

ROOM TO REWARD

England & Wales · Charity number 1160675

Details

Status Registered

Legal form CIO

Registered 2015-02-26

Register [View on the Charity Commission register](#)

Contact

Address Harbour House
60 Purewell
Christchurch
Dorset
BH23 1ES

Phone 01202 489058

Email joe@roomtoreward.org

Website www.roomtoreward.org

Activities

Objects: TO PROMOTE GOOD CITIZENSHIP BY THE PROVISION OF AWARDS OR PRIZES TO CHARITIES, VOLUNTARY GROUPS AND NOT FOR PROFIT ORGANISATIONS TO ENABLE CHARITIES, VOLUNTARY GROUPS AND NOT FOR PROFITS TO ACKNOWLEDGE THE CONTRIBUTION MADE TO THEIR PURPOSES BY VOLUNTEERS AND SUPPORTERS OF THE CHARITIES, VOLUNTARY GROUPS OR NOT FOR PROFIT ORGANISATIONS.

Activities: The charity through their hotel and charity partners offers a break of up to two nights accommodation in hotels to unsung hidden heroes within registered charities and voluntary organisations. They are volunteers who have made a selfless contribution in caring or looking after others and have also contributed hugely to the work of the registered charity or group for which they volunteer.

Classification

- **How:** Provides Services
- **What:** Other Charitable Purposes
- **Who:** Other Defined Groups

Geography

- Throughout England And Wales

Finances

Period end	Income	Expenditure	Assets	Employees
2024-12-31	£140,761	£110,155	-	-
2023-12-31	£123,032	£105,406	-	-
2022-12-31	£64,929	£74,519	-	-
2021-12-31	£77,124	£45,941	-	-
2020-12-31	£75,425	£85,052	-	-

Trustees

Name	Role	Appointed
Mark Lever		2022-11-21
Michael Warren		2024-03-21
Nicolas James Roach		2016-09-20
Robert Richardson		2023-08-14
Timothy Stuart Nealon		2021-06-07

ROOM TO REWARD

England & Wales - Charity number 1160675

Accounts

Charity Registration No. 1160675

Company Registration No. CE002757 (England and Wales)

ROOM TO REWARD CIO

ANNUAL REPORT AND UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 DECEMBER 2024



10 Bridge Street
Christchurch
Dorset
BH23 1EF

ROOM TO REWARD CIO

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ROOM TO REWARD CIO

COMPANY INFORMATION

Trustees Mr N J Roach
Mr R Richardson
Mr M Lever
Mr T S Nealon
Mr M O Warren (Appointed 21 March 2024)

Charity number 1160675

Company number CE002757

Registered office Harbour House
60 Purewell
Christchurch
Dorset
BH23 1ES

ROOM TO REWARD CIO

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 DECEMBER 2024

The trustees present their annual report and financial statements for the year ended 31 December 2024.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the financial statements and comply with the charity's constitution, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019).

Structure, governance and management

The charity is a company limited by guarantee and is governed by the Memorandum and Article of Association which were adopted on its incorporation on 26 February 2015.

The trustees, who are also the directors for the purpose of company law, and who served during the year and up to the date of signature of the financial statements were:

Mr N J Roach

Mr R Richardson

Mr M Lever

Mr T S Nealon

Mr D A Guile

(Resigned 16 October 2024)

Mr M O Warren

(Appointed 31 March 2024)

The power to appoint new trustees is vested in the existing trustees.

All members of the Board of Trustees give their time voluntarily and receive no benefits from the charity. Any expenses claimed from the Charity are set out in the notes to these financial statements. None of the trustees has any beneficial interest in the charity. All of the trustees are members of the charity.



Room to Reward



**Inspirational couple
treated to hotel break**

2024

2024 was a record-breaking year for Room to Reward with more volunteers nominated, more hospitality properties donating breaks, more organisations making nominations, more funds raised and, most importantly, more inspirational Hidden Heroes given a well-earned break than ever before.



Annual Report 2024 - Overview

2024 – The Key Figures



508 Breaks Arranged



1031 Volunteers Nominated



199 New Voluntary Orgs Registered (1000+ Total)



88 New Hospitality Partners Signed Up (900+ Total)



£100k+ Raised Through Fundraising Events & Campaigns

"We just had the most amazing time. Thank you so much for facilitating such a wonderful gift and unforgettable experience."
**Michelle, Volunteer Citizens Advice Witness Service.
R2R Break Taken at The Dorchester.**



SPONSORS



SUPPORTERS



tc accounts • tax • legal • financial planning



MERMAID GIN



BOUTIQUE HOTELIER



HOSPITALITY



2024 - HOSPITALITY

2024 saw a number of fantastic hotel groups join the Room to Reward journey. We are immensely grateful to the wonderful Aimbridge Hospitality, Arora Group, The Brend Collection, Apex Hotels, the City Pub Group, Andrew Brownsword Hotels, Eden Hotel Colleciton, Citadines as well as several members of Best Western Hotels. We have also had the pleasure of attending and spreading the R2R word art at a number of hospitality events.



Master Innholders Hotel Leadership Conference. 17th/18th January. We were hugely appreciative of the opportunity once again to **network at the Master Innholders Hotel Leadership Conference**, one of the highlights of the hospitality calendar and a great way to start the year!

Best Western Hotels AMC Conference 29th – 30th January.

New fantastic R2R supporters Best Western Hotels invited us to present at the Annual Members Conference, conveniently hosted by fellow **R2R partners Celtic Manor!**



Catalysts for Conversion – Revenue Management Conference by Revenue by Design. 30th Jan Revenue managers are obviously a key audience for R2R. **Huge thanks to Ally Northfield for the opportunity and James Clarke of Park Plaza Westminster for speaking on our behalf!**



*Top R2R supporters **Legacy Hotels** put on a fantastic fundraising golf day at Wychwood Park in May, raising an incredible **£8,000 for R2R and our great friends Hospitality Action**. Huge thanks to Andy Townsend and the Legacy team for their constant amazing support.*



We also made our debut at the **Serviced Apartment Awards** on 23rd May – a fantastic opportunity to expand R2R engagement beyond hotels and we were thrilled to receive numerous new pledges of support. **Huge thanks to the fantastic International Hospitality Media team for the support – see you next year!**

Boutique Hotelier: The Great GM Debate. 6th June



UKHOSPITALITY Summer Conference. 14th June Another year, another fab opportunity to **spread the R2R word at the UKHOSPITALITY Summer Conference. Huge thanks as always to Kate Nicholls, Jackie and the team.**



We were delighted to make our debut in the **fantastic London Hospitality Festival** this year. The R2R softball team – made up of members of the R2R team and our amazing supporters **Harbour Hotels, Firmdale Hotels, MEWS and QX Global** – went from not knowing names (or the rules!) to some big wins and truly memorable moments. Team sponsorship and a raffle on the day also raised approx. £1000! **Huge thanks to Paul, James and Tom Gilley for having us as part of this amazing event – we're definitely back in 2025!**





Another unforgettable night at the amazing [AA Hospitality Awards](#) saw attendees raise a staggering £16,000 for R2R and Hospitality Action. The awards celebrate the best in the industry and it was fantastic to see a number of wonderful R2R supporters make their way to the stage for some fully deserved recognition. Huge thanks to Simon Numphud and the awesome AA team for making it happen.

Hot on the heels of the AA Awards came the brilliant [Boutique Hotelier Awards](#) in October. An envelope draw on the night saw over £2000 raised for R2R while a number of attendees also pledged to join our journey. All in all, a fantastic night and we are eternally grateful to Zoe Monk, Eammon Crowe and the wonderful BH team for their continued amazing support.



INDEPENDENT HOTEL SHOW

L O N D O N

15-16 Oct 2024
Olympia London

Either side of the Boutique Hotelier Awards night was the always amazing [Independent Hotel Show](#). This annual extravaganza at The Olympia is an invaluable opportunity to spread the word about R2R, meet new partners and catch up with our wonderful supporters. The show gets better and better every year and we are immensely grateful to the fantastic Montgomery Group for the opportunity – even if their softball team gave us a beating at London Hospitality Festival!

We signed off the hospitality year with another trip to the fantastic [HOSPACE](#). Hosted by top R2R supporters Royal Lancaster, we are hugely grateful to Sally Beck for endorsing R2R to attendees and Jane Pendlebury and the fab HOSPA team for their constant support.

HOSPACE 2024
Thursday 14th November



“We are proud to join Room to Reward. It’s a simple thing for hotels to be a part of and a great way of putting our unsold rooms to good use. We look forward to welcoming some amazing volunteers for a well earned break.”

Matthew Brend – Director, Brend Collection

“It’s a simple way for Aimbridge to say thank you to deserving volunteers across the UK and Northern Ireland by donating some of the unsold rooms from our UK portfolio, that all hotels inevitably have, and putting them to fantastic use. We are thrilled to be involved and look forward to welcoming volunteer guests to Aimbridge’s hotels soon.”

David Anderson, Divisonal President at Aimbridge EMEA

Aimbridge

2024 – Over 900 Hotels



2024 – 1000+ Charities, Community Groups, Grassroots Sports Clubs and Voluntary Orgs.



And many, many more...

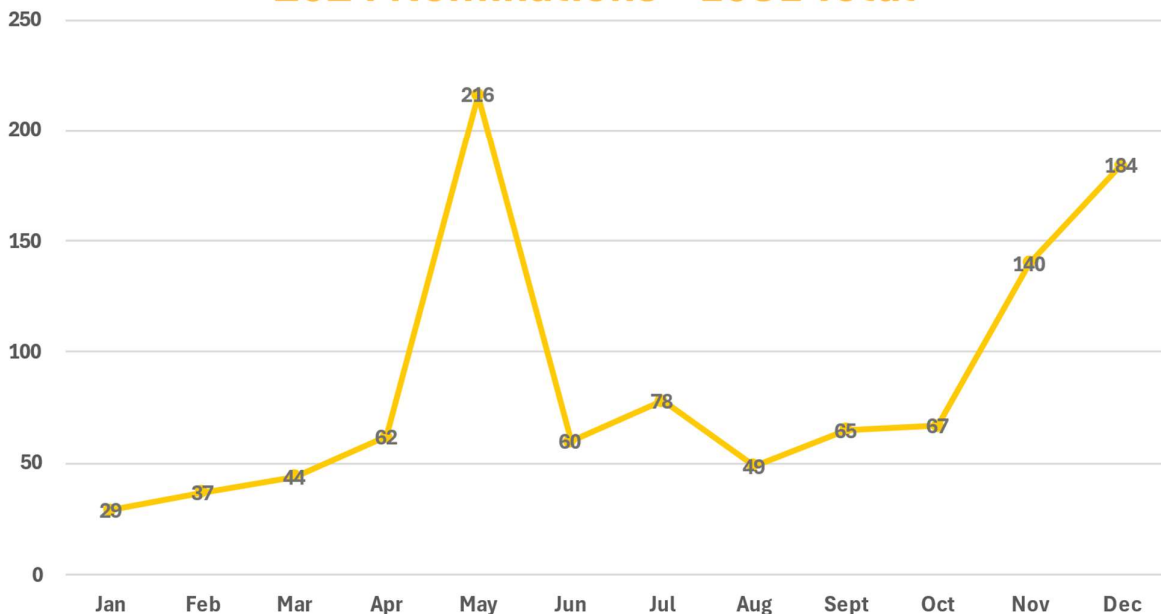
A huge 'thank you' to everyone who sent in a nomination. Here's to more in 2025!

R2R 2024 – Nominations

We had the privilege of approving over 1000 nominations for inspirational volunteers in 2024, almost double the number received in 2023. Every day, we heard amazing stories of Hidden Heroes doing extraordinary things for their organisations and communities.



2024 Nominations - 1031 Total



R2R 2024- EVENTS

An unforgettable year saw all 3 major R2R fundraising events set new records for amounts raised. These events are only possible because of the wonderful sponsors, supporters, prize donors, hosts and attendees.

Sail to Reward – 19/06/2024. £25,041.12 Raised

Sponsored & Supported By: Prometheus Sailing, Mermaid, Harbour Hotels, MEWS Matthew Clark, Midas Prosecco, Artisan Drinks, Estrella, 4Couture, Intego Pro, Plume Design, A3M Designs, MTM Agency, Nero Lifestyle, Blastness, EH Photography



A record-breaking day on the water and evening at Harbour Hotel Southampton saw an incredible amount raised. More than any R2R event in history. Huge thanks to everyone who made it possible and congratulations to our winners, Hilton



Hotels!



