

**Friendship at Home**

**Charity No. 1160062**

**Company No. CE002812**

**Trustees' Report and Unaudited Accounts**

**31 December 2023**

## Friendship at Home

### Contents

	Pages
Chairperson's Report	2 to 3
Trustees' Annual Report	4 to 16
Independent Examiner's Report	17
Statement of Financial Activities	18
Summary Income and Expenditure Account	19
Balance Sheet	20
Notes to the Accounts	21 to 28
Detailed Statement of Financial Activities	29 to 30

## **Friendship at Home Chairpersons Report**

With Covid now receding into the dim and distant past the team responds and adapts well to the delivery of packages of care and support they provide, including the retention of more (hybrid) enhancements. Our diverse offer expands and continues to improve as does our Partnership working in supporting Older People.

The home visits and group activities continue with hybrid activities offered as a norm, as well as the traditional face to face services and activities.

The major highlight of the year has got to be the securing of funding from the Local Authority for our main service. This underscores our role as being recognised as an important and crucial mainstream provider of social care and support for our older residents here in North East Lincolnshire – something I and the trustees have been striving for. Our local profile and reputation have never been higher.

I can't stress enough the importance of this contract, which now makes our charity financially secure over the short to medium term. This reflects the great work of many, but especially Lyse Stephenson for being the chief lobbyist and negotiator in securing this fantastic result. Well done Lyse and the team!

We were again very fortunate in receiving other supporting grants from successful bids submitted and the generous donations continued from many loyal, local donors; the details of which will be covered later in this Report. But particular thanks to the Local Authority-NELC- who have supported us so much this year.

I would particularly thank Lyse for being a rock for me, the staff and all Trustees; ever committed and caring and totally dedicated to compassionately serving the needs of our members. She and the team have worked tirelessly to bring in the money, manage the service and then deliver it successfully and sensitively. All this amidst a hugely challenging financial climate. Well done team! You have been, and remain, simply amazing. Thanks too to Mandy Sparkes for her support in the role of Deputy to Lyse. Her friendliness, energy and zest continues to galvanize us further going forward. Thanks too to all the staff. They may be small in numbers but continue to always 'punch above their weight' in going the extra mile to help our residents.

Membership of the Board of Trustees has remained consistent. Whilst we still lack an experienced accountant as a Trustee, we have nevertheless retained our diverse, experienced, cohesive and committed Board of Trustees. Nevertheless, as I write this report, there is a strong likelihood that this could soon change. I would like to thank all our Board Members for their patronage, support and hard work too. We are fortunate to have a wide range of thoroughly professional Trustees who are actively involved in setting the vision and overseeing and scrutinising the charity's work and finances. They provide a range of support across our activities, including advocacy and promotions, recruitment of staff, business continuity, policy development, and risk and impact assessments and overview.

## **Friendship at Home**

### **Chairpersons Report**

Finally, I want to reflect upon the success of Friendship at Home. The reason we can function efficiently and effectively is primarily due to the superb support of our cadre of volunteers who provide all our face-to-face befriending, provide support and arrange and assist in fundraising events. Volunteers are our life blood, sitting at the very heart of our service. Without your passion, dedication and enthusiasm, we would not be considered the Befriending 'charity of choice' here in North East Lincolnshire. It is important not to lose sight of the fact that it is our collective activities that play a major part in redressing the terrible reality, that for older people, social isolation and extreme loneliness has a major impact on health and well-being. It can result in costly and debilitating medical interventions, early admission or re-admission to hospital and care facilities. Our 'Social Return on Investment' remains second to none in the community and voluntary sector. This is something we should all be proud of.

It is important to have the surety of continuing, fantastic support of our willing volunteers, underpinned by our committed and professional members of staff. We have always been a charity that has been prepared to adapt to changing circumstances and the needs of clients – an approach likely to be crucial for sustaining our long-term future.

We have now established a unique 'Later Life Partnership' (LLP) for our area, on the back of close working and alignment with Carelink and Age UK locally. We have developed our presence with the greater use of the social media forums- Twitter, Instagram, LinkedIn and Facebook- to maximise our reach and raise and broaden our profile and impact further afield.

Also, the development of a joint App, and the procurement and loan out of our Tablets, helps reach another audience that needs our support to address their niche of social isolation and assistance in their homes.

On behalf of fellow Trustees, I wish to record my sincere thanks to all Members, Volunteers and Staff for all your hard work and support during 2023 I commend this Annual Report to you and look forward to your continued involvement and commitment in the current year. I am honoured to be your Chair.

Thank you for making this a great and treasured organisation.

**R. Oxby Chair**

**5 August 2024**

## **Friendship at Home**

### **Trustees Annual Report**

The Trustees, who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the unaudited financial statements of the charity for the year ended 31 December 2023.

### **REFERENCE AND ADMINISTRATIVE DETAILS**

**Company No. CE002812**

**Charity No. 1160062**

#### **Principal Office**

6-7 Aspen Court  
Cleethorpes  
North East Lincolnshire  
DN35 0SJ

#### **Registered Office**

6-7 Aspen Court  
Cleethorpes  
N E Lincolnshire  
DN35 0SJ

#### **Directors and Trustees**

The Directors of the charitable company are its Trustees for the purposes of charity law. The following Directors and Trustees served during the year:

M. Bateson  
K. Green  
A. Maggs MBE  
R. Oxby  
K. Parker  
J. Rigby  
M. Swales  
R. Walsh

**Friendship at Home**  
**Trustees Annual Report**

**Key Management Personnel**

Chief Executive Officer

Lyse Stephenson

Deputy Manager/Dementia Service  
Manager

Amanda Sparkes

**Accountants**

AG Smith & Co Ltd

Chartered Certified Accountants

Unit 8 Laceby Business Park

Grimsby

N E Lincolnshire

DN37 7DP

## **OBJECTIVES AND ACTIVITIES**

The main objectives of the charity are:

- To reduce social isolation and loneliness.
- To improve health and wellbeing.
- To improve quality of life.
- To support older people in maintaining their independence.
- To grow and strengthen our charity and its services through an innovative approach which meets the needs of older people and the communities in which we work.
- To work in partnership with all sectors to continuously improve the quality and efficiency of our services to become outstanding and a beacon service.
- To retain, reward, strengthen, motivate and support a high-quality workforce.
- Provision of activities for 1200 older people.
- Ensure 120 older people are supported through our one-to-one befriending sessions.
- Provide digital support to 45 members.
- Deliver social and exercise activities to 410 members.
- Provide support to 150 people with dementia.
- Establish 3 new social groups.
- Engage with at least 3 minority groups.
- Recruit 30 new volunteers a year - 100 volunteers in total delivering services across the organisation.

