

THE HUB@HENLEY COMMUNITY CENTRE CIO

England & Wales · Charity number 1160710

Details

Other names	THE HUB@HENLEY COMMUNITY CENTRE CHARITABLE INCORPORATED ORGANISATION, THE HUB@HENLEY COMMUNITY CENTRE
Status	Registered
Legal form	CIO
Registered	2015-03-02
Register	View on the Charity Commission register

Contact

Address	2 The Coach Houses High Street Henley-In-Arden B95 5FN
Phone	01564795041
Email	john@garnerharris.co.uk
Website	thehubathenley.com

Activities

Objects: TO FURTHER OR BENEFIT THE RESIDENTS OF HENLEY-IN ARDEN AND THE NEIGHBOURHOOD, WITHOUT DISTINCTION OF SEX, SEXUAL ORIENTATION, RACE OR OF POLITICAL, RELIGIOUS OR OTHER OPINIONS BY ASSOCIATING TOGETHER THE SAID RESIDENTS AND THE LOCAL AUTHORITIES, VOLUNTARY AND OTHER ORGANISATIONS IN A COMMON EFFORT TO ADVANCE EDUCATION AND TO PROVIDE FACILITIES IN THE INTERESTS OF SOCIAL WELFARE FOR RECREATION AND LEISURE TIME OCCUPATION WITH THE OBJECTIVE OF IMPROVING THE CONDITIONS OF LIFE FOR THE RESIDENTS. IN FURTHERANCE OF THESE OBJECTS BUT NOT OTHERWISE, THE TRUSTEES SHALL HAVE POWER: TO ESTABLISH OR SECURE THE ESTABLISHMENT OF A COMMUNITY CENTRE AND TO MAINTAIN OR MANAGE OR COOPERATE WITH ANY STATUTORY AUTHORITY IN THE MAINTENANCE AND MANAGEMENT OF SUCH A CENTRE FOR ACTIVITIES PROMOTED BY THE CHARITY IN FURTHERANCE OF THE ABOVE OBJECTS.

Activities: The Hub is a centre for the whole community. It has sessions for families, young people and senior citizens. It provides counselling, IT courses and a place of safety to all who need it. It operates in and around Henley-in-Arden.

Classification

- **How:** Provides Buildings/facilities/open Space, Provides Services
- **What:** Education/training, Recreation
- **Who:** Children/young People, Elderly/old People

Geography

- Warwickshire

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£64,108	£60,915	-	-
2024-03-31	£41,946	£48,639	-	-
2023-03-31	£42,607	£51,401	-	-
2022-03-31	£48,343	£46,838	-	-
2021-03-31	£56,602	£31,875	-	-

Trustees

Name	Role	Appointed
PENNY STOTT	Chair	2015-09-29
Alex Harden		2026-05-12
Christine Duffin		2018-09-27
Derek Hill		2018-09-27
GAIL SHUTTLEWORTH		2017-05-11
JOHN GARNER		2015-04-01
PETER CRATHORNE		2015-04-01
Peter William Ford		2018-09-25
Rakyan Tanjung		2025-09-30
TIM STURGES		2017-05-11

THE HUB@HENLEY COMMUNITY CENTRE CIO

England & Wales - Charity number 1160710

Accounts

The Hub at Henley Community Centre CIO
Annual Report for the year ending 31st March 2025
Charity Number 1160710

Introduction

This report has been prepared under the regulations supervised by the Charity Commission. The Charitable Incorporated Organisation was formed on 2nd March 2015 and received by transfer from the Henley-in-Arden War Memorial Trust (Charity Number 229334), the assets, property and responsibility for the lease from Warwickshire County Council on 1st September 2015. This report covers the period from 1st April 2024 to 31st March 2025.

1. Chairman's Report

I have now been chairman for a year and need to thank the other trustees for the support they have given me in this role. Our trustees deserve much thanks for the work they do throughout the year providing governance, guidance and support to the staffing team. They work tirelessly to perform many responsibilities, such as financial accounting, regular review of procedures, operational support, and generation of income. Without them, the Hub would not be the lively place it is today.

Following on from the free Cranfield Trust consultation, we appointed someone to help apply for funding and this is bearing fruit. We received a significant sum of money for additional youth activities and with other donations / grants, our income exceeded expectations. Our main source of income is and will continue to be our local supporters and local organisations, who so generously continue to put their hands in their pockets. Without this, we would be nowhere.

Our youth staff consisted usually of three ladies and one man and the centre also employed a Trust Administrator, a cleaner and part way through the year, outsourced the Fund Raiser. Our staff and session volunteers still deliver that energy and professionalism that provides our full timetable of high quality activities for the young people and others in our community. They are the ones that are committed to ensuring that our service makes a real difference to our community.

2. How our Objectives Deliver Public Benefit

Constitutional objectives:

To further or benefit the residents of Henley-in-Arden and the neighbourhood, without distinction of sex, sexual orientation, race or of political, religious or other opinions by associating together the said residents and the local authorities, voluntary and other organisations in a common effort to advance education and to provide facilities in the interests of social welfare for recreation and leisure time occupation with the objective of improving the conditions of life for the residents.

In furtherance of these objects but not otherwise, the trustees shall have power:

To establish or secure the establishment of a community centre and to maintain or manage or cooperate with any statutory authority in the maintenance and management of such a centre for activities promoted by the charity in furtherance of the above objects.

All the activities set out below match our objectives perfectly and justify the wide range of duties and responsibilities carried out to a high degree.

(a) Hub-a-Bubbas

This is a group for parents and babies that meet each week. Total attendances for 2024-25 was 362 adults, at an average 6.2; and 478 children at an average attendance of 8.2. This provides a welcoming environment for young children and their parents. The children are entertained with a wide variety of stimulating equipment and activities. There is often an opportunity for them to see if they wish to sit and listen to a story and some musical activities. For the parents there is an opportunity for them to talk together and share their experiences and offer support to each other.

(b) After School Coffee Bar

This group meets Mondays to Wednesdays from 3.15 to 4.30 pm and is staffed each session by two volunteers and one part-time youth worker. Total attendance for 2024-25 was 3590 young people coming into the coffee bar and staying for at least 10 minutes and significant activities were undertaken during that period by 264 attendances. The average number of contacts made for these sessions was 42, with significant activities taking place with an average of 3.2 young people. The environment created is meant to be relaxed and informal, allowing young people to chill out after school whilst waiting for their parents, whilst others choose to stay with their friends and chat. A youth leader is available to counsel young people, steer them in the right direction, give them the opportunity to express their frustrations of the day and to provide them with relaxation before they make their journey home. Young people have an opportunity to receive free toast and hot chocolate or squash. They can also purchase a limited number of items such as sweets, chocolates and soft drinks.

(c) Youth Club

Our mission is to facilitate socialisation with education among the children, foster connections with their peers, and enhance their self-esteem through the creation of inclusive games and projects.

The youth club met only on Mondays and Wednesdays until September, when funding from a grant enabled us to open an additional evening on Tuesdays for 9 to 11 year olds. This started with low numbers, but rapidly increased, as did our senior youth sessions. The numbers attending the new younger age session was 108 with an average attendance of 6.4 and 22 registered members. The Tuesday club engages children in a diverse array of activities, including sports, physical exercises, arts and crafts, cooking, and outdoor pursuits.

So the club now meets on Mondays, Tuesdays and Wednesdays with each evening usually being staffed by two youth leaders and one volunteer. Mondays were focused more on opportunities for creative and artistic activities, whilst the Wednesday club focused on sporting ones. We have enhanced our operations by renting facilities from Henley Secondary School during the winter months, thereby providing the young participants with increased space for sports activities. The number of attendances in 2024-25 for the older age session was 600 with an average attendance of 8.7 and peak attendance of 22.

The satisfaction rating of 7.95 out of 10 was shown in our survey and we are working to improve upon this.

Furthermore, during the summer of 2024, we fulfilled our objective of offering at least one free excursion outside of Henley each year, by including some of the young people on the trip to Weston Super Mare.

(d) Thursday Club

This seniors group meets on a Thursday morning every week except when Christmas occurs on a Thursday. Total number of attendances in 2024-25 was 1163; average attendance was 23 and the satisfaction average was 9.8 out of 10. This group is run by Derek Hill, Peter Crathorne, Kath Beck, John and Pat Bates, Pam Byrne and Cailin Gallagher. It catered for those of a more senior age who like to just sit and relax and have a good old chat over a cup of coffee. Each week there is also an opportunity to play games such as pool and that's enjoyed mainly by the men. During the year we celebrated Christmas and we enjoyed everybody's birthday. Over half the group enjoyed a day out to Weston-Super-Mare, taking advantage of the Hub's big day out in July 2024.

(e) Tuesday Club

This is a smaller group of senior men who meet up every Tuesday just to play pool; total attendances in 2024-25 were 69 with an average of 4 and a satisfaction rate out of 9.3 out of 10. Although we have tried to increase the numbers, so far this has been unsuccessful. At the same time, we provide an opportunity for people to undertake training using the laptops and iPads as part of a Learn My Way programme that provides free support for solving problems and developing skills.

(f) 24 Hour Help Line

This is staffed by one volunteer and answers an average of three telephone calls each week. It is impossible to summarise how these calls develop as it can range from just a chat on the telephone; a longer discussion on some issue; a problem which can be solved over the phone; or we can arrange a meeting at the hub to provide support. We undertake a home visit when appropriate and if the issue is too complicated ultimately pass them on to more expert assistance.

