



Making Miracles

Annual Report and Accounts

2024/2025

Company Registered Address 7 The Street, Detling, Maidstone, Kent ME14 3JU.

Head Office: 01622 735230

Registered Charity No. 1158233

Company Registration No. 9073484

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MAKING MIRACLES

(A COMPANY LIMITED BY GUARANTEE AND REGISTERED CHARITY)

Legal and Administrative Information

Registered Charity Number	1158233
Company Registration Number	9073484
Date of Incorporation	5 th June 2014
Start of Financial Year	1 July 2024
End of Financial Year	30 June 2025

Trustees/Directors as at 4 August 2025

Sally Howells	Patricia Bax	Linda Goss
Matt Crockett	Jane Williams	Julie Fentiman

Chief Executive Officer Kelly Wells

Registered Address 7 The Street
Detling,
Maidstone
Kent ME14 3JU

Bankers Charities Aid Foundation
West Malling, Kent

Barclays Bank
Rainham, Kent

Governance and Management

The charity is a company limited by guarantee and registered charity. It is operated under the rules of its memorandum and articles of association dated 05/06/2014 and most recently amended 25 June 2020. It has no share capital and the liability of each member in the event of winding up is limited to £10.

Charity Objectives

1. Providing appropriate personal, professional, emotional and practical support to our service users and their wider family network including partners, siblings and grandparents in relation to baby loss and miscarriage and adapting our services to meet the needs of other client groups as needed.
2. To raise the profile of issues surrounding miscarriage, baby loss and other issues affecting those other groups we support who have lost in order to make the public more aware of the need for services and the need for such issues to be discussed more openly.
3. Developing new support services as identified by our service users.
4. Finding new ways of raising funds to ensure the sustainability of our organisation for the benefit of the public.
5. To promote volunteering in the wider community engaging them in fulfilling opportunities to raise funds for our charity and, at the same time, promote their own personal well-being;
6. Taking care of our staff and volunteers and recognizing the value they add to the organisation.

Summary of the main activities undertaken using the Charity Commission guidance on public benefit

1. To provide to members of the public professional counselling services and other informal support services for bereavement, trauma or loss in order to reduce mental health issues and improve emotional well-being for themselves and their families.
2. To promote volunteering in the wider community engaging them in a range of fulfilling opportunities to raise funds for the provision of services which the charity provides and, at the same time, promote their own personal well-being.
3. To respond to local and national issues and use the experience we have to support other client groups as needed.

The Board of Trustees

The Board of Trustees have legal responsibility for all aspects of the charity and sets the direction to the small staff team it employs. No member of the Board is paid and all are volunteers bringing their individual skills and experience to the charity. Each Board member have due regard to the Charity Commission guidance on public benefit as set out and confirmed in our Articles of Association.

The Trustees actively review the major risks which the charity faces on a regular basis and believe that maintaining the reserves stated, combined with the annual review of the controls over key financial systems carried out on an annual basis will provide sufficient resources in the event of adverse conditions. The Trustees have also examined other operational and business risks which they face and confirm that they have established systems to mitigate the significant risks.

In the event of needing new Trustees the charity publishes invitations on social media and through existing links with volunteers and supporters of the Charity. People firstly have a telephone interview with the Chairman, they then provide information including a pen picture about themselves which is circulated to all existing Trustees.

Trustees have 7 days to object advising why any objection is forthcoming. Arrangements are then made for the Chairman to meet them to go through the role and responsibility of being a Trustee and if they still wish to do so and they are suitable they are then put forward at a Board meeting. Induction and then ongoing support and training is provided as and when needed.

Potential new Trustees are required to familiarise themselves with the practical work of the charity. They are encouraged to meet key employees and attend a variety of the fundraising events. New Trustees are provided with information which includes:

- A copy of the Memorandum and Articles of Association.
- A copy of the latest approved Report and Financial Statements.

In addition to the above, initial and then periodic training and information sessions are arranged by the Chairman of the Charity to update Trustees on their obligations, the charity's framework, risk assessments, understanding financial reporting and strategic planning.

Making Miracles Policy on Reserves

The charity has a policy agreed with the Charity Commission which has enabled one years running cost to be secured in a separate Reserves Account in order to ensure that should the organisation cease to exist all families receiving the range of professional bereavement and counselling services and other support services at that time would be able to complete their individual services still free of charge from an alternative provider. In addition the charity would provide sufficient to meet staffing for the one year whilst services were reduced and redundancy costs for all current staff employed.

For 2025 the total reserve fund would be £257,547.66

All monies remaining after necessary payments made would be transferred to another not for profit provider of bereavement services within the area.

Chairman's Report

As I look back on another year I am always filled with pride on the support we have been able to provide to our baby loss families across Kent and Medway and very grateful to everyone who, in any way, has supported us.

