

**Renewed Hope Trust**  
**A Charitable Incorporated Organisation**  
**Charity Registration Number 1161502**

**Trustees' Report and Financial Statements**  
**for the year ending**  
**31<sup>st</sup> August 2021**

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## **Renewed Hope Trust**

### **Report of the trustees for the year ending 31<sup>st</sup> August 2021**

#### **Legal and Administrative Information**

Charity Name	Renewed Hope Trust
Charity Registration Number	1161502
Registered Office	Shrewsbury Chapel, Shrewsbury Road, Redhill, Surrey, RH1 6BH

#### Trustees

Mr J Bartlett	Chairman (to November 2020) Resigned (November 2020)
Mr S Ferrar	Acting Chairman (from November 2020)
Mr D Buchan	Treasurer
Mr N Dodds	
Ms M Philipson	
Mr J Van Hoof	
Mrs K Ferrar	
Ms F Stehrenberg	
Mrs Michelle Hirschfield (resigned November 2020)	
Mr G Knight (from August 2021)	

#### Project co-ordinator

Mrs A Coe

#### Bankers

HSBC: 72, Station Road, Redhill, SURREY

CAF Bank: 25 Kings Hill Avenue, West Malling, KENT, ME19 4JQ

## **Aims and objectives**

Our objectives are set out in full in our constitution. In brief they are

- To promote the Christian religion
- To help the homeless and disadvantaged in the East Surrey area

We aim to achieve these objectives through mobilising the churches of the area and other like-minded people to combat homelessness, unemployment, addiction, hunger, debt and social breakdown. In so doing we partner with specialist organisations in Surrey, helping our clients to engage with the help they require.

## **Monitoring**

The trustees receive regular reports from the project co-ordinator and data is kept on our key performance indicators to assess our work for the benefit of our own development, for donors and for existing and potential grant makers.

## **Our Focus in the year under review**

The principal activities during the year were:

### **1. Daytime Drop-In**

We ran a day-time Drop-in service for the homeless and other needy persons nearly every day with Covid-secure protocols in place.

The Drop-in provides food, drink, a sense of community and day-time shelter and allows the staff time to get to know the clients so that they can be assisted in accessing professional help for their particular needs.

In May 2021, we appointed a Support, Time and Recovery Worker, who has been able to provide a consistent approach to the support we provide our guests. He case manages each guest and helps them with their specific challenges. He has also been able to develop a programme of activities in the Drop-In connecting with existing partners such as the Employment Skills and Retraining Agency and East Surrey Outreach Service.

### **2. Food Bank**

A Food Bank was started within Shrewsbury Chapel in Spring 2020 to provide additional support to our guests from the onset of the pandemic. This was while the Drop-In was unable to run due to Covid-19. It was divested in November 2020 to Reigate Baptist Church, along with remaining funds.

### **3. Winter support for homeless people**

The East Surrey Winter Night Shelter, a usual mainstay of the charity's work, was not possible in 2020/21 due to the Covid-19 pandemic. We had hoped to offer extended Drop-In activities over the winter period, however additional lockdowns and the tiering system meant that was deemed too risky.

Nevertheless, we were able to continue our Drop-In offering seven days a week and also supported the local councils and the homeless outreach service in giving daytime shelter and food to rough sleepers and those in emergency accommodation.

#### **4. Refugee support – Stay and Play World Café**

The Home Office have accommodated a large number of female refugees in Redhill, many of whom have young children. In Spring 2021 it became apparent in the local Voluntary, Community and Faith Sector (VCFS) that these ladies were seeking support outside of that provided by the Home Office contractors.

As a result, Renewed Hope Trust was called upon as the local homelessness charity to explore how to help them in ways other charities could not. We provided the ladies with clothes and toiletries and partnered with Redhill Baptist Church to run a Drop-In style session for the mothers and their babies. It is resourced by volunteers from both the church and ourselves and we provide refreshments. This activity has given the refugees a calm space in which to socialise with each other.

#### **5. Building works at Shrewsbury Chapel**

There was a need to repair the Shrewsbury Chapel roof which had several leaks. These repairs were completed in Spring 2021 without disruption to the Drop-In.

We also built a small meeting room within the office area upstairs. This is a useful space if the main downstairs meeting room is in use and a guest needs a confidential conversation with a member of staff.

#### **6. Strategy Review**

At the start of 2021, the Trustees set a Five-Year plan consisting of three strands – Collaboration, Professionalism and Year-round Accommodation. Significant progress has been made on all of these during the financial year.

##### **a. Collaboration**

Building on 10 years of partnership working, we focused our attention on reconnecting with those partners and looking for new opportunities to work with other agencies. The charity has always taken a view that it should not duplicate work another charity in the area is doing unless there are insufficient resources to meet demand and a contribution from Renewed Hope is requested.