Golf to Reward – 23/09/2024. £14,435.86 Raised

Sponsored & Supported By: Harbour Hotels, MEWS, Barton -on-Sea Golf Club, TempleSpa , 4couture, Countryfare, Womble BondDickinson, Enotria&Coe, Tolchards, Elliotts , Jules Florist, Shandy Shack



We hit the fairways (mostly!) as the R2R Golf Day returned, with Enotria reclaiming their crown and taking home the trophy before a fantastic dinner, speech and auction hosted by Graham Poll.



Great Hampshire Menu – 23/11/2024. £24,239.96 Raised

Sponsored & Supported By:Countryfare, Harbour Hotels, Blue Jasmine, Helen McGinnHattingley Valley, Candover Brook, Baccello, Triple FFF Brewery, New Forest Tea Company, Highball Cocktails, Mermaid, Katie Mawson Flower Design, A3M Designs,Danebury Wines, The Garlic Farm, Black Chalk Wine, New Forest WaterBaccello, Jess Bassett Films, New Forest Shortbread,Hambledon Vineyard, Naked Jam.



Finally, an unforgettable night at Harbour Hotel Southampton saw some of the best chefs– Luke Matthews, Luke Holder, Dan Rogan, Andy Wright– producers and people in Hampshire come together to raise an incredible amount.



R2R 2024 - FUNDRAISING

As well as our own events, we were also thrilled to be the charity partner at various occasions and part of a number of different fundraising campaigns throughout 2024. As a small charity, these regular donations are vital and we are immensely grateful for the wonderful support we receive.

Dish Donations

A huge thank you to these amazing places that have been making dish donations:

- Harbour Hotels
- Bromley Court
- Moonfleet Manor
- New Park Manor
- Soho Christchurch
- Old Harry Rocks @ The Nici.
- Deus
- New Forest Hotels



Hospitality and Other Fundraising

Legacy Hotels inaugural Golf Day saw £8000 raised for R2R and Hospitality Action.

The Kings Arms in Christchurch included fundraising raffles at various events throughout the year and have raised £1,514.



AA Hospitality Awards - £16,000 raised and split between R2R & HA.

London Hospitality Festival – Approx. £1000 raised.



Boutique Hotelier Awards - £2k+ Raised

Christchurch Food Festival - £600+ Raised



Through Dish Donations, events hosting, donating office space and all associated benefits, the wonderful Harbour Hotels contribute over £30,000 through a mix of direct fundraising and donated service support. R2R simply wouldn't exist without them.

R2R 2024 – THE IMPACT

We finish with a look at the most important part of R2R – the impact our breaks have had on the wonderful volunteers. This is why we do what we do. Thank you to everyone who makes it possible.



100%

of Volunteers reported an improvement in their well-being



90%

of Volunteers think R2R breaks help boost volunteer morale



80%

of Volunteers felt more committed to an organisation



67%

of Volunteers reported an improvement in their mental health



R Michelle – Citizen Advice Witness Service.

Michelle has been with the Witness Service since 2016 and has not wavered in her commitment to provide the best support she can to every witness she encounters. She is diplomatic but firm when advocating on behalf of witnesses with other court users and puts everyone at ease with her easygoing and friendly manner. While all our volunteers do their best, she goes over and beyond what we ask of them. She has often come in more than once a week when we need cover at court, sometimes rearranging other commitments she has in order to do so. She has assisted us in interviewing potential volunteers, she took the interview skills training, she has provided guidance to multiple new volunteers and she takes on a lot of Outreach cases. She sees things with witnesses through to the end and doesn't complain about long days, long waits or the interminable running around between courtrooms, witness rooms and other court agent offices. She is a brilliant example of what the Witness Service hopes to get in a volunteer, both we and the witnesses here are fortunate she chose the Witness Service in Southampton to volunteer with.

The Dorchester - November 24



"My daughter and I had an absolutely fabulous stay at the Dorchester. They went above and beyond to make our stay special. They really spoil us and we just had the most amazing time. Thank you to Citizens Advice and Room to Reward for facilitating such a wonderful gift and The Dorchester for such a wonderful, unforgettable experience. It was really appreciated by both me and my daughter after some difficult times this year. Thank you to everyone involved."


Dorchester
Collection

citizens
advice

www.roomtoreward.org/r2r-impact

R2R 2024 – R2R Postcards



Pete Worthy – Space4Autism

Several years ago, we put a call out to ask for some help with some DIY work that needed doing at our building and Pete was one of the first to offer. Since then, Pete has always stepped in to help when we are in need. His full-time job is a mechanic, so he has taken on the work on our minibus, giving up hours of his time to assist with this. When we have needed bigger jobs completing, he has put us in touch with the right people and managed to get us a discount. On a rainy Bank Holiday in 2021, we had a call to say our minibus had been vandalized, we went down there to clean up and cover the bus due to all the windows being broken. Again, Pete jumped into action to ensure we could get the bus sorted as quickly as possible to ensure that our children and young people with Autism did not miss out. Pete is a calm, caring man and puts everyone else before himself. He is a great asset to Space4Autism. In all honesty we would be lost without him.

The Break – The Belsfield



"Huge thanks for our stay at The Belsfield – we had a fantastic time! It was a lovely hotel and they made us feel really welcome."



Chelsea – National Autistic society

Chelsea is a wonderful volunteer with the NAS Godalming Youth Group. She is an incredible listener, empathetic and really in tune with both the young people we support and also our staff team. She always takes time to check in with others and has a real positive outlook and attitude which shines through when you watch how she interacts with everyone at youth group. Our young people feel comfortable around her and she helps to boost their confidence and make a real difference in their lives. She builds strong relationships with our teenagers who know they would only be met with kindness and acceptance.



The Break – Eastwell Manor, Champneys Hotel & Spa

"Thanks again for a great stay at Champneys Eastwell Manor. I had an amazing time and the team were fantastic – thank you!"



www.roomtoreward.org/r2r-impact

R2R 2024 – R2R Postcards



Dave – Headway, Birmingham & Solihull



Following retirement, Dave decided he would like to put his time to better use and started helping at our Leighton House Hub on a weekly basis in 2012. Dave is always reliable and comes in, rain or shine, every week to assist in sessions and activities. He has a great relationship with many of our clients as he really does take the time to sit and listen to them as well as talking to them. He really goes out of his way to ensure he gets to know new clients and makes them feel settled in and know that they have a friend to help them. We are very lucky to have a volunteer as brilliant as Dave he makes such a difference at Headway each week.

The Break – Legacy Rose & Crown Hotel



"I have just had my two night break in Salisbury and wanted to say a huge thank you to all involved. We had a really good time - including a very wild, wet and windy visit to Stonehenge which has long been on my bucket list! We were made very welcome at the hotel and enjoyed very comfortable accommodation and really good food.

As well as Stonehenge we did a tour of the cathedral - another place on my bucket list - and went to see a comedy at the local theatre one evening.

All in all, a really enjoyable and much appreciated break. Thank you."



Mark – New Hope



Mark's primary responsibility as a volunteer is to pick up donated groceries from Lidl and a bakery in Bushey every Monday. He does this job regardless of the weather conditions or the day even on Bank Holidays. In addition to his dedication to his duties, Mark is also known for his excellent relationships with the staff of the shops and everyone at the Haven. He is always happy to help unload and put away the groceries and his willingness to go above and beyond his duties has made him an invaluable asset to New Hope. Mark's work has saved New Hope a considerable amount of money that can now be used to support the people who need it most. He has gone above and beyond his role of picking up food donated by Lidl – picking up furniture from donors all around to sell in the New Hop shop and raise vital funds. Mark's dedication to his duties, willingness to go beyond his role, positive attitude and friendly nature have made him a role model for other volunteers. New Hope is incredibly fortunate to have someone like Mark and we are so grateful to him for his tireless service.

The Break – Cliveden House – Iconic Luxury Hotels



"We had a great time at Cliveden House for our Room to Reward break. The hotel and spa were wonderful, thank you so much!"



www.roomtoreward.org/r2r-impact

R2R 2024 – R2R Postcards



Tiff – Forest Holme Hospice Charity

Tiff has been volunteering for Forest Holme Hospice Charity since October 2018. Tiff's parents spent their final days at Forest Holme and since then she has been a huge supporter and ambassador for us. Over the years, Tiff has given up many hours of her time volunteering at events, preparing raffles, tombolas, mystery boxes and much more. Everything Tiff wraps for prizes she does so beautifully, she has such a high attention for detail and always makes everything look so inviting and exciting! Tiff doesn't at all mind being asked to do any odd jobs and comes into the office to help our fundraiser Kirsty on a weekly basis. Her cheery smile and positive attitude always lifts the spirits of anyone nearby and the charity team feel so much support from Tiff. She has also personally raised well over £7000 for Forest Holme. Tiff really is a Hidden Gem who deserves recognition and a well-deserved rest for all her hard work.



The Break – Royal Crescent, Bath



"Being nominated was a huge shock and privilege. I volunteer to try & give back for the beautiful way my parents were cared for in both their final journeys. It was so exciting choosing where to go and the choice was so vast. We were amazed to see that the 5 Royal Crescent Hotel was an option. This would be an experience I'd never consider usually. We drove into the Royal Crescent and were in awe of its grand beauty. Seeing the footman outside, we excitedly parked and were immediately treated like royalty. We were treated so warmly and genuinely by all the staff. I had 2 nights with breakfast and full access to the spa. We were in the restaurant in the evening which served such scrummy food. Being animal mad, my favourite part was the hotel cat! We shopped and lounged, it was just pure relaxation. Thank you so much everyone who voted for me, Room to Reward and the Royal Crescent Hotel. I loved my stay."*



Olivia – GINA

Olivia dedicates approximately 5 hours a week to GINA in her volunteering role with us among her other commitments. From her very first day with GINA, Olivia showed incredible passion and commitment to the women we support. Olivia lives and breathes our values of showing consistent compassion, unity and belief in women subjected to abuse and trauma. She has been creating a comprehensive resource – a book for young women subjected to sexual harassment, violence and abuse to support them and offer information guidance and support in navigating the world as a young woman. This resource includes information on women's health, friendships, relationships, academics, social life, body image and mental health – all to support young women with the issues they face growing up in today's world.