(g) Support in the Financial Crisis

In order to provide equality for all our attendees no specific charges are required but we encourage people to make a donation towards the specific costs of each activity

if they feel they can. For example the Thursday club attendees generally pay £4 per session but this is seen as a donation. For the youth clubs no charge is required but we have had donations from some of the parents.

The Learn My Way Centre has also sourced a supply of free Sim cards for mobile phone accounts which under certain circumstances we can offer to people who are struggling to maintain communications because of the cost of having a landline or mobile phone.

Those in need also have access to small emergency loans.

3. Volunteers

The records show that 21 registered volunteers delivered 2460 hours in 2024-25.

Volunteers assist with the youth work, they also run our free online IT training centre, the Senior Citizens provision, the after school coffee bar, supporting the work of the parenting project, substituting for staff vacancies where recruitment has been difficult and working with our wonderful sponsoring tradesmen to maintain the building. The volunteers assist our 4 paid youth leaders and caretaker/cleaner in delivering the wide ranging and effective programme.

4. Finance Report

The income and expenditure statement and balance sheet may be read alongside this report. Income exceeded expenditure this year to give a surplus of £3,192. Originally the budget predicted a £11,500 deficit but several successful grant applications and increased business sponsorship helped to turn things around.

Since September we have had Mark Clarke to help apply for grants, which is proving very fruitful. We still rely heavily for funds from our local supporters, both individuals and organisations, and are extremely grateful for these.

5. Reserves Policy

The Trust maintains a policy of a minimum holding of usable funds of three months anticipated expenditure. In addition it has implemented a long term maintenance fund mainly aimed at the eventual replacement of the roof of the building.

6. Future Plans

The challenge, as always, is how to obtain the funds to sustain the services we provide to the people of Henley and the surrounding district. Also, we need to find a couple more trustees; if possible, somewhat younger than most of those already in the role.

7. Administrative External Relationships

Bank: Barclays Bank Ltd
Registered office: 1 Churchill Place, London E14 5HP

Accounts Examiner: Ian Fox

Solicitors: None appointed, when required the trust goes out to tender

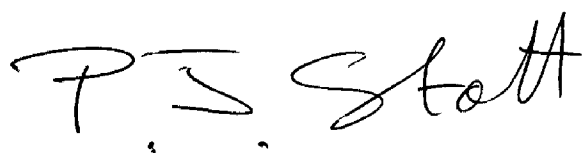
Landlord: Warwickshire County Council

8. Trustees:

Penny Stott	Co-opted (Chairman)
Rob Houlston	Co-opted (Vice Chairman)
John Garner	Community Representative (Treasurer)
Cecile Wong	co-opted (Secretary)
Gail Shuttleworth	Community Representative
Peter Crathorne	Centre Users Representative
Chris Duffin	Community Representative
Derek Hill	Centre Users Representative
Peter Ford	Community Representative
Margaret Tomlinson	Community Representative
Jayne McClean	Co-opted
Tim Sturges	Co-opted

This report was presented to the Annual General Meeting of the Trust on 30th September 2025 and approved for signature by the chairman at a meeting of the trustees held on the same day.

Penny Stott (Chairman)

A handwritten signature in black ink that reads "P. S. Stott". The signature is written in a cursive style with a large initial "P" and "S".

12th September 2025

The Hub at Henley Community Centre CIO

Financial Activities

April 2024 - March 2025

	TOTAL
Income	
A Income	
Business Sponsorship	8,487.13
Donations	1,737.09
Donations (gift aided)	10,440.24
Total Donations	12,177.33
Fund raising income	2,309.00
Gift Aid refund	5,198.52
Grants	23,793.50
Interest Income	529.09
Total A Income	52,494.57
B Buildings income	
Lettings	1,782.00
Office income	21.95
Total B Buildings income	1,803.95
C Internal activities	
Coffee Bar sales	3,077.59
HUBBA BUBBAS	283.06
Special Events income	1,620.98
Thursday Seniors income	4,827.94
Total C Internal activities	9,809.57
Total Income	£64,108.09
TOTAL	£64,108.09
Expenditures	
Computer and Internet Expenses	50.40
Depreciation Expense	500.00
Fund raising expense	1,232.69
Grant raising expense	1,190.00
P Property	
Advertising and Promotion	25.00
Cleaning	117.80
Insurance Expense	2,660.30
Licences & permits	371.68
Office/General Admin	529.97
Rates	109.78
Repairs and Maintenance	1,541.81
Car Park resurfacing	4,882.40
Total Repairs and Maintenance	6,424.21
Software rental	871.08
Telephone, Computer and Internet Expenses	1,143.44
Utilities	2,212.12
Total P Property	14,465.38

The Hub at Henley Community Centre CIO

Financial Activities

April 2024 - March 2025

	TOTAL
Payroll Expenses	
Pension	2,374.00
Taxes	55.07
Taxes (deleted)	0.00
Wages	32,269.77
Total Payroll Expenses	34,698.84
S Staffing	
DBS checks	163.00
Staffing costs	56.04
Training	679.20
Total S Staffing	898.24
W Internal Activities	
Coffee Bar expenditure	2,929.55
HUBBA BUBBAS expenses	184.07
Special Events	1,669.85
Thursday Seniors expenditure	2,554.11
Youth Club activities	542.20
Total W Internal Activities	7,879.78
Total Expenditures	£60,915.33
NET OPERATING INCOME	£3,192.76
NET INCOME/(EXPENDITURE)	£3,192.76

17 Brook End Drive
Henley-in-Arden

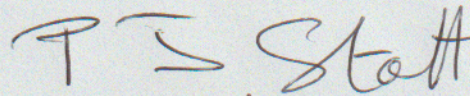
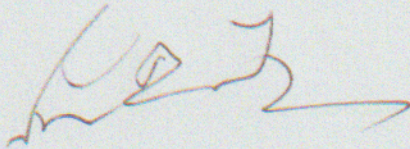
21st August 2025

Accounts for the period ended 31st March 2025

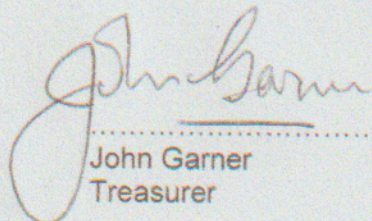
I have reviewed the Profit & Loss account and Balance Sheet at 31 March 2025 and confirmed that they are in accord with the records and explanations received. I have not conducted an audit.

Ian Fox

Signed:



.....
Penny Stott
Chairman



.....
John Garner
Treasurer

THE HUB@HENLEY COMMUNITY CENTRE CIO

England & Wales - Charity number 1160710

Accounts

The Hub at Henley Community Centre CIO

Annual Report for the year ending 31st March 2024

Charity Number 1160710

Introduction

This report has been prepared under the regulations supervised by the Charity Commission. The Charitable Incorporated Organisation was formed on 2nd March 2015 and received by transfer from the Henley-in-Arden War Memorial Trust (Charity Number 229334), the assets, property and responsibility for the lease from Warwickshire County Council on 1st September 2015. This report covers the period from 1st April 2023 to 31st March 2024.

1. Chairman's Report

This past year has flown by, with many challenges overcome and successes to celebrate, and taking the next steps in how we shape for the future. Big thanks for making this possible goes to all our staff, volunteers, partners, trustees, supporters and attendees who benefit from the sessions.

Our staff and session volunteers are the driving force in ensuring we deliver a full menu of daily high quality engaging sessions that meets the needs and wants of our local community. Their commitment and dedication has ensured we continue to evolve and provide young people and community with a service that makes a real difference.

Various partners have provided essential funding and we saw the beginning of a strategic guidance exercise, freely provided by the Cranfield Trust. In addition, local supporters and donors have provided invaluable financial support that enables us to keep the doors open to the local community.

Finally, massive thanks to our Trustees who provide support, guidance and governance to our staffing team. Together they have undertaken a number of responsibilities for the Hub including income generation, financial accounting and operational support that has seen us grow. Without their tireless work and commitment we would not be here today.

2. How our Objectives Deliver Public Benefit

Constitutional objectives:

To further or benefit the residents of Henley-in-Arden and the neighbourhood, without distinction of sex, sexual orientation, race or of political, religious or other opinions by associating together the said residents and the local authorities, voluntary and other organisations in a common effort to advance education and to provide facilities in the interests of social welfare for recreation and leisure time occupation with the objective of improving the conditions of life for the residents.

In furtherance of these objects but not otherwise, the trustees shall have power:

To establish or secure the establishment of a community centre and to maintain or manage or cooperate with any statutory authority in the maintenance and management of such a centre for activities promoted by the charity in furtherance of the above objects.