The charity is a member of local VCFS networks run by the local council and national housing and homeless charity networks such as those run by Housing Justice and Homeless Link. Regular meetings allow us to make known our work and discover what others are doing.

##### **b. Professionalism**

Staff members have taken the opportunity to have training in Trauma Informed Care, refreshers in Adult Safeguarding, and training on relevant topics such as benefits, homelessness trends, fundraising and Covid response. The charity has also financed Level 2 Food Safety in Catering training for volunteers.

Partnering with other organisations as described under 'collaboration' also enables us to learn best practice.

**c. Year-round Accommodation**

With the charity's flagship Winter Night Shelter project on hold at least into spring 2022, the Trustees took the opportunity to focus on the long-term future of Renewed Hope's role in accommodating homeless people in Reigate and Banstead. We met with hostels and housing associations in the Surrey and North Sussex area in order to build up a picture of need and also learn about good practice. By summer 2021 we were exploring a partnership with a national charity to buy a house in which to accommodate men with specific support needs.

## **Achievements and Performance – Public Benefit**

Nearly 150 volunteers were involved in the running of our projects over the course of the year. These are recruited from churches, via Voluntary Action Reigate and Banstead or social media and by word of mouth. This is fewer than previous years due to there being no evening volunteering opportunities normally provided by the Night Shelter.

All volunteers are trained in their respective roles and projects in which they are involved and if their role qualifies for a Disclosure and Barring Service check, necessary procedures will be followed to apply for this before they take up their role. Some 50 volunteers completed and passed the Level 2 Food Safety in Catering Certificate funded by the charity.

The day-time Drop-In had 5,150 visits from 332 people, 135 of whom were guests who visited 3,534 times between them. Some 21 of them were representatives from outside agencies coming to meet guests or have partner meetings with staff.

The guests were helped in various ways including having use of our on-site shower, agency referrals, clothes, tents and sleeping bag provision.

The number of guests supported is fewer than the previous year (5,355 visits from 420 people, 255 of whom were guests). Reasons for this may include the Covid-19 pandemic limiting people's movements. We may also have lost a small number of people as a result of moving out of the town centre in January 2020, but this move was essential to give us a dedicated centre of operations and space to offer more support to our guests.

We were invited by the NHS and Reigate and Banstead council to be a Covid-19 vaccine hub for homeless and vulnerable people in March 2021 and we ran several popular clinics at the chapel. These made the vaccines accessible to those without the means to get to other sites or those struggling to register with a local GP.

The Drop-In is also a place where clients can be encouraged to take steps to improve their life circumstances. This may include referrals to other agencies who specialise in areas such as help with addiction and housing. As the need has grown, we have been working increasingly closely with other local charitable organisations who also come into contact with our guests. This ensures that the needs of people are met while minimising overlap of services.

With the lifting of Government Covid-19 restrictions in June 2021, we were able to use Shrewsbury Chapel as we always intended. Unlike previous bases for the charity, this gives us the freedom to run activities outside of the Drop-In hours and also make the space available for other similar

charities to use for the benefit of their clients. For example, Alcoholics Anonymous, Narcotics Anonymous and SMART alcohol recovery group rent the space for their weekly meetings.

There are also plans to restart the choir for the guests, which was popular before the pandemic.

Cumulative small wins in the lives of individuals, who can find support within the community created by Renewed Hope, change lives and our society.

## **Financial Review**

The charity made an operating surplus on unrestricted funds of £27,074 in the financial year, compared with £119,771 in 2019-20. Donations settled back to a more normal level after an exceptional level at the start of the pandemic. The trustees had designated £60,000 of funds raised during the previous year as a strategic development fund, to help the charity develop new services. These funds have initially been used to recruit a new support worker to provide direct support and activities to its clients.

Unrestricted expenditure rose from £81,535 (2019-20) to £84,838 (2020-21). This partly reflects the recruitment of a fourth member of staff, a support worker, during the year. This was partly offset by the ending of rental payments for premises now that the charity has completed its move to Shrewsbury Chapel. No expenditure has been incurred this year on the Winter Night Shelter as covid restrictions have prevented this from operating.

The refurbishment project at Shrewsbury Chapel was completed last year but further improvement work has been undertaken this year, notably a new roof. The Trust received £14,400 into a restricted fund for building work and transferred a further £12,824 from unrestricted funds to meet the full cost of this work.

A separate restricted fund was established in April 2020, from donations and grants given to operate a food bank within the chapel as an additional support to our guests. The food bank was divested during the year, and, after returning an unspent council grant, the remaining balance was transferred to Reigate Baptist Church who took over its operation.

