

Annual Report and Financial Statements

Hospitality and Hope

For the year ending 31 October 2023



Registered Charity Number 1159213

CONTENTS

Trustees Annual Report	I to 20
Independent Examiners Report	21
Statement of Financial Activities	22
Balance Sheet	23
Cash Flow Statement	24
Notes to the Financial Statements	25 to 38

Hospitality and Hope

Annual report: November 2022 to October 2023

Executive Summary

Led by our Strategic Plan and our 'evidence-based approach', Hospitality and Hope has continued to build momentum offering greater depth to service delivery and a holistic approach to supporting individuals and communities in these very challenging times.

The work that we do is strategic. We have seen growth in the charity, an increase in staffing posts, the expansion of services and higher levels of support offered across multiple service areas. The Your Community Shops, our programme of Wellbeing Activities and our Supported Living Accommodation have all seen significant growth. New projects, a Food Sustainability project linked to South Tyneside Council, has also been added to the portfolio. We continue to deliver our South Tyneside Foodbank, our Debt and Welfare Benefit Advice Service and our Community Research and Lobbying.

We are well respected by both the local community and partner organisations. We are active, and challenging, members of the South Tyneside Poverty Group. Bringing our research evidence on the needs of our communities and a sleeves rolled up approach to provide practical solutions to making lives better. Our profile has been heightened: being short-listed in the CJS Awards as North East Charity of the Year; facilitated a news broadcast by Channel 4 Dispatches Programme which interviewed members of our Your Community Shops as part of the powerful story of struggle with hope; improved social media presence and a refreshed website.

Our Your Community Shops are creating neighbourhood hubs, that are successfully bringing residents together in their quest to combat food insecurity in a sustainable way. They are not like normal shops, but offer a hub for friendships, support, advice and building connections with others. Our extensive programme of health and wellbeing activities are now located within each of the community shops. This further strengthens the community connectiveness. We are also supporting the reduction of social isolation and seeing many members volunteering to offer support to this developing community resource and building, truly

'A community within a community'

This year, across all service areas, we have supported 8,587 individuals with the breadth and depth of support offered to individuals significantly increased due to the expansion of services during the year.

I. Objectives and Activities

General

Our vision, values and enablers provide a solid foundation for us to deliver high quality services, high levels of engagement and positive outputs and outcomes.

Our Strategy

The principles on how we	Our Vision				Our Key Activities
We are ambitious We are focused We are collaborative We are connected We are information led	For the Community of South Tyneside to live with an increased sense of hope for a positive and self-reliant future				Your Community Shops
	Our Values				Wellbeing Services
	Compassion	Integrity	Inclusivity	Empowerment	Food Bank
	Our Priorities				Debt and Benefit Advice
	To reduce food poverty	To improve wellbeing	To reduce homelessness	To influence those in power to deliver	Supported Living Engagement and Participation School Uniform Charity Shop

Working in partnership with others

Our success, in part, can be attributed to working effectively with other partner organisations. We have strengthened our working relationships with:

- South Tyneside Council: We have become a go to source for information on the needs of our community.
- Age Concern Tyneside South (ACTS) delivering our Debt and Welfare Benefit Advice Service and a consultation project to inform the opening of our second Your Community Shop.
- Delivery of a joint 'Food Fair project with Women's Health in South Tyneside (WHiST), South Tyneside Council and Apna Ghar.
- We work closely with a network of eight primary schools in the Borough on a range of projects including distribution of the Household Support Fund and our research and advocating service.
- The Trussell Trust have provided grant funding for a number of projects as well as our South Tyneside Foodbank being registered with them. We are regarded as a good practice provider and are regularly co-opted to cascade good practice to other developing Foodbank charities.
- We have offered some retail space to a local community group, The Andrew's Group, to support them in offering free school uniforms to the local community.
- University of Sunderland have supported the academic rigor of our research project.
- Oasis Community Housing is an important referral partner in our work with homelessness.

Changes to personnel

Board of Trustees: Our Chair, Pauline Tinnelly, retired in December 2022 after long service with the charity. There was an internal appointment made for her replacement. Sarah Green came to Hospitality and Hope from Virgin Money and has been a Trustee for four years. The board also appointed internally a new role of Vice-Chair. This was to provide some local support as the Chair lived outside of the area although she travelled frequently to the North East.

Brian Thomas, our CEO also retired in October. He leaves an important legacy and the charity with a strong focus and Strategic Plan to support us to continue to offer quality services to the local community. After an open recruitment process using a recruitment agency, Peter Maloney was appointed the new CEO. Peter, an ex-Vodafone Executive was able to hit the ground running as he had been a Trustee with the charity for several years. A new role of Operations Director has been created.

Achievements and Performance

It has been an exceptionally busy year, with the successful securing of Government Levelling Up grants for both the Your Community Shops and our programme of Community Wellbeing activities. This has provided funding over more than two years to upscale both the breadth and depth of the support that we can now offer to our local communities.

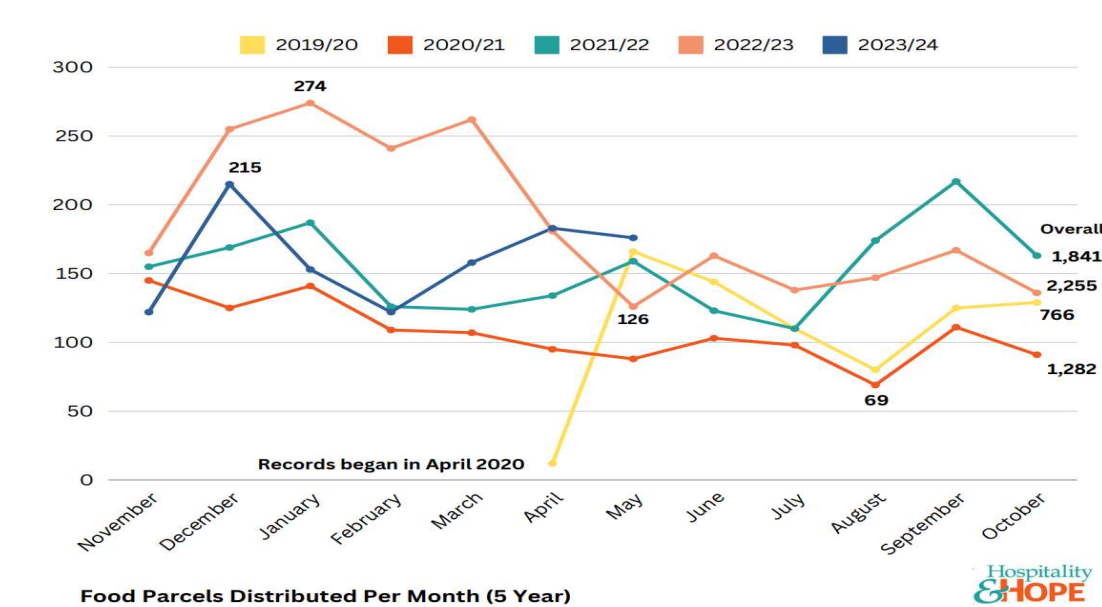
Tackling Food Insecurity

This year, we have extended our portfolio of services that support this priority. We continue to provide emergency support with our South Tyneside Foodbank. An important development is the significant extension of our strategy to provide a more sustainable, medium-term solution with our Your Community Shops.

South Tyneside Foodbank

This year, our Trussell Trust registered Foodbank has seen the highest demand ever, with 2,255 food parcels distributed. National Government support for the Cost-Of-Living Crisis provided up to £900 of financial support for some households otherwise, potentially, demand may have been even higher.

Predictably, January was the peak of the demand, with 274 parcels distributed. At a time when demand for support is high, donations of food decreased. For the first time, the amount of stock going out was higher than that coming in via donations, no doubt as a direct result of the Cost-of Living Crisis. We had to purchase 20% of the food stock for the year. This was possible thanks to grant funding. Stock from collection points in supermarkets donated the highest level of stock (55%), followed by 11% directly from individuals and 9% from colleges and schools. Harvest Festival collections donated more than two tons of food in October.



Over the year, we supported 5,812 individuals (3,419 adults and 2,393 children).