The Strategies used to achieve the charities aims and objectives are:

1. To grow and strengthen our charity and its services through an innovative approach which meets the needs of older people and the communities in which we work.

Support 1200 members/carers experiencing social isolation/loneliness. Introduce innovative ways of befriending- member to member and virtual. Introduce members to the digital world through our tablet scheme and app.

Enable older people to participate in social/exercise activities in the community/hybrid. Deliver a 7 day a week service.

2. To work in partnership with other organisations to provide an enhanced service for older people in NE Lincolnshire, ensuring our members' wellbeing remains a primary focus.

Develop partnership working with a range of appropriate organisations- specifically the Later Life Partnership partners.

3. To encourage service user involvement and consultation in developing our activities and services. To influence local policies that affect older people of NE Lincolnshire by facilitating service user involvement and consultation.

Facilitate fortnightly older people's forums in a variety of community venues.

Form strategic alliances with statutory, not for profit and community organisations to improve policy and services for older people in NE Lincolnshire.

Senior Managers to form part of local forums- social isolation, digital and mental health groups and disseminate findings and views.

## **Friendship at Home Trustees Annual Report**

4. To increase income generation to sustain our services.

Source local/national funding streams to complement Friendship at Home budgets- core funding.

Complete quarterly reviews of strategic plan, focusing on quality of service and financial sustainability.

Prepare Friendship at Home's app to be considered as part of local support services.

Develop Friendship at Home's befriending model.

Member subscription to our online social activities.

5. To retain, reward, strengthen, motivate and support a high-quality workforce.

Invest in our staff, Trustees and volunteers to ensure the Board is operating to the highest possible operating standards.

Recruit, train and support 100 volunteers.

Provide placement opportunities to students.

6. To ensure Friendship at Home's services are fit for the future and meet the changing needs of older people.

Develop relationships and support with hard-to-reach minority groups, ethnic and LGBT.

Develop a Business Plan for new Day Support services in consultation with older people in NE Lincolnshire that is personalised and cost effective.

## **ACHIEVEMENTS AND PERFORMANCE**

### **Civic Awards**

We are ecstatic to announce that Friendship at Home was chosen as Charity of the Year 2023 at the Mayor's Civic awards. The awards were established to celebrate and recognise the impact of individuals, organisations and businesses in North East Lincolnshire and it has been wonderful to get this recognition for the difference Friendship at Home makes to people's lives. We are very grateful and offer heartfelt thanks to those who nominated and voted for us.

### **Students**

We have continued to forge our relationship with local colleges and universities to ensure we are providing good placements for students to enable them to build their skills and strengthen our workforce. We have been networking to provide practice placements to a wider skilled workforce and hope to provide role emerging placements for physiotherapists, nurses, midwives, radiographers and paramedics. It has been recognised that the voluntary sector is an important partner for statutory health and social care organisations, and we play a key role in improving outcomes for our local people. Furthermore, we are in talks with Focus to provide placements for the emerging social work academy and we very much look forward to having new students to share our knowledge and values in helping create our future workforce.



### **Older People's Forums**

We have held 12 Older People's Forums this year at a variety of venues: libraries, social groups, community centres, group dwellings and a monthly forum at Age UK. We are honoured that people are keen to air their views to us and we are proud to give these people a voice; ensuring that their voices are heard, and appropriate action is taken. We were also delighted to have been asked to provide a consultation group to co-produce the North East Lincolnshire Dementia Strategy, this ensured our members' experiences and opinions played a large part in shaping dementia services in our region. We would like to offer thanks to all those people who have taken part in our feedback forums, we rely on you to improve and shape services of our future, ensuring the services provided are what people want and/or need.

### **Partnership Working**

We strive to be active participants in the health and social care sector and dedicate time to attend multi-agency meetings such as Voluntary, Community and Social Enterprise monthly meetings, Mental Health alliance, Safeguarding Adults Board, Social Isolation group and Digital Forum. These meetings promote our partnership working and ensure we work together with other agencies more seamlessly. These meetings also afford us the opportunity to ensure older people and our values remain at the forefront of priorities in NE Lincolnshire.

### **Later Life Partnership**

The Later Life Partnership (Friendship at Home, Carelink and AGE UK), continues to go from strength to strength; providing holistic support to older people in NE Lincolnshire and accordingly seeking funding to develop and continue this long term. The Partnership has provided effective working relationships and support for Managers and staff members. The LLP are currently undertaking the £1M Challenge Project and have just secured further funding to deliver this until March 2025. Together, we agreed to take on the historic NE Lincolnshire Older Peoples Advice Day. Historically, this was held in October each year at the Memorial Hall in Cleethorpes, but it was mutually agreed that our older people in NE Lincolnshire would benefit from other similar events at different locations, so we held our first event in May 2023 at Grimsby Town Hall and then a further event at Cleethorpes Memorial Hall in October. Both events were a huge success and we received fantastic feedback from attendees and invited stall holders. Next year we plan to hold a third event in Immingham, ensuring we reach out to isolated communities and benefiting those that need us most.

### **£1M Challenge Project**

The Later Life Partnership received local funding in 2022 for the partnership to deliver a project that engages with older people to ensure they are aware of full benefit entitlements (£1M challenge), as currently, as many as 1 in 4 are unclaimed in this area. We are delighted to announce that we have just been awarded further funding to continue this until March 2025; testament to the great work we do and the outcomes it achieves for local people. The additional funding, when granted, can make a huge difference to people being able to afford the support they need to be able to live safely and independently. Friendship at Home provides most of the engagement hours, and the assessment/advice hours are provided by Age UK. It is certainly living up to its project name as since the project began in 2022, we have generated over one million pounds in benefits for older people in NE Lincolnshire and look forward to continuing the great partnership work that is helping to improve lives and promote independence.

## **SIGNIFICANT ACTIVITIES**

### **Parties and Events**

This year we were able to hold our Annual Summer and Christmas Parties at the Memorial Hall, much to the delight of over 300 attendees. A good time was had by all, and we were very pleased to be able to throw two super parties for our members. We held our annual summer party in August, with sixteen volunteers coming along and helping on the day. All the Volunteers had a brilliant day interacting with the members, dancing, chatting with one another. Our social club members also celebrated royal events with jubilee and coronation parties, some members remembering the Queen's coronation!

