and

persuasive charm, the foodbank may never have come into being. Sheila ran the foodbank until Martine took over in 2014 and has served faithfully as a trustee since. Her farewell was marked with a lovely afternoon tea in early September in the garden of fellow trustee Judy Burstow. The event was enjoyed by many trustees and core group members including Helen Tolhurst who had travelled from her retirement home in Kent. We were able to thank Sheila on behalf of the 20,000 or so folk who have benefitted from her wonderful initiative.

Trustees see the demand for emergency food, regrettably, continuing to remain high. Demand inevitably will be impacted by the end of the furlough scheme and removal of the Universal Credit uplift, by the increase in National Insurance, and by the predicted rise in food prices. These factors will hit the poorest hardest.

We are grateful to all who have donated food and money so generously, and to Margaret Spillman and Arlette Jennings (Treasurer and Assistant Treasurer) who have kept our accounts in good order. Thanks also go to Chris Jones, our honorary external independent examiner, who again has conducted an examination of our accounts so thoroughly and offering such helpful advice. I was pleased to attend a memorial service for Phyllis Brown on Sunday 4 July. Phyllis had served diligently as our bookkeeper since the foodbank's inception.

We would like to thank Aoife Murphy for her thorough work as minute secretary for trustees' meetings, core group and the AGM. Caroline Antoinette has enthusiastically assumed this role for trustees' meetings and the AGM. Vicky Fenton kindly did similarly for several core group meetings, and we are grateful to the three of you for taking on these vital roles. We are now seeking someone else to take on the minuting of core group meetings. Most of the remaining sections of this Annual Report have been prepared by the core group members.

I would like once again to record the thanks of trustees to the core group, St Peters, and to all volunteers, voucher holders, food donors, financial supporters, food collectors, delivery drivers, schedulers, researchers, data inputters, administrators, fellow trustees, and all of you who make up the wonderful community of Chipping Barnet foodbank.

Andrew Summers

Operations Report

From the date of our last AGM in November 2020 I have been acting as the Operations Manager for the foodbank, but this was intended to be a temporary arrangement; plans for changes to our management structure are currently being actively developed for implementation.

The foodbank continues to operate in “Covid management” mode. This means that we are still unable to fully interface with our clients as they essentially remain outside of the building; we look forward to a return to being able to offer tea and coffee and a chat. The typical number of clients per session is less than at the peak of the pandemic but remains well above the numbers we were seeing prior to Covid. Detailed numbers are provided in the statistics section of the report. We continue to provide deliveries to clients where it is accepted that they are unable to attend or cannot get a friend or family member to collect on their behalf. We have one driver rostered for each client session.

In addition to the standard pre-packed food parcels, we are now able to offer fresh food to our clients. Our key source for this is the Barnet Food Hub operating out of the old East Barnet library. We now have a fridge where we can store this food between sessions. We have also introduced to a greater degree Aldi vouchers and fuel vouchers to support clients.

We continue to support the local women’s refuge with food, supermarket vouchers, clothing, and equipment.

Last year we substituted the traditional Christmas Angel bags with Aldi vouchers as it was agreed that a huge amount of bag packing, and social distancing requirements were not consistent; it is expected the voucher arrangement will continue for Christmas 2021.

Our volunteers have continued to work hard during the year; a number have agreed to step up to the Team Leader role, covering both client and sorting/packing sessions. With the difficulties of communication during the pandemic, new Open Forum Zoom meetings have been held about every 3 months to which all volunteers are invited; more recently we have held a similar meeting for our Team Leaders and Schedulers. The Core Team continues to meet regularly but the frequency has now reduced to about monthly meetings.

We have been able to strengthen our relationship with the Trussell Trust over the last year; this is partly because I have been able to attend the North and East London cluster meetings held with our Area Manager Amy Wisenfeld. We have been able to share ideas and experience with other foodbanks. Amy made a visit to us in August during a client session and was able to see the entirety of our operations in practice, members of the Core Team were able to meet her, and she provided guidance and support for the challenges we face in the future.

