HOME-START SPELTHORNE

England & Wales · Charity number 1160026

Details

Status	Registered
Legal form	CIO
Registered	2015-01-19
Register	View on the Charity Commission register

Contact

Address	The Resource Centre Staines Park Commercial Road Staines Middx TW18 2QJ
Phone	01784 463200
Email	info@home-startspelthorne.org
Website	www.home-startspelthorne.org

Activities

Objects: (A) TO SAFEGUARD, PROTECT AND PRESERVE THE GOOD HEALTH, BOTH MENTAL AND PHYSICAL OF CHILDREN AND PARENTS OF CHILDREN. (B) TO PREVENT CRUELTY TO OR MALTREATMENT OF CHILDREN. (C) TO RELIEVE SICKNESS, POVERTY AND NEED AMONGST CHILDREN AND PARENTS OF CHILDREN. (D) TO PROMOTE THE EDUCATION OF THE PUBLIC IN BETTER STANDARDS OF CHILD CARE WITHIN THE AREA OF SPELTHORNE AND ITS ENVIRONS.

Activities: We support Spelthorne families with at least one child under five who are experiencing difficulties. We match each family with a trained volunteer who visits weekly, becomes a family friend, and offers emotional and practical support to help the family solve their problems.

Classification

- **How:** Provides Services
- **What:** Education/training
- **Who:** Children/young People

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Geography

- Surrey

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£134,030	£144,367	-	-
2024-03-31	£197,290	£130,888	-	-
2023-03-31	£122,721	£137,745	-	-
2022-03-31	£108,788	£106,001	-	-
2021-03-31	£126,766	£97,518	-	-

Trustees

Name	Role	Appointed
VIVIAN CLARE WILLIAMS	Chair	2015-04-01
ANNE CHRISTINE DAMERELL		2015-04-01
Barbara Maria Griffin		2022-09-28
Christine Edith Knight		2018-07-26
Dianne Roberts		2021-04-27
KEVIN THOMAS BULFIN		2015-04-01
Lesley Clark		2025-08-05
Michael Price		2023-03-20
Mrs Sue Price		2015-04-01
Vivien Anne Talkington		2021-02-04

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HOME-START SPELTHORNE

England & Wales - Charity number 1160026

Accounts

HOME START Spelthorne



Annual Report 2024/2025

We nurture potential and encourage lasting change

We cultivate confidence, connection, and resilience

We empower families and volunteers to reach their full potential

Reg. Charity No. 1160026

About Home-Start Spelthorne

Home-Start Spelthorne is a locally managed and funded independent charity, proudly supporting families across the Borough of Spelthorne since 1996. Over the past 29 years, we've responded to more than 2,450 referrals from a wide range of organisations and have helped thousands of children thrive.

We're part of the Home-Start UK network, which provides national guidance, training, and resources to ensure consistent, high-quality support for families across the country.

What We Do

Home-Start Spelthorne offers a unique, relationship-based service. We recruit and train volunteers—mainly parents themselves—to visit families at home, offering informal, friendly, and confidential support to those with at least one child under five.

Our support is tailored to each family's individual circumstances and may include:

- Emotional and practical help
- Engaging activities with children
- Help to access local services

We work with the whole family, helping parents build confidence, strengthen bonds with their children, and connect with their community—giving every child the best possible start in life.

Our Approach

We are:

- **Community-led**: Rooted in local needs and priorities
- **Relationship-driven**: Built on trust between volunteers and families, with proven mutual benefits
- **Outcome-focused**: Committed to empowering both families and volunteers

Our Values

- **Choice**: Families are at the heart of every decision
- **Partnership**: We collaborate with families, colleagues, and other agencies
- **Openness**: We foster a culture of encouragement, honesty, and joy
- **Flexibility**: We adapt to meet the evolving needs of families



Our Management Committee

Home-Start Spelthorne is an independent charity governed by a dedicated Board of Trustees. The Trustees play a vital role in overseeing the charity's strategic direction, ensuring effective leadership, and maintaining robust financial management. While their responsibilities are wide-ranging, their core focus is to safeguard the charity's mission, uphold its values, and ensure its operations remain impactful and sustainable.

Our Trustees and Patron



Vivian Williams
Chairperson



Anne Damerell
Treasurer



Michael Price
Treasurer



Jenny Sice
Trustee



Kevin Bulfin
Trustee



Sue Price
Trustee



Christine Knight
Trustee



Vivien Talkington
Trustee



Dianne Roberts
Trustee



Barbara Griffin
Trustee



Tina Hunt
Trustee



Lesley Clark
Trustee



Jean Pinkerton OBE
Our Patron

Volunteer Representatives - Wendy Webb & Isobel Parr

Our Staff



Mandy Groves
Scheme Manager



Michelle Herring
Family Support Manager



Debs Dennehy
Family Support Co-ordinator



Bernie Jones
Family Support Co-ordinator



Hazel Want
Office Co-ordinator

With sincere gratitude, we thank our dedicated home-visiting volunteers for their unwavering support of families in Spelthorne throughout the year

Tracy Di Wendy Margaret Linda M Sue L Christine

Isobel Di S Hilary Linda B Kathy Grace Kimberley

Zaneta Maggie Shannon Joan Sue E Jane Leanne

Sharon Nigel Alex Liz Sharon L

Trudy Linda B Nicola Dottie Lin

Hayley Issy Sophie Jess Dareen

Anne Charlotte Jackie Jeannie Linda B Therese



Total of 42 Home-visiting Volunteers

Welcome to our new volunteers



Jeannie Charlotte
Linda Therese Anne
(also, Jackie not in photo)

Goodbye and thank you

Hilary Liz Sharon S

Kimberley Nicola Alex

Di S Nigel Margaret Jess

Kathy Sophie

Chairperson's report

It is my privilege to once again present the Chair's Report for Home-Start Spelthorne.

The past year has been one of both challenge and achievement. Across our community, families continue to face pressures from the cost of living, strains on public services, and the everyday demands of raising children. Against this backdrop, the support offered by our dedicated staff and volunteers has never been more important.

During 2024–25, Home-Start Spelthorne provided support to 87 families and 187 children, offering practical help, emotional encouragement, and the reassurance that they are not alone. Our staff and home-visiting volunteers have shown the difference, timely compassionate support can make.

We are proud of the dedication of our volunteers, who continue to give their time, skills, and energy so generously. Their commitment lies at the heart of our work. I also want to recognise the professionalism and resilience of our staff team, who manage complex challenges with care and determination.

Financially, like many charities, we have had to navigate rising costs and increasing demand for services. Careful stewardship from our Treasurer, Vice Treasurer and Trustees has ensured that we remain, for now, stable, while our fundraising efforts and partnerships have enabled us to sustain and grow our support to Spelthorne families. We are grateful to our funders, donors, and local partners whose contributions make our work possible.

Looking ahead, we remain ambitious for Home-Start Spelthorne. We are committed to strengthening our volunteer base, extending our reach to families who need us most, and continuing to champion the value of early, community-based support. The need in our community is clear, and so too is our determination to respond.

On behalf of the Trustee Board, I want to extend my heartfelt thanks to everyone who has played a part in our work this year – staff, volunteers, funders, and partners. Together, you are helping to give children the best possible start in life and families the support they deserve.

Vivian Williams









Treasurer's report

Home-Start's financial recovery has continued, thanks to successful bids by our scheme manager and the efforts of our amazing fundraising committee. This is no guarantee for the future, of course, but we ended the year with free reserves of 7 months costs, which is a very satisfactory position. Spelthorne Borough Council remain our principal funders, and we greatly appreciate their continuing support. For the first time, Surrey County Council have not funded us at all, although they are the authority responsible for social services, but this will change in 25-26. BBC Children in Need have given us a new grant, which is much appreciated. Some support comes in kind, such as the Cadent grant to give slow cookers to families.

We were able to give our staff a well-deserved pay rise, so salary costs have risen, but other costs have been contained.

It is our pleasure to record our thanks to the many donors and friends who have contributed to this improvement. They are listed on the inside back cover. We were able to give each family a really good Christmas present again this year, to cheer up a hard winter.

Financial risks and procedures are reviewed regularly, and we have agreed an ethical fundraising policy. We have satisfied our reserves policy, which states that at least six months costs will be held in reserve to meet extra expense. The charity has no debts secured by charges on its assets, and has given no guarantees leading to potential liabilities.

Michael Price has now taken over as treasurer and Anne is enjoying a peaceful retirement.

Home-Start Spelthorne has a really first-rate team of staff and volunteers, backed by a strong management committee. Our thanks go to all of them and to our helpful auditor David Thomas.

Anne Damerell and Michael Price











Accounts 2024-2025

Accounts for the year ending 31 March 2025

	24-25	*23-24*
Receipts		
Spelthorne BC	40,613	*56,370*
Surrey CC		*36,861*
BBC Children in Need	23,877	
Heathrow comm fund	13,765	
BUPA	7,851	*15,500*
National lottery		*19,996*
Shepperton Parish charity	5,000	
Cadent	4,500	
Community Foundation		*10,000*
Home-Start UK		*8,000*
St Faith's	3,125	*3,125*
Clarendon Family Centre		*4,640*
Donations	10,203	*11,398*
Fundraising	23,066	*30,468*
Bank interest	2,030	*932*
Total	134,030	*197,290*
Payments		
Salaries	123,884	*112,480*
Rent	3,110	*3,302*
Home-Start UK fee	3,551	*2,209*
Expenses	2,743	*3,729*
Pensions	1,951	*1,670*
Stationery & post	1,002	*1,153*
Insurance	1,135	*1,082*
Training & support	1,488	*679*
Phones & IT	2,045	*2,555*
Equipment	1,014	
Family support	1,611	*1,793*
Sundries	833	*236*
Total	144,367	*130,888*
Deficit /(surplus)	10,337	*(66,402)*

Statement of Assets and Liabilities

Cash funds on 31 March 25: £143,330 after decrease of £10,337. Of this £17,905 is money received in advance for 25-26 and £35K is redundancy and winding up costs, leaving £90,425 free reserves.
All equipment is now fully depreciated.

Home-Start Spelthorne is a Charitable Incorporated Organisation with a constitution as governing document. Trustees are appointed by the management committee. No remuneration has been paid to trustees. The trustees have considered the Charity Commission's guidance on public benefit, and noted that any family in Spelthorne with a child under five is eligible for support from the scheme.

Fundraising: we raise funds by applying for grants, holding events, and having stalls at fairs. We participate in the Christmas collections organised by local Rotary clubs. No other third parties are involved. We comply with the Code of Fundraising Practice. We are not registered with any fundraising regulation schemes. No complaints about fundraising have been received.

Scheme Manager's report

"The heart of a volunteer is not measured in size, but by the depth of their commitment to making a difference in the lives of others."

I've now been with Home-Start Spelthorne for 30 years, and it has been the greatest honour and privilege to walk alongside families, colleagues, and volunteers throughout this journey. From the very beginning—alongside Anne and Jenny, two of our longstanding Trustees—I've witnessed the life-changing support we've offered to families across our community.

Looking back, I'm continually inspired by the dedication and kindness of our Trustees and home-visiting volunteers and staff. Each year, their compassion and commitment shine through—this year was no exception. Their work reflects the vital role we play in Spelthorne and the profound impact our support has on children and their families. The positive feedback we receive speaks volumes about how deeply our service is valued.

Home-Start works because our people understand just how hard parenthood can be. They offer a listening ear, friendship, and practical support—ensuring families receive help when they need it most. Research continues to show that children raised in stable, nurturing environments are more likely to thrive. At Home-Start, our volunteers—ordinary people doing extraordinary things—offer a hand of friendship and support that can change lives. By focusing on each family's unique needs, we help them uncover their strengths and build the confidence to make lasting, positive changes.

We are incredibly fortunate to have such a dedicated team at Home-Start Spelthorne—our staff, trustees, volunteers, and friends—who give so much of themselves. Whether it's supporting parents to feel less isolated, connecting families with local services, building resilience, governing and leading the organisation, or driving our fundraising efforts, their impact is truly immeasurable. A heartfelt thank you to each and every one of them. We also extend our deepest thanks to the families who welcome us into their homes and lives, sharing their hopes, worries, and experiences with trust and openness. It is a privilege to walk alongside them. Our gratitude also goes to our colleagues and partners, whose goodwill, expertise, and shared resources continue to strengthen our work.

A particular highlight this year was our programme of events and outings, especially the Picnic in the Park, which brought families together from across the Borough. Heartfelt thanks to The Resource Centre, our friends at Bupa, Surplus to Supper, and the Staines Society of Model Engineers for helping make these occasions so memorable.

Looking ahead to 2025–2026, funding remains a concern. But our outlook is hopeful. We remain committed to growing, adapting, and standing alongside families in Spelthorne—ensuring every child has the best possible start in life. Together, we continue to build a community of care, resilience, and opportunity. **Thank you for being part of it.**

Mandy Groves













Feedback from Families 2024-2025

Home-Start took us on despite our situation being quite unique and complex. They have ensured we felt supported, part of our community and helped us know we aren't alone

Heartfelt thanks to you and your team for such lovely gifts. I thank you guys from depth of my heart behalf of my family, everyone loved the gifts special my little one, thank you so much to the whole team

They were a lifeline when I really needed the support. They are an outstanding service who really care and support all their families

All staff have listened so well to us. It's always lovely to hear them retell events we have been at or previous conversations, it truly showed they listened and cared about us all. When we have shared our child's milestones, they have been so kind to remember where he started and congratulate him on his progress

We have always felt supported and never patronised or judged. Home-Start have shown sensitivity to our family needs and have only ever given positivity in assisting us

Our volunteer was kind and approachable. As a parent I felt I got on really well with her and we could share experiences, work together as a team and enjoy each other's company. With my son, I felt she had a wonderful understanding of his needs and made every effort to be with him in the ways he needed, with his limited mobility and communication

I'm lost for words. I can't thank you enough for all the presents. You saved Christmas this year. When I think back to last year I had no gift for my daughter.