Our newly refurbished meeting rooms at Hampden Street (funded by a grant from Trussell Trust) provides us with a welcoming space and environment to facilitate meaningful conversations with clients so that we can signpost to additional support, both internal and external.

A package of additional support was offered including the distribution of £30,000 of Household Support Fund (HSF) to 180 Foodbank clients. This provided £150 of vouchers paid in three instalments; the issuing of slow cookers to help reduce the cost of cooking meals and free mobile sim cards. At Christmas time, we also distributed gifts including supermarket vouchers, festive food items and gifts for children.

Foodbank Staffing: The support from our volunteer family was more than 1,560 hours of support to sort food and assemble parcels. This is a significant contribution, the equivalent of 0.8 FTE post. We had some changes to staffing in the Foodbank with a new Foodbank Coordinator supported by a Van Driver. In addition, we appointed an Operations Manager (September 2023) with responsibility for the Foodbank and marketing via social media.

Debt and Welfare Benefit Advice Service

We have continued to offer a Debt and Welfare Benefit Advice Service to our Foodbank clients. This specialist service is provided by Age Concern Tyneside South (ACTS) thanks to continued funding from the Trussell Trust. We have had an outstanding year with £921,047 returned into the local community. We were one of the highest performing Financial Inclusion Services in the Trussell Trust family.



Your Community Shops

Hospitality and Hope were one of only eight organisations that were successful in securing substantial funding from national Government Levelling Up funding, UK Shared Prosperity Fund via South Tyneside Council. From January 2023 to March 2025, we will be able to operate a network of three Your Community Shops, employ three staff members and provide volunteering opportunities for members of the local community supporting the growth of confidence and self-esteem, the development of skills and creating a vibrant community hub. At the same time, they offer a longer-term solution to food insecurity located within the communities of highest need. They are a local resource that also acts as a central hub for wider support including health and wellbeing activities.

The new funding builds on the success of our Horsley Hill branch (located within the ward of Harton and Horsley Hill) that was originally funded by a Virgin Money Foundation Grant. Although on a much smaller scale, this project allowed us to demonstrate the need and impact of a longer-term strategy. The additional income will increase capacity to support up to 150 households (circa 450 individuals) each week, averaging 650 visits per month. This is a significant upscaling of the capacity (as illustrated in the diagram below). As well as being able to support more people, the Community Shop model also provides longer-term support for households. Membership to the shop is for six months and allows members to make an average of £16 saving on each shop during that time. This differs from a Food Bank that provides only emergency support with limits of three to four visits over a six-month period.



It looks like a normal shop. Visitors can self-select food and household items as a 'top-up' shop, worth around £20, for a weekly fee of £4. We have a wide range of items available including frozen, tinned goods, fresh bread, fruit and vegetables, and household cleaning products. Supplemented further with free items donated from local supermarkets and allotments. Each shop will be open three days per week (9.30am to 3pm).

The Cost-of-Living Crisis is making it difficult for everyone. Our clients are families, employed people, people accessing Universal Credit and other benefits, elders in the community and single people. Anyone can become a member of the shop by making a self-referral (a move away from agency referral to support a wider range of households to access support) if they:

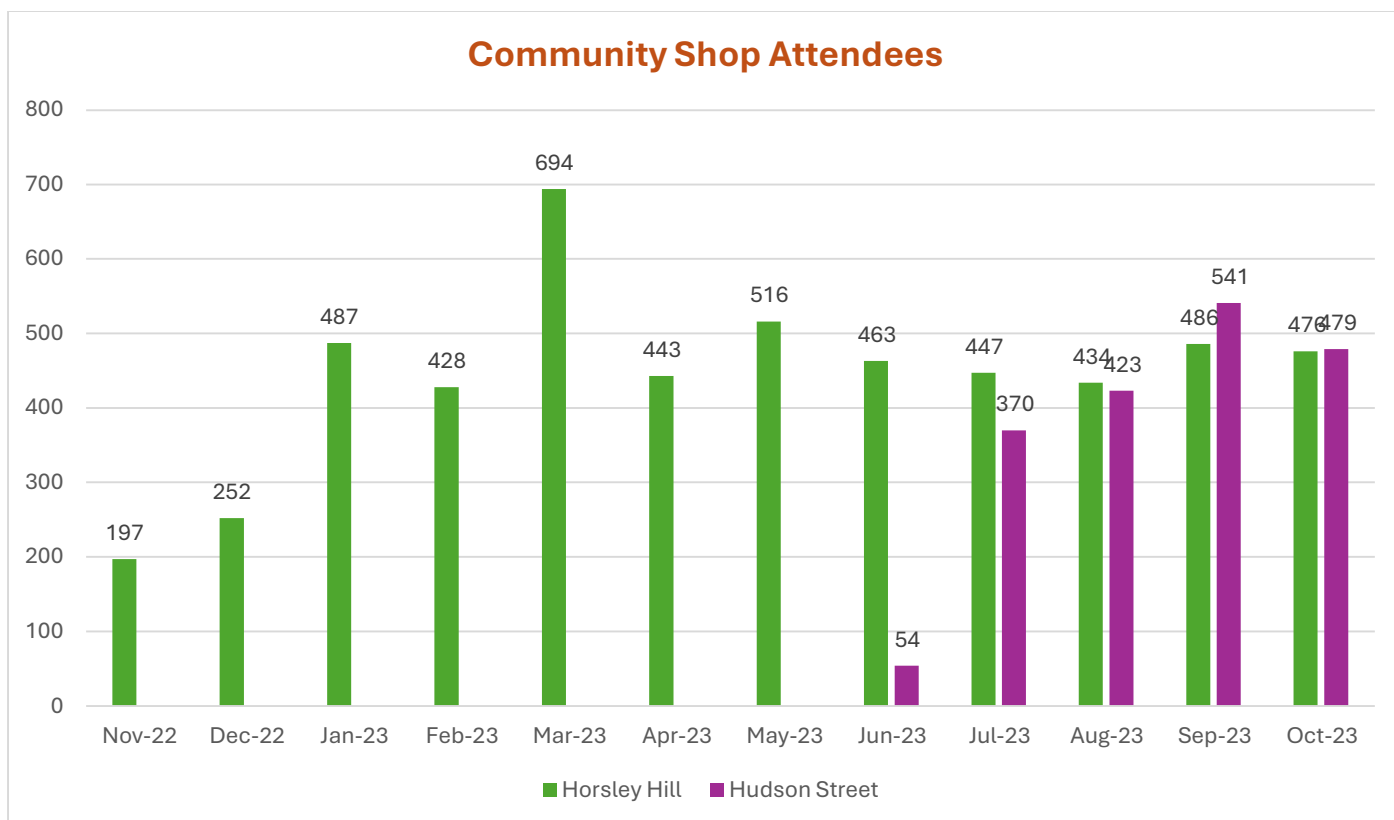
- Live within 1.5 miles.
- Only one membership per household is permitted at any one time.

Our second Your Community Shop: Working in partnership with Age Concern Tyneside South (ACTS), we recruited and trained a group of eight volunteers and local community members to undertake community research on the feasibility of our second Your Community Shop. Our proposal was for it to be located at Hudson Street, Tyne Dock, South Shields. This is in the ward of Simonside and Rekendyke.

The 'Community Researchers' had conversations with a wide range of residents within the location. They collected a range of information using a structured questionnaire which sought to gather insight into the location, opening times and the type of wellbeing activities the community hub should offer.



Utilising the invaluable data gathered, the second Your Community Shop was opened in June 2023 following the recruitment of a paid staff role of Shop Supervisor.



During this year (November 2022 to October 2023), we registered 925 members across the two shops. Households made 7,190 visits which has generated a saving to the local community of £115,040 (the difference between the estimated value of each shop at £20 and the £4 membership fee paid).

The School Uniform Shop in partnership with The Andrews Group (TAG)

Having made the strategic decision to transfer all wellbeing activities and events to the Your Community Shops meant that we had unutilised shop front space in our Chai House building (part of our Supported Living Accommodation building) next to Chichester Metro. At the same time, we received an appeal from a local community group, The Andrews Group, who needed premises for their School Uniform Shop following the closure of premises within the town centre that had offered the service.

We have offered The Andrews Group (TAG) use of the premises for an initial six-month period (June to November 2023) working under the umbrella of Hospitality and Hope. This broadens further the range of support that Hospitality and Hope can offer to their beneficiaries while also supporting a local group and three volunteers.



