



Additional Needs and Disabilities

Information - Advice - Support - Empowerment

ANNUAL REPORT 2020-21



'Small Charity - Huge Impact'



CHAIRPERSON'S STATEMENT

Welcome to POINT's annual report for 2020-2021!

Last year I said this was an unusual year for us all, I hadn't expected to be saying the same a year later.

We know that families of children and young people with SEND have had an extremely challenging year and we hope you are continuing to keep safe and well.

POINT have endeavoured to respond to your needs with additional service provisions like the SEND Helpline, providing a life line of support to families during incredibly difficult and challenging circumstances, to fulfil the gaps left by central government funding providing laptops to disadvantaged families so that children and young people can access their educational entitlement.

All of this has been delivered whilst simultaneously services have seen a significant rise in demand, have been forced to move to virtual ways of working and have not been able to engage or interact face to face with our service users for over 12 months.

Despite these challenges, POINT have continued to focus on keeping in touch with

you, supporting our members and service users and you have continued to place your trust in POINT, telling us that overall our services are meeting your needs extremely well.

I want to pay tribute to our members, staff, volunteers and trustees who have all shown their resilience and determination to make sure children and young people with SEND can access the best services available to support their needs in a timely manner.

On behalf of the Board of Trustees, I would like to thank you for your understanding, and continued support over the last 11 years; no more so than during the extraordinary last 12 months and I look forward to seeing you at a POINT event in the near future when the restrictions have eased and we are able to get back together.

A handwritten signature in dark ink, consisting of a stylized 'D' followed by a series of loops and a long horizontal stroke.

DEREK RHODEN

Chair of the board of Trustees

SOCIAL VALUE IN ACTION

As an organisation built from community roots, POINT strive to deliver values that support our people, places and environments. 2020-21 saw numerous challenges but we have delivered on our commitments to social value

Promoting employment and Economic Sustainability

- **11** paid employment opportunities.
- **91%** of our team are resident in our localities.
- **85%** of income reinvested within operational localities to support local supply chain.

- POINT continue to champion fair pay for its employees. We continue to pay the Living Wage Foundation minimum rates of pay. This creates greater financial stability and opportunities for the local pound to be re-invested in local business.
- In spite of the pandemic, POINT retained a full workforce throughout the 2020-21 year.

Raising Living Standards of Local Residents

Promoting participation and Citizen Engagement

POINT continue to champion co-production and have represented service user voice through over 25 partnerships, shaping policy, practice and outcomes that meet the needs of children and young people with SEND; and their parent carers.

- **16** volunteer opportunities supported.
- **72%** of current workforce gained employment through POINT's volunteering pathways.

Build capacity and sustainability of the voluntary sector

Promoting Equality, Fairness and Inclusion

- 900 families empowered with information, Advice and Support.
- Development of the NICE kitemark promoting inclusive employment to support neurodiversity.

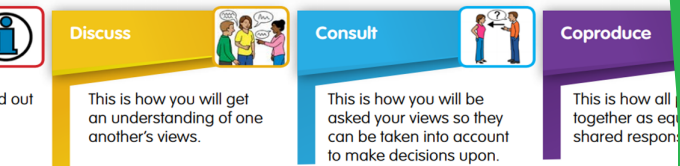
- 37.2% of our energy comes from renewables v's 24% nationally.
- Working with an Oldham based company, POINT have removed 92% of chemical cleaners from use in our charity an increase of 7% from 2019-20 further reducing the environmental impact of our work.
- Through robust contracting processes, 82% of materials are upcycled or recycled by POINT

Promoting environmental sustainability

OLDHAM PARENT CARER FORUM

Involvement Levels

It takes many forms, we need to be clear and honest about what we are working at.



Involvement Can Only Happen If:

- ✓ Meetings are not intimidating
- ✓ No jargon is used
- ✓ Meetings are held at appropriate times & run to time
- ✓ Meetings are interesting and well planned

er delivers better outcomes. We need each other to achieve



Clinical Commissioning

Oldham Parent Carer Forum has continued to ensure that the voice of parents and carers is heard despite the pandemic. The Forum has adapted swiftly and confidently to move their presence to a virtual offer, ensuring parents/carers continued to have access to the service.

The extent of lockdowns in Oldham increased the challenges faced by families and the Forum saw an uptake in requests for support and information.

The Forum changed their monthly tea and toast sessions to become online coffee and catch up and increased the frequency of the sessions to ensure more parents/carers had access during the day and in the evenings.

Oldham Parent Carer Forum secured a £15K grant to purchase chrome-books to support families of children/young people in Oldham with SEND to access virtual education.

Oldham Parent Carer Forum's online events, which have covered a number of supportive topics, helped reduced isolation during the pandemic. We have also offered one to one sessions for those parents and carers who have struggled using online tools.

The Forum has maintained contact weekly with the most vulnerable families during the pandemic and these welfare checks have been vital in reducing the feelings of isolation and giving the right support when needed.

