

RENEWED HOPE TRUST

England & Wales - Charity number 1161502

Details

Other names RHT

Status Registered

Legal form CIO

Registered 2015-04-30

Register [View on the Charity Commission register](#)

Contact

Address Renewed Hope Trust
Shrewsbury Chapel
Shrewsbury Road
Redhill
RH1 6BH

Phone 01737886997

Email Info@renewedhope.org.uk

Website www.renewedhope.org.uk

Activities

Objects: THE OBJECTS OF THE CIO ARE, FOR THE PUBLIC BENEFIT, IN EAST SURREY: THE PREVENTION AND RELIEF OF POVERTY AND THE RELIEF THE CHARITABLE NEEDS OF THOSE IN NEED BY REASON OF YOUTH, AGE, ILL HEALTH, HOMELESSNESS OR FINANCIAL HARDSHIP, IN PARTICULAR BUT NOT EXCLUSIVELY, BY THE PROVISION OF A COMMUNITY HUB PROVIDING SUPPORT AND ADVICE, TEMPORARY ACCOMMODATION, LIAISON WITH RELEVANT AGENCIES AND SUPPORT GROUPS DEALING WITH HOUSING, DOMESTIC ABUSE AND DEBT.TO PROMOTE SOCIAL INCLUSION FOR THE PUBLIC BENEFIT BY PREVENTING PEOPLE FROM BECOMING SOCIALLY EXCLUDED, RELIEVING THE NEEDS OF THOSE PEOPLE WHO ARE SOCIALLY EXCLUDED AND ASSISTING THEM TO INTEGRATE INTO SOCIETY.THE ABOVE OBJECTS WILL BE FURTHERED IN ACCORDANCE WITH CHRISTIAN PRINCIPLES. (FOR THE PURPOSE OF THIS CLAUSE SOCIALLY EXCLUDED MEANS BEING EXCLUDED FROM SOCIETY, OR PARTS OF SOCIETY, AS A RESULT OF ONE OR MORE OF THE FOLLOWING FACTORS: UNEMPLOYMENT; FINANCIAL HARDSHIP; YOUTH OR OLD AGE; ILL HEALTH (PHYSICAL OR MENTAL); SUBSTANCE ABUSE OR DEPENDENCY INCLUDING ALCOHOL AND DRUGS; DISCRIMINATION ON THE GROUNDS OF SEX, RACE, DISABILITY, ETHNIC ORIGIN, RELIGION, BELIEF, CREED, SEXUAL ORIENTATION OR GENDER RE-ASSIGNMENT; POOR EDUCATIONAL OR SKILLS ATTAINMENT; RELATIONSHIP AND FAMILY BREAKDOWN; POOR HOUSING (THAT IS HOUSING THAT DOES NOT MEET BASIC HABITABLE STANDARDS; CRIME (EITHER AS A VICTIM OF CRIME OR AS AN OFFENDER REHABILITATING INTO SOCIETY))

Activities: Weekday drop-in for homeless and other persons requiring assistance or in need.Running a winter night shelter in conjunction with local churches.

Classification

- **How:** Provides Other Finance, Provides Services
- **What:** The Prevention Or Relief Of Poverty, Religious Activities
- **Who:** The General Public/mankind

Geography

- Surrey

Finances

Period end	Income	Expenditure	Assets	Employees
2024-08-31	£215,141	£203,911	-	-
2023-08-31	£225,805	£158,249	-	-
2022-08-31	£119,736	£150,955	-	-
2021-08-31	£140,547	£131,223	-	-
2020-08-31	£236,944	£151,229	-	-

Trustees

Name	Role	Appointed
Graham Knight		2021-08-17
Hugh Andrew Serjeant		2025-09-15
John Paul Clarke Cutler		2024-06-17
Karen Louise McDowell		2024-02-12
Mark Johnson		2022-02-06
Sam Bias Ferrar		2017-07-19

RENEWED HOPE TRUST

England & Wales - Charity number 1161502

Accounts

Renewed Hope Trust
A Charitable Incorporated Organisation
Charity Registration Number 1161502

Trustees' Report and Financial Statements
for the year ending
31st August 2024

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Renewed Hope Trust

Report of the trustees for the year ending 31st August 2024

Legal and Administrative Information

Charity Name	Renewed Hope Trust
Charity Registration Number	1161502
Registered Office	Shrewsbury Chapel, Shrewsbury Road, Redhill, Surrey, RH1 6BH

Trustees

Mr S Ferrar	Chairman
Mr D Buchan	Treasurer until 17 th February 2025
Dr N Dodds	Until 19 th August 2024
Ms M Philipson	Until 21 st October 2024
Mr M Johnson	
Ms F Stehrenberg	
Mr G Knight	
Mr J P C Cutler (from June 2024)	
Ms Karen McDowell (from February 2024)	Treasurer from 17 th February 2025

Operations Manager

Mr A Tyers

Bankers

CAF Bank: 25 Kings Hill Avenue, West Malling, KENT, ME19 4JQ

Aims and objectives

Our objectives are set out in full in our constitution. In brief they are

- To promote the Christian religion
- To help the homeless and disadvantaged in the East Surrey area

We aim to achieve these objectives through mobilising the churches of the area and other like-minded people to combat homelessness, unemployment, addiction, hunger, debt and social breakdown. In so doing we partner with specialist organisations in Surrey, helping our clients to engage with the help they require.

Monitoring

The trustees receive regular reports from the project co-ordinator and data is kept on our key performance indicators to assess our work for the benefit of our own development, for donors and for existing and potential grant makers.

Our Focus in the year under review

Renewed Hope is a local charity based in Redhill providing practical solutions and emotional support to the homeless, vulnerable and isolated of East Surrey. Renewed Hope aims to foster independence and improve the quality of life of our guests. 2023/24 was the busiest year for Renewed Hope since moving to Shrewsbury Chapel

The principal activities during the year were:

1. Daytime Drop-In

The main activity of Renewed Hope is the daytime Drop-in, which has been based at Shrewsbury Chapel, Shrewsbury Road, Redhill since January 2020. The Drop-in opens six days a week, 52 weeks a year, welcoming homeless, vulnerable and isolated people through its doors. The Drop-in is open to all, and our guests do not need a referral or to go through an assessment process before coming in. Instead, they will be welcomed by one of the volunteers and offered a hot drink and a free freshly cooked lunch. Our teams of volunteers create a safe, friendly environment, where all our guests can relax and enjoy being accepted as part of a community.

Our guests can also seek one-to-one help and support from our support worker, or from another member of the small staff team that is based at the Drop-in. This can be about specific issues such as housing, benefits, and health, as well as just offering a safe space and time for someone to talk. The support worker can help our guests identify where they need help and link them in with specialist agencies where required.

About 55% of Renewed Hope's guests were homeless on the night before coming to the Drop-in (40% in 2022/23), sleeping on the street, in a tent, in a car or on someone's floor. When they come

to Renewed Hope, they can warm up, have a shower, get a change of clothes, and their own clothes washed, recharge their phones and enjoy a nutritious meal. Renewed Hope's support worker can help them contact the housing team, or other services they may need. We are in close contact with the commissioned Homelessness Outreach Team – East Surrey Outreach Service – working together to best support the person and get them housed as soon as possible.

2. Hope House – supported accommodation for homeless men

Renewed Hope opened its first house in February 2022. The house was purchased by Green Pastures (a national charity which buys property for churches and charities to house homeless people) and is leased from them by Renewed Hope.

The house provides temporary, shared accommodation for four men who have previously been homeless. The residents are housed on a licence through which they receive tailored support from Renewed Hope to help them become ready for independent living. The support is provided by the Renewed Hope support worker who splits their time between the house and the drop-in.

Referrals for the house are made by Reigate and Banstead Borough Council, and by the outreach team. Over the year covered by this report, five people moved through the house, three of them moving on to more independent housing.

3. Winter support for homeless and vulnerable people

Since 2011 Renewed Hope has co-ordinated a Night Shelter project during the coldest months of the year – providing up to 14 beds in church halls from December to March. Unfortunately, the Covid restrictions imposed in March 2020 meant that this service could not run for the following three years. As it was clear the need was still there, it was decided to restart the Winter Night Shelter, and it ran for eleven weeks from 13th December 2023 to 29th February 2024.

4. Strategy development

At the start of 2021, the Trustees set a Five-Year plan consisting of three strands – Collaboration, Professionalism and Year-round Accommodation. Further progress has been made on all of these during the financial year 2023-24.

Collaboration

As stated in our strategy, our approach at Renewed Hope is to partner with other local organisations before providing services independently. This approach has led to strong relationships and effective working in all areas.

a) Services to guests have been provided in collaboration with other agencies; East Surrey Outreach Service (ESOS) refer the rough sleepers they work with to Renewed Hope for practical support, and often organise follow up meetings. The partnership has proved particularly beneficial with increased numbers of people moving from homelessness to secure accommodation. More than 30 people successfully moved off the streets due to our joint work.

Health support is facilitated by Alliance for Better Care, who offer health checks and vaccinations to older people, and to homeless people. In this year they increased the clinics to a regular monthly session at Renewed Hope. Once again, at one of these, they were joined by the Hepatitis C Trust who offered screening and treatment support.

b) Sharing resources: Every week the Renewed Hope Drop-In is used by Narcotics Anonymous, Alcoholics Anonymous and Smart Recovery Groups in the evenings. LoveWorks, a local food bank charity, also operate from Shrewsbury Chapel every Thursday afternoon with increased numbers of their Reigate clients making use of this facility.

c) Renewed Hope works with several local churches in the delivery of the Winter Night Shelter. Ten churches in Redhill, Reigate, Horley and Merstham offered venues for the Night Shelter, each providing use of a church hall and kitchen one night a week, as well as volunteers.

d) Joint work with Community Organisations: As Renewed Hope's local profile has improved, so- have our links and collaborations with other community organisations. Once again, we were pleased to take part in the Bletchfest Artists and Artisans Fair. We were delighted to be part of the inaugural Reigate Summer Fair, organised by the New Music Nights team. This year we had stalls at the Horley Lions Dog Show, Run Reigate, and the Reigate Christmas Fayre. We also repeated our successful Choirs, Carols and Collection Day at the Belfry Shopping Centre in December.

e) Developing relationships with businesses: Renewed Hope has benefited from the support of local businesses – both smaller businesses located in Reigate and Redhill, and national (and even international) companies with offices in the area. Some have encouraged their teams to volunteer for a day or two at Drop-in, and others have made donations, either from their own schemes, or from the fundraising efforts of their staff. In the spring, we invited our business supporters to bring their friends to special evening dinners at Shrewsbury Chapel, where they could experience a typical Drop-In meal cooked by our volunteers, and hear more about the work we do, and about how they can help. This has resulted in several new partnerships and pledges of ongoing support. We look forward to developing more of these relationships in the future.

Professionalism

a) **INFORM:** We continue to work on the implementation of INFORM - a client database that has been developed specifically for agencies working in the homelessness sector. This is helping us to develop bespoke reports for the Trustees meetings on attendance, and on progress made and outcomes achieved by our guests.

b) **Safeguarding Training:** We have been reviewing our policy and practice in relation to Safeguarding of Vulnerable Adults, and commissioned bespoke training for trustees, staff, and our volunteer supervisors.

Year-round Accommodation

We opened our first supported accommodation unit in February 2022 – a four-bed shared house in Redhill. There are no plans to open further properties soon, however we are mindful of the wider need for further supported accommodation units for single people in the local area.

Achievements and Performance – Public Benefit

The day-time Drop-in in Redhill remained as busy and needed as ever. This year we welcomed 299 guests (a 35% increase from last year), offering over 5,400 meals during the year.

At least 163 of our guests were homeless when they first came to Renewed Hope, sleeping in tents, shop doorways, underground car parks, bin stores and on the streets. This is a huge increase of 83% on the previous year's figure of 89.

