

THE HOPE TRUST

England & Wales · Charity number 1159866

Details

Status Registered

Legal form CIO

Registered 2015-01-08

Register [View on the Charity Commission register](#)

Contact

Address 127 Maidstone Road
Felixstowe
IP11 9EE

Phone 01394272592

Email admin@hopetrust.org.uk

Website www.hopetrust.org.uk

Activities

Objects: 1) TO PROVIDE RELIEF TO OLDER PEOPLE (REGARDLESS OF FAITH OR ETHNICITY) THROUGH THE PROVISION OF PRACTICAL AND SPIRITUAL ASSISTANCE. 2) TO PROMOTE THE CHRISTIAN FAITH PRIMARILY FOR THE BENEFIT OF OLDER PEOPLE IN RESIDENTIAL OR CARE HOMES BY THE PROVISION OF PRACTICAL AND SPIRITUAL ASSISTANCE IN LINE WITH OUR STATEMENT OF FAITH.

Activities: Formerly The Felixstowe Trust for the Christian Care of Older People objects are Provide relief to older people (regardless of faith or ethnicity) through the provision of practical and spiritual assistance. Promote the Christian Faith primarily for the benefit of older people in residential or care homes by the provision of practical and spiritual assistance in line with our statement of faith

Classification

- **How:** Provides Human Resources, Provides Services, Provides Advocacy/advice/information
- **What:** General Charitable Purposes, Religious Activities
- **Who:** Elderly/old People

Geography

- Essex
- Norfolk
- Suffolk

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£64,202	£61,042	-	-
2024-03-31	£77,121	£54,683	-	-
2023-03-31	£50,245	£48,025	-	-
2022-03-31	£61,666	£58,057	-	-
2021-03-31	£67,881	£61,565	-	-

Trustees

Name	Role	Appointed
Rev David White	Chair	2021-09-28
Dr ANNE HELEN FENNING MB BS		2018-06-01
Dr TERRY SMITH		2017-02-01
WENDY HORREX		2023-07-28

THE HOPE TRUST

England & Wales - Charity number 1159866

Accounts

The Hope Trust - Charity No: 1159866
Vision - Helping Older People
Registered Office: Maidstone Hall, 127 Maidstone Rd, Felixstowe IP11 9EE

Trustees Annual Report for the financial year 1st April 2024 - 31st March 2025

Trustees

- **Rev David White (Chair)**
- **Dr Anne Fenning**
- **Dr Terry Smith**
- **Rev Trevor Harris**
- **Dr Wendy Horrex**

Review of The Year

During 2024 events have continued to attract increased numbers with several new ventures on offer.

Staff and volunteers continue to be dedicated to their work and the trust maintains a strong reputation across the town.

Why we do what we do.

Charitable Objects and Activities:

1. To provide relief to older people (regardless of faith or ethnicity) through the provision of practical and spiritual assistance.
2. To promote the Christian Faith primarily for the benefit of older people in residential or care homes by the provision of practical and spiritual assistance in line with our statement of faith.

How we achieve our Objectives.

We continue to follow our strategic plan with the overarching priorities of Building Community, Sharing Information, Opportunity for Faith and Making it all Happen better.

By Building Community Better

We continue to run regular weekly activity sessions. On Wednesdays we have tea and chat and games at Maidstone Road the numbers for these sessions have continued to grow over the last year. We have moved some furniture out of the room to make more space for more people to attend.

Thursday's games, tea and chat at OFCA in Old Felixstowe has also grown as we have enjoyed new people joining us. We have up to six people coming across from the sheltered housing nearby. We also said a very sad farewell to some amazing people. We were able to visit them when they became too unwell to attend our sessions and until their sad passing.

We also started a new tea, chat and games session at the Wellbeing Hub in Felixstowe town centre on a Thursday afternoon. This has given us the opportunity to meet some new people who we probably would not have met at our other venues. The sessions have been small in number but meaningful to the people who come. Some of them have subsequently come to other things we do.

On Fridays we continue to run different events each week of the month. The film event continues to be a firm favourite and having lunch together afterwards is always enjoyed by all. One Friday a month we have started an extra games session with

lunch at OFCA the attendees enjoyed the chance of an extra session and to eat a meal together.

We also had speakers come in to give informative or entertaining talks, including one by the police around cybercrime. We enjoyed entertainment from individual singers and groups which went down really well, and quizzes and even musical bingo.

Some of their feedback from the benefits from these sessions and why people come along:

'Welcoming and uplifting'

'Wonderful, kind, caring and fun'

'It prevents social isolation, and it is so good to meet up with new friends'

'I feel so good when I come and much better when I leave'

'It keeps my mind and body active'

'Friends to chat with- makes one feel happier to be alive'

'So happy to have found the hope trust'

'It gets me out to meet others, I feel better and cannot wait to come again'

We have also been able to run three Bereavement Support Groups over the course of the year, with each group following a six-week course. The feedback from these was really positive with people finding them extremely helpful and made a positive difference for them at a really difficult time. Several of these people have continued to come to our activities and have found both friendship and support.

Bereavement Feedback

'It helped me a lot, Tracy and Laura very good, I learnt so much from the course'

'Very good and I would recommend it to others'

We held two Christmas events one at Maidstone Hall, with a singer and one at OFCA with games. Across the two we had 51 people, and we again had a lovely buffet from a local sandwich shop which was a special Christmas treat.

We have continued our trips and meals out to help people to get out and try new things. We again hired the local community bus for transport, when going out of Felixstowe, which is fully accessible. We did six trips out including Needham Lakes, Lavenham, Dobbies Garden Centre and a Christmas show. Additionally, we have been to six local pubs/cafes for meals or afternoon teas together, these always go down a treat. The feedback from the meals and trips has been really positive, people have enjoyed exploring new places together and so appreciated the 'door to door' service for the trips out on the bus.

Our 1:1 befriending service was able to support one person with visits in their home during the last year. Additionally, we have been able to continue to visit three people who use our services but have not been able to attend due to mobility or ongoing sickness issues. It has been so good to support people in this way for as long as it is needed. We were able to visit some people as their illness progressed and until they passed away.

In March we received a grant of £5000 from Suffolk Community Foundation from their Surviving Winter 2024/25 campaign to allow us to give grants of up to £175 to provide direct support to older people experiencing fuel poverty. We believe this is a real opportunity to support some of our attendees who meet the criteria for a one off grant.

By Sharing Information Better

The charity continues to purchase an advert in the local Flyer magazine. With a large circulation it covers the town and surrounding area and this continues to be a useful method of communicating what the charity is doing.

We have continued to maintain our local profile, taking part in several charity and church events and speaking and having displays at local groups when requested.

We were able to launch a new website this year which is much clearer to navigate and makes it easier for people to see everything we are doing on the Calendar on the first page. We are still getting used to managing it but it has been well received by our users. We also use Facebook to promote our activities and let more people know we are here.

We have some very loyal volunteers who have continued to support us either at our activity sessions, 1-1 visits or serving as Trustees. Our volunteer numbers remain low, we had one new person join our team this year. We made sure we kept the volunteers regularly updated and are planning further training with them in June this year. We gave them all a token gift and card at Christmas to thank them for all their hard work.