The Break – The Daffodil Hotel & Spa



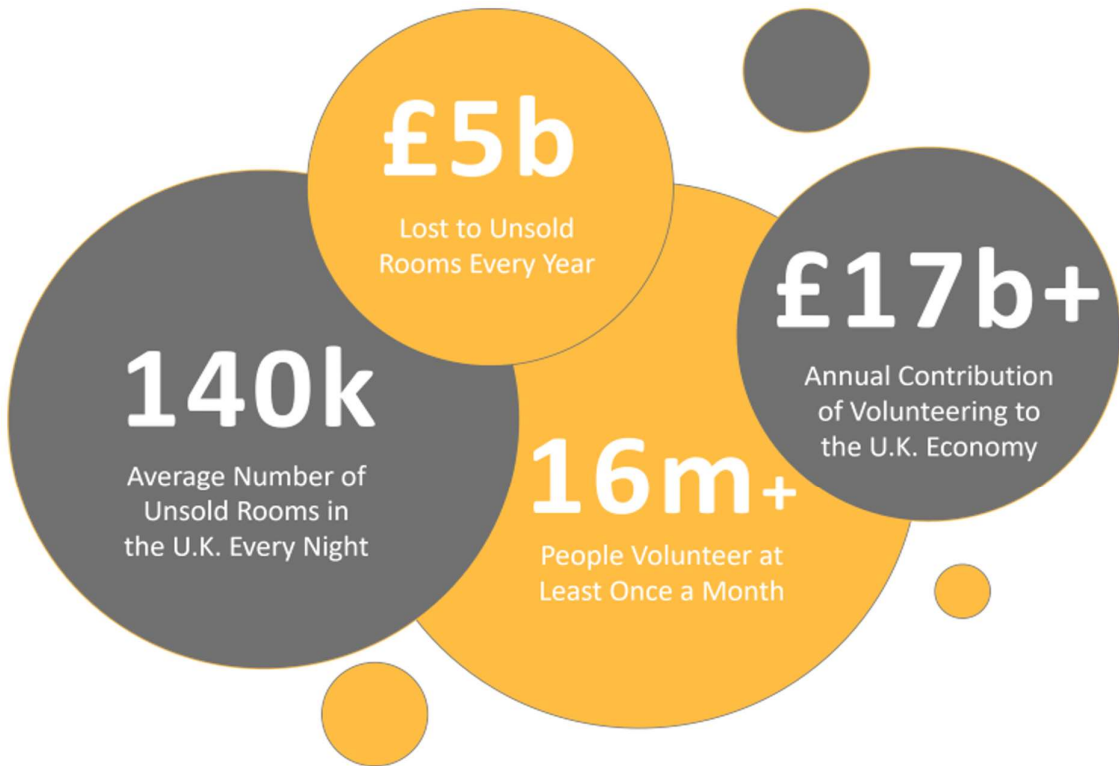
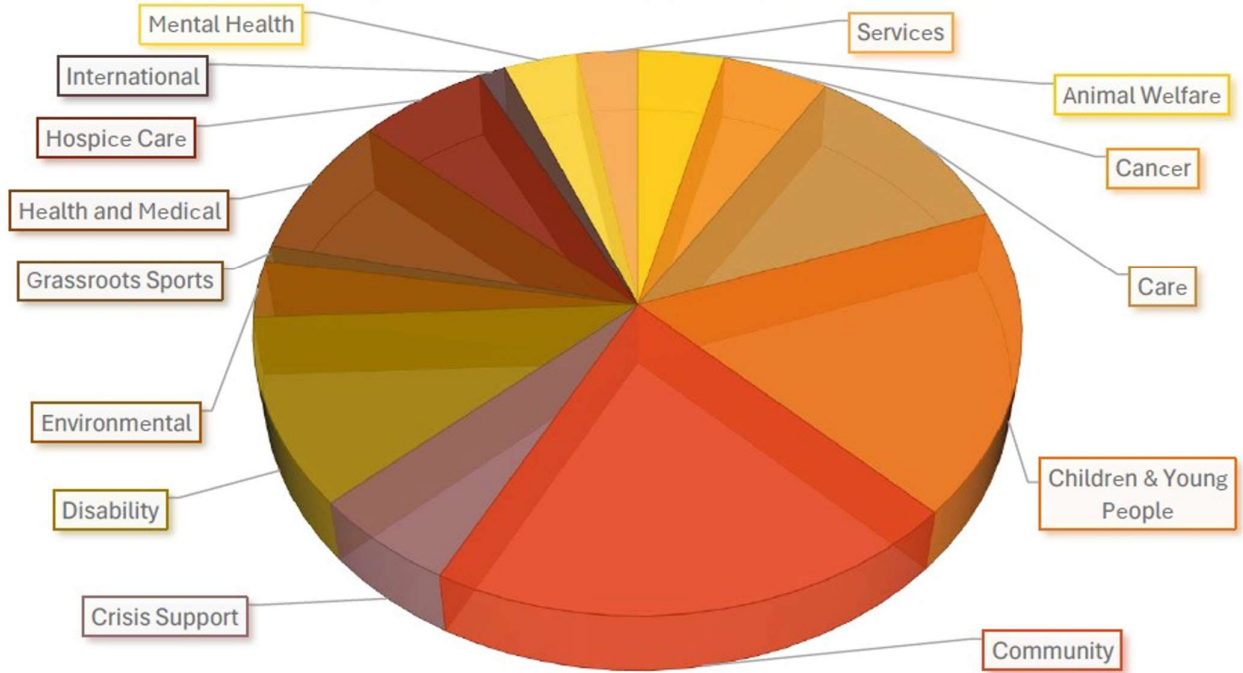
"I had a fantastic break and time at the hotel! Our room was very spacious, and we had a great view of the lake, the staff were super friendly and helpful, breakfast was amazing as we had so many tasty options, and the spa facilities made the whole stay feel so luxurious!! Would definitely recommend this hotel – a wonderful place for a break! 😊"



www.roomtoreward.org/r2r-impact

R2R 2024

CHARITIES AND COMMUNITY GROUP PARTNERS



We can donate £1million worth of breaks every year with less than 1% of the annual number of unsold rooms.

ROOM TO REWARD CIO

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2024

The trustees' report was approved by the Board of Trustees.



.....
Mr M O Warren

Trustee

Date: 21/10/2025

.....

ROOM TO REWARD CIO

STATEMENT OF TRUSTEES' RESPONSIBILITIES

FOR THE YEAR ENDED 31 DECEMBER 2024

The trustees, who are also the directors of Room to Reward CIO for the purpose of company law, are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

ROOM TO REWARD CIO

INDEPENDENT EXAMINER'S REPORT

TO THE TRUSTEES OF ROOM TO REWARD CIO

I report to the trustees on my examination of the financial statements of Room to Reward CIO (the charity) for the year ended 31 December 2024.

Responsibilities and basis of report

As the trustees of the charity (and also its directors for the purposes of company law) you are responsible for the preparation of the financial statements in accordance with the requirements of the Companies Act 2006 (the 2006 Act).

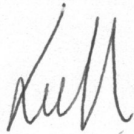
Having satisfied myself that the financial statements of the charity are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of the charity's financial statements carried out under section 145 of the Charities Act 2011 (the 2011 Act). In carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

- 1 accounting records were not kept in respect of the charity as required by section 386 of the 2006 Act; or
- 2 the financial statements do not accord with those records; or
- 3 the financial statements do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
- 4 the financial statements have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the financial statements to be reached.



Lucy Filer FCCA
TC Group

10 Bridge Street
Christchurch
Dorset
BH23 1EF

Dated: 27/10/2025

ROOM TO REWARD CIO

**STATEMENT OF FINANCIAL ACTIVITIES
INCLUDING INCOME AND EXPENDITURE ACCOUNT**

FOR THE YEAR ENDED 31 DECEMBER 2024

		Unrestricted funds 2024 £	Restricted funds 2024 £	Total 2024 £	Unrestricted funds 2023 £	Restricted funds 2023 £	Total 2023 £
	Notes						
Income from:							
Donations and legacies	3	39,769	17,200	56,969	62,505	11,000	73,505
Other trading activities	4	83,173	-	83,173	49,347	-	49,347
Investments	5	619	-	619	180	-	180
Total income		<u>123,561</u>	<u>17,200</u>	<u>140,761</u>	<u>112,032</u>	<u>11,000</u>	<u>123,032</u>
Expenditure on:							
Raising funds	6	20,207	-	20,207	19,201	-	19,201
Charitable activities	7	71,730	18,218	89,948	76,663	9,542	86,205
Total expenditure		<u>91,937</u>	<u>18,218</u>	<u>110,155</u>	<u>95,864</u>	<u>9,542</u>	<u>105,406</u>
Net income/(expenditure) and movement in funds		31,624	(1,018)	30,606	16,168	1,458	17,626
Reconciliation of funds:							
Fund balances at 1 January 2024		46,186	1,458	47,644	30,018	-	30,018
Fund balances at 31 December 2024		<u>77,810</u>	<u>440</u>	<u>78,250</u>	<u>46,186</u>	<u>1,458</u>	<u>47,644</u>

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

ROOM TO REWARD CIO

BALANCE SHEET

AS AT 31 DECEMBER 2024

		2024	2023
Current assets			
Debtors	12	448	1,256
Cash at bank and in hand		80,157	48,993
		<u>80,605</u>	<u>50,249</u>
Creditors: amounts falling due within one year	13	<u>(2,355)</u>	<u>(2,605)</u>
Net current assets		<u><u>78,250</u></u>	<u><u>47,644</u></u>
The funds of the charity			
Restricted income funds	15	440	1,458
Unrestricted funds	16	77,810	46,186
		<u>78,250</u>	<u>47,644</u>

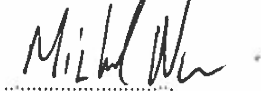
The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 December 2024.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of financial statements.

The members have not required the company to obtain an audit of its financial statements for the year in question in accordance with section 476.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the trustees on 21/10/2025



Mr M O Warren
Trustee

Company registration number CE002757 (England and Wales)

ROOM TO REWARD CIO

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 DECEMBER 2024

1 Accounting policies

Charity information

Room to Reward CIO is a private company limited by guarantee incorporated in England and Wales. The registered office is Harbour House, 60 Purewell, Christchurch, Dorset, BH23 1ES.

1.1 Accounting convention

The financial statements have been prepared in accordance with the charity's governing document, the Companies Act 2006, FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" ("FRS 102") and the Charities SORP "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019). The charity is a Public Benefit Entity as defined by FRS 102.

The charity has taken advantage of the provisions in the SORP for charities not to prepare a Statement of Cash Flows.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest pound.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of their charitable objectives.

Restricted funds are subject to specific conditions by donors or grantors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

Endowment funds are subject to specific conditions by donors that the capital must be maintained by the charity.

1.4 Income

Income is recognised when the charity is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Cash donations are recognised on receipt. Other donations are recognised once the charity has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2024

1 Accounting policies

(Continued)

Legacies are recognised on receipt or otherwise if the charity has been notified of an impending distribution, the amount is known, and receipt is expected. If the amount is not known, the legacy is treated as a contingent asset.

1.5 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement, and the amount of the obligation can be measured reliably.

Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges are allocated on the portion of the asset's use.

1.6 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.7 Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

1 Accounting policies

(Continued)

Basic financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when the charity's contractual obligations expire or are discharged or cancelled.

1.8 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.9 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

2 Critical accounting estimates and judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

It is the opinion of the trustees that there are no significant estimates or judgements included within the financial statements.

ROOM TO REWARD CIO

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2024

3 Income from donations and legacies

	Unrestricted funds 2024 £	Restricted funds 2024 £	Total 2024 £	Unrestricted funds 2023 £	Restricted funds 2023 £	Total 2023 £
Donations and gifts	39,769	17,200	56,969	62,505	11,000	73,505
	<u>39,769</u>	<u>17,200</u>	<u>56,969</u>	<u>62,505</u>	<u>11,000</u>	<u>73,505</u>

4 Income from other trading activities

	Unrestricted funds 2024 £	Unrestricted funds 2023 £
Fundraising events	83,173	49,347
	<u>83,173</u>	<u>49,347</u>

5 Income from investments

	Unrestricted funds 2024 £	Unrestricted funds 2023 £
Interest receivable	619	180
	<u>619</u>	<u>180</u>

6 Expenditure on raising funds

	Unrestricted funds 2024 £	Unrestricted funds 2023 £
Fundraising and publicity		
Other fundraising costs	20,207	19,201
	<u>20,207</u>	<u>19,201</u>

ROOM TO REWARD CIO**NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)****FOR THE YEAR ENDED 31 DECEMBER 2024****7 Expenditure on charitable activities**

	Charitable activities 2024 £	Charitable activities 2023 £
Direct costs		
Staff costs	78,881	72,042
Travel and subsistence	1,216	1,392
Website costs	359	359
Subscriptions	-	200
Insurance	96	96
Other expenditure	306	4,316
Support services	7,200	6,000
	<u>88,058</u>	<u>84,405</u>
Share of support and governance costs (see note 8)		
Support	1,890	1,800
	<u>89,948</u>	<u>86,205</u>
Analysis by fund		
Unrestricted funds	71,730	76,663
Restricted funds	18,218	9,542
	<u>89,948</u>	<u>86,205</u>

8 Support costs allocated to activities

	2024 £	2023 £
Governance costs	1,890	1,800
	<u>1,890</u>	<u>1,800</u>
Analysed between:		
Charitable activities	1,890	1,800
	<u>1,890</u>	<u>1,800</u>

Governance costs includes payments to the independent examiner of £1,890 (2023- £1,800) for independent examination fees.

9 Trustees

None of the trustees (or any persons connected with them) received any remuneration or benefits from the charity during the year.

ROOM TO REWARD CIO

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2024

10 Employees

The average monthly number of employees during the year was:

	2024	2023
	Number	Number
	3	3
	<u>3</u>	<u>3</u>
Employment costs	2024	2023
	£	£
Wages and salaries	75,750	69,433
Social security costs	1,420	1,074
Other pension costs	1,711	1,535
	<u>78,881</u>	<u>72,042</u>
	<u>78,881</u>	<u>72,042</u>

There were no employees whose annual remuneration was more than £60,000.

11 Taxation

The charity is exempt from taxation on its activities because all its income is applied for charitable purposes.

12 Debtors

	2024	2023
Amounts falling due within one year:	£	£
Other debtors	448	466
Prepayments and accrued income	-	790
	<u>448</u>	<u>1,256</u>
	<u>448</u>	<u>1,256</u>

13 Creditors: amounts falling due within one year

	2024	2023
	£	£
Other creditors	385	365
Accruals and deferred income	1,970	2,240
	<u>2,355</u>	<u>2,605</u>
	<u>2,355</u>	<u>2,605</u>

ROOM TO REWARD CIO

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2024

14 Retirement benefit schemes

	2024	2023
Defined contribution schemes	£	£
Charge to profit or loss in respect of defined contribution schemes	1,711	1,535

The charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charity in an independently administered fund.

15 Restricted funds

The restricted funds of the charity comprise the unexpended balances of donations and grants held on trust subject to specific conditions by donors as to how they may be used.

