Community Voices Matter Limited

England & Wales · Charity number 1159968

Details

Other names	HEALTHWATCH NOTTINGHAM AND NOTTINGHAMSHIRE LIMITED, HEALTHWATCH NOTTINGHAMSHIRE
Status	Registered
Legal form	Charitable company
Company number	08407721
Registered	2015-01-15
Register	View on the Charity Commission register

Contact

Address	Healthwatch Unit 1 Byron Business Centre Duke Street Hucknall NOTTINGH
Phone	01159565313
Email	info@hwnn.co.uk
Website	www.hwnn.co.uk

Activities

Objects: THE OBJECTS OF THE CHARITY ('THE OBJECTS') ARE THE ADVANCEMENT OF HEALTH AND THE RELIEF OF THOSE IN NEED BY REASON OF YOUTH, AGE, ILL-HEALTH, DISABILITY OR FINANCIAL HARDSHIP FOR THE BENEFIT OF THE ENTIRE POPULATION OF THE CITY OF NOTTINGHAM AND THE COUNTY OF NOTTINGHAMSHIRE AND ELSEWHERE BY: I) MAKING THE VIEWS AND EXPERIENCES OF MEMBERS OF THE GENERAL PUBLIC KNOWN TO HEALTH AND SOCIAL CARE PROVIDERS; II) ENABLING LOCAL PEOPLE TO HAVE A VOICE IN THE DEVELOPMENT, DELIVERY AND EQUALITY OF ACCESS TO LOCAL HEALTH AND SOCIAL CARE SERVICES AND FACILITIES; III) THE PROMOTION OF HIGH STANDARDS BY HEALTH AND SOCIAL CARE PROVIDERS; AND IV) PROVIDING TRAINING AND THE DEVELOPMENT OF SKILLS FOR VOLUNTEERS AND THE WIDER COMMUNITY IN UNDERSTANDING, SCRUTINIZING, REVIEWING AND MONITORING LOCAL HEALTH AND CARE SERVICES AND FACILITIES.

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Activities: The objects of the Charity are the advancement of health and the relief of those in need by reason of youth, age, ill-health, disability or financial hardship for the benefit of the entire population of the City of Nottingham and the County of Nottinghamshire and elsewhere.

Classification

- **How:** Provides Services, Provides Advocacy/advice/information
- **What:** Education/training, The Advancement Of Health Or Saving Of Lives
- **Who:** The General Public/mankind

Geography

- **Area of benefit:** NOTTINGHAMSHIRE
- Nottingham City
- Nottinghamshire

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£302,618	£364,132	-	-
2024-03-31	£328,074	£367,363	-	-
2023-03-31	£366,880	£380,379	-	-
2022-03-31	£393,073	£367,702	-	-
2021-03-31	£363,174	£306,476	-	-

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Trustees

Name	Role	Appointed
Benjamin Elliott Cale Roberts		2026-02-04
DAVID TIMOTHY BRENNAN		2022-01-27
Deborah Wilson		2022-01-27
Debra Fay Leslie Laverne Douglas		2025-09-11
Dr Catherine Carmichael		2025-11-13
IAN CLEMENT HOLDEN		2025-09-11
Jerome Douglas		2025-09-11
Karla Capstick		2022-01-27
Obai Kurd Ali		2022-10-27
Sarah Collis		2018-10-01

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Community Voices Matter Limited

England & Wales - Charity number 1159968

Accounts

Company registration number: 08407721

Charity registration number: 1159968

Healthwatch Nottingham and Nottinghamshire Limited

(A company limited by guarantee)

Annual Report and Financial Statements

for the Year Ended 31 March 2025

Community Accounting Plus
Units 1 & 2 North West
41 Talbot Street
Nottingham
NG1 5GL

Healthwatch Nottingham and Nottinghamshire Limited

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Healthwatch Nottingham and Nottinghamshire Limited

Reference and Administrative Details

Trustees	Sarah Collis, Chair Deborah Wilson Karla Capstick David Brennan Obai Kurd Ali
Senior Management Team	Fiona Dawson, Interim Head of Operations Kinsi Clarke, Head of Community Engagement and Projects Sabrina Taylor Hall, Interim CEO
Charity Registration Number	1159968
Company Registration Number	08407721
Registered Office	Unit 1 Byron Business Centre Duke Street Hucknall Nottingham NG15 7HP
Independent Examiner	Eva Stevens, employee of Community Accounting Plus Units 1 & 2 North West 41 Talbot Street Nottingham NG1 5GL

Healthwatch Nottingham and Nottinghamshire Limited

Trustees' Report

The trustees, who are directors for the purposes of company law, present the annual report together with the financial statements of the charitable company for the year ended 31 March 2025.

Trustees and officers

The trustees and officers serving during the year and since the year end were as follows:

Trustees:	Sarah Collis, Chair
	Susan Tribe (resigned 17 October 2024)
	Deborah Wilson
	Karla Capstick
	David Brennan
	Cath Cameron-Jones (resigned 21 May 2024)
	Obai Kurd Ali

Structure, governance and management

Nature of governing document

The charity is a company limited by guarantee and registered charity. It is operated under the rules of its memorandum and articles of association dated 18 February 2013 and most recently amended 29 April 2019. It has no share capital and the liability of each member in the event of winding-up is limited to £1.

Recruitment and appointment of trustees

Open recruitment with interviews against a job description and person specification. All posts are advertised on our website and distributed through our extensive network.
Board members may also be co-opted at other times to fill any unplanned vacancies or gaps in skills amongst the membership.
New Board members will generally be formally appointed at the Company's AGM which takes place during the autumn each year. Each new Board member will be subject to a six month review with the Chair of the Board to review progress both from the perspective of the individual Board member and the Chair.

Objectives and activities

Objects and aims

The objects of the Charity are the advancement of health and the relief of those in need by reason of youth, age, ill-health, disability or financial hardship for the benefit of the entire population of the City of Nottingham and the County of Nottinghamshire and elsewhere by:
1. Making the views and experiences of members of the general public known to health and social care providers;
2. Enabling local people to have a voice in the development, delivery and equality of access to local health and social care services and facilities;
3. The promotion of high standards by health and social care providers;
4. Providing training and the development of skills for volunteers and the wider community in understanding, scrutinizing, reviewing and monitoring local health and social care services and facilities.

Healthwatch Nottingham and Nottinghamshire Limited

Trustees' Report

Summary of the main activities

• Promoting and supporting the involvement of local people in the commissioning, the provision and scrutiny of local health and social care services;
• Enabling local people to monitor the standard of provision of local health and social care services and whether and how local health and social care services could and ought to be improved;
• Obtaining the views of local people regarding their needs for, and experiences of, local health and social care services and importantly to make these views known and sharing these with CQC on request;
• Making reports and recommendations about how local health and social care services could or ought to be improved. These are directed to commissioners and providers of care services, and people responsible for managing and scrutinising local health and social care services and shared with Healthwatch England;
• Providing advice and information about access to local health and social care services so choices can be made about local health and social care services;
• Formulating views on the standard of provision and whether and how the local health and social care services could and ought to be improved; and sharing these views with Healthwatch England;
• Making recommendations to Healthwatch England to advise the Care Quality Commission to conduct special reviews or investigations (or, where the circumstances justify doing so, making such recommendations direct to the CQC); and to make recommendations to Healthwatch England to publish reports about particular issues;
• Providing Healthwatch with the intelligence and insight it needs to enable it to perform effectively.

Objectives, strategies and activities

Our role is split into three different areas:

Scrutiny
To hold local health and care commissioners and providers to account for listening to the public, as well as providing excellent care, signposting and total transparency.
An example of this is that we sit on the local authority Health and Wellbeing Boards and Health Scrutiny Boards as well as other NHS system strategic groups where we challenge when the voice of the citizen and patient is not being considered.

Making a difference
To collect & provide insight into patients & communities, making recommendations to improve services for the public, patients and service users. Holding commissioners and providers to account for delivering these recommendations.
An example of this is our report surveying people's experiences of Community Pharmacies and their understanding of the 'Pharmacy First' scheme. We made recommendations to the local pharmacy committee, the ICB and commissioners and followed them up.

To work in partnership
During this reporting year, we ran number of ‘place-based’ Community Roadshows in collaboration with locality Place-Based-Partnerships and local Community and Voluntary Services. These roadshows brought community organisations and service leaders together and for locality-based partners to outline key initiatives and future plans, while enabling communities and local providers to connect, share and network whilst showcasing their work

In 2024/25 2,331 people shared their experiences of health and care with us and 64 people came to us for advice and information. This helped us to raise awareness of issues and improve care, such as mental health and the cost of living crisis. We published 2 reports about the improvements people would like to see in health and care services.

Healthwatch Nottingham and Nottinghamshire Limited

Trustees' Report

Public benefit

Enabling local people to have a voice in the development, delivery and equality of access to local health and social care services and facilities; the promotion of high standards by health and social care providers; providing training and the development of skills for volunteers and the wider community in understanding, scrutinizing, reviewing and monitoring local health and care services and facilities.

The trustees confirm that they have complied with the requirements of section 17 of the Charities Act 2011 to have due regard to the public benefit guidance published by the Charity Commission for England and Wales.

Financial review

Our financial position remains stable. A deficit budget was agreed by the board with the added implemetation of an income generation plan designed to limit the impact of the deficit and ensure long-term sustainability. This was identified as a risk by the board and remains on our risk register.

Policy on reserves

We do not hold any Restricted Funds.

Our Unrestricted Funds are divided between a) Designated funds which are primarily to provide future support to the organisation in ensuring the full operational costs are covered for a minimum of 3 months should all income sources cease, business development, IT & Infrastucture and for our provision of our Microgrants programme, b) Undesignated Funds which may arise from year to year and which are applied to cover any unforeseen dips in income to ensure sustainability in the year and also to invest in service development.

The Healthwatch Nottingham and Nottinghamshire Board reviews its policy on reserves annually in conjunction with annual budget approval.

Healthwatch Nottingham and Nottinghamshire Limited

Trustees' Report

Statement of Responsibilities

The trustees (who are also the directors of Healthwatch Nottingham and Nottinghamshire Limited for the purposes of company law) are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland". The report and accounts have been prepared in accordance with the provisions in the Companies Act 2006 relating to small companies.

Company law requires the trustees to prepare financial statements for each financial year. Under company law the trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including its income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards, comprising FRS 102 have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records that can disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Small companies provision statement

This report has been prepared in accordance with the small companies regime under the Companies Act 2006.

The annual report was approved by the trustees of the charity on 10.10.2025 and signed on its behalf by:

Sarah Collis

.....

Sarah Collis
Trustee

Healthwatch Nottingham and Nottinghamshire Limited

Independent Examiner's Report to the trustees of Healthwatch Nottingham and Nottinghamshire Limited ('the Company')

Independent examiner's report to the trustees of Healthwatch Nottingham and Nottinghamshire Limited ('the Company')
I report to the charity trustees on my examination of the accounts of the company for the year ended 31 March 2025.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement
Since the Company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of the Association of the Chartered Institute of Public Finance and Accountancy (CIPFA), which is one of the listed bodies.
I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

.....
Eva Stevens, BSc, CPFA, employee of Community Accounting Plus
member of the Association of the Chartered Institute of Public Finance and Accountancy (CIPFA)

Units 1 & 2 North West
41 Talbot Street
Nottingham
NG1 5GL

Date:10/10/2025.....

Healthwatch Nottingham and Nottinghamshire Limited

Statement of Financial Activities for the Year Ended 31 March 2025 (Including Income and Expenditure Account and Statement of Total Recognised Gains and Losses)

	Note	Unrestricted funds £	Total 2025 £	Total 2024 £
Income and Endowments from:				
Donations and legacies	2	281,587	281,587	306,430
Charitable activities	3	10,750	10,750	17,684
Other trading activities	4	250	250	-
Investment income	5	10,031	10,031	3,960
Total income		302,618	302,618	328,074
Expenditure on:				
Charitable activities	7	(364,132)	(364,132)	(367,363)
Total expenditure		(364,132)	(364,132)	(367,363)
Net expenditure		(61,514)	(61,514)	(39,289)
Net movement in funds		(61,514)	(61,514)	(39,289)
Reconciliation of funds				
Total funds brought forward		288,016	288,016	327,305
Total funds carried forward	19	226,502	226,502	288,016

All of the charity's activities derive from continuing operations during the above two periods.

Healthwatch Nottingham and Nottinghamshire Limited

Statement of Financial Activities for the Year Ended 31 March 2025 (Including Income and Expenditure Account and Statement of Total Recognised Gains and Losses)

These are the figures for the previous accounting period and are included for comparative purposes

	Note	Unrestricted funds £	Total 2024 £
Income and Endowments from:			
Donations and legacies	2	306,430	306,430
Charitable activities	3	17,684	17,684
Investment income	5	3,960	3,960
Total income		328,074	328,074
Expenditure on:			
Charitable activities	7	(367,363)	(367,363)
Total expenditure		(367,363)	(367,363)
Net expenditure		(39,289)	(39,289)
Net movement in funds		(39,289)	(39,289)
Reconciliation of funds			
Total funds brought forward		327,305	327,305
Total funds carried forward	19	288,016	288,016

The notes on pages 10 to 19 form an integral part of these financial statements.