As noted above, it had become clear that there was a need for emergency accommodation to get people off the streets during the coldest months, and so on 13th December Renewed Hope re-started the Winter Night shelter project after a gap due to Covid-19. The project coordinator led the planning of this, engaging the support of local churches and communities. By December 2023 we had trained 250 people as volunteers. Over the next 11 weeks 30 people stayed for one night or more, enjoying the warm welcome of the volunteer team, a home cooked meal, and a good sleep off the streets

We support increasing numbers of people with significant and complex support needs. We estimate that over a third of our guests have a history of mental health problems, and a quarter have addiction problems.

We have also seen numbers of refugees who had previously been housed in hotels as asylum seekers. The reason they come to us is that once their application for asylum had been accepted, and they were given leave to remain in the UK, the funding for the hotels has ceased and they must leave with just two weeks' notice. The people coming to Renewed Hope have sought help with opening bank accounts, registering with the local authority and seeking accommodation.

The value of our dedicated Support and Recovery Worker post (created in May 2021) was again made evident as we can offer consistent and proactive help, addressing a wide range of needs. They have been instrumental in helping achieve positive move-on to more secure accommodation for some of the homeless people who came to the Drop-In.

None of this could happen without our amazing team of volunteers. With Winter Night Shelter starting up again, we had over 300 people volunteering on one or more occasions, filling 1,500 shifts at Drop-In, 1,200 at Winter Night Shelter and 100 fundraising event slots.

Financial Review

The charity made a surplus on unrestricted funds of £7,031 in the financial year, compared with a surplus of £60,874 in the previous year (2022-23).

Donations from individuals increased by 8% and from other organisations (local business, trusts, etc) by 26%, compared with the previous year, although donations from churches fell by 18%. The decline in income from churches relative to other sources of income repeats a pattern seen in the previous year. The fundraising committee continues to explore new sources of finance in order to broaden its funding base, including attracting more corporate donations.

The trustees designated £60,000 of funds raised during 2019-20 as a strategic development fund, to help the charity develop new services. The charity continued to draw on these funds to employ a support worker to provide direct support and activities to its clients but now that the funds have been exhausted this post is now funded from general funds.

Several grants and donations were received in 2023-24 specifically to support the Winter Night Shelter (WNS). These included £10,300 from the Redhill Food Bank to purchase food for the shelter; we are grateful that the Food Bank also allowed us to put this towards the costs of food at the regular Drop-In. We received a further £5,000 from Reigate and Banstead Borough Council (RBBC) and Tandridge Council, for the costs of WNS, which was put towards the cost of both churches and Shrewsbury Chapel which hosted the WNS; and £2,000 from Fine and Country Foundation for the purchase of beds for WNS, which was partly used on rental payments for the current storage facility. Where it has not been possible to spend money on the specific purposes for which it has been given, the funds have been carried forward to the 2024-25 WNS (£4,199).

Towards the end of the financial year the charity started to receive a higher rate of Housing Benefit payments from the council in respect of some of the guests at Hope House. In turn we have made a one-off back payment to Green Pastures, who acquired Hope House on our behalf, of £13,207, and from 2024-25 we are paying the monthly lease payments owed to Green Pastures in full. After the year end, Green Pastures agreed to write off the remaining historic balance owing to them of £10,584.

The trustees have adopted a reserves policy which calls for unrestricted reserves to be maintained at a level equivalent to three months' unrestricted expenditure (approximately £49,000 based on 2023-24 expenditure). The level of unrestricted reserves held on 31 August 2024 (£177,557) was significantly above this, which provides for contingency in the event of a downturn in donations and other income.

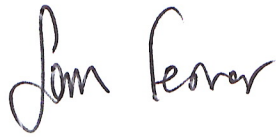
The trustees consider that the charity remains a going concern.

Governance

The charity is governed by its founding document. Trustees are appointed for fixed terms which may be up to 4 years. They can then be re-appointed for a further term if willing to stand. All of the trustees appointed have been from supporting churches or from amongst those who have been volunteer workers or those who are registered on our database as supporters.

The charity's income is below the level that would require a formal audit of the accounts; but the accounts have been subject to independent examination by a suitably qualified person.

This report has been approved by the trustees at their meeting on 14th April 2025 and is signed on their behalf by the Chairman.

A handwritten signature in black ink that reads "Sam Ferrar". The signature is written in a cursive style with a large initial 'S'.

Mr. Sam Ferrar

Chairman

Date: 14 / 4 / 2025

STATEMENT OF RECEIPTS AND PAYMENTS for the year ended 31 August 2024

	2023-24	2023-24	2023-24	2022-23
	Restricted	Unrestricted	Total	Total
	Funds	Funds	£	£
RECEIPTS				
Voluntary receipts				
Individuals	199	65,578	65,777	61,065
Churches		5,181	5,181	6,351
Councils	5,000	-	5,000	4,573
Other organisations	12,300	66,262	78,562	62,372
Fundraising events		14,565	14,565	33,449
Shrewsbury Chapel: Rent received	-	3,223	3,223	4,858
Hope House: Rent received	-	39,079	39,079	51,923
Bank interest	-	3,754	3,754	1,214
Other Receipts	-	-	-	-
TOTAL RECEIPTS	<u>17,499</u>	<u>197,642</u>	<u>215,141</u>	<u>225,805</u>
PAYMENTS				
Salaries and Wages	-	93,342	93,342	85,149
Staff training and expenses	-	2,255	2,255	1,274
Rental: Drop-in and Chapel	-	2,012	2,012	1,930
Drop-in Activity	6,056	6,177	12,233	10,699
Winter Night Shelter	2,348	1,652	4,000	-
Other Activities	896	17	913	541
Shrewsbury Chapel: premises costs	4,000	3,949	7,949	7,285
Hope House: Premises Costs	-	9,858	9,858	8,403
Hope House: Operating Costs	-	57,782	57,782	25,218
Administrative Costs	-	11,291	11,291	14,159
Cost of generating receipts	-	2,276	2,276	3,591
TOTAL PAYMENTS	<u>13,300</u>	<u>190,611</u>	<u>203,911</u>	<u>158,249</u>
NET RECEIPTS/(PAYMENTS)	<u>4,199</u>	<u>7,031</u>	<u>11,230</u>	<u>67,556</u>

STATEMENT OF ASSETS AND LIABILITIES as at 31 August 2024

Cash funds:	31 August 2024	31 August 2023
	£	£
Current Account	3,807	15,751
Deposit Account	174,548	150,864
Paypal Account	384	131
Soldo Account	<u>3,017</u>	<u>3,780</u>
TOTAL	<u>181,756</u>	<u>170,526</u>
Represented by:		
Unrestricted Funds	177,557	170,526
Restricted Funds	<u>4,199</u>	<u>-</u>
TOTAL FUNDS	<u>181,756</u>	<u>170,526</u>

NOTES TO THE ACCOUNTS

1. Basis of accounting

The accounts have been prepared on the 'Receipts and Payments' basis and in accordance with the Charities Act 2011.

2. Receipts from individuals include Gift Aid recovered.

3. Transactions with trustees

The charity has made no payments to trustees. Donations by trustees were £480 (2022-23: £490).

4. Analysis of Movement in funds

	1 September 2023	Receipts	Payments	Transfers	31 August 2024
	£	£	£	£	£
Restricted Funds					
Winter Night Shelter (including food for Drop-In and contribution to chapel costs)	-	<u>17,499</u>	<u>(13,300)</u>	-	<u>4,199</u>
Unrestricted Funds					
Designated Funds	11,531	-	(11,531)	-	-
General Funds	<u>158,995</u>	<u>197,642</u>	<u>(179,080)</u>	-	<u>177,557</u>
	<u>170,526</u>	<u>197,642</u>	<u>(190,611)</u>	-	<u>177,557</u>

	1 September 2022	Receipts	Payments	Transfers	31 August 2023
	£	£	£	£	£
Restricted Funds					
Winter Transformation Fund	(6,682)	6,682	-	-	-
Fuel Poverty Support	-	<u>1,000</u>	<u>(1,000)</u>	-	-
	<u>(6,682)</u>	<u>7,682</u>	<u>(1,000)</u>	-	-
Unrestricted Funds					
Designated Funds	36,705	-	(25,174)	-	11,531
General Funds	<u>72,947</u>	<u>218,123</u>	<u>(132,075)</u>	-	<u>158,995</u>
	<u>109,652</u>	<u>218,123</u>	<u>(157,249)</u>	-	<u>170,526</u>

Designated funds, originally comprising two large gifts of £60,000, continued to be spent on the salary of a support worker, until they were fully utilised during 2023-24.

A number of grants and donations were given for the support of the Winter Night Shelter (WNS) in 2023-24. These included £10,300 from Redhill Food Bank for the cost of food used at the WNS (£1,299); they kindly agreed that the surplus could be used for food purchased for the Drop-In (£6,056), leaving £2,945 to be carried over to 2024-25. Other specific grants and donations given for WNS but not fully spent on the intended purposes (£5,730) are also carried forward to 2024-25.

5. Analysis of Prior Year Receipts and Payments by funds

	2022-23 Restricted Funds	2022-23 Unrestricted Funds	2022-23 Total £
RECEIPTS			
Voluntary receipts			
Individuals		61,065	61,065
Churches		6,351	6,351
Councils	1,000	3,573	4,573
Other organisations		62,372	62,372
Fundraising events		33,449	33,449
Shrewsbury Chapel: Rent received	-	4,858	4,858
Hope House: Rent received	6,682	45,241	51,923
Bank interest	-	1,214	1,214
TOTAL RECEIPTS	<u>7,682</u>	<u>218,123</u>	<u>225,805</u>
PAYMENTS			
Salaries and Wages		85,149	85,149
Staff training and expenses		1,274	1,274
Rental: Drop-in and Chapel	-	1,930	1,930
Drop-in Activity	1,000	9,699	10,699
Other Activities	-	541	541
Shrewsbury Chapel: premises costs		7,285	7,285
Hope House: Premises Costs		8,403	8,403
Hope House: Operating Costs		25,218	25,218
Administrative Costs		14,159	14,159
Cost of generating receipts	-	3,591	3,591
TOTAL PAYMENTS	<u>1,000</u>	<u>157,249</u>	<u>158,249</u>
NET RECEIPTS/(PAYMENTS)	<u>6,682</u>	<u>60,874</u>	<u>67,556</u>

6. Staff costs

No staff received remuneration in excess of £60,000.

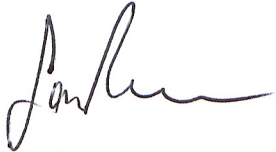
The average number of staff employed was 4 (2022-23: 4).

TRUSTEES' RESPONSIBILITIES IN RELATION TO FINANCIAL STATEMENTS

Charity law requires the trustees to prepare financial statements for each financial year which comply with the regulations set out in the Charities Act 2011. The Trustees have elected to take advantage of the provisions that apply to small charities and have prepared a Receipts and Payments account and a Statement of Assets and Liabilities.

The trustees have approved these financial statements.

Signed on behalf of the Trustees.



Mr. Sam Ferrar

Chairman

Date: 14 / 4 / 2025

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF RENEWED HOPE TRUST

I report on the accounts of the Trust for the year ended 31 August 2024 which are set out on pages 9 to 11.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under Section 144(2) of the Charities Act 2011 (the Act), and that there is no requirement in the governing document or constitution of the Charity for the conducting of an audit. As a consequence, the trustees have elected that the financial statements be subject to independent examination.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for an independent examination, it is my responsibility to:

- examine the accounts under section 145 of the Act;
- follow the procedures laid down in the General Directions given by the Charity Commission under section 145(5)(b) of the Act, and
- state whether particular matters have come to my attention.

Basis of independent examiner's report

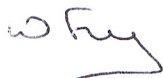
My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out below.

