POINT

England & Wales · Charity number 1161596

Details

Status	Registered
Legal form	CIO
Registered	2015-05-11
Register	View on the Charity Commission register

Contact

Address	Chadderton Court 451 Middleton Road Chadderton Oldham OL9 9LB
Phone	0161 503 1547
Email	Andrew@point-send.co.uk
Website	www.point-send.co.uk

Activities

Objects: TO RELIEVE THE NEEDS OF CHILDREN AND YOUNG PEOPLE AGED 0-25 WITH DISABILITIES AND ADDITIONAL NEEDS, THEIR FAMILIES AND CARERS, WITH A VIEW TO IMPROVING LIFE CHANCES, ASPIRATIONS AND OUTCOMES IN PARTICULAR BUT NOT EXCLUSIVELY BY:1 DEVELOPING AND DELIVERING SERVICES WHICH EMPOWER, INCREASE CHOICE AND MEET NEEDS;2 GIVING INFORMATION, SUPPORT, GUIDANCE AND CARE WHICH ENABLES GREATER INDEPENDENCE;3 CONSULTING WITH, AND CO-ORDINATING A VOICE ACROSS HEALTH, EDUCATION AND SOCIAL CARE SERVICES AND ENABLING PARTICIPATION IN DECISION MAKING AND SERVICE DEVELOPMENT; AND4 PROMOTING THE INCLUSION IN AND ACCESS TO EDUCATION, HEALTH AND SOCIAL CARE OPPORTUNITIES AND SERVICES.

Activities: POINT deliver a range of Information, Advice, Support and Participation opportunities for Parents and Carers of Children and young people with additional needs and disabilities (aged 0-25).Our charitable activities are designed to inform and empower parents and carers to enable improved outcomes and aspirations for disabled people.

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Classification

- **How:** Provides Advocacy/advice/information
- **What:** Education/training, Disability, Economic/community Development/employment, Human Rights/religious Or Racial Harmony/equality Or Diversity
- **Who:** Children/young People, People With Disabilities, Other Charities Or Voluntary Bodies, The General Public/mankind

Geography

- Throughout England

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£1,026,754	£740,842	£584,298	21
2024-03-31	£793,405	£622,926	£298,386	17
2023-03-31	£517,165	£476,601	£127,907	14
2022-03-31	£365,931	£343,833	-	-
2021-03-31	£429,397	£402,143	-	-

Trustees

Name	Role	Appointed
Amber Burton	Chair	2025-07-16
Claire Elisabeth Taylor		2024-04-17
Derek Rhoden		2016-05-04
Elizabeth Lorna O'Shaughnessy		2024-04-17
Emmett Patel		2023-10-19
Jacqueline Bird		2026-02-01
Janet Wray		2022-05-11
KAREN ROLLING		2025-01-15
Shaid Mushtaq		2025-08-14

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POINT

England & Wales - Charity number 1161596

Accounts

Charity registration number 1161596 (England and Wales)

POINT (PARENTS OF OLDHAM IN TOUCH)

ANNUAL REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2025

POINT (PARENTS OF OLDHAM IN TOUCH)

LEGAL AND ADMINISTRATIVE INFORMATION

Trustees	D Rhoden	
	E Patel	
	J Wray	
	E L O'Shaughnessy	(Appointed 17 April 2024)
	C E Taylor	(Appointed 17 April 2024)
	K Rolling	
	A Burton	(Appointed 14 August 2025)
	S Mushtaq	(Appointed 14 August 2025)
Charity number (England and Wales)	1161596	
Registered office	Chadderton Court 451 Middleton Road Chadderton Oldham OL9 9LB	
Auditor	BK Plus Audit Limited Sterling House 501 Middleton Road Chadderton Oldham Lancashire OL9 9LY	

POINT (PARENTS OF OLDHAM IN TOUCH)

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Trustees Annual Report
Year ending 31st March 2025

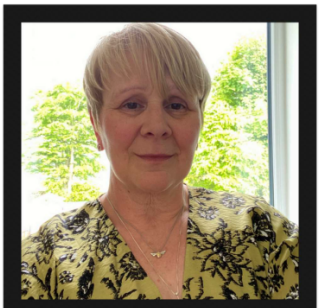
Foreword

Welcome to our Annual Report for the 2024-25 financial year. Our report details the activities, impacts and outcomes delivered by POINT, both with and on behalf of our members.

The report is designed to ensure that our members, volunteers, funders and partners have insights into the way in which POINT support and deliver our mission, apply our values and continue to aspire to delivering exceptional information, advice, support and co-production opportunities for children and young people with Special Educational Needs and Disabilities, their parents, carers and family members.

We hope you enjoy reading our report and seeing the impact that POINT has had; and continues to have on your behalf.

A message from our Chair of Trustees



Janet Wray
Chair of Trustees

It has been another year of positive impact, challenge and change at POINT which is reflected in this packed Annual Report. It gives me great pleasure, as the newly elected Chair of Trustees, to share with you information about how POINT has supported our members, the impact of our work, developments within our offer and of course how we have spent and invested our income to maximise the opportunities to improve the lives of children and young people with SEND and their families.

I would like to thank our incredibly hard working staff, volunteers and Trustees for their dedication and commitment and our members for your continued trust in POINT.

A message from our Chief Executive Officer

As the founder and now CEO of POINT, seeing the journey of POINT since 2010 has been quite unexpected and intense! What started as a parent carer forum of 45 members, now sees POINT supporting over 10000 contacts per year across a range of services, through a dedicated team of 22 employees and 16 volunteers.

Our ambition to provide access to Information, Advice and Support that enables families to navigate complex SEND systems and processes remains at the heart of our mission.

2024 marked 10 years since the SEND Reform legislation that was designed to revolutionise SEND provision for children, young people and their families. As we know the outcome of the reforms has been variable and nationally we hear a lot of negativity about the system. In our localities however, there are many levers we can pull to expedite better outcomes and POINT continues to pull every one of those levers to support our members.

Our annual report evidences lots of positive change. We remain committed to righting the wrongs of the SEND System but celebrate with pride the achievements of every family we support and our teams delivering these valuable, much needed SEND Services.



Andrew Robinson
Chief Executive Officer



Oldham Parent Carer Forum

"We have been involved with the Parent Carer Forum for just over a year and we have been blown away by the passion and dedication that they have to ensure parents have a voice."

4398
Members

Oldham Parent Carer Forum are the independent voice of parents and carers in Oldham and are supported by POINT. Oldham Parent Carer Forum shares information, consults with families and champions co-production. The forum has been a part of a working group with education, health and social care partners to create and develop a Preparation for Adulthood Guide to help navigate processes and services.

A Neurodiversity Padlet has also been developed with the Integrated Care Board in Oldham to support families accessing supportive information in one place

Oldham Parent Carer forum continue to develop their outreach and project work to ensure that more families can actively participate and become involved. We are a strategic lead in Autism in Schools Project and we attend sessions in the Family Hubs across Oldham, and are part of the recent Partnership for Neurodiversity in Schools Project, which is about to enter phase 2. We held our first Engagement Event in March 2024 which 100% of families told us that they felt better informed.

99%
Satisfaction rating

The Parent Carer Forum has continued to secure funding to support our most vulnerable in our community. A successful bid through action together enabled us to support families with ever increasing living costs with winter clothing and support with food. Over 500 families have been supported. Our Sensory Toy Lending Library equipment has been extended and enhanced, removing barriers, enabling families to borrow equipment from us.

We have been successful in applying for grants again this year where funding directly impacts families in Oldham. such as the Household support fund and investment in our lending libraries

Oldham Parent Carer Forum staff and volunteers have continued to ensure that your voice is represented and heard and attend a variety of local, regional and national strategic workstreams. They conitnue to be a partner in the Change Programme Partnership.

158
Engagement/ outreach events

"The staff are welcoming us being very kind, helping us and I wouldn't ask for more."

SEND Information, Advice and Support Services (SENDIASS)

3280
Service Referrals

POINT have experienced another busy year within our SENDIAS Service teams. Working across both the Oldham and Blackpool local areas, we have collectively supported over 3000 service referrals across a wide and varied case load. Everything from signposting service users to information to improve their knowledge of SEND to providing bespoke support and advocacy through the SEND Tribunal and Local Government Ombudsman processes, every day we are giving parents, carers and young people the opportunity to have a voice, understand process, policy, local services and their legal rights; collectively enabling them to make informed choices about their futures.

96%
Recommend our service

In 2024-25, POINT saw increasing levels of complexity in our SENDIASS casework, with 18% of casework now at level 3 and 4 of our intervention levels (Level 1 being the lowest and 4 the highest case complexity).

This is in part driven by a SEND System that is now working effectively. This has resulted in some increased waiting times for access to practitioner support, however we have continued to remain fully compliant in meeting the National IASS Network Minimum Standards.

POINT are consistently exploring new and more efficient ways of delivering support and are working with commissioning partners to undertake a review of the offer, funding and capacity of the service as we are passionate and relentlessly focused on parents, carers and young people receiving support at the earliest opportunity to deliver the best possible outcomes.

97.6%
Satisfaction Rating

Overall service user satisfaction rating remain exceptional, especially in the face of exponential growth in demand and complexity with 97.6% satisfaction rating and 86% stating they are extremely satisfied.

"Keep doing what your doing! What an impact you have on families! Thank you"

SEND Mediation and Disagreement Resolution

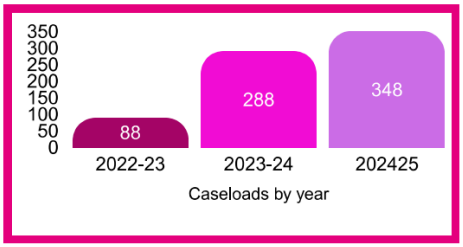
348
Service Referrals

"Everything explained, welcoming, calm environment, professional, very approachable, accommodating."

21% growth in Mediation & Disagreement Resolution meetings

2024-25 saw Mediations increase significantly on previous years figures, reflecting the challenge in the SEN and Disability system which results in significant lack of confidence amongst parents, carers and young people. With a growing number of children and young people identfied as having SEN and or Disabilities, the demand to access mediatons to solutions to issues that emerge is inevitable.

Responding to rising demand



To respond to this demand, POINT have recruited a Business Support officer to support the administration of case loads and moving into 2025-26 have plans to strengthen the service with an additional full time mediator.

97%
Effectiveness Rating

100% on time delivery with improved service user feedback

Despite the significant demand, our team of trained mediators have ensured that all mediation and agreement resolution meetings have met the 30 day timescale for completion and POINT continue to deliver exceptional levels of service user satisfaction, with 97% rating the service Good or Very Good, irrespective of the outcome of the mediation, a 1% increase from the previous year.

100%
Mediations within 30 days

"Really pleased with the outcome, thank you for all of your help, guidance and professional attitude"

SEND Workshops and Training Service

364
Service Referrals

Our SEND Workshops and training service has undergone an extensive refresh during 2024-25, ensuring that workshop schedules and content meet the needs of our parents and carers who attend these sessions.

"Found the workshop very informative and loved hearing all the extra information from others. It was very interactive and enjoyable too. Also lovely hearing you're not alone on the sometimes tricky road of raising a child with Autism! Thank you"

Our service mission is to ensure that families have access to information that is both relevant and accessible. For this reason a number of years ago POINT expanded our then Post-Diagnostic Autism Workshops to include a new Pathways Support Programme which can be accessed whilst a child or young person is registered on a Social Communication Pathway.

97.2%
Quality of Content

This additional programme has enabled over 400 parents and carers of children and young people without a formal diagnosis to access vital self-support workshops to enable families to utilise tried and tested strategies to support the emotions, behaviour or sleep needs of their child or young person.

"Really enjoyed the course! Learnt a lot of helpful tips and some great resources"

Last year we reported our intentions to develop the service even further as we come to the end of the 2024-25 financial year we are pleased to report that our programme to support families who have a child or young person diagnosed with ADHD will come on line in 2025-26. This is an important milestone in developing the offer and ensuring a key high incidence diagnosis can be met with some practical support for families.

95.4%
Found strategies helpful

"Don't know what I would do without these workshops. They helped me out so much"

Overall POINT are pleased to report that the programmes we offer remain in high demand and families continue to report the excellent outcomes experienced and their ability to deliver more tailored parenting support to their children and young people.

SEND Activities & Short Breaks

Our valued activities provision for children and young people with Special Educational Needs and Disabilities continued to grow in 2024–25, with an expanded programme of fun, inclusive and outcome-focused sessions. Attendance rose across our core programme, events and trips, helping young people engage in meaningful activities and giving families vital opportunities for respite and connection.

128
NEW Service Referrals

159 Children and Young People made 1365 bookings across the 201 sessions we delivered, with a further 187 accessing trips and events!

This year saw the launch of “Musical Beginnings”, a free Early Years session for children aged 0–4, delivered in partnership with Oldham Music Centre. Our Ability Wheelz cycling sessions also saw increased attendance thanks to extended opening hours.

Following the end of our long-standing Multisports provider’s franchise, we successfully managed a seamless transition, retaining the same venue, timings, and activity offer. This ensured continuity for families, with no disruption to their experience. The sessions continue to be a great success, attracting both returning participants and new attendees.

95%
Satisfaction Rating

We introduced STEM-based sessions to broaden enrichment opportunities and ‘Taster Sessions’ to support children who may require 1:1 care elsewhere, this has widened access and reduced barriers to participation. We also continued delivering inclusive family trips and events, giving families the chance to spend quality time together at inclusive and accessible venues, without the burden of planning.

Our term-time and school holiday programmes continue to provide a varied mix of creative, sensory, educational, and physical activities for children and young people and we remain committed to affordability, with low-cost sessions and no price increases to ensure continued accessibility for families.

“ I'm so happy to see him so settled in with you all, a couple of months back he wouldn't have never been like this all thanks to you and your team. I'm so grateful”

159
Individuals attended

Feedback from parents/carers continues to highlight the positive outcomes our sessions are having on children and young people’s wellbeing, confidence, and social inclusion.

Acknowledgements



POINT are proud to be working with amazing children, young people and their families to support them on their SEND journey.

We are proud of our teams resilience, professionalism and the quality of the services that they provide on behalf of POINT, which shines through in the feedback, impact and outcomes that they tell us about everyday.

The SEND hub we have created truly acts as a one stop shop and we have some really exciting additions and developments planned as always.

We have listened to the families we serve and adapt our services to ensure we continue to meet need and demand.

POINT would like to acknowledge the valuable support we have received throughout the year.

Whether this be generous donations from members, support from local businesses, funding or commissioning partners.

Your generosity donating your time, fundraising or championing our children, young people and their families makes a huge difference in securing our mission for an inclusive society.

From every single one of us at POINT we want to say a huge thank you!

We look forward to another exciting and challenging year ahead and hope we continue to receive your generous support in 2025-26.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the financial statements and comply with the Charity's governing document, the Charities Act 2011, FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" and the Charities SORP "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)".

Public benefit

The trustees have paid due regard to guidance issued by the Charity Commission in deciding what activities the Charity should undertake.

Financial review

Funding sources

The charity has net incoming resources this year of £285,912 (2024: £170,480), as shown in the statement of financial activities on page 10. Major expenditure is the staff costs and the provision of events and activities.

Reserves policy

POINT's trustees are legally required to ensure we have sufficient reserves in place to secure the financial stability of the charity and the means for the development of our principal activity. We intend to maintain our reserves at a level which is at least equivalent to 6 months sustainability funding which will ensure all our financial obligations can be met and to ensure the delivery of our services when faced with any unexpected changes in contracts, market conditions or to secure sustainability due to emergency situations, for example pandemics.

The Board of Trustees review the amount of reserves quarterly using our financial management reports. These reviews ensure that our free reserves are adequate to fulfil our continuing obligations.

Free reserves

Free reserves are calculated as unrestricted funds less designated funds less tangible fixed assets. At 31 March 2025, free reserves were equivalent to 9 months' operating costs which is higher/lower than the Trustees' target for free reserves. The trustees feel that that the additional free reserves held at 31 March 2025 will need to be used in 2026 to support the charity's work in light of the current economic outlook.

Structure, governance and management

The trustees who served during the year and up to the date of signature of the financial statements were:

D Rhoden	
E Patel	
E L Atkinson	(Resigned 17 April 2024)
J Wray	
E L O'Shaughnessy	(Appointed 17 April 2024)
C E Taylor	(Appointed 17 April 2024)
K Rolling	
E M Lang	(Resigned 15 January 2025)
A Burton	(Appointed 14 August 2025)
S Mushtaq	(Appointed 14 August 2025)

Recruitment and appointment of trustees

POINT Trustees conduct a skills audit annually which helps to evidence the skills of our existing trustees and identify any skills gaps that may exist.

Trustee recruitment is a rolling programme where interested parties are invited to complete an expression of interest for which identifies their motivation for expressing an interest and also captures the applicants core skills related to the trustee governance role.

Individuals who express an interest will first undertake a meeting with 2 existing trustees, usually the Chair and Vice-Chair to discuss the application. If successful at this stage, they will be invited to observe a board meeting to ensure they have awareness of how we operate and to seek further assurance that the role is what they expected. Following this, successful candidates would be appointed to the board by way of a vote of trustees.

All Trustee roles are subject to references and undertaking of an enhanced dbs check.

Organisational structure
POINT has a board of Trustees who have overall responsibility for the charity, it's purpose and ensuring it is compliant.

The operational team consists of a central management function comprising of a CEO, Deputy CEO and Business Manager who are responsible for the overall operational and compliance responsibilities of the charity.

Each service within POINT is delivered by an operation team with expertise in their service field. Each team has a Manager who has direct responsibility for their service and line manages their respective teams to deliver against contractual obligations.

POINT's team are supported by active volunteers to further the work of the charity and provide additional support / expertise.

Statement of trustees' responsibilities
The trustees are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England and Wales requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Charity and of the incoming resources and application of resources of the Charity for that year.

In preparing these financial statements, the trustees are required to:
- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping sufficient accounting records that disclose with reasonable accuracy at any time the financial position of the Charity and enable them to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of the trust deed. They are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees' report was approved by the Board of Trustees.

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J Wray
Trustee

Date: 20th August 2025

POINT (PARENTS OF OLDHAM IN TOUCH)

INDEPENDENT AUDITOR'S REPORT

TO THE TRUSTEES OF POINT (PARENTS OF OLDHAM IN TOUCH)

Opinion

We have audited the financial statements of POINT (Parents of Oldham in Touch) (the 'Charity') for the year ended 31 March 2025 which comprise the statement of financial activities, the balance sheet, the statement of cash flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 March 2025 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the Charities Act 2011.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our report. We are independent of the Charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 requires us to report to you if, in our opinion:

- the information given in the financial statements is inconsistent in any material respect with the trustees' report; or
- sufficient accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the statement of trustees' responsibilities, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the trustees are responsible for assessing the Charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under section 144 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

- Obtaining an understanding of the legal and regulatory frameworks that the Charity operates in, focusing on those laws and regulations that have had a direct effect on the financial statements. The key laws and regulations we considered in this context include Charities Act. In addition, we consider compliance with employee legislation, as fundamental to the Charity's operations;
- Discussions with management, including consideration of known or suspected instances of non-compliance with laws and regulations and fraud;
- Enquiry of management and those charged with governance around actual and potential litigation and claims;
- Performing audit work over the risk of management override of controls, including testing of journal entries and other adjustments for appropriateness, evaluating the business rationale of significant transactions outside the normal course of business and reviewing accounting estimates for bias;
- Reviewing minutes of meetings of those charged with governance; and
- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations.

There are inherent limitations in the audit procedures described above and the further removed noncompliance with laws and regulations is from the events and transactions reflected in the financial statements, the less likely we would become aware of it. Also, the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or intentional misrepresentations, or through collusion.