In December there was our end of year Christmas party which saw an impressive twenty-four volunteers attend. Volunteers helped serve the drinks and food and went around with raffle tickets and name cards, but it was also a chance for the Volunteers to sit back and relax and enjoy the party with our members after all the work they do throughout the year.

"It was a lovely afternoon I really enjoyed being a part of it" "It was such a special occasion" "The atmosphere was amazing."

May also saw us take the plunge and offer our very first overnight trip for members. The destination was Beamish, and it proved a huge success with those who attended giving fabulous feedback, which prompted us to make overnight trips a firm feature in our events planning. The next one is planned for Liverpool during the Summer of 2024.

We also had the usual day trips throughout 2023 to various places which included a visit to Bomber Command in Lincoln and Wentworth Garden Centre in Rotherham to name a few. Day trips will continue to be planned and offered to members throughout the coming year and we periodically consult with members to get their ideas on places they would like to go ensuring that our members voices are a primary source in driving forward future planning.

### **Befriending**

This year there has been an increased demand for the befriending service, with internal referrals from Hospital Discharge and with the absorption of the Dementia Support referrals. Our infamous befriending service continues to play a huge impact on lives of people accessing this valuable service and our annual evaluation results is a testament to this:

- 98.3 % of our members reported a reduction in loneliness and isolation.
- 99.5% of our members reported their health and wellbeing has improved.
- 99.1% of our members reported an increase in their social interactions and community involvement.
- 98% of our members reported better access to services and information.

The team strive to contact people in a timely manner and to arrange as many visits as we can on a weekly basis. The aim being to provide support for those experiencing isolation and loneliness, to encourage social interaction and build confidence. This year our volunteers have provided befriending either face to face or via telephone to almost 200 members, with an amazing 4,680 hours alone spent in member's homes. The Community Link Worker and Volunteer Manager work closely to make successful matches and share the introductions of members and befrienders. We also encourage and facilitate those wanting to attend our social groups to increase social circles. We also provide advice about other services and signpost to these when requested. Our befriending service has benefitted greatly from a short-term befriender, which has been invaluable in providing support for those awaiting befriending. It allows us to assess if our befriending is a suitable service for them and helps them to feel supported and engaged while they wait to be matched with a volunteer. Our telephone befriending also remains popular. This works well for people who enjoy social interaction but prefer not to have home visits.

### **Volunteers**

Volunteers continue to be at the heart of Friendship at Home and 2023 has been a fantastic year for Volunteers. We have recruited another 33 wonderful volunteers to add to our fantastic team. This year we have seen the introduction of two new volunteer roles; Life Story Work and Admin/IT. Our volunteers never fail to amaze us with their commitment levels and enthusiasm to embrace any tasks that support our older people. Our admin roles have proved invaluable supporting the admin team and daily running of the office with various duties, mostly answering the phones and making welfare calls to our members.

To ensure our volunteers feel equipped and supported in their roles, we continue to hold Quarterly Volunteer Meetings throughout the year. The meetings give us the opportunity to keep the volunteers informed and often invite other agencies to provide information. The meetings also give volunteers a chance to support each other and celebrate what a wonderful part they play in our organisation. We also continue to invest in our volunteers by providing training and learning opportunities to build and grow their skillsets. This is reflected in the feedback we get from volunteers, with 80% of volunteers reporting that they have gained new skills from their roles and 88% having reported an increased confidence.

### **Digital Support**

The Tablet Loan Service aims to combat digital isolation by loaning digital tablets with free Wi-Fi access and personalised tuition to meet individual's needs. We have seen great results supporting older people to access online form filling, banking, shopping and surfing the web.

Many of our members, who have tablets and android tablets of their own, have the Later Life Partnership app, which has a wide range of activities that are personalised to the users and this is updated on a weekly basis. All of our members told us that this service has been invaluable at providing them with information and news. The FaH app also provides the platform for our live zoom sessions.

During the covid pandemic we engaged members online when they were not able to attend in person and this form of interaction became popular and is still popular today. We hold 3 live sessions a week, including bingo and chair-based exercise. The digital support has truly enhanced our members' lives; from increasing their independence with online shopping and banking, to improving their social interaction using online platforms to talk to family and friends. 96% of our members report an increased confidence by using the app/tablet and 88% state it has reduced their loneliness.

### **Social and Exercise Clubs**

We currently have 13 weekly 'in-person' clubs or activities and 3 weekly virtual clubs being enjoyed by our members. These include: - bingo, general social clubs, sporting memories, various exercise groups and groups that are tailored for those with memory problems. They take place at various locations in North East Lincolnshire to ensure we extend our reach and accessibility to as many people as possible. The clubs have enjoyed a variety of speakers, entertainment and activities, information events, and fun & games as part of their sessions throughout the year. We enjoyed a Fish and Chip lunch to celebrate Easter and we also held a special event within clubs to celebrate the Kings Coronation in May. Our social clubs continue to provide a lifeline to many of our members. For some of our members, this is their only opportunity to get out of the home and meet friends to socialise and 91% of our members said that the information they have gained has helped them live more independently.

### **New clubs in 2023**

2023 saw Friendship at Home open a warm space Community Cuppa weekly group, with the help of Lincolnshire CO-OP. This group is open to all ages due to Co-op's guidelines. It's a place to come along for a cuppa and a chat and most of the attendees enjoy a game of dominoes or a quiz. This costs members just £1 to attend, thanks to the continued support of Lincolnshire CO-OP.

The Memory Lane Choir also opened a second weekly session due to popular demand and a huge waiting list of people wanting to attend. This is steadily growing in numbers and has allowed us to reach out to even more people and give them the chance to engage socially and get involved in their community, by joining in with the special events that the choir participate in.

The Memory Lane Choir have had a very busy year, being invited to sing at various locations in the community, such as care homes, friendship groups, Focus Adult Social Care events and we were honoured to be invited for the 3rd year running to sing at the Cleethorpes Armed Forces Day Special Event. These opportunities to sing in the community are fantastic for spreading awareness about Friendship at Home and have also generated hundreds of pounds in donations, which are very much appreciated and help us to continue our work.

Friendship At Home also made a promotional video in time for Christmas, using interviews and footage of our choir, which was shared to the public via social media and raised an amazing £1300!