Independent examiner's report

In connection with my examination, no matter has come to my attention:

- which gives me reasonable cause to believe that, in any material respect, the trustees have not met the requirements to ensure that:
 - proper accounting records are kept (in accordance with section 130 of the Act); and
 - accounts are prepared which agree with the accounting records and comply with the accounting requirements of the Act; or,
- to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed: W Fry



Wendy Fry

Date: 15/4/2025

RENEWED HOPE TRUST

England & Wales - Charity number 1161502

Accounts

Renewed Hope Trust
A Charitable Incorporated Organisation
Charity Registration Number 1161502

Trustees' Report and Financial Statements
for the year ending
31st August 2023

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Renewed Hope Trust

Report of the trustees for the year ending 31st August 2023

Legal and Administrative Information

Charity Name	Renewed Hope Trust
Charity Registration Number	1161502
Registered Office	Shrewsbury Chapel, Shrewsbury Road, Redhill, Surrey, RH1 6BH

Trustees

Mr S Ferrar	Chairman
Mr D Buchan	Treasurer
Dr N Dodds	
Ms M Philipson	
Mr M Johnson	
Ms F Stehrenberg	
Mr G Knight	

Project co-ordinator

Mrs A Coe

Bankers

CAF Bank: 25 Kings Hill Avenue, West Malling, KENT, ME19 4JQ

Aims and objectives

Our objectives are set out in full in our constitution. In brief they are

- To promote the Christian religion
- To help the homeless and disadvantaged in the East Surrey area

We aim to achieve these objectives through mobilising the churches of the area and other like-minded people to combat homelessness, unemployment, addiction, hunger, debt and social breakdown. In so doing we partner with specialist organisations in Surrey, helping our clients to engage with the help they require.

Monitoring

The trustees receive regular reports from the project co-ordinator and data is kept on our key performance indicators to assess our work for the benefit of our own development, for donors and for existing and potential grant makers.

Our Focus in the year under review

Renewed Hope is a local charity based in Redhill providing practical solutions and emotional support to the homeless, vulnerable and isolated of East Surrey. Renewed Hope aims to foster independence and improve the quality of life of our guests. 2022/23 was the busiest year for Renewed Hope since moving to Shrewsbury Chapel

The principal activities during the year were:

1. Daytime Drop-In

The main activity of Renewed Hope is the daytime Drop-in, which has been based at Shrewsbury Chapel, Shrewsbury Road, Redhill since January 2020. The Drop-in opens six days a week, 52 weeks a year, welcoming homeless, vulnerable and isolated people through its doors. The Drop-in is open to all, and our guests do not need a referral or go through an assessment process before coming in. Instead, they will be welcomed by one of the volunteers on that day and offered a hot drink and a free freshly cooked lunch. Our teams of volunteers create a safe, friendly environment, where all our guests can relax and enjoy being accepted as part of a community.

Our guests can also seek one-to-one help and support from our support worker, or from another member of the small staff team that is based at the Drop-in. This can be about specific issues such as housing, benefits, and health, as well as just offering a safe space and time for someone to talk. The support worker can help our guests identify where they need help and link them in with specialist agencies where required.

About 40% of Renewed Hope's guests were homeless on the night before coming to the Drop-in; sleeping on the street, in a tent, in a car or on someone's floor. When they come to Renewed Hope they can warm up, have a shower, get a change of clothes, and their own clothes washed, recharge their phones and enjoy a nutritious meal. Renewed Hope's support worker can help them contact the housing team, or other services they may need. We are in close contact with the commissioned Homelessness Outreach Team – East Surrey Outreach Service – working together to best support the person and get them housed as soon as possible.

2. Hope House – supported accommodation for homeless men

Renewed Hope opened its first house in February 2022. The house was purchased by Green Pastures (a national charity which buys property for churches and charities to house homeless people) and is leased from them by Renewed Hope.

The house provides temporary, shared accommodation for four men who have previously been homeless. The residents are housed on a licence through which they receive tailored support from Renewed Hope to help them become ready for independent living. The support is provided by the Renewed Hope support worker who splits their time between the house and the drop in.

Referrals for the house are made by Reigate and Banstead Borough Council, and by the outreach team. Over the year covered by this report, five people moved through the house, three of them moving on to more independent housing.

3. Winter support for homeless and vulnerable people

Renewed Hope has previously co-ordinated a Night Shelter project during the coldest months of the year – providing up to 14 beds in church halls from December to March. Unfortunately, the Covid restrictions imposed in March 2020 meant that this service could not run for the following two years. We monitored the numbers of homeless people coming to Drop-in over the winter of 2022/2023, and it became clear that there was still a need for this type of emergency provision. Following consultation with local borough councils, it was decided to restart the Winter Night Shelter for eleven weeks from 13/12/2023 to 29/02/2024.

4. Strategy development

At the start of 2021, the Trustees set a Five-Year plan consisting of three strands – Collaboration, Professionalism and Year-round Accommodation. Further progress has been made on all of these during the financial year 2022-23.

a. Collaboration

As stated in our strategy, our approach at Renewed Hope is to partner with other local organisations before providing services independently. This approach has led to strong relationships and effective working in all areas.

a) Services to guests have been provided in collaboration with other agencies; East Surrey Outreach Service (ESOS) refer the rough sleepers they work with to Renewed Hope for practical support, and often organise follow up meetings at the Drop-in rather than on the streets. We have now agreed a joint working protocol with ESOS.

Health support is facilitated by Alliance for Better Care, who offer health checks and vaccinations to older people, and to homeless people. They hold regular clinics at Renewed Hope. At one of these, they were joined by the Hepatitis C Trust who offered screening and treatment support.

b) Sharing resources: Every week the Renewed Hope is used by Narcotics Anonymous, Alcoholics Anonymous and Smart Recovery Groups. LoveWorks, a local food bank charity, now operate from here every Thursday afternoon.

c) Partnership with the community: Renewed Hope works with several local churches in the delivery of the Winter Night Shelter. Ten churches in Redhill, Reigate, Horley and Merstham have committed to being venues for the Night Shelters, each providing use of a church hall and kitchen one night a week.

d) Joint work with Community Organisations: Over the last year Renewed Hope has been linking up with community events and organisations to increase awareness of the issue of Homelessness and need, and to raise awareness of and support for Renewed Hope. These have included Bletchfest Artists and Artisans Fair, New Music Nights, Run Reigate, Redhill and Reigate Choral Society and Reigate Business Guild (Reigate Christmas Fayre). We also organised a Choirs, Carols and Collection Day at the Belfry Shopping Centre in December.

e) Developing relationships with businesses: Renewed Hope has benefited from the support of local businesses – both smaller businesses located in Reigate and Redhill, and national (and even international) companies with offices in the area. Some have encouraged their teams to volunteer for a day or two at Drop-in, and others have made donations, either from their own schemes, or from the fundraising efforts of their staff. We look forward to developing more of these relationships in the future.

b. Professionalism

a) INFORM : We continue to work on the implementation of INFORM - a client database that has been developed specifically for agencies working in the homelessness sector. All guests who attended Drop-in have been entered on to the client database, and each visit recorded.

Following training on report writing we have developed bespoke reports for the Trustees meetings, and we are now able to produce reliable, up to date information for fundraising and publicity. Our next step is to tailor INFORM further to allow us to capture and report on client needs, their progress, and outcomes. We are also considering using it to record volunteer attendance.

b) Safeguarding Training: We have been reviewing our policy and practice in relation to Safeguarding of Vulnerable Adults, and are now extending our Safeguarding training programme to include Volunteer Team Leaders.

c. Year-round Accommodation

We opened our first supported accommodation unit in February 2022. There are no plans to open further properties soon, however we are mindful of the wider need for further supported accommodation units for single people in the local area.

Achievements and Performance – Public Benefit

The day-time Drop-in in Redhill remained as busy and needed as ever. This year we welcomed 221 guests (a 40% increase from last year), offering over 4,500 meals during the year.

At least 89 of our guests were homeless when they first came to Renewed Hope, sleeping in tents, shop doorways, underground car parks, bin stores and on the streets. This is an increase of 35% on last year's figure of 66.

We support increasing numbers of people with significant and complex support needs. We estimate that over a third of our guests have a history of mental health problems, and a quarter have addiction problems. We have also seen numbers of refugees who had previously been housed in hotels as asylum seekers, but had to move out, often at short notice, once their case had been accepted, and they were given leave to remain.

The value of our dedicated Support and Recovery Worker post (created in May 2021) was again made evident as we can offer consistent and proactive help, addressing a wide range of needs. The challenge in 2022/23 was ensuring that the support needs of people in the day centre and the people in the supported house were consistently met. Over the year we reviewed the support structure – deliberating between two part time support worker posts, or one full time post working across both sites. We concluded that having one person in post allowed us to respond flexibly to the demands of the guests in the house, while our teamwork ensured consistent support to guests at Drop-in and back up to the volunteer teams.

None of this could happen without our amazing team of volunteers. Over the last year 103 people have volunteered at Drop-in with others helping with fundraising and organising events. The volunteer teams offer a warm welcome and ensure guests are offered a hot meal, a shower, clothing, support with form filling, and endless cups of tea.

Financial Review

The charity made a surplus on unrestricted funds of £67,556 in the financial year, compared with a deficit of £24,537 in the previous year (2021-22).

Donations from individuals increased by 13% and from other organisations (local business, trusts, etc) by 109%, compared with the previous year, although donations from churches fell by 18%. The fundraising committee continues to explore new sources of finance in order to broaden its funding base, including attracting more corporate donations. There has been significant investment in fundraising activities, including £1,013 to participate in Run Reigate and £192 for loo hire at the Big Sleepout. Income from events includes £5,591 from the Big Sleepout; £1,249 from the 'Grand Depart' (Dash to the Med); £4,954 from the New Music Festival; £790 from a Harlequin History event; and £700 from a dog show.

The trustees designated £60,000 of funds raised during 2019-20 as a strategic development fund, to help the charity develop new services. The charity continues to draw on these funds to employ a support worker to provide direct support and activities to its clients.

In 2021-22, the charity received a grant of £22,491 from the Government's Winter Transformation Fund to help it develop alternative models of supporting the homeless other than the traditional floating winter night shelter. Expenditure from this grant was incurred in 2020-21. Built into the Winter Transformation Fund bid was an assumption that we would receive £6,682 from Reigate and Banstead Council by way of Housing Benefit payments on behalf of the guests for the first 4 months of operation of Hope House. This income stream was delayed as discussions with the council continued. We started to receive payments from the council in 2022-23 and this has eliminated the deficit shown on the restricted fund at 31 August 2022.

We have now been receiving Housing Benefit payments from the council, including a backlog due from the previous year. Discussions are continuing on the level of housing benefit payable. Until this issue is resolved, we are paying a lower rate of rent to Green Pastures, who acquired Hope

House on our behalf, reflecting our actual costs and revenue from operating Hope House rather than the original agreement with Green Pastures. These rental payments are shown under Hope House operating costs. As at 31 August 2023, rent statements from Green Pastures show a balance owed of £14,746, being the difference between the amounts payable under the original agreement and the amounts actually paid pending resolution of the Housing Benefit issue.

The major works in getting Hope House ready for use were completed in the previous year. The £8,403 shown as premises costs includes some ongoing maintenance work on the property, as well as Council Tax and utility costs.

The trustees have adopted a reserves policy which calls for unrestricted reserves to be maintained at a level equivalent to three months' unrestricted expenditure (approximately £40,000 based on 2022-23 expenditure). The level of total reserves held at 31 August 2023 (£170,526) was significantly above this, which provides for contingency in the event of a downturn in donations and other income.

The trustees consider that the charity remains a going concern.

Governance

The charity is governed by its founding document. Trustees are appointed for fixed terms which may be up to 4 years. They can then be re-appointed for a further term if willing to stand. All of the trustees appointed have been from supporting churches or from amongst those who have been volunteer workers or those who are registered on our database as supporters.