The trustees have adopted a reserves policy which calls for unrestricted reserves to be maintained at a level equivalent to three months' unrestricted expenditure (approximately £20,000). The level of reserves held at 31 August 2021 (£134,189) was significantly above this. The trustees are developing plans for the future development of the services provided, and the recruitment during the year of a specialist support worker to provide better support and advice to clients is a first step.

The trustees consider that the charity remains a going concern.

## **Governance**

The charity is governed by its founding document. Trustees are appointed for fixed terms which may be up to 4 years. They can then be re-appointed for a further term if willing to stand. All of the trustees appointed have been from supporting churches or from amongst those who have been volunteer workers or those who are registered on our database as supporters.

The charity's income is below the level that would require a formal audit of the accounts; but the accounts have been subject to independent examination by a suitably qualified person.

This report has been approved by the trustees at their meeting on 10 May 2022 and is signed on their behalf by the Chairman.

Mr. Sam Ferrar

A handwritten signature in black ink, appearing to read 'Sam Ferrar', written over the printed name.

Chairman

Date:

10/5/2022

**STATEMENT OF RECEIPTS AND PAYMENTS for the year ended 31 August 2021**

	<b>2020-21 Restricted Funds</b>	<b>2020-21 Unrestricted Funds</b>	<b>2020-21 Total £</b>	<b>2019-20 Total £</b>
<b>RECEIPTS</b>				
<b>Voluntary receipts</b>				
Individuals	8,035	50,366	<b>58,401</b>	135,706
Churches	-	6,324	<b>6,324</b>	24,101
Councils	15,600	8,000	<b>23,600</b>	22,869
Other organisations	5,000	- 45,086	<b>50,086</b>	52,989
Shrewsbury Chapel: Rent received	-	1,583	<b>1,583</b>	1,180
Bank interest	-	13	<b>13</b>	69
Other Receipts	-	540	<b>540</b>	30
<b>TOTAL RECEIPTS</b>	<u>28,635</u>	<u>111,912</u>	<u><b>140,547</b></u>	<u>236,944</u>
<b>PAYMENTS</b>				
Salaries and Wages	-	55,501	<b>55,501</b>	57,481
Staff training and expenses	-	2,814	<b>2,814</b>	-
Winter Night Shelter	-	-	-	207
Rental: Drop-in and Office	-	1,674	<b>1,674</b>	6,069
Drop-in Activity	-	5,658	<b>5,658</b>	2,269
Food Bank	19,161	-	<b>19,161</b>	10,678
Capital expenditure	-	-	-	2,143
Other Activities	-	675	<b>675</b>	909
Shrewsbury Chapel: premises costs	27,224	10,055	<b>37,279</b>	65,908
Administrative Costs	-	8,289	<b>8,289</b>	5,565
Cost of generating receipts	-	172	<b>172</b>	-
<b>TOTAL PAYMENTS</b>	<u>46,385</u>	<u>84,838</u>	<u><b>131,223</b></u>	<u>151,229</u>
<b>NET RECEIPTS/(PAYMENTS)</b>	<u>(17,750)</u>	<u>27,074</u>	<u><b>9,324</b></u>	<u>85,715</u>

**STATEMENT OF ASSETS AND LIABILITIES as at 31 August 2021**

<b>Cash funds:</b>	<b>31 August 2021 £</b>	<b>31 August 2020 £</b>
Current Accounts	<b>1,663</b>	1,935
Deposit Accounts	<b>129,711</b>	121,307
Paypal Account	<b>98</b>	1,606
Soldo Account	<b>2,717</b>	-
Petty Cash	-	17
<b>TOTAL</b>	<u><b>134,189</b></u>	<u>124,865</u>
<b>Represented by:</b>		
Unrestricted Funds	<b>134,189</b>	119,939
Restricted Funds	-	4,926
<b>TOTAL FUNDS</b>	<u><b>134,189</b></u>	<u>124,865</u>

## NOTES TO THE ACCOUNTS

### 1. Basis of accounting

The accounts have been prepared on the 'Receipts and Payments' basis and in accordance with the Charities Act 2011.

2. Receipts from individuals include Gift Aid recovered.

### 3. Transactions with trustees

The charity has made no payments to trustees. Donations by trustees were £881 (2019-20: £2,860).