All the activities set out below match our objectives perfectly and justify the wide range of duties and responsibilities carried out to a high degree.

a) Hub-a-Bubbas

This is a group for parents and babies that meets twice a week. Total attendances for 2023 was 385 adults, at an average 7.7; and 658 children at an average attendance of 13. This provides a welcoming environment for young children and their parents. The children are entertained with a wide variety of stimulating equipment and activities. There is often an opportunity for them to see if they wish to sit and listen to a story and some musical activities. For the parents there is an opportunity for them to talk together and share their experiences and offer support to each other.

b) After School Coffee Bar

This group meets Mondays to Thursdays from 3.15 to 4.30 pm and is staffed each session by two volunteers and one part-time youth worker. Total attendances for 2023 was 2615 young people coming into the coffee bar and staying for at least 10 minutes and significant activities were undertaken during that period by 467 attendances. The average number of contacts made for these sessions was 35, with significant activities taking place with an average of 6.2 young people. The environment is created to set up a relaxed and informal opportunity for young people to chill out after school whilst waiting for their parents or others choose to stay with their friends and chat. A youth leader is available to counsel young people, steer them in the right direction, give them the opportunity to express their frustrations of the day and to provide them with relaxation before they make their journey home. Young people receive an opportunity to have free toast and hot chocolate or squash. They can also purchase a limited number of items such as sweets, chocolates and soft drinks.

c) Youth Club

The youth club meet on Mondays and Wednesdays and was staffed by three youth leaders + 1 volunteer. The age range was 9 to 16 and the Monday club focused more on creative and artistic opportunities of all kinds, the Wednesday evening was focused on sports and activities. The total number of attendances in 2023 was 369 with an average attendance of 9. A report indicates the satisfaction rating was 7.95 out of 10.

d) Thursday Club

This seniors group meet on a Thursday morning every week except when Christmas occurs on a Thursday. Total number of attendances in 2023 was 1230; average attendance was 25 and the satisfaction average was 9.8 out of 10. This group is run by Derek and Janet Hill supported by Kath Beck, Peter Crathorne and occasionally Lauren Morgan. It catered for those of a more senior age who do like just to sit and relax and have a good old chat over a cup of coffee. Each week there is also an opportunity to play games such as pool and that's enjoyed mainly by the men. During

the year we celebrated Christmas and we enjoyed everybody's birthday. Over half the group enjoyed a day out to Weston-Super-Mare taking advantage of the Hub's big day out in July 2023.

e) Tuesday Club

This is a smaller group of senior men who meet up every Tuesday just to play pool; total attendances in 2023 were 285 with an average of six and a satisfaction rate out of 9.3 out of 10. At the same time, we provide an opportunity for people to undertake training using the laptops and iPads as part of a Learn My Way programme that provides free support for solving problems and developing skills.

f) 24 Hour Help Line

This is staffed by one volunteer and answers an average of three telephone calls each week. It is impossible to summarise how these calls develop as it can range from just a chat on the telephone; a longer discussion on some issue; a problem which can be solved over the phone; or we can arrange a meeting at the hub to provide support. We undertake a home visit when appropriate and if the issue is too complicated ultimately pass them on to more expert assistance.

g) Support in the Financial Crisis

In order to provide equality for all our attendees in the latter part of the year no specific charges were made for any of the events that we undertook but we encourage people to make a donation towards the specific costs of each activity if they feel they can.. For example the Thursday club attendees generally pay £4 per session but this is seen as a donation. For the youth club this year we've made no payment in the latter part of the year but we have had donations from the parents of some of the young people.

The Learn My Way Centre has also sourced a supply of free Sim cards for mobile phone accounts which under certain circumstances we can offer to people who are struggling to maintain communications because of the cost of having a landline or mobile phone.

Those in need also have access to small emergency loans.

3. Volunteers

The records show that 15 registered volunteers delivered 2124 hours in 2023-24.

Volunteers assist with the youth work, they also run our free on line IT training centre, the Senior Citizens provision, the after school coffee bar, supporting the work of the parenting project, substituting for staff vacancies where recruitment has been difficult and working with our wonderful sponsoring tradesmen to maintain the building. The volunteers assist our 4 paid youth leaders and caretaker/cleaner in delivering the wide ranging and effective programme.

4. Finance Report

The income and expenditure statement and balance sheet may be read alongside this report. Expenditure exceeded income by £6,343 which was met from the reserves. This was a greater deficit than the £2,570 predicted in the 2023-24 budget. Business sponsorship and grant income were much lower than budgeted and so expenditure was reined in and we benefitted from much reduced payroll expenses due to staff shortages.

5. Reserves Policy

The Trust maintains a policy of a minimum holding of usable funds of three months anticipated expenditure. In addition it has implemented a long term maintenance fund aiming at a minimum of raising £5,000 per year to be allocated to this fund. This will ensure that the building will be maintained to a high standard. It should be noted that this aim was not achieved in 2023-24

6. Future Plans

The challenge now is how to provide the funds to continue with the sustainable management ensuring that the people of Henley and the surrounding district are provided with the services they need into the foreseeable future.

7. Administrative External Relationships

Bank: Barclays Bank Ltd
Registered office: 1 Churchill Place, London E14 5HP

Accounts Examiner: Ian Fox

Solicitors: None appointed, when required the trust goes out to tender

Landlord: Warwickshire County Council

8. Trustees:

Rob Houlston	Co-opted (Chairman)
Tim Sturges	Co-opted (Vice Chairman)
John Garner	Community Representative (Treasurer)
Penny Stott	Community Representative (Secretary)
Gail Shuttleworth	Community Representative
Mike Bleby	Co-opted
Peter Crathorne	Community Representative
Chris Duffin	Community Representative
Derek Hill	Centre Users Representative
Peter Ford	Community Representative
Andrew Clarke	Co-opted

Margaret Tomlinson Community Representative
Sophie Kirkwood-Horne Centre Users Representative

This report was presented to the Annual General Meeting of the Trust on 17th September 2024 and approved for signature by the chairman at a meeting of the trustees held on the same day.

Rob Houlston (Chairman)

17th September 2024

The Hub CIO

Balance Sheet

As of March 31, 2024

		<u>Total</u>
Fixed Asset		
Leasehold Improvements		4,160.00
Total Tangible assets	£	4,160.00
Total Fixed Asset	£	4,160.00
Cash at bank and in hand		
Barclays Hub CIO		2,940.69
Barclays Hub deposit acct		35,354.16
Total Cash at bank and in hand	£	38,294.85
Debtors		
Accounts Receivable		0.00
Total Debtors	£	-
Current Assets		
Stock Asset		496.24
Total Current Assets	£	496.24
Net current assets	£	38,791.09
Creditors: amounts falling due within one year		
Accounts Payable		281.05
Total Trade Creditors	£	281.05
Current Liabilities		
Dell Court		476.03
Payroll Liabilities		0.00
HMRC		0.00
Pension		151.11
Tax and National Insurance		0.00
Total Payroll Liabilities	£	151.11
Xmas Day Lunch carried forward		2,426.16
Total Current Liabilities	£	3,053.30
Total Creditors: amounts falling due within one year	£	3,334.35
Net current assets (liabilities)	£	35,456.74
Total assets less current liabilities	£	39,616.74
Total net assets (liabilities)	£	39,616.74
Charity funds		
Cumulative Reserves		33,827.40
Adjustment to reserves		12,482.69
Surplus/(Deficit)	£	(6,693.35)
Total Charity funds	£	39,616.74

see Note 1

Note 1. The Adjustment to reserves is a result of a review of old long-standing balances in the accounts which are no longer required.

Note 2. £4,853.75 is owed by HMRC in respect of Gift Aid donations but in view of the excessive delay in receipt this has not been included in the accounts.

The Hub CIO
Financial Activities
1 April 2023 - 31 March 2024

		Total
Income		
A Income		
Interest Income		421.19
Business Sponsorship		6,634.89
Donations		2,294.04
Donations (gift aided)		9,741.00
Fund raising income		2,107.40
Grants		9,675.00
Total A Income	£	30,873.52
B Buildings income		
Lettings		539.90
Office income		12.10
Total B Buildings income	£	552.00
C Internal activities		
Coffee Bar sales		3,415.59
HUBBA BUBBAS		633.83
Thursday Seniors income		6,470.82
Total C Internal activities	£	10,520.24
Total Income	£	41,945.76
Expenditures		
Depreciation Expense		350.00
Fund raising expense		1,300.00
	£	1,650.00
P Property		
Cleaning		329.37
Computer and Internet Expenses		880.27
Insurance Expense		2,504.30
Licences & permits		361.18
Office/General Admin		533.18
Rates		112.64
Repairs and Maintenance		1,614.10
Software rental		777.48
Telephone & Broadband		15.00
Utilities		2,056.14
Total P Property	£	9,183.66
Payroll Expenses		
Pensions		1,393.93
Training & Volunteers' thanks		181.43
Wages		28,353.76
Total Payroll Expenses	£	29,929.12
S Staffing		
DBS checks		163.00
Staffing costs		250.00

Travel		10.35
Total S Staffing	£	423.35
W Internal Activities		
Beach		208.23
Coffee Bar expenditure		2,897.86
HUBBA BUBBAS expenses		370.15
Thursday Seniors expenditure		3,579.70
Youth Club activities		397.04
Total W Internal Activities	£	7,452.98
Total Expenditures	£	48,639.11
Net Operating Income/(Deficit) for year	£	(6,693.35)



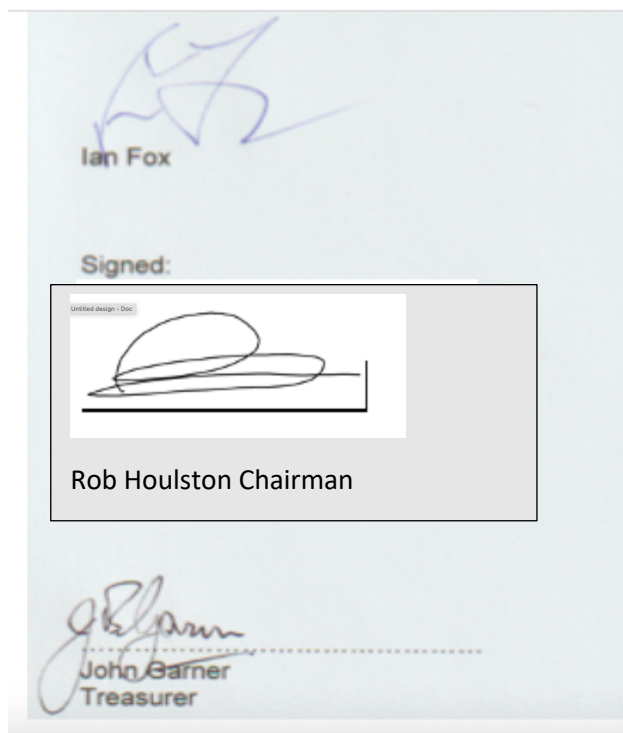
The Hub at Henley,
Stratford Road,
Henley-in-Arden
B95 6AF
01564 794042

17, Brookend Drive
Henley In Arden

18th August 2024.