We would just like to thank all the members of Home-Start who have been involved in supporting us. Thank you particularly to our wonderful volunteer for becoming like a part of our extended family, it has been a pleasure to welcome you into our home

Home-Start has helped me feel supported during challenging times, it has given me confidence, positivity and structure

All the Home-Start team are so kind. Very understanding and accommodating.
Would highly recommend

Great support, excellent days out, ongoing support and friendship

Home-Start has given us friendly support and encouragement. We have felt that we have had a safe space to express our worries and concerns, and that the charity has supported us by looking into ways to improve our day to day lives

Our volunteer made every effort to get to know our child and his own individual needs. She developed a positive relationship with him, and he felt happy and comfortable to be himself around her. We felt lucky that despite his medical/developmental needs, our wonderful volunteer learnt his likes/dislikes, mannerisms and his methods of communication including Makaton

Annual Statistics 2024-2025

Total number of referrals received - 88



31 - Health
21 - Family Centres
14 - Mental Health Services



7 - Social Care
3 - Education



3 - Early Support Team
4 - Other
5 - Self referrals

Supporting families

In the last year we are proud to have worked alongside
87 families

Transforming the lives of
184 Children

We supported families by
Volunteer and staff home-visits
Group support
Parenting Courses
Occasional Support
Outings and events

Thank you to all our Friends, funders, Supporters & Partners

Shepperton Parish Charity	Home-Start UK	Stanwell Events
Cadent	Shepperton & Sunbury Rotary	Surplus to Supper
St Faiths	Voluntary Services NS	Staines Rotary
Clarendon Family Centre	The Picture Palace Sunbury	VSNS Sparks grant
Tesco Community Grant Sunbury	Michelle Rogers	Ash Women's Club
Benevity	Co-op	Wave 105
St Michael Catholic Primary	Staines Parochial Charity	J Harris
Hughmark Markets	SPAM Carer and Toddler	Attic Storage
Elmsleigh Centre	Runnymede Runner (Staines 10K)	Sanda Connolly
Forrester's Financial	Anna-Marie Goodacre	Jane Murphy
Tesco Community Grant Stanwell	Manna Foodbank	P Connolly
Shepperton Allotment Ass	B & O Griffin	L Underwood
Primark	L Butcher	L Burton
Staines Society Model Engineers	B Scott	A Wetherell
K Howkins	P Newman	J Nash
X Herring	W Webb	V Williams
I Acar	K Bulfin	C Fairhurst
K Kavanagh	S Boyd	Harris & Hoole
S Lanigan	T Hould	N Wilson
V Talkington	S Crookes	I Parr
J Sice	C Bedwell	C Knight
L Nicholls	T Ahmed	G Gamble
P Gray	G Williams	

Thank you to
Sharon Berry our Volunteer administrator,
to our Friends of Home-Start Spelthorne,
all our volunteers who donated their expenses,
everyone who sponsored our fundraisers,
members of our Gold Club and 100 Club,
Home-Start UK and all our referrers.
Thanks to all our guest speakers who gave their time freely and supported our preparation and training of our volunteers and to the many people who have given their support this year.

How can you help Home-Start Spelthorne?

By becoming a Home-visiting volunteer

By joining our Management Committee

By joining our Friends of Home-Start Spelthorne

By making a donation

By helping to organise a fundraising event

By encouraging your Business/Company/School to nominate Home-Start as their Charity of the year



Home-Start Spelthorne
The Resource Centre
Staines Park
Commercial Road
Staines upon Thames
Middlesex
TW18 2QJ
Telephone No. 01784 463200
E-mail: info@home-startspelthorne.org
Website: www.home-startspelthorne.org
Facebook: www.facebook.com/homestartspelthorne

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FOR ENGLAND AND WALES

Independent examiner's report on the accounts

Section A Independent Examiner's Report

Report to the trustees/ members of HOME - START SPELTHORNE

On accounts for the year ended 31ST MARCH 2025 **Charity no (if any)** 1160026

Set out on pages

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended

Responsibilities and basis of report

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention (other than that disclosed below *) in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

* *Please delete the words in the brackets if they do not apply.*

Signed: [signature] **Date:** 27/7/2025

Name: DAVID THOMAS

Relevant professional qualification(s) or body (if any): RETIRED FROM BUSINESS

Address: PENTON HALL, PENTON HALL DRIVE, STAINES UPON THAMES TW18 2HR

HOME-START SPELTHORNE

England & Wales - Charity number 1160026

Accounts

HOME START Spelthorne



Annual Report 2023/2024

We're there for parents when they need us most because childhood can't wait.

Reg. Charity No. 1160026



Home-Start Spelthorne is an independent charity, and since 1996 has been supporting families in the Borough of Spelthorne to identify their unique needs and assist them in developing the skills and confidence necessary to build better lives for themselves and their children. Over the last 28 years Home-Start has received over 2300 referrals from many different organisations and has supported thousands of children in the Borough of Spelthorne.

Home-Start Spelthorne is managed and funded locally. We are affiliated to the national organisation, Home-Start UK which offers advice, training, information and guidance to the Home-Start network to ensure consistent and quality support for parents and children.

Home-Start offers a unique service. We recruit and train volunteers who are usually parents themselves to visit families at home who have at least one child under 5. We offer them informal, friendly and confidential support. We tailor our support to each family and their specific needs, and we work with the whole family; providing a package of support, comprised of emotional and practical support, activities with children and help to access services.

To help give children the best possible start in life, Home-Start supports parents as they grow in confidence, strengthen their relationship with their children and widen their links with the local community.

Home-Start Spelthorne is

- Community based and led by local need
- Based on a relationship of trust built between volunteer and family with evidence showing both parties benefit
- Outcome-focused, with a focus on empowering families and volunteers

Our values

- We offer families choice
- We work in partnership – with each other, with families, and with other agencies
- We work in a spirit of openness, encouragement and enjoyment
- We are flexible and responsive to the needs of families

Our Management Committee

Home-Start Spelthorne is an independent charity with Trustees being responsible for directing the management and administration of the charity. Trustees have a wide range of roles but are primarily responsible for making the charity effective, providing overall direction and maintaining sound management of funds

Our Trustees



Vivian Williams
Chairperson



Jenny Sice
Trustee



Anne Damerell
Treasurer



Kevin Bulfin
Trustee



Sue Price
Trustee



Christine Knight
Trustee



Vivien Talkington
Trustee



Dianne Roberts
Trustee



Barbara Griffin
Trustee



Michael Price
Trustee



Tina Hunt
Trustee

Volunteer Representatives - Wendy Webb & Isobel Parr

Our Patron



Jean Pinkerton OBE

Our Staff



Mandy Groves
Scheme Manager



Michelle Herring
Family Support Manager



Debs Dennehy
Family Support Co-ordinator



Bernie Jones
Family Support Co-ordinator



Hazel Want
Office Co-ordinator

Welcome to our new volunteers



Jessica *Issy*
Lin *Dareen*



Sophie *Hayley* *Dottie*

Goodbye and thank you

Carly *Carmel* *Jennifer* *Joanna* *June* *Karen* *Lucy*

Chairperson's report

It is my privilege to present the Chair's Annual Report for 2023-24. Home-Start Spelthorne continues to thrive, despite the serious financial challenges we faced, and continue to battle.

Although we secured financial support from Spelthorne Borough Council, Children in Need, National Lottery and Community Foundation for Surrey, along with other smaller short-term funding donations, consistent funding remains a serious priority.

Our Family Support team assisted 216 children from 98 families, and they continue to do all they can to expand our reach across Spelthorne.

Retaining volunteers amid growing demands has been difficult, although our volunteer base over the year, of 36, remained reasonably stable. To enable Home-Start Spelthorne to better meet the home-visiting needs within our community, it is our targeted ambition to build on this number, and to invest in volunteer well-being and retention.

The rising demand for our services within Spelthorne put a strain on our resources, but we continue to develop strategies to manage this without sacrificing the quality.

Home-Start Spelthorne remains committed to ensuring our finances directly benefit the families we serve.

As part of my annual report, it is the Chair's responsibility and pleasure to acknowledge and thank all the special people to worked so hard to ensure we are still here today supporting local families.

- Our home-visiting volunteers are very precious to us; without them we could not be the special local Home-Start we are. We thank them for all their dedication and support.
- Our hard-working staff team; special thanks go to them all. We would not have survived the year without you. Namely, Mandy Groves, Scheme Manager, Michelle Herring, Family Support Manager, Debs Dennehy, Family Support Co-ordinator, Bernie Jones, Family Support Co-ordinator, and Hazel Want, Office Co-ordinator.
- Our Trustees are an amazingly special group of people who step up to the plate whenever they are needed, and as Chair I greatly value their support. They are, Kevin Bulfin (HR), Anne Damerell (Treasurer), Barbara Griffin (Friends), Tina Hunt, Christine Knight (PR & Fundraising), Mick Price (Vice Treasurer), Sue Price, Dianne Roberts (Safeguarding), Jenny Sice, Viv Talkington (Wellbeing).
- Our Patron, Jean Pinkerton OBE, continues to support our cause, and promote Home-Start Spelthorne in the wider community.
- Our Friends group has grown into an amazing group of people who organise, and support fundraising events. We thank you for all you do.
- Last, but no means least, our thanks go to all our funders and supporters.

You all continue to help Home-Start Spelthorne make a difference. Thank you!

Vivian Williams



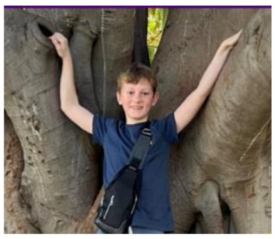




Treasurer's report

Life in the voluntary sector is always precarious, but we have never before had such a roller-coaster year as 23-24. We had made a loss of £15K the year before. Funding had ended from BBC Children in Need and from the Heartlands contract, and was expected to decrease from Surrey CC. There was a large shortfall to make up, and fundraising applications were being refused. We were seriously discussing reducing the scheme.

Then things began to pick up. Successful fundraising bids included £20K from the lottery, £15K from BUPA, £10K from the Community Foundation and £8K from Home-Start UK. Spelthorne BC gave us £31K from a new fund, in addition to their usual grant. They are now our principal funders and we are extremely grateful. Cllr Mooney managed to squeeze another £80K out of the Heartlands contract, of which £15K came to us. Tom Hunt, the son of one of our trustees, raised £10K (with more coming in 24-25) by doing sponsored push-ups. By the end of the financial year we had more in reserves than ever before and were able to give our staff a well-deserved pay rise.



It is our pleasure to record our thanks to the many donors and friends who have contributed to this improvement. They are listed on the inside back cover. Our amazing fundraising committee is a never-ending source of good ideas, and the hard work needed to implement them. We were able to give each family a really good Christmas present again this year, to cheer up a hard winter.

















Financial risks and procedures are reviewed regularly, and we have agreed an ethical fundraising policy. We have satisfied our reserves policy, which states that at least six months costs will be held in reserve to meet extra expense. The charity has no debts secured by charges on its assets, and has given no guarantees leading to potential liabilities.

The treasurer team has been much enhanced by Mick Price agreeing to be Vice-treasurer. He is sharing the burden of work and producing splendid graphics to explain the finances to trustees.

Home-Start Spelthorne has a really first-rate team of staff and volunteers, backed by a strong management committee. Our thanks go to all of them and to our helpful auditor David Thomas.

Anne Damerell and Michael Price

Accounts 2023-2024

Accounts for the year ending 31 March 2024

	CFS	Unrestricted	Total	*22-23*
Receipts				
Spelthorne BC		56,370	56,370	*24,150*
SCC via SCT		21,792	21,792	*21,792*
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Clarendon family centre		4,640	4,640	
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Salaries		112,480	112,480	*119,174*
Rent		3,302	3,302	*2,533*
Home-Start UK fee		2,209	2,209	*1,958*
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Pensions		1,670	1,670	*1,716*
Stationery & post		1,153	1,153	*1,285*
Insurance		1,082	1,082	*1,043*
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Electricity				*303*
Christmas fund		1,793	1,793	*217*
Sundries		236	236	*923*
Total		130,888	130,888	*137,745*
Surplus/(deficit)	10,000	56,402	66,402	*(15,024)*

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Cash funds on 31 March 24: £153,666 after increase of £66,402. Of this £51,586 is 24-25 income which arrived early, and £33K is redundancy and winding up costs, leaving £69,080 free reserves.
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Scheme Manager's report

What a turbulent year 2023-24 has been! Autumn of 2023 was a worrying time for our scheme, with the threat of reducing our service due to lack of funding. However, the support we received from our supporters was amazing. We survived and ended the year in a positive position, supporting even more families.

Our Christmas appeal raised over £1,000, and with donations from our Family Fund, Staines Preparatory School, Wave Radio Mission Christmas, and our local food banks, we managed to get some bespoke gifts for families, including warm clothes, toys, and festive treats.

Research shows that children raised in a stable family environment are more likely to have a positive and healthy future. Our volunteers are ordinary people who reach out, take a hand, and together make a difference that lasts a lifetime. By focusing on individual needs, Home-Start helps families identify their own strengths, increasing their potential to make changes that will improve their lives.

