

Charity number: 1161613

Stripey Stork

Annual Report and Financial Statements

For the year ended 31st August 2023

Stripey Stork

Reference and administrative information for the financial year

1st September 2022 to 31st August 2023

Charity Number 1161613

Registered office and operational address 51a Albert Road North, Reigate, Surrey, RH2 9EL

Trustees Trustees who served during the year, and up to the date of this report were as follows:

Karen Lord	Chair
Jenny Benfield	Treasurer
Margarida Littlefair	Secretary
Lynn Turner	
Charlotte Walker	
Simon Talbot	<i>(appointed 17th April 2023)</i>
Nazanin Nankali	<i>(appointed 17th April 2023)</i>
Trudy Mills	<i>(appointed 17th April 2023)</i>

Key management personnel

Nicola Dawes DL	Chief Executive
Sara Beadle	Operations Manager
Donna Pariser	Partnerships Manager <i>(resigned 31st July 2023)</i>
Sophie Johns	Funding, Finance & Impact Manager

Bankers

CAF Bank Ltd
25 Kings Hill Avenue, Kings Hill, West Malling, Kent, ME19 4JQ

The Co-operative Bank PLC
PO Box 101, I Balloon Street, Manchester, M60 4EP

Auditors

Third Sector Accountancy
Holyoake House, Hanover Street, Manchester, M60 0AS

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Trustees' annual report for the year ended 31st August 2023

The Trustees present their annual report and the audited financial statements for the year ended 31st August 2023.

Reference and administrative information set out on page two forms part of this report. The financial statements comply with current statutory requirements, the memorandum and articles of association and the Statement of Recommended Practice - Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102.

Objectives and activities

Stripey Stork believe that every child deserves the **same start** and that by sharing the items our families have outgrown we can support a circular economy in a focused and meaningful way. We have been successfully supporting local families with practical items they need to raise their children since 2013.

Our vision is that **every child in Surrey** has access to the essential things they need to develop and meet their potential.

Our mission is **to alleviate the impacts of childhood poverty** by providing a practical way for families to help each other with kindness and purpose.

The charity collects donations of equipment, clothes, toys and other items for babies and children, and distributes them to families experiencing hardship across Surrey and the surrounding areas. Our service has grown over the ten years we have been in operation, and we have received support from individuals, businesses, funding sources and other community groups.

Our experience is that working in partnership with local professionals (health visitors, social workers, schools, family centres etc.) is the most effective way to connect with families and as a result we only take referrals from registered partners rather than from families directly. We aim to meet each request with the items so generously donated by local families and companies. We keep the warehouse well stocked by sharing a monthly wish-list on our social media channels and use funds that are raised to buy items taking advantage of trade and bulk discounts wherever possible. Items are collected by these referral partners from our sites in Reigate and Redhill, or are delivered to their place of work, so that they are ready then to be passed on to families as part of their scheduled visits. Stripey Stork prides itself on passing on items in great condition. All items are cleaned and, where necessary, safety checked. By measuring the cost of our operations versus the value of items distributed, we are confident that we deliver a strong social return on investment with the work that we do.

Our charitable objective is the prevention or relief of poverty in local UK communities by providing grants, items and services to individuals in need and/or charities or other organisations working to prevent or relieve poverty (the current focus of Stripey Stork is on providing items rather than grants or services). Our geographical focus is Surrey, and this is where most of our referrals come from, but we do not restrict where in the UK our help goes and, increasingly, we help partners across a wider area.

The Trustees review the aims, objectives and activities of the charity each year. This report looks at what the charity has achieved and the outcomes of its work in the reporting period. The Trustees report the success of each key activity and the benefits the charity has brought to those groups of people that it is set up to help. The review also helps the Trustees ensure the charity's aims, objectives and activities remained focused on its stated purpose.

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The Trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning its future activities. The Trustees consider how planned activities will contribute to the aims and objectives that have been set.

Poverty in the UK

The Joseph Rowntree Foundation recently reported ¹ that more than 1 in 5 people in the UK (22%) were in poverty in 2021/22 – 14.4 million people. This included:

- 8.1 million (or around 2 in 10) working age adults
- 4.2 million (or nearly 3 in 10) children
- 2.1 million (or around 1 in 6) pensioners.

The increase in the cost of living rose sharply in 2021 and 2022, caused by several international factors, predominantly Russia's invasion of Ukraine and the strong global demand for consumer goods following the pandemic.² There is further evidence of deepening poverty in the increasing number of people using food banks, with more emergency food parcels being delivered by the Trussell Trust network than ever before.

The Centre for Early Childhood report stated that nearly a third of five-year-olds are not reaching a good level of development, according to their teachers, and the gap between more disadvantaged children and their peers at age five has already opened up significantly. Analysis of results indicates that disadvantaged children are 4.6 months behind their peers by the end of the reception year.³

The regional picture

Surrey is often thought of as one of the best places to live in the UK. However, there is a hidden side to Surrey, with pockets of deprivation and places of hidden need. Too many people, especially children, are living in poverty in the county:

- Since 2020 the number of households in Surrey with children on Universal Credit has more than doubled to 25,175.⁴
- Research in 2022 shows that *"It is clear that poverty and child poverty in particular, has been rising in every district and borough in the county for the past five years."*⁵
- In 2022 *"Research into the experience of residents found that various new 'regrettable strategies' have emerged: parents cutting back on food (61%), skipping meals (26%), not replacing children's shoes (19%) and winter coats (14%), and using debt to make ends meet (80%)."*⁶

The impact of poverty on the early years is well documented, creating adverse impacts on physical and mental health, family relationships and attachment, and educational attainment. These impacts have life-long consequences. We support families in poverty through our network of referral partners. On an immediate practical level, we meet basic clothing/hygiene needs and provide a safe place for babies and children to sleep. But by providing items that are clean and safe, we contribute to improved mental health, reduced isolation and improved self-esteem. It reduces the number of complex financial decisions the family need to make and enables them to take improved longer-term decisions. Delivering these practical items also helps our referral partners to build a relationship of trust with the family. Our service is also a practical option for local families with items to donate and saves many items from going to landfill.

¹ [UK Poverty 2024: The essential guide to understanding poverty in the UK | Joseph Rowntree Foundation \(jrf.org.uk\)](https://www.jrf.org.uk/uk-poverty-2024)

² [Rising cost of living in the UK - House of Commons Library \(parliament.uk\)](https://www.parliament.uk/libraries/commons/2022/05/24/rising-cost-of-living-in-the-uk)

³ <https://centreforearlychildhood.org/report/>

⁴ [Child Poverty and Disadvantage in Surrey | Surrey-i \(surrey.gov.uk\)](https://www.surrey.gov.uk/child-poverty-and-disadvantage-in-surrey)

⁵ [Cabinet child poverty report - 25 Jan 2022.pdf \(surreycc.gov.uk\)](https://www.surreycc.gov.uk/cabinet-child-poverty-report-25-jan-2022.pdf)

⁶ [Cabinet child poverty report - 25 Jan 2022.pdf \(surreycc.gov.uk\)](https://www.surreycc.gov.uk/cabinet-child-poverty-report-25-jan-2022.pdf)

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Achievements and performance

The charity's main activities and who it tries to help are described below. All its charitable activities focus on making it possible for children to have the same start in life as their peers and are undertaken to further the charity's charitable purposes for the public benefit.

Summary of performance

"You'll never know how important it is to be able to say to someone in desperate need that we can help, and this will get sorted. It breaks down barriers, builds trust and keeps the communication going."

Referral Partner

From September 2022 to August 2023 Stripey Stork responded to requests for help to support 8,530 families (with 13,825 children). This represents a 16% drop from the previous year due to the unprecedented demand in 2021-22 to support refugee and asylum-seeking families. What did increase however was demand on our core offering for families rather than the stock referrals we provide to other baby banks and similar organisations. We had 19% more requests for local families than the year before.

In addition to supporting Surrey families, we have fulfilled requests from East and West Sussex, the London Boroughs of Croydon and Sutton and as far away as Dover and Sevenoaks in Kent. We have relationships with 1,225 referral partners from 419 organisations including health visitors, social workers, family support workers, midwives, and schools. We also work closely with local charities including I Choose Freedom, Sussex Aid for Refugees, Jigsaw Woking, Welcare, the Good Company, regional Citizen's Advice Bureau branches and local food banks. It is a service that is needed and valued.

In the reporting period we distributed £1,024,567 of items, of which £849,087 were donated items. £575,344 of these were pre-loved items donated by the local community (valued using second-hand prices) and the remaining £273,743 were new items purchased by individuals or in-kind donations from companies or other groups (valued using RRP). All items are safety checked and cleaned, and our volunteers take time to package bundles with care in response to the specific request. A brand-new mattress is always included with a cot, pram or Moses basket, and a weaning kit and bibs are always offered with a highchair. Buggies are given out with a raincover, and a footmuff in winter. We try to avoid leaving the family with any additional costs when they receive help from us, and we want them to feel that they are receiving a gift not a handout.

As our reputation and impact grows, so does the interest we attract from companies and brands who kindly donate in-kind stock. This could be new clothes and equipment, or toiletries and treats that we can add in for the mums and carers we help.

Items distributed – in numbers

Baby gyms/play mats	161	Moses baskets	326
Bedding bundles	540	Packs of nappies/wipes	3,442
Buggies and prams	394	Highchairs	152
Baby carriers / Slings	80	Newborn baby packs (average of 20 items)	272
Clothes packs (prepacked by age/gender)	3,675	School bags filled with stationery (new)	1,839
Cribs/cots/cot beds/toddler beds/travel cots	383	Shoes and trainers	2,168
Mattresses (new)	735	School uniform items	5,821
Book bags	397	Stairgates	91
Toy bundles	1,010	Toiletry packs	2,581
Activity packs	876		

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The need for our service

We collect data on location, age, and family demographics, and we ask our referral partners to tell us why they are referring families to us, so that we know who needs us most.

The families we support are all experiencing poverty, and many of them face hardship across a number of fronts. They may be affected by domestic abuse, living with mental and physical health challenges, facing insecure or overcrowded housing, fighting rising levels of debt, or seeking asylum with no access to public funds. They are working families, single parent families, teenagers leaving the care system, and young parents with no family support. There are families expecting their first baby, and families with several school-age children. What is common to all of them is the need for somewhere to turn for help when they need it most. Behind every referral is a family we care about.