Accounts for the period ending the 31st of March 2024

I have reviewed the Profit and Loss account and the Balance Sheet at the 31st of March 2024 and confirm that they are in accord with the records and explanations received. I have not conducted an audit.



THE HUB@HENLEY COMMUNITY CENTRE CIO

England & Wales - Charity number 1160710

Accounts

ANNUAL REPORT OF THE HUB@HENLEY COMMUNITY CENTRE CIO
1st April 2022– 31st March 2023
CHARITY NUMBER 1160710

INTRODUCTION

This report has been prepared under the regulations supervised by the Charity Commission. The Charitable Incorporated Organisation was formed on March 2nd 2015 and received by transfer from the Henley-in-Arden War Memorial Trust, Charity Number 229334, the assets and property and responsibility for the lease from Warwickshire County Council on September 1st 2015. Its financial year runs from April 1st to March 31st each year. Therefore, this report covers the period from April 1st 2022 to March 31st 2023.

1. CHAIRMAN'S REPORT

The Trustees extend their thanks to everyone who contributed; without the practical and financial support of many residents and businesses in Henley, the Hub would not be able to deliver its extensive community programme.

Our volunteers work so hard supporting a whole range of activities including managing the Coffee bar for the Youth Club, organising the Senior citizens group and supporting students in the online training group. Without their reliability and dedication our service to the community would not happen.

Our Youth Staff consisted of three ladies and two men all either qualified to Level 2 NVQ in Youth Work or undergoing training paid for by the Trust. The Centre also employs an Executive Officer, a Fund Raising Officer and a Caretaker/Cleaner who undertake their duties with dedication and efficiency. They share our passion for delivering essential services to the community. We thank them for their unstinting service.

Finally we are grateful to our Trustees as they have undertaken a variety of responsibilities within the trust.

This report represents the result of 10 years incredible fundraising, a continuous determination to respond to our community's needs and the development of skills and abilities of our local residents to maintain this against substantial challenges.

2. HOW OUR OBJECTIVES DELIVER PUBLIC BENEFIT

CONSTITUTIONAL OBJECTIVES: To further or benefit the residents of Henley-in-Arden and the neighbourhood, without distinction of sex, sexual orientation, race or of political, religious or other opinions by associating together the said residents and the local authorities, voluntary and other organisations in a common effort to advance education and to provide facilities in the interests of social welfare for recreation and leisure time occupation with the objective of improving the conditions of life for the residents.

In furtherance of these objects but not otherwise, the trustees shall have power:

To establish or secure the establishment of a community centre and to maintain or manage or cooperate with any statutory authority in the maintenance and management of such a centre for activities promoted by the charity in furtherance of the above objects.

All the activities set out below match our objectives perfectly and justify the wide range of duties and responsibilities carried out to a high degree.

2.1. THE HUB-A-BUBBAS

This is a group for parents and babies under three meets twice a week throughout the year including the holiday times this also includes older children. Total attendances during 2022-23 385 adults, average 7.7 and 658 children average attendance of 13.

This provides a welcoming environment for young children and their parents. The children are entertained with a wide variety of stimulating equipment and activities. There is often an opportunity for them to see if they wish to sit and listen to a story and sometimes some musical activities. For the parents there is an opportunity for them to talk together share their experiences and offer support to each other. During the year a group of mums and babies went to share with the old peoples home in Bearley called Cedar Lodge.

2.2 AFTER SCHOOL COFFEE BAR.

This group meets Mondays to Thursdays from 3.15 to 4.30 pm and is staffed each session by two volunteers and one part-time youth worker. Total attendances for 2022-23 was 5603 young people coming into the coffee bar and staying for at least 10 minutes and significant activities were undertaken during that period by 1057 attendances. The average number of contacts made for these sessions was 35, with significant activities taking place with an average of 6.6 young people. The environment is created to set up a relaxed and informal opportunity for young people to chill out after school, wait for their parents, others choose to stay with their friends and chat. A youth leader is available to be there to counsel young people, steer them in the right direction, give them the opportunity to express their frustrations of the day and to provide them with relaxation before they make their journey home. Young people receive an opportunity to have free toast and hot chocolate or squash. They can also purchase a limited number of items such as sweets, chocolates and proprietary drinks.

2.3 YOUTH CLUB:

For most of the year the youth club met on Mondays and Wednesdays and it was staffed by three youth leaders + 1 volunteer The age range was 9 to 16 and the Monday club focused more on creative and artistic opportunities of all kinds, the Wednesday evening was focused on sports and activities. The total number of attendances from 2022 to 23 was 393 with an average attendance of 9.36 . A report indicates the satisfaction rating out of 10 of 7.95.

2.4 THURSDAY CLUB:

This meets on a Thursday morning and every week except when Christmas occurs on a Thursday. Total number of attendances in 2022-23 was 1250 ; average attendance was 25

and the satisfaction average out of 10 was 9.8. This group is run by Derek and Jane Hill supported by Kath Beck, Peter Crathorne and occasionally Lauren Morgan. It catered for those of a more senior age who do like just to sit and relax and have a good old chat over a cup of coffee. Each week there was also an opportunity to play games such as pool and that's enjoyed mainly by the men. During the year we celebrated Christmas and we enjoyed everybody's birthday lunch; we enjoyed a spectacular celebration of the Queens Jubilee and over half the group enjoyed a day out to Western taking advantage of the Hub's big day out in July 2022.

2.5. TUESDAY CLUB.

This is a smaller group of men who meet up every Tuesday just to play pool; total attendances in 2022-23 were 300 with an average of six and a satisfaction rate out of 10 of 9.3. At the same time, we provide an opportunity for people to undertake training using the laptops and iPads as part of a Learn My Way programme that provides free support for solving problems and developing skills.

2.6. 24 HOUR HELP LINE

This is staffed by one volunteer and answers an average of three telephone calls each week. It is impossible to summarise how these calls develop as it can be a range of just a chat on the telephone, a longer discussion on some issue, a problem which can be solved over the phone, arrange a meeting at the hub to provide support, undertake a home visit when appropriate and if the issue was too complicated ultimately passing them on to more expert assistance.

2.7. SUPPORT IN THE FINANCIAL CRISIS.

In order to provide equality for all our attendees in the latter part of the year no specific charges were made for any of the events that we undertook but we encourage people to make a donation towards the specific costs of each activity if they feel they can.. For example the Thursday club attendees generally pay £4 per session but this is seen as a donation. For the youth club this year we've made no payment in the latter part of the year but we have had donations from the parents of some of the young people.

The Learn My Way Centre has also sourced a supply of free Sim cards for mobile phone accounts which under certain circumstances we can offer to people who are struggling to maintain communications because of the cost of having a landline or mobile phone.

Those in need also had access to small emergency loans.

3. VOLUNTEERS

The records show that 19 registered volunteers delivered 3578 hours in 2022-23.

Volunteers assist with the youth work, they also run our free on line IT training centre, the Senior Citizens provision, the after school coffee bar, supporting the work of the parenting

project, substituting for staff vacancies where recruitment has been difficult and working with our wonderful sponsoring tradesmen to maintain the building. The volunteers assist our 5 paid youth leaders and caretaker/cleaner in delivering the wide ranging and effective programme.

4. FINANCE REPORT

This report is for the year April 1st 2022 to March 31st 2023. It is attached to this report. It shows that the trust needed to draw £8700 from reserves to maintain our delivery plan. This was in line with the revised expenditure plan agreed by the Trustees with a total expenditure of £51,400.

5. RESERVES POLICY

The Trust maintains a policy of a minimum holding of usable funds of three months anticipated expenditure. In addition it has implemented a long term maintenance fund aiming at a minimum of raising £5,000 per year to be allocated to this fund. This will ensure that the building will be maintained to a high standard. It should be noted that this aim was not achieved in 2022-23 as the fundraising underperformed by £15,000.

6. FUTURE PLANS

The challenge facing the trust has been increased by a recorded reduction in fundraising of £15,000. The challenge now is how to provide the funds to continue with the sustainable management ensuring that the people of Henley and the surrounding district are provided with the services they need into the foreseeable future.