	At 1 January 2024	Incoming resources	Resources expended	At 31 December 2024
	£	£	£	£
Hotel partnership officer and support services	1,458	17,200	(18,218)	440
Previous year:	At 1 January 2023	Incoming resources	Resources expended	At 31 December 2023
	£	£	£	£
Hotel partnership officer and support services	-	11,000	(9,542)	1,458

Hotel partnership officer - this fund represents amounts received to fund the wage costs of the hotel partnership officer, along with other support services.

ROOM TO REWARD

England & Wales - Charity number 1160675

Accounts

ROOM TO REWARD CIO

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ROOM TO REWARD CIO

LEGAL AND ADMINISTRATIVE INFORMATION

Trustees	Mr N J Roach Mr R Richardson Mr M Lever Mr T S Nealon Mr D A Guile Mr M Warren	(Appointed 14 August 2023)
Charity number	1160675	
Company number	CE002757	
Principal address	Harbour House 60 Purewell Christchurch Dorset BH23 1ES	
Registered office	Harbour House 60 Purewell Christchurch Dorset BH23 1ES	

ROOM TO REWARD CIO

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 DECEMBER 2023

The trustees present their annual report and financial statements for the year ended 31 December 2023.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the financial statements and comply with the charity's constitution, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019).

Structure, governance and management

The charity is a company limited by guarantee and is governed by the Memorandum and Articles of Association which were adopted on its incorporation on 26 February 2015.

The trustees, who are also the directors for the purpose of company law, and who served during the year and up to the date of signature of the financial statements were:

Mr N J Roach

Mr R Richardson (Appointed 14 August 2023)

Mr M Lever

Mr T S Nealon

Mr D A Guile

Mr M Warren (Appointed 21 March 2024)

The power to appoint new trustees is vested in the existing trustees.

All members of the Board of Trustees give their time voluntarily and receive no benefits from the charity. Any expenses claimed from the Charity are set out in the notes to these financial statements. None of the trustees has any beneficial interest in the charity. All of the trustees are members of the charity.



Annual Report 2023 - Overview

2023 was Room to Reward's biggest and busiest year yet. With more breaks delivered, more nominations received, more hotels and voluntary organisations joining the journey and more funds raised than ever before.

R2R 2023 – The Key Figures

- **231** Breaks Booked
- **536** Nominations Received
- **158** New Hotel Partners
- **£125k+** Value of Breaks Donated
- **124** New Voluntary Org. Partners
- **£50k+** Raised Through Fundraising Events & Campaigns

Cumulative Totals 2015-2023

- 2500 Breaks Booked
- 878 Hotel Partners
- 953 Voluntary Org. Partners
- £1m+ Value of Breaks Donated





Annual Report 2023 - Hospitality

➤ 158 New Hotel Partners

We were delighted to welcome more wonderful hotel partners to the R2R journey. The hotels are the foundation the rest of Room to Reward is built on. Thanks to their generous support, we are able to offer a wide range of options for volunteers to enjoy their well-earned break. 2023 was also the year Room to Reward expanded beyond hotels, with Hoburne Holidays delivering breaks across their 8 holiday parks.



“We want to honour hard-working volunteers and their families who deserve a well-earned break. As a family-run business, supporting charities and the local community is extremely important to Hoburne, and now more than ever when a holiday for some is considered a luxury.. We are delighted to support Room to Reward with its mission, and to be its very first holiday park operator to partner with them.”

Jim Forward, CEO of the Hoburne Group

“We are very happy to be joining this fantastic initiative. It’s a wonderful way of putting our unsold rooms to good use and recognising those who do so much for others. Room to Reward is a great way for the industry to give back and we look forward to welcoming some Hidden Heroes to our properties.”

Paul Milsom, Chairman & Managing Director of Milsom Hotels & Restaurants



MILSOM®



“We are thrilled to be joining Room to Reward. It’s a simple way for our hotels to put their unsold rooms to fantastic, meaningful use and we encourage all Best Western members to get involved.”

Tim Rumney, CEO of Best Western GB

In 2023, Room to Reward also exhibited and partnered with:

- Master Innholders
- ScotHot
- EEA Summit
- Global Revenue Forum
- HOSPA
- UKHOSPITALITY Summer Conference
- AA Hospitality Awards
- Hotel & Resort Innovation Expo
- Independent Hotel Show
- Boutique Hotelier Awards
- Boutique Hotelier Great GM Debate



2023 – Hotel Partners

HARBOUR
HOTELS

“bespoke”
HOTELS

LEONARDO
Hotels

CRERAR
HOTELS
HOTELS WITH HEART & SOUL

LEGACY
HOTELS

FIRMDALE HOTELS
LONDON & NEW YORK

STARBOARD
HOTELS

Park Plaza
Hotels & Resorts

O’CALLAGHAN
COLLECTION

MH & R
MILSOM

CLERMONT
HOTEL GROUP

BW | **Best Western**
Hotels & Resorts

Hoburne
Holidays

SPLENDID
HOSPITALITY
GROUP

VALOR DE VERE

THE COACHING
INN GROUP
FOOD | DRINK | ROOMS

COUNTRYWIDE
HOTELS

Flite
HOTELS

RBH
HOSPITALITY MANAGEMENT

Cairn
Group

ICONIC
LUXURY HOTELS

ST AUSTELL
BREWERY

FJB
HOTELS

Farncombe
LUXURY

Pick Stein

LUXURY FAMILY
HOTELS

CHAMPNEYS

LORE
GROUP

CELTIC MANOR
HOTELS & TOURS COLLECTION

AH
ALEXANDER HOTELS
Leave It All Behind

DEVONSHIRE
HOTELS & RESTAURANTS

EHG
ECLIPSE HOTELS GROUP

F
THE FAIRVIEW
HOTEL COLLECTION

Greenclose Hotels
LIMITED

LGH
HOTELS MANAGEMENT

dg

focus hotels
vision - experience - expertise

ashdalehotels

ATLASHHOTELS

NEW FOREST HOTELS

VINE HOTELS
EXPERTS IN HOTEL
MANAGEMENT AND DEVELOPMENT



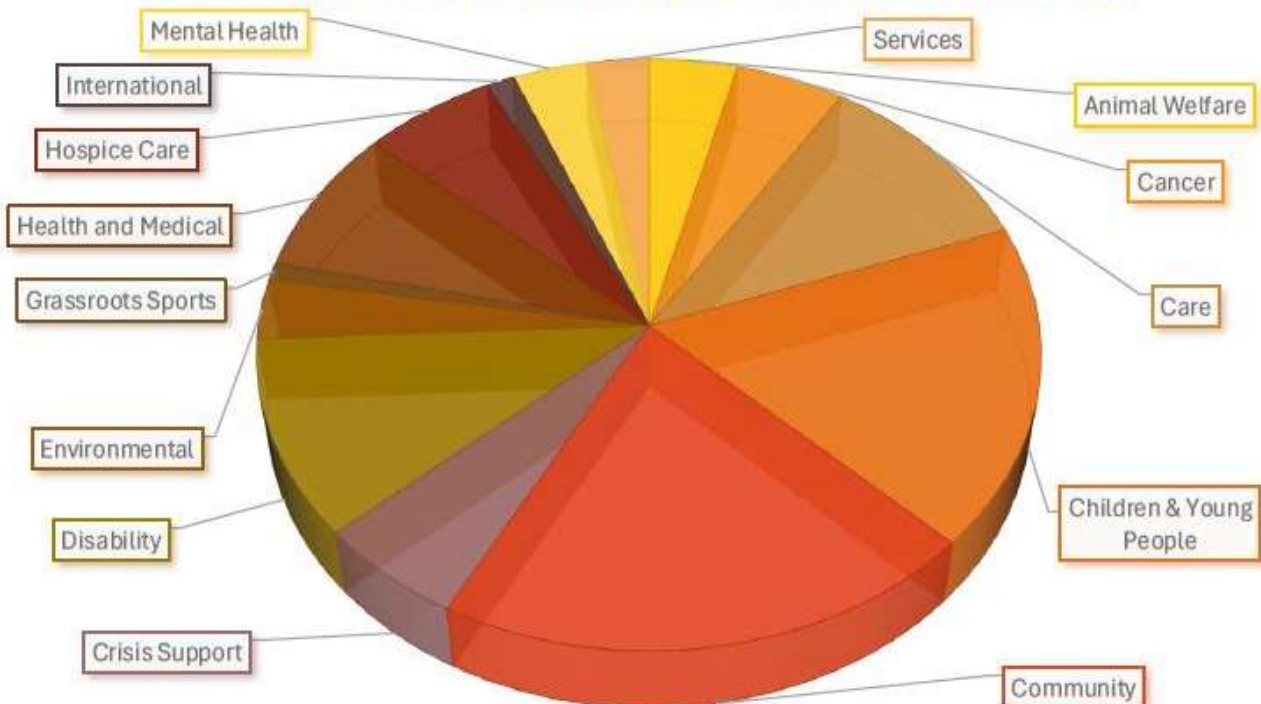
Annual Report 2023 – Voluntary Orgs.

➤ 124 New Voluntary Org. Partners

2023 also saw a host of new voluntary organisations join Room to Reward to enjoy the chance to say ‘thank you’ and give some time back to their inspirational volunteers. Significantly, a number of non-charity organisations registered, particularly grassroots sports, including the likes of England Athletics, expanding the charity’s reach and impact across the voluntary sector.



CHARITIES AND COMMUNITY GROUP PARTNERS



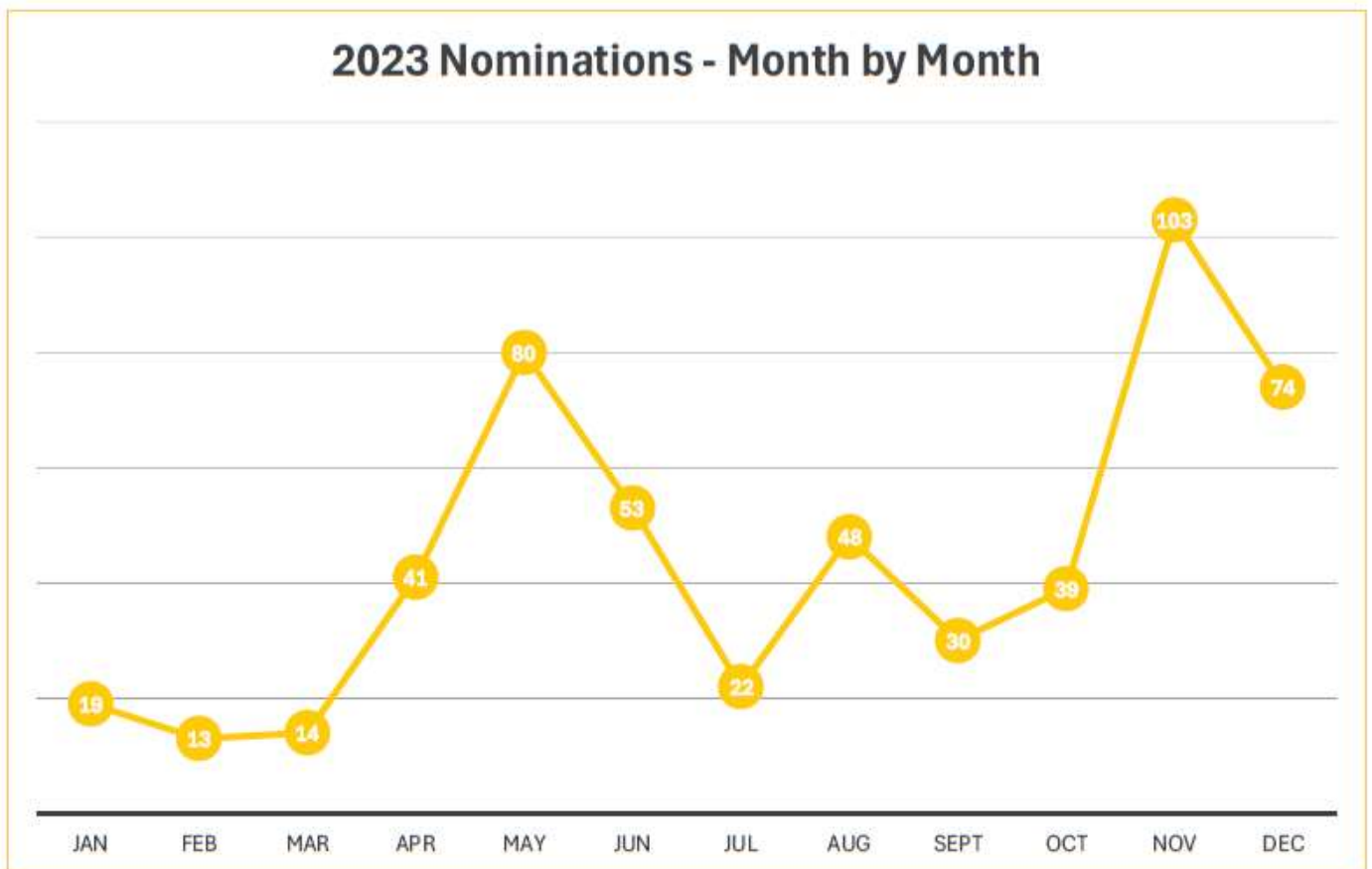


Annual Report 2023 - Nominations

➤ **536** Nominations Received

We had the honour of receiving a record 536 nominations for inspirational volunteers from our partners in 2023. From those on the frontline, delivering care and services to people and places in need, to behind-the-scenes Hidden Heroes providing essential support, it's a privilege to be able to give these wonderful volunteers the opportunity to take some time back for themselves.

