

Renewed Hope Trust
A Charitable Incorporated Organisation
Charity Registration Number 1161502

Trustees' Report and Financial Statements
for the year ending
31st August 2022

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Renewed Hope Trust

Report of the trustees for the year ending 31st August 2022

Legal and Administrative Information

Charity Name	Renewed Hope Trust
Charity Registration Number	1161502
Registered Office	Shrewsbury Chapel, Shrewsbury Road, Redhill, Surrey, RH1 6BH

Trustees

Mr S Ferrar	Chairman
Mr D Buchan	Treasurer
Mr N Dodds	
Ms M Philipson	
Mr J Van Hoof (resigned December 2021)	
Mrs K Ferrar	
Ms F Stehrenberg	
Mr G Knight (from August 2021)	

Project co-ordinator

Mrs A Coe

Bankers

CAF Bank: 25 Kings Hill Avenue, West Malling, KENT, ME19 4JQ

Aims and objectives

Our objectives are set out in full in our constitution. In brief they are

- To promote the Christian religion
- To help the homeless and disadvantaged in the East Surrey area

We aim to achieve these objectives through mobilising the churches of the area and other like-minded people to combat homelessness, unemployment, addiction, hunger, debt and social breakdown. In so doing we partner with specialist organisations in Surrey, helping our clients to engage with the help they require.

Monitoring

The trustees receive regular reports from the project co-ordinator and data is kept on our key performance indicators to assess our work for the benefit of our own development, for donors and for existing and potential grant makers.

Our Focus in the year under review

The principal activities during the year were:

1. Daytime Drop-In

We ran a daytime Drop-In support service for the homeless and other needy persons nearly every day. The Drop-In provides food, drink, a sense of community and daytime shelter and allows the staff time to get to know our guests so that they can be assisted in accessing professional help for their needs.

A new Support and Recovery Worker started in May 2022 after the first postholder moved on. She has brought supported housing experience to the role and gives continuous support to Drop-In guests.

The year saw more agencies coming in to meet their clients in Drop-In, such as Surrey County Council as well as East Surrey Outreach Service, who aim to hold a weekly clinic there. South East Water has held clinics to ensure guests are getting discounts they need. Health and vaccination clinics which started during the pandemic also continued.

There was a wider push by local agencies to encourage more people into work and training. We hosted a weekly clinic run by an employment coach from Employability Support and some workshops by the local agency Employment, Skills and Retraining Agency. In addition, Surrey Care Trust came and introduced their Gateway Allotment scheme to our Drop-In guests resulting in some signing up to the activity.

Over the year 122 people have volunteered in Drop-In and 159 guests have attended. Some 66 of these were homeless. Among these are those rough sleeping, sofa surfing or in temporary accommodation.

2. Hope House – supported accommodation for homeless men

In September 2021, we became partners with Green Pastures, a national charity which buys property for churches and charities to house homeless people. They secured a house in Redhill in December 2021 and work started to convert it into a House of Multiple Occupation for four people.

Based on the feedback of partners in previous years regarding the need, the decision was made to accommodate men only. The house opened in February 2022.

The residents are housed on a licence through which they receive tailored support from the charity to help them become ready for independent living.

The running costs of the house are largely funded by Housing Benefit claimed by the residents. These claims were contested by the council and we had to assist residents in appealing their claims, which left us with a considerable shortfall in rent.

3. Winter support for homeless and vulnerable people

As in 2020-21, the East Surrey Winter Night Shelter did not run in 2021-22. The local councils secured temporary winter accommodation for homeless people which did not have the risks of COVID cross infection that come with communal sleeping arrangements.

During this period there was a national consultation about the future of winter night shelters and alternative responses to street homelessness.

Renewed Hope took part in the series of meetings coordinated by Housing Justice, which reflected on the experiences of local services, many of whom had developed other models of support. Though some charities have been able to provide private room emergency accommodation during the winter months, for many night shelter providers this has not been possible.