A further description of our responsibilities is available on the Financial Reporting Council's website at: https://www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Other matters which we are required to address

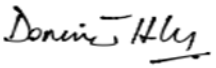
In the previous accounting period, the trustees of the charity took advantage of audit exemption under s145 of the Charities Act 2011. Therefore, the prior period financial statements were not subject to audit, however they were subject to an Independent Examination.

Your attention is drawn to the fact that the charity has prepared financial statements in accordance with "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (as amended) in preference to the Accounting and Reporting by Charities: Statement of Recommended Practice issued on 1 April 2005 which is referred to in the extant regulations but has now been withdrawn.

This has been done in order for the financial statements to provide a true and fair view in accordance with current Generally Accepted Accounting Practice.

Use of our report

This report is made solely to the charity's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's trustees as a body, for our audit work, for this report, or for the opinions we have formed.



Dominic Huxley ACA (Senior Statutory Auditor)
For and on behalf of BK Plus Audit Limited, Statutory Auditor
Chartered Certified Accountants
Sterling House
501 Middleton Road
Chadderton
Oldham
Lancashire
OL9 9LY
Date: 20 August 2025

BK Plus Audit Limited is eligible for appointment as auditor of the Charity by virtue of its eligibility for appointment as auditor of a company under section 1212 of the Companies Act 2006.

POINT (PARENTS OF OLDHAM IN TOUCH)

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2025

	Notes	Unrestricted funds 2025 £	Restricted funds 2025 £	Total 2025 £	Unrestricted funds 2024 £	Restricted funds 2024 £	Total 2024 £
Income from:							
Donations and legacies	**3**	7,770	28,727	36,497	5,696	32,605	38,301
Charitable activities	**4**	944,312	41,044	985,356	677,621	76,056	753,677
Other trading activities	**5**	4,860	-	4,860	1,384	-	1,384
Investments	**6**	41	-	41	43	-	43
Total income		956,983	69,771	1,026,754	684,744	108,661	793,405
Expenditure on:							
Raising funds	**7**	-	-	-	799	480	1,279
Charitable activities	**8**	658,777	82,065	740,842	504,368	117,279	621,647
Total expenditure		658,777	82,065	740,842	505,167	117,759	622,926
Net income/(expenditure)		298,206	(12,294)	285,912	179,577	(9,098)	170,479
Transfers between funds		-	-	-	(16,448)	16,448	-
Net movement in funds	**10**	298,206	(12,294)	285,912	163,129	7,350	170,479
Reconciliation of funds:							
Fund balances at 1 April 2024		286,092	12,294	298,386	122,963	4,944	127,907
Fund balances at 31 March 2025		584,298	-	584,298	286,092	12,294	298,386

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

POINT (PARENTS OF OLDHAM IN TOUCH)

BALANCE SHEET

AS AT 31 MARCH 2025

	Notes	2025 £	£	2024 £	£
Fixed assets					
Tangible assets	**15**		6,990		4,961
Current assets					
Debtors	**16**	47,897		72,839	
Cash at bank and in hand		552,443		226,136	
		600,340		298,975	
Creditors: amounts falling due within one year	**17**	(23,032)		(5,550)	
Net current assets			577,308		293,425
Total assets less current liabilities			584,298		298,386
The funds of the Charity					
Restricted income funds	**18**		-		12,294
Unrestricted funds	**19**		584,298		286,092
			584,298		298,386

The financial statements were approved by the trustees on 20th August 2025

J Wray
Trustee

POINT (PARENTS OF OLDHAM IN TOUCH)

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 MARCH 2025

	Notes	2025 £	2025 £	2024 £	2024 £
Cash flows from operating activities					
Cash generated from operations	**23**		333,031		128,748
Investing activities					
Purchase of tangible fixed assets		(6,765)		(7,442)	
Investment income received		41		43	
Net cash used in investing activities			(6,724)		(7,399)
Net cash generated from financing activities			-		-
Net increase in cash and cash equivalents			326,307		121,349
Cash and cash equivalents at beginning of year			226,136		104,787
Cash and cash equivalents at end of year			552,443		226,136

1 Accounting policies

Charity information

POINT (Parents of Oldham in Touch) is a charity registered in England. The address of the registered office is Chadderton Court, 451 Middleton Road, Chadderton, Oldham, OL9 9LB. The nature of the charity's operations and principal activities are detailed within the Trustees' Report on pages 1 to 6.

1.1 Accounting convention

The financial statements have been prepared in accordance with the Charity's governing document, the Charities Act 2011, FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" and the Charities SORP "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)". The Charity is a Public Benefit Entity as defined by FRS 102.

The financial statements have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a true and fair view. This departure has involved following the Statement of Recommended Practice for charities applying FRS 102 rather than the version of the Statement of Recommended Practice which is referred to in the Regulations but which has since been withdrawn.

The financial statements are prepared in sterling, which is the functional currency of the Charity. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the Charity has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are for grants, donations and other incoming resources received or generated for charitable purposes.

Designated funds comprise funds which have been set aside at the discretion of the trustees for specific purposes. The purposes and uses of the designated funds are set out in the notes to the financial statements.

Restricted funds are subject to specific conditions by donors or grantors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements. Expenditure which meets these criteria's is identified to the fund, together with a fair allocation of overheads and support costs.

1.4 Income

Income is recognised when the Charity is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Cash donations are recognised on receipt. Other donations are recognised once the Charity has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Legacies are recognised on receipt or otherwise if the Charity has been notified of an impending distribution, the amount is known, and receipt is expected. If the amount is not known, the legacy is treated as a contingent asset.

1 Accounting policies **(Continued)**

Fundraising income is from activities such as raffles to further create income for ad hoc activities to further support the charitable objectives.

1.5 Expenditure

All expenditure is accounted for on an accruals basis. All expenses, including support costs and governance costs, are allocated or apportioned to applicable expenditure headings.

Charitable expenditure shall include all expenditure directly related to the objects of the charity, including the cost of goods and services, that have been incurred in charitable activities.

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that settlement will be required, and the amount for the obligation can be measured reliably.

1.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Fixtures and fittings	Straight line over 3 years
IT & Computer Equipment	Straight line over 3 years

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in the statement of financial activities.

1.7 Impairment of fixed assets

At each reporting end date, the Charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

1.8 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.9 Financial instruments

The Charity has elected to apply the provisions of Section 11 ‘Basic Financial Instruments’ and Section 12 ‘Other Financial Instruments Issues’ of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the Charity's balance sheet when the Charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

1 Accounting policies **(Continued)**

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Basic financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when the Charity's contractual obligations expire or are discharged or cancelled.

1.10 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the Charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

2 Critical accounting estimates and judgements

In the application of the Charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

There have been no key assumptions concerning the future and other key sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year.

3 Income from donations and legacies

	Unrestricted funds 2025 £	Restricted funds 2025 £	Total 2025 £	Unrestricted funds 2024 £	Restricted funds 2024 £	Total 2024 £
Donations and gifts	7,770	-	7,770	5,696	-	5,696
Grants	-	28,727	28,727	-	32,605	32,605
	7,770	28,727	36,497	5,696	32,605	38,301

4 Income from charitable activities

	Unrestricted funds 2025 £	Restricted funds 2025 £	Total 2025 £	Unrestricted funds 2024 £	Restricted funds 2024 £	Total 2024 £
SEND Services						
Services provided under contract	846,687	23,544	870,231	630,620	54,356	684,976
Parent Carer Forum						
Services provided under contract	97,625	17,500	115,125	47,001	21,700	68,701
	944,312	41,044	985,356	677,621	76,056	753,677

5 Income from other trading activities

	Unrestricted funds 2025 £	Unrestricted funds 2024 £
Fundraising events	4,860	1,384

6 Income from investments

	Unrestricted funds 2025 £	Unrestricted funds 2024 £
Interest receivable	41	43

7 Expenditure on raising funds

	Unrestricted funds 2025	Restricted funds 2025	Total 2025	Unrestricted funds 2024	Restricted funds 2024	Total 2024
	£	£	£	£	£	£
Fundraising and publicity						
Advertising	-	-	-	799	480	1,279

8 Expenditure on charitable activities

	SEND Services 2025 £	Parent Carer Forum 2025 £	Total 2025 £	SEND Services 2024 £	Parent Carer Forum 2024 £	Total 2024 £
Direct costs						
Events & Activities	41,000	14,764	55,764	39,914	12,061	51,975
Staff costs	495,113	57,868	552,981	426,094	41,653	467,747
Depreciation and impairment	4,736	-	4,736	1,320	1,161	2,481
Travel Expenses	3,992	771	4,763	2,530	543	3,073
Accommodation Costs	453	126	579	1,058	304	1,362
Rent	29,647	5,805	35,452	24,111	4,950	29,061
Equipment	694	146	840	1,607	426	2,033
Storage costs	(66)	-	(66)	757	-	757
Repairs & Maintenance	6,032	1,235	7,267	5,032	660	5,692
Security costs	479	-	479	281	-	281
Light, Power & Heating	12,732	2,531	15,263	8,307	1,676	9,983
Water Charges	1,250	247	1,497	1,188	240	1,428
Printing & Stationery	2,439	851	3,290	2,441	1,176	3,617
Telephone and Internet	7,605	792	8,397	11,070	590	11,660
Recruitment costs	1,505	-	1,505	1,424	-	1,424
Insurance	4,622	714	5,336	1,071	187	1,258
Professional fees	9,649	1,213	10,862	1,008	492	1,500
Subscriptions	2,427	83	2,510	2,317	28	2,345
IT Software & Consumables	12,838	2,245	15,083	10,573	2,416	12,989
Cleaning costs	1,982	314	2,296	3,855	607	4,462
Clothing	61	-	61	254	-	254
Volunteer expenses	240	-	240	484	-	484
Refreshments	290	330	620	1,402	422	1,824
General expenses	1,112	59	1,171	1,093	63	1,156
Core costs	(6,000)	6,000	-	(6,000)	6,000	-
	634,832	96,094	730,926	543,191	75,655	618,846
Share of support and governance costs (see note 9)						
Governance	8,757	1,159	9,916	2,759	42	2,801
	643,589	97,253	740,842	545,950	75,697	621,647
Analysis by fund						
Unrestricted funds	579,024	79,753	658,777	447,713	56,655	504,368
Restricted funds	64,565	17,500	82,065	98,237	19,042	117,279
	643,589	97,253	740,842	545,950	75,697	621,647

9 Support costs allocated to activities

	2025	2024
	£	£
Governance costs	9,916	2,801
Analysed between:		
Accountancy	1,800	2,759
Auditor's remuneration	7,800	
Bank & service charges	316	42
	9,916	2,801

10 Net movement in funds

	2025	2024
	£	£
The net movement in funds is stated after charging/(crediting):		
Fees payable to the charity's auditor:		
- for the audit of the charity's financial statements	7,800	-
- for other financial services	1,800	-
Depreciation of owned tangible fixed assets	4,736	2,481

11 Trustees

None of the trustees (or any persons connected with them) received any remuneration or benefits from the Charity during the year.

12 Employees

Employment costs	2025	2024
	£	£
Wages and salaries	535,851	455,175
Social security costs	6,930	3,572
	552,981	467,747

Average number of employees during the year was 21, an average of 18 full time equivalent (2024: average of 17, and 14.5 FTE).

One employee received emoluments of £70,000 or above (2024: One of £60,000 or above).

No Trustees were paid any remuneration or expenses during the course of the year.

12 Employees **(Continued)**

The number of employees whose annual remuneration was more than £60,000 is as follows:

	2025 Number	2024 Number
£60,001 - £70,000	-	1
£70,001 - £80,000	1	-

Remuneration of key management personnel

The remuneration of key management personnel was as follows:

	2025 £	2024 £
Aggregate compensation	167,399	153,001

13 Taxation

The charity is exempt from taxation on its activities because all its income is applied for charitable purposes.

14 Reclassification of comparatives

Following a full detailed review of the funds in the current year it was noted that some funds in the prior year had been incorrectly allocated as unrestricted or restricted. There was no overall impact on the net surplus for the prior year. The reclassification of charitable activities income and expenditure resulted in a movement between restricted and unrestricted funds as follows:

	Restricted			Unrestricted		
	Original	As restated	*Movement*	*Original*	*As restated*	*Movement*
Opening position 1 April 2023	4,944	4,944	-	*122,963*	*122,963*	-
Charitable income	124,548	108,661	*(15,887)*	*668,857*	*684,744*	*15,887*
Charitable expenditure	(140,347)	(117,759)	*22,588*	*(482,579)*	*(505,167)*	*(22,588)*
Transfer of funds from unrestricted	-	16,448	*16,448*		*(16,448)*	*(16,448)*
Closing position as restated 31 March 2024	(10,855)	12,294	*23,149*	*309,241*	*286,092*	*(23,149)*

This resulted in an increase of opening restricted funds by £23,149 and a reduction to opening unrestricted funds of £23,149.

15 Tangible fixed assets

	Fixtures and fittings	IT & Computer Equipment	Total
	£	£	£
Cost			
At 1 April 2024	-	7,442	7,442
Additions	3,197	3,568	6,765
At 31 March 2025	3,197	11,010	14,207
Depreciation and impairment			
At 1 April 2024	-	2,481	2,481
Depreciation charged in the year	1,066	3,670	4,736
At 31 March 2025	1,066	6,151	7,217
Carrying amount			
At 31 March 2025	2,131	4,859	6,990
At 31 March 2024	-	4,961	4,961

16 Debtors

	2025	2024
Amounts falling due within one year:	£	£
Trade debtors	31,725	52,207
Prepayments and accrued income	16,172	20,632
	47,897	72,839

17 Creditors: amounts falling due within one year

	2025	2024
	£	£
Trade creditors	1,450	2,593
Accruals and deferred income	21,582	2,957
	23,032	5,550

18 Restricted funds

The restricted funds of the charity comprise the unexpended balances of donations and grants held on trust subject to specific conditions by donors as to how they may be used.

	At 1 April 2024	Incoming resources	Resources expended	Transfers	At 31 March 2025
	£	£	£	£	£
The National Lottery Community Fund	10,031	23,544	(33,575)	-	-
Oldham PCF	-	17,500	(17,500)	-	-
Get Fishing Large Project Fund	2,263	-	(2,263)	-	-
Oldham household support fund	-	12,000	(12,000)	-	-
Access to work grant	-	16,727	(16,727)	-	-
	12,294	69,771	(82,065)	-	-

Previous year:	At 1 April 2023	Incoming resources	Resources expended	Transfers	At 31 March 2024
	£	£	£	£	£
The National Lottery Community Fund	20,025	54,356	(64,350)	-	10,031
Oldham PCF	(17,646)	21,700	(20,502)	16,448	-
Get Fishing Large Project Fund	2,565	-	(302)	-	2,263
Oldham household support fund	-	15,700	(15,700)	-	-
Access to work grant	-	16,905	(16,905)	-	-
	4,944	108,661	(117,759)	16,448	12,294

18 Restricted funds **(Continued)**

The National Lottery Community Fund
This funding was secured over 3 years to support post-covid recovery, leading to sustainability and growth of POINT. The funding was specific to covering core costs including rent, utilities and salaries and supported skills development activity to upskill team members. Our end of Year report showed significant progress in meeting the areas identified in our original bid including investment in training staff, internal promotions and recruitment of new team members, increasing support in all areas for our families and the continued sustainability of POINT.

Oldham PCF Grant
POINT receive this grant as the recognised parent carer forum in Oldham. Contact gives a grant of up to £17,500 to one parent carer forum in each local authority area in England. This money comes from the Department for Education (DfE).
The grant enables parent carer forums to engage with local parents and carers to help improve services for children and young people (0–25) with SEND.
The grant strengthens parent carer forums, helping parents shape services for children and young people (0–25) with SEND.

Get Fishing Large Project Fund
POINT Activities secured this funding for the provision of a fishing activity as part of our SEND Activities programme. The grant was to support the provision of specialist fishing equipment to deliver this programme. During the programme's duration, children and young people with additional needs and/or disabilities were able to take part in an activity they would generally not have access to, and which was tailored specifically around the needs of those participants.

Oldham household support fund
This Fund is an investment in Voluntary, Community, Faith and Social Enterprise (VCFSE) groups and organisations who are working closely with individuals and households in Oldham who are at risk due to the adverse impact of the cost-of-living crisis. Funds are expended in line with our agreed grant application and contract.

Access to work grant
Access to Work grants are provided by the Department for Work and Pensions (DWP). POINT have accessed this grant to provide additional support to a colleague or colleagues, ensuring they have the equipment, support and workplace adjustments they require to support them to stay in work.

19 Unrestricted funds

The unrestricted funds of the charity comprise the unexpended balances of donations and grants which are not subject to specific conditions by donors and grantors as to how they may be used. These include designated funds which have been set aside out of unrestricted funds by the trustees for specific purposes.

	At 1 April 2024	Incoming resources	Resources expended	Transfers	At 31 March 2025
	£	£	£	£	£
General funds	286,092	956,983	(658,777)	-	584,298

Previous year:	At 1 April 2023	Incoming resources	Resources expended	Transfers	At 31 March 2024
	£	£	£	£	£
General funds	122,963	684,744	(505,167)	(16,448)	286,092

20 Analysis of net assets between funds

	Unrestricted funds 2025 £	Restricted funds 2025 £	Total 2025 £
At 31 March 2025:			
Tangible assets	6,990	-	6,990
Current assets/(liabilities)	577,308	-	577,308
	584,298	-	584,298

	Unrestricted funds 2024 £	Restricted funds 2024 £	Total 2024 £
At 31 March 2024:			
Tangible assets	4,961	-	4,961
Current assets/(liabilities)	281,131	12,294	293,425
	286,092	12,294	298,386

21 Operating lease commitments

Lessee

	2025 £	2024 £
Within one year	42,000	-
Between two and five years	210,000	-
In over five years	147,000	-
	399,000	-

22 Related party transactions

There were no disclosable related party transactions during the year (2024 - none).

23	Cash generated from operations	2025 £	2024 £
	Surplus for the year	285,912	170,479
	Adjustments for:		
	Investment income recognised in statement of financial activities	(41)	(43)
	Depreciation and impairment of tangible fixed assets	4,736	2,481
	Movements in working capital:		
	Decrease/(increase) in debtors	24,942	(47,800)
	Increase in creditors	17,482	3,631
	Cash generated from operations	333,031	128,748

24 Analysis of changes in net funds

The Charity had no material debt during the year.

POINT

England & Wales - Charity number 1161596

Accounts



Annual Report 2023-24

POINT, Chadderton Court, 451 Middleton Road, Chadderton, Oldham OL9 9LB
Registered Charity Number: 1161596

Foreword

Welcome to our Annual Report for the 2023-24 financial year.

Our report details the activities, impacts and outcomes delivered by POINT, both with and on behalf of our members.

The report is designed to ensure that our members, volunteers, funders and partners have insights into the way in which POINT support and deliver our mission, apply our values and continue to aspire to delivering exceptional information, advice, support and co-production opportunities for children and young people with Special Educational Needs and Disabilities, their parents, carers and family members.

We hope you enjoy reading our report and seeing the impact that POINT has had; and continues to have on your behalf.



Statement from our Chair of Trustees



Derek Rhoden, Chair of Trustees

A warm welcome to this years annual report!

It is widely acknowledged that systems for Special Educational Needs and Disabilities are complex, difficult to navigate and often feel at odds with the their purpose of increasing access to the vital support so many families need. This however is exactly why I remain proud to be the Chair Person of this fantastic charity, who in the face of adversity, financial constraints and an ever more demanding SEND system continue not only to champion change, represent voice and seek improvements, but a charity who also take responsibility for finding the solutions and implementing them.

