

Renewed Hope Trust
A Charitable Incorporated Organisation
Charity Registration Number 1161502

Trustees' Report and Financial Statements
for the year ending
31st August 2024

Page

Legal and Administrative Information 3

Report of the Trustees 4

Financial Statements 9

Independent Examiner's Report 13

Renewed Hope Trust

Report of the trustees for the year ending 31st August 2024

Legal and Administrative Information

Charity Name	Renewed Hope Trust
Charity Registration Number	1161502
Registered Office	Shrewsbury Chapel, Shrewsbury Road, Redhill, Surrey, RH1 6BH

Trustees

Mr S Ferrar	Chairman
Mr D Buchan	Treasurer until 17 th February 2025
Dr N Dodds	Until 19 th August 2024
Ms M Philipson	Until 21 st October 2024
Mr M Johnson	
Ms F Stehrenberg	
Mr G Knight	
Mr J P C Cutler (from June 2024)	
Ms Karen McDowell (from February 2024)	Treasurer from 17 th February 2025

Operations Manager

Mr A Tyers

Bankers

CAF Bank: 25 Kings Hill Avenue, West Malling, KENT, ME19 4JQ

Aims and objectives

Our objectives are set out in full in our constitution. In brief they are

- To promote the Christian religion
- To help the homeless and disadvantaged in the East Surrey area

We aim to achieve these objectives through mobilising the churches of the area and other like-minded people to combat homelessness, unemployment, addiction, hunger, debt and social breakdown. In so doing we partner with specialist organisations in Surrey, helping our clients to engage with the help they require.

Monitoring

The trustees receive regular reports from the project co-ordinator and data is kept on our key performance indicators to assess our work for the benefit of our own development, for donors and for existing and potential grant makers.

Our Focus in the year under review

Renewed Hope is a local charity based in Redhill providing practical solutions and emotional support to the homeless, vulnerable and isolated of East Surrey. Renewed Hope aims to foster independence and improve the quality of life of our guests. 2023/24 was the busiest year for Renewed Hope since moving to Shrewsbury Chapel

The principal activities during the year were:

1. Daytime Drop-In

The main activity of Renewed Hope is the daytime Drop-in, which has been based at Shrewsbury Chapel, Shrewsbury Road, Redhill since January 2020. The Drop-in opens six days a week, 52 weeks a year, welcoming homeless, vulnerable and isolated people through its doors. The Drop-in is open to all, and our guests do not need a referral or to go through an assessment process before coming in. Instead, they will be welcomed by one of the volunteers and offered a hot drink and a free freshly cooked lunch. Our teams of volunteers create a safe, friendly environment, where all our guests can relax and enjoy being accepted as part of a community.

Our guests can also seek one-to-one help and support from our support worker, or from another member of the small staff team that is based at the Drop-in. This can be about specific issues such as housing, benefits, and health, as well as just offering a safe space and time for someone to talk. The support worker can help our guests identify where they need help and link them in with specialist agencies where required.

About 55% of Renewed Hope's guests were homeless on the night before coming to the Drop-in (40% in 2022/23), sleeping on the street, in a tent, in a car or on someone's floor. When they come

to Renewed Hope, they can warm up, have a shower, get a change of clothes, and their own clothes washed, recharge their phones and enjoy a nutritious meal. Renewed Hope's support worker can help them contact the housing team, or other services they may need. We are in close contact with the commissioned Homelessness Outreach Team – East Surrey Outreach Service – working together to best support the person and get them housed as soon as possible.

2. Hope House – supported accommodation for homeless men

Renewed Hope opened its first house in February 2022. The house was purchased by Green Pastures (a national charity which buys property for churches and charities to house homeless people) and is leased from them by Renewed Hope.

The house provides temporary, shared accommodation for four men who have previously been homeless. The residents are housed on a licence through which they receive tailored support from Renewed Hope to help them become ready for independent living. The support is provided by the Renewed Hope support worker who splits their time between the house and the drop-in.

Referrals for the house are made by Reigate and Banstead Borough Council, and by the outreach team. Over the year covered by this report, five people moved through the house, three of them moving on to more independent housing.