### **Over 75's Wellbeing Checks**

The Over 75's project has now been running for 4 years and each year the number of referrals is increasing on the previous year, which means we are reaching out and helping more people over 60 to get the services they need. Sponsored by Public Health, we support older people to find out what is available to ensure they live independently for as long as possible in their own homes. The referrals come from a variety of sources including:- GP's, the Hospital Discharge Team, Focus and Navigo but also the Council, Red Cross, Alzheimer's society, Carers support, Carelink, Centre 4, Val Waterhouse Centre and Care Plus. Over the last year or two we have seen an increase in self-referrals, thus indicating that our good reputation is spreading by word of mouth.

By conducting a Wellbeing Assessment in the comfort of their own home, older people can feel more confident to discuss and identify areas of their lives where information and support can improve opportunities. We discuss a thorough range of topics, including safety equipment such as mobility rails, Carelink etc., shopping and medication, personal care, transport/getting out and about, feeling safe, maintaining their home and managing illness and/or disabilities. We also offer support with bereavement, dementia, and caring responsibilities, often referring to the correct service to offer specialist support in a timely manner. Friendship at Home is best placed to deliver this project, as one of the more common concerns our older people face is loneliness; especially when someone becomes unable to get out and about. Our modern day often sees families work full time or move away for work, leaving behind parents and grandparents who quickly become isolated when illness or disabilities prevent them from leaving the home without support.

The success of this project is reflected in the feedback we receive: - 100% of the people we evaluated stated that they would recommend a wellbeing check and that they are now better informed. Furthermore, 86% of people said their situation had improved as a direct result of the project and the work it involves.

### **Hospital Discharge Service**

This year marks significant progress for the home-from-hospital project. The support that we provide is gaining a great reputation in the hospital and this is reflected in the increased referrals of up to 120 a month. The home from hospital service takes a thorough and long-lasting approach to help people leave the hospital successfully. We don't just focus on their immediate needs; we also investigate issues that could cause them to end up back in the hospital, like having an unsafe home.

The implementation of the new transport office at the hospital in the beginning of last year has significantly enhanced the discharge process. Our presence is now widely recognized in the wards. Initially acknowledged primarily for transportation services, we now regularly receive referrals for well-being checks and the other services we offer. We have seamlessly integrated the home from hospital project into the hospital discharge process and are frequently called upon for our services.

We provide valuable support with assessments, social care, installing Carelink units, and medication. With expanded support and collaboration from other organisations, we can now provide extended assistance, including shopping and meal support for up to seven days, as well as well-being calls or a buddy service after discharge. By staying involved even after the initial discharge, we build a strong connection with people and identify potential problems that may result in them having to return to hospital. We're already seeing people reach out to us for practical and emotional support instead of going to their regular doctor for issues like feeling anxious, lonely, or confusion with medication and/or equipment.

## **FINANCIAL REVIEW**

Our core funding currently comes primarily from the NHS Humber and North Yorkshire Integrated Care Board (HNY ICB). Historically, the charity has been primary funded via grants from foundations and trusts, such as The Lottery and St Hugh's HMT. Other sources of income include donations and monies raised through activities (such as club fees and fundraising). We are funded by NELC Public Health to deliver the Over 75's project until June 2024 and the HNY ICB to lead on the hospital discharge initiative until April 2024 following a successful delivery of hospital discharge support under VCSE winter pressures funding. This year has effected a successful partnership between the local authority and Friendship at Home and also the Later Life Partnership NEL, which also funds the £1M Challenge project.

The Trustees are satisfied with the financial performance and impeccable management of the organisations funds which has resulted in a net expenditure of £23,727.

A formal policy on general reserves was agreed at the January 2019 Trustee meeting, It states: A general reserves policy is desirable to identify that part of the assets of the charity which must be set aside to cover adverse financial contingencies. The reserve fund for Friendship at Home is intended to cover the following contingencies:

1. Orderly closure of the business if continuation is no longer possible.
2. The continuation of the business in periods of adverse cash flow.
3. The acquisition of new office premises and associated moving costs.
4. Orderly closure of the business implies the cessation of operations, the redundancy of staff and any contracted obligations to suppliers. This requires sufficient funds to cover three months' funding of salaries and salary related payments.
5. Continued operation in the face of delays to funding grants requires funds to operate the business for a period of up to two months. It is therefore the policy of the charity to designate a general reserve to cover all these contingencies and to ensure that an appropriate proportion of the assets be protected for that purpose.

As per the Charity Commission recommendations the Trustees aim to maintain free reserves in unrestricted funds at a level that equates to approximately three months of unrestricted charitable expenditure plus reasonable closure costs of approximately three months enabling appropriate service cessation for the vulnerability of the organisation's client group.

The balance held as unrestricted funds at 31st December 2023 was £199,987 of which £118,500 was ring-fenced shutdown costs.

## **PLANS FOR FUTURE PERIODS**

We aim to build upon the knowledge and experience accumulated over the past 17 years to guide us through the upcoming year, supported by our staff, Trustees, members, volunteers, and the public, 2024 will undoubtedly be equally demanding and challenging. This report outlines the commitment to Our Vision, Our Values, and Our Mission, which are fundamental to our collective efforts and form the foundation for our success.

The local authority funding secured in 2023 has enhanced Friendship at Home's financial security; however, ensuring long-term financial stability remains a critical priority as we transition into 2024. The COVID-19 pandemic heightened national awareness of the effects of loneliness and isolation, which, in turn, has intensified competition within our sector. Consequently, we are committed to fortifying and expanding our partnerships, with organisations that share our values, to bolster our efforts in securing additional funding and being afforded to deliver much needed services to our older people in North East Lincolnshire.

We have always been committed to gathering information and feedback that supports Trustees and staff in their decision making. Consultation with stakeholders will remain a priority in 2024 to ensure we continue to deliver effective and invaluable services that support our aims and objectives:

- Older people will report a reduction in loneliness and isolation.
- Older people will report their health and wellbeing has improved.
- Older people will report an increase in their social interactions and community involvement.
- Older people will report better access to services and information.
- Older people will report Friendship at Home helped them to regain/remain independent.
- Older people from minority groups will feel more included.
- Patients will report Friendship at Home enabled them to resettlement after discharge.
- Volunteers will report increased confidence by volunteering with Friendship at Home.
- Volunteers will report gaining new skills by volunteering.