2023 Nominations - Month by Month



We would like to say a huge thank you to the Room to Reward team & all of their hotel partners. What they do allows us to thank our fantastic volunteers - who go above and beyond to support us - in such a special way.. Thank you to you all for allowing us to say an extra special thank you when celebrating our wonderful volunteers!

Amy – Volunteer Team Manager: Hestia



Annual Report 2023 - Fundraising

2023 was Room to Reward's busiest year for events, with 2 more showcase events – the Sail to Reward Regatta and The Great Dorset Menu – joining the Golf Day in the fundraising calendar.

Dance to Reward – April. £1366 Raised

We kicked off with a Barn Dance at Mudeford Community Centre with music and instructions from the brilliant Black Sheep and fantastic food courtesy of Big Wigs Bakery.



Relax to Reward – May. £1330 Raised

Yoga, relaxation and wellbeing in truly stunning surroundings at top Room to Reward supporters Farncombe Estate. A huge variety of classes and sessions raised over £1,000.



Sail to Reward – June. £18,768.64 Raised

Brand new for 2023! 12 fantastic teams went racing across the Solent in the first ever R2R Regatta, followed by dinner at Harbour Hotel Southampton. Team Starboard Hotels took the crown and we're looking forward to next year.



Golf to Reward – Sept. £9800.61 Raised

Back for the third year running, the Room to Reward Golf Day was once again a great success with a fabulous round at Barton-on-Sea followed by dinner and entertainment at Harbour Hotel Christchurch.



Great Dorset Menu – Nov. £10,865.67 Raised

Brand new for 2023! 4 of Dorset's best chefs – Mark Hix, Alex Aitken, Colin Nash and Michael Moirinho - cooked up a storm at the Captain's Club, with Alex taking home the top prize. Next year, we head to Hampshire!

Annual Report 2023 - Fundraising

As well as events, a series of other fundraising campaigns helped raise vital funds for Room to Reward and our work across 2023.

Dish Donations

The partners below fundraised for Room to Reward with a donation for every portion of a certain dish sold. (e.g. 50p for every fish & chips.

- Harbour Hotels
- Bromley Court
- Moonfleet Manor
- New Park Manor
- Soho Christchurch
- Rothay Garden
- Celtic Royal



Hotel Events

Harbour Hotel Christchurch included fundraising raffles at various events throughout the year and have raised £2,513! Harbour Hotels also offered gym/spa open days in exchange for an R2R donation.



Fit 4 Hospitality

The first ever Fit 4 Hospitality 5&10k took place in Bournemouth, with teams from hotels and hospitality companies signing up to run along the seafront and raise money for Room to Reward, Hospitality Action and Springboard.



AA Hospitality Awards

The AA Hospitality Awards 2023 raised more than £10,000 – to split between Room to Reward and Hospitality Action.



Boutique Hotelier Awards

An envelope draw at the Boutique Hotelier Awards raised over £3,500.



It's great to support Room to Reward – a charity that essentially supports numerous other charities and organisations in a simple, uncomplicated and meaningful way.

Simon Numphud – Managing Director: AA Media





Annual Report 2023 – The Breaks

➤ **231** Breaks Booked

The most important impact Room to Reward has is on the volunteers themselves. In 2023, 231 breaks were booked – the most ever in a single year – for Hidden Heroes to enjoy a well-earned break and take some time back for themselves.



100%

of Volunteers reported an improvement in their well-being



90%

of Volunteers think R2R breaks help boost volunteer morale



80%

of Volunteers felt more committed to an organisation



67%

of Volunteers reported an improvement in their mental health



Patricia - Hestia

“Patricia has been volunteering with Hestia for over 8 years with administrative support, befriending and mentoring. In her current role, she is supporting adults over the age of 60 within Hestia’s Age Activity Centre in Tooting. Patricia is committed and dedicated in supporting older adults to feel less isolated and encouraging them to remain active and prevent them from becoming housebound. For every person’s birthday, Patricia sends a person handwritten card ensuring everyone feels special on their birthday. Patricia attends most of our Volunteer Forums and always creates a warm welcoming friendly and enjoyable environment by encouraging new volunteers to participate, share their views and get involved. She never fails to give encouragement, be it to new volunteers or staff. Patricia puts wellbeing at the heart of everything that she does, especially for the people she supports each week at the centre.”



The Break – The Dorchester – March 2023

“My sincere thanks to Room to Reward for giving me this wonderful opportunity. I thoroughly enjoyed my break. The Dorchester Team ensured I had a wonderful and memorable stay. All the staff were polite, friendly and helpful in every way. Thank you so much.”





Annual Report 2023 – The Breaks



Jan, Grahame & Beck – Hearing Dogs for Deaf People



Hearing Dogs
for Deaf People

“Jan & Grahame are active in many volunteer roles at Hearing Dogs for Deaf People. However, top of the tree is their care for Ambassador Dog Beck. Cockerpoo Beck didn’t make it as a working assistance dog, however he more than pays his keep by going on ambassadorial duties and all-important fundraising activity across North-East Yorkshire, ably assisted by his embassy staff, Jan & Grahame. The trio are constantly booked for duties such as talking about Hearing Dogs to Cubs and Brownie groups, schmoozing companies and organisations, and fortnightly attending a local primary school where Beck listens to some of the children read which has led to incredible progress and confidence building. Grahame & Jan perfectly judge the seriousness of what they impart about the charity with the crowd-pleasing concept of Ambassador Beck.”



The Break – The Devonshire Arms Beeley – March 2023

“We have just got back from our R2R break and we would like to say a big THANK YOU. The staff were absolutely great and Ambassador Beck was spoilt rotten, which is only fair as it was really his efforts that got us nominated! I think he will now have to go on a diet as he was a big hit with all the staff and consequently received lots of cuddles as well as biscuits and a sausage at breakfast time! Beck also caught the attention of other dogs, so we were able to spread the word about Hearing Dogs. A big THANK YOU from the Ambassador and his Embassy staff.”



DEVONSHIRE ARMS
BEELEY
CHAISWORTH ESTATE



Gwynfa – MS-UK



Gwynfa is the type of person that every charity needs. She has been involved with MS UK since 1994. For many years, Gwynfa, also fondly known as Lady Marmalade, has been making her own special marmalade in her neighbourhood in return for donations. Gwynfa was also one of our first Community Champions. She has taken naturally to this volunteer role and has been out and about in her local community raising awareness for MS UK and building great relationships, opening up future fundraising opportunities. Gwynfa has also taken part in some of our most iconic events, including the London Marathon and Ride London, raising over £10,000 for the charity. During lockdown Gwynfa was our most active champion. She is an amazing force and was not going to be stopped by a pandemic. **Gwynfa is an amazing supporter for MS UK and her generous nature, warm personality and sheer determination make her a powerful contributor to our charity.**



The Break – Grand Hotel Eastbourne – April 2023

*“Thank you from the bottom of my heart. We are just back from Eastbourne where everyone at the Grand Hotel looked after us most regally. **It was such a magnificent treat in the lap of luxury.** Volunteering for MS-UK was never part of any master plan. It just happened, and it soon became an important and significant part of life in our household. I first came to MS-UK in 1990 when my husband was newly diagnosed. Then, as indeed now, the support and help has been huge and ongoing and **through volunteering we are both able to say a little thank you to the Charity.** All in all, the break could not have come at a better time for us. **To go away and stay in the wonderful Grand Hotel for two nights has been so very, very special and true respite for us both in every sense of the word.** Thank you most sincerely. **It has meant more than words can truly tell.”***



The Grand Hotel
EASTBOURNE



Annual Report 2023 – The Breaks



Wendy – St. Barnabas Hospice



Wendy has been volunteering with us for many years. She is a fantastic counsellor who supports the team in as many ways as she possibly can. Her experience and knowledge enables us to allocate her to our complex clients with ease and confidence in knowing that **they will get the best support from Wendy**. She will often take on home visits for us which has often meant her travelling across the county. Wendy is open about all her work and her communication is outstanding. She has trained us in completing suicide safety plans. This delivery has taught and enabled the other counsellors to support clients that are suicidal and to help them to keep themselves safe from taking their own life whilst they are accessing other avenues of support. This has been an invaluable tool for the team and for the clients that we keep safe. **Wendy goes above and beyond to support her clients, whether that be on a home visit, face to face from one of the Wellbeing Centres, online or on the telephone.**



The Break – Knightsbridge Hotel – June 2023

“Just a quick line to say what a wonderful time we had at the Knightsbridge Hotel in London. The hotel staff made us extremely welcome, and nothing was too much for them. The room was amazing, the breakfast was tasty and plentiful and we would have no hesitation in recommending the hotel to our family and friends. As a volunteer counsellor, it is humbling to help those who are dying, grieving or caring for people who are seriously ill, and we do not do it for personal gain, yet to be given such an award is truly wonderful and an honour.”



FIRMDALE HOTELS



Carol – Lewis Manning Hospice



Well, what can we say about Carol? **She is an absolute Supersar. She has been Volunteering with Lewis Manning for almost 4 years and has turned her hand to almost every role within the charity.** Carol started volunteering with the patients and has become a very well-loved member of the team. She is known as the Queen of Quiz's as she loves to make them up for the patients and then delivers them with such enthusiasm and humour. **Carol is also a driver of the patients and will collect them from home and bring them to appointments and respite sessions.** Her sense of humour is second to none and everyone is smiling and laughing when they are around her. **Throughout the pandemic, Carol was phoning patients on a weekly basis and delivering Bags of Kindness to their homes** and is willing to turn her hands to anything she is asked. **Everyone loves Carol and being able to give her some recognition for all of her hard work would be fantastic.**



The Break – The Grand York – June 2023

“I cannot thank Room to Reward and The Grand enough for such an amazing experience. The Hotel was everything one could hope for and more, we felt truly honoured. The staff were really friendly and nothing was too much trouble. Our volunteering is a really rewarding experience especially because we feel we have made a difference. However, the reward received by the scheme was really extra special and something we will never forget.”



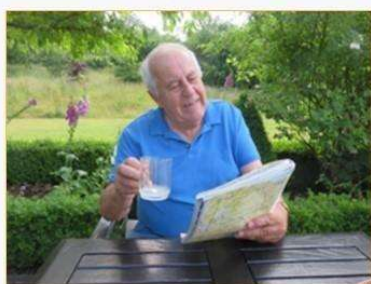


Annual Report 2023 – The Breaks



Barrie – Cherry Tree Nursery

Barrie is an all-round good guy who not only supports the Sheltered Work Opportunities Project, but many other charities in Bournemouth, Poole and Christchurch. He is a volunteer with a difference and nothing is ever too much trouble. When asked to help at bucket collections he always makes himself available and he dresses the part too. Whether it be an Easter Bunny, a Christmas Elf or his favourite character, a Fairy, he stands with a smile come rain or shine. He even dressed as the late Queen for the Golden Jubilee celebration. He is basically an ABSOLUTE LEGEND who thoroughly deserves the recognition.



The Break – The Grove at Narbeth – June 2023

“We had a lovely time at a world class hotel. Big thanks to all involved who made it possible.”



Hilary – Helen and Douglas House

Hilary is an outstanding volunteer and has volunteered at Helen Douglas House for over 9 years. Hilary is a Home Volunteer, a Care team Volunteer and helps in any way she can if asked - from sorting cupboards to dressing Christmas trees and outdoor reindeer displays with decorations in the garden. She also fills in gaps in other volunteer roles. For example, as a catering volunteer, packing gift boxes for families, helping at parties and Remembrance weekends. She has been supporting the same family who visit Helen House with their son in their own home since their youngest child was a small baby and he is now over 9 years old. She is willing to undertake any task that she is asked to do and then, when the team is busy, uses her initiative to help in other areas. Hilary has a way of working that means she slots seamlessly into the workings of the hospice. The quality of the work that Hilary does and the effort that she puts in goes over and above what could ever be expected from a volunteer.