The charity's income is below the level that would require a formal audit of the accounts; but the accounts have been subject to independent examination by a suitably qualified person.

This report has been approved by the trustees at their meeting on 17 June 2024 and is signed on their behalf by the Chairman.

Mr. Sam Ferrar

Chairman

Date: 17 June 2024

STATEMENT OF RECEIPTS AND PAYMENTS for the year ended 31 August 2023

	2022-23	2022-23	2022-23	2021-22
	Restricted	Unrestricted	Total	Total
	Funds	Funds	£	£
RECEIPTS				
Voluntary receipts				
Individuals		61,065	61,065	53,960
Churches		6,351	6,351	7,795
Councils	1,000	3,573	4,573	24,131
Other organisations		62,372	62,372	29,788
Fundraising events		33,449	33,449	-
Shrewsbury Chapel: Rent received	-	4,858	4,858	3,080
Hope House: Rent received	6,682	45,241	51,923	643
Bank interest	-	1,214	1,214	74
Other Receipts	-	-	-	265
TOTAL RECEIPTS	<u>7,682</u>	<u>218,123</u>	<u>225,805</u>	<u>119,736</u>
PAYMENTS				
Salaries and Wages		85,149	85,149	83,692
Staff training and expenses		1,274	1,274	1,311
Rental: Drop-in and Chapel	-	1,930	1,930	2,452
Drop-in Activity	1,000	- 9,699	10,699	14,200
Other Activities	-	541	541	1,457
Shrewsbury Chapel: premises costs		7,285	7,285	1,797
Hope House: Premises Costs		8,403	8,403	15,829
Hope House: Operating Costs		25,218	25,218	13,736
Administrative Costs		14,159	14,159	15,005
Cost of generating receipts	-	3,591	3,591	1,476
TOTAL PAYMENTS	<u>1,000</u>	<u>157,249</u>	<u>158,249</u>	<u>150,955</u>
NET RECEIPTS/(PAYMENTS)	<u>6,682</u>	<u>60,874</u>	<u>67,556</u>	<u>(31,219)</u>

STATEMENT OF ASSETS AND LIABILITIES as at 31 August 2023

Cash funds:	31 August 2023	31 August 2022
	£	£
Current Accounts	15,751	3,589
Deposit Accounts	150,864	96,055
Paypal Account	131	49
Soldo Account	3,780	3,277
TOTAL	<u>170,526</u>	<u>102,970</u>
Represented by:		
Unrestricted Funds	170,526	109,652
Restricted Funds	-	(6,682)
TOTAL FUNDS	<u>170,526</u>	<u>102,970</u>

NOTES TO THE ACCOUNTS

1. Basis of accounting

The accounts have been prepared on the 'Receipts and Payments' basis and in accordance with the Charities Act 2011.

2. Receipts from individuals include Gift Aid recovered.

3. Transactions with trustees

The charity has made no payments to trustees. Donations by trustees were £490 (2021-22: £480).

4. Analysis of Movement in funds

	1 September 2022	Receipts	Payments	Transfers	31 August 2023
	£	£	£	£	£
Restricted Funds					
Winter Transformation Fund	(6,682)	6,682	-	-	-
Fuel Poverty Support	-	1,000	(1,000)	-	-
	<u>(6,682)</u>	<u>7,682</u>	<u>(1,000)</u>	-	-

Unrestricted Funds

Designated Funds	36,705	-	(25,174)	-	11,531
General Funds	<u>72,947</u>	<u>218,123</u>	<u>(132,075)</u>	-	<u>158,995</u>
	<u>109,652</u>	<u>218,123</u>	<u>(157,249)</u>	-	<u>170,526</u>

	1 September 2021	Receipts	Payments	Transfers	31 August 2022
	£	£	£	£	£
Restricted Funds					
Winter Transformation Fund	-	<u>22,491</u>	<u>(29,173)</u>	-	<u>(6,682)</u>
Unrestricted Funds					
Designated Funds	54,740	-	(18,035)	-	36,705
General Funds	<u>79,449</u>	<u>97,245</u>	<u>(103,747)</u>	-	<u>72,947</u>
	<u>134,189</u>	<u>97,245</u>	<u>(121,782)</u>	-	<u>109,652</u>

A restricted fund was opened in 2021-22 when the charity received a grant of £22,491 from the Winter Transformation Fund. The budgeted expenditure agreed with the Council was £29,173 which was spent on various items to develop the services provided by the charity, including initial costs of establishing Hope House. It was assumed that these costs would be partly met from initial payments of Housing Benefit on behalf of guests staying at Hope House (£6,682). No such payments had been received as at 31 August 2022, and so the deficit in this restricted fund was cleared by using the first £6,682 of receipts in 2022-23.

A £1,000 council grant was received for fuel poverty support, and spent on this purpose in the year.

Designated funds, originally comprising two large gifts of £60,000, continued to be spent on the salary of a support worker.

5. Analysis of Prior Year Receipts and Payments by funds

	2021-22 Restricted Funds	2021-22 Unrestricted Funds	2021-22 Total £
RECEIPTS			
Voluntary receipts			
Individuals		53,960	53,960
Churches	-	7,795	7,795
Councils	22,491	1,640	24,131
Other organisations		- 29,788	29,788
Shrewsbury Chapel: Rent received	-	3,080	3,080
Hope House: Rent received	-	643	643
Bank interest	-	74	74
Other Receipts	-	<u>265</u>	<u>265</u>
TOTAL RECEIPTS	<u>22,491</u>	<u>97,245</u>	<u>119,736</u>
PAYMENTS			
Salaries and Wages	8,038	75,654	83,692
Staff training and expenses	240	1,071	1,311
Rental: Drop-in and Chapel	-	2,452	2,452
Drop-in Activity	-	14,200	14,200
Other Activities	-	1,457	1,457
Shrewsbury Chapel: premises costs		1,797	1,797
Hope House: Premises Costs	6,136	9,693	15,829
Hope House: Operating Costs	8,358	5,378	13,736
Administrative Costs	6,401	8,604	15,005
Cost of generating receipts	-	<u>1,476</u>	<u>1,476</u>
TOTAL PAYMENTS	<u>29,173</u>	<u>121,782</u>	<u>150,955</u>
NET RECEIPTS/(PAYMENTS)	<u>(6,682)</u>	<u>(24,537)</u>	<u>(31,219)</u>

6. Staff costs

No staff received remuneration in excess of £60,000.

The average number of staff employed was 4 (2021-22: 4).

TRUSTEES' RESPONSIBILITIES IN RELATION TO FINANCIAL STATEMENTS

Charity law requires the trustees to prepare financial statements for each financial year which comply with the regulations set out in the Charities Act 2011. The Trustees have elected to take advantage of the provisions that apply to small charities and have prepared a Receipts and Payments account and a Statement of Assets and Liabilities.

The trustees have approved these financial statements.

Signed on behalf of the Trustees.

Mr. Sam Ferrar

Chairman

Date: 17 June 2024

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF RENEWED HOPE TRUST

I report on the accounts of the Trust for the year ended 31 August 2023 which are set out on pages 9 to 11.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under Section 144(2) of the Charities Act 2011 (the Act), and that there is no requirement in the governing document or constitution of the Charity for the conducting of an audit. As a consequence, the trustees have elected that the financial statements be subject to independent examination.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for an independent examination, it is my responsibility to:

- examine the accounts under section 145 of the Act;
- follow the procedures laid down in the General Directions given by the Charity Commission under section 145(5)(b) of the Act, and
- state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out below.

Independent examiner's report

In connection with my examination, no matter has come to my attention:

- which gives me reasonable cause to believe that, in any material respect, the trustees have not met the requirements to ensure that:
 - proper accounting records are kept (in accordance with section 130 of the Act); and
 - accounts are prepared which agree with the accounting records and comply with the accounting requirements of the Act; or,
- to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed: W Fry

Wendy Fry

Date: 19/6/24

RENEWED HOPE TRUST

England & Wales - Charity number 1161502

Accounts

Renewed Hope Trust
A Charitable Incorporated Organisation
Charity Registration Number 1161502

Trustees' Report and Financial Statements
for the year ending
31st August 2022

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Renewed Hope Trust

Report of the trustees for the year ending 31st August 2022

Legal and Administrative Information

Charity Name	Renewed Hope Trust
Charity Registration Number	1161502
Registered Office	Shrewsbury Chapel, Shrewsbury Road, Redhill, Surrey, RH1 6BH

Trustees

Mr S Ferrar	Chairman
Mr D Buchan	Treasurer
Mr N Dodds	
Ms M Philipson	
Mr J Van Hoof (resigned December 2021)	
Mrs K Ferrar	
Ms F Stehrenberg	
Mr G Knight (from August 2021)	

Project co-ordinator

Mrs A Coe

Bankers

CAF Bank: 25 Kings Hill Avenue, West Malling, KENT, ME19 4JQ

Aims and objectives

Our objectives are set out in full in our constitution. In brief they are

- To promote the Christian religion
- To help the homeless and disadvantaged in the East Surrey area

We aim to achieve these objectives through mobilising the churches of the area and other like-minded people to combat homelessness, unemployment, addiction, hunger, debt and social breakdown. In so doing we partner with specialist organisations in Surrey, helping our clients to engage with the help they require.

Monitoring

The trustees receive regular reports from the project co-ordinator and data is kept on our key performance indicators to assess our work for the benefit of our own development, for donors and for existing and potential grant makers.

Our Focus in the year under review

The principal activities during the year were:

1. Daytime Drop-In

We ran a daytime Drop-In support service for the homeless and other needy persons nearly every day. The Drop-In provides food, drink, a sense of community and daytime shelter and allows the staff time to get to know our guests so that they can be assisted in accessing professional help for their needs.

A new Support and Recovery Worker started in May 2022 after the first postholder moved on. She has brought supported housing experience to the role and gives continuous support to Drop-In guests.

The year saw more agencies coming in to meet their clients in Drop-In, such as Surrey County Council as well as East Surrey Outreach Service, who aim to hold a weekly clinic there. South East Water has held clinics to ensure guests are getting discounts they need. Health and vaccination clinics which started during the pandemic also continued.

There was a wider push by local agencies to encourage more people into work and training. We hosted a weekly clinic run by an employment coach from Employability Support and some workshops by the local agency Employment, Skills and Retraining Agency. In addition, Surrey Care Trust came and introduced their Gateway Allotment scheme to our Drop-In guests resulting in some signing up to the activity.

Over the year 122 people have volunteered in Drop-In and 159 guests have attended. Some 66 of these were homeless. Among these are those rough sleeping, sofa surfing or in temporary accommodation.

2. Hope House – supported accommodation for homeless men

In September 2021, we became partners with Green Pastures, a national charity which buys property for churches and charities to house homeless people. They secured a house in Redhill in December 2021 and work started to convert it into a House of Multiple Occupation for four people.

Based on the feedback of partners in previous years regarding the need, the decision was made to accommodate men only. The house opened in February 2022.

The residents are housed on a licence through which they receive tailored support from the charity to help them become ready for independent living.

The running costs of the house are largely funded by Housing Benefit claimed by the residents. These claims were contested by the council and we had to assist residents in appealing their claims, which left us with a considerable shortfall in rent.

3. Winter support for homeless and vulnerable people

As in 2020-21, the East Surrey Winter Night Shelter did not run in 2021-22. The local councils secured temporary winter accommodation for homeless people which did not have the risks of COVID cross infection that come with communal sleeping arrangements.

During this period there was a national consultation about the future of winter night shelters and alternative responses to street homelessness.

Renewed Hope took part in the series of meetings coordinated by Housing Justice, which reflected on the experiences of local services, many of whom had developed other models of support. Though some charities have been able to provide private room emergency accommodation during the winter months, for many night shelter providers this has not been possible.

Renewed Hope is actively liaising with Reigate and Banstead Borough Council and Tandridge District Council about the ongoing need for winter emergency accommodation.