3. Winter support for homeless and vulnerable people

Since 2011 Renewed Hope has co-ordinated a Night Shelter project during the coldest months of the year – providing up to 14 beds in church halls from December to March. Unfortunately, the Covid restrictions imposed in March 2020 meant that this service could not run for the following three years. As it was clear the need was still there, it was decided to restart the Winter Night Shelter, and it ran for eleven weeks from 13th December 2023 to 29th February 2024.

4. Strategy development

At the start of 2021, the Trustees set a Five-Year plan consisting of three strands – Collaboration, Professionalism and Year-round Accommodation. Further progress has been made on all of these during the financial year 2023-24.

Collaboration

As stated in our strategy, our approach at Renewed Hope is to partner with other local organisations before providing services independently. This approach has led to strong relationships and effective working in all areas.

a) Services to guests have been provided in collaboration with other agencies; East Surrey Outreach Service (ESOS) refer the rough sleepers they work with to Renewed Hope for practical support, and often organise follow up meetings. The partnership has proved particularly beneficial with increased numbers of people moving from homelessness to secure accommodation. More than 30 people successfully moved off the streets due to our joint work.

Health support is facilitated by Alliance for Better Care, who offer health checks and vaccinations to older people, and to homeless people. In this year they increased the clinics to a regular monthly session at Renewed Hope. Once again, at one of these, they were joined by the Hepatitis C Trust who offered screening and treatment support.

b) Sharing resources: Every week the Renewed Hope Drop-In is used by Narcotics Anonymous, Alcoholics Anonymous and Smart Recovery Groups in the evenings. LoveWorks, a local food bank charity, also operate from Shrewsbury Chapel every Thursday afternoon with increased numbers of their Reigate clients making use of this facility.

c) Renewed Hope works with several local churches in the delivery of the Winter Night Shelter. Ten churches in Redhill, Reigate, Horley and Merstham offered venues for the Night Shelter, each providing use of a church hall and kitchen one night a week, as well as volunteers.

d) Joint work with Community Organisations: As Renewed Hope's local profile has improved, so- have our links and collaborations with other community organisations. Once again, we were pleased to take part in the Bletchfest Artists and Artisans Fair. We were delighted to be part of the inaugural Reigate Summer Fair, organised by the New Music Nights team. This year we had stalls at the Horley Lions Dog Show, Run Reigate, and the Reigate Christmas Fayre. We also repeated our successful Choirs, Carols and Collection Day at the Belfry Shopping Centre in December.

e) Developing relationships with businesses: Renewed Hope has benefited from the support of local businesses – both smaller businesses located in Reigate and Redhill, and national (and even international) companies with offices in the area. Some have encouraged their teams to volunteer for a day or two at Drop-in, and others have made donations, either from their own schemes, or from the fundraising efforts of their staff. In the spring, we invited our business supporters to bring their friends to special evening dinners at Shrewsbury Chapel, where they could experience a typical Drop-In meal cooked by our volunteers, and hear more about the work we do, and about how they can help. This has resulted in several new partnerships and pledges of ongoing support. We look forward to developing more of these relationships in the future.

Professionalism

a) **INFORM:** We continue to work on the implementation of INFORM - a client database that has been developed specifically for agencies working in the homelessness sector. This is helping us to develop bespoke reports for the Trustees meetings on attendance, and on progress made and outcomes achieved by our guests.

b) **Safeguarding Training:** We have been reviewing our policy and practice in relation to Safeguarding of Vulnerable Adults, and commissioned bespoke training for trustees, staff, and our volunteer supervisors.

Year-round Accommodation

We opened our first supported accommodation unit in February 2022 – a four-bed shared house in Redhill. There are no plans to open further properties soon, however we are mindful of the wider need for further supported accommodation units for single people in the local area.

Achievements and Performance – Public Benefit

The day-time Drop-in in Redhill remained as busy and needed as ever. This year we welcomed 299 guests (a 35% increase from last year), offering over 5,400 meals during the year.

At least 163 of our guests were homeless when they first came to Renewed Hope, sleeping in tents, shop doorways, underground car parks, bin stores and on the streets. This is a huge increase of 83% on the previous year's figure of 89.