Community Wellbeing

At the beginning we had offered a limited programme of health and wellbeing activities. This was delivered from a central location, our STEP Project, next to Chichester Metro Station. With the development of our Your Community Shop and funding to develop another two locations before 2025, late in 2022, we amended our delivery strategy for health and wellbeing to align their delivery to the shop locations.

We secured grant funding from The South Tyneside Fund to deliver a pilot project to assess the impact of wellbeing activities on reducing social isolation and increasing volunteering within the local community. This required intensive delivery between February and March 2023.

The 'Activities on the Hill' Project has been transformational in establishing a culture of community ownership and engagement and the fusing of the two key elements of the Your Community Shop which are to offer support for food insecurity and wraparound health and wellbeing activities. Collectively they offer a local resource and act as a hub in the community that is quickly becoming a go to destination for the local people.



The action research project gave Hospitality and Hope and the Your Community Shop Horsley Hill the focus, momentum and funding to implement a long-held desire to fully involve the local community in the design and delivery of the services provided at Your Community Shop. The project has enabled us to test our model of delivery with evidence-based practice and to demonstrate capability for 'scalable and sustainable provision that works to increase regular volunteering and reduce chronic loneliness'.

"I don't have any family or friends, so this was a great way of meeting new people".

Despite the short timescale for delivery of this action research project, we have been overwhelmed by the positive impact – the levels of engagement that have successfully built social capital and has enabled us to:

- **Undertake 350+ conversations:** We undertook extensive consultation with the local community of Horsley Hill including on-going 1:1 conversations throughout (and continuing) with members when visiting the shop as well as opportunities in the local community at partner organisation events, passers-by in the shopping area; and a Focus Group of local residents at the beginning of the project.
- **Deliver a responsive programme of activities which delivered 42 sessions offering 56 hours of enrichment activities and generating a total of 1,389 hours of engagement:** This ranged from arts activities; Family events; the establishment of a Men's Group (not an easy task!); and a series of Health Toolkit sessions.
- **Stimulate 515 attendances at enrichment activities** (against a target of 360): This is 43% above the ambitious target set at the beginning of the project.
- **Engage with 20 volunteers** (against a target of 12): including fifteen new volunteers and the extension of volunteer engagement with a further five. This is a 67% increase above the initial target. In addition, we have initiated work with a further 15 individuals that will transition into volunteers in the next quarter.
- **Support 297 beneficiaries:** Including adults and children.
- **Create value for money:** This was exceptional value for money, with a cost of only £55.08 for each beneficiary: Total number of beneficiaries was 297; £11.78 for each engagement hour: Total number of engagement hours was 1,389,

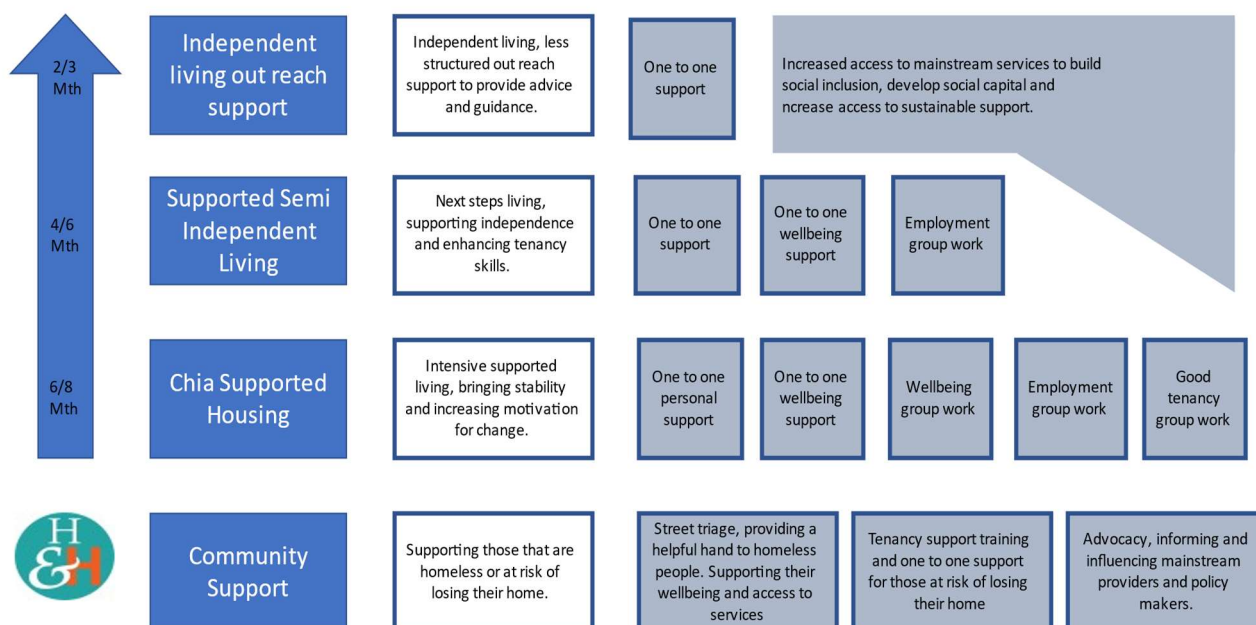
This action research project has enabled us to significantly increase the participation of the local community with the Community Shop and hub. It has provided us with a template to further embed and enrich the offer that we make in true partnership with the local community. Following the successful completion of the pilot project, our application for a continuation of the project was approved. This provided funding from July 2023 to March 2025. The funding enabled us to extend our staffing support for the Wellbeing Team. Two Wellbeing Officers were appointed in October. Both progressed from our volunteer family, bringing with them valuable 'Lived Experience'.

Supported Living Accommodation

Our Supported Living Accommodation (SLA) at Chai House has space for five homeless men. With a staff team of two, we have supported 19 residents during the year.

We continue to implement our 'Passport to Independent Living' model to ensure that our residents are on a successful transition to independent living.

Hospitality and Hope – Passport to Independent Living



Many of the residents have progressed into independent living securing tenancies with Cumbria Housing, Places for People and Local Authorities.

Case study: Mr D came to us following a referral from Emmaus. He is a recovering alcoholic. This was impacting on his ability to maintain his employment as a full-time Trainee Chef. Family relationships had been damaged and had broken down. However, it was clear to the staff team that the client was willing to engage with the aim of moving forward.

Mr D has engaged and enjoyed a photography course, which included days out in Northumberland. This had a huge impact on his wellbeing.

He has now been sober for 42 months.

Mr D has completed relevant training including a Health and Social Care Level 2 and is now working towards the Level 3 qualification. He has also completed other educational training courses and has access to an online learning portal.

Mr D has engaged well and enjoyed building relationships with other peers in Chai House.

He has volunteered within the Foodbank at Hospitality and Hope.

The longer-term plan is to continue support to ensure that Mr D can move into independent living, able to put into practice the broad base of skills that have been developed.

Our work has identified that some residents find the move from Chai House into independent living too great. To address this, we purchased a Move-On property on Western Approach to provide this 'stepping stone' for those clients that would benefit from a two-stage approach. The property can accommodate two residents and increases our capacity from five to seven residents.

“Being a resident within Hospitality and Hope has been very good. Teri is a great manager and cares and helps. Julie has helped me with appointments and cares too and helped me with my PIP application. I have had support with benefits and doctors too. I love it when they organise a day out and have been bowling and out for a meal. They helped me be ready to move to the Hospitality and Hope Move On Flat. I feel happy for once in my life.” Western Approach Resident

Research and lobbying

A Trussell Trust funded project, 'My Voice Speaks', was the beginning of our journey to better understand the needs of our local communities. It focused on working families and sought to tell their stories. The voices of parents and carers who, despite having a job, were just about managing. Identifying the real issues that matter most to families-their daily challenges, their experience of low pay, insecure work and the benefits system. The project listened to and gathered their 'Lived Experience, which have all too often, been ignored in the past.'



A dedicated staff member engaged in community-focused research, invested time and space to build meaningful relationships with members of the local community through visits to our Foodbank, our Your Community Shops and by working in partnership with six primary schools. The schools' exceptional understanding of their families' needs played a vital role in accessing this target group. The University of Sunderland provided academic rigor for the project.