Harold Williams

Development Report

This year we have better come to terms with the challenges facing foodbanks across the country and worked to develop a roadmap for the future. This means tackling the causes of food insecurity, rather than functioning solely to combat its symptoms. It is no longer the case that foodbanks provide emergency food parcels only; across the country foodbanks are diversifying the range of support on offer to meet the challenges our clients face in their day-to-day lives. At Chipping Barnet foodbank, we supply emergency food, fresh fruit and vegetables, toiletries and household cleaning items, Aldi vouchers and PayPoint/Post Office fuel vouchers. These systems are in place to allow clients greater freedom to spend money where it matters, relieving some of the pressure arising from the need to visit the supermarket and pay fuel bills. The fuel voucher scheme this year has provided nearly £4000 to foodbank clients.

In August we saw the introduction of our Citizens Advice Barnet service, with Safia Akram spearheading the project. With over 80 years of expertise in providing quality-assured advice which meets the needs of our local community, Citizens Advice Barnet specialise in advising people on all aspects of welfare benefits, debt, housing, immigration, and employment rights. In the coming months we will be working with CAB to compile a report to be sent to The Trussell Trust to secure funding for the project for an additional year. Low income and benefit related issues remain the most common reasons for people visiting our foodbank. Having no recourse to public funds, debt and sickness are also crises we see frequently. It is hoped our work with Citizens Advice Barnet will ensure clients experience only temporary dependence on foodbank provision.

The landscape of food provision in this country is changing, and foodbanks are adapting to the rising need. In the coming months Chipping Barnet foodbank will be looking to appoint a paid manager to navigate us through further uncertainty. To compliment this handover, we will be looking to implement Assemble; a volunteer management platform provided by The Trussell Trust. This platform should allow a manager greater oversight of our volunteer teams and to communicate with increasing transparency. We believe also in building an increasingly social space for volunteers that drives greater volunteer involvement in rota formation, and the planning of events such as the annual stock take and Christmas Angels initiative. In addition, Assemble allows volunteers greater control of the data that is held about them, supporting our efforts to make the foodbank GDPR compliant.

Looking towards the future, we will attempt to develop systems allowing clients better access to technology and the internet, as well as funding for energy efficient product installation. We will continue to work with local and national partners to broaden our services to meet client needs and respond to calls from The Trussell Trust for 'a more dignified, compassionate, and just society where foodbanks are no longer needed.'

A sincere thank you to all those who continue to support these efforts so diligently and selflessly.

Joshua Hancock

Warehousing

The biggest warehousing and stock challenge of the year has been the need to reduce the amount of space the foodbank was using in the Parish Centre at St Peter's. Until August 2021 we were the only user of the building and were able to always use the two main rooms. Our first task was to clear the downstairs room between sessions; this was achieved by the purchase of two trolleys so that pre-packed bags can be moved in and out of the stock room; the volunteer team packs more bags during the sessions as required. Clearing the upstairs room which was full of toiletries and cleaning products required re-organisation of our stock room and the provision of extra shelving – we are managing but it's not ideal.

Our stock levels have remained satisfactory, and we have managed this through our weekly Stock Shortage poster and communications; surprisingly we had a couple of weeks when we had to ask for baked beans. We had a fantastic response to our "Reverse Advent Calendar" collection, where families put an item aside each day during Advent. On the day that we had published to receive these donations we set up gazebos by the garage and had an enhanced team to manage everything. Again, last year there were no Harvest Festival collections, but many schools and churches have been able to re-instate these in 2021 and we have had extra volunteers to collect, receive and sort these donations which will total over 2000kgs - probably the largest collection ever.

Our annual stock take was completed in September by a team of volunteers, and we had about 3800kg of stock. This is less than last year but twice as much as our pre-pandemic total.

During the year we had a new pair of outward opening doors fitted to the garage; this has provided a better, safer working environment and allowed space for a large fridge for our fresh food. This is mostly vegetables, fruit, and bakery items; we are unable to manage fresh meat or fish products because of the potential health risk as we don't have full traceability. Our fresh food comes from a range of sources including the Food Hub, allotments, and individual donations.

We have developed a partnership with Gratitude, a charity based in Borehamwood old library. They have a vegetarian ethos and give us any non-vegetarian tins of meat/fish/soup they receive plus other donations where they have excess; we give them baby food and nappies etc. It is a mutually beneficial arrangement.