## **STRUCTURE, GOVERNANCE AND MANAGEMENT**

Friendship at Home is a Charitable Incorporated Organisation and governed by its Constitution. It is registered as a CIO with the Charity Commission. The Constitution was updated in 2014 and amended in 2022 to include 'working with people under 60 that may be isolated'.

The Board of Trustees meet at least 4 times per year and are responsible for governing the affairs of the charity.

The Board agree the broad strategy and direction of the charity to ensure the organisation fulfils its objectives. The Operational Manager reports on all areas of risks, financial and non-financial, that could threaten the viability, reputation or operational efficiency of the organisation. It takes overall responsibility for ensuring that the financial, legal and contractual obligations of the charity are met and that there are satisfactory systems and controls in place to ensure quality, continuous improvements and regular engagement for stakeholders.

## **Friendship at Home**

### **Trustees Annual Report**

The Operational Manager and Chair maintain regular contact in order to discuss strategy and communications and to ensure the Board is fully advised of any major achievements, incidents or risk issues.

Day-to-day decision-making is delegated to the Operational Manager who delegates specific responsibilities to senior managers/project leaders as appropriate. The Board receive regular quality, performance and finance reports from the manager.

The Board of Trustees meet at least 4 times per year and are responsible for governing the affairs of the charity.

The Board agrees with the broad strategy and direction of the charity to ensure the organisation fulfils its objectives. The Operational Manager reports on all areas of risks, financial and non-financial, that could threaten the viability, reputation or operational efficiency of the organisation. It takes overall responsibility for ensuring that the financial, legal and contractual obligations of the charity are met and that there are satisfactory systems and controls in place to ensure quality, continuous improvements and regular engagement for stakeholders.

The Operational Manager and Chair maintain regular contact to discuss strategy and communications and to ensure the Board is fully advised of any major achievements, incidents or risk issues.

Day-to-day decision-making is delegated to the Operational Manager who delegates specific responsibilities to senior managers/project leaders as appropriate. The Board receive regular quality, performance and finance reports from the manager.

Eligibility-Membership of the CIO is open to anyone who is interested in furthering its purposes, and who, by applying for membership, has indicated his or her agreement to become a member and acceptance of the duty of members set out in the Constitution.

Trustee candidates are selected through a rigorous process involving advertising/using NEL Sector Support Services, interview, DBS and references.

The Chair and Trustees are elected at the charity's AGM and serve for three years from the date of their election and are eligible for re-election. All Trustees give their time voluntarily and receive no benefits from the charity. Following the appointment of Trustees, they attend an induction meeting with the Chair where they are briefed on their legal obligations under charity and company law and constitution, the decision-making process and recent financial performance of the charity. Opportunities are provided for them to meet with staff members to familiarise themselves with the day-to-day operation of the Charity. Trustees are encouraged to attend appropriate external training events where these will facilitate their role. The Board can co-opt during the year to ensure the Board has a full range of skills and experience to fulfil trustee responsibilities and organisational requirements.

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and to enable them to ensure that the financial statements comply with the Companies Act 2006. The Trustees are also responsible for safeguarding the assets of the charity and hence taking reasonable steps for the prevention and detection of fraud and other irregularities.

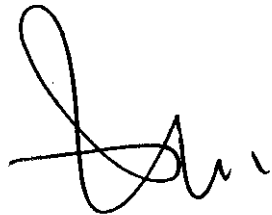



**Friendship at Home**  
**Trustees Annual Report**

The above report has been prepared in accordance with the provisions applicable to companies subject to the small companies' regime, as set out in Part 15 of the Companies Act 2006 and in accordance with the Charities SORP (FRS 102).

Signed on behalf of the board

R. Oxby Trustee  
5 August 2024

 10/Sept/2024.

 30th AUG 2024

## **Friendship at Home**

### **Independent Examiners Report**

#### **Independent Examiner's Report to the trustees of Friendship at Home**

I report to the charity trustees on my examination of the financial statements of Friendship at Home for the year ended 31 December 2023.

#### **Responsibilities and basis of report**

As the charity's trustees of the company (and also its directors for the purposes of company law) you are responsible for the preparation of the financial statements in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the financial statements of the Charity are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's financial statements as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

#### **Independent examiner's statement**

As the charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of the Association of Chartered Certified Accountants, which is one of the listed bodies.

I have completed my examination. I can confirm that no material matters have come to my attention in connection with the examination giving me cause to believe:

- accounting records were not kept in accordance with section 386 of the 2006 Act ; or
- the financial statements do not accord with those records; or
- the financial statements do not comply with the accounting requirements under section 396 of the 2006 Act other than any requirement that the financial statements give a 'true and fair' view which is not a matter considered as part of an independent examination; or
- the financial statements have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the financial statements to be reached.



Andrew Smith FCCA  
AG Smith & Co Ltd  
Chartered Certified Accountants  
Unit 8 Laceby Business Park  
Grimsby  
N E Lincolnshire  
DN37 7DP  
05 August 2024

**Friendship at Home**  
**Statement of Financial Activities**  
**for the year ended 31 December 2023**

		Unrestricted	Restricted	Total funds	Total funds
		funds	funds	2023	2022
	Notes	2023	2023	2023	2022
		£	£	£	£
<b>Income and endowments</b>					
<b>from:</b>					
Donations and legacies	4	6,092	-	6,092	9,417
Charitable activities	5	44,040	201,422	245,462	351,490
Other trading activities	6	92	-	92	4,210
Investments	7	2,093	-	2,093	265
<b>Total</b>		<b>52,317</b>	<b>201,422</b>	<b>253,739</b>	<b>365,382</b>
<b>Expenditure on:</b>					
Raising funds	8	155	-	155	1,131
Charitable activities	9	40,066	162,250	202,316	232,765
Other	10	8,871	66,124	74,995	31,580
<b>Total</b>		<b>49,092</b>	<b>228,374</b>	<b>277,466</b>	<b>265,476</b>
Net gains on investments		-	-	-	-
<b>Net (expenditure)/income</b>		<b>3,225</b>	<b>(26,952)</b>	<b>(23,727)</b>	<b>99,906</b>
Transfers between funds		224	(224)	-	-
<b>Net (expenditure)/income before other gains/(losses)</b>		<b>3,449</b>	<b>(27,176)</b>	<b>(23,727)</b>	<b>99,906</b>
<b>Other gains and losses</b>					
<b>Net movement in funds</b>		<b>3,449</b>	<b>(27,176)</b>	<b>(23,727)</b>	<b>99,906</b>
<b>Reconciliation of funds:</b>					
Total funds brought forward		196,538	135,867	332,405	232,499
<b>Total funds carried forward</b>		<b>199,987</b>	<b>108,691</b>	<b>308,678</b>	<b>332,405</b>

