

TRI SERVICES AND VETERANS SUPPORT CENTRE

England & Wales · Charity number 1159599

Details

Other names	TS & VSC
Status	Registered
Legal form	CIO
Registered	2014-12-12
Register	View on the Charity Commission register

Contact

Address	tri services centre veterans House Hassell Street Newcastle ST5 1AR
Phone	01782713963
Email	info@veteransupportcentre.org
Website	www.veteransupportcentre.org

Activities

Objects: (A) THE ADVANCEMENT OF EDUCATION;(B) THE ADVANCEMENT OF HEALTH;(C) THE RELIEF OF THOSE IN NEED BECAUSE OF AGE, ILL-HEALTH, DISABILITY, FINANCIAL HARDSHIP OR OTHER SOCIAL OR ECONOMIC DISADVANTAGE;OF THOSE SERVING OR HAVE SERVED IN THE ARMED FORCES OF THE UNITED KINGDOM AND THEIR FAMILIES.

Activities: To provide support and guidance to individuals and families of those serving, or have served, or in any associated branch of the armed forces of the United Kingdom, and in the transition from service to civilian life. Using all and any relevant agencies to achieve our aims.

Classification

- **How:** Makes Grants To Individuals, Provides Human Resources, Provides Buildings/facilities/open Space, Provides Services, Provides Advocacy/advice/information
- **What:** Education/training, The Advancement Of Health Or Saving Of Lives, The Prevention Or Relief Of Poverty
- **Who:** Children/young People, Elderly/old People, People With Disabilities

Geography

- Cheshire East
- Staffordshire
- Stoke-on-trent City

Finances

Period end	Income	Expenditure	Assets	Employees
2024-12-31	£121,552	£132,201	-	-
2023-12-31	£208,846	£172,410	-	-
2022-12-31	£83,227	£72,221	-	-
2021-12-31	£32,621	£21,937	-	-
2020-12-31	£25,636	£15,324	-	-

Trustees

Name	Role	Appointed
GEOFF HARRIMAN	Chair	2014-12-12
Colin Critchlow		2023-01-12
Julie Billingham		2024-08-01
Kevin Robinson		2023-01-12
Matthew Holford		2024-04-11
PATRICK KNOWLES		2014-12-12
kathy munslow		2021-10-01

TRI SERVICES AND VETERANS SUPPORT CENTRE

England & Wales - Charity number 1159599

Accounts



Tri Services & Veterans Support Centre
Registered Charity No 1159599



Chairperson
Treasurer
Centre Manager
Email
Website
Telephone No

Mr G Harriman
Mrs J Billingham
Mrs T Robinson
info@veteransupportcentre.org
www.veteransupportcentre.org
01782 713963

Veterans House
Hassell Street
Newcastle-under-Lyme
Staffordshire
ST5 1AR

TRUSTEES REPORT FOR FINANCIAL PERIOD 01/01/24 TO 31/12/24

REGISTERED CHARITY NO: 1159599

ADDRESS: Tri Services and Veterans Support Centre,
Veterans House,
Hassell Street,
Newcastle under Lyme,
Staffordshire.
ST5 1AR

Trustees

Geoff Harriman (Chair)
Colin Critchlow
Kevin Robinson
Kathy Munslow
Matty Holcroft (Vice Chair)
Julie Billingham (Treasurer)
Paddy Knowles
Kenn Griffiths

Governance and Management

The charity is overseen by a dedicated group of Trustees, who meet approximately every six weeks. At each meeting, minutes are taken to ensure all decisions are properly recorded and documented, maintaining transparency and accountability within the organisation.

Centre Refurbishment and Development

Following the successful purchase of the building, the charity dedicated considerable time and resources to refurbishing and renovating the centre. This significant undertaking was made possible by an exceptionally generous donation from Mr John Cauldwell. The charity, along with our service users, express deep gratitude to Mr Cauldwell, whose support included match funding the veterans' own fundraising efforts.

A key aspect of the refurbishment was the extension of the building to incorporate a new teaching kitchen. This development has been instrumental in facilitating the launch of new projects and will pave the way for further initiatives, such as the establishment of a veteran's breakfast club. The creation of this fully functioning teaching kitchen was achieved thanks to the generous funding provided by Get up and Give

Back, who took part in many fundraising activities to fund the costs of setting up and equipping the kitchen in its entirety. All these improvements were undertaken with the aim of better serving the needs of our service users.