As a volunteer led organization we are continually grateful to each and every volunteer who gives their time and energy to support us and those especially who take responsibility for areas of work where they have the skills, experience and capacity to do so. In addition our army of other volunteers out there in communities organising and managing groups, coming up with new ideas to improve and offer more through our shops and stalls, (which continue to grow) make me so grateful for their enthusiasm and commitment, and our service users supporting events to raise much needed funds to enable others, like themselves, to receive our services. Our thanks to everyone involved and also thanks to our funders who see the value of the work we do and provide grants to enable us to continue as we go forward.

Kelly, our Founder, has continued to establish even more services to meet what our service users tell us they need and her very small team work tirelessly to deliver that work as directed by the Board of Trustees.

We are however never complacent and we do reflect and ensure that every aspect of what we do is always professional and of the highest quality and will enable our future sustainability so we were pleased to firstly receive the outcome of the independent research which finished earlier this year. This research covered every area of our work with service users, volunteers, staff and our partners. We wanted to make sure that our service users, volunteers and team felt part of what we do, felt able to contribute ideas and that they were listened to and ideas acted upon. We wanted to know that our partners across Kent and Medway valued our services and agreed that what we do is of the highest quality and met our service user's needs and we wanted those who fund us in any way to know that their money had been spent wisely. We were not disappointed as people told us consistently that they did and thank everyone who took part for their comments and continued support.

As part of our tenth year we also thought we should have an independent review of the way in which we strategically operate and help us develop our next forward plan. Early this year we worked with the Cranfield Trust, which supports organisations look at this strategic aspect of charities, and thank them for their guidance and support and for awarding us their internal Journey to Excellence award during the last 12 months. Reflecting on what and how an organisation runs and changes over the years to ensure it continues to meet charity commission recommendations is always good to do and allows time for some really important reflection and discussions and whilst we do that all the time it's good to take time for a real in depth focus on any organisation.

Making Miracles always worked quietly in the background for so many years ensuring that our families were at the heart of what we did and remained our sole focus. Whilst that remains the case we are now privileged to have more capacity through our volunteers and other support through the partnerships we have developed and so look forward to continuing into the future with you all.

Sally Howells, Chairman.

Founder & CEO Report

Welcome to year 11 of Making Miracles!

As always, as I sit to write this report, I am filled with gratitude for our amazing staff, Board of Trustees, volunteers, fundraisers and organisations we have supporting our objective to ensure no-one feels alone in Birth Trauma and Baby Loss. This year has, like every other year, had many wonderful moments and achievements, which I will touch upon later.

Earlier this year we took over Baby Loss Charity "Forever Finley". This was because of the fantastic service the charity offered parents in the first moments after their baby has died, with casts that parents can hold forever. We have worked hard to develop and expand the casting team and work closely with professional casters as we do with our counselling service. The counselling service is busier than ever and whilst having to keep very short waiting times of just a few weeks we are still under pressure to deliver more and have expanded our counselling team again to fulfil this.

This year we also opened our clinical hypnotherapy service, which can offer a slightly different therapy for those who are open to working more in the sub-conscious mind than the traditional conscious mind of talking therapy. Hypnotherapy can be faster paced and less sessions are required so I have been looking at new kinds of therapy where we can reduce waiting times and offer alternative therapies to those who feel counselling isn't for them. Offering more choice to our grieving families is really important to us as a charity. Grief does not have a one size fits all approach and it is important we embrace this.

With these two new services, we need to constantly work hard to ensure we have enough donations, funding and fundraising activities to keep up with the demand and great reputation our charity carries. This is not easy, with funding opportunities seemingly becoming less; this will remain a challenge as we go into the next financial year.

You will be able to look at our outcomes and service user feedback later in this report, but it is always a pleasure to read and see our standards are consistently very high and we continue to support hundreds of family's year on year. As part of our ten year review we were independently looked at from the view point of service users, professionals, volunteers, Board and staff and I was so happy to see the alignments of satisfaction in all areas, happiness in their roles and with our services and the recommendations that the report delivered.

Looking at new relationships and community work (which aligns with our values here at Making Miracles), we have some fantastic partnerships with both Maidstone and Swaleside Prisons. We have so many plans to expand the work we do here and it is going to be an exciting few months ahead.

I believe that we have had more awareness of the charity and this is leading to an increase in partnerships with corporates. This year we have worked with B&M, Martin Tolhurst and Riverside Underwriting, who have been amazingly supportive to us. I thank them for their humility and fundraising efforts.

“Handmade with Love” has also become more successful with new partnerships and people donating their hand made master-pieces! These include the Prison Service making handmade items, learning new skills and giving back to their community by donating these items for us to sell at our shop.

We also have a fantastic new relationship with Bluewater which helps us to reach even more customers for the shop and service users who may not have heard of us before. Awareness for Making Miracles is really in a good place.

The Podcast I host called “Baby Loss, Grief and Love” is achieving a very large audience across the world with very little promotion. We organically are over 23,000 downloads (100% growth from this time last year). We are inviting guests from the USA, Canada and all over Europe to join us. One US citizen had the podcast recommended to them in a Mid-Western USA state couples bereavement retreat. This simply blows my mind.