It was in 2022 that the phrase 'the cost-of-living crisis' began to really take hold – a term for describing the simple fact that more and more families were finding their income did not cover their rising outgoings thanks to increases in housing, energy, food and many other costs. The annual rate of inflation reached 11.1%⁷ in October 2022, a 41-year high. The Citizen's Advice Bureau began to report on the prevalence of 'negative budgets' and the lack of available options for households struggling to make ends meet – everything simply cost much more than it had, and it plunged many families into debt, even those in receipt of Universal Credit, which had not kept up with inflation.

Where our referrals come from and the reasons for referral

As more working families began to face hardship, we have seen schools, housing associations and advice services like foodbanks take more frontline roles in supporting them. In 2022-23 schools and nurseries accounted for 13% of all referrals, compared to 6% in 2021-22. Housing associations accounted for 4.5%, compared to 1.2% in 2021-22, and foodbanks accounted for 6% compared to 2% the previous year.

The Cost of Living

The sheer challenge of financial hardship, even when no other factors are present, is a real issue for many families in Surrey. All the families referred to us are on low incomes, but we saw rising levels of debt in 2022-23 (14%, up from 6% in the previous year). 25% of families were on Universal Credit, up from 12%, and the highest level we've ever seen. 24% of families were both in receipt of Universal Credit *and* in debt. 25% of families had one or more parent/carer working, up from 16% in 2021-22. Of those working families, 23% were also in receipt of Universal Credit (compared to 16% last year), and 20% were in debt (compared to 10% last year). 35% of working families were both receiving Universal Credit *and* in debt, compared to 26% last year.

For families facing such hardship, being able to access our service can be a lifeline, providing essentials that would otherwise have meant going further into debt, or that the family would just have had to go without.

Mental Health

Living in poverty can be both a cause and effect of poor mental health, and we have seen a significant increase in this as a reason for referral in 2022-23. Adults in the lowest income households are more than twice as likely to experience poor mental health, and children four times as likely. In 2021-22, mental health was cited as a reason in 10% of referrals. This year that rose to 20%. Poor mental health can lead to adults being out of work, children being out of school, and families facing increasing isolation and vulnerability. Our practical support can relieve stress, provide self-care items, and create a little hope, that someone cares.

⁷ Consumer Price Inflation (CPI) rate

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Domestic abuse

Families affected by domestic abuse can be unexpectedly forced into poverty when having to uproot their lives to be safe, and we know that for 8% of families referred to us in 2022-23, this was a significant factor in their hardship. Families escaping abuse often have few belongings and have had to leave the security of jobs, schools and support networks. This brings great vulnerability, as well as the new reality of becoming a single parent family.

Refugee support

Although 2022-23 did not require the same very high level of refugee support of the previous year (16% versus 31% last year), we continued to provide support through our key partners. The year began with the arrival of many Ukrainian families, placed with families across Surrey as part of the Homes for Ukraine scheme. Many families faced long journeys to safety and were able to bring very little with them. We supported them with everything from clothes and shoes to prams, stairgates and toys. After their initial settling in period, many children were then allocated school places, and we provided the school bags, uniforms and supplies they would need for this next step.

We continued to provide clothing, shoes, school supplies, toiletries and activities for refugee families in hotel accommodation, many grappling with a lack of laundry facilities and outside space, managing isolation and boredom.

Household Composition and Family Demographics

Of the families referred to us in 2022-23, 66% had two children or fewer and 34% had 3 or more children. The highest number of children in a family was 9.

There is evidence that larger families are disproportionately affected by poverty, and this shows in our data.

Larger families (3 or more children) were more likely to be affected by debt than smaller families (18% versus 11%), and more of them were in receipt of Universal Credit (30% versus 23%). 18% were living with medical concerns or disability that contributed to them being referred, versus 12% of smaller families. Child protection issues were also more common in larger families – 19% versus 13%. The effects of poor mental health and domestic abuse were more evenly spread across smaller and larger families (20% and 22% respectively).

Of those larger families, 14% had five or more children. In these families, there were even higher rates of some of the most significant issues - mental health (23%), Universal Credit (33%) and debt (20%). Child protection issues were a factor for 25% of referrals in this group.

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Spreading Our Wings

Our service is needed and relied upon more than ever as we find ourselves responding to requests for over 200 families each week. With the long-term societal effects of the pandemic persisting and the cost-of-living crisis worsening, families who have never needed to ask for help before suddenly find themselves in very difficult circumstances. In this reporting period, a quarter of families we helped had at least one parent or carer in work. We are finding that the reasons for referring are often multiple, as families' circumstances become increasingly difficult and complex.

There are pockets of deprivation in Surrey that are worsening, with new areas falling into this category. While our goal is to reach every family in Surrey that needs our help, we acknowledge the need to expand our services to achieve this. We are grateful to the National Lottery Community Fund for supporting this ambition and awarding us a three-year grant.

Through this programme of change that we are referring to as *Spreading Our Wings*, we will expand our services over the next three years to help even more families. Our goal is to double our operational capacity, extending the support we offer in Surrey and reaching areas not currently supported by a baby bank.

The programme of work will be achieved through:

- Growing the core team and volunteering pool.
- Making our warehouse work harder for us by increasing opening hours year-round (not just term-time).
- Building relationships with partner organisations (food banks, community centres) to act as local hubs for distributing items via referrals, whilst also collecting donated items brought back to our warehouse.
- Developing our offering for children aged 11-16 years in partnership with the young people who volunteer with us.
- Increasing support for smaller baby banks in Surrey and near its borders.
- Expanding our delivery service in terms of frequency and distance covered.
- Running seasonal campaigns and special projects from a second site.

Space for our campaigns

In July, we signed a lease to take on additional space at Raven House in Redhill. We run a series of seasonal campaigns to provide targeted support at times of additional pressure for families, and these need space to run at scale. Our solution was 6200 sq ft of the ground floor at Raven House, located two miles from the Reigate warehouse. The proposition included flexible terms, designated parking spaces and plenty of storage. It was one of the ways in which we would begin to scale-up our services.

Stripey Stork on wheels

After a successful delivery pilot trial last year, involving regular deliveries of referrals to a small number of organisations, we were ready to take this to the next level. By using our trusted 'man with a van', we are making on average of five deliveries each week, supporting around 230 families per month. We are applying this working model with groups such as foodbanks, NHS maternity hospitals, family centres and other baby banks around Surrey and bordering areas.

By collaborating with these charities and community groups already embedded in their communities and local networks, we are reaching families in new areas where support workers are unable to make regular, on-demand visits to our warehouse. Our partners are also collecting donated items, which we bring back to the warehouse to be sorted and prepared for another family.

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A Focus On School Days

Stripey Stork have always stocked school uniform, and for many years we have been running our Bags4School campaign supported by the local Esure office. Since the cost-of-living crisis began, more families are being referred to us because they are struggling to afford the practical items needed for their school-aged children. This year it was clear we needed to scale-up our school readiness project, so plans were made for a more complete school offering that would operate at the scale required. We named this project 'School Days' in recognition of the costs of attending school being greater than just uniform, and our belief that no child's access to education should be limited by their financial circumstances.

In May, we put a call-out to our supporters and partnering schools, seeking donations of non-branded school uniform and PE kits, school shoes and trainers, as well as brand new stationery. The community responded to our call for help. Partnering schools organised donation drives - Reigate Grammar School, Reigate St Mary's School, Merstham Primary School and Nursery, Lime Tree Primary School, St John's Redhill, Furze field Community Primary School, and Chinthurst School Tadworth - and before long we had a haul of wonderful donations ready for new homes.

Our second site at Raven House had been secured so we could start running the project from there, and our volunteers set to work. Over the summer we transformed the space into a school uniform shop for referral partners.

Shoes are a fundamental part of school uniform, with children often getting in trouble for not having the correct ones. They are arguably the most expensive item and for many families the cost of new shoes is beyond their budget. Children are often forced to wear old ones that are too small or falling apart. Thanks to our long-term charity partner, Sal's Shoes, who opened their tenth shop within our space at Raven House, providing all the brand-new school shoes and trainers we needed to ensure the children being supported by us had well fitted, suitable shoes to start school.

Our referral partners have shared with us how anxious the families feel when they can't provide all the school essentials for their children:

"I am currently supporting a vulnerable family and Mum is getting anxious over new school uniform for September for her older children starting secondary school. Any help you can provide would be amazing."

"The relief from the worry of providing school uniform is tangible. Families always put this expense before anything else so the money this saves them is amazing."

"The fidget toys you supplied to reward children with low attendance who are making an effort to improve, have had a positive impact on overall school attendance, and we are now above the national average which will have a lifelong impact on these children and their future success."

"A parent didn't want their child walking to school in winter without a coat. They had been saving up to buy a new one due to a recent growth spurt. Stripey Stork provided a lovely warm coat, which in turn made it possible for them to access their education. They also gave a school bag and stationery including a scientific calculator, which helped with their anxiety around attending school as it helped them feel prepared."

During the period covered in this report, we helped 2,589 families and 4,431 children with school support. We've given out 1,839 new school bags (filled with stationery), 273 PE bags and lunchboxes, 1,823 pairs of school shoes and trainers, and 5,821 items of school uniform.

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Team Stork

What we have achieved this year wouldn't have been possible without our incredible volunteers. There is a core team of over 88 volunteers who help regularly in our warehouse or at home, and a wider team of 366 who help on an ad-hoc basis and act as ambassadors in the community. Together they offered 10,596 hours of their time in the reporting period.

Supporting the organisation are a paid core team of 14 staff whose collective hours are the equivalent of 6.8 full time employees (FTE).

What has become more apparent overtime is the ripple effect of volunteering at Stripey Stork. As well as the important benefit to us and the communities we serve, there's also what volunteering means to the individual.

"Stripey Stork has done an awful lot for me...I look forward every week to my slot and can't wait to get back."

"You provided me with a great way to spend my time when I was unable to work due to family issues but needed to get out and do something positive. The team were inclusive and welcoming, and I was able to put my own problems into better perspective by being involved in helping others."

"Volunteering at Stripey Stork has changed my career path. It made me realise I didn't want to go back to my pre-kids career so I now work for a cancer charity."

Young people helping young people

One of our goals this year was to provide more opportunities for young people to volunteer with us. We have collaborated and worked with many schools before, and it's always encouraging to see how receptive these young audiences are. We had also started seeing an increasing number of requests for older children (11-16 years), so were keen to stock larger quantities and a fuller range of items for this age group. We knew that by involving teenagers at the warehouse, we would benefit from their insights into our offer for this age group.

