

# The Hub@BA15 Annual Report: A Year in Review (2024–2025)

The Hub@BA15

Annual Report Summary

Bridging the Gap in our Community

2024–2025

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Church Street, Bradford on Avon,  
BA15 1LS



THE HUB@BA15  
BRIDGING THE GAP



Charity Number- 1160807



## Our Mission and Key Numbers

### Our Mission & Impact

The Hub@BA15 is a vital community resource, working to **bridge the gap** in support for residents in Bradford on Avon and surrounding areas. Our core services—the Foodbank and Debt Advice—are crucial in tackling the ongoing Cost of Living crisis.

**Demand for help rose significantly this year:**

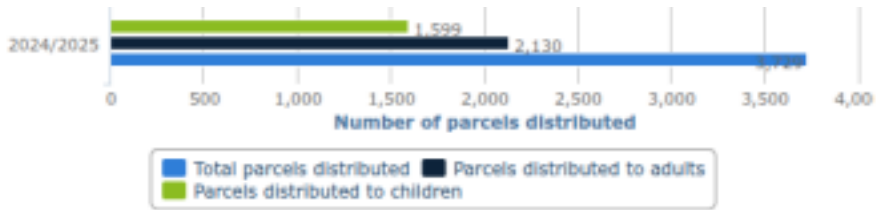
**Vouchers**

**Honoured** 3729

Adults Helped 2,358

Children Helped 1,599

Total Food Donated **17068 kg**



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## The Foodbank

We rely on incredible generosity to keep our shelves stocked and serve the community.

### Our Reach

- The community donated **over 17 metric tons** of food (17,068kg).
- We expanded our **school holiday food programme** to cover **every school holiday**, including half-terms.
- This school program accounted for approximately **50% of our total distribution**.

## How the Community Contributed

### Donor Group Contribution Highlights

**Supermarkets** Collection points at Sainsbury's, Co-op Winsley Road contributed an incredible **11,116 kg** of food.

**Schools & Churches** Schools collected **1,218kg**  
Local churches collected **1,412 kg**.

Support and food donations came from places like

Wadswick Green, Hartley Farm, and Lions. Weekly fresh veg from Grown Green (based at Hartley Farm) and apples from Avonleigh Orchard



## **Advice & Hub Services Community**

### **Services**

The Hub is more than just a food bank; it is a central resource for advice and community gathering.

### **Hope Debt Advice Service (HDAS)**

HDAS works in close collaboration with The Hub to provide professional, face-to-face debt, budgeting, and money management advice.

- HDAS referred **147 clients** to The Hub Foodbank —a **63% increase** from last year.
- HDAS remains regulated by the Financial Conduct Authority (FCA).

### **Hub Activities**

- **Job Club:** Held every Wednesday.
- **Agency Drop-ins:** We host monthly visits from the Police; Selwood

Housing; Rough Sleepers Team, and Victim Support. Smoke free Wiltshire attends twice a month to meet clients.

- **Support Groups:** External groups like Alcoholics Anonymous (AA), Cocaine Anonymous (CA), and U3A regularly hire our meeting room.

- **Business support:** Overt Design designed our new flyers and outside signage; Footfall Direct printed our new flyers, posters and business cards for free; Miller Knoll volunteer team did a charity afternoon and gave the Hub a deep clean and gifted us 8 brand new office chairs and 5 under desk lockable pedestals and £700; Rustiq Fitness ran a charity event; Dog and Fox hosted a quiz night; Vitality Spa ran a raffle; Hartley Farm - festive charity menu raised £500; £1000 SLR Consulting Ltd; £150 worth of Food gifted by Argos (Sainsbury's BoA); £200 worth of food gifted by our Sainsbury's Champion; Box of Carrier bags gifted by Tesco's; Punk Burger - event giving "50-burger give away + pay what you can afford" raised £250; Hartley Farm - festive charity menu raised £500;

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£250 Vouchers received from Trussell which has enabled us to buy items for the Foodbank-front table etc.

Coventry Building Society donated £1000

- **Charity group support :** Seniors Forum - £600; £100 from AA - Christmas donation for food boxes; £200 from the Lions; Giving Tree donations
- **Churches support :** Money from several churches

Holy Trinity: Carols Around the Tree £920.59; Minerva Concert £573.84; Street Market £307.30; Organ day £400

Zion Chapel Trowbridge £225;

St. Nicholas Winsley £500;

Parish of Freshford with Limpley Stoke and Hinton Charterhouse  
£464; Christchurch £267.50

United Church BoA £125.50

- **Wiltshire Council;** E-voucher money for supermarket vouchers for clients

- **New Initiative:** We opened as a **Grief/Kind Space**, run by the Sue Ryder charity.
- **Presentations by Cathy Hearn of The Hub and what it does to :**  
Wadswick Green; On Track Education; Christchurch Year 4's; Beavers; Rainbows; Radio interviews with LBC, Heart and West Wiltshire Radio
- **10 year celebration** - volunteers, Hub founder trustees, supporters, businesses and guests invited to the Hub to celebrate our tenth anniversary
- Purchase of a small freezer.