Our annual celebration event for co-production has had to be delayed due to Covid but be assured when we finally get to celebrate our 10th year of co-production (in our 12th year!!) it will be bigger and better than any other year. We cannot wait to welcome you all back and what a celebration it will be!



Impact and Outcomes

Oldham Parent Carer Forum have continued to ensure that your voice is heard during these unprecedented times and our team of staff and volunteers have continued to attend and represent your parental voice across all local and regional strategic workstreams.

PQINT saw engagement increase with memberships up by 2.2% in 2020-21

The successful funding bid through the Pears Foundation has meant that families without the right technology were supplied with Chromebooks for their child/young person during lockdowns to access online learning.

73 families supplied with Chromebooks for online lessons

The Forum working with Oldham SENDIASS offered online SEND Law workshops which have increased parent/carers knowledge, confidence, skills, resilience and empowerment. These workshops were heavily oversubscribed and more sessions will hopefully be offered in 2021-22.

180 parent/carers empowered through SEND Legal Workshops

2368

MEMBERS

an increase of 2.2% in 2020-21

1082

ENGAGEMENT OPPORTUNITIES

No of people attending online sessions

180

SEND LEGAL WORKSHOPS

No of people who attended joint sessions

OLDHAM SENDIAS SERVICE



The Oldham SENDIAS service faced significant demand in 2020-21. Their primary role is to support families of children with SEND and Young people with SEND aged 16+ to access impartial information, advice and support relating to their Education, Health and Social Care Needs.

As you would anticipate, the pandemic has had significant and long term impacts on children, young people and families across this area of support and the team have worked tirelessly throughout the pandemic to support families and young people to navigate the impacts of the pandemic whilst simultaneously supporting outcomes with reductions in services.

In 2020-21 all face to face meetings and activity were suspended inline with national restrictions, however the team were able to deliver a full service, virtually and to ensure that virtual technologies were deployed to ensure they could attend virtual meetings and support families fully from signposting to attendance at the SEND Tribunal.

"A key service for the diverse communities of Oldham. The team goes out of their way to help others. The support from POINT has helped my daughter develop and helped us as a family to manage."... Parent/Carer

POINT had previously recieved additional funding for a young persons officer post, which had been successful in empowering young people aged 16+ to access the service and seek the information, advice and support they needed as they transitioned to adulthood and employment. Unfortunately this funding was discontinued during the pandemic and capacity of the service was reduced. However in spite of these challenges the service continued to provide exceptional levels of support, in the face of unprecedented demand and you continued to evidence how highly regarded the service is through your feedback.

POINT have been working on a proposal to develop the capacity of the service in 2021-22 to ensure that we have the right capacity to meet need at the right time. We hope to share positive news in the first half of 2021-22.



Impact and Outcomes

Service referrals remained high despite the impact of school closures during 2020-21. Additional support was also implemented by the wider POINT charity in the form of the SEND Helpline which evidences that demand for the service remains significant and the charity needs to ensure the service structure continues to meet the medium term case trajectory.

96% of you said that the service made a lot or a great deal of difference for your child or young persons.

The service, through its transformation to a virtual offer ensured that there was no break in provision and no reduction in quality or accessibility. The feedback scores about the difference the service has made to you were incredible and we thank all our service users for placing your trust in the service at what is often extremely challenging times.

94% of you said it was easy to get in touch and welcomed the online content to access self-support

During 2020-21 98.2% of service users rated our overall service at least Good, with 92.6% of you telling us it was excellent. This is a 2% increase on 2020-21 and evidences how the service has adapted to the pandemic without impacting on the quality or timeliness of our delivery

Service user satisfaction ratings improved by 2% on the previous year and you continue to tell us the service is meeting or exceeding your needs

931

SERVICE REFERRALS
during 2020-21

94.5%

WOULD RECOMMEND
our service to other families

98.2%

SATISFACTION
the overall rating YOU gave our service

ABILITY WHEELZ



Ability Wheelz endured countless closures due to the Covid-19 pandemic . POINT used this time as positively as possible and carried out some refurbishment to the centre including new lighting, signage, and fire safety equipment.

This was alongside putting stringent processes and procedures in place so that the centre was Covid-19 compliant when able to re-open.

Further refurbishment is ongoing to ensure that the centre is a safe and a more accessible environment for all our children, young people and their families.

"Lovely quiz session. Chris interacted well with all the children, he involved the children in decision making for future sessions. I thought the session worked well and Samuel would be happy to attend future sessions".... Parent/Carer

When it became clear that re-opening was not an option the Ability Wheelz team adapted their offer. They devised a series of online activities in the evenings and weekends to ensure Oldham's children and young people had access to social interaction during lockdowns.