In collaboration with some of the Winter Night Shelter venues, Renewed Hope offered 'Winter Meals' at selected venues in Reigate and Banstead. These were aimed at rough sleepers, those in temporary accommodation and housed vulnerable people known to Renewed Hope. Several refugees also attended.

In total 19 people attended at least once: 10 housed vulnerable, 5 rough sleepers, 2 living in bed and breakfast temporary accommodation and 2 refugees. Between 1 and 8 people attended on any given night.

During the COVID lockdowns, several organisations had worked together to provide Christmas Day meals to vulnerable and isolated people in the area. As this was not happening in December 2021, Renewed Hope decided to open on Christmas Day. 50 Christmas Lunches were prepared at Shrewsbury Chapel, 30 of which were taken to

housebound people in Redhill and Reigate, and the remainder were served to guests in the chapel.

4. Refugee support – Stay and Play World Café

A partnership started in 2020-21 with Redhill Baptist Church to hold weekly sessions in the church hall for refugee mums accommodated in Redhill by the Home Office. These sessions had regular attendance of about 5 mums and their children. Although numbers were small, the calm space in which to socialise and receive emotional support together was valued by them in a way that a traditional 'parent and baby group' may not. It is resourced by volunteers from both the church and Renewed Hope.

5. Building works at Shrewsbury Chapel

We made improvements to the outdoor space, installing benches, repairing paving, and putting up a picket fence at the front. This has improved the socialising area outside and was particularly popular in the summer.

6. Strategy development

At the start of 2021, the Trustees set a Five-Year plan consisting of three strands – Collaboration, Professionalism and Year-round Accommodation. Significant progress has been made on all of these during the financial year 2021-22.

a. Collaboration

In 2021 we successfully bid for a grant under the government's "Winter Transformation Fund". This bid had been developed in consultation with (and overt support from) Reigate and Banstead Borough Council (RBBC) and contributed to the development of the Hope House 4 bedroom supported house which opened in February 2022.

This collaborative approach continues, with nominations for vacancies for the house coming from the RBBC housing team, and regular liaison at both strategy and individual level about how Renewed Hope can best meet the needs of the homeless and vulnerable people in the area. It has raised the profile of Renewed Hope among the statutory sector, including Surrey Police and the Probation Service as well as the councils.

We have seen the benefit of having our own building, as three support groups, Alcoholics Anonymous, Narcotics Anonymous and SMART Recovery, hold their weekly meetings in the chapel.

b. Professionalism

Individual staff members have undertaken professional development training in courses relevant to their roles including suicide and self-harm awareness and domestic abuse awareness, adult safeguarding, trauma informed approaches to support, housing support and homelessness.

Renewed Hope has continued to develop our use of appropriate software packages to support our work. We have invested in "In-form" - a client database that has been developed specifically for agencies working in the homelessness sector. We are starting to see the benefits of this in terms of reporting and consistent record keeping.

We have also further developed our use of Salesforce in relation to our record keeping and communication with individual and business donors.

c. Year-round Accommodation

We opened our first supported accommodation unit in February 2022. There are no plans to open further properties in the near future, however we are mindful of the wider need for further supported accommodation units for single people in the local area.

The project coordinator has led on developing policies and procedures in relation to our new responsibilities as a supported housing provider. We have benefited from the experience of our partner – Green Pastures – ensuring our documentation and approach is in line with best practice.

Achievements and Performance – Public Benefit

The day-time Drop-In in Redhill remained as busy and needed as ever. This year we welcomed 159 guests, offering 3,718 meals over the year.

66 of our guests were homeless when they first came to Renewed Hope, sleeping in tents, shop doorways, underground car parks, bin stores and on the streets. The other 93 guests are vulnerable and isolated people, many of whom come in for support, and to enjoy the accepting community that is Renewed Hope.

We support increasing numbers of people with significant and complex support needs. We estimate that over a third of our guests have a history of mental health problems, and a quarter have addiction problems.

Our dedicated Support and Recovery Worker post was created in May 2021, and has transformed the support we are able to give. By having this full-time post we are able to offer consistent and proactive help, addressing the wide range of needs and challenges among our guests. For example, we have supported guests with accessing and engaging with health services, providing debt and benefits advice and assistance, accessing addiction services and linking with homeless outreach services.

None of this could happen without our amazing team of volunteers. Over the last year 122 people have volunteered at Drop-In with others helping with fundraising and organising events. The volunteer teams offer a warm welcome and ensure guests are offered a hot meal, a shower, clothing, support with form filling, and endless cups of tea.

16 new volunteers joined the team this year and took part in one of our training sessions for new and current volunteers. The content of these sessions has been reviewed to incorporate

information and ideas about trauma informed working, in line with NHS and Surrey County Council best practice.

Financial Review

The charity made a deficit on unrestricted funds of £24,537 in the financial year, compared with a surplus of £27,074 in the previous year (2020-21). Donations from individuals fell by just under 8%, donations from churches rose by 23%, but the total contribution from other organisations fell by 40%. There were a number of generous contributions made by local businesses in 2020-21 with no equivalent donation in 2021-22. The fundraising committee continues to explore new sources of finance in order to broaden its funding base, including running more fundraising events now that covid restrictions have been lifted.

The trustees had designated £60,000 of funds raised during 2019-20 as a strategic development fund, to help the charity develop new services. The charity continues to draw on these funds to employ a support worker to provide direct support and activities to its clients.

The charity employs a fundraiser, whose cost in the year was partly funded by a grant of £10,000 received in 2020-21 from the Community Foundation for Surrey.

The charity was successful in its bid for funding from the Government's Winter Transformation Fund and a grant of £22,491 was received to help it develop alternative models of supporting the homeless other than the traditional floating winter night shelter. Expenditure from this fund has been allocated across various headings in line with the budget agreed as part of the bid application process. The majority of the grant (£14,494) was for the initial costs of equipping Hope House which opened in February 2022 to provide 4 guest bedrooms, and the first 4 months' rent payable to our partner, Green Pastures, who have acquired the property on our behalf. The grant also covered a proportion of staff time involved in setting up Hope House, and related administrative costs.

Built into the Winter Transformation Fund bid was an assumption that we would receive £6,682 from Reigate and Banstead Council by way of Housing Benefit payments on behalf of the guests for the first 4 months of operation of Hope House. This income stream was delayed as discussions with the council continued. We started to receive payments from the council in 2022-23 but not at the rate anticipated, pending resolution of issues around the rate of Housing Benefit. These receipts will eliminate the deficit shown on the restricted fund at 31 August 2022.

Total expenditure from the restricted fund was £29,173, and unrestricted expenditure was £121,782. This includes elements of expenditure on setting up Hope House which were greater than envisaged in the Winter Transformation Fund bid. Total expenditure rose from £131,223 in 2020-21 to £150,955 in 2021-22. This includes all of the initial premises and operating costs in relation to Hope House and the cost of employing an additional member of staff (the support worker). On the other hand the major repair works at Shrewsbury Chapel are now complete and the only expenditure in 2021-22 was on routine maintenance.

The trustees have adopted a reserves policy which calls for unrestricted reserves to be maintained at a level equivalent to three months' unrestricted expenditure (increased to approximately £37,000 including a full year's operating costs for Hope House). The level of total reserves held at 31 August 2022 (£102,970) was significantly above this.

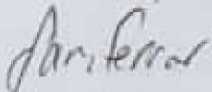
The trustees consider that the charity remains a going concern.

Governance

The charity is governed by its founding document. Trustees are appointed for fixed terms which may be up to 4 years. They can then be re-appointed for a further term if willing to stand. All of the trustees appointed have been from supporting churches or from amongst those who have been volunteer workers or those who are registered on our database as supporters.

The charity's income is below the level that would require a formal audit of the accounts; but the accounts have been subject to independent examination by a suitably qualified person.

This report has been approved by the trustees at their meeting on 10 May 2023 and is signed on their behalf by the Chairman.



Mr. Sam Ferrar

Chairman

Date: 13 MAY 2023

STATEMENT OF RECEIPTS AND PAYMENTS for the year ended 31 August 2022

	2021-22 Restricted Funds	2021-22 Unrestricted Funds	2021-22 Total £	2020-21 Total £
RECEIPTS				
Voluntary receipts				
Individuals		53,960	53,960	58,401
Churches	-	7,795	7,795	6,324
Councils	22,491	1,640	24,131	23,600
Other organisations	-	29,788	29,788	50,086
Shrewsbury Chapel: Rent received	-	3,080	3,080	1,583
Hope House: Rent received	-	643	643	-
Bank interest	-	74	74	13
Other Receipts	-	265	265	540
TOTAL RECEIPTS	<u>22,491</u>	<u>97,245</u>	<u>119,736</u>	<u>140,547</u>
PAYMENTS				
Salaries and Wages	8,038	75,654	83,692	55,501
Staff training and expenses	240	1,071	1,311	2,814
Rental: Drop-in and Chapel	-	2,452	2,452	1,674
Drop-in Activity	-	14,200	14,200	5,658
Food Bank	-	-	-	19,161
Other Activities	-	1,457	1,457	675
Shrewsbury Chapel: premises costs	-	1,797	1,797	37,279
Hope House: Premises Costs	6,136	9,693	15,829	-
Hope House: Operating Costs	8,358	5,378	13,736	-
Administrative Costs	6,401	8,604	15,005	8,289
Cost of generating receipts	-	1,476	1,476	172
TOTAL PAYMENTS	<u>29,173</u>	<u>121,782</u>	<u>150,955</u>	<u>131,223</u>
NET RECEIPTS/(PAYMENTS)	<u>(6,682)</u>	<u>(24,537)</u>	<u>(31,219)</u>	<u>9,324</u>

STATEMENT OF ASSETS AND LIABILITIES as at 31 August 2022

Cash funds:	31 August 2022 £	31 August 2021 £
Current Accounts	3,589	1,663
Deposit Accounts	96,055	129,711
Paypal Account	49	98
Soldo Account	<u>3,277</u>	<u>2,717</u>
TOTAL	<u>102,970</u>	<u>134,189</u>
Represented by:		
Unrestricted Funds	109,652	134,189
Restricted Funds	<u>(6,682)</u>	-
TOTAL FUNDS	<u>102,970</u>	<u>134,189</u>

NOTES TO THE ACCOUNTS

1. Basis of accounting

The accounts have been prepared on the 'Receipts and Payments' basis and in accordance with the Charities Act 2011.

2. Receipts from individuals include Gift Aid recovered.

3. Transactions with trustees

The charity has made no payments to trustees. Donations by trustees were £480 (2020-21: £881).

4. Analysis of Movement in funds

	1 September 2021	Receipts	Payments	Transfers	31 August 2022
	£	£	£	£	£
Restricted Funds					
Winter Transformation Fund	-	22,491	(29,173)	-	(6,682)
Unrestricted Funds					
Designated Funds	54,740	-	(18,035)	-	36,705
General Funds	<u>79,449</u>	<u>97,245</u>	<u>(103,747)</u>	-	<u>72,947</u>
	134,189	97,245	(121,782)	-	109,652

	1 September 2020	Receipts	Payments	Transfers	31 August 2021
	£	£	£	£	£
Restricted Funds					
Shrewsbury Chapel (building work)	-	14,400	(27,224)	12,824	-
Food Bank	4,926	14,235	(19,161)	-	-
Unrestricted Funds					
Designated Funds	60,000	-	(5,260)	-	54,740
General Funds	<u>59,939</u>	<u>111,912</u>	<u>(79,578)</u>	<u>(12,824)</u>	<u>79,449</u>
	119,939	111,912	(84,838)	(12,824)	134,189

Restricted funds previously held were closed during the prior year. The balance of a restricted fund comprising grants and voluntary donations given towards the costs of a Food Bank was paid to Reigate Baptist Church who took over responsibility for the Food Bank. A fund for improvement work at Shrewsbury Chapel was fully spent when the works were completed during 2020-21.

