

LEICESTER DEAF ACTION GROUP

England & Wales · Charity number 1162304

Details

Other names LDAG, Leicester Deaf Centre

Status Registered

Legal form CIO

Registered 2015-06-19

Register [View on the Charity Commission register](#)

Contact

Address The Redeemed Worship Centre
The Lighthouse
45 Upper Tichborne Street
Leicester
LE2 1GL

Phone 01162532571

Email leicesterdeafactiongroup@gmail.com

Activities

Objects: TO RELIEVE THE NEEDS OF DEAF, DEAFENED, DEAF-BLIND, HARD OF HEARING PEOPLE IN LEICESTER AND THE SURROUNDING AREA, IN PARTICULAR BY THE PROVISION OF SUPPORT SERVICES, ADVICE AND EDUCATION. IN FURTHERANCE OF THE OBJECT LEICESTER DEAF ACTION GROUP PROMOTES INDEPENDENCE AND SUPPORTS DEAF AND HARD OF HEARING PEOPLE TO PARTICIPATE FULLY IN SOCIETY.

Activities: To relieve the needs of Deaf, Deafened, Deaf-Blind , Hard of Hearing people in Leicester and the surrounding areas, in particular by the provision by the support services, advice and education. in furtherance of the object LDAG promotes independence and supports Deaf, Deafened, Deaf-Blind and Hard of Hearing people to participate fully in society .

Classification

- **How:** Provides Human Resources, Provides Buildings/facilities/open Space, Provides Services, Provides Advocacy/advice/information
- **What:** Education/training, The Advancement Of Health Or Saving Of Lives, Disability, The Prevention Or Relief Of Poverty, Economic/community Development/employment
- **Who:** Elderly/old People, People With Disabilities, People Of A Particular Ethnic Or Racial Origin, Other Charities Or Voluntary Bodies

Geography

- Leicester City
- Leicestershire
- Rutland

Finances

Period end	Income	Expenditure	Assets	Employees
2025-04-06	£1,991	£2,139	-	-
2024-04-06	£9,197	£2,250	-	-
2023-04-06	£2,769	£11,872	-	-
2022-04-06	£11,378	£12,785	-	-
2021-04-06	£14,731	£3,389	-	-

Trustees

Name	Role	Appointed
PAM SLY	Chair	2015-04-23
Andrew Ward		2020-12-04
KAY ELIZABETH HANNAH		2015-04-23
LOUISE WESTLEY		2015-04-23
MELANIE UPTON		2015-04-23
VICKY MACKEPRANG		2015-04-23

LEICESTER DEAF ACTION GROUP

England & Wales - Charity number 1162304

Accounts

Leicester Deaf Action Group CIO Trustees' Annual Report for the period

	Period start date				Period end date		
From	05	04	2024	To	06	04	2025

24

Section A Reference and administration details

Charity name	Leicester Deaf Action Group CIO
Other names charity is known by	N/A
Registered charity number (if any)	1162304
Charity's principal address	12 Frog Island LEICESTER
	Postcode LE3 5AG

Names of the charity trustees who manage the charity

Trustee Name	Office (if any)	Dates acted (if not for whole year)	Name of person (or body) entitled to appoint trustee (if any)
Pamela Sly	Chairperson		
Melanie Upton	Secretary		LDAG Trustees all agreed to appoint
Pamela Sly	Treasurer	From 8 th June 2019	LDAG Trustees all agreed to appoint

Names of the trustees for the charity, if any, (for example, any custodian trustees)

Name	Dates acted if not for a whole year
Pamela Sly	
Melanie Upton	
Kay Hannah	
Vicky Mackeprang	
Louise Westley	
Andy Ward	
Teresa Bignell	Deceased December 2023

Names and addresses of advisers

(Optional information)

Type of adviser	Name	Address
N/A		

Name of chief executive or names of senior staff members (Optional information)

N/A

□

Section B Structure, governance and management

Description of the charity’s trusts

Type of governing document (eg. trust deed, constitution)	Leicester Deaf Action Group CIO – Constitution adopted 15 th June 2015
How the charity is constituted (eg. trust, association, company)	Charitable incorporated organisation
Trustee selection methods (eg. appointed by, elected by)	New trustees maybe nominated by existing trustees of the charity. The nomination will be discussed with the board of trustees and if all are agreed they will be elected to join by the board.

Additional governance issues (Optional information)

You **may choose** to include additional information, where relevant, about:

- policies and procedures adopted for the induction and training of trustees;
- the charity’s organisational structure and any wider network with which the charity works;
- relationship with any related parties;
- trustees’ consideration of major risks and the system and procedures to manage them.

<p>Induction/Training</p> <ul style="list-style-type: none"> • Leaflet - The essential trustee: what you need to know, what you need to do (CC3) Given to each trustee. <p>Structure</p> <ul style="list-style-type: none"> • Governing document. Constitution. <p>Related Parties</p> <ul style="list-style-type: none"> • Conversations taking place with the other Businesses within the Deaf centre and Number 12 Community space. - Signing Network CIC, Number 12 Transformation team, Leicestershire Deaf Forum. (LDF) <p>Risks</p> <ul style="list-style-type: none"> • Considered by the Trustees • Take professional advice as required. • Regular review process. • Adopted Safeguarding Policy and ensured it is rolled out to the groups and businesses who are based in and use the Deaf centre

Summary of the objects of the charity set out in its governing document

The objects of the Leicester Deaf Action Group CIO are:

To Relieve the needs of Deaf, Deafened, Deaf-blind and hard of hearing people in Leicester and the surrounding area in particular by the provision by the provision of support services, advice and education. In furtherance of the objects LDAG promotes independence and support Deaf, Deafened, Deaf-blind and hard of hearing people to participate fully in society.