Healthwatch Nottingham and Nottinghamshire Limited

(Registration number: 08407721)
Balance Sheet as at 31 March 2025

	Note	2025 £	2024 £
Fixed assets			
Tangible assets	12	7,651	-
Current assets			
Debtors	13	32,495	31,248
Cash at bank and in hand	14	216,431	266,267
		248,926	297,515
Creditors: Amounts falling due within one year	15	(30,075)	(9,499)
Net current assets		218,851	288,016
Net assets		226,502	288,016
Funds of the charity:			
Unrestricted income funds			
Unrestricted funds		226,502	288,016
Total funds	19	226,502	288,016

For the financial year ending 31 March 2025 the charity was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

Directors' responsibilities:

- The members have not required the charity to obtain an audit of its accounts for the year in question in accordance with section 476; and
- The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These financial statements have been prepared in accordance with the special provisions relating to companies subject to the small companies regime within Part 15 of the Companies Act 2006.

The financial statements on pages 7 to 19 were approved by the trustees, and authorised for issue on 10.10.2025. and signed on their behalf by:

Sarah Collis

.....
Sarah Collis
Trustee

1 Accounting policies

Summary of significant accounting policies and key accounting estimates
The principal accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

Statement of compliance
The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)) (issued in October 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Basis of preparation
Healthwatch Nottingham and Nottinghamshire Limited meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes.

Going concern
The financial statements have been prepared on a going concern basis.

The trustees assess whether the use of going concern is appropriate i.e. whether there are any material uncertainties related to events or conditions that may cast significant doubt on the ability of the charity to continue as a going concern. The trustees make this assessment in respect of a period of one year from the date of approval of the financial statements.

Exemption from preparing a cash flow statement
Under the exemption available to smaller charities the Board of Trustees has chosen not to include a Statement of Cash Flows within the financial statements.

Income and endowments
Voluntary income including donations, gifts, legacies and grants that provide core funding or are of a general nature is recognised when the charity has entitlement to the income, it is probable that the income will be received and the amount can be measured with sufficient reliability.

Donations and legacies

Donations are recognised when the charity has been notified in writing of both the amount and settlement date. In the event that a donation is subject to conditions that require a level of performance by the charity before the charity is entitled to the funds, the income is deferred and not recognised until either those conditions are fully met, or the fulfilment of those conditions is wholly within the control of the charity and it is probable that these conditions will be fulfilled in the reporting period.

Grants receivable

Grants are recognised when the charity has an entitlement to the funds and any conditions linked to the grants have been met. Where performance conditions are attached to the grant and are yet to be met, the income is recognised as a liability and included on the balance sheet as deferred income to be released.

Deferred income

Deferred income represents amounts received for future periods and is released to incoming resources in the period for which, it has been received. Such income is only deferred when:

- The donor specifies that the grant or donation must only be used in future accounting periods; or
- The donor has imposed conditions which must be met before the charity has unconditional entitlement.

Expenditure

All expenditure is recognised once there is a legal or constructive obligation to that expenditure, it is probable settlement is required and the amount can be measured reliably. All costs are allocated to the applicable expenditure heading that aggregate similar costs to that category. Where costs cannot be directly attributed to particular headings they have been allocated on a basis consistent with the use of resources, with central staff costs allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use. Other support costs are allocated based on the spread of staff costs.

Charitable activities

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Taxation

The charity is considered to pass the tests set out in Paragraph 1 Schedule 6 of the Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes. Accordingly, the charity is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

Tangible fixed assets

Individual fixed assets costing £500 or more are initially recorded at cost, less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Depreciation and amortisation

Depreciation is provided on tangible fixed assets so as to write off the cost or valuation, less any estimated residual value, over their expected useful economic life as follows:

Asset class	Depreciation method and rate
Computer equipment	33.3% straight line
Fixtures & fittings	10% straight line

Trade debtors

Trade debtors are amounts due from customers for merchandise sold or services performed in the ordinary course of business.

Trade debtors are recognised initially at the transaction price. They are subsequently measured at amortised cost using the effective interest method, less provision for impairment. A provision for the impairment of trade debtors is established when there is objective evidence that the charity will not be able to collect all amounts due according to the original terms of the receivables.

Cash and cash equivalents
Cash and cash equivalents comprise cash on hand and call deposits, and other short-term highly liquid investments that are readily convertible to a known amount of cash and are subject to an insignificant risk of change in value.

Trade creditors
Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Accounts payable are classified as current liabilities if the charity does not have an unconditional right, at the end of the reporting period, to defer settlement of the creditor for at least twelve months after the reporting date. If there is an unconditional right to defer settlement for at least twelve months after the reporting date, they are presented as non-current liabilities.

Trade creditors are recognised initially at the transaction price and subsequently measured at amortised cost using the effective interest method.

Fund structure
Unrestricted income funds are general funds that are available for use at the trustees' discretion in furtherance of the objectives of the charity.

Designated funds are unrestricted funds set aside for specific purposes at the discretion of the trustees.

Pensions and other post retirement obligations
The charity operates a defined contribution pension scheme for the employees. The assets of the scheme are held separately from those of the charity. Pension costs charges in the Statement of Financial Activities represent the contributions payable by the charity during the year.

2 Income from donations and legacies

	Unrestricted funds General £	Total 2025 £	Total 2024 £
Donations and legacies;			
Donations from companies, trusts and similar proceeds	268	268	-
Grants, including capital grants;			
Government grants	281,319	281,319	306,000
Grants from companies	-	-	430
	281,587	281,587	306,430

3 Income from charitable activities

	Unrestricted funds General £	Total 2025 £	Total 2024 £
Contracts	10,450	10,450	17,684
Sales	300	300	-
	10,750	10,750	17,684

4 Income from other trading activities

	Unrestricted funds General £	Total funds £	Total 2024 £
Fundraising	250	250	-
	250	250	-

5 Investment income

	Unrestricted funds General £	Total 2025 £	Total 2024 £
Interest receivable and similar income;			
Interest receivable on bank deposits	10,031	10,031	3,960

6 Grants & donations

	Unrestricted funds £	Total £
Nottinghamshire County Council	198,000	198,000
Nottingham City Council	81,000	81,000
Department for Work and Pensions	2,319	2,319
Sundry grants & donations	268	268
	281,587	281,587

7 Expenditure on charitable activities

	Unrestricted funds		Total 2025	Total 2024
	Designated £	General £	£	£
Lease	-	10,030	10,030	10,030
Depreciation	-	3,826	3,826	-
Board expenses	-	614	614	751
Equipment, repairs & renewals	-	585	585	294
Events & activities	-	7,625	7,625	7,808
Legal & professional	875	8,790	9,665	11,130
IT software	-	12,738	12,738	9,782
Printing & stationery	-	1,641	1,641	1,000
Insurance	-	3,818	3,818	3,715
Staff support costs	-	7,503	7,503	5,330
Rates	-	460	460	445
Telephone & postage	-	1,408	1,408	1,422
Refreshments	-	119	119	113
Publicity & website	-	1,801	1,801	146
Volunteer expenses	-	742	742	293
Wages, NI & pensions	-	298,651	298,651	312,229
Utilities	-	2,292	2,292	2,070
Confidential waste	-	397	397	409
Bank charges	-	210	210	299
Sundry	-	7	7	60
Office supplies	-	-	-	37
	875	363,257	364,132	367,363

8 Staff costs

The aggregate payroll costs were as follows:

	2025 £	2024 £
Staff costs during the year were:		
Wages and salaries	267,405	279,750
Social security costs	18,020	18,554
Pension costs	13,226	13,925
	298,651	312,229

The monthly average number of persons (including senior management team) employed by the charity during the year was as follows:

	2025 No	2024 No
Average number of of employees during the year was	11	11

11 (2024 - 9) of the above employees participated in the Defined Contribution Pension Schemes.

Contributions to the employee pension schemes for the year totalled £13,226 (2024 - £13,925).

No employee received emoluments of more than £60,000 during the year.

The total employee benefits of the key management personnel of the charity were £142,989 (2024 - £103,064).

9 Trustees remuneration and expenses

During the year the charity made the following transactions with trustees:

David Brennan
David Brennan received remuneration of £875 (2024: £Nil) for consultancy work during the year.

No trustees have received any reimbursed expenses or any other benefits from the charity during the year.

10 Fees payable to independent examiner

During the period, the fees payable (excluding VAT) to the charity's independent examiner Community Accounting Plus are analysed as follows:

	2025 £	2024 £
Independent examination	1,870	1,570
Other financial services	1,624	2,088
	3,494	3,658

11 Taxation

No tax was charged in the year (2024 - £00).

12 Tangible fixed assets

	Computer equipment £	Fixtures & fittings £	Total £
Cost			
At 1 April 2024	13,222	618	13,840
Additions	11,477	-	11,477
At 31 March 2025	24,699	618	25,317
Depreciation			
At 1 April 2024	13,222	618	13,840
Charge for the year	3,826	-	3,826
At 31 March 2025	17,048	618	17,666
Net book value			
At 31 March 2025	7,651	-	7,651
At 31 March 2024	-	-	-

13 Debtors

	2025 £	2024 £
Trade debtors	32,495	27,430
Prepayments	-	3,818
	32,495	31,248

14 Cash and cash equivalents

	2025 £	2024 £
Cash on hand	70	52
Cash at bank	216,361	266,215
	216,431	266,267

15 Creditors: amounts falling due within one year

	2025 £	2024 £
Trade creditors	76	167
Tax & Social security	5,810	5,350
Other creditors	2,244	3,982
Deferred income	21,945	-
	30,075	9,499

16 Obligations under leases and hire purchase contracts

Operating lease commitments

Total future minimum lease payments under non-cancellable operating leases are as follows:

	2025 £	2024 £
Land and buildings		
Within one year	306,000	1,688
Between one and five years	612,000	-
	918,000	1,688
Other		
Within one year	930	930
Between one and five years	2,325	3,255
	3,255	4,185

17 Charity status

The charity is a company limited by guarantee and consequently does not have share capital. Each of the trustees is liable to contribute an amount not exceeding £1 towards the assets of the charity in the event of liquidation.

18 Related party transactions

There were no related party transactions in the year.

19 Funds

	Balance at 1 April 2024 £	Incoming resources £	Resources expended £	Balance at 31 March 2025 £
Unrestricted funds				
General				
General fund	133,016	302,618	(363,257)	72,377
Designated				
Reserves	120,000	-	-	120,000
IT/Infrastructure	15,000	-	-	15,000
Business Support/Development	10,000	-	(875)	9,125
Community Microgrants	10,000	-	-	10,000
	155,000	-	(875)	154,125
Total funds	288,016	302,618	(364,132)	226,502

	Balance at 1 April 2023 £	Incoming resources £	Resources expended £	Transfers £	Balance at 31 March 2024 £
Unrestricted funds					
General					
General fund	327,305	328,074	(367,363)	(155,000)	133,016
Designated					
Reserves	-	-	-	120,000	120,000
IT/Infrastructure	-	-	-	15,000	15,000
Business Support/Development	-	-	-	10,000	10,000
Community Microgrants	-	-	-	10,000	10,000
	-	-	-	155,000	155,000
Total funds	327,305	328,074	(367,363)	-	288,016

The transfer from the ***** fund to the General fund represents the net book value of fixed assets, the use of which is not subject to any restriction.
The transfer from the ***** fund to the General fund reflects the release of any restrictions on the use of these funds.
The transfer from the General fund to the **** fund is to cover the deficit on this activity.
The transfer from the ***** fund to the General fund relates to activities which have ceased, and the release of any restrictions on the use of these funds.

20 Analysis of net assets between funds

	Unrestricted		
	General	Designated	2025 Total funds
	£	£	£
Tangible fixed assets	7,651	-	7,651
Current assets	94,801	154,125	248,926
Current liabilities	(30,075)	-	(30,075)
Total net assets	72,377	154,125	226,502

	Unrestricted		
	General	Designated	2024 Total funds
	£	£	£
Current assets	142,515	155,000	297,515
Current liabilities	(9,499)	-	(9,499)
Total net assets	133,016	155,000	288,016

Community Voices Matter Limited

England & Wales - Charity number 1159968

Accounts

Company registration number: 08407721

Charity registration number: 1159968

Healthwatch Nottingham and Nottinghamshire Limited

(A company limited by guarantee)

Annual Report and Financial Statements

for the Year Ended 31 March 2024

Community Accounting Plus
Units 1 & 2 North West
41 Talbot Street
Nottingham
NG1 5GL

Healthwatch Nottingham and Nottinghamshire Limited

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Healthwatch Nottingham and Nottinghamshire Limited

Reference and Administrative Details

Trustees	Sarah Collis, Chair Susan Tribe Deborah Wilson Karla Capstick David Brennan Obai Kurd Ali
Senior Management Team	Fiona Dawson, Interim Head of Operations Kinsi Clarke, Head of Community Engagement and Projects Sabrina Taylor Hall, Interim CEO
Charity Registration Number	1159968
Company Registration Number	08407721
Registered Office	Unit 1 Byron Business Centre Duke Street Hucknall Nottingham NG15 7HP
Independent Examiner	John O'Brien, employee of Community Accounting Plus Units 1 & 2 North West 41 Talbot Street Nottingham NG1 5GL

Healthwatch Nottingham and Nottinghamshire Limited

Trustees' Report

The trustees, who are directors for the purposes of company law, present the annual report together with the financial statements and auditors' report of the charitable company for the year ended 31 March 2024.