We are fortunate to have a fantastic team of dedicated people at Home-Start who continue to work tirelessly, including staff, trustees, volunteers, and friends. Our volunteers and staff are caring, compassionate individuals who give an incredible amount of time and support to families most in need. These wonderful people help parents and carers grow in confidence, become less socially isolated, access services and local community resources, and build resilience. A heartfelt thank you to each of them.

A thank you must also go to the families who welcome us into their homes and personal lives, sharing their innermost feelings and worries with us. We must not lose sight of the privileged and trusted position they place us in. Additionally, we extend our gratitude to colleagues and partners who have shown much goodwill in supporting our work, offering their skills and expertise, and sharing their resources.

Our Picnic in the Park was a great success, and families across the Borough had a chance to have fun. Thanks go to all our helpers on the day, including The Resource Centre, our friends from Bupa, and the Staines Society of Model Engineers.

Looking ahead to 2024-2025, we still face funding concerns, but we remain positive and are determined to continue thriving and being there for parents and their children in Spelthorne.

Mandy Groves













Thank You

Tracy Di L Wendy Margaret Linda M Sue L Christine F

Carmel Isobel Di S Hilary June Linda B Kathy Grace

Kimberly Zaneta Maggie Shannon Joan Jennifer

Sue E Joanna Jane Leanne Carly Karen Sharon S

Nigel Alex Liz Lucy Sharon L Trudy Linda B Nicola

Dottie Hayley Sophie Jess Lin Dareen

Total of 43 Home-visiting Volunteers

We wish to express our warmest thanks and appreciation for everything our home-visiting Volunteers have done to support families in Spelthorne during this year



Annual Statistics 2023-2024

Total number of referrals received - 86

- 19 - Family Centres
- 30 - Health
- 14 – Mental Health Services
- 1 - Family Support Team
- 3 - Education
- **5 - Early Support Team**
- **4 – Community Health Early support**
- 4 - Children's services
- 6 - Self referrals

We supported families by

Volunteer and staff home-visits
Group support
Parenting courses
Occasional support

We supported a total of 98 Families



Transforming the lives of 216 Children

Of the families that came to the end of their support in 2023-24……

94%
Stated that they felt less isolated





93%
reported improved self esteem



91%
reported improved children's behaviour

91%
reported improved emotional health and wellbeing

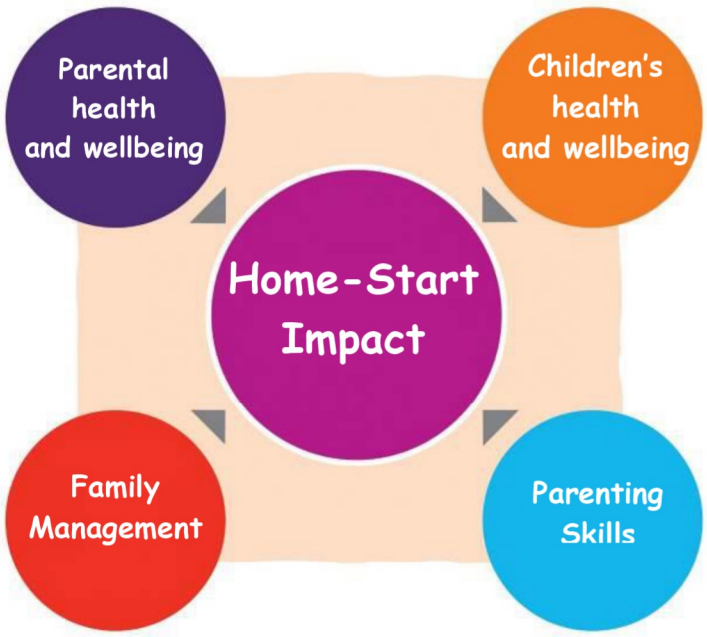


Families Home-Start Spelthorne supported made significant progress in all four areas of need: parental health and wellbeing, child health and wellbeing, parenting skills and family management.

Family's needs identified at initial visit



Better outcomes for children and families



The earliest years make the biggest impact - Home-Start Spelthorne makes sure those years count so that no child's future is limited. We tailor our support to each family and their specific needs, and we work with the whole family, providing a package of support, comprised of emotional and practical support, activities with children and help to access services.

Feedback from Families 2023-2024

I just cannot fault any part of Home-Start, it's an amazing organisation. Despite difference of faith and background everyone in Home-Start has always been supportive and interested in relevant matters. My son absolutely adored our volunteer and every week no matter what goes on he always gets happy and excited when she turns up. He has become much more aware and conscious of how he can help others. I have been able to have social interaction and emotional and practical support from a consistent source and (my volunteer has) been able to build a lovely bond with the children.

Home-Start made me feel less isolated and a lot more confident, particularly in my ability to parent. My children adored our volunteer and looked forward to our weekly encounter. They also got Mummy to themselves at times when before it was not possible. We were matched with a perfect volunteer. Home-Start was informative, friendly and genuine.

Home-Start has helped with my confidence getting out & about & it has also helped a lot with me being able to get things done around the house. My daughter isn't that good with other people & can be really clingy so this has helped her get used to other people. Home-Start just helped a lot and I'm very grateful to have received the help.

My volunteer has been amazing talking me through everything and so good with the baby. It's been lovely having the company and help. Volunteer was very good at giving varied support depending on what was needed. She was perfect for our family.

I am always very grateful to the team at Home-Start. As a special need child's mum, I was struggling physically and mentally for a long time. They taught me about self-love and self-care. They helped me with my son's school placement and to find a proper school for him. They helped with the transport problems to get him to school. Whenever I had issues Home-Start was always there to help. Our volunteer visited every week for two hours also calling to check whether everything was OK with me. My son and daughter both loved her volunteer she was so friendly and caring. I will always be very grateful.

Home-Start has been my biggest support gave me information and support that I've not received from anyone else. Whenever I've needed advice or to offload they have always been there in my time of need, whether I was having a down moment or needed to ask for help in how to deal with my son's meltdowns, they have always replied to me or called me or popped in. Home-Start have been great from the moment I got in contact. Thank you.

Our volunteer was absolutely amazing, a brilliant help. Our children adored her and looked forward to seeing her every week. She gave me an extra pair of hands and enhanced my children's lives. She fitted in very easily. She had an easy manner and was easy to work with. Thank you.

So not many people know this but for the last 6 months we had an amazing volunteer helping us with our son, he loved seeing her. We was introduced to this lovely lady through a charity called Home-Start Spelthorne, I never heard of them until we was introduced to them from our support worker. Home-Start is an amazing charity and are always there for you if and when you need them (I especially like them as they don't judge!) well after 6 months we have officially been signed off! We are really happy but we are sad at the same time as they have been a massive part of our lives.

I've had a lot of support from different organisations, but my Home-Start volunteer is the BEST. She listened and made me feel empowered. She has helped me see the positives and had taught me to never give up.

Volunteering for Home-Start Spelthorne

Jane has spent several years volunteering for Home-Start Spelthorne



From redundant Nanny to Mary Poppins

I found myself a retired, semi-redundant Nanny. My three lovely Grandsons didn't need me for the school pickups, sleep overs, games of hide and seek and trips to the park like they used to. Yes, I was still fundraising for a local children's charity and doing a bit of that 'ladies who do lunch' thing, but I needed something else. And then I remembered. Some years ago, I got talking to a lovely lady on the Home-Start Spelthorne stall at Shepperton Fair. She told me all about the charity and what they did, it really hit a chord with me, and I thought, maybe that's something I could do when I retire.

I'd married and had my two daughters when I was in my early twenties. It was a challenging time, as I soon realised what hard work and how difficult it sometimes is being a new young Mum, children aren't born with a handbook. I was very fortunate, I had a wonderful husband, who was so supportive and a great hands-on Dad. My amazing network of friends, family and even neighbours were there to support me. I got to really enjoy being a Mum and watch my daughters grow and thrive, I was lucky.

So, my Home-Start journey began. I attended a six one day a week course, it was very informative and a great opportunity to meet other volunteers and the wonderful supportive team. During the first session I was asked who my inspiration was, and I said, Mary Poppins. We know she was practically perfect in every way, perhaps a bit of a tall order for me but something to aspire to maybe? Two and half years later, just like Mary Poppins I've flown in (okay, driven or walked) to support and help four local families. All with differing needs; some have been isolated during lockdown and become nervous to go out and meet people. Mums with mental health issues who have lost confidence in themselves. Families with no family close by to support them. Children who have ADHD and autism, separation anxiety and are displaying challenging behaviour.

Just like Mary Poppins I try to spot the issues, help to resolve them and leave my families on a path to help themselves without me. And I do take my magic bag with me to all my visits. In it are a range of donated toys, puzzles and books and sometimes little treats, but sadly no magic mirror, lamp, or hatstand. Some families have plenty of toys, some have very little, but as we have all experienced other people's toys are much more exciting than your own. I spend my time playing with the children and yes, I've got to play hide and seek again. I've taken families to play group and sometimes just the children. I sometimes think I enjoyed the craft sessions more than them. I sit with the Mums, to listen and talk through how they are doing and plan moving forward with how I can support the families.

The families are my inspiration, it's not easy to say you need help. I'm a great talker (ask any of my family or friends), but being a volunteer has helped me to be a better listener and appreciate what I have.

There's no better purpose than to put in to action our ability to make something better. In return, we make ourselves better too. When I fly on from my families, I love to get messages from them saying how well they are doing. There's something very special in becoming a friend, supporting and helping them through difficult times, hopefully one day they will become volunteers too.

I don't think I've quite made the Mary Poppins grade, she's a tough act to follow. I would highly recommend anyone who is thinking of becoming a Home-Start Spelthorne Volunteer to get involved. Give it a go, what are you waiting for, spit, spot, there's room under my umbrella, for plenty more Mary Poppins.

Jane's Home-Start Volunteer Cake Recipe

Ingredients

1 volunteer
One cup of parenting experience
A large pinch of caring
One large cup of listening skills
A sprinkle of common sense
A dash of compassion

Method

Mix all the ingredients together with.

1. 6-8 weeks one day training
2. Ongoing training and updating sessions
3. Being matched with families and spending 2-3 hours per week supporting them
4. Support from Home-Start coordinators and Managers
5. Meeting other volunteers to share ideas and experiences
6. Fundraising events, picnic in the park, quiz and local fetes.

And finally, the cherry on the top, knowing that you have made a difference.
Review from my most recent family "It has helped us so much; it has given us breathing space and support. My daughter was so clingy to me, she really struggled at first but soon she had a great time with our lovely volunteer. Jane was so lovely, and really got involved in our mad chaotic home. The children loved her.
Home-Start Spelthorne took time to really get to know our family and thought outside the box as to how they could best help us. We did some different things, and it worked so well and gave me time and space and supported my daughter. One day I would love to volunteer for Home-Start Spelthorne."

Issy has been with Home-Start Spelthorne since March 2024

Volunteering, it can seem a daunting word, a word that feels like it could suck time & can be exhausting. However, volunteering for Home-Start is far from all those things. Firstly, working with the Home-Start team is fun and informative. During the Volunteer Introduction Course, you cover a range of topics some new, but lots to help improve knowledge on many topics such as mental health, development of young children & how to engage with people of different backgrounds & cultures. The course which runs over 6-8 weeks is engaging and fun, with an excellent lunch and snack selection as a bonus! By the end of the course, you will have built the confidence and skill set needed to set you on your way to supporting families.
I started volunteering with Home-Start in March 2024 & I have loved every minute. The support we offer can range from providing company, helping increase confidence in parenting, a listening ear, helping families get out more & many other areas of support. Commitment is one visit per week, between 2-3 hours. When I first met my family, we talked through how I can help them, what their goals are to make sure our time together is used well & helps me to think ahead of things I can do to help. The most important thing is to build trust of each other, especially as the family are welcoming you into their home. As the weeks progress the trust builds, and the family really get to enjoy the extra support.

What is my reward?
I have been supporting a local family with 4 children who needed an extra pair of hands. Seeing Mums face and the children's faces light up when you walk in the door is reward enough but then having 2-3 hours to enjoy playing without any expectations is so much fun.
We enjoy spending time in the home, playing with toys from my bag of goodies, such as stacking cups, building blocks & playing with characters. We've also been to playgroups, walks by the river playing pooh sticks, rhyme time, met new people & enjoyed playing with new toys. However, our favourite activity so far has been swimming. This is something Mum would find hard to do alone, but when we team up - we are ace!! The smiles & laughter we've had in the pool are priceless, even Mum has built her confidence! Each week Mum is more and more confident & looking forward to going out to try new things with me. I'm not doing anything special; I'm offering my hands and my ears for a couple of hours each week.
I have so much more to offer than I first thought, having three children of my own who are all in double digits I was confident to play with the children & help families practically, but I can offer so much more to the families we support. Knowledge of the local playgroups, good parks, how to register for nursery / pre-school, filling out forms for financial support etc are all important parts of the volunteering role & can offer families additional help to the practical side.
Being honest I first thought I'd struggle with the commitment because life can be busy and ever changing, but with good communication with your family you can work around both of your schedules (either with a set time or a time that changes each week to suit your needs) really making it the most rewarding volunteering I've done.
If you're considering volunteering, I really do encourage you to go for it, not only will you change the life of a family in need, but you'll also learn new things & meet some lovely people along the way.