### 4. Analysis of Movement in funds

	1 September 2020	Receipts	Payments	Transfers	31 August 2021
	£	£	£	£	£
<b>Restricted Funds</b>					
Shrewsbury Chapel (building work)	-	14,400	(27,224)	12,824	-
Food Bank	4,926	14,235	(19,161)	-	-
<b>Unrestricted Funds</b>					
Designated Funds	60,000	-	(5,260)	-	-- 54,740
General Funds	59,939	111,912	(79,578)	(12,824)	74,189

	1 September 2019	Receipts	Payments	Transfers	31 August 2020
	£	£	£	£	£
<b>Restricted Funds</b>					
Shrewsbury Chapel (building project)	6,058	20,034	(59,016)	32,924	-
Food Bank		15,604	(10,678)	-	4,926
<b>Unrestricted Funds</b>					
Designated Funds	-	-	-	60,000	60,000
General Funds	33,092	201,306	(81,535)	(92,924)	59,939

A restricted fund was established in the previous year comprising grants and voluntary donations given towards the costs of a Food Bank established in April 2020. A further £11,200 council grant was received in 2020-21, along with other individual donations. The Food Bank was divested in November 2020; the unspent balance of the grant was returned to the council and the remaining

balance on the restricted fund was paid to Reigate Baptist Church who took over responsibility for the Food Bank.

Further improvement work at Shrewsbury Chapel, including a replacement roof, was undertaken in the year, costing £27,224. £14,400 was received specifically for this work, and the balance of the cost (£12,824) was funded from general funds.

The trustees decided that two significant gifts received in the previous year should be set aside for initiatives supporting the strategic development of the charity and £60,000 was designated for this purpose. This is being used to fund a support worker who was recruited during the year.

## 5. Analysis of Prior Year Receipts and Payments by funds

	2019-20 Restricted Funds	2019-20 Unrestricted Funds	2019-20 Total £
<b>RECEIPTS</b>			
<b>Voluntary receipts</b>			
Individuals	21,769	113,937	<b>135,706</b>
Churches	5,000	19,101	<b>24,101</b>
Councils	7,869	15,000	<b>22,869</b>
Other organisations	1,000	51,989	<b>52,989</b>
Chapel: Rent received		1,180	<b>1,180</b>
Bank interest	-	69	<b>69</b>
Other Receipts	-	30	<b>30</b>
<b>TOTAL RECEIPTS</b>	<u>35,638</u>	<u>201,306</u>	<u><b>236,944</b></u>
<b>PAYMENTS</b>			
Salaries and Wages	-	57,481	<b>57,481</b>
Winter Night Shelter	-	207	<b>207</b>
Rental: Drop-in and Office	-	6,069	<b>6,069</b>
Drop-in Activity	-	2,269	<b>2,269</b>
Food Bank	10,678	-	<b>10,678</b>
Capital expenditure (tablets)	-	2,143	<b>2,143</b>
Other Activities	-	909	<b>909</b>
Shrewsbury Chapel: premises costs	59,016	6,892	<b>65,908</b>
Administrative Costs	-	5,565	<b>5,565</b>
<b>TOTAL PAYMENTS</b>	<u>69,694</u>	<u>81,535</u>	<u><b>151,229</b></u>
<b>NET RECEIPTS/(PAYMENTS)</b>	<u>(34,056)</u>	<u>119,771</u>	<u><b>85,715</b></u>

## 6. Staff costs

**No staff received remuneration in excess of £60,000.**

The average number of staff employed was 3 (2019-20: 3)

## TRUSTEES' RESPONSIBILITIES IN RELATION TO FINANCIAL STATEMENTS

Charity law requires the trustees to prepare financial statements for each financial year which comply with the regulations set out in the Charities Act 2011. The Trustees have elected to take advantage of the provisions that apply to small charities and have prepared a Receipts and Payments account and a Statement of Assets and Liabilities.

The trustees have approved these financial statements.

Signed on behalf of the Trustees.

A handwritten signature in black ink, appearing to read 'Sam Ferrar', written in a cursive style.

Mr. Sam Ferrar

Chairman

Date: 10/5/2022

## INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF RENEWED HOPE TRUST

I report on the accounts of the Trust for the year ended 31 August 2021 which are set out on pages 9 to 11.

### Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under Section 144(2) of the Charities Act 2011 (the Act), and that there is no requirement in the governing document or constitution of the Charity for the conducting of an audit. As a consequence, the trustees have elected that the financial statements be subject to independent examination.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for an independent examination, it is my responsibility to:

- examine the accounts under section 145 of the Act;
- follow the procedures laid down in the General Directions given by the Charity Commission under section 145(5)(b) of the Act, and
- state whether particular matters have come to my attention.

### Basis of independent examiner's report

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out below.

### Independent examiner's report

In connection with my examination, no matter has come to my attention:

- which gives me reasonable cause to believe that, in any material respect, the trustees have not met the requirements to ensure that:
  - proper accounting records are kept (in accordance with section 130 of the Act); and
  - accounts are prepared which agree with the accounting records and comply with the accounting requirements of the Act; or,
- to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed:



Julia Booton JBAS Ltd

36 Ramsgate Road, Broadstairs, KENT CT10 1PP

Date: 13/5/2022.