Summary of the main activities undertaken for the public benefit in relation to these objects (include within this section the statutory declaration that trustees have had regard to the guidance issued by the Charity Commission on public benefit)

We arranged a range of activities and events to aid the reduction of loneliness and aims to increase emotional wellbeing – see further details in activities section:

- **Weekly open house sessions**, offering sessions to socialise, to gather together, sharing information from any external organisation that may benefit participants in the deaf community
- Organising yearly Christmas meal, and Christmas parties when possible.
- Celebrating other faiths Chinese New Year, Eid and Diwali. At these times we encourage our group to bring and share foods that are associated with the celebrations, and we learn more about each other's faiths and cultures.
- Working with and supporting Leicestershire Deaf Forum (LDF) as they campaign for the rights of Deaf people.
- External events around Leicestershire – an opportunity to meet other deaf people, and other Deaf organisations and possibility to share information.
- Continuing to provide any vital information such as changes in Social Security Benefits and setting up information sessions such as changes in Budget from Government.
- Finding new ways to fundraise ways in which we can include the Deaf community. Using scratch cards, bingo and other fun fundraising ideas
- Sustaining the support to the charity shop that has maintained continuing funds for LDAG

We confirm the trustees have had regard to the Charity Commission's guidance on public benefit.

Additional details of objectives and activities (Optional information)

You **may choose** to include further statements, where relevant, about:

- policy on grant making;
- policy programme related investment;
- contribution made by volunteers.

The LDAG had a balance of:

£ 6946.74 at the year-end of 2024

£ -£148.75 at the year-end of 2025

Total £ 14,484.66 in reserves.

This money will be for the advancement of the charity's works and also the continued redevelopment of LDAG.

The charity is led by and supported by a whole team of volunteers. We are truly grateful for the support we have received and also for the opportunities that Deaf people have had. This has created a sense of ownership and a sense of Frog Island feeling like 'home'.

The trustees aim to continue reviewing volunteers and Deaf people's participation and highlight areas that need addressing.

Summary of the main achievements of the charity ring the year

- We continue to run the Charity shop throughout the year, as a centre, the access to the Centre has opened up to maintain services for the deaf community in a reduced capacity .
- We will continue to have trustee meetings face to face and via Zoom and use texts to update each other. These records are useful for Visual records and for those who couldn't attend.
- We continue to maintain the VRS suite that has expanded the letter translation service that we facilitate, in partnership with Signing Network CIC. This has continued both Face-to-face and remotely it continues to be offered free of charge to our service users who do not have support budgets or direct payments. This service continues to be in demand, and we are encouraging deaf participants to use it to make enquiries regarding their issues.
- To enable us to improve and create a better image we continue to raise funds and were supported by our volunteers and we gave Deaf people the opportunity to volunteer and learn new skills.
- As part of Leicester Deaf Centre where we are based, we received one of the last The Queens Award for voluntary service.
- LDAG is continuing to offer support to the Deaf Ministry Space has become a key part of LDAG and has established a deaf choir to sign songs and sign Christian songs to the community. This has been a good outreach for our charity name to the wider community in Leicestershire.
- We maintain providing representatives to the Leicester Deaf Forum, which has temporarily paused but continues; its aim to improve access to statutory services and improve the lives of Deaf people.

Section E

Financial review

Brief statement of the charity's policy on reserves

We are developing a reserves policy as we move forward and grow. The trustees appreciate that we are a charity in its early years and that this would influence our ability to maintain steady reserves. However, the trustees are in agreement that in order to grow and become sustainable that we need to work towards the holding the sum that is the equivalent to 3 months' average expenditure. This should be sufficient to meet any unforeseen item of major expenditure and / or to be able to continue, in the short term, funding planned activities. As part of our forward planning, expenditure forecasts are prepared looking 5 years ahead.

It is necessary to hold sufficient working capital to enable the monthly payment of rent and associated costs of running the centre.

Details of any funds materially in deficit

There are none.

Further financial review details (Optional information)

You **may choose** to include additional information, where relevant about:

- the charity's principal sources of funds (including any fundraising);
- how expenditure has supported the key objectives of the charity;
- investment policy and objectives including any ethical investment policy adopted.

In the 2024/2025 accounts:

8 % of the charity's income came from Donations.
78% of the charity's income came from the charity shop.
14% of the remaining income came from a mix of in-house fundraising and refreshments.

48% of the charity's expenses were on licenses and Heating repairs.

The remaining 52% was related to in-house fundraising, the charity shop, refreshment costs, and miscellaneous items.

Section F

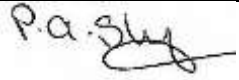

Other optional information

Section G

Declaration

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)		
Full name(s)		
Position (eg Secretary, Chair, etc)	Pamela Sly	Melanie Upton
Date	29.01.2026	

LEICESTER DEAF ACTION GROUP
 RECEIPTS AND PAYMENTS FOR YEAR ENDED 6TH APRIL 2025

RECEIPTS		EXPENSES	
Donations	£151.10		
Refreshments	£243.70	Refreshment	£89.62
Scratchcards	£40.00	Scratch cards	£20.00
		LCC Gambling Act	£20.00
		Miscellaneous	£17.94
Charity shop	£1,556.28	Charity shop	£917.27
		Voluntary meal	£75.00
		Repair heating's	£1,000.00
	<u>£1,991.08</u>		<u>£2,139.83</u>

Total Deficit -£148.75

Reserves bought forward £14,633.41

Total Profit -£148.75

Reserves carried over into
 2025 - 2026 £14,484.66

Signed 

Date 29.01.2026

LEICESTER DEAF ACTION GROUP

England & Wales - Charity number 1162304

Accounts

Leicester Deaf Action Group CIO Trustees' Annual Report for the period							
		Period start date			Period end date		
From	05	04	2023	To	06	04	2024