We had fun preparing for the Christmas tree festival at the Salvation Army in December. This year we decorated the tree with people paperchains to show the work we do around connecting people. We then arranged to go to the festival together as a group with lunch out afterwards.

We have continued to keep financial supporters updated throughout the year.

Opportunity for Sharing Faith Better

We have expanded our work in residential homes in Felixstowe who support the frail elderly, including those with dementia. We have gone from supporting one home to three over the course of the year. We assist the homes by providing a monthly service for their residents. Although all the homes are different in size and resident make up, they are very welcoming and the residents appear to really enjoy singing all the older hymns, hearing a short talk and praying together. It is lovely to be able to support both the residents and the homes by doing this. One of our Trustees assists by leading these services with our Charity Manager.

Making it all Happen Better

We want to continue to grow our team of volunteers, keep the Charity looking for new initiatives, ensure emerging technological needs are met while at the same time meeting our statutory and community responsibilities.

The day-to-day running of the charity is led by the Charity Manager and her assistant. This allows two staff to be present at most activity sessions making them easier to manage and give support to the volunteers, as well as allowing more time to speak to new people coming in or people who are struggling and need that time to talk.

We are so thankful to our group of 11 committed volunteers (including our Trustees). They make such a difference to the smooth running of the service and all, in their own way, make such a difference whether it is making drinks, playing games, chatting to people. They all bring something different and their own life experience into their roles.

Each volunteer who has significant access to older people, is required to hold a valid Disclosure and Barring Service (DBS) certificate.

Public Benefit

All activities are open to people aged 50+ irrespective of gender or faith, in addition, all activities over the time span this report covers were free of charge to those who attended, with the exception of meals and trips out.

Financial Review:

During this financial year we have continued to receive regular support from (6) local churches and 4 individuals. Golden Sunset Trust were able to provide the majority of the other funding needed to meet last year's budget.

During the period of this report, we also received:

1. East Suffolk rates allowance £1272
2. A number of smaller one-off donations from local organizations & people
3. In memorials donations £1550
4. A grant of £5000 from Suffolk Community Foundation

Pension auto enrolment continues, with the administration of this, salaries and CJRS undertaken by an outside contractor. A computerised financial system and regular Trustee meetings enable staff & Trustees to have visibility of the charity's finances.

Charity Structure:

The Hope Trust is a Charitable Incorporated Organisation and maintains strong links with The Golden Sunset Trust (GST) with two Trustees, Dr Anne Fenning and Rev Trevor Harris, serving as a Trustee of both charities.

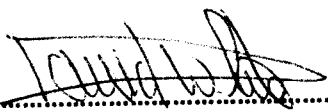
Trustees are appointed by the current Trustees team but no new trustees were appointed this year. Work was undertaken by the Trustees to ensure that all relevant policies and procedures were reviewed and updated to be compliant with current legislation.

The budget for the year was approved at the Trustees meeting on 26th April 2024.

Beaton's continue to be appointed as the Independent Examiners for the charity. The reserve Policy figure was increased to £25k in April 2024, which equates to 3 months of operational costs.

The trustees continue to be encouraged by the progress being made to provide opportunities for older people to enjoy the company of others and build community.

Signed:



Rev David White: 154 Colneis Road, Felixstowe IP11 9LQ

Date: 24 / July / 2025

Independent Examiner's Report to the Trustees of The Hope Trust

I report on the accounts of the charity for the period ended 31st March 2025 which is set out on form CC16a.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- follow the procedures laid down in the general Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- state whether particular matters have come to my attention.

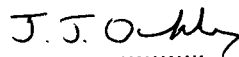
Basis of independent examiner's report

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- 1 which gives me reasonable cause to believe that, in any material respect, the requirements:
 - to keep accounting records in accordance with section 130 of the 2011 Act; and
 - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Acthave not been met; or
- 2 to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.


J. J. Oakley F.C.A

Beatons Limited
Chartered Accountants
7 Three Rivers Business Park
Felixstowe Road, Foxhall
Ipswich, Suffolk
IP10 0BF

30 October 2025



CHARITY COMMISSION
FOR ENGLAND AND WALES

Charity Name
The Hope Trust

Charity No.
159857

Receipts and payments accounts

CC16a

For the period
from

01.04.24

To

Accounting date
31.03.25

Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Golden Sunset Homes Trust Donations	42,862	-	-	42,862	42,264
Other Donations	9,306	780	-	10,086	7,506
Legacy	-	-	-	-	21,636
Speaking	-	-	-	-	30
Investment Income	1,471	-	-	1,471	1,160
Fund Raising	2,979	1,315	-	4,294	4,150
Hall Hire	220	-	-	220	110
Grants	-	5,000	-	5,000	-
Gift Aid Tax Refund	270	-	-	270	265
Sub total (Gross income for AR)	57,108	7,095	-	64,202	77,121
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	57,108	7,095	-	64,202	77,121
A3 Payments					
Staff Costs	41,197	-	-	41,197	37,041
Employer NI	-	-	-	-	-
Travelling	37	-	-	37	35
Insurance	820	-	-	820	794
Advertising	1,131	-	-	1,131	1,209
Office Costs	4,240	-	-	4,240	4,100
Utilities	3,469	-	-	3,469	1,647
Miscellaneous	5,199	-	-	5,199	4,906
Property	2,668	-	-	2,668	2,118
Project	967	1,315	-	2,282	2,833
Sub total	59,727	1,315	-	61,042	54,683
A4 Asset and investment purchases, (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	59,727	1,315	-	61,042	54,683
Net of receipts/(payments)	- 2,619	5,780	-	3,161	22,438
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	67,528	-	-	67,528	45,090
Cash funds this year end	64,909	5,780	-	70,689	67,528

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Bank	64,281	5,780	-
	Petty Cash	360	-	-
	Recoverable Gift Aid	267	-	-
	Total cash funds	64,909	5,780	-

(agree balances with receipts and payments account(s))

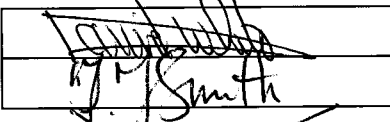
	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets			-	-
			-	-
			-	-
			-	-
			-	-

	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use	General Computer and Office Equipment		-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-

	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities			-	
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval
	DAVID WHITE	30/10/2025
	TERRY SMITH	30/10/2025

THE HOPE TRUST

England & Wales - Charity number 1159866

Accounts

Register

Trustees A

Trustees

- Rev I
- Dr Al
- Dr Te
- Rev
- Wenc

Review of T

During 2023

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Why we do

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How we act

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Cathedral to their Christmas market which gave everyone the chance to explore both the magnificent building and see all the craft and food stands as well as the city itself. We went with a group to hear a Glen Miller band at the Spa theatre for some jazz. In December we did a Christmas lights tour of the best and brightest lights around the area. We also kept the Christmas spirit going by taking a trip to The Wolsey theatre in Ipswich for their rock and roll panto which was full of fun. We gave people the opportunity to go to Martlesham for a lunch and shopping trip, making room for several full shopping trolleys on the return journey. Our final trip in this period was to a converted barn café for another lovely meal followed by time at a nearby garden center for people to buy or browse all the plants.

All the meals and trips out have been appreciated by those going and people are often looking forward to where they will be able to go next.