The Duke of Edinburgh Scheme – 'Youth without Limits'

A great way to enhance our young person's volunteering offer was to give them the chance to volunteer with us as part of the Duke of Edinburgh Scheme. These volunteering opportunities are much in demand, and the Duke of Edinburgh core values of being inclusive, rewarding and supportive closely align with our own.

We held two information sessions in September, resulting in 30 students signing up for after-school placements for Bronze, Silver or Gold. The scheme has proved a great success and since its launch, we've consistently managed a waiting list for new recruits.

Typical tasks include sorting clothes, making up activity packs, hygiene packs and school bags, as well as checking and cleaning equipment such as highchairs and travel cots, to ensure all donated items are ready to go out. Additionally, students may get involved in seasonal campaigns, input into what goes in our Teen Care Packs and assemble activity packs for teenagers, for example those who are seeking refuge in temporary accommodation. They've embraced the attention to detail and the sense of quality that we strive for, and we couldn't be prouder of how they have risen to the challenge.

The feedback from referral partners is that the offering we now have for teenagers has improved. A significant part of this improvement is attributed to the Duke of Edinburgh students, who often choose and pack the clothes – teenagers helping teenagers in a focused and meaningful way.

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In addition to making a significant contribution to our service and providing them with the opportunity to learn new skills, they've also had the chance to hear from some of our key referral partners, namely I Choose Freedom and Home-Start. Spending time at Stripey Stork has exposed them to the hidden poverty in their local area and given them a sense of appreciation.

"I feel like I'm making a difference by supporting those in the community that need help. I have even gotten better at organising myself and keeping my room tidy." Joshua

"I have learnt new skills, made new friends and tried something I didn't think I could do and felt more confident. It's been amazing!" Edie

"I just wanted to say how much I've enjoyed volunteering and how welcoming you and the other volunteers are. It really is a great atmosphere to work in and I feel like it's been really worthwhile." Alex

Our Duke of Edinburgh students also act as young ambassadors for our service, often spreading the word to family and friends about how they can get involved.

Schools and college volunteering sessions

We've also been further developing our partnership with Reigate Grammar School. Every half term, their Fourth Form students elect to volunteer with a local charity, and we've been fortunate to have a steady flow of student volunteers. Every week, we eagerly anticipate their arrival as they pile out of their school minibus, enthusiastically ready to get involved. Their insight into teenage fashion and preferred toiletry products for this age group has been useful and helps us ensure that the packs that go out are going to be appreciated by their recipients.

We've initiated what we hope will be a long-lasting relationship with Woodfield School in Merstham - a local school for children with learning and additional needs. We've hosted several visits from different pupils and welcomed four students who volunteer weekly. They've been keeping busy with quality checking toys and games, sorting coats, and providing us with valuable advice on which soft toys they believe children of a similar age would appreciate.

We are grateful to the various groups of SEND students from East Surrey College volunteering as part of their Skills for Independence course. This opportunity provides them with a great way to develop teamwork and communication skills beyond the familiar college environment, preparing them for work. They have expressed their enjoyment of learning about charity work and understanding why the quality of items is just as important when they are being used to help people.

Corporate volunteering

Partnerships are important to us, and we have developed long term relationships with organisations such as Lexis Nexis Risk Solutions, Esure, Total Energies, Sony, Surrey County Council, Toyota, Nestle, WTW and HCUK, on numerous team volunteering days with us during this financial year. We are grateful to all the organisations who see the value in their teams donating their time and energy, and we love seeing what they get out of it too.

Between September 2022 and August 2023, we welcomed 403 volunteers on team away days to the warehouse and helping with our campaigns. Between them they've contributed 1541 hours of corporate social responsibility (CSR) time. It is always great to welcome them to Team Stork and they so often become ambassadors for what we do spreading the word with family and friends.

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Active members of our community

We are active citizens in the community making connections and identifying ways that we can help, and the Partnerships Manager role has reaped rewards with consistent support from local community groups (WI, Inner Wheel, Rotary Clubs, Round Table, Lions), schools and churches.

Forming and nurturing partnerships is an important part of our work. It's a mutually beneficial relationship which we love to watch grow. They are a great way for us to work together to raise awareness, and some valuable funds. It's an unwritten assumption that once a group or organisation partners with us, they've earned themselves a lifelong membership to Team Stork, because once they see what a difference they can make, we're never far from their minds when further opportunities arise.

Walton Heath Golf Club

In 2023, we gained a new partnership when we were selected as the captain's charity for Walton Heath Golf Club. We've increasingly been supporting more families and organisations in this area in line with our mission to reach other parts of Surrey that need our help. Recently elected Captains Lorna and Jonathan had heard about our work so we were thrilled when they wanted to help in whatever way they could.

They set themselves an ambitious target to raise £30,000 in 2023, which was kickstarted by club professional Sam who put his energy and enthusiasm into raising over £5,000 in sponsorship by running the Richmond Half Marathon in April.

In June, it was Captain's Day, a very special event in the club calendar. It also happened to be the same week as Stripes4Stripey so it was stripes all round. The sun shone whilst they hosted over 200 of their members for a day of fun on the courses, followed by prize giving and a supper. They even had some orange and blue stripey socks specially made.

In August the club played host to one of the most high-profile and prestigious events on the international tour – the AIG Women's Open. Whilst the crowds gathered on the course many of the Members chose to enjoy the clubhouse hospitality. They ran a 'hit it to win it' putting competition to raise money for us, as well as a raffle and auction.

Overbury

Building company Overbury were organising their annual Big Quiz and Raffle in February and asking for nominations. Thanks to Celtic Contractors who put us forward, we were selected as one of the ten charity beneficiaries.

The event set a new bar for local fundraising events – 500 people attended, 900 raffle tickets sold and a grand total of £100,766 was raised on the night. We were delighted to be awarded £16,150 from the proceeds.

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Keystone development - building a resilient organisation

People

With a strong management team structure now in place we considered our future plans to design a team structure that supported the Spreading Our Wings programme. We introduced Team Leader roles within the Operations team which have provided routes for development and new opportunities in Referrals, Volunteering and in leading our key campaigns.

Processes and Technology

The Trustees recognise that our processes and technology need to keep pace with our organisational growth. We have continued our contract with local IT support partner nTrust, and amongst other things the managed service they provide has processes in place to ensure that data is backed up and held securely.

Having made the strategic decision to invest in Salesforce as a technology solution, we have worked with a development partner to customise it to support our referrals process and volunteer management. This was a crucial step in allowing us to operate at scale. We continue to develop the Salesforce system to make our operation as efficient as possible. Improving the way that we can analyse data means we can make more informed decisions about how to develop and expand our service.

Governance

Trustee recruitment

We recognised that our governance processes needed to reflect the size of the organisation. It followed the research and preparation of our Equality, Diversity and Inclusion Priorities paper, that summarised our strengths and areas to work on. The findings in this paper drove the focus of our Trustee recruitment.

We appointed three new Trustees who fit the skills gap we had identified: professional experience of supporting families experiencing poverty in Surrey; experience of working with young people in an education setting and developing programmes to develop and nurture them and experience of supporting teams through change. Two of the Trustees also have lived experience of the most frequent reasons we receive referrals for. To bring some balance to our all-female Trustee board, one of the appointments is male.

Each of the eight Trustees now sit on one of our four sub-committees – finance, HR, operations and partnerships. This has resulted in some re-working of some of our agreed reporting formats, to help bring the most pertinent information to the fore.

Advisory Panel

A further addition to our governance model is to introduce an Advisory Panel. This Panel provides expert and objective advice to the charity, challenging and scrutinising key issues in a supportive way. Because it's not part of the formal governance of the charity, the Advisory Panel can be independent and objective in its feedback.

The Advisory Panel members bring valuable expertise, lived experience, knowledge, and appreciation of matters within their specialisms and experience, and are asked for input into service design, communications, and the future of the charity. There are currently seven Advisory Panel members.

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Campaigns

We pride ourselves in being able to run our quarterly campaigns in parallel with our core service, key events that either raise funds or provided targeted help at key times of need.

Run Reigate 2022

On Sunday 18 September, Priory Park was full of energy and cheer. We are inspired by all of our runners and the reasons they get involved, but two stories stood out.

Sam and Jackie never disappoint with their wacky orange and turquoise costumes – they've been fairies, superheroes and everything in between. As we eagerly awaited news of what this year's costume reveal would be, we heard the news that Jackie was finishing treatment for a cancer diagnosis. Determined that she wasn't going to give up, she was more determined than ever to make the 10K race once again. This time her orange wig as part of her cheerleading outfit was serving an additional purpose but that didn't stop her looking fabulous. Due to sheer determination and having Sam by her side, Jackie pushed through and finished with the biggest smile and loudest cheer.

"Your hardest times often lead to your greatest moments in life. Keep going, tough situations build the strongest people." Sam West

Another inspiration is Edward, one of our regular volunteers through Surrey Choices. Edward has Asperger's Syndrome and is not a frequent runner. Being in big crowds is something he generally shies away from, but after experiencing firsthand the work we do, he wanted to do more to help. We all appreciated what a big challenge it was for him, but he rose to it, and we were so proud when he crossed the finish line.

We are grateful to the 50 runners (22 adults and 28 kids) who took part in the Half Marathon, 10K, 5K and kids' race - raising an amazing net £6,890.

Christmas appeal - Santa Stork 2022

The team coordinating Santa Stork 2022 distributed a total of 7,188 gifts to local families in need (4,434 children and 1,258 of their parents/carers). The value of the gifts distributed was £111,570.

Christmas started especially early as we kicked off the campaign with a Christmas in July event held at Reigate Town Hall, which was well attended by local partners and funders. We were acutely aware that the cost-of-living crisis was going to have a major effect, not only the increasing number of families that would need our support this Christmas, but also on the disposable income of our usual donors. This worry was compounded by the significantly increased cost of gifts compared to last year. Fortunately, everyone in the room shared our belief that every child should have a gift to open on Christmas morning, and we had their full support.

The next job was to secure a space to scale-up our operations. Reigate & Banstead Borough Council once again offered a temporary space to base the project in.

Getting the gift list right is another vital part of the project. For the third consecutive year, we were pleased to partner with local retailer Toy Barnhaus. Together we created a catalogue of 75 gifts for children from 0-18 years. We are lucky enough to have a steady flow of young volunteers at the warehouse we can consult with about desired gifts.