Trustees and officers

The trustees and officers serving during the year and since the year end were as follows:

Trustees:	Sarah Collis, Chair
	Susan Tribe
	Deborah Wilson
	Karla Capstick
	David Brennan
	Cath Cameron-Jones (resigned 21 May 2024)
	Obai Kurd Ali
	Sarah Hewitt (resigned 18 August 2023)

Structure, governance and management

Nature of governing document

The charity is a company limited by guarantee and registered charity. It is operated under the rules of its memorandum and articles of association dated 18 February 2013 and most recently amended 29 April 2019. It has no share capital and the liability of each member in the event of winding-up is limited to £1.

Recruitment and appointment of trustees

Open recruitment with interviews against a job description and person specification. All posts are advertised on our website and distributed through our extensive network.
Board members may also be co-opted at other times to fill any unplanned vacancies or gaps in skills amongst the membership.
New Board members will generally be formally appointed at the Company's AGM which takes place during the autumn each year. Each new Board member will be subject to a six month review with the Chair of the Board to review progress both from the perspective of the individual Board member and the Chair.

Objectives and activities

Objects and aims

The objects of the Charity are the advancement of health and the relief of those in need by reason of youth, age, ill-health, disability or financial hardship for the benefit of the entire population of the City of Nottingham and the County of Nottinghamshire and elsewhere by:
1. Making the views and experiences of members of the general public known to health and social care providers;
2. Enabling local people to have a voice in the development, delivery and equality of access to local health and social care services and facilities;
3. The promotion of high standards by health and social care providers;
4. Providing training and the development of skills for volunteers and the wider community in understanding, scrutinizing, reviewing and monitoring local health and social care services and facilities.

Healthwatch Nottingham and Nottinghamshire Limited

Trustees' Report

Summary of the main activities

• Promoting and supporting the involvement of local people in the commissioning, the provision and scrutiny of local health and social care services;
• Enabling local people to monitor the standard of provision of local health and social care services and whether and how local health and social care services could and ought to be improved;
• Obtaining the views of local people regarding their needs for, and experiences of, local health and social care services and importantly to make these views known and sharing these with CQC on request;
• Making reports and recommendations about how local health and social care services could or ought to be improved. These are directed to commissioners and providers of care services, and people responsible for managing and scrutinising local health and social care services and shared with Healthwatch England;
• Providing advice and information about access to local health and social care services so choices can be made about local health and social care services;
• Formulating views on the standard of provision and whether and how the local health and social care services could and ought to be improved; and sharing these views with Healthwatch England;
• Making recommendations to Healthwatch England to advise the Care Quality Commission to conduct special reviews or investigations (or, where the circumstances justify doing so, making such recommendations direct to the CQC); and to make recommendations to Healthwatch England to publish reports about particular issues;
• Providing Healthwatch with the intelligence and insight it needs to enable it to perform effectively.

Objectives, strategies and activities

Our role is split into three different areas:

Scrutiny
To hold local health and care commissioners and providers to account for listening to the public, as well as providing excellent care, signposting and total transparency.
An example of this is that we sit on the local authority Health and Wellbeing Boards and Health Scrutiny Boards as well as other NHS system strategic groups where we challenge when the voice of the citizen and patient is not being considered.

Making a difference
To collect & provide insight into patients & communities, making recommendations to improve services for the public, patients and service users. Holding commissioners and providers to account for delivering these recommendations.
An example of this is our reports surveying people's experiences of getting a GP appointment. We made recommendations to local commissioners and followed them up.

To work in partnership
Across local, regional and national networks of Healthwatch and the CQC to ensure big issues/opportunities are acted upon & best practice is shared, whilst ensuring that our independence is maintained.
An example of this is our report on people's experiences of NHS dentistry which we shared with Healthwatch England. Healthwatch England used our report amongst the reports of other local Healthwatch to bring evidence for the need to change to national policy makers, resulting in some positive actions.

In 2023/24 600 people shared their experiences of health and care with us and 498 people came to us for advice and information. This helped us to raise awareness of issues and improve care, such as mental health and the cost of living crisis. We published 3 reports about the improvements people would like to see in health and care services.

Trustees' Report

Public benefit

Enabling local people to have a voice in the development, delivery and equality of access to local health and social care services and facilities; the promotion of high standards by health and social care providers; providing training and the development of skills for volunteers and the wider community in understanding, scrutinizing, reviewing and monitoring local health and care services and facilities.

The trustees confirm that they have complied with the requirements of section 17 of the Charities Act 2011 to have due regard to the public benefit guidance published by the Charity Commission for England and Wales.

Financial review

Our financial position is stable. A deficit budget was agreed by the board which increased by £29k from the agreed amount. This was identified as a risk by the board.

Policy on reserves

Our Unrestricted Funds are divided between a) a designated fund which are primarily to provide future support to the organisation in ensuring the full operational costs are covered for a minimum of 3 months should all income sources cease b) Funds which may arise from year to year and which are applied to cover any unforeseen dips in income to ensure sustainability in the year and c) to invest in service development or infrastructure renewals such as IT updates and equipment.

The Healthwatch Nottingham and Nottinghamshire Board reviews its policy on reserves annually in conjunction with annual budget approval.

Healthwatch Nottingham and Nottinghamshire Limited

Trustees' Report

Statement of Responsibilities

The trustees (who are also the directors of Healthwatch Nottingham and Nottinghamshire Limited for the purposes of company law) are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland". The report and accounts have been prepared in accordance with the provisions in the Companies Act 2006 relating to small companies.

Company law requires the trustees to prepare financial statements for each financial year. Under company law the trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including its income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards, comprising FRS 102 have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

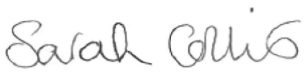
The trustees are responsible for keeping proper accounting records that can disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Small companies provision statement

This report has been prepared in accordance with the small companies regime under the Companies Act 2006.

The annual report was approved by the trustees of the charity on 27/09/2024 and signed on its behalf by:



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Sarah Collis
Trustee

Healthwatch Nottingham and Nottinghamshire Limited

Independent Examiner's Report to the trustees of Healthwatch Nottingham and Nottinghamshire Limited ('the Company')

Independent examiner's report to the trustees of Healthwatch Nottingham and Nottinghamshire Limited ('the Company')
I report to the charity trustees on my examination of the accounts of the company for the year ended 31 March 2024.

Responsibilities and basis of report

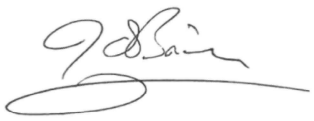
As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement
Since the Company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member and Fellow of the Association of Charity Independent Examiners, which is one of the listed bodies.
I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



.....
John O'Brien MSc, FAIA, FCCA, FCIE, employee of Community Accounting Plus
Fellow of the Association of Charity Independent Examiners

Units 1 & 2 North West
41 Talbot Street
Nottingham
NG1 5GL

Date: 04/10/2024

Healthwatch Nottingham and Nottinghamshire Limited

Statement of Financial Activities for the Year Ended 31 March 2024 (Including Income and Expenditure Account and Statement of Total Recognised Gains and Losses)

	Note	Unrestricted funds £	Total 2024 £	Total 2023 £
Income and Endowments from:				
Donations and legacies	2	430	430	2,857
Charitable activities	3	323,684	323,684	362,314
Investment income	4	3,960	3,960	1,709
Total income		328,074	328,074	366,880
Expenditure on:				
Charitable activities	6	(367,363)	(367,363)	(380,379)
Total expenditure		(367,363)	(367,363)	(380,379)
Net expenditure		(39,289)	(39,289)	(13,499)
Net movement in funds		(39,289)	(39,289)	(13,499)
Reconciliation of funds				
Total funds brought forward		327,305	327,305	340,804
Total funds carried forward	17	288,016	288,016	327,305

All of the charity's activities derive from continuing operations during the above two periods.

Healthwatch Nottingham and Nottinghamshire Limited

Statement of Financial Activities for the Year Ended 31 March 2024 (Including Income and Expenditure Account and Statement of Total Recognised Gains and Losses)

These are the figures for the previous accounting period and are included for comparative purposes

	Note	Unrestricted funds £	Total 2023 £
Income and Endowments from:			
Donations and legacies	2	2,857	2,857
Charitable activities	3	362,314	362,314
Investment income	4	1,709	1,709
Total income		366,880	366,880
Expenditure on:			
Charitable activities	6	(380,379)	(380,379)
Total expenditure		(380,379)	(380,379)
Net expenditure		(13,499)	(13,499)
Net movement in funds		(13,499)	(13,499)
Reconciliation of funds			
Total funds brought forward		340,804	340,804
Total funds carried forward	17	327,305	327,305

Healthwatch Nottingham and Nottinghamshire Limited

(Registration number: 08407721)
Balance Sheet as at 31 March 2024

	Note	2024 £	2023 £
Current assets			
Debtors	11	31,248	51,050
Cash at bank and in hand	12	266,267	284,297
		297,515	335,347
Creditors: Amounts falling due within one year	13	(9,499)	(8,042)
Net assets		288,016	327,305
Funds of the charity:			
Unrestricted income funds			
Unrestricted funds		288,016	327,305
Total funds	17	288,016	327,305

For the financial year ending 31 March 2024 the charity was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

Directors' responsibilities:

- The members have not required the charity to obtain an audit of its accounts for the year in question in accordance with section 476; and
- The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These financial statements have been prepared in accordance with the special provisions relating to companies subject to the small companies regime within Part 15 of the Companies Act 2006.

The financial statements on pages 7 to 18 were approved by the trustees, and authorised for issue on 27/09/2024 and signed on their behalf by:

Sarah Collis

.....

Sarah Collis
Trustee

1 Accounting policies

Summary of significant accounting policies and key accounting estimates
The principal accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

Statement of compliance
The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)) (issued in October 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Basis of preparation
Healthwatch Nottingham and Nottinghamshire Limited meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes.

Going concern
The financial statements have been prepared on a going concern basis.

The trustees assess whether the use of going concern is appropriate i.e. whether there are any material uncertainties related to events or conditions that may cast significant doubt on the ability of the charity to continue as a going concern. The trustees make this assessment in respect of a period of one year from the date of approval of the financial statements.

Exemption from preparing a cash flow statement
Under the exemption available to smaller charities the Board of Trustees has chosen not to include a Statement of Cash Flows within the financial statements.

Income and endowments
Voluntary income including donations, gifts, legacies and grants that provide core funding or are of a general nature is recognised when the charity has entitlement to the income, it is probable that the income will be received and the amount can be measured with sufficient reliability.

Grants receivable

Grants are recognised when the charity has an entitlement to the funds and any conditions linked to the grants have been met. Where performance conditions are attached to the grant and are yet to be met, the income is recognised as a liability and included on the balance sheet as deferred income to be released.

Expenditure
All expenditure is recognised once there is a legal or constructive obligation to that expenditure, it is probable settlement is required and the amount can be measured reliably. All costs are allocated to the applicable expenditure heading that aggregate similar costs to that category. Where costs cannot be directly attributed to particular headings they have been allocated on a basis consistent with the use of resources, with central staff costs allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use. Other support costs are allocated based on the spread of staff costs.

Charitable activities

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Taxation
The charity is considered to pass the tests set out in Paragraph 1 Schedule 6 of the Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes. Accordingly, the charity is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

Tangible fixed assets
Individual fixed assets costing £500 or more are initially recorded at cost, less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Depreciation and amortisation
Depreciation is provided on tangible fixed assets so as to write off the cost or valuation, less any estimated residual value, over their expected useful economic life as follows:

Asset class	Depreciation method and rate
Computer equipment	33.3% straight line
Fixtures & fittings	10% straight line

Trade debtors
Trade debtors are amounts due from customers for merchandise sold or services performed in the ordinary course of business.

Trade debtors are recognised initially at the transaction price. They are subsequently measured at amortised cost using the effective interest method, less provision for impairment. A provision for the impairment of trade debtors is established when there is objective evidence that the charity will not be able to collect all amounts due according to the original terms of the receivables.

Cash and cash equivalents
Cash and cash equivalents comprise cash on hand and call deposits, and other short-term highly liquid investments that are readily convertible to a known amount of cash and are subject to an insignificant risk of change in value.

Trade creditors
Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Accounts payable are classified as current liabilities if the charity does not have an unconditional right, at the end of the reporting period, to defer settlement of the creditor for at least twelve months after the reporting date. If there is an unconditional right to defer settlement for at least twelve months after the reporting date, they are presented as non-current liabilities.

Trade creditors are recognised initially at the transaction price and subsequently measured at amortised cost using the effective interest method.

Fund structure
Unrestricted income funds are general funds that are available for use at the trustees' discretion in furtherance of the objectives of the charity.

Pensions and other post retirement obligations
The charity operates a defined contribution pension scheme for the employees. The assets of the scheme are held separately from those of the charity. Pension costs charges in the Statement of Financial Activities represent the contributions payable by the charity during the year.

