



Charity Number: 1160750

Trustees' Annual Report for the period
From 1 November 2019 to 31 October 2020

Charity name: Hope4BarkingDagenham

Other name charity is known by: H4BD

Registered charity number: 1160750

Charity's principal address: Bethel Christian Centre
170 Bennetts Castle Lane
DAGENHAM
RM8 3XP

Names of the charity trustees who manage the charity

Trustee name	Office	Dates acted if not the whole year	Name of person (or body) entitled to appoint trustee
Nicholas David Hilliard	Chair		Trustees
Jeff Potter	Vice Chair		Trustees
Charles Goddard	Trustee (resigned as chair in September 2019)		Trustees
Arthur Berrian	Trustee		Trustees
Jeff Potter	Trustee		Trustees
Princilla John	Trustee	Resigned December 2019	Trustees

Structure, governance and Management

Description of the charity's trusts

Type of governing document: Charitable Incorporated Organisation(CIO)
Constitution

How the charity is constituted: Charitable Incorporated Organisation(CIO)
Constitution

Trustee selection methods: Appointed by Trustees

Additional organisational structure.

An operational Manager was engaged by means of a service level agreement (SLA) in March 2015 to provide overall management of the night shelter and

to assist guests into benefits and accommodation (on going). Night Shelter managers have also been engaged by means of a service level agreement (SLA) to manage the Night Shelter each night and to ensure the smooth running and safety of the guests and volunteers. The Operations Manager line-manages the Night Shelter Managers. The night Shelter Managers and the Operations Manager are line-managed by the Chair of Trustees. This structure was implemented to manage risk more effectively. The Operations Manager reviews policies and procedures and establishes effective links with local agencies, the council, housing partners and the police.

H4BD work closely with the voluntary sector, local churches and Barking Churches Unite. These churches provide volunteers to help each night with cooking, cleaning and providing other appropriate support to service users. Volunteers undergo appropriate Night Shelter training, safeguarding training and DBS checks.

The Source provides a postal address for benefit applications.

Objectives and activities.

The relief of poverty and distress among people including (but not restricted to) those who have become homeless as a result to release from prison, addiction issues, or relationship break ups, through the provision of a night shelter refuge, counselling, advice, guidance and other support responsive to their needs and in accordance with Biblical principle.

In summary, following support is provided to guests attending the night shelter:

1. Provision of a Night Shelter for up to 20 homeless people (guests) until forced to close suspend the shelter operations in April 2020 due to Covid restrictions.
2. Assistance to apply for benefits.
3. Assistance to gain accommodation.
4. Provision of a meal each night at the Night Shelter.
5. General support given for the emotional and spiritual well-being.
6. Clothing assistance provided.
7. Sign posting to other services.

Achievements and Performance

Outcomes for the period from 1 November 2019 to 31 October 2020:

Over 30 Volunteers served from over 9 churches including 7 Anglican churches from the Barking and Dagenham Deanery:

St. Patricks St. Erkenwald's Christ Church Dagenham Parish Church St Elisabeths's and St. Chads. 5 church venues were used to host the shelter during this period of time; Christ Church, Barking Baptist, Oxlow lane Baptist, London city Mission Hall Bennett's Castle Lane, and Chadwell Heath Baptist Church.

During this period of time Hope 4 Barking and Dagenham provided 6740 bed spaces and operated at 90% capacity on average for the whole period. The nightshelter was at or near 100% full from December to February.

We have had more than 100 individuals stay with us 64% men 36% women. The average stay being about 5 weeks. We have had over 220 official referrals to the night shelter. Including more than 80 walk ins where the

individual has been sign posted to our partner organisation The Source at Vicarage fields Shopping Centre. The rest from outside agencies.