Harold Williams

Volunteer Administration

In the last year we have been fortunate to have a substantial number of volunteers who have felt able to continue to help at Foodbank. We have 153 volunteers spread across 4 rotas and ancillary roles.

We haven't been able to train any new volunteers over the last year due to lockdowns, changes in our ways of working and being able to keep everyone covid safe. However, we are working on an updated training programme to be able to have new volunteers join the foodbank in the near future.

We are still asking volunteers to wear masks and encouraging hand sanitising. We still work in small teams spread throughout the garage and parish centre. As a Core Team, we are keeping covid safe with team meetings via zoom. We still also have a delivery driver on every shift too, to be able to let immobile and self-isolating clients receive food.

We continue to be ever so grateful to our volunteers, who we wouldn't be able to operate at our current levels. Thank you to each and every one of you.

Sonia Lucas

Voucher Holders/Referral Agencies

Over the last year we have a significant number of new voucher holders, for example, Family Support within the Borough services. Much closer links and partnership working with Children's Centres in Barnet and Finchley have been established as these organisations are best placed to identify families in need of support.

An increased number of clients have had to self-refer as they have been unable to contact (often overstretched) referral agencies. Wherever possible these are followed up.

More agencies have the capacity to issue e-vouchers which can be sent to a client's phone, and this has reduced administrative tasks within the foodbank.

Teresa Williams

Health & Safety

Having taken on the Operations Manager role the Trustees and Core team tried to find someone to take on this role, but this wasn't achieved. I have therefore continued act as the conscience of the Trustees.

The Health and Safety Policy has been reviewed and updated to reflect the changes in the management structure and our operating practices.

We have successfully managed to remain a safe place for volunteers and clients; we have not had any Covid outbreaks at the foodbank and have had no safety incidents or accidents of note.

We continue to receive and manage the Product Safety Alerts from the Food Standards Agency. With the increased level of fresh food we are dealing with it would be helpful to have a volunteer with food hygiene experience to help keep us safe.

Harold Williams

Treasurer's Report

This Financial Year has been very busy. You can see that our income almost doubled from the previous year due to many generous people and businesses.

As expected, our expenses have also increased. Last Christmas, due to the virus, we were unable to pack bags for our 'Christmas Angels' campaign, so we gave our most needy clients Aldi vouchers and book vouchers for their children. Additional costs also arose as we purchased masks and gloves to protect our volunteers.

We are now supporting other local charities considerably more by issuing them Aldi or Asda vouchers. This includes Solace Woman's Aid, New Citizen's Gateway, Children's Centre and JIMs Cafe.

As we are in a very strong financial position, we have been able to issue many more vouchers since 31/05/2021, and we have a system in place to help clients with their heating bills. We expect there will be a very high demand this winter for this scheme.

Since 31/05/2021 we have had a Citizens Advice Barnet advisor attend our sessions to support our clients who have worries about their benefits and other support areas. We are fortunate that a grant was received from the Trussell Trust to cover most of these costs.

Finally, I must say a big thank you to the Core Team and Trustees for their support throughout this very demanding year. Also, a special thanks to Arlette Jennings who supports me to control the foodbank accounts.

Margaret Spillman

Income and Expenditure

CHIPPING BARNET FOODBANK for year ended 31st May 2021 INCOME/EXPENSES For the Year Ended 31st May 2021

Receipts

	Notes	2021	2020
Tax efficient (Gift Aid) Donations		£10,333	£3,878
Large Donations and Grants	1	£47,017	£29,218
Additional Donations	1	£32,182	£13,296
Fundraising Events		£0	£524
Tax reclaimed on Gift Aid Donations		£1,033	£911
Bank Interest		£1	£0
TOTAL RECEIPTS		£90,566	£47,827

Payments

Christmas Angel Gifts		£5,010	£331
Food Purchased		£4,877	£2,743
Fuel Costs/Vouchers		£1,715	£911
Insurance		£323	£322
Postage/ Printing Stationery/Masks/Bags		£1,806	£980
Rental Costs		£4,200	£4,200
Telephone/Zoom		£740	£281
Solace Women's Centre		£933	£601
Support to Young People Leaving Care		£275	£100
Trussell Trust/ ICO		£215	£395
Shed & Fixtures		£2,076	£2,460
Materials for Foodbank		£512	£20
Charities		£985	£300
Materials/Computers for schools		£3,258	£920
Cleaner		£900	£0
Tin Can Recipe Books		£987	£0
Others		£601	£227
TOTAL PAYMENTS		£29,413	£14,791

Surplus Monies for Year ended 31 May 2021/2020	£61,153	£33,037
Bank Balance as at 31 May 2020/2019	£48,120	£15,084
Reconciled Bank Balances as at 31 May 2021/2020	£109,273	£48,120

Notes

1

The Donations for 2020 have been re stated between gift aided donations, large donations and grants and additional donations which which are not under gift aid for clarity of information.