2 Income from donations and legacies

	Unrestricted funds General £	Total 2024 £	Total 2023 £
Grants, including capital grants;			
Grants from companies	430	430	2,857
	430	430	2,857

3 Income from charitable activities

	Unrestricted funds General £	Total 2024 £	Total 2023 £ (As restated)
Contracts	17,684	17,684	56,314
Government contracts	306,000	306,000	306,000
	323,684	323,684	362,314

4 Investment income

	Unrestricted funds General £	Total 2024 £	Total 2023 £
Interest receivable and similar income;			
Interest receivable on bank deposits	3,960	3,960	1,709

5 Grants & donations

	Unrestricted funds £	Total £
Sundry grants & donations	430	430
	430	430

6 Expenditure on charitable activities

	Unrestricted funds General £	Total 2024 £	Total 2023 £
Lease	10,030	10,030	10,030
Depreciation	-	-	61
Board expenses	751	751	660
Equipment, repairs & renewals	294	294	573
Events & activities	7,808	7,808	13,570
Legal & professional	11,130	11,130	11,837
IT software	9,782	9,782	10,691
Printing & stationery	1,000	1,000	1,827
Insurance	3,715	3,715	3,401
Staff support costs	5,330	5,330	4,486
Publications & subscriptions	-	-	656
Rates	445	445	416
Telephone & postage	1,422	1,422	1,112
Refreshments	113	113	351
Publicity & website	146	146	-
Volunteer expenses	293	293	492
Wages, NI & pensions	312,229	312,229	318,828
Utilities	2,070	2,070	1,045
Confidential waste	409	409	151
Bank charges	299	299	184
Sundry	60	60	8
Office supplies	37	37	-
	367,363	367,363	380,379

7 Staff costs

The aggregate payroll costs were as follows:

	2024 £	2023 £
Staff costs during the year were:		
Wages and salaries	279,750	287,860
Social security costs	18,554	18,950
Pension costs	13,925	12,018
	312,229	318,828

The monthly average number of persons (including senior management team) employed by the charity during the year was as follows:

	2024 No	2023 No
Average number of of employees during the year was	11	12

9 (2023 - 9) of the above employees participated in the Defined Contribution Pension Schemes.

Contributions to the employee pension schemes for the year totalled £13,925 (2023 - £12,018).

No employee received emoluments of more than £60,000 during the year.

The total employee benefits of the key management personnel of the charity were £103,064 (2023 - £135,253).

8 Trustees remuneration and expenses

During the year the charity made the following transactions with trustees:

Sarah Collis
Sarah Collis received remuneration of £12,401 (2023: £9,691) and £Nil (2023: £547) of travel expenses were reimbursed to Sarah Collis during the year.

No trustees have received any reimbursed expenses or any other benefits from the charity during the year.

9 Fees payable to independent examiner

During the period, the fees payable (excluding VAT) to the charity's independent examiner Community Accounting Plus are analysed as follows:

	2024 £	2023 £
Independent examination	1,570	1,495
Other financial services	2,088	2,462
	3,658	3,957

10 Taxation

No tax was charged in the year (2023 - £00).

11 Debtors

	2024 £	2023 £
Trade debtors	27,430	27,000
Prepayments	3,818	24,050
	31,248	51,050

12 Cash and cash equivalents

	2024 £	2023 £
Cash on hand	52	115
Cash at bank	266,215	284,182
	266,267	284,297

13 Creditors: amounts falling due within one year

	2024 £	2023 £
Trade creditors	167	217
Tax & Social security	5,350	4,271
Other creditors	3,982	3,554
	9,499	8,042

14 Obligations under leases and hire purchase contracts

Operating lease commitments

Total future minimum lease payments under non-cancellable operating leases are as follows:

	2024 £	2023 £
Land and buildings		
Within one year	1,688	1,683
Other		
Within one year	930	132
Between one and five years	3,255	-
	4,185	132

15 Charity status

The charity is a company limited by guarantee and consequently does not have share capital. Each of the trustees is liable to contribute an amount not exceeding £1 towards the assets of the charity in the event of liquidation.

16 Related party transactions

There were no related party transactions in the year.

17 Funds

	Balance at 1 April 2023 £	Incoming resources £	Resources expended £	Transfers £	Balance at 31 March 2024 £
Unrestricted funds					
General					
General fund	327,305	328,074	(367,363)	(155,000)	133,016
Designated					
Reserves	-	-	-	120,000	120,000
IT/Infrastructure	-	-	-	15,000	15,000
Business Support/Development	-	-	-	10,000	10,000
Community Microgrants	-	-	-	10,000	10,000
	-	-	-	155,000	155,000
Total funds	327,305	328,074	(367,363)	-	288,016

	Balance at 1 April 2022 £	Incoming resources £	Resources expended £	Balance at 31 March 2023 £
Unrestricted funds				
General				
General fund	340,804	366,880	(380,379)	327,305

18 Analysis of net assets between funds

	Unrestricted		
	General	Designated	2024 Total funds
	£	£	£
Current assets	142,515	155,000	297,515
Current liabilities	(9,499)	-	(9,499)
Total net assets	133,016	155,000	288,016

	Unrestricted	
	General	2023 Total funds
	£	£
Current assets	335,347	335,347
Current liabilities	(8,042)	(8,042)
Total net assets	327,305	327,305

Community Voices Matter Limited

England & Wales - Charity number 1159968

Accounts

Company registration number: 08407721

Charity registration number: 1159968

Healthwatch Nottingham and Nottinghamshire Limited

(A company limited by guarantee)

Annual Report and Financial Statements

for the Year Ended 31 March 2023

Community Accounting Plus
Units 1 & 2 North West
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Healthwatch Nottingham and Nottinghamshire Limited

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Reference and Administrative Details

Trustees	Sarah Collis, Chair
	Susan Tribe
	Deborah Wilson
	Karla Capstick
	David Brennan
	Cath Cameron-Jones
	Obai Kurd Ali
	Sarah Hewitt
Senior Management Team	Jane Laughton, Chief Executive
	Kinsi Clarke, Community Engagement and Projects Manager
	Sabrina Taylor Hall, Head of Operations
	Angie Dilley, PR and Comms Strategic Lead
Charity Registration Number	1159968
Company Registration Number	08407721
Registered Office	Unit 1 Byron Business Centre Duke Street Hucknall Nottingham NG15 7HP
Independent Examiner	John O'Brien, employee of Community Accounting Plus Units 1 & 2 North West 41 Talbot Street Nottingham NG1 5GL

Healthwatch Nottingham and Nottinghamshire Limited

Trustees' Report

The trustees, who are directors for the purposes of company law, present the annual report together with the financial statements of the charitable company for the year ended 31 March 2023.

Trustees and officers

The trustees and officers serving during the year and since the year end were as follows:

Trustees:	Sarah Collis, Chair
	Susan Tribe
	Ian Blair (resigned 12 October 2022)
	Deborah Wilson
	Karla Capstick
	David Brennan
	Cath Cameron-Jones
	Obai Kurd Ali (appointed 27 October 2022)
	Sarah Hewitt (appointed 27 October 2022)

Structure, governance and management

Nature of governing document

The charity is a company limited by guarantee and registered charity. It is operated under the rules of its memorandum and articles of association dated 18 February 2013 and most recently amended 29 April 2019. It has no share capital and the liability of each member in the event of winding-up is limited to £1.

Recruitment and appointment of trustees

Open recruitment with interviews against a job description and person specification. All posts are advertised on our website and distributed through our extensive network.
Board members may also be co-opted at other times to fill any unplanned vacancies or gaps in skills amongst the membership.
New Board members will generally be formally appointed at the Company's AGM which takes place during the autumn each year. Each new Board member will be subject to a six month review with the Chair of the Board to review progress both from the perspective of the individual Board member and the Chair.

A quorum at a meeting of the Trustees is one-third of the Trustees with a minimum of 2.

Objectives and activities

Objects and aims

The objects of the Charity are the advancement of health and the relief of those in need by reason of youth, age, ill-health, disability or financial hardship for the benefit of the entire population of the City of Nottingham and the County of Nottinghamshire and elsewhere by:
1. Making the views and experiences of members of the general public known to health and social care providers;
2. Enabling local people to have a voice in the development, delivery and equality of access to local health and social care services and facilities;
3. The promotion of high standards by health and social care providers;
4. Providing training and the development of skills for volunteers and the wider community in understanding, scrutinizing, reviewing and monitoring local health and social care services and facilities.

Healthwatch Nottingham and Nottinghamshire Limited

Trustees' Report

Summary of the main activities

• Promoting and supporting the involvement of local people in the commissioning, the provision and scrutiny of local health and social care services;
• Enabling local people to monitor the standard of provision of local health and social care services and whether and how local health and social care services could and ought to be improved;
• Obtaining the views of local people regarding their needs for, and experiences of, local health and social care services and importantly to make these views known and sharing these with CQC on request;
• Making reports and recommendations about how local health and social care services could or ought to be improved. These are directed to commissioners and providers of care services, and people responsible for managing and scrutinising local health and social care services and shared with Healthwatch England;
• Providing advice and information about access to local health and social care services so choices can be made about local health and social care services;
• Formulating views on the standard of provision and whether and how the local health and social care services could and ought to be improved; and sharing these views with Healthwatch England;
• Making recommendations to Healthwatch England to advise the Care Quality Commission to conduct special reviews or investigations (or, where the circumstances justify doing so, making such recommendations direct to the CQC); and to make recommendations to Healthwatch England to publish reports about particular issues;
• Providing Healthwatch with the intelligence and insight it needs to enable it to perform effectively.

Objectives, strategies and activities

Our role is split into three different areas:

Scrutiny
To hold local health and care commissioners and providers to account for listening to the public, as well as providing excellent care, signposting and total transparency.
An example of this is that we sit on the local authority Health and Wellbeing Boards and Health Scrutiny Boards as well as other NHS system strategic groups where we challenge when the voice of the citizen and patient is not being considered.

Making a difference
To collect & provide insight into patients & communities, making recommendations to improve services for the public, patients and service users. Holding commissioners and providers to account for delivering these recommendations.
An example of this is our reports surveying people's experiences of getting a GP appointment. We made recommendations to local commissioners and followed them up.

To work in partnership
Across local, regional and national networks of Healthwatch and the CQC to ensure big issues/opportunities are acted upon & best practice is shared, whilst ensuring that our independence is maintained.
An example of this is our report on people's experiences of NHS dentistry which we shared with Healthwatch England. Healthwatch England used our report amongst the reports of other local Healthwatch to bring evidence for the need to change to national policy makers, resulting in some positive actions.

In 2022/23 538 people shared their experiences of health and care with us and 1,922 people came to us for advice and information. This helped us to raise awareness of issues and improve care, such as mental health and the cost of living crisis. We published 9 reports about the improvements people would like to see in health and care services.

Healthwatch Nottingham and Nottinghamshire Limited

Trustees' Report

Public benefit

Enabling local people to have a voice in the development, delivery and equality of access to local health and social care services and facilities; the promotion of high standards by health and social care providers; providing training and the development of skills for volunteers and the wider community in understanding, scrutinizing, reviewing and monitoring local health and care services and facilities.

The trustees confirm that they have complied with the requirements of section 17 of the Charities Act 2011 to have due regard to the public benefit guidance published by the Charity Commission for England and Wales.

Financial review

Policy on reserves

We do not hold any Restricted Funds.
Our Unrestricted Funds are divided between a) Funds which are primarily to provide future support to the organisation in ensuring the full operational costs are covered for a minimum of 3 months should all income sources cease b) Funds which may arise from year to year and which are applied to cover any unforeseen dips in income to ensure sustainability in the year and also to invest in service development.
The Healthwatch Nottingham and Nottinghamshire Board reviews its policy on reserves annually in conjunction with annual budget approval.

Statement of Responsibilities

The trustees (who are also the directors of Healthwatch Nottingham and Nottinghamshire Limited for the purposes of company law) are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland". The report and accounts have been prepared in accordance with the provisions in the Companies Act 2006 relating to small companies.

Company law requires the trustees to prepare financial statements for each financial year. Under company law the trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including its income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards, comprising FRS 102 have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records that can disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Healthwatch Nottingham and Nottinghamshire Limited

Trustees' Report

Small companies provision statement
This report has been prepared in accordance with the small companies regime under the Companies Act 2006.

The annual report was approved by the trustees of the charity on 28.09.23 and signed on its behalf by:

.....
Sarah Collis
Trustee

Healthwatch Nottingham and Nottinghamshire Limited

Independent Examiner's Report to the trustees of Healthwatch Nottingham and Nottinghamshire Limited ('the Company')

Independent examiner's report to the trustees of Healthwatch Nottingham and Nottinghamshire Limited ('the Company')
I report to the charity trustees on my examination of the accounts of the company for the year ended 31 March 2023.

Responsibilities and basis of report

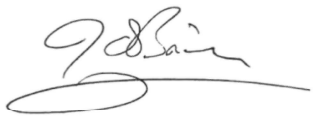
As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement
Since the Company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member and Fellow of the Association of Charity Independent Examiners, which is one of the listed bodies.
I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



.....
John O'Brien MSc, FAIA, FCCA, FCIE, employee of Community Accounting Plus
Fellow of the Association of Charity Independent Examiners

Units 1 & 2 North West
41 Talbot Street
Nottingham
NG1 5GL

Date:03/10/2023.....