October saw another very successful Baby Loss Awareness campaign and we are just in the final stages of 2025’s which promises to be bigger than ever. We are having a presence in the church, in shopping centers and our beautiful baby garden. We also have designed a pack for anyone Worldwide to get involved and have a MM heart and umbrella which they can display in their own homes, shops or churches wherever they may be in the UK and beyond and can all feel a part of such an amazing movement.

I would like to end this overview with some “thank you’s” to all: our Trustees, supporters, partners, volunteers, fundraisers, staff and service users. All of us when working together make up the family that is Making Miracles and in our own unique ways help to ensure families that enter the world of trauma and loss never have to do so on their own. Here is looking forward to celebrating the next successful year in 25/26.

Best wishes

Kelly

Kelly Wells
CEO & Founder



Meet the Team



TeamMM

Kelly Wells
Founder, CEO & Lead Counsellor





TeamMM

Hayley Spooner
Support Services Manager





TeamMM

Becci Johnson
Support Services Manager





TeamMM

Sally Howells
Chairman





TeamMM

Pat Bax
Deputy Chairman





TeamMM

Linda Goss
Treasurer





TeamMM

Julie Fentiman
Trustee





TeamMM

Matt Crockett
TRUSTEE





TeamMM

Jane Williams
TRUSTEE





1 in 4 pregnancies end in loss
and families find themselves
thrown into one of the most traumatic kinds
of grief, and that's where we come in.

Our umbrellas represent our families
reality, they represent hope,
they symbolise that grieving families are
not alone and that we help support and shelter
them from the storm of baby loss.

#BabyLossSupport



Making Miracles is the birth trauma and baby bereavement care charity offering families the support, services and tools they need to help find their “new normal” following trauma and grief.

We have been established and providing support services across parts of Kent and Medway since 2014 and have a team of professional counsellors on hand to provide free of charge specialist counselling.

We provide this service to the whole family ensuring they help improve emotional well-being to everyone who has been affected by trauma and loss.



Website

Following on from the face to face (or via Zoom) specialist counselling or play therapy for children we have a range of excellent support services to ensure that no-one ever feels alone during trauma and baby loss.

Handmade with Love Shop



Handmade with Love is a unique charity shop that sells new handmade baby / toddler knitted craft items which are made and sold by volunteers.

Our shop has a stunning boutique feel and oozes both positivity and love. On behalf of bereaved families, who would not receive their counselling without it, we want to say thank you to all who visit, create, give up time and are committed to making this shop successful and sustainable for our future.



The Mall Maidstone
Upper Level,
The Mall, Pads Hill,
Maidstone, Kent



St Georges Centre,
Gravesend, DA11 0TA

Our Year with Key Achievements

2024 / 2025

Annual MM Events

Summer Party at Baby Memorial Garden

Baby Loss Awareness Month / BLAW Umbrella Awareness Campaign

The Big Knit

Christmas Service at Baby Memorial Garden

Charity of the Year

Martin Tolhurst

Riverside Underwriting Limited

The Kent Network of Women

b&m

New Services Launched

Memorial Casts

National Online Service

Pregnancy After Loss Hypnotherapy

Our Supporters



Impact 2024-25

265

People receiving
a min of
6 professional
counselling
sessions

1,590

Counselling
sessions
delivered

10,000 +

Supported people
over 12 months
across our range
of services

100%

of our
counselling
service users
leave MM with
at least a 100%
rise in their
emotional
wellbeing score.

23

Counsellors across
Kent and Medway

60

Community
Volunteers for
Making Miracles

300

300+
knitters / crafters
in the Community

Service User Outcomes

Improved
relationships

Feeling more
positive & confident

Feeling able
to cope

Feeling less lonely
and isolated

Quotes from Service Users

Having counselling gave me the
hope of moving forward.

Becka, Bereaved Mum

The podcast has been so valuable for me.

Sophie, Bereaved Mum

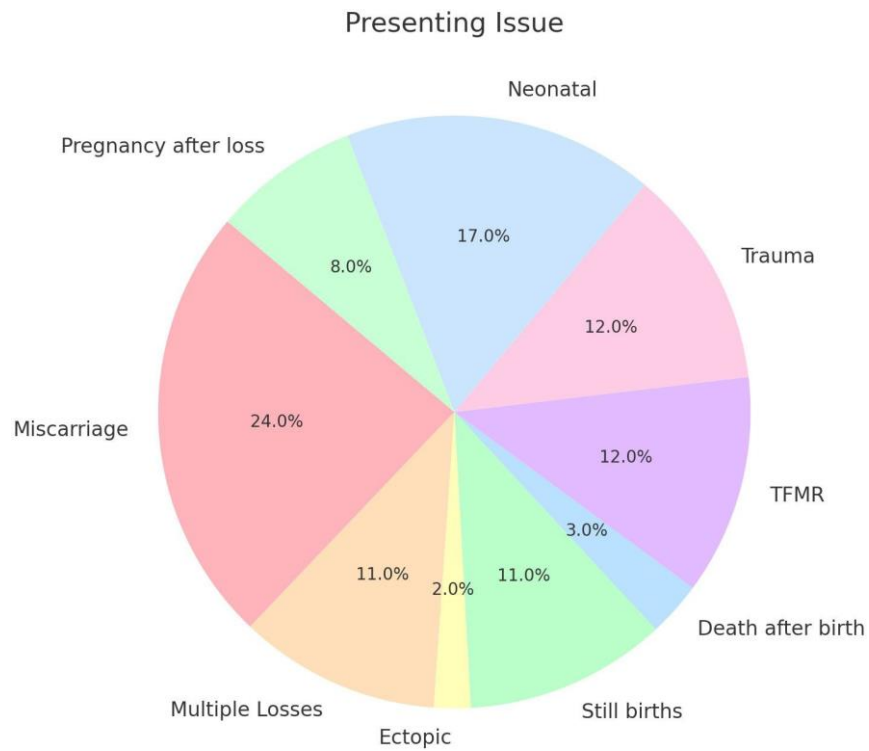
**What words spring to
mind when thinking of MM?**