Section A Reference and administration details

Charity name Leicester Deaf Action Group CIO

Other names charity is known by — **N/A**

Registered charity number (if any) 1162304

Charity's principal address 12 Frog Island
LEICESTER

Postcode LE3 5AG

Names of the charity trustees who manage the charity

Trustee Name	Office (if any)	Dates acted (if not for whole year)	Name of person (or body) entitled to appoint trustee (if any)
Pamela Sly	Chairperson		
Melanie Upton	Secretary		LDAG Trustees all agreed to appoint
Pamela Sly	Treasurer	From 8 th June 2019	LDAG Trustees all agreed to appoint

Names of the trustees for the charity, if any, (for example, any custodian trustees)

Name	Dates acted if not for a whole year
Pamela Sly	
Melanie Upton	
Kay Hannah	
Vicky Mackeprang	
Louise Westley	
Andy Ward	
Teresa Bignell	Deceased December 2023

Names and addresses of advisers

(Optional information)

Type of adviser	Name	Address
N/A		

Name of chief executive or names of senior staff members (Optional information)

N/A

Section

Structure, governance and

Description of the charity's trusts

Type of governing document (eg. trust deed, constitution)	Leicester Deaf Action Group CIO – Constitution adopted 15 th June 2015
How the charity is constituted (eg. trust, association, company)	Charitable incorporated organisation
Trustee selection methods (eg. appointed by, elected by)	New trustees may be nominated by existing trustees of the charity. The nomination will be discussed with the board of trustees and if all are agreed they will be elected to join by the board.

Additional governance issues (Optional information)

<p>You may choose to include additional information, where relevant, about:</p> <ul style="list-style-type: none"> • Policies and procedures adopted for the induction and training of trustees; • The charity's organisational structure and any wider network with which the charity works; • Relationship with any related parties; • Trustees' consideration of major risks and the system and procedures to manage them. 	<p>Induction/Training</p> <ul style="list-style-type: none"> • Leaflet - The essential trustee: what you need to know, what you need to do (CC3) Given to each trustee. <p>Structure</p> <ul style="list-style-type: none"> • Governing document. Constitution. <p>Related Parties</p> <ul style="list-style-type: none"> • Conversations taking place with the other Businesses within the Deaf centre and Number 12 Community space. - Signing Network CIC, Number 12 Transformation team, Leicestershire Deaf Forum. (LDF) <p>Risks</p> <ul style="list-style-type: none"> • Considered by the Trustees • Take professional advice as required. • Regular review process. • Adopted Safeguarding Policy and ensured it is rolled out to the groups and businesses who are based in and use the Deaf centre
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Section C

Objectives and activities

Summary of the objects of the charity set out in its governing document

The objects of the Leicester Deaf Action Group CIO are:

To Relieve the needs of Deaf, Deafened, Deaf-blind and hard of hearing people in Leicester and the surrounding area in particular by the provision by the provision of support services, advice and education. In furtherance of the objects LDAG promotes independence and support Deaf, Deafened, Deaf-blind and hard of hearing people to participate fully in society.

Summary of the main activities undertaken for the public benefit in relation to these objects (include within this section the statutory declaration that trustees have had regard to the guidance issued by the Charity Commission on public benefit)

We arranged a range of activities and events to aid the reduction of loneliness and aims to increase emotional wellbeing – see further details in activities section:

- **Weekly open house sessions**, offering sessions to socialise, to gather together, sharing information from any external organisation that may benefit participants in the deaf community
- Organising yearly Christmas meal, and Christmas parties when possible.
- Celebrating other faiths Chinese New Year, Eid and Diwali. At these times we encourage our group to bring and share foods that are associated with the celebrations, and we learn more about each other's faiths and cultures.
- Working with and supporting Leicestershire Deaf Forum (LDF) as they campaign for the rights of Deaf people.
- External events around Leicestershire – an opportunity to meet other deaf people, and other Deaf organisations and possibility to share information.
- Continuing to provide any vital information such as changes in Social Security Benefits and setting up information sessions such as changes in Budget from Government.
- Finding new ways to fundraise ways in which we can include the Deaf community. Using scratch cards, bingo and other fun fundraising ideas
- Sustaining the support to the charity shop that has maintained continuing funds for LDAG

We confirm the trustees have had regard to the Charity Commission's guidance on public benefit.

Additional details of objectives and activities (Optional information)

You **may choose** to include further statements, where relevant, about:

- policy on grant making;
- policy programme related investment;
- contribution made by volunteers.

The LDAG had a balance of:

£ 7686.67 at the year-end of 2023

£ 6946.74 at the year-end of 2024

Total £ 14633.41 in reserves.

This money will be for the advancement of the charity's works and also the continued redevelopment of LDAG.

The charity is led by and supported by a whole team of volunteers. We are truly grateful for the support we have received and also for the opportunities that Deaf people have had. This has created a sense of ownership and a sense of Frog Island feeling like 'home'.

The trustees aim to continue reviewing volunteers and Deaf people's participation and highlight areas that need addressing.