**Friendship at Home**  
**Summary Income and Expenditure Account**  
**for the year ended 31 December 2023**

	<b>2023</b>	<b>2022</b>
	<b>£</b>	<b>£</b>
Income	251,646	365,117
Interest and investment income	2,093	265
<b>Gross income for the year</b>	<u>253,739</u>	<u>365,382</u>
Expenditure	277,466	265,476
<b>Total expenditure for the year</b>	<u>277,466</u>	<u>265,476</u>
Net (expenditure)/income before tax for the year	(23,727)	99,906
<b>Net (expenditure )/income for the year</b>	<u>(23,727)</u>	<u>99,906</u>

**Friendship at Home**  
**Balance Sheet**  
**at 31 December 2023**

Company No. CE002812	Notes	2023 £	2022 £
<b>Current assets</b>			
Debtors	12	7,238	505
Cash at bank and in hand		305,923	339,294
		<u>313,161</u>	<u>339,799</u>
<b>Creditors: Amount falling due within one year</b>	13	(4,483)	(7,394)
<b>Net current assets</b>		<u>308,678</u>	<u>332,405</u>
<b>Total assets less current liabilities</b>		<u>308,678</u>	<u>332,405</u>
<b>Net assets excluding pension asset or liability</b>		<u>308,678</u>	<u>332,405</u>
<b>Total net assets</b>		<u>308,678</u>	<u>332,405</u>
<b>The funds of the charity</b>			
<b>Restricted funds</b>	14		
Restricted income funds		108,691	135,867
		<u>108,691</u>	<u>135,867</u>
<b>Unrestricted funds</b>	14		
General funds		81,487	91,538
Designated funds		118,500	105,000
		<u>199,987</u>	<u>196,538</u>
<b>Reserves</b>	14		
<b>Total funds</b>		<u>308,678</u>	<u>332,405</u>

These accounts have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

For the year ended 31 December 2023 the company was entitled to exemption under section 477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.

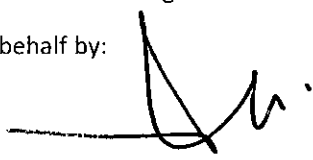
The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

Approved by the board on 05 August 2023

And signed on its behalf by:

R. Oxby  
Trustee

05 August 2024

  
Rox Oxby

**Friendship at Home**  
**Notes to the Accounts**  
**for the year ended 31 December 2023**

**1 Accounting policies**

**Basis of preparation**

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

**Change in basis of accounting or to previous accounts**

There has been no change to the accounting policies (valuation rules and method of accounting) since last year and no changes have been made to accounts for previous years.

**Fund accounting**

Unrestricted funds	These are available for use at the discretion of the trustees in furtherance of the general objects of the charity.
Designated funds	These are unrestricted funds earmarked by the trustees for particular purposes.
Revaluation funds	These are unrestricted funds which include a revaluation reserve representing the restatement of investment assets at their market values.
Restricted funds	These are available for use subject to restrictions imposed by the donor or through terms of an appeal.

**Income**

Recognition of income	Income is included in the Statement of Financial Activities (SoFA) when the charity becomes entitled to, and virtually certain to receive, the income and the amount of the income can be measured with sufficient reliability.
-----------------------	---

Income with related expenditure	Where income has related expenditure the income and related expenditure is reported gross in the SoFA.
---------------------------------	--

Donations and legacies	Voluntary income received by way of grants, donations and gifts is included in the the SoFA when receivable and only when the Charity has unconditional entitlement to the income.
------------------------	--

Tax reclaims on donations and gifts	Income from tax reclaims is included in the SoFA at the same time as the gift/donation to which it relates.
-------------------------------------	---

Donated services and facilities	These are only included in income (with an equivalent amount in expenditure) where the benefit to the Charity is reasonably quantifiable, measurable and material.
---------------------------------	--

Volunteer help	The value of any volunteer help received is not included in the accounts.
----------------	---

Investment income	This is included in the accounts when receivable.
-------------------	---

Gains/(losses) on revaluation of fixed assets	This includes any gain or loss resulting from revaluing investments to market value at the end of the year.
---	---

Gains/(losses) on investment assets	This includes any gain or loss on the sale of investments.
-------------------------------------	--

## Friendship at Home

### Notes to the Accounts

#### Expenditure

Recognition of expenditure	Expenditure is recognised on an accruals basis. Expenditure includes any VAT which cannot be fully recovered, and is reported as part of the expenditure to which it relates.
Expenditure on raising funds	These comprise the costs associated with attracting voluntary income, fundraising trading costs and investment management costs.
Expenditure on charitable activities	These comprise the costs incurred by the Charity in the delivery of its activities and services in the furtherance of its objects, including the making of grants and governance costs.
Grants payable	All grant expenditure is accounted for on an actual paid basis plus an accrual for grants that have been approved by the trustees at the end of the year but not yet paid.
Governance costs	These include those costs associated with meeting the constitutional and statutory requirements of the Charity, including any audit/independent examination fees, costs linked to the strategic management of the Charity, together with a share of other administration costs.
Other expenditure	These are support costs not allocated to a particular activity.

#### Taxation

The charity is exempt from corporation tax on its charitable activities.

#### Trade and other debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

#### Cash and cash equivalents

Cash and cash equivalents comprise cash at bank and on hand, demand deposits with banks and other short-term highly liquid investments with original maturities of three months or less and bank overdrafts. In the statement of financial position, bank overdrafts are shown within borrowings or current liabilities. In the Statement of Cash Flows, cash and cash equivalents are shown net of bank overdrafts that are repayable on demand and form an integral part of the company's cash management.

#### Trade and other creditors

Short term creditors are measured at the transaction price. Other creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

## **Friendship at Home**

### **Notes to the Accounts**

#### **Leased assets**

Where the charity enters into a lease which entails taking substantially all the risks and rewards of ownership of an asset, the lease is treated as a finance lease.

Leases which do not transfer substantially all the risks and rewards of ownership to charity are classified as operating leases.

Operating lease payments are recognised as an expense on a straight-line basis over the lease term.