Thank you to all our Friends, funders, Supporters & Partners

Heartlands CCG
St Faiths
Manna Foodbank
Cllr J Doran
Cllr Turner
Shepperton & Sunbury Rotary
St Michael Catholic Primary
Staines Parochial Charity
D & T Lewis
Co-op
J Sice
Wave 105
K & A B Jones
Runnymede Runner (Staines 10K)
VSNS – Sparks Fund
RBC Brewin Dolphin
Brooklands
Sunbury Neighbours
Hedley Foundation
Joanna Ghazaleh
The Magpie Sunbury
Staines Society Model Engineers
St Saviours Food Bank
Home-Start UK
Surrey Care Trust
Harris & Hoole
Cllr Geach
S Connolly
ORR Macintosh
St Nicholas Parish Church
Tom Hunt
P Newman
Stanwell Events
M Herring
M Groves
P Duncan
S Berry
Tom Hartley
J Harris
D Parkinson
R Delnevo
W Webb
S Lanigan
Kouchin Restaurant
Surplus to supper
Voluntary Services NS
Pears Foundation
Staines Rotary
Cllr S Doran
Cllr Burrell
P Connolly
B & O Griffin
B Scott
L Underwood
L Dadge
T Hould
G Williams
V Williams
Hughmark Markets
Watmore & Co
V Forman
M Seagar
NES Short Stay School
K Howkins
N Nicols
K Ghassan
Stanwell Food Bank
Staines Prep School

Supported by BBC Children in Need
© BBC 2007 Reg. charity England & Wales no. 802052 and Scotland no. SC039557

Funded by Community Foundation for Surrey

COMMUNITY FUND

Thank you to
our Friends of Home-Start Spelthorne,
all our volunteers who donated their expenses,
everyone who sponsored our fundraisers,
members of our Gold Club and club 100,
Home-Start UK and all our referrers.
Thanks to all our guest speakers who gave their time freely and supported our preparation and training of our volunteers and to the many people who have given their support this year.

How can you help Home-Start Spelthorne?

By becoming a Home-visiting volunteer

By joining our Management Committee



By joining our Friends of Home-Start Spelthorne

By making a donation

By helping to organise a fundraising event

By encouraging your Business/Company/School to nominate Home-Start as their Charity of the year



Home-Start Spelthorne
The Resource Centre
Staines Park
Commercial Road
Staines upon Thames
Middlesex
TW18 2QJ
Telephone No. 01784 463200
E-mail: info@home-startspelthorne.org
Website: www.home-startspelthorne.org
Facebook: www.facebook.com/homestartspelthorne

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CHARITY COMMISSION FOR ENGLAND AND WALES

Independent examiner's report on the accounts

Section A Independent Examiner's Report

Report to the trustees/ members of (Charity Name) HOME-START SPELTHORNE

On accounts for the year ended 31 March 2024 **Charity no (if any)** 1160026

Set out on pages (remember to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended DD / MM / YYYY.

Responsibilities and basis of report

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention (other than that disclosed below *) in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

* *Please delete the words in the brackets if they do not apply.*

Signed: [signature] **Date:** 6/6/2024

Name: David Thomas

Relevant professional qualification(s) or body (if any): N/A

Address: 2, Penton Hall, Penton Hall Drive, Staines upon Thames TW18 2HR

HOME-START SPELTHORNE

England & Wales - Charity number 1160026

Accounts

HOME START Spelthorne



Annual Report 2022/2023

We're there for parents when they need us most because childhood can't wait.

Reg. Charity No. 1160026



Home-Start Spelthorne is an independent charity, and since 1996 has been supporting families in the Borough of Spelthorne to identify their unique needs and assist them in developing the skills and confidence necessary to build better lives for themselves and their children. Over the last 27 years Home-Start has received over 2200 referrals from many different organisations and has supported thousands of children in the Borough of Spelthorne.

Home-Start Spelthorne is managed and funded locally. We are affiliated to the national organisation, Home-Start UK which offers advice, training, information and guidance to the Home-Start network to ensure consistent and quality support for parents and children.

Home-Start offers a unique service. We recruit and train volunteers who are usually parents themselves to visit families at home who have at least one child under 5. We offer them informal, friendly and confidential support. We tailor our support to each family and their specific needs, and we work with the whole family; providing a package of support, comprised of emotional and practical support, activities with children and help to access services.

To help give children the best possible start in life, Home-Start supports parents as they grow in confidence, strengthen their relationship with their children and widen their links with the local community.

Home-Start Spelthorne is

- Community based and led by local need
- Based on a relationship of trust built between volunteer and family with evidence showing both parties benefit
- Outcome-focused, with a focus on empowering families and volunteers

Our values

- We offer families choice
- We work in partnership – with each other, with families, and with other agencies
- We work in a spirit of openness, encouragement and enjoyment
- We are flexible and responsive to the needs of families

Our Management Committee

Home-Start Spelthorne is an independent charity with Trustees being responsible for directing the management and administration of the charity. Trustees have a wide range of roles but are primarily responsible for making the charity effective, providing overall direction and maintaining sound management of funds

Our Trustees



Vivian Williams
Chairperson



Jenny Sice
Trustee



Anne Damerell
Treasurer



Kevin Bulfin
Trustee



Sue Price
Trustee



Christine Knight
Trustee



Vivien Talkington
Trustee



Dianne Roberts
Trustee



Barbara Griffin
Trustee



Michael Price
Trustee



Tina Hunt
Trustee

Volunteer Representatives - Wendy Webb & Isobel Parr

Our Patron



Jean Pinkerton OBE

Our Staff



Debs Dennehy
Family Support Co-ordinator

Michelle Herring
Family Support Manager

Bernie Jones
Family Support Co-ordinator

Mandy Groves
Scheme Manager

Hazel Want
Office Co-ordinator

Welcome







Sharon L *Jo* *Liz* *Alex* *Lucy* *Nigel* *Carol* *Sharon S*

Carly *Karen* *Nicola* *Linda* *Trudy*



Barbara



Tina



Michael

Goodbye and thank you

Jackie *Lisa L* *Siobhan* *Suzanne* *Susie* *Alison* *Susie O* *Nikki*

Holly *Anne* *Anoushka* *Anna* *Carol* *Kodie* *Jo*

Chairperson's report – Vivian Williams

Another busy year passed us by, where Covid became something we had to learn to live with. At Home-Start Spelthorne we remain vigilant, to ensure the safety and wellbeing of our staff, volunteers and families.

We had another hugely successful year, making a real difference to 89 Spelthorne families and their 189 children.

In October 2022, we signed the new Home-Start UK Agreement; following a full trustee review, we can confirm Home-Start Spelthorne is compliant and meets the criteria introduced in the new handbook associated with this agreement.

In December 2022, Home-Start Spelthorne was amongst the first local Home-Starts invited to take part in the new Home-Start UK Quality Assurance pilot. We are pleased to announce that we were the first local Home-Start to be awarded our Certificate of Quality Assurance under this new process.


Certificate of Quality Assurance

HOME START

Is awarded to Home-Start Spelthorne

The quality of the local Home-Start's practice has been reviewed and is now assured under the Home-Start Quality Assurance system.

This Home-Start demonstrated compliance with the requirements in the Home-Start Agreement and Handbook.

Valid From: 20/4/2023

QUALITY ASSURED

Peter Grigg
Chief Executive Officer, Home-Start UK

Our staff and trustees worked very hard to make this all happen.

As part of the annual report, it is the Chair's responsibility and pleasure to acknowledge and thank all these special people.

- Our home-visiting volunteers are very special to us; without them we would not be the local Home-Start we are. We thank them all for their continued dedication and support.
- We were pleased to welcome Bernie Jones, Family Support Co-ordinator, to our team in April 2022, a terrific addition.
- We have the most amazing staff team, and our special thanks go to them all. Namely, Mandy Groves, Scheme Manager, Michelle Herring, Family Support Manager, Debs Dennehy, Family Support Co-ordinator, Bernie Jones, Family Support Co-ordinator, and Hazel Want, Office Co-ordinator.
- We were lucky enough to welcome three new Trustees, Mick Price, Barbara Griffin and Tina Hunt. They are all proving to be a valuable part of our Board.
- Our existing Trustees are amazingly special people; Kevin Bulfin (HR), Anne Damerell (Treasurer), Christine Knight (PR & Fundraising), Sue Price, Dianne Roberts (Safeguarding), Jenny Sice, Viv Talkington (Wellbeing),
- Our Patron, Jean Pinkerton OBE, continues to support our cause, and promote Home-Start Spelthorne in the wider Spelthorne community.
- Last, but no means least, our thanks go to all our funders, friends, and supporters. You continue to help us make a difference.

Treasurer's report – Anne Damerell

Despite the success of our amazing fundraising team and the generosity of donors, raising £35K to add to statutory funding, costs rose faster than income and we finished the year with a deficit of £15K. This still leaves us with healthy reserves, but concerns for the future.

Income from our principal funders, Spelthorne BC, Surrey CC (two contracts) and BBC Children in Need has been augmented by donations from BUPA, Shepperton parish charity, St Faith's charity, Staines parish charity, the Staines 10km road race, a Masonic lodge, councillors Jenny Vinson and Sue and John Doran, and many other kind groups and individuals. We regretted the closure of the long-established nursery at St Peter's Church, but were grateful to be the recipient of their residual funds.

It gives me great pleasure, as always, to record our thanks to these and many other friends and donors, who are listed on the inside back cover, and to the immense efforts of the fundraising team, who keep us busy all year with summer fairs, Christmas collections, toy sales, sponsored events, dinners, quiz nights and raffles.













As well as offering families friendship and support, we can sometimes help families in financial difficulty, from a fund donated by one of our trustees and we were able to put together a really good Christmas present for each family to cheer up a hard winter.

Financial risks and procedures are reviewed regularly, and we have agreed a new ethical fundraising policy. We have satisfied our reserves policy, which states that at least six months costs will be held in reserve to meet extra expense. The charity has no debts secured by charges on its assets, and has given no guarantees leading to potential liabilities.

Home-Start Spelthorne has a really first-rate team of staff and volunteers, backed by a strong management committee. My thanks go to all of them and to our helpful auditor David Thomas.

Accounts 2022-2023

Accounts for the year ending 31 March 2023

	CiN	Unrestricted	Total	*21-22*
Receipts				
Spelthorne BC		24,150	24,150	*20,000*
SCC via SCT		21,792	21,792	*21,792*
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Children in Need	18,620		18,620	*18,120*
St Peter's nursery		11,878	11,878	
DCMS/Pears				*3,537*
SBC councillors		670	670	*1,500*
Shepperton Parish Charity		3,000	3,000	*2,500*
BUPA		5,500	5,500	
St Faiths		3,571	3,571	
Donations		4,206	4,206	*8,494*
Fundraising		6,422	6,422	*11,709*
Bank interest		208	208	*9*
Total	18,620	104,101	122,721	*108,788*
Payments				
Salaries	20,744	98,430	119,174	*87,250*
Rent		2,533	2,533	*2,533*
Home-Start UK fee		1,958	1,958	*2,282*
Expenses	1,510	3,243	4,753	*2,334*
Pensions		1,716	1,716	*1,124*
Stationery & post		1,285	1,285	*1,336*
Insurance		1,043	1,043	*980*
Training & support	288	1,302	1,590	*2,201*
Phones & IT	120	2,072	2,192	*2,346*
Equipment		361	361	*2,847*
Electricity				*303*
Family support fund		217	217	
Sundries		923	923	*465*
Total	22,662	115,083	137,745	*106,001*
Deficit/(surplus)	4,042	10,982	15,024	*(2,787)*

Statement of Assets and Liabilities

Cash funds on 31 March 23: £87,264 after decrease of £15,024

Assets subject to depreciation : office equipment £1,429 after depreciation of £1,189

Home-Start Spelthorne is a Charitable Incorporated Organisation with a constitution as governing document. Trustees are appointed by the management committee. No remuneration has been paid to trustees. The trustees have considered the Charity Commission's guidance on public benefit, and noted that any family in Spelthorne with a child under five is eligible to receive support from the scheme.

Fundraising: We raise funds by applying for grants, holding events, and having stalls at fairs. We participate in the Christmas collections organised by local Rotary clubs. No other third parties are involved. We comply with the Code of Fundraising Practice. We are not registered with any fundraising regulation schemes. No complaints about fundraising have been received.

Scheme Manager's report – Mandy Groves

Too often we underestimate the power of a kind word, a listening ear, a smile or the smallest act of caring, all of which have the potential to turn a life around.

The volunteers who come to us to offer support all have their own individual life and parenting experiences, but their common goals are that they want to help and are committed to our ethos, that 'every child deserves the best start in life.' Through volunteer interaction and role modelling we see on a daily basis the difference our support can make to a family going through difficult times. Our supported families' needs are very individual and some of the issues they face can be complex, the right support can make all the difference to help them get through these difficult times and built a resilience for the future. It is always so heart-warming to hear of the massive triumphs and successes our volunteers achieve while supporting Home-Start families. You can see the difference we make from the positive feedback we receive.

The last year has showed us that Covid 19 and the cost of living crisis will have a much longer effect on children than we could have imagined, especially their mental health. Our volunteers have helped and encouraged children and their parents to attend groups and encouraged outside activities, this has improved children interactions with others, improving mental health and the feelings of isolation. 96% of parents we supported this year reported an improvement in their child(ren's) behaviour.

Every year I am amazed in the community spirit our Borough shows and this year didn't disappoint, especially at Christmas. Many of our local community groups made wonderful donations to give struggling families an amazing Christmas, our thanks goes to everyone who helped our families at this difficult time of the year.