The research facilitated ten workshops and undertook 13 individual interviews with parents. The diverse group comprised of a caretaker, a self-employed textile artist, a pharmacist, carers, shop assistants and individuals working in schools as Classroom Assistants, pastoral staff and School Lunchtime Supervisors. All participants worked in the private, public and third sectors with a combination of full-time, agency, temporary, term time only and zero contract hours. Several individuals had multiple jobs, not out of choice, but out of necessity.

"I am constantly juggling, it's like a battle managing two jobs and family and friends, I don't have a life. I don't tell my friends how much I earn it is embarrassing. I am stressed all the time. I don't know myself anymore."

The project highlighted what we already know, that working families in our community of South Tyneside are struggling. In fact, not just struggling, too many are in desperate financial hardship. The increasing costs of housing and the Cost-of-Living Crisis are just two areas that working families are worried about and for most of the group, low wages and the benefits system are not sufficient.

"I worry about money all the time it makes me feel sick and I don't know how I am going to pay the bills. I have bought electric blankets. That's what our family does now to keep warm its cheaper than putting the heating on."

Hear me speak Positive Change: Although the project hasn't changed individual circumstances, it has at least given some of our working families a real chance to express their opinions and real-life experience. There was a notable shift at the end of the project and a positive sense that the group at least felt listened to.

Key outcomes and themes: The findings of the research were written in a report and published as evidence to the Select Committee for the Benefit UK Enquiry. The work has also been shared with local MP, Emma Lewell-Buck and the Poverty Strategy Group of South Tyneside Council (STC):

Job insecurity, and unpredictable working hours: Parents, especially those on zero-hour contracts, faced challenges with varying work hours, affecting mental health and family stability. One individual working for Amazon shared the physical and mental toll of the job, highlighting the pressure to meet strict targets and the fear of losing employment.

Childcare challenges: The need for more affordable and flexible childcare support was a unanimous concern among parents as initial childcare expenses and the unavailability of services in the local area.

Impact of the benefits system: The benefits system was a significant cause of stress, with parents feeling it was too restrictive and not supportive. The complexity of the system, lack of information and delays in receiving benefits were major challenges. Parents expressed feeling trapped and limited in their choices regarding work and financial decisions.

Negative impact of language and perception: Participants highlighted the negative impact of government and media language on their work and welfare benefits.

Self-Employment: Self-employed individuals, especially single parents, face challenges balancing childcare responsibilities with fluctuating incomes. Navigating the benefit system was particularly challenging for self-employed parents, contributing to mental health struggles.

Support staff and educational system challenges: Support staff in schools faced financial struggles, housing insecurities and emotional health impacts. Low pay, disparities in compensation and inadequate representation in decision-making were significant concerns. Issues in accessing services for children with special needs highlighted challenges in the education and healthcare systems.

Nutritional inequality: Support staff advocated for free school meals for all children, emphasising the financial challenges faced by families to provide nutritious food.

Housing costs and living expenses: Increasing housing costs, the cost-of-living crisis and low wages were major concerns for working families. The group stressed the need for more affordable housing and financial support for families facing housing challenges.

Hospitality and Hope is committed to ensuring that the voices of our working families of South Tyneside are heard by local and national policy makers.

Food sustainability

Again, by successfully working in partnership with other organisations within the borough, we have been able to extend our portfolio of work to include Food Sustainability. As a partner within a second UK Shared Prosperity Fund (UKSPF) project led by Women's Health in South Tyneside (WHiST), Hospitality and Hope now employ a Food Sustainability Manager. The project is leading on the co-ordination of a South Tyneside Council (STC) Project:

“To collaboratively deliver a more sustainable food system for South Tyneside, enabling access to food that is equitable and healthy for residents, organisations and the planet”.

The project is still in the early stages of development but has developed a brand: STOC (South Tyneside Open Collective). It's four key priorities are:

1. Inspiring a local Good Food Movement
2. Tackling Food Poverty and diet related ill-health
3. Promoting a sustainable food economy
4. Food for the Planet: Environment sustainability



Financial Review

The charity's financial position at the end of the year is shown in the attached financial statements.

During the year the charity had an income of £694,477 of which £289,587 was restricted (2022: £422,308 of which £127,727 was restricted) and expenditure of £636,614 of which £293,716 was restricted (2022: £420,200 of which £99,359 was restricted). *These figures include the value of donated and distributed food supplies.

There was an operating surplus in the year of £57,863 of which £5,871 was restricted (2022: surplus £2,108 of which £27,678 was restricted).

On the 31 October 2023 the charity had net assets of £883,729 of which £543,999 was restricted (2022: £825,866 of which £538,128 was restricted).

The net assets of the charity includes £490,295 which is the book value of the freehold land and building at Laygate, which houses our supported living unit and uniform shop and £12,437 which is the book value of food stock of South Tyneside Foodbank.

Staffing 22/23

1 FT Chief Executive Officer
1 FT Operations Director
1 FT Operations Manager
1 FT Housing Support Manager
1 FT Food Sustainability Officer
1 FT Wellbeing Manager
1.6FTE Shop Supervisors
0.6FTE Office Manager
0.6FTE Finance Officer
0.6FTE Housing Support Officer
0.6FTE Participation Officer
0.5FTE Foodbank Officer
0.3FTE Wellbeing Officer
0.2FTE Driver

Annual Reserves Policy

Financial risk reserves	Designated contingency
Income reserve	£142,000
Cessation reserve	£42,000 (Held in disposable fixed tangible assets)
Adversity reserve	£15,000
Opportunity reserves	Designated contingency
Working capital reserve	nil
Opportunity reserve	nil
Total reserves	£199,000

Hospitality and Hope is a Charitable Incorporated Organisation (CIO), its trustees have a legal duty to:

- Act in the interests of the charity and its beneficiaries.
- Protect and safeguard the assets of the charity
- Act with reasonable care and skill.
- Ensure the charity is accountable.

At the end of this financial year the Trustees reviewed their reserves policy & risk appetite to ensure that the Board can robustly;

- Identify and mitigate areas of financial risk, including potential cashflow issues.
- Inform strategic decisions, including whether to fund new activities from reserves.
- Develop the annual budget, including whether excess reserves can be spent.

The Year Ahead - In 2023 to 2024 we will deliver the following priorities:

Priority One: Tackling Food Insecurity

2023/24	<ul style="list-style-type: none">• To balance the demand for emergency food support with our resources as families struggle through the peak of economic uncertainty.• To have secured the funding and open a third Your Community Shop.• To have supported 4,800 people in the Your Community Shop network, who are representative of the community make-up and needs.• To have begun work on a report evaluating the positive impact of the Your Community Shop network.• To have launched the Free School Uniform Charity Shop, maximise its profitability and determine the feasibility of opening further shops.
---------	--

Priority Two: Reducing Homelessness

2023/24	<ul style="list-style-type: none">• To have scoped out potential funding models to scale up our dedicated housing service.• To have scoped the development of an outreach support service that enables people at risk of eviction from social housing to develop the skills to be a good tenant.
---------	---

Priority Three: Improving Community Wellbeing

2023/24	<ul style="list-style-type: none">• To have secured the funds necessary to maintain our debt advisory service to food bank beneficiaries beyond 2024.• To have delivered £600k (cumulative £1.1m) in recovered benefits or written off debt for those accessing the debt advisory service.• To have secured the funding and developed a one-stop wellbeing hub in our third Your Community Shop.• To have secured the attendance of 1,980 from within our communities at our wellbeing sessions.
---------	---

Priority Four: Influence Those in Power to Deliver Change

2023/24	<ul style="list-style-type: none">• To extend our reach into the community via enhanced partnership working, particularly enabling us to connect with working poverty households.• To extend our campaign on working poverty by supporting those with lived experience to share publicly their life story.• To undertake a formal research study enabling us to evidence the levels of deprivation, causal factors and geographical difference across South Tyneside.• Secure membership within the Sustainable Food Places Network.• Mobilise and provide momentum for local collaboration across the food system in South Tyneside.
---------	---

A BIG thank you to our supporters

Despite it being a tough year for everyone, Hospitality and Hope have continued to receive very generous donations from the local community and many charitable foundations both local and national. We have 'bucked the trend' with increasing levels of donations and grants received. A very big thank you to all our supporters, large and small. Every penny counts in this quest to support the most vulnerable in our borough, all who need our services more than ever.

