

## **Annual Report for 2022**

### **Who are we?**

Derby Child Contact Centre is a Charitable Incorporated Organisation run by Volunteers. We provide a safe and neutral location where the children of separated families can spend time with the parent they no longer live with, or other family members they would not otherwise see.

### **Our Main Activities**

Derby Child Contact Centre provides Supported Contact for children from separated families. It also provides a safe, secure and neutral site where children may be collected and returned by a non-resident adult where it is permissible for such contact to take place in the community.

Supported contact services are not provided by the state. Our work fills a void. Although we are independent of the Courts and Social Services, referrals to Derby Child Contact Centre are made by them. Our services are valued and trusted by both official bodies. We also accept Self-Referrals from individuals.

### **Our Families**

Derby Child Contact Centre is in its 32nd year. The people who use Derby Child Contact Centre come from all walks of life, races and creeds. There is no such thing as a typical family. Some families only use the Derby Child Contact Centre for a few weeks others may come for a longer period.

Without doubt, Covid Lockdown affected many fragile relationships and we are seeing the sadness this has caused. Over the past year we have provided Supported Contact to 240 children from 173 families. The immediate difference Derby Child Contact Centre makes is in enabling a strong bond to be formed between children and their non-resident parent/family. This bond is formed in a safe and happy environment. Relationships grow over many weeks and months, this helps the children feel secure, loved and confident. Children are at the heart of all that we do, they can form non-aggressive, stable relationships in a controlled environment. This creates a foundation for the future enabling them to develop into mature, confident adults who feel able to play a positive part in society.

During the course of the year we have offered some of our children free group counselling sessions. The sessions were run by a qualified counsellor. The sessions were funded by a friend of the Centre who raised the money by shaving off his 'covid' beard.

### **Funding**

We make a minimal charge to our families for the use of our services. We rely on donations from individuals, fund raising activities and grants from other organisations such as churches and the judiciary to fund our Centre.

We do not make grants to any other organisations or charities. Nor do we keep a reserve. Our funds are effectively used up every month to pay the phone bill, administrative costs, rent, council tax and energy bills. Where there is money in excess, this is used to buy additional items to give the children more choice of games and toys.

This year we have concentrated on improving our facilities. The side entrance was in a very bad state: a trip hazard and impossible to push a pushchair or wheel chair on it. The passage was slabbed and , a second security gate erected and a trellis was installed to improve privacy for non-resident users. This has greatly improved access and safety.

We used a grant from Magic Little Grants to fund sensory play. We also provided a football net for the play area.

### **Volunteers**

At the heart of all we do are our Volunteers, Derby Child Contact Centre could not exist without them. We open every weekend for contact sessions and their role is to record arrivals and departures, and ensure that the contacts are going well. They also make refreshments and sometimes mop up tears that fall because this is an emotional place to be. Our Volunteers come from many different backgrounds. For those who are older, perhaps retired, Derby Child Contact Centre gives an opportunity to use their life skills. Younger Volunteers may come from University to gain experience and others are involved in the Duke of Edinburgh Awards scheme. They are a friendly bunch and always love to welcome new members to the team.

Two students of Movement Therapy offered help to some of our children.

Volunteers invest their precious time to maintain the work of Derby Child Contact Centre. Because their time is given freely we can keep charges made to our families to an affordable minimum.

### **Property & Assets**

Derby Child Contact Centre occupies a leasehold property on Green Lane.

Apart from the equipment we use e.g computers, furniture and toys we do not possess any assets.

### **Future Plans**

Derby Child Contact Centre is hoping to have sufficient Volunteers to open every Sunday instead of alternate Sundays. Currently we open every Saturday for contact.

Our new Coordination Team is taking a fresh look at the way the Centre runs. They have some innovative ideas for developing the services that we offer.

We are always ways open to suggestions for developing our work.

### **Management:**

*Everyone involved in the running of Derby Child Contact Centre has the welfare of children and young people at heart. We welcome people from all backgrounds and are always on the look out for people with the skills to help the Centre develop and grow.*

### **Trustees:**

Amanda Page (Chair & Coordinator) Family Lawyer

Mark Gardner

Susan Brice

**Management Committee**

*Responsible for overseeing the work of the Centre. Meets quarterly.*

Chris Sedgwick

Amanda Page

Mark Gardner

Jane Curtis

**The Coordination Team**

*Responsible for the day to day running of the Centre. Meets monthly.*

Leigh-Ann Howard - Parent Liaison

Zowie Prime - Admin, Finance, Site

Patricia Parkes - Referrals

Rebecca Huston - Admin

Gemma Winandy - Volunteers

**The Trustees Declare that they have approved the above report.**

**Signed on behalf of the Charities Trustees**

**Amanda Page (Chair & Chief Coordinator)**

Derby Child Contact Centre      Charity No: 1158467  
Income and expenditure account - for the year ended 31 December 2022

	<u>Note</u>	£	£
<u>Income</u>			
Fees and associated income			10,382.03
Grants      City Council			1,500.00
Donations	1		6,327.01
Other	2		<u>12,101.10</u>
			30,310.14

Expenditure

Premises      Rent etc		21,173.73	
Weekly cleaning, repairs		4,899.57	
Property upkeep and repairs		5,888.00	
Boiler loan repayments		600.00	
Professional advisors, subscriptions		1,719.50	
General admin and sundries	3	<u>2,710.42</u>	<u>36,991.22</u>

Excess expenditure      6,681.08

Cash at Bank - 01.01.22      10,979.16

Cash at Bank - 31.12.22      4,298.08

Notes

1. Donations:	
Belper PCC - two received in the year	2,925.00
Brice	600.00
Williscroft	240.00
Just giving	562.61
Local Giving Ltd	500.00
Other	<u>1,499.40</u>
	<u>6,327.01</u>
2. Other:	
Room hire	11,040.00
Other	595.72
Coffee bar net of expenses	<u>465.38</u>
	<u>12,101.10</u>
3. General admin and sundries	
BT - Phone	663.62
MSG Tours Ltd	1,000.00
MSG Tours Ltd - Internet	99.00
Stationery etc	829.48
Bank charges	<u>118.32</u>
	<u>2,710.42</u>

## INDEPENDENT FINANCIAL EXAMINER'S REPORT

To the Trustees of 'Derby Child Contact Centre' – Charity No. 1158467

I report on the 'Receipts and Payments Accounts' set out on the attached summary financial report for the Derby Child Contact Centre for the year ended 31 December 2021.

### *Basis of Independent Examiner's Statement*

My examination was carried out under section 145 of the Charities Act 2011, in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeking explanations from you as trustees concerning such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on the accounts.

### *Independent Examiner's Statement*

In connection with my examination no matter has come to my attention,

1. which gives me reasonable cause to believe that, in any material respect, the requirements:
  - a. to keep accounting records in accordance with Section 130 of the Charities Act 2011 and
  - b. to prepare accounts which accord with the accounting records and comply with the accounting requirements of the Charities Act have not been met; or
2. to which in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

KEITH GREGORY  
26 Barley Close  
Little Eaton  
Derby  
DE21 5DJ

*Keith Gregory*  
*20/5/23*