Our 1:1 befriending service was able to support two people with visits in their homes during the last year. Additionally, we have been able to continue to visit three people who use our services but have not been able to attend due to mobility or ongoing sickness issues. This has helped them feel less isolated and still connected to the Trust.

By Sharing Information Better

The charity continues to purchase an advert, and accompanying article, in the local Flyer magazine. With a large circulation it covers the town and surrounding area and this proves to be a useful method of communicating what the charity is doing. This is a good way of letting people know about us and we have had several new arrivals coming after reading one of these articles.

We have continued to maintain our local profile, taking part in several charity and church events and speaking at local groups when requested.

We continue to use our website and Facebook to promote our activities and let more people know we are here, and we post monthly blogs onto the website.

We continue to have some very loyal volunteers who have continued to support us either at our activity sessions, 1-1 visits or serving as Trustees. Although our volunteer numbers remain low, we have had three new people join our team this year. We made sure we kept the volunteers regularly updated and completed some health and safety and food handling training with them during the year. We gave them all a token gift and card at Christmas to thank them for all their hard work.

Again, this year we took part in the Christmas tree festival at the Salvation Army. We decorated the tree with hundreds of miniature paperchains with the theme of connections, to show how Hope Trust connects people to others and to all the other groups and support available in Felixstowe.

We have continued to keep financial supporters updated throughout the year.

Opportunity for Sharing Faith Better

We have continued our work with one residential home in Felixstowe who support the frail elderly including those with dementia. We assist the home by providing a monthly services for their residents. The home is very welcoming and the residents appear to really enjoy singing all the older hymns, hearing a short talk and praying together. It is lovely to be able to support both the residents and the home by doing this. One of our Trustees assists by leading these services with our Charity Manager.

Making it all Happen Better

We want to continue to grow our team of volunteers, keep the Charity looking for new initiatives, ensure emerging technological needs are met while at the same time meeting our statutory and community responsibilities.

The day-to-day running of the charity is led by the Charity Manager and her assistant. This allows two staff to be present at most activity sessions making them easier to manage and give support to the volunteers, as well as allowing more time to speak to new people coming in or people who are struggling and need that time to talk.

We are so thankful to our group of 10 committed volunteers (including our Trustees). They make such a difference to the smooth running of the service and all, in their own way, make such a difference whether it is making drinks, playing games, chatting to people. They all bring something different and their own life experience into their roles.

Each volunteer who has significant access to older people, is required to hold a valid Disclosure and Barring Service (DBS) certificate.

Public Benefit

All activities are open to people aged 50+ irrespective of gender or faith, in addition, all activities over the time span of this report covers were free of charge to those who attended, with the exception of meals and trips out.

Financial Review:

During this financial year we have continued to receive regular support from (6) local churches and 6 individuals. Golden Sunset Trust were able to provide the majority of the other funding needed to meet last year's budget.

During the period of this report, we also received:

1. East Suffolk rates allowance £1305
2. A number of smaller one-off donations from local organizations & people
3. Two bequests totaling £22,136

Pension auto enrolment continues. With the administration of this, salaries and CJRS undertaken by an outside contractor. A computerised financial system and regular Trustee meetings enable staff & Trustees to have visibility of the charity's finances.

Charity Structure:

The Hope Trust is a Charitable Incorporated Organisation and maintains strong links with The Golden Sunset Trust (GST) with one Trustee, Dr Anne Fenning, serving as a Trustee of both charities.

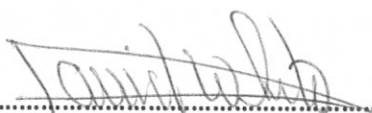
Trustees are appointed by the current Trustees team, Wendy Horrex was appointed into the team in April 2023 as a new Trustee. Work was undertaken by the Trustees to ensure that all relevant policies and procedures were reviewed and updated to be compliant with current legislation.

The budget for the year was approved at the Trustees meeting on 21st April 2023.

Beaton's continue to be appointed as the Independent Examiners for the charity. The reserve Policy figure was increased to £22k in April 2023, which equates to 3 months of operational costs.

The trustees are encouraged by the continued progress being made to provide opportunities for older people to enjoy the company of others and build community.

Signed:



Rev David White: 154 Colneis Road, Felixstowe IP11 9LQ

Date: 26th July 2024

Independent Examiner's Report to the Trustees of The Hope Trust

I report on the accounts of the charity for the period ended 31st March 2024 which is set out on form CC16a.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- follow the procedures laid down in the general Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- state whether particular matters have come to my attention.

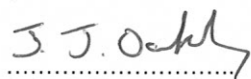
Basis of independent examiner's report

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

Independent examiner's statement

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 - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Acthave not been met; or
- 2 to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



J. J. Oakley F.C.A

Beatons Limited
Chartered Accountants
7 Three Rivers Business Park
Felixstowe Road, Foxhall
Ipswich, Suffolk
IP10 0BF

18 October 2024



CHARITY COMMISSION
FOR ENGLAND AND WALES

Charity Name
The Hope Trust

No (if any)
1159866

Receipts and payments accounts

CC16a

For the period
from

Period start date
01.04.23

To

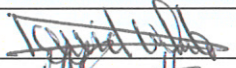
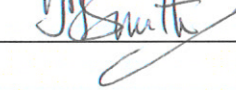
Period end date
31.03.24

Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Golden Sunset Homes Trust Donations	42,264	-	-	42,264	41,258
Other Donations	7,506	-	-	7,506	6,898
Legacy	21,636	-	-	21,636	-
Speaking	30	-	-	30	60
Investment Income	1,160	-	-	1,160	269
Fund Raising	2,538	1,612	-	4,150	1,482
Hall Hire	110	-	-	110	-
Gift Aid Tax Refund	265	-	-	265	278
Sub total (Gross income for AR)	75,509	1,612	-	77,121	50,245
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	75,509	1,612	-	77,121	50,245
A3 Payments					
Staff Costs	37,041	-	-	37,041	32,444
Employer NI	-	-	-	-	-
Travelling	35	-	-	35	152
Insurance	794	-	-	794	782
Advertising	1,209	-	-	1,209	1,188
Office Costs	4,100	-	-	4,100	3,365
Utilities	1,647	-	-	1,647	3,359
Miscellaneous	4,906	-	-	4,906	3,424
Property	2,118	-	-	2,118	2,867
Project	1,221	1,612	-	2,833	444
Sub total	53,070	1,612	-	54,683	48,025
A4 Asset and investment purchases, (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	53,070	1,612	-	54,683	48,025
Net of receipts/(payments)	22,438	-	0	22,438	2,220
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	45,090	-	-	45,090	42,870
Cash funds this year end	67,528	-	0	67,528	45,090

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Bank	66,874	-	-
	Petty Cash	381	-	-
	Recoverable Gift Aid	272	-	-
	Total cash funds	67,528	-	-
	(agree balances with receipts and payments account(s))	OK	OK	OK
		Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
B3 Investment assets			Cost (optional)	Current value (optional)
			-	-
			-	-
			-	-
			-	-
			-	-
B4 Assets retained for the charity's own use		Fund to which asset belongs	Cost (optional)	Current value (optional)
	General Computer and Office Equipment		-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
B5 Liabilities		Fund to which liability relates	Amount due (optional)	When due (optional)
			-	
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees	Signature	Print Name	Date of approval
		DAVID WHITE	18/10/2024
		TERRY SMITH	18/10/2024

THE HOPE TRUST

England & Wales - Charity number 1159866

Accounts

Trustees Annual Report for the financial year 1st April 2022 - 31st March 2023

Trustees

- **Rev David White (Chair)**
- **Dr Anne Fenning**
- **Dr Terry Smith**
- **Rev Trevor Harris**

Review of The Year

It has taken some time and effort to rebuild attendance at events, but steady progress is being made; there is no doubt that COVID has introduced a lasting impact.