Healthwatch Nottingham and Nottinghamshire Limited

Statement of Financial Activities for the Year Ended 31 March 2023 (Including Income and Expenditure Account and Statement of Total Recognised Gains and Losses)

	Note	Unrestricted funds £	Total 2023 £	Total 2022 £
Income and Endowments from:				
Donations and legacies	2	308,857	308,857	351,162
Charitable activities	3	56,314	56,314	41,865
Investment income	4	1,709	1,709	46
Total income		366,880	366,880	393,073
Expenditure on:				
Charitable activities	6	(380,379)	(380,379)	(367,702)
Total expenditure		(380,379)	(380,379)	(367,702)
Net (expenditure)/income		(13,499)	(13,499)	25,371
Net movement in funds		(13,499)	(13,499)	25,371
Reconciliation of funds				
Total funds brought forward		340,804	340,804	315,433
Total funds carried forward		327,305	327,305	340,804

All of the charity's activities derive from continuing operations during the above two periods.

Healthwatch Nottingham and Nottinghamshire Limited

Statement of Financial Activities for the Year Ended 31 March 2023 (Including Income and Expenditure Account and Statement of Total Recognised Gains and Losses)

These are the figures for the previous accounting period and are included for comparative purposes

	Note	Unrestricted funds £	Total 2022 £
Income and Endowments from:			
Donations and legacies	2	351,162	351,162
Charitable activities	3	41,865	41,865
Investment income	4	46	46
Total income		393,073	393,073
Expenditure on:			
Charitable activities	6	(367,702)	(367,702)
Total expenditure		(367,702)	(367,702)
Net income		25,371	25,371
Net movement in funds		25,371	25,371
Reconciliation of funds			
Total funds brought forward		315,433	315,433
Total funds carried forward		340,804	340,804

The notes on pages 10 to 17 form an integral part of these financial statements.

Healthwatch Nottingham and Nottinghamshire Limited

(Registration number: 08407721)
Balance Sheet as at 31 March 2023

	Note	2023 £	2022 £
Fixed assets			
Tangible assets	11	-	61
Current assets			
Debtors	12	51,050	23,056
Cash at bank and in hand	13	284,297	338,419
		335,347	361,475
Creditors: Amounts falling due within one year	14	(8,042)	(20,732)
Net current assets		327,305	340,743
Net assets		327,305	340,804
Funds of the charity:			
Unrestricted income funds			
Unrestricted funds		327,305	340,804
Total funds		327,305	340,804

For the financial year ending 31 March 2023 the charity was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

Directors' responsibilities:

- The members have not required the charity to obtain an audit of its accounts for the year in question in accordance with section 476; and
- The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These financial statements have been prepared in accordance with the special provisions relating to companies subject to the small companies regime within Part 15 of the Companies Act 2006.

The financial statements on pages 7 to 17 were approved by the trustees, and authorised for issue on 28.09.23 and signed on their behalf by:

Sarah Collis

.....
Sarah Collis
Trustee

Type text here

1 Accounting policies

Summary of significant accounting policies and key accounting estimates
The principal accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

Statement of compliance
The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)) (issued in October 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Basis of preparation
Healthwatch Nottingham and Nottinghamshire Limited meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes.

Going concern
The financial statements have been prepared on a going concern basis.

The trustees assess whether the use of going concern is appropriate i.e. whether there are any material uncertainties related to events or conditions that may cast significant doubt on the ability of the charity to continue as a going concern. The trustees make this assessment in respect of a period of one year from the date of approval of the financial statements.

Exemption from preparing a cash flow statement
The charity opted to early adopt Bulletin 1 published on 2 February 2016 and have therefore not included a cash flow statement in these financial statements.

Income and endowments
Voluntary income including donations, gifts, legacies and grants that provide core funding or are of a general nature is recognised when the charity has entitlement to the income, it is probable that the income will be received and the amount can be measured with sufficient reliability.

Grants receivable

Grants are recognised when the charity has an entitlement to the funds and any conditions linked to the grants have been met. Where performance conditions are attached to the grant and are yet to be met, the income is recognised as a liability and included on the balance sheet as deferred income to be released.

Deferred income

Deferred income represents amounts received for future periods and is released to incoming resources in the period for which, it has been received. Such income is only deferred when:

- The donor specifies that the grant or donation must only be used in future accounting periods; or
- The donor has imposed conditions which must be met before the charity has unconditional entitlement.

Expenditure
All expenditure is recognised once there is a legal or constructive obligation to that expenditure, it is probable settlement is required and the amount can be measured reliably. All costs are allocated to the applicable expenditure heading that aggregate similar costs to that category. Where costs cannot be directly attributed to particular headings they have been allocated on a basis consistent with the use of resources, with central staff costs allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use. Other support costs are allocated based on the spread of staff costs.

Charitable activities

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Taxation
The charity is considered to pass the tests set out in Paragraph 1 Schedule 6 of the Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes. Accordingly, the charity is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

Tangible fixed assets
Individual fixed assets costing £500 or more are initially recorded at cost, less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Depreciation and amortisation
Depreciation is provided on tangible fixed assets so as to write off the cost or valuation, less any estimated residual value, over their expected useful economic life as follows:

Asset class	Depreciation method and rate
Computer equipment	33.3% straight line
Fixtures & fittings	10% straight line

Trade debtors
Trade debtors are amounts due from customers for merchandise sold or services performed in the ordinary course of business.

Trade debtors are recognised initially at the transaction price. They are subsequently measured at amortised cost using the effective interest method, less provision for impairment. A provision for the impairment of trade debtors is established when there is objective evidence that the charity will not be able to collect all amounts due according to the original terms of the receivables.

Cash and cash equivalents
Cash and cash equivalents comprise cash on hand and call deposits, and other short-term highly liquid investments that are readily convertible to a known amount of cash and are subject to an insignificant risk of change in value.

Trade creditors
Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Accounts payable are classified as current liabilities if the charity does not have an unconditional right, at the end of the reporting period, to defer settlement of the creditor for at least twelve months after the reporting date. If there is an unconditional right to defer settlement for at least twelve months after the reporting date, they are presented as non-current liabilities.

Trade creditors are recognised initially at the transaction price and subsequently measured at amortised cost using the effective interest method.

Fund structure
Unrestricted income funds are general funds that are available for use at the trustees' discretion in furtherance of the objectives of the charity.

Pensions and other post retirement obligations
The charity operates a defined contribution pension scheme for the employees. The assets of the scheme are held separately from those of the charity. Pension costs charges in the Statement of Financial Activities represent the contributions payable by the charity during the year.

2 Income from donations and legacies

	Unrestricted funds General £	Total 2023 £	Total 2022 £
Grants, including capital grants;			
Government grants	306,000	306,000	306,000
Grants from companies	2,857	2,857	45,162
	308,857	308,857	351,162

3 Income from charitable activities

	Unrestricted funds General £	Total 2023 £	Total 2022 £
Contracts	56,314	56,314	41,865

4 Investment income

	Unrestricted funds General £	Total 2023 £	Total 2022 £
Interest receivable and similar income;			
Interest receivable on bank deposits	1,709	1,709	46

5 Grants & donations

	Unrestricted funds £	Restricted funds £	Total £
Nottinghamshire County Council	198,000	-	198,000
Nottingham City Council	108,000	-	108,000
Healthwatch Central Bedfordshire	2,857	-	2,857
	308,857	-	308,857

6 Expenditure on charitable activities

	Unrestricted funds General £	Total 2023 £	Total 2022 £
Board expenses	660	660	230
Depreciation	61	61	4,469
Events & activities	13,570	13,570	2,891
Equipment, repairs & renewals	573	573	893
IT software	10,691	10,691	7,977
Lease	10,030	10,030	-
Legal & professional	11,837	11,837	26,822
Insurance	3,401	3,401	3,103
Printing & stationery	1,827	1,827	774
Publications & subscriptions	656	656	-
Rates	416	416	395
Recruitment	-	-	8,208
Refreshments	351	351	323
Rent & room hire	-	-	10,725
Staff support costs	4,486	4,486	-
Telephone & postage	1,112	1,112	3,458
Training	-	-	1,221
Utilities	1,045	1,045	1,035
Volunteer expenses	492	492	92
Wages, NI & pensions	318,828	318,828	294,724
DBS Checks	-	-	96
Confidential waste	151	151	-
Bank charges	184	184	172
Sundry	8	8	94
	380,379	380,379	367,702

7 Staff costs

The aggregate payroll costs were as follows:

	2023 £	2022 £
Staff costs during the year were:		
Wages and salaries	287,860	266,851
Social security costs	18,950	17,554
Pension costs	12,018	10,319
	318,828	294,724

The monthly average number of persons (including senior management team) employed by the charity during the year was as follows:

	2023 No	2022 No
Average number of of employees during the year was	12	14

9 (2022 - 8) of the above employees participated in the Defined Contribution Pension Schemes.

Contributions to the employee pension schemes for the year totalled £12,018 (2022 - £10,319).

No employee received emoluments of more than £60,000 during the year.

The total employee benefits of the key management personnel of the charity were £135,253 (2022 - £111,529).

8 Trustees remuneration and expenses

During the year the charity made the following transactions with trustees:

Sarah Collis
Sarah Collis received remuneration of £9,691 (2022: £8,000) and £547 (2022: £230) of travel expenses were reimbursed to Sarah Collis during the year.

No trustees have received any other benefits from the charity during the year.

9 Fees payable to independent examiner

During the period, the fees payable (excluding VAT) to the charity's independent examiner Community Accounting Plus are analysed as follows:

	2023 £	2022 £
Independent examination	1,495	1,495
Other financial services	2,462	1,866
	3,957	3,361

10 Taxation

No tax was charged in the year (2022 - £00).

11 Tangible fixed assets

	Computer equipment £	Fixtures & fittings £	Total £
Cost			
At 1 April 2022	13,222	618	13,840
At 31 March 2023	13,222	618	13,840
Depreciation			
At 1 April 2022	13,222	557	13,779
Charge for the year	-	61	61
At 31 March 2023	13,222	618	13,840
Net book value			
At 31 March 2023	-	-	-
At 31 March 2022	-	61	61

12 Debtors

	2023 £	2022 £
Trade debtors	27,000	14,537
Prepayments	24,050	8,519
	51,050	23,056

13 Cash and cash equivalents

	2023 £	2022 £
Cash on hand	115	99
Cash at bank	284,182	338,320
	284,297	338,419

14 Creditors: amounts falling due within one year

	2023 £	2022 £
Trade creditors	217	230
Tax & Social security	4,271	5,616
Other creditors	3,554	3,318
Deferred income	-	11,568
	8,042	20,732

15 Obligations under leases and hire purchase contracts

Operating lease commitments

Total future minimum lease payments under non-cancellable operating leases are as follows:

	2023 £	2022 £
Land and buildings		
Within one year	1,683	6,750
Between one and five years	-	1,683
	1,683	8,433
Other		
Within one year	132	789
Between one and five years	-	132
	132	921

16 Charity status

The charity is a company limited by guarantee and consequently does not have share capital. Each of the trustees is liable to contribute an amount not exceeding £1 towards the assets of the charity in the event of liquidation.

17 Related party transactions

There were no related party transactions in the year.

Community Voices Matter Limited

England & Wales - Charity number 1159968

Accounts

Company registration number: 08407721

Charity registration number: 1159968

Healthwatch Nottingham and Nottinghamshire Limited

(A company limited by guarantee)

Annual Report and Financial Statements

for the Year Ended 31 March 2022

Community Accounting Plus
Units 1 & 2 North West
41 Talbot Street
Nottingham
NG1 5GL

Healthwatch Nottingham and Nottinghamshire Limited

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Healthwatch Nottingham and Nottinghamshire Limited

Reference and Administrative Details

Trustees	Sarah Collis, Chair
	Susan Tribe
	Ian Blair
	Deborah Wilson
	Karla Capstick
	David Brennan
	Cath Cameron-Jones
Senior Management Team	Jane Laughton, Chief Executive
	Hester Kapur, Programme and Insight Manager
	Kinsi Clarke, Partnerships Manager
Charity Registration Number	1159968
Company Registration Number	08407721
Registered Office	Unit 1 & 12 Byron Business Centre Duke Street Hucknall Nottingham NG157HP
Independent Examiner	John O'Brien, employee of Community Accounting Plus Units 1 & 2 North West 41 Talbot Street Nottingham NG1 5GL

Healthwatch Nottingham and Nottinghamshire Limited

Trustees' Report

The trustees, who are directors for the purposes of company law, present the annual report together with the financial statements of the charitable company for the year ended 31 March 2022.

Trustees and officers

The trustees and officers serving during the year and since the year end were as follows:

Trustees:	Sarah Collis, Chair
	Susan Tribe
	Ian Blair
	David Brennan (from 27/01/2022)
	Karla Capstick (from 27/01/2022)
	Deborah Wilson (from 27/01/2022)
	Cath Cameron-Jones (from 24/03/2022)
	Dr Ajanta Biswas (until 02/12/2021)
	Matthew Goodwin-Freeman (until 02/12/2021)
	Claire Gollin (until 02/12/2021)
	Philip Thomas (until 24/03/2022)

Structure, governance and management

Nature of governing document

The charity is a company limited by guarantee and registered charity. It is operated under the rules of its memorandum and articles of association dated 18 February 2013 and most recently amended 29 April 2019. It has no share capital and the liability of each member in the event of winding-up is limited to £1.