Hardworking individuals, motivated
by love and a genuine desire
to help people.

Independent Research Report

Our service user's presenting issue(s)

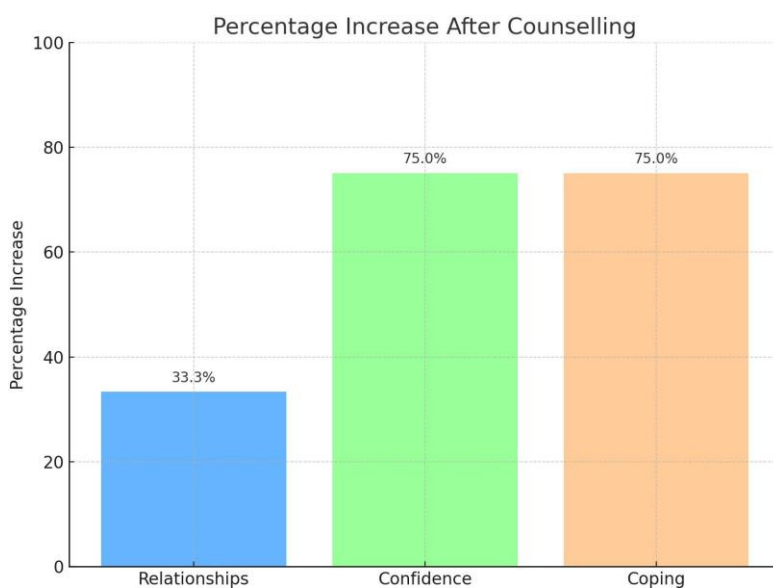
The pie chart below details the various types of trauma or loss that our service users stated on their application forms as being the area in most need for support for them.



Impact following Counselling

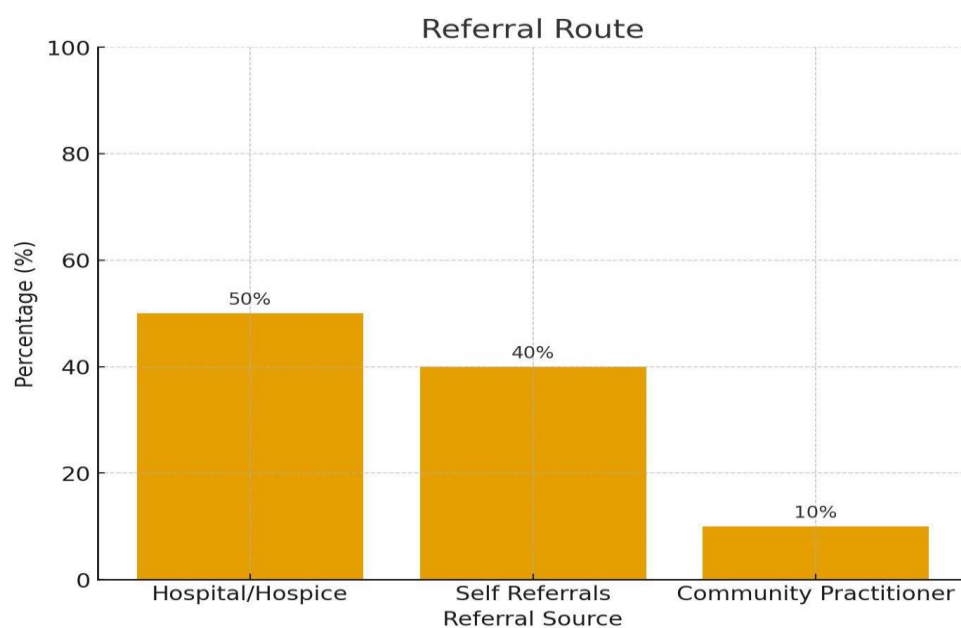
Service users on entering the services provided complete an initial form which enables Making Miracles to measure their emotions, needs and focus for counselling. As part of that they score themselves. The details below show, on a scale of 1 – 10 start average their starting point and the second their end average score.