Time has been invested in exploring new ways to engage with people, these are beginning to show fruit. Support for new interactions are fully shared with the trustees and support is available where needed.

Both the Manager & Assistant roles are now well established, with each of these valuable team members developing their roles.

Why we do what we do.

Charitable Objects and Activities:

1. To provide relief to older people (regardless of faith or ethnicity) through the provision of practical and spiritual assistance.
2. To promote the Christian Faith primarily for the benefit of older people in residential or care homes by the provision of practical and spiritual assistance in line with our statement of faith.

How we achieve our Objectives.

Following a vision day in November, with all the staff and Trustees our strategic plan was updated the overarching priorities of Building Community, Sharing Information, Opportunity for Faith and Making it all Happen remaining the same but the plan enables us to explore some new ways of achieving our goals.

By Building Community Better

We continue to run regular weekly activity sessions. On Tuesdays we have our Tech café where people can get support or ask questions about their phone, tablet or laptop. We have been able to help with updates, spam messages, games, train tickets and so many random questions. With so much only being done online now this has been a real 'life saver' for some who came in very stressed about an issue or an online bill. We have been able to talk them through and support them at their

pace to get things resolved. The weight that this has lifted off their shoulders is visible and great to see.

On Wednesdays we have tea and chat at Maidstone Road and Thursdays Games, tea and chat at OFCA in old Felixstowe. Each of these sessions has its own group of regulars and there are some people who come to both each week. Friendships are made during these sessions which are then developed outside with some people going for meals or walks with the new friends they have made while with us. Some of their feedback from these sessions has been:

- 'It's the best day of the week.'
- 'I come to be part of a group; I belong.'
- 'I come for friendship and to enjoy the company.'
- 'It's a very happy place, lots of laughter.'
- 'I feel better after a visit and go home uplifted.'
- 'I come to get things off my chest.'
- 'Thank you for all your kindness and care'
- 'Hope Trust is a blessing, so friendly and welcoming.'

Between November and the end of February, and in response to the 'cost of living crisis' and the town wide initiative to provide 'warm spaces' we extended our opening times on Wednesdays to 9.15-15.15 and opened our Thursday session for anyone needing to keep warm. Although we did not get new people through the door we did have some people who stayed the whole time we were open. It was good to be able to be flexible and adapt our service to offer this service and we will need to review this before we make any plans for next winter.

On Fridays we have tried some different monthly events. We have a men's munch, requested by the men as a group just for them, with bacon rolls of course! They enjoy getting together, putting the world to rights and having an occasional speaker. We have a new craft event, for those who want to make a card or some other paper project, numbers are low but increasing at this session. People get a great sense of achievement from having a go and being creative. The monthly film event remains a firm favourite as does the lunch that follows it. There is plenty of time to talk about the film or its subject matter, while enjoying a meal together.

We were able to return to the Hut on the seafront in May and July, and we were blessed with lovely weather on both days. Everyone who attended enjoyed the days with the company, food and quizzes being some of their highlights. We had 41 people join us at the Hut in May and 31 in July.

We held a Christmas event which 23 people attended. There was a lot of laughter, pass the parcel and silly cracker jokes as well as some festive food treats. It was great fun and put us all in the Christmas spirit.

One of our newer goals was to organize trips and meals out to build confidence, support and to enable people to try new things. We started in January with a minibus trip to the theater in Ipswich to watch a Rock and Roll pantomime, those that came

had a great time and enjoyed the whole trip, especially the music. In March we travelled to Woodbridge for lunch and time at the garden centre. It was lovely to provide those with no transport with a minibus ride right to the door. Everyone had a good time, and it was 'a real treat' to be out without the stress of travel and other arrangements.

Our 1:1 befriending service was able to support three people with visits in their homes during the last year. One of them gave the following feedback, 'I really look forward to her visits, she is lovely, and we always have so much to talk about' It may be a small number of people but it continues to make a real difference to these people.

By Sharing Information Better

The charity continues to purchase an advert, and accompanying article, in the local Flyer magazine. With a large circulation it covers the town and surrounding area and this continues to be a useful method of communicating what the charity is doing. This has proved to be a good way of letting people know about us and we have had several of our new arrivals coming following reading one of these articles.

We have continued to maintain our local profile, taking part in charity and church events and speaking at local groups when requested. We have joined the Felixstowe Can initiative to promote joint working across the town and attended meetings for the project. We have hosted the facilitator for the project at our centre and have also had visits from Ease the Squeeze workers, which benefited our attendees as well as showcasing our services.

We continue to use our website and Facebook to promote our activities and let more people know we are here, and we post monthly blogs onto the website.

We continue to have some very loyal volunteers who have continued to support us either at our activity sessions, 1-1 visits or serving as Trustees. Although our volunteer numbers are lower than in the past, we have been able to attract three new people to bolster our team recently. We ensured we kept the volunteers regularly updated and gave them all a small gift and card at Christmas to thank them for their work.

We took part in the Christmas tree festival at the Salvation Army this year. We asked our attendees to write on blue and yellow paper hearts what they enjoyed about Hope Trust or why they came. We then decorated the tree with over 150 hearts. It was great fun, they enjoyed doing it and the tree looked fantastic.

We have continued to keep financial supporters updated throughout the year.

Opportunity for Sharing Faith Better

We have been able to return to two local residential homes, who support the frail elderly including those with dementia, to support them with services for their

residents. This started again in November as the rules around visitors to care homes eased. We followed the guidance and rules of the individual homes when we went in and with us doing Covid tests before going in. Singing with face masks had its own challenges but it was lovely to be welcomed back and to make a difference to the people attending the services. There was positive feedback from the staff and the residents who enjoyed singing familiar hymns and praying together. Two of our Trustees assist in leading these services with our Charity Manager.

Making it all Happen Better

The desire is to make sure that we continue to grow our volunteer base, keep the Charity looking for new initiatives, ensure emerging technological needs are met while at the same time meeting our statutory and community responsibilities.

The day-to-day running of the charity is lead by the Charity Manager, and following a review of what staffing and support was needed we recruited a part-time assistant at the end of May. This allows two staff to be present at most activity sessions making them easier to manage and giving more support to the volunteers. This also allows more time to speak to new people coming in or people who are struggling and need that time to talk.

We are so thankful to our group of 15 committed volunteers (including our Trustees). They make such a difference to the smooth running of the service and all, in their own way, make such a difference whether it is making drinks, playing games, chatting to people. They all bring something different and their own life experience into their roles.

Each volunteer who has significant access to older people, is required to hold a valid Disclosure and Barring Service (DBS) certificate.

Public Benefit

All activities are open to people aged 50+ irrespective of gender or faith, in addition, all activities over the time span of this report covers were free of charge to those who attended, with exception of meals and trips out.