We have an amazing team at Home-Start Spelthorne, our recent QA review reaffirmed this, and the incredible impact we are having on families in our community. My thanks go out to everyone involved, especially our volunteers, trustees and family support team.
Sadly as austerity measures continue funding has become even more difficult to secure and it is becoming a huge worry on how we are going to continue into the future. Like many other organisations we are becoming over stretched and under resourced.













Thank you

to our wonderful volunteers

Tracy Di L Wendy Margaret Jackie Linda M Sue L

Christine F Carmel Nikki Isobel Di S Lisa L Hilary June

Linda B Kathy Anne Grace Kimberly Zaneta Susie

Sue O Maggie Shannon Anna Joan Siobhan Alison

Jennifer Sue E Joanna Anoushka Holly Jane Kodie

Leanne Suzanne Carly Carol Karen Nigel Sharon S

Alex Jo Liz Lucy Sharon L Trudy Linda B Nicola

Total of 51 Home-visiting Volunteers

We wish to express our warmest thanks and appreciation for everything our volunteers have done to support families in Spelthorne during this year.



Annual Statistics 2022-2023

Total number of referrals received - 80



19 - Family Centres
17 - Health
14 – Mental Health Services



2 - Family Support Team
8 - Education



2 - Early Support Team
1 - Social Prescriber
1 - Community Early Support
1 - Occupational Health
1 - Spelthorne Borough Councillor
1 - North Surrey Domestic Abuse



4 - Children's services
9 - Self referrals

We supported families by

Volunteer and staff home-visits
Group support
Parenting courses
Occasional support

We supported a total of 89 Families

Transforming the lives of 189 Children



Of the families that came to the end of their support in 2022-23……

94%
stated that they felt less isolated

91%
reported improved emotional health and wellbeing

96%
reported improved children's behaviour

92%
reported improved self esteem

"I've had a lot of support from different organisations, but my Home-Start volunteer is the BEST. She listened and made me feel empowered. She has helped me to see the positives and has taught me to never give up."

Families Home-Start Spelthorne supported made significant progress in all four areas of need: parental health and wellbeing, child health and wellbeing, parenting skills and family management.

Family's needs identified at initial visit



Better outcomes for children and families



The earliest years make the biggest impact - Home-Start Spelthorne makes sure those years count so that no child's future is limited. We tailor our support to each family and their specific needs, and we work with the whole family, providing a package of support, comprised of emotional and practical support, activities with children and help to access services.

Feedback from Families 2022-2023

My volunteer filled a void that was missing. She helped me navigate through one of the hardest times of my life. She allowed me to take a step back and deal with things rationally when all seemed overwhelming.

Home-Start has made such a difference to our lives. When our volunteer (W) started with us I had recently lost my mum and had been made redundant, also my youngest son had been diagnosed as nonverbal autistic. There was so much I had to navigate through, and Home-Start did it with me. We would swap information we'd found out regarding autism; W would share with me her life experience and in some ways took on a mother figure when I really needed one. During school holidays my eldest would be with us, and he and W hit it off straight away! Her being there allowed me to give H my full attention whilst she entertained A and visa versa.

There were some days where I had very little adult conversation and going from a busy fulltime job to a fulltime mum at home it was tough. Having a volunteer here allowed me to talk as an adult and have a break from my mummy hat!

Our volunteer came into our lives at the right time. I was so low and needed the help. She helped me bond with my baby, listened and was an amazing help and I will be forever thankful.

Home Start helped me feel less alone in a new area and as a new mum. Suggestions that were made were really appreciated. Volunteer was like a grandmother to my children helping them to get used to different adults. Home Start has supported me all the time I needed it. They listen to me and treated me with respect, would always recommend Home-Start they have been brilliant.

Home-Start were like family – present all the time. Made me feel normal to have PND. Guided me on how to manage my emotions with the children as well as my finances and my relationship with spouse. Very supportive. I'm more confident with social skills And now engaging in day to day work. Me and my eldest daughter have learned to have fun and converse and spend time with each other. There was an ear to listen, they didn't judge me and guided me thatthe feelings I have are normal. They never thought I am a different culture or background and always made sure I was feeling myself. I wish one day I could be a volunteer.



Home Start was my saving grace. I have benefitted from three different home start volunteers whilst having two children. Each enabled our family in times of real struggle. My first volunteer was my confident and moral booster when I had my first child, horrific postnatal depression and conflict with my in laws. I was unable to carry out household chores, not bonding with baby whilst being emotional and physically wrecked. During my time with my volunteer visiting my bond with baby improved. Her visits also took away that loneliness I felt when others had mothers or in laws visit and I did not. I was also able to use the time to do housework something which had not been getting done. My second volunteer came when my second son was born. This time no postnatal depression but a clingy baby and older son with significant additional needs. I was able to use my time wisely; I had post birth complications which meant I needed to do physio at home - the only times these ever got done were during Home-Start visited. I also used the time to batch cook for the week so we were able to eat healthy. Equally as important I also got to do some admin / phone calls about my eldest son which were incredibly sensitive and upsetting which I did not want to do in earshot of the boys. My world was crumbling but my volunteer was lovely and very supportive. Time with my third volunteer was short but she was also wonderful. We were housebound due to my eldest son not having any provision whilst we waited for a specialist setting. Her visits meant we could leave the house, either via a trip to the park or a special needs centre music class. She saw us at our very worst and I can't express how much her simply being here and not judging helped during an awful time.





Having Home-Start has made such a difference to myself and household. Just knowing there is that support each week with my little one eased my anxiety, also knowing that I was not alone feeling this way. A great charity that needs to keep going and help more families.

Quick to adapt and support us. Brilliant service and support.

My volunteer has been lovely, very caring and a great listener. Home-Start have been very respectful towards me and they are very friendly people to communicate with. The Home-Start team have been very patient with me and have let me talk about myself. They have helped me to access Stanwell Events and the National Autistic Society. Home-Start is a brilliant service that they provide for families.

The christmas bag was a massive help with the stress of not being able to get things for the kids, very much appreciated and loved by the children. The smiles are worth everything.

A better start in life can change a child's future

Thank you to all our Friends, funders, Supporters & Partners

Heartlands CCG	Waitrose Egham	Harris & Hoole
Staines Rotary	Manna Foodbank	Surrey Care Trust
Cllr J & S Doran	Shepperton Parish Charity	St Faiths
Shepperton & Sunbury Rotary	Cllr Vinson	P Aarti
Charlton Village CS	St Michael Catholic Primary	South West Trains
St Nicholas Parish Church	St Peter's Nursery	Staines Parochial Charity
Costco	Stanwell Events	White Stuff
Co-op	BT	Shepperton Aurora
Staines Masons	Clarendon Family Centre	B & O Griffin
L Dadge	J Sice	M Herring
Wave 105	K & A Bulfin	S Price
Runnymede Runner (Staines 10K)	S Crookes	V Wrightson
T Chapman	G & V Williams	J Ponton
T Hould	C Fairhurst	B Scott
M Groves	S Lanigan	H Ryan
D & T Lewis	P Newman	I Parr
L Underwood	C Bedwell	T & T Hunt

Supported by BBC Children in Need

© BBC 2007 Reg. charity England & Wales no. 802052 and Scotland no. SC039557

Bupa Foundation

Funded by Community Foundation for Surrey

Thank you to all our volunteers who donated their expenses, Friends of Home-Start Spelthorne, everyone who sponsored our fundraisers, Home-Start UK and all our referrers

Thanks to all our guest speakers who gave their time freely and supported our preparation and training of our volunteers and to the many people who have given their support this year.

How can you help Home-Start Spelthorne?

By becoming a Home-visiting volunteer

By joining our Management Committee

By joining our Friends of Home-Start Spelthorne

By making a donation

By helping to organise a fundraising event

By encouraging your Business/Company/School to nominate Home-Start as their Charity of the year



Home-Start Spelthorne
The Resource Centre
Staines Park
Commercial Road
Staines upon Thames
Middlesex
TW18 2QW
Telephone No. 01784 463200
E-mail: info@home-startspelthorne.org
Website: www.home-startspelthorne.org
Facebook: www.facebook.com/homestartspelthorne





Accounts for the year ending 31 March 2023

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FOR ENGLAND AND WALES

report on the accounts

Section A Independent Examiner's Report

Report to the trustees/ members of HOME-START SPELTHORNE

On accounts for the year ended 31 March 2023 **Charity no (if any)** 1160026

Set out on pages

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended DD / MM / YYYY.

Responsibilities and basis of report

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention (other than that disclosed below *) in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

* *Please delete the words in the brackets if they do not apply.*

Signed: [signature] **Date:** 7TH JUNE 2023

Name: DAVID THOMAS

Relevant professional qualification(s) or body (if any): RETIRED FROM BUSINESS

Address: 2 PENTON HALL, PENTON HALL DRIVE
STAINES UPON THAMES - TW18 2HR

HOME-START SPELTHORNE

England & Wales - Charity number 1160026

Accounts

HOME START Spelthorne



Annual Report 2021/2022

No child's future should be limited

Reg. Charity No. 1160026



Home-Start Spelthorne is an independent charity, and since 1996 has been supporting families in the Borough of Spelthorne to identify their unique needs and assist them in developing the skills and confidence necessary to build better lives for themselves and their children. Over the last 25 years Home-Start has received over 2100 referrals from many different organisations and has supported thousands of children.

Home-Start Spelthorne is managed and funded locally. We are affiliated to the national organisation, Home-Start UK which offers advice, training, information and guidance to the Home-Start network to ensure consistent and quality support for parents and children.

Home-Start offers a unique service. We recruit and train volunteers who are usually parents themselves to visit families at home who have at least one child under 5. We offer them informal, friendly and confidential support. We tailor our support to each family and their specific needs, and we work with the whole family; providing a package of support, comprised of emotional and practical support, activities with children and help to access services.

To help give children the best possible start in life, Home-Start supports parents as they grow in confidence, strengthen their relationship with their children and widen their links with the local community.

Home-Start Spelthorne is

- Community based and led by local need
- Based on a relationship of trust built between volunteer and family with evidence showing both parties benefit
- Outcome-focused, with a focus on empowering families and volunteers

Our values

- We offer families choice
- We work in partnership – with each other, with families, and with other agencies
- We work in a spirit of openness, encouragement and enjoyment
- We are flexible and responsive to the needs of families

Our Management Committee

Home-Start Spelthorne is an independent charity with Trustees being responsible for directing the management and administration of the charity. Trustees have a wide range of roles but are primarily responsible for making the charity effective, providing overall direction and maintaining sound management of funds

Our Trustees



Vivian Williams
Chairperson



Jenny Sice
Vice-Chairperson



Anne Damerell
Treasurer



Kevin Bulfin
Trustee



Sue Price
Trustee



Christine Knight
Trustee



Vivien Talkington
Trustee



Dianne Roberts
Trustee

Volunteer Representatives - Wendy Webb & Isobel Parr

Our Patron



Jean Pinkerton OBE

Our Staff



Debs Dennehy
Family Support Co-ordinator

Michelle Herring
Family Support Manager

Bernie Jones
Family Support Co-ordinator

Mandy Groves
Scheme Manager

Hazel Want
Administrator

Welcome



Jan Leanne Anoushka Suzanne Holly Kodie & Sue (not in photo)



Michelle Herring
Family Support Manager



Dianne Roberts
Trustee

Goodbye and thank you

Barbara Gill Liz Ayesha Geraldine Amanda

Janet Julie Jess Chauntelle Chris R



Beth Scott
Trustee



Amanda Salmon
Family Support Manager



Tracey Osborn
Family Support Co-Ordinator

Chairperson's Report

Another year gone; time passes by so quickly.

Our 25th anniversary year was very different from the one anticipated; it being dominated by the Covid-19 pandemic and so our celebrations were restricted.

We were delighted to receive a Certificate of Appreciation from The Surrey Lieutenancy; presented by Mr Wood-Dow on behalf of the Lord Lieutenant.



Despite the challenges of this past 12 months, our staff's, trustees' and volunteers' adaptability and flexibility proved invaluable.

Staff returned to working from the office in 2021, whilst continuing to follow Government guidelines. Our priority was to ensure our staff's, volunteers' and families' safety from the awful Covid-19 virus.

Our volunteer home-visiting service for families continued, albeit at the discretion and preference of our volunteers, and the families they supported. Some families continued to receive their support remotely, others enjoyed the option of walk and talk. Latterly, as the laws changed the option of our face-to-face service returned.

The safety and wellbeing of our staff, volunteers and families remained paramount, but Home-Start Spelthorne was still able to support 177 children.

As part of an annual report, it is the Chair's responsibility to ensure certain special people are acknowledged and thanked.

- All our Home-Visiting Volunteers and Trustees, we could not function without your dedication.
- Special thanks go to Mandy Groves, Scheme Manager, Debs Dennehy, Family Support Co-ordinator, and Hazel Want, Administrator, who stepped up, and carried Home-Start Spelthorne through a very tricky period.
- We were pleased to welcome Dianne Roberts, who joined us as a Trustee in April 2021. Her support has proved invaluable, even though initially she could only meet us via Zoom.
- Amanda Salmon, our Family Support Manager, sadly left us at the end of October 2021, after 18 years loyal service.
- We were very pleased to welcome Michelle Herring as our new Family Support Manager at the beginning of March. Our new team is working very well together!
- Tracey Osborn, our Family Support Co-ordinator, sadly left us in January 2022 after 2 years loyal service.
- Last, but no means least, our thanks go to all our funders, friends, and supporters who made it possible for Home-Start Spelthorne to continue to meet local needs**.**

Vivian Williams

Treasurer's report

2021-22 was a year of gradual return to normality after the excitements of 2020-21, financially as in other respects. The Home-Start team weathered the continuing Covid crisis and returned to home-visiting, observing safety rules. Expenditure was similar to that of previous years, with the expected increases in travel and training costs, plus some new IT equipment.