This year saw one of our founding members receive an MBE in recognition of her unwavering contribution to the lives of children and young people with SEND. We are very fortunate to have a very dedicated, passionate team at POINT who don't just work in SEND but live it to alongside everyone of our members.

I am sure you will see for yourself when you read our report, just how much we have and continue to achieve at POINT on behalf of our members and I would like to say a massive Thank You on behalf of the whole team for your unwavering support.

Oldham Parent Carer Forum

Oldham Parent Carer Forum are the independent voice of parents and carers in Oldham and are supported by POINT. Oldham Parent Carer Forum shares information, consults with families and champions co-production. The SEND & Inclusion Strategy 2023-2027 was designed and coproduced with families following our BIG SEND Survey. OFSTED/CQC said....

Local partnership leaders and parents and carers have co-produced a new and ambitious SEND and Inclusion strategy in collaboration with children and young people, education, health and social care partners.
The strategy is well thought out and reflective of the current needs within Oldham.

Oldham Parent Carer forum continue to develop their outreach and project work to ensure that more families can actively participate and become involved. We are a strategic lead in Autism in Schools Project and we attend sessions in the Family Hubs across Oldham.

"Whether it be a shoulder to cry on, someone to listen to or seek advice, you are always there. You are amazing advocates."

The Parent Carer Forum has continued to secure funding to support our most vulnerable in our community. A successful bid through action together enabled us to support families with ever increasing living costs with winter clothing and support with food. Over 500 families have been supported. Our Sensory Toy Lending Library equipment has been extended and enhanced, removing barriers, enabling families to borrow equipment from us.

We have been successful in applying for grants where funding directly impacts families in Oldham.

Oldham Parent Carer Forum staff and volunteers have continued to ensure that your voice is represented and heard and attend a variety of local, regional and national strategic workstreams. They are a partner in the Change Programme Partnership.

3601
Members

99%
Satisfaction rating

73
Engagement/ outreach events

SEND Information, Advice, Support Services (SENDIASS)

POINT are proud to operate both the Oldham and Blackpool SENDIAS Services. The SENDIASS services play a vital role in supporting children, young people and their families in accessing timely information, advice and support on all matters related to Special Educational Needs and Disabilities (SEND).

"Would have been lost without this service. We are grateful for everything they supported us with."

SEND is a very complex system. Parents, Carers, Children and Young people rely on the support of the Oldham and Blackpool SENDIAS Services and they constantly tell us how invaluable the support has been to help achieve improved outcomes for their children and young people.

96% of survey respondents stated that the Information, advice and support given had made a significant difference to their child or young persons outcomes.

It is essential that our teams have the capacity, skills and resources to deliver the right support at the right time. POINT continues to prioritise investment in our teams to ensure no family is left without the vital support they need and deserve.

In 2023-24 POINT increased our SENDIASS team to 7 staff members and invested over £2500 in workforce development

Intelligence gathered through the case work of SENDIASS supports the strategic work of POINT with our locality based SEND Partnership Boards. Data dashboards provide the evidence of key caseload themes, supporting the early identification of any emerging issues so that solutions can be found to support greater inclusion, access and support for children and young people with SEND.

3668
Service Referrals

97%
Recommendation rating

94%
Satisfaction rating

SEND Mediation and Disagreement Resolution

In 2023-24, POINT regained the commission to deliver the Oldham SEND Mediation and Disagreement Resolution contract and were also commissioned as part of the Knowsley Council Mediation framework.

92% increase in Mediation & Disagreement Resolution meetings

With rates of Mediation and Disagreement Resolution rising significantly, POINT made significant investments to recruit and train a dedicated full time mediator alongside 5 support mediators to secure sufficient capacity to meet the service demand.

In 2023-24 POINT invested over £10,000 to recruit & train our Mediators to support families, children and young people.

Mediation and Disagreement Resolution Services provide access to a FREE locality based service which supports resolution of matters where a parent, carer or young person does not agree with a decision about their SEND provision. This is an essential service to support early resolution and where possible and appropriate, reduces the need for referrals to the SEND Tribunal Service.

"I was made to feel comfortable and be open and be able to express my concerns"

Service user feedback for the service remains high. Evidence shows that attending and accessing our service has led to the swift resolution of disagreements which can also lead to improved ongoing relationships between children, young people, their families; and the practitioners who will continue to provide ongoing SEND Support.

Over 50% of mediations resulted in a change of position or decision.

This is a service that delivers against our missions to ensure that all children and young people with SEND are included with appropriate support and we are delighted to regain the opportunity to deliver and develop this service to meet the needs of our families.

288
Service Referrals

96%
Effectiveness rating

100%
Mediations within 30 days

SEND Workshops and Training Service

Our SEND Workshops provision continues to provide supportive workshops for the parents and carers of children and young people who are either on a social communication pathway or have recently received a diagnosis of Autism /Autistic Spectrum Condition.

Workshops content is co-designed to ensure that it remains accessible to our families, In addition to our highly valued introduction to Autism sessions, we continue to deliver a varied range of workshops which provide an extensive toolkit of strategies around key themes such a behaviour, education, communication. Workshops remain FREE at the point of access to ensure equitable access.

"The workshops that I attended was absolutely brilliant the way they were presented to us made me feel confident that I could do things at home with my child with confidence.

POINT are adamant that access to such provision should not be a postcode lottery. As a result we have commenced a development programme which includes a review of how POINT can extend reach of the service beyond the commissioned footprint of Oldham and how we can effectively support the wider Greater Manchester Neurodiversity pathways, work which will continue into 2024-25.

"Really informative session and a chance to offload your own stress."

Service users continue to provide positive feedback about the training including the impacts this has had in supporting parents and carers to meet their child or young persons needs more effectively

"I can absolutely relate to everything mentioned and discussed during this session, I can now proceed to put these things in place and understand my child better"

178
Service Referrals

98%
Effectiveness rating

99%
Recommendation rate

SEND Activities & Short Breaks

Our highly valued activities provision for children and young people with Special Educational Needs and Disabilities provided an extensive range of activities throughout the 2023-24 financial year, seeing our best ever attendance recorded, enabling children and young people to be included in; and participate in every day social activities.

157 Children and Young People have accessed our activities programme with a further 269 accessing trips and events!

POINT have delivered the Ability Wheelz accessible cycling activity for 8 years under the Short Breaks Play and Leisure programme. In 2023 however the service underwent recommissioning and as a result, POINT are now the lead provider of all Short Breaks Play and Leisure Activities for children and young people with SEND. This is a significant change in the commissioning arrangements, seeing Oldham Council place their trust in POINT to deliver a programme that is both flexible and aligned to the needs of children and young people with SEND.

POINT worked with children, young people and their families to devise a new programme of activities, events, day trips and experiences, which have resulted in a significant increase in attendances. These activities not only support the inclusion of children and young people with SEND who are often isolated from mainstream activity, but also provide parents and carers with a valuable break from their caring responsibilities.

" Our Son really enjoyed the activities. The 4D cinema experience was amazing! Point staff very friendly and helpful"

POINT continue to focus on positive outcomes from our activities programme and our new steering group, driven you young people's voice will ensure we consistently reflect upon the programme, continuing to be flexible in our delivery to ensure it meets the needs of Oldham residents.

167
Service Referrals

95%
Satisfaction rating

157
Attending Short Breaks Provision

Financial Statements

The following pages detail our financial accounts for the year 1st April 2023 to 30th March 2024.

Our annual accounts are subject to independent assessment and audit in line with the requirements detailed in the Charity Commission's guidance.

In 2023-24, POINT paid particular attention to securing adequate contingencies to cover at least 6 months trading in the event of any unexpected loss of income as well as ensuring that adequate and appropriate investments were made in our resources, capacity and training.

POINT remain committed to transparency and integrity in all financial matters and are pleased to share our financial reports with our members.



Charity Registration Number: 1161596

Parents of Oldham in Touch (POINT)

(A Charitable Incorporated Organisation)

TRUSTEES' ANNUAL REPORT AND FINANCIAL STATEMENTS

For The Year Ended 31 March 2024

Parents of Oldham in Touch (POINT)

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Parents of Oldham in Touch (POINT)

MEMBERS OF THE BOARD AND PROFESSIONAL ADVISORS

Registered Charity Name	Parents of Oldham in Touch (POINT)
Charity Number	1161596
Registered Office	Chadderton Court 451 Middleton Road Chadderton Oldham OL9 9LB
Trustees	Elizabeth Mary Lang Derek Rhoden Emma Louise Atkinson Janet Wray Richard William Scarborough (resigned on 11/08/23) Elizabeth Lorna O'Shaughnessy (appointed on 17/04/24) Claire Elisabeth Taylor (appointed on 17/04/24) Emmett Patel (appointed on 19/10/23)
Accountants	Community Accounting Lancashire C.I.C. Foxfields 9 Norley Close Chadderton Oldham OL1 2RA
Bankers	Virgin Money 47 Market Place Oldham OL1 3AD

Parents of Oldham in Touch (POINT)

REPORT TO THE MEMBERS ON THE UNAUDITED FINANCIAL STATEMENTS OF Parents of Oldham in Touch (POINT)

YEAR ENDED 31 MARCH 2024

I report on the accounts for the year ended 31 March 2024 set out on pages 4 to 12.

Respective Responsibilities of Trustees and Examiner
As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").
The charity's trustees consider an audit is not required for this year under section 144 of the 2011 Act, and that an independent examination is needed.

It is my responsibility as independent examiner to:

~ examine the accounts under section 145 of the 2011 Act
~ follow the applicable Directions given by the Charity Commissioners under section 145(5)(b) of the 2011 Act, and;
~ to state whether particular matters have come to my attention

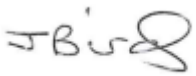
Basis of Independent Examiners Report
My examination was carried out in accordance with the Directions given by the Charity commission.
An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items of disclosures in the accounts, and seeking explanations from the trustees concerning any such matters.
The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on the accounts.

Independent Examiners Statement
I have completed my examination for the year ended 31 March 2024.
I can confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

~ accounting records were not kept in accordance with section 130 of the 2011 Act or
~ the accounts do not accord with the accounting records to comply with the accounting requirements of the 2011 Act
~ the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Independent Examiners Qualification
Since the charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination, being a Fellow Member of the Association of Accounting Technicians, which is one of the listed bodies.



8th January 2025

Miss Jacqueline Bird F.M.A.A.T.
Practicing Licence Number: 1003659
Community Accounting Lancashire C.I.C.
Foxfields, 9 Norley Close, Chadderton, Oldham, OL1 2RA

Parents of Oldham in Touch (POINT)

STATEMENT OF FINANCIAL ACTIVITIES
(INCORPORATING THE INCOME AND EXPENDITURE ACCOUNT)

YEAR ENDED 31 MARCH 2024

	Notes	Unrestricted Funds 2024 £	Restricted Funds 2024 £	Total Funds 2024 £	Total Funds 2023 £
Income from:					
Grants and donations	***2***	650,865	124,208	775,073	488,109
Charitable activities	***3***	1,044	340	1,384	-
Other Income	***4***	16,905	-	16,905	28,998
Investments		43	-	43	58
Total		668,857	124,548	793,405	517,165
Expenditure on:					
Raising funds	***5***	506	773	1,279	720
Charitable activities	***6***	482,073	139,574	621,647	475,881
Other expenditure		-	-	-	-
Total		482,579	140,347	622,926	476,601
Net income/(expenditure)		186,278	(15,799)	170,479	40,564
Transfers between funds		-	-	-	-
Net movement in funds	***11***	186,278	(15,799)	170,479	40,564
Reconciliation of funds:					
Total funds brought forward		**122,963**	**4,944**	**127,907**	**87,343**
Total funds carried forward	***11***	**309,241**	**(10,855)**	**298,386**	**127,907**

The notes on pages 6 to 12 form part of these financial statements.

Note 14 to the accounts shows a comparative Statement of Financial Activities for the year ended 31 March 2023.

Parents of Oldham in Touch (POINT)

BALANCE SHEET

AS AT 31 MARCH 2024

	Notes	2024 £	2024 £	2023 £	2023 £
FIXED ASSETS					
Tangible Fixed Assets	*10*		4,961		-
CURRENT ASSETS					
Debtors	*8*	72,839		25,039	
Cash at Bank and in Hand		226,136		104,787	
		298,975		129,826	
CREDITORS: Amounts falling due within one year	*9*	5,550		1,919	
NET CURRENT ASSETS			293,425		127,907
NET ASSETS			298,386		127,907
FUNDS OF THE CHARITY					
Unrestricted Funds	*11*		309,241		122,963
Restricted Funds	*11*		(10,855)		4,944
TOTAL FUNDS	*11*		298,386		127,907

The financial statements were approved by the Board of Trustees on the 16/10/24 and signed on their behalf:

Signed:

Name: DEREK RHODEN
Trustee

Parents of Oldham in Touch (POINT)

STATEMENT OF CASH FLOWS

YEAR ENDED 31 MARCH 2024

	Notes	2024 £	£	2023 £	£
Cash flows from operating activities					
Cash generated/(absorbed by) from activities	***13***		121,349		56,036
Investing activities					
Investment income received		-		-	
Net cash generated from investing activities			-		-
Net cash used in financing activities			-		-
Net increase/(decrease) in cash and cash equivalents			121,349		56,036
Cash and cash equivalents at beginning of year			104,787		48,751
Cash and cash equivalents at end of year			226,136		104,787

1. ACCOUNTING POLICIES

Basis of accounting
The financial statements of the charity, which is a public benefit entity under FRS102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) [effective January 2022]. The financial statements have been prepared under the historical cost convention.

Going Concern
The trustees are satisfied that there are no material uncertainties about the charity's ability to continue.

Incoming resources
All income, including grants and donations, is recognised once the charity has entitlement to the income.
It is probable that the income will be received, and the amount of income receivable can be measured reliably.
Restricted funds are to be used for specified purposes as laid down by the donor.

Expenditure which meets these criteria's is identified to the fund, together with a fair allocation of overheads and support costs. Unrestricted funds are for grants, donations and other incoming resources received or generated for charitable purposes.

Resources expended
All expenditure is accounted for on an accruals basis. All expenses, including support costs and governance costs, are allocated or apportioned to applicable expenditure headings.

Charitable expenditure shall include all expenditure directly related to the objects of the charity, including the cost of goods and services, that have been incurred in charitable activities.

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that settlement will be required, and the amount for the obligation can be measured reliably.

Governance costs
Governance costs shall include all expenditure directly related to the administration of the charity including expenditure incurred in the management of the charity's assets, organisational administration and compliance with charitable and statutory requirements.

Fixed assets
Fixed assets are capitalised if they can be used for more than one year, and cost at least £1,000 for;

~ Events & Activities Equipment
~ Office Furniture & Equipment
~ IT & Computer Equipment

They are initially recorded at cost, and depreciated on a straight line basis over the life expectancy of the asset.

2. INCOME FROM GRANTS & DONATIONS

	Unrestricted Funds	Restricted Funds	2024 Total Funds	2023 Total Funds
	£	£	£	£
The National Lottery Community Fund	-	54,356	**54,356**	63,060
Oldham PCF Grant	-	68,701	**68,701**	50,716
Get Fishing Large Project Fund	-	-	**-**	2,499
General Unrestricted Grants	646,320	-	**646,320**	360,579
Donations	4,545	1,151	**5,696**	11,255
	650,865	**124,208**	**775,073**	488,109

3. INCOME FROM CHARITABLE ACTIVITIES

	Unrestricted Funds	Restricted Funds	2024 Total Funds	2023 Total Funds
	£	£	£	£
Fundraising	1,044	340	**1,384**	-
	1,044	**340**	**1,384**	-

4. OTHER INCOME

	Unrestricted Funds	Restricted Funds	2024 Total Funds	2023 Total Funds
	£	£	£	£
Access To Work Grant	16,905	-	**16,905**	28,998
Sundry Income	-	-	**-**	-
	16,905	**-**	**16,905**	28,998

5. EXPENDITURE ON RAISING FUNDS

	Unrestricted Funds	Restricted Funds	2024 Total Funds	2023 Total Funds
	£	£	£	£
Advertising & Marketing	506	53	**559**	-
Max Cards	-	720	**720**	720
	506	**773**	**1,279**	720

6. EXPENDITURE ON CHARITABLE ACTIVITIES

	Unrestricted Direct & Governance Costs	Restricted Direct & Governance Costs	Unrestricted Support Costs	Restricted Support Costs	2024 Total Funds	2023 Total Funds
	£	£	£	£	£	£
Events & Activities	-	-	41,249	10,726	51,975	23,556
Salaries	390,206	64,969	-	-	455,175	338,572
Training	1,605	1,967	-	-	3,572	2,980
Cost of Living Support	-	9,000	-	-	9,000	7,000
Travel Expenses	-	-	2,530	543	3,073	3,971
Accommodation Costs	-	-	1,058	304	1,362	90
Rent	-	-	3,338	25,723	29,061	29,700
Equipment	-	-	1,576	457	2,033	12,555
Library Resources	-	-	-	-	-	2,181
Storage Costs	-	-	570	187	757	908
Repairs & Maintenance	-	-	5,067	625	5,692	1,804
Security Costs	-	-	245	36	281	337
Light, Power & Heating	-	-	(355)	10,338	9,983	9,043
Water Charges	-	-	557	871	1,428	1,525
Printing & Stationery	-	-	2,307	975	3,282	2,587
Telephone & Internet	-	-	11,070	590	11,660	6,334
Recruitment Costs	-	-	1,424	-	1,424	1,598
Insurance	-	-	1,071	187	1,258	5,363
Professional Fees	-	-	1,286	214	1,500	2,328
Subscriptions	-	-	2,317	28	2,345	1,444
IT Software & Consumables	-	-	11,181	2,415	13,596	11,478
Postage & Freight Costs	-	-	187	148	335	14
Cleaning Costs	-	-	3,248	607	3,855	3,522
Clothing	-	-	254	-	254	1,568
Volunteer Expenses	-	-	484	-	484	795
Refreshments	-	-	1,403	421	1,824	115
General Expenses	-	-	1,093	63	1,156	2,421
Central Support Costs	-	-	(6,700)	6,700	-	-
Depreciation Costs	1,320	1,161	-	-	2,481	-
Accountancy Fees	1,613	182	-	-	1,795	1,295
Payroll Costs	556	95	-	-	651	419
Bank & Service Charges	313	42	-	-	355	378
Miscellaneous	-	-	-	-	-	-
	395,613	77,416	86,460	62,158	621,647	475,881

Total resources expended are stated after charging:	2024	2023
	£	£
Independent examination fees	2,175	1,295
Additional accounting fees	-	-
	2,175	1,295
Donation made by Community Accounting Lancashire C.I.C.	380	-
Net Accountancy Costs	1,795	1,295

7. STAFF COSTS

The movement in the year is after charging:	**2024**	**2023**
	£	**£**
Wages and Salaries	**455,175**	338,572

Average number of employees during the year was 17, an average of 14.5 full time equivalent (2023: average of 14, and 10.9 FTE).
One employee received emoluments of £60,000 [£70,000 to £80,000] during the year (2023: none).
No Trustees were paid any remuneration or expenses during the course of the year.