Financial Review:

During this financial year we have continued to receive regular support from (6) local churches and 8 individuals. Golden Sunset Trust were able to provide the majority of the other funding needed to meet last year's budget.

During the period of this report, we also received:

1. East Suffolk rates allowance £10,000
2. A number of smaller one-off donations from local organizations & people

Pension auto enrolment continues with the administration of this, salaries and CJRS undertaken by an outside contractor. A computerised financial system and regular Trustee meetings enable staff & Trustees to have visibility of the charity's finances.

Charity Structure:

The Hope Trust is a Charitable Incorporated Organisation and maintains strong links with The Golden Sunset Trust (GST) with one Trustees Dr Anne Fenning serving as a Trustee of both charities.

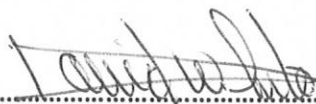
Trustees are appointed by the current Trustees team, who are in the process of appointing one new Trustee. Work was undertaken by the Trustees to ensure that all relevant policies and procedures were reviewed and updated to be compliant with current legislation.

The budget for the year was approved at the trustees meeting on 14th July 2022.

Beaton's continue to be appointed as the Independent Examiners for the charity. The reserve Policy figure remains at £20k, which equates to 3 months of operational costs.

The Trustees are very pleased with the way Tracy and Laura have worked well together and been able to build the client base of Hope Trust up after the pandemic.

Signed:



Rev David White : 154 Colneis Road, Felixstowe IP11 9LQ

Date: 3/11/23

Independent Examiner's Report to the Trustees of The Hope Trust

I report on the accounts of the charity for the period ended 31st March 2023 which is set out on form CC16a.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- follow the procedures laid down in the general Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- 1 which gives me reasonable cause to believe that, in any material respect, the requirements:
 - to keep accounting records in accordance with section 130 of the 2011 Act; and
 - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Acthave not been met; or
- 2 to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.


.....
J. J. Oakley F.C.A

Beatons Limited
Chartered Accountants
7 Three Rivers Business Park
Felixstowe Road, Foxhall
Ipswich, Suffolk
IP10 0BF

3 November 2023



CHARITY COMMISSION
FOR ENGLAND AND WALES

Charity Name
The Hope Trust

No (if any)
1159866

Receipts and payments accounts

CC16a

For the period from	Period start date	To	Period end date
	01.04.22		31.03.23

Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Golden Sunset Homes Trust Donations	41,258	-	-	41,258	41,580
Other Donations	6,898	-	-	6,898	10,323
Speaking	60	-	-	60	310
Investment Income	269	-	-	269	5
Fund Raising	1,216	266	-	1,482	1,279
Rentals	-	-	-	-	110
Gift Aid Tax Refund	278	-	-	278	522
Grants received	-	-	-	-	7,537
Sub total (Gross income for AR)	49,979	266	-	50,245	61,666
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	49,979	266	-	50,245	61,666
A3 Payments					
Staff Costs	32,444	-	-	32,444	45,339
Employer NI	-	-	-	-	-
Travelling	152	-	-	152	583
Insurance	782	-	-	782	752
Advertising	1,188	-	-	1,188	1,252
Office Costs	3,365	-	-	3,365	3,463
Utilities	3,359	-	-	3,359	1,772
Miscellaneous	3,424	-	-	3,424	2,761
Property	2,867	-	-	2,867	2,091
Project	178	266	-	444	44
Sub total	47,759	266	-	48,025	58,057
A4 Asset and investment purchases, (see table)					
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	47,759	266	-	48,025	58,057
Net of receipts/(payments)	2,220	-	-	2,220	3,609
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	42,870	-	-	42,870	39,261
Cash funds this year end	45,090	-	-	45,090	42,870

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Bank	44,888	-	-
	Petty Cash	202	-	-
		-	-	-
	Total cash funds	45,090	-	-
	(agree balances with receipts and payments account(s))	OK	OK	OK
		Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
B3 Investment assets			Cost (optional)	Current value (optional)
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
B4 Assets retained for the charity's own use		Fund to which asset belongs	Cost (optional)	Current value (optional)
	General Computer and Office Equipment		-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
B5 Liabilities		Fund to which liability relates	Amount due (optional)	When due (optional)
			-	
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval
	DAVID WHITE	03/11/2023

THE HOPE TRUST

England & Wales - Charity number 1159866

Accounts

The Hope Trust - Charity No: 1159866

Vision - Helping Older People

Registered Office: Maidstone Hall, 127 Maidstone Rd, Felixstowe IP11 9EE

Trustees Annual Report for the financial year 1st April 2021 - 31st March 2022

Trustees

Dr Anne Fenning (Chair)

Dr Terry Smith (Deputy Chair)

Miss Julia Hancock

Rev Trevor Harris

Rev David White (appointed 28th September 2021)

Review of The Year

This last year has seen us emerge from the restrictions of Covid, restart most of our activities and encourage our clients / guests to rejoin us. The pace of this has been varied with some returning early on glad to receive the support we were offering others have shielded for longer. The return of our volunteers has also been variable.

During this last year we have said farewell to Paul and Sheila Taylor who as our Pastoral Workers have made a great impact on all that Hope Trust has done over many years. We wish them a long and happy retirement. In January 2022 we welcomed Tracy Haskins to our staff team as Charity Manager. Tracy has made a great start in running our various events with the help of our amazing and much appreciated volunteers.

Why we do what we do.

Charitable Objects and Activities:

1. To provide relief to older people (regardless of faith or ethnicity) through the provision of practical and spiritual assistance.
2. To promote the Christian Faith primarily for the benefit of older people in residential or care homes by the provision of practical and spiritual assistance in line with our statement of faith.

How we achieve our Objectives.

The strategic plan has had to take a back seat, but the overarching priorities of Building Community, Sharing Information, Opportunity for Faith and Making it all Happen, are kept in mind.

By Building Community Better

Our support services reopened on 19th April amongst Covid security. A lot of cleaning took place but a balance had to be struck between mask wearing, communication and keeping everyone safe. We have concentrated on our services which encourage and develop

community and connection. Since Freedom Day on 19th July some of our more social events have restarted at the very firm request of our guests. The film event restarted in October after a delegation from the guests although it was agreed that shared meals were not possible. We have had good numbers of attendees across all our regular events. Some people were very keen to come back to events other have taken more time to do so. Some have only started coming again in February or March and were still very anxious and in need of support and encouragement. They soon relaxed and enjoyed the conversation, company and cup of tea. Some have learnt how to play new games like cribbage and some have reignited their scrabble passions. Some of their feedback gathered in February 2021 when we asked them why they came was:

'The best day of the week'

'I come for company and friendship'

'Stimulation and fun'

'I have made new friends'

'I really struggled on my own until I found Hope Trust'

'To get out and meet people, who are now my friends'

The bereavement course ran in September 2021 although numbers were low. There were no enquiries in the Spring.

The visits to the Hut on the seafront were again cancelled and carried over to 2022.

Our 1:1 befriending service was able to support two people with visits in their homes following restrictions lifting in July.

By Sharing Information Better

The charity continues to purchase an advert, and accompanying article, in the local Flyer magazine. With a large circulation it covers the town and surrounding area and this continues to be a useful method of communicating the charity's story. Several people have contacted us or attended one of our events as they have seen our magazine article and wanted to come and see what we do.