South Tyneside Council Trussell Trust Barbour Foundation ACTS WHIST
Tyne & Wear & Northumberland Community Foundation Virgin Money Foundation
Screwfix JH Lightfoot Gisela Graham Foundation
County Durham Community Foundation WA Handley CT Greggs Foundation
Hedley Denton CT J Fenwick CF Catherine Cookson CT Percy Hudson 1990 CT
Riverside Foundation Skipton BS Hadrian Trust Sir James Priestman CF Kelly CT
MI Dickson Souter CT Marsh Christian Trust Durham Masons

Heartfelt thanks is also offered to our team of volunteers who tirelessly support us each week in our Community Shops, our Wellbeing Services and of course our Foodbank. We simply could not have delivered the great work demonstrated within this last year without their dedication and commitment to Hospitality & Hope and the communities we serve.

Reference and administrative details of the charity, its trustees and advisors

Registered charity name	Hospitality and Hope
Charity Number	1159213
Registered office	Hampden Street Operations Centre Hampden Street South Shields Tyne & Wear NE33 4JR
Trustees and Members of the Board	Pauline Tinnelly (chair) - resigned 18.1.23 Sarah Green (chair) - resigned 31.12.23 Professor Lynne McKenna MBE (chair) - appointed 21.9.23 Louise Lydon (Vice Chair) Sue Chilton (Treasurer) Sir David Chapman BT Peter Maloney - resigned 11.8.23 Karen Richardson Magnus Willis
Chief Executive/Senior staff member	Brian Thomas - retired 31.10.23
Independent Examiner	Doug Maltman FMAAT Connected Voice Business Services One Strawberry Lane Newcastle Upon Tyne NE1 4BX
Bankers	HSBC 110 Grey Street Newcastle Upon Tyne NE1 6JG

Statement of Trustee Responsibilities

The trustees are responsible for preparing the Trustees' Annual Report and the Financial Statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Charity SORP requires the trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charity and of incoming resources and application of resources, including the receipts and payments of the charity for that year. In preparing those financial statements, the trustees are required to:

- select suitable accounting policies and apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping accounting records that disclose with reasonable accuracy at any time the financial position of the charity. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by the Trustees on 20.08.2024 and signed on their behalf by:

L McKenna
Chair

HOSPITALITY AND HOPE CIO

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES

For the year ended 31 October 2023

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2022 ("the Charities Act") and that an independent examination is needed.

The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a Fellow Member of the Association of Accountancy Technicians.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- examine the accounts under section 145 of the Charities Act,
- to follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act), and
- to state whether particular matters have come to my attention.

Basis of independent examiner's statement

My examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no material matters have come to my attention which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a "true and fair" view which is not a matter considered as part of an independent examination.

I have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Doug Maltman FMAAT
Fellow Member of the Association of Accountancy Technicians
Connected Voice Business Services
One Starwberry Lane
Newcastle upon Tyne
NE1 4BX
Date: 20.08.2024

HOSPITALITY AND HOPE CIO

STATEMENT OF FINANCIAL ACTIVITIES

For the year ended 31 October 2023

	Notes	Unrestricted Funds £	Restricted Funds £	Total 2023 £	Total 2022 £
<u>Income from:</u>					
Donations and legacies	6	121,191	-	121,191	81,587
Charitable activities					
Grants and contracts	7	153,551	289,587	443,138	274,680
Other trading activities	8	130,148	-	130,148	66,041
Total income		404,890	289,587	694,477	422,308
<u>Expenditure on:</u>					
Raising funds	9	11,470	-	11,470	2,985
Charitable activities					
Operation of the charity	10	331,428	293,716	625,144	417,215
Total expenditure		342,898	293,716	636,614	420,200
Net income/(expenditure) before transfers		61,992	(4,129)	57,863	2,108
Transfers between funds		(10,000)	10,000	-	-
Net movement of funds		51,992	5,871	57,863	2,108
<u>Reconciliation of funds</u>					
Total funds brought forward		287,738	538,128	825,866	823,758
Total funds carried forward		339,730	543,999	883,729	825,866

The Statement of Financial Activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities

BALANCE SHEET

As at 31 October 2023

	Notes	£	Total 2023 £	£	Total 2022 £
<u>Fixed assets</u>					
Tangible assets	17		553,236		504,909
<i>Total fixed assets</i>			553,236		504,909
<u>Current assets</u>					
Stock	18	5,847		1,850	
Donated food stock	19	12,437		15,082	
Debtors	20	41,659		25,257	
Cash at bank and in hand	21	289,189		293,005	
<i>Total current assets</i>		349,132		335,194	
Creditors: amounts falling due within one year	22	(18,639)		(14,237)	
<i>Net current assets</i>			330,493		320,957
<i>Total assets less current liabilities</i>			883,729		825,866
<i>Total net assets or liabilities</i>			883,729		825,866
<u>Funds of the charity</u>					
Unrestricted income funds			339,730		287,738
Restricted income funds			543,999		538,128
<i>Total funds</i>			883,729		825,866

These financial statements were approved by the Board on:

20.08.2024

and are signed on its behalf by:

L McKenna
Chair

STATEMENT OF CASH FLOWS

For the year ended 31 October 2023

	Notes	2023 £	2022 £
<u>Cash flows from operating activities</u>			
Net movement of funds		57,863	2,108
<u>Add back:</u>			
Depreciation		16,126	9,124
Interest expense		369	260
Increase in inventory		(1,352)	13,319
Increase in trade receivables		(16,402)	(17,219)
Increase in trade payables		4,402	(561)
<i>Cash generated from operations</i>		61,006	7,031
<u>Less:</u>			
Interest paid		(369)	(260)
<i>Net cash from operating activities</i>		60,637	6,771
<u>Cash flow from investing activities</u>			
Purchase of property, plant and equipment		(64,453)	(5,857)
<i>Net cash used in investing activities</i>		(64,453)	(5,857)
Decrease in cash and cash equivalents		(3,816)	914
Cash and cash equivalents at start of year		293,005	292,091
Cash and cash equivalents at end of year		289,189	293,005

HOSPITALITY AND HOPE CIO

NOTES TO THE FINANCIAL STATEMENTS

For the year ended 31 October 2023

1 Accounting Policies

The principal accounting policies adopted, judgements and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

2 Basis of accounting

2.1 Basis of preparation

These accounts have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant note(s) to these accounts.

The accounts have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective October 2019) – Charities SORP (FRS 102), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Charities Act 2022.

Hospitality and Hope CIO meets the definition of a public benefit entity under FRS 102.

2.2 Preparation of the accounts on a going concern basis

The charity reported total unrestricted funds at the year end of £339,730 and has already secured a significant amount of funding for the current year. The trustees are of the view that the immediate future of the charity for the next 12 months is secure and that on this basis the charity is a going concern.

3 Income

3.1 Recognition of income

Income is recognised when the charity has entitlement to the resources, any performance conditions attached to the item(s) of income have been met, it is more likely than not that the resources will be received and the monetary value can be measured with sufficient reliability

3.2 Offsetting

There has been no offsetting of assets and liabilities, or income and expenses, unless required or permitted by FRS102 SORP or FRS102.

3.3 Grants and donations

Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

Income received in advance of the provision of a specified service is deferred until the criteria of income recognition are met.

3.4 Volunteer help

The value of volunteer help received is not included in the accounts but is described in the trustees' annual report.

3.5 Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the bank.

HOSPITALITY AND HOPE CIO

NOTES TO THE FINANCIAL STATEMENTS

For the year ended 31 October 2023

3.6 Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of the charity. Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose. Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

4 Expenditure and liabilities

4.1 Liability recognition

Liabilities are recognised when it is more likely than not that there is a legal or constructive obligation committing the charity to pay out resources and the amount of the obligation can be measured with reasonable certainty.

4.2 Charitable activities

Expenditure on charitable activities includes the costs of work and other activities undertaken to further the purposes of the charity and their associated support costs.

4.3 Governance and support costs

Support costs have been allocated between governance cost and other support. Governance costs comprise all costs involving public accountability of the charity and its compliance with regulation and good practice.