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## Our Incredible Volunteers

We simply could not function without the support of our dedicated volunteers.

### Team Power

- We have approximately **30 regular volunteers** who loyally offer their time.
- The team is typically **4–6 people daily**.
- Special thank you to our **8 volunteer drivers** who enable our delivery service.

### Training & Development

We invest in our team to ensure they provide the best support: We have recruited a number of new volunteers.

## Training in the year:

- Naloxone and drug awareness training with Turning Point •  
Dealing with Addiction - facilitated by members of CA
- Coventry Building Society did a Scam Awareness session during our coffee morning. This was very attended so Amy did two sessions during the morning
- Benefits Training.
- Trussell cluster meetings
- Regular health and well being meetings with local organisations •  
Safeguarding and health and safety yearly updates.

## A Digital Transformation

The team successfully managed the challenging transition from a largely paper-based organisation to a digital system.

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## Funding and Financial Health

The Hub is in a **healthy reserves position**, maintaining stability despite increasing operational costs.

### Key Financials

- **Total Income:** £44006.
- **Year-End Surplus:** £4079.
- **Main Income Source:** Donations and Community Events: £34,865.

## Fundraising Highlights

- Our biggest in-house fundraisers - the Christmas light switch-on and raffle, raised £2100. Wendy Laughlin - garden coffee and cake afternoon raised a fantastic - £264, Dog and Fox quiz raised £470
- **Grant** received from Wiltshire Council Community Board: **£2500**

- We continue to benefit from the **below-market-rate lease** granted by Clifton Diocese.



## **Treasurer's Report for the year ended 31<sup>st</sup> March 2025**

The Annual Treasurer's Report consists of the Income and Expenditure Account for the year, Notes to the Income and Expenditure Account, together with the Balance Sheet at the Year End.

The value of individual donations was similar to 2024, our costs mostly were lower than last year, particularly depreciation.

The Hub has completed the fifth year of a new lease for 5 years, extended to 7 at the same rent as the old lease and I am sure the Trustees join me in expressing appreciation to Clifton Diocese for the further grant of a lease at well below commercial rent value.

The Hub's reserves are in a very healthy position, we bear in mind that reserves are there for future costs or investments and also for when our income is less than our expenditure.



**Income and Expenditure Account for Year Ended 31<sup>st</sup> March 2025**

2025 2024

£ £

**Income Note**

Grants 1 2500 3250

Other Income 2 41506 40126 Total Income 44006 43376

**Expenditure**

Rent 7000 7000 Insurance 599 581 Contactless Charges 52 54  
Printing Postage & Stationery 710 1172 Payroll Costs 17651 17824  
Food for Foodbank 1781 1832 Light Heat & Power 2529 2823 Water  
496 448 Telephone & Internet 724 656 Repairs & Maintenance 96  
224 Fire Alarm maintenance 487 622 Refreshments 0 48 Advertising  
& Publicity 0 53 Cleaning 944 944 Reference Material 0 193 Website  
Support 346 144 Data protection registration 35 35 Gifts & donations  
700 141 Sundry 185 207 Depreciation of assets 5592 8204 Total  
Expenditure 39927 43205



**Balance Sheet at 31st March 2025**

**2025 2024**

**Assets**

Current Assets 167075 157944 Rent Deposit 1750 1750 Cash in Hand 6 73  
Coventry Building Society 154313 139891 Lloyds Bank 10771 15730  
Co-operative Bank 235 500

Equipment 0 0 At Cost 2347 2347  
less Depreciation 2347 2347

Fixtures and Fittings 17400 21896 At Cost 38754 38213  
less Depreciation 21354 16317

Computer Equipment 4329 4885 At Cost 11641 11641  
less Depreciation 7312 6756

Total Assets £188804 £184725

**Net Assets £188804 £184725**

Represented by

Friends of BoA Community

Healthcare Capital Fund 15725 15725 Refurbishment of Toilets 0 23740

Food for Foodbank Fund 13600 13600 Reserves b/fwd 155400 131489

Surplus for the year 4079 171

**Reserves c/fwd £188804 £184725** Page 10 of 14



£ £

1.

### Grants

Wiltshire Council Area Board 2500 3250 Total Grants 2500

3250

2.

### Other Income

Room Hire 300 650 Donations and Community Events 34865

34618 Interest 4108 3783 Gift Aid 2233 1075

Total Other Income 41506 40126 Page 11 of 14



## Current Challenges

- **Debt Advice Capacity:** Increased regulation and training requirements limit the Hope Debt Advice Service's ability to take on new clients.
- **Delivery Logistics:** Finding more regular drivers for requests outside of our local area remains difficult (some BA14 postcodes are within our catchment area).
- **Funding Vulnerability:** Hope Debt Advice Service's reliance on a single

corporate grant (Wessex Water) makes their future funding vulnerable.