We have continued to maintain our local profile in the community by attending local meetings or forums. Shelia supported the work of the Compassionate Communities initiative, and we took part in an exhibition in the library showing how we have been able to support conversations around the end of life when they are wanted.

We continue to use our website and Facebook to promote our activities and let more people know we are here and we post monthly blogs onto the website.

During 2021/22 some very loyal volunteers have continued to support us either at our activity sessions, 1-1 visits or serving as trustees. We ensured we kept them regularly updated and gave them all a small gift and card at Christmas to thank them for their work.

We have also seen some volunteers step down due to their own health issues during the last year.

We have continued to keep financial supporters updated throughout the year.

Opportunity for Sharing Faith Better

It is worth noting that the biggest area of work impossible to resume has been the taking of services into Residential Homes, either by us or the Songbirds group; a further DVD was delivered to the homes on Remembrance Sunday which has been added to the collection recorded and filmed by Paul Taylor and much appreciated and used by the residential homes.

Making it all Happen Better

The ambition of this priority is to make sure that we continue to grow our volunteer base, keep the Charity looking for new initiatives, ensure emerging technological needs are met while at the same time meeting our statutory and community responsibilities.

As reported above, the Charity has now employed a full time Charity Manager and has plans to appoint an assistant in the near future.

Much of the ongoing work of the Charity relies heavily on the support of the 16 volunteers (including our Trustees), currently serving the Hope Trust. Their support is vital. We know that when the volunteer role is done well, the weekly sessions run more smoothly.

Each volunteer who has significant access to older people, was required to hold a valid Disclosure and Barring Service (DBS) certificate and annual certificate checks continued.

Public Benefit

All activities are open to people aged 50+ irrespective of gender or faith, in addition, all activities over the time span of this report covers were free of charge to those who attended.

Financial Review:

During this financial year we have continued to receive regular support from (6) local churches and 12 individuals. Golden Sunset Trust were able to provide the majority of the other funding needed to meet last year's budget.

During the period of this report, we also received:

1. Donation of £600 from Viking estate agents
2. East Suffolk rates allowance £10,000
3. A number of smaller one-off donations from local organizations & people

Pension auto enrolment continues with the administration of this, salaries and CJRS undertaken by an outside contractor. A Computerised financial system and regular Trustee meetings enable staff & Trustees to have visibility of the charity's finances.

Charity Structure:

The Hope Trust is a Charitable Incorporated Organisation and maintains strong links with The Golden Sunset Trust (GST) with one Trustee, currently Dr Anne Fenning, continuing to serve as a Trustee of both charities.

Trustees are appointed by the current Trustees team, with one new Trustee appointed in 2021. Work was undertaken by the Trustees to ensure that all relevant policies and procedures were reviewed and updated to be compliant with current legislation.

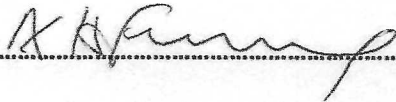
The budget for April 2021-March 22 was approved at the trustees meeting on April 26th, 2021.

Beaton's continue to be appointed as the Independent Examiners for the charity.

The reserve Policy figure remain at £20k, which equates to 3 months of operational costs.

The trustees are delighted with the start that our new manager has made in guiding the organization.

Signed:



Dr AH Fenning - Chair of Trustees – The Hope Trust
Sand Croft, Mill Road, Mendlesham, Stowmarket, Suffolk IP14 5TA

Date: 26.7.22

Independent Examiner's Report to the Trustees of The Hope Trust

I report on the accounts of the charity for the period ended 31st March 2022 which is set out on form CC16a.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- follow the procedures laid down in the general Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- 1 which gives me reasonable cause to believe that, in any material respect, the requirements:
 - to keep accounting records in accordance with section 130 of the 2011 Act; and
 - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Acthave not been met; or
- 2 to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



J. J. Oakley F.C.A

Beatons Limited
Chartered Accountants
7 Three Rivers Business Park
Felixstowe Road, Foxhall
Ipswich, Suffolk
IP10 0BF

14 September 2022



CHARITY COMMISSION
FOR ENGLAND AND WALES

Charity Name The Hope Trust	No (if any) 1159866
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Receipts and payments accounts

CC16a

For the period from	Period start date 01.04.21	To	Period end date 31.03.22
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Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Golden Sunset Homes Trust Donations	41,580		-	41,580	5,106
Other Donations	10,323		-	10,323	43,381
Speaking	310		-	310	450
Investment Income	5		-	5	14
Fund Raising	1,279		-	1,279	121
Rentals	110		-	110	-
Gift Aid Tax Refund	522		-	522	620
Grants received		7,537	-	7,537	18,189
Sub total (Gross income for AR)	54,129	7,537	-	61,666	67,881
A2 Asset and investment sales, (see table).					
	-	-	-	-	
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	54,129	7,537	-	61,666	67,881
A3 Payments					
Staff Costs	38,052	7,287	-	45,339	51,190
Employer NI			-	-	414
Travelling	583		-	583	351
Insurance	752		-	752	747
Advertising	1,252		-	1,252	1,044
Office Costs	3,213	250	-	3,463	3,297
Utilities	1,772		-	1,772	1,295
Miscellaneous	2,761		-	2,761	1,748
Property	2,091		-	2,091	1,010
Project	44		-	44	469
Sub total	50,520	7,537	-	58,057	61,565
A4 Asset and investment purchases, (see table)					
	-	-	-	-	
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	50,520	7,537	-	58,057	61,565
Net of receipts/(payments)	3,609	-	-	3,609	6,316
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	39,261	-	-	39,261	32,945
Cash funds this year end	42,870	-	-	42,870	39,261

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Bank	42,732	-	-
	Petty Cash	138	-	-
		-	-	-
	Total cash funds	42,870	-	-
	(agree balances with receipts and payments account(s))	OK	OK	OK
B2 Other monetary assets	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
B3 Investment assets	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
			-	-
			-	-
			-	-
			-	-
B4 Assets retained for the charity's own use	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
	General Computer and Office Equipment		-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
B5 Liabilities	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
			-	
			-	
			-	
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Signed by one or two trustees on behalf of all the trustees	Signature	Print Name	Date of approval
		T. F. Smith	14/09/2022

THE HOPE TRUST

England & Wales - Charity number 1159866

Accounts

The Hope Trust - Charity No: 1159866
Vision – Helping Older People
Registered Office: Maidstone Hall, 127 Maidstone Rd, Felixstowe, Suffolk IP11 9EE
Trustees Report for the financial year 1st April 2020 – 31st March 2021

Trustees:

Dr Anne H Fenning (Chair)
Dr Terry Smith (Deputy Chair)
Mrs Anita Chenery (Appointed 14th July 2020)
Miss Julia Hancock
Rev Trevor Harris

Review of the Year:



In this report we want to share with you a story of the most turbulent year that the charity has ever had to face and then adapt to. Alfred Lord Tennyson encapsulates the feeling of the year through these words written so long ago *'Though much is taken, much abides, and though we are not now that strength which in old days moved earth and heaven: that which we are, we are: One equal temper of heroic hearts, made weak by time and fate, but strong in will to strive, to seek, to find, and not to yield.* (Ulysses)

We have definitely been striving, seeking to find new ways to support those aged 50+ in Felixstowe and the surrounding villages, determined not to yield to fear or despair but to find our own unique way through the unusual times we have all been experiencing. On a Monday, when you are the first person someone has spoken to since last Thursday, you know your call has value. When you send a chatty email through and instantly get a reply you know that person was poised, ready to engage. When you get hits on the charity's Facebook page or see that the latest blog has been read over 80 times, you are reminded that stories of human connection is what people want, need and appreciate.



