

Healthwatch North Tyneside  
Registered Charity No. 1160753

Financial Statements  
for the period 1 April 2021 to 31 March 2022

## Legal and Administrative Information

Name: Healthwatch North Tyneside

Reg'd Charity No: 1160753

**Trustees** Julia Charlton  
Judith Scott  
Steven Nicklin (to May 2021)  
Natalie Underwood (to September 2021)  
Beth Allan (to January 2022)  
Theresa Culpin  
Bea Groves-McDaniel  
Joanne Brown (from December 2021)  
Jackie Doughty (from September 2021)  
Paula McCormack (from October 2021)  
Carol Nevison (from March 2022)

Address: Healthwatch North Tyneside  
Spirit of North Tyneside Wing  
2nd Floor, Wallsend Customer First Centre  
16 The Forum  
Wallsend  
NE28 8JR

Bankers: Cooperative Bank

Independent  
Examiner: Mark Thompson MAAT  
North Tyneside VODA  
Spirit of North Tyneside Wing  
2nd Floor, Wallsend Customer First Centre  
16 The Forum  
Wallsend  
NE28 8JR

## Trustee report for period ending 31 March 2022

### Healthwatch North Tyneside

We are a charitable incorporated organisation. Our Trustees are responsible for the overall management of the organisation, with day to day control being exercised by our Director who is assisted by a small team. Key decisions are made at our Board meetings. Our meetings are open to the public and agendas and minutes are available on our website, where a copy of our constitution can also be downloaded. Our constitution provides details of our management processes including Trustee recruitment.

### Our charitable purpose

The advancement of health and the relief of those in need by reason of youth, age, ill-health, disability or financial hardship:

- Providing information and advice to the general public about health and social care services;
- making the views and experiences of members of the public known to providers of health and social care services and commissioners;
- enabling local people to have a voice in the development, delivery, improvement and equality of access to local health and social care services and facilities and;
- providing training and the development of skills for volunteers and the wider community in understanding, scrutinizing, reviewing and monitoring local health and care services and facilities.

This has been another busy and successful year for Healthwatch North Tyneside as we continued to operate throughout the coronavirus pandemic. Some of the highlights are:

- Improved access to health and care information by working with partners to develop the Living Well North Tyneside Website (launched September 2021) and creating and distributing 3 editions of the Living Well North Tyneside Magazine.
- Continued to support the Covid vaccination programme by working with the NHS in North Tyneside, North Tyneside Council and Tynehealth to coordinate communications about the programme with residents, gather feedback about people's experiences of the vaccine programme and using feedback to improve the delivery of services and supporting the roll out of the vaccine programme and vaccine centres.
- Supported individuals to access the services and support they need
- Gathered feedback about people's experiences of accessing care and support, with particular focuses on: dental services, menopause support, pharmacy and medications, accessing GP services and carers. We value the support of our partners in supporting us to hear local people's voices.
- We also continued to work with our partners in the public and voluntary sectors to help to improve services and we are grateful for the cooperation given to us.
- Our main source of income during the financial year remained the statutory Healthwatch contract for the delivery of Healthwatch North Tyneside activities commissioned by North Tyneside Council. However, we were also successful in attracting additional income in the year by working with, and for, partner organisations. We also hold some income on behalf of partnerships we work with. Some of the work commissioned and partnership work continues into the next financial year. We increased our retained funds by £5,145. We also reviewed our level of reserves and maintained the level at £37,000 so that we could meet potential costs in the event of closure or unforeseen legal challenges.

**Our Annual Report:**

<https://healthwatchnorthtyneside.co.uk/report/annual-report-2021-2022/>

provides more detail about our work during 2021/22. It talks about the changes within our organisation and our priorities for the coming year. The Covid 19 pandemic continues to shape our plans and practices. Working collectively with others in the Borough to benefit our citizens is more important than ever.

Our Trustees confirm that they have complied with their duty to have due regard to the guidance on public benefit published by the Charity Commission in exercising their powers or duties.

Signed BS Neeson..... On behalf of the Trustees

## INDEPENDENT EXAMINER'S REPORT

Report to the  
trustees of

**Healthwatch North Tyneside**

On accounts for  
the year ended

**31 March 2022**

**Charity no 1160753**

Respective  
responsibilities  
of trustees and  
examiner

The trustees of the organisation are responsible for the preparation of accounts; they consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 and that an Independent Examination is needed.

It is my responsibility to

- examine the accounts (under section 145 of the 2011 Act),
- follow the procedures laid down in the General Directions given by the Charity Commission (under section 145(5)(b) of the Act), and
- state whether particular matters have come to my attention.