7. ADMINISTRATIVE EXTERNAL RELATIONSHIPS

Bank: Barclays Bank Ltd Registered office: 1 Churchill Place, London E14 5HP.

Accounts Examiner: Ian Fox

Solicitors: None appointed, when required the trust goes out to tender.

Landlord: Warwickshire County Council

8. TRUSTEES:

Tim Sturges, co-opted Trustee (Vice Chairman);

Peter Crathorne, Community Representative (Chairman)

John Garner, Community Representative (Treasurer);

Penny Stott, Community Representative; (Secretary)

Gail Shuttleworth, Community Representative;

Mike Bleby Co-opted

Chris Duffin Community Representative

Derek Hill Centre Users Representative

Peter Ford Community Representative

Margaret Tomlinson. Co-opted

Sophie Kirkwood Horne. (User Representative). March 2023.

This report was presented to the Annual General Meeting of the Trust on 12th September 2023 and approved for signature by the chairman at a meeting of the trustees held on the same day.

Peter Crathorne (Chairman). 12th September 2023

The Hub CIO

Financial Activities

April 2022 - March 2023

	TOTAL
Income	
A Income	
Business Sponsorship	2,736.99
Donations	1,380.95
Donations (gift aided)	9,677.25
Total Donations	11,058.20
Fund raising income	1,121.39
Gift Aid refund	2,815.44
Grants	11,600.00
Total A Income	29,332.02
B Buildings income	
Lettings	362.56
Total B Buildings income	362.56
C Internal activities	
Coffee Bar sales	3,865.53
Garden Club income	188.93
HUBBA BUBBAS	856.30
Special Events income	393.65
Thursday Seniors income	5,094.24
Total C Internal activities	10,398.65
D External project income	
Xmas Day Lunch receipts	2,434.00
Xmas lunch donations (gift aided)	80.00
Total Xmas Day Lunch receipts	2,514.00
Total D External project income	2,514.00
Total Income	£42,607.23
TOTAL	£42,607.23
Expenditures	
Depreciation Expense	350.00
Fund raising expense	1,252.00
P Property	
Advertising and Promotion	64.00
Cleaning	19.26
Computer and Internet Expenses	1,115.33
Equipment	1,327.50
Insurance Expense	2,221.21
Licences & permits	271.20
Office Expense	339.70
Office/General Administrative Expenditures	1,134.46
Post and Stationery	190.37
Rates	286.72
Repairs and Maintenance	1,213.24
Software rental	742.68
Sundries	467.00

The Hub CIO

Financial Activities

April 2022 - March 2023

	TOTAL
TV licence	159.00
Utilities	1,656.27
Total P Property	11,207.94
Payroll Expenses	
DBS checks	185.00
Pension	1,071.17
Taxes	464.39
Training	198.73
Volunteers' thanks	244.35
Total Training	443.08
Wages	26,378.09
Total Payroll Expenses	28,541.73
W Internal Activities	
Beach	223.48
Coffee Bar expenditure	2,418.81
Garden Club expenditure	321.50
HUBBA BUBBAS expenses	416.39
Special Events	985.00
Thursday Seniors expenditure	2,735.17
Youth Club activities	1,319.12
Total W Internal Activities	8,419.47
X External Activities	
Xmas Day Lunch expenditure	1,629.98
Total X External Activities	1,629.98
Total Expenditures	£51,401.12
NET OPERATING INCOME	£ (8,793.89)
Other Income	
Interest Income	75.63
Total Other Income	£75.63
Other Expenditures	
Reconciliation Discrepancies	(2.00)
Total Other Expenditures	£ (2.00)
NET OTHER INCOME	£77.63
NET INCOME/(EXPENDITURE)	£ (8,716.26)

The Hub CIO

Balance Sheet

As of March 31, 2023

	TOTAL
Fixed Asset	
Tangible assets	
Leasehold Improvements	4,860.00
Total Tangible assets	£4,860.00
Total Fixed Asset	£4,860.00
Cash at bank and in hand	
Barclays Hub CIO	6,747.42
Barclays Hub deposit acct	35,077.14
Cash on hand	360.00
Total Cash at bank and in hand	£42,184.56
Debtors	
Accounts Receivable	160.00
Total Debtors	£160.00
NET CURRENT ASSETS	£42,344.56
Creditors: amounts falling due within one year	
Trade Creditors	
Accounts Payable	(725.76)
Total Trade Creditors	£ (725.76)
Current Liabilities	
Payroll Liabilities	
HMRC	15,431.36
Pension	4,918.77
Tax and National Insurance	(8,082.09)
Total Payroll Liabilities	12,268.04
VAT Liability	0.00
Total Current Liabilities	£12,268.04
Total Creditors: amounts falling due within one year	£11,542.28
NET CURRENT ASSETS (LIABILITIES)	£30,802.28
TOTAL ASSETS LESS CURRENT LIABILITIES	£35,662.28
TOTAL NET ASSETS (LIABILITIES)	£35,662.28
Charity funds	
Share Capital Account	14,846.52
Unrestricted Net Assets	29,182.02
Surplus/(Deficit)	(8,366.26)
Total Charity funds	£35,662.28



The Hub at Henley,
Stratford Road,
Henley-in-Arden
B95 6AF
01564 794042

17, Brookend Drive
Henley In Arden

18th August 2023.

Accounts for the period ending the 31st of March 2023

I have reviewed the Profit and Loss account and the Balance Sheet at the 31st of March 2023 and confirm that they are in accord with the records and explanations received. I have not conducted an audit.





The Hub at Henley,
Stratford Road,
Henley-in-Arden
B95 6AF
01564 794042

17, Brookend Drive
Henley In Arden

18th August 2023.

Accounts for the period ending the 31st of March 2023

I have reviewed the Profit and Loss account and the Balance Sheet at the 31st of March 2023 and confirm that they are in accord with the records and explanations received. I have not conducted an audit.



THE HUB@HENLEY COMMUNITY CENTRE CIO

England & Wales - Charity number 1160710

Accounts

ANNUAL REPORT OF THE HUB@HENLEY COMMUNITY CENTRE CIO
1st April 2021 – 31st March 2022 CHARITY
NUMBER 1160710

INTRODUCTION

This report has been prepared under the regulations supervised by the Charity Commission. The Charitable Incorporated Organisation was formed on March 2nd 2015 and received by transfer from the Henley-in-Arden War Memorial Trust, Charity Number 229334, the assets and property and responsibility for the lease from Warwickshire County Council on September 1st 2015. Its financial year runs from April 1st to March 31st each year. Therefore, this report covers the period from April 1st 2021 to March 31st 2022.

1. CHAIRMAN'S REPORT

The Hub has completed its 10th year as an independent trust. First as a part of the Henley in Arden War Memorial Trust and then as an independent CIO. Since 2012 it has raised just over £500,000 and spent every penny on supporting its local community. Without the practical and financial support of many residents and businesses in Henley, the Hub would not exist. The Trust extends thanks to everyone who contributed. This year the Hub recreated its operation out of the Covid 19 Lockdown to a place where even greater demands were being made on its services.

Our volunteers and paid staff went beyond anything the Hub has experienced before to ensure that everyone in the parishes of Beaudesert and Henley in Arden, including the surrounding district, who has been identified as in need of support received the help they required. Without our volunteers' and staffs' reliability and dedication our service to the community would not happen.

Our Youth Staff consisted of three ladies and two men all either qualified to Level 2 NVQ in Youth Work or undergoing training paid for by the Trust. The Centre also employed a part time Executive Officer, a part time Deputy Executive Officer and a Caretaker/Cleaner who undertake their duties with dedication and efficiency. They share the Trust's passion for delivering essential services to the community. We thank them for their unstinting service.

Finally, we are grateful to our Trustees as they have undertaken a variety of responsibilities within the Trust.

The self-management of our centre is a brave venture by our community, raising their game beyond what can be realistically expected of a relatively small population in order to provide a vital resource of support to local residents. Henley should be very proud of its great success in this endeavour.

3. HOW OUR OBJECTIVES DELIVER PUBLIC BENEFIT

CONSTITUTIONAL OBJECTIVES: To further or benefit the residents of Henley-in-Arden and the neighbourhood, without distinction of sex, sexual orientation, race or of political, religious or other opinions by associating together the said residents and the local authorities, voluntary and other organisations in a common effort to advance education and to provide facilities in the interests of social welfare for recreation and leisure time occupation with the objective of improving the conditions of life for the residents.

In furtherance of these objects but not otherwise, the trustees shall have power:

To establish or secure the establishment of a community centre and to maintain or manage or cooperate with any statutory authority in the maintenance and management of such a centre for activities promoted by the charity in furtherance of the above objects.

All the activities set out below match our objectives perfectly and justify the wide range of duties and responsibilities carried out to a high degree.

Our weekly provision in the centre for this financial year consisted of:

A group and individual help for parents and carers of 0-5s (Hub-a-bubbas) Responding to the needs of young people either using Zoom or where appropriate in sensibly managed face to face contacts at the beginning of the year and the re-establishment of 6 youth work sessions each week.

1 x social and activity group for the over 65s in smaller bubbles on most days of the week. (Thursday Club). As the Lockdown was eased two regular weekly groups were formed. Extensive free IT support to local residents to keep them in touch with their friends and families.