Summary of the main achievements of the charity ring the year

- We continue to run the Charity shop throughout the year, as a centre, the access to the Centre has opened up to maintain services for the deaf community.
- We will continue to have trustee meetings face to face and via Zoom and use texts to update each other. These records are useful for Visual records and for those who couldn't attend.
- We continue to maintain the VRS suite that has expanded the letter translation service that we facilitate, in partnership with Signing Network CIC. This has continued both Face-to-face and remotely it continues to be offered free of charge to our service users who do not have support budgets or direct payments. This service continues to be in demand, and we are encouraging deaf participants to use it to make enquiries regarding their issues.
- To enable us to improve and create a better image we continue to raise funds and were supported by our volunteers and we gave Deaf people the opportunity to volunteer and learn new skills.
- As part of Leicester Deaf Centre where we are based, we received one of the last The Queens Award for voluntary service.
- LDAG is continuing to offer support to the Deaf Ministry Space has become a key part of LDAG and has established a deaf choir to sign songs and sign Christian songs to the community. This has been a good outreach for our charity name to the wider community in Leicestershire.
- We maintain to provide representatives to the Leicester Deaf Forum; whose aim is to improve access to statutory services and improve the lives of Deaf people.
- We have continued to promote fundraising by using national online fundraising platform such as Amazon Smile.

Brief statement of the charity's policy on reserves

We are developing a reserves policy as we move forward and grow. The trustees appreciate that we are a charity in its early years and that this would influence our ability to maintain steady reserves. However, the trustees are in agreement that in order to grow and become sustainable that we need to work towards the holding the sum that is the equivalent to 3 months' average expenditure. This should be sufficient to meet any unforeseen item of major expenditure and / or to be able to continue, in the short term, funding planned activities. As part of our forward planning, expenditure forecasts are prepared looking 5 years ahead. It is necessary to hold sufficient working capital to enable the monthly payment of rent and associated costs of running the centre.

Details of any funds materially in deficit

There are none.

Further financial review details (Optional information)

You **may choose** to include additional information, where relevant about:

- the charity's principal sources of funds (including any fundraising);
- how expenditure has supported the key objectives of the charity;
- investment policy and objectives including any ethical investment policy adopted.

In the 2023/2024 accounts:

~~63% of the charity's income came from Donations.~~
22% of the charity's income came from the charity shop.
15% of the remaining income came from a mixture of in-house fundraising, and refreshments.

60% of the charities expenses were on Contributions, licenses and, insurance,
The remaining 40% was related to in-house fundraising, the charity shop, refreshment costs, equipment, and miscellaneous items.

Section F Other optional information

Section G

Declaration

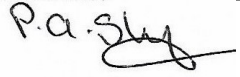

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s) Full name(s)

Position (eg Secretary, Chair, etc)

Date

	
Pamela Sly	Melanie Upton
23.01.2025	
Chair Person	Secretary

LEICESTER DEAF ACTION GROUP

RECEPITS AND PAYMENTS FOR THE YEAR ENDED 6TH APRIL 2024

RECEIPTS

Donations	£5,752.09
Refunds	£1,000.00
Amazon	£6.71
Refreshments Christmas meal	£175.09 £20.00
Crafts Scratchcards	£18.50 £40.00
Leicesrter Deaf Centre	£205.00
Charity shop	£1,979.16
	<u>£9,196.55</u>

EXPENSES

Contribution	£1,089.49
LCC Gambling Act	£20.00
Insurance	£96.96
Just Giving D.D	£144.00
Refreshments Christmas meal	£48.22 £615.15
Scratchcards	£20.00
Miscellaneous	£16.20
Charity shop	£199.79
	<u>£2,249.81</u>

Total Deficit

Reserves brought forward
2023 - 2024

£7,686.67

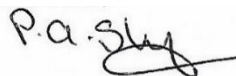
Total Profit

£6,946.74

Reserves carried over into
2024 - 2025

£14,633.41

Signed



Date

23.01.2025

LEICESTER DEAF ACTION GROUP

England & Wales - Charity number 1162304

Accounts

Leicester Deaf Action Group CIO Trustees' Annual Report for the period							
		Period start date			Period end date		
From	05	04	2022	To	06	04	2023

Section A Reference and administration details

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Other names charity is known by N/A

Registered charity number (if any) 1162304

Charity's principal address 12 Frog Island
LEICESTER

Postcode LE3 5AG

Names of the charity trustees who manage the charity

Trustee Name	Office (if any)	Dates acted (if not for whole year)	Name of person (or body) entitled to appoint trustee (if any)
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Melanie Upton	Secretary		LDAG Trustees all agreed to appoint
Pamela Sly	Treasurer	From 8 th June 2019	LDAG Trustees all agreed to appoint

Names of the trustees for the charity, if any, (for example, any custodian trustees)

Name	Dates acted if not for a whole year
Pamela Sly	
Melanie Upton	
Kay Hannah	
David Sly	Resigned 3 rd June 2021
Vicky Mackeprang	
Louise Westley	
Andy Ward	From 4 th December 2020
Teresa Bignell	From 4 th December 2020

Names and addresses of advisers

(Optional information)

Type of adviser	Name	Address
N/A		

Name of chief executive or names of senior staff members (Optional information)

N/A

Section

Structure, governance and

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Additional governance issues (Optional information)

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Summary of the objects of the charity set out in its governing document

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To Relieve the needs of Deaf, Deafened, Deaf-blind and hard of hearing people in Leicester and the surrounding area in particular by the provision by the provision of support services, advice and education. In furtherance of the objects LDAG promotes independence and support Deaf, Deafened, Deaf-blind and hard of hearing people to participate fully in society.

Summary of the main activities undertaken for the public benefit in relation to these objects (include within this section the statutory declaration that trustees have had regard to the guidance issued by the Charity Commission on public benefit)

We arranged a range of activities and events to aid the reduction of loneliness and aims to increase emotional wellbeing – see further details in activities section:

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- External events around Leicestershire – an opportunity to meet other deaf people, other deaf organisation and possibility to share information.
- Continuing to provide any vital information such as changes in Social Security Benefits and setting up information sessions such as changes in Budget from Government.
- Finding new ways to fundraise ways in which we can include the Deaf community. Using scratch cards, bingo and other fun fundraising ideas
- We registered to recycle printer ink cartridges.
- Sustaining the support to the charity shop that has maintained continuing funds for LDAG

We confirm the trustees have had regard to the Charity Commission's guidance on public benefit.