Statements of Assets and Liabilities

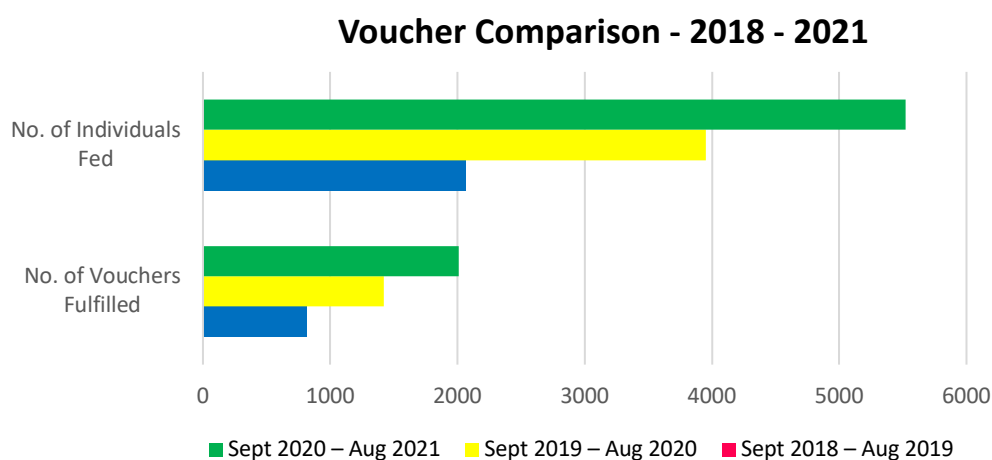
		2021	2020
Assets			
Bank	Current Account	£49,273	£48,120
	Savings Account	£60,000	£0
Total Assets		<u>£109,273</u>	<u>£48,120</u>
Liabilities			
Current Liabilities		£0	£0
Total Liabilities		<u>£0</u>	<u>£0</u>
Total Assets Less Liabilities		<u>£109,273</u>	<u>£48,120</u>

Statistics

During the first half of our reporting year, we felt that we may be seeing a slight decrease in the number of clients this year. However, during the second half, need increased again and overall, this year we have seen yet another increase in the number of vouchers we fulfilled, people we have fed and stock we have distributed.

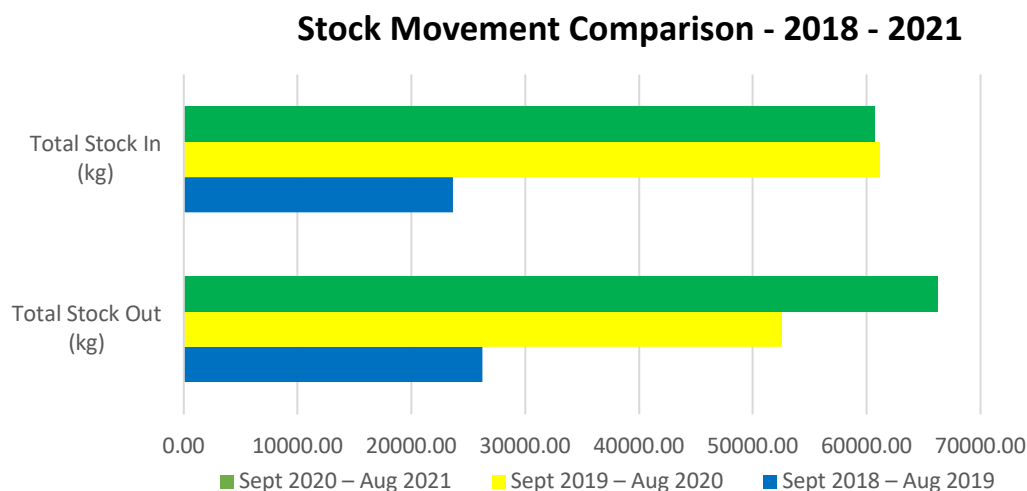
Vouchers Fulfilled and Individuals Fed

We fulfilled a total of 2012 vouchers, which represents a 41.79% increase from last year. Furthermore, we provided food to 5521 individuals, which is an increase of 39.63% in the number of people we have fed through our voucher system.