The Break – Royal Station Newcastle – July 2023

“It was a very good experience with a lovely welcome from the hotel and an opportunity for my husband and I to revisit the city where we first met 54 years ago as students. The hotel had immediate access not only to the main station but also the Metro and we were able to meet up with friends who were students with us. We are very grateful for such a special weekend. Thank you to all those involved in providing this experience for us.”

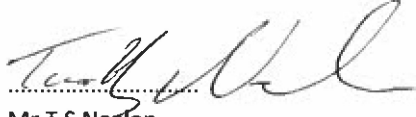


ROOM TO REWARD CIO

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2023

The trustees' report was approved by the Board of Trustees.



Mr T S Nealon
Trustee

Date: 30/10/24

ROOM TO REWARD CIO

STATEMENT OF TRUSTEES' RESPONSIBILITIES

FOR THE YEAR ENDED 31 DECEMBER 2023

The trustees, who are also the directors of Room to Reward CIO for the purpose of company law, are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

ROOM TO REWARD CIO

INDEPENDENT EXAMINER'S REPORT

TO THE TRUSTEES OF ROOM TO REWARD CIO

I report to the trustees on my examination of the financial statements of Room to Reward CIO (the charity) for the year ended 31 December 2023.

Responsibilities and basis of report

As the trustees of the charity (and also its directors for the purposes of company law) you are responsible for the preparation of the financial statements in accordance with the requirements of the Companies Act 2006 (the 2006 Act).

Having satisfied myself that the financial statements of the charity are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of the charity's financial statements carried out under section 145 of the Charities Act 2011 (the 2011 Act). In carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

- 1 accounting records were not kept in respect of the charity as required by section 386 of the 2006 Act; or
- 2 the financial statements do not accord with those records; or
- 3 the financial statements do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
- 4 the financial statements have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the financial statements to be reached.

TC Group

Dean Pullen FCCA

TC Group

10 Bridge Street
Christchurch
Dorset
BH23 1EF

Dated: 30 October 2024

ROOM TO REWARD CIO

**STATEMENT OF FINANCIAL ACTIVITIES
INCLUDING INCOME AND EXPENDITURE ACCOUNT**

FOR THE YEAR ENDED 31 DECEMBER 2023

		Unrestricted funds	Restricted funds	Total	Unrestricted funds (As restated)
	Notes	2023 £	2023 £	2023 £	2022 £
Income from:					
Donations and legacies	3	62,505	11,000	73,505	58,940
Other trading activities	4	49,347	-	49,347	6,796
Investments	5	180	-	180	24
		<u>112,032</u>	<u>11,000</u>	<u>123,032</u>	<u>65,760</u>
Total income					
Expenditure on:					
Raising funds	6	19,201	-	19,201	7,505
Charitable activities	7	76,663	9,542	86,205	67,538
		<u>95,864</u>	<u>9,542</u>	<u>105,406</u>	<u>75,043</u>
Total expenditure					
Net income/(expenditure) and movement in funds					
		16,168	1,458	17,626	(9,283)
Reconciliation of funds:					
Fund balances at 1 January 2023		30,018	-	30,018	39,301
		<u>46,186</u>	<u>1,458</u>	<u>47,644</u>	<u>30,018</u>
Fund balances at 31 December 2023					

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

ROOM TO REWARD CIO

BALANCE SHEET

AS AT 31 DECEMBER 2023

		2023		2022	
		£	£	As restated	£
				£	£
Current assets					
Debtors	12	1,256		1,289	
Cash at bank and in hand		48,993		29,046	
		<u>50,249</u>		<u>30,335</u>	
Creditors: amounts falling due within one year	13	(2,605)		(317)	
		<u></u>		<u></u>	
Net current assets			47,644		30,018
			<u></u>		<u></u>
The funds of the charity					
Restricted income funds	15		1,458		-
Unrestricted funds	16		46,186		30,018
			<u>47,644</u>		<u>30,018</u>
			<u></u>		<u></u>

The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 December 2023.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of financial statements.

The members have not required the company to obtain an audit of its financial statements for the year in question in accordance with section 476.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the trustees on 30/10/24



Mr T S Nealon
Trustee

Company registration number CE002757 (England and Wales)

1 Accounting policies

Charity information

Room to Reward CIO is a private company limited by guarantee incorporated in England and Wales. The registered office is The Lathe, Northbrook, Farnham, Surrey, GU10 5EU.

1.1 Accounting convention

The financial statements have been prepared in accordance with the charity's governing document, the Companies Act 2006, FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" ("FRS 102") and the Charities SORP "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019). The charity is a Public Benefit Entity as defined by FRS 102.

The charity has taken advantage of the provisions in the SORP for charities not to prepare a Statement of Cash Flows.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.2 Prior period restatement

The charity has previously filed financial statements using the receipts and payments basis of accounting. For the year end 31 December 2023 the charity has adopted the accruals basis of preparation. The comparative period information has been restated to the accruals basis to be comparable to the current reporting period. The result of the change is the stated loss for the year has decreased from £9,590 to £9,283.

1.3 Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.4 Charitable funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of their charitable objectives.

Restricted funds are subject to specific conditions by donors or grantors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

Endowment funds are subject to specific conditions by donors that the capital must be maintained by the charity.

1.5 Income

Income is recognised when the charity is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

1 Accounting policies

(Continued)

Cash donations are recognised on receipt. Other donations are recognised once the charity has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Legacies are recognised on receipt or otherwise if the charity has been notified of an impending distribution, the amount is known, and receipt is expected. If the amount is not known, the legacy is treated as a contingent asset.

1.6 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement, and the amount of the obligation can be measured reliably.

Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges are allocated on the portion of the asset's use.

1.7 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.8 Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

1 Accounting policies

(Continued)

Basic financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when the charity's contractual obligations expire or are discharged or cancelled.

1.9 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.10 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

2 Critical accounting estimates and judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

It is the opinion of the trustees that there are no significant estimates or judgements included within the financial statements.

ROOM TO REWARD CIO

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2023

3 Income from donations and legacies

	Unrestricted funds 2023 £	Restricted funds 2023 £	Total 2023 £	Unrestricted funds 2022 £	Restricted funds 2022 £	Total 2022 £
Donations and gifts	62,505	11,000	73,505	58,940	-	58,940

4 Income from other trading activities

	Unrestricted funds 2023 £	Unrestricted funds 2022 £
Fundraising events	49,347	6,796

5 Income from investments

	Unrestricted funds 2023 £	Unrestricted funds 2022 £
Interest receivable	180	24

6 Expenditure on raising funds

	Unrestricted funds 2023 £	Unrestricted funds 2022 £
Fundraising and publicity		
Other fundraising costs	19,201	7,505

ROOM TO REWARD CIO**NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)****FOR THE YEAR ENDED 31 DECEMBER 2023****7 Expenditure on charitable activities**

	Charitable activities 2023 £	Charitable activities 2022 £
Direct costs		
Staff costs	72,042	60,586
Travel and subsistence	1,392	891
Website costs	359	348
Subscriptions	200	50
Insurance	96	556
Other expenditure	4,316	907
Additional support funded by Harbour Hotels	6,000	4,200
	<u>84,405</u>	<u>67,538</u>
Share of support and governance costs (see note 8)		
Support	1,800	-
	<u>86,205</u>	<u>67,538</u>
	<u><u>86,205</u></u>	<u><u>67,538</u></u>
Analysis by fund		
Unrestricted funds	76,663	67,538
Restricted funds	9,542	-
	<u>86,205</u>	<u>67,538</u>
	<u><u>86,205</u></u>	<u><u>67,538</u></u>

8 Support costs allocated to activities

	2023 £	2022 £
Governance costs	1,800	-
	<u>1,800</u>	<u>-</u>
Analysed between:		
Charitable activities	1,800	-
	<u>1,800</u>	<u>-</u>

Governance costs includes payments to the independent examiner of £1,800 (2022- none) for independent examination fees.

9 Trustees

None of the trustees (or any persons connected with them) received any remuneration or benefits from the charity during the year.

ROOM TO REWARD CIO**NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)****FOR THE YEAR ENDED 31 DECEMBER 2023**

10 Employees

The average monthly number of employees during the year was:

	2023	2022
	Number	Number
	3	2
	<u> </u>	<u> </u>

Employment costs	2023	2022
	£	£
Wages and salaries	69,433	59,321
Social security costs	1,074	-
Other pension costs	1,535	1,265
	<u> </u>	<u> </u>
	72,042	60,586
	<u> </u>	<u> </u>

There were no employees whose annual remuneration was more than £60,000.

11 Taxation

The charity is exempt from taxation on its activities because all its income is applied for charitable purposes.

12 Debtors

	2023	2022
Amounts falling due within one year:	£	£
Other debtors	466	457
Prepayments and accrued income	790	832
	<u> </u>	<u> </u>
	1,256	1,289
	<u> </u>	<u> </u>

ROOM TO REWARD CIO**NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)****FOR THE YEAR ENDED 31 DECEMBER 2023****13 Creditors: amounts falling due within one year**

	2023	2022
	£	£
Other creditors	365	317
Accruals and deferred income	2,240	-
	<u>2,605</u>	<u>317</u>

14 Retirement benefit schemes

	2023	2022
	£	£
Defined contribution schemes		
Charge to profit or loss in respect of defined contribution schemes	1,535	1,265
	<u>1,535</u>	<u>1,265</u>

The charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charity in an independently administered fund.

15 Restricted funds

The restricted funds of the charity comprise the unexpended balances of donations and grants held on trust subject to specific conditions by donors as to how they may be used.

	At 1 January 2023	Incoming resources	Resources expended	At 31 December 2023
	£	£	£	£
Hotel partnership officer	-	11,000	(9,542)	1,458
	<u>-</u>	<u>11,000</u>	<u>(9,542)</u>	<u>1,458</u>

Hotel partnership officer - this fund represents amounts received for the sole purpose of funding the wage costs of the hotel partnership officer.

ROOM TO REWARD CIO

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2023

16 Unrestricted funds

The unrestricted funds of the charity comprise the unexpended balances of donations and grants which are not subject to specific conditions by donors and grantors as to how they may be used. These include designated funds which have been set aside out of unrestricted funds by the trustees for specific purposes.

	At 1 January 2023	Incoming resources	Resources expended	At 31 December 2023
	£	£	£	£
General funds	30,018	112,032	(95,864)	46,186
	<u>30,018</u>	<u>112,032</u>	<u>(95,864)</u>	<u>46,186</u>
Previous year:	At 1 January 2022	Incoming resources	Resources expended	At 31 December 2022
	£	£	£	£
General funds	39,301	65,760	(75,043)	30,018
	<u>39,301</u>	<u>65,760</u>	<u>(75,043)</u>	<u>30,018</u>

17 Analysis of net assets between funds

	Unrestricted funds 2023	Restricted funds 2023	Total 2023
	£	£	£
At 31 December 2023:			
Current assets/(liabilities)	46,186	1,458	47,644
	<u>46,186</u>	<u>1,458</u>	<u>47,644</u>
	<u>46,186</u>	<u>1,458</u>	<u>47,644</u>
	Unrestricted funds 2022	Restricted funds 2022	Total 2022
	£	£	£
At 31 December 2022:			
Current assets/(liabilities)	30,018	-	30,018
	<u>30,018</u>	<u>-</u>	<u>30,018</u>
	<u>30,018</u>	<u>-</u>	<u>30,018</u>

18 Related party transactions

There were no disclosable related party transactions during the year (2022 - none).