Recruitment and appointment of trustees

Open recruitment with interviews against a job description and person specification. All posts are advertised on our website and distributed through our extensive network. If required, posts are also advertised in the Nottingham Post.
Board members may also be co-opted at other times to fill any unplanned vacancies or gaps in skills amongst the membership.
New Board members will generally be formally appointed at the Company's AGM which takes place during the autumn each year. Each new Board member will be subject to a six month review with the Chair of the Board to review progress both from the perspective of the individual Board member and the Chair.

A quorum at a meeting of the Trustees is one-third of the Trustees with a minimum of 2.

Healthwatch Nottingham and Nottinghamshire Limited

Trustees' Report

Objectives and activities

Objects and aims

The objects of the Charity are the advancement of health and the relief of those in need by reason of youth, age, ill-health, disability or financial hardship for the benefit of the entire population of the City of Nottingham and the County of Nottinghamshire and elsewhere by:
1. making the views and experiences of members of the general public known to health and social care providers;
2. enabling local people to have a voice in the development, delivery and equality of access to local health and social care services and facilities;
3. the promotion of high standards by health and social care providers;
4. providing training and the development of skills for volunteers and the wider community in understanding, scrutinizing, reviewing and monitoring local health and social care services and facilities.

Summary of the main activities

• Promoting and supporting the involvement of local people in the commissioning, the provision and scrutiny of local health and social care services;
• Enabling local people to monitor the standard of provision of local health and social care services and whether and how local health and social care services could and ought to be improved;
• Obtaining the views of local people regarding their needs for, and experiences of, local health and social care services and importantly to make these views known and sharing these with CQC on request;
• Making reports and recommendations about how local health and social care services could or ought to be improved. These are directed to commissioners and providers of care services, and people responsible for managing and scrutinising local health and social care services and shared with Healthwatch England;
• Providing advice and information about access to local health and social care services so choices can be made about local health and social care services;
• Formulating views on the standard of provision and whether and how the local health and social care services could and ought to be improved; and sharing these views with Healthwatch England;
• Making recommendations to Healthwatch England to advise the Care Quality Commission to conduct special reviews or investigations (or, where the circumstances justify doing so, making such recommendations direct to the CQC); and to make recommendations to Healthwatch England to publish reports about particular issues;
• Providing Healthwatch with the intelligence and insight it needs to enable it to perform effectively.

Healthwatch Nottingham and Nottinghamshire Limited

Trustees' Report

Objectives, strategies and activities

Our role is split into three different areas:

Scrutiny
To hold local health and care commissioners and providers to account for listening to the public, as well as providing excellent care, signposting and total transparency.
An example of this was our position statement in which we set out our concerns about maternity services at Nottingham hospitals. We also met with the Interim Chief Nurse and Director of Midwifery to raise our concerns.

Making a difference
To collect & provide insight into patients & communities, making recommendations to improve services for the public, patients and service users. Holding commissioners and providers to account for delivering these recommendations.
An example of this is our report looking into the experiences of those with Long COVID symptoms. Our report findings were shared with local health and social care service providers and commissioners.

To work in partnership
Across local, regional and national networks of Healthwatch and the CQC to ensure big issues/opportunities are acted upon & best practice is shared, whilst ensuring that our independence is maintained.
An example of this is our work with local commissioners where we scrutinised and give appropriate feedback on behalf of patients to ensure that risks were flagged up and mitigated against, as part of the Equality Impact Assessment (EqIA).
We also supported the COVID-19 vaccination programme by talking to different communities to understand their views and concerns towards the vaccine.

Public benefit

Enabling local people to have a voice in the development, delivery and equality of access to local health and social care services and facilities; the promotion of high standards by health and social care providers; providing training and the development of skills for volunteers and the wider community in understanding, scrutinizing, reviewing and monitoring local health and care services and facilities.

The trustees confirm that they have complied with the requirements of section 17 of the Charities Act 2011 to have due regard to the public benefit guidance published by the Charity Commission for England and Wales.

Financial review

Policy on reserves

We do not hold any Restricted Funds.
Our Unrestricted Funds are divided between a) Funds which are primarily to provide future support to the organisation in ensuring the full operational costs are covered for a minimum of 3 months should all income sources cease b) Funds which may arise from year to year and which are applied to cover any unforeseen dips in income to ensure sustainability in the year and also to invest in service development.
The Healthwatch Nottingham and Nottinghamshire Board reviews its policy on reserves annually in conjunction with annual budget approval.

Healthwatch Nottingham and Nottinghamshire Limited

Trustees' Report

Statement of Trustees' Responsibilities

The trustees (who are also the directors of Healthwatch Nottingham and Nottinghamshire Limited for the purposes of company law) are responsible for preparing the trustees' report and the financial statements in accordance with the United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) and applicable law and regulations. The report and accounts have been prepared in accordance with the provisions in the Companies Act 2006 relating to small companies.

Company law requires the trustees to prepare financial statements for each financial year. Under company law the trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charitable company's transactions and disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Small companies provision statement

This report has been prepared in accordance with the small companies regime under the Companies Act 2006.

The annual report was approved by the trustees of the charity on 27.09.2022 and signed on its behalf by:

Sarah Collis

.....
Sarah Collis
Trustee

Healthwatch Nottingham and Nottinghamshire Limited

Independent Examiner's Report to the trustees of Healthwatch Nottingham and Nottinghamshire Limited

Independent examiner's report to the trustees of Healthwatch Nottingham and Nottinghamshire Limited ('the Company')
I report to the charity trustees on my examination of the accounts of the company for the year ended 31 March 2022.

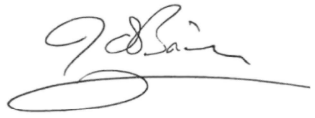
Responsibilities and basis of report
As the charity's trustees of the company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent examiner's statement
Since the Company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member and Fellow of the Association of Charity Independent Examiners, which is one of the listed bodies.
I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



.....
John O'Brien MSc, FCCA, FCIE, employee of Community Accounting Plus
Fellow of the Association of Charity Independent Examiners

Units 1 & 2 North West
41 Talbot Street
Nottingham
NG1 5GL

Date: 27/09/2022

Healthwatch Nottingham and Nottinghamshire Limited

Statement of Financial Activities for the Year Ended 31 March 2022 (Including Income and Expenditure Account and Statement of Total Recognised Gains and Losses)

	Note	Unrestricted funds £	Total 2022 £	Total 2021 £
Income and Endowments from:				
Donations and legacies	2	351,162	351,162	311,751
Charitable activities	3	41,865	41,865	51,423
Investment income	4	46	46	1
Total income		393,073	393,073	363,175
Expenditure on:				
Charitable activities	6	(367,702)	(367,702)	(306,476)
Total expenditure		(367,702)	(367,702)	(306,476)
Net income		25,371	25,371	56,699
Net movement in funds		25,371	25,371	56,699
Reconciliation of funds				
Total funds brought forward		315,433	315,433	258,734
Total funds carried forward	18	340,804	340,804	315,433

All of the charity's activities derive from continuing operations during the above two periods.

Healthwatch Nottingham and Nottinghamshire Limited

Statement of Financial Activities for the Year Ended 31 March 2022 (Including Income and Expenditure Account and Statement of Total Recognised Gains and Losses)

These are the figures for the previous accounting period and are included for comparative purposes

	Note	Unrestricted funds £	Restricted funds £	Total 2021 £
Income and Endowments from:				
Donations and legacies	2	309,751	2,000	311,751
Charitable activities	3	51,423	-	51,423
Investment income	4	1	-	1
Total income		361,175	2,000	363,175
Expenditure on:				
Charitable activities	6	(304,476)	(2,000)	(306,476)
Total expenditure		(304,476)	(2,000)	(306,476)
Net income		56,699	-	56,699
Net movement in funds		56,699	-	56,699
Reconciliation of funds				
Total funds brought forward		258,734	-	258,734
Total funds carried forward	18	315,433	-	315,433

Healthwatch Nottingham and Nottinghamshire Limited

(Registration number: 08407721)
Balance Sheet as at 31 March 2022

	Note	2022 £	2021 £
Fixed assets			
Tangible assets	11	61	4,530
Current assets			
Debtors	12	23,056	55,758
Cash at bank and in hand	13	338,419	339,498
		361,475	395,256
Creditors: Amounts falling due within one year	14	(20,732)	(84,353)
Net current assets		340,743	310,903
Net assets		340,804	315,433
Funds of the charity:			
Unrestricted income funds			
Unrestricted funds		340,804	315,433
Total funds	18	340,804	315,433

For the financial year ending 31 March 2022 the charity was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

Directors' responsibilities:

- The members have not required the charity to obtain an audit of its accounts for the year in question in accordance with section 476; and
- The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These financial statements have been prepared in accordance with the special provisions relating to companies subject to the small companies regime within Part 15 of the Companies Act 2006.

The financial statements on pages 7 to 18 were approved by the trustees, and authorised for issue on 27.09.2022 and signed on their behalf by:

Sarah Collis

.....

Sarah Collis
Trustee

1 Accounting policies

Summary of significant accounting policies and key accounting estimates
The principal accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

Statement of compliance
The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)) (issued in October 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Basis of preparation
Healthwatch Nottingham and Nottinghamshire Limited meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes.

Going concern
The financial statements have been prepared on a going concern basis.

The trustees assess whether the use of going concern is appropriate i.e. whether there are any material uncertainties related to events or conditions that may cast significant doubt on the ability of the charity to continue as a going concern. The trustees make this assessment in respect of a period of one year from the date of approval of the financial statements.

Exemption from preparing a cash flow statement
The charity opted to adopt Bulletin 1 published on 2 February 2016 and have therefore not included a cash flow statement in these financial statements.

Income and endowments
Voluntary income including donations, gifts, legacies and grants that provide core funding or are of a general nature is recognised when the charity has entitlement to the income, it is probable that the income will be received and the amount can be measured with sufficient reliability.

Grants receivable

Grants are recognised when the charity has an entitlement to the funds and any conditions linked to the grants have been met. Where performance conditions are attached to the grant and are yet to be met, the income is recognised as a liability and included on the balance sheet as deferred income to be released.

Deferred income

Deferred income represents amounts received for future periods and is released to incoming resources in the period for which, it has been received. Such income is only deferred when:

- The donor specifies that the grant or donation must only be used in future accounting periods; or
- The donor has imposed conditions which must be met before the charity has unconditional entitlement.

Expenditure
All expenditure is recognised once there is a legal or constructive obligation to that expenditure, it is probable settlement is required and the amount can be measured reliably. All costs are allocated to the applicable expenditure heading that aggregate similar costs to that category. Where costs cannot be directly attributed to particular headings they have been allocated on a basis consistent with the use of resources, with central staff costs allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use. Other support costs are allocated based on the spread of staff costs.

Charitable activities

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Taxation
The charity is considered to pass the tests set out in Paragraph 1 Schedule 6 of the Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes. Accordingly, the charity is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

Tangible fixed assets
Individual fixed assets costing £500 or more are initially recorded at cost, less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Depreciation and amortisation
Depreciation is provided on tangible fixed assets so as to write off the cost or valuation, less any estimated residual value, over their expected useful economic life as follows:

Asset class	Depreciation method and rate
Computer equipment	33.3% straight line
Fixtures & fittings	10% straight line

Trade debtors
Trade debtors are amounts due from customers for merchandise sold or services performed in the ordinary course of business.

Trade debtors are recognised initially at the transaction price. They are subsequently measured at amortised cost using the effective interest method, less provision for impairment. A provision for the impairment of trade debtors is established when there is objective evidence that the charity will not be able to collect all amounts due according to the original terms of the receivables.

Cash and cash equivalents
Cash and cash equivalents comprise cash on hand and call deposits, and other short-term highly liquid investments that are readily convertible to a known amount of cash and are subject to an insignificant risk of change in value.

Trade creditors
Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Accounts payable are classified as current liabilities if the charity does not have an unconditional right, at the end of the reporting period, to defer settlement of the creditor for at least twelve months after the reporting date. If there is an unconditional right to defer settlement for at least twelve months after the reporting date, they are presented as non-current liabilities.

Trade creditors are recognised initially at the transaction price and subsequently measured at amortised cost using the effective interest method.

Fund structure
Unrestricted income funds are general funds that are available for use at the trustees' discretion in furtherance of the objectives of the charity.

Pensions and other post retirement obligations
The charity operates a defined contribution pension scheme for the employees. The assets of the scheme are held separately from those of the charity. Pension costs charges in the Statement of Financial Activities represent the contributions payable by the charity during the year.