A new restricted fund was opened in 2021-22 when the charity received a grant of £22,491 from the Winter Transformation Fund. The budgeted expenditure agreed with the Council was £29,173 which was spent on various items to develop the services provided by the charity, including initial costs of establishing Hope House. It was assumed that these costs would be partly met from initial payments of Housing Benefit on behalf of guests staying at Hope House (£6,682). This had not been received as at 31 August, leading to a deficit in this restricted fund, which will be offset from income received in 2022-23.

Designated funds, originally comprising two large gifts of £60,000, continued to be spent on the salary of a support worker.

5. Analysis of Prior Year Receipts and Payments by funds

	2020-21 Restricted Funds	2020-21 Unrestricted Funds	2020-21 Total £
RECEIPTS			
Voluntary receipts			
Individuals	8,035	50,366	58,401
Churches	-	6,324	6,324
Councils	15,600	8,000	23,600
Other organisations	5,000	45,086	50,086
Shrewsbury Chapel: Rent received	-	1,583	1,583
Bank interest	-	13	13
Other Receipts	-	540	540
TOTAL RECEIPTS	<u>28,635</u>	<u>111,912</u>	<u>140,547</u>
PAYMENTS			
Salaries and Wages	-	55,501	55,501
Staff training and expenses	-	2,814	2,814
Rental: Drop-in and Office	-	1,674	1,674
Drop-in Activity	-	5,658	5,658
Food Bank	19,161	-	19,161
Other Activities	-	675	675
Shrewsbury Chapel: premises costs	27,224	10,055	37,279
Administrative Costs	-	8,289	8,289
Cost of generating receipts	-	172	172
TOTAL PAYMENTS	<u>46,385</u>	<u>84,838</u>	<u>131,223</u>
NET RECEIPTS/(PAYMENTS)	<u>(17,750)</u>	<u>27,074</u>	<u>9,324</u>

6. Staff costs

No staff received remuneration in excess of £60,000.

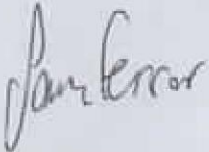
The average number of staff employed was 4 (2020-21: 3).

TRUSTEES' RESPONSIBILITIES IN RELATION TO FINANCIAL STATEMENTS

Charity law requires the trustees to prepare financial statements for each financial year which comply with the regulations set out in the Charities Act 2011. The Trustees have elected to take advantage of the provisions that apply to small charities and have prepared a Receipts and Payments account and a Statement of Assets and Liabilities.

The trustees have approved these financial statements.

Signed on behalf of the Trustees.

A handwritten signature in black ink, appearing to read 'Sam Ferrar', written in a cursive style.

Mr. Sam Ferrar

Chairman

Date: 13 MAY 2023

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF RENEWED HOPE TRUST

I report on the accounts of the Trust for the year ended 31 August 2022 which are set out on pages 10 to 12.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under Section 144(2) of the Charities Act 2011 (the Act), and that there is no requirement in the governing document or constitution of the Charity for the conducting of an audit. As a consequence, the trustees have elected that the financial statements be subject to independent examination.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for an independent examination, it is my responsibility to:

- examine the accounts under section 145 of the Act;
- follow the procedures laid down in the General Directions given by the Charity Commission under section 145(5)(b) of the Act, and
- state whether particular matters have come to my attention.


Basis of independent examiner's report

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out below.

Independent examiner's report

In connection with my examination, no matter has come to my attention:

- which gives me reasonable cause to believe that, in any material respect, the trustees have not met the requirements to ensure that:
 - proper accounting records are kept (in accordance with section 130 of the Act); and
 - accounts are prepared which agree with the accounting records and comply with the accounting requirements of the Act; or,
- to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed: 

Date: 16/5/23

RENEWED HOPE TRUST

England & Wales - Charity number 1161502

Accounts

Renewed Hope Trust
A Charitable Incorporated Organisation
Charity Registration Number 1161502

Trustees' Report and Financial Statements
for the year ending
31st August 2021

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Independent Examiner's Report

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Renewed Hope Trust

Report of the trustees for the year ending 31st August 2021

Legal and Administrative Information

Charity Name	Renewed Hope Trust
Charity Registration Number	1161502
Registered Office	Shrewsbury Chapel, Shrewsbury Road, Redhill, Surrey, RH1 6BH

Trustees

Mr J Bartlett	Chairman (to November 2020) Resigned (November 2020)
Mr S Ferrar	Acting Chairman (from November 2020)
Mr D Buchan	Treasurer
Mr N Dodds	
Ms M Philipson	
Mr J Van Hoof	
Mrs K Ferrar	
Ms F Stehrenberg	
Mrs Michelle Hirschfield	(resigned November 2020)
Mr G Knight	(from August 2021)

Project co-ordinator

Mrs A Coe

Bankers

HSBC: 72, Station Road, Redhill, SURREY

CAF Bank: 25 Kings Hill Avenue, West Malling, KENT, ME19 4JQ

Aims and objectives

Our objectives are set out in full in our constitution. In brief they are

- To promote the Christian religion
- To help the homeless and disadvantaged in the East Surrey area

We aim to achieve these objectives through mobilising the churches of the area and other like-minded people to combat homelessness, unemployment, addiction, hunger, debt and social breakdown. In so doing we partner with specialist organisations in Surrey, helping our clients to engage with the help they require.

Monitoring

The trustees receive regular reports from the project co-ordinator and data is kept on our key performance indicators to assess our work for the benefit of our own development, for donors and for existing and potential grant makers.

Our Focus in the year under review

The principal activities during the year were:

1. Daytime Drop-In

We ran a day-time Drop-in service for the homeless and other needy persons nearly every day with Covid-secure protocols in place.

The Drop-in provides food, drink, a sense of community and day-time shelter and allows the staff time to get to know the clients so that they can be assisted in accessing professional help for their particular needs.

In May 2021, we appointed a Support, Time and Recovery Worker, who has been able to provide a consistent approach to the support we provide our guests. He case manages each guest and helps them with their specific challenges. He has also been able to develop a programme of activities in the Drop-In connecting with existing partners such as the Employment Skills and Retraining Agency and East Surrey Outreach Service.

2. Food Bank

A Food Bank was started within Shrewsbury Chapel in Spring 2020 to provide additional support to our guests from the onset of the pandemic. This was while the Drop-In was unable to run due to Covid-19. It was divested in November 2020 to Reigate Baptist Church, along with remaining funds.

3. Winter support for homeless people

The East Surrey Winter Night Shelter, a usual mainstay of the charity's work, was not possible in 2020/21 due to the Covid-19 pandemic. We had hoped to offer extended Drop-In activities over the winter period, however additional lockdowns and the tiering system meant that was deemed too risky.

Nevertheless, we were able to continue our Drop-In offering seven days a week and also supported the local councils and the homeless outreach service in giving daytime shelter and food to rough sleepers and those in emergency accommodation.

4. Refugee support – Stay and Play World Café

The Home Office have accommodated a large number of female refugees in Redhill, many of whom have young children. In Spring 2021 it became apparent in the local Voluntary, Community and Faith Sector (VCFS) that these ladies were seeking support outside of that provided by the Home Office contractors.

As a result, Renewed Hope Trust was called upon as the local homelessness charity to explore how to help them in ways other charities could not. We provided the ladies with clothes and toiletries and partnered with Redhill Baptist Church to run a Drop-In style session for the mothers and their babies. It is resourced by volunteers from both the church and ourselves and we provide refreshments. This activity has given the refugees a calm space in which to socialise with each other.

5. Building works at Shrewsbury Chapel

There was a need to repair the Shrewsbury Chapel roof which had several leaks. These repairs were completed in Spring 2021 without disruption to the Drop-In.

We also built a small meeting room within the office area upstairs. This is a useful space if the main downstairs meeting room is in use and a guest needs a confidential conversation with a member of staff.

6. Strategy Review

At the start of 2021, the Trustees set a Five-Year plan consisting of three strands – Collaboration, Professionalism and Year-round Accommodation. Significant progress has been made on all of these during the financial year.

a. Collaboration

Building on 10 years of partnership working, we focused our attention on reconnecting with those partners and looking for new opportunities to work with other agencies. The charity has always taken a view that it should not duplicate work another charity in the area is doing unless there are insufficient resources to meet demand and a contribution from Renewed Hope is requested.

The charity is a member of local VCFS networks run by the local council and national housing and homeless charity networks such as those run by Housing Justice and Homeless Link. Regular meetings allow us to make known our work and discover what others are doing.

b. Professionalism

Staff members have taken the opportunity to have training in Trauma Informed Care, refreshers in Adult Safeguarding, and training on relevant topics such as benefits, homelessness trends, fundraising and Covid response. The charity has also financed Level 2 Food Safety in Catering training for volunteers.

Partnering with other organisations as described under 'collaboration' also enables us to learn best practice.

c. Year-round Accommodation

With the charity's flagship Winter Night Shelter project on hold at least into spring 2022, the Trustees took the opportunity to focus on the long-term future of Renewed Hope's role in accommodating homeless people in Reigate and Banstead. We met with hostels and housing associations in the Surrey and North Sussex area in order to build up a picture of need and also learn about good practice. By summer 2021 we were exploring a partnership with a national charity to buy a house in which to accommodate men with specific support needs.

Achievements and Performance – Public Benefit

Nearly 150 volunteers were involved in the running of our projects over the course of the year. These are recruited from churches, via Voluntary Action Reigate and Banstead or social media and by word of mouth. This is fewer than previous years due to there being no evening volunteering opportunities normally provided by the Night Shelter.

All volunteers are trained in their respective roles and projects in which they are involved and if their role qualifies for a Disclosure and Barring Service check, necessary procedures will be followed to apply for this before they take up their role. Some 50 volunteers completed and passed the Level 2 Food Safety in Catering Certificate funded by the charity.

The day-time Drop-In had 5,150 visits from 332 people, 135 of whom were guests who visited 3,534 times between them. Some 21 of them were representatives from outside agencies coming to meet guests or have partner meetings with staff.

The guests were helped in various ways including having use of our on-site shower, agency referrals, clothes, tents and sleeping bag provision.

The number of guests supported is fewer than the previous year (5,355 visits from 420 people, 255 of whom were guests). Reasons for this may include the Covid-19 pandemic limiting people's movements. We may also have lost a small number of people as a result of moving out of the town centre in January 2020, but this move was essential to give us a dedicated centre of operations and space to offer more support to our guests.

We were invited by the NHS and Reigate and Banstead council to be a Covid-19 vaccine hub for homeless and vulnerable people in March 2021 and we ran several popular clinics at the chapel. These made the vaccines accessible to those without the means to get to other sites or those struggling to register with a local GP.

The Drop-In is also a place where clients can be encouraged to take steps to improve their life circumstances. This may include referrals to other agencies who specialise in areas such as help with addiction and housing. As the need has grown, we have been working increasingly closely with other local charitable organisations who also come into contact with our guests. This ensures that the needs of people are met while minimising overlap of services.

With the lifting of Government Covid-19 restrictions in June 2021, we were able to use Shrewsbury Chapel as we always intended. Unlike previous bases for the charity, this gives us the freedom to run activities outside of the Drop-In hours and also make the space available for other similar

charities to use for the benefit of their clients. For example, Alcoholics Anonymous, Narcotics Anonymous and SMART alcohol recovery group rent the space for their weekly meetings.

There are also plans to restart the choir for the guests, which was popular before the pandemic.

Cumulative small wins in the lives of individuals, who can find support within the community created by Renewed Hope, change lives and our society.

Financial Review

The charity made an operating surplus on unrestricted funds of £27,074 in the financial year, compared with £119,771 in 2019-20. Donations settled back to a more normal level after an exceptional level at the start of the pandemic. The trustees had designated £60,000 of funds raised during the previous year as a strategic development fund, to help the charity develop new services. These funds have initially been used to recruit a new support worker to provide direct support and activities to its clients.