ROOM TO REWARD

England & Wales - Charity number 1160675

Accounts



**CHARITY COMMISSION
FOR ENGLAND AND WALES**

Trustees' Annual Report for the period

From 01/01/2022 To 31/12/2022

Charity name: Room to Reward CIO

Charity registration number: 1160675

Objectives and Activities

	SORP reference	
Summary of the purposes of the charity as set out in its governing document	Para 1.17	The Charity, through their Hotel and charity partners, offers a break of up to two nights' accommodation in Hotels to unsung Hidden Heroes within Registered Charities and Voluntary organisations. They are volunteers who have made a selfless contribution in caring and looking after others and have also contributed hugely to the work of the registered charity or Groups for which they volunteer.
Summary of the main activities in relation to those purposes for the public benefit, in particular, the activities, projects or services identified in the accounts.	Para 1.17 and 1.19	See above
Statement confirming whether the trustees have had regard to the guidance issued by the Charity Commission on public benefit	Para 1.18	See above

Additional information (optional)

You may choose to include further statements where relevant about:

	SORP reference	
Policy on grant making	Para 1.38	
Policy on social investment including program related investment	Para 1.38	
Contribution made by volunteers	Para 1.38	
Other		

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Achievements and Performance

	SORP reference	
Summary of the main achievements of the charity, identifying the difference the charity's work has made to the circumstances of its beneficiaries and any wider benefits to society as a whole.	Para 1.20	<p>A total of 219 breaks were booked and taken in 2022, with hotels donating £119,721 worth of breaks.</p> <p>We had 100 hotel partners join the scheme during this time, (720 Cumulative 2015-22) and the partners granted over £119,000 worth of complimentary stays during the year (£820,000 Cumulative 2015-22) from unsold rooms.</p> <p>150 Charity partners joined the scheme during this time (829 Cumulative 2015-22). We engage with regional, national and international charities as well as not for profit organisations. Our awards have been used to recognise the work of any and all types of volunteers, from fundraisers to end of life palliative carers, administrative volunteers to animal fosterers, art therapists to youth mentors, sports coaches and officials to beach cleaners and crisis helpline supporters,</p> <p>Room to Reward charity partners nominated 473 volunteers for a break in 2022.</p>

Additional information (optional)

You may choose to include further statements where relevant about:

Achievements against objectives set	Para 1.41	
Performance of fundraising activities against objectives set	Para 1.41	
Investment performance against objectives	Para 1.41	
Other		

Financial Review

Review of the charity's financial position at the end of the period	Para 1.21	The charity has made a £9,590 deficit this year (2021: £31,183 surplus). Total reserves at the year-end total £29,046 (2021: £38,636).
Statement explaining the policy for holding reserves stating why they are held	Para 1.22	Reserves held to enable charity to meet charitable objectives.
Amount of reserves held	Para 1.22	Total reserves at the year end total £29,046 (2021: £38,636).
Reasons for holding zero reserves	Para 1.22	See above.
Details of fund materially in deficit	Para 1.24	N/A
Explanation of any uncertainties about the charity continuing as a going concern	Para 1.23	No uncertainties regarding going concern.

Additional information (optional)

You may choose to include further statements where relevant about:

The charity's principal sources of funds (including any fundraising)	Para 1.47	
Investment policy and objectives including any social investment policy adopted	Para 1.46	
A description of the principal risks facing the charity	Para 1.46	
Other		<p>The charity prepares receipts and payments accounts.</p> <p>Total income for the year was £64,929 (2021: £77,124) of which £nil was restricted.</p> <p>Total expenses for the year was £74,519 (2021: £45,941) of which £nil was restricted.</p> <p>At the end of the reporting period the charity held cash funds of £29,046 (2021: £38,636). All funds carried forward are unrestricted.</p>

Structure, Governance and Management

Description of charity's trusts:		
Type of governing document (trust deed, royal charter)	Para 1.25	Constitution
How is the charity constituted? (e.g unincorporated association, CIO)	Para 1.25	Charitable Incorporated Organisation
Trustee selection methods including details of any constitutional provisions e.g. election to post or name of any person or body entitled to appoint one or more trustees	Para 1.25	Trustee may be appointed when there is a quarterly trustee meeting and all the existing trustees must be in full agreement with any appointment.

Additional information (optional)

You may choose to include further statements where relevant about:

Policies and procedures adopted for the induction and training of trustees	Para 1.51	The CIO is constituted under its constitution dated 26 th February 2015. Recruitment of trustees The power of appointment of new trustees is vested in existing trustees. All trustees must agree on any new appointments.
The charity's organisational structure and any wider network with which the charity works	Para 1.51	
Relationship with any related parties	Para 1.51	
Other		

Reference and Administrative details

Charity name	Room to Reward CIO
Other name the charity uses	N/A
Registered charity number	1160675
Charity's principal address	Harbour House, 60 Purewell, Christchurch, BH23 1ES

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	David Guile	Trustee		David Guile
2	Robert Lowndes	Trustee	Resigned 12/09/2022	Robert Lowndes
3	Nicolas Roach	Trustee (Chair)		Nicolas Roach
4	Timothy Stuart Nealon	Trustee		Timothy Stuart Nealon
5	Mark Lever	Trustee	Appointed 21/11/2022	Mark Lever
6				
7				
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19				
20				

Corporate trustees – names of the directors at the date the report was approved

Director name		

Name of trustees holding title to property belonging to the charity

Trustee name	Dates acted if not for whole year

Funds held as custodian trustees on behalf of others

Description of the assets held in this capacity	N/A
Name and objects of the charity on whose behalf the assets are held and how this falls within the custodian charity's objects	N/A
Details of arrangements for safe custody and segregation of such assets from the charity's own assets	N/A

Additional information (optional)

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address
Solicitors	Lester Aldridge	Russel House, Oxford Road, Bournemouth, BH8 8EX
Accountant	TC Group	10 Bridge Street, Christchurch, Dorset, BH23 1EF

Name of chief executive or names of senior staff members (Optional information)

Adam Terpening, Joe Langtree

Exemptions from disclosure

Reason for non-disclosure of key personnel details

N/A

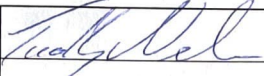
Other optional information

N/A

Declarations

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)		
Full name(s)	TIMOTHY NIZALOV	
Position (eg Secretary, Chair, etc)	TRUSTEE	
Date	25/10/23	



CHARITY COMMISSION
FOR ENGLAND AND WALES

Room to Reward CIO 1160675

Receipts and payments accounts

CC16a

For the period from	01/03/2022	To	31/12/2022
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Section A Receipts and payments

	Unrestricted funds	Restricted funds	Endowment funds	Total funds	Last year
	to the nearest £	to the nearest £	to the nearest £	to the nearest £	to the nearest £
A1 Receipts					
Donations	58,109	-	-	58,109	44,834
Fundraising activities	6,796	-	-	6,796	14,915
Government grants	-	-	-	-	9,734
PAYE refund	-	-	-	-	7,641
Interest received	24	-	-	24	-
Sub total (Gross income for AR)	64,929	-	-	64,929	77,124
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	64,929	-	-	64,929	77,124
A3 Payments					
Marketing and event costs	-	-	-	-	-
Award Plaques	-	-	-	-	-
Net wages and recruitment	43,955	-	-	43,955	27,786
PAYE/NIC	12,872	-	-	12,872	4,976
Pensions	3,235	-	-	3,235	1,936
Travel and subsistence	891	-	-	891	498
Website costs	348	-	-	348	348
Printing, postage and stationery	-	-	-	-	51
Subscriptions	50	-	-	50	100
Insurance	556	-	-	556	96
Sundry	907	-	-	907	-
Fundraising costs	7,505	-	-	7,505	7,450
Direct costs	-	-	-	-	-
Professional fees	-	-	-	-	-
Consultancy	4,200	-	-	4,200	2,700
Sub total	74,519	-	-	74,519	45,941
A4 Asset and investment purchases, (see table)					
Laptop	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	74,519	-	-	74,519	45,941
Net of receipts/(payments)	- 9,590	-	-	- 9,590	31,183
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	38,636	-	-	38,636	7,453
Cash funds this year end	29,046	-	-	29,046	38,636

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Bank	29,046	-	-
		-	-	-
		-	-	-
	Total cash funds	29,046	-	-
(agree balances with receipts and payments account(s))				


	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets			-	-
			-	-
			-	-
			-	-
			-	-

	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-

	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities			-	
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees

Signature 	Print Name TRUSTEES TRUSTEES	Date of approval 25/10/23
--	---------------------------------	------------------------------



Section A

Independent Examiner's Report

**Report to the trustees/
members of**

Room to Reward

**On accounts for the year
ended**

31 December 2022

**Charity no
(if any)**

1160675

Set out on pages

1 to 9

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31/12/2022.

**Responsibilities and
basis of report**

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

**Independent
examiner's statement**

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed:

Date:

25/10/23

Name:

Dean Pullen

**Relevant professional
qualification(s) or body
(if any):**

Chartered Certified Accountant

Address:

TC Group, 10 Bridge Street, Christchurch, Dorset

BH23 1EF

Section B

Disclosure

Only complete if the examiner needs to highlight matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.

ROOM TO REWARD

England & Wales - Charity number 1160675

Accounts



**CHARITY COMMISSION
FOR ENGLAND AND WALES**

Trustees' Annual Report for the period

From 01/01/2021 To 31/12/2021

Charity name: Room to Reward CIO

Charity registration number: 1160675

Objectives and Activities

	SORP reference	
Summary of the purposes of the charity as set out in its governing document	Para 1.17	The Charity, through their Hotel and charity partners, offers a break of up to two nights' accommodation in Hotels to unsung Hidden Heroes within Registered Charities and Voluntary organisations. They are volunteers who have made a selfless contribution in caring and looking after others and have also contributed hugely to the work of the registered charity or Groups for which they volunteer.
Summary of the main activities in relation to those purposes for the public benefit, in particular, the activities, projects or services identified in the accounts.	Para 1.17 and 1.19	See above
Statement confirming whether the trustees have had regard to the guidance issued by the Charity Commission on public benefit	Para 1.18	See above

Additional information (optional)

You may choose to include further statements where relevant about:

	SORP reference	
Policy on grant making	Para 1.38	
Policy on social investment including program related investment	Para 1.38	
Contribution made by volunteers	Para 1.38	
Other		

Achievements and Performance

	SORP reference	
<p>Summary of the main achievements of the charity, identifying the difference the charity's work has made to the circumstances of its beneficiaries and any wider benefits to society as a whole.</p>	<p>Para 1.20</p>	<p>Room to Reward officially relaunched following the COVID-19 pandemic in June 2021. The charity faced numerous challenges around hotel availability given the impact of the pandemic on the hospitality industry. A total of 57 breaks were booked and taken over the rest of the year, with hotels donating £26,525 worth of breaks.</p> <p>We had 65 hotel partners join the scheme during this time,(620 Cumulative 2015-21) and the partners granted over £26,525 worth of complimentary stays during the year (£700,000 Cumulative 2015-21) from unsold rooms.</p> <p>100 Charity partners joined the scheme during this time (689 Cumulative 2015-21). We engage with regional, national and international charities as well as not for profit organisations. Our awards have been used to recognise the work of any and all types of volunteers, from fundraisers to end of life palliative carers, administrative volunteers to animal fosterers, art therapists to youth mentors.</p> <p>Over 150 nominations were made for a special Pandemic Hidden Heroes campaign Room to Reward ran to recognise the efforts of volunteers over the course of the COVID19 Pandemic.</p> <p>Because of the impact of the pandemic, Room to Reward remained on pause for the first quarter of 2021. Staff returned on a parttime basis in May before the charity fully reopened in June in line with National Volunteers Week.</p>

Additional information (optional)

You may choose to include further statements where relevant about:

Achievements against objectives set	Para 1.41	
Performance of fundraising activities against objectives set	Para 1.41	
Investment performance against objectives	Para 1.41	
Other		

Financial Review

Review of the charity's financial position at the end of the period	Para 1.21	The charity has made a £31,183 surplus this year. Total reserves at the year-end total £38,636.
Statement explaining the policy for holding reserves stating why they are held	Para 1.22	Reserves held to enable charity to meet charitable objectives.
Amount of reserves held	Para 1.22	Total reserves at the year end total £38,636.
Reasons for holding zero reserves	Para 1.22	See above.
Details of fund materially in deficit	Para 1.24	N/A
Explanation of any uncertainties about the charity continuing as a going concern	Para 1.23	No uncertainties regarding going concern.

Additional information (optional)

You may choose to include further statements where relevant about:

The charity's principal sources of funds (including any fundraising)	Para 1.47	
Investment policy and objectives including any social investment policy adopted	Para 1.46	
A description of the principal risks facing the charity	Para 1.46	
Other		<p>The charity prepares receipts and payments accounts.</p> <p>Total income for the year was £77,124 (2020: £75,425) of which £nil was restricted. All funds carried forward are unrestricted.</p> <p>Expenses fell during the year, with charitable activities being forced on hold due to the Covid-19 pandemic.</p> <p>At the end of the reporting period the charity held cash funds of £38,636 (2020: £7,453).</p>

Structure, Governance and Management

Description of charity's trusts:		
Type of governing document (trust deed, royal charter)	Para 1.25	Constitution
How is the charity constituted? (e.g unincorporated association, CIO)	Para 1.25	Charitable Incorporated Organisation
Trustee selection methods including details of any constitutional provisions e.g. election to post or name of any person or body entitled to appoint one or more trustees	Para 1.25	Trustee may be appointed when there is a quarterly trustee meeting and all the existing trustees must be in full agreement with any appointment.