Income from our four principal funders, Surrey CC, Spelthorne BC, Surrey Heartlands CCG and BBC Children in Need has been augmented by donations from Pears Foundation, BUPA, Shepperton Parish Charity, borough councillors, Ecclesiastical Movement for Good, Shepperton Probus, Staines Parochial Charity, the Staines 10K road race, and many other generous groups and individuals. The grants from BBC Children in Need and the Community Foundation for Surrey are restricted funds and shown in separate columns: the CFS grant was received in March 21 and so only the expenditure is shown here. Energetic fundraising by our dedicated subcommittee has included the anniversary Grand Draw and a very successful Quiz night, and we even had a runner in the London Marathon. How fortunate we are to have so many friends and supporters!

It gives me great pleasure to record our thanks to these and many other friends and donors, in cash and in kind, who have supported and heartened us in this year, as ever. They are listed on the inside back cover, and it is an amazing list.
As a result we finished the year with a small surplus, added to our reserves. The future will have challenges, as ever in the voluntary sector, with uncertainty around the funding from Heartlands and Children in Need, but we are well placed to meet them.

Financial and other risks are reviewed regularly, and procedures agreed to manage them. We have more than satisfied our reserves policy, which states that at least six months costs will be held in reserves for unpredicted expenses or opportunities, or in the worst case to fund closure. The charity has no debts secured by charges on its assets, and has given no guarantees leading to potential liabilities.

Home-Start Spelthorne has an excellent team of dedicated staff and volunteers backed by a strong management committee. My thanks go to all of them and to our helpful auditor David Thomas.

Anne Damerell











Accounts

Accounts for the year ending 31 March 2022

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Receipts					
SCC via SCT			21,792	21,792	*21,792*
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Spelthorne BC			20,000	20,000	*15,000*
Children in Need	18,120			18,120	*19,927*
Com Fnd Surrey					*10,500*
DCMS/Pears			3,537	3,537	*25,000*
SBC councillors			1.500	1,500	*2,000*
Shepperton Parish Charity			2,500	2,500	
HSUK/John Lewis					*4,178*
HSUK/Covid					*870*
Donations			8,494	8,494	*5,578*
Fundraising			11,709	11,709	*6,485*
Bank interest			9	9	*31*
Total	18,120		90,668	108,788	*126,766*
Payments					
Salaries	16,802	7,500	62,948	87,250	*85,772*
Rent & cleaning			2,533	2,533	*3,133*
Home-Start UK fee			2,282	2,282	*1,782*
Expenses	716		1,618	2,334	*854*
Pensions				1,124	*1,195*
Stationery & post			1,336	1,336	*1,215*
Insurance			980	980	*873*
Training & support	102		2,099	2,201	*182*
Phones & IT	120		2,226	2,346	*2,044*
Equipment			2,847	2,847	*5*
Electricity			303	303	
Sundries			465	465	*463*
Total	17,740	7,500	80,761	106,001	*97,518*
Surplus/(deficit)				2,787	*29,248*

Statement of Assets and Liabilities

Cash funds on 31 March 22: £102,288 after increase of £2,787

Assets subject to depreciation : office equipment £2,408 after depreciation of £719.

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Thank you

to our wonderful volunteers

Tracy Janet Di L Geraldine Liz Wendy Barbara

Margaret Jackie Linda M Christine F Sue L Carmel

Gillian Nikki Isobel Di S Lisa L Hilary June Amanda

Linda B Kathy Anne Grace Kimberly Zaneta Susie

Sue Chris Julie Maggie Shannon Anna Ayesha

Chauntelle Jess Joan Siobhan Alison Jennifer Sue E

Joanna Anoushka Holly Jane Kodie Leanne Suzanne

Total of 49 Home-visiting Volunteers

We wish to express our warmest thanks and appreciation for everything our volunteers have done to support families in Spelthorne during this year.



Volunteering for Home-Start



I've been volunteering with Home-Start Spelthorne for 22 years now, but even so, to be given a civic award in summer 2020 for doing something you love and enjoy - on the doorstep thanks to Covid- was quite a surprise, a very pleasant surprise!

Home-Start as a local organisation was brought to my attention by a fellow foster carer who knew I also worked with families in crisis, leading sometimes to breakdown. It made complete sense to me to put resources into families even earlier, in some cases avoiding any statutory intervention. Being a Home-Start volunteer often feels like being a grandparent!

Of course many of the families I've supported aren't facing breakdown but just need a helping hand, especially in the case of multiple births, a listening ear, and signposting to appropriate agencies. The very first mum I supported had twin boys but her own mother was no longer alive, so that first person you turn to after giving birth just wasn't around. What a privileged place to be in. Quite a few of the families I've been matched with have had twins and I still marvel at how they manage everything, with just one pair of hands.

As well as home visiting we had some funding at one time to do some cookery with some of the younger mums who were now part of a blended family often cooking at the weekends for 8 or more people. My background was in teaching Home Economics so that was something I really enjoyed and the mums picked up some very useful and basic ideas for feeding their occasional large families!

Other family situations have been around managing mum's physical and mental health, enabling her to attend to her own needs, e.g. exercises or appointments, or just leave the house. Also, to give courage to those who have a very different and difficult story with no one else to tell is important. During 2020, I managed to support 2 mums on the phone because we could no longer do face to face meetings. One of those mums I eventually met up with when we could take a walk together, but the other mum I never met but she said she felt supported all the same.

So why have I stayed so long? I love the variety of families I've met, as great care goes into the matching. I feel valued not only by the families but also by the office team. I've taken part in training which is a valuable part of being equipped to help families. To feel useful and know that you are making a difference adds a dimension to our own lives, a connection with our community.

Di Lewis

For parents when they need us most

Scheme Manager's report

The heart of a volunteer is not measured in size, but by the depth of the commitment to make a difference in the lives of others

It continues to amaze me how dedicated and kind all our volunteers and staff are. Each year I see the amazing work they do; this year is no exception, supporting 177 children and their families. They continue to demonstrate the vital role we play in our community and the remarkable impact our support has on children and their families. You can see this from the positive feedback we receive how highly we are valued.

Home-Start works because our volunteers and staff understand just how hard parenthood can be. They ensure that families get the support when they need it, offering a listening ear, friendship and practical support. With the pandemic and now the cost of living crisis, more than ever families are in need of support, families' needs are becoming even more complex, sadly choosing between food and heat is now a reality for many families. Home-Start is needed more than ever and we are continually making every effort to raise the funds and recruit new volunteers to meet the needs of all those who are referred to us.

2021 saw Home-Start Spelthorne celebrate our 25th Anniversary, with restrictions still in place and limited face to face contact it was quite different from the one expected. I have the great pleasure of being with Home-Start Spelthorne since the beginning along with Anne and Jenny two of our Trustees. We have seen the life changing support that has been given to families. I would like to thank every Home-visiting volunteer, Trustee, Staff member, Friend and supporter over the last 25 years who have contributed to positively empowering families and making such a difference to families lives.

This year we have said some sad farewells, but we have also welcomed some wonderful people too. Covid has affected many people directly or indirectly, but Home-Start has continued to support families throughout the pandemic, sometime being the only constant thing in their lives.

Every year we make new friends, a mum (Louise) who was supported by one of our volunteers entered the Virtual London Marathon and kindly raised funds for Home-Start Spelthorne and Little Roo Neo-natal fund. Cheryl Chisholm who again ran the Staines Santa run for us. It was also wonderful to be able to deliver fantastic Christmas hampers to our families thanks to the generosity of the children and parents at Staines Preparatory School, Kevin and Anne Bulfin, Manna foodbank, Wave 105, Shepperton & Sunbury Rotary Club, BT & Open reach and Waitrose (Egham). They brightened up a lot of lives and made a stressful time much easier for a lot of families.

Mandy Groves















Celebrating 25 years

1996 - 2021

Over 2000 Families supported
223 Volunteers recruited
36 Volunteer Training Courses

Home-Start Spelthorne were an amazing support for my children and me. From the great support on home visits from the volunteers to the fun parties in the park, which were always wonderful events. But most importantly for us, we were lucky enough to attend the playgroup which was amazing, we still have fond memories, even after quite a few years! My children learnt so much and had so much fun over the time we attended, and it was an opportunity for me to get support and socialise with other mums in similar positions to myself. The work of Home-Start is so appreciated and a great asset to anyone they help! Thank you so much for helping and supporting families when they really need it

Our volunteer has been amazing to us. I could talk about our life dealing with the special needs child issues etc. She listened to me, advised me and comforted me and it was just between us and knowing what I said wouldn't be spread about the world was amazing. That was so comforting.

Having someone to help and support not only myself but the whole family. The lady who was assigned to me, listened to me, understood if I needed to talk about how I was coping and feeling. She gave me a reason to live, cope, smile. Without all her friendship and support, I don't think I would be writing this today

Thank you for always helping and supporting me and my family. I cannot rate Home-Start Spelthorne enough, I've never felt so welcome and not judged.

In my experience both as a supported young parent and later as a volunteer, I have personally found Home-Start to be an organisation offering critical and practical support to parents in the local community. The support I received from my Home-Start volunteer was particularly helpful at a time I had my hands full with two young school aged children and a young baby. My assigned volunteer went over and beyond, offering much-needed reprieve with help with tasks and suggestions about local activities to get the children engaged. More importantly, it was great to have someone to engage with, taking the pressure off parenting. The children also looked forward to our volunteer's weekly visit and our families have developed a close relationship that endures to the present.

A few years later, when the opportunity arose to volunteer with Home-Start, it was an easy decision for me. With my own experience as a supported parent and the training provided by the Home-Start team, I was well prepared to give back to parents and families in the local area. It was gratifying to be able to support families dealing with various challenges. I also found that in the process of supporting these families, my own mental resilience improved, proving a win-win for both parties.

Celebrating 25 years

Having Fun!
















Annual Statistics 2021-2022

Total number of referrals received - 77

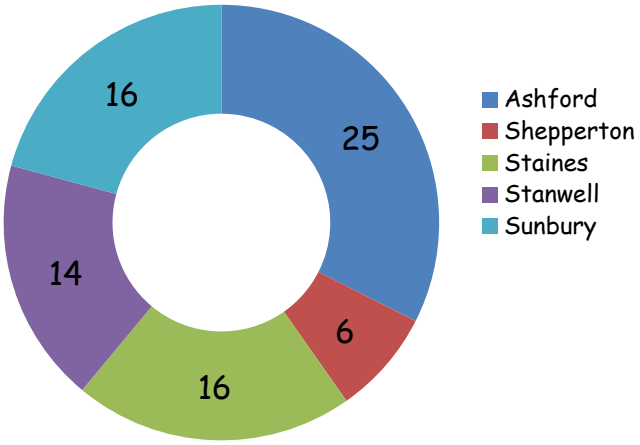
15 - Family Centres
23 - Health
11 – Mental Health Services

3 - Children's services
17 - Self referrals

2 - Family Support Team
2 - Education

3 – Early support Team
1 - Social prescriber

Distribution of referrals within the Borough of Spelthorne



How we supported families

Home-Visiting support
Group support
Walk-and-talk
Virtual support
Occasional support

We supported a total of 93 Families



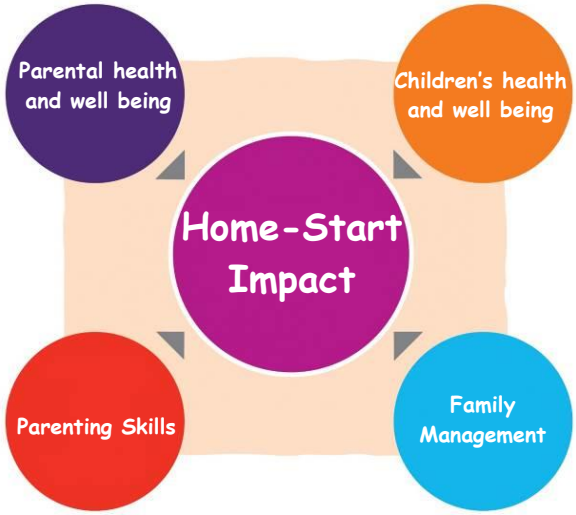
Transforming the lives of 177 Children

Families Home-Start Spelthorne supported made significant progress in all four areas of need: parental health and wellbeing, child health and wellbeing, parenting skills and family management.

Family's needs identified at initial visit



Better outcomes for children and families



The earliest years make the biggest impact - Home-Start Spelthorne makes sure those years count so that no child's future is limited. We tailor our support to each family and their specific needs, and we work with the whole family, providing a package of support, comprised of emotional and practical support, activities with children and help to access services. This year we supported 93 families, 177 children through home-visiting, groups & occasional support.