Project Delivery and Partnerships

A key project started during the year, funded by the Defence Medical Welfare Service (DMWS), involved the creation and successful delivery of cookery classes for veterans. These classes are designed to teach veterans how to prepare and cook healthy, sustainable meals. The project was made possible through support from a local catering college, with particular thanks to one of its chefs for their involvement.

Fundraising and Volunteer Support

Fundraising remains a priority, with the Trustees leading efforts across all available avenues, strongly supported by an enthusiastic and committed volunteer group. With the completion of the centre's refurbishment, the charity has now fully vacated its temporary premises in Hanley and operates exclusively from the centre in Newcastle-under-Lyme.

Ongoing Support and Collaboration

The charity maintains a strong commitment to supporting veterans across North Staffordshire and surrounding areas. Central to this commitment is the operation of a dedicated drop-in centre, which is open three days a week, Tuesday, Wednesday, and Saturday during the day. In addition to these regular sessions, the centre hosts cooking classes and a welfare clinic, which take place on alternate Thursday evenings.

Each week, the centre welcomes approximately 150 visitors, offering a welcoming and supportive environment for veterans and their families. Beyond the regular drop-in sessions, the charity also provides vital services such as a foodbank and a veteran's boutique, addressing immediate needs and supporting overall wellbeing.

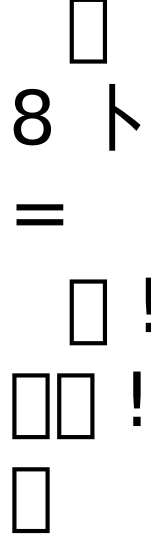
Collaboration with other organisations remains a cornerstone of the charity's approach. The charity works in close partnership with groups such as SSAFA, Walking with the Wounded, Veterans UK, and several other national and local organisations. Representatives from these organisations are regularly present at the centre, which further strengthens the network of support available to veterans and ensures a comprehensive approach to meeting their needs.

Board Changes and Strategic Focus

During the year, there were changes to the Trustee board, including the Treasurer stepping down and the appointment of a new Treasurer, as well as the departure of 3 Trustees and the introduction of a new member. Despite these changes, the primary focus remains on fundraising to ensure the charity's ongoing sustainability and on operating in accordance with the charity's constitution.

Activities in Education, Health, and Wellbeing

The charity has maintained a diverse programme of activities aimed at supporting veterans and engaging the wider local community. These initiatives encompass a number of key areas, including education, health, and wellbeing.



Ongoing Programmes

- Bee Keeping: Veterans and community members have the opportunity to participate in bee keeping sessions, fostering both learning and therapeutic engagement.
- Camping Buddies: This activity provides a platform for veterans to connect with one another through organised camping experiences, promoting camaraderie and outdoor skills.
- Men in Sheds: The 'Men in Sheds' project encourages practical skills development and social interaction, offering a supportive environment for participants to work on projects and share expertise.
- Zero to Hero (Cooking Classes): These cooking classes, delivered in partnership with a local catering college, help veterans learn to prepare healthy and sustainable meals, enhancing their wellbeing and independence.

Special Events

In addition to the regular programmes, a few special events have been organised. Notably, two separate battlefield tours took place during the year. Both tours were well attended and received positive feedback from participants, who found the experiences beneficial, educational, interesting, and enjoyable.

Given the success and popularity of these tours, there has been a request from attendees for additional trips of this nature. The trustees are considering this suggestion for future planning.

Achievements ,Performance and Benefits

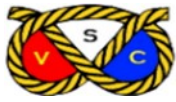
The charity is proud to hold the Queen's Award for Voluntary Service, a prestigious honour recognising outstanding work by volunteer groups to benefit their local communities. In addition to this distinguished accolade, the organisation was accredited this year with the Armed Forces Covenant Employer Recognition Scheme Gold Award. This recognition highlights the charity's commitment to supporting members of the armed forces community, reflecting both the dedication of its volunteers and its ongoing efforts to foster a supportive and inclusive environment for veterans and their families.