2 Income from donations and legacies

	Unrestricted funds General £	Total 2022 £	Total 2021 £
Grants, including capital grants;			
Government grants	306,000	306,000	309,751
Grants from other charities	-	-	2,000
Grants from companies	45,162	45,162	-
	351,162	351,162	311,751

3 Income from charitable activities

	Unrestricted funds General £	Total 2022 £	Total 2021 £
Contracts	41,865	41,865	51,423

4 Investment income

	Unrestricted funds General £	Total 2022 £	Total 2021 £
Interest receivable and similar income;			
Interest receivable on bank deposits	46	46	1

5 Grants & donations

	Unrestricted funds £	Restricted funds £	Total £
Nottinghamshire County Council	198,000	-	198,000
Nottingham City Council	108,000	-	108,000
Bassetlaw CCG Engagement	25,000	-	25,000
Connected Notts	20,000	-	20,000
RoundWorks IT Ltd	162	-	162
	351,162	-	351,162

6 Expenditure on charitable activities

	Unrestricted funds General £	Total 2022 £	Total 2021 £
Board expenses	230	230	37
Depreciation	4,469	4,469	4,469
Events & activities	2,891	2,891	1,177
Equipment, repairs & renewals	893	893	113
IT software	7,977	7,977	6,631
Legal & professional	26,822	26,822	12,026
Insurance	3,103	3,103	3,286
Printing & stationery	774	774	962
Recruitment	8,208	8,208	379
Publications & subscriptions	-	-	495
Refreshments	323	323	29
Rates	395	395	-
Rent & room hire	10,725	10,725	17,982
Telephone & postage	3,458	3,458	4,635
Travel & subsistence	-	-	197
Training	1,221	1,221	1,493
Utilities	1,035	1,035	913
Wages, NI & pensions	294,724	294,724	250,875
Volunteer expenses	92	92	528
DBS Checks	96	96	-
Bank charges	172	172	163
Confidential waste	-	-	67
Sundry	94	94	19
	367,702	367,702	306,476

7 Staff costs

The aggregate payroll costs were as follows:

	2022 £	2021 £
Staff costs during the year were:		
Wages and salaries	266,851	221,642
Social security costs	17,554	19,188
Pension costs	10,319	10,045
	294,724	250,875

The monthly average number of persons (including senior management team) employed by the charity during the year was as follows:

	2022 No	2021 No
Average number of of employees during the year was	14	13

8 (2021 - 8) of the above employees participated in the Defined Contribution Pension Schemes.

Contributions to the employee pension schemes for the year totalled £10,319 (2021 - £10,045).

No employee received emoluments of more than £60,000 during the year.

The total employee benefits of the key management personnel of the charity were £111,529 (2021 - £105,051).

8 Trustees remuneration and expenses

During the year the charity made the following transactions with trustees:

Sarah Collis
Sarah Collis received remuneration of £8,000 (2021: £8,000) and £230 (2021: £37) of travel expenses were reimbursed to Sarah Collis during the year.

No trustees have received any other benefits from the charity during the year.

9 Fees payable to independent examiner

During the period, the fees payable (excluding VAT) to the charity's independent examiner Community Accounting Plus are analysed as follows:

	2022 £	2021 £
Independent examination	1,495	1,450
Other financial services	1,866	1,801
	3,361	3,251

10 Taxation

No tax was charged in the year (2021 - £00).

11 Tangible fixed assets

	Computer equipment £	Fixtures & fittings £	Total £
Cost			
At 1 April 2021	13,222	618	13,840
At 31 March 2022	13,222	618	13,840
Depreciation			
At 1 April 2021	8,815	495	9,310
Charge for the year	4,407	62	4,469
At 31 March 2022	13,222	557	13,779
Net book value			
At 31 March 2022	-	61	61
At 31 March 2021	4,407	123	4,530

12 Debtors

	2022 £	2021 £
Trade debtors	14,537	52,757
Prepayments	8,519	3,001
	23,056	55,758

13 Cash and cash equivalents

	2022 £	2021 £
Cash on hand	99	143
Cash at bank	338,320	339,355
	338,419	339,498

14 Creditors: amounts falling due within one year

	2022 £	2021 £
Trade creditors	230	8,208
Tax & Social security	5,616	-
Other creditors	3,318	4,145
Deferred income	11,568	72,000
	20,732	84,353

15 Obligations under leases and hire purchase contracts

Operating lease commitments

Total future minimum lease payments under non-cancellable operating leases are as follows:

	2022 £	2021 £
Land and buildings		
Within one year	6,750	6,750
Between one and five years	1,683	6,750
	8,433	13,500
Other		
Within one year	789	1,599
Between one and five years	132	921
	921	2,520

16 Charity status

The charity is a company limited by guarantee and consequently does not have share capital. Each of the trustees is liable to contribute an amount not exceeding £1 towards the assets of the charity in the event of liquidation.

17 Related party transactions

There were no related party transactions in the year.

18 Funds

	Balance at 1 April 2021 £	Incoming resources £	Resources expended £	Balance at 31 March 2022 £
Unrestricted funds				
General				
General fund	315,433	393,073	(367,702)	340,804

	Balance at 1 April 2020 £	Incoming resources £	Resources expended £	Balance at 31 March 2021 £
Unrestricted funds				
General				
General fund	258,734	361,175	(304,476)	315,433
Restricted				
Hospital Discharge Project	-	2,000	(2,000)	-
Total funds	258,734	363,175	(306,476)	315,433

The specific purposes for which the funds are to be applied are as follows:

The Hospital Discharge Project was to collect experiences from health and social care staff on how COVID-19 had impacted on the hospital to social care discharge process.

19 Analysis of net assets between funds

	Unrestricted General £	2022 Total funds £
Tangible fixed assets	61	61
Current assets	361,475	361,475
Current liabilities	(20,732)	(20,732)
Total net assets	340,804	340,804

	Unrestricted General £	2021 Total funds £
Tangible fixed assets	4,530	4,530
Current assets	395,256	395,256
Current liabilities	(84,353)	(84,353)
Total net assets	315,433	315,433

Community Voices Matter Limited

England & Wales - Charity number 1159968

Accounts

Company registration number: 08407721

Charity registration number: 1159968

Healthwatch Nottingham and Nottinghamshire Limited

(A company limited by guarantee)

Annual Report and Financial Statements

for the Year Ended 31 March 2021

Community Accounting Plus
Units 1 & 2 North West
41 Talbot Street
Nottingham
NG1 5GL

Healthwatch Nottingham and Nottinghamshire Limited

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Healthwatch Nottingham and Nottinghamshire Limited

Reference and Administrative Details

Trustees	Sarah Collis, Chair
	Dr Ajanta Biswas
	Susan Tribe
	Philip Thomas
	Matthew Goodwin-Freeman
	Claire Gollin
	Ian Blair
Senior Management Team	Jane Laughton, Chief Executive
	Hester Kapur, Programme and Insight Manager
	Kinsi Clarke, Partnerships Manager
Principal Office	Unit 1 & 12 Byron Business Centre Duke Street Hucknall Nottingham NG157HP
Company Registration Number	08407721
Charity Registration Number	1159968
Independent Examiner	John O'Brien, employee of Community Accounting Plus Units 1 & 2 North West 41 Talbot Street Nottingham NG1 5GL

Healthwatch Nottingham and Nottinghamshire Limited

Trustees' Report

The trustees, who are directors for the purposes of company law, present the annual report together with the financial statements of the charitable company for the year ended 31 March 2021.

Trustees

Sarah Collis, Chair

Dr Ajanta Biswas

Susan Tribe

Philip Thomas

Matthew Goodwin-Freeman

Claire Gollin

Ian Blair

Emma Challans (resigned 17 February 2021)

Lucy Cooper (resigned 9 December 2020)

Edward Dandy (resigned 9 December 2020)

Sarah McDonald (resigned 9 December 2020)

Structure, governance and management

Nature of governing document

The charity is a company limited by guarantee and registered charity. It is operated under the rules of its memorandum and articles of association dated 18 February 2013 and most recently amended 29 April 2019. It has no share capital and the liability of each member in the event of winding-up is limited to £1.

Recruitment and appointment of trustees

Open recruitment with interviews against a job description and person specification. All posts are advertised on our website and distributed through our extensive network. If required, posts are also advertised in the Nottingham Post.
Board members may also be co-opted at other times to fill any unplanned vacancies or gaps in skills amongst the membership.
New Board members will generally be formally appointed at the Company's AGM which takes place during the autumn each year. Each new Board member will be subject to a six month review with the Chair of the Board to review progress both from the perspective of the individual Board member and the Chair.

A quorum at a meeting of the Trustees is one-third of the Trustees with a minimum of 2.

Healthwatch Nottingham and Nottinghamshire Limited

Trustees' Report

Objectives and activities

Objects and aims

The objects of the Charity are the advancement of health and the relief of those in need by reason of youth, age, ill-health, disability or financial hardship for the benefit of the entire population of the City of Nottingham and the County of Nottinghamshire and elsewhere by:
1. making the views and experiences of members of the general public known to health and social care providers;
2. enabling local people to have a voice in the development, delivery and equality of access to local health and social care services and facilities;
3. the promotion of high standards by health and social care providers;
4. providing training and the development of skills for volunteers and the wider community in understanding, scrutinizing, reviewing and monitoring local health and social care services and facilities.

Summary of the main activities

• Promoting and supporting the involvement of local people in the commissioning, the provision and scrutiny of local health and social care services;
• Enabling local people to monitor the standard of provision of local health and social care services and whether and how local health and social care services could and ought to be improved;
• Obtaining the views of local people regarding their needs for, and experiences of, local health and social care services and importantly to make these views known and sharing these with CQC on request;
• Making reports and recommendations about how local health and social care services could or ought to be improved. These are directed to commissioners and providers of care services, and people responsible for managing and scrutinising local health and social care services and shared with Healthwatch England;
• Providing advice and information about access to local health and social care services so choices can be made about local health and social care services;
• Formulating views on the standard of provision and whether and how the local health and social care services could and ought to be improved; and sharing these views with Healthwatch England;
• Making recommendations to Healthwatch England to advise the Care Quality Commission to conduct special reviews or investigations (or, where the circumstances justify doing so, making such recommendations direct to the CQC); and to make recommendations to Healthwatch England to publish reports about particular issues;
• Providing Healthwatch with the intelligence and insight it needs to enable it to perform effectively.

Healthwatch Nottingham and Nottinghamshire Limited

Trustees' Report

Objectives, strategies and activities

Our role is split into three different areas:

Scrutiny
To hold local health and care commissioners and providers to account for listening to the public, as well as providing excellent care, signposting and total transparency.
An example of this was our role in holding local commissioners to account regarding procurement of primary care services for vulnerable patients with a range of complex needs.

Making a difference
To collect & provide insight into patients & communities, making recommendations to improve services for the public, patients and service users. Holding commissioners and providers to account for delivering these recommendations.
This year we have published 8 reports about the improvements people would like to see to health and social care services. From this, we made 63 recommendations for improvement.

To work in partnership
Across local, regional and national networks of Healthwatch and the CQC to ensure big issues/opportunities are acted upon & best practice is shared, whilst ensuring that our independence is maintained.
We have recruited a new Partnerships Manager to help us forge new links with our partner organisations. An example of how our work with partners has made a difference to local health planning is our work with the Nottingham Integrated Care Partnership (ICP). To help inform the ICP of what matters to local communities, we hosted a workshop with Nottingham CVS for local voluntary and community sector (VCS) partners to come together and share the voice of the communities they represent with the ICP.

Public benefit

Enabling local people to have a voice in the development, delivery and equality of access to local health and social care services and facilities; the promotion of high standards by health and social care providers; providing training and the development of skills for volunteers and the wider community in understanding, scrutinizing, reviewing and monitoring local health and care services and facilities.

The trustees confirm that they have complied with the requirements of section 17 of the Charities Act 2011 to have due regard to the public benefit guidance published by the Charity Commission for England and Wales.

Financial review

Our income for the year was £363,175, with expenditure of £306,476.
There was a surplus in 2020/21 resulting from
1) Savings from our changed methods of working and our reduced level of operation arising from Covid 19.
2) A surplus on extra contracted work which was carried out in the year which will be applied to developing services in 2021/22.

Policy on reserves

The reserves are there primarily to cover any unforseen dips in income ensuring sustainability during the financial year; moreover to ensure full operational costs are covered for a minimum of 3 months should all income sources cease. A sum has been assessed for such risks and set aside as an earmarked reserve within the General Fund. The Trustees have also agreed that, where resources permit, an element of any unearmarked reserves can be applied to invest in the future development of services defined in the organisation's Business Plan.

Principal risks and uncertainties

Main risks

Substantial reductions in our local authority grants over the last two years mean we are increasingly reliant on our ability to secure contracted income. We have used some of our surplus from previous years to build this capability.

Another key uncertainty during this period was the ongoing pandemic. The pandemic has necessitated a significant change in how we have operated as a Healthwatch so that we could to continue to highlight concerns from the public while ensuring that our staff and volunteers were kept safe and adhered to government guidance. This does mean that predominantly our activities have been delivered via digital methods.

Healthwatch Nottingham and Nottinghamshire Limited

Trustees' Report

Statement of Trustees' Responsibilities

The trustees (who are also the directors of Healthwatch Nottingham and Nottinghamshire Limited for the purposes of company law) are responsible for preparing the trustees' report and the financial statements in accordance with the United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) and applicable law and regulations.

Company law requires the trustees to prepare financial statements for each financial year. Under company law the trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charitable company's transactions and disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Small companies provision statement

This report has been prepared in accordance with the small companies regime under the Companies Act 2006.

The annual report was approved by the trustees of the charity on 3.11.21 and signed on its behalf by:

Sarah Collis

.....