The gift catalogue was then shared with our regular referral partners. They could sit down with the families they support to choose a suitable gift for their children. Choice is one of the things that sets Santa Stork apart

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from other 'toy drive' campaigns. We believe that it is important to allow families to choose the gifts for their children, particularly when they are experiencing poverty and may not have much choice in other aspects of their lives. The requests started flooding in, while the gifts were being uploaded onto our virtual Santa Shop. The community started pledging gifts from the shop, the funds were used to place orders.

At Stripey Stork we like to add special touches where possible, so in addition to giving every child a carefully matched main gift, they also receive age-appropriate stocking fillers - a brand new book, chocolate coins or a selection box. The community also answered our call by donating stocking fillers from our wish list, which they could drop at various collection points in Surrey.

Maintaining dignity is crucial, so as a way of involving the parents/carers in the giving process, we provide wrapping paper, tape and gift labels, meaning they can wrap the gifts themselves. In addition, we supply any batteries required.

Our friends at The Belfry Shopping Centre in Redhill always do a great job of bringing Christmas joy and sparkle to town. We were delighted to be chosen as their charity partner for their Grotto.

We are grateful to every individual, business and community groups who donated gifts, pledged money, volunteered their time, delivered presents and helped to spread the word.

"Without your help there would be many children who are already suffering a bleak and cold Christmas, going without hope at this special time of year." Referral partner

"These families are struggling to get by each day. Because of this and the wonderful work you do, for one day they get to forget and enjoy themselves. When I hand out the gifts to parents you see the weight lift off their shoulders." Referral partner

"Santa Stork ensured 1 year old twins in temporary foster care were given lovely Christmas presents. They loved ripping off the wrapping paper and after trying to eat it, were very happy with their toys and spent most of the morning chasing them around the lounge." Referral partner

"I was so pleased to find some help for the family I've been supporting, after them saying they were not doing Christmas this year." Referral partner

"One of my Mums said that without these gifts her children would have nothing, she had to prioritise food and energy over gifts. She cried on the doorstep." Referral partner

Stork Story: On the good list

One referral partner was collecting gifts for two young boys whose Dad had suddenly died this year. The sudden loss of their main income meant that Mum was really struggling financially, as well as having to deal with her own grief and support the boys. Mum had confessed that she was dreading Christmas and was worried that the boys would think they'd been naughty and that was why Santa hadn't been. As well as providing gifts for the children, we included a toiletry set that the boys could give to Mum. Santa Stork is about so much more than simply a gift for a child – it's about taking that stress and guilt away from parents, supporting them through their most difficult times and letting them know that there are people who care.

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Mother's Day 2023

A *Gift for Mum* is Stripey Stork's Mother's Day campaign. Thanks to our amazing community, we were able to give out 608 pampering gift sets, each accompanied with a specially designed card handwritten by one of our amazing volunteers.

The Mums, Grandmothers and female carers we help, often don't have the usual support network to make sure that they are recognised on Mother's Day.

"Children are too young to give Mum a gift, Dad suffers with poor mental health which impacts his ability to show appreciation for his wife and the family struggle with financial difficulties. All of these factors mean that Mum would not have received a gift." Referral partner

"Some of the Mums that we work with are single parents and there is no contact with the Dads. For three of the families the Dad is in prison. One Mum, who is Muslim, has been disowned by her family because she had a child out of wedlock, and the Dad does not have contact or support her." Referral partner

Amid the cost-of-living crisis, Mum's needs are way down the list of priorities and tough choices are having to be made so their children can eat and stay warm. Receiving a small gift on this significant day means so much more than the gift itself, it's the kindness it represents and often the boost she needs.

"One Mum broke down in tears, she gave me a big hug. She said that she is having a really hard time at the moment and the gift she received gave her the boost that she needed, to carry on." Referral partner

It should never be underestimated what this gesture means to the children too. If they're old enough to understand, they cherish the chance to express their gratitude in this way and are so excited to be able to do this on their Mum's special day. In fact, if specifically requested, we leave the Mother's Day card blank for the child(ren) to write their own message.

"Mums were so pleased to receive the gifts and told us of the excitement from the children keeping the gift a secret until the Sunday, and that the children could barely contain themselves." Referral partner

This year we were hearing more than ever how difficult and compounded these struggles were, so it was more important than ever that we got it right. We asked the local community to support the campaign via our campaign wish list, appeal page or by filling a Little Orange Bag with pampering treats and dropping it off at one of our local collection points. We passed these onto the Mums referred to us, usually as an added extra to the regular items being requested on their behalf. The community rose to the challenge once again and we were able to meet every single request.

Not forgetting Dad – Father's Day 2023

It goes without saying that there are many Dads who are battling with similar circumstances. We never let Father's Day pass without stocking up on male toiletry gift sets and distributing them in the weeks leading up to this special day.

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Stripes4Stripey 2023

On Thursday 22nd June we celebrated Stripes4Stripey Day. This annual event is a highlight in the Stripey Stork calendar, where we ask our supporters to wear stripes and donate. This year, we focussed on raising money and collecting items for our newly launched School Days Appeal. The challenge was on!

Before the warehouse doors had even opened for the day, social media was being flooded with the most colourful photos of our supporters in all manner of stripes. It wasn't just wardrobes that received a stripey makeover, but some culinary delights too. Corporate partners Puzzler and Osborne held a stripey cake sale, which blended in with their stripey fashion wear. WTW also got involved in the action, by digging out their stripey clothes and collecting new school stationery items.

Speaking of schools, Carrington School and Reigate Grammar School couldn't have been more into it, as pupils enjoyed a stripey non-uniform day in exchange for donations. Stripey Stork is all about the children, so our hearts melted when we saw YMCA Merstham Pre-School and Banstead Prep School in a sea of stripes.

Back at the warehouse, there wasn't a non-stripey outfit anywhere. Special guest Deputy Mayor James Baker was in good company as he joined us for a tour of the warehouse. The Mayor and Mayoress of Reigate Cllr. Eddy Humphreys wasn't going to let a little thing like being on holiday get in the way of Stripes4Stripey as he shared their stripey holiday snap.

Our friends at Unison Choir held a stripey rehearsal and collection. Merstham Cricket Club are always great supporters of ours, this time by encouraging stripey sportswear and a collection at their ladies' training night.

As the day ended, there was excitement still in the air as we had the Reigate Manor Stripes4Stripey quiz and curry night to look forward to. Another favourite social event which is always well attended by our supporters and partners, with this year the Furze Field School team were crowned the overall winners. Reigate Manor always put on a great event for us, and their quiz master Chris always makes the event one to remember. The event was a huge success, adding £1,600 to our running total.

The £4,927 raised was a great boost to our School Days Appeal, which was really starting to gain momentum in the build up to the new academic year.

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Stork Story – Cost of Living impacts

We were introduced to a Mum who had first heard about Stripey Stork at a cost-of-living event run by a local family centre. She was given two of our age-specific activity packs filled with a selection of games, stationery, crafts, self-care items and activities to keep young minds busy.

She is a single parent to a primary-age son and a teenage daughter. Her daughter, who lives with ASD and anxiety, was learning at home at the time while she was waiting for a suitable school place to come up. Being at home all day meant they were having to deal with even higher heating and food bills.

"I used to be able to keep a little money aside for emergencies. That doesn't happen now. The gas and electric keep going off, and everything costs more. It's so hard to find enough money for what the kids need."

Mum was supporting her daughter with creative ways of managing worry that they've learned along the way. To avoid overload, her home-learning schedule involved a lot of drawing, colouring, mindfulness and self-regulation. Despite their efforts, being away from friends and peers can be very isolating, so the young girl was delighted to find the activity pack we provided was full of many of the exact things she loves to do, which made her feel cared for, and understood: *"It was like it was made for me!"*

Mum told us how it was clear that the packs were made with love: *"Their eyes lit up. They'd never had something given to them where it was so clear, someone had really thought about what THEY need."*

It was also an unexpected lift. *"Like a random act of kindness that day. I didn't know there was a service that gave out things like that. It made me feel like... Yes, this is going to really help me."*

Seeing the practical way in which we could help gave her the confidence to seek a further referral for other items that her family needed, and also tell her friends in similar circumstances about the service.

"Asking for help was initially hard but now I've done it and know there's help out there it makes you feel so much better."

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Stork Story – One Mum's Unthinkable Choice

Beth is an Engagement Support Officer at First Community Health and Care and has been seeing firsthand the desperate situation more families are finding themselves in, accentuated by the cost-of-living crisis. She referred a Mum for help whose family were living relatively comfortably up until last year; her husband was working and they could afford the essentials with a little leftover to save.

Things tragically took a turn for the worse. Her husband had been battling with poor mental health and sadly took his own life. Overnight this parent was a grieving widow with two young children, aged four and two. It became impossible to keep up the payments on their private rental and the family became homeless. The council stepped in to provide emergency accommodation which consisted of a budget hotel for the first four months. After that they were moved between hotels in two different counties; a consequence of the councils disagreeing who should take responsibility for housing them.

"Sometimes we find ourselves sitting in the car at 6pm, hungry and cold, waiting to hear where we're being moved to. There's no stability or routine for the children. At a time when they should be winding down for bed, we're waiting on news of where that bed will be." Mum

At first, they had a little money to fall back on but most of that was spent on buying 'food to go'. Having no cooking facilities in the hotel room meant she couldn't cook a nutritious and warm meal, so they had no choice but to rely on expensive, convenient food. Although they were referred to foodbanks, cooking facilities are often needed for the items they provide. On top of everything else, Mum was understandably worried about the health of her growing children.

One day she called Beth in tears because she had no money left to buy nappies. Her Universal Credit wasn't due for a few days, and she'd already borrowed from friends so this wasn't an option. She was in an impossible situation, having to make an unthinkable choice, nappies or food for her children, and really had nowhere else to turn. Beth quickly got in her car and headed to our warehouse to pick up some emergency packs of nappies to see them through for the next couple of weeks.

Beth told us: "It was a real low point for Mum, so to find out there are organisations like Stripey Stork that will prop her up gave her hope. Being able to support with basic items such as nappies, wipes and clothing really goes a long way. Families are living in desperation and with such uncertainty, and the need in our community is only getting worse."

This is the harsh reality that many families are finding themselves in. Being evicted because their rent and bills become unaffordable during these financially difficult times. Living with constant uncertainty and having to make such unthinkable choices.

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Financial review

Income and expenditure during the year

In the 2022/23 reporting period Stripey Stork received grants and donations of £627,197 (2021/22: £377,178) – an increase of £250,019 compared to the previous year.