The global pandemic, Covid-19, remained an influence on the running of activities during this financial year. Set out below are some statistics summarising this exceptionally busy year.

Every aspect of our work was adapted to support our fellow residents in Henley and the surrounding district. Even as we slowly returned to more usual building based activities it was discovered that more and more of our neighbours required increasing amounts of resources. The phone calls system was continued requiring additional volunteer time. The Hub, its volunteers and staff in doing all they can to help have made a fantastic contribution to maintaining the health and welfare of many residents in Henley .

ACTIVITY	PERSONS BENEFITTING	DEVELOPMENT PLAN
2. 2 PARENTS AND BABIES GROUPS PER WEEK	482 ATTENDANCES OVER ONE YEAR NUMBERS INCLUDE EACH MEMBER OF A FAMILY ATTENDING	CONTINUE THESE WITH ADDITIONAL QUALIFIED SUPPORT.
3. 2 BUILDING BASED GROUPS FOR SENIOR CITIZENS	1180 attendances	CONTINUE THESE AND ANTICIPATING FURTHER NEED LOOK AT COMMENCING ANOTHER ONE.
4. YOUTH BASED ACTIVITIES TERM TIME 2 YOUTH EVENING CLUBS, 4 AFTER SCHOOL EVENTS PLUS HOLIDAY PROJECTS	4800 Attendances	PLAN TO CONTINUE THESE WITH ADDITIONAL PAID QUALIFIED STAFF.
4. IT. SUPPORT SOLVING SIMPLE ISSUES, CONTACT WITH ABILITY NET FOR MORE COMPLICATED ONES FIRST ATTEMPTS OVER THE PHONE, THEN BY ZOOM AND FACETIME, IF ALL ELSE FAILS HOME VISITS	40 OVER THE PHONE, BY ZOOM AND 7 HOME VISITS	SERVICE NOT WIDELY KNOWN MORE ADVERTS.
5. 3 SPONSORED TOWN BASED EVENTS THIS YEAR	100 ON SUBSIDISED COACH TRIP. 90 ON A BEACH PROJECT 75 RECEIVED CHRISTMAS DAY LUNCHES	TRY TO FUND MORE IN THE NEXT YEAR.
5. 24 HOURS SUPPORT TELEPHONE SERVICE	120 ON THE REGISTER 127 CALLS DEALT WITH DURING THE YEAR	NEED MORE VOLUNTEERS FOR THIS.
6. TOTAL NUMBER OF PERSONS ACCESSING SERVICES AT THE HUB APRIL 1 ST 2021 – 31 ST MARCH 2022	6687	NO COMPARISON IS POSSIBLE WITH THE PREVIOUS YEAR AS THE CENTRE WAS CLOSED FOR MOST OF THE TIME.

7. VOLUNTEERS

The records show that 14 people delivered 700 hours of help to the Hub during the year. Volunteers assisted with the youth work, also the running our free on line IT training centre, the Senior citizens provision, the after school coffee bar, the work of the family support project and working on the 24 hour helpline. Thanks are also due to our wonderful sponsoring tradesmen who give their time freely to maintain the building.

8. FINANCE REPORT

This report is for the year April 1st 2021 to March 31st 2022. It is attached to this report. We were able to put £5,000 into reserves towards building improvements but this transfer was not made until June 2022 (when £10,000 was transferred) so does not yet show up in the Balance Sheet. This was in line with the expenditure plan agreed by the Trustees and resulted from savings in the budget. The annual costs were significantly increased but matched by improved grant income. There was a total expenditure of £46,800, resulting in a surplus of £1,537 in the year ending March 31st 2022.

9. RESERVES POLICY

The Trust maintains a policy of a minimum holding usable funds of three months anticipated expenditure. In addition they have implemented a long term maintenance fund aiming at a minimum of raising £5,000 per year to be allocated to this fund. This will ensure that the building will be maintained to a high standard and it is protected against any emergencies that may arise. It should be noted that this aim was achieved as the fundraising was more successful this year.

10. FUTURE PLANS

The focus in the coming year will be repairs and improvements to the building. It is planned to carry this out with a combination of volunteers and tradesmen. Additional priority will be given to staff recruitment and training as the demands of our community are increasing. The Hub is striving to meet these with high quality staff and volunteers. A clear annual plan approved by the Trustees was delegated to staff and volunteers and monitored by the Trustees.

11. ADMINISTRATIVE EXTERNAL RELATIONSHIPS

Bank: Barclays Bank Ltd Registered office: 1 Churchill Place, London E14 5HP.
Accounts Examiner: Ian Fox
Solicitors: None appointed, when required the trust goes out to tender.
Landlord: Warwickshire County Council

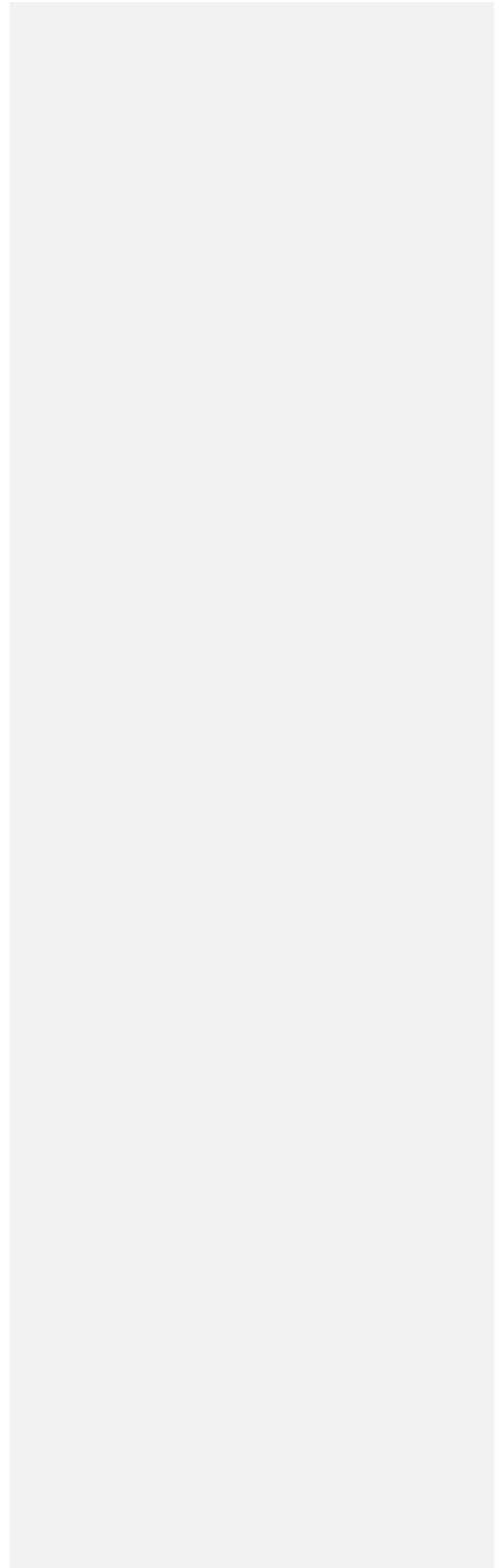
12. TRUSTEES:

Tim Sturges, co-opted Trustee (Vice Chairman)
Peter Crathorne, Community Representative (Chairman)
John Garner, Community Representative (Treasurer)
Penny Stott, Community Representative (Secretary)
Gail Shuttleworth, Community Representative
Mike Bleby, Co-opted Trustee
Chris Duffin, Community Representative
Derek Hill, Centre Users' Representative
Peter Ford, Community Representative
Margaret Tomlinson, Community Representative
Sally Harfield, Community Representative

Deleted: ¶

This report was presented to the Annual General Meeting of the Trust on 4th October 2022 and approved for signature by the chairman at a meeting of the Trustees held on the same day.

Peter Crathorne (Chairman).
4th October 2022

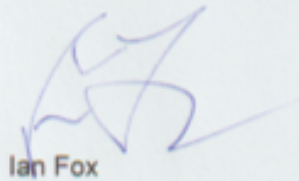


17 Brook End Drive
Henley-in-Arden

9th August 2022

Accounts for the period ended 31st March 2022

I have reviewed the Profit & Loss account and Balance Sheet at 31 March 2022 and confirmed that they are in accord with the records and explanations received. I have not conducted an audit.

