

TORRIDGE VOLUNTEER CARS

England & Wales · Charity number 1161874

Details

Other names TVC

Status Registered

Legal form CIO

Registered 2015-05-28

Register [View on the Charity Commission register](#)

Contact

Address First Floor Office
Jubilee House
Queen Street
Bideford
Devon
EX39 2JH

Phone 01237237140

Email info@torridgevolunteercars.co.uk

Website www.torridgevolunteercars.co.uk

Activities

Objects: THE OBJECT OF THE CIO IS TO PROVIDE COMMUNITY TRANSPORT FACILITIES IN THE NORTH WEST DEVON AREA FOR PEOPLE WHO HAVE SPECIAL NEED OF SUCH FACILITIES BECAUSE THEY ARE ELDERLY, POOR OR DISABLED, PEOPLE WITH YOUNG CHILDREN OR THOSE LIVING IN ISOLATED AREAS WHERE THERE ARE NO ADEQUATE MEANS OF PUBLIC TRANSPORT.

Activities: The object of the Charity is, for the public benefit, the relief of those in need in North-West Devon of any age, who suffer social exclusion because of lack of transport by providing them with volunteer drivers to transport them to and from their destination.

Classification

- **How:** Provides Services
- **What:** The Prevention Or Relief Of Poverty
- **Who:** Children/young People, Elderly/old People, People With Disabilities, Other Charities Or Voluntary Bodies, The General Public/mankind

Geography

- **Area of benefit:** LOCAL
- Devon

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£21,098	£20,822	-	-
2024-03-31	£19,216	£19,267	-	-
2023-03-31	£18,028	£21,595	-	-
2022-03-31	£11,095	£17,348	-	-
2021-03-31	£11,646	£15,968	-	-

Trustees

Name	Role	Appointed
JOHN DAVID CONNISS	Chair	2015-02-02
DEIRDRE CONNISS BA, LLB		2015-02-02
Edward George Heath		2023-08-27
Janice Elizabeth Goodney		2024-08-10

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Accounts



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01237 237140

28th November 2025

Our 10th year has shown a reduction in journeys of 8%. We undertook 3578 journeys, carrying 4587 passengers. This has not impacted on us too financially as we reluctantly raised the admin fee to £5 in January 2024. However, it is becoming apparent, from holidays etc., that we need more volunteer drivers and admin staff. To that end, in November 2024 we joined with Age UK (Barnstaple) and North Devon CTAs to submit a bid to the National Lottery for a 5-year funding package to enable the recruitment of more volunteer drivers and admin staff. We have now progressed to stage three.

Hospital and medical cancellations are increasing. This puts extra work on the office staff who, after spending time finding a driver, then have to cancel the booking. The knock-on effect of this is the possibility that another drive might have been refused because of lack of drivers.

Lin Maloney, the Treasurer and Trustee, resigned for personal reasons, Deirdre Conniss who was Secretary took over the Treasurer duties and Janice Goodney took over the Secretarial duties and became a Trustee.

We would like to thank all our volunteer admin and drivers for all the hard work they have done over the last 10 years. Hopefully, our success will continue into 2026 and beyond.

John Conniss

Chair of Trustees



Torrige Volunteer Cars

Accounts Statement for the year ending 31 March 2025

<u>Income</u>	£	
Drivers Admin Fees	13831.38	
Invoiced Journeys	4096.86	
Grants	1204.69	
Donations	1713.20	
Interest (main and savings account)	216.26	
Fund Raising	36.46	
Petty Cash Not utilized during year	00.00	
Total		21098.60
<u>Expenses</u>		
Rent & Rates	1776.64	
Insurances	504.04	
Telephones and Broadband	1438.99	
Electricity	1577.49	
Driver Mileage	808.45	
Office Cleaning and Supplies	138.54	
Postage	254.10	
DBS Checks	210.80	
Data Cap Optimise Office Software	0.00	
CAF Bank Fees	60.00	
Office Volunteer Costs	0.00	
Capital Expenditure New Computer	124.98	
Salary & HMRC	13720.20	
Petty Cash Fund	40.00	
Sundry Payment (Correction of overpayment by driver)	167.40	
Total		20821.63
 Net income for year ending 31 March 2025		 276.97
 Balance brought forward from year ending 31 March 2024		 11004.56
 Balance at 31 March 2025		 11321.53

Treasurer: Mrs Deirdre Conniss

Auditor: Mr Stephen Taylor

26/06/2025

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2023/24 was our ninth year as a Volunteer Car Scheme and we are slowly recovering but not back to pre pandemic levels. The accounts still show we are spending more than we receive, the shortfall is still being covered by our reserves.