The rise in income was seen across several funding streams and from a focused execution of our Fundraising Strategy. The first payment from the National Lottery Community Fund just before year end (and before we could start significant work on the programme) partly explains the rise in restricted income. Charity of the Year and corporate partnerships also generated a rise in unrestricted income.

Surrey County Council and Reigate & Banstead Borough Council awarded us Household Support Fund monies which resulted in an increase in income and bought goods for beneficiaries. As our operational capacity increased so did the amount of preloved goods that the team could process and distribute. This is reflected in the amount of donated goods for beneficiaries. Together these increases in new and donated available stock meant that waiting lists remained low and we could respond to the increased level of requests that we received.

Total expenditure for the year was £521,406 (2021/22: £476,169), not including the value of donated goods which were passed on to the families we help.

The opportunity to open a second site in Redhill was a strategic decision to support the expansion of some of our key campaigns (School Days and Santa Stork) which had an impact on our staffing and accommodation costs. We also continued our delivery service which meant that we could reach families across the county.

Donations in kind

In line with best practice accounting to the SORP, the value of donated goods (new and second hand) given out during the year is also included in these accounts.

To value second-hand donated goods for the purposes of the income and expenditure disclosures, we take a second-hand market value estimate of each type of item. Clothing is valued based on the packs we prepare to a checklist, reflecting how we distribute bundled clothing to families.

Brand new items are valued using the recommended retail price (RRP) when they are received. They are included in the value of items distributed in the financial year in which they were received.

The total value for 2022/23 is £849,087 (2021/22: £769,556) which is included in both income and expenditure at the same amount. No balance sheet value is assigned to any donated items held in stock at the year end.

Significant events affecting financial performance and financial position during the year

Securing a significant three-year grant from the National Lottery Community Fund was a key event in the year. This provides some assurance and allows us to implement key streams of work. Our Fundraising Strategy will keep a focus working towards continuing to build a diversified income stream to ensure this growth is sustainable.

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Summary of movement on restricted and unrestricted funds

During the year, Stripey Stork reported unrestricted income of £1,129,693 (2021/22: £969,572) and unrestricted expenditure of £1,140,308 (2021/22: £1,037,519), generating an unrestricted surplus for the year of £16,532 (2021/22: a deficit of £55,846) including transfer between funds.

During the year, Stripey Stork reported restricted income of £373,027 (2021/22: £184,924) and restricted expenditure of £230,185 (2021/22: £208,206), generating a restricted surplus for the year of £115,695 (2021/22: £35,383) including transfer between funds.

At the end of the financial year, the total funds of the charity were £307,854 (2021/22: £175,627), comprising £166,980 (2021/22: £150,448) unrestricted and £140,874 (2021/22: £25,179) restricted income funds.

Reserve Policy

Stripey Stork has assessed the risks and opportunities of the year ahead, and based on these, the Trustees have agreed our reserves policy. We review the policy annually, taking into consideration any new risks or opportunities.

In line with Stripey Stork starting the Spreading Our Wings project in 2023, we have grown our unrestricted reserves. Therefore, our unrestricted reserves rose from £150,448 in August 2022 to £166,980 in August 2023.

Stripey Stork has a diversified income stream. Stripey Stork is not overly reliant upon a single event, donation or grant however we do experience spikes in our income due to receipts linked to specific high profile annual events (like Run Reigate). To mitigate the risk posed by the lumpy nature of income generation we will reserve £35,000 to ensure costs and requests can be covered in those periods where cash receipts are lower.

Stripey Stork has a full repairing and insuring lease on our Reigate warehouse. Whilst the building is insured against damage, we remain liable for running repairs. We anticipate they could cost up to £17,500. Therefore, we are holding £17,500 for repairs.

Stripey Stork maintains good stock levels on all items of baby equipment, clothing and books and toys. This second-hand stock is not insured as we know that our community would be quick to help us replenish the stock in the case of fire, flood or damage to the stock. We anticipate it would take us at least four weeks to receive in the stock and prepare packs to go out to our referral partners. Therefore, we are keeping the money to purchase a month's worth of stock, estimated to be around £45,000.

Our biggest annual campaign is Santa Stork (the Christmas campaign). The team start work on this campaign at the beginning of September, before we launch our public fundraising in October. As our financial year-end is on 31st August, we are holding £25,000 for Santa Stork specifically for expenditure on the campaign.

In the current climate we are aware that some income streams are more vulnerable, and that it will take us time to find a new funder if one funder is not able to continue to support us. Therefore, we are keeping £50,000 to allow us time to apply for new funding grants, and if an application is not successful, it allows us to scale back or increase fundraising efforts elsewhere.

In summary, our reserves policy is to hold a total of £172,500 as unrestricted reserves to cover the above. The unrestricted reserves at 31st August 2023 £166,980 are broadly in line with this policy.

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Going concern

The principal risk that Stripey Stork faces is our ability to sustain the level of income needed to support the ever-increasing number of families who seek our help. Taking these factors into account, the Trustees have reviewed the level of reserves currently held, along with the budgeted income and expenditure, and have concluded that the charity's funds will be sufficient to sustain its activities for a period of at least twelve months from the date of finalising these accounts. Accordingly, the accounts have been prepared on a going concern basis.

Investment policy

In addition to the balance held in the charity's current accounts, cash is placed in short term interest-bearing deposits with UK incorporated banks and building societies, in order to maximise the charity's interest income while at the same time diversifying its exposure to individual institutions. The Trustees currently do not consider other forms of investment to be appropriate.

Structure, governance and management

The organisation is a charitable incorporated organisation (CIO), registered as a charity on 11th May 2015. The charity was established under a CIO Constitution whose only voting members are its charity Trustees. It has no subsidiary undertakings and does not form part of a wider network. Details of the Trustees are disclosed on page two.

In the event of winding-up, members of the charity have no liability to contribute to its assets and no personal responsibility for settling its debts and liabilities. The Trustees are members of the charity, but this entitles them only to voting rights. The Trustees have no beneficial interest in the charity.

Trustees are recruited openly through an interview process conducted by nominated members of the Board. They are inducted by the staff team. The induction includes a briefing and overview of the organisational structure and policies. All Trustees are invited to spend time at the warehouse and to attend volunteering sessions.

Day-to-day management of the charity

The Board of Trustees has collective responsibility for everything that the charity does, including the legal responsibility to ensure it is controlled and properly managed. The Board delegates responsibility for operational management to the Chief Executive. The Chief Executive leads the management team to develop plans, policies and processes following the Board's advice and approval. As of 31st August 2023, the rest of the management team comprised of the Operations Manager and Funding, Finance & Impact Manager. The Board of Trustees is responsible for the strategic direction of the charity and meets every two months with the Chief Executive to review progress and to ensure the charity is on track to meet its objectives. The Board has four sub-committees: finance, HR, operations and partnerships.

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Remuneration policy for key management personnel

All Trustees give their time voluntarily and receive no benefits from the charity. Any expenses reclaimed from the charity are set out in note 12 to the accounts.

In setting salaries, Stripey Stork strives to pay at a competitive level within the local sector and considers changes in the cost of living/inflation and changes to roles and responsibilities. The charity also considers the need to remain prudent so that salary costs are sustainable both at the current time and in the future. All employees are paid at least the wage as defined by the Living Wage Foundation. The Board of Trustees reviews and agrees the annual remuneration of the Chief Executive and agrees the remuneration level of all staff, in conjunction with the Chief Executive.

Volunteers

The Trustees are grateful for the enormous contribution made by Stripey Stork volunteers across a variety of roles whether they help regularly in the warehouse or support us at events. The charity is truly powered by its incredible volunteers, and they are one of Stripey Stork's most critical and valuable assets. There were 366 volunteers during the reporting period.

Equity, diversity and inclusion

We are working towards a goal where our staff team, volunteers and Trustees fully reflect and are representative of the diversity and difference in the lived experiences of the families we support and where individual differences and contributions are truly recognised and valued.

We remain committed to flexible working and most of our staff work part time/term-time. In the reporting period we experimented with advertising roles as term-time or year-round to maximise the appeal of working at Stripey Stork to the broadest possible range of candidates but also to facilitate keeping the warehouse open all year round. This move has led to the appointment of some year-round staff members to our team.

In March 2023 we presented our Equality, Diversity and Inclusion Priorities report. This now influences much of our service design and importantly formed a key part of the Brand Standards and Tone of Voice guidelines document we prepared for the organisation.

Fundraising

Fundraising was led by the Funding, Finance and Impact Manager with significant involvement from the Chief Executive. All the charity's fundraising activities are undertaken in-house by our fundraising team, and we do not have any relationships with external professional fundraisers. We did not receive any complaints about our fundraising.

We keep up to date with changing regulation and ensure we comply with it by changing processes if needed. We are working towards membership of the Fundraising Regulator and our fundraising strategy was approved by the Finance Sub Committee in May 2023. We understand our duty to protect vulnerable people and people's privacy and do not engage in any intrusive methods of raising funds.

Risk management

The charity has a risk register in place which sets out key risks (covering governance, external, regulatory and compliance, financial and operational risk) and how they are managed. The risk register was fully reviewed in May 2023 by the Board and noted at each Board meeting.

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Policies

Policies for all relevant areas are maintained, including safeguarding, health and safety, data protection and finance. Policy review periods are agreed and approved by the board.

Public benefit

The Trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning its future activities. In particular, the Trustees consider how planned activities will contribute to the aims and objectives that have been set.

Related parties and relationships with other organisations

We work in partnership with a wide range of organisations such as I Choose Freedom, The Good Company, Happy Baby, YMCA East Surrey, ESDAS, HomeStart, Citizen's Advice Bureau and local food banks as well as statutory services such as health visitors and local authorities. The charity considers that there are no related party transactions to be disclosed, other than donations from trustees – see note 12 in the accounts.

Future plans

Having secured support from the National Lottery Community Fund, implementing the Spreading Our Wings Programme will be a key focus for the next reporting period.

Through this programme of change we will expand our services (over the next three years) to help even more families. Our goal is to double our operational capacity, extending the support we offer in Surrey and reaching areas not currently supported by a baby bank and will be achieved through:

- Growing the core team and volunteering pool.
- Making our warehouse work harder for us by increasing opening hours year-round.
- Developing our offering for children aged 11-16 years in partnership with the young people who volunteer with us.
- Building relationships with partner organisations (food banks, community centres) to act as local hubs for distributing items via referrals, whilst also collecting donated items
- Increasing support for smaller baby banks in Surrey and near its borders.
- Expanding our delivery service – more deliveries across a wider geography.
- Running seasonal campaigns and special projects from a second site.