Category	Start Average	End Average
Relationships	6	8
Confidence	4	7
Coping	4	7
Overall Wellbeing	4	8



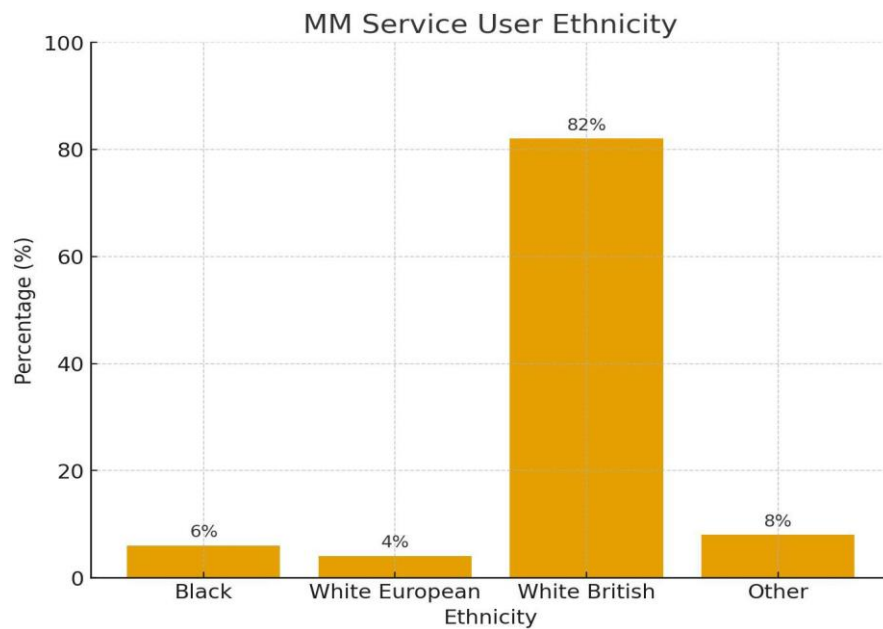
Referral Route

Service Users may be referred through a range of health care or other professionals but may also self-refer. The chart below shows where the referrals originated during the last year.