Stock Movement

In terms of our stock movement, we distributed 25.96% more food than we did last year. We have also continued to support other organisations in the borough with food, for example, Gratitude Borehamwood, Solace Women's Aid, Oak Lodge School, Leaving Care Team, Giuseppe Conlon House, Hens Medics Food Hub, to name a few. Donations to the foodbank this year have stayed almost at the same high levels they were last year. A total of 60,744.67kg of food was donated.

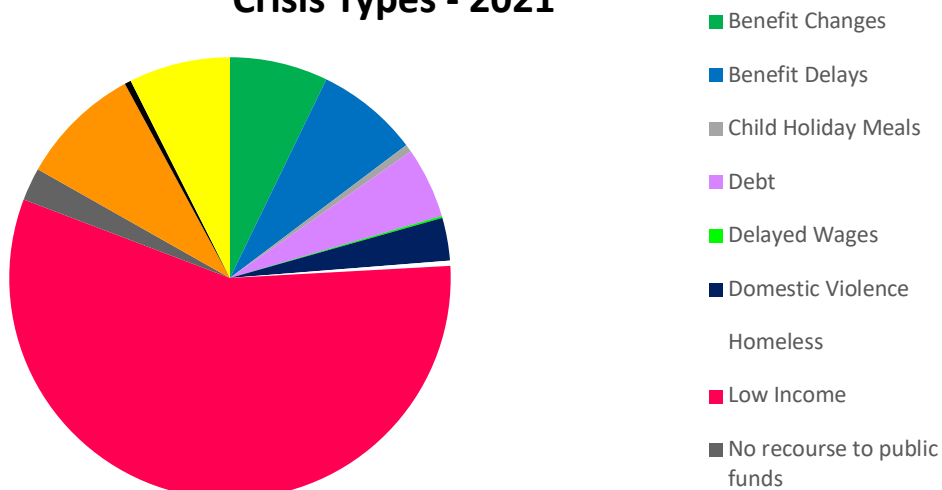


	Sept 2018 – Aug 2019	Sept 2019 – Aug 2020	Sept 2020 – Aug 2021	% Change Last Year
No. of Vouchers Fulfilled	815	1419	2012	41.79%
No. of Individuals Fed	2066	3954	5521	39.63%
Total Stock Out (kg)	26253.08	52573.00	66222.70	25.96%
Total Stock In (kg)	23626.10	61161.26	60744.67	-0.68%

Crisis Types

Low income and benefit related issues remain the most common reasons for people visiting our Foodbank. Having no recourse to public funds, debt and sickness are also crises we see frequently. We unfortunately have also seen another increase in clients needing support due to domestic violence.