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include central functions and have been allocated to activity cost categories on a basis consistent with the use of resources.

4.4 Irrecoverable VAT

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

4.5 Creditors

The charity has creditors which are measured at settlement amounts less any trade discounts.

4.6 Provisions for liabilities

A liability is measured on recognition at its historical cost and then subsequently measured at the best estimate of the amount required to settle the obligation at the reporting date.

5 Assets

5.1 Tangible fixed assets for use by the charity

Individual fixed assets costing £250 or more are capitalised at cost and are depreciated over their estimated useful economic lives on a straight line basis.

Vehicle	Straight line over 5 years
Flat	11% straight line
Office and computer equipment	25% straight line
Freehold land and buildings	Straight line over 50 years

HOSPITALITY AND HOPE CIO

NOTES TO THE FINANCIAL STATEMENTS

For the year ended 31 October 2023

Analysis of income

	Unrestricted Funds £	Restricted Funds £	Total 2023 £	Total 2022 £
6 Donations and legacies				
Donations and gifts	75,675	-	75,675	48,686
Donated goods for distribution to recipients	43,003	-	43,003	27,593
Other	2,513	-	2,513	5,308
	121,191	-	121,191	81,587
7 Charitable activities				
<u>Income from grants</u>				
Greggs Hardship Grant	-	50	50	100
Gisela Graham Foundation	6,500	-	6,500	13,000
Albert Hunt Trust	-	-	-	5,000
County Durham Community Foundation - Sherburn House Charity	-	3,900	3,900	-
South Tyneside Council - CAF	-	-	-	500
TW&N Community Foundation - Willan	10,000	-	10,000	-
TW&N Community Foundation	4,000	16,361	20,361	2,983
TW&N Community Foundation - Foodbank	-	-	-	9,970
Karbon Homes - Winter Wellbeing	-	1,250	1,250	-
Tenants rent	1,660	-	1,660	800
South Tyneside Council - Foodbank	36,000	-	36,000	49,500
Neighbourly	-	-	-	500
Trussell Trust - ASDA	-	3,287	3,287	5,958
Trussell Trust - OLM	5,598	30,689	36,287	36,586
Trussell Trust - Cost of living	-	-	-	5,000
Trussell Trust - Participation	2,805	18,703	21,508	21,637
Hedley Denton	2,000	-	2,000	1,000
Arnold Clark Auto	-	-	-	1,000
Virgin Money Foundation	-	13,216	13,216	16,535
Trussell Trust HS - Refurbishment	-	-	-	28,500
Royal Warrant Holders	-	-	-	3,000
Joicey Trust	-	-	-	2,100
Grocers Charity	-	-	-	4,800
John Lewis	-	-	-	500
Pease Family	-	-	-	12,500
Riverside Foundation	4,265	-	4,265	-
Barbour Foundation	10,000	-	10,000	-
Screwfix	-	4,675	4,675	-
J Fenwick	16,500	-	16,500	-
Skipton Building Society	-	500	500	-
Hadrian Trust - Foodbank	-	2,000	2,000	-
Virgin Money Foundation - Cost of living	-	2,925	2,925	-
Community Foundation - KYN	3,763	18,347	22,110	-
W A Handley Charitable Trust	5,000	-	5,000	-
Henfry Charitable Trust	1,500	-	1,500	-
Balance C/fwd	109,591	115,903	225,494	221,469

HOSPITALITY AND HOPE CIO

NOTES TO THE FINANCIAL STATEMENTS

For the year ended 31 October 2023

Income from grants (continued)

	Unrestricted Funds £	Restricted Funds £	Total 2023 £	Total 2022 £
Balance B/fwd	109,591	115,903	225,494	221,469
South Tyneside Council - (Summer) HAF	-	-	-	31,000
Marsh Christian Trust	500	-	500	-
Trussell Trust - Financial inclusion	3,854	19,054	22,908	22,211
Catherine Cookson Charitable Trust	1,000	-	1,000	-
J H Lightfoot	500	-	500	-
Sir James Priestman	5,000	-	5,000	-
Percy Hedley 1990 Charitable Trust	500	-	500	-
The Trussell Trust	-	175	175	-
Durham Masons	-	1,000	1,000	-
Kelly Charity Trust	200	-	200	-
M Dickson	500	-	500	-
Souter Charity Trust	3,000	-	3,000	-
South Tyneside Council - SPF	18,689	99,575	118,264	-
Age Concern	4,194	-	4,194	-
South Tyneside Council - Charis	3,012	34,000	37,012	-
Whist Food Sustainability	3,011	19,880	22,891	-
	<u>153,551</u>	<u>289,587</u>	<u>443,138</u>	<u>274,680</u>

8 Other trading activities

Fundraising events	312	-	312	830
Supported Living Accommodation residents	94,835	-	94,835	61,835
Shop takings	35,001	-	35,001	3,376
	<u>130,148</u>	<u>-</u>	<u>130,148</u>	<u>66,041</u>

Income was £694,477 (2022: £422,308) of which £404,890 was unrestricted or designated (2022: £294,581) and £289,587 was restricted (2022: £127,727)

HOSPITALITY AND HOPE CIO

NOTES TO THE FINANCIAL STATEMENTS

For the year ended 31 October 2023

Analysis of expenditure on charitable activities

	Unrestricted Funds	Restricted Funds	Total 2023	Total 2022
	£	£	£	£
9 Raising funds				
Fundraising costs - salary	11,441	-	11,441	2,473
Fundraising costs	29	-	29	512
	<u>11,470</u>	<u>-</u>	<u>11,470</u>	<u>2,985</u>

10 Charitable activities

Direct costs

Staff salaries	81,276	81,148	162,424	75,400
Staff NI	11,505	-	11,505	30,914
Pension costs	9,399	-	9,399	6,131
Staff - Other expenses	7,494	-	7,494	275
Donated goods distributed to recipients	43,101	-	43,101	42,762
Food bank core costs:				
- Staff salaries	-	19,184	19,184	16,599
- Staff NI	2,712	-	2,712	1,201
- Pension costs	1,979	-	1,979	517
- Staff - Other expenses	-	37	37	-
- Charis vouchers	-	34,000	34,000	-
- Vehicle costs	2,115	-	2,115	2,679
- Other expenses	-	658	658	597
- Food	-	7,242	7,242	-

Support costs

Staff training	-	48	48	735
Staff travel	1,143	2,449	3,592	775
Core costs:				
- Literature	35	-	35	-
- Volunteer costs	191	-	191	744
- Office costs	2,861	223	3,084	3,109
- Insurance	3,988	-	3,988	2,784
- Membership fees	200	474	674	481
- Sundry	9,489	-	9,489	1,377
- Equipment	2,958	-	2,958	2,264
- Depreciation	9,952	6,174	16,126	9,125
- Health and Safety	2,860	-	2,860	20
- ICT software	10,024	500	10,524	3,651
- Marketing and communications	2,918	1,441	4,359	2,212
- M&E Consultancy	-	1,000	1,000	900
- HR support	-	-	-	2,526
- Staff recruitment expenses	7,295	-	7,295	384
- Bank charges	369	-	369	260
- Refreshments	333	-	333	195
- Payroll fees	1,473	-	1,473	1,300
Balance C/fwd	<u>215,670</u>	<u>154,578</u>	<u>370,248</u>	<u>209,917</u>