Additional details of objectives and activities (Optional information)

You **may choose** to include further statements, where relevant, about:

- policy on grant making;
- policy programme related investment;
- contribution made by volunteers.

The LDAG had a balance of:

£ 16,790.22 at the year-end of 2022

£ -9,103.55 at the year-end of 2023

Total £ 7,686.67 in reserves.

This money will be for the advancement of the charities works and also the continued redevelopment of LDAG.

The charity is led by and supported by a whole team of volunteers. We are truly grateful for the support we have received and also for the opportunities that Deaf people have had. This has created a sense of ownership and a sense of Frog Island feeling like 'home'.

The trustees aim to continue reviewing volunteers and Deaf people's participation and highlight areas that need addressing.

Summary of the main achievements of the charity during the year

- We continue to run the Charity shop throughout the year but as a centre, the access to the Centre has opened up but some activities carry on via Zoom/Video platforms to maintain services for the deaf community that are not yet comfortable to attend Face to Face.
- We will continue to have trustee meetings via zoom. These are recorded so are useful for Visual records and for those who couldn't attend.
- We have been using zoom meetings to keep in contact with the Deaf Community.
- We continue to maintain the VRS suite that has expanded the letter translation service that we facilitate, in partnership with Signing Network CIC. This has continued both Face to face and remotely it continues to be offered free of charge to our service users who do not have support budgets or direct payments. This service continues to be in demand, and we are encouraging deaf participants to use it to make enquiries regarding their issues.
- To enable us to improve and create a better image we continue to raise funds and was supported by our volunteers and gave Deaf people the opportunity to volunteer and learn new skills.
- We have continued to build the current relationship with The British Deaf Association to support us with any issues that may arise in the deaf Centre.
- As part of Leicester Deaf Centre where we are based, we received The Queens Award for voluntary service. We had the opportunity to celebrate the Queen's Award evening in June 2022. The Award was presented by The Lord lieutenant of Leicestershire Mike Kapur (OBE), also in attendance Rosemary Conley and John Aldridge A group of our group of volunteers from the past and the present also attended the evening presentation.
- LDAG is continuing to offer support to the Deaf Ministry Space has become a key part of LDAG and has established a deaf choir to sign songs and sign Christian songs to the community. This has been a good outreach for our charity name to the wider community in Leicestershire. This also continued Remotely and Face to Face.
- We maintain to provide representatives to the Leicester Deaf Forum; whose aim is to improve access to statutory services and improve the lives of Deaf people. Supported by the regional British Deaf Association Rep and their BSL charter work.
- We have continued to promote fundraising by using national online fundraising platform such as Amazon Smile, every Click, PayPal and Give as you Live

Brief statement of the charity's policy on reserves

We are developing a reserves policy as we move forward and grow. The trustees appreciate that we are a charity in its early years and that this would influence our ability to maintain steady reserves. However, the trustees are in agreement that in order to grow and become sustainable that we need to work towards the holding the sum that is the equivalent to 3 months' average expenditure. This should be sufficient to meet any unforeseen item of major expenditure and / or to be able to continue, in the short term, funding planned activities. As part of our forward planning, expenditure forecasts are prepared looking 5 years ahead. It is necessary to hold sufficient working capital to enable the monthly payment of rent and associated costs of running the centre.

Details of any funds materially in deficit

There are none.

Further financial review details (Optional information)

You **may choose** to include additional information, where relevant about:

- the charity's principal sources of funds (including any fundraising);
- how expenditure has supported the key objectives of the charity;
- investment policy and objectives including any ethical investment policy adopted.

In the 2022/2023 accounts:

~~4% of the charity's income came from Donations~~

83% of the charity's income came from the charity shop.

13% of the remaining income came from a mixture of in-house fundraising, refreshments and Printer cartridge and book returns.

90 % of the charities were on Centre running, admin, stationary, license and, insurance,

The remaining 10 % was related to in-house fundraising, the charity shop, refreshment costs, equipment and miscellaneous items.

Section F Other optional information

Section G

Declaration

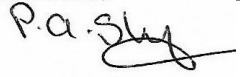

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s) Full name(s)

Position (eg Secretary, Chair, etc)

Date

	
Pamela Sly	Melanie Upton
11.01.2024	
Chair Person	Secretary

LEICESTER DEAF ACTION GROUP

RECEIPTS AND PAYMENTS FOR THE YEAR ENDED 6TH APRIL 2023

RECEIPTS

Donations	£24.61	Contribution
		LCC Grambling
Amazon	£72.91	Act
Give as you live	£16.53	LCC Hire mini
		Bus
		Insurance
		Just Giving
		(Direct Debits)
Refreshments	£147.00	Refreshments
Scratchcards	£59.00	Scratchcards
Crafts	£48.45	
Raffle	£72.40	
Printercartidge (books)	£19.95	
		Miscellous
		Voluntary meal
Charity shop	£2,308.24	Charity shop
		Donation
		(one church)
	<hr/>	
	£2,769.09	
	<hr/>	
Total Deficit		-£9,103.55
Reserves brought forward		
2022 - 2023		£16,790.22
Deficit		-£9,103.55
Reserves carried over into		
2023 - 2024		<hr/>
		£7,686.67
		<hr/>

Signed
Pamela A Sly

Date 23.11.2023

£10,600.00
£20.00

£12.00
£96.00

£216.00

£44.54
£20.00

£1.99
£102.00

£160.11

£600.00

£11,872.64

A

LEICESTER DEAF ACTION GROUP

England & Wales - Charity number 1162304

Accounts

Leicester Deaf Action Group CIO Trustees' Annual Report for the period							
	Period start date				Period end date		
From	05	04	2021	To	06	04	2022