Additional information (optional)

You may choose to include further statements where relevant about:

Policies and procedures adopted for the induction and training of trustees	Para 1.51	The CIO is constituted under its constitution dated 26 th February 2015. Recruitment of trustees The power of appointment of new trustees is vested in existing trustees. All trustees must agree on any new appointments.
The charity's organisational structure and any wider network with which the charity works	Para 1.51	
Relationship with any related parties	Para 1.51	
Other		

Reference and Administrative details

Charity name	Room to Reward CIO
Other name the charity uses	N/A
Registered charity number	1160675
Charity's principal address	Harbour House, 60 Purewell, Christchurch, BH23 1ES

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	David Guile	Trustee		David Guile
2	Robert Lowndes	Trustee	Resigned 12/09/2022	Robert Lowndes
3	Nicolas Roach	Trustee (Chair)		Nicolas Roach
4	Timothy Stuart Nealon	Trustee	Appointed 07/06/2021	Timothy Stuart Nealon
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				

Corporate trustees – names of the directors at the date the report was approved

Director name		

Name of trustees holding title to property belonging to the charity

Trustee name	Dates acted if not for whole year	

Funds held as custodian trustees on behalf of others

Description of the assets held in this capacity	N/A
Name and objects of the charity on whose behalf the assets are held and how this falls within the custodian charity's objects	N/A
Details of arrangements for safe custody and segregation of such assets from the charity's own assets	N/A

Additional information (optional)

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address
Solicitors	Lester Aldridge	Russel House, Oxford Road, Bournemouth, BH8 8EX
Accountant	TC Group	10 Bridge Street, Christchurch, Dorset, BH23 1EF

Name of chief executive or names of senior staff members (Optional information)

Adam Terpening

Exemptions from disclosure

Reason for non-disclosure of key personnel details

N/A

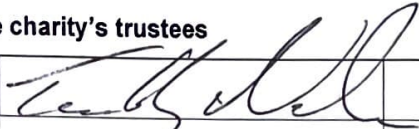
Other optional information

N/A

Declarations

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)		
Full name(s)	TIMOTHY NEALE	
Position (eg Secretary, Chair, etc)	TRUSTEE	

Date 24/10/22



CHARITY COMMISSION
FOR ENGLAND AND WALES

Room to Reward CIC

1160675

Receipts and payments accounts

CC16a

For the period
from

01/01/2021

To

31/12/2021

Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Donations	44,834	-	-	44,834	33,866
Fundraising activities	14,915	-	-	14,915	-
Government grants	9,734	-	-	9,734	41,559
PAYE refund	7,641	-	-	7,641	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
Sub total (Gross income for AR)	77,124	-	-	77,124	75,425
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	77,124	-	-	77,124	75,425
A3 Payments					
Marketing and event costs	-	-	-	-	350
Award Plaques	-	-	-	-	2,651
Net wages and recruitment	27,786	-	-	27,786	54,786
PAYE/NIC	4,976	-	-	4,976	18,032
Pensions	1,936	-	-	1,936	3,765
Travel and subsistence	498	-	-	498	831
Website costs	348	-	-	348	1,644
Printing, postage and stationery	51	-	-	51	103
Subscriptions	100	-	-	100	50
Insurance	96	-	-	96	224
Fundraising costs	7,450	-	-	7,450	-
Direct costs	-	-	-	-	457
Professional fees	-	-	-	-	1,840
Consultancy	2,700	-	-	2,700	-
Sub total	45,941	-	-	45,941	84,733
A4 Asset and investment purchases, (see table)					
Laptop	-	-	-	-	319
	-	-	-	-	-
Sub total	-	-	-	-	319
Total payments	45,941	-	-	45,941	85,052
Net of receipts/(payments)	31,183	-	-	31,183	- 9,627
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	7,453	-	-	7,453	17,080
Cash funds this year end	38,636	-	-	38,636	7,453

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Bank	38,636	-	-
		-	-	-
		-	-	-
	Total cash funds	38,636	-	-
(agree balances with receipts and payments account(s))				


Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities			-	
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees

Signature 	Print Name TIMOTHY DEACON	Date of approval 24/10/22
--	------------------------------	------------------------------



Section A

Independent Examiner's Report

**Report to the trustees/
members of**

Room to Reward

**On accounts for the year
ended**

31 December 2021

**Charity no
(if any)**

1160675

Set out on pages

1 to 8

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31/12/2021.

**Responsibilities and
basis of report**

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

**Independent
examiner's statement**

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed:

Date:

26/10/22

Name:

Lucy Filer

**Relevant professional
qualification(s) or body
(if any):**

Chartered Accountant

Address:

TC Group, 10 Bridge Street, Christchurch, Dorset

BH23 1EF

Section B

Disclosure

Only complete if the examiner needs to highlight matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.

A large, empty rectangular box with a thin black border, occupying the central portion of the page. It is intended for the user to provide details of items that the examiner wishes to disclose.

ROOM TO REWARD

England & Wales - Charity number 1160675

Accounts



Trustees' Annual Report for the period

From	Period start date			To	Period end date		
	01	01	2020		31	12	2020

Section A Reference and administration details

Charity name Room to Reward CIO

Other names charity is known by N/A

Registered charity number (if any) 1160675

Charity's principal address

Harbour House,
60 Purewell,
Christchurch
Postcode BH23 1ES

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	David Guile	Trustee		David Guile
2	Robert Lowndes	Trustee		Robert Lowndes
3	Nicolas Roach	Trustee (Chair)		Nicolas Roach
4	Timothy Stuart Nealon	Trustee	Appointed 07/06/2021	Timothy Stuart Nealon
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				

Names of the trustees for the charity, if any, (for example, any custodian trustees)

Name	Dates acted if not for whole year

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address
Solicitors	Lester Aldridge	Russel House, Oxford Road, Bournemouth, BH8 8EX
Accountant	TC Group	10 Bridge Street, Christchurch, Dorset, BH23 1EF

Name of chief executive or names of senior staff members (Optional information)

Adam Terpening

Section B Structure, governance and management

Description of the charity's trusts

Type of governing document (eg. trust deed, constitution)	Constitution
How the charity is constituted (eg. trust, association, company)	Charitable Incorporated Organisation
Trustee selection methods (eg. appointed by, elected by)	Trustee may be appointed when there is a quarterly trustee meeting and all the existing trustees must be in full agreement with any appointment.

Additional governance issues (Optional information)

You **may choose** to include additional information, where relevant, about:

- policies and procedures adopted for the induction and training of trustees;
- the charity's organisational structure and any wider network with which the charity works;
- relationship with any related parties;
- trustees' consideration of major risks and the system and procedures to manage them.

The CIO is constituted under its constitution dated 26th February 2015.

Recruitment of trustees
The power of appointment of new trustees is vested in existing trustees. All trustees must agree on any new appointments.

Section C Objectives and activities

Summary of the objects of the charity set out in its governing document

The Charity, through their Hotel and charity partners, offers a break of up to two nights' accommodation in Hotels to unsung Hidden Heroes within Registered Charities and Voluntary organisations. They are volunteers who have made a selfless contribution in caring and looking after others and have also contributed hugely to the work of the registered charity or Groups for which they volunteer.

Summary of the main activities undertaken for the public benefit in relation to these objects (include within this section the statutory declaration that trustees have had regard to the guidance issued by the Charity Commission on public benefit)

Room to Reward actively approaches both independent and group hotels to become hotel partners so they can donate anticipated unsold rooms in the form of a short break to the approved hidden hero.

Extending our hotel partners will give the approved hidden hero, once they have been approved, a wider choice of locations and better opportunity for a free hotel stay to be granted.

Once a hotel has agreed to become a partner, they are given the opportunity to nominate two local charities or national charities that they would like Room to Reward to approach. This has been a successful way of recruiting hotel partners and contacting registered charities to join as partners.

Room to Reward obviously also allows other registered charities to nominate one of their heroes in the normal way.

Room to Reward can confirm that the trustees are fully aware of their responsibilities and fully understand the objectives of the charity.

The trustees have had regard to the Charities Commissions guidance on public benefit.

Additional details of objectives and activities (Optional information)

You **may choose** to include further statements, where relevant, about:

- policy on grantmaking;
- policy programme related investment;
- contribution made by volunteers.

Summary of the main achievements of the charity during the year

In January, February and early March 2020, Room to Reward rewarded 44 nominated volunteers with a break.

We had 24 hotel partners join the scheme during this time,(554 Cumulative 2015-20) and the partners granted over £79,000 worth of complimentary stays during the year (£673,905 Cumulative 2015-20) from unsold rooms.

50 Charity partners joined the scheme during this time (589 Cumulative 2015-20). We engage with regional, national and international charities as well as not for profit organisations. Our awards have been used to recognise the work of any and all types of volunteers, from fundraisers to end of life palliative carers, administrative volunteers to animal fosterers, art therapists to youth mentors.

184 breaks were booked to be taken in 2020.

Due to the impact of COVID-19, Room to Reward was put on pause following the announcement of the first lockdown in March 2020. The team were placed on furlough and the charity's operations suspended. This remained the case for the rest of the year, with the exception of one month when one staff member returned to complete fundraising applications. One redundancy and two other employees were terminated with under 2 years service.

Over 100 breaks were cancelled because of COVID and the charity's operations remained on pause until April 2021.

Section E

Financial review

Brief statement of the charity's policy on reserves

The charity aims to have £17,000 of funds in reserves by the end of 2021, rising to £22,000 by the end of 2022.

At the year end the charity held reserves of £7,453.

Details of any funds materially in deficit

None

Further financial review details (Optional information)

You **may choose** to include additional information, where relevant about:

- the charity's principal sources of funds (including any fundraising);
- how expenditure has supported the key objectives of the charity;
- investment policy and objectives including any ethical investment policy adopted.

The charity prepares receipts and payments accounts.

Total income for the year was £75,425 (2019: £78,986) of which £nil was restricted. The charity was able to use restricted reserves brought forward during the year and all funds carried forward are unrestricted.

Expenses fell during the year, with charitable activities being forced on hold for a period of 2020 due to the Covid-19 pandemic.

At the end of the reporting period the charity held cash funds of £7,453 (2019: £17,080).

Section F

Other optional information

Section G

Declaration

The trustees declare that they have approved the trustees' report above.

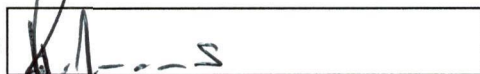


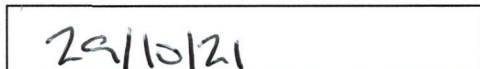
Signed on behalf of the charity's trustees

Signature(s)

Full name(s)

Position (eg Secretary, Chair, etc)

Date



Receipts and payments accounts

CC16a

For the period from	01-Jan-20	To	31-Dec-20
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Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Donations	33,866		-	33,866	78,629
Fundraising activities	-		-	-	357
Government Grants	41,559		-	41,559	-
			-	-	-
			-	-	-
			-	-	-
			-	-	-
Sub total (Gross income for AR)	75,425	-	-	75,425	78,986
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	75,425	-	-	75,425	78,986
A3 Payments					
Marketing and event costs	350		-	350	1,566
Fundraising costs	-		-	-	1,104
Award Plaques	2,651		-	2,651	4,254
Net Wages and recruitment	54,786		-	54,786	50,151
PAYE/NIC	18,032		-	18,032	15,104
Pensions	3,765		-	3,765	2,931
Travel and subsistence	831		-	831	2,277
Website costs	894	750	-	1,644	463
Printing, postage and stationery	103		-	103	528
Sundry	-		-	-	250
Subscriptions	50		-	50	110
Insurance	224		-	224	329
Direct costs	457		-	457	-
Professional fees	1,840		-	1,840	-
			-	-	-
			-	-	-
Sub total	83,983	750	-	84,733	79,067
A4 Asset and investment purchases. (see table)					
Laptop	319	-	-	319	319
	-	-	-	-	-
Sub total	319	-	-	319	319
Total payments	84,302	750	-	85,052	79,386
Net of receipts/(payments)	- 8,877	- 750	-	- 9,627	- 400
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	16,330	750	-	17,080	17,480
Cash funds this year end	7,453	-	-	7,453	17,080



Section A Independent Examiner's Report

**Report to the trustees/
members of** Room to Reward

**On accounts for the year
ended** 31 December 2020 **Charity no
(if any)** 1160675

Set out on pages 1 to 8

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31/12/2020.

**Responsibilities and
basis of report** As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

**Independent
examiner's statement**

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed: 

Date: 29/10/2021

Name: Lucy Filer

**Relevant professional
qualification(s) or body
(if any):** Chartered Accountant

Address: TC Filer Knapper, 10 Bridge Street, Christchurch, Dorset
BH23 1EF

Section B Disclosure

Only complete if the examiner needs to highlight matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.

A large, empty rectangular box with a thin black border, occupying the right two-thirds of the page. It is intended for the user to provide details as requested in the text to its left.