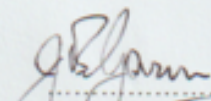


Ian Fox

Signed:



Peter Crathorne
Chairman


.....
John Garner
Treasurer

The Hub CIO

Balance Sheet As of March 31, 2022

	TOTAL
Fixed Asset	
Tangible assets	
Leasehold Improvements	4,860.00
Total Tangible assets	£4,860.00
Total Fixed Asset	£4,860.00
Cash at bank and in hand	
Barclays Hub	0.00
Barclays Hub CIO	24,954.91
Dell Court holding account	(680.00)
Total Barclays Hub CIO	24,274.91
Barclays Hub deposit acct	25,001.51
Cash on hand	360.00
HWMT loan account	2,705.23
Total Cash at bank and in hand	£52,341.65
Debtors	
Accounts Receivable	160.00
Total Debtors	£160.00
Current Assets	
Covid loans	0.00
Total Current Assets	£0.00
NET CURRENT ASSETS	£52,501.65
Creditors: amounts falling due within one year	
Trade Creditors	
Accounts Payable	(906.90)
Total Trade Creditors	£ (906.90)
Current Liabilities	
Other Payroll Deductions	2,513.72
Payroll Clearing	201.66
Payroll Liabilities	
HMRC	11,111.04
Pension	4,330.01
Total Payroll Liabilities	15,441.05
Tax and National Insurance	(5,941.65)
VAT Liability	0.00
Total Current Liabilities	£12,214.78
Total Creditors: amounts falling due within one year	£11,307.88
NET CURRENT ASSETS (LIABILITIES)	£41,193.77
TOTAL ASSETS LESS CURRENT LIABILITIES	£46,053.77
TOTAL NET ASSETS (LIABILITIES)	£46,053.77
Charity funds	
Share Capital Account	17,551.75
Unrestricted Net Assets	26,964.91
Surplus/(Deficit)	1,537.11
Total Charity funds	£46,053.77

The Hub CIO

Financial Activities

April 2021 - March 2022

	TOTAL
Income	
A Income	
Business Sponsorship	3,000.00
Donations	3,540.51
Donations (gift aided)	11,365.50
Total Donations	14,906.01
Gift Aid refund	2,846.54
Grants	16,221.00
Total A Income	36,973.55
B Buildings income	
Lettings	352.07
Total B Buildings income	352.07
C Internal activities	
Census project	1,960.00
Coffee Bar sales	2,871.35
HUBBA BUBBAS	822.85
Special Events income	87.00
Thursday Seniors income	4,036.29
Youth Club subs	370.17
Youth Club subs (gift aided)	120.00
Total Youth Club subs	490.17
Total C Internal activities	10,267.66
D External project income	
Xmas Day Lunch receipts	780.00
Total D External project income	780.00
Total Income	£48,373.28
TOTAL	£48,373.28
Expenditures	
P Property	
Advertising and Promotion	38.00
Cleaning	198.04
Computer and Internet Expenses	1,166.35
Equipment	416.68
Insurance Expense	1,842.84
Licences & permits	137.34
Office Expense	194.44
Post and Stationery	23.30
Printing	39.50
Rates	146.36
Repairs and Maintenance	279.55
Software rental	699.50
Sundries	63.44
TV licence	159.00

The Hub CIO

Financial Activities

April 2021 - March 2022

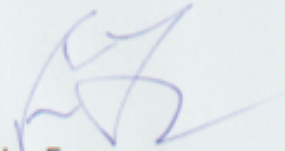
	TOTAL
Utilities	327.95
Total P Property	5,732.29
Payroll Expenses	
DBS checks	49.60
Furlough recovery	(8,874.95)
Pension	3,164.44
Taxes	1,961.24
Wages	37,841.99
Total Payroll Expenses	34,142.32
W Internal Activities	
Beach	108.35
Census project expenditure	19.12
Coffee Bar expenditure	2,308.59
Covid support project	170.38
HUBBA BUBBAS expenses	295.30
Special Events	600.00
Thursday Seniors expenditure	1,450.87
Youth Club activities	1,081.25
Total W Internal Activities	6,033.86
X External Activities	
Xmas Day Lunch expenditure	929.21
Total X External Activities	929.21
Total Expenditures	£46,837.68
NET OPERATING INCOME	£1,535.60
Other Income	
Interest Income	1.51
Total Other Income	£1.51
NET OTHER INCOME	£1.51
NET INCOME/(EXPENDITURE)	£1,537.11

17 Brook End Drive
Henley-in-Arden

9th August 2022

Accounts for the period ended 31st March 2022

I have reviewed the Profit & Loss account and Balance Sheet at 31 March 2022 and confirmed that they are in accord with the records and explanations received. I have not conducted an audit.

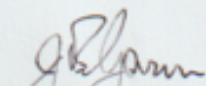


Ian Fox

Signed:



.....
Peter Crathorne
Chairman


.....
John Garner
Treasurer

THE HUB@HENLEY COMMUNITY CENTRE CIO

England & Wales - Charity number 1160710

Accounts

ANNUAL REPORT OF THE HUB@HENLEY COMMUNITY CENTRE CIO
1st April 2020 - 31st March 2021
CHARITY NUMBER 1160710

INTRODUCTION

This report has been prepared under the regulations supervised by the Charity Commission. The Charitable Incorporated Organisation was formed on March 2nd 2015 and received by transfer from the Henley-in-Arden War Memorial Trust, Charity Number 229334, the assets and property and responsibility for the lease from Warwickshire County Council on September 1st 2015. Its financial year runs from April 1st to March 31st each year. Therefore, this report covers the period from April 1st 2020 to March 31st 2021.

1. CHAIRMAN'S REPORT

The Hub is entering its 10th year as an independent trust. First as a part of the Henley in Arden War Memorial Trust and then as an independent CIO. Since 2012 it has raised just over £500,000 and spent every penny on supporting its local community. Without the practical and financial support of many residents and businesses in Henley, the Hub would not exist. The Trust extends thanks to everyone who contributed. In a year that the Hub re-invented its operation to respond to the Covid 19 Lockdown it should be noted that the community support that shone through this period would not have been possible without the substantial infrastructure already in place based at the Hub.

Our volunteers and paid staff went beyond anything the Hub has experienced before to ensure that everyone in the parishes of Beaudesert and Henley in Arden, including the surrounding district, who has been identified as in need of support received the help they required. Without our volunteers' reliability and dedication our service to the community would not happen.

Our Youth Staff consisted of three ladies and two men all either qualified to Level 2 NVQ in Youth Work or undergoing training paid for by the Trust. The Centre also employs a part time Executive Officer, a part time Deputy Executive Officer and a Caretaker/Cleaner who undertake their duties with dedication and efficiency. They share the Trust's passion for delivering essential services to the community. We thank them for their unstinting service.

Finally, we are grateful to our Trustees as they have undertaken a variety of responsibilities within the Trust.

The self-management of our centre is a brave venture by our community, raising their game beyond what can be realistically expected of a relatively small population in order to provide a vital resource of support to local residents. Henley should be very proud of its great success in this endeavour.

3. HOW OUR OBJECTIVES DELIVER PUBLIC BENEFIT

CONSTITUTIONAL OBJECTIVES: To further or benefit the residents of Henley-in-Arden and the neighbourhood, without distinction of sex, sexual orientation, race or of political, religious or other opinions by associating together the said residents and the local authorities, voluntary and other organisations in a common effort to advance education and to provide facilities in the interests of social welfare for recreation and leisure time occupation with the objective of improving the conditions of life for the residents.

In furtherance of these objects but not otherwise, the trustees shall have power:

To establish or secure the establishment of a community centre and to maintain or manage or cooperate with any statutory authority in the maintenance and management of such a centre for activities promoted by the charity in furtherance of the above objects.

All the activities set out below match our objectives perfectly and justify the wide range of duties and responsibilities carried out to a high degree.

Our weekly provision in the centre for this financial year consisted of:
 A group and individual help for parents and carers of 0-5s (Hub-a-bubbas)
 Responding to the needs of young people either using Zoom or where appropriate in sensibly managed face to face contacts
 1 x social and activity group for the over 65s in smaller bubbles on most days of the week. (Thursday Club)
 Extensive free IT support to local residents to keep them in touch with their friends and families.

The global pandemic, Covid-19, impacted on the running of activities during this financial year. Set out below are some statistics summarising this exceptionally busy year.

Every aspect of our work was adapted to support our fellow residents in Henley and the surrounding district. As the long drawn out isolation continued we discovered more and more of our neighbours requiring increasing amounts of resources. The phone calls got longer more and more direct help is requested, and often Covid Secure personal visits are the only way to meet the need. The Hub, its volunteers and staff in doing all they can to help have made a fantastic contribution to maintaining the health and welfare of many residents in Henley .

ACTIVITY	PERSONS BENEFITTING	DEVELOPMENT PLAN
1. PHONE SUPPORT SERVICE OVER 1000 PHONE CALLS MADE MOSTLY ONCE EVERY WEEK	70	RECRUIT 2 MORE VOLUNTEERS TO SHARE THE WORK
2. WEEKLY NEWSLETTER 33 EDITIONS	80 SENT OUT EVERY WEEK BY EMAIL EXCEPT 15 PRINTED EDITIONS	KEEP A NEWS ITEM GOING ON THE WEBSITE
3. INTERMITTENT SPECIAL SURPRISE GIFTS	EG: CHOCOLATES, CAKE, PLANTS FOR THE GARDEN, DAFFODILS AND A CARD FOR EASTER	NO PLANS TO CONTINUE THIS
4. THREE ZOOM MEETINGS EACH WEEK PLUS SOME INDIVIDUAL ONES AT OTHER TIMES IN TOUCH WITH 40 PEOPLE	145 FULL SESSIONS COMPLETED	THESE HAVE NOW ENDED ONLY USED FOR IT SUPPORT NOW
5. IT. SUPPORT SOLVING SIMPLE ISSUES, CONTACT WITH ABILITY NET FOR MORE COMPLICATED ONES	40 OVER THE PHONE, 5 BY ZOOM AND THREE HOME VISITS	SERVICE NOT WIDELY KNOWN MORE ADVERTS.