8. DEBTORS

	2024	2023
	£	£
Debtors	**52,207**	25,039
Accrued Income	**16,356**	-
Prepayments	**4,276**	-
	72,839	25,039

9. CREDITORS: Amounts falling due within one year

	2024	2023
	£	£
Creditors	**2,593**	624
Accruals	**2,957**	1,295
	5,550	1,919

10. TANGIBLE FIXED ASSETS

	Events & Activities Equipment	**Office Furniture & Equipment**	**IT & Computer Equipment**	**TOTAL**
Cost or Valuation	**£**	**£**	**£**	**£**
Cost at 01/04/23	-	-	-	-
Additions	-	-	7,442	**7,442**
Revaluations	-	-	-	-
Disposals	-	-	-	-
Cost at 31/03/24	**-**	**-**	**7,442**	**7,442**
Accumulated Depreciation				
Accumulated Depreciation at 01/04/23	-	-	-	-
Depreciation charge for the year	-	-	2,481	2,481
Revaluations	-	-	-	-
Disposals	-	-	-	-
Accumulated Depreciation at 31/03/24	**-**	**-**	**2,481**	**2,481**
Net Book Value				
Net Book Value at 31/03/23	-	-	-	-
Net Book Value at 31/03/24	**-**	**-**	**4,961**	**4,961**

11. FUNDS ANALYSIS

Fund Name	Balance as at 1 April 2023	Receipts	Payments	Balance as at 31 March 2024
Restricted Funds	**£**	**£**	**£**	**£**
The National Lottery Community Fund	20,025	54,356	(64,350)	10,031
Oldham PCF Grant	(17,646)	68,701	(74,204)	(23,149)
Donations	-	1,151	(1,151)	-
Fundraising	-	340	(340)	-
Get Fishing Large Project Fund	2,565	-	(302)	2,263
	4,944	**124,548**	**(140,347)**	**(10,855)**
Unrestricted Funds	**122,963**	**668,857**	**(482,579)**	**309,241**
TOTAL FUNDS	**127,907**	**793,405**	**(622,926)**	**298,386**

12. RELATED PARTY TRANSACTIONS

There were no disclosable related party transactions during the year (2023: none).

13. CASH GENERATED FROM ACTIVITIES

	2024	2023
	£	£
Surplus/(deficit) for the year	**170,479**	40,564
Adjustments for:		
Investment income recognised in statement of financial activities	-	-
Movements for:		
Increase/(decrease) in intangible assets	**(4,961)**	-
Increase/(decrease) in debtors	**(47,800)**	20,052
Increase/(decrease) in creditors	**3,631**	(4,580)
Cash generated/(absorbed by) from activities	**121,349**	56,036

14. COMPARATIVE INFORMATION

	Notes	Unrestricted Funds 2023 (previous year) £	Restricted Funds 2023 (previous year) £	Total Funds 2023 (previous year) £
Income from:				
Grants and donations	***2***	370,777	117,332	488,109
Charitable activities	***3***	-	-	-
Other income	***4***	28,998	-	28,998
		58	-	58
Total		**399,833**	**117,332**	**517,165**
Expenditure on:				
Raising funds	***5***	-	720	720
Charitable activities	***6***	351,772	124,109	475,881
Other expenditure		-	-	-
Total		**351,772**	**124,829**	**476,601**
Net income/(expenditure)		48,061	(7,497)	40,564
Transfers between funds		-	-	-
Net movement in funds		**48,061**	**(7,497)**	**40,564**
Reconciliation of funds:				
Total funds brought forward		74,902	12,441	87,343
Total funds carried forward		**122,963**	**4,944**	**127,907**

Thank you for your support!



POINT would like to acknowledge the valuable support we have received throughout the year.

Whether this be generous donations from members, support from local businesses, funding or commissioning partners.

Your generosity donating your time, fundraising or championing our children, young people and their families makes a huge difference in securing our mission for an inclusive society.

From every single one of us at POINT we want to say a huge thank you!

We look forward to another exciting and challenging year ahead and hope we continue to receive your generous support in 2024-25

POINT, Chadderton Court, 451 Middleton Road, Chadderton, Oldham OL9 9LB
Registered Charity Number: 1161596

POINT

England & Wales - Charity number 1161596

Accounts

POINT

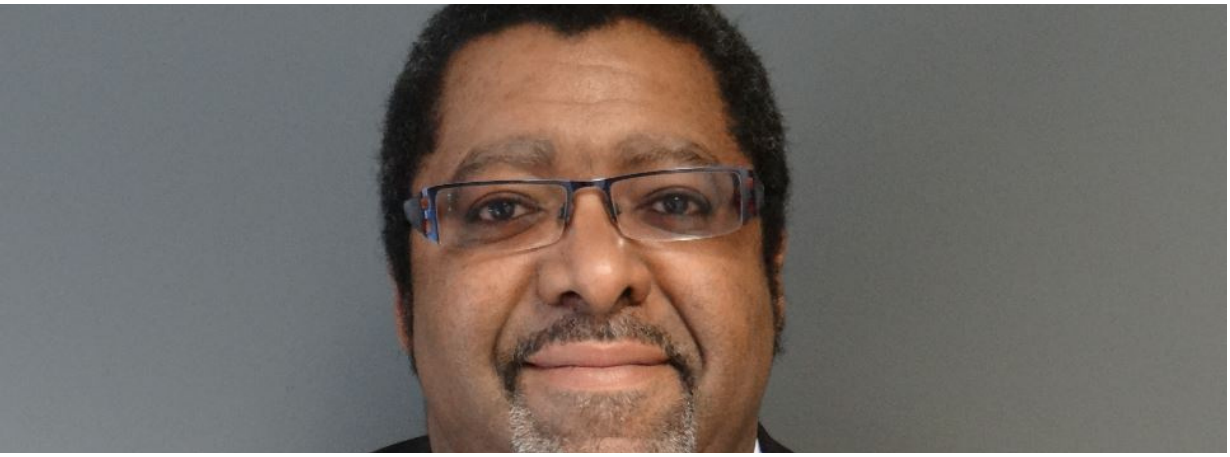
Additional Needs and Disabilities

Information - Advice - Support - Empowerment

ANNUAL REPORT 2022-23



'Small Charity - Huge Impact'



CHAIRPERSON'S STATEMENT

Welcome to POINT's annual report for 2022-23!

This year has seen us all continue to face challenges with the rising cost of living and this intense pressure is also felt in the charity sector.

I am however, delighted to report that our continued focus on re-shaping POINT to ensure we can continue to deliver excellent service provision, has seen growth in the services we provide for families of children and young people aged 0-25 who have or may have additional needs and/or disabilities in Oldham.

I am particularly proud that POINT have been commissioned to deliver the SEND Mediation & Disagreement Resolution Service in Oldham, which we are reporting on for the first time. This is part of on going long term ambition for POINT to be a "One Front Door" for SEND (Special Educational Needs and/or Disabilities) Services for families to access.

POINT have expanded outside of Oldham in 2022-23. I am delighted to share that we are now delivering the Special Educational Needs/Disabilities Independent, Advice, and Support Service (SENDIASS) in Blackpool.

When you read our annual report and the charity's outcomes, this is only achievable through the commitment, drive, enthusiasm, and tenacity of our teams, who continue to to be wholly motivated through working with our members and representing their voice and their lived experience. They continue to passionately champion the rights of families, to drive change and shape better services to improve the lives and outcomes of children and young people with additional needs and/or disabilities aged 0-25.

On behalf of the Board of Trustees, I would like to thank you for your continued support and trust and I look forward to seeing you soon.



DEREK RHODEN

Chair of the board of Trustees

OLDHAM PARENT CARER FORUM



Oldham Parent Carer Forum has continued to represent parent/carer voice through different opportunities, which we have offered across Oldham. We have continued to listen to your feedback to ensure that families voices are heard in shaping the delivery of services and initiatives throughout 2022 – 2023.

As we recover from the global health pandemic, where our children and young people missed so much of their face-to-face education and development, we find ourselves in a cost-of-living crisis. Families living with special educational needs and disabilities were disproportionately affected and we wanted to help where we could. We successful received grant funding to enable us to support families, offering shopping vouchers and were delighted to have supported well over 310 families during this phase.

"Always there to turn to whether it be a shoulder to cry on, someone to listen or to seek advice" - Parent

Families have had a wide range of opportunities to co-produce and participate through a variety of consultations and listening events this year. Families have coproduced the Short Breaks Play and Leisure Offer, the SEND & Inclusion Strategy and the Residents Charter. Our families have also had access to meet with Education, Health and Social Care Partners on a monthly basis at our cuppa and chat sessions.

We were also delighted to be able to open our Sensory Toy Lending Library which has been a huge success, enabling families to borrow sensory toys at no cost to support their child and young person.



The Forum has been involved again in various projects ensuring co-design, family feedback and voice being represented and delivery. These included the Autism in Schools project (where the forum is a strategic lead) which began its second phase, working with three mainstream primary schools in Oldham. The Forum is also working with partners looking at a project led by RSA to reduce exclusions which is a collaborative made up of several different services that work to support families. The Forum has also co-designed and delivered an Asthma Workshops to Health Professionals across the Northwest, ensuring the voice of children and young people and their families living with both asthma and special educational needs and/or disabilities were represented within this delivery.

Impact and Outcomes

Oldham Parent Carer Forum staff and volunteers have continued to ensure that your voice continues to be heard and attend a variety of local, regional and national strategic workstreams.

> Bring people together and give people a voice - Parent

We have continued to secure funding to support our most vulnerable in our community. A successful bid through action together enabled us to support families with ever increasing living costs with winter clothing and support with food. Over 310 families were supported through this time. Our Sensory Toy Lending Library has also removed barriers enabling families to borrow equipment from us.

> Allow people to talk, allow people to be listened to - Parent

Our online events have continued to cover a range of supportive topics. This year we focused on SEN Law, empowering parents and carers across a range of themes from understanding SEN Support to Mental Capacity Act and Post 16, offering peer to peer support as well as reducing a feeling of isolation.

> Put together support of a lifetime - Parent

3173

MEMBERS

an increase of 17.4% in 2022-23

2123

ENGAGEMENT OPPORTUNITIES

No of people attending online and face to face sessions

108,968

FORUM NEWSLETTER

emails sent over the course of 2022-23

SENDIAS SERVICES



During this year, POINT have expanded our operation of SENDIAS Service delivery and whilst continuing to deliver the Oldham SENDIAS Service, we have also been successful in securing the contract to deliver the Blackpool SENDIAS Service.

POINT have taken the opportunity to review service funding and revise our structures to ensure that we can make deploy suitable resources to meet an ever increasing demand for Information, Advice and Support from Parents, Carers and Young People.

As a result of these changes, POINT now employ 6 SENDIASS officers across the Oldham and Blackpool services and the locality based teams are supported by a Strategic SENDIASS lead, giving expert supervision, line management and strategic support to our service teams. This ensures we can continue to meet the National IASS Network minimum standards, which in turn support the delivery of a comprehensive Information, Advise and Support offer to our service user families.

" Very grateful to the help we have received and are still receiving. This has made a massive difference to my child within school"... parent carer

Our Oldham and Blackpool SENDIASS Teams have continued to benefit from a wide range of professional development opportunities, through the National SEND Law Conference, access to and attendance at IASS Network courses and through the strong commitment to the North West SENDIASS Consortium, which provides opportunities to share best practice with other providers and continually develop our service delivery models to reflect need and demand. from extensive training opportunities to support their role and are all qualified to the highest available standards for SEND Law.



Once again, POINT have invested in empowerment of families, offering a range of training opportunities to parents, carers, young people and practitioners, to ensure that children and young people can take up opportunities that are meaningful, provide the best outcomes and support the achievement of their aspirations and life chances.

Impact and Outcomes

94% of service users said we had a good understanding of their needs offering appropriate support

Both the Oldham and Blackpool services have continued to see rising demand in 2022-23. In Blackpool service referrals increased by 169% and in Oldham by 69%.

This continued to evidence both the importance of having an accessible SEND Information, Advice and Support Service, and the high levels of trust and confidence in accessing SENDIASS provision provided by POINT.

98% of respondents said we offered them fair, neutral and unbiased information, advice and support

Our team continue to place co-production at the heart of developing and improving service provision. Regular reviews of service user feedback alongside a continued focus on the SENDIASS Minimum Standards ensures we identify and celebrate the strengths of the service as well as finding solutions to address and improvements identified by our service users. This has resulted in a 30% increase in service capacity in 2022-23 to ensure parents, carers and young people receive the right support at the earliest opportunity

93% of respondents said it was easy to contact the SENDIAS Service

2443

REFERRALS

96.5%

WOULD RECOMMEND

our SENDIASS services

94%

SATISFACTION

rating YOU gave our SENDIASS services

POINT ACTIVITIES



During 2022-23 the Activities Team again delivered multiple activity sessions, Ability Wheelz cycling and special events such as the Accessible Colour Blast, Easter Egg Hunt and Halloween special. The team also carried out 4 trips to Blackpool; Chester Zoo; Gulliver's World and Drayton Manor. A total of 626 children, young people, parents and siblings were able to enjoy the trips as family units.

Ability Wheelz saw an increase in users and included a high number of groups from specialist provisions and adult social care.

The team has increased during this year and now employs 3 members of staff as well as welcoming 2 new volunteers.

The young people have gained so much confidence and biking skills due to this inclusive centre which provides a safe environment where no one is discriminated against and are able to enjoy all the benefits of bike riding.

The team had again been successful in securing further funding from the Angling Trust to secure the Accessible Fishing sessions and these will carry on into 2023/24. Well done to the team!



POINT Activities have been working in partnership with Oldham Parent Carer Forum delivering the Autism in Schools Project at Holy Cross Primary School. A 6-week package of child led activities was successfully delivered that included the children creating 1-page profiles, creative activities, Lego, challenge sessions and working together as a team. Due to the success of the project, phase 2 has been agreed and will be delivered later in the year.

The team worked with the Rocksteady Foundation to bring our children and young people together for a fun based musical event. They each had the opportunity to play instruments and sing. The team are hoping to be able to hold another musical extravaganza with the Foundation next year.

Impact and Outcomes

The centre reopened in July 2022 following the successful completion of the planned refurbishment. Families and professionals have all commented on the difference this has made, enabling the centre to be more accessible to all users. Individual user hours increased during this period as well as 1,746 of group hours.

> 94% of you said that our activities are excellent

The team again delivered a range of child/young person led arts and craft activities attended by 150 children/young people. Many of those had never attended sessions without their parents / carers. The team worked hard to ensure that everybody attending felt comfortable, safe and enjoyed themselves. The activities delivered ranged from lego club, arts & crafts, clay modelling and necklace/bracelet making.

> " It was fabulous riding the bikes in a lovely park, will definitely do this often."

Our famous Accessible Colour Blast returned in 2022 (following postponement due to the pandemic). 80 children and young people plus family members took part and what a blast it was. Everybody taking part said how much they enjoyed the messy and noisy event and having the opportunity to take part as a whole family.

> " All students enjoyed themselves and had a really good day, the staff were very helpful and supported us throughout."

1940

INDIVIDUAL HOURS OF CYCLING ACTIVITY

delivered in 20222-23

189

EVENT ATTENDANCE

no of users attending special events

81

ACCESSIBLE FISHING

no of children and young people attending the activity

SEND TRAINING & WORKSHOPS



The Workshops and Training Service have continued to deliver support to parents and carers through the Autism Post-diagnosis and the Self-Support Pathway training programmes during 2022-23. Themed workshops have included Introduction to Autism, Behaviour, Communication, Sleep and Transitions.

Following restrictions being lifted after the pandemic, the service moved back to in-person delivery of the workshops. However, taking on board parent/carer feedback some sessions were still delivered virtually in the evenings, offering continued flexibility and inclusivity.

The team still offers telephone and email consultation on specific queries or issues the parent / carer may have in relation to themes covered in the workshops and also deliver more bespoke 1-1 sessions if there is an identified need for this as well as interpreted group sessions. Our Urdu speaking co-ordinator has been able to deliver sessions directly to Urdu speaking families which has increased the opportunity for those family members to meet and offer each other support.

""The suggestions mainly for our family in session I was very helpful and I have already put some strategies into lace. Very happy I come to the workshop. A lovely group to come to"... Parent/Carer

Working with the Oldham Parent Carer Forum, the workshops service was involved in the Early Identification of Need pilot project within Oldham, which aimed to upskill schools and parents. The team successfully delivered themed workshops to parents/carers and shared this information with the schools to promote a consistent and joined up approach. Due to the success of the project these workshops will be rolled out in 2024 to other mainstream schools.



""Very personal session. Felt at ease and relaxed. Comfortable to share openly about my own personal experiences."... Parent/Carer

Impact and Outcomes

In addition to the main English speaking sessions, the team have been able to deliver interpreted sessions in Portugese, Polish, Bangla, Urdu and Mandarin. This has ensured that more families are able to access the right support needed at the right time.

"I feel it has opened my eyes to what communication techniques I can implement at home to help my child." ...Parent/Carer

The geographical and ethnicity profiles increased during this year in the overall ethnic minorities representation. There has been a positive uptake in engagement from those families who had not previously engaged with the service and the hope is that this will increase in the following year.

"A very informative session with useful information. Delivered in a fun way with lots of chance for discussion about experiences etc. Questions were answered really well."... Parent/Carer

2022-23 has seen an increase in Self-Support Pathway referrals. This has increased the support given to those parents and carers of children with social communication difficulties who do not meet the threshold for an ASD diagnosis, or who have not yet had their assessments concluded. Giving these families earlier access to information and training during the assessment process.

"Good to be more informed on how my autistic child mind work & understanding them better."... Parent/Carer

141

NEW REFERRALS

made in 2022-23

126

WORKSHOPS DELIVERED

enabling access to the right support at the right time.

98%

SATISFACTION

that they found the information relevant and can use what they have learnt to help them meet their child's needs

DRS & MEDIATION SERVICE



POINT were successful in our tender for the delivery of the Oldham SEND Mediation and Disagreement Resolution Service and commenced delivery in October 2022.

Mediation and Disagreement Resolution provides a vital service to parents and carers of children and young people with SEND and young people in their own right, enabling them to work thorough disagreements about their Education, Health and or Social Care provision. It was therefore important to POINT that in establishing this service, we consulted with families, children and young people to provide a Mediation model where all participants felt they had a safe space, an opportunity to discuss disagreements effectively with the opportunities to reach mutually agreeable decisions.

POINT invested in the employment, training and professional development of 5 mediators to ensure we had a breadth of suitable subject experts to meet the needs of referring service users.

"Very impressed with the mediator, she explained everything in detail. Very helpful to resolve everything. Very happy with the outcome"... Parent Carer

The service is already proving to be highly regarded and the demand for Mediation and Disagreements, whilst significant, demonstrates the willingness to resolve disagreements locally and the service has already evidenced success in negating the need for SEND disagreements to be escalated to the SEND Tribunal.



POINT fully support and advocate that parents, carers and young people should exercised their rights related to decisions about their own, or their child's special educational needs and or disabilities and are priviledged to deliver this vital early intervention support, avoiding crisis and supporting the best possible outcomes for children and young people.

Impact and Outcomes

"Mediator was really good and deserves acknowledgement for dually running mediation and interpreting in such a calm and professional manner...Parent Carer

The service was commissioned to support 50 Mediation sessions per annum. The service however has seen significant demand meaning this has been exceeded in the first 6 months of the new contract.

Despite this exceptional demand, the Mediation and Disagreement Resolution Service has met all requirements, ensuring that parents, carers and young people can refer to and access Mediation and Disagreement Resolution within the statutory 30 day timeframe.

"The mediation required flexibility due to the range of issues. This was handled very well"... Local Authority Practitioner

The experience of children, young people, parents, carers and practitioner participants at Mediation sessions, evidences that the service delivery model is fair, unbiased, accessible and most importantly provides a supportive platforms to discuss differences and reach suitable outcomes.

POINT are looking forward to what plans to be a very busy time for this new service in 2023-24.