In the event that lease incentives are received to enter into operating leases, such incentives are recognised as a liability. The aggregate benefit of incentives is recognised as a reduction of rental expense on a straight-line basis.

#### **Pension costs**

The charity operates a defined contribution plan for its employees. A defined contribution plan is a pension plan under which the company pays fixed contributions into a separate entity. Once the contributions have been paid the company has no further payments obligations. The contributions are recognised as expenses when they fall due. Amounts not paid are shown in accruals in the balance sheet. The assets of the plan are held separately from the company in independently administered funds.

## **2 Company status**

The company is a private company limited by guarantee and consequently does not have share capital.



Friendship at Home  
Notes to the Accounts

3 Statement of Financial Activities - prior year

	Unrestricted funds 2022 £	Restricted funds 2022 £	Total funds 2022 £
<b>Income and endowments from:</b>			
Donations and legacies	9,417	-	9,417
Charitable activities	41,803	309,687	351,490
Other trading activities	4,210	-	4,210
Investments	265	-	265
<b>Total</b>	<b>55,695</b>	<b>309,687</b>	<b>365,382</b>
<b>Expenditure on:</b>			
Raising funds	1,131	-	1,131
Charitable activities	35,089	197,676	232,765
Other	31,580	-	31,580
<b>Total</b>	<b>67,800</b>	<b>197,676</b>	<b>265,476</b>
<b>Net income</b>	<b>(12,105)</b>	<b>112,011</b>	<b>99,906</b>
Transfers between funds	2,567	(2,567)	-
<b>Net income before other gains/(losses)</b>	<b>(9,538)</b>	<b>109,444</b>	<b>99,906</b>
<b>Other gains and losses:</b>			
<b>Net movement in funds</b>	<b>(9,538)</b>	<b>109,444</b>	<b>99,906</b>
<b>Reconciliation of funds:</b>			
Total funds brought forward	206,076	26,423	232,499
<b>Total funds carried forward</b>	<b>196,538</b>	<b>135,867</b>	<b>332,405</b>

4 Income from donations and legacies

	Unrestricted £	Total 2023 £	Total 2022 £
Donations	6,092	6,092	9,417
	<u>6,092</u>	<u>6,092</u>	<u>9,417</u>

5 Income from charitable activities

	Unrestricted £	Restricted £	Total 2023 £	Total 2022 £
Charitable activities	40,790	-	40,790	30,812
Grants	3,250	123,922	127,172	320,678
Contracts	-	77,500	77,500	-
	<u>44,040</u>	<u>201,422</u>	<u>245,462</u>	<u>351,490</u>

Friendship at Home  
Notes to the Accounts

6 Income from other trading activities

	Unrestricted	Total 2023	Total 2022
	£	£	£
Fundraising activities	92	92	4,210
	<u>92</u>	<u>92</u>	<u>4,210</u>

7 Income from investments

	Unrestricted	Total 2023	Total 2022
	£	£	£
Interest on cash deposits	2,093	2,093	265
	<u>2,093</u>	<u>2,093</u>	<u>265</u>

8 Expenditure on raising funds

	Unrestricted	Total 2023	Total 2022
	£	£	£
<i>Fundraising trading costs</i>			
Fundraising activities	155	155	1,131
	<u>155</u>	<u>155</u>	<u>1,131</u>

9 Expenditure on charitable activities

	Unrestricted	Restricted	Total 2023	Total 2022
	£	£	£	£
<i>Expenditure on charitable activities</i>				
Charitable activities	36,044	162,250	198,294	229,921
<i>Governance costs</i>				
Accountancy	4,022	-	4,022	2,844
	<u>40,066</u>	<u>162,250</u>	<u>202,316</u>	<u>232,765</u>

10 Other expenditure

	Unrestricted	Restricted	Total 2023	Total 2022
	£	£	£	£
Employee costs	-	66,124	66,124	25,295
Premises costs	-	-	-	164
General administrative costs	7,708	-	7,708	6,121
Legal and professional costs	1,163	-	1,163	-
	<u>8,871</u>	<u>66,124</u>	<u>74,995</u>	<u>31,580</u>

**Friendship at Home**  
**Notes to the Accounts**

**11 Staff costs**

	<b>2023</b>	<b>2022</b>
Salaries and wages	180,629	177,782
Social security costs	8,169	6,691
Pension costs	11,105	12,101
	<u>199,903</u>	<u>196,574</u>

No employee received emoluments in excess of £60,000.

Total employee benefits received by key management personnel	50,410	50,074
--	--------	--------

The average monthly number of full time equivalent employees during the year was as follows:

	<b>2023</b>	<b>2022</b>
	<b>Number</b>	<b>Number</b>
Charitable activities	7	6
Administration	1	2
	<u>8</u>	<u>8</u>

**12 Debtors**

	<b>2023</b>	<b>2022</b>
	<b>£</b>	<b>£</b>
Trade debtors	6,687	32
Prepayments and accrued income	551	473
	<u>7,238</u>	<u>505</u>

**13 Creditors:**

amounts falling due within one year

	<b>2023</b>	<b>2022</b>
	<b>£</b>	<b>£</b>
Trade creditors	733	71
Other taxes and social security	-	2,994
Other creditors	1,125	2,170
Accruals	2,625	2,159
	<u>4,483</u>	<u>7,394</u>

Friendship at Home  
Notes to the Accounts

14 Movement in funds

	At 1 January 2023	Incoming resources (including other gains/losses) £	Resources expended £	Gross transfers £	At 31 December 2023 £
<b>Restricted funds:</b>					
<b>Restricted income funds:</b>					
Lottery	6,935	53,922	(59,739)	-	1,118
St Hughes	8,381	-	(7,397)	(984)	-
NBF - Social Isolation	(789)	-	-	789	-
Million Pound Challenge	8,363	25,000	(8,014)	-	25,349
Longhurst	2,418	-	(2,418)	-	-
NELC Main Service	-	37,500	(30,424)	-	7,076
Humber and North Yorkshire					
HCP - Hospital Discharge	29,908	50,000	(53,636)	-	26,272
NELC - Over 75's	22,841	35,000	(43,007)	-	14,834
Active Humber	3,354	-	(3,325)	(29)	-
Abbeyfields	50,000	-	(20,414)	-	29,586
Sports England	4,456	-	-	-	4,456
<b>Total</b>	<b>135,867</b>	<b>201,422</b>	<b>(228,374)</b>	<b>(224)</b>	<b>108,691</b>
<b>Unrestricted funds:</b>					
<b>General funds</b>	<b>91,538</b>	<b>52,317</b>	<b>(49,092)</b>	<b>(13,276)</b>	<b>81,487</b>
<b>Designated funds:</b>					
Shutdown Costs	105,000	-	-	13,500	118,500
<b>Total</b>	<b>105,000</b>	<b>-</b>	<b>-</b>	<b>13,500</b>	<b>118,500</b>
<b>Total funds</b>	<b>332,405</b>	<b>253,739</b>	<b>(277,466)</b>	<b>-</b>	<b>308,678</b>