Feedback from Families 2021-2022

Home-Start helped me immensely during the covid lockdown, being able to speak to my volunteer regarding my child's health and my own personal mental health was incredibly helpful. She offered a listening ear, support and resources for my daughter that were really useful at a time where we couldn't seek advice elsewhere. No question went unanswered and I was given numerous useful resources for my daughter that I otherwise would not have accessed. She provided endless support and I will forever be grateful for everything that Home-Start did during the toughest time. Her work had and still has a very strong impact on both me and my child and I could not recommend Home-Start enough and if I could vote for volunteer of the year, I would vote for my volunteer

Home-Start has given me confidence to get out and try new places and feel less isolated My son has also benefited enormously having a volunteer he had a chance to interact with our volunteer and other babies when we visited groups together

My volunteer was perfect she was patient, caring and understanding which helped me come out of my shell. She was always sensitive to my feelings. Thank you all your help and for making me who I am today

Thank you for always helping and supporting me and my families. I cannot rate Home-Start enough, I've never felt so welcome and not judged

Your guys support helped build my confidence and let me know that I wasn't alone after having a baby during covid times it helped me to realise my confidence was always there it just needed a push and with the help of Home-Start I am now in a lot better place than I was when I began the process and can't thank you all enough

A better start in life can change a child's future

Thank you to all our Friends
Supporters & Partners

Heartlands CCG
Staines Rotary
John Lewis
Shepperton & Sunbury Rotary
Cllr I Beardsmore
Probus Shepperton
Ecclesiastical movement for good
Staines Preparatory school
Wave 105
Runneymede Runner (Staines 10K)
N McNicol
J Harris
M Groves
S Kent
A Salmon
D Dennehy
A Damerell In memory of D Revie
Waitrose Egham
Manna Foodbank
BUPA
HSUK(DCMS/PEARS)
St Michael Catholic Primary
Hughmark Markets
B & O Griffin
Manna Food Bank
K & A Bulfin
S Crookes
G Williams
Doreen
C Langmead
Julie Shore
W Webb
I Parr
F Hardman
Harris & Hoole
Surrey Care Trust
Shepperton Parish Charity
Cllr. Vinson
BT & Open Reach
Staines Parochial Charity
C Chisholm
P Duncan
S Price
E Spicer
A Damerell
B Scott
C Knight
P Newman
E Haswell
Louise Davis

Supported by BBC Children in Need
© BBC 2007 Reg. charity England & Wales no. 802052 and Scotland no. SC039557

Funded by Community Foundation for Surrey

Thank you to all our volunteers who donated their expenses, Friends of Home-Start Spelthorne, everyone who sponsored our fundraisers, Home-Start UK and all our referrers
Thanks to all our guest speakers who gave their time freely and supported our preparation and training of our volunteers and to the many people who have given their support this year

How can you help Home-Start Spelthorne?

By becoming a Home-visiting volunteer

By joining our Management Committee



By joining our Friends of Home-Start Spelthorne

By making a donation

By helping to organise a fundraising event

By encouraging your Business/Company/School to nominate Home-Start as their Charity of the year

Home-Start Spelthorne
The Resource Centre
Staines Park
Commercial Road
Staines upon Thames
Middlesex
TW18 2QW
Telephone No. 01784 463200
E-mail: info@home-startspelthorne.org
Website: www.home-startspelthorne.org
Facebook: www.facebook.com/homestartspelthorne
Twitter: www.twitter.com/@HomestartSpel



Accounts for the year ending 31 March 2022

	CiN	CFS	Unrestricted	Total	*20-21*
Receipts					
SCC via SCT			21,792	21,792	*21,792*
Heartlands CCG			21,127	21,127	*15,405*
Spelthorne BC			20,000	20,000	*15,000*
Children in Need	18,120			18,120	*19,927*
Com Fnd Surrey					*10,500*
DCMS/Pears			3,537	3,537	*25,000*
SBC councillors			1.500	1,500	*2,000*
Shepperton Parish Charity			2,500	2,500	
HSUK/John Lewis					*4,178*
HSUK/Covid					*870*
Donations			8,494	8,494	*5,578*
Fundraising			11,709	11,709	*6,485*
Bank interest			9	9	*31*
Total	18,120		90,668	108,788	*126,766*
Payments					
Salaries	16,802	7,500	62,948	87,250	*85,772*
Rent & cleaning			2,533	2,533	*3,133*
Home-Start UK fee			2,282	2,282	*1,782*
Expenses	716		1,618	2,334	*854*
Pensions				1,124	*1,195*
Stationery & post			1,336	1,336	*1,215*
Insurance			980	980	*873*
Training & support	102		2,099	2,201	*182*
Phones & IT	120		2,226	2,346	*2,044*
Equipment			2,847	2,847	*5*
Electricity			303	303	
Sundries			465	465	*463*
Total	17,740	7,500	80,761	106,001	*97,518*
Surplus/(deficit)				2,787	*29,248*

Statement of Assets and Liabilities

Cash funds on 31 March 22: £102,288 after increase of £2,787

Assets subject to depreciation : office equipment £2,408 after depreciation of £719.

Home-Start Spelthorne is a Charitable Incorporated Organisation with a constitution as governing document. Trustees are appointed by the management committee. No remuneration has been paid to trustees. The trustees have considered the Charity Commission's guidance on public benefit, and noted that any family in Spelthorne with a child under five is eligible to receive support from the scheme.

FOR ENGLAND AND WALES | **report on the accounts**

Section A Independent Examiner's Report

Report to the trustees/ members of	HOME-START SPELTHORNE		
On accounts for the year ended	31 March 2022	**Charity no (if any)**	1160026
Set out on pages			

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended

Responsibilities and basis of report

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention (other than that disclosed below *) in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

* *Please delete the words in the brackets if they do not apply.*

Signed:	[signature]	**Date:**	6th June 2022
Name:	DAVID THOMAS		
Relevant professional qualification(s) or body (if any):			
Address:	2, PENTON HALL, PENTON HALL DRIVE, STAINES upon THAMES, TW18 2HR		

HOME-START SPELTHORNE

England & Wales - Charity number 1160026

Accounts

HOME START Spelthorne

Annual Report 2020/2021

celebrating 25 years

QUALITY HOME START ASSURED



For parents when they need us most

Reg. Charity No. 1160026



Home-Start Spelthorne is an independent charity and since 1996 has been supporting families in the Borough of Spelthorne to identify their unique needs and assist them in developing the skills and confidence necessary to build better lives for themselves and their children. Over the last 25 years Home-Start has received over 2100 referrals from many different organisations and has supported thousands of children.

Home-Start Spelthorne is managed and funded locally. We are supported by the national organisation, Home-Start UK which offers advice, training, information and guidance to the Home-Start network to ensure consistent and quality support for parents and children.

Home-Start offers a unique service. We recruit and train volunteers who are usually parents themselves to visit families at home who have at least one child under 5 and to offer them informal, friendly and confidential support. We tailor our support to each family and their specific needs, and we work with the whole family; providing a package of support, comprised of emotional and practical support, activities with children and help to access services.

To help give children the best possible start in life, Home-Start supports parents as they grow in confidence, strengthen their relationship with their children and widen their links with the local community.

Home-Start Spelthorne is

- Community based and led by local need
- Based on a relationship of trust built between volunteer and family with evidence showing both parties benefit
- Outcome-focused, with a focus on empowering families and volunteers

Our values

- We offer families choice
- We work in partnership – with each other, with families, and with other agencies
- We work in a spirit of openness, encouragement and enjoyment
- We are flexible and responsive to the needs of families

Our Management Committee

Home-Start Spelthorne is an independent charity with Trustees being responsible for directing the management and administration of the charity. Trustees have a wide range of roles but are primarily responsible for making the charity effective, providing overall direction and maintaining sound management of funds.

Trustees





Kevin Bulfin Trustee

Jean Rogers Trustee

Vivian Williams Chairperson

Christine Knight Trustee

Vivien Talkington Trustee

Beth Scott Trustee

Anne Damerell Treasurer

Pat Dowthwaite Trustee

Jenny Sice Vice-Chairperson

Sue Price Trustee

Volunteer Representatives - Wendy Webb & Isobel Parr

Our Patron



Jean Pinkerton OBE

Our Staff





Hazel Want
Administrator

Amanda Salmon
Family Support Manager

Debs Dennehy
Family Support Co-ordinator

Tracey Osborn
Family Support Co-ordinator

Mandy Groves
Strategic and Development Manager

Chairperson's Report

Sadly, 2020/21 was dominated by the Covid-19 pandemic and so our year was not as we had hoped and planned it to be.

Despite the challenges of Covid-19 our staff's, trustees' and volunteers' adaptability and flexibility proved invaluable. Staff moved to working from home at very short notice. Our volunteer home-visiting service for families was offered remotely; latterly this included the option of walk and talk. All of us became familiar with a piece of technology that proved a lifeline for many – Zoom.

The safety and wellbeing of our staff, volunteers and families remained paramount, but Home-Start Spelthorne was still able to support 171 children.

As part of an annual report, it is the Chairs responsibility to ensure certain special people are acknowledged. In addition to all four of our amazing staff in Staines, Amanda, Tracey, Debs and Hazel, we have to thank:

- **Beth Scott for her 8 years as Chair of Home-Start Spelthorne; she has proved a hard act to follow.**
- **Mandy Groves, who completed 25 years of loyal service in September 2020. Mandy was employed as our original Scheme Organiser, who set up Home-Start Spelthorne, prior to our launched in April 1996. Mandy is still with us and is now our Strategic Development Manager.**
- **Jean Rogers and Pat Dowthwaite retired as Trustees; we miss them, but they remain special Friends.**
- **All our Home-Visiting Volunteers and Trustees, we could not function without your dedication.**
- **Vivien Talkington who agreed to join us as a Trustee. We were very pleased to welcome Viv back to our Home-Start Spelthorne family, Viv was one of the first home-visiting volunteers recruited by Mandy in 1996.**

Last, but no means least, our thanks go to all our funders and supporters who made it possible for Home-Start Spelthorne to continue to meet local needs.

Vivian Williams

Treasurer's report

2020-21 was an extraordinary year, financially as in all other respects. We began by setting a deficit budget, intending to use some reserves in order to maintain services, and we ended the year with by far the largest surplus in our 25 year history, which is very reassuring when facing future uncertainty.

The Home-Start team responded magnificently to the Covid crisis and adjusted to home-working and remote support of families. Expenditure was similar to that of previous years, with reductions in travel and stationery costs. Spelthorne BC eventually noticed the rent undercharge and recovered some of it.

The big fluctuations have been in income. The Surrey CC contract value reduced to £22K as expected, but the apparently abandoned Heartlands CCG contract revived, and paid £15K just before the year-end. Spelthorne BC and BBC Children in Need continued to fund us, and the Community Foundation for Surrey gave us another £7,500 in addition to their original £3K loss-of-fundraising-events grant. Our trustee Christine Knight raised an amazing £3,450 through the 2.6 Challenge. Local donations include £1K from Sunbury Neighbours, £1K from BUPA, and £2K total from five Spelthorne councillors. Home-Start UK gave £870 from their Covid fund, and arranged a very successful national partnership with John Lewis, which resulted in excellent publicity, many new volunteers, and lots of money, including £4,178 for us. Finally, the big surprise was a grant of £25K from Dept of Culture Media & Sport/Pears Foundation after an interview organised by Home-Start UK.

It gives me great pleasure to record our thanks to these and many other friends and donors, in cash and in kind, who have supported and heartened us in this difficult year. They are listed on the inside back cover, and it is an amazing list.

Financial and other risks are reviewed regularly, and procedures agreed to manage them. We have more than satisfied our reserves policy, which states that at least three months costs will be held in reserves for unpredicted expenses or opportunities, or in the worst case to fund closure. The charity has no debts secured by charges on its assets, and has given no guarantees leading to potential liabilities.

Home-Start Spelthorne has an excellent team of dedicated staff and volunteers backed by a strong management committee. My thanks go to all of them and to our helpful auditor David Thomas.

Anne Damerell







Accounts

Accounts for the year ending 31 March 2021

	CiN	CFS	Unrestricted	Total	*19-20*
Receipts					
SCC via SCT			21,792	21,792	*33,980*
Heartlands CCG			15,405	15,405	
Spelthorne BC			15,000	15,000	*15,000*
Children in Need	19,927			19,927	*17,287*
Com Fnd Surrey		10,500		10,500	*5,000*
DCMS/Pears			25,000	25,000	
SBC councillors			2,000	2,000	*3,166*
SCC councillors					*500*
Shepperton Parish Charity					*2,500*
HSUK/John Lewis			4,178	4,178	
HSUK/Covid			870	870	
Donations			5,578	5,578	*12,279*
Fundraising			6,485	6,485	*10,048*
Bank interest			31	31	*127*
Total	19,927	10,500	96,339	126,766	*99,987*
Payments					
Salaries	18,059	3,000	65,908	86,967	*77,985*
Rent & cleaning			3,133	3,133	*1,800*
Home-Start UK fee			1,782	1,782	*1,782*
Expenses	501		353	854	*3,642*
Stationery & post			1,215	1,215	*2,747*
Insurance			873	873	*782*
Training & support	93		89	182	*987*
Phones & IT			2,044	2,044	*1,966*
Equipment			5	5	*1,478*
Electricity					*1,935*
Sundries			463	463	*444*
Total	18,653	3,000	75,865	97,518	*95,548*
Surplus/(deficit)				29,248	*4,340*

Statement of Assets and Liabilities

Cash funds on 31 March 20: £99,501 after increase of £29,248

Assets subject to depreciation : office equipment £1,234 after depreciation of £886.

Liabilities: electricity bill to come.

Home-Start Spelthorne is a Charitable Incorporated Organisation with a constitution as governing document. Trustees are appointed by the management committee. No remuneration has been paid to trustees. The trustees have considered the Charity Commission's guidance on public benefit, and noted that any family in Spelthorne with a child under five is eligible to receive support from the scheme.