Paddy Knowles

Trustee

Tri Services & Veterans Support Centre



FINANCES 01 JANUARY 2024 TO 31 DECEMBER 2024

Income	
St Johns and Red Cross DMWS	£5375.00
Transfer in from Premium Account	£22431.24
Cash Donations taken to bank	£13601.70
Donations through Paypal	£527.50
Donations Through Sum Up Card Reader	£724.98
Donations on line, direct to the bank	£72243.41
Events	£574.56
Donatis	£18.74
Other	£4246.35
Interest Paid [Business Premium Account]	£1808.32
Total Income	£121551.80
Expenditure	
Newcastle Refurbishment	£50109.47
Insurance	£3801.00
Waste removal	£892.33
Retreat Expenditure	£396.00
Centre Managers Salary	£17735.84
Veterans Clinic	£2145.00
Events	£2712.77
Phone / Internet provision	£2891.22
Opus/EDF – gas and electricity provision, Newcastle	£5221.22
NULBC – Rates Newcastle	£1088.58
SOT City Council re Hanley Site	£3567.85
Service Charge	£15423.60
Vehicle expenditure	£5413.96
Water provision, Newcastle Site	£457.72
Other	£5954.55
Personal Payments	£9998.89
Barclaycard Payments	£4390.74
Total Expenditure	£132200.74
Cash at Bank - Community Account 31/12/2024	£23011.10
Cash at Bank – Business Premium Account (Savings) 31/12/2024	£100,444.95
Petty Cash	£95.32
Total Cash Assets	£123,551.37

CORFIELDS
WESTWOOD LODGE
MILL LANE
WETLEY ROCKS
STOKE ON TRENT
STAFFS. ST9 0BN

Tel: 01782 550834 Mobile: 07498017555

E-mail: corfields@btconnect.com

Re: Tri Services & Veterans Support Centre

We have examined the records and accounts of the above
as at 31st December 2024 and they were found to be a
Correct record on the information provided to us.

Yours faithfully

Sue Corfield

S.A. Corfield.

Independent Examiner

TRI SERVICES AND VETERANS SUPPORT CENTRE

England & Wales - Charity number 1159599

Accounts



Tri Services & Veterans Support Centre

Registered Charity No 1159599



Chairman
Treasurer
Centre Manager
Email
Website
Telephone No

Mr G Harriman
Mrs J Billingham
Mrs T Robinson
info@veteranssupportcentre.org
www.veteranssupportcentre.org
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REGISTERED CHARITY NO: 1159599

ADDRESS: Tri Services and Veterans Support Centre,
Veterans House,
Hassell Street,
Newcastle under Lyme,
Staffordshire.
ST5 1AR

TRUSTEES

Geoff Harriman	Chair
Colin Critchlow	
Kevin Robinson	
Kevan Miller	
Kathy Munslow	
Sandra Hambleton	[Alderman]
Darryl John Gough	
Philip Merridith	
Paddy Knowles	

STRUCTURE

The charity is run by the Trustees group, which meets every 6 weeks or so, these meetings are minuted and all decisions documented.

This year has not been a typical year for the charity, in that the County Council wanted to sell the building used by the charity which would essentially have left the charity homeless.

This resulted in a hectic year of fundraising, led by the trustee group and the recently appointed Centre Manager, who in truth had a real baptism of fire.

The fund raising over the year and the building at Newcastle was successfully purchased from the County Council and is now owned by the charity.

Now that the building is owned by the charity we have taken the opportunity to repair and refurbish the building, this will take place over 2024 and the charity will operate from a site in Hanley Stoke on Trent, which will be rented from Stoke on Trent City Council.

The Charity has continued to support veterans in the North Staffordshire area by providing a drop in centre 3 days per week and has a footfall of approximately 120 per week, it also provides a foodbank and works in conjunction with SSAFA, Walking with the Wounded and Veterans UK all of which have representatives that work out of the centre.

During the year there has been no change in the make up of the Trustee board, with the main focus being on fundraising for the purchase of the centre.