Crisis Types - 2021

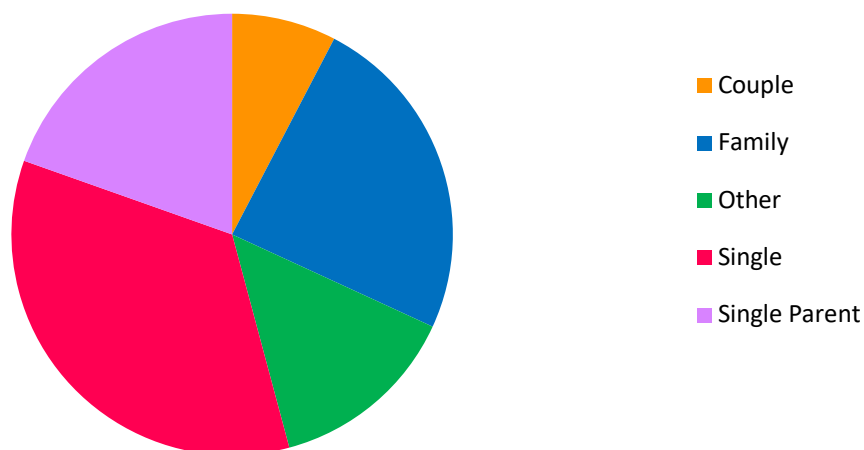


Crisis	No. of Clients	%
Low Income	3128	56.66%
Other	492	8.91%
Benefit Delays	416	7.53%
Sickness	410	7.43%
Benefit Changes	397	7.19%
Debt	286	5.18%
Domestic Violence	173	3.13%
No recourse to public funds	133	2.41%
Child Holiday Meals	31	0.56%
Refused STBA	26	0.47%
Homeless	21	0.38%
Delayed Wages	8	0.14%
Totals	5521	100.00%

Family Size

Looking at family size, we can see that almost 55% of our clients are either single or single parents, 24% of clients are families with two parents and 8% are couples.

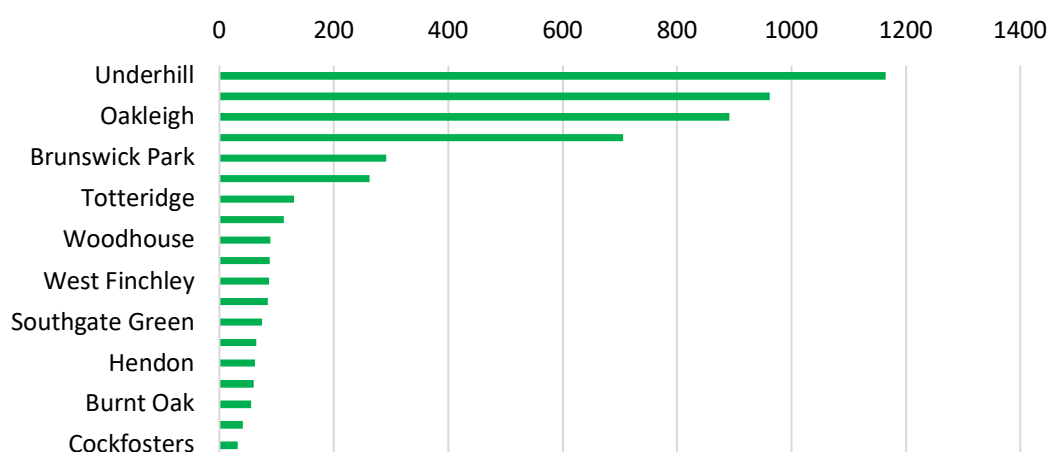
Family Size 2021



Wards

When we look at the wards our clients live in, we can see that Underhill, East Barnet, Oakleigh, High Barnet, Brunswick Park, Woodhouse, Coppetts and Totteridge are the most common.