Section A Reference and administration details

Charity name	Leicester Deaf Action Group CIO		
Other names charity is known by	N/A		
Registered charity number (if any)	1162304		
Charity's principal address	12 Frog Island		
	LEICESTER		
Postcode	LE3 5AG		

Names of the charity trustees who manage the charity

Trustee Name	Office (if any)	Dates acted (if not for whole year)	Name of person (or body) entitled to appoint trustee (if any)
Pamela Sly	Chairperson		
Melanie Upton	Secretary		LDAG Trustees all agreed to appoint
Pamela Sly	Treasurer	From 8 th June 2019	LDAG Trustees all agreed to appoint

Names of the trustees for the charity, if any, (for example, any custodian trustees)

Name	Dates acted if not for a whole year
Pamela Sly	
Melanie Upton	
Kay Hannah	
David Sly	Resigned 3 rd June 2021
Vicky Mackeprang	
Louise Westley	
Andy Ward	From 4 th December 2020
Teresa Bignell	From 4 th December 2020

Names and addresses of advisers

(Optional information)

Type of adviser	Name	Address
N/A		

Name of chief executive or names of senior staff members (Optional information)

N/A

□

Section B Structure, governance and management

Description of the charity’s trusts

Type of governing document (eg. trust deed, constitution)	Leicester Deaf Action Group CIO – Constitution adopted 15 th June 2015
How the charity is constituted (eg. trust, association, company)	Charitable incorporated organisation
Trustee selection methods (eg. appointed by, elected by)	New trustees maybe nominated by existing trustees of the charity. The nomination will be discussed with the board of trustees and if all are agreed they will be elected to join by the board.

Additional governance issues (Optional information)

You **may choose** to include additional information, where relevant, about:

- policies and procedures adopted for the induction and training of trustees;
- the charity’s organisational structure and any wider network with which the charity works;
- relationship with any related parties;
- trustees’ consideration of major risks and the system and procedures to manage them.

<p>Induction/Training</p> <ul style="list-style-type: none"> • Leaflet - The essential trustee: what you need to know, what you need to do (CC3) Given to each trustee. <p>Structure</p> <ul style="list-style-type: none"> • Governing document. Constitution. <p>Related Parties</p> <ul style="list-style-type: none"> • Conversations taking place with the other Businesses within the Deaf centre and Number 12 Community space. - Signing Network CIC, Number 12 Transformation team, Leicester Deaf Forum. <p>Risks</p> <ul style="list-style-type: none"> • Considered by the Trustees • Take professional advice as required. • Regular review process. • Adopted Safeguarding Policy and ensured it is rolled out to the groups and businesses who are based in and use the Deaf centre

Summary of the objects of the charity set out in its governing document

The objects of the Leicester Deaf Action Group CIO are:

To Relieve the needs of Deaf, Deafened, Deaf-blind and hard of hearing people in Leicester and the surrounding area in particular by the provision by the provision of support services, advice and education. In furtherance of the objects LDAG promotes independence and support Deaf, Deafened, Deaf-blind and hard of hearing people to participate fully in society.

Summary of the main activities undertaken for the public benefit in relation to these objects (include within this section the statutory declaration that trustees have had regard to the guidance issued by the Charity Commission on public benefit)

We arranged a range of activities and events to aid the reduction of loneliness and aims to increase emotional wellbeing – see further details in activities section:

- **Weekly open house sessions**, offering sessions to socialise, to gather together, sharing information from any external organisation that may benefit participants in the deaf community
- Organizing yearly Christmas meal, Christmas parties when possible.
- Celebrating other faiths Chines New Year, Eid and Diwali. At these times we encourage our group to bring and share foods that are associated with the celebrations and we learn more about each other's faiths and cultures.
- External events around Leicestershire – an opportunity to meet other deaf people, other deaf organisation and possibility to share information.
- Continuing to provide any vital information such as changes in Social Security Benefits and setting up information sessions such as changes in Budget from Government.
- Finding new ways to fundraise ways in which we can include the Deaf community. Using scratch cards, bingo and other fun fundraising ideas
- We registered to recycle printer ink cartridges.
- Sustaining the support to the charity shop that has maintained continuing funds for LDAG

We confirm the trustees have had regard to the Charity Commission's guidance on public benefit.

Additional details of objectives and activities (Optional information)

You **may choose** to include further statements, where relevant, about:

- policy on grant making;
- policy programme related investment;
- contribution made by volunteers.

The LDAG had a balance of:

£ 11,341.68 at the year-end of 2021.

£ -1407.16 at the year-end of 2022.

Total £ 16,790.22 in reserves.

This money will be for the advancement of the charities works and also the continued redevelopment of LDAG.

The charity is led by and supported by a whole team of volunteers. We are truly grateful for the support we have received and also for the opportunities that Deaf people have had. This has created a sense of ownership and a sense of Frog Island feeling like 'home'.

The trustees aim to continue reviewing volunteers and Deaf people's participation and highlight areas that need addressing.