HOSPITALITY AND HOPE CIO

NOTES TO THE FINANCIAL STATEMENTS

For the year ended 31 October 2023

Support costs continued

Balance B/fwd	215,670	154,578	370,248	209,917
Trussell Trust - Financial Inclusion	-	18,259	18,259	17,729
South Tyneside Council - Holidays, activities and food	-	-	-	24,895
Laygate - Supported living Accommodation core costs:				
- Salary costs	40,074	-	40,074	34,358
- NI costs	3,021	-	3,021	2,683
- Pension costs	1,202	-	1,202	1,068
- Agency staff	-	-	-	284
- Training	-	-	-	370
- Office costs	942	-	942	1,669
- Inspection	557	-	557	230
- Small equipment	435	-	435	350
- Clothing	-	-	-	326
- Premises	8,818	-	8,818	7,101
- Food	2,000	-	2,000	827
- House expenses	3,091	-	3,091	2,053
- Activities	2,685	50	2,735	2,995
- Other expenses	3,268	-	3,268	1,531
Move on flat				
- Premises	3,720	-	3,720	-
- Activities	97	-	97	-
- House expenses	969	-	969	-
- Equipment	324	-	324	-
- Food	118	-	118	-
Wellbeing:				
- Salary costs	-	15,370	15,370	37,025
- NI costs	2,130	-	2,130	2,730
- Pension costs	1,555	-	1,555	810
- Activity costs	2,711	9,088	11,799	-
STEP costs(now Uniform costs):				
- Premises	1,847	-	1,847	2,106
- Janitorial	261	-	261	339
- Inspection	1,104	-	1,104	1,695
- Equipment	85	-	85	250
- Activities	-	-	-	4,541
Hampden core costs:				
- Inspections	852	-	852	444
- Security	-	-	-	1,245
- Premises costs	10,743	-	10,743	10,942
- Building repairs	8,866	4,758	13,624	-
- Refurbishment	-	-	-	28,612
- Janitorial	-	-	-	191
- Small equipment	1,335	-	1,335	285
- Uniforms purchased	286	-	286	-
Grant refunds				
- Trussell Trust	-	-	-	1,770
Balance C/fwd	318,766	202,103	520,869	401,371

HOSPITALITY AND HOPE CIO

NOTES TO THE FINANCIAL STATEMENTS

For the year ended 31 October 2023

Support costs continued

Balance B/fwd	318,766	202,103	520,869	401,371
Community shops costs:				
- Premises	4,583	16,657	21,240	6,761
- Cleaning	2,212	-	2,212	389
- Telephone	527	120	647	287
- Janitorial	318	-	318	486
- Equipment	776	-	776	156
- Membership	660	-	660	318
- Food	-	60,807	60,807	4,832
- Office costs	59	834	893	301
- Set up costs	666	12,112	12,778	-

Governance costs

Trustees event	1,409	1,083	2,492	802
Independent examiner's fees for reporting on the accounts	1,452	-	1,452	1,512
	<u>331,428</u>	<u>293,716</u>	<u>625,144</u>	<u>417,215</u>

Expenditure on charitable activities was £636,614 (2022: £420,200) of which £342,898 was unrestricted or designated (2022: £320,841) and £293,716 was restricted (2022: £99,359)

11 Fees for examination of the accounts

	2023	2022
	£	£
Independent examiner's fees for reporting on the accounts	1,452	1,512
Other accountancy services paid to the examiner	1,473	1,300
	<u>2,925</u>	<u>2,812</u>

12 Analysis of staff costs and the cost of key management personnel

	2023	2022
	£	£
Salaries and wages	133,791	134,488
Social security costs	19,368	17,528
Pension costs (defined contribution pension plan)	14,135	7,624
	<u>167,294</u>	<u>159,640</u>

No employee received remuneration above £60,000 (2022: nil)

The key management personnel of the charity, comprise the Chief Executive Officer. The total employee benefits of the key management personnel of the charity were £48,240 (2022: £46,797).

HOSPITALITY AND HOPE CIO

NOTES TO THE FINANCIAL STATEMENTS

For the year ended 31 October 2023

13 Staff numbers

The average monthly head count was 19 staff (2022: 14 staff) and the average monthly number of full-time equivalent employees during the year were as follows:

	2023 Number	2022 Number
The parts of the charity in which the employee's work		
Charitable activities	8.9	8.1
	8.9	8.1

14 Transactions with trustees

None of the trustees have been paid any remuneration or received any other benefits from an employment with their charity or a related entity.

Trustees' expenses

The following detail the expenses incurred by the trustees.

	2023 £	2022 £
Travel	1,359	-
Accommodation	50	-
	1,409	-

Transaction(s) with related parties

There have been no related party transactions in the reporting period.

Sir David Chapman is also a board member for Chapman Charitable Trust and The Giesla Graham Foundation of which a grant of £6,500 was received (2022: £13,000).

15 Defined contribution pension scheme

The charity operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the charity in an independently administered fund.

The employer's pension costs represent contributions payable by the charity to the fund and amount to £14,135 (2022: £7,624). There was £973 outstanding as at 31 October 2023 (2022: £902)

16 Corporation Taxation

The charity is exempt from tax on income and gains falling within section 505 of the Taxes Act 1988 or section 252 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objectives.

HOSPITALITY AND HOPE CIO

NOTES TO THE FINANCIAL STATEMENTS

For the year ended 31 October 2023

	Flat £	Vehicle £	Office and computer equipment £	Freehold land and Buildings £	Total £
17 Tangible fixed assets					
Cost					
Balance brought forward	-	6,770	10,456	524,423	541,649
Additions	62,068	-	2,385	-	64,453
Disposals	-	-	-	-	-
Balance carried forward	62,068	6,770	12,841	524,423	606,102
Depreciation					
Basis	SL	SL	SL	SL	
Rate	11%	25%	25%	50 years	
Balance brought forward	-	2,708	5,592	28,440	36,740
Depreciation charge for year	6,207	1,354	2,877	5,688	16,126
Disposals	-	-	-	-	-
Balance carried forward	6,207	4,062	8,469	34,128	52,866
Net book value					
Brought forward	-	4,062	4,864	495,983	504,909
Carried forward	55,861	2,708	4,372	490,295	553,236

18 Stock

	2023 £	2022 £
Opening stock	1,850	-
Added in period	60,837	6,180
Expensed in period	(56,840)	(4,330)
Impaired	-	-
Closing stock	5,847	1,850

19 Donated food stock

	2023 £	2022 £
Opening stock	15,082	30,251
Added in period	43,003	27,593
Expensed in period	(45,648)	(42,762)
Impaired	-	-
Closing stock	12,437	15,082

20 Debtors and prepayments (receivable within 1 year)

	2023 £	2022 £
Debtors	39,349	22,211
Prepayments	2,310	3,046
	41,659	25,257

HOSPITALITY AND HOPE CIO

NOTES TO THE FINANCIAL STATEMENTS

For the year ended 31 October 2023

21 Cash at bank and in hand

	2023 £	2022 £
Cash at bank	289,189	292,555
Cash in hand	-	450
	289,189	293,005

22 Creditors and accruals (payable within 1 year)

	2023 £	2022 £
Accruals		
Independent examination of the accounts	1,452	1,440
Loan repayment	-	10,000
Credit card	3,257	652
Prepaid income	-	-
Other creditors	13,930	2,145
	18,639	14,237

23 Deferred income

Deferred income comprises of advance payments from grants that relate to future periods

	2023 £	2022 £
Balance brought forward	-	44,348
Amount released to income earned from charitable activities	-	(44,348)
Amount deferred in year	-	-
Balance carried forward	-	-

24 Events after the end of the reporting period

No other significant events affecting the Charity since the year end.

25 Analysis of charitable funds

Analysis of movements in unrestricted funds

For the year ended 31 October 2023

	Fund balances brought forward £	Incoming resources £	Resources expended £	Transfers £	Fund balances carried forward £
Unrestricted funds					
General unrestricted fund	88,738	404,890	(342,898)	(10,000)	140,730
Designated funds:					
Contingency Fund	199,000	-	-	-	199,000
Totals	287,738	404,890	(342,898)	(10,000)	339,730

HOSPITALITY AND HOPE CIO

NOTES TO THE FINANCIAL STATEMENTS

For the year ended 31 October 2023

Analysis of movements in unrestricted funds continued For the year ended 31 October 2022

	Fund balances brought forward £	Incoming resources £	Resources expended £	Transfers £	Fund balances carried forward £
Unrestricted funds					
General unrestricted fund	89,308	294,581	(320,841)	25,690	88,738
Designated funds:					
Contingency Fund	224,000	-	-	(25,000)	199,000
Totals	313,308	294,581	(320,841)	690	287,738

Purpose of unrestricted funds

General unrestricted fund	The 'free reserves' of the charity
Designated Funds:	
Contingency Fund	To cover unexpected costs incurred.