Thanks to the secured investment from 2019-20 we were able to purchase 5 new adapted cycles which were delivered during lockdown. These new cycles will increase accessibility to the centre and ensure that we continue to offer the widest range of cycles to meet the needs of children, young people and adults with Disabilities, making outdoor activity fun, accessible and inclusive



Ability Wheelz continues to be a valuable activity for the Oldham community and POINT are proud to continue to delivery this service to our children and young people and their families.

Impact and Outcomes

As a result of our investment secured for the centre, older equipment was replaced by newer lightweight models, making the centre more accessible to children, young people and adults with SEN and Disabilities enhancing their access to community engagement, social, health and wellbeing activities.

76.2% of you said that the online activity was excellent

As a result of adapting our offer to online activities, POINT were able to successfully engage children and young people who were feeling socially isolated due to lockdown. POINT are very proud of the flexibility of our team members in adapting to these changes and their commitment in ensuring families still received crucial health and wellbeing support.

"No problems at all, all the staff involved gave me alternative activities to do for Ella just using arms or seated options. Very impressed"

During 2020-21 service user feedback was not available for Ability Wheelz due to the extended closures. However, feedback in relation to the online activities was extremely positive.

"Theo said he would like more questions on continents. He had so much fun, thank you!"

30

**HOURS OF ONLINE
ACTIVITY**

delivered in 2020-21

70

ONLINE ACTIVITIES

no of children and young people
attending the sessions

95.2%

**FRIENDLINESS OF
OUR TEAM**

the excellent rating YOU gave

SEND TRAINING & WORKSHOPS



The Workshops and Training Service was once again commissioned to deliver the Oldham Post-Diagnosis pathways support programme during 2020-21.

The team successfully adapted these workshops to respond to the Covid-19 Pandemic. In addition, the service also integrated a Q and A format, and extended this provision to autistic young people which was well-received.

The online delivery format has, for some, made the workshops more accessible to fit in around limited transport and time. The service therefore plans to retain virtual delivery as part of its offer post-pandemic to ensure that we offer a blended approach to match individual attendance preferences.

"Again more information which helps us to understand and use strategies to deal with situations. Knowledge from Deb and Reece is very useful along with examples of what they have experienced."... Parent/Carer

POINT secured ESF funding for a project aimed at empowering autistic individuals towards employment (NICE Place to Work).

The project originally intended for launch in 2020 was delayed owing to the impact of Covid-19. The project relies upon in person delivery and engagement of suitable employers to support the programme. Launching the project was not viable during the level of uncertainty including furlough and business closures.

POINT are however delighted to announce that the project will launch in September 2021 and impact/outcomes will be reported in the next annual report. A huge thank you to ESF, our funding partner, who have remained flexible, understanding and supportive throughout.



Impact and Outcomes

The service has adapted well in terms of delivery online. We anticipated, and have seen that certain individuals struggle with access to the technology, and also, when delivering workshops effectively within their home through a screen. For others, the online workshops have become a better method.

"The sharing of personal experiences and strategies was particularly helpful"

The service formed a partnership with Manchester University with a view to creating a new Masters degree in autism research, theory and practice. Over 150 expressions of interest have come in from Greater Manchester alone - responding to the potential programme.

"Very useful information and made us think about how we react to behaviours and how we can change this for the better. Very informative and helpful. Looking forward to the next one".

The service embedded a regular questions and answers session which covers all subject matter from the workshop attended. This has given individuals time to digest the workshop – and then attend a Q & A session which corresponds. This approach also improves relevance and practical implementation of knowledge.

"This was a brilliant session on anxiety. I really felt the way my child would've been feeling this whole time".

249

NEW REFERRALS

made in 2020-21

96

WORKSHOPS DELIVERED

enabling access to the right support at the right time.

99.5%

SATISFACTION

that the workshops are or will make a difference to your child or young persons outcomes

SEND HELPLINE



POINT successfully secured funding from The National Lottery Community Fund to introduce a telephone helpline service to support vulnerable families and young people during the Covid-19 pandemic between 1 October 2020 and 31 March 2021.

As the pandemic had increased demand on statutory and other voluntary organisations, the Helpline support was more critical as a singular point of contact to discuss any issue or concern. The Helpline has taken the anxiety and confusion from the family or young person by taking the strain of knowing where to start looking for advice and support away from them.

The team have had the time to talk to families and ensure that all concerns and issues are dealt with and are solution focused. The Helpline team have ensured that they keep up-to-date with government guidance and every changing information during this time.

"Really great service, prompt reply with all the info I had asked for, thank you so much!"... Parent/Carer

The Helpline provided a range of suitable contact opportunities through telephone, email, online chat and through social media and worked flexibly to cover both daytime and evening support to enable greater accessibility.

Families were supported and empowered to talk about key critical issues and/or concerns. The team have delivered accurate, up to date and accessible information, advice and support, as well as a listening ear. Talking is one of the key early intervention strands to supporting mental health and has been proven to reduce reliance upon statutory services.