The 3-year Strategic Plan had to take a back seat in 2020, although it continues to inform our direction of travel. For Hope Trust the activities we could safely host when restrictions allowed fell into the category of 'support services' and as such, where space allowed, our numbers were limited to a maximum of 15 at any one time, indoors. These limitations affected the 'chemistry' within a room, but once again we saw how adaptable the human spirit can be. So, in summary, we've survived, we've made some new contacts and we've said goodbye to others, but the charity remains ready to do what it always does – giving of it's very best for the people it serves.

Why we do what we do:

Charitable Objectives and Activities:

1. To provide relief to older people (regardless of faith or ethnicity) through the provision of practical and spiritual assistance.
2. To promote the Christian Faith primarily for the benefit of older people in residential or care homes by the provision of practical and spiritual assistance in line with our statement of faith.

How we achieve our Objectives:

By Building Community Better:

When all the usual structures of operation were swept away by the first lockdown in late March 2020, new ways were found to stay in touch with people who would normally regularly attend, in person, activities hosted by Hope Trust. That task started with registering with the Information Commission Office for the first time so that we could find, record and then keep contact details of attendees. Once we knew who wanted contact, we then had to find the best way of regularly staying in touch with them; encouragingly we currently stay in regular contact with 60+ people, as well as volunteers, supporters and donors. Like many



other organisations, technology has played a part in our work, from weekly Zoom meetings with 2 Volunteer teams, What's App & Facetime calls and regular emails. In amongst all the challenges, opportunities have appeared. We were able to offer our 'chatty letter



writing' service, which has been taken up by 66% of those to whom it was offered. When activities

resumed in the summer of 2020 the decision was taken to position the charity in terms of offering support services and the more social events were put on hold. Practically this meant we could offer our weekly Technology Café, Wednesday & Thursday Tea & Chat sessions, however social distancing meant that numbers had to be capped at each venue.

Thank you for making Wednesday mornings worth getting up with a smile for, knowing we will have an enjoyable morning. JD Oct 20

The continued delivery of the weekly Technology Café was seen as a priority; more and more services were being moved online, from registering a death to applying for benefit, helping older people navigate this abrupt change was seen as crucial. Thank goodness we'd already helped people to register for online shopping!

Social activities such as the Activity Afternoon, Men's event and Film Event were put on hold until such time as social distancing is relaxed. However the Bereavement Support Group continues to be offered twice a year, Spring and Autumn.

The planned trips to The Hut on the seafront were also cancelled, with the dates moved to 2021/2022.

One area that the lockdowns has seriously affected has been the 1:1 befriending service we offer to people who, for whatever reason, cannot join in any Hope Trust activities. It's not quite the same to send a chatty card/letter each week to someone with hearing loss than it is to sit and share a mug of tea with them each Thursday afternoon. One family member of a recent referral shared 'Mum suffered, like so many others in these awful times, from loneliness and boredom and although having regular support, her 'social needs' were rarely met. It is indeed unfortunate that she never came across you a year ago as she would have really appreciated the service Hope Trust would have given her.' Sadly, this lady is now in full time residential care but if she'd been referred sooner, might Hope Trust have kept her in her community for longer? We'll never know.

*Thanks for keeping in touch, it is nice to know that someone cares - and I appreciate that.
RV May 20*

This year Paul Taylor has been asked to participate in 3 funerals during 2020/21. This is an area of the work that will continue to grow as more people have indicated they want Hope Trust to participate in their funerals, when they happen. Following one of those funerals a thank you note was received which said: *Just wanted to say a big thank you for yesterday. You led the service so well with the right balance of compassion and humour. Your words and poem were just perfect and Mum was honoured so fittingly. You are a very special man!* RA May 20

By Sharing Information Better:

The ambition of this priority is to ensure that Hope Trust is informed and is known, within its local community enabling the Staff and Volunteers to direct people to activities and services that meet their needs. To do this, it seeks to be part of local consultations, information meetings as well as finding ways to highlight its work through social media.



The charity continues to purchase an advert, and associated editorial, in the local Flyer magazine. With a circulation of 15,000 covering Felixstowe, Felixstowe Ferry, Walton, Trimley villages and Kirton this has proved to be a useful method of communicating the charity's story. Articles are also posted on the blog page of the website and its always encouraging to see just how often that page is accessed and the blogs read. Plans to augment the website and feature a short video clip something along the lines of a 'A chat with' or 'The thoughts of' were shelved in 2020 but not forgotten! Instead, shorter clips were posted on Facebook, including quiz questions as well as '5 things we've learnt through lockdown' as an encouragement.

By Sharing Faith Better:



The ambition of this priority remains to find appropriate ways to encourage older people in their faith journey. During lockdown, teams were no longer able to take services into residential homes, so instead a library of short services were filmed and sent to the homes with either a link to a YouTube page or as a physical DVD disk. This means those homes now have access to 6 'ordinary' services, plus those dedicated to Harvest, Easter & Christmas. This resource has enabled homes to continue meeting the spiritual needs of their residents, with one home using the DVD's much more frequently than the once a month visit the team was able to offer. One home wrote: *'Thank you very much for the services you have provided us with this year, the residents have really enjoyed them.'* SRH Dec 20

Wherever possible, using a mixture of Zoom and online service technology, Hope Trust has been able to share updates on its work with local churches as and when requested.

By Doing it all better:

The ambition of this priority is to make sure we continue to grow our volunteer base, keep the charity looking for new initiatives, ensure emerging technological needs are met as well as meeting our statutory and community responsibilities.

Hope Trust linked with Suffolk County Council and Alcove Care to provide older people with a pre-loaded Samsung tablet. This tablet was simplified, didn't require the older person to have wi-fi and allowed them to chat with family and friends that they nominated to be pre-loaded onto the tablet. The project is funded until April 21 but may well be continued after that date. A further project that is likely to develop in 21/22 is linked to the local hospices 'Compassionate Communities' initiative.

During 2020/21 the charity had 35 volunteers (including Trustees) who it would call on to support it in its activities, but in reality, only a few of those volunteers have been able to serve on a regular basis. We are especially grateful to those who serve on a Wednesday and a Thursday morning Tea & Chat session for doing so along with the Prayer support volunteers who also play their part. Many of the team who would visit on a 1:1 basis had to find different ways to stay in touch with the people they were working with and for those who would normally, faithfully deliver services in the residential homes, they have been most affected by the pandemic as lockdown has meant all in-person Residential Home work has had to cease. It is our hope that these volunteers will remain active and start serving once again just as soon as circumstances allow.

Written updates have been sent out even more regularly to volunteers and financial supporters, so they know exactly how the work of the charity is continuing; at Christmas each volunteer and donor received a card plus small gift as we wish to ensure that all our volunteers feel valued and appreciated.