Total journeys for 2023/2024 were 3871, carrying 4977 passengers. This is approximately 12% more than 2022/23. The number of journeys continues to increase and in January 2024 we increased the admin fee to £5 per journey.

Whilst we had a new Trustee join in 2023/24, Eddie Heath, we unfortunately said goodbye to Trustees Arleen Carey and Dave Pimble, both of whom resigned. Also our part-time salaried Administrator resigned. Our current Administrator Sam, was recruited in March 2024 and has settled well into the post.

We would like to thank all our volunteer drivers and admin staff for their help during the past 12 months.

John Conniss

Chair of Trustees




Accounts Statement for the year ending 31 March 2024

<u>Income</u>	£	
Drivers Admin Fees	11851.07	
Invoiced Journeys	2004.00	
Grants	1611.00	
Donations	2903.11	
Interest	200.02	
Fund Raising	647.00	
Total		19216.20
<u>Expenses</u>		
Rent & Rates	1672.87	
Insurances	409.94	
Telephones & Broadband	1335.95	
Electricity	1482.08	
Driver Mileage	1545.20	
Office Cleaning & Supplies	76.34	
Postage	48.50	
DBS Checks	120.00	
Data Cap Optimise Office Software	1954.80	
CAF Bank Fees	60.00	
Salary & HMRC & Pension	10561.61	
Total		19267.29
Net income for year ending 31 March 2024		-51.09
Balance brought forward from year ending 31 March 2023		11055.65
Balance at 31 March 2024		11004.56

Treasurer: Ms Lin Maloney

L Maloney

Auditor:


30/07/2024.

TORRIDGE VOLUNTEER CARS

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23 August 2023

2022/23 was our eighth year as a Volunteer Car Scheme and we are slowly recovering from 2020/21 but still not back to pre pandemic levels. As can be seen by the accounts we are spending more than we receive, the shortfall being covered by our reserves. Hopefully, the financial year 2023/24 will bring better results.

Total journeys for 2022/2023 were 3465, carrying 4351 passengers. This is approximately 22% more than the previous year but approximately 38% down on pre-pandemic levels. Our aim for 2023/24 is to continually raise the number of journeys and recruit more volunteer drivers admin staff.

Whilst we had a new Trustee join us, Rachel Simpson, in December 2022, unfortunately we lost Maureen Biddulph who died in September 2022. Maureen was one of the original Trustees who helped set the charity up. She is sadly missed.

We would like to thank all our volunteer drivers and admin staff for their help during the past 12 months.

Chair of Trustees



Accounts Statement for the year ending 31 March 2023

<u>Income</u>	£	
Drivers Admin Fees	9194.04	
Invoiced Journeys	2277.75	
Grants	2651.77	
Donations	2944.95	
Interest	84.24	
Fund Raising	875.00	
Total		18027.75
<u>Expenses</u>		
Rent & Rates	1581.92	
Insurances	479.99	
Office Stationary & Ink	752.36	
Telephones & Broadband	1152.84	
Electricity	1160.23	
Driver Mileage	1549.45	
Office Volunteer Costs	72.90	
Postage	107.44	
DBS Checks	220.40	
PPE	34.80	
Office Equipment	200.00	
CAF Bank Fees	72.00	
Salary & HMRC	12020.52	
Fund Raising Expenses	175.33	
DataCap Office Software	1954.80	
Press Notice	30.00	
Petty Cash	30.00	
Total		21594.98
Net income for year ending 31 March 2023		-3567.23
Balance brought forward from year ending 31 March 2022		14622.88
Balance at 31 March 2023		11055.65

Treasurer: Ms Lin Maloney

Auditor:

 11/08/2023

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20 July 2022

This is our seventh year as a Volunteer Car Scheme and we are starting to recover from the pandemic. The last 12 months has been slow and the number of passengers using the service was down approximately 30% on pre-pandemic levels (this figure was 75% last financial year). Whilst the numbers are slowly growing, this reduction has had a drastic effect on our revenue. The number of journeys undertaken might have dropped but our outgoings have stayed the same. To this end our revenue is less than our expenditure, the difference being covered by our reserves.