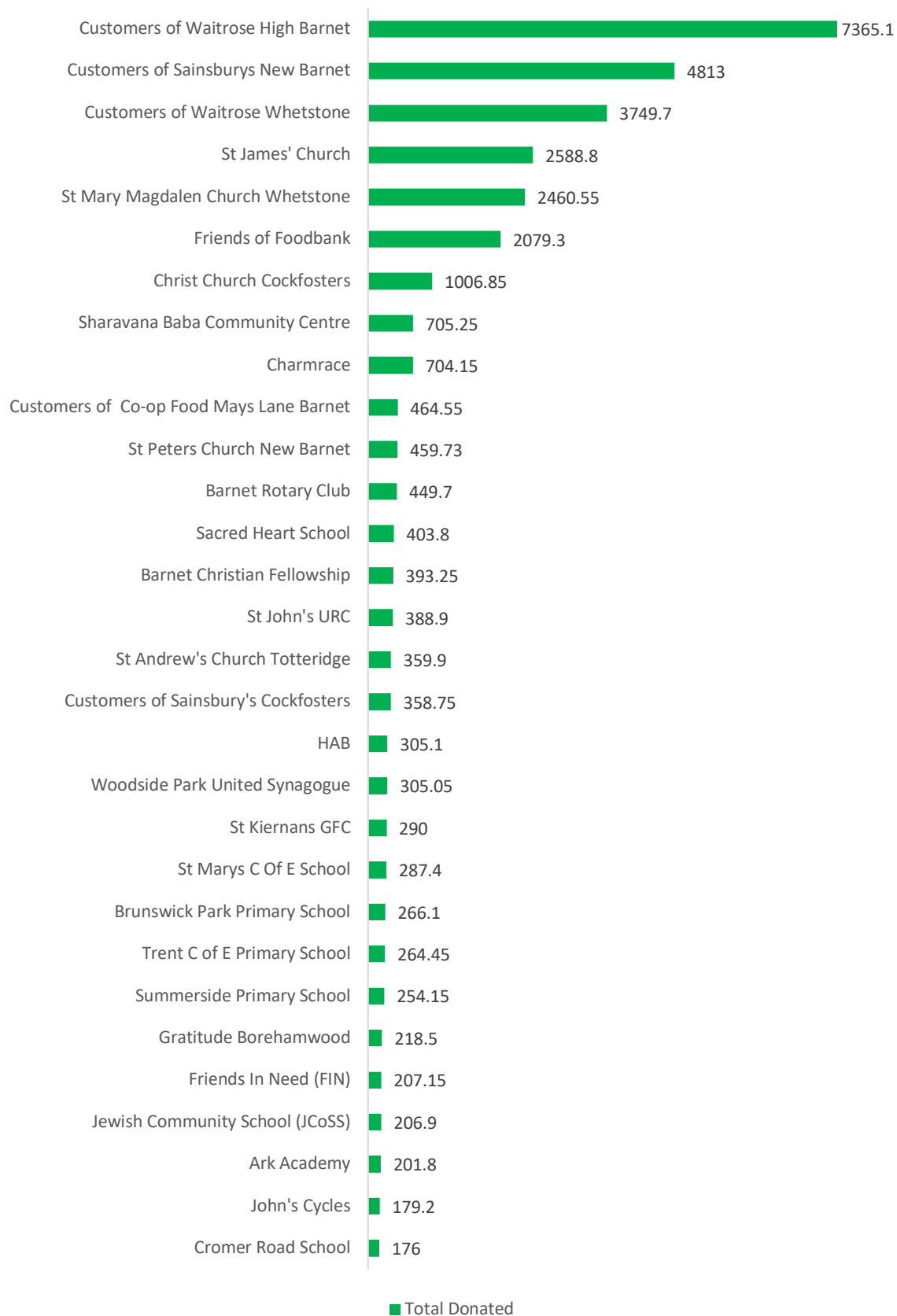
Number of Individuals Fed by Ward 2021



Donors

Finally, you can see on the bar chart below our top 30 donors for this year, the biggest being customers of Waitrose in High Barnet, donating a massive 7,365kg of food this year.

Top 30 Donors 2021



Victoria Miller

Thank You

All volunteers who contributed their precious time and energy to work for the foodbank.

Our generous donors including churches, synagogues, schools, businesses, community groups and the many individuals who have offered such substantive food and financial support.

St. Peter's RC Church New Barnet for allowing us sole use of their Parish Centre throughout the coronavirus crisis, as well as one of their upstairs rooms for practical client sessions.

The many businesses across the borough who have long provided us regular collection points, such as Waitrose in High Barnet and Whetstone, Sainsburys in High Barnet and Cockfosters, Co-Op in Mays Lane, and Marie's Shoes in Barnet.

Local churches for supporting us through their parishioners. Local organisations including Wilds Café and John's Cycles.

The Barnet Food Hub for weekly fresh fruit and vegetables, and for supporting foodbanks across the borough with this provision.

Barnet Rotary Club

Cadbury in partnership with The Trussell Trust for a large delivery of chocolate eggs at Easter.

Tottenham Bakery for masses of mince pies and hot cross buns.

Letterbox Publications for magazines which the clients were able to take home.

Young people in the borough who contributed donations as part of volunteering or Duke of Edinburgh awards.

Charity Commission Annual Return 2021

CHIPPING BARNET FOODBANK

Charity registration number: 1163042

Most of the information you give in this form will become publicly available on the Register of Charities. Any field that the Charity Commission will not display will be clearly marked.

This document is a record of the information provided in the Annual Return 2021.

Financial period

Financial period start date

01/06/2020

Financial period end date

31/05/2021

Income and spending

Income £

£90,566

Spending £

£29,413

Serious Incidents

For the period of this return, were there any serious incidents in your charity that have not been reported to the Charity Commission?