Thank you to our wonderful volunteers

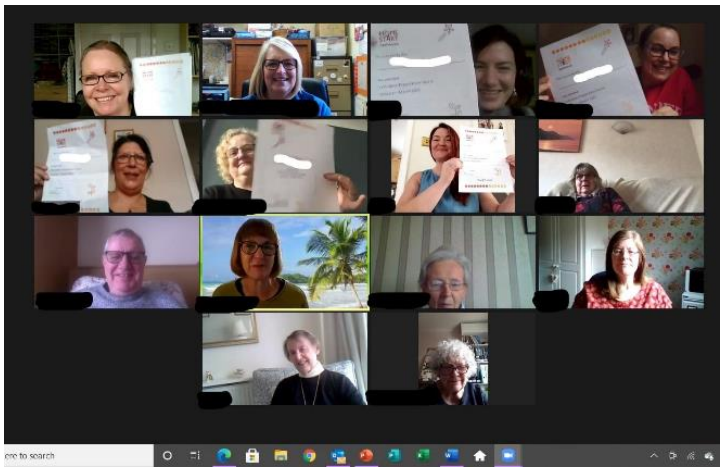
Tracy Janet Di L Geraldine Liz Hayley Wendy
Barbara Sam Margaret Jackie Linda M Christine F
Sue L Carmel Gillian Nikki Isobel Di S Lisa L Hilary June
Amanda Linda B Kathy Anne Grace Kimberly Zaneta Susie
Sue Chris Julie Maggie Shannon Anna Ayesha Chauntelle Jess
Joan Pam Siobhan Alison Jennifer Joanna

Total of 45 Home-visiting Volunteers

We wish to express our warmest thanks and appreciation for everything our volunteers have done to support families in Spelthorne during this year.

Welcome and Goodbye

Welcome



Alison Jennifer Joanna

Vivien

Goodbye and thank you

Pat D Jean R Pam Hayley Sam

Congratulations to Di, Tracy, and Janet Home-Start Spelthorne volunteers who Received the Spelthorne Civic Award Trust in Recognition for outstanding voluntary service rendered to the community of the Borough of Spelthorne.







Family Support Manager's report

2020 – The Year we were Locked down!!

As a lover of horror films, I never thought I would feel like I am living in a movie! When I watched the film, Contagion, I didn't expect the storyline to come true! The year 2020-2021 will be one of lasting memories and stories to tell the Grandchildren. I knew it would be a year of change having just recruited new staff (Debs & Tracey). I didn't anticipate that their induction and training would need to be completed remotely as we went into lockdown two weeks after they started and suddenly found ourselves setting up offices at home, be it in the dining room, bedroom or wherever we could find a space!

I am so grateful for the way in which staff, volunteers and trustees adapted to change and the flexibility that was required of them. Many of us had never even heard of 'Zoom' apart from in the form of a song. Now, it is a part of our everyday lives and vocabulary. Are we zooming today? Shall we meet on Zoom? Let's zoom! Our Covid-19 sub-committee have done an amazing job of ensuring our policies and procedures are kept up to date in line with Government guidance and continue to do so. The pandemic has certainly encouraged us to become more paperless and to operate more effectively via digital and electronic methods. We have proven that you are never too old to learn new skills.

Families have been amazing at how they have managed their changing situations. Parents finding themselves taking on the role of teachers and working from home at the same time. Thankfully, families have been understanding of how we have adapted our service to provide support remotely including our online support group and they have appreciated staying connected with their volunteers. For many families, this year has been exceptionally tough, babies being born in lockdown, parents losing their jobs and children not having access to their usual social activities. We know we will continue to see the impact of the pandemic for a long while to come and we hope to be able to support as many families as possible as they focus on resuming some kind of 'normal' life.

I am sincerely grateful to our wonderful team of volunteers, staff and trustees for their commitment and support during this last year and I know together, Home-Start Spelthorne will continue to provide a valuable service to local families.

We ended the year looking towards our 25th Anniversary (April 2021) and the celebrations to follow once Covid restrictions are lifted. Happy 25th to Home-Start Spelthorne

Amanda Salmon





Our first year at Home-Start Spelthorne
Debs & Tracey – Family Support Co-ordinators

I was really looking forward to the start of my new job in March 2020 and sure enough it started just how I had hoped. I began getting to know the ways of working and started finding out about all the fabulous volunteers who support families in the Borough. As we all know now the year didn't quite develop how we expected it to! Nevertheless, I was well supported by Amanda and Hazel during the changeover to remote working and despite us not being together I felt part of a great team doing lots of work to keep families going through such an extraordinary time. Families were so grateful for the contact that Home-Start were able to offer, and I was really proud of the way that all of us staff and volunteers pulled together to do what we could to help. Now that we are back working face to face with families and volunteers I am able to reflect on the past year and although it was challenging I'm so pleased with what we achieved.

Tracey Osborn





My first year at Home-Start has certainly been a memorable one, I am so pleased that during the pandemic we were able to adapt and continue to support families remotely. Seeing successful matches where friendships blossomed over the phone and being part of the bi-weekly Parent Support group on Zoom were both particular highlights for me. During some of the hardest days for me personally I was inspired by Home-Start volunteers who give their time to help others so generously. I am now really enjoying supporting families to get back out into the world. So many families are now in need of our support, and I know we will all do our best to be there for them.

Debs Dennehy

Annual Statistics 2020-2021

Total number of referrals received - 50

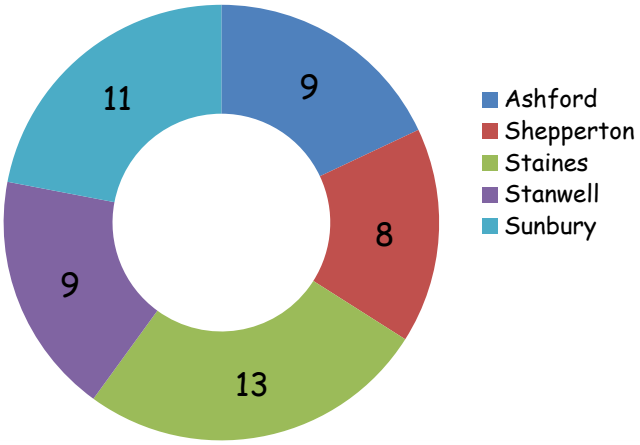
9 - Children Centres
16 - Health

2 - Children's services
16 - Self referrals

1 - Family Support Team
3 - Education

1 - Learning and disability Team
1 - Social prescriber
1 - Home-Start scheme

Distribution of referrals within the Borough of Spelthorne



How we supported families

Home-Visiting support
Group support
Walk and talk
Virtual support
Occasional support

We supported a total of 79 Families



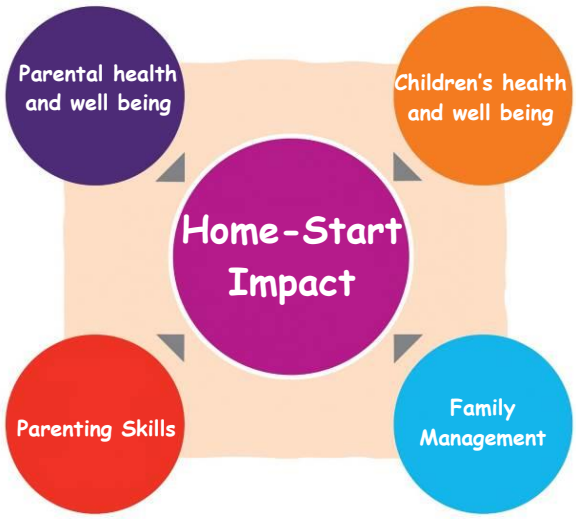
Transforming the lives of 171 Children

Families Home-Start Spelthorne supported made significant progress in all four areas of need: parental health and wellbeing, child health and wellbeing, parenting skills and family management.

Family's needs identified at initial visit



Better outcomes for children and families



The earliest years make the biggest impact - Home-Start Spelthorne makes sure those years count so that no child's future is limited. We tailor our support to each family and their specific needs, and we work with the whole family, providing a package of support, comprised of emotional and practical support, activities with children and help to access services. This year we supported 79 families, 171 children through home-visiting, groups & occasional support.

Feedback from Families



Home-Start provided us with the needed family support. I had a wonderful and friendly volunteer who is always ready to go the extra mile for us. Having someone to talk to during the Covid-19 period has been a blessing. I have also made new friends on the Zoom group. Honestly speaking, I don't know how I would and will have survived without Home-Start.

Home-Start have helped me understand I am not always the problem and I used to let myself be taken advantage of.

It was very helpful to have someone to listen and to talk to in tough times especially in the lockdown period.

Thank you for always helping and supporting me and my family. I cannot rate Home-Start Spelthorne enough. I've never felt so welcome and not judged.

The lady who was assigned to me, listened to me, understood if I needed to talk about how I was coping and feeling. She gave me a reason to live, cope and smile. Without her friendship and support, I don't think I would be writing this today.

Meeting my volunteer was a turning point in my life and I am forever grateful. You are true angels.

Everyone involved was so kind and helpful. I am so grateful to everyone.

A better start in life can change a child's future

Thank you to all our friends
Supporters & Partners

Heartlands CCG
Harris & Hoole
Bupa Foundation
Surrey Care Trust
Shepperton & Sunbury Rotary
Lawtonash Services
Cllr. Cornes
J Hendry
N McNicol
P Underwood
C Schofield
M Mertens
S Kent
Claudine Lee
K Bulfin
I Parr
B Scott
P Newman

Waitrose Egham
Tesco
Staines Rotary
John Lewis
HSUK(DCMS/PEARS)
Cllr. Vinson
B Griffin
V Forman
G Williams
L Underwood
S Cook
D Mertens
S Lanigan
S Mansell
D Dennehy
A Oriorda
C Fairhurst
J Rogers

Sunbury Neighbours
Costco
Manna Foodbank
Runnymede Runners
Cllr. S Doran
Cllr. J Doran
Walker Family
S Crookes
P Pettitt
J Harris
H Hall
C Knight
Anne Marie O'Riordan
P & S Collins
Jessica Elrick-Moon
W Webb
S Price

Supported by BBC Children in Need
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Funded by Community Foundation for Surrey

Thank you
to all our volunteers who donated their expenses
Friends of Home-Start Spelthorne
Everyone who sponsored our fundraisers
Home-Start UK and all our referrers
Thanks to all our guest speakers who gave their time freely and supported our preparation and training of our volunteers and to the many people who have given their support this year

How can you help Home-Start Spelthorne?

By becoming a Home-visiting volunteer

By joining our Management Committee



By joining our Friends of Home-Start Spelthorne

By making a donation

By helping to organise a fundraising event

By encouraging your Business/Company/School to nominate Home-Start as their Charity of the year

Home-Start Spelthorne
The Resource Centre
Staines Park
Commercial Road
Staines upon Thames
Middlesex
TW18 2QW
Telephone No. 01784 463200
E-mail: info@home-startspelthorne.org
Website: www.home-startspelthorne.org
Facebook: www.facebook.com/homestartspelthorne
Twitter: www.twitter.com/@HomestartSpel



Accounts for the year ending 31 March 2021

	CiN	CFS	Unrestricted	Total	*19-20*
Receipts					
SCC via SCT			21,792	21,792	*33,980*
Heartlands CCG			15,405	15,405	
Spelthorne BC			15,000	15,000	*15,000*
Children in Need	19,927			19,927	*17,287*
Com Fnd Surrey		10,500		10,500	*5,000*
DCMS/Pears			25,000	25,000	
SBC councillors			2,000	2,000	*3,166*
SCC councillors					*500*
Shepperton Parish Charity					*2,500*
HSUK/John Lewis			4,178	4,178	
HSUK/Covid			870	870	
Donations			5,578	5,578	*12,279*
Fundraising			6,485	6,485	*10,048*
Bank interest			31	31	*127*
Total	19,927	10,500	96,339	126,766	*99,987*
Payments					
Salaries	18,059	3,000	65,908	86,967	*77,985*
Rent & cleaning			3,133	3,133	*1,800*
Home-Start UK fee			1,782	1,782	*1,782*
Expenses	501		353	854	*3,642*
Stationery & post			1,215	1,215	*2,747*
Insurance			873	873	*782*
Training & support	93		89	182	*987*
Phones & IT			2,044	2,044	*1,966*
Equipment			5	5	*1,478*
Electricity					*1,935*
Sundries			463	463	*444*
Total	18,653	3,000	75,865	97,518	*95,548*
Surplus/(deficit)				29,248	*4,340*

Statement of Assets and Liabilities

Cash funds on 31 March 21: £99,501 after increase of £29,248

Assets subject to depreciation : office equipment £1,234 after depreciation of £886.

Liabilities: electricity bill to come.

Home-Start Spelthorne is a Charitable Incorporated Organisation with a constitution as governing document. Trustees are appointed by the management committee. No remuneration has been paid to trustees. The trustees have considered the Charity Commission's guidance on public benefit, and noted that any family in Spelthorne with a child under five is eligible to receive support from the scheme.

FOR ENGLAND AND WALES

report on the accounts

Section A Independent Examiner's Report

Report to the trustees/ members of	Charity Name: HOME-START SPELTHORNE		
On accounts for the year ended	31 March 2021	**Charity no (if any)**	1160026
Set out on pages	(remember to include the page numbers of additional sheets)		

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended DD / MM / YYYY.

Responsibilities and basis of report

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention (other than that disclosed below *) in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

** Please delete the words in the brackets if they do not apply.*

Signed:	[signature]	**Date:**	25/05/2021
Name:	DAVID THOMAS		
Relevant professional qualification(s) or body (if any):			
Address:	2, PENTON HALL, PENTON HALL DRIVE STAINES UPON THAMES TW18 2HR		