FIRST ATTEMPTS OVER THE PHONE, THEN BY ZOOM AND FACETIME, IF ALL ELSE FAILS THEN COVID SECURE HOME VISTS		
6. ARRANGING COLLECTION OF SHOPPING AND MEDICINES COVID SECURE SYSTEMS IN PLACE WORKING WITH THEPARISH COUNCIL VOLUNTEERS	36 SEPARATE EVENTS	ANTICIPATING THAT NEEDS WILL REMAIN EVEN AFTER LOCKDOWN ENDS NEED BETTER CO-ORDINATION WITH OTHER VOLUNTARY SERVICES

Youth Work provision was maintained with telephone contacts with an open invitation to young people who felt they needed to talk to someone having access to a trained youth leader. In addition there were a number of online internet group calls available to anyone who wished to take part.

During March the Centre provided support for those filling in their census forms on line. Volunteers and staff provided assistance every weekday during the census period.

4. VOLUNTEERS

The records show that 14 people delivered 700 hours of help to the Hub during the year. Volunteers assisted with the youth work, also the running our free on line IT training centre, the Senior citizens provision, the after school coffee bar and supporting the work of the parenting project. Thanks are also due to our wonderful sponsoring tradesmen who give their time to maintain the building.

5. FINANCE REPORT

This report is for the year April 1st 2020 to March 31st 2021. It is attached to this report. It shows that we were able to put £20000 into reserves towards building improvements. This was in line with the expenditure plan agreed by the Trustees and resulted from savings in the budget as all staff were furloughed during most of the Lockdown.. The annual costs were significantly reduced and the grant income increased during the financial year with a total expenditure of £32,875, resulting in a surplus of £24,700 in the year ending March 31st 2021. Much of this income is fund raising for the year 2021-22.

6. RESERVES POLICY

The Trust maintains a policy of a minimum holding usable funds of three months anticipated expenditure. In addition they have implemented a long term maintenance fund aiming at a minimum of raising £5,000 per year to be allocated to this fund. This will ensure that the building will be maintained to a high standard and it is protected against any emergencies that may arise. It should be noted that this aim was achieved as the fundraising was more successful this year.

7. FUTURE PLANS

The challenge facing the trust has been exacerbated by the decision of the parish council to remove its one third funding from the precept previously agreed at a public meeting by the whole community, now joining the national government and local authority policy of ceasing to fund all youth work and community support in our village. The challenge now is how to provide the funds to ensure sustainable management guaranteeing that people of all ages are provided with the services they need into the foreseeable future. The Covid 19 situation has encouraged a more creative approach using technology more widely to support residents, particularly those who were going to have had to isolate alone. This has generated a wider view of the support that can be given by the centre that is not restricted to its building.

8. ADMINISTRATIVE EXTERNAL RELATIONSHIPS

Bank: Barclays Bank Ltd Registered office: 1 Churchill Place, London E14 5HP.

Accounts Examiner: Ian Fox

Solicitors: None appointed, when required the trust goes out to tender.

Landlord: Warwickshire County Council

9. TRUSTEES:

Tim Sturges, co-opted Trustee (Vice Chairman);

Peter Crathorne, Community Representative (Chairman)

Jan Crathorne, Community Representative (Secretary); Resigned January 2020

John Garner, Community Representative (Treasurer);

Penny Stott, Community Representative; (Secretary)

Gail Shuttleworth, Community Representative;

John Pudney Community Representative;

Mike Bleby Co-opted

Chris Duffin Community Representative

Derek Hill Centre Users' Representative

Peter Ford Community Representative

Margaret Tomlinson Community Representative

Sally Harfield Community representative

This report was presented to the Annual General Meeting of the Trust on 21st September 2021 and approved for signature by the chairman at a meeting of the trustees held on the same day.

Peter Crathorne (Chairman).

21st September 2021

THE HUB @ HENLEY

"Serving to inspire, educate and strengthen our community"

Registered Charity Number 1160710

WARWICK'S YOUTH
CLUB OF THE YEAR
2014

*Supported by over 100
individuals private trusts,
and businesses*

17 Brook End Drive
Henley-in-Arden

27th August 2021

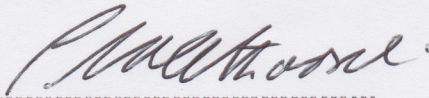
Accounts for the period ended 31st March 2021

I have reviewed the Profit & Loss account and Balance Sheet at 31 March 2021 and confirmed that they are in accord with the records and explanations received. I have not conducted an audit.



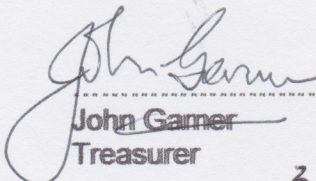
Ian Fox

Signed:



Peter Crathorne
Chairman

21. 09. 21



John Garner
Treasurer

21. 09. 21.

The Hub CIO

Balance Sheet As of March 31, 2021

	TOTAL
Fixed Asset	
Total Fixed Asset	
Cash at bank and in hand	
ARC holding account	0.00
Barclays Hub	0.00
Barclays Hub CIO	49,336.55
Dell Court holding account	(134.45)
Total Barclays Hub CIO	49,202.10
Cash on hand	360.00
HSBC Hub	0.00
Hub COIF	0.00
HWMT loan account	2,705.23
Total Cash at bank and in hand	£52,267.33
Debtors	
Accounts Receivable	120.00
Total Debtors	£120.00
Current Assets	
Covid loans	260.00
Total Current Assets	£260.00
NET CURRENT ASSETS	£52,647.33
Creditors: amounts falling due within one year	
Trade Creditors	
Accounts Payable	(479.64)
Total Trade Creditors	£ (479.64)
Current Liabilities	
Client Trust Accounts - Liabilities	680.00
Other Payroll Deductions	2,513.72
Payroll Clearing	201.66
Payroll Liabilities	
HMRC	5,214.97
Pension	2,097.00
Total Payroll Liabilities	7,311.97
Tax and National Insurance	(2,097.04)
VAT Liability	0.00
Total Current Liabilities	£8,610.31
Total Creditors: amounts falling due within one year	£8,130.67
NET CURRENT ASSETS (LIABILITIES)	£44,516.66
TOTAL ASSETS LESS CURRENT LIABILITIES	£44,516.66
TOTAL NET ASSETS (LIABILITIES)	£44,516.66
Charity funds	
Share Capital Account	17,551.75
Unrestricted Net Assets	2,238.09
Surplus/(Deficit)	24,726.82
Total Charity funds	£44,516.66

The Hub CIO

Financial Activities

April 2020 - March 2021

	TOTAL
Income	
A Income	
Business Sponsorship	6,465.94
Donations	2,075.87
Donations (gift aided)	12,236.10
Total Donations	14,311.97
Gift Aid refund	3,017.83
Grants	16,919.21
Covid support	11,165.00
Total Grants	28,084.21
Total A Income	51,879.95
C Internal activities	
Census project	3,257.00
Coffee Bar sales	115.00
Thursday Seniors income	595.00
Youth Club subs	
Youth Club subs (gift aided)	120.00
Total Youth Club subs	120.00
Total C Internal activities	4,087.00
D External project income	
Xmas Day Lunch receipts	635.00
Total D External project income	635.00
Total Income	£56,601.95
TOTAL	£56,601.95
Expenditures	
P Property	
Computer and Internet Expenses	729.79
Insurance Expense	1,745.54
Licences & permits	157.50
Office Expense	46.80
Post and Stationery	185.90
Printing	30.00
Purchases	59.99
Repairs and Maintenance	3,517.42
Software rental	516.00
Sundries	96.44
Telephone & Broadband	169.79
Utilities	2,522.90
Total P Property	9,778.07
Payroll Expenses	
Furlough recovery	-19,710.43
Pension	2,943.81
Taxes	1,575.85

The Hub CIO

Financial Activities

April 2020 - March 2021

	TOTAL
Training	28.00
Wages	32,394.24
Total Payroll Expenses	17,231.47
W Internal Activities	
Census project expenditure	643.80
Coffee Bar expenditure	17.33
Covid support project	2,749.93
HUBBA BUBBAS expenses	17.73
Thursday Seniors expenditure	634.02
Youth Club activities	13.81
Total W Internal Activities	4,076.62
X External Activities	
Dell Court expenditure	134.45
Xmas Day Lunch expenditure	654.52
Total X External Activities	788.97
Total Expenditures	£31,875.13
NET OPERATING INCOME	£24,726.82
NET INCOME/(EXPENDITURE)	£24,726.82

THE HUB @ HENLEY

"Serving to inspire, educate and strengthen our community"

Registered Charity Number 1160710

WARWICK'S YOUTH
CLUB OF THE YEAR
2014

*Supported by over 100
individuals private trusts,
and businesses*

17 Brook End Drive
Henley-in-Arden

27th August 2021

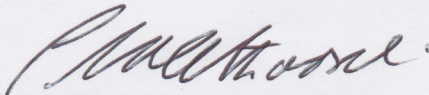
Accounts for the period ended 31st March 2021

I have reviewed the Profit & Loss account and Balance Sheet at 31 March 2021 and confirmed that they are in accord with the records and explanations received. I have not conducted an audit.



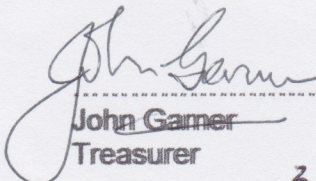
Ian Fox

Signed:



Peter Crathorne
Chairman

21. 09. 21



John Garner
Treasurer

21. 09. 21.