Summary of the main achievements of the charity during the year

- This year has been a time for making sure we continue to provide and maintain services for the Deaf community. This has had to happen remotely where possible, as we have been unable to give access to facilities within the Deaf Centre. In March 2020 we had to close the Deaf Center LDAG office and charity shop because of Covid 19 pandemic lockdown. We are continuing to follow government guidelines. We reopened the Charity shop in November 2021 but access to the Centre is still limited so activities carry on via Zoom /Video platforms.
- We will continue to have trustee meetings via zoom. These are recorded so are useful for Visual records and for those who couldn't attend.
- We have been using zoom meetings during lockdown to keep in contact with the Deaf Community.
- We continue to maintain the VRS suite that has expanded the letter translation service that we facilitate, in partnership with Signing Network CIC. This has continued remotely during the lockdown. This service continues to be offered free of charge to our service users who do not have support budgets or direct payments. This service continues to be in demand, and we are encouraging deaf participants to use it to make enquiries regarding their issues.
- To enable us to improve and create a better image we continue to raise funds, once lockdown restrictions were lifted, we completed the refurbishment of the LDAG office and new carpets have been laid. This is ongoing work was supported by our volunteers and gave Deaf people the opportunity to volunteer and learn new skills.
- We have established a current relationship with The British Deaf Association to support us with any issues that may arise in the deaf Centre. On 18th march, a group of Deaf LDAG members traveled to London to support the BDA, BSL ACT rally. The BSL Act Bill was Unopposed as it completed its passage through the House of Commons.
- LDAG is continuing to offer support to the Deaf Ministry Space has become a key part of LDAG and has established a deaf choir to sign songs and sign Christian songs to the community. This has been a good outreach for our charity name to the wider community in Leicestershire. This also continued Remotely.
- We maintain to provide representatives to the Leicester Deaf Forum; whose aim is to improve access to statutory services and improve the lives of Deaf people. Supported by the regional British Deaf Association Rep and their BSL charter work.
- We have established ongoing fundraising by using national online fundraising platform such as Amazon Smile, every Click, PayPal and Give as you Live.

Section E

Financial review

Brief statement of the charity's policy on reserves

We are developing a reserves policy as we move forward and grow. The trustees appreciate that we are a charity in its early years and that this would influence our ability to maintain steady reserves. However the trustees are in agreement that in order to grow and become sustainable that we need to work towards the holding the sum that is the equivalent to 3 months' average expenditure. This should be sufficient to meet any unforeseen item of major expenditure and / or to be able to continue, in the short term, funding planned activities. As part of our forward planning, expenditure forecasts are prepared looking 5 years ahead.

It is necessary to hold sufficient working capital to enable the monthly payment of rent and associated costs of running the centre

Details of any funds materially in deficit

There are none.

Further financial review details (Optional information)

You **may choose** to include additional information, where relevant about:

- the charity's principal sources of funds (including any fundraising);
- how expenditure has supported the key objectives of the charity;
- investment policy and objectives including any ethical investment policy adopted.

In the 2021/2022 accounts:

87% of the charities' income came from Donations
4% of the charities' income came from the charity shop.
9% of the remaining income came from a mixture of in-house fundraising, trips, and refreshments.

79 % of the charities' expenses were on Centre running, admin, stationary, license and, insurance,
The remaining 21 % was related to in-house fundraising, the charity shop, refreshment costs, equipment, and miscellaneous items

Section F

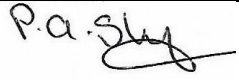

Other optional information

Section G

Declaration

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)		
Full name(s)		
Position (eg Secretary, Chair, etc)	Pamela Sly	Melanie Upton
Date	08.12.2022	

LEICESTER DEAF ACTION GROUP

RECEIPTS AND PAYMENTS FOR THE YEAR ENDED 6TH APRIL 2022

RECEIPTS

Donations	£9,654.90	Contribution	£10,000.00
Amazon	£127.65	Just Giving	£216.00
Everyclick	£21.46	(Direct Debits)	
Paypal	£78.54	Insurance	£96.00
Give as you live	£16.59	LCC Grambling Act	£20.00
Refreshments	£45.20	Refreshments	£19.24
Scratchcard	£20.00	Scratchcard	£10.00
Tombola	£21.50		
		Lunch for volunteer	£259.27
Trip to London	£840.00	Miscellaneous	£1,542.12
Leicester Deaf Centr	£141.20	Equipment	£205.95
Charity shop	£410.96	Charity shop	£416.58
Income	<u>###</u>	Expenses	<u>£12,785.16</u>

Total Deficit -£1,407.16

Reserves brought forward

2021 - 2022 £18,197.38

Deficit -£1,407.16

Reserves carried over into

2022 - 2023 **£16,790.22**

The receipts and payments account has been examined and compared with the statements recorded

Signed

Date 08.12.2022

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LEICESTER DEAF ACTION GROUP

England & Wales - Charity number 1162304

Accounts

Leicester Deaf Action Group CIO Trustees' Annual Report for the period							
		Period start date			Period end date		
From	05	04	2020	To	06	04	2021

Section A Reference and administration details

Charity name Leicester Deaf Action Group CIO

Other names charity is known by N/A

Registered charity number (if any) 1162304

Charity's principal address 12 Frog Island
LEICESTER

Postcode LE3 5AG

Names of the charity trustees who manage the charity

Trustee Name	Office (if any)	Dates acted (if not for whole year)	Name of person (or body) entitled to appoint trustee (if any)
Pamela Sly	Chairperson		
Melanie Upton	Secretary		LDAG Trustees all agreed to appoint
Pamela Sly	Treasurer	From 8 th June 2019	LDAG Trustees all agreed to appoint

Names of the trustees for the charity, if any, (for example, any custodian trustees)

Name	Dates acted if not for a whole year
Pamela Sly	
Melanie Upton	
Kay Hannah	
David Sly	
Vicky Mackeprang	
Louise Westley	
Andy Ward	From 4 th December 2020
Teresa Bignell	From 4 th December 2020

Names and addresses of advisers

(Optional information)

Type of adviser	Name	Address
N/A		

Name of chief executive or names of senior staff members (Optional information)

N/A

□

Section B Structure, governance and management

Description of the charity's trusts

Type of governing document (eg. trust deed, constitution)	Leicester Deaf Action Group CIO – Constitution adopted 15 th June 2015
How the charity is constituted (eg. trust, association, company)	Charitable incorporated organisation
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Additional governance issues (Optional information)

You **may choose** to include additional information, where relevant, about:

- policies and procedures adopted for the induction and training of trustees;
- the charity's organisational structure and any wider network with which the charity works;
- relationship with any related parties;
- trustees' consideration of major risks and the system and procedures to manage them.