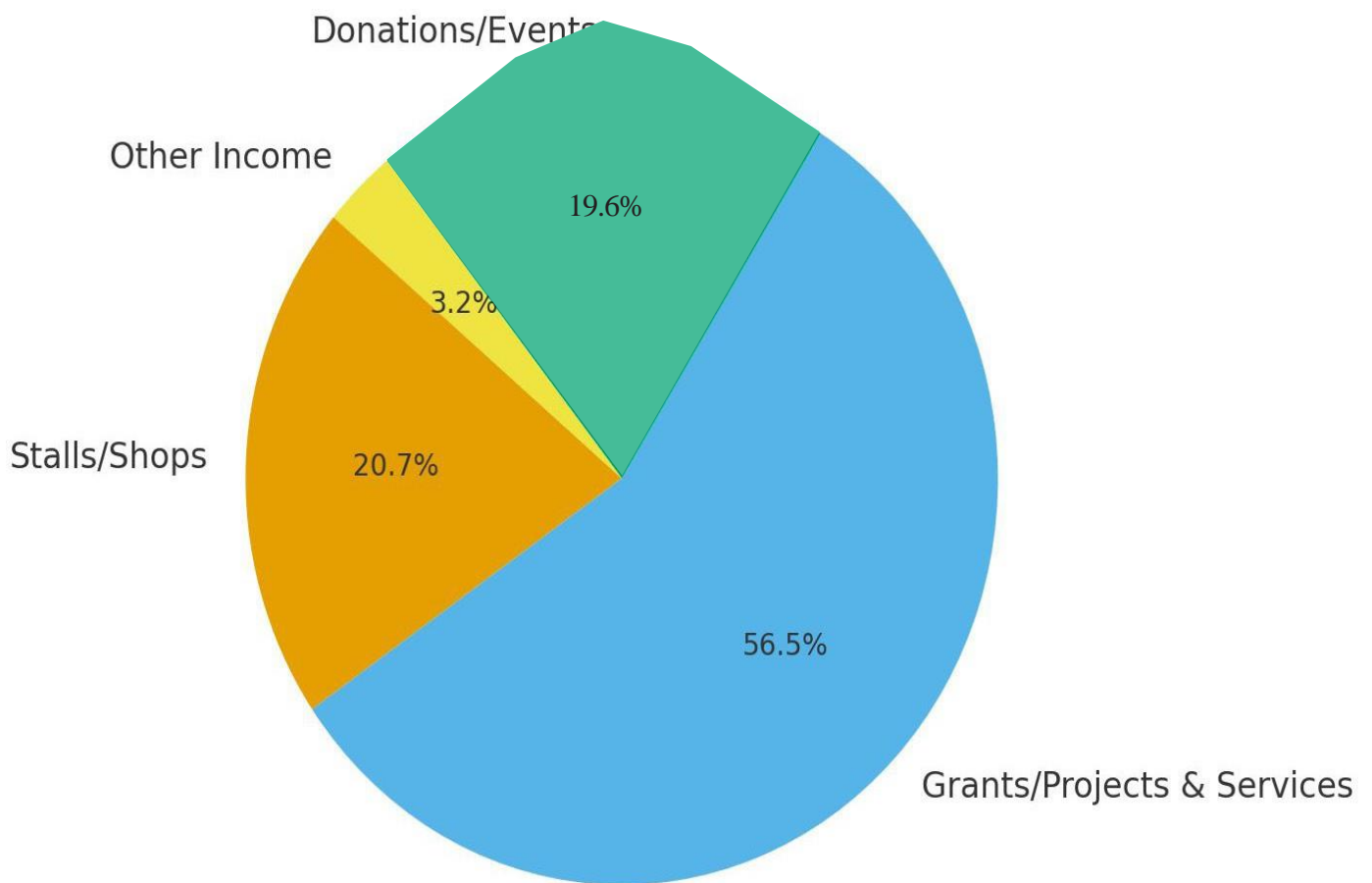
ETHNICITY

The chart below shows the ethnicity of the service users for the last year.



Income Sources

The pie chart below shows the breakdown of our income with the biggest percentage being income raised through grants.



Sally Howells

S Howells

Signed on behalf of the Board of Trustees

Dated10 March 2026.....

MAKING MIRACLES

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF MAKING MIRACLES FOR THE YEAR ENDED 30 JUNE 2025

I report to the charity trustees on my examination of the accounts of the company for the year ended 30 June 2025, which are set out on pages 18 to 27.

Responsibilities and basis of report

As the charity's trustees (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 (the '2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's report

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

- (1) accounting records were not kept in respect of the company as required by section 386 of the 2006 Act; or
- (2) the accounts do not accord with those accounting records; or
- (3) the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or
- (4) the accounts have not been prepared in accordance with the Charities SORP (FRS102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



61 London Road
Maidstone
Kent
ME16 8TX

J A Griggs FCA
LEVICKS
Chartered Accountants & Business Advisers

10 March 2026

MAKING MIRACLES
(Company number 9073484 Charity number 1158233)
Statement of financial activities
Year ended 30 June 2025

		Unrestricted Funds 2025 £	Restricted Funds 2025 £	Total Funds 2025 £	Total Funds 2024 £
	Note				
Income:					
Stalls/Shop		63,104	0	63,104	55,023
Grants/Projects/Services	2	9,007	147,336	156,343	139,728
Donations & Events	3	64,792	0	64,792	77,489
Bank Interest		7,231	0	7,231	6,538
Gift Aid		9,241	0	9,241	3,103
Other Income		185	0	185	4,365
Total income		153,560	147,336	300,896	286,246
Expenditure:					
Shops/Stalls		18,644	0	18,644	16,143
Grants/Projects/Services	4	121,239	135,628	256,867	108,842
Donations / Event costs	5	8,390	0	8,390	17,913
Operational running costs	6	23,742	0	23,742	108,256
Depreciation	7	-4,755	0	-4,755	1,007
Total expenditure		167,260	135,628	302,888	252,161
Net income/(expenditure)		(13,700)	11,708	(1,992)	34,085
Balances brought forward					
as at 1 July 2024		<u>407,555</u>	<u>22,061</u>	<u>429,616</u>	<u>395,531</u>
Balances carried forward					
as at 30 June 2025		<u>393,855</u>	<u>33,769</u>	<u>427,624</u>	<u>429,616</u>

MAKING MIRACLES
(Company number 9073484 Charity number 1158233)
Statement of financial position
Balance Sheet
Year ended 30 June 2025

	Note	2025	2024
Fixed Assets			
Tangible assets	7	26,240	21,191
CURRENT ASSETS			
Debtors	20	33	
Cash at bank and in hand			
Barclays 2 - Handmade with Love Shop	35,296	38,696	
Barclays Making Miracles	73,307	33,468	
CAF General Account	57,019	107,147	
CAF Instant Gold Account (Reserve)	257,547	202,382	
Skipton	-	51,720	
Cas in hand	-	205	
Total for Cash at bank and in hand	423,169	433,618	
TOTAL CURRENT ASSETS	423,189	433,651	
Creditors: amounts falling due within one year			
Deferred income	21,805	25,226	
NET CURRENT ASSETS/(LIABILITIES)		401,384	408,425
TOTAL NET ASSETS/ (LIABILITIES)		427,624	429,616
FUNDS			
Unrestricted funds		393,855	407,555
Restricted funds		33,769	22,061
		427,624	429,616

For the year ended 30 June 2025, the company was exempt from audit under section 477 of the Companies Act 2006 relating to small companies.

The directors acknowledge their responsibility for complying with the requirements of the Companies Act 2006 with respect to the accounting records and preparation of the financial statements.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the directors and authorised for issue on 10 March 2026

Sally Howells

.....
S Howells, Director

MAKING MIRACLES
(Company number 9073484 Charity number 1158233)
Year ended 30 June 2025
Notes to the Accounts

1. Accounting Policies

1.1. General Information

Making Miracles is a company limited by guarantee, registered in England and Wales, 9073484. It is also a charity registered with the Charity Commission in England and Wales, registration number 1158233. Its registered address is 7 The Street, Detling, Maidstone, Kent ME14 3JU.