The need for Stripey Stork's work is not going to diminish during the coming years. Indeed, the feedback we get from our referral partners is that the rising cost of living, continued high housing and childcare costs means that the next 12 months are looking even more challenging.

Stripey Stork have developed a strong reputation and record for delivery in the local community and we have successfully developed our operational capacity and grown our supporter base. We have the ambition to meet the increasing needs of socially deprived areas and to leverage our capacity and capabilities.

Our 2021-2024 strategic focus remains sound - to target areas of high social need across Surrey, enabled by availability at the right time, and the best possible service – and in the next reporting period the Trustees will gather input for the next round of strategic planning.

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Trustees' annual report for the year ended 31st August 2023

Statement of responsibilities of the Trustees

The Trustees are responsible for preparing the Trustees' annual report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Charity law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charity for that period. In preparing these financial statements, the Trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principles in the Charities SORP;
- Make judgements and estimates that are reasonable and prudent;
- State whether applicable UK Accounting Standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements;
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the Trustees are aware:

- There is no relevant audit information of which the charity's auditors are unaware
- The Trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information

The Trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charity's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Auditors

Third Sector Accountancy Limited were re-appointed as the charity's auditors during the year and have expressed their willingness to continue in that capacity.

The Trustees' annual report has been approved by the Trustees on ^{12 / 06 / 2024} and signed on their behalf by



Karen Lord

Chair of Trustees

Independent auditor's report to the trustees of Stripey Stork

Opinion

We have audited the financial statements of Stripey Stork (the 'charity') for the year ended 31st August 2023 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31st August 2023 and of its incoming resources and application of resources for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Charities Act 2011.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the trustees annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 require us to report to you if, in our opinion:

- the information given in the financial statements is inconsistent in any material respect with the trustees' report; or
- the charity has not kept adequate accounting records; or
- the financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement, set out on page 24, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under section 144 of the Charities Act 2011 and report in accordance with regulations made under Section 154 of that Act.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Capability of the audit in detecting irregularities, including fraud

Based on our understanding of the charity and environment in which it operates, we identified the principal risks of non-compliance with laws and regulations related to pension legislation, tax legislation, employment legislation, health and safety legislation, and other legislation specific to the industry in which the charity operates, and we considered the extent to which non-compliance might have a material effect on the financial statements. We also considered those laws and regulations that have a direct impact on the preparation of the financial statements such as the reporting requirements under the Charities SORP and FRS102, and the Charities Act 2011.

We evaluated management's incentives and opportunities for fraudulent manipulation of the financial statements (including the risk of override of controls), and determined that the principle risks were related to the pressure on management to achieve particular results. Audit procedures performed by the engagement team included:

- Review of policies;
- Discussions with management including consideration of known or suspected instances of non-compliance;
- Evaluating management's controls designed to prevent and detect irregularities;
- Identifying and testing journal entries; and
- Challenging assumptions and judgments made by management.

There are inherent limitations in the audit procedures described above and the further removed non-compliance with laws and regulations is from the events and transactions reflected in the financial statements, the less likely we would become aware of it. Also, the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or intentional misrepresentations, or through collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of the audit report

This report is made solely to the charity's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's trustees as a body for our audit work, for this report, or for the opinions we have formed.

Third Sector Accountancy Limited

Third Sector Accountancy Limited, Statutory Auditor
 Holyoake House
 Hanover Street
 Manchester
 M60 0AS

Third Sector Accountancy Limited is eligible to act as an auditor in terms of section 1212 of the Companies Act 2006.

Stripey Stork
Statement of Financial Activities
for the year ended 31 August 2023

	Note	Unrestricted funds £	Restricted funds £	Total funds 2023 £	<i>Unrestricted funds £</i>	<i>Restricted funds £</i>	<i>Total funds 2022 £</i>
Income from:							
Donations and legacies	3	1,120,863	373,027	1,493,890	964,245	184,677	1,148,922
Charitable activities	4	8,134	-	8,134	4,850	247	5,097
Other trading activities	5	374	-	374	477	-	477
Investments	6	322	-	322	-	-	-
Total income		1,129,693	373,027	1,502,720	969,572	184,924	1,154,496
Expenditure on:							
Raising funds	7	62,792	1,456	64,248	53,191	5,743	58,934
Charitable activities	8	1,077,516	228,729	1,306,245	984,328	202,463	1,186,791
Total expenditure		1,140,308	230,185	1,370,493	1,037,519	208,206	1,245,725
Net income/(expenditure) for the year	10	(10,615)	142,842	132,227	(67,947)	(23,282)	(91,229)
Transfer between funds		27,147	(27,147)	-	12,101	(12,101)	-
Net movement in funds for the year		16,532	115,695	132,227	(55,846)	(35,383)	(91,229)
Reconciliation of funds							
Total funds brought forward		150,448	25,179	175,627	206,294	60,562	266,856
Total funds carried forward		166,980	140,874	307,854	150,448	25,179	175,627

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

Stripey Stork
Charity number 1161613

Balance sheet as at 31 August 2023

	Note	2023	2022
		£	£
Fixed assets			
Tangible assets	15	13,025	17,215
Total fixed assets		13,025	17,215
Current assets			
Stock		14,936	9,885
Debtors	16	14,095	19,072
Cash at bank and in hand		279,650	139,450
Total current assets		308,681	168,407
Liabilities			
Creditors: amounts falling due in less than one year	17	(13,852)	(9,995)
Net current assets		294,829	158,412
Total assets less current liabilities		307,854	175,627
Net assets		307,854	175,627
The funds of the charity:			
Unrestricted income funds	19	166,980	150,448
Restricted income funds	18	140,874	25,179
Total charity funds		307,854	175,627

The notes on pages 31 to 50 form part of these accounts.

Approved by the trustees on 12 / 06 / 2024 and signed on their behalf by:

J. Benfield

.....
J Benfield
Trustee

Stripey Stork

Statement of Cash Flows
for the year ending 31 August 2023

	Note	2023 £	2022 £
Cash provided by/(used in) operating activities	22	139,878	(74,159)
<hr/>			
<i>Cash flows from investing activities:</i>			
Purchase of tangible fixed assets		-	(5,099)
<hr/>			
Cash provided by/(used in) investing activities		322	(5,099)
<hr/>			
Increase/(decrease) in cash and cash equivalents in the year		140,200	(79,258)
Cash and cash equivalents at the beginning of the year		139,450	218,708
<hr/>			
Cash and cash equivalents at the end of the year		279,650	139,450
<hr/> <hr/>			

1 Accounting policies

The principal accounting policies adopted, judgments and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

a Basis of preparation

The accounts (financial statements) have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued in October 2019 and the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and the Charities Act 2011 and UK Generally Accepted Practice as it applies from 1

The accounts (financial statements) have been prepared to give a 'true and fair' view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair view'. This departure has involved following Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued in October 2019 rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005 which has since been withdrawn.

Stripey Stork meets the definition of a public benefit entity under FRS102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

The financial statements are presented in sterling which is the functional currency of the charity and rounded to the nearest £ sterling.

b Preparation of the accounts on a going concern basis

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.

c Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

Income received in advance of a provision of a specified service is deferred until the criteria for income recognition are met.

d Donated goods and services

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), general volunteer time is not recognised; refer to the trustees' annual report for more information about their contribution.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

The charity receives a wide range of donations from the general public of second hand baby and children's clothing, cots, buggies and various other types of goods needed for babies and children. All these donations are passed on to families in need free of charge. These donations were valued at an estimated second hand value recorded both as income and expenditure (this year: £849,087, 2022: £769,556) in the accounts. The second hand value of these gifts is recognised in the accounts when they are distributed to the beneficiary. The stock of second hand goods is not recognised in the accounts because it would be impractical to record this information, and the costs of attempting to do so would outweigh any benefit to the users of the accounts or the charity.

Donations of new goods are valued at their recommended retail price.

e Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the Bank.

f Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of charity.

Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose.

Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

g Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Costs of raising funds comprise the costs of fundraising events, marketing and website costs, and their associated support costs.
- Expenditure on charitable activities includes the costs of operating baby and young children's clothing banks undertaken to further the purposes of the charity and their associated support
- Other expenditure represents those items not falling into any other heading.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

Notes to the accounts for the year ended 31 August 2023 (continued)

h Allocation of support costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include back office costs, finance, personnel, payroll and governance costs which support the charity's programmes and activities. These costs have been allocated on a percentage basis as follows: raising funds 4% (2022: 4%) and charitable activities 96% (2022: 96%). A breakdown of those costs are set out in note 9.

i Operating leases

Operating leases are leases in which the title to the assets, and the risks and rewards of ownership, remain with the lessor. Rental charges are charged on a straight line basis over the term of the lease.

j Tangible fixed assets

Individual fixed assets costing £1,000 or more are capitalised at cost and are depreciated over their estimated useful economic lives on a straight line basis as follows:

Fixtures and fittings	10% straight-line, or the life of the lease
Computers and equipment	33% straight-line

k Stock

Stock is new items purchased by the charity for distribution to beneficiaries and includes items such as mattresses and toiletries. This is valued at the lower of cost or net realisable value.

l Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

m Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

n Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

Notes to the accounts for the year ended 31 August 2023 (continued)

o Pensions

Employees of the charity are entitled to join a defined contribution scheme. The charity's contribution is restricted to the contributions disclosed in note 11. There were no outstanding contributions at the year end. The costs of the defined contribution scheme are allocated to the activities and funds of the charity in proportion to the wage cost incurred in those activities and funds.

2 Legal status of the charity

The charity is a charitable incorporated organisation registered with the Charity Commission and has no share capital. The registered office address is disclosed on page 1.