Calls to the Helpline Service by the end of March 2021 had increased by 81% from the first month due to extensive promotion of the new service. Throughout the 6 months the ethnicity data broadly reflects the census data for the local area, with the geographical data showing that most areas have used the service.



Impact and Outcomes

Calls to the Helpline Service by the end of March 2021 had increased by 81% from the first month due to extensive promotion of the new service. Throughout the 6 months the ethnicity data broadly reflects the census data for the local area, with the geographical data showing that most areas have used the service.

85% of you said the quality of information provided was excellent

During the 6-month period 87% of service users rated their experience of the Helpline as very satisfactory, with the remaining 13% of you telling us it was satisfactory. This evidences that the service was crucial to families undersnading the mixed messaging and importantly what the messaging meant in Oldham where the national context was significantly different due to the long term enhanced measure in place due to Oldham's case profile.

"I found your help extremely useful including follow up information, the Helpline staff were helpful, patient and informed. Thank you for all your help 10/10."

The Helpline team researched extensively what support and services were available to families from Health and Wellbeing to Financial matters. This enabled the team to speak confidently to families and offer immediate reassurance that the team would signpost families and young people to the right services. The Helpline team broadened their remit to carry out follow up welfare checks to all callers to ensure they had received the right support for their families.

1055

SERVICE REFERRALS

covering need across education, health, finance, employment, childcare and health & wellbeing

910

CALLS ANSWERED

enabling access to the right support/information at the right time.

87%

SATISFACTION

the rating YOU gave our service

FINANCIAL STATEMENT

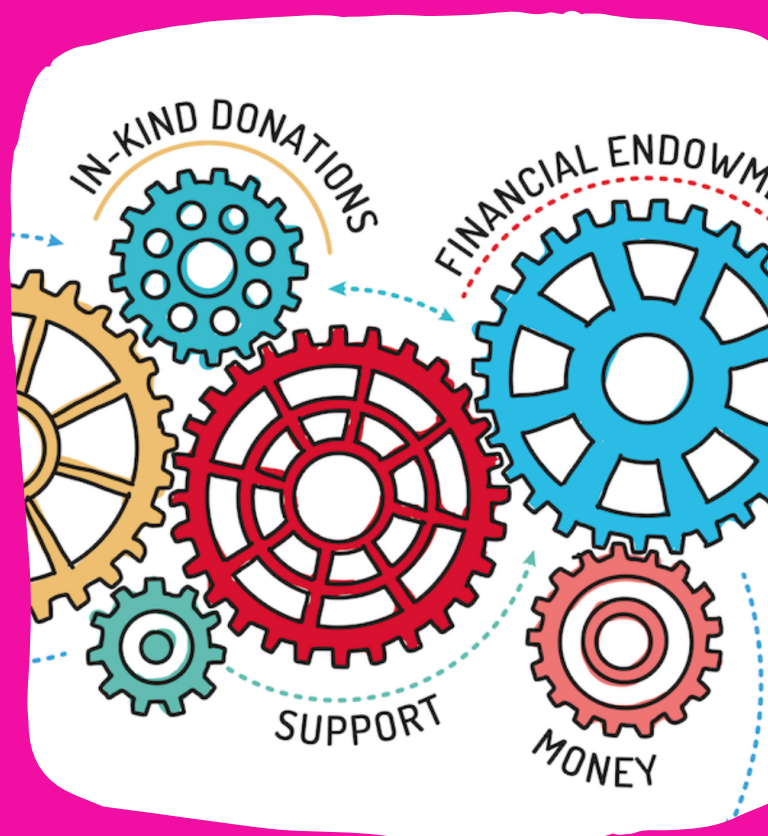


In line with transparent reporting and good governance, POINT are pleased to present our financial accounts for the year 2020-21 which are attached in this section of our annual report.

POINT continue to undertake short, medium and long term financial planning using our governing documents to ensure that we react, respond and fulfil our mission to grow the charity in areas of work which align to our mission statement and objectives.

Following an Independent audit of our accounts, POINT are once again able to report that our accounts are fully compliant with no remedial actions identified.

We remain committed to openness and transparency in all governing matters and you can view our fully published 2020-21 accounts in the following pages.



Charity Registration Number: 1161596

Parents of Oldham in Touch (POINT)
(A Charitable Incorporated Organisation)
TRUSTEES' ANNUAL REPORT AND
FINANCIAL STATEMENTS
For The Year Ended 31 March 2021

Parents of Oldham in Touch (POINT)

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Parents of Oldham in Touch (POINT)

MEMBERS OF THE BOARD AND PROFESSIONAL ADVISORS

Registered Charity Name	Parents of Oldham in Touch (POINT)
Charity Number	1161596
Registered Office	Chadderton Court 451 Middleton Road Chadderton Oldham OL9 9LB
Trustees	Libby Lang Derek Rhoden Suzanne Sutcliffe Emma Atkinson Richard Scarborough
Accountants	Community Accounting Lancashire C.I.C. Foxfields 9 Norley Close Chadderton Oldham OL1 2RA
Bankers	Yorkshire Bank 47 Market Place Oldham OL1 3AD

Parents of Oldham in Touch (POINT)

**REPORT TO THE MEMBERS ON THE UNAUDITED FINANCIAL STATEMENTS OF
Parents of Oldham in Touch (POINT)**

YEAR ENDED 31 MARCH 2021

I report on the accounts for the year ended 31 March 2021 set out on pages 4 to 10.