1.2. Basis of preparation of financial statements

These accounts have been prepared in accordance with Accounting and Reporting by Charities, Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standards applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

The financial statements are prepared in Sterling which is the functional currency of the charity and are rounded to the nearest £. The current information contained in the financial statements relates to the financial year ended June 2025 and the comparative information relates to the year ended 2024.

Making Miracles Charity meets the definition of a public benefit entity under FRS102. Assets and liabilities are initially recognized as historical cost of transaction value unless otherwise stated in the relevant accounting policy.

1.3. Company status

The Company is a company limited by guarantee. The members of the company are the Trustees named on page 1. In the event of the company being wound up, the liability in respect of the guarantee is limited to no more than £10 per member of the charity.

1.4 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Charity and which have not been designated for other purposes.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the charity for a particular purposes. The costs of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the financial statements.

MAKING MIRACLES
(Company number 9073484 Charity number 1158233)
Year ended 30 June 2025
Notes to the Accounts continued

1.5 Income

Income is recognized by the Charity when it has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably. Income is only recognized in the period to which the corresponding expenses for which it was granted are also recognized and income received ahead of corresponding expenditure is deferred on the balance sheet.

Grants received do not necessarily align with the charity financial years and will therefore carry over and be included in more than one year's accounts.

Donations and Grants are included on a received basis.

Interest is included on a receivable basis.

1.6 Expenditure

Expenditure is recognized once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributed to a single activity are apportioned between those activities on a basis consistent with the use of those resources. Central staff costs are allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use.

Fundraising costs are those incurred in seeking voluntary contributions and do not include the costs of disseminating information in support of the charitable activities. Support costs are those costs incurred directly in support of expenditure on the objects of the charity.

Governance costs are those incurred in connection with administration of the charity and compliance with constitutional and statutory requirements.

Grants payable are charged in the period when the offer is made except in those cases where the offer is condition, such grants being recognized as expenditure when the conditions attached are fulfilled. Grants offered subject to conditions which have not been met at the period end are noted as a commitment but not accrued as expenditure.

1.7 Going concern

The Trustees consider there are no material uncertainties about the Charity's ability to continue as a growing concern. The review of our financial position, reserve levels and future plans gives Trustees confidence that the charity remains a going concern for the foreseeable future.

MAKING MIRACLES
(Company number 9073484 Charity number 1158233)
Year ended 30 June 2025
Notes to the Accounts continued

1.8 Tangible fixed assets and depreciation

A review for impairment of a fixed asset is carried out if events or changes in circumstances indicates that the carrying value of any fixed asset may not be recoverable. Shortfalls between the carrying value of fixed assets and their recoverable amounts are recognized as impairments. Impairment losses are recognized in the Statement of Financial Activities.

Tangible fixed assets are carried at cost, net of depreciation and any provision of impairment. Depreciation is provided at rates calculated to write off the cost of fixed assets, less their estimated residual value, over their expected useful lives on the following basis:

Garages - not depreciated

Computer equipment under the value of £500 – not included

Vehicles – 25% year on year to a scrap value of £1000.

1.9 Debtors

Debtors are recognized at the settlement amount after any discount offered. Prepayments are valued at the amount that the charity will benefit from in future periods.

1.10 Pensions

The charity operates a defined contribution pension scheme and the pension charge represents the amounts payable by the Charity to the funds in respect of that period. Pension costs are shown in the cost of Salaries – Note 9.

1.11 Stock Values

The value of stock held is the value stated in the annual relevant insurance policies.

1.12 Cash at Bank and in hand

Cash at bank and in hand includes cash which may be transferred to the opening of a higher rate savings account.

1.13 Liabilities and provisions

Liabilities are recognised when there is an obligation at the Balance Sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably. Liabilities are recognized at the amount that the Charity anticipates it will pay to settle the debt or the amount it has received as advance payments for the goods and services it must provide.

1.14 Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognized at transactional value and subsequently measured at their settlement value with the exception of bank loans, which are subsequently measured at amortised cost using the effective interest method.

MAKING MIRACLES
(Company number 9073484 Charity number 1158233)
Year ended 30 June 2025
 (Notes to the Accounts continued)

2. Grants/Projects/Services

Grants and donations were received for the following:

	2025 £	2024 £
Counselling – Big Lottery	94,215	99,961
Sundry Counselling	16,007	15,350
Volunteer Co-ordinator Post	18,590	12,500
Sundry Project support	22,924	10,917
Casting Service	4,491	-
Baby Memorial Garden	<u>116</u>	<u>1,000</u>
	<u>156,343</u>	<u>139,728</u>

Note: Sundry counselling is made up of many smaller grants relating to that heading.