"Amazing, so helpful, very thorough, explained the whole procedure thank you"... Parent Carer

88

REFERRALS

to Mediation and DRS in 2022-23

73%

PERCENTATGE OF SESSIONS

which resulted in a change of outcome or decision

92.5%

SATISFACTION

rating from aparticipants

FINANCIAL STATEMENT

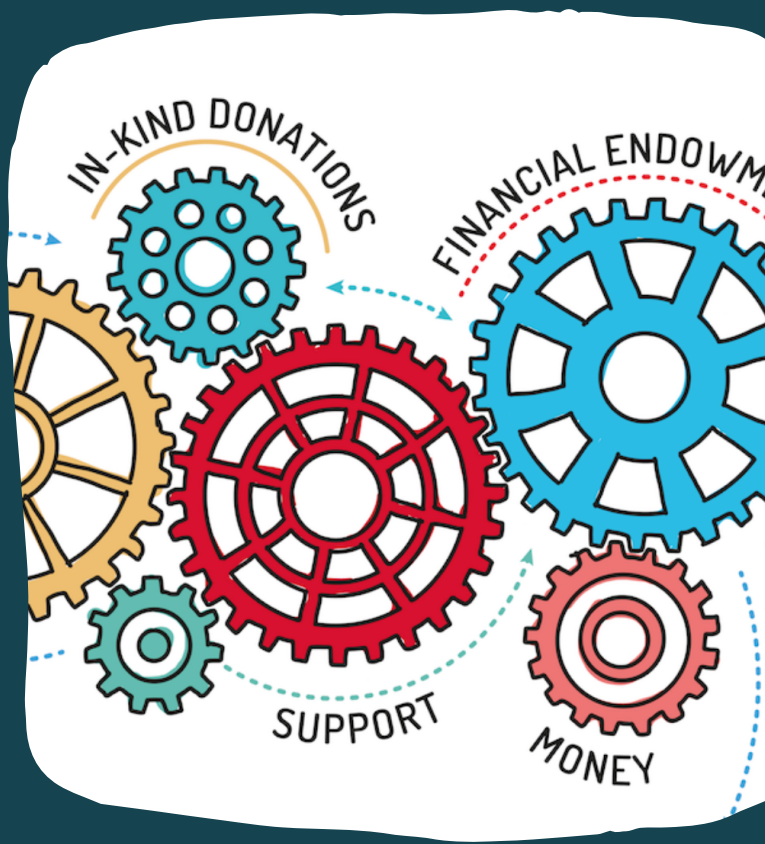


In line with transparent reporting and good governance, POINT are pleased to present our financial accounts for the year 2021-22 which are attached in this section of our annual report.

POINT continue to undertake short, medium and long term financial planning using our governing documents to ensure that we react, respond and fulfil our mission to grow the charity in areas of work which align to our mission statement and objectives.

Following an Independent audit of our accounts, POINT are once again able to report that our accounts are fully compliant with no remedial actions identified.

We remain committed to openness and transparency in all governing matters and you can view our fully published 2021-22 accounts in the following pages.



Charity Registration Number: 1161596

Parents of Oldham in Touch (POINT)

(A Charitable Incorporated Organisation)

TRUSTEES' ANNUAL REPORT AND FINANCIAL STATEMENTS

For The Year Ended 31 March 2023

Parents of Oldham in Touch (POINT)

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Parents of Oldham in Touch (POINT)

MEMBERS OF THE BOARD AND PROFESSIONAL ADVISORS

Registered Charity Name	Parents of Oldham in Touch (POINT)
Charity Number	1161596
Registered Office	Chadderton Court 451 Middleton Road Chadderton Oldham OL9 9LB
Trustees	Elizabeth Mary Lang Derek Rhoden Emma Louise Atkinson Richard William Scarborough Janet Wray (appointed 11/05/2022) Fiona Southall (resigned 30/11/2022)
Accountants	Community Accounting Lancashire C.I.C. Foxfields 9 Norley Close Chadderton Oldham OL1 2RA
Bankers	Virgin Money 47 Market Place Oldham OL1 3AD

Parents of Oldham in Touch (POINT)

REPORT TO THE MEMBERS ON THE UNAUDITED FINANCIAL STATEMENTS OF Parents of Oldham in Touch (POINT)

YEAR ENDED 31 MARCH 2023

I report on the accounts for the year ended 31 March 2023 set out on pages 4 to 11.

Respective Responsibilities of Trustees and Examiner
As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").
The charity's trustees consider an audit is not required for this year under section 144 of the 2011 Act, and that an independent examination is needed.

It is my responsibility as independent examiner to:

~ examine the accounts under section 145 of the 2011 Act
~ follow the applicable Directions given by the Charity Commissioners under section 145(5)(b) of the 2011 Act, and;
~ to state whether particular matters have come to my attention

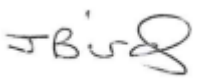
Basis of Independent Examiners Report
My examination was carried out in accordance with the Directions given by the Charity commission.
An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items of disclosures in the accounts, and seeking explanations from the trustees concerning any such matters.
The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on the accounts.

Independent Examiners Statement
I have completed my examination for the year ended 31 March 2023.
I can confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

~ accounting records were not kept in accordance with section 130 of the 2011 Act or
~ the accounts do not accord with the accounting records to comply with the accounting requirements of the 2011 Act
~ the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Independent Examiners Qualification
Since the charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination, being a Fellow Member of the Association of Accounting Technicians, which is one of the listed bodies.



22nd November 2023

Miss Jacqueline Bird F.M.A.A.T.
Practicing Licence Number: 1003659
Community Accounting Lancashire C.I.C.
Foxfields, 9 Norley Close, Chadderton, Oldham, OL1 2RA

Parents of Oldham in Touch (POINT)

STATEMENT OF FINANCIAL ACTIVITIES
(INCORPORATING THE INCOME AND EXPENDITURE ACCOUNT)

YEAR ENDED 31 MARCH 2023

	Notes	Unrestricted Funds 2023 £	Restricted Funds 2023 £	Total Funds 2023 £	Total Funds 2022 £
Income from:					
Grants and donations	***2***	370,777	117,332	488,109	345,261
Charitable activities	***3***	-	-	-	40
Other Income	***4***	28,998	-	28,998	20,602
Investments		58	-	58	28
Total		399,833	117,332	517,165	365,931
Expenditure on:					
Raising funds	***5***	-	720	720	7,432
Charitable activities	***6***	351,772	124,109	475,881	336,401
Other expenditure		-	-	-	-
Total		351,772	124,829	476,601	343,833
Net income/(expenditure)		48,061	(7,497)	40,564	22,098
Transfers between funds	***10***	-	-	-	-
Net movement in funds		48,061	(7,497)	40,564	22,098
Reconciliation of funds:					
Total funds brought forward		**74,902**	**12,441**	**87,343**	**65,245**
Total funds carried forward	***10***	**122,963**	**4,944**	**127,907**	**87,343**

The notes on pages 6 to 11 form part of these financial statements.

Note 13 to the accounts shows a comparative Statement of Financial Activities for the year ended 31 March 2022.

Parents of Oldham in Touch (POINT)

BALANCE SHEET

AS AT 31 MARCH 2023

	Notes	2023 £	£	2022 £	£
CURRENT ASSETS					
Debtors	***8***	25,039		45,091	
Cash at Bank and in Hand		104,787		48,751	
		129,826		93,842	
CREDITORS: Amounts falling due within one year	***9***	1,919		6,499	
NET CURRENT ASSETS			127,907		87,343
CREDITORS: Amounts falling due after one year			-		-
NET ASSETS			127,907		87,343
FUNDS OF THE CHARITY					
Unrestricted Funds			122,963		74,902
Restricted Funds			4,944		12,441
TOTAL FUNDS	***10***		127,907		87,343

The financial statements were approved by the Board of Trustees on the 22nd of November 2023 and signed on their behalf:

Signed: 

Name: Derek Rhoden, Chair
Trustee

Parents of Oldham in Touch (POINT)

STATEMENT OF CASH FLOWS

YEAR ENDED 31 MARCH 2023

	Notes	2023 £	£	2022 £	£
Cash flows from operating activities					
Cash generated/(absorbed by) from activities	***12***		56,036		10,296
Investing activities					
Investment income received		-		-	
Net cash generated from investing activities			-		-
Net cash used in financing activities			-		-
Net increase/(decrease) in cash and cash equivalents			56,036		10,296
Cash and cash equivalents at beginning of year			48,751		38,455
Cash and cash equivalents at end of year			104,787		48,751

1. ACCOUNTING POLICIES

Basis of accounting

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) issued on 16 July 2014 [as updated through Update Bulletin 1 published on 2 February 2016 and also Update Bulletin 2 published on 5 October 2018) – (Charities SORP (FRS 102)], the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Going Concern

The trustees are satisfied that there are no material uncertainties about the charity's ability to continue.

Incoming resources

All income, including grants and donations, is recognised once the charity has entitlement to the income. It is probable that the income will be received, and the amount of income receivable can be measured reliably. Restricted funds are to be used for specified purposes as laid down by the donor.

Expenditure which meets these criteria's is identified to the fund, together with a fair allocation of overheads and support costs. Unrestricted funds are for grants, donations and other incoming resources received or generated for charitable purposes.

Resources expended

All expenditure is accounted for on an accruals basis. All expenses, including support costs and governance costs, are allocated or apportioned to applicable expenditure headings.

Charitable expenditure shall include all expenditure directly related to the objects of the charity, including the cost of goods and services, that have been incurred in charitable activities.

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that settlement will be required, and the amount for the obligation can be measured reliably.

Governance costs

Governance costs shall include all expenditure directly related to the administration of the charity including expenditure incurred in the management of the charity's assets, organisational administration and compliance with charitable and statutory requirements.

2. INCOME FROM GRANTS & DONATIONS

	Unrestricted Funds	Restricted Funds	2023 Total Funds	2022 Total Funds
	£	£	£	£
The National Lottery Community Fund	-	63,060	**63,060**	37,700
Oldham PCF Grant	-	50,716	**50,716**	37,465
Get Fishing Large Project Fund	-	2,499	**2,499**	1,135
Pears Foundation/DCMS Grant	-	-	**-**	6,250
General Unrestricted Grants	360,579	-	**360,579**	256,595
Donations	10,198	1,057	**11,255**	6,116
	370,777	**117,332**	**488,109**	345,261

3. INCOME FROM CHARITABLE ACTIVITIES

	Unrestricted Funds	Restricted Funds	2023 Total Funds	2022 Total Funds
	£	£	£	£
Fundraising	-	-	-	40
	-	-	-	40

4. OTHER INCOME

	Unrestricted Funds	Restricted Funds	2023 Total Funds	2022 Total Funds
	£	£	£	£
Access To Work Grant	28,998	-	**28,998**	20,602
Sundry Income	-	-	-	-
	28,998	-	**28,998**	20,602

5. EXPENDITURE ON RAISING FUNDS

	Unrestricted Funds	Restricted Funds	2023 Total Funds	2022 Total Funds
	£	£	£	£
Events, Engagement and Activities*	-	-	-	7,432
Max Cards	-	720	**720**	-
	-	**720**	**720**	7,432

**Expenditure was previously from fundraising activities, and these costs are now included in 'Expenditure on Charitable Activities' as they are from activities carried out within projects.*

6. EXPENDITURE ON CHARITABLE ACTIVITIES

	Unrestricted Direct & Governance Costs	Restricted Direct & Governance Costs	Unrestricted Support Costs	Restricted Support Costs	2023 Total Funds	2022 Total Funds
	£	£	£	£	£	£
Events & Activities	-	-	16,254	7,302	23,556	-
Salaries	280,070	58,502	-	-	338,572	253,166
Cost of Living Support	-	7,000	-	-	7,000	-
Travel Expenses	-	-	3,567	404	3,971	1,041
Accommodation Costs	-	-	90	-	90	386
Rent	-	-	(988)	30,688	29,700	29,700
Equipment	-	-	10,729	1,826	12,555	1,242
Library Resources	-	-	-	2,181	2,181	-
Storage Costs	-	-	908	-	908	-
Repairs & Maintenance	-	-	1,648	156	1,804	1,765
Security Costs	-	-	270	67	337	-
Light, Power & Heating	-	-	4,398	4,645	9,043	1,660
Water Charges	-	-	534	991	1,525	775
Printing & Stationery	-	-	2,304	283	2,587	432
Telephone & Internet	-	-	5,859	475	6,334	5,025
Training	2,472	508	-	-	2,980	16,421
Recruitment Costs	-	-	1,598	-	1,598	-
Insurance	-	-	4,714	649	5,363	3,341
Professional Fees	-	-	1,975	353	2,328	3,457
Subscriptions	-	-	1,415	29	1,444	1,040
IT Software & Consumables	-	-	9,247	2,231	11,478	7,811
Postage & Freight Costs	-	-	74	(60)	14	238
Cleaning Costs	-	-	2,946	576	3,522	2,130
Clothing	-	-	1,377	191	1,568	-
Volunteer Expenses	-	-	795	-	795	-
Refreshments	-	-	11	104	115	-
General Expenses	-	-	1,762	659	2,421	2,937
Central Support Costs	-	-	(4,000)	4,000	-	-
Unrestricted Grants Returned	-	-	-	-	-	1,634
Accountancy Fees	1,036	259	-	-	1,295	1,445
Payroll Costs	390	29	-	-	419	353
Bank & Service Charges	317	61	-	-	378	402
Miscellaneous	-	-	-	-	-	-
	284,285	66,359	67,487	57,750	475,881	336,401

Total resources expended are stated after charging:	2023	2022
	£	£
Independent examination fees	1,295	1,295
Completion of tax work and HMRC tax return	-	150
	1,295	1,445
Donation made by Community Accounting Lancashire C.I.C.	-	(120)
Net Accountancy Costs	1,295	1,325

7. STAFF COSTS

The movement in the year is after charging:	**2023**	**2022**
	£	**£**
Wages and Salaries	**338,572**	253,166

Average number of employees during the year was 14, an average of 10.9 full time equivalent (2021: average of 11, and 9.1 FTE).
No employee received emoluments of £60,000 or above (2022: none).
No Trustees were paid any remuneration or expenses during the course of the year.

8. DEBTORS

	2023	2022
	£	£
Debtors	**25,039**	44,971
Accrued Income	**-**	120
Prepayments	**-**	-
	25,039	45,091

9. CREDITORS: Amounts falling due within one year

	2023	2022
	£	£
Creditors	**624**	367
Accruals	**1,295**	6,132
	1,919	6,499

10. FUNDS ANALYSIS

Fund Name	**Balance as at 1 April 2022**	**Receipts**	**Payments**	**Balance as at 31 March 2023**
Restricted Funds	**£**	**£**	**£**	**£**
The National Lottery Community Fund	19,099	63,060	(62,134)	20,025
Oldham PCF Grant	(7,793)	50,716	(60,569)	(17,646)
Donations	-	1,057	(1,057)	-
Get Fishing Large Project Fund	1,135	2,499	(1,069)	2,565
	12,441	**117,332**	**(124,829)**	**4,944**
Unrestricted Funds	**74,902**	**399,833**	**(351,772)**	**122,963**
TOTAL FUNDS	**87,343**	**517,165**	**(476,601)**	**127,907**

11. RELATED PARTY TRANSACTIONS

There were no disclosable related party transactions during the year (2022: none).

12. CASH GENERATED FROM ACTIVITIES

	2023	2022
	£	£
Surplus/(deficit) for the year	**40,564**	22,098
Adjustments for:		
Investment income recognised in statement of financial activities	-	-
Movements for:		
Increase/(decrease) in debtors	**20,052**	(11,815)
Increase/(decrease) in creditors	**(4,580)**	13
Cash generated/(absorbed by) from activities	**56,036**	10,296

13. COMPARATIVE INFORMATION

	Notes	Unrestricted Funds 2022 (previous year) £	Restricted Funds 2022 (previous year) £	Total Funds 2022 (previous year) £
Income from:				
Grants and donations	*2*	261,634	83,627	345,261
Charitable activities	*3*	40	-	40
Other income	*4*	20,602	-	20,602
		28	-	28
Total		282,304	83,627	365,931
Expenditure on:	*5*			
Raising funds	*6*	112	7,320	7,432
Charitable activities		275,485	60,916	336,401
Other expenditure		-	-	-
Total		275,597	68,236	343,833
Net income/(expenditure)		6,707	15,391	22,098
Transfers between funds	*10*	-	-	-
Net movement in funds		6,707	15,391	22,098
Reconciliation of funds:				
Total funds carried forward	*10*	**74,902**	**12,441**	**87,343**



A CLOSIONG MESSAGE FROM OUR CEO

It remains my absolute pleasure and privilege to be the CEO of such a wonderful, diverse and inclusive charity, that continues to focus on developing services which support children, young people and their families to access support, navigate their rights and importantly secure suitable outcomes which will help them live an ordinary life.

Over the past 14 years, POINT really has established itself as a driving force for change. This is very much a testament to every member, service user, partner and of course the amazing staff and volunteer teams at POINT.

I look forward to sharing more exciting news from POINT in next years annual report but until then, a huge thank you for your continued support and confidence in POINT.



Andrew Robinson
CEO and Founder, POINT

POINT is a registered charity in England and Wales no: 1161695 who's registered address is Chadderton Court, 451 Middleton Road, Chadderton, Oldham OL9 9LB

POINT

England & Wales - Charity number 1161596

Accounts

POINT

Additional Needs and Disabilities

Information - Advice - Support - Empowerment

ANNUAL REPORT 2021-22



'Small Charity - Huge Impact'



CHAIRPERSON'S STATEMENT

Welcome to POINT's annual report for 2021-22!

This year has seen us face continued challenges within the charity sector from our Covid recover action plans to the intense pressures faced by the rising costs of fuel and energy all of which has an impact on the available resources we have to continue to support families, children and young people.

I am however delighted to report that our continued focus on re-shaping POINT to ensure we can continue to deliver excellent service provision, combined with our efforts to identify costs savings means that the 2021-22 year has seen us emerge from the pandemic years in a stronger position and importantly secures the medium term future of the charity.

I would also like to say a specific thanks to our commissioning and funding partners who have shown exceptional understanding of the challenges we and the SEND Sector face working with POINT to re-evaluate our plans and support us meeting those challenges head on.

POINT were delighted to secure National Lottery project funding for 3 years to support our efforts to be sustainable. This funding has made a significant difference in a post-Covid world and ensured our essential services continue without interruption.

The charity's outcomes are evidenced throughout our annual report, as is the commitment, drive and enthusiasm of our teams, supported by the voice and innovations of our members who continue to champion the rights, not only of their own children and young people with SEND, but of all children and young people with SEND. We are constantly grounded by the resilience and determination they continue to show.

On behalf of the Board of Trustees, I would like to thank you for your continued support and trust and I look forward to seeing you at soon.



DEREK RHODEN

Chair of the board of Trustees

OLDHAM PARENT CARER FORUM



Oldham Parent Carer Forum has continued to ensure that the voice of parents and carers is heard as we start to build back better and recover through the pandemic. We participate in a number of projects to ensure families voices are heard in shaping the delivery of services and initiatives across Oldham.

We are a strategic lead in the Autism in Schools project which is funded by the NHS. The pilot in Oldham is part of a wider project with four Greater Manchester Local Authorities and we are working with two mainstream schools in Oldham, a primary and a secondary school.

The Forum is part of the Speech, Language and Communication Needs Design team which is looking at service improvements and waiting times, and our parent carer feedback is shaping developments this year.

"Continuous knowledgeable support. I think Oldham Parent Carer Forum have a huge responsibility and commend their commitment and unwavering support. An invaluable asset to Oldham.." Parent



The North West Asthma bundle is looking at access to information for families living with Special Educational Needs and the experience of assessments and tests which lead to an asthma diagnosis, and how information is accessible, easy to understand and subsequently to ensure children and young people are confident in managing their asthma.