Sarah Collis

Trustee

Healthwatch Nottingham and Nottinghamshire Limited

Independent Examiner's Report to the trustees of Healthwatch Nottingham and Nottinghamshire Limited

Independent examiner's report to the trustees of Healthwatch Nottingham and Nottinghamshire Limited ('the Company')
I report to the charity trustees on my examination of the accounts of the company for the year ended 31 March 2021.

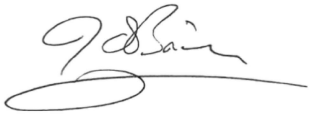
Responsibilities and basis of report
As the charity's trustees of the company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent examiner's statement
Since the Company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member and Fellow of the Association of Charity Independent Examiners, which is one of the listed bodies.
I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



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John O'Brien MSc, FCCA, FCIE, employee of Community Accounting Plus
Fellow of the Association of Charity Independent Examiners

Units 1 & 2 North West
41 Talbot Street
Nottingham
NG1 5GL

Date: 04/11/2021.....

Healthwatch Nottingham and Nottinghamshire Limited

Statement of Financial Activities for the Year Ended 31 March 2021 (Including Income and Expenditure Account and Statement of Total Recognised Gains and Losses)

	Note	Unrestricted funds £	Restricted funds £	Total 2021 £	Total 2020 £
Income and Endowments from:					
Donations and legacies	2	309,751	2,000	311,751	322,500
Charitable activities	3	51,423	-	51,423	45,728
Investment income		1	-	1	-
Total income		361,175	2,000	363,175	368,228
Expenditure on:					
Charitable activities	5	(304,476)	(2,000)	(306,476)	(372,087)
Total expenditure		(304,476)	(2,000)	(306,476)	(372,087)
Net income/(expenditure)		56,699	-	56,699	(3,859)
Net movement in funds		56,699	-	56,699	(3,859)
Reconciliation of funds					
Total funds brought forward		258,734	-	258,734	262,593
Total funds carried forward	17	315,433	-	315,433	258,734

All of the charity's activities derive from continuing operations during the above two periods.

Healthwatch Nottingham and Nottinghamshire Limited

Statement of Financial Activities for the Year Ended 31 March 2021 (Including Income and Expenditure Account and Statement of Total Recognised Gains and Losses)

These are the figures for the previous accounting period and are included for comparative purposes

	Note	Unrestricted funds £	Total 2020 £
Income and Endowments from:			
Donations and legacies	2	322,500	322,500
Charitable activities	3	45,728	45,728
Total income		368,228	368,228
Expenditure on:			
Charitable activities	5	(372,087)	(372,087)
Total expenditure		(372,087)	(372,087)
Net expenditure		(3,859)	(3,859)
Net movement in funds		(3,859)	(3,859)
Reconciliation of funds			
Total funds brought forward		262,593	262,593
Total funds carried forward	17	258,734	258,734

Healthwatch Nottingham and Nottinghamshire Limited

(Registration number: 08407721)
Balance Sheet as at 31 March 2021

	Note	2021 £	2020 £
Fixed assets			
Tangible assets	10	4,530	8,999
Current assets			
Debtors	11	55,758	20,890
Cash at bank and in hand	12	339,498	265,823
		395,256	286,713
Creditors: Amounts falling due within one year	13	(84,353)	(36,978)
Net current assets		310,903	249,735
Net assets		315,433	258,734
Funds of the charity:			
Unrestricted income funds			
Unrestricted funds		315,433	258,734
Total funds	17	315,433	258,734

For the financial year ending 31 March 2021 the charity was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

Directors' responsibilities:

- The members have not required the charity to obtain an audit of its accounts for the year in question in accordance with section 476; and
- The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements on pages 8 to 19 were approved by the trustees, and authorised for issue on 03.11.21 and signed on their behalf by:

Sarah Collis

Sarah Collis
Trustee

1 Accounting policies

Summary of significant accounting policies and key accounting estimates
The principal accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

Statement of compliance
The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102). They also comply with the Companies Act 2006 and Charities Act 2011.

Basis of preparation
Healthwatch Nottingham and Nottinghamshire Limited meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes.

Going concern
The financial statements have been prepared on a going concern basis.

The trustees assess whether the use of going concern is appropriate i.e. whether there are any material uncertainties related to events or conditions that may cast significant doubt on the ability of the charity to continue as a going concern. The trustees make this assessment in respect of a period of one year from the date of approval of the financial statements.

Exemption from preparing a cash flow statement
The charity opted to adopt Bulletin 1 published on 2 February 2016 and have therefore not included a cash flow statement in these financial statements.

Income and endowments
Voluntary income including donations, gifts, legacies and grants that provide core funding or are of a general nature is recognised when the charity has entitlement to the income, it is probable that the income will be received and the amount can be measured with sufficient reliability.

Grants receivable

Grants are recognised when the charity has an entitlement to the funds and any conditions linked to the grants have been met. Where performance conditions are attached to the grant and are yet to be met, the income is recognised as a liability and included on the balance sheet as deferred income to be released.

Deferred income

Deferred income represents amounts received for future periods and is released to incoming resources in the period for which, it has been received. Such income is only deferred when:

- The donor specifies that the grant or donation must only be used in future accounting periods; or
- The donor has imposed conditions which must be met before the charity has unconditional entitlement.

Expenditure
All expenditure is recognised once there is a legal or constructive obligation to that expenditure, it is probable settlement is required and the amount can be measured reliably. All costs are allocated to the applicable expenditure heading that aggregate similar costs to that category. Where costs cannot be directly attributed to particular headings they have been allocated on a basis consistent with the use of resources, with central staff costs allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use. Other support costs are allocated based on the spread of staff costs.

Charitable activities

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Taxation
The charity is considered to pass the tests set out in Paragraph 1 Schedule 6 of the Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes. Accordingly, the charity is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

Tangible fixed assets
Individual fixed assets costing £500 or more are initially recorded at cost, less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Depreciation and amortisation
Depreciation is provided on tangible fixed assets so as to write off the cost or valuation, less any estimated residual value, over their expected useful economic life as follows:

Asset class	Depreciation method and rate
Computer equipment	33.3% straight line
Fixtures & fittings	10% straight line

Trade debtors
Trade debtors are amounts due from customers for merchandise sold or services performed in the ordinary course of business.

Trade debtors are recognised initially at the transaction price. They are subsequently measured at amortised cost using the effective interest method, less provision for impairment. A provision for the impairment of trade debtors is established when there is objective evidence that the charity will not be able to collect all amounts due according to the original terms of the receivables.

Cash and cash equivalents
Cash and cash equivalents comprise cash on hand and call deposits, and other short-term highly liquid investments that are readily convertible to a known amount of cash and are subject to an insignificant risk of change in value.

Trade creditors
Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Accounts payable are classified as current liabilities if the charity does not have an unconditional right, at the end of the reporting period, to defer settlement of the creditor for at least twelve months after the reporting date. If there is an unconditional right to defer settlement for at least twelve months after the reporting date, they are presented as non-current liabilities.

Trade creditors are recognised initially at the transaction price and subsequently measured at amortised cost using the effective interest method.

Fund structure
Unrestricted income funds are general funds that are available for use at the trustees' discretion in furtherance of the objectives of the charity.

Pensions and other post retirement obligations
The charity operates a defined contribution pension scheme for the employees. The assets of the scheme are held separately from those of the charity. Pension costs charges in the Statement of Financial Activities represent the contributions payable by the charity during the year.

2 Income from donations and legacies

	Unrestricted funds General £	Restricted funds £	Total 2021 £	Total 2020 £
Grants, including capital grants;				
Government grants	309,751	-	309,751	322,500
Grants from other charities	-	2,000	2,000	-
	309,751	2,000	311,751	322,500

3 Income from charitable activities

	Unrestricted funds General £	Total 2021 £	Total 2020 £
Contracts	51,423	51,423	45,728

4 Grants & donations

	Unrestricted funds £	Restricted funds £	Total £
Nottinghamshire County Council	198,000	-	198,000
Nottingham City Council	108,000	-	108,000
Job Retention Scheme	3,751	-	3,751
Healthwatch England	-	2,000	2,000
	309,751	2,000	311,751

5 Expenditure on charitable activities

	Unrestricted funds			
	General £	Restricted funds £	Total 2021 £	(As restated) Total 2020 £
Board expenses	37	-	37	783
Depreciation	4,469	-	4,469	4,469
Equipment, repairs & renewals	113	-	113	348
Events & activities	1,177	-	1,177	5,226
IT software	6,631	-	6,631	11,319
Legal & professional	12,026	-	12,026	7,838
Insurance	3,286	-	3,286	3,270
Printing & stationery	962	-	962	3,217
Recruitment	379	-	379	-
Publications & subscriptions	495	-	495	286
Refreshments	29	-	29	449
Telephone & postage	4,126	509	4,635	7,309
Rent & room hire	17,982	-	17,982	22,391
Travel & subsistence	197	-	197	4,292
Training	1,493	-	1,493	3,112
Utilities	913	-	913	3,462
Wages & salaries	239,419	1,411	240,830	279,338
Volunteer expenses	448	80	528	2,292
DBS Checks	-	-	-	186
Pensions	10,045	-	10,045	11,499
Bank charges	163	-	163	188
Confidential waste	67	-	67	806
Sundry	19	-	19	7
	304,476	2,000	306,476	372,087

6 Trustees remuneration and expenses

During the year the charity made the following transactions with trustees:

Sarah Collis
Sarah Collis received remuneration of £8,000 (2020: £8,000) and £37 (2020: £99) of travel expenses were reimbursed to Sarah Collis during the year.

No trustees have received any other benefits from the charity during the year.

7 Staff costs

The aggregate payroll costs were as follows:

	2021 £	2020 £
Staff costs during the year were:		
Wages and salaries	221,642	261,191
Social security costs	19,188	18,147
Pension costs	10,045	11,499
	250,875	290,837

The monthly average number of persons (including senior management team) employed by the charity during the year was as follows:

	2021 No	2020 No
Average number of of employees during the year was	13	12

8 (2020 - 10) of the above employees participated in the Defined Contribution Pension Schemes.

Contributions to the employee pension schemes for the year totalled £10,045 (2020 - £11,499).

No employee received emoluments of more than £60,000 during the year.

The total employee benefits of the key management personnel of the charity were £105,051 (2020 - £119,114).

8 Fees payable to independent examiner

During the period, the fees payable (excluding VAT) to the charity's independent examiner Community Accounting Plus are analysed as follows:

	2021 £	2020 £
Independent examination	1,450	1,450
Other financial services	1,801	1,195
	3,251	2,645

9 Taxation

No tax was charged in the year (2020 - £00).

10 Tangible fixed assets

	Computer equipment £	Fixtures & fittings £	Total £
Cost			
At 1 April 2020	13,222	618	13,840
At 31 March 2021	13,222	618	13,840
Depreciation			
At 1 April 2020	4,408	433	4,841
Charge for the year	4,407	62	4,469
At 31 March 2021	8,815	495	9,310
Net book value			
At 31 March 2021	4,407	123	4,530
At 31 March 2020	8,814	185	8,999

11 Debtors

	2021 £	2020 £
Trade debtors	52,757	17,697
Prepayments	3,001	3,193
	55,758	20,890

12 Cash and cash equivalents

	2021 £	2020 £
Cash on hand	143	485
Cash at bank	339,355	265,338
	339,498	265,823

13 Creditors: amounts falling due within one year

	2021 £	2020 £
Trade creditors	8,208	207
Tax & Social security	-	5,882
Other creditors	4,145	3,484
Accruals	-	405
Deferred income	72,000	27,000
	84,353	36,978

14 Obligations under leases and hire purchase contracts

Operating lease commitments

Total future minimum lease payments under non-cancellable operating leases are as follows:

	2021 £	2020 £
Land and buildings		
Within one year	6,750	6,750
Between one and five years	6,750	13,500
	13,500	20,250
Other		
Within one year	1,599	2,733
Between one and five years	921	2,520
	2,520	5,253

15 Charity status

The charity is a company limited by guarantee and consequently does not have share capital. Each of the trustees is liable to contribute an amount not exceeding £1 towards the assets of the charity in the event of liquidation.

16 Related party transactions

There were no related party transactions in the year.

17 Funds

	Balance at 1 April 2020 £	Incoming resources £	Resources expended £	Balance at 31 March 2021 £
Unrestricted funds				
General				
General fund	258,734	361,175	(304,476)	315,433
Restricted funds				
Hospital Discharge Project	-	2,000	(2,000)	-
Total funds	258,734	363,175	(306,476)	315,433

	Balance at 1 April 2019 £	Incoming resources £	Resources expended £	Balance at 31 March 2020 £
Unrestricted funds				
General				
General fund	262,593	368,228	(372,087)	258,734

The specific purposes for which the funds are to be applied are as follows:

The Hospital Discharge Project was to collect experiences from health and social care staff on how COVID-19 had impacted on the hospital to social care discharge process.

18 Analysis of net assets between funds

	Unrestricted funds	
	General £	2021 Total funds £
Tangible fixed assets	4,530	4,530
Current assets	395,256	395,256
Current liabilities	(84,353)	(84,353)
Total net assets	315,433	315,433

	Unrestricted funds	
	General	2020 Total funds
	£	£
Tangible fixed assets	8,999	8,999
Current assets	286,713	286,713
Current liabilities	(36,978)	(36,978)
Total net assets	258,734	258,734