3. Donations and events

	2025 £	2024 £
Donations	23,591	25,398
Fundraising events	41,201	52,091
	<hr/>	<hr/>
	64,792	77,489
	<hr/>	<hr/>

MAKING MIRACLES
(Company number 9073484 Charity number 1158233)
Year ended 30 June 2025
(Notes to the Accounts continued)

4. Grants/Projects/Services

	2025	2024
	£	£
Counselling	228,672	107,265
Project expenses and materials	8,843	758
Memorial garden	4,148	590
Memorial Casting service	3,758	-
Management fees	5,193	229
Marketing	6,253	-
	<hr/>	<hr/>
	256,867	108,842
	<hr/>	<hr/>

5. Donations and event costs

	2025	2024
	£	£
Fundraising costs	8,390	17,913
	<hr/>	<hr/>

6. Operational costs

	2025	2024
	£	£
Counselling service	-	78,573
Legal & Professional fees	7,763	-
Marketing	841	2,463
Building repairs	-	840
Motor and travel costs	3,391	5,916
Subscriptions	3,231	-
Computer and IT	608	1,766
Bookkeeping	3,075	2,400
Insurance	783	1,156
Training	1,475	1,631
Office costs	1,110	641
Bank charges	326	303
General running expenses	1,139	12,567
	<hr/>	<hr/>
	23,742	108,256
	<hr/>	<hr/>

MAKING MIRACLES
(Company number 9073484 Charity number 1158233)
Year ended 30 June 2025
(Notes to the Accounts continued)

7. Tangible fixed costs

	Garages £	Equipment £	Motor Vehicle £	Total £
<u>Cost</u>				
Cost bought forward	24,169	777	22,250	47,196
Additions	-	294	-	294
	<hr/>	<hr/>	<hr/>	<hr/>
	24,169	1,071	22,250	47,490
	<hr/>	<hr/>	<hr/>	<hr/>
<u>Depreciation</u>				
Accumulated depreciation	5,761	-	20,244	26,005
Provisions for the year	-	-	1,006	1,006
Over provision	(5,761)	-	-	(5,761)
	<hr/>	<hr/>	<hr/>	<hr/>
	-	-	21,250	21,250
	<hr/>	<hr/>	<hr/>	<hr/>
<u>Net Book Value</u>				
At 30 June 2024	<hr/> 18,408	<hr/> 777	<hr/> 2,006	<hr/> 21,191
At 30 June 2025	<hr/> 24,169	<hr/> 1,071	<hr/> 1,000	<hr/> 26,240

MAKING MIRACLES
(Company number 9073484 Charity number 1158233)
Year ended 30 June 2025
(Notes to the Accounts continued)

8. Restricted funds:

Have been grouped into categories reflecting our four main service areas as follows:

Counselling – the majority of this provision is for professional bereavement and trauma counselling and also includes some smaller grants which fund other less formal services the charity provides.

Craft Groups – majority of funding supports post/s and smaller grants towards materials and venue costs.

Casting Service – provides feet/hand casts of babies lost for families who would like them.

Baby Memorial Garden – development and maintenance costs

<u>2025</u>	Balance b/fwd £	Income £	Expenditure £	Balance c/fwd £
Baby Memorial Garden	805	116	(921)	-
Shop and Volunteer Support	1,707	780	(2,046)	441
Counselling grants	12,222	7,533	(9,173)	10,582
Volunteer Co-Ordinator	7,327	40,201	(25,515)	22,013
Counselling – Big Lottery	-	94,215	(94,215)	-
Memorial casting service	-	4,491	(3,758)	733
	<hr/>	<hr/>	<hr/>	<hr/>
	22,061	147,336	(135,628)	33,769
	<hr/>	<hr/>	<hr/>	<hr/>
<u>2024</u>				
Baby Memorial Garden	-	1,000	(195)	805
Shop and Volunteer Support	-	3,416	(1,709)	1,707
Counselling grants	-	13,500	(1,278)	12,222
Volunteer Co-Ordinator	-	7,500	(173)	7,327
Counselling – Big Lottery	-	99,961	(99,961)	-
	<hr/>	<hr/>	<hr/>	<hr/>
	-	125,377	103,316	22,061
	<hr/>	<hr/>	<hr/>	<hr/>

9. Staff costs

Staff costs were paid by the charity as follows:-

	2025 £	2024 £
Counselling	132,177	74,189
Administration	14,196	
Employer NI & Pensions	2,250	
	<hr/>	<hr/>
	148,623	74,189
	<hr/>	<hr/>

No salaries were paid exceeding £60,000

MAKING MIRACLES
(Company number 9073484 Charity number 1158233)
Year ended 30 June 2025
(Notes to the Accounts continued)

10. Related party transactions
There were no related party transactions in the current or previous year that are required to be disclosed.
11. Trustee expenses
During the current and previous year no trustee received any remuneration or other benefit.
12. Controlling party
The charity is a company limited by guarantee and is controlled by the directors. Membership of the company is under the control of the directors. The liability of members is limited to a sum not exceeding £10.