We were delighted that our annual celebration event for co-production finally happened in our 12th year and the feedback received afterwards was overwhelming. It was fantastic to see our parents/carers, and our exceptionally talented young people who put on a great show of entertainment for us. We were joined by the Mayor and her Consort, Special Olympian Kiera Byland and the 2022 Passion for Parent Award Winners, who were voted for by our parents and carers.

Impact and Outcomes

Oldham Parent Carer Forum have continued to ensure that your voice is heard during these unprecedented times and our team of staff and volunteers have continued to attend and represent your parental voice across all local and regional strategic workstreams.

POINT saw engagement increase with memberships up by 14.1% in 2021-22

We have continued to secure funding to support our most vulnerable in our community.
A successful finding bid through Pears Foundation ensured that we were able to support families with ever increasing living costs by supplying basic school uniform items and wellbeing packs. This enabled over 300 families to be supported.

Recognised by Oldham Council and Action Together for our service to the community of Oldham during the Covid pandemic as an Oldham Borough Covid Community Champion.

Our online events have continued to cover a number of supportive topics that parents and carers have asked for, which have supported information, advice, peer to peer support, and reduce isolation, including SEN Training Workshops and Wellbeing sessions.

Face-to-face outreach programme reinstated to meet the needs of our communities

2703

MEMBERS
an increase of 14.1% in 2021-22

1230

ENGAGEMENT OPPORTUNITIES
No of people attending online and face to face sessions

117,631

FORUM NEWSLETTER
Individual Newsletter emails sent over the course of 2021-22

OLDHAM SENDIAS SERVICE



The Oldham SENDIAS service continue to face unprecedented demand due to the impact of Covid on education, health and care provision.

Identification of needs continue to rise. School funding challenges, access to local service provision and the acknowledgement that the SEND system needs further reform have all led to increases in requests for support, meetings, tribunal cases and mediations.

The team has been expanded to support growing demand, however this is against a backdrop of a 41% increase in case loads in 2021-22 which continue to rise.

In 2021-22 our full service offer has been re-instated post pandemic and the SENDIAS Service have continued to provide the empowerment support families need to support their children or young people with SEND effectively.

"A key service for the diverse communities of Oldham. The team goes out of their way to help others. The support from POINT has helped my daughter develop and helped us as a family to manage."... Parent/Carer



POINT have been exploring opportunities to expand our empowerment activities and have jointly hosted monthly drop-in sessions, community outreach events and SEND Legal Training sessions where families can gain their own expertise in SEND Law and policy to ensure they are equipped to face any challenges or situations with their child or young person have have the opportunities to secure the best possible outcomes for their children and young people.

The Oldham SENDIASS team have also benefited from extensive training opportunities to support their role and are all qualified to the highest available standards for SEND Law.

POINT continue to work with our commissioning partners to ensure that trends evidenced in our data are shared, enabling conversations and co-production of solutions which improve experiences for those with SEND. We remain ambitious and excited about the future which we will share in future annual reports and those discussions progress.

Impact and Outcomes

Service referrals continued to increase to the highest level recorded on our 11 year delivery history. Despite increases in service staffing and empowerment provision meeting demand remains our key challenge and a review of structures, roles and funding will be undertaken during 2022-23 to ensure we have a sustainable and effective long term delivery model which meets the needs of our service users.

94% of you said that the service made a lot or a great deal of difference for your child or young persons.

Our team continue to empower families and their expiries , empathy and knowledge continues to be recognised through exceptionally high levels of service user feedback that have been maintained inspite of the significant increases in demand. Oldham SENDIASS continue to provide a quality, accessible service which is making a huge difference to the lives of families in Oldham.

98% of you said it was easy to get intouch with SENDIASS with 97% stating that the service responded quickly to your support need.

99% of service users rated our overall service at least Good, with 94% of you telling us it was excellent. This is a 1% increase on 2020-21 and supports the decisions to increase capacity and focus our service on empowerment you with the knowledge and skills to self-support.

96% of respondents stated that the service was fair, neutral and unbiased .

1138

SERVICE REFERRALS

during 2021-22

97.8%

WOULD RECOMMEND

our service to other families

99%

SATISFACTION

the overall rating YOU gave our service

POINT ACTIVITIES



During 2021-22 our Activities Team again expanded the offer to include virtual activities, arts & crafts, rock painting and scavenger hunts alongside our Ability Wheelz Cycling Centre sessions.

Due to the easing of restrictions the cycling centre was able to operate fully with some Covid precautions still in place. There was an increase in users returning to the cycling centre which was extremely positive. Users fed back how much they had missed the opportunity to hire our adapted and non-adapted cycles.

"Fantastic activity! We attended many dates as my son who doesn't sit still ever really enjoyed this activity. I'm shocked at his patience and concentration"....parent/carer

Thanks to Angling Trust funding secured by the Activities Team, Accessible Fishing was piloted during the summer of 2021. The activity has been a great success and further funding has been secured to enable the fishing sessions to take place again in 2022. Oldham's children and young people have embraced learning this new skill and have grown in confidence, enjoyed new social interaction and earned certificates along the way.



Following investment in 2020 to upgrade our cycles, POINT Activities have further invested in securing Level 2 Cycle Mechanic training for our team members. Maintenance and repairs can now be done on site reducing costs and ensuring that cycles are not out of action for long periods. Well done to the team!

POINT Activities is looking forward to continuing to expand the offer for children and young people with additional needs and/or disabilities, ensuring that a varied programme of accessible activities are available.

Impact and Outcomes

The planned refurbishment of the cycling centre is due to go ahead in 2022 and this will ensure the centre is a safe and a more accessible environment for all our children, young people and their families.

94% of you said that our activities are excellent

The continued extended activity offer is successfully engaging children and young people in activities that may have previously not been accessible. The children and young people have developed new friendships, increased confidence, given a sense of achievement and increased self-esteem. The children and young people as well as their extended family have received crucial health and wellbeing support.

"This is amazing activity helped my little one socialise as well as myself and get us out the house in a safe non-judgemental atmosphere"

Following the lifting of restrictions the team were able to again organise the annual Cycling Easter Egg Hunt and Halloween events. Families attending fed back how much they enjoyed the events which gave them the opportunity to take part as a whole family.

"Chris and Gary were amazing support and very skilled in working with these children. Their knowledge and experience shone through. !"

1431

INDIVIDUAL HOURS OF CYCLING ACTIVITY

delivered in 2021-22

90

EVENT ATTENDANCE

no of users attending special events

119

ACCESSIBLE FISHING

no of children and young people attending the activity

SEND TRAINING & WORKSHOPS



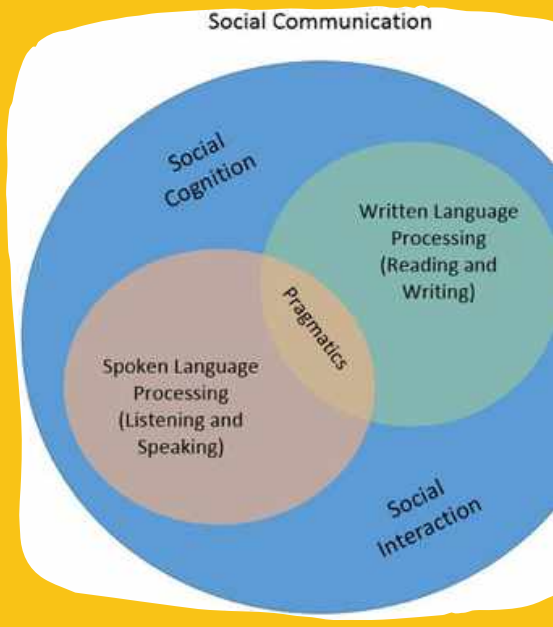
The Workshops and Training Service has continued to deliver support to parents and carers through the Autism Post-diagnosis and the Self-Support Pathway training programmes during 2021-22.

In response to the restrictions during the Covid-19 pandemic, the service successfully adapted the training and moved to virtual delivery of the sessions. When the restrictions were lifted the service returned to offering in-person sessions as well as virtual sessions in recognition that the online delivery format proved to be a preferred option for some parents / carers. Consequently, our current and future offer will include both in-person and virtual sessions to cater for individual attendance preferences, offering flexibility and inclusivity.

In addition to the in-person and virtual group sessions, the team offers telephone and email consultation on specific queries or issues the parent / carer may have in relation to themes covered in the workshops and we also deliver more bespoke 1-1 sessions if there is an identified need for this.

"Lots of really useful and relevant information. Helped make sense of a lot of what my little girl does and how she communicates. Will really help with how we do things going forward."... Parent/Carer

The service has also delivered training to Early Help professionals; to develop their knowledge base and enable them to support parents/carers in their understanding and implementation of the content and materials covered in the Behaviour and Communication sessions.



"A great session with practical ideas. I feel more informed to support parents and empower them"... Early Help professional

Impact and Outcomes

Following a restructure at the end of 2021, the service welcomed aboard a new co-ordinator Rifat, joining Debbie as well as a dedicated administrator Sam. Working together the team are developing new ways of working to support the efficient operation of the service.

"I attended a virtual session and really like how Deb checked in with the group along the way and gave the opportunity for us to give our views/ask questions etc."

The appointment of our new co-ordinator Rifat, who is bilingual, has enabled the service to deliver sessions directly to Urdu speaking families and provide opportunities for them to met and offer each other support.

100% of professionals agreed that the information was relevant and would help them in their work with parents/carers

Moving forward, the service is involved in the Early Identification of Need pilot project within Oldham, which aims to upskill schools and parents. The service will deliver themed workshops to parents/carers and share this information with the schools to promote a consistent and joined up approach.

"Session was very information, really made us think about things and gave us the opportunity to discuss certain aspects of it later as a family".

332

NEW REFERRALS

made in 2021-22

126

WORKSHOPS DELIVERED

enabling access to the right support at the right time.

97%

SATISFACTION

that they found the information relevant and can use what they have learnt to help them meet their child's needs

FINANCIAL STATEMENT



In line with transparent reporting and good governance, POINT are pleased to present our financial accounts for the year 2021-22 which are attached in this section of our annual report.

POINT continue to undertake short, medium and long term financial planning using our governing documents to ensure that we react, respond and fulfil our mission to grow the charity in areas of work which align to our mission statement and objectives.

Following an Independent audit of our accounts, POINT are once again able to report that our accounts are fully compliant with no remedial actions identified.

We remain committed to openness and transparency in all governing matters and you can view our fully published 2021-22 accounts in the following pages.



Charity Registration Number: 1161596

Parents of Oldham in Touch (POINT)

(A Charitable Incorporated Organisation)

TRUSTEES' ANNUAL REPORT AND FINANCIAL STATEMENTS

For The Year Ended 31 March 2022

Parents of Oldham in Touch (POINT)

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Parents of Oldham in Touch (POINT)

MEMBERS OF THE BOARD AND PROFESSIONAL ADVISORS

Registered Charity Name	Parents of Oldham in Touch (POINT)
Charity Number	1161596
Registered Office	Chadderton Court 451 Middleton Road Chadderton Oldham OL9 9LB
Trustees	Libby Lang Derek Rhoden Emma Atkinson Richard Scarborough Fiona Southall (appointed 09/08/2021) Suzanne Sutcliffe (resigned 25/05/2021)
Accountants	Community Accounting Lancashire C.I.C. Foxfields 9 Norley Close Chadderton Oldham OL1 2RA
Bankers	Virgin Money (Yorkshire Bank) 47 Market Place Oldham OL1 3AD

Parents of Oldham in Touch (POINT)

REPORT TO THE MEMBERS ON THE UNAUDITED FINANCIAL STATEMENTS OF Parents of Oldham in Touch (POINT)

YEAR ENDED 31 MARCH 2022

I report on the accounts for the year ended 31 March 2022 set out on pages 4 to 10.

Respective Responsibilities of Trustees and Examiner
As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").
The charity's trustees consider an audit is not required for this year under section 144 of the 2011 Act, and that an independent examination is needed.

It is my responsibility as independent examiner to:

~ examine the accounts under section 145 of the 2011 Act
~ follow the applicable Directions given by the Charity Commissioners under section 145(5)(b) of the 2011 Act, and;
~ to state whether particular matters have come to my attention

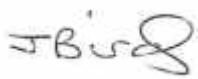
Basis of Independent Examiners Report
My examination was carried out in accordance with the Directions given by the Charity commission.
An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items of disclosures in the accounts, and seeking explanations from the trustees concerning any such matters.
The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on the accounts.

Independent Examiners Statement
I have completed my examination for the year ended 31 March 2022.
I can confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

~ accounting records were not kept in accordance with section 130 of the 2011 Act or
~ the accounts do not accord with the accounting records to comply with the accounting requirements of the 2011 Act
~ the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Independent Examiners Qualification
Since the charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination, being a Fellow Member of the Association of Accounting Technicians, which is one of the listed bodies.



17th June 2022

Miss Jacqueline Bird F.M.A.A.T.
Practicing Licence Number: 1003659
Community Accounting Lancashire C.I.C.
Foxfields, 9 Norley Close, Chadderton, Oldham, OL1 2RA

Parents of Oldham in Touch (POINT)

STATEMENT OF FINANCIAL ACTIVITIES
(INCORPORATING THE INCOME AND EXPENDITURE ACCOUNT)

YEAR ENDED 31 MARCH 2022

	Notes	Unrestricted Funds 2022 £	Restricted Funds 2022 £	Total Funds 2022 £	Total Funds 2021 £
Income from:					
Grants and donations	***2***	261,634	83,627	345,261	417,063
Charitable activities	***3***	40	-	40	2,411
Other Income	***4***	20,602	-	20,602	9,923
Investments		28	-	28	-
Total		282,304	83,627	365,931	429,397
Expenditure on:					
Raising funds	***5***	112	7,320	7,432	4,087
Charitable activities	***6***	275,485	60,916	336,401	398,056
Other expenditure		-	-	-	-
Total		275,597	68,236	343,833	402,143
Net income/(expenditure)		6,707	15,391	22,098	27,254
Transfers between funds	***10***	-	-	-	-
Net movement in funds		6,707	15,391	22,098	27,254
Reconciliation of funds:					
Total funds brought forward		**68,195**	**(2,950)**	**65,245**	**37,991**
Total funds carried forward	***10***	**74,902**	**12,441**	**87,343**	**65,245**

The notes on pages 6 to 10 form part of these financial statements.

Note 11 to the accounts shows a comparative Statement of Financial Activities for the year ended 31 March 2021.

Parents of Oldham in Touch (POINT)

BALANCE SHEET

AS AT 31 MARCH 2022

	Notes	2022 £	£	2021 £	£
CURRENT ASSETS					
Debtors	***8***	45,091		33,276	
Cash at Bank and in Hand		48,751		38,455	
		93,842		71,731	
CREDITORS: Amounts falling due within one year	***9***	6,499		6,486	
NET CURRENT ASSETS			87,343		65,245
CREDITORS: Amounts falling due after one year			-		-
NET ASSETS			87,343		65,245
FUNDS OF THE CHARITY					
Unrestricted Funds			74,902		68,195
Restricted Funds			12,441		(2,950)
TOTAL FUNDS	***10***		87,343		65,245

The financial statements were approved by the Board of Trustees on the 16th of June 2022 and signed on their behalf:

Signed...Derek Rhoden.....

Name.....

Trustee

1. ACCOUNTING POLICIES

Basis of accounting

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) issued on 16 July 2014 [as updated through Update Bulletin 1 published on 2 February 2016 and also Update Bulletin 2 published on 5 October 2018) – (Charities SORP (FRS 102)], the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Going Concern

The trustees are satisfied that there are no material uncertainties about the charity's ability to continue.

Incoming resources

All income, including grants and donations, is recognised once the charity has entitlement to the income. It is probable that the income will be received, and the amount of income receivable can be measured reliably. Restricted funds are to be used for specified purposes as laid down by the donor.

Expenditure which meets these criteria's is identified to the fund, together with a fair allocation of overheads and support costs. Unrestricted funds are for grants, donations and other incoming resources received or generated for charitable purposes.

Resources expended

All expenditure is accounted for on an accruals basis. All expenses, including support costs and governance costs, are allocated or apportioned to applicable expenditure headings.

Charitable expenditure shall include all expenditure directly related to the objects of the charity, including the cost of goods and services, that have been incurred in charitable activities.

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that settlement will be required, and the amount for the obligation can be measured reliably.

Governance costs

Governance costs shall include all expenditure directly related to the administration of the charity including expenditure incurred in the management of the charity's assets, organisational administration and compliance with charitable and statutory requirements.

2. INCOME FROM GRANTS & DONATIONS

	Unrestricted Funds	Restricted Funds	2022 Total Funds	2021 Total Funds
	£	£	£	£
The National Lottery Community Fund (Coronavirus Community Support Fund)	-	37,700	**37,700**	77,547
Oldham PCF Grant	-	37,465	**37,465**	35,000
Get Fishing Large Project Fund	-	1,135	**1,135**	1,000
CAF Resilience Fund	-	-	**-**	38,064
Pears Foundation/DCMS Grant	-	6,250	**6,250**	14,999
General Unrestricted Grants	256,595	-	**256,595**	249,845
Donations	5,039	1,077	**6,116**	608
	261,634	**83,627**	**345,261**	417,063

3. INCOME FROM CHARITABLE ACTIVITIES

	Unrestricted Funds	Restricted Funds	2022 Total Funds	2021 Total Funds
	£	£	£	£
Fundraising	40	-	**40**	2,411
	40	-	**40**	2,411

4. OTHER INCOME

	Unrestricted Funds	Restricted Funds	2022 Total Funds	2021 Total Funds
	£	£	£	£
Government Grant (HMRC Job Retention Scheme)	-	-	**-**	9,923
Access To Work Grant	20,602	-	**20,602**	-
Sundry Income	-	-	**-**	-
	20,602	-	**20,602**	9,923

5. EXPENDITURE ON RAISING FUNDS

	Unrestricted Funds	Restricted Funds	2022 Total Funds	2021 Total Funds
	£	£	£	£
Events, Engagement and Activities	112	7,320	**7,432**	4,087
Publicity, Marketing and Promotions	-	-	**-**	-
	112	**7,320**	**7,432**	4,087

6. EXPENDITURE ON CHARITABLE ACTIVITIES

	Unrestricted Direct & Governance Costs	Restricted Direct & Governance Costs	Unrestricted Support Costs	Restricted Support Costs	2022 Total Funds	2021 Total Funds
	£	£	£	£	£	£
Salaries	**224,757**	**28,409**	**-**	**-**	**253,166**	278,697
Travel Expenses	**-**	**-**	**866**	**175**	**1,041**	-
Accommodation Costs	**-**	**-**	**386**	**-**	**386**	-
Rent	**-**	**-**	**18,183**	**11,517**	**29,700**	29,700
Equipment	**-**	**-**	**630**	**612**	**1,242**	22,728
Cycles	**-**	**-**	**-**	**-**	**-**	11,691
Repairs & Maintenance	**-**	**-**	**1,473**	**292**	**1,765**	3,203
Light, Power & Heating	**-**	**-**	**1,385**	**275**	**1,660**	7,342
Water Charges	**-**	**-**	**620**	**155**	**775**	3,187
Printing & Stationery	**-**	**-**	**185**	**247**	**432**	720
Telephone & Internet	**-**	**-**	**4,390**	**635**	**5,025**	9,284
Training	**7,252**	**9,169**	**-**	**-**	**16,421**	4,804
Insurance	**-**	**-**	**2,733**	**608**	**3,341**	2,962
Professional Fees	**-**	**-**	**2,992**	**465**	**3,457**	1,500
Legal Expenses	**-**	**-**	**-**	**-**	**-**	1,004
Subscriptions	**-**	**-**	**769**	**271**	**1,040**	1,064
IT Software & Consumables	**-**	**-**	**6,038**	**1,773**	**7,811**	9,587
Postage & Freight Costs	**-**	**-**	**237**	**1**	**238**	753
Cleaning Costs	**-**	**-**	**1,777**	**353**	**2,130**	3,255
General Expenses	**-**	**-**	**1,378**	**1,559**	**2,937**	2,734
Central Support Costs	**-**	**-**	**(4,000)**	**4,000**	**-**	-
Unrestricted Grants Returned	**-**	**-**	**1,634**	**-**	**1,634**	-
Accountancy Fees	**1,156**	**289**	**-**	**-**	**1,445**	1,985
Payroll Costs	**318**	**35**	**-**	**-**	**353**	1,575
Bank & Service Charges	**326**	**76**	**-**	**-**	**402**	281
Miscellaneous	**-**	**-**	**-**	**-**	**-**	-
	233,809	**37,978**	**41,676**	**22,938**	**336,401**	398,056

Total resources expended are stated after charging:	**2022**	2021
	£	£
Independent examination fees	**1,295**	1,175
Completion of tax work and HMRC tax return	**150**	-
Additional accountancy costs	**-**	810
	1,445	1,985
Donation made by Community Accounting Lancashire C.I.C.	**(120)**	(600)
Net Accountancy Costs	**1,325**	1,385

7. STAFF COSTS

The movement in the year is after charging:	**2022**	**2021**
	£	**£**
Wages and Salaries	**253,166**	278,697

Average number of employees during the year was 11, an average of 9.1 full time equivalent (2021: 12, 10 FTE).
No employee received emoluments of £60,000 or above (2021: none).
No Trustees were paid any remuneration or expenses during the course of the year.