Analysis of movement in restricted funds For the year ended 31 October 2023

	Fund balances brought forward £	Incoming resources £	Resources expended £	Transfers £	Fund balances carried forward £
Restricted funds					
Building Fund	(10,000)	-	-	10,000	-
Freehold land and Building	495,984	-	(5,688)	-	490,296
Trussell Trust - Financial Inclusion	15,480	19,054	(18,599)	-	15,935
Shop equipment	1,458	-	(486)	-	972
Trussell Trust - ASDA	1,697	1,890	-	-	3,587
Trussell Trust - OLM	8,796	30,689	(34,368)	-	5,117
Trussell Trust - Participation	9,698	18,703	(17,810)	-	10,591
Trussell Trust - Cost of Living	5,000	-	-	-	5,000
Virgin Money Foundation - Shop	7,015	16,141	(23,156)	-	-
Royal Warrant Holders - Shop	3,000	-	(3,000)	-	-
Greggs Foundation - Supported Living Accommodation	-	50	(50)	-	-
Whist Food Sustainability	-	19,880	(19,880)	-	-
South Tyneside Council - Charis	-	34,000	(34,000)	-	-
South Tyneside Council - Community Shops	-	99,575	(99,575)	-	-
TW&N CF Know Your Neighbourhood	-	34,708	(23,458)	-	11,250
County Durham CF - Sherburn House	-	3,900	(3,900)	-	-
Karbon Homes - Winter Wellbeing	-	1,250	-	-	1,250
Screwfix	-	4,675	(4,675)	-	-
Skipton Building Society	-	500	(500)	-	-
Hadrian Trust - Foodbank	-	2,000	(2,000)	-	-
Trussell Trust - Foodbank	-	1,572	(1,572)	-	-
Balance C/fwd	538,128	287,015	(291,145)	10,000	543,999

HOSPITALITY AND HOPE CIO

NOTES TO THE FINANCIAL STATEMENTS

For the year ended 31 October 2023

Analysis of movement in restricted funds continued

For the year ended 31 October 2023

<i>Balance C/fwd</i>	538,128	287,015	(291,145)	10,000	543,999
Durham Masons - Wellbeing and Support Officer	-	1,000	(1,000)	-	-
Totals	538,128	288,015	(292,145)	10,000	543,999

For the year ended 31 October 2022

	Fund balances brought forward £	Incoming resources £	Resources expended £	Transfers £	Fund balances carried forward £
Restricted funds					
Laygate Supported Living Accommodation	-	100	(100)	-	-
Building Fund	(14,818)	-	-	4,818	(10,000)
Freehold land and Building	501,672	-	(5,688)	-	495,984
Trussell Trust - Financial Inclusion	19,948	18,509	(18,069)	(4,908)	15,480
TW&N Community Foundation - Ringtons	3,648	-	(3,648)	-	-
Shop equipment	-	1,944	(486)	-	1,458
Trussell Trust - ASDA	-	1,697	-	-	1,697
Trussell Trust - OLM	-	30,488	(21,692)	-	8,796
Trussell Trust - Participation	-	18,815	(8,517)	(600)	9,698
Trussell Trust - Hampden refurbishment	-	28,500	(28,500)	-	-
Trussell Trust - Cost of Living	-	5,000	-	-	5,000
Virgin Money Foundation - Shop	-	16,535	(9,520)	-	7,015
Joicey Trust - Shop	-	156	(156)	-	-
Royal Warrant Holders - Shop	-	3,000	-	-	3,000
TW&N Community Foundation - Cooking on a Budget	-	2,983	(2,983)	-	-
Totals	510,450	127,727	(99,359)	(690)	538,128

Purpose of restricted funds

Restricted funds represent income resources used for a specific purpose within the charity as identified by the donor.

Laygate Supported Living Accommodation	Funds to cover costs of Laygate HMO.
Greggs Foundation	Costs of operating Hampden Street.
Barbour Trust	Staffing to develop the charity.
Sir James Knott	Staffing costs.
Building Fund	Funds to cover costs of Laygate property.
Freehold land and buildings	Value of land and building less depreciation.
Asset - Laygate furniture	Value of Laygate furniture less depreciation.
County Durham Community Foundation - Sherburn House	Staffing costs.
Charity	
Greggs Hardship Grant	Clothing for Supported Living Accommodation residents.

HOSPITALITY AND HOPE CIO

NOTES TO THE FINANCIAL STATEMENTS

For the year ended 31 October 2023

Purpose of restricted funds (continued)

TW&N Community Foundation - Co-op Food	Funds for the foodbank.
Coalfields Regeneration Trust	Funds for activities for Supported Living Accommodation residents.
Trussell Trust Financial Inclusion	Funds for Financial inclusion Project.
National lottery community Fund	Funds for the foodbank.
TW&N Community Foundation - Ringtons	Funds for the Supported Living Accommodation.
Shop equipment	Funds for purchasing equipment for Community Shop.
Trussell Trust - ASDA	Funds for purchasing stock for Foodbank.
Trussell Trust - OLM	Funds to bring the lived experience of those suffering deprivation, to the table of statutory organisations to change thinking and inform decision
Trussell Trust - Participation	Funds to deliver our community insight and research, working in the community to identify the root cause of deprivation at a macro level.
Trussell Trust - Hampden refurbishment	Funds to refurbish Hampden Street Operations Centre.
Trussell Trust - Cost of Living	Funds for purchasing stock for the Foodbank.
Virgin Money Foundation - Shop	Funds to develop community shop.
Joicey Trust - Shop	Funds to develop community shop.
Royal Warrant Holders - Shop	Funds to develop community shop.
TW&N Community Foundation - Cooking on a Budget	Funds to deliver Cooking on a Budget courses.
Greggs Foundation - Supported Living Accommodation	Funds to cover costs of Laygate HMO.
Whist Food Sustainability	Funds to develop a food sustainability plan and deliver cooking on a budget courses.
South Tyneside Council - Charis	Funds to provide food or utilities vouchers to foodbank clients.
South Tyneside Council - Community Shops	Funds to develop community shops.
TW&N CF Know Your Neighbourhood	Funds to deliver well-being activities through the community shops.
County Durham - Sherburn House	Funding for food stock for the Community Shop.
Karbon Homes - Winter Wellbeing	Funding for food stock for the Food Bank.
Screwfix	Funds to refurbish the toilets at Hampden Street Operational centre.
Skipton Building Society	Funding for food stock for the Food Bank.
Hadrian Trust - Foodbank	Funding for food stock for the Community Shop.
Trussell Trust - Foodbank	Funds to purchase food for foodbank.
Durham Masons - Wellbeing and Support Officer	Funds towards salary of the Wellbeing Officer.

Transfers between funds As at 31 October 2023

	Reason for transfer	Amount £
Between restricted and unrestricted funds.	Transfer to Building Fund loan.	10,000

Transfers between funds As at 31 October 2022

	Reason for transfer	Amount £
Between restricted and unrestricted funds.	Transfer to Building Fund loan.	4,818
Between restricted and unrestricted funds.	Trussell Trust - Financial Inclusion contribution to core costs.	4,908
Between restricted and unrestricted funds.	Trussell Trust - Participation contribution to core costs.	600

HOSPITALITY AND HOPE CIO

NOTES TO THE FINANCIAL STATEMENTS

For the year ended 31 October 2023

Transfers between funds continued As at 31 October 2022	Reason for transfer	Amount £
Between unrestricted and designated funds.	Trustee decision to decrease Contingency fund for 2022-23.	25,000

26 Capital commitments

As at 31 October 2023, the charity had no capital commitments (2022 -£nil)

27 Analysis of net assets between funds	Unrestricted	Restricted	Total	Total restated
	Funds	Funds	2023	2022
	£	£	£	£
Tangible fixed assets	58,569	494,667	553,236	504,909
Cash at bank and in hand	239,857	49,332	289,189	293,005
Other net current assets/(liabilities)	41,304	-	41,304	27,952
	<u>339,730</u>	<u>543,999</u>	<u>883,729</u>	<u>825,866</u>

28 Guarantee

There have been no guarantees given by the charity at 31 October 2023.

29 Debt

There is no debt outstanding which is owed by the charity and which is secured by an excess charge on any of the assets of the charity at 31 October 2023.

30 Governing document

The organisation is a Charitable Incorporated Organisation - Foundation registered on 14 November 2014 as a body corporate under part 11 of the Charities Act 2022.