Basis of  
independent  
examiner's  
statement

My examination was carried out in accordance with General Directions given by the Charity Commissioners. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on the accounts.

Independent  
examiner's  
statement

In the course of my examination, no matter has come to my attention:

1. which gives me reasonable cause to believe that in, any material respect, the trustees have not met the requirements to ensure that:

- proper accounting records are kept (in accordance with section 130 of the Act); and
- accounts are prepared which agree with the accounting records and comply with the accounting requirements of the Act; or

2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

**Signed:**



**Date:**

**23rd November 2022**

**Name:**

**Mark Thompson MAAT**

**Address:**

**North Tyneside VODA  
Spirit of North Tyneside Wing  
2nd Floor, Wallsend Customer First Centre  
16 The Forum  
Wallsend  
NE28 8JR**

# Healthwatch North Tyneside

## Receipts & Payments Account to 31 March 2022


		2022			2021
		Unrestricted	Restricted	Total	Total
	Notes	£	£	£	£
<b>Receipts</b>					
Contract Income	4	202091		202091	145560
Partnership Income				0	8312
Sundry Income		50		50	
Bank Interest		232		232	273
<b>Total Receipts</b>		<b>202373</b>	<b>0</b>	<b>202373</b>	<b>154145</b>
<b>Payments</b>					
Salaries & National Insurance	5	133561		133561	110985
Staff Costs and Development		1518		1518	5194
Office Costs		24040		24040	12736
Legal & Professional Fees		1522		1522	1541
Engagement		34716		34716	8570
Marketing and Communications		2048		2048	14138
Volunteers		415		415	853
<b>Total Payments</b>		<b>197820</b>	<b>0</b>	<b>197820</b>	<b>154017</b>
Surplus/Deficit for the period		4553	0	4553	10998
Funds at 1 April 2021		76893	0	76893	65767
<b>Total Funds at 31 March 2022</b>		<b>81446</b>	<b>0</b>	<b>81446</b>	<b>76765</b>

# Healthwatch North Tyneside

## Balance Sheet as at 31 March 2022

		2022 £	2021 £
<b>Current Assets</b>			
Cash at Bank & in Hand		189562	69146
Debtors	7	28994	18038
<b>Total Current Assets</b>		<u>218556</u>	<u>87184</u>
<b>Current Liabilities</b>	8	137110	10291
<b>Net Assets at 31 March</b>		<u>81446</u>	<u>76893</u>
<b>Represented By:</b>			
Restricted Funds		0	0
Designated Funds	9	40000	40000
Unrestricted Funds		41446	36893
		<u>81446</u>	<u>76893</u>

The financial statements were approved by the following members of the Trustees :

Signed.....

Position.....

Signed.....

Position.....

Date 28/11/22

## Healthwatch North Tyneside

### Notes to the Financial Statements as at 31 March 2022

- 1 The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - Charities SORP (FRS 102), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006

Healthwatch North Tyneside meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes (s).

- 2 Healthwatch North Tyneside is a registered charitable incorporated organisation with the Charity Commission, Registration no 1160753. It is governed by a Board of trustees.
- 3 No remuneration was paid to trustees during the year.  
for the period 1 April 2021 to 31 March 2022

**4 Contract Income:**

North Tyneside Council (Main contract)	141,262
Living Well North Tyneside	1,012
ESFA (Apprentice)	1,500
ASC	16,000
CMHT	4,705
Livi and GP Access	6,700
LWNT Holding account	22,793
NCA Holding account	1,900
Vaccine Engagement	6,219

<b>Total Contract Income</b>	<b>202,091</b>
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**Deferred Contract Income:**

CHMT	97,971
ICS	15,000
NCA Holding account	7,011
Vaccine Engagement	7,781

**127,763**

- 5 Total Salary & NI costs for 2021/22 was £130,247  
The average number of employees was 7.
- 6 The cost for Independent Examination for the year will be £500
- 7 **Current Debtors:**
- |                |        |
|----------------|--------|
| Sundry Debtors | 28,019 |
|----------------|--------|
- 8 **Current Liabilities**
- |                  |                |
|------------------|----------------|
| Sundry Creditors | 9,347          |
| Deferred Income  | 127,763        |
|                  | <u>137,110</u> |

**9 Designated Fund - Legal Liability Fund**

This is in place to cover closing costs for the organisation, so it can fulfil its legal obligations, e.g. Redundancy payments, leases.etc.