Renewed Hope is actively liaising with Reigate and Banstead Borough Council and Tandridge District Council about the ongoing need for winter emergency accommodation.

In collaboration with some of the Winter Night Shelter venues, Renewed Hope offered 'Winter Meals' at selected venues in Reigate and Banstead. These were aimed at rough sleepers, those in temporary accommodation and housed vulnerable people known to Renewed Hope. Several refugees also attended.

In total 19 people attended at least once: 10 housed vulnerable, 5 rough sleepers, 2 living in bed and breakfast temporary accommodation and 2 refugees. Between 1 and 8 people attended on any given night.

During the COVID lockdowns, several organisations had worked together to provide Christmas Day meals to vulnerable and isolated people in the area. As this was not happening in December 2021, Renewed Hope decided to open on Christmas Day. 50 Christmas Lunches were prepared at Shrewsbury Chapel, 30 of which were taken to

housebound people in Redhill and Reigate, and the remainder were served to guests in the chapel.

4. Refugee support – Stay and Play World Café

A partnership started in 2020-21 with Redhill Baptist Church to hold weekly sessions in the church hall for refugee mums accommodated in Redhill by the Home Office. These sessions had regular attendance of about 5 mums and their children. Although numbers were small, the calm space in which to socialise and receive emotional support together was valued by them in a way that a traditional 'parent and baby group' may not. It is resourced by volunteers from both the church and Renewed Hope.

5. Building works at Shrewsbury Chapel

We made improvements to the outdoor space, installing benches, repairing paving, and putting up a picket fence at the front. This has improved the socialising area outside and was particularly popular in the summer.

6. Strategy development

At the start of 2021, the Trustees set a Five-Year plan consisting of three strands – Collaboration, Professionalism and Year-round Accommodation. Significant progress has been made on all of these during the financial year 2021-22.

a. Collaboration

In 2021 we successfully bid for a grant under the government's "Winter Transformation Fund". This bid had been developed in consultation with (and overt support from) Reigate and Banstead Borough Council (RBBC) and contributed to the development of the Hope House 4 bedroom supported house which opened in February 2022.

This collaborative approach continues, with nominations for vacancies for the house coming from the RBBC housing team, and regular liaison at both strategy and individual level about how Renewed Hope can best meet the needs of the homeless and vulnerable people in the area. It has raised the profile of Renewed Hope among the statutory sector, including Surrey Police and the Probation Service as well as the councils.

We have seen the benefit of having our own building, as three support groups, Alcoholics Anonymous, Narcotics Anonymous and SMART Recovery, hold their weekly meetings in the chapel.

b. Professionalism

Individual staff members have undertaken professional development training in courses relevant to their roles including suicide and self-harm awareness and domestic abuse awareness, adult safeguarding, trauma informed approaches to support, housing support and homelessness.

Renewed Hope has continued to develop our use of appropriate software packages to support our work. We have invested in "In-form" - a client database that has been developed specifically for agencies working in the homelessness sector. We are starting to see the benefits of this in terms of reporting and consistent record keeping.

We have also further developed our use of Salesforce in relation to our record keeping and communication with individual and business donors.

c. Year-round Accommodation

We opened our first supported accommodation unit in February 2022. There are no plans to open further properties in the near future, however we are mindful of the wider need for further supported accommodation units for single people in the local area.

The project coordinator has led on developing policies and procedures in relation to our new responsibilities as a supported housing provider. We have benefited from the experience of our partner – Green Pastures – ensuring our documentation and approach is in line with best practice.

Achievements and Performance – Public Benefit

The day-time Drop-In in Redhill remained as busy and needed as ever. This year we welcomed 159 guests, offering 3,718 meals over the year.

66 of our guests were homeless when they first came to Renewed Hope, sleeping in tents, shop doorways, underground car parks, bin stores and on the streets. The other 93 guests are vulnerable and isolated people, many of whom come in for support, and to enjoy the accepting community that is Renewed Hope.

We support increasing numbers of people with significant and complex support needs. We estimate that over a third of our guests have a history of mental health problems, and a quarter have addiction problems.