Respective Responsibilities of Trustees and Examiner

As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

The charity's trustees consider an audit is not required for this year under section 144 of the 2011 Act, and that an independent examination is needed.

It is my responsibility as independent examiner to:

- ~ examine the accounts under section 145 of the 2011 Act
- ~ follow the applicable Directions given by the Charity Commissioners under section 145(5)(b) of the 2011 Act, and;
- ~ to state whether particular matters have come to my attention

Basis of Independent Examiners Report

My examination was carried out in accordance with the Directions given by the Charity commission.

An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items of disclosures in the accounts, and seeking explanations from the trustees concerning any such matters.

The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on the accounts.

Independent Examiners Statement

I have completed my examination for the year ended 31 March 2021.

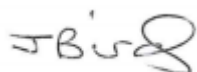
I can confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- ~ accounting records were not kept in accordance with section 130 of the 2011 Act or
- ~ the accounts do not accord with the accounting records to comply with the accounting requirements of the 2011 Act
- ~ the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Independent Examiners Qualification

Since the charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination, being a Fellow Member of the Association of Accounting Technicians, which is one of the listed bodies.



10th August 2021

Miss Jacqueline Bird F.M.A.A.T.

Practicing Licence Number: 1003659

Community Accounting Lancashire C.I.C.

Foxfields, 9 Norley Close, Chadderton, Oldham, OL1 2RA

Parents of Oldham in Touch (POINT)

**STATEMENT OF FINANCIAL ACTIVITIES
(INCORPORATING THE INCOME AND EXPENDITURE ACCOUNT)**

YEAR ENDED 31 MARCH 2021

		Unrestricted Funds 2021 £	Restricted Funds 2021 £	Total Funds 2021 £	Total Funds 2020 £
	<i>Notes</i>				
Income from:					
Grants and donations	2	250,571	166,492	417,063	329,470
Charitable activities	3	2,422	(11)	2,411	3,629
Other income	4	<u>9,923</u>	<u>-</u>	<u>9,923</u>	<u>82</u>
Total		<u>262,916</u>	<u>166,481</u>	<u>429,397</u>	<u>333,181</u>
Expenditure on:					
Raising funds	5	2,773	1,314	4,087	12,881
Charitable activities	6	228,353	169,703	398,056	318,783
Other expenditure		<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>
Total		<u>231,126</u>	<u>171,017</u>	<u>402,143</u>	<u>331,664</u>
Net income/(expenditure)		<u>31,790</u>	<u>(4,536)</u>	<u>27,254</u>	<u>1,517</u>
Transfers between funds	10	-	-	-	-
Net movement in funds		<u>31,790</u>	<u>(4,536)</u>	<u>27,254</u>	<u>1,517</u>
Reconciliation of funds:					
Total funds brought forward		<u>36,405</u>	<u>1,586</u>	<u>37,991</u>	<u>36,474</u>
Total funds carried forward	10	<u>68,195</u>	<u>(2,950)</u>	<u>65,245</u>	<u>37,991</u>

The notes on pages 6 to 10 form part of these financial statements.

Note 11 to the accounts shows a comparative Statement of Financial Activities for the year ended 31 March 2020.

Parents of Oldham in Touch (POINT)

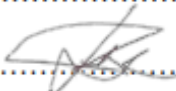
BALANCE SHEET

AS AT 31 MARCH 2021

	<i>Notes</i>	2021		2020	
		£	£	£	£
CURRENT ASSETS					
Debtors	8	33,276		23,138	
Cash at Bank and in Hand		<u>38,455</u>		<u>20,997</u>	
		71,731		44,135	
CREDITORS: Amounts falling due within one year	9	6,486		6,144	
NET CURRENT ASSETS			65,245		37,991
CREDITORS: Amounts falling due after one year			<u>-</u>		<u>-</u>
NET ASSETS			<u>65,245</u>		<u>37,991</u>
FUNDS OF THE CHARITY					
Unrestricted Funds			68,195		36,405
Restricted Funds			<u>(2,950)</u>		<u>1,586</u>
TOTAL FUNDS	10		<u>65,245</u>		<u>37,991</u>

The financial statements were approved by the Board of Trustees on**4th July 2021**.....and signed on their behalf:

Signed.....**Derek Rhoden**.....

Name..........