ACTIVITIES PROVIDED

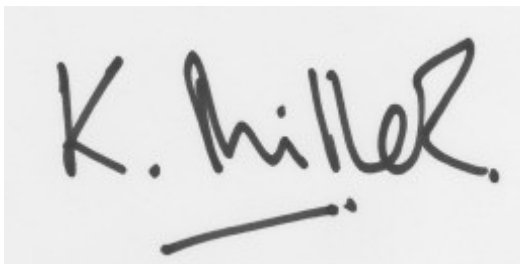
The Charity has continued to provide a number of activities in the area of Education, Health and Wellbeing for veterans and also including the local community:

- Tai Chi
- Bushcraft
- Archery
- Bee Keeping
- Wreath making

There have also been a couple of one off events, one being a Christmas Carol event at the retreat which was well attended and also a visit to Berlin where a number of veterans were taken to the city and taken around the historical sites. Feedback from those who attended is that the trip was beneficial, educational, interesting and fun. A request has been made that more of these trips should be arranged and is to be considered by the trustees.

ACHIEVEMENTS, PERFORMANCE AND BENEFITS

The Charity holds the Queens Award for Voluntary Service, it holds the Silver award for the Armed Forces Covenant Employer Recognition Scheme and is actively working towards the Gold Standard.

A handwritten signature in black ink on a light grey background. The signature reads "K. Miller" in a cursive, slightly slanted font. Below the name, there is a horizontal line that ends in a small dot on the right side.

KEVAN MILLER
TRUSTEE



FINANCES 01 JANUARY 2023 TO 31 DECEMBER 2023

Income	
St Johns and Red Cross DMWS	£29625.00
Armed Services Covenant Fund re Centre Manager Salary	£20000.00
Get Up and Give via Crowdfunding	£60549.97
Community Foundation	£5000.00
Emerging Communities	£750.00
Cash Donations taken to bank	£49028.99
Donations Through Sum Up Card Reader	£2808.21
Donations on line, direct to the bank	16235.95
Events	£8278.21
Donations through PAYPAL	£15988.95
Other – Woo Commerce	£17.75
Interest Paid [Business Premium Account]	£563.22
Total Income	£208846.25
Expenditure	
Transfer to Business Premium Account [Savings]	£100000.00
Purchase of Newcastle Building	£87764.00
Blacksmith Services	£2400.00
Bushcraft Services	£3140.00
Centre Managers Salary	£19319.68
Veterans Clinic	£2595.00
Events	£9540.08
Phone / Internet provision	£1070.89
Opus – gas and electricity provision, Newcastle	£4726.17
NULBC – Rates Newcastle	£1206.13
SOT City Council re Hanley Site	£6970.85
Training	£6150.00
Vehicle expenditure	£4555.89
Water provision, Newcastle Site	£877.88
Other	£22093.79
Total Expenditure	272410.36
Cash at Bank - Community Account 31/12/2023	£35411.76
Cash at Bank – Business Premium Account (Savings) 31/12/2022	£121067.87
Petty Cash	£102.95
Total Cash Assets	£156582.58

CORFIELDS
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England & Wales - Charity number 1159599

Accounts



Tri Services & Veterans Support Centre

Registered Charity No 1159599



Chairman
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Trustees Report for Financial Period 01/12/22 – 31/12/22

- Tri Services and Veterans Support Centre. Registered Charity No 1159599
Veterans House, Hassell Street, Newcastle-under-Lyme Staffordshire ST5 1AR

Trustees

Geoff Harriman, Chair
Colin Critchlow
Kevin Robinson
Kevan Miller
Kathy Munslow
Alderman Mrs Sandra Hambleton
Darryl John Gough
Philip Meridith
Paddy Knowles

- **Structure and details of how it is managed, including how it recruits Trustees.**
The Charity is run by the Trustee's group, who meet approximately every 6 weeks in order to make and document decisions made on behalf of the charity.
During the reporting year the charity has put into place a funded position of Centre Manager to assist in the day to day running of the Charity.
The Charity has a number of service users and volunteers, the more active of whom sit on a support committee and whose members have specified responsibilities to ensure certain events and functions are staffed and resourced, under the guidance of a lead Trustee.
As this year is the first since the Charity was essentially 'on hold' during the covid pandemic, this structure is new and is fluid in nature and subject to constant evaluation and review.
Trustees to the Charity are recruited on an ad hoc basis and are appointed at a Trustees meeting.
The Charity has supported veterans' primarily in the North Staffordshire area, it provides a drop-in Centre 3 days per week and has an average footfall of approx. 90-110 per week. It also provides a food bank and has direct links to other Charities working in partnership with SSAFA, Veterans UK and Walking with the Wounded. All of which have representatives that work out of the Centre.