As noted above, it had become clear that there was a need for emergency accommodation to get people off the streets during the coldest months, and so on 13th December Renewed Hope re-started the Winter Night shelter project after a gap due to Covid-19. The project coordinator led the planning of this, engaging the support of local churches and communities. By December 2023 we had trained 250 people as volunteers. Over the next 11 weeks 30 people stayed for one night or more, enjoying the warm welcome of the volunteer team, a home cooked meal, and a good sleep off the streets

We support increasing numbers of people with significant and complex support needs. We estimate that over a third of our guests have a history of mental health problems, and a quarter have addiction problems.

We have also seen numbers of refugees who had previously been housed in hotels as asylum seekers. The reason they come to us is that once their application for asylum had been accepted, and they were given leave to remain in the UK, the funding for the hotels has ceased and they must leave with just two weeks' notice. The people coming to Renewed Hope have sought help with opening bank accounts, registering with the local authority and seeking accommodation.

The value of our dedicated Support and Recovery Worker post (created in May 2021) was again made evident as we can offer consistent and proactive help, addressing a wide range of needs. They have been instrumental in helping achieve positive move-on to more secure accommodation for some of the homeless people who came to the Drop-In.

None of this could happen without our amazing team of volunteers. With Winter Night Shelter starting up again, we had over 300 people volunteering on one or more occasions, filling 1,500 shifts at Drop-In, 1,200 at Winter Night Shelter and 100 fundraising event slots.

Financial Review

The charity made a surplus on unrestricted funds of £7,031 in the financial year, compared with a surplus of £60,874 in the previous year (2022-23).

Donations from individuals increased by 8% and from other organisations (local business, trusts, etc) by 26%, compared with the previous year, although donations from churches fell by 18%. The decline in income from churches relative to other sources of income repeats a pattern seen in the previous year. The fundraising committee continues to explore new sources of finance in order to broaden its funding base, including attracting more corporate donations.

The trustees designated £60,000 of funds raised during 2019-20 as a strategic development fund, to help the charity develop new services. The charity continued to draw on these funds to employ a support worker to provide direct support and activities to its clients but now that the funds have been exhausted this post is now funded from general funds.

Several grants and donations were received in 2023-24 specifically to support the Winter Night Shelter (WNS). These included £10,300 from the Redhill Food Bank to purchase food for the shelter; we are grateful that the Food Bank also allowed us to put this towards the costs of food at the regular Drop-In. We received a further £5,000 from Reigate and Banstead Borough Council (RBBC) and Tandridge Council, for the costs of WNS, which was put towards the cost of both churches and Shrewsbury Chapel which hosted the WNS; and £2,000 from Fine and Country Foundation for the purchase of beds for WNS, which was partly used on rental payments for the current storage facility. Where it has not been possible to spend money on the specific purposes for which it has been given, the funds have been carried forward to the 2024-25 WNS (£4,199).

Towards the end of the financial year the charity started to receive a higher rate of Housing Benefit payments from the council in respect of some of the guests at Hope House. In turn we have made a one-off back payment to Green Pastures, who acquired Hope House on our behalf, of £13,207, and from 2024-25 we are paying the monthly lease payments owed to Green Pastures in full. After the year end, Green Pastures agreed to write off the remaining historic balance owing to them of £10,584.

The trustees have adopted a reserves policy which calls for unrestricted reserves to be maintained at a level equivalent to three months' unrestricted expenditure (approximately £49,000 based on 2023-24 expenditure). The level of unrestricted reserves held on 31 August 2024 (£177,557) was significantly above this, which provides for contingency in the event of a downturn in donations and other income.

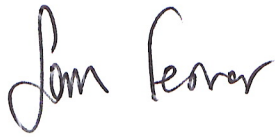
The trustees consider that the charity remains a going concern.

Governance

The charity is governed by its founding document. Trustees are appointed for fixed terms which may be up to 4 years. They can then be re-appointed for a further term if willing to stand. All of the trustees appointed have been from supporting churches or from amongst those who have been volunteer workers or those who are registered on our database as supporters.