Total journeys for 2021/2022 were 2847, carrying 3483 passengers. This is more than double the previous year (which were 1067 journeys carrying 1229 passengers) but down on pre-pandemic levels.

Our statement of accounts for financial year 2021/2022 is attached.

We would like to thank all our volunteer drivers and admin staff for their help during the past 12 months.

A handwritten signature in black ink, appearing to be "J. C.", written in a cursive style.

Chair of Trustees

email: info@torridgevolunteercars.co.uk

www.torridgevolunteercars.co.uk



Torr ridge Volunteer Cars

Accounts Statement for the year ending 31 March 2022

<u>Income</u>	£	
Drivers Admin Fees	6673.96	
Invoiced Journeys	141.10	
Grants	3036.59	
Donations	1240.74	
Interest	2.66	
Total		11095.05
<u>Expenses</u>		
Rent & Rates	1581.92	
Insurances	446.22	
Office Stationary & Ink	669.63	
Telephones & Broadband	1049.13	
Electricity	886.95	
Driver Mileage	59.30	
Office Volunteer Costs	83.63	
Postage	196.68	
DBS Checks	236.40	
PPE	121.51	
Office Equipment New Computer	494.90	
CAF Bank Fees	96.00	
Salary & HMRC	11426.04	
Total		17348.31
Net income for year ending 31 March 2022		-6253.26
Balance brought forward from year ending 31 March 2021		20876.41
Balance at 31 March 2022		14622.88

Treasurer: Ms Lin Maloney

Auditor: Rachel Simpson

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20 December 2021

This is our sixth year as a Volunteer Car Scheme and along with everyone else, we have suffered during the pandemic. During April, May and June 2020, we ceased operations as we were unsure how the virus spread and were concerned for the welfare of our passengers, volunteer drivers and office staff. In June, we realised that the volunteer car scheme had a role to play with regards to getting passengers to hospital and medical appointments. After polling our drivers and office staff and offering to supply appropriate PPE, the Trustees agreed that we should open again as from the 1 July 2020, with reduced capacity, for medical journeys only.

Our finances have suffered and we are slowly using our reserves. During the period of 1 July 2020 to 31 March 2021 we undertook 1067 journeys compared with 4069 the previous year. Thereby leaving us with an approximate 75% drop in income which is reflected in our attached accounts

We would like to thank all the drivers and office volunteers for their help during this pandemic.

Chair of Trustees



Registered Charity No. 1161874

Torridge Volunteer Cars

Accounts Statement for the year ending 31 March 2021

<u>Income</u>	£	
Drivers Admin Fees	2911.55	
Invoiced Journeys	787.00	
Grants	4278.51	
Donations	1504.25	
Interest	5.26	
HMRC Furlough	2131.20	
Utility Warehouse Credit	28.69	
Total		11646.46
<u>Expenses</u>		
Rent & Rates	1581.92	
Insurances	712.48	
Office Stationary & Ink	547.03	
Telephones & Broadband	1038.96	
Electricity	523.51	
Driver Mileage	264.65	
Office Volunteer Costs	74.99	
Postage	68.70	
DBS Checks	93.60	
PPE	290.94	
Subscriptions	20.00	
CAF Bank Fees	69.00	
Salary & HMRC	10682.28	
Total		15968.06
Net income for year ending 31 March 2021		-4321.60
Balance brought forward from year ending 31 March 2020		25197.74
Balance at 31 March 2021		20876.14

Treasurer: Ms Lin Maloney

Lin Maloney

Auditor:

RKS