Purposes and restrictions in relation to the funds:

Restricted funds:

Lottery	Grant to provide befriending and volunteer service.
St Hughes	Grant to provide a dementia support service.
NBF - Social Isolation	Grant to provide short-term reintegration support.
Million Pound Challenge	Grant to provide short-term reintegration support.
Longhurst	Grant to support digital inclusion.
NELC Main Service	Funding to provide social activities/befriending support/information and advice to existing and new members.
Humber and North Yorkshire	Funding to support patients being discharged from hospital.
HCP - Hospital Discharge	
NELC - Over 75's	Funding to provide a holistic wellbeing check service.
Active Humber	Grant to provide exercise sessions/activities.

## Friendship at Home

### Notes to the Accounts

Abbeyfields	Grant to provide Befriending service.
Sports England	Grant to provide exercise activities.
Designated funds:	
Shutdown Costs	Costs set aside to shut down should funding be insufficient to continue.

#### 15 Analysis of net assets between funds

	Unrestricted funds £	Restricted funds £	Total £
Net current assets	199,987	108,691	308,678
	<u>199,987</u>	<u>108,691</u>	<u>308,678</u>

#### 16 Commitments

##### *Operating lease commitments*

Annual commitments under non-cancellable operating leases are as follows:

	2023 Land and buildings £	2023 Other £	2022 Land and buildings £	2022 Other £
Operating leases with expiry date:				
Within one year	-	1,089	2,825	-
In the second to fifth years inclusive	-	-	-	3,703
	<u>-</u>	<u>1,089</u>	<u>2,825</u>	<u>3,703</u>

##### *Pension commitments*

The company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the company in an independently administered fund. The pension cost charge represents contributions payable by the company to the fund and amount to £12,101 (2021: £9,769).

	2023 £	2022 £
Unpaid contributions due to the fund are included in other creditors and amounted to:	<u>1,125</u>	<u>2,170</u>

#### 17 Related party disclosures

##### *Controlling party*

The company is limited by guarantee and has no share capital; thus no single party controls the company.

**Friendship at Home**  
**Detailed Statement of Financial Activities**  
**for the year ended 31 December 2023**

	Unrestricted funds	Restricted funds	Total funds	Total funds
	2023	2023	2023	2022
	£	£	£	£
<b>Income and endowments from:</b>				
Donations and legacies				
Donations	6,092	-	6,092	9,417
	6,092	-	6,092	9,417
Charitable activities				
Charitable activities	40,790	-	40,790	30,812
Grants	3,250	123,922	127,172	320,678
Contracts	-	77,500	77,500	-
	44,040	201,422	245,462	351,490
Other trading activities				
Fundraising activities	92	-	92	4,210
	92	-	92	4,210
Investments				
Interest on cash deposits	2,093	-	2,093	265
	2,093	-	2,093	265
<b>Total income and endowments</b>	<b>52,317</b>	<b>201,422</b>	<b>253,739</b>	<b>365,382</b>
<b>Expenditure on:</b>				
Costs of other trading activities				
Fundraising activities	155	-	155	1,131
	155	-	155	1,131
<b>Total of expenditure on raising funds</b>	<b>155</b>	<b>-</b>	<b>155</b>	<b>1,131</b>
Charitable activities				
Charitable activities	36,044	162,250	198,294	229,921
	36,044	162,250	198,294	229,921
Governance costs				
Accountancy	4,022	-	4,022	2,844
	4,022	-	4,022	2,844
<b>Total of expenditure on charitable activities</b>	<b>40,066</b>	<b>162,250</b>	<b>202,316</b>	<b>232,765</b>
Employee costs				
Salaries/wages	-	66,124	66,124	25,295
	-	66,124	66,124	25,295
Premises cleaning	-	-	-	28
Premises repairs and maintenance	-	-	-	136
	-	-	-	164

## Friendship at Home

### Detailed Statement of Financial Activities

General administrative costs, including depreciation and amortisation				
Bank charges	397	-	397	775
Equipment expensed	-	-	-	172
General insurances	181	-	181	538
Information and publications	90	-	90	177
Postage and couriers	1,313	-	1,313	1,528
Software, IT support and related costs	3,285	-	3,285	1,204
Stationery and printing	2,361	-	2,361	1,581
Subscriptions	72	-	72	100
Sundry expenses	3	-	3	46
Telephone, fax and broadband	6	-	6	-
	<u>7,708</u>	<u>-</u>	<u>7,708</u>	<u>6,121</u>
Legal and professional costs				
Consultancy fees	1,163	-	1,163	-
	<u>1,163</u>	<u>-</u>	<u>1,163</u>	<u>-</u>
<b>Total of expenditure of other costs</b>	<u>8,871</u>	<u>66,124</u>	<u>74,995</u>	<u>31,580</u>
<b>Total expenditure</b>	<u>49,092</u>	<u>228,374</u>	<u>277,466</u>	<u>265,476</u>
Net gains on investments	-	-	-	-
	<u>3,225</u>	<u>(26,952)</u>	<u>(23,727)</u>	<u>99,906</u>
<b>Net (expenditure)/income</b>				
Transfers between funds	224	(224)	-	-
	<u>3,449</u>	<u>(27,176)</u>	<u>(23,727)</u>	<u>99,906</u>
<b>Net (expenditure)/income before other gains/(losses)</b>				
Other Gains	-	-	-	-
	<u>3,449</u>	<u>(27,176)</u>	<u>(23,727)</u>	<u>99,906</u>
<b>Net movement in funds</b>	<u>3,449</u>	<u>(27,176)</u>	<u>(23,727)</u>	<u>99,906</u>
<b>Reconciliation of funds:</b>				
Total funds brought forward	196,538	135,867	332,405	232,499
<b>Total funds carried forward</b>	<u>199,987</u>	<u>108,691</u>	<u>308,678</u>	<u>332,405</u>