Unrestricted expenditure rose from £81,535 (2019-20) to £84,838 (2020-21). This partly reflects the recruitment of a fourth member of staff, a support worker, during the year. This was partly offset by the ending of rental payments for premises now that the charity has completed its move to Shrewsbury Chapel. No expenditure has been incurred this year on the Winter Night Shelter as covid restrictions have prevented this from operating.

The refurbishment project at Shrewsbury Chapel was completed last year but further improvement work has been undertaken this year, notably a new roof. The Trust received £14,400 into a restricted fund for building work and transferred a further £12,824 from unrestricted funds to meet the full cost of this work.

A separate restricted fund was established in April 2020, from donations and grants given to operate a food bank within the chapel as an additional support to our guests. The food bank was divested during the year, and, after returning an unspent council grant, the remaining balance was transferred to Reigate Baptist Church who took over its operation.

The trustees have adopted a reserves policy which calls for unrestricted reserves to be maintained at a level equivalent to three months' unrestricted expenditure (approximately £20,000). The level of reserves held at 31 August 2021 (£134,189) was significantly above this. The trustees are developing plans for the future development of the services provided, and the recruitment during the year of a specialist support worker to provide better support and advice to clients is a first step.

The trustees consider that the charity remains a going concern.

Governance

The charity is governed by its founding document. Trustees are appointed for fixed terms which may be up to 4 years. They can then be re-appointed for a further term if willing to stand. All of the trustees appointed have been from supporting churches or from amongst those who have been volunteer workers or those who are registered on our database as supporters.

The charity's income is below the level that would require a formal audit of the accounts; but the accounts have been subject to independent examination by a suitably qualified person.

This report has been approved by the trustees at their meeting on 10 May 2022 and is signed on their behalf by the Chairman.

Mr. Sam Ferrar 

Chairman

Date: 10/5/2022

STATEMENT OF RECEIPTS AND PAYMENTS for the year ended 31 August 2021

	2020-21 Restricted Funds	2020-21 Unrestricted Funds	2020-21 Total £	2019-20 Total £
RECEIPTS				
Voluntary receipts				
Individuals	8,035	50,366	58,401	135,706
Churches	-	6,324	6,324	24,101
Councils	15,600	8,000	23,600	22,869
Other organisations	5,000	- 45,086	50,086	52,989
Shrewsbury Chapel: Rent received	-	1,583	1,583	1,180
Bank interest	-	13	13	69
Other Receipts	-	540	540	30
TOTAL RECEIPTS	<u>28,635</u>	<u>111,912</u>	<u>140,547</u>	<u>236,944</u>
PAYMENTS				
Salaries and Wages	-	55,501	55,501	57,481
Staff training and expenses	-	2,814	2,814	-
Winter Night Shelter	-	-	-	207
Rental: Drop-in and Office	-	1,674	1,674	6,069
Drop-in Activity	-	5,658	5,658	2,269
Food Bank	19,161	-	19,161	10,678
Capital expenditure	-	-	-	2,143
Other Activities	-	675	675	909
Shrewsbury Chapel: premises costs	27,224	10,055	37,279	65,908
Administrative Costs	-	8,289	8,289	5,565
Cost of generating receipts	-	172	172	-
TOTAL PAYMENTS	<u>46,385</u>	<u>84,838</u>	<u>131,223</u>	<u>151,229</u>
NET RECEIPTS/(PAYMENTS)	<u>(17,750)</u>	<u>27,074</u>	<u>9,324</u>	<u>85,715</u>

STATEMENT OF ASSETS AND LIABILITIES as at 31 August 2021

Cash funds:	31 August 2021 £	31 August 2020 £
Current Accounts	1,663	1,935
Deposit Accounts	129,711	121,307
Paypal Account	98	1,606
Soldo Account	2,717	-
Petty Cash	-	17
TOTAL	<u>134,189</u>	<u>124,865</u>
Represented by:		
Unrestricted Funds	134,189	119,939
Restricted Funds	-	4,926
TOTAL FUNDS	<u>134,189</u>	<u>124,865</u>

NOTES TO THE ACCOUNTS

1. Basis of accounting

The accounts have been prepared on the 'Receipts and Payments' basis and in accordance with the Charities Act 2011.

2. Receipts from individuals include Gift Aid recovered.

3. Transactions with trustees

The charity has made no payments to trustees. Donations by trustees were £881 (2019-20: £2,860).

4. Analysis of Movement in funds

	1 September 2020	Receipts	Payments	Transfers	31 August 2021
	£	£	£	£	£
Restricted Funds					
Shrewsbury Chapel (building work)	-	14,400	(27,224)	12,824	-
Food Bank	4,926	14,235	(19,161)	-	-
Unrestricted Funds					
Designated Funds	60,000	-	(5,260)	-	-- 54,740
General Funds	59,939	111,912	(79,578)	(12,824)	74,189

	1 September 2019	Receipts	Payments	Transfers	31 August 2020
	£	£	£	£	£
Restricted Funds					
Shrewsbury Chapel (building project)	6,058	20,034	(59,016)	32,924	-
Food Bank		15,604	(10,678)	-	4,926
Unrestricted Funds					
Designated Funds	-	-	-	60,000	60,000
General Funds	33,092	201,306	(81,535)	(92,924)	59,939

A restricted fund was established in the previous year comprising grants and voluntary donations given towards the costs of a Food Bank established in April 2020. A further £11,200 council grant was received in 2020-21, along with other individual donations. The Food Bank was divested in November 2020; the unspent balance of the grant was returned to the council and the remaining

balance on the restricted fund was paid to Reigate Baptist Church who took over responsibility for the Food Bank.

Further improvement work at Shrewsbury Chapel, including a replacement roof, was undertaken in the year, costing £27,224. £14,400 was received specifically for this work, and the balance of the cost (£12,824) was funded from general funds.

The trustees decided that two significant gifts received in the previous year should be set aside for initiatives supporting the strategic development of the charity and £60,000 was designated for this purpose. This is being used to fund a support worker who was recruited during the year.

5. Analysis of Prior Year Receipts and Payments by funds

	2019-20 Restricted Funds	2019-20 Unrestricted Funds	2019-20 Total £
RECEIPTS			
Voluntary receipts			
Individuals	21,769	113,937	135,706
Churches	5,000	19,101	24,101
Councils	7,869	15,000	22,869
Other organisations	1,000	51,989	52,989
Chapel: Rent received		1,180	1,180
Bank interest	-	69	69
Other Receipts	-	30	30
TOTAL RECEIPTS	<u>35,638</u>	<u>201,306</u>	<u>236,944</u>
PAYMENTS			
Salaries and Wages	-	57,481	57,481
Winter Night Shelter	-	207	207
Rental: Drop-in and Office	-	6,069	6,069
Drop-in Activity	-	2,269	2,269
Food Bank	10,678	-	10,678
Capital expenditure (tablets)	-	2,143	2,143
Other Activities	-	909	909
Shrewsbury Chapel: premises costs	59,016	6,892	65,908
Administrative Costs	-	5,565	5,565
TOTAL PAYMENTS	<u>69,694</u>	<u>81,535</u>	<u>151,229</u>
NET RECEIPTS/(PAYMENTS)	<u>(34,056)</u>	<u>119,771</u>	<u>85,715</u>

6. Staff costs

No staff received remuneration in excess of £60,000.

The average number of staff employed was 3 (2019-20: 3)

TRUSTEES' RESPONSIBILITIES IN RELATION TO FINANCIAL STATEMENTS

Charity law requires the trustees to prepare financial statements for each financial year which comply with the regulations set out in the Charities Act 2011. The Trustees have elected to take advantage of the provisions that apply to small charities and have prepared a Receipts and Payments account and a Statement of Assets and Liabilities.

The trustees have approved these financial statements.

Signed on behalf of the Trustees.

A handwritten signature in cursive script, appearing to read "Sam Ferrar".

Mr. Sam Ferrar

Chairman

Date: 10/5/2022

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF RENEWED HOPE TRUST

I report on the accounts of the Trust for the year ended 31 August 2021 which are set out on pages 9 to 11.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under Section 144(2) of the Charities Act 2011 (the Act), and that there is no requirement in the governing document or constitution of the Charity for the conducting of an audit. As a consequence, the trustees have elected that the financial statements be subject to independent examination.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for an independent examination, it is my responsibility to:

- examine the accounts under section 145 of the Act;
- follow the procedures laid down in the General Directions given by the Charity Commission under section 145(5)(b) of the Act, and
- state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out below.

Independent examiner's report

In connection with my examination, no matter has come to my attention:

- which gives me reasonable cause to believe that, in any material respect, the trustees have not met the requirements to ensure that:
 - proper accounting records are kept (in accordance with section 130 of the Act); and
 - accounts are prepared which agree with the accounting records and comply with the accounting requirements of the Act; or,
- to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed:



Julia Booton JBAS Ltd

36 Ramsgate Road, Broadstairs, KENT CT10 1PP

Date: 13/5/2022.

RENEWED HOPE TRUST

England & Wales - Charity number 1161502

Accounts

Renewed Hope Trust
A Charitable Incorporated Organisation
Charity Registration Number 1161502

Trustees' Report and Financial Statements
for the year ending
31st August 2020

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Aims and objectives

Our objectives are set out in full in our constitution. In brief they are

- To promote the Christian religion
- To help the homeless and disadvantaged in the East Surrey area

We aim to achieve these objectives through mobilising the churches of the area and other like-minded people to combat homelessness, unemployment, addiction, hunger, debt and social breakdown. In so doing we partner with specialist organisations in Surrey, helping our clients to engage with the help they require.

Monitoring

The trustees receive regular reports from the project co-ordinator and data is kept on our key performance indicators to assess our work for the benefit of our own development, for donors and for existing and potential grant makers.

Our Focus in the year under review

The principal activities during the year were:

1. East Surrey Winter Night Shelter

We ran a floating winter night shelter from mid-December 2019 through to the end of March 2020 to provide homeless persons in East Surrey with a warm, safe and friendly place to sleep during the coldest months of the winter. This involved up to 16 different churches offering their premises for one night a week for a number of weeks. This was staffed entirely by volunteers from churches and the wider community, who were organised and trained by Renewed Hope Trust. Guests were provided with a hot evening meal and breakfast by the volunteers. The charity provided the mattresses and sleeping bags.

The Shelter had to close a few days early due to the Covid-19 pandemic, however all guests were immediately accommodated by their respective councils.

2. Daytime Drop-In

We ran a day-time Drop-in service for the homeless and other needy persons. This operated each weekday throughout the year, until the Covid-19 pandemic caused it to close. It was temporarily replaced by a take-away sandwich service from the doors of the chapel. We reopened in August once the lockdown was eased and we had Covid secure practices and a risk assessment in place.

The Drop-in provides food, drink, a sense of community and day-time shelter and allows the staff time to get to know the clients so that they can be assisted in accessing professional help for their particular needs. This activity was previously hosted in a rented facility in the centre of Redhill at the same location as our office until the end of December 2019 when we moved into new premises at Shrewsbury Chapel, a short walk from Redhill town centre.

3. Real Meal

Real Meal, a Sunday lunch event at Shrewsbury Chapel, was run on a rota basis by local churches who provided a hot lunch along with some form of Christian worship in line with our objective to 'Promote the Christian religion'. It was attended by anything from 6 to 20 guests, with the larger numbers attending in the winter. This came to an end in March 2020 as a result of the Covid-19 pandemic.

4. Food Bank

A Food Bank was started within Shrewsbury Chapel to provide additional support to our guests from the onset of the pandemic. This outgrew the chapel and moved to different premises during Summer 2020. It was divested after the end of the financial year.

5. Move to Shrewsbury Chapel

An aim of securing the leasehold of Shrewsbury Chapel was to move RHT's office operations and the Drop-In there. This happened on 28 December 2019 after a renovation project making it fit for the purpose of best helping our clients.