- **Its activities and objectives in the year.**

The following activities supported our objectives during the year, in the areas of Education, Health and Wellbeing, including the involvement of the local community.

Tai Chi
Bushcraft
Archery
Bee Keeping
Gardening
Models for Heroes
Battlefield Tour
Wreath Making

Community events including the Queens Jubilee and a Christmas Event

- **As an indication of our achievements, performance and public benefit.**


The Charity was presented with the Queens Award for Voluntary Service.

We have received various local community awards which including individual awards. These awards wouldn't have been achievable without public involvement and support.

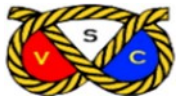
- **Details of any funds held as a custodian Trustee.**

Not applicable

Signed on behalf of Trustees



Geoff Harriman
Chairman



FINANCES 01 JANUARY 2022 TO 31 DECEMBER 2022

Income	
St Johns and Red Cross DMWS	£30000.00
Arnold Clarke	£2500.00
Eric Wright Fuel	£4800.00
Community Foundation Grant	£1000.00
SCC County Fund	£2000.00
Newcastle Boro' Council Charity of the Year	£3000.00
Veterans Fund	£20000.00
Staffordshire United Aid Fund	£5000.00
B&Q Foundation	£4500.00
Engaging Community Grant	£750.00
Events Ticket	£905.00
Refunds & Transfer from Savings	£913.85
Public Donations	£7789.80
Bank Interest on Savings	£68.25
Total Income	£83,226.69
Expenditure	
NULBC	£2482.42
Opus Gas	£125.18
Opus Electricity	£3349.40
Water Rates	£380.10
Insurance	£803.06
Communications	£632.01
Vehicles	£7068.54
Transfer to Savings Account	£22500.00
Retreat Expenditure	£20514.39
Events Expenditure	£6832.26
Fuel	£2972.61
Welfare	£960.00
Bottled Gas	£380.00
Gifts	£1329.85
Office	£313.48
Other	1577.07
Total Expenditure	£72,220.37
Cash at Bank - Community Account 31/12/2022	£99539.09
Cash at Bank - Business Premium Account (Savings) 31/12/2022	£20504.65
Petty Cash	£43.45
Total Cash Assets	£120087.19



**FINANCES 01 JANUARY 2022 TO 31
DECEMBER 2022**

CORFIELDS
WESTWOOD LODGE
MILL LANE
WETLEY ROCKS
STOKE ON TRENT
STAFFS. ST9 0BN

Tel: 01782 550834 Mobile: 07498017555

E-mail: corfields@btconnect.com

Re: Tri Services & Veterans Support Centre

We have examined the records and accounts of the above

as at 1st January 2023 and they were found to be a Correct record on the information provided to us.

Yours faithfully

Sue Corfield

S.A. Corfield.

Independent Examiner

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TRI SERVICES AND VETERANS SUPPORT CENTRE

England & Wales - Charity number 1159599

Accounts

Financial Statement	
1 January 2021 – 31 December 2021	
Cash at Bank 1 January 2021	£78,102.82
Income	(Major Income streams)
Donations/Static Tins	£34,801.56
Co Op	£1,208.58
SSAFA	£600
Grant WFC	£7,401
Aldi Grant	£400
Major income streams	£17,270.18
Total Income (incl P Cash & Foodbank)	£33,166.45
Petty Cash Income	
Cash Donations (not Banked)	£1764.76
Petty Cash Expenditure	
Expenditure	£1,582.30
Available Funds	£182.46
Foodbank Income	
Cash Donations (not banked)	£545.17
Total Income	£545.17
Foodbank Expenditure	
Expenditure	£485.11
Available funds	£60.06
Expenditure (Centre Running Costs)	
NULBC (Business rates)	£983.04
Opus Gas	£318.73
Opus Electricity	£2103.48
Water Rates	£442.91
TalkTalk	£454.03
Insurances (minibus and building/Liability)	£1892.28
Waste Bin	£343.84
Expenditure (Centre Running Costs)	£7,194.48
Total Expenditure (incl P Cash & Foodbank)	£2
Funds in Bank as at 31/12/2021	£88,686.36

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