No

Fundraising - professional fundraiser

Did your charity raise funds from the public?

Yes

Did the charity work with any professional fundraisers?

No

Fundraising - commercial participator

Did your charity work with any commercial participators?

No

Government contracts

During the financial period for this annual return, did the charity receive income from contracts (other than grant agreements) with central government or local authorities?

No

Government grants

During the financial period for this annual return, did the charity receive income from grants from central government or local authorities?

No

Income from outside the UK

Did your charity receive income from outside the UK ?

No

Spending outside England & Wales

Did your charity operate outside England and Wales?

No

Trading subsidiaries

Did the charity have any subsidiaries?

No

Trustee payments

Did any of the trustees receive any remuneration, payments or benefits from the charity other than refunds of legitimate trustee expenses?

No

Did any of the trustees resign and then take up employment with the charity?

Yes

Employees' salaries

**Did any of your charity's staff receive total employee benefits of £60,000 or more?
Select No if your charity does not have any staff , or does not pay any staff.**

No

For your highest paid member of staff only, what was the total value of their employee benefits?

(For example if your highest paid member of staff received £35,000 enter 35000). If you do not have any staff or did not pay any staff, enter 0 (zero)

£0

Volunteers

How many UK volunteers, excluding trustees, did the charity have during the financial period?

153

Financial controls

Did your charity review its internal financial controls?

Yes

Safeguarding

Has the charity obtained a standard, enhanced or enhanced with barred lists DBS check on all trustees, employees and volunteers who are in roles that are eligible for these checks?

Select Yes if there are no trustees, employees or volunteers in roles that are eligible for these types of DBS checks.

Yes

Privacy statement

Any information you give us will be held securely and processed only in accordance with the rule on data protection. We will not disclose your personal details to anyone unconnected to the Charity Commission unless:

- you have consented to their release; or
- we are legally obliged to disclose them; or
- we regard disclosure as either (a) necessary so that we can properly carry out our statutory functions or (b) necessary in the public interest.

We may share and disclose information about you with relevant public authorities, regulatory bodies and agencies, outside the Charity Commission but only if:

- we can lawfully do so; and

- we decide that disclosure is necessary for national security, crime detection, prevention, and law enforcement, or other issues in the public interest

Information we collect about you

We will use this information:

To enable us to carry out our statutory functions and duties;

This will include the following actions:

- (a) update, consolidate, and improve the accuracy of our records;
- (b) undertake crime detection and prevention and law enforcement and assist the third parties specified above to investigate or prevent crime and carry out law enforcement;
- (c) data analysis, testing, research, statistical and survey purposes

Information we receive from other sources.

Information we receive from other sources

We may combine this information with information you give to us and information we collect about you.

We may use this information and the combined information for the purposes set out above (depending on the types of information we receive).

We will ensure that any such disclosure and use is proportionate; considers your right to respect for your private life; and is done fairly and lawfully in accordance with the data protection principles of the Data Protection Act.

The Data Protection Act 1998 regulates the use of 'personal data', which is essentially any information, however stored, about identifiable living individuals.

As a 'data controller' under the Act, the Charity Commission must comply with it. Any changes we may make to our privacy statement in the future will be set out in the replacement version of this form.

Please check back frequently to see any updates or changes to our privacy policy.

Declaration

Your role at the charity (select one):

☒ Trustee

Given names

Margaret

Family name

Spillman

Telephone
number

02084493849

Email

mgtspillman@hotmail.com

Date submitted

25/11/2021

It is a criminal offence under section 60 of the Charities Act 2011 for anyone to knowingly or recklessly provide false or misleading information to the commission; this includes suppressing, concealing or destroying documents.

Independent examiner's report to the trustees of Chipping Barnet Foodbank

I report to the trustees on my examination of the accounts of Chipping Barnet Foodbank (CBFB) for the year ended 31 May 2021.

Responsibilities and basis of report

As the charity trustees of CBFB you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of CBFB's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

- accounting records were not kept in respect of CBFB as required by section 130 of the Act; or
- the accounts do not accord with those records.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Chris Jones

5 Nov 2021

80 Eton Avenue, East Barnet, Hertfordshire. EN4 8TY