8. DEBTORS

	2022	2021
	£	£
Debtors	**44,971**	32,532
Accrued Income	**120**	744
Prepayments	**-**	-
	45,091	33,276

9. CREDITORS: Amounts falling due within one year

	2022	2021
	£	£
Creditors	**367**	385
Accruals	**6,132**	6,101
	6,499	6,486

10. FUNDS ANALYSIS

Fund Name	**Balance as at 1 April 2021**	**Receipts**	**Payments**	**Balance as at 31 March 2022**
Restricted Funds	**£**	**£**	**£**	**£**
The National Lottery Community Fund	-	37,700	(18,601)	19,099
Oldham PCF Grant	(3,950)	38,542	(42,385)	(7,793)
Get Fishing Large Project Fund	1,000	1,135	(1,000)	1,135
CAF Resilience Fund	-	-	-	-
Pears Foundation/DCMS Grant	-	6,250	(6,250)	-
	(2,950)	**83,627**	**(68,236)**	**12,441**
Unrestricted Funds	**68,195**	**282,304**	**(275,597)**	**74,902**
TOTAL FUNDS	**65,245**	**365,931**	**(343,833)**	**87,343**

11. COMPARATIVE INFORMATION

	Notes	Unrestricted Funds 2021 (previous year) £	Restricted Funds 2021 (previous year) £	Total Funds 2021 (previous year) £
Income from:				
Grants and donations	*2*	250,571	166,492	417,063
Charitable activities	*3*	2,422	(11)	2,411
Other income	*4*	9,923	-	9,923
Total		262,916	166,481	429,397
Expenditure on:				
Raising funds	*5*	2,773	1,314	4,087
Charitable activities	*6*	228,353	169,703	398,056
Other expenditure		-	-	-
Total		231,126	171,017	402,143
Net income/(expenditure)		31,790	(4,536)	27,254
Transfers between funds	*10*	-	-	-
Net movement in funds		31,790	(4,536)	27,254
Reconciliation of funds:				
Total funds brought forward		**36,405**	**1,586**	**37,991**
Total funds carried forward	*10*	**68,195**	**(2,950)**	**65,245**



PLANNING FOR OUR FUTURE

POINT remained focused on planning for our long term sustainability and taking opportunities to expand our offer of Information, Advice, Support and Empowerment to secure greater employment opportunities and consistency in support for all families of children and young people with additional needs and disabilities.

Confident in our ability to deliver excellent services and secure good outcomes, POINT will be focused on opportunities for tendering, contracts and fundraising activities over the next 3 year cycle and look to share some exciting news in 2022-23.

Securing the long term position of the charity is essential to ensure more families who need the SEND System have access to the right support at the right time from experts by experience.

We are stronger together so please join in the conversation and play your part in shaping the future for children and young people with SEND

POINT are proud to work with you and on your behalf to improve the life chances and outcomes for children and young people with Special Educational Needs and Disabilities.

POINT is a registered charity in England and Wales no: 1161695 who's registered address is Chadderton Court, 451 Middleton Road, Chadderton, Oldham OL9 9LB

POINT

England & Wales - Charity number 1161596

Accounts

POINT

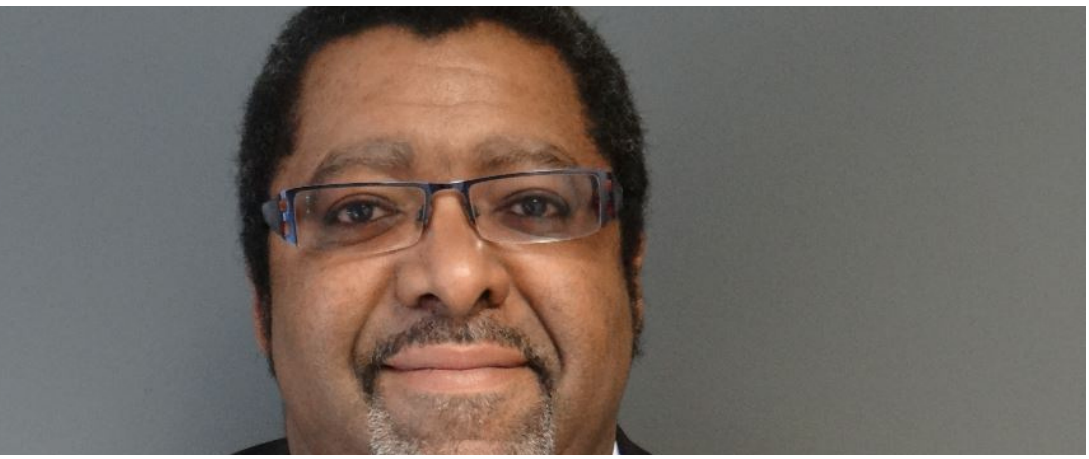
Additional Needs and Disabilities

Information - Advice - Support - Empowerment

ANNUAL REPORT 2020-21



'Small Charity - Huge Impact'



CHAIRPERSON'S STATEMENT

Welcome to POINT's annual report for 2020-2021!

Last year I said this was an unusual year for us all, I hadn't expected to be saying the same a year later.

We know that families of children and young people with SEND have had an extremely challenging year and we hope you are continuing to keep safe and well.

POINT have endeavoured to respond to your needs with additional service provisions like the SEND Helpline, providing a life line of support to families during incredibly difficult and challenging circumstances, to fulfil the gaps left by central government funding providing laptops to disadvantaged families so that children and young people can access their educational entitlement.

All of this has been delivered whilst simultaneously services have seen a significant rise in demand, have been forced to move to virtual ways of working and have not been able to engage or interact face to face with our service users for over 12 months.

Despite these challenges, POINT have continued to focus on keeping in touch with you, supporting our members and service users and you have continued to place your trust in POINT, telling us that overall our services are meeting your needs extremely well.

I want to pay tribute to our members, staff, volunteers and trustees who have all shown their resilience and determination to make sure children and young people with SEND can access the best services available to support their needs in a timely manner.

On behalf of the Board of Trustees, I would like to thank you for your understanding, and continued support over the last 11 years; no more so than during the extraordinary last 12 months and I look forward to seeing you at a POINT event in the near future when the restrictions have eased and we are able to get back together.



DEREK RHODEN

Chair of the board of Trustees

SOCIAL VALUE IN ACTION

As an organisation built from community roots, POINT strive to deliver values that support our people, places and environments. 2020-21 saw numerous challenges but we have delivered on our commitments to social value

Promoting employment and Economic Sustainability

- **11** paid employment opportunities.
- **91%** of our team are resident in our localities.
- **85%** of income reinvested within operational localities to support local supply chain.

Raising Living Standards of Local Residents

- POINT continue to champion fair pay for it's employees. We continue to pay the Living Wage Foundation minimum rates of pay. This creates greater financial stability and opportunities for the local pound to be re-invested in local business.
- In spite of the pandemic, POINT retained a full workforce throughout the 2020-21 year.

Promoting participation and Citizen Engagement

POINT continue to champion co-production and have represented service user voice through over 25 partnerships, shaping policy, practice and outcomes that meet the needs of children and young people with SEND; and their parent carers.

Build capacity and sustainability of the voluntary sector

- **16** volunteer opportunities supported.
- **72%** of current workforce gained employment through POINT's volunteering pathways.

Promoting Equality, Fairness and Inclusion

- 900 families empowered with information, Advice and Support.
- Development of the NICE kitemark promoting inclusive employment to support neurodiversity.

Promoting environmental sustainability

- 37.2% of our energy comes from renewables v's 24% nationally.
- Working with an Oldham based company, POINT have removed 92% of chemical cleaners from use in our charity an increase of 7% from 2019-20 further reducing the environmental impact of our work.
- Through robust contracting processes, 82% of materials are upcycled or recycled by POINT

OLDHAM PARENT CARER FORUM



Oldham Parent Carer Forum has continued to ensure that the voice of parents and carers is heard despite the pandemic. The Forum has adapted swiftly and confidently to move their presence to a virtual offer, ensuring parents/carers continued to have access to the service.

The extent of lockdowns in Oldham increased the challenges faced by families and the Forum saw an uptake in requests for support and information.

The Forum changed their monthly tea and toast sessions to become online coffee and catch up and increased the frequency of the sessions to ensure more parents/carers had access during the day and in the evenings.

"Oldham Parent Carer Forum secured a £15K grant to purchase chrome-books to support families of children/young people in Oldham with SEND to access virtual education.

Oldham Parent Carer Forum's online events, which have covered a number of supportive topics, helped reduced isolation during the pandemic. We have also offered one to one sessions for those parents and carers who have struggled using online tools.

The Forum has maintained contact weekly with the most vulnerable families during the pandemic and these welfare checks have been vital in reducing the feelings of isolation and giving the right support when needed.



Our annual celebration event for co-production has had to be delayed due to Covid but be assured when we finally get to celebrate our 10th year of co-production (in our 12th year!!) it will be bigger and better than any other year. We cannot wait to welcome you all back and what a celebration it will be!

Impact and Outcomes

Oldham Parent Carer Forum have continued to ensure that your voice is heard during these unprecedented times and our team of staff and volunteers have continued to attend and represent your parental voice across all local and regional strategic workstreams.

POINT saw engagement increase with memberships up by 2.2% in 2020-21

The successful funding bid through the Pears Foundation has meant that families without the right technology were supplied with Chromebooks for their child/young person during lockdowns to access online learning.

73 families supplied with Chromebooks for online lessons

The Forum working with Oldham SENDIASS offered online SEND Law workshops which have increased parent/carer knowledge, confidence, skills, resilience and empowerment. These workshops were heavily oversubscribed and more sessions will hopefuly be offered in 2021-22.

180 parent/carers empowered through SEND Legal Workshops

2368

MEMBERS

an increase of 2.2% in 2020-21

1082

ENGAGEMENT OPPORTUNITIES

No of people attending online sessions

180

SEND LEGAL WORKSHOPS

No of people who attended joint sessions

OLDHAM SENDIAS SERVICE



The Oldham SENDIAS service faced significant demand in 2020-21. Their primary role is to support families of children with SEND and Young people with SEND aged 16+ to access impartial information, advice and support relating to their Education, Health and Social Care Needs.

As you would anticipate, the pandemic has had significant and long term impacts on children, young people and families across this area of support and the team have worked tirelessly throughout the pandemic to support families and young people to navigate the impacts of the pandemic whilst simultaneously supporting outcomes with reductions in services.

In 2020-21 all face to face meetings and activity were suspended inline with national restrictions, however the team were able to deliver a full service, virtually and to ensure that virtual technologies were deployed to ensure they could attend virtual meetings and support families fully from signposting to attendance at the SEND Tribunal.

"A key service for the diverse communities of Oldham. The team goes out of their way to help others. The support from POINT has helped my daughter develop and helped us as a family to manage."... Parent/Carer



POINT had previously recieved additional funding for a young persons officer post, which had been successful in empowering young people aged 16+ to access the service and seek the information, advice and support they needed as they transitioned to adulthood and employment. Unfortunately this funding was discontinued during the pandemic and capacity of the service was reduced. However in spite of these challenges the service continued to provide exceptional levels of support, in the face of unprecedented demand and you continued to evidence how highly regarded the service is through your feedback.

POINT have been working on a proposal to develop the capacity of the service in 2021-22 to ensure that we have the right capacity to meet need at the right time. We hope to share positive news in the first half of 2021-22.

Impact and Outcomes

Service referrals remained high despite the impact of school closures during 2020-21. Additional support was also implemented by the wider POINT charity in the form of the SEND Helpline which evidences that demand for the service remains significant and the charity needs to ensure the service structure continues to meet the medium term case trajectory.

96% of you said that the service made a lot or a great deal of difference for your child or young persons.

The service, through it's transformation to a virtual offer ensured that there was no break in provision and no reduction in quality or accessibility. The feedback scores about the difference the service has made to you were incredible and we thank all our service users for placing your trust in the service at what is often extremely challenging times.

94% of you said it was easy to get in touch and welcomed the online content to access self-support

During 2020-21 98.2% of service users rated our overall service at least Good, with 92.6% of you telling us it was excellent. This is a 2% increase on 2020-21 and evidences how the service has adapted to the pandemic without impacting on the quality or timeliness of our delivery

Service user satisfaction ratings improved by 2% on the previous year and you continue to tell us the service is meeting or exceeding your needs

931

SERVICE REFERRALS

during 2020-21

94.5%

WOULD RECOMMEND

our service to other families

98.2%

SATISFACTION

the overall rating YOU gave our service

ABILITY WHEELZ



Ability Wheelz endured countless closures due to the Covid-19 pandemic . POINT used this time as positively as possible and carried out some refurbishment to the centre including new lighting, signage, and fire safety equipment. This was alongside putting stringent processes and procedures in place so that the centre was Covid-19 compliant when able to re-open.

Further refurbishment is ongoing to ensure that the centre is a safe and a more accessible environment for all our children, young people and their families.

"lovely quiz session, Chris interacted well with all the children, he involved the children in decision making for future sessions. I thought the session worked well and Samuel would be happy to attend future sessions"…. Parent/Carer

When it became clear that re-opening was not an option the Ability Wheelz team adapted their offer. They devised a series of online activities in the evenings and weekends to ensure Oldham's children and young people had access to social interaction during lockdowns.



Thanks to the secured investment from 2019-20 we were able to purchase 5 new adapted cycles which were delivered during lockdown. These new cycles will increase accessibility to the centre and ensure that we continue to offer the widest range of cycles to meet the needs of children, young people and adults with Disabilities, making outdoor activity fun, accessible and inclusive

Ability Wheelz continues to be a valuable activity for the Oldham community and POINT are proud to continue to delivery this service to our children and young people and their families.

Impact and Outcomes

As a result of our investment secured for the centre, older equipment was replaced by newer lightweight models, making the centre more accessible to children, young people and adults with SEN and Disabilities enhancing their access to community engagement, social, health and wellbeing activities.

76.2% of you said that the online activity was excellent

As a result of adapting our offer to online activities, POINT were able to successfully engage children and young people who were feeling socially isolated due to lockdown. POINT are very proud of the flexibility of our team members in adapting to these changes and their commitment in ensuring families still received crucial health and wellbeing support.

"No problems at all, all the staff involved gave me alternative activities to do for Ella just using arms or seated options. Very impressed."

During 2020-21 service user feedback was not available for Ability Wheelz due to the extended closures. However, feedback in relation to the online activities was extremely positive.

"Theo said he would like more questions on continents. He had so much fun, thank you!"

30

HOURS OF ONLINE ACTIVITY

delivered in 2020-21

70

ONLINE ACTIVITIES

no of children and young people attending the sessions

95.2%

FRIENDLINESS OF OUR TEAM

the excellent rating YOU gave

SEND TRAINING & WORKSHOPS



The Workshops and Training Service was once again commissioned to deliver the Oldham Post-Diagnosis pathways support programme during 2020-21.

The team successfully adapted these workshops to respond to the Covid-19 Pandemic. In addition, the service also integrated a Q and A format, and extended this provision to autistic young people which was well-received.

The online delivery format has, for some, made the workshops more accessible to fit in aournd limited transport and time. The service therefore plans to retain virtual delivery as part of its offer post-pandemic to ensure that we offer a blended approach to match individual attendance preferences.

"Again more information which helps us to understand and use strategies to deal with situations. Knowledge from Deb and Reece is very useful along with examples of what they have experienced."... Parent/Carer

POINT secured ESF funding for a project aimed at empowering autistic individuals towards employment (NICE Place to Work).



The project originally intended for launch in 2020 was delayed owing to the impact of Covid-19. The project relies upon in person delivery and engagement of suitable employers to support the programme. Launching the project was not viable during the level of uncertainty including furlough and business closures.

POINT are however delighted to announce that the project will launch in September 2021 and impact/outcomes will be reported in the next annual report. A huge thank you to ESF, our funding partner, who have remained flexible, understanding and supportive throughout.

Impact and Outcomes

The service has adapted well in terms of delivery online. We anticipated, and have seen that certain individuals struggle with access to the technology, and also, when delivering workshops effectively within their home through a screen. For others, the online workshops have become a better method.

"The sharing of personal experiences and strategies was particularly helpful"

The service formed a partnership with Manchester University with a view to creating a new Masters degree in autism research, theory and practice. Over 150 expressions of interest have come in from Greater Manchester alone - responding to the potential programme.

"Very useful information and made us think about how we react to behaviours and how we can change this for the better. Very informative and helpful. Looking forward to the next one".

The service embedded a regular questions and answers session which covers all subject matter from the workshop attended. This has given individuals time to digest the workshop – and then attend a Q & A session which corresponds. This approach also improves relevance and practical implementation of knowledge.

"This was a brilliant session on anxiety. I really felt the way my child wouldve been feeling this whole time".

249

NEW REFERRALS

made in 2020-21

96

WORKSHOPS DELIVERED

enabling access to the right support at the right time.

99.5%

SATISFACTION

that the workshops are or will make a difference to your child or young persons outcomes

SEND HELPLINE



POINT successfully secured funding from The National Lottery Community Fund to introduce a telephone helpline service to support vulnerable families and young people during the Covid-19 pandemic between 1 October 2020 and 31 March 2021.

As the pandemic had increased demand on statutory and other voluntary organisations, the Helpline support was more critical as a singular point of contact to discuss any issue or concern. The Helpline has taken the anxiety and confusion from the family or young person by taking the strain of knowing where to start looking for advice and support away from them.

The team have had the time to talk to families and ensure that all concerns and issues are dealt with and are solution focused. The Helpline team have ensured that they keep up-to-date with government guidance and every changing information during this time.

"Really great service, prompt reply with all the info I had asked for, thank you so much!"... Parent/Carer

The Helpline provided a range of suitable contact opportunities through telephone, email, online chat and through social media and worked flexibly to cover both daytime and evening support to enable greater accessibility.



Families were supported and empowered to talk about key critical issues and/or concerns. The team have delivered accurate, up to date and accessible information, advice and support, as well as a listening ear. Talking is one of the key early intervention strands to supporting mental health and has been proven to reduce reliance upon statutory services.