Stripey Stork

Notes to the accounts for the year ended 31 August 2023 (continued)

3 Income from donations and legacies

	Unrestricted £	Restricted £	Total 2023 £	<i>Unrestricted</i> £	<i>Restricted</i> £	<i>Total 2022</i> £
Donations and grants	254,170	373,027	627,197	192,501	184,677	377,178
Legacies	10,000	-	10,000	-	-	-
Donated goods for beneficiaries	849,087	-	849,087	769,556	-	769,556
Donated services	7,606	-	7,606	2,188	-	2,188
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
Total	1,120,863	373,027	1,493,890	964,245	184,677	1,148,922
	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>

4 Income from charitable activities

Income from charitable trading

Sales	1,367	-	1,367	1,720	247	1,967
Corporate volunteering	6,767	-	6,767	3,130	-	3,130
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
Total	8,134	-	8,134	4,850	247	5,097
	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>

Stripey Stork

Notes to the accounts for the year ended 31 August 2023 (continued)

5 Income from other trading activities

	Unrestricted £	Restricted £	Total 2023 £	<i>Unrestricted</i> £	<i>Restricted</i> £	<i>Total 2022</i> £
Other income	374	-	374	477	-	477
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
	374	-	374	477	-	477
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>

6 Investment income

	Unrestricted £	Restricted £	Total 2023 £	<i>Unrestricted</i> £	<i>Restricted</i> £	<i>Total 2022</i> £
Income from bank deposits	322	-	322	-	-	-
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
	322	-	322	-	-	-
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>

Stripey Stork

Notes to the accounts for the year ended 31 August 2023 (continued)

7 Cost of raising funds

	Unrestricted £	Restricted £	2023 £	<i>Unrestricted</i> £	<i>Restricted</i> £	2022 £
Staff costs	45,655	-	45,655	35,438	3,947	39,385
Website and marketing costs	8,564	325	8,889	7,756	122	7,878
Event costs and fundraising platform fees	3,214	1,086	4,300	1,571	1,010	2,581
Accommodation costs	2,277	-	2,277	1,770	387	2,157
Consulting and freelance	-	-	-	3,744	-	3,744
Depreciation	168	-	168	940	-	940
Governance costs (see note 9)	1,049	-	1,049	815	92	907
Support costs (see note 9)	1,865	45	1,910	1,157	185	1,342
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
	62,792	1,456	64,248	53,191	5,743	58,934
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>

Stripey Stork

Notes to the accounts for the year ended 31 August 2023 (continued)

8 Analysis of expenditure on charitable activities

	Total 2023 £	Total 2022 £
Staff costs	113,201	90,911
Other staff costs	3,003	2,686
Consulting and freelance costs	8,964	416
Volunteer costs	1,319	985
Accommodation	62,018	51,094
Donated good for beneficiaries	849,087	769,556
Bought goods for beneficiaries	175,480	197,292
Consumables	5,143	3,903
Insurance	1,100	916
Travel and deliveries	8,174	3,162
Sundry costs	1,184	1,093
IT development	2,514	5,716
Depreciation	4,023	5,084
Governance costs (see note 9)	25,178	21,761
Support costs (see note 9)	45,857	32,216
	<hr/>	<hr/>
	1,306,245	1,186,791
	<hr/>	<hr/>
Restricted expenditure	228,729	202,463
Unrestricted expenditure	1,077,516	984,328
	<hr/>	<hr/>
	1,306,245	1,186,791
	<hr/>	<hr/>

Stripey Stork

Notes to the accounts for the year ended 31 August 2023 (continued)

9 Analysis of governance and support costs

	Basis of apportionment	Support £	Governance £	Total 2023 £	Support £	Governance £	Total 2022 £
Staff costs	percentage	32,370	18,790	51,160	24,235	15,996	40,231
IT support costs	percentage	5,051	-	5,051	4,990	-	4,990
Accountancy services	percentage	1,215	6,060	7,275	1,083	5,399	6,482
Consultancy, legal and professional	percentage	2,661	-	2,661	-	-	-
Computer and software	percentage	6,469	-	6,469	3,250	-	3,250
Governance support	percentage	-	1,378	1,378	-	1,273	1,273
		<hr/>	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
		47,766	26,228	73,994	33,558	22,668	56,226
		<hr/>	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
Analysed between							
Fundraising		1,910	1,049	2,959	1,342	907	2,249
Charitable activities		45,857	25,178	71,035	32,216	21,761	53,977
		<hr/>	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
		47,767	26,227	73,994	33,558	22,668	56,226
		<hr/>	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>

Notes to the accounts for the year ended 31 August 2023 (continued)

10 Net income/(expenditure) for the year

This is stated after charging/(crediting):	2023	2022
	£	£
Depreciation	4,190	6,024
Operating lease rentals:		
Property	42,605	35,000
Auditor's remuneration - audit fees	4,620	4,200
Auditor's remuneration - accountancy fees	1,440	1,200
	<u> </u>	<u> </u>

11 Staff costs

Staff costs during the year were as follows:

	2023	2022
	£	£
Wages and salaries	196,756	166,242
Social security costs	10,669	2,249
Pension costs	2,591	2,036
	<u> </u>	<u> </u>
	210,016	170,527
	<u> </u>	<u> </u>

Note re social security costs

Part of the difference in social security costs shown stems from a change in how Employment Allowance is treated in the accounts. Previously the employment allowance and social security costs were netted off and the balance was shown as the expense. However, the employment allowance is considered a grant and so should be shown as income. This means that the social security costs have been shown in full.

Allocated as follows:

Cost of raising funds	45,655	39,385
Charitable activities	113,201	90,911
Support costs	32,370	24,235
Governance costs	18,790	15,996
	<u> </u>	<u> </u>
	210,016	170,527
	<u> </u>	<u> </u>

No employee has employee benefits in excess of £60,000 (2022: Nil).

The average number of staff employed during the period was 14 (2022: 13).

The average full time equivalent number of staff employed during the period was 6.8 (2022: 5.7).

The key management personnel of the charity comprise the trustees, the Chief Executive, Operations Manager, Partnership Manager and the Funding, Finance and Impact Manager. The total employee benefits of the key management personnel of the charity were £114,426 (2022: £95,291).

Notes to the accounts for the year ended 31 August 2023 (continued)

12 Trustee remuneration and expenses, and related party transactions

Neither the Trustee Board nor any persons connected with them received any remuneration or reimbursed expenses during the year (2022: £Nil).

No trustee received travel and subsistence expenses during the year (2022: £Nil).

There are aggregate donations of £5,811 from Trustees (2022: £Nil) of which £71 were for restricted funds. There are no donations from related parties which are outside the normal course of business.

No trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity, including guarantees, during the year (2022: £Nil).

13 Government grants

The government grants recognised in the accounts were as follows:

	2023 £	2022 £
HMRC Employment Allowance	5,514	4,486
National Lottery Community Fund	84,647	-
Reigate and Banstead Borough Council	35,627	12,748
Surrey County Council	46,720	45,500
Tandridge District Council	2,000	-
	<hr/>	<hr/>
	174,508	62,734
	<hr/>	<hr/>

There were no unfulfilled conditions and contingencies attaching to the grants.

14 Corporation tax

The charity is exempt from tax on income and gains falling within Chapter 3 of Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects. No tax charges have arisen in the charity.

Notes to the accounts for the year ended 31 August 2023 (continued)

15 Fixed assets: tangible assets

	Fixtures and fittings £	Computers and Equipment £	Total £
Cost			
At 1 September 2022	20,260	11,022	31,282
	<hr/>	<hr/>	<hr/>
At 31 August 2023	20,260	11,022	31,282
	<hr/>	<hr/>	<hr/>
Depreciation			
At 1 September 2022	6,121	7,946	14,067
Charge for the year	2,350	1,840	4,190
	<hr/>	<hr/>	<hr/>
At 31 August 2023	8,471	9,786	18,257
	<hr/>	<hr/>	<hr/>
Net book value			
At 31 August 2023	11,789	1,236	13,025
	<hr/>	<hr/>	<hr/>
At 31 August 2022	14,139	3,076	17,215
	<hr/>	<hr/>	<hr/>

16 Debtors

	2023 £	2022 £
Trade debtors	339	-
Rental deposit	8,750	8,750
Prepayments and accrued income	5,006	10,322
	<hr/>	<hr/>
	14,095	19,072
	<hr/>	<hr/>

17 Creditors: amounts falling due within one year

	2023 £	2022 £
Trade creditors	6,171	4,008
Other creditors and accruals	7,681	5,987
	<hr/>	<hr/>
	13,852	9,995
	<hr/>	<hr/>

Stripey Stork

Notes to the accounts for the year ended 31 August 2023 (continued)

18 Analysis of movements in restricted funds 2023

		Balance at 1 September 2022 £	Income £	Expenditure £	Transfers £	Balance at 31 August 2023 £
A Gift for Mum Campaign	donation	545	774	(1,096)	-	223
Arnold Clark Community Fund	grant	529	-	(506)	-	23
Community Foundation for Surrey	grant	-	32,100	(16,597)	-	15,503
Cots for Tots	grant	-	2,925	(1,389)	-	1,536
Esure Appeal *	donation	120	-	-	(120)	-
Expansion Plans	grant	1,505	-	(1,505)	-	-
Fidelity International - Winter Warmth & Dignity	grant	-	2,000	(2,000)	-	-
Gatwick Airport Community Trust *	grant	323	-	-	(323)	-
Hendy Foundation	grant	-	2,500	(2,500)	-	-
Lexis Nexis Risk Solutions - Safe Start Fund	donation	-	3,000	(3,000)	-	-
Movement for Good	grant	1,000	-	(691)	-	309
Neighbourly	grant	-	500	-	-	500
Peter Harrison Foundation **	grant	510	-	-	(510)	-
Reigate & Banstead Borough Council - Household Support Fund ***	grant	-	34,627	(30,325)	(2,700)	1,602
Rent Appeal *	donation	382	1,550	(1,933)	1	-
Round Table 119	grant	-	1,600	(1,094)	-	506
Santa Stork Campaign ****	donations & grants	9,160	127,354	(68,799)	(16,285)	51,430
School Days	donations & grants	-	11,623	(10,476)	-	1,147

(continued)

Stripey Stork

Notes to the accounts for the year ended 31 August 2023 (continued)

Restricted funds note (continued)

		Balance at 1 September 2022 £	Income £	Expenditure £	Transfers £	Balance at 31 August 2023 £
St Faith's Trust	grant	6,074	15,000	(13,622)	-	7,452
Stripes4Stripey Campaign *	donation	903	3,636	(2,791)	(448)	1,300
Surrey County Council: Household Support Fund ***	grant	-	44,720	(38,139)	(6,500)	81
Surrey Heartlands NHS LMNS - Baby Box Project	grant	-	8,000	(6,988)	-	1,012
Tandridge District Council	grant	-	2,000	(2,000)	-	-
The National Lottery Community Fund *	grant	262	74,718	(17,319)	(262)	57,399
The Screwfix Foundation	grant	-	4,400	(3,692)	-	708
Ukrainian Refugee Appeal	donation	298	-	(298)	-	-
VINCI UK Foundation	grant	3,568	-	(3,425)	-	143
Total		25,179	373,027	(230,185)	(27,147)	140,874

Notes for transfers

* Minor fund balances brought forward from the previous year had in fact been spent on items for beneficiaries but were paid out of unrestricted funds.