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- External events around Leicestershire – an opportunity to meet other deaf people, other deaf organisation and possibility to share information.
- Continuing to provide any vital information such as changes in Social Security Benefits and setting up information sessions such as Brexit, changes in Budget from Government.
- Finding new ways to fundraise ways in which we can include the Deaf community. Using scratch cards, bingo and other fun fundraising ideas
- We registered to recycle printer ink cartridges and stamps.
- Sustaining the support to the charity shop that has maintained continuing funds for LDAG

We confirm the trustees have had regard to the Charity Commission's guidance on public benefit.

Additional details of objectives and activities (Optional information)

You **may choose** to include further statements, where relevant, about:

- policy on grant making;
- policy programme related investment;
- contribution made by volunteers.

The LDAG had a balance of:

£ 1,764.27 at the year-end of 2020

£ 11,341.68 at the year-end of 2021.

Total £18,197.38 in reserves.

This money will be for the advancement of the charities works and also the continued redevelopment of the Deaf Centre's kitchen **and office** area.

The charity is led by and supported by a whole team of volunteers. We are truly grateful for the support we have received and also for the opportunities that Deaf people have had. This has created a sense of ownership and a sense of Frog Island feeling like 'home'.

The trustees aim to continue reviewing volunteers and Deaf people's participation and highlight areas that need addressing.

Summary of the main achievements of the charity during the year

- This year has been a year for making sure we continue to provide and maintain services for the deaf community, remotely where possible as we have been unable to give access to facilities within the Deaf Centre. In March 2020 we had to close the Deaf Centre office and Charity Shop because of the Covid 19 pandemic lockdown We are still closed at this time and following government guidance.
- We continue to have trustee meetings but via zoom because of the pandemic.
- We have been using zoom meetings during lockdown to keep in contact with the Deaf Community.
- We continue to maintain the VRS suite which has expanded the letter translation service that we facilitate, in partnership with Signing Network CIC. This service continues to be offered free of charge to our service users who do not have support budgets or direct payments. This has continued remotely during lockdown.
- To enable us to improve and create a better image we continue to raise funds for new carpets and to improve the office area.
- We have established a current relationship with The British Deaf Association to support us with any issues that may arise in the deaf centre.
- LDAG is continuing to offer support to the Deaf Ministry Space has become a key part in LDAG and has established a deaf choir to sign songs and sign Christian songs to the community. This carried on remotely. This has been a good outreach for our charity name to the wider community in Leicestershire.
- We maintain to provide representatives to the Leicester Deaf Forum; whose aim is to improve access to statutory services and improve the lives of Deaf people. Supported by the regional British Deaf Association Rep and their BSL charter work. These meeting have continued via Zoom.
- We have established ongoing fundraising by using national online fundraising platforms such as Amazon Smile, every Click, Virgin Money, and PayPal.

Section E

Financial review

Brief statement of the charity's policy on reserves

We are developing a reserves policy as we move forward and grow. The trustees appreciate that we are a charity in its early years and that this would influence our ability to maintain steady reserves. However, the trustees are in agreement that in order to grow and become sustainable that we need to work towards the holding the sum that is the equivalent to 3 months' average expenditure. This should be sufficient to meet any unforeseen item of major expenditure and / or to be able to continue, in the short term, funding planned activities. As part of our forward planning, expenditure forecasts are prepared looking 5 years ahead.

It is necessary to hold sufficient working capital to enable the monthly payment of rent and associated costs of running the centre

Details of any funds materially in deficit

There are none.

Further financial review details (Optional information)

You **may choose** to include additional information, where relevant about:

- the charity's principal sources of funds (including any fundraising);
- how expenditure has supported the key objectives of the charity;
- investment policy and objectives including any ethical investment policy adopted.

In the 2020/21 accounts:

32% of the charities income came from Donations
68% of the charities income came from Leicester City Council Discretionary Grant

94 % of the charities running costs were on Centre running, admin, license, and miscellaneous. costs.

6% of the charities expenses Just, Giving monthly Direct Debit

Section F

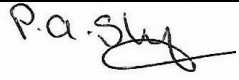

Other optional information

Section G

Declaration

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)		
Full name(s)		
Position (eg Secretary, Chair, etc)	Pamela Sly	Melanie Upton
Date	13.01.22	

LEICESTER DEAF ACTION GROUP

RECEIPTS AND PAYMENT ACCOUNTS FOR THE YEAR ENDED 6th APRIL 2021

RECEIPTS

Donations	£4,184.85
Leicester City Council discretionary grant	£10,000.00
Virgin Money	£143.25
Everyclick Ltd	£38.01
Amazon	£93.62
Paypal	£241.25

Leicester Deaf Centre	£20.00
Charity shop	£10.00

Income **£14,730.98**

Total profit **£11,341.68**

Reserves bought forward
April 2019 - April 2020 **£6,855.70**

Reserves carried over into 2021 to 2022
£18,197.38

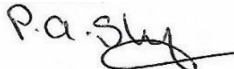
PAYMENTS

Contribution	£3,153.30
Just Giving (Direct Debits)	£216.00

L.C.C Gambling Act	£20.00
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Expenses **£3,389.30**

The receipts and payments account has been examined and compared with the books and statement recorded

Signed 

Date 03.12.2021