

Healthwatch North Tyneside

Registered Charity No. 1160753

Financial Statements  
for the period 1 April 2023 to 31 March 2024

## Legal and Administrative Information

Name: **Healthwatch North Tyneside**

Registered Charity No: **1160753**

### **Trustees**

Julia Charlton (to November 2023)  
Judith Scott (to July 2023)  
Theresa Culpin  
Bea Groves-McDaniel  
Joanne Brown  
Jackie Doughty  
Paula McCormack  
Carol Nevison  
Peter Berrie (from November 2023)  
Iain Paul Greenway (from November 2023)  
Louise Jones (from November 2023)  
David Slater (from November 2023)

Address: Healthwatch North Tyneside  
2nd Floor, Wallsend Library and Community Hub  
16 The Forum  
Wallsend  
NE28 8JR

Bankers: Cooperative Bank and Charity Bank

Independent Examiner: Mark Thompson MAAT  
North Tyneside VODA  
2nd Floor, Wallsend Library and Community Hub  
16 The Forum  
Wallsend  
NE28 8JR

Trustee report for period ending 31 March 2024

Healthwatch North Tyneside

We are a Charitable Incorporated Organisation. Our Trustees are responsible for the overall management of the organisation, with day to day control being exercised by our Director who is assisted by a small team and volunteers. Key decisions are made at our Board meetings. Our meetings are open to the public and agendas and minutes are available on our website, where a copy of our constitution can also be downloaded. Our constitution provides details of our management processes including Trustee recruitment.

Our charitable purpose

The advancement of health and the relief of those in need by reason of youth, age, ill-health, disability or financial hardship:

- Providing information to the general public about health and social care services;
- making the views and experiences of members of the public known to providers of health and social care services and commissioners;
- enabling local people to have a voice in the development, delivery, improvement and equality of access to local health and social care services and facilities, and;
- providing training and the development of skills for volunteers and the wider community in understanding, scrutinising, reviewing and monitoring local health and care services and facilities.

2023/2024 Activity

This has been another busy and successful year for Healthwatch North Tyneside. We published our annual report for 2023/24 in July 2024, following the general election. This details our work for the period and can be found at: [www.healthwatchnorthtyneside.co.uk/report/annual-report-2023-2024](http://www.healthwatchnorthtyneside.co.uk/report/annual-report-2023-2024)

Highlights from our Annual Report include:

- Engaging with 2,746 residents of North Tyneside at **community events and activities** across the Borough.
- 817 people completing our fourth **Annual Survey**.
- We have improved how we feedback to residents and stakeholders about what people tell us in our general engagement activities by publishing three **'what we have heard' reports**.
- The recommendations from our experiences of **Autistic Adults** are being actioned through North Tyneside's Autism Strategy Delivery Plan.
- Our work funded through Community **Mental Health** Transformation involved working with service users and commissioners to design a new mental health support service which is expected to be commissioned when funding becomes available.
- We reflect on the accumulated impact of our ongoing focus on carers and work with North Tyneside's Carers Partnership Board to improve information and support for carers and increasing opportunities for carers to influence decision makers.

Our network of local Healthwatch across the North East and North Cumbria continued to strengthen thanks to funding from the NHS North East and North Cumbria Integrated Care Board. We at Healthwatch North Tyneside play an important role facilitating the work of our network as well as leading region wide projects. We receive, hold and administer all of the funds on behalf of the North East and North Cumbria Healthwatch Network and distribute the funds to members of the network - this funding is shown in these accounts as network activity and has resulted in a significant increase in the funds we manage.

Our main source of income for our core Healthwatch activities in North Tyneside during the financial year remained the statutory Healthwatch contract for the delivery of Healthwatch North Tyneside activities commissioned by North Tyneside Council. In addition, we were successful in attracting additional income in the year by working with, and for, partner organisations. Much of this has been carried forward into the next financial year to deliver projects. We also hold some funding on behalf of other partnerships we work with. We increased our retained funds by £17,106 which enables us to strengthen our organisation and create a new Involvement and Insight Officer role in the coming year. We also maintained our reserves at the level of £44,000 to ensure we can meet potential costs in the event of closure or unforeseen legal challenges.

Our Trustees confirm that they have complied with their duty to have due regard to the guidance on public benefit published by the Charity Commission in exercising their powers or duties.

Signed ..... On behalf of the Trustees

## INDEPENDENT EXAMINER'S REPORT

<b>Report to the trustees of</b>	<b>Healthwatch North Tyneside</b>		
<b>On accounts for the year ended</b>	<b>31 March 2024</b>	<b>Charity no</b>	<b>1160753</b>
<b>Respective responsibilities of trustees and examiner</b>	<p>The trustees of the organisation are responsible for the preparation of accounts; they consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 and that an Independent Examination is needed.</p> <p>It is my responsibility to:</p> <ul style="list-style-type: none"><li>· examine the accounts (under section 145 of the 2011 Act),</li><li>· follow the procedures laid down in the General Directions given by the Charity Commission (under section 145(5)(b) of the Act), and</li><li>· state whether particular matters have come to my attention.</li></ul>		
<b>Basis of independent examiner's statement</b>	<p>My examination was carried out in accordance with General Directions given by the Charity Commissioners. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on the accounts.</p>		
<b>Independent examiner's statement</b>	<p>In the course of my examination, no matter has come to my attention:</p> <ol style="list-style-type: none"><li>1. which gives me reasonable cause to believe that in, any material respect, the trustees have not met the requirements to ensure that:<ul style="list-style-type: none"><li>· proper accounting records are kept (in accordance with section 130 of the Act); and</li><li>· accounts are prepared which agree with the accounting records and comply with the accounting requirements of the Act; or</li></ul></li><li>2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.</li></ol>		