** The Peter Harrison Foundation balance was spent on Salesforce implementation and iPads. The expenditure was capitalised.

*** Household Support Grants: as agreed with funders, part of the grants were used as contribution to delivery and administrative expenses.

**** Santa Stork grants : part of the grants were used to cover core salary costs as agreed with funders.

(continued)

Stripey Stork

Notes to the accounts for the year ended 31 August 2023 (continued)

Restricted funds note (continued)

Analysis of movements in restricted funds 2022

		Balance at 1 September 2021 £	Income £	Expenditure £	Transfers £	Balance at 31 August 2022 £
52 Lives	grant	-	1,400	(1,400)	-	-
A Gift for Mum Campaign	donation	71	1,635	(1,161)	-	545
Afghan Refugees	donation	1,405	2,200	(5,497)	1,892	-
Arnold Clark Community Fund	grant	-	2,000	(1,471)	-	529
Bags for School Campaign	donation	-	1,149	(1,152)	3	-
CMS Social Impact Fund	grant	-	500	(500)	-	-
Community Foundation Surrey	grant	13,483	-	(13,483)	-	-
Cots for Tots **	donation	2,044	500	(500)	(2,044)	-
Esure Appeal	donation	454	-	(334)	-	120
Expansion Plans	grant	4,430	-	(2,925)	-	1,505
Gatwick Airport Community Trust 2020	grant	323	-	-	-	323
Greggs Foundation	grant	988	-	(988)	-	-
Greggs Foundation UK Recovery Fund Project	grant	-	3,850	(3,850)	-	-
ICG Foundation	grant	-	8,000	(8,000)	-	-
Kitchen Fund *	grant	4,524	-	-	(4,524)	-
Localgiving **	donation	359	-	-	(359)	-
Movement for Good	grant	-	1,000	-	-	1,000
National Emergencies Trust	grant	-	12,123	(12,123)	-	-
National Lottery Community Fund	grant	262	-	-	-	262
Neighbourly	grant	500	-	(500)	-	-
New Nest **	grant	1,992	-	-	(1,992)	-
Peter Harrison Foundation	grant	510	-	-	-	510

(continued)

Stripey Stork

Notes to the accounts for the year ended 31 August 2023 (continued)

Restricted funds note (continued)

		Balance at 1 September 2021 £	Income £	Expenditure £	Transfers £	Balance at 31 August 2022 £
Reigate & Banstead Borough Council	grant	-	7,748	(7,748)	-	-
Household Support Fund Grant						
Reigate & Banstead Borough Council Small	grant	-	2,000	(2,000)	-	-
Grants Funding						
Rent Appeal	donation	4,629	1,620	(5,867)	-	382
Santa Stork Campaign	donations & grants	14,280	59,390	(64,510)	-	9,160
Shanley Foundation	grant	-	1,000	(1,000)	-	-
St Faith's Trust	grant	-	15,000	(8,926)	-	6,074
Stripes4Stripey Campaign	donation	7,231	3,031	(9,359)	-	903
Surrey County Council Winter Grant **	grant	2,577	-	-	(2,577)	-
Surrey County Council Household Support Grant ***	grant	-	45,000	(42,500)	(2,500)	-
Tandridge District Council 2021	grant	500	-	(500)	-	-
Ukrainian Refugee Appeal	donation	-	2,323	(2,025)	-	298
VINCI UK Foundation	grant	-	6,455	(2,887)	-	3,568
Walton Charity	grant	-	7,000	(7,000)	-	-
Total		60,562	184,924	(208,206)	(12,101)	25,179

* This fund had been fully spent on furnishing the kitchen at the Albert Road North warehouse and the expenditure was capitalised. The kitchen being the property of the charity, the value of the funds brought forward was transferred to unrestricted funds.

** Funds had been fully spent on stock in the previous year. Any remaining stock became part of unrestricted funds.

*** SCC Household Support Grant: £2,500 of the grant was used as contribution to delivery and administrative expenses.

(continued)

Stripey Stork

Notes to the accounts for the year ended 31 August 2023 (continued)

Restricted funds note (continued)

Name of restricted fund	Description, nature and purposes of the fund
52 Lives	Grant towards our Christmas campaign, Santa Stork
A Gift for Mum Campaign	Individual donations for our Mother's Day campaign
Afghan Refugees	Appeal to provide packages of support to Afghan refugees arriving in the UK
Bags for School Campaign	
Arnold Clark Community Fund	Two grants, to cover purchase of new items for beneficiaries and for Santa Stork project costs
CMS Social Impact Fund	Grant to purchase school essentials items for beneficiaries
Community Foundation Surrey	Grant to cover salary costs
Cots for Tots **	Donated funds used to purchase new mattresses
Esure Appeal	Funds raised by Esure to purchase items for direct help
Expansion Plans	Funds raised to pilot delivery of support packages
Gatwick Airport Community Trust 2020	Funding to make videos for website
Greggs Foundation	Grant to cover core funding
Greggs Foundation UK Recovery Fund Project Grant	Grant towards our referral co-ordinator's salary
ICG Foundation	Grant for Santa Stork presents
Kitchen Fund *	Award used for furnishing kitchen in Albert Road North warehouse, funding provided by Councillors' Community Awards from Cllr Thomson and Cllr Grant-Duff alongside funding from Reed Business Information
LexisNexis Risk Solutions: Safe Start Fund	Grant for purchasing the essential items needed to provide a safe start young children
Localgiving **	Donations and matched funding to purchase essential items to replenish stock during Covid lockdowns and support our Christmas campaign, Santa Stork
Movement for Good	Grant to purchase bespoke items for children with additional needs
National Emergencies Trust	Match funding for our Crowdfunder Santa Stork campaign
National Lottery	Grant to cover costs of Office Manager
Neighbourly	Grants towards our Christmas campaign, Santa Stork and to purchase items for our preschool activity bags
New Nest	Grant to cover refurbishment of the Albert Road North warehouse. Funding provided by Gatwick Airport Community Trust, Horley Lion, Reigate and Redhill Roundtable (RT119) and Reigate Soroptimists
Peter Harrison Foundation	Grant towards the development of our new referrals system

(continued)

Stripey Stork

Notes to the accounts for the year ended 31 August 2023 (continued)

Restricted funds note (continued)

Name of restricted fund	Description, nature and purposes of the fund
Reigate & Banstead Borough Council Household Support Fund	Grant to purchase goods for beneficiaries
Reigate & Banstead Borough Council Small Grants Funding	Grant towards our Christmas campaign, Santa Stork
Rent Appeal	Individual donations to cover rental costs
Safe Start	
Santa Stork Campaign	Individual donations and grants for the Christmas campaign
Shanley Foundation	Grant towards our Christmas Campaign, Santa Stork
St Faith's Trust	Grant to support teenagers in need: towards the salary of our Young People's Volunteer Co-ordinator and Operations Manager
Stripes4Stripey Campaign	Individual donations to buy new clothes, including socks, pants and pyjamas for clothing packs
Surrey County Council Winter Grant **	Grant for direct spend on winter warmer items and essential core stock (buggies, stair gates, cots, blankets & onesies/pjs)
	Grant to purchase new items for beneficiary families
Surrey County Council Household Support Fund Grant ***	
Surrey Heartlands NHS LMNS Baby Box Project	Grant to work with NHS Surrey Heartlands LMNS to deliver British Baby Box packs to families facing hardship living in temporary accommodation and to provide hospital bags for pregnant women
Tandridge District Council 2021: Tandridge Together Community Fund 2021	Grant to develop our in-kind donations
VINCI UK Foundation	Grant to cover maintenance costs: roller shutter doors, roof repairs and purchase of a new washing machine
Walton Charity	A grant towards our Christmas campaign, Santa Stork, for presents for children in Elmbridge

Notes to the accounts for the year ended 31 August 2023 (continued)

19 Analysis of movement in unrestricted funds

	Balance at 1 September 2022 £	Income £	Expenditure £	Transfers £	As at 31 August 2023 £
General fund	150,448	1,129,693	(1,140,308)	27,147	166,980
	<u>150,448</u>	<u>1,129,693</u>	<u>(1,140,308)</u>	<u>27,147</u>	<u>166,980</u>

Comparative period

	Balance at 1 September 2021 £	Income £	Expenditure £	Transfers £	As at 31 August 2022 £
General fund	206,294	969,572	(1,037,519)	12,101	150,448
	<u>206,294</u>	<u>969,572</u>	<u>(1,037,519)</u>	<u>12,101</u>	<u>150,448</u>

**Name of
unrestricted fund**

Description, nature and purposes of the fund

General fund The free reserves after allowing for all designated funds

20 Analysis of net assets between funds

	General fund £	Designated funds £	Restricted funds £	Total 2023 £
Tangible fixed assets	13,025	-	-	13,025
Net current assets/(liabilities)	153,955	-	140,874	294,829
Total	<u>166,980</u>	<u>-</u>	<u>140,874</u>	<u>307,854</u>

Comparative period

	General fund £	Designated funds £	Restricted funds £	Total 2022 £
Tangible fixed assets	17,215	-	-	17,215
Net current assets/(liabilities)	133,233	-	25,179	158,412
Total	<u>150,448</u>	<u>-</u>	<u>25,179</u>	<u>175,627</u>

21 Operating lease commitments

The charity's total future minimum lease payments under non-cancellable operating leases is as follows for each of the following periods:

	Property	
	2023	2022
	£	£
Less than one year	42,800	35,000
One to five years	-	23,333
	<hr/>	<hr/>
	42,800	58,333
	<hr/> <hr/>	<hr/> <hr/>

22 Reconciliation of net movement in funds to net cash flow from operating activities

	2023	2022
	£	£
Net income/(expenditure) for the year	132,227	(91,229)
Adjustments for:		
Depreciation charge	4,190	6,024
Decrease/(increase) in stock	(5,051)	615
Decrease/(increase) in debtors	4,977	8,441
Increase/(decrease) in creditors	3,857	1,990
	<hr/>	<hr/>
Net cash provided by/(used in) operating activities	139,878	(74,159)
	<hr/> <hr/>	<hr/> <hr/>