## **Future Possibilities**

1. **Online Donations:** Launching the new website will enable easier online giving and access to Gift Aid forms.
2. **Community Larder:** Exploring the idea of expanding food provision by establishing a low-cost community larder/cupboard.
3. **Local Networking:** Extending our outreach to referral agencies to ensure they know about all the services we offer.



## **Our Trustees:**

We had 8 Trustees in the year, both nominated by three organisations (Bradford on Avon Town Council, Churches together and Bradford on Avon Community Area Network) and from the general public. The Trustees were:

Philip Secretan (Chair);

John Hutchinson (Treasurer);

Alison Wells;  
Graham Dove;  
Angie Hill;  
Wendy Brown;  
Jennie Parker;  
Alison Potter.

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**ongoing support.**



**Contact and Thank You**

**Thank You**

**We are profoundly grateful for your**

The Hub simply could not function without our wonderful volunteers, all who donate financially, and all who contribute food.

## Contact Us

- **Address:** Church Street, Bradford on Avon, BA15 1LS
- **Phone:** 01225 920748
- **Email:** [info@boahub.co.uk](mailto:info@boahub.co.uk)
- **Website:** [www.boahub.co.uk](http://www.boahub.co.uk)

**Charity Number: 1160807**



#### **4. Treasurer's Report for the year ended 31<sup>st</sup> March 2025**

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The Hub's reserves are in a very healthy position, we bear in mind that reserves are there for future costs or investments and also for when our income is less than our expenditure.

#### **4.1 Income and Expenditure Account for Year Ended 31<sup>st</sup> March 2025**

		2025 £	2024 £
<b><u>Income</u></b>	<b><u>Note</u></b>		
Grants	<u>1</u>	2500	3250
Other Income	<u>2</u>	41506	40126
Total Income		<hr/> 44006	<hr/> 43376

#### **Expenditure**

Rent	7000	7000
Insurance	599	581
Contactless Charges	52	54
Printing Postage & Stationery	710	1172
Payroll Costs	17651	17824
Food for Foodbank	1781	1832
Light Heat & Power	2529	2823
Water	496	448
Telephone & Internet	724	656
Repairs & Maintenance	96	224
Fire Alarm maintenance	487	622
Refreshments	0	48
Advertising & Publicity	0	53
Cleaning	944	944
Reference Material	0	193
Website Support	346	144
Data protection registration	35	35
Gifts & donations	700	141
Sundry	185	207
Depreciation of assets	<u>5592</u>	<u>8204</u>
Total Expenditure	39927	43205

<b><u>Surplus as at 31st March 2025</u></b>	<hr/> £4079	<hr/> £171
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## 4.2 Balance Sheet at 31st March 2025

	2025	2024
<b><u>Assets</u></b>		
Current Assets	167075	157944
Rent Deposit	1750	1750
Cash in Hand	6	73
Coventry Building Society	154313	139891
Lloyds Bank	10771	15730
Co-operative Bank	235	500
Equipment	0	0
At Cost	2347	2347
less Depreciation	2347	2347
Fixtures and Fittings	17400	21896
At Cost	38754	38213
less Depreciation	21354	16317
Computer Equipment	4329	4885
At Cost	11641	11641
less Depreciation	7312	6756
Total Assets	<u>£188804</u>	<u>£184725</u>
<b>Net Assets</b>	<u>£188804</u>	<u>£184725</u>
Represented by		
Friends of BoA Community Healthcare Capital Fund	15725	15725
Refurbishment of Toilets	0	23740
Food for Foodbank Fund	13600	13600
Reserves b/fwd	155400	131489
Surplus for the year	4079	171
<b>Reserves c/fwd</b>	<u>£188804</u>	<u>£184725</u>

### 4.3 Notes to the Income and Expenditure Account for Year Ended 31st March 2025

	2025 £	2024 £
<b>1.</b>		
<u>Grants</u>		
Wiltshire Council Area Board	2500	3250
	<hr/>	<hr/>
Total Grants	2500	3250
<b>2.</b>		
<u>Other Income</u>		
Room Hire	300	650
Donations and Community Events	34865	34618
Interest	4108	3783
Gift Aid	2233	1075
	<hr/>	<hr/>
Total Other Income	41506	40126

The HUB@BA15

Independent Examiner's report to the Trustees of the HUB@BA15


I report to the Trustees on my examination of the accounts of TheHUB@BA15 (The Trust) for the year ended 31<sup>st</sup> March 2025.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

- 1 accounting records were not kept in respect of The Trust as required, or
- 2 the accounts do not accord with those records.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed

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Eric Kirk

Qualification: Chartered Accountant (retired)

Address: 1 Chestnut Grove  
Upper Westwood  
Bradford on Avon  
Wilts BA15 2DQ

Date: 3rd. October 2025

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