The charity's income is below the level that would require a formal audit of the accounts; but the accounts have been subject to independent examination by a suitably qualified person.

This report has been approved by the trustees at their meeting on 14th April 2025 and is signed on their behalf by the Chairman.

A handwritten signature in black ink, appearing to read 'Sam Ferrar', written in a cursive style.

Mr. Sam Ferrar

Chairman

Date: 14 / 4 / 2025

STATEMENT OF RECEIPTS AND PAYMENTS for the year ended 31 August 2024

	2023-24 Restricted Funds	2023-24 Unrestricted Funds	2023-24 Total £	2022-23 Total £
RECEIPTS				
Voluntary receipts				
Individuals	199	65,578	65,777	61,065
Churches		5,181	5,181	6,351
Councils	5,000	-	5,000	4,573
Other organisations	12,300	66,262	78,562	62,372
Fundraising events		14,565	14,565	33,449
Shrewsbury Chapel: Rent received	-	3,223	3,223	4,858
Hope House: Rent received	-	39,079	39,079	51,923
Bank interest	-	3,754	3,754	1,214
Other Receipts	-	-	-	-
TOTAL RECEIPTS	<u>17,499</u>	<u>197,642</u>	<u>215,141</u>	<u>225,805</u>
PAYMENTS				
Salaries and Wages	-	93,342	93,342	85,149
Staff training and expenses	-	2,255	2,255	1,274
Rental: Drop-in and Chapel	-	2,012	2,012	1,930
Drop-in Activity	6,056	6,177	12,233	10,699
Winter Night Shelter	2,348	1,652	4,000	-
Other Activities	896	17	913	541
Shrewsbury Chapel: premises costs	4,000	3,949	7,949	7,285
Hope House: Premises Costs	-	9,858	9,858	8,403
Hope House: Operating Costs	-	57,782	57,782	25,218
Administrative Costs	-	11,291	11,291	14,159
Cost of generating receipts	-	2,276	2,276	3,591
TOTAL PAYMENTS	<u>13,300</u>	<u>190,611</u>	<u>203,911</u>	<u>158,249</u>
NET RECEIPTS/(PAYMENTS)	<u>4,199</u>	<u>7,031</u>	<u>11,230</u>	<u>67,556</u>

STATEMENT OF ASSETS AND LIABILITIES as at 31 August 2024

Cash funds:	31 August 2024	31 August 2023
	£	£
Current Account	3,807	15,751
Deposit Account	174,548	150,864
Paypal Account	384	131
Soldo Account	3,017	3,780
TOTAL	<u>181,756</u>	<u>170,526</u>
Represented by:		
Unrestricted Funds	177,557	170,526
Restricted Funds	4,199	-
TOTAL FUNDS	<u>181,756</u>	<u>170,526</u>

NOTES TO THE ACCOUNTS

1. Basis of accounting

The accounts have been prepared on the 'Receipts and Payments' basis and in accordance with the Charities Act 2011.

2. Receipts from individuals include Gift Aid recovered.

3. Transactions with trustees

The charity has made no payments to trustees. Donations by trustees were £480 (2022-23: £490).

4. Analysis of Movement in funds

	1 September 2023	Receipts	Payments	Transfers	31 August 2024
	£	£	£	£	£
Restricted Funds					
Winter Night Shelter (including food for Drop-In and contribution to chapel costs)	-	<u>17,499</u>	<u>(13,300)</u>	-	<u>4,199</u>
Unrestricted Funds					
Designated Funds	11,531	-	(11,531)	-	-
General Funds	<u>158,995</u>	<u>197,642</u>	<u>(179,080)</u>	-	<u>177,557</u>
	<u>170,526</u>	<u>197,642</u>	<u>(190,611)</u>	-	<u>177,557</u>

	1 September 2022	Receipts	Payments	Transfers	31 August 2023
	£	£	£	£	£
Restricted Funds					
Winter Transformation Fund	(6,682)	6,682	-	-	-
Fuel Poverty Support	-	<u>1,000</u>	<u>(1,000)</u>	-	-
	<u>(6,682)</u>	<u>7,682</u>	<u>(1,000)</u>	-	-
Unrestricted Funds					
Designated Funds	36,705	-	(25,174)	-	11,531
General Funds	<u>72,947</u>	<u>218,123</u>	<u>(132,075)</u>	-	<u>158,995</u>
	<u>109,652</u>	<u>218,123</u>	<u>(157,249)</u>	-	<u>170,526</u>

Designated funds, originally comprising two large gifts of £60,000, continued to be spent on the salary of a support worker, until they were fully utilised during 2023-24.

A number of grants and donations were given for the support of the Winter Night Shelter (WNS) in 2023-24. These included £10,300 from Redhill Food Bank for the cost of food used at the WNS (£1,299); they kindly agreed that the surplus could be used for food purchased for the Drop-In (£6,056), leaving £2,945 to be carried over to 2024-25. Other specific grants and donations given for WNS but not fully spent on the intended purposes (£5,730) are also carried forward to 2024-25.

5. Analysis of Prior Year Receipts and Payments by funds

	2022-23 Restricted Funds	2022-23 Unrestricted Funds	2022-23 Total £
RECEIPTS			
Voluntary receipts			
Individuals		61,065	61,065
Churches		6,351	6,351
Councils	1,000	3,573	4,573
Other organisations		62,372	62,372
Fundraising events		33,449	33,449
Shrewsbury Chapel: Rent received	-	4,858	4,858
Hope House: Rent received	6,682	45,241	51,923
Bank interest	-	1,214	1,214
TOTAL RECEIPTS	<u>7,682</u>	<u>218,123</u>	<u>225,805</u>
PAYMENTS			
Salaries and Wages		85,149	85,149
Staff training and expenses		1,274	1,274
Rental: Drop-in and Chapel	-	1,930	1,930
Drop-in Activity	1,000	9,699	10,699
Other Activities	-	541	541
Shrewsbury Chapel: premises costs		7,285	7,285
Hope House: Premises Costs		8,403	8,403
Hope House: Operating Costs		25,218	25,218
Administrative Costs		14,159	14,159
Cost of generating receipts	-	3,591	3,591
TOTAL PAYMENTS	<u>1,000</u>	<u>157,249</u>	<u>158,249</u>
NET RECEIPTS/(PAYMENTS)	<u>6,682</u>	<u>60,874</u>	<u>67,556</u>

6. Staff costs

No staff received remuneration in excess of £60,000.

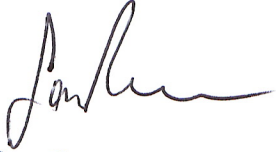
The average number of staff employed was 4 (2022-23: 4).

TRUSTEES' RESPONSIBILITIES IN RELATION TO FINANCIAL STATEMENTS

Charity law requires the trustees to prepare financial statements for each financial year which comply with the regulations set out in the Charities Act 2011. The Trustees have elected to take advantage of the provisions that apply to small charities and have prepared a Receipts and Payments account and a Statement of Assets and Liabilities.

The trustees have approved these financial statements.

Signed on behalf of the Trustees.



Mr. Sam Ferrar

Chairman

Date: 14 / 4 / 2025

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF RENEWED HOPE TRUST

I report on the accounts of the Trust for the year ended 31 August 2024 which are set out on pages 9 to 11.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under Section 144(2) of the Charities Act 2011 (the Act), and that there is no requirement in the governing document or constitution of the Charity for the conducting of an audit. As a consequence, the trustees have elected that the financial statements be subject to independent examination.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for an independent examination, it is my responsibility to:

- examine the accounts under section 145 of the Act;
- follow the procedures laid down in the General Directions given by the Charity Commission under section 145(5)(b) of the Act, and
- state whether particular matters have come to my attention.

Basis of independent examiner's report

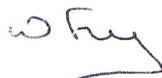
My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out below.

Independent examiner's report

In connection with my examination, no matter has come to my attention:

- which gives me reasonable cause to believe that, in any material respect, the trustees have not met the requirements to ensure that:
 - proper accounting records are kept (in accordance with section 130 of the Act); and
 - accounts are prepared which agree with the accounting records and comply with the accounting requirements of the Act; or,
- to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed: W Fry



Wendy Fry

Date: 15/4/2025