Each volunteer, who has significant access to older people, is required to hold a valid Disclosure and Barring Service certificate and annual checks on these certificates routinely takes place.

Public Benefit:

All activities are open to people aged 50+ irrespective of gender or faith, in addition, all activities over the time span of this report covers were free of charge to those who attended.

'Such a life saver for my Mum when she was alive. She enjoyed seeing others, laughing and sharing experiences with them. Run by fantastic caring people. They were so helpful to me when Mum passed away.' RA Oct 20

Financial Review:

When the pandemic hit, the support received from the Golden Sunset Trust was stopped temporarily as their support comes from investments and their trustees felt it important for those investments to be protected until it became clearer as to how the markets would settle. Thankfully a Government grant in lieu

of rates for £10,000 was received, quickly followed by a large bequest from a lady in Kent which meant Hope Trust could continue its work without the Golden Sunset Trust support until the situation stabilized. By year end just 10.2% of what was budgeted from GST was received, but it is expected their support will resume in 2021/22.



Trustees discussed, over a number of months, whether or not to furlough staff. In the end, as the pandemic entered its second and third lockdown the decision was taken to furlough staff, initially to 3.5 days when support services were hosted, then to 2.5 days during lockdowns. This situation will continue until either all social distancing measures are lifted, or the Job Retention Scheme comes to a close.

At the start of the financial year (April'20) there were 8 churches and 14 individuals who supported the work of the charity on a regular basis; one individual donor was lost quite soon as the pandemic affected people's income, but we remain grateful to those whose generosity continued. Localgiving.com and givingabit.com are online mechanisms available to make donating funds to the charity as easy as possible. One local church in particular has encouraged their congregation, when taking part in regular Zoom quizzes, to donate to local charities their church supports and as a result Hope Trust has benefited from people's generous participation. We are also very encouraged (and happy) to receive donations of packs of biscuits, tea bags, jars of coffee and chocolates, all of which are used.

During the period of this report, funding has been secured, generous one-off gifts, a bequest, restricted gifts and grants received, including:

1. East Suffolk rates allowance £10,000
2. Tesco Fund - £500 towards the cost of PPE
3. Coronavirus Job Retention Scheme – ongoing
4. Bequest from the estate of the late Mrs Ellen Wood - £34166.60
5. In Memorium gifts totaling £842.60
6. A number of smaller one-off donations from local organisations & people



Pension auto enrolment continues with the administration of this, salaries and CJRS undertaken by an outside contractor. A Computerised financial system and regular Trustee meetings enable staff & Trustees to have visibility of the charity's finances.

Charity Structure:

The Hope Trust is a Charitable Incorporated Organisation and maintains strong links with The Golden Sunset Trust (GST) with one Trustee, currently Dr Anne Fenning, continuing to serve as a Trustee of both charities.

Trustees are appointed by the current Trustees team, with one new Trustee appointed in 2020 and another potential candidate to be interviewed in accordance with the 'Appointment of Trustees' Policy in due course. The day-to-day running of the charity continues to be delegated to 2 members of staff; both employed as Pastoral Workers. Work was undertaken by the Trustees to ensure that all relevant policies and procedures were reviewed and updated to be compliant with current legislation. The annual budget for 2020/21 was approved at the first Trustees meeting of 2020/21.

Beaton's were re-appointed as the Independent Examiners for the charity, at the meeting in April 2020, in readiness for the financial year ending 31st March 2021.

At the meeting in April 2020, the reserve Policy figure was reviewed for the financial year 2020-21 when the Trustees agreed the reserve figure remain at £17k, which equates to 3 months of operational costs.

At the end of a very turbulent year the trustees would like to thank Paul and Sheila Taylor, our Pastoral Workers, for their resourcefulness and flexibility. Despite all the challenges presented by COVID-19 they have continued to deliver the best possible service and we are full of admiration for their endurance in all that they have achieved. We are also grateful for the financial support we have received from the Government and to all our Donors.

Signed:



Dr AH Fenning - Chair of Trustees – The Hope Trust
Sand Croft, Mill Road, Mendlesham, Stowmarket, Suffolk IP14 5TA

Date: 21/7/21

Independent Examiner's Report to the Trustees of The Hope Trust

I report on the accounts of the charity for the period ended 31st March 2020 which is set out on form CC16a.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- follow the procedures laid down in the general Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- 1 which gives me reasonable cause to believe that, in any material respect, the requirements:
 - to keep accounting records in accordance with section 130 of the 2011 Act; and
 - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Acthave not been met; or
- 2 to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.


J. J. Oakley F.C.A

Beatons Limited
Chartered Accountants
7 Three Rivers Business Park
Felixstowe Road, Foxhall
Ipswich, Suffolk
IP10 0BF

Date: 26 July 2021



CHARITY COMMISSION
FOR ENGLAND AND WALES

The Hope Trust

Receipts and payments accounts

CC16a

For the period
from

01.04.20

To

31.03.21

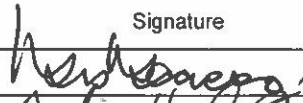
Section A Receipts and payments

	Unrestricted funds	Restricted funds	Endowment funds	Total funds	Last year
	to the nearest £	to the nearest £	to the nearest £	to the nearest £	to the nearest £
A1 Receipts					
Golden Sunset Homes Trust Donations	5,106	-	-	5,106	53,301
Other Donations	43,381	-	-	43,381	11,525
Speaking	450	-	-	450	138
Investment Income	14	-	-	14	50
Fund Raising	121	-	-	121	1,381
Rentals	-	-	-	-	325
Gift Aid Tax Refund	620	-	-	620	523
Grants received	10,000	8,189	-	18,189	-
Sub total (Gross income for AR)	59,692	8,189	-	67,881	67,242
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	59,692	8,189	-	67,881	67,242
A3 Payments					
Staff Costs	43,501	7,689	-	51,190	52,650
Employer NI	414	-	-	414	1,557
Travelling	351	-	-	351	1,154
Insurance	747	-	-	747	671
Advertising	1,044	-	-	1,044	1,222
Office Costs	2,797	500	-	3,297	3,679
Utilities	1,295	-	-	1,295	1,845
Miscellaneous	1,748	-	-	1,748	2,308
Property	1,010	-	-	1,010	8,675
Project	421	48	-	469	357
Sub total	53,328	8,237	-	61,565	74,119
A4 Asset and investment purchases, (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	53,328	8,237	-	61,565	74,119
Net of receipts/(payments)	6,364	48	-	6,316	6,877
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	32,897	48	-	32,945	39,822
Cash funds this year end	39,261	-	-	39,261	32,945

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Bank	39,225	-	-
	Petty Cash	36	-	-
		-	-	-
	Total cash funds	39,261	-	-
	(agree balances with receipts and payments account(s))			
		Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
B3 Investment assets			Cost (optional)	Current value (optional)
			-	-
			-	-
			-	-
			-	-
			-	-
B4 Assets retained for the charity's own use		Fund to which asset belongs	Cost (optional)	Current value (optional)
	General Computer and Office Equipment		-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
B5 Liabilities		Fund to which liability relates	Amount due (optional)	When due (optional)
			-	
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval
	TREVOR HARRIS	28.09.21
	JULIA HANCOCK	30.09.21