**Signed:**



**Date:**

2024

**Name:**

Mark Thompson MAAT

**Address:**

North Tyneside VODA

Spirit of North Tyneside Wing

2nd Floor, Wallsend Library and Community Hub, 16 The Forum

Wallsend, NE28 8JR

## Healthwatch North Tyneside

### Receipts & Payments Account to 31 March 2024

to 31 March 2024	2024			2023
	Unrestricted	Restricted	Total	Total
Notes	£	£	£	£
Receipts				
Contract Income	4	393,397	393,397	376,168
Grants	5		0	1,500
Sundry Income	6		0	2,485
Bank Interest		2,567	2,567	1,219
Total Receipts		395,964	0	381,372
Payments				
Salaries & National Insurance	7	182,648	182,648	168,832
Staff Costs and Development		3,054	3,054	3,156
Office Costs		25,831	25,831	25,704
Healthwatch NENC Network Activity Costs		147,649	147,649	113,905
Legal & Professional Fees		137	137	496
Consultancy			0	3,550
Engagement		13,302	13,302	38,605
Marketing and Communications		3,134	3,134	3,252
Volunteers		3,103	3,103	1,290
Total Payments		378,858	0	358,790
Surplus/Deficit for the period		17,106	0	22,582
Funds at 1 April 2023		104,028	0	81,446
Total Funds at 31 March 2024		121,134	0	104,028

**Healthwatch North Tyneside**

**Balance Sheet as at 31 March 2024**

		<b>2024</b>	<b>2023</b>
		<b>£</b>	<b>£</b>
<b>Current Assets</b>			
Cash at Bank & in Hand		192,977	343,535
Debtors		18,907	
<b>Total Current Assets</b>		<b>211,884</b>	<b>343,535</b>
<b>Current Liabilities</b>			
	<b>8</b>	<b>90,750</b>	<b>239,507</b>
<b>Net Assets at 31 March</b>		<b>121,134</b>	<b>104,028</b>
<b>Represented By:</b>			
Restricted Funds		0	0
Designated Funds	<b>9</b>	44,000	40,000
Unrestricted Funds		77,134	64,028
		<b>121,134</b>	<b>104,028</b>

The financial statements were approved by the following members of the Trustees :

Signed.....

Position.....

Signed.....

Position.....

Date

# Healthwatch North Tyneside

## Notes to the Financial Statements

as at 31 March 2024

- 1 The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) – Charities SORP (FRS 102), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006

Healthwatch North Tyneside meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes (s).

- 2 Healthwatch North Tyneside is a registered charitable incorporated organisation with the Charity Commission, Registration no 1160753.  
It is governed by a Board of trustees.
- 3 No remuneration was paid to trustees during the year for the period 1 April 2023 to 31 March 2024.

4 Contract Income:	Recd
North Tyneside Council (Main contract)	166,924
Adult Social Care User Engagement Funding	18,907
Community Mental Health Transformation Involvement Project (NHS funding)	17,871
North East and North Cumbria Intergrated Care Board (ICB) – Healthwatch Network	36,431
Funding for North Tyneside Activity and Network Support Activity.	
Learning Disabilities Engagement (North Tyneside Council)	2,900
Health Inequalities Engagment Funding (North Tyneside Council and NHS England funding)	619
Vaccine Inequalities Engagement Funding (North Tyneside Council Public Health team and NHS funding)	600
<b>Income managed on behalf of partners</b>	
NHS England/Academic Health Science Network – Secure Data Environment	6,846
Programme Engagement Activity (Passed to Experts by Experience)	
North East and North Cumbria ICB – Healthwatch Network Funding – passed to members of NENC Healthwatch Network.	142,299
<b>Total Contract Income</b>	<b>393,397</b>

**Deferred Contract Income:**

Community Mental Health Transformation Involvement Project Funding	44,991
NENC ICB Funding (North Tyneside Activity and Network Support Activity)	3,000
Health Inequalities Engagment Funding (North Tyneside Council and NHS England funding)	1,588
Learning Disabilities Engagement (North Tyneside Council)	7,093
Vaccine Inequalities Engagement Funding (North Tyneside Council Public Health team and NHS funding)	3,000

**Funds managed on behalf of Partners**

NENC ICB Funding held on behalf of Healthwatch Network Activity in North East and	17,003
NCA Cancer Information Holding account	6,411
NHS England/Academic Health Sicience Network – Secure Data Environment	655
Programme Engagement activitivy (Passed to Experts by Experience)	

**83,741****7 Total Salary & NI costs for 2023/24 was £182,648**

The average number of employees was 7.

**8 Current Liabilities**

Sundry Creditors	7,009
Deferred Income	83,741
	90,750

**9 Designated Fund – Legal Liability Fund**

This is in place to cover closing costs for the organisation, so it can fulfil its legal obligations, e.g. Redundancy payments, leases, etc.	44,000
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