Calls to the Helpline Service by the end of March 2021 had increased by 81% from the first month due to extensive promotion of the new service. Throughout the 6 months the ethnicity data broadly reflects the census data for the local area, with the geographical data showing that most areas have used the service.

Impact and Outcomes

Calls to the Helpline Service by the end of March 2021 had increased by 81% from the first month due to extensive promotion of the new service. Throughout the 6 months the ethnicity data broadly reflects the census data for the local area, with the geographical data showing that most areas have used the service.

85% of you said the quality of information provided was excellent

During the 6-month period 87% of service users rated their experience of the Helpline as very satisfactory, with the remaining 13% of you telling us it was satisfactory. This evidences that the service was crucial to families undertsnading the mixed messaging and importantly what the messaging meant in Oldham where the national context was significantly different due to the long term enhanced measure in place due to Oldham's case profile.

"I found your help extremely useful including follow up information, the Helpline staff were helpful, patient and informed. Thank you for all your help 10/10"

The Helpline team researched extensively what support and services were available to families from Health and Wellbeing to Financial matters. This enabled the team to speak confidently to families and offer immediate reassurance that the team would signpost families and young people to the right services. The Helpline team broadened their remit to carry out follow up welfare checks to all callers to ensure they had received the right support for their families.

1055

SERVICE REFERRALS

covering need across education, health, finance, employment, childcare and health & wellbeing

910

CALLS ANSWERED

enabling access to the right support/information at the right time.

87%

SATISFACTION

the rating YOU gave our service

FINANCIAL STATEMENT

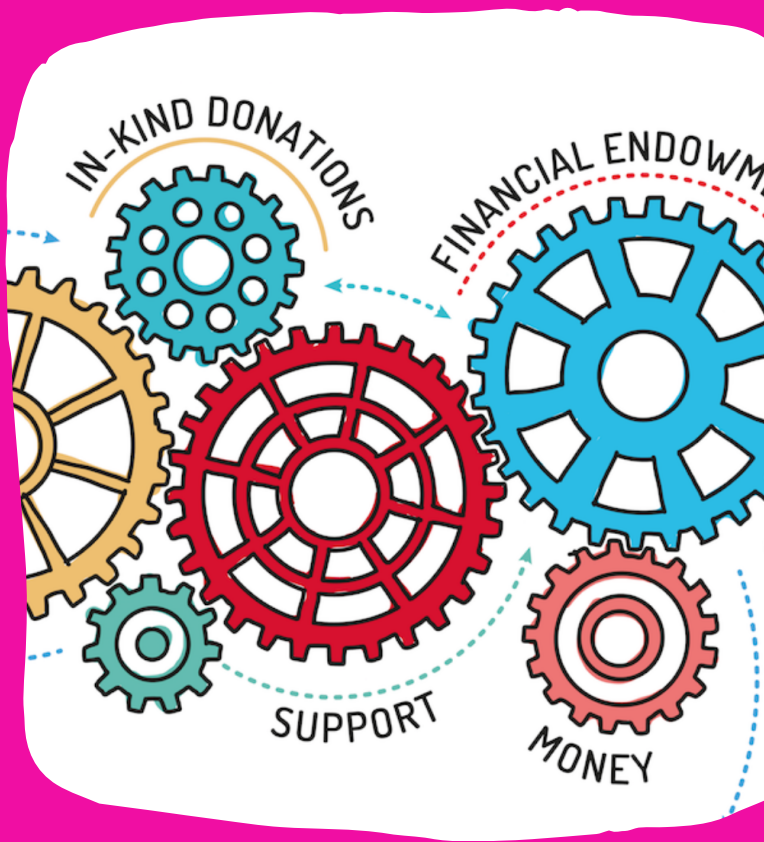


In line with transparent reporting and good governance, POINT are pleased to present our financial accounts for the year 2020-21 which are attached in this section of our annual report.

POINT continue to undertake short, medium and long term financial planning using our governing documents to ensure that we react, respond and fulfil our mission to grow the charity in areas of work which align to our mission statement and objectives.

Following an Independent audit of our accounts, POINT are once again able to report that our accounts are fully compliant with no remedial actions identified.

We remain committed to openness and transparency in all governing matters and you can view our fully published 2020-21 accounts in the following pages.



Charity Registration Number: 1161596

Parents of Oldham in Touch (POINT)

(A Charitable Incorporated Organisation)

TRUSTEES' ANNUAL REPORT AND FINANCIAL STATEMENTS

For The Year Ended 31 March 2021

Parents of Oldham in Touch (POINT)

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Parents of Oldham in Touch (POINT)

MEMBERS OF THE BOARD AND PROFESSIONAL ADVISORS

Registered Charity Name	Parents of Oldham in Touch (POINT)
Charity Number	1161596
Registered Office	Chadderton Court 451 Middleton Road Chadderton Oldham OL9 9LB
Trustees	Libby Lang Derek Rhoden Suzanne Sutcliffe Emma Atkinson Richard Scarborough
Accountants	Community Accounting Lancashire C.I.C. Foxfields 9 Norley Close Chadderton Oldham OL1 2RA
Bankers	Yorkshire Bank 47 Market Place Oldham OL1 3AD

Parents of Oldham in Touch (POINT)

REPORT TO THE MEMBERS ON THE UNAUDITED FINANCIAL STATEMENTS OF Parents of Oldham in Touch (POINT)

YEAR ENDED 31 MARCH 2021

I report on the accounts for the year ended 31 March 2021 set out on pages 4 to 10.

Respective Responsibilities of Trustees and Examiner
As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").
The charity's trustees consider an audit is not required for this year under section 144 of the 2011 Act, and that an independent examination is needed.

It is my responsibility as independent examiner to:

~ examine the accounts under section 145 of the 2011 Act
~ follow the applicable Directions given by the Charity Commissioners under section 145(5)(b) of the 2011 Act, and;
~ to state whether particular matters have come to my attention

Basis of Independent Examiners Report
My examination was carried out in accordance with the Directions given by the Charity commission.
An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items of disclosures in the accounts, and seeking explanations from the trustees concerning any such matters.
The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on the accounts.

Independent Examiners Statement
I have completed my examination for the year ended 31 March 2021.
I can confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

~ accounting records were not kept in accordance with section 130 of the 2011 Act or
~ the accounts do not accord with the accounting records to comply with the accounting requirements of the 2011 Act
~ the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Independent Examiners Qualification
Since the charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination, being a Fellow Member of the Association of Accounting Technicians, which is one of the listed bodies.

JBird 10th August 2021

Miss Jacqueline Bird F.M.A.A.T.
Practicing Licence Number: 1003659
Community Accounting Lancashire C.I.C.
Foxfields, 9 Norley Close, Chadderton, Oldham, OL1 2RA

Parents of Oldham in Touch (POINT)

STATEMENT OF FINANCIAL ACTIVITIES
(INCORPORATING THE INCOME AND EXPENDITURE ACCOUNT)

YEAR ENDED 31 MARCH 2021

	Notes	Unrestricted Funds 2021 £	Restricted Funds 2021 £	Total Funds 2021 £	Total Funds 2020 £
Income from:					
Grants and donations	*2*	250,571	166,492	417,063	329,470
Charitable activities	*3*	2,422	(11)	2,411	3,629
Other income	*4*	9,923	-	9,923	82
Total		262,916	166,481	429,397	333,181
Expenditure on:					
Raising funds	*5*	2,773	1,314	4,087	12,881
Charitable activities	*6*	228,353	169,703	398,056	318,783
Other expenditure		-	-	-	-
Total		231,126	171,017	402,143	331,664
Net income/(expenditure)		31,790	(4,536)	27,254	1,517
Transfers between funds	*10*	-	-	-	-
Net movement in funds		31,790	(4,536)	27,254	1,517
Reconciliation of funds:					
Total funds brought forward		**36,405**	**1,586**	**37,991**	**36,474**
Total funds carried forward	*10*	**68,195**	**(2,950)**	**65,245**	**37,991**

The notes on pages 6 to 10 form part of these financial statements.

Note 11 to the accounts shows a comparative Statement of Financial Activities for the year ended 31 March 2020.

Parents of Oldham in Touch (POINT)

BALANCE SHEET

AS AT 31 MARCH 2021

	Notes	2021 £	£	2020 £	£
CURRENT ASSETS					
Debtors	*8*	33,276		23,138	
Cash at Bank and in Hand		38,455		20,997	
		71,731		44,135	
CREDITORS: Amounts falling due within one year	*9*	6,486		6,144	
NET CURRENT ASSETS			65,245		37,991
CREDITORS: Amounts falling due after one year			-		-
NET ASSETS			65,245		37,991
FUNDS OF THE CHARITY					
Unrestricted Funds			68,195		36,405
Restricted Funds			(2,950)		1,586
TOTAL FUNDS	*10*		65,245		37,991

The financial statements were approved by the Board of Trustees on ....4th July 2021.....and signed on their behalf:

Signed....Derek Rhoden.....

Name.....

Trustee

1. ACCOUNTING POLICIES

Basis of accounting

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) issued on 16 July 2014 [as updated through Update Bulletin 1 published on 2 February 2016 and also Update Bulletin 2 published on 5 October 2018) – (Charities SORP (FRS 102)], the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Going Concern

The trustees are satisfied that there are no material uncertainties about the charity's ability to continue.

Incoming resources

All income, including grants and donations, is recognised once the charity has entitlement to the income. It is probable that the income will be received, and the amount of income receivable can be measured reliably. Restricted funds are to be used for specified purposes as laid down by the donor.

Expenditure which meets these criteria's is identified to the fund, together with a fair allocation of overheads and support costs. Unrestricted funds are for grants, donations and other incoming resources received or generated for charitable purposes.

Resources expended

All expenditure is accounted for on an accruals basis. All expenses, including support costs and governance costs, are allocated or apportioned to applicable expenditure headings.

Charitable expenditure shall include all expenditure directly related to the objects of the charity, including the cost of goods and services, that have been incurred in charitable activities.

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that settlement will be required, and the amount for the obligation can be measured reliably.

Governance costs

Governance costs shall include all expenditure directly related to the administration of the charity including expenditure incurred in the management of the charity's assets, organisational administration and compliance with charitable and statutory requirements.

2. INCOME FROM GRANTS & DONATIONS

	Unrestricted Funds	Restricted Funds	2021 Total Funds	2020 Total Funds
	£	£	£	£
The National Lottery Community Fund (Coronavirus Community Support Fund)	-	77,547	**77,547**	-
Oldham PCF Grant	-	35,000	**35,000**	47,395
Get Fishing Large Project Fund	-	1,000	**1,000**	-
CAF Resilience Fund	-	38,064	**38,064**	-
Pears Foundation/DCMS Grant	-	14,999	**14,999**	-
General Unrestricted Grants	249,845	-	**249,845**	281,012
Donations	726	(118)	**608**	1,063
	250,571	**166,492**	**417,063**	329,470

3. INCOME FROM CHARITABLE ACTIVITIES

	Unrestricted Funds	Restricted Funds	2021 Total Funds	2020 Total Funds
	£	£	£	£
Fundraising	2,422	(11)	**2,411**	3,629
	2,422	**(11)**	**2,411**	3,629

4. OTHER INCOME

	Unrestricted Funds	Restricted Funds	2021 Total Funds	2020 Total Funds
	£	£	£	£
Government Grant (HMRC Job Retention Scheme)**	9,923	-	**9,923**	-
Sundry Income	-	-	**-**	82
	9,923	**-**	**9,923**	82

****** During the period the charity benefitted from £9,923 of Government Grants in the form of the Coronavirus HMRC Job Retention Scheme (JRS Grant).
In accordance with the accounting policy, this credit is included in 'Other Income' within the 'Statement of Financial Activities (incorporating the Income and Expenditure Account)' over the same period as the staff costs for which it compensates.

5. EXPENDITURE ON RAISING FUNDS

	Unrestricted Funds	Restricted Funds	2021 Total Funds	2020 Total Funds
	£	£	£	£
Events, Engagement and Activities	2,773	1,314	**4,087**	8,450
Publicity, Marketing and Promotions	-	-	**-**	4,431
	2,773	**1,314**	**4,087**	12,881

6. EXPENDITURE ON CHARITABLE ACTIVITIES

	Unrestricted Direct & Governance Costs	**Restricted Direct & Governance Costs**	**Unrestricted Support Costs**	**Restricted Support Costs**	**2021 Total Funds**	2020 Total Funds
	£	**£**	**£**	**£**	**£**	£
Salaries	**171,026**	**107,671**	**-**	**-**	**278,697**	233,107
Travel Expenses	**-**	**-**	**-**	**-**	**-**	4,548
Accommodation Costs	**-**	**-**	**-**	**-**	**-**	719
Rent	**-**	**-**	**6,614**	**23,086**	**29,700**	30,690
Equipment	**-**	**-**	**2,380**	**20,348**	**22,728**	13,835
Cycles	**-**	**-**	**11,691**	**-**	**11,691**	-
Repairs & Maintenance	**-**	**-**	**2,746**	**457**	**3,203**	4,226
Light, Power & Heating	**-**	**-**	**6,293**	**1,049**	**7,342**	-
Water Charges	**-**	**-**	**1,284**	**1,903**	**3,187**	1,847
Printing & Stationery	**-**	**-**	**303**	**417**	**720**	2,730
Telephone & Internet	**-**	**-**	**4,715**	**4,569**	**9,284**	8,278
Training	**2,327**	**2,477**	**-**	**-**	**4,804**	805
Insurance	**-**	**-**	**2,250**	**712**	**2,962**	2,644
Professional Fees	**-**	**-**	**1,200**	**300**	**1,500**	3,560
Legal Expenses	**-**	**-**	**1,004**	**-**	**1,004**	-
Subscriptions	**-**	**-**	**757**	**307**	**1,064**	1,179
IT Software & Consumables	**-**	**-**	**5,895**	**3,692**	**9,587**	4,486
Postage & Freight Costs	**-**	**-**	**783**	**(30)**	**753**	282
Cleaning Costs	**-**	**-**	**2,577**	**678**	**3,255**	1,717
General Expenses	**-**	**-**	**1,940**	**794**	**2,734**	2,289
Accountancy Fees	**1,611**	**374**	**-**	**-**	**1,985**	1,175
Payroll Costs	**697**	**878**	**-**	**-**	**1,575**	400
Bank & Service Charges	**260**	**21**	**-**	**-**	**281**	266
Miscellaneous	**-**	**-**	**-**	**-**	**-**	-
	175,921	**111,421**	**52,432**	**58,282**	**398,056**	318,783

Total resources expended are stated after charging:	**2021**	2020
	£	£
Independent examination fees	**1,175**	1,175
Additional accountancy costs	**810**	-
	1,985	1,175
Donation made by Community Accounting Lancashire C.I.C.	**(600)**	-
Net Accountancy Costs	**1,385**	1,175

7. STAFF COSTS

The movement in the year is after charging:	**2021**	**2020**
	£	**£**
Wages and Salaries	**278,697**	233,107

Average number of employees during the year was 12, an average of 10 full time equivalent (2020: 11, 9.2 FTE).
No employee received emoluments of £60,000 or above (2020: none).
No Trustees were paid any remuneration or expenses during the course of the year.

8. DEBTORS

	2021	2020
	£	£
Debtors	**32,532**	23,138
Accrued Income	**744**	-
Prepayments	**-**	-
	33,276	23,138

9. CREDITORS: Amounts falling due within one year

	2021	2020
	£	£
Creditors	**385**	-
Accruals	**6,101**	6,144
	6,486	6,144

10. FUNDS ANALYSIS

Fund Name	**Balance as at 1 April 2020**	**Receipts**	**Payments**	**Balance as at 31 March 2021**
Restricted Funds	**£**	**£**	**£**	**£**
The National Lottery Community Fund (Coronavirus Community Support Fund)	-	77,547	(77,547)	-
Oldham PCF Grant	1,586	34,871	(40,407)	(3,950)
Get Fishing Large Project Fund	-	1,000	-	1,000
CAF Resilience Fund	-	38,064	(38,064)	-
Pears Foundation/DCMS Grant	-	14,999	(14,999)	-
	1,586	**166,481**	**(171,017)**	**(2,950)**
Unrestricted Funds	**36,405**	**262,916**	**(231,126)**	**68,195**
TOTAL FUNDS	**37,991**	**429,397**	**(402,143)**	**65,245**

11. COMPARATIVE INFORMATION

	Notes	Unrestricted Funds 2020 (previous year) £	Restricted Funds 2020 (previous year) £	Total Funds 2020 (previous year) £
Income from:				
Grants and donations	*2*	281,575	47,895	329,470
Charitable activities	*3*	3,604	25	3,629
Other income		-	82	82
Total		285,179	48,002	333,181
Expenditure on:				
Raising funds	*4*	8,891	3,990	12,881
Charitable activities	*5*	275,053	43,730	318,783
Other expenditure		-	-	-
Total		283,944	47,720	331,664
Net income/(expenditure)		1,235	282	1,517
Transfers between funds	*9*	-	-	-
Net movement in funds		1,235	282	1,517
Reconciliation of funds:				
Total funds brought forward		**35,170**	**1,304**	**36,474**
Total funds carried forward	*9*	**36,405**	**1,586**	**37,991**



COVID-19 IMPACT STATEMENT

Just prior to the end of our 2019-20 financial year, the UK entered a national lockdown to respond to the emerging Covid-19 pandemic.

Whilst all of us were anticipating life would return to normal during the 2020-21 period, this was not the case and we have continued to endure personal and professional challenges throughout the year.

We all continue to be tested by the pandemic and I would like to take the opportunity to pay tribute to the children, young people and families we support. I know that you have faced immense challenges meeting your children and young peoples Education, Health and Social Care needs in the face of significantly reduced support; and many of you have also faced employment challenges through furlough and in some cases significant financial hardship through loss of earnings.

Equally it is right to recognise the dedication, hard work and resolve of all our partners in continuing to deliver services and supporting our collective health and wellbeing during extremely difficult circumstances.

As charitable activity focused on pandemic support, POINT have seen our ability to fundraise disappear overnight. This impacted the charity's short term planning, however our robust contingency planning has enabled the charity to continue to deliver a full service offer, through virtual means, with the report highlighting the significant demand on our services in 2020-21 as well as the tremendous value you place on the support we offer.

We know that children and young people with SEND and their families have been disproportionately affected by the pandemic and the recovery to post pandemic levels, particularly across our Education, Health and Social Care Sector will be a long journey.

POINT have started that big conversation, utilising feedback from our BIG SEND Survey to understand your needs and priorities and will continue to work tirelessly to champion your voice.

We will keep you, our members updated regularly and we are really looking forward to reconnecting with our members face to face

ANDREW ROBINSON

CEO, POINT



PLANNING FOR OUR FUTURE

POINT's 3 year post-pandemic planning will enable POINT to continue to deliver the vital and trusted services that you access, giving sustainability to the offer we currently deliver and securing POINT's long term future.

POINT are committed to expanding our offer, delivering SEND Services and working with new and emerging partners to ensure that services continue to be user led and that you our members are key stakeholders in our activity, outcomes and delivery offer.

We will refocus the charity's income streams to create a more diverse range of income which covers projects, contract and fundraising income allowing POINT to be sustainable, relevant and accessible for the long term.

We look forward to sharing developments with you and reporting on our successes in 2021-22.

We will listen and act...
We are stronger together and can influence positive change for our children and young people

POINT are proud to work with you and on your behalf to improve the life chances and outcomes for children and young people with Special Educational Needs and Disabilities.

POINT is a registered charity in England and Wales no: 1161695 who's registered address is Chadderton Court, 451 Middleton Road, Chadderton, Oldham OL9 9LB