Our main referring agencies are:

John Smith House
Red Lion (Drug and Alcohol support team)
Probation
Citizens Advice Bureau
Welcome Centre
Ramfel
Prisoner Resettlement
Social Services
Christians Against Poverty
Solace Women's Aid
Salvation Army (Anti Trafficking department)
Police
Mental Health Street Triage Team
MP's
Streek Link
Goodmayes Hospital
Queens Hospital
Newham Hospital
Thurrock Council

More than 80 of the people who stayed with us have a diagnosed mental health condition and are medicated for these conditions. The most prolific diagnosis is depression and anxiety followed closely by personality disorders.

A significant proportion of guests were in employment when entering the night shelter. 30 guests have gained full time employment since accessing the night shelter

During the year our operations manager has facilitated the housing of over 60 individuals either directly or in partnership with other agencies.

Covid Impact

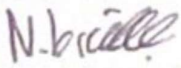
Covid-19 had a significant impact on the charity's night shelter operations in 2020. Hope 4 Barking Dagenham operates a communal shelter and such was not able to open the shelter post March 2020 due to the government guidance in force. At the beginning the first lockdown the shelter was able to work with the Greater London Authorities "Everyone In" initiative which provided an individual hotel room for all homeless people in London who were sleeping in night shelters. Shortly after the first lockdown came into effect the shelter was extended its opening hours to provide a 24-hour shelter for its guests while the scheme secured the necessary hotel accommodation and pre-entry medical checks. During this short period, we were able secure permanent accommodation for around 25% of the guests in the shelter, with the remaining guest all being transferred to hotel accommodation. Once guest had been transferred to the hotels, shelter managers continued to provide support to the guests via regular phone calls.

The shelter was not able to open its night shelter services for the remainder of 2020 due to government restrictions. During this time our operations manager continued to provide support to referrals all received, including assistance with applying for benefits, housing and other support services.

Declaration

The trustees declare that they have approved the trustees report above.

Signed on behalf of the charity's trustees.

Signatures	
Full Name	Nicholas Hilliard
Position	Chair of Trustees Board

Date

25th March 2022



CHARITY COMMISSION
FOR ENGLAND AND WALES

Hope4BarkingDagenham

1160750

Receipts and payments accounts

CC16a

For the period
from

Period start date
01-Nov-19

To

Period end date
31-Oct-20

Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Brought Forward Accounts	9,548	-	-	9,548	816
Donations	3,475	-	-	3,475	8,981
Grants	20,005	5,000	-	25,005	31,498
Other	131	-	-	131	159
Fundraising events	15	-	-	15	577
Loans From trustees	-	-	-	-	4,225
	-	-	-	-	-
	-	-	-	-	-
Sub total (Gross income for AR)	33,174	5,000	-	38,174	46,256
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	33,174	5,000	-	38,174	46,256
A3 Payments					
Operations manager	9,900	-	-	9,900	9,900
Shelter Managers	21,630	-	-	21,630	18,200
Other	111	-	-	111	56
Equipment	122	-	-	122	3,855
Insurance	-	-	-	-	472
Rent deporit Grant	-	350	-	350	4,225
London marathon place	396	-	-	396	-
Food	61	-	-	61	-
	-	-	-	-	-
Sub total	32,220	350	-	32,570	36,708
A4 Asset and investment purchases, (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	32,220	350	-	32,570	36,708
Net of receipts/(payments)	954	4,650	-	5,604	9,548
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	-	-	-	-	-
Cash funds this year end	954	4,650	-	5,604	9,548

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Cash at bank	954	4,650	-
		-	-	-
		-	-	-
	Total cash funds	954	4,650	-
	(agree balances with receipts and payments account(s))	OK	OK	OK
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
B3 Investment assets			-	-
			-	-
			-	-
			-	-
			-	-
B4 Assets retained for the charity's own use			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
B5 Liabilities			-	
			-	
			-	
			-	
			-	
Signed by one or two trustees on behalf of all the trustees	Signature	Print Name	Date of approval	
	N. Hilliard	Nicholas Hilliard	25/03/2022	