Trustee

Parents of Oldham in Touch (POINT)

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2021

1. ACCOUNTING POLICIES

Basis of accounting

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) issued on 16 July 2014 [as updated through Update Bulletin 1 published on 2 February 2016 and also Update Bulletin 2 published on 5 October 2018) – (Charities SORP (FRS 102)], the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Going Concern

The trustees are satisfied that there are no material uncertainties about the charity's ability to continue.

Incoming resources

All income, including grants and donations, is recognised once the charity has entitlement to the income. It is probable that the income will be received, and the amount of income receivable can be measured reliably. Restricted funds are to be used for specified purposes as laid down by the donor.

Expenditure which meets these criteria's is identified to the fund, together with a fair allocation of overheads and support costs. Unrestricted funds are for grants, donations and other incoming resources received or generated for charitable purposes.

Resources expended

All expenditure is accounted for on an accruals basis. All expenses, including support costs and governance costs, are allocated or apportioned to applicable expenditure headings.

Charitable expenditure shall include all expenditure directly related to the objects of the charity, including the cost of goods and services, that have been incurred in charitable activities.

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that settlement will be required, and the amount for the obligation can be measured reliably.

Governance costs

Governance costs shall include all expenditure directly related to the administration of the charity including expenditure incurred in the management of the charity's assets, organisational administration and compliance with charitable and statutory requirements.

Parents of Oldham in Touch (POINT)

NOTES TO THE FINANCIAL STATEMENTS
for the year ended 31 March 2021

2. INCOME FROM GRANTS & DONATIONS

	Unrestricted Funds	Restricted Funds	2021 Total Funds	2020 Total Funds
	£	£	£	£
The National Lottery Community Fund (Coronavirus Community Support Fund)	-	77,547	77,547	-
Oldham PCF Grant	-	35,000	35,000	47,395
Get Fishing Large Project Fund	-	1,000	1,000	-
CAF Resilience Fund	-	38,064	38,064	-
Pears Foundation/DCMS Grant	-	14,999	14,999	-
General Unrestricted Grants	249,845	-	249,845	281,012
Donations	726	(118)	608	1,063
	<u>250,571</u>	<u>166,492</u>	<u>417,063</u>	<u>329,470</u>

3. INCOME FROM CHARITABLE ACTIVITIES

	Unrestricted Funds	Restricted Funds	2021 Total Funds	2020 Total Funds
	£	£	£	£
Fundraising	2,422	(11)	2,411	3,629
	<u>2,422</u>	<u>(11)</u>	<u>2,411</u>	<u>3,629</u>

4. OTHER INCOME

	Unrestricted Funds	Restricted Funds	2021 Total Funds	2020 Total Funds
	£	£	£	£
Government Grant (HMRC Job Retention Scheme)**	9,923	-	9,923	-
Sundry Income	-	-	-	82
	<u>9,923</u>	<u>-</u>	<u>9,923</u>	<u>82</u>

** During the period the charity benefitted from £9,923 of Government Grants in the form of the Coronavirus HMRC Job Retention Scheme (JRS Grant).

In accordance with the accounting policy, this credit is included in 'Other Income' within the 'Statement of Financial Activities (incorporating the Income and Expenditure Account)' over the same period as the staff costs for which it compensates.

5. EXPENDITURE ON RAISING FUNDS

	Unrestricted Funds	Restricted Funds	2021 Total Funds	2020 Total Funds
	£	£	£	£
Events, Engagement and Activities	2,773	1,314	4,087	8,450
Publicity, Marketing and Promotions	-	-	-	4,431
	<u>2,773</u>	<u>1,314</u>	<u>4,087</u>	<u>12,881</u>

Parents of Oldham in Touch (POINT)

NOTES TO THE FINANCIAL STATEMENTS
for the year ended 31 March 2021

6. EXPENDITURE ON CHARITABLE ACTIVITIES

	Unrestricted Direct & Governance Costs	Restricted Direct & Governance Costs	Unrestricted Support Costs	Restricted Support Costs	2021 Total Funds	2020 Total Funds
	£	£	£	£	£	£
Salaries	171,026	107,671	-	-	278,697	233,107
Travel Expenses	-	-	-	-	-	4,548
Accommodation Costs	-	-	-	-	-	719
Rent	-	-	6,614	23,086	29,700	30,690
Equipment	-	-	2,380	20,348	22,728	13,835
Cycles	-	-	11,691	-	11,691	-
Repairs & Maintenance	-	-	2,746	457	3,203	4,226
Light, Power & Heating	-	-	6,293	1,049	7,342	-
Water Charges	-	-	1,284	1,903	3,187	1,847
Printing & Stationery	-	-	303	417	720	2,730
Telephone & Internet	-	-	4,715	4,569	9,284	8,278
Training	2,327	2,477	-	-	4,804	805
Insurance	-	-	2,250	712	2,962	2,644
Professional Fees	-	-	1,200	300	1,500	3,560
Legal Expenses	-	-	1,004	-	1,004	-
Subscriptions	-	-	757	307	1,064	1,179
IT Software & Consumables	-	-	5,895	3,692	9,587	4,486
Postage & Freight Costs	-	-	783	(30)	753	282
Cleaning Costs	-	-	2,577	678	3,255	1,717
General Expenses	-	-	1,940	794	2,734	2,289
Accountancy Fees	1,611	374	-	-	1,985	1,175
Payroll Costs	697	878	-	-	1,575	400
Bank & Service Charges	260	21	-	-	281	266
Miscellaneous	-	-	-	-	-	-
	<u>175,921</u>	<u>111,421</u>	<u>52,432</u>	<u>58,282</u>	<u>398,056</u>	<u>318,783</u>

Total resources expended are stated after charging:

	2021	2020
	£	£
Independent examination fees	1,175	1,175
Additional accountancy costs	<u>810</u>	<u>-</u>
	<u>1,985</u>	<u>1,175</u>
Donation made by Community Accounting Lancashire C.I.C.	<u>(600)</u>	<u>-</u>
Net Accountancy Costs	<u>1,385</u>	<u>1,175</u>

Parents of Oldham in Touch (POINT)

**NOTES TO THE FINANCIAL STATEMENTS
for the year ended 31 March 2021**

7. STAFF COSTS

The movement in the year is after charging:

	2021	2020
	£	£
Wages and Salaries	<u>278,697</u>	<u>233,107</u>

Average number of employees during the year was 12, an average of 10 full time equivalent (2020: 11, 9.2 FTE).

No employee received emoluments of £60,000 or above (2020: none).

No Trustees were paid any remuneration or expenses during the course of the year.

8. DEBTORS

	2021	2020
	£	£
Debtors	32,532	23,138
Accrued Income	744	-
Prepayments	<u>-</u>	<u>-</u>
	<u>33,276</u>	<u>23,138</u>

9. CREDITORS: Amounts falling due within one year

	2021	2020
	£	£
Creditors	385	-
Accruals	<u>6,101</u>	<u>6,144</u>
	<u>6,486</u>	<u>6,144</u>

10. FUNDS ANALYSIS

Fund Name	Balance as at 1 April 2020	Receipts	Payments	Balance as at 31 March 2021
	£	£	£	£
Restricted Funds				
The National Lottery Community Fund (Coronavirus Community Support Fund)	-	77,547	(77,547)	-
Oldham PCF Grant	1,586	34,871	(40,407)	(3,950)
Get Fishing Large Project Fund	-	1,000	-	1,000
CAF Resilience Fund	-	38,064	(38,064)	-
Pears Foundation/DCMS Grant	<u>-</u>	<u>14,999</u>	<u>(14,999)</u>	<u>-</u>
	<u>1,586</u>	<u>166,481</u>	<u>(171,017)</u>	<u>(2,950)</u>
Unrestricted Funds	<u>36,405</u>	<u>262,916</u>	<u>(231,126)</u>	<u>68,195</u>
TOTAL FUNDS	<u>37,991</u>	<u>429,397</u>	<u>(402,143)</u>	<u>65,245</u>

Parents of Oldham in Touch (POINT)

**NOTES TO THE FINANCIAL STATEMENTS
for the year ended 31 March 2021**

11. COMPARATIVE INFORMATION

		Unrestricted Funds 2020 (previous year) £	Restricted Funds 2020 (previous year) £	Total Funds 2020 (previous year) £
	<i>Notes</i>			
Income from:				
Grants and donations	2	281,575	47,895	329,470
Charitable activities	3	3,604	25	3,629
Other income		<u>-</u>	<u>82</u>	<u>82</u>
Total		<u>285,179</u>	<u>48,002</u>	<u>333,181</u>
Expenditure on:				
Raising funds	4	8,891	3,990	12,881
Charitable activities	5	275,053	43,730	318,783
Other expenditure		<u>-</u>	<u>-</u>	<u>-</u>
Total		<u>283,944</u>	<u>47,720</u>	<u>331,664</u>
Net income/(expenditure)		<u>1,235</u>	<u>282</u>	<u>1,517</u>
Transfers between funds	9	-	-	-
Net movement in funds		<u>1,235</u>	<u>282</u>	<u>1,517</u>
Reconciliation of funds:				
Total funds brought forward		<u>35,170</u>	<u>1,304</u>	<u>36,474</u>
Total funds carried forward	9	<u>36,405</u>	<u>1,586</u>	<u>37,991</u>



COVID-19 IMPACT STATEMENT

Just prior to the end of our 2019-20 financial year, the UK entered a national lockdown to respond to the emerging Covid-19 pandemic.

Whilst all of us were anticipating life would return to normal during the 2020-21 period, this was not the case and we have continued to endure personal and professional challenges throughout the year.

We all continue to be tested by the pandemic and I would like to take the opportunity to pay tribute to the children, young people and families we support. I know that you have faced immense challenges meeting your children and young peoples Education, Health and Social Care needs in the face of significantly reduced support; and many of you have also faced employment challenges through furlough and in some cases significant financial hardship through loss of earnings.

Equally it is right to recognise the dedication, hard work and resolve of all our partners in continuing to deliver services and supporting our collective health and wellbeing during extremely difficult circumstances.

As charitable activity focused on pandemic support, POINT have seen our ability to fundraise disappear overnight. This impacted the charity's short term planning, however our robust contingency planning has enabled the charity to continue to deliver a full service offer, through virtual means, with the report highlighting the significant demand on our services in 2020-21 as well as the tremendous value you place on the support we offer.

We know that children and young people with SEND and their families have been disproportionately affected by the pandemic and the recovery to post pandemic levels, particularly across our Education, Health and Social Care Sector will be a long journey.

POINT have started that big conversation, utilising feedback from our BIG SEND Survey to understand your needs and priorities and will continue to work tirelessly to champion your voice.

We will keep you, our members updated regularly and we are really looking forward to reconnecting with our members face to face

ANDREW ROBINSON

CEO, POINT



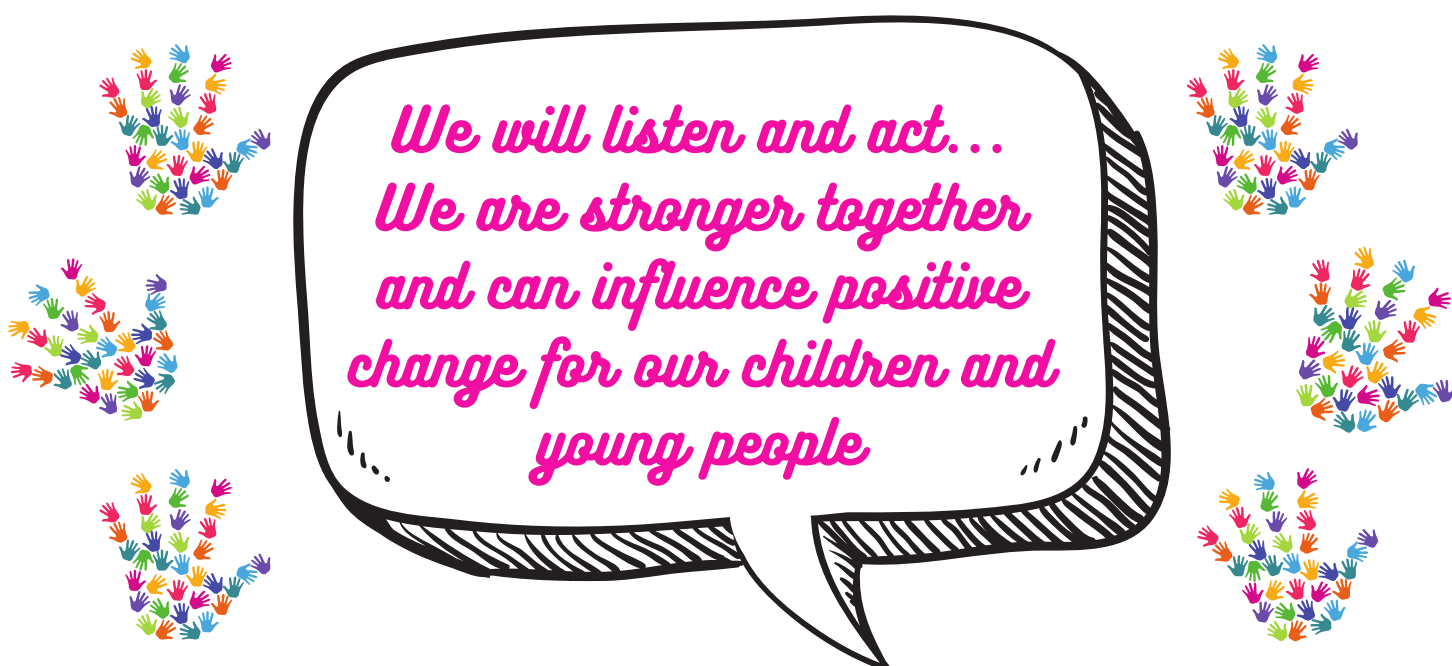
PLANNING FOR OUR FUTURE

POINT's 3 year post-pandemic planning will enable POINT to continue to deliver the vital and trusted services that you access, giving sustainability to the offer we currently deliver and securing POINT's long term future.

POINT are committed to expanding our offer, delivering SEND Services and working with new and emerging partners to ensure that services continue to be user led and that you our members are key stakeholders in our activity, outcomes and delivery offer.

We will refocus the charity's income streams to create a more diverse range of income which covers projects, contract and fundraising income allowing POINT to be sustainable, relevant and accessible for the long term.

We look forward to sharing developments with you and reporting on our successes in 2021-22.



POINT are proud to work with you and on your behalf to improve the life chances and outcomes for children and young people with Special Educational Needs and Disabilities.