The work included installing a shower and disabled toilet, and reprofiling the kitchen and meeting room to make space to have private conversations with clients whilst providing a well-equipped kitchen for our volunteers to provide hot meals for the Drop-In guests. The renovation also included converting an upstairs storage room into an office and kitchenette, made accessible by the installation of a permanent staircase with fire exit. Previously the upstairs was accessible only by a wooden staircase, which was becoming increasingly unsafe to use. The result of this investment has been to provide the charity with much improved facilities enabling us to enhance the offering to our guests.

Achievements and Performance – Public Benefit

More than 300 volunteers were involved in the running of our projects over the course of the year. These are recruited from churches, via Voluntary Action Reigate and Banstead or social media and by word of mouth. All are trained in their respective roles and project in which they are involved.

The East Surrey Winter Night Shelter accommodated 31 guests in the winter from December 2019 to March 2020, slightly more than in the two previous years. Six guests moved back with their families, 11 of them had been found regular accommodation by the end of Night Shelter, while 5 remained rough sleeping or sofa surfing. Some of those not immediately accommodated were accommodated as part of the 'Everyone In' Covid Response funded by the Government. We continued to support all of them with our daytime facilities helping them access housing and other services. We also helped several local homeless people who used our daytime Drop-In, but declined a place on the Night Shelter.

The day-time Drop-In had 5,355 visits from 420 people, 255 of whom were guests. We also issued several hundred food vouchers for nearby foodbanks. This is approximately 30% more guests than the previous year and as the need increases year-on-year, this put our previous facilities under severe pressure. To alleviate this we raised funds to update our new leased premises at Shrewsbury Chapel to enable it to become our centre of operations with a wider range of needed facilities for our service users. The Drop-In is also a place where clients can be encouraged to take steps to improve their life circumstances. This may include referrals to other agencies who may specialise in such things as help with addiction and housing. As the need has grown, we have been working

increasingly closely with other local charitable organisations who also come into contact with our clients. This ensures that the needs of people are met while minimising overlap of services.

Cumulative small wins in the lives of individuals, who can find support within the community created by Renewed Hope Trust, changes lives and our society.

The move to Shrewsbury Chapel has made a significant difference in the potential offering to our guests. Having previously rented different buildings in the past, we were constrained by the terms of rental agreements and availability of the rooms out of hours. The new facility can accommodate larger numbers in the Drop-In, the freedom to run activities outside of the Drop-In hours and also make the space available for other similar charities to use for the benefit of their clients. For example, Alcoholics Anonymous rent the building weekly for their meetings. A volunteer also started running a choir here for the guests before the Covid-19 pandemic.

The coronavirus pandemic halted efforts to find volunteers to run extra activities, however the ambition for this remains for the future once circumstances permit.

Financial review

The charity made an operating surplus on general funds of £119,771 in the financial year, compared with £10,608 in 2018-19. This reflects an exceptional growth in the level of donations, particularly by individuals, especially around the onset of the covid-19 pandemic. Two fundraising dinners were particularly effective and the trustees decided that £60,000 of funds raised at those events would be designated as a strategic development fund, to help the charity develop new services once the covid-19 situation allows this.

General Fund Expenditure rose from £62,184 (2018-19) to £81,535 (2019-20). This is partly because a third member of staff, recruited in 2018-19, was in post for the full year; and there was a period of overlap between the project manager's period of maternity leave, and a postholder brought in to provide maternity cover. The move to Shrewsbury Chapel brought in a different profile of premises costs, with a significant saving on rent paid for the previous premises.

The refurbishment project at Shrewsbury Chapel cost £32,924 more than donations given specifically for the purpose, so this sum was transferred from general funds to enable the project to be completed. There are no further restricted funds held for this purpose.

A separate restricted fund was established in April 2020, from donations and grants given to operate a food bank within the chapel as an additional support to our guests. There was a balance on this restricted fund of £4,926 at the year end. The food bank moved to different premises during the Summer and, after the end of the financial year, the trustees decided that it should be divested (see Note 7 to the accounts).

The trustees have adopted a reserves policy which calls for general fund reserves to be maintained at a level equivalent to three months' general fund expenditure (approximately £20,000). The level of donations received this year means that the reserves held at 31 August 2020 (£119,939) were significantly above this level. The trustees are developing plans for the future development of the services provided, which in the short term include the recruitment of a new specialist support worker to provide better support and advice to clients.

The trustees consider that the charity remains a going concern.

Governance

The charity is governed by its founding document. Trustees are appointed for fixed terms which may be up to 4 years. They can then be re-appointed for a further term if willing to stand. All of the trustees appointed have been from supporting churches or from amongst those who have been volunteer workers or those who are registered on our database as supporters.

The charity's income is below the level that would require a formal audit of the accounts; but the accounts have been subject to Independent Examination by a suitably qualified person.

This report has been approved by the trustees at their meeting on 13 April 2020 and is signed on their behalf by the Chairman.

Mr. Sam Ferrar



Chairman

Date:

27 APR 2021

Renewed Hope Trust

Registered charity number 1161502

STATEMENT OF RECEIPTS AND PAYMENTS for the year ended 31 August 2020

	2019-20 Restricted Funds	2019-20 General Fund	2019-20 Total £	2018-19 Total £
RECEIPTS				
Voluntary receipts				
Individuals	21,769	113,937	135,706	58,316
Churches	5,000	19,101	24,101	26,798
Councils	7,869	15,000	22,869	5,237
Other organisations	1,000	- 51,989	52,989	24,570
Shrewsbury Chapel: Rent received	-	1,180	1,180	1,100
Bank interest	-	69	69	87
Other Receipts	-	30	30	80
TOTAL RECEIPTS	<u>35,638</u>	<u>201,306</u>	<u>236,944</u>	<u>116,188</u>
PAYMENTS				
Cost of generating voluntary receipts				
Salaries and Wages	-	57,481	57,481	38,370
Winter Night Shelter	-	207	207	901
Rental: Drop-in and Office	-	6,069	6,069	14,612
Drop-in Activity	-	2,269	2,269	953
Food Bank	10,678	-	10,678	-
Capital expenditure	-	2,143	2,143	238
Other Activities	-	909	909	550
Shrewsbury Chapel: premises costs	59,016	6,892	65,908	52,983
Administrative Costs	-	5,565	5,565	2,929
TOTAL PAYMENTS	<u>69,694</u>	<u>81,535</u>	<u>151,229</u>	<u>111,536</u>
NET RECEIPTS/(PAYMENTS)	<u>(34,056)</u>	<u>119,771</u>	<u>85,715</u>	<u>4,652</u>

STATEMENT OF ASSETS AND LIABILITIES as at 31 August 2020

Cash funds:	31 August 2020 £	31 August 2019 £
Current Accounts	1,935	7,356
Deposit Accounts	121,307	31,744
Paypal Account	1,606	-
Petty Cash	17	50
TOTAL	<u>124,865</u>	<u>39,150</u>
Represented by:		
Unrestricted Funds	119,939	33,092
Restricted Funds	4,926	6,058
TOTAL FUNDS	<u>124,865</u>	<u>39,150</u>

NOTES TO THE ACCOUNTS

1. Basis of accounting

The accounts have been prepared on the 'Receipts and Payments' basis and in accordance with the Charities Act 2011.

2. Receipts from individuals include Gift Aid recovered.

3. Payments to trustees

The charity has made no payments to trustees.

One trustee made an interest-free loan to the charity of £5,000, in order to support the cash flow requirements of the building project. This was fully repaid within the year. These transactions are not included within the statement of receipts and payments.

4. Analysis of Movement in funds

	1 September 2019	Receipts	Payments	Transfers	31 August 2020
	£	£	£	£	£
Restricted Funds					
Shrewsbury Chapel (building project)	6,058	20,034	(59,016)	32,924	-
Food Bank		15,604	(10,678)	-	4,926
Unrestricted Funds					
Designated Funds	-	-	-	60,000	60,000
General Funds	33,092	201,306	(81,535)	(92,924)	59,939

Refurbishment work at Shrewsbury Chapel continued throughout Autumn 2019. The £6,058 opening balance on funds given specifically for this work, and a further £20,034 received, was fully utilised and the balance of the cost of this project was taken from general funds.

A new restricted fund was established in the year comprising grants and voluntary donations given towards the costs of a Food Bank established in April 2020.

The trustees decided that two significant gifts should be set aside for initiatives supporting the strategic development of the charity and £60,000 has accordingly been transferred from general funds to a designated fund within the overall unrestricted funds.

5. Analysis of Prior Year Receipts and Payments by funds

	2018-19 Restricted Fund (building Project)	2018-19 General Fund	2018-19 Total £
RECEIPTS			
Voluntary receipts			
Individuals	29,018	29,298	58,316
Churches	5,000	21,798	26,798
Councils	1,237	4,000	5,237
Other organisations	8,141	16,429	24,570
Shrewsbury Chapel: Rent received	-	1,100	1,100
Bank interest	-	87	87
Other Receipts	-	80	80
TOTAL RECEIPTS	<u>43,396</u>	<u>72,792</u>	<u>116,188</u>
PAYMENTS			
Cost of generating voluntary receipts			
Salaries and Wages	-	38,370	38,370
Winter Night Shelter	-	901	901
Rental: Drop-in and Office	-	14,612	14,612
Drop-in Activity	-	953	953
Capital expenditure (tablets)	-	238	238
Other Activities	-	550	550
Shrewsbury Chapel: premises costs	49,352	3,631	52,983
Administrative Costs	-	<u>2,929</u>	<u>2,929</u>
TOTAL PAYMENTS	<u>49,352</u>	<u>62,184</u>	<u>111,536</u>
NET RECEIPTS/(PAYMENTS)	<u>(5,956)</u>	<u>10,608</u>	<u>4,652</u>

6. Staff costs

No staff received remuneration in excess of £60,000.

The average number of staff employed was 3 (2018-19: 3)

7. Post balance sheet events

The trustees decided on 25 November 2020 that the Food Bank should be divested. The restricted fund balance of £4,926, plus net receipts since the date of these financial statements, was subsequently transferred to Reigate Baptist Church, except for the unspent part of a grant received which was returned to Reigate and Banstead Council.

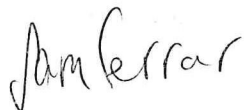
TRUSTEES' RESPONSIBILITIES IN RELATION TO FINANCIAL STATEMENTS

Charity law requires the trustees to prepare financial statements for each financial year which comply with the regulations set out in the Charities Act 2011. The Trustees have elected to take advantage of the provisions that apply to small charities and have prepared a Receipts and Payments account and a Statement of Assets and Liabilities.

The trustees have approved these financial statements.

Signed on behalf of the Trustees.

Mr. Sam Ferrar



Chairman

Date:

27 APR 2021

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF RENEWED HOPE TRUST

I report on the accounts of the Trust for the year ended 31 August 2020 which are set out on pages 8 to 10.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under Section 144(2) of the Charities Act 2011 (the Act), and that there is no requirement in the governing document or constitution of the Charity for the conducting of an audit. As a consequence, the trustees have elected that the financial statements be subject to independent examination.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for an independent examination, it is my responsibility to:

- examine the accounts under section 145 of the Act;
- follow the procedures laid down in the General Directions given by the Charity Commission under section 145(5)(b) of the Act, and
- state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out below.

Independent examiner's report

In connection with my examination, no matter has come to my attention:

- which gives me reasonable cause to believe that, in any material respect, the trustees have not met the requirements to ensure that:
 - proper accounting records are kept (in accordance with section 130 of the Act); and
 - accounts are prepared which agree with the accounting records and comply with the accounting requirements of the Act; or,
- to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed:



Julia Booton JBAS Ltd
36 Ramsgate Road, Broadstairs, KENT CT10 1PP

Date: 28/4/21