Our dedicated Support and Recovery Worker post was created in May 2021, and has transformed the support we are able to give. By having this full-time post we are able to offer consistent and proactive help, addressing the wide range of needs and challenges among our guests. For example, we have supported guests with accessing and engaging with health services, providing debt and benefits advice and assistance, accessing addiction services and linking with homeless outreach services.

None of this could happen without our amazing team of volunteers. Over the last year 122 people have volunteered at Drop-In with others helping with fundraising and organising events. The volunteer teams offer a warm welcome and ensure guests are offered a hot meal, a shower, clothing, support with form filling, and endless cups of tea.

16 new volunteers joined the team this year and took part in one of our training sessions for new and current volunteers. The content of these sessions has been reviewed to incorporate

information and ideas about trauma informed working, in line with NHS and Surrey County Council best practice.

Financial Review

The charity made a deficit on unrestricted funds of £24,537 in the financial year, compared with a surplus of £27,074 in the previous year (2020-21). Donations from individuals fell by just under 8%, donations from churches rose by 23%, but the total contribution from other organisations fell by 40%. There were a number of generous contributions made by local businesses in 2020-21 with no equivalent donation in 2021-22. The fundraising committee continues to explore new sources of finance in order to broaden its funding base, including running more fundraising events now that covid restrictions have been lifted.

The trustees had designated £60,000 of funds raised during 2019-20 as a strategic development fund, to help the charity develop new services. The charity continues to draw on these funds to employ a support worker to provide direct support and activities to its clients.

The charity employs a fundraiser, whose cost in the year was partly funded by a grant of £10,000 received in 2020-21 from the Community Foundation for Surrey.

The charity was successful in its bid for funding from the Government's Winter Transformation Fund and a grant of £22,491 was received to help it develop alternative models of supporting the homeless other than the traditional floating winter night shelter. Expenditure from this fund has been allocated across various headings in line with the budget agreed as part of the bid application process. The majority of the grant (£14,494) was for the initial costs of equipping Hope House which opened in February 2022 to provide 4 guest bedrooms, and the first 4 months' rent payable to our partner, Green Pastures, who have acquired the property on our behalf. The grant also covered a proportion of staff time involved in setting up Hope House, and related administrative costs.

Built into the Winter Transformation Fund bid was an assumption that we would receive £6,682 from Reigate and Banstead Council by way of Housing Benefit payments on behalf of the guests for the first 4 months of operation of Hope House. This income stream was delayed as discussions with the council continued. We started to receive payments from the council in 2022-23 but not at the rate anticipated, pending resolution of issues around the rate of Housing Benefit. These receipts will eliminate the deficit shown on the restricted fund at 31 August 2022.

Total expenditure from the restricted fund was £29,173, and unrestricted expenditure was £121,782. This includes elements of expenditure on setting up Hope House which were greater than envisaged in the Winter Transformation Fund bid. Total expenditure rose from £131,223 in 2020-21 to £150,955 in 2021-22. This includes all of the initial premises and operating costs in relation to Hope House and the cost of employing an additional member of staff (the support worker). On the other hand the major repair works at Shrewsbury Chapel are now complete and the only expenditure in 2021-22 was on routine maintenance.

The trustees have adopted a reserves policy which calls for unrestricted reserves to be maintained at a level equivalent to three months' unrestricted expenditure (increased to approximately £37,000 including a full year's operating costs for Hope House). The level of total reserves held at 31 August 2022 (£102,970) was significantly above this.

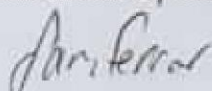
The trustees consider that the charity remains a going concern.

Governance

The charity is governed by its founding document. Trustees are appointed for fixed terms which may be up to 4 years. They can then be re-appointed for a further term if willing to stand. All of the trustees appointed have been from supporting churches or from amongst those who have been volunteer workers or those who are registered on our database as supporters.

The charity's income is below the level that would require a formal audit of the accounts; but the accounts have been subject to independent examination by a suitably qualified person.

This report has been approved by the trustees at their meeting on 10 May 2023 and is signed on their behalf by the Chairman.



Mr. Sam Ferrar

Chairman

Date: 13 MAY 2023

STATEMENT OF RECEIPTS AND PAYMENTS for the year ended 31 August 2022

	2021-22 Restricted Funds	2021-22 Unrestricted Funds	2021-22 Total £	2020-21 Total £
RECEIPTS				
Voluntary receipts				
Individuals		53,960	53,960	58,401
Churches	-	7,795	7,795	6,324
Councils	22,491	1,640	24,131	23,600
Other organisations	-	29,788	29,788	50,086
Shrewsbury Chapel: Rent received	-	3,080	3,080	1,583
Hope House: Rent received	-	643	643	-
Bank interest	-	74	74	13
Other Receipts	-	265	265	540
TOTAL RECEIPTS	<u>22,491</u>	<u>97,245</u>	<u>119,736</u>	<u>140,547</u>
PAYMENTS				
Salaries and Wages	8,038	75,654	83,692	55,501
Staff training and expenses	240	1,071	1,311	2,814
Rental: Drop-in and Chapel	-	2,452	2,452	1,674
Drop-in Activity	-	14,200	14,200	5,658
Food Bank	-	-	-	19,161
Other Activities	-	1,457	1,457	675
Shrewsbury Chapel: premises costs	-	1,797	1,797	37,279
Hope House: Premises Costs	6,136	9,693	15,829	-
Hope House: Operating Costs	8,358	5,378	13,736	-
Administrative Costs	6,401	8,604	15,005	8,289
Cost of generating receipts	-	1,476	1,476	172
TOTAL PAYMENTS	<u>29,173</u>	<u>121,782</u>	<u>150,955</u>	<u>131,223</u>
NET RECEIPTS/(PAYMENTS)	<u>(6,682)</u>	<u>(24,537)</u>	<u>(31,219)</u>	<u>9,324</u>

STATEMENT OF ASSETS AND LIABILITIES as at 31 August 2022

Cash funds:	31 August 2022 £	31 August 2021 £
Current Accounts	3,589	1,663
Deposit Accounts	96,055	129,711
Paypal Account	49	98
Soldo Account	3,277	2,717
TOTAL	<u>102,970</u>	<u>134,189</u>
Represented by:		
Unrestricted Funds	109,652	134,189
Restricted Funds	<u>(6,682)</u>	-
TOTAL FUNDS	<u>102,970</u>	<u>134,189</u>

NOTES TO THE ACCOUNTS

1. Basis of accounting

The accounts have been prepared on the 'Receipts and Payments' basis and in accordance with the Charities Act 2011.

2. Receipts from individuals include Gift Aid recovered.

3. Transactions with trustees

The charity has made no payments to trustees. Donations by trustees were £480 (2020-21: £881).

4. Analysis of Movement in funds

	1 September 2021	Receipts	Payments	Transfers	31 August 2022
	£	£	£	£	£
Restricted Funds					
Winter Transformation Fund	-	22,491	(29,173)	-	(6,682)
Unrestricted Funds					
Designated Funds	54,740	-	(18,035)	-	36,705
General Funds	<u>79,449</u>	<u>97,245</u>	<u>(103,747)</u>	-	<u>72,947</u>
	134,189	97,245	(121,782)	-	109,652

	1 September 2020	Receipts	Payments	Transfers	31 August 2021
	£	£	£	£	£
Restricted Funds					
Shrewsbury Chapel (building work)	-	14,400	(27,224)	12,824	-
Food Bank	4,926	14,235	(19,161)	-	-
Unrestricted Funds					
Designated Funds	60,000	-	(5,260)	-	54,740
General Funds	<u>59,939</u>	<u>111,912</u>	<u>(79,578)</u>	<u>(12,824)</u>	<u>79,449</u>
	119,939	111,912	(84,838)	(12,824)	134,189

Restricted funds previously held were closed during the prior year. The balance of a restricted fund comprising grants and voluntary donations given towards the costs of a Food Bank was paid to Reigate Baptist Church who took over responsibility for the Food Bank. A fund for improvement work at Shrewsbury Chapel was fully spent when the works were completed during 2020-21.

A new restricted fund was opened in 2021-22 when the charity received a grant of £22,491 from the Winter Transformation Fund. The budgeted expenditure agreed with the Council was £29,173 which was spent on various items to develop the services provided by the charity, including initial costs of establishing Hope House. It was assumed that these costs would be partly met from initial payments of Housing Benefit on behalf of guests staying at Hope House (£6,682). This had not been received as at 31 August, leading to a deficit in this restricted fund, which will be offset from income received in 2022-23.

Designated funds, originally comprising two large gifts of £60,000, continued to be spent on the salary of a support worker.

5. Analysis of Prior Year Receipts and Payments by funds

	2020-21 Restricted Funds	2020-21 Unrestricted Funds	2020-21 Total £
RECEIPTS			
Voluntary receipts			
Individuals	8,035	50,366	58,401
Churches	-	6,324	6,324
Councils	15,600	8,000	23,600
Other organisations	5,000	45,086	50,086
Shrewsbury Chapel: Rent received	-	1,583	1,583
Bank interest	-	13	13
Other Receipts	-	540	540
TOTAL RECEIPTS	<u>28,635</u>	<u>111,912</u>	<u>140,547</u>
PAYMENTS			
Salaries and Wages	-	55,501	55,501
Staff training and expenses	-	2,814	2,814
Rental: Drop-in and Office	-	1,674	1,674
Drop-in Activity	-	5,658	5,658
Food Bank	19,161	-	19,161
Other Activities	-	675	675
Shrewsbury Chapel: premises costs	27,224	10,055	37,279
Administrative Costs	-	8,289	8,289
Cost of generating receipts	-	172	172
TOTAL PAYMENTS	<u>46,385</u>	<u>84,838</u>	<u>131,223</u>
NET RECEIPTS/(PAYMENTS)	<u>(17,750)</u>	<u>27,074</u>	<u>9,324</u>

6. Staff costs

No staff received remuneration in excess of £60,000.

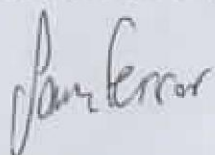
The average number of staff employed was 4 (2020-21: 3).

TRUSTEES' RESPONSIBILITIES IN RELATION TO FINANCIAL STATEMENTS

Charity law requires the trustees to prepare financial statements for each financial year which comply with the regulations set out in the Charities Act 2011. The Trustees have elected to take advantage of the provisions that apply to small charities and have prepared a Receipts and Payments account and a Statement of Assets and Liabilities.

The trustees have approved these financial statements.

Signed on behalf of the Trustees.

A handwritten signature in dark ink, appearing to read 'Sam Ferrar', written in a cursive style.

Mr. Sam Ferrar

Chairman

Date: 13 MAY 2023

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF RENEWED HOPE TRUST

I report on the accounts of the Trust for the year ended 31 August 2022 which are set out on pages 10 to 12.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under Section 144(2) of the Charities Act 2011 (the Act), and that there is no requirement in the governing document or constitution of the Charity for the conducting of an audit. As a consequence, the trustees have elected that the financial statements be subject to independent examination.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for an independent examination, it is my responsibility to:

- examine the accounts under section 145 of the Act;
- follow the procedures laid down in the General Directions given by the Charity Commission under section 145(5)(b) of the Act; and
- state whether particular matters have come to my attention.


Basis of independent examiner's report

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out below.

Independent examiner's report

In connection with my examination, no matter has come to my attention:

- which gives me reasonable cause to believe that, in any material respect, the trustees have not met the requirements to ensure that:
 - proper accounting records are kept (in accordance with section 130 of the Act); and
 - accounts are prepared which agree with the accounting records and comply with the accounting requirements of the Act